



ISO/IEC 17025:2017 Requirements - International



Your partner
in progress



Course descriptive

The requirements of ISO/IEC 17025:2017 are critically important to you and your interested parties. BSI has developed a comprehensive self-paced learning course that explores in depth the organizational implications of the International Standard ISO/IEC 17025; 2017 General requirements for the competence of testing and calibration laboratories.

Pedagogical objectives

- Identify the key requirements and benefits of ISO/IEC 17025:2017
- Manage information required to meet Good Laboratory Practice (GLP) for your organization
- Take steps to ensure GLP is at the heart of your organization
- Attract and retain customers through process improvement by meeting their current and future needs

Skills to be acquired

Upon completion of this training, you will be able to:

- Explain the history and development of ISO/IEC 17025
- Describe what the requirements for management systems (MS) are
- Identify the benefits of a management system in your laboratory
- Recognize the terms and definitions used
- Identify key concepts, principles, and structure
- Identify the main requirements of ISO/IEC 17025

Targeted audience

This course is suitable for all levels of staff involved with establishing, implementing, and maintaining laboratory quality and technical systems.



Prerequisites

There are no prerequisites for this course.

Duration

1 day – 7 hours

Pedagogical, technical and framing means

Course materials including:

- Introduction to the training, detailed program and security assignments
- Course presentation, theory and activities/ role plays
- Answers to the activities
- Videos
- Additional documents, distributed during the sessions, to use for the activities
- Attendance sheet to be signed

Assessment specifics

- Questionnaire to assess the knowledge at the end of the training
- Customer survey

What is included?

- Course materials, provided electronically
- Letter of attestation
- Official certificate



Agenda - Day 1

Time	Subject
09:00	Benefits to you, welcome and introductions
	Course aims, objectives and structure
	ISO/IEC 17025 Awareness
	Module 1: Key concepts and process
	Module 2: Clauses 4 and 5
	Module 3: Clause 6: Resource requirements
	Module 4: Clause 7: Process requirements (part 1)
	Module 5: Clause 7: Process requirements (part 2)
	Module 6: Clause 8: Management system requirements
	Module 7: Clause 9: Monitoring requirements
	Module 8: Course review and summary
	Reflection and feedback
17:00	Close of day

*These training modules are eligible to the subsidizing by the public institutions in France (OPCO).

**Each delegate receives a training convention after the enrollment.

***Please note that for the public sessions, you have until 48h before the start of the course to confirm your enrollment. For the in-house sessions, the deadline would be of two weeks prior to the start of the course.

****Should you be in a disabled situation, please contact us and indicate what details should be taken into account.

You can contact us on training.france@bsigroup.com or **01 89 79 00 40**.