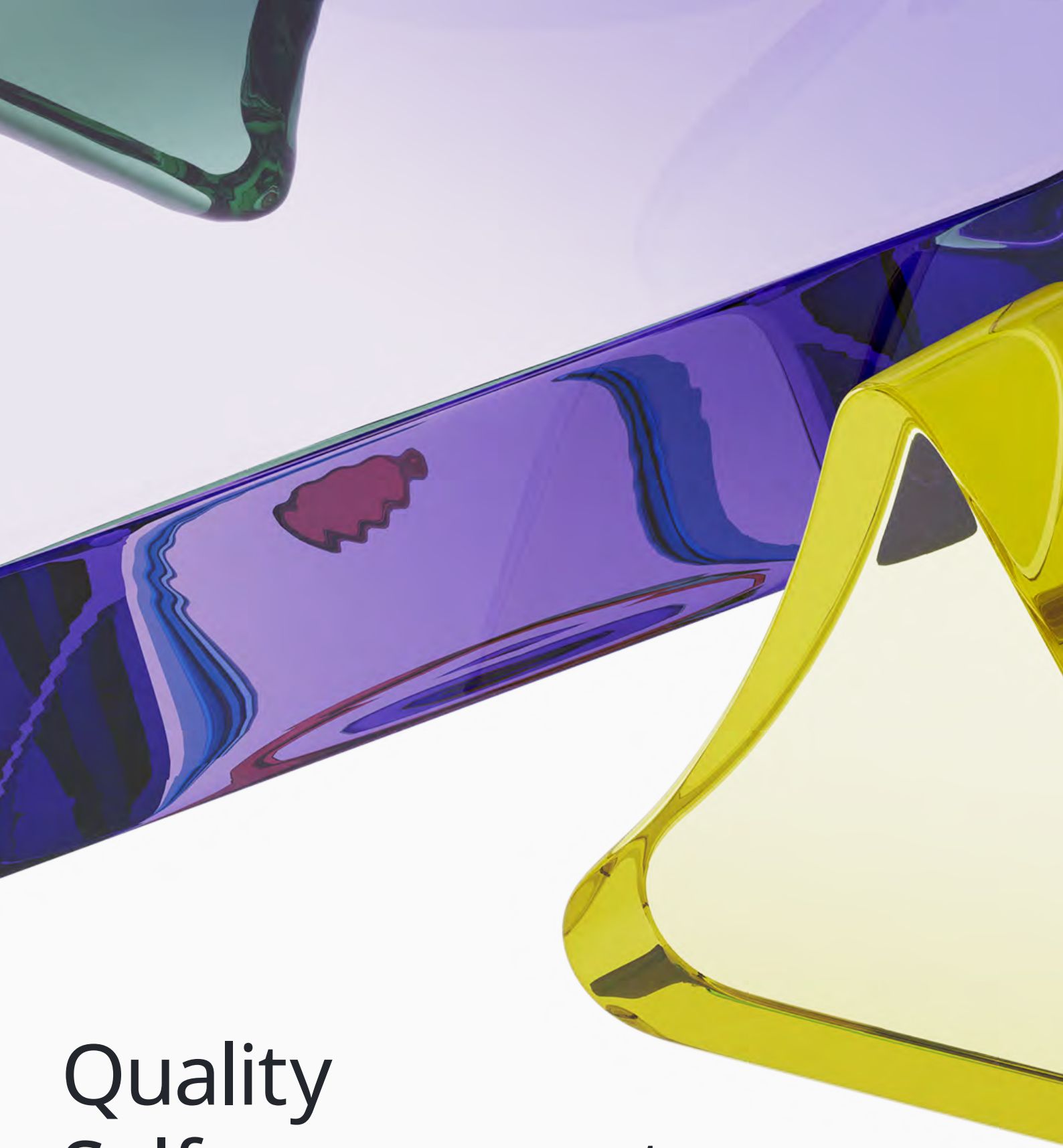

Quality Self-assessment checklist

Your partner in progress

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How mature is your approach to quality management and Lean Six Sigma?

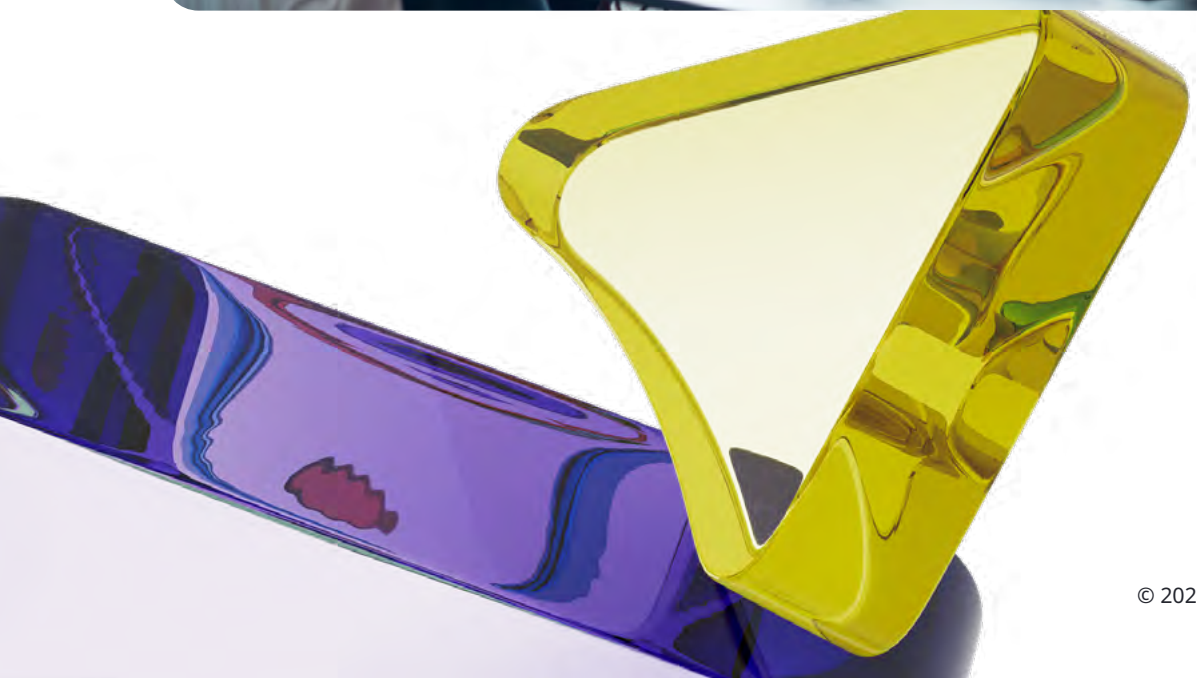
Today's quality landscape is being shaped by new technologies, hybrid working environments, and continuous methodologies. Internationally recognized standards and frameworks like Quality Management Systems ISO 9001 and Lean Six Sigma have become essential to ensure your quality management processes align with industry best practice.

Together, they can help your organization establish trust, accelerate growth, improve efficiencies, and reduce waste.

Our training and qualifications are designed to ensure that your processes are optimized for operational excellence. Our experts will provide you and your teams with the knowledge and skills needed to establish a culture of continuous improvement that mitigates risks and drives ongoing improvements.

Complete the assessment below to discover your unique maturity score in both quality management and Lean Six Sigma. At the end of each section, you'll receive tailored recommendations on the training and qualifications that will help you drive improvement in quality, trust, sustainability, and operational excellence at every stage.





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Your quality management self-assessment checklist

A Quality Management System (QMS) based on ISO 9001 empowers organizations to deliver consistent, reliable, and long-term excellence. They provide organizations with the framework of policies, processes, and procedures needed to create a culture of continuous improvement that builds trust.

		Yes	No
1	I understand the basic principles of quality management and what it aims to achieve.	☐	☐
2	We have a QMS in place, but it is not in line with ISO 9001 requirements.	☐	☐
3	There is at least one individual within my organization who could be described as a subject matter expert for quality management.	☐	☐
4	There are advocates at an executive level who understand the principles of quality management and are willing to commit time and budget to its implementation.	☐	☐
5	We have formally identified our customer's current and future needs, such as desire for hyper-personalized or eco-friendly products. We have also put in place processes to measure, monitor, and interpret customer feedback.	☐	☐

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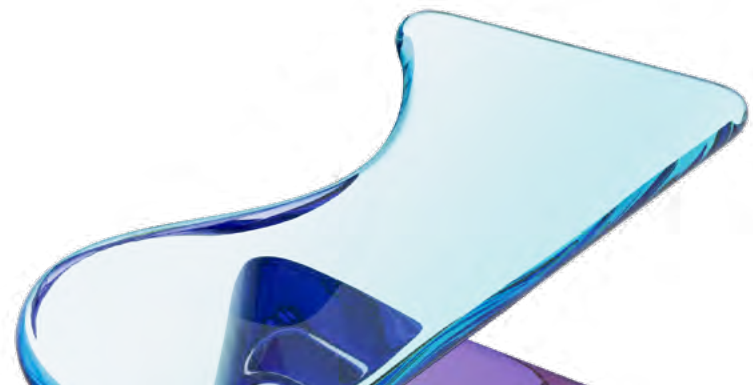

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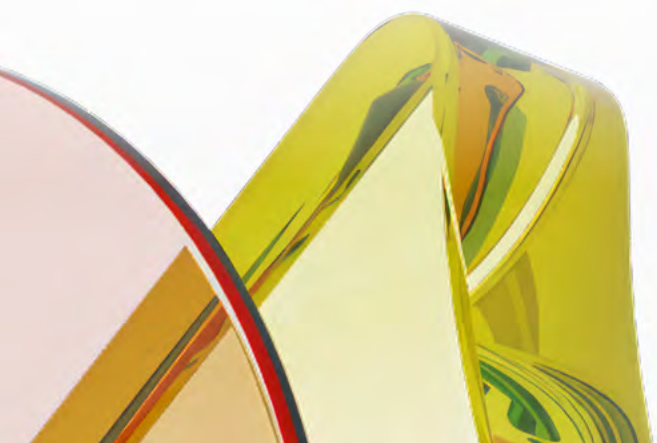
Your quality management self-assessment checklist

		Yes	No
6	I have developed the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001.	☐	☐
7	We have implemented a Quality Management System based on ISO 9001.	☐	☐
8	We routinely review our organization's Quality Management Systems, policies, procedures, and processes.	☐	☐
9	All staff receive quality management training and are empowered and engaged with procedures.	☐	☐
10	I am able to initiate a quality management audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.	☐	☐
11	We have adopted continuous and agile methodologies like Lean Six Sigma to enhance quality, mitigate risks, and strengthen sustainability across our supply chain.	☐	☐

Continued ›



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Your quality management self-assessment checklist

		Yes	No
12	I have the confidence to lead and manage a team of internal auditors. I am also able to effectively build relationships with stakeholders by managing processes that comply with the latest requirements and regulations.	☐	☐
13	We have invested in interoperable IT solutions and established digital quality ecosystems to streamline product development, enhance risk management, and improve testing processes.	☐	☐
14	We are constantly adapting our wider quality management strategies to meet customer needs, thereby fostering a culture of continuous development and excellence.	☐	☐
15	We have seen demonstrable evidence that our quality management strategy is improving customer satisfaction, market access, and employee engagement.	☐	☐
16	We integrate risk-based thinking as part of our QMS, as emphasized in ISO 9001:2015, to identify and address potential risks and opportunities.	☐	☐
17	Our suppliers and partners are actively integrated into our quality management processes, ensuring alignment and quality across the entire supply chain.	☐	☐

See your results ›

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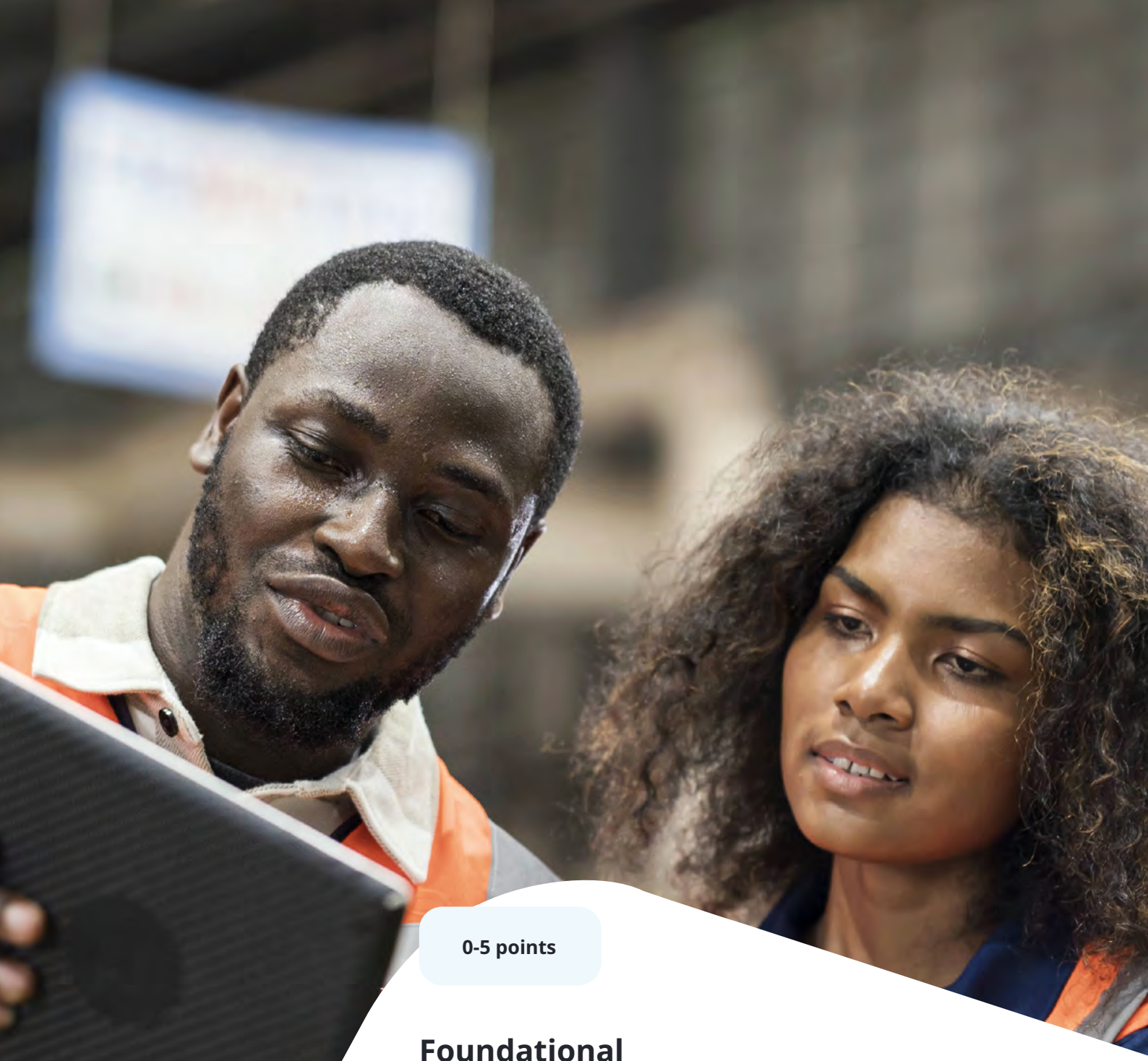

0-5 points

Foundational

Solidify your foundational knowledge with our Quality Management Awareness Training Courses.

- ISO 9001:2015 Quality Management Systems Awareness On-demand Training Course
- ISO 9001:2015 Requirements Training Course
- Masterclass: ISO 9001 Quality Management System

Scroll for Intermediate.

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6-10 points

Intermediate

Strengthen your practical skills in implementing and maintaining a QMS with our range of ISO 9001 Implementation Training Courses.

- ISO 9001:2015 Implementation Training Course
- ISO 9001:2015 Internal Auditor Training Course
- ISO 9001:2015 Strategic Approach to Risk-based Thinking Training Course
- ISO 9001:2015 Lead Implementer Training Course

Scroll for Expert.

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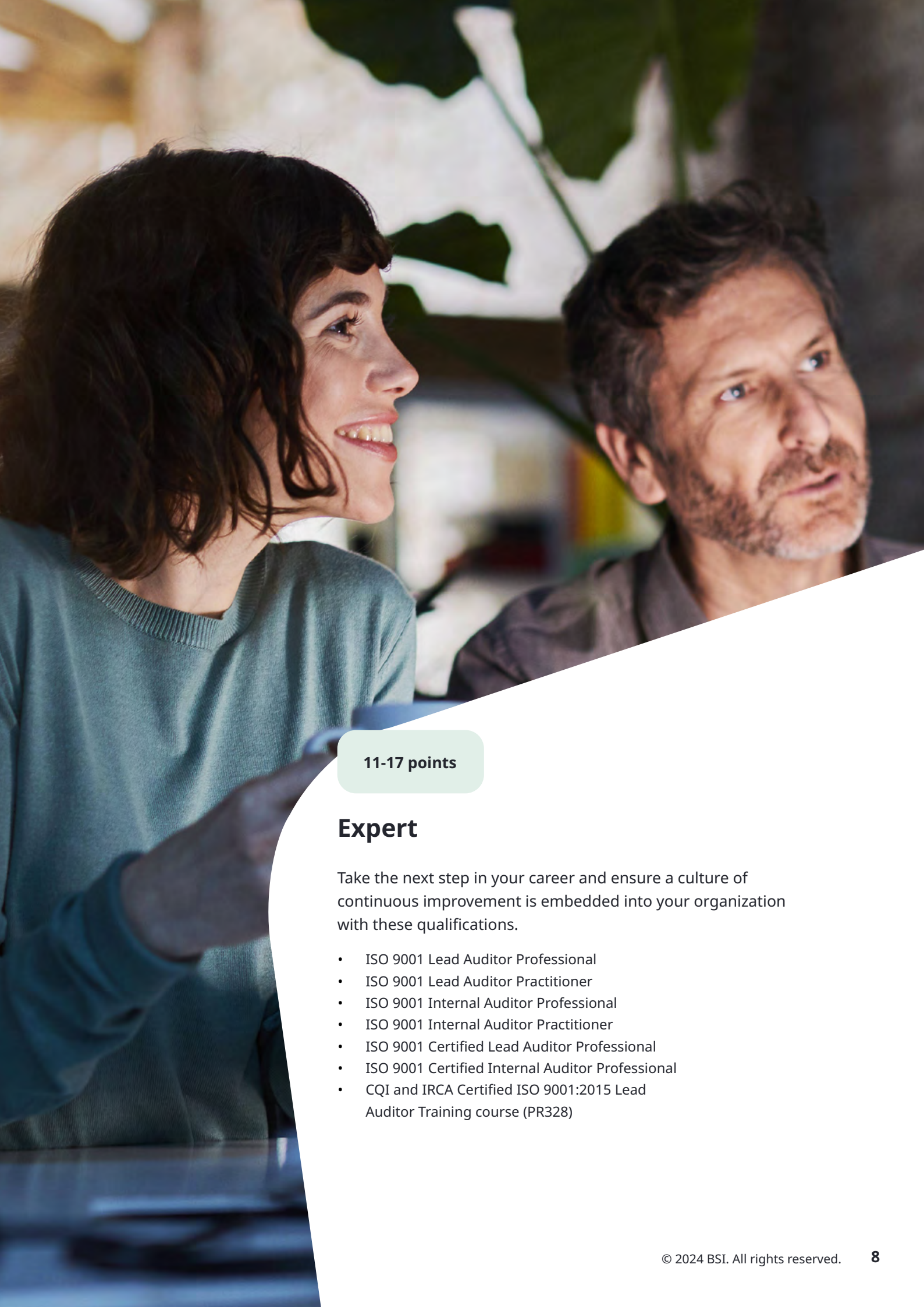

11-17 points

Expert

Take the next step in your career and ensure a culture of continuous improvement is embedded into your organization with these qualifications.

- ISO 9001 Lead Auditor Professional
- ISO 9001 Lead Auditor Practitioner
- ISO 9001 Internal Auditor Professional
- ISO 9001 Internal Auditor Practitioner
- ISO 9001 Certified Lead Auditor Professional
- ISO 9001 Certified Internal Auditor Professional
- CQI and IRCA Certified ISO 9001:2015 Lead Auditor Training course (PR328)

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As your trusted partner, we work with you to ensure your organization has the right training and qualifications in place to meet your unique needs.
To find out more or to speak to our experts.

Visit our website ›

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Your Lean Six Sigma self-assessment checklist

Lean Six Sigma provides organizations with the tools and methodologies to drive process improvements, minimize waste, and ensure operational efficiency. By integrating Lean Six Sigma principles into your organization, you create a culture of continuous development and excellence, empowering your teams to consistently deliver reliable, high-quality results.

		Yes	No
1	I understand the basic principles of Lean Six Sigma and what it aims to achieve in terms of process improvement and waste reduction.	☐	☐
2	We have a Lean Six Sigma framework in place, but it is not fully established or integrated across the organization.	☐	☐
3	There is at least one individual within my organization who could be described as a subject matter expert for Lean Six Sigma.	☐	☐
4	There are advocates at an executive level who understand the principles of Lean Six Sigma and are willing to commit time and budget to its implementation.	☐	☐
5	We have formally identified key operational inefficiencies and bottlenecks, and have processes in place to measure, monitor, and address them using Lean Six Sigma tools.	☐	☐
6	I have developed the necessary skills to assess and report on the effectiveness of Lean Six Sigma projects and initiatives.	☐	☐

Continued ›



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Your Lean Six Sigma self-assessment checklist

		Yes	No
7	We have implemented a Lean Six Sigma system with defined roles (e.g., Green Belts, Black Belts) and established processes to support its methodologies.	☐	☐
8	We routinely review and update our Lean Six Sigma projects, tools, and methodologies to align with changing organization needs.	☐	☐
9	All staff receive Lean Six Sigma training and are empowered and engaged in using its tools and methodologies in their daily work.	☐	☐
10	I am able to initiate Lean Six Sigma projects, prepare and conduct activities (e.g., DMAIC phases), compile and distribute reports, and follow up on actions.	☐	☐
11	We have adopted continuous and agile improvement methodologies like Lean Six Sigma to enhance quality, mitigate risks, and strengthen sustainability across our processes and supply chain.	☐	☐
12	I have the confidence to lead and manage a Lean Six Sigma team, including stakeholders, and drive projects that comply with organizational goals and performance metrics.	☐	☐

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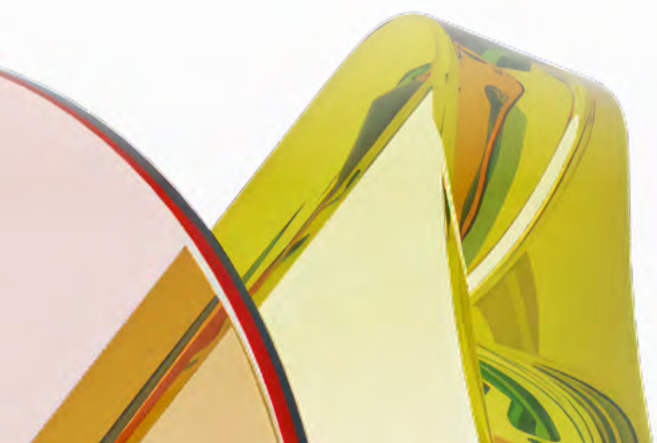

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Your Lean Six Sigma self-assessment checklist

		Yes	No
13	We have invested in data-driven solutions and tools to support Lean Six Sigma analysis, allowing for real-time monitoring and process optimization.	☐	☐
14	We are constantly adapting our wider operational strategies to incorporate Lean Six Sigma principles, thereby fostering a culture of continuous improvement and operational excellence.	☐	☐
15	We have seen demonstrable evidence that our Lean Six Sigma strategy is improving operational efficiency, reducing waste, and increasing customer satisfaction.	☐	☐
16	We integrate risk-based thinking as part of our Lean Six Sigma efforts, identifying potential risks in processes and addressing them proactively to prevent issues before they arise.	☐	☐
17	Our suppliers and partners are actively integrated into our Lean Six Sigma initiatives, ensuring alignment and quality across the entire supply chain.	☐	☐
18	We comply with all regulatory and industry requirements in our Lean Six Sigma projects and continuously improve compliance processes.	☐	☐

See your results ›



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0-5 points

Foundational

Your organization is in the beginning stages of Lean Six Sigma understanding. It’s time to solidify your foundational knowledge with our Lean and/or Six Sigma training courses to understand the basics of waste reduction and process improvement:

- Lean Six Sigma White Belt
- Certified Lean Six Sigma Yellow Belt
- Basic Understanding Six Sigma
- Basic Understanding of Lean and Value Stream Mapping

Scroll for Intermediate.

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6-10 points

Intermediate

Your organization has some Lean Six Sigma practices in place, but there's room for growth. Strengthen your practical skills in applying Lean Six Sigma methodologies with our Lean Six Sigma training course to effectively manage and execute improvement projects:

- Certfied Lean Six Sigma Green Belt
- Certified Six Sigma Green Belt
- Upgrading to Certified Six Sigma Green Belt
- Upgrading to Certified Lean Six Sigma Green Belt
- Certified Lean Practitioner

Scroll for Advanced.

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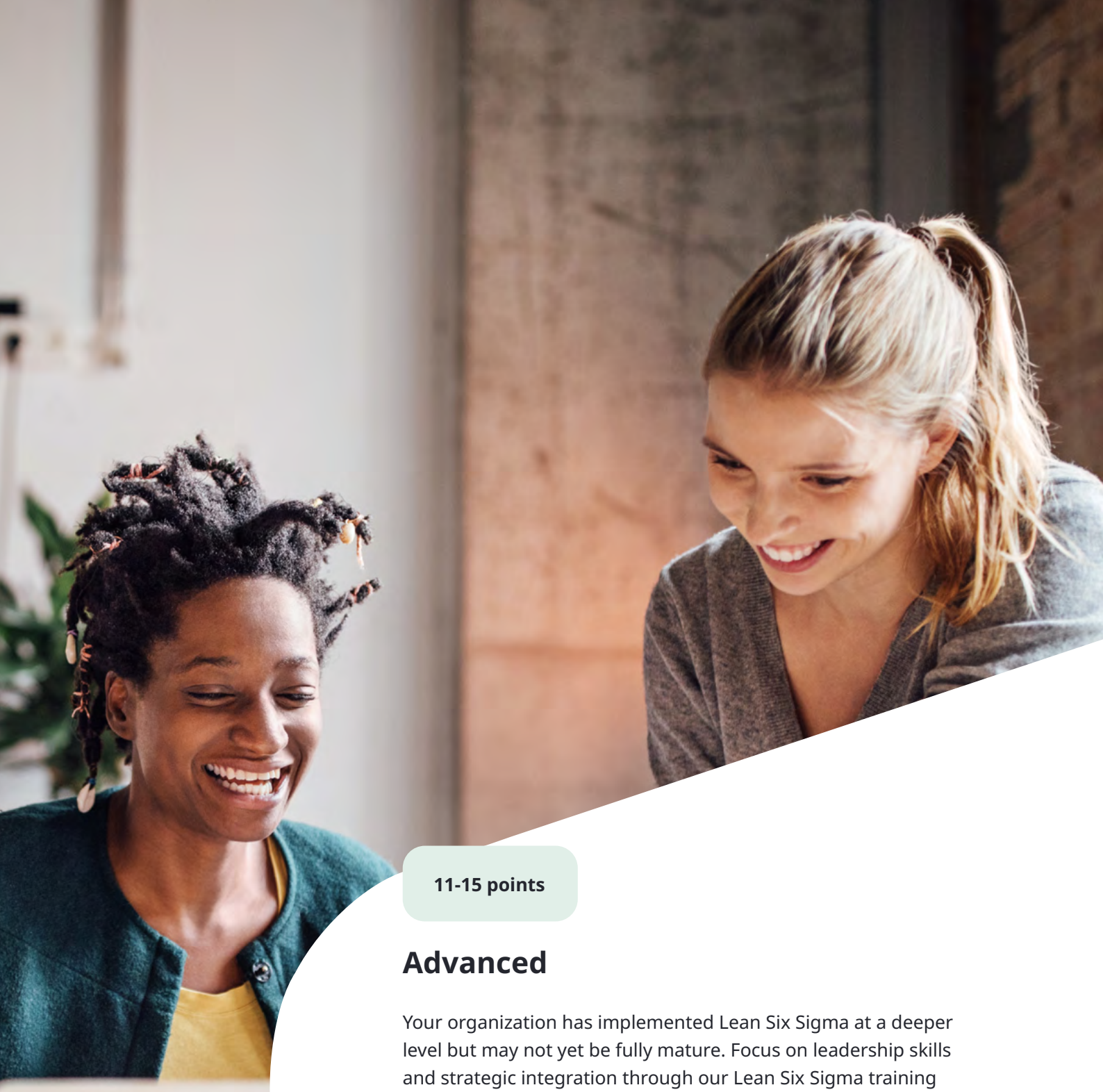

11-15 points

Advanced

Your organization has implemented Lean Six Sigma at a deeper level but may not yet be fully mature. Focus on leadership skills and strategic integration through our Lean Six Sigma training courses to foster a continuous improvement culture:

- Certified Lean Six Sigma Black Belt
- Certified Six Sigma Black Belt
- Certified Lean Expert
- Certified Lean Master

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As your trusted partner, we work with you to ensure your organization has the right training and qualifications in place to meet your unique needs.
To find out more or to speak to our experts.

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Why BSI?

Across the globe, we are seen as trusted leaders in quality best practice. We specialize in training and certifying organizations in Lean Six Sigma methodologies and ISO 9001 implementation, helping you drive continuous improvement and operational excellence.

Lean Six Sigma training courses

70% of these organizations report faster process improvements, 65% see a significant reduction in waste, and 68% experience enhanced productivity and stakeholder satisfaction.

Quality management training and qualifications

66% of these organizations report improved products and services, 60% experience a reduction in errors, and 65% notice increased consumer trust.

Let's shape your organization's future together. To find out more about our range of Lean Six Sigma and quality management training courses, or to speak to our experts.

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