

BSI Training courses and qualifications

Southern Africa

2025 Brochure with Schedule

Add value to your organization, whilst progressing your career



Contents

•	<u>vveicome</u>	2
•	Flexible learning, trusted expertise	4
•	BSI Qualifications	6

Key	themes for 2025	
•	<u>Digital trust & information resilience</u>	6
•	<u>Sustainability</u>	7
•	Health, safety & well-being	8
•	Quality & business excellence	9
•	Build capability across your teams	10
•	Governance, risk & compliance	11
•	Food & retail	12
•	Healthcare & life sciences	13
•	Transport and mobility	14

Next steps

The power of learning	15
July to December training schedule	16
Client testimonials	22
Access standards	25
Get in touch	26

 Click the links to learn more





Welcome

At BSI, we're dedicated to helping you build the knowledge and skills needed to create greater value for your organization while advancing your career.

Our ISO and business improvement courses cover a wide range of topics, including Digital Trust, Health, Safety and Well-being, Quality Management, Sustainability, and more.

Available in-person, online, or via ondemand eLearning, our courses lead to globally recognized BSI Qualifications, equipping you with valuable skills and validating your expertise.

Stay ahead with relevant courses that are continually updated to reflect the latest trends and regulatory changes.

Recognizing Africa as a key market for BSI, we are dedicated to delivering learning solutions that address the needs and demands of this dynamic and vibrant region.

As part of the BSI team, I'm proud to contribute to providing learning opportunities directly from the source of the standard, delivered in a format that suits your needs.

We look forward to supporting you on your learning journey.

Chris Wright

Chris WrightEMEA Training Director





Flexible learning, trusted expertise

People learn in different ways, so we've devised a range of delivery formats to suit all needs.

Whether you prefer learning at your own pace through distance learning or enjoy the challenge and interaction in classroom-based learning – we can provide a format that works for you.

In 2024, we achieved an outstanding **NPS score of 60**, a testament to the high-quality learning experience we provide across a variety of delivery methods.

Live online training

Learn from the comfort of your home or a quiet space, for convenience

On-demand eLearning

Self-paced, online, available 24/7 – for complete flexibility





In-house training

In-person or online to suit your organization's needs

Enterprise Training Solutions

Combining courses and formats to help you achieve your strategic objectives

Build capability across your organization

Share high-quality, accessible learning and deliver impactful programmes aligned with your strategic goals.

Working in partnership, we can support your organization, whatever the size, sector, or wherever you are on your learning journey.

Understanding your vision, learning needs and objective ensures a high programme that's delivered conveniently for your organization.



Team Wide Training

Drive compliance with ISO eLearning courses, delivered via your existing Learning Management System (LMS).

Find out more

Enterprise Training Solutions

Understanding your learning needs and objectives helps us shape the ideal programme for your teams.

Talk to a specialist >



Validate skills with a BSI Qualification

As the creator of the world's leading standards, we offer a comprehensive suite of carefully-assessed qualifications to help you develop expertise to the highest level.

BSI Qualifications cover many disciplines, including Auditing, Digital Trust, Health and Safety, Quality, Sustainability, BIM and more. And because they're available across three levels, from practitioner to certified professional, you can progressively refine your skills.

Practitioner

Show you have a detailed understanding of a given topic or standard.



Professional

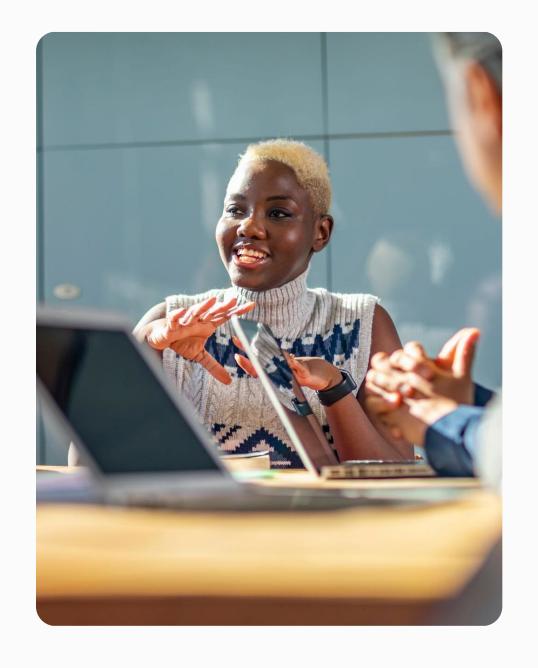
Provide more value by adding improvement initiatives, tools and techniques to your skillset.



Certified Professional

Prove your qualified skills are up-to-date and in practice by having your qualification certified.





Digital trust and information resilience

Protecting information and creating digital trust for customers and your supply chain is increasingly important.

Organizations need to ensure they secure personal data and commercially sensitive information from business risk and vulnerabilities.

With our range of digital trust courses and qualifications, we can help you gain the knowledge and skills needed to build resilience around your information security management.



Popular

Information security ISO/IEC 27001

ISO 27001 helps you implement a robust approach to managing information security.

NEW!

Artificial intelligence ISO 42001

Navigate the complex and rapidly evolving landscape of AI regulation.

Popular

Privacy and data protection

Be best prepared to protect personal information and become a recognized privacy professional.

Business continuity ISO 22301

Identify potential threats, evaluate their impact and develop the capability to minimize disruption.

Service Management ISO/IEC 20000-1

Show service quality is at the heart of your organization with ISO/IEC 20000-1.

Earn a BSI Qualification, validating your expertise. Available for information security, privacy management and AI.









Sustainability

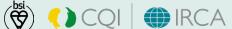
Creating a sustainable world means overcoming a variety of challenges.

With our courses and qualifications, you can demonstrate that you have the aptitude to help make a difference to issues that are important to your organization.

Give complete confidence to your customers and supply chain that you have the desired skills and competence in sustainability.







Popular

Environmental management ISO 14001

Drive sustainable growth, stimulate innovation and access to new markets.

Energy management ISO 50001

Establish, implement and maintain an effective Energy Management System.

NEW!

Greenhouse gas (GHGs) ISO 14064

Build the skills needed to deliver against your sustainability goals, with confidence.

Carbon neutrality ISO 14068

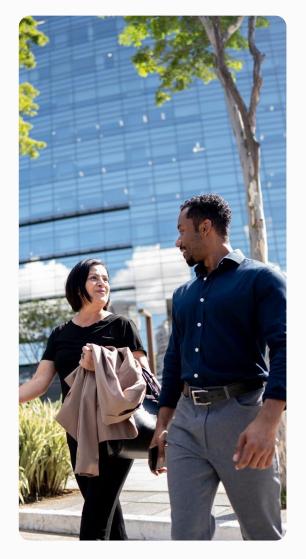
Enhance your sustainability credentials and improve organizational resilience.

Water efficiency ISO 46001

Learn what ISO 46001 is, why it's important and how you can drive a positive impact.

Sustainable events ISO 20121

Design, implement and maintain a management system that delivers results.



Carbon management in buildings and infrastructure PAS 2080

Enhance your environmental reputation in support of your sustainability goals.

Additional courses include:

- Climate Change and Management <u>Systems</u>
- UN SDGs
- Modern Slavery BS 25700
- Introduction to Sustainability Reporting
- Circular Economy in Organizations

Earn a BSI Qualification, validating your expertise - available for ISO 14001, ISO 50001, and GHGs.









Health, safety and well-being



Whatever the size or nature of your organization, quality occupational health and safety training is vital to success. We can support you with courses and qualifications to help build the confidence and competencies to minimize occupational and health risks to all stakeholders.

Popular

Health and safety ISO 45001

Gain the confidence and competencies to mitigate occupational and health risks to all stakeholders.

Psychological health and safety ISO 45003

Manage psychosocial risk across your organization as part of your occupational health and safety system.

FREE!

Menstruation, menstrual health and menopause in the workplace BS 30416

Create a more inclusive and supportive workplace regardless of menstrual or menopausal status.

Earn a BSI ISO 45001 Qualification, validating skills and expertise.









Quality and business excellence

Quality is an ongoing process, requiring continuous improvement that permeates your organization's culture, making quality the culture of your organization.

Improved organizational performance, increased customer satisfaction and competitive advantages can be gained through learning in this practice area.

Our courses equip you with the systems, tools and techniques to drive this improvement.







Popular

Quality management ISO 9001

You can cut costs, boost efficiency and keep customers confident with our ISO 9001 courses.

Updated

Lean Six Sigma

Drive continual improvement and strive towards greater than 99% efficiency. Learn to keep your processes lean and boost customer satisfaction.

Asset management ISO 55001

Learn about how to establish and manage an Asset Management System to improve operating results.

Laboratory Quality System ISO/IEC 17025

Explore the implications of ISO/IEC 17025 for the competence of testing and calibration laboratories.

NEW!

ISO 7101 Healthcare Quality Management

Establish a high-quality health system and emphasize a people centred approach.



Additional sector-based quality courses include:

- ISO 13485 Medical Devices
- IATF 16949 Automotive

Earn a BSI Qualification. Available for ISO 9001, ISO 13485 and Lean Six Sigma.







Governance, risk and compliance

Gain an awareness of the processes you can implement to help your organization achieve business objectives and act with integrity.

Discover the knowledge and skills needed to embed good business practices into everyday life - enabling your organization to seize opportunities, stay ahead of uncertainty, and meet stakeholder expectations.



NEW!

Artificial intelligence ISO 42001

Navigate the complex and rapidly evolving landscape of AI regulation.

Popular

Business continuity ISO 22301

Identify potential threats, evaluate their impact and develop capability to minimize disruption.

Risk management ISO 31000

Use ISO 31000 to help most business activities including planning, management operations and communication processes.

Facility management ISO 41001

Learn how your organization can improve FM performance and manage its risks, whilst increasing quality.

Effective Root Cause Analysis

Learn how to apply process improvement auditing, covering reactive, incremental, and stepped change improvements)

Anti-bribery ISO 37001

ISO 37001 specifies a series of measures your organization can implement to help prevent, detect and address bribery.

Process Improvement

Learn the approaches and tools necessary for effective process improvement, and how to deploy a process improvement framework that works effectively for your organization.

Modern Slavery BS 25700

Gain knowledge of modern slavery, introducing a risk-based approach to managing the risk outlined in BS 25700.

Earn a BSI Qualification, available for ISO 22301, ISO 42001, and more







Food and retail

For businesses and professionals alike, the food industry of today is a sector of vast opportunity.

Demonstrate your commitment to food safety and standards across the supply chain with our courses and qualifications.

BRCGS Global Standard

Developed with the Standard Managers and in line with new issues of the Global Standards, BRCGS training courses provide delegates with the most up-todate information.

ISO 22000 Food Safety

Our ISO 22000:2018 Food Safety Management Systems courses are activity-based, resulting in a deeper understanding of the material and a greater, immediate impact on job performance.

FSSC 22000 Food Safety

Food Safety System Certification 22000 (FSSC 22000) is a robust, ISO-based, internationally accepted certification scheme for auditing and certification of food safety.

Hazard Analysis Critical Control Points (HACCP)

HACCP is a risk management tool and is primarily used to manage food safety risk, enabling you to identify hazards and implement internationally recognized food safety hazard controls to manage the risks.

Food safety culture

Encouraging the right behaviours and actions within a food organization has become known as a culture of food safety. While the concept isn't new, the path to a culture of food safety hasn't always been clear.

Food Safety Foundation Qualification

Food Safety Foundation is suitable if you are new to a role in food and need to understand the principles of food safety and hygiene, HACCP and Allergens.











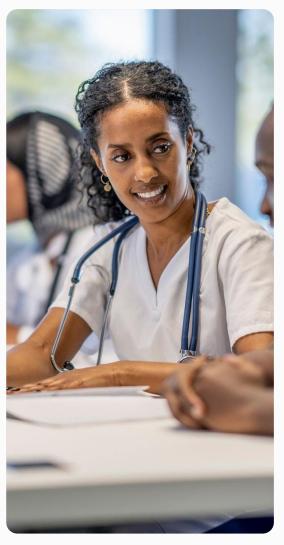


Healthcare and life sciences

Embrace a future of healthcare excellence, solving global challenges in life sciences, care delivery, and bringing a successful product to market within this highly regulated sector.

We are:

- A designated EU Notified Body
- A UK Approved Body
- An accredited ISO 13485 certification body
- A recognized Auditing
 Organization under the Medical Device Single Audit Program
 (MDSAP)
- A globally recognized certification body



Popular

Medical Devices Quality Management ISO 13485

Familiarize yourself with ISO 13485 and understand how to implement it and/or audit your QMS.

CE Marking

- Awareness of the IVDR
- Requirements and implementation of the MDR for CE Marking
- Requirements and implementation of the IVDR for CE Marking
- IVDD to IVDR Transition
- Introduction to Medical Device Software

NEW!

Healthcare Quality Management ISO 7101

Establish a sustainable, high-quality health system and emphasize a people centred approach.

Global market access

MDSAP Fundamentals and Readiness

Specialist training courses

- EU Medical Device Regulation (MDR) 2017/745 – QMS Auditor
- Clinical Evaluation for Medical Devices
- ISO 14971:2019 Risk Management for Medical Devices: Requirements
- Manufacturing Process Validation for Medical Devices: Introduction to Concepts and Methods
- Performance evaluation and clinical evidence for In Vitro Diagnostics (IVDs)
- Post Market Surveillance and Vigilance under MDR and IVDR
- Technical documentation for In Vitro Diagnostic Devices (IVDs)
- Technical documentation for the Medical Device Regulation (MDR)

Earn a BSI Qualification, available for ISO 13485, IVDR and MDR.







Transport and mobility

Future-proof your business with training to improve quality management, protect your supply chain, manage your environmental impact and build organizational resilience for today, for tomorrow and beyond.

Our wide range of training in quality, safety, sustainability and information security, gives you the skills and confidence to make a difference.

Automotive

Improve quality management, optimize supply chain, protect your employees, and build resilience.

Automotive Training Courses IATF 16949

Achieve best practice when designing, developing, manufacturing, installing or servicing automotive products.

Vehicle Cybersecurity ISO/SAE 21434

Gain the skills to manage cybersecurity in automotive engineering.

Introduction to VDA ISA based on TISAX®

Implement, operationalize, and continuously improve an information security management system (ISMS).



The power of learning

Investing in learning and development can have a remarkable impact across an organization, driving better performance, continual improvement, and nurturing and retaining top talent.



According to the World Economic Forum, nearly half (44%) of an individual worker's skills need to **be updated.** And that's just for today's jobs, let alone tomorrows.

Source: Forbes, 2024

7 in 10

say learning improves their sense of connection to their organization

Source: LinkedIn Workplace Learning Report, 2024

People that set career goals engage with learning **4x more** than those that don't

Source: LinkedIn Workplace Learning Report, 2024

8 in 10

people say **learning adds purpose** to their work

Source: LinkedIn Workplace Learning Report, 2024

Companies are 17% more productive when employees get the training they need

Source: Gallup, 2024

90%

of organizations are concerned about employee retention, and providing learning is the number one retention strategy

Source: LinkedIn Workplace Learning Report, 2024

QUALITY MANAGEMENT (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO 9001:2015 Quality Management Systems: Requirements	1			8		10	
ISO 9001:2015 Quality Management Systems: Implementation	2	1-2		9-10		11-12	
ISO 9001:2015 Quality Management Systems: Internal Auditor	2	3-4		11-12		13-14	
ISO 9001:2015 Quality Management Systems: Lead Implementer	5	28-1				24-28	
CQI and IRCA Certified ISO 9001:2015 Lead Auditor Training Course (PR328)	5		11-15		6-10		8-12

ENVIRONMENTAL MANAGEMENT (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO 14001:2015 Environmental Management Systems: Requirements	1		11		6		1
ISO 14001:2015 Environmental Management Systems: Implementation	2		12-13		7-8		2-3
ISO 14001:2015 Environmental Management Systems: Internal Auditor	2		14-15		9-10		4-5
ISO 14001:2015 Environmental Management Systems: Lead Implementer	5			29-3			
CQI and IRCA Certified ISO 14001:2015 Lead Auditor Training Course (PR315)	5				27-31		

HEALTH AND SAFETY MANAGEMENT (Virtual Online Training)	DAYS	JUL	AUG	SEP	OCT	NOV	DEC
ISO 45001:2018 Health and Safety Management Systems: Requirements	1	7		1		3	
ISO 45001:2018 Health and Safety Management Systems: Implementation	2	8-9		2-3		4-5	
ISO 45001:2018 Health and Safety Management Systems: Internal Auditor	2	10-11		4-5		6-7	
ISO 45001:2018 Health and Safety Management Systems: Lead Implementer	5		4-8			17-21	
CQI and IRCA Certified ISO 45001:2018 Lead Auditor Training Course (PR357)	5		25-29		27-31		1-5

INTEGRATED MANAGEMENT SYSTEMS 9001, 14001 & 45001 (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
PAS 99:2012 Integrated Management System: Requirements	2		4-5			10-11	
PAS 99:2012 Integrated Management System: Implementation	2		6-7			12-13	
PAS 99:2012 Integrated Management System: Internal Auditor	3					24-26	

INFORMATION SECURITY (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO 27001:2022 Information Security Management Systems: Requirements	1		4			3	
ISO 27001:2022 Information Security Management Systems Implementation	2		5-6			4-5	
ISO 27001:2022 Information Security Management Systems: Internal Auditor	2		7-8			6-7	
ISO 27001:2022 Information Security Management Systems: Lead Implementer	5	21-25			6-10		
CQI and IRCA Certified ISO/IEC 27001:2022 Information Security Management Systems (ISMS) Lead Auditor (PR373)	5				20-24		

BUSINESS CONTINUITY (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO 22301:2019 Business Continuity Management Systems: Requirements	1	7			6		
ISO 22301:2019 Business Continuity Management Systems: Implementation	2	8-9			7-8		
ISO 22301:2019 Business Continuity Management Systems: Internal Auditor	2	10-11			9-10		
ISO 22301:2019 Business Continuity Management Systems: Lead Implementer	5		18-22			3-7	
CQI and IRCA Certified BCMS ISO 22301:2019 Lead Auditor (PR363)	5			15-19			8-12

SERVICE MANAGEMENT (IT Service Management) (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO/IEC 20000-1:2018 Requirements	1				13		
ISO/IEC 20000-1:2018 Implementation	2				14-15		
ISO/IEC 20000-1:2018 Internal Auditor	2				16-17		
ISO/IEC 20000-1:2018 Lead Implementer	5				27-31		
CQI and IRCA Certified ISO/IEC 20000-1:2018 Lead Auditor (Information Technology - Service Management) (PR367)	5					24-28	

ARTIFICIAL INTELLIGENCE MANAGEMENT SYSTEM (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO/IEC 42001:2023 Artificial Intelligence Management System Requirements Training Course	1	3			6		
ISO/IEC 42001:2023 Artificial Intelligence Management System Implementation Training Course	2		12-13			17-18	
ISO/IEC 42001:2023 Artificial Intelligence Management System - Implementing Controls Training Course	1	25				14	
ISO/IEC 42001:2023 Artificial Intelligence Management System Lead Implementer Training Course	4		4-7			24-27	
ISO/IEC 42001:2023 Artificial Intelligence Management System Internal Auditor Training Course	2			16-17			8-9
ISO/IEC 42001:2023 Artificial Intelligence Management System Lead Auditor Training Course	4	14-17			20-23		
Understanding and Implementing an AI System Impact Assessment Training Course	1			15			15

PRIVACY MANAGEMENT (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO 27701:2019 Privacy Information Management Systems: Requirements	1		11			3	
ISO 27701:2019 Privacy Information Management Systems: Implementation	2		12-13			4-5	
ISO 27701:2019 Privacy Information Management Systems: Internal Auditor	1		14			6	
ISO 27701:2019 Privacy Information Management Systems: Lead Implementer	5						1-5
ISO 27701:2019 Privacy Information Management Systems: Lead Auditor	3					24-28	

FACILITIES MANAGEMENT (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO 41001:2018 Requirements	1				20		
ISO 41001:2018 Implementation	2				21-22		
ISO 41001:2018 Internal Auditor	2				23-24		

Asset Management	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
Asset Management: Requirements of BS ISO 55001:2014	1			1			
ISO 55001 Implementation Training Course	2			2-3			
Asset Management - Key Elements of Auditing BS ISO 55001:2014	1			4			

LABORATORY MANAGEMENT (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO 17025:2017 Requirements, Implementation and Internal Auditing	5			29-3			8-12
ISO 17025:2017 Lead Auditor / Team Leader	5				20-24		

Lean Six Sigma	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
White Belt	1			1			
Yellow Belt	2			2-3			

ENERGY MANAGEMENT (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO 50001:2018 Energy Management Systems: Requirements	1			15			1
ISO 50001:2018 Energy Management Systems: Implementation	2			16-17			2-3
ISO 50001:2018 Energy Management Systems: Internal Auditor	2			18-19			4-5
CQI and IRCA Certified ISO 50001:2018 Lead Auditor Energy Management Systems (PR366)	5						8-12

IATF 16949:2016 (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
IATF 16949:2016 Quality Management Systems: Requirements	2				13-14		
IATF 16949:2016 Quality Management Systems: Implementation	3				15-17		
IATF 16949:2016 Quality Management Systems: Internal Auditor	2				27-28		
IATF 16949:2016 Quality Management Systems: Auditor/Lead Auditor	5					17-21	

MEDICAL DEVICES MANAGEMENT (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO 14971:2019 Introduction to Risk Management for Medical Devices	1			1			
ISO 13485:2016 Clause by Clause	2		11-12			10-11	
ISO 13485:2016 Implementation	2		13-14			12-13	
ISO 13485:2016 Internal Auditor	2		18-19			17-18	
CQI and IRCA Certified Medical Devices – Quality Management Systems Lead Auditor (ISO13485:2016) (PR369)	5			29-3			1-5
Requirements of the Medical Device Regulation 2017/745 (MDR)	1				20		
Implementation of the Medical Device Regulation 2017/745 (MDR) for CE Marking	3				21-23		
ISO 7101:2023 Healthcare Quality Management System Requirements	2			8-9			1-2
ISO 7101:2023 Healthcare Quality Management System Implementation	2			10-11			3-4
ISO 7101 Healthcare Quality Management Systems Standard Internal Auditor	3			15-17			8-10

PERFORMANCE MANAGEMENT (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
Effective Root Cause Analysis (RCA)	2			8-9			
Process Improvement: Introduction	1				27		
Process Improvement: Auditor	2				28-29		

RISK MANAGEMENT (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO 31000:2018 Management Systems Requirements & Implementation	3				1-3		
Certified Risk Professional, based on ISO 31000:2018, ISO 27001:2013 and ISO 22301:2019	5					17-21	

ANTI-BRIBERY (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
ISO 37001:2016 Anti-bribery Management System: Requirements	1		4				
ISO 37001:2016 Anti-bribery Management System: Implementation	2		5-6				
ISO 37001:2016 Anti-bribery Management System: Internal Auditor	2		7-8				
ISO 37001:2016 Anti-bribery Management Systems: Lead Auditor	5				27-31		

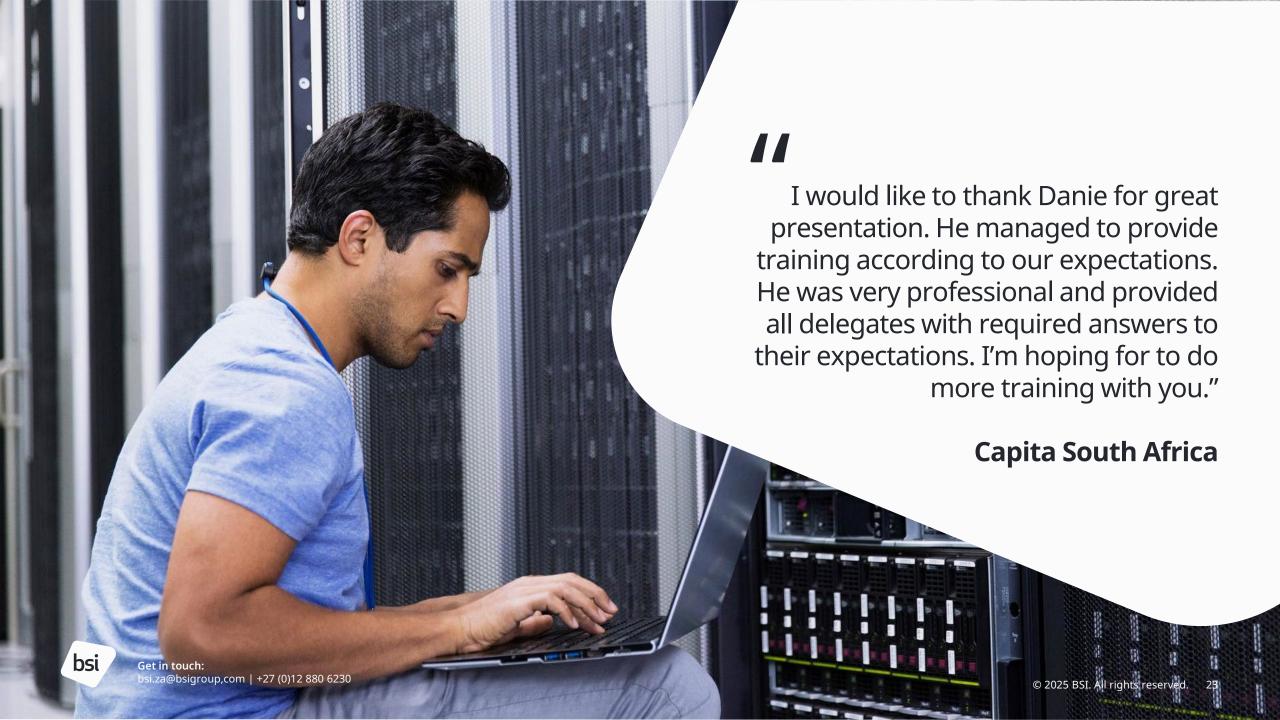
FOOD MANAGEMENT (Virtual Online Training)	DAYS	JUL	AUG	SEP	ОСТ	NOV	DEC
SANS 10330:2020 HACCP and PRP Implementation	2		25-26				8-9
Introduction to Food Safety based on R 638:2018 Training Course	1				1		
FSSC 22000 v6 Understanding	1			15			
FSSC 22000 v6 Implementation	2			16-17			
FSSC 22000 v6 Internal Auditor	2			18-19			
FSSC 22000 v6 Food Management Systems Auditor/Lead Auditor	5				6-10		
ISO 22000:2018 Requirements	1	21				17	
ISO 22000:2018 Implementation	2	22-23				18-19	
ISO 22000:2018 Internal Auditor	2	24-25				20-21	
CQI and IRCA Certified ISO 22000:2018 Lead Auditor (Food Safety Management Systems) (PR359)	5						1-5

11

I am profoundly appreciative of the exceptional professionalism, technical acumen, and unwavering dedication that BSI Group has demonstrated in facilitating our pursuit of internationally recognized standards of excellence."

CEO of Laeveld Agri-Werke (Pty) Ltd







The presenter was excellent. The content was well structured, and precise with real-life examples. I enjoyed the training; it exceeded my expectations."

Konkola Copper Mines, Zambia



Drive innovation, productivity, and resilience

Standards are blueprints for excellence, providing robust strategies for minimizing risk, ensuring safety, and championing sustainability.

Crafted meticulously by seasoned industry experts, standards represent the pinnacle of organizational best practices.

When implemented, they serve as robust rules, clear guidelines, or precise definitions that businesses can lean on to ensure operational excellence.

Browse available standards

Explore by industry, trending topics and access key BSI solution packs.

BSI Knowledge subscription

Embed best practice with companywide standards subscription.





Compliance navigator

Transforming how medical device and IVD device manufacturers manage their regulatory documents to save time, maximize resources and reduce risk.

Get in touch

Our team can help you identify the best courses and qualifications to enhance your skills, expand your knowledge, and achieve your goals.

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