

Kitemark™ Certificate

This is to certify that:

Anglian Water Services Limited
Lancaster House
Lancaster Way
Huntingdon
PE29 6XU
United Kingdom

Holds Certificate Number:

KM 776847

In respect of:

Inclusive Service - Water Provision

BS ISO 22458 Consumer vulnerability - Requirements and guidelines for the design and delivery of inclusive service

This issues the right and licence to use the Kitemark in accordance with the Kitemark Terms and Conditions governing the use of the Kitemark, as may be updated from time to time by BSI Assurance UK Ltd (the "Conditions"). All defined terms in this Certificate shall have the same meaning as in the Conditions.

The use of the Kitemark is authorized in respect of the Product(s) detailed on this Certificate provided at or from the above address.



For and on behalf of BSI:

Shahm Barhom, Group Product Certification Director

First Issued: 2023-01-24

Latest Issue: 2023-06-20

Effective Date: 2023-06-20

Expiry Date: 2026-01-23



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No. KM 776847

Inclusive Service – Water Provision

BS ISO 22458:2022 Consumer vulnerability – Requirements and guidelines for the design and delivery of inclusive service in identifying and responding to consumer vulnerability including advice and support services for the supply of water and wastewater services including water supply interruptions.



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To check its validity telephone +44 (0) 345 080 9000. An electronic certificate can be authenticated [online](#).

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A member of BSI Group of Companies.

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Location	Certified Activities
Anglian Water Services Limited Lancaster House Lancaster Way Huntingdon PE29 6XU United Kingdom	BS ISO 22458 Consumer vulnerability - Requirements and guidelines for the design and delivery of inclusive service



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