

# Sustainable Procurement Program Advisory Services

Driving continuous improvement  
through scalable supplier dialogue



Multinational companies with global supply chains face a complex array of challenges related to the social and environmental impact of their entire value chain. As consumer and shareholder expectations continue to increase, brands struggle to improve visibility and control over the production of their products. In addition, regulations such as the UK Modern Slavery Act, the California Transparency in Supply Chains Act, and the Dodd-Frank conflict minerals requirements have increased the urgency of establishing sound practices to identify and mitigate the risks associated with dynamic, large-scale supply chains.

Despite best intentions, many companies struggle to manage these large, complex networks of suppliers in a way that is efficient, measurable, and that drives continuous improvement. Outdated risk management models and spreadsheet-driven processes waste resources and create gaps in information that expose companies to unknown risks, leaving little time to systematically engage suppliers and work toward shared goals to benefit the entire supply chain.

As legal requirements modernize to address evolving human rights and environmental issues, it's important for an organization to continuously evaluate and update its risk management program. As the urgency grows,

more pressure will be put on organizations to validate the integrity of their supply chains through assessments, corrective actions, and continuous improvement programs.

BSI's Sustainability Practice offers a suite of advisory services, risk intelligence, and software solutions that are designed to eliminate waste, focus resources, drive improvement, and leverage data that enable your organization to make informed decisions. From strategy through to execution, BSI emphasizes measurable impact, scalability, and continuous improvement, with a focus on supporting the success of broader organizational strategy and goals.

**bsi.** ...making excellence a habit.™

Call: +1 800 862 4977

Email: [consulting@bsigroup.com](mailto:consulting@bsigroup.com)

Visit: [bsigroup.com](http://bsigroup.com)



## Advisory Support and Program Design

Advisory support begins by assessing an organization's current practices against a systems framework designed to identify, mitigate, and remedy risk in line with recognized international frameworks such as the UN Guiding Principles for Business and Human Rights, the ISO 20400 standard on Sustainable Procurement, and the ISO 14001 standard on Environmental Management Systems. The development of a Sustainable Procurement Program Roadmap is focused on establishing the long-term program vision and goals, along with annual milestones leading from current- to future-state. The engagement looks beyond program execution and risk management, and out toward opportunities to leverage sustainability program practices to product development, brand development, and cost saving opportunities.

## Continuous Improvement and Skills Building

The end-goal of an audit-only, responsible sourcing program approach focuses solely on uncovering a problem. BSI advocates that workplace risk, uncovered during an audit, is actually the starting point of a process that should add value throughout the value chain. BSI advisory services gives your organization the skills and mindset to lead your suppliers toward improvement. BSI experts provide hands-on guidance to suppliers to identify root causes, develop preventive actions and provide access to training resources on workplace management systems.

BSI helps integrate skills-building into working practices through our Sustainable Procurement Program Advisory Services, which are designed as a flexible yet repeatable and scalable framework of events that lead suppliers through a critical thinking process that analyzes and resolves specific challenges that are uncovered during on-site audits. Each engagement is a custom-configured series of linked events leading from assessment to solution design to execution.

## Project Facilitation and Program Management

BSI has developed a successful track record of program management, including in-house corporate responsible sourcing programs, and collaborative initiative-based programs. Our Advisory team begins the development of solutions by working closely with project sponsors and participants to understand stakeholders and their needs.

This informs the process with a diverse range of perspectives, improves project adoption, and mitigates the risk of resistance. Our consultants use a range of creative methods to uncover feedback and needs, and incorporate agile project management techniques to quickly and effectively prioritize needs based on materiality, impact and urgency.

BSI then facilitates the process of quickly validating, testing and improving the solution through the iterative development process. As these programs are executed, our software solutions and global network of auditors and consultants enable adoption on an enterprise-wide scale.