



Your partner  
in progress

# BSI Training Academy

Training courses and  
qualifications guide

Singapore



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Start your training development plan with BSI training courses.

[2025 training schedule](#)



# Welcome

At the BSI Training Academy, our focus is on supporting you to build knowledge and skills to add more value to your organization, while developing your career.

Our range of learning solutions span Digital, Health, Safety and Well-being, Quality Management, and Sustainability. Delivered in person, online or on-demand – our courses lead to globally recognized BSI qualifications that enable you to increase skills and demonstrate your value to your organization.

## Our approach – accelerated learning

Our accelerated learning approach is proven to fast-track learning and improve knowledge retention. You'll participate in activity-based learning and have the opportunity to share your learning experience with peers from other companies which will help embed your learning.

## Expert tutors

Our tutors are recognized as experts in their field, offering a world-class learning experience that our delegates rate as first class. They are trained to understand and meet your different learning needs, have years of practical industry experience, as well as deep subject matter knowledge.

## Your BSI certificate

On successful completion, you'll receive a certificate that's recognized worldwide. A BSI Training Academy certificate is a mark of expertise, quality and integrity. Find out our blockchain-based solution to showcase your achievement and credentials.

## Flexible delivery formats

- Virtual instructor led training (VILT) / Live online training
- Instructor led training (ILT) / Classroom-based training
- On-demand eLearning (OD)
- In-house training

## MySkillsFuture

Discover funded courses and enhance your expertise through globally recognized training programs.

<https://myskillsfuture.gov.sg/>



# Quality management and business excellence



# Quality Management ISO 9001

Our ISO 9001 Quality Management System (QMS) training will provide you with an awareness of QMS, tools and techniques for implementation and how to audit against the requirements of the standard.

## On-demand elearning (OD)

### eLearning: ISO 9001:2015 Requirements

Gain a thorough understanding of the history and development of ISO 9001:2015, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: Fundamentals of Auditing (ISO 19011:2018)

This on-demand course aims to provide the knowledge and understanding of practical auditing in order to apply this to your related work. It also aims to cover how management systems can be audited for conformity.

Duration: 4 hours Course type: OD  
Course level: Auditing | [Course details](#)

### eLearning: The Harmonized Approach to Management System Standards

This on-demand course aims to provide the knowledge and understanding of the Harmonized Structure in order to apply this to your related work. It also aims to cover what exactly is new in the Harmonized Structure.

Duration: 1 hour Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: Introduction to Management Systems

This short on-demand course aims to provide the knowledge and understanding of management systems, and management system standards, and describe briefly how they can be used to help an organization enhance overall organizational performance.

Duration: 30 minutes Course type: OD  
Course level: Understanding | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO 9001:2015 Requirements

This course will give you a thorough understanding of the history and development of ISO 9001:2015, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### ISO 9001:2015 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 9001:2015. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your QMS and achieve continual quality improvement.

Duration: 2 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)



### ISO 9001:2015 Lead Implementer

This course combines the ISO 9001 requirements and implementing courses, with an additional focus on leadership and management, followed by an exam. You'll learn an in-depth understanding of the standard; the best practice methods to implement the standard within your organization and ensuring its effectiveness.

Duration: 5 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

### ISO 9001:2015 Internal Auditor

Optimize your auditing skills with the internationally recognized ISO 9001:2015 and boost your internal auditing capabilities. Gain confidence in planning and performing an effective audit, as well as reporting and taking corrective action where necessary.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

### CQI & IRCA Certified ISO 9001:2015 Lead Auditor

Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. You'll gain the knowledge and skills required to undertake and lead a successful management systems audit. You'll sit for a 2-hour exam to test your knowledge and understanding.

Duration: 5 days Course type: VILT/ILT/In-house  
Course level: Auditing | [Course details](#)

### Supplier Auditing Training

By attending this course you'll gain the knowledge and skills to not only conduct supplier audits, but also identify whether requirements have been met to enable appropriate selection and management of suppliers within your organization.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

### ISO 9001:2015 Strategic Approach to Risk-Based Thinking

Learn about the elements of risk-based thinking in ISO 9001:2015, quality management and undertake a deep dive into common theories in this course. You'll observe a practical method for establishing, implementing and maintaining processes for risks and opportunities.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### Masterclass: ISO 9001 Quality Management Systems

This course will cover the context of the organization and integration with business processes. It will cover awareness and exposure to quality-centric topics, as discussed in ISO 9004:2018 and other supporting standards and guidance.

Duration: 5 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)



## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### ISO 9001:2015 Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days Course type: VILT/OD/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### ISO 9001:2015 Lead Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will give you the foundational knowledge of the ISO 9001 QMS standard and key principles.

Duration: 5.5 days Course type: VILT/ILT/OD/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Professional Qualification

This is the second step on your auditor qualification journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)



# Performance Improvement Process Improvement: Lean Six Sigma

Organizations need to strive for operational excellence to create value and to sustain business growth. A well-structured programme that delivers continuous improvement can drive performance by achieving more with less.

## On-demand elearning (OD)

### Lean Six Sigma White Belt

This course aims to provide you with good basic knowledge of Lean Six Sigma and will have taken a first step towards becoming a practitioner or sponsor of organizational change.

Duration: 3.5 hours Course type: OD  
Course level: Introduction | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### Lean Six Sigma White Belt

This course aims to provide you with good basic knowledge of Lean Six Sigma and will have taken a first step towards becoming a practitioner or sponsor of organizational change.

Duration: 1 day Course type: VILT/In-house  
Course level: Introduction | [Course details](#)

### Certified Lean Six Sigma Yellow Belt

This course is to train the you on the basic level of Lean Six Sigma improvement skills to develop Yellow Belts who serve as the members of the improvement project team.

Duration: 3 days Course type: VILT/In-house  
Course level: Introduction | [Course details](#)

### Certified Lean Six Sigma Green Belt

This course is aimed at individuals who will perform Green Belts roles, as functional change agents. It will help you understand the Lean Six Sigma tools and how to implement them within a service environment to successfully deliver projects and improve performance. This course is accredited by IASSC / CSSC.

Duration: 9 days Course type: VILT/ILT/In-house  
Course level: Specialist | [Course details](#)

### Certified Lean Six Sigma Black Belt

You'll gain advanced skills in analysing and improving processes using the Lean Six Sigma approach. Structured to optimize learning and application, this course uses training, coaching and on-the-job project implementation. This course is accredited by IASSC / CSSC.

Duration: 18 days Course type: VILT/ILT/In-house  
Course level: Specialist | [Course details](#)



### Upgrading to Certified Lean Six Sigma Black Belt

This course is designed to advance you as a qualified Green Belt to Black Belt level. You'll get an in-depth understanding of both Lean and Six Sigma concepts, methods and tools and skills to successfully apply them within your organization.

Duration: 9 days Course type: VILT/ILT/In-house  
Course level: Specialist | [Course details](#)

### Certified Service Lean Six Sigma Yellow Belt

This course will provide you with the skills needed to become a yellow belt, so that you may serve on the improvement project team. You'll learn the Lean Six Sigma principles and methodology, as well as the use of basic Lean Sigma improvement tools.

Duration: 3 days Course type: In-house  
Course level: Understanding | [Course details](#)

### Certified Service Lean Six Sigma Green Belt

This course aims to equip you with the knowledge and skills to analyse and improve processes using the integrated Lean Six Sigma approach within service environment.

Duration: 9 days Course type: In-house  
Course level: Specialist | [Course details](#)

### Certified Service Lean Six Sigma Black Belt

This course is designed for participants who are expected to play the Black Belts role in Lean Six Sigma implementation in non-manufacturing organizations.

Duration: 18 days Course type: In-house  
Course level: Specialist | [Course details](#)

### Upgrading to Certified Service Lean Six Sigma Black Belt

This course is designed to advance you as a qualified Green Belt to Black Belt level. You'll learn how to combine Lean and Six Sigma methodologies to create the best approach to resolve operational issues and improve process performance.

Duration: 9 days Course type: In-house  
Course level: Specialist | [Course details](#)



BSI is an International Association For Six Sigma Certification (IASSC) Accredited Training Organization™ for Certified Lean Six Sigma Green Belt and Certified Lean Six Sigma Black Belt courses.



BSI is The Council for Six Sigma Certification (CSSC) accredited training provider for all Certified Six Sigma courses and Certified Lean Sigma courses.





# Performance Improvement Process Improvement: Six Sigma

Six Sigma is an organizational approach to continual improvement which focuses on minimizing variability of key process outcomes.

**Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house**

## Basic Understanding Six Sigma

This course presents a thorough overview of the Six Sigma concepts and techniques for successful implementation, as well as a clear explanation of DMAIC - the improvement methodology used in Six Sigma.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

## Certified Six Sigma Yellow Belt

This course will provide you with the skills to become a Six Sigma Yellow Belt so you can work with Green and Black belts within your organization to implement Six Sigma to drive business improvement.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)



BSI is The Council for Six Sigma Certification (CSSC) accredited training provider for all Certified Six Sigma courses and Certified Lean Sigma courses.

## Certified Six Sigma Green Belt

You'll be introduced to intermediate level quality tools from the Six Sigma methodology to help you deliver improvements within your organization. This course is accredited by CSSC.

Duration: 6 days Course type: VILT/ILT/In-house  
Course level: Specialist | [Course details](#)

## Certified Six Sigma Black Belt

This course is designed to develop experts, providing an in-depth understanding of the Six Sigma concepts, methods and tools that drive improvements in key processes. This course is accredited by CSSC.

Duration: 14 days Course type: VILT/ILT/In-house  
Course level: Specialist | [Course details](#)

## Upgrading to Certified Six Sigma Black Belt

By attending this course you'll advance from a qualified Green Belt to Black Belt level, gaining a more in-depth understanding of the Six Sigma concepts, methods and tools to lead on improving key processes that will drive business success.

Duration: 8 days Course type: VILT/ILT/In-house  
Course level: Specialist | [Course details](#)





# Performance Improvement Process Improvement: Lean

Lean approach is to identifying and removing waste in processes thereby increasing the speed, efficiency and effectiveness of an organizations operations.

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### Certified Lean Practitioner

By this course you'll be introduced to tools and techniques that have been successfully applied in manufacturing and service organizations to deliver great results, including significant cost savings and improved operational performance.

Duration: 5 days Course type: ILT/In-house  
Course level: Specialist | [Course details](#)

### Certified Lean Expert

Attending this course will equip you with the practical knowledge on how to introduce Lean initiatives to the shopfloor.

Duration: 10 days Course type: ILT/In-house  
Course level: Specialist | [Course details](#)

### Upgrading to Certified Lean Expert

This training will equip you with the additional practical tools that are essential to carry-out improvement initiatives at the shopfloor.

Duration: 5 days Course type: ILT/In-house  
Course level: Specialist | [Course details](#)

### Certified Lean Master

By attending our lean master training you will build on your existing Lean expert knowledge. You'll gain confidence to address lean issues and opportunities at both strategic and operational levels.

Duration: 15 days Course type: ILT/In-house  
Course level: Specialist | [Course details](#)

### Upgrading to Certified Lean Master

By attending our upgrading to Lean Master training, you'll build on your existing Lean expert knowledge. You'll gain confidence to address lean issues and opportunities at both strategic and operational levels.

Duration: 5 days Course type: ILT/In-house  
Course level: Specialist | [Course details](#)

### Lean Office Practice: Improving Transactional Processes with Lean

This one day training course is designed for individuals and teams who work in offices or supporting functions, and the service environment. You will learn about Lean tools, how to identify waste, streamline, and improve process delivery efficiency.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Basic Understanding of Lean & Value Stream Mapping (VSM)

This course provides you with a comprehensive overview of the principles, roadmap and techniques needed to transform a traditional organization to a Lean one.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)



# Performance Improvement Problem Solving

Increasing efficiency can positively impact effectiveness, compliance, resilience, social responsibility and profitability.

**Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house**

## 8-Discipline (8D) Team-oriented Problem Solving Techniques

This course will provide you with concepts and practical approaches to implement the 8D problem solving technique within your organization.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## Effective Root Cause Analysis

This training course uses a practical approach to systematically state the problem, understand the situation, root up the cause, fix the cause and make sure the problem remains fixed.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## Effective PDCA Management and Deployment Techniques

The PDCA cycle (Plan-Do-Check-Act) or the Deming Cycle, is often served as the foundation for problem solving and improvement methodologies. This course will equip you with an understanding of PDCA, how it can be used effectively, and common tools associated with the model.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

## Problem Solving Through 7QC Tools Made Easy

This course is based on a proven problem-solving model by Deming, who advocated the PDCA Cycle of Plan-Do-Check-Act. The 7 QC tools are the fundamental techniques used at the different stages in the PDCA cycle.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## The A3 Report : A Lean Problem Solving and Reporting Process

This course aims to provide you with a clear understanding of the importance of being Lean. You'll be introduced to a simple yet effective tool that is able to capture the essence of the problem, analysis, action taken and the results.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)



# Performance Improvement Production Control

Developing the skills of your people is key to achieving improvement throughout your organization.

**Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house**

## Gage Repeatability & Reproducibility (GR&R)

This course is based on the AIAG Measurement System Analysis (MSA) Reference Manual and will provide you with a good understanding of measurement system concepts. GR&R is one of the components in MSA to assess precision of the measurement system.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

## An Effective Calibration System

This course will help you to understand, plan and implement a cost effective calibration system into your organization.

You'll learn how to meet the requirements of quality management system standards and best-practices.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

## Introduction to Minitab Software

With the application of Minitab, you can automate the tedious calculation process and focus more on analyzing the results for process improvement.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

## Measurement System Analysis (MSA) with Minitab Software

MSA keeps your measurements honest, accurate, and expected. With the aid of Minitab software, the assessment process to validate your measurement system is now faster and easier.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## Practical Design of Experiment (DOE) with Minitab Software

This course addresses all the essentials of DOE to ensure a successful implementation of this improvement tool.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## Statistical Process Control (SPC) with Minitab Software

SPC allows to track trends and monitor the very heartbeat of production processes. Now, with the aid of Minitab software, the control charts can be set up faster and enable easier output analysis.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)





### Process Mapping Toolbox Towards Excellence

This course will introduce you to the purpose of process mapping, the various approaches for daily operation and process improvement, and how to apply process mapping effectively in your organization.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### Zero Acceptance Number Sampling Plan

This course introduces a zero acceptance number sampling plan, whereby the entire batch of products is only accepted if no rejects are found in the sampling. A variety of zero acceptance number sampling plans based on MIL-STD-1916 will be presented and discussed.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Quick Changeover for Operational Flexibility and Responsiveness

This course provide you with the practical knowledge to reduce changeover time and enhance your organization's flexibility and responsiveness to meet customers' demands. You'll learn the principles and techniques of quick changeover and how to implement a world-class changeover activity.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Kaizen Implementation

This course is to train Lean Leaders on how Kaizen can be successfully implemented through work teams to enhance production quality, productivity and yield.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Total Productive Maintenance (TPM):

#### Key to Production Effectiveness

This course will provide you with a good overview of the concepts and practical approaches for implementing an effective TPM program. It provides an introduction to the eight pillars of TPM and the TPM implementation roadmap.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Kanban Pull System with Heijunka Program

This course take you from ground zero (Push Production) to Kanban Pull system with Heijunka. It includes overview of Lean Manufacturing tools and value stream mapping as the basic knowledge required to steer towards implementing Kanban Pull system in an organization.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

### Advanced Pull Manufacturing with Heijunka

You'll learn how an end-to-end pull system operates, the use of load-levelling and a load-levelling board to effectively replace traditional production scheduling for a constant demand high-mix condition and the use of FIFO lanes for production processes.

Duration: 2 days Course type: In-house  
Course level: Implementation | [Course details](#)

### Standard Operations with Training Within Industry (TWI)

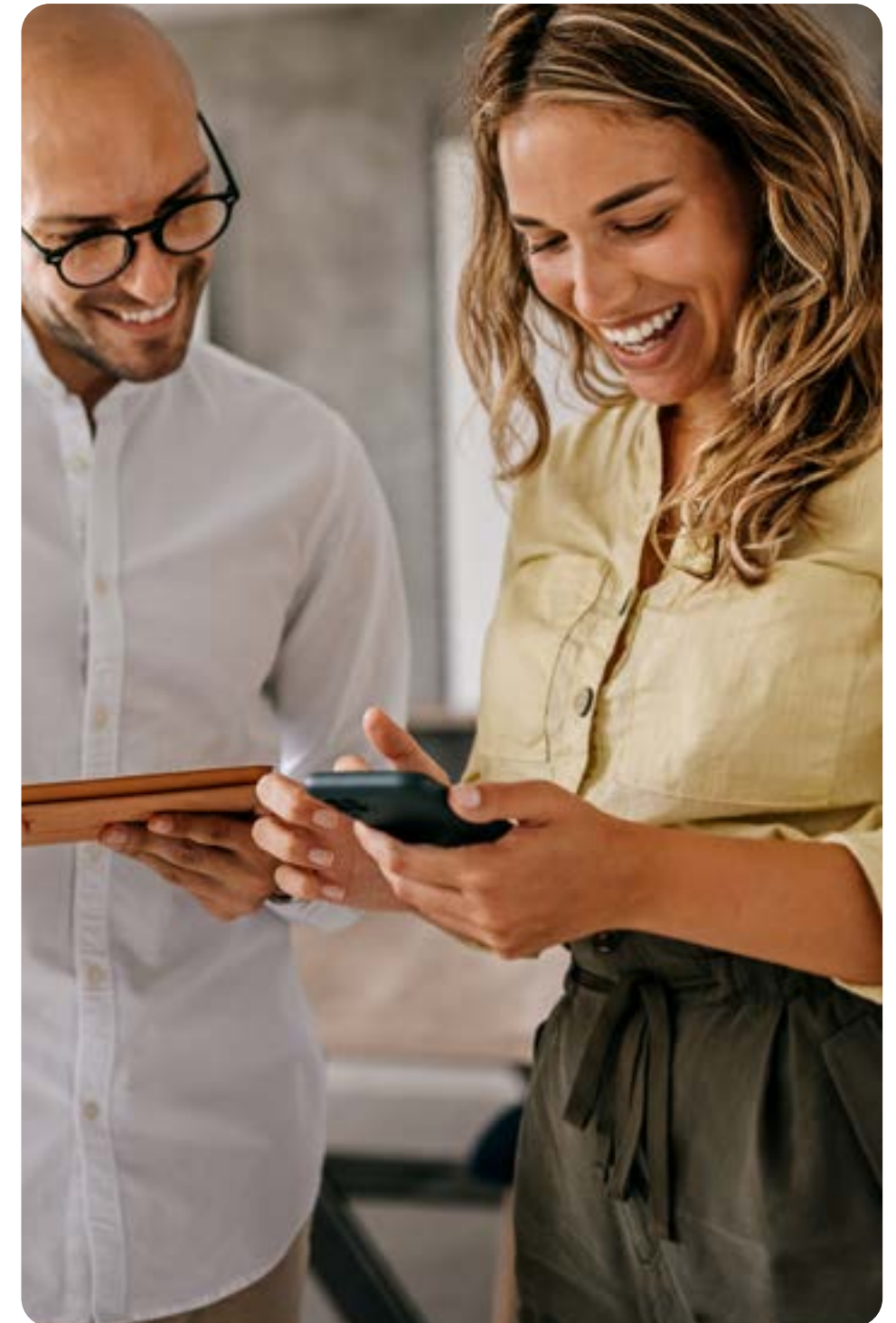
A proven technique used extensively in the automotive industry, TWI is an essential component of the competency tool kit for all discerning supervisors, trainers and process owners. This course will provide you with the knowledge and skills to understand the TWI model and how to effectively put it to use.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Fundamentals of Acceptance Sampling

This course will provide you with guidance on quality tools, the different Course levels of acceptance sampling plans and their benefits and provides practical exercises to enhance your understanding.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)



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### Overall Equipment Effectiveness (OEE) Explained

This course looks at OEE in detail. You will be able to understand the waste and loss in terms of equipment optimization, and point towards improvement initiatives that can impact the bottom line.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

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### Zero Defect Through Poka Yoke

This course will help you to get started on developing and implementing an error-proofing system for your organization using the Poka-Yoke method which seeks to remove the causes of defects.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

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### 5S Principles and Implementation

5S provides the fundamentals to maintain discipline in the workplace. This course will provide you with the tools and knowledge to confidently implement 5S into your organization.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

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### Internal Auditing of 5S Practices

This course is essential for organizations who are serious on the continual practice of 5-S and its incorporation into the organizational culture.

Duration: 2 days Course type: In-house  
Course level: Auditing | [Course details](#)

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### Work Engineering for Smooth Flow Manufacturing

Work Engineering with focus on work methods and measurement is a proven practical and time-tested methodology to enhance your production or operational management, particularly in the areas of shortening cycle time and overall lead time of your conversion process.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

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### Advanced Statistical Process Control (SPC+) with Minitab Software

This course covers the CUSUM and EWMA control charts, as well as the different methods to compute process capability where the process does not follow normal distribution.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

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### Lean Supply Chain Management: Extending the Lean Enterprise

course will provide you with the practical knowledge, activities and functions of supply chain management (SCM), including how to initiate continuous improvement projects, project management and how to deal with implementation and change issues.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

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### Constraints management : Key to achieving 'The Goal'

This course will help you to understand what possible constraints are and how to recognize them, before taking steps to manage, exploit and break free from such constraints, thus enabling you and your team to achieve higher goals.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)





# Performance Improvement Performance Management and People Development

Managing performance can give you better control by monitoring key indicators.

**Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house**

## **Developing and Managing Key Performance Indicators (KPIs)**

This course aims to help you understand balanced scorecard and performance management concepts so that you can develop team/function objectives and key performance indicators for individuals that align with your organization's strategy.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

## **Train the Trainer**

This course equips trainers with up-to-date knowledge and skills. It enables them to deliver active training sessions that optimize learning. This course is suitable for individuals who wish to learn new techniques for delivering on-the-job training or in-house training, as well as the skills necessary for facilitating the learning process.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## **Managing People for Success**

Good managers maximize time, talent and resources to raise profits and morale. However, people management does not come naturally to all. This course helps all managers, whether new to the task or seeking to enhance their effectiveness, to increase the achievements of their team.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## **Essential Communication Skills For Auditors**

This course introduces techniques for auditors to follow in communicating with auditee personnel to include making the initial contact, preparing the audit plan, interaction during conducting the audit in-brief, briefing and preparing the audit findings and recommendations.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

## **Confident Communication**

This course looks at individual communication and provides techniques to improve confidence and ability. It provides basic understanding on the fundamentals of communication.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

## **Improving Personal Effectiveness and Productivity**

This course will help you identify the common behaviours that prevent you from managing your time effectively and teach you the right tools to increase your productivity without working longer hours.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)





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## The Art of Customer Complaints Handling

This course aims to instill the art of customer complaint handling, and to build customer loyalty to your business. Customer complaint handling skills are among the most valuable skill sets for any employee who deals with customers.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

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## Impressive Presentation Skills

This course covers what makes great presentations and presenters. It covers the entire presentation process from planning, to preparation, delivery, up to managing the audience and their questions.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

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## 21st Century Supervisory Skills

This course explores the various functional needs of the present-day supervisor and equips the delegates with skills and knowledge for effective performance.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

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## EI for Workplace

This course will allow you to bring new life and opportunity to your working life, realise personal ambitions and improve your effectiveness through management of your emotions.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)





# Asset Management ISO 55001

Managing assets across their lifecycle is a key challenge for businesses as they grow. An asset management system provides a best practice approach for organizations.

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO 55001:2014 Fundamentals Asset Management

This course starts with an overview of asset management, what it is and what it can do for your organization. It shares the latest thinking, processes, methods and tools in joined up management of any types of asset.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### Asset Management: Requirements of ISO 55001:2014

You'll explore in depth the organizational implications of the international standard for asset management (ISO 55001:2014). The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.


Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### BSI Certified ISO 55001:2014 Lead Auditor

Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. You'll gain the knowledge and skills required to undertake and lead a successful management systems audit.

Duration: 5 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)





# Integrated Management System (IMS)

## ISO 9001, ISO 14001 and ISO 45001

Integrated Management System (IMS) allows you to get even more without investing extra time or money. You may have two management systems in place, you may have more. We have the right training and resources to suit your level of experience.

**Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house**

### IMS Requirements

This course is design to give an understanding of an effective quality, environmental and occupational health and safety management systems in an organization. ISO 9001, ISO 14001 and ISO 45001 are the management systems standards that are common as an integrated management system that relates to quality, environmental and occupational health and safety.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### IMS Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001, ISO 14001 & ISO 45001. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days Course type: VILT/ILT/In-house  
Course level: Auditing | [Course details](#)

### BSI Certified IMS Lead Auditor

This course teaches the fundamental auditing principles and practices, in conformance with national and international accepted norms and regulations relating to the ISO 9001, ISO 14001 and ISO 45001 requirements.

Duration: 5 days Course type: VILT/ILT/In-house  
Course level: Auditing | [Course details](#)

### IMS Strategic Approach to Risk-based Thinking

This course will provide you with the skills and confidence to take a risk-based approach when managing your integrated management system (IMS). You'll also cover how to take a practical approach to developing a structured IMS.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

### Effective Implementation of Documented Information Systems

With the publication of the latest ISO 9001 and 14001 Standards, a generic term of documented information has replaced the common terms of documents and records that have been used for the previous few generations of ISO standards.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)



## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### IMS Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 4 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### IMS Lead Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will give you the foundational knowledge of the ISO 9001 QMS standard and key principles.

Duration: 7 days Course type: VILT/ILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Professional Qualification

This is the second step on your auditor qualification journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)





# Laboratory Management System ISO/IEC 17025

The standard was developed with the objective of promoting confidence in the operation of laboratories. It specifies the general requirements for the competence, impartiality and consistent operation of laboratories.

## On-demand elearning (OD)

### eLearning: ISO/IEC 17025 Awareness of the Requirements for the Competence of Testing and Calibration Laboratories

The general requirement for the testing and calibration laboratories is critically important you and your customers. This course makes you aware of what requirements are and why is it important to ensure good laboratory practices.

Duration: 1 hour Course type: OD  
Course level: Understanding | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO/IEC 17025:2017 Requirements

This course will take you through the standard which covers everything from test equipment, data sampling and valid specifications to improve an organization's quality assurance systems (and as a result their quality control).

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### ISO/IEC 17025:2017 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 17025:2017. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

### ISO/IEC 17025:2017 Implementer

In this course, you'll learn how to review and create quality system documentation in compliance with ISO 17025 and implement the key concepts of the standard to allow you to monitor your laboratory quality system and achieve continual quality improvement.

Duration: 2 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)



# Service Management ISO/IEC 20000-1

Show service quality is at the heart of your organization. ISO/IEC 20000-1 is commonly used for IT services, facilities management and business services to help ensure effective and resilient services in today's changing service delivery environment.

**Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house**

## ISO/IEC 20000-1:2018 Requirements

You'll learn about the ISO/IEC 20000-1 requirements and how to interpret and apply the key concepts and principles of the standard to existing processes within your organization. This course will help anyone involved in defining, planning, auditing, implementing or managing a service management system (SMS) based on ISO/IEC 20000-1:2018.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## ISO/IEC 20000-1:2018 Implementation

This course help you discover on how to implement an SMS based on ISO/IEC 20000-1:2018. Using a step-by-step approach with the aid of a toolkit, you'll learn how to develop an implementation plan, create necessary documentation and implement your SMS.

Duration: 2 days Course type: In-house  
Course level: Implementation | [Course details](#)

## ISO/IEC 20000-1:2018 Lead Implementer

This course combines the ISO/IEC 20000-1:2018 requirements and implementing courses, with an additional focus on leadership and management, followed by an exam. This course provide you with an in depth understanding of the standard and best practice methods to implement the standard.

Duration: 5 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

## ISO/IEC 20000-1:2018 Masterclass

The course explores key clause requirements, concepts and principles - as well as related standards and guidance. This course will provide you with the knowledge and skills to implement, maintain and improve the more technical aspects of a service management system (SMS) based on ISO/IEC 20000-1:2018.

Duration: 5 days Course type: In-house  
Course level: Implementation | [Course details](#)

## ISO/IEC 20000-1:2018 Internal Auditor

This course equip you the auditing skills to help improve your organization's SMS performance. You'll learn how to assess and report on the conformity and effectiveness of an SMS based on ISO/IEC 20000-1:2018. You'll also gain the skills to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

## CQI & IRCA Certified ISO/IEC 20000-1:2018 Lead Auditor

Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up in accordance with ISO 19011. You'll gain the knowledge and skills to undertake and effectively lead a successful service management systems audit and drive improvement. You'll sit a 2 hour exam to test your knowledge and understanding.

Duration: 5 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)





## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### ISO/IEC 20000:2018 Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### ISO 20000:2018 Lead Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will give you the foundational knowledge of the ISO/IEC 20000 standard and key principles.

Duration: 6 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Professional Qualification

This is the second step on your auditor qualification journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)





# Digital Trust



# Information Security ISO/IEC 27001

Protecting personal records and commercially sensitive information is critical. ISO/IEC 27001 helps you implement a robust approach to managing information security.

## On-demand elearning (OD)

### eLearning: ISO/IEC 27001:2022 Awareness

This course introduces the key principles of information security management and the ISO/IEC 27001:2022 standard. It provides foundational knowledge to help you understand the importance of securing information and implementing effective management practices.

Duration: 1/2 hour Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: ISO/IEC 27001:2022 Requirements

The course aims to explain the main requirements of ISO/IEC 27001:2022 and its organizational benefits. You'll gain an understanding of effective information security management throughout an organization and therefore protection of your information and those of your interested parties.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: ISO/IEC 27002:2022 Implementing the Changes

This course offers a review of the updated standard from ISO/IEC 27002:2013 to ISO/IEC 27002:2022, focusing on the key differences and how an organization may put these changes into action.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO/IEC 27001:2022 Requirements

Our expert tutors will explain the requirements of ISO/IEC 27001:2022 to help you understand how it could apply to your organization and the potential benefits of adopting it.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### ISO/IEC 27001:2022 Implementing

This course aims to embed the skills and knowledge necessary for you to carry out your own information security implementation project. You'll learn various implementation techniques, challenges, common mistakes and an overall in-depth information on all you need to know to successfully implement ISO/IEC 27001.

Duration: 2 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

### ISO/IEC 27001:2022 Lead Implementer

We'll teach you how to set up an ISMS that conforms to ISO/IEC 27001:2022 in an organization. You'll focus on developing your project management ability to lead a team with the implementation of an ISMS in your business.

Duration: 5 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

### Masterclass: ISO/IEC 27001 Information Security Management Systems

The course cover the context of the organization and integration with business processes. You'll have the chance to critically appraise processes, hands-on, and take away sound knowledge of ISO/IEC 27001, the ISMS framework, and how best to apply this.

Duration: 5 days Course type: In-house  
Course level: Implementation | [Course details](#)





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### ISO/IEC 27001:2022 Internal Auditor

You'll learn how to plan, execute and report on an audit of an ISMS in an organization assessing its conformance with ISO/IEC 27001:2022.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

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### CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor

Learn how to lead, plan, execute and report on an audit of an ISMS in an organization assessing its conformance with ISO/IEC 27001:2022. You should also have knowledge of Information Security Management principles, concepts, and specifically the requirements of ISO/IEC 27001:2022.

Duration: 5 days Course type: VILT/ILT/In-house  
Course level: Auditing | [Course details](#)

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### CQI and IRCA Certified ISO/IEC 27001:2022 Auditor Conversion

This course will provide you with the knowledge and skills required to perform first, second and third-party audits of Information Security Management Systems against ISO/IEC 27001 (with ISO/IEC 27002), in accordance with ISO 19011 and ISO/IEC 17021, as applicable.

Duration: 3 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

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### ISO/IEC 27002:2022 Implementing the Changes

This course provides a review to the updated standard from ISO/IEC 27002:2013, what the key differences are and how an organization may implement these changes should they choose to do so.

Duration: 1 day Course type: VILT/ In-house  
Course level: Understanding | [Course details](#)

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### ISO/IEC 27002:2022 Information Security Controls Implementation

This course provide guidance on implementing the controls from ISO/IEC 27001 and other relevant management practice guidance. You'll be able to identify appropriate controls to be implemented in different situations, along with the benefits and potential pitfalls of doing so.

Duration: 2 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

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### ISO/IEC 27005:2018 Information Security Risk Management

This course provides you with clear and practical guidance on the framework and steps involved to identify, analyse and manage information security risks. It will help you to review your existing risk treatments and controls and ensure they are appropriate to manage and reduce the identified risks.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

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### Payment Card Industry Data Security Standard (PCI DSS) v4.0

This course will help you understand the structure of the PCI DSS v4.0 and what is involved in meeting the 12 high-level requirements, with a focus on those requirements which can be particularly challenging.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

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### Payment Card Industry Data Security Standard (PCI DSS) v4.0 Implementatation

This course will help you understand the structure of the PCI DSS v4.0 and what is involved in meeting the 12 high-level requirements, with a focus on those requirements which can be particularly challenging.

Duration: 2 days Course type: In-house  
Course level: Implementation | [Course details](#)

## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

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### ISO/IEC 27001:2022 Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

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### ISO/IEC 27001:2022 Lead Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will give you the foundational knowledge of the ISO/IEC 27001 ISMS standard and key principles.

Duration: 5.5 days Course type: VILT/ILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

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### Internal / Lead Auditor Professional Qualification

This is the second step on your auditor qualification journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days Course type: VILT/ILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

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### Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a Course type: n/a  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

# Privacy Management ISO/IEC 27701

In today's changing regulatory landscape, make sure you're best prepared to protect personal information and become a recognized privacy professional.

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO/IEC 27701:2019 Requirements

Understand how ISO/IEC 27701 can extend your ISO/IEC 27001 information security management system (ISMS) to include requirements for protecting personally identifiable information (PII) and provide a framework for a privacy information management system (PIMS).

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### ISO/IEC 27701:2019 Implementation

This course help you to provide a typical framework for extending your ISO/IEC 27001 information security management system (ISMS) including the more specific requirements and guidance for protecting your organization's personally identifiable information (PII), together constituting a privacy information management system (PIMS).

Duration: 2 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

### ISO/IEC 27701:2019 Internal Auditor

This course will provide you with sufficient information on auditing your ISO/IEC 27701:2019 implementation to enable you and your organization to understand, detect, correct and monitor the effectiveness of the framework. You'll be provided with a series of practical exercises and class discussions, which will develop your internal audit ability.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)





# Cloud Security / Cybersecurity

Manage cloud security risk, from cloud control implementation and auditing techniques to defining roles and responsibilities for data.

## On-demand elearning (OD)

### eLearning: CSA STAR Lead Auditor

This course provides insight into the fundamentals of cloud computing, its advantages and disadvantages. It provides an insight into how CSA STAR certification can help you decide whether to outsource your services to a cloud service provider.

Duration: 6 hours Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: Auditing Cloud Security for STAR Certification

Led by an experienced tutor, this course will help you learn how to audit cloud security for the STAR certification programme and learn how to apply the maturity model when auditing a provider's security controls.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: ISO/IEC 27400:2022 Cybersecurity - IoT Security and Privacy Guidelines

This course provides a summary of the characteristics, stakeholders, life cycles and risk sources of IoT systems. ISO/IEC 27400:2022 contains guidance on controls that may be applied to enhance the security and privacy of these systems.

Duration: 4.5 hours Course type: OD  
Course level: Understanding | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO/IEC 27017:2015 Information Security Controls for Cloud Services

This course provides in-depth guidance on implementing and managing information security controls for cloud services based on ISO/IEC 27017:2015. Designed for professionals working with cloud environments, the course equips you with the knowledge to enhance security, mitigate risks, and ensure compliance with international standards.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)



# Artificial Intelligence

Navigate the complex and rapidly evolving landscape of Artificial intelligence (AI).

## On-demand elearning (OD)

### eLearning: How to assess robustness of neural networks awareness

This course aims to give you knowledge of the main technical concepts of ISO/IEC 24029-1:2021, by explaining the different methods through which robustness can be assessed, as well as more advanced concepts such as data perturbation and abstract interpretation.

Duration: 1/2 hour Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: Robustness for neural networks – ISO/IEC 24029-1:2021 introduction

In this course, we will introduce the concept of robustness in the context of deep learning systems, by exploring the potential dangers of non-robust neural networks and proposing a workflow for identifying and assessing robustness issues, following ISO/IEC 24029-1:2021.

Duration: 2.5 hours Course type: OD  
Course level: Implementation | [Course details](#)

### eLearning: ISO/IEC 42001:2023 Requirements

Gain a thorough understanding of the history and development of ISO 42001:2023, key terms, definitions and the ISO harmonized structure. In this course, you'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: ISO/IEC 42001:2023 Artificial Intelligence Awareness

This short course makes you aware of what AI is, why it is important, and how your organization manages the threat. It also considers how you are a vital piece of the jigsaw and what you can do to help your organization.

Duration: 1/2 hour Course type: OD  
Course level: Introduction | [Course details](#)

### eLearning: ISO/IEC 22989:2023 Understanding AI Concepts and Terminology

ISO/IEC 22989:2023 is a normative reference in ISO/IEC 42001:2023. This course will provide you with an understanding of the main concepts of AI and AI systems to complement your knowledge of management system standards.

Duration: 4 hours Course type: OD  
Course level: Introduction | [Course details](#)

### eLearning: ISO/IEC TR 24028:2020 - Overview of Trustworthiness in Artificial Intelligence

Explore the fundamental principles and practical guidelines of ISO 24028:2020 on trustworthiness in Artificial Intelligence. This concise course delves into the critical aspects of building and deploying trustworthy AI systems.

Duration: 3 hours Course type: OD  
Course level: Introduction | [Course details](#)





## eLearning: Bias in AI systems and AI aided decision making – ISO/IEC 24027:2021

This course delves into the critical topics of bias and fairness in AI system, based on the ISO/IEC 24027:2021 standard. The course explores the importance of the ethical and fair development in AI Technologies.

Duration: 2 hours Course type: OD  
Course level: Introduction | [Course details](#)

## eLearning: Bias in AI systems and AI aided decision-making awareness

This course delves into the critical topics of bias and fairness in AI system, based on the ISO/IEC 24027:2021 standard. You'll gain a deeper understanding of the concept of bias and learn practical approaches to evaluate and address bias in AI systems.

Duration: 1/2 hours Course type: OD  
Course level: Introduction | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO/IEC 42001:2023 Requirements

Gain a thorough understanding of the history and development of ISO 42001:2023, key terms, definitions and the ISO harmonized structure. In this course, you'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### ISO/IEC 42001:2023 AI Controls Implementation

This course focuses on implementing effective AI controls based on ISO/IEC 42001:2023 to ensure trustworthy and compliant AI systems. Gain practical knowledge to manage AI risks, enhance transparency, and align your organization's practices with international standards.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## ISO/IEC 42001:2023 Lead Implementer

You'll gain an internationally recognized qualification that enables you to implement exceptional information security management standards in your organization. In becoming a lead implementer, you can also set the highest standard of information management tailored to your organization.

Duration: 4 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

## ISO/IEC 42001:2023 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of an Artificial Intelligence Management System conforming to ISO/IEC 42001. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

## ISO/IEC 42001:2023 Lead Auditor

This course trains AIMS auditors to lead, plan, manage and implement an Audit Plan. It also empowers them to give practical help and information to those who are working towards certification and also provides the knowledge and skill required to carry out 2nd party auditing (suppliers and subcontractors).

Duration: 5 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### ISO/IEC 42001:2023 Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey, which will help you develop the skills to effectively audit AI management systems based on ISO 42001:2023. Gain the confidence to assess compliance, support continuous improvement, and promote trustworthy AI practices in your organization.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)  
[View Auditor Qualifications pathway](#)

### ISO/IEC 42001:2023 Lead Auditor Practitioner Qualification

This is the next step on your auditor qualification journey, designed to help you master the skills needed to lead audits of AI management systems based on ISO 42001:2023. Develop the expertise to evaluate compliance, guide organizations toward continuous improvement, and champion trustworthy AI practices at a leadership level.

Duration: 6.5 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)  
[View Auditor Qualifications pathway](#)

### ISO/IEC 42001:2023 Lead Implementer Practitioner Qualification

This step in your practitioner qualification journey, designed to help you lead the implementation of AI management systems based on ISO/IEC 42001:2023. Gain advanced skills to manage compliance, drive innovation, and build trustworthy AI frameworks that align with international standards.

Duration: 6.5 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)  
[View Auditor Qualifications pathway](#)



# Sustainability



# Environmental Management ISO 14001

Embed environmental management best practice, supporting your organization's mission to make a positive impact on the climate, natural resource quality, habitats and communities.

## On-demand elearning (OD)

### eLearning: ISO 14001:2015 Requirements

Gain a thorough understanding of the history and development of ISO 14001:2015, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO 14001:2015 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015 Environmental Management System (EMS) and how the standard can help your organization to better meet its environmental obligations and commitments.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### ISO 14001:2015 Strategic Approach to Risk-based Thinking

This course will help you understand risk-based thinking. It uses practical activities to translate this concept into a structured methodology that will help you to address the strategic development of the EMS in your organization.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

### ISO 14001:2015 Implementation

This course provides a comprehensive understanding of how to effectively implement an ISO 14001-based Environmental Management System (EMS). Gain the skills to improve environmental performance, ensure regulatory compliance, and drive sustainability within your organization.

Duration: 2 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

### ISO 14001:2015 Lead Implementer

This course combines the ISO 14001 requirements and implementing courses, with an additional focus on leadership and management, followed by an exam. You'll learn an in depth understanding of the standard; the best practice methods to implement the standard within your organization and ensuring its effectiveness.

Duration: 5 days Course type: In-house  
Course level: Implementation | [Course details](#)





### ISO 14001:2015 Internal Auditor

Optimize your auditing skills in line with the internationally recognized ISO 14001:2015 and boost your internal audit capabilities. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days    Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

### CQI and IRCA Certified ISO 14001:2015 Lead Auditor

Develop the knowledge and skill required to conduct a full audit of an organization's EMS to ISO 14001. A 2-hour exam will test your knowledge and understanding.

Duration: 5 days    Course type: VILT/ILT/In-house  
Course level: Auditing | [Course details](#)

### Practical Environmental Aspect Determination

This course will help you understand the environmental aspects relating to activities, products and services of your organization. You'll discover a practical method to document the information and to analyse which ones are significant.

Duration: 1 day    Course type: In-house  
Course level: Understanding | [Course details](#)

## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### ISO 14001:2015 Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days    Course type: OD+VILT/OD+ILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### ISO 14001:2015 Lead Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will give you the foundational knowledge of the ISO 14001 EMS standard and key principles.

Duration: 5.5 days    Course type: OD+VILT/OD+ILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Professional Qualification

This is the second step on your auditor qualification journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days    Course type: VILT/ILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a    Course type: n/a  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)





# Energy Management ISO 50001

An energy management system can help you cut your energy costs and reduce your environmental impact.

## On-demand elearning (OD)

### eLearning: ISO 50001:2018 Requirements

You'll learn about ISO 50001, common terms and definitions in the standard as well as the key concepts and requirements related to ISO 50001:2018 Energy Management Systems (EnMS).

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO 50001:2018 Requirements

You'll learn about ISO 50001, common terms and definitions in the standard, as well as the key concepts and requirements related to ISO 50001:2018 Energy Management Systems (EnMS).

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### ISO 50001:2018 Implementation

Facilitated discussions will draw insights and experiences, bringing to life the concepts for designing, implementing and maintaining an ISO 50001 energy management system. This will help you maximise what you learned in the course in your workplace.

Duration: 2 days Course type: VILT/ILT/In-house  
Course level: Implementation | [Course details](#)

### ISO 50001:2018 Masterclass

The masterclass will cover the context of the organization and advanced energy-centric topics such as energy review, energy baselines (EnB), energy performance (EnP) and indicators (EnPI), opportunities to improve and measurements required.

Duration: 5 days Course type: In-house  
Course level: Implementation | [Course details](#)

### ISO 50001:2018 Internal Auditor

This course aim to provide guidance and practical experience in planning, executing, reporting and audit follow-up of an internal audit, when monitoring the effectiveness and conformity of an Energy Management System (EnMS).

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

### CQI & IRCA Certified ISO 50001:2018 Lead Auditor

This course aim to provide the knowledge and skills required to perform first, second and third-party audits of energy management systems against ISO 50001:2018, in accordance with ISO 19011:2018 and ISO/IEC 17021:2015, as applicable.

Duration: 5 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)





## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### ISO 50001:2018 Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### ISO 50001:2018 Lead Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will give you the foundational knowledge of the ISO 50001 EnMS standard and key principles.

Duration: 5.5 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Professional Qualification

This is the second step on your auditor qualification journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days Course type: VILT/ILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a Course type: VILT/ILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)







# Greenhouse Gas (GHG)

Our training courses help organizations take the first steps towards achieving Net Zero.

## On-demand elearning (OD)

### eLearning: ISO 14064-1:2018 Requirements

This course helps you understand the key terms, definitions, and requirements of ISO 14064-1:2018 and how the standard can help your organization to better understand and quantify its greenhouse gas emissions.

Duration: 3.5 hours      Course type: OD  
Course level: Understanding | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO 14068-1:2023 Climate Change Management – Carbon Neutrality Training Course

This course is designed to help you understand the key terms, definitions, and process of becoming carbon neutral. You'll also learn how to plan and identify when carbon offsetting is appropriate and how carbon credits work.

Duration: 2 days      Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### ISO 14068-1:2023 Carbon Neutrality Requirements

This course provides the knowledge to align with global standards for achieving carbon neutrality. Learn practical steps to measure, manage, and communicate your organization's commitment to a sustainable future.

Duration: 1 day      Course type: VILT/ILT/In-house  
Course level: Understanding | [Course details](#)

### GRI Certified Training Course: Reporting with GRI Standards 2021 Update

This course is designed to help you understand the Sustainability Reporting process as per the GRI standards. The training enables organizations to establish the systems and processes necessary to conduct stakeholder engagements and analyse the inputs.

Duration: 2 days      Course type: VILT/ILT/In-house  
Course level: Understanding | [Course details](#)

### Overview on SGX Sustainability Reporting Guide

This course equips you with the essential knowledge to meet regulatory requirements effectively. Learn practical strategies to enhance your organization's sustainability reporting and drive ESG excellence.

Duration: 1 day      Course type: VILT/ILT/In-house  
Course level: Understanding | [Course details](#)

### Environmental, Social, Governance (ESG) Awareness

This course helps you gain awareness of ESG elements in terms of Environmental, Labor, Ethics, Occupational Health and Safety (OHS), supply chain management and management system.

Duration: 1 day      Course type: VILT/In-house  
Course level: Understanding | [Course details](#)



## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### Greenhouse Gas Practitioner Qualification

This is the first step on GHG qualification journey, focuses on the ISO 14064 series of standards that have been developed specifically to help organizations manage their greenhouse gas emissions including ISO 14064-1:2018, Carbon Management Planning and ISO 14064-3:2019.

Duration: 4 days    Course type: VILT/ILT/In-house  
Course level: Professional Qualification | [Course details](#)

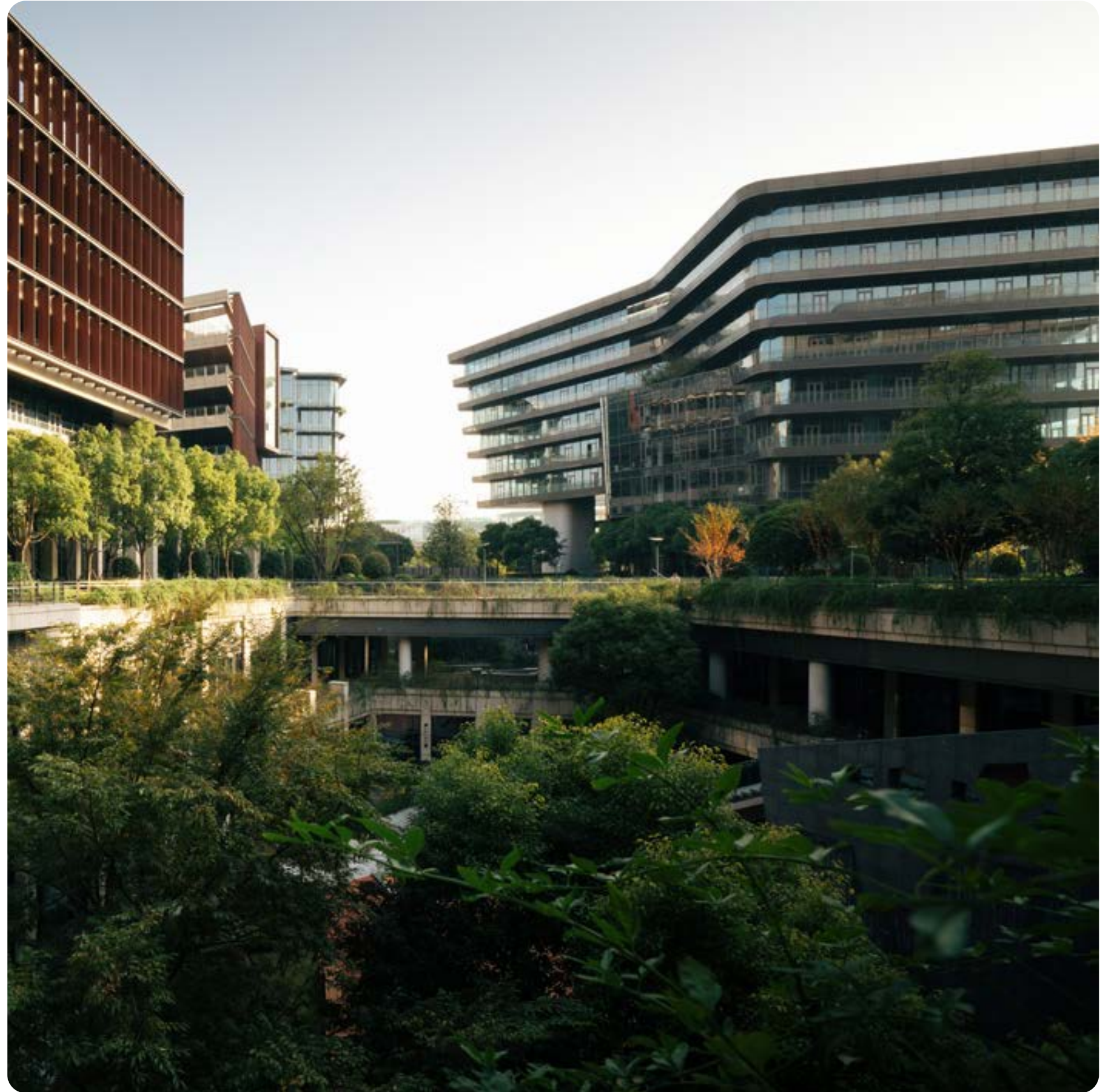
[View Qualifications pathway](#)

### Greenhouse Gas Professional Qualification

The second step on GHG qualification journey to build up a full range of “carbon reduction” knowledge and skills. This qualifications comprises of courses include ISO 14067 Quantify the carbon footprint of products and ISO 14068 climate change management.

Duration: 4 days    Course type: VILT/ILT/In-house  
Course level: Professional Qualification | [Course details](#)

[View Qualifications pathway](#)





# Additional focus courses

These courses focus on additional key sustainability topics.

## On-demand elearning (OD)

### eLearning: Carbon Management in Buildings and Infrastructure PAS 2080

This course aims to introduce and highlight the key roles and responsibilities of those involved in infrastructure development and the built environment. This updated version builds on the experience of its real-life application from its initial publication in 2016.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: ISO 46001 Water Efficiency Management Systems Awareness On-demand eLearning

Learn what water efficiency management is, why it is important and how your organization manages their water efficiency management performance. Consider how you are a vital piece of the jigsaw and what you can do to help your organization.

Duration: 1/2 hour Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: ISO 46001 Water Efficiency Requirements On-demand eLearning

This course, in line with the standard, aims to educate, guide, and encourage organizations in the awareness and management of modern slavery risks towards meaningful efforts to address this problem, both in policy and in practice.

Duration: 3 hours Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: BS 25700:2022 Modern Slavery – Introduction and Awareness

This course, in line with the standard, aims to educate, guide, and encourage organizations in the awareness and management of modern slavery risks towards meaningful efforts to address this problem, both in policy and in practice.

Duration: 1 hour Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: ISO 20400 Sustainable procurement

This course provides a formal definition of sustainable procurement, based on ISO 20400:2017 guidelines, and will outline the central role that procurement plays in providing financial and other benefits to organizations.

Duration: 1/2 hour Course type: OD  
Course level: Understanding | [Course details](#)

### Introduction to the Corporate Sustainability Reporting Directive (CSRD)

This course introduces you to the key requirements for sustainability disclosures. Gain insights to align with CSRD standards and enhance transparency in your organization's ESG reporting.

Duration: 2 hours Course type: OD  
Course level: Understanding | [Course details](#)

### SA 8000:2014 Requirements

This course offers a foundational understanding of social accountability requirements, providing participants with the knowledge necessary to support the implementation and auditing of these practices within their organisations.

Duration: 3.5 hours Course type: OD  
Course level: Understanding | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### Introduction to SA 8000 Social Accountability

The aim of this training is to make the delegates understand the need for Social Accountability Management at Work place and the requirements of the SA 8000:2014 Standard.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### SA 8000:2014 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and effectiveness of its implementation based on SA 8000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

### Carbon Management Planning

This course equips professionals with the skills to develop a robust carbon management plan using science-based methods for GHG reduction and removal, ensuring top management support for effective implementation.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### Masterclass Circular Economy

This course helps you understand the benefits of circular and sustainable practices, learn from real-world examples, and benchmark your own sustainability efforts. It also strengthens trust with customers and protects your organization's reputation through a responsible approach to sustainability.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

# Health, Safety and Wellbeing





# Occupational Health and Safety (OH&S) ISO 45001

Quality occupational health and safety training is vital to success – first-class internal processes are reflected in quality customer service delivery. Work with us to gain ISO 45001 and gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.

## On-demand elearning (OD)

### eLearning: ISO 45001 Occupational Health and Safety Management Systems Awareness

This course will help you understand what occupational health and safety is, why it's important and, how you can contribute to effective information security in your organization.

Duration: 1 hour Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: ISO 45001:2018 Requirements

Gain a thorough understanding of the history and what this means for you. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO 45001:2018 Requirements

Gain a thorough understanding of the history and development of ISO 45001, key terms, definitions, and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### ISO 45001:2018 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 45001. You'll learn how to develop an implementation plan, create necessary documentation and monitor your OH&S MS.

Duration: 2 days Course type: In-house  
Course level: Implementation | [Course details](#)

### ISO 45001:2018 Lead Implementer

This course combines our ISO 45001 requirements and implementation courses, with additional content on leadership, finishing with an examination. This will provide you with the necessary skills and tools to lead the implementation of an OH&S management system.

Duration: 5 days Course type: In-house  
Course level: Implementation | [Course details](#)

### ISO 45001:2018 Strategic Approach to Risk-based Thinking

This course is specially designed to provide understand of risk-based thinking. Practical activities are incorporated into this training to translate this concept into structured methodology that will assist organizations to address the strategic development of the system.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)



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### ISO 45001:2018 Internal Auditor

This course will benefit you to develop the skills to help improve your organization's OH&S performance. You'll develop the necessary skills to assess and report on the conformance and implementation of processes based on ISO 45001.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

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### CQI & IRCA Certified ISO 45001:2018 Lead Auditor

This course teaches the fundamental auditing principles and practices in conformance with national and international accepted norms and regulations relating to OH&S requirements. By attending, you will gain the necessary auditing skills through activity-based learning, and group workshops.

Duration: 5 days Course type: VILT/ILT/In-house  
Course level: Auditing | [Course details](#)

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### Masterclass: ISO 45001 Occupational Health and Safety Management Systems

The masterclass will cover the context of the organization and integration with business processes. It will cover topics such as risks and opportunities, OH&S risk assessment guideline for the applications of ISO 45001, emergency preparedness and response.

Duration: 5 days Course type: VILT/ILT/In-house  
Course level: Implementation | [Course details](#)

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### Hazardous Chemical Management

This course will provide you with the necessary knowledge to manage hazardous chemicals within your organization including labelling, classification, storage, handling, processing and disposal.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

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### Incident Investigation for Safety & Health Committee

Under the Occupational Safety and Health Act 1994, the Safety and Health Committee has been entrusted with the responsibility to conduct incident investigation. The objective is to ensure that incidents are prevented from recurrence. To achieve this, a systematic approach is required and this is just the course for you.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

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### Psychological health and safety at work (ISO 45003)

You'll learn how to manage psychosocial risk across your organization as part of your overall occupational health and safety management system based on ISO 45001.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

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### ISO 45001:2018 Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days Course type: VILT/ILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

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### ISO 45001:2018 Lead Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will give you the foundational knowledge of the ISO 45001 OH&S MS standard and key principles.

Duration: 5.5 days Course type: VILT/ILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

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### Internal / Lead Auditor Professional Qualification

This is the second step on your auditor qualification journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

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### Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)



# Organizational governance, risk and compliance



# Anti-Bribery ISO 37001

ISO 37001 is the international standard designed to help organizations implement an anti-bribery management system. It specifies a series of measures your organization can implement to help prevent, detect and address bribery.

**Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house**

## ISO 37001:2016 Requirements

This course introduces the concepts of anti-bribery, explains the benefits of an ABMS and the key requirements and context of ISO 37001:2016. It's applicable to all organizations including the public, private and voluntary / not-for-profit sectors.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## ISO 37001:2016 Implementation

This course will guide you through the implementation of an ISO 37001 ABMS using a combination of practical exercises and class discussions. You will also receive a take-home reference toolkit containing essential documents and information you can reference and use during your organization's implementation process.

Duration: 2 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

## ISO 37001:2016 Internal Auditor

This course provides a solid foundation in all aspects of the audit process. You will be taken through a structured programme stage by stage that includes a balance of theory and practice. Using a combination of collaborative, accelerated learning and practical activities you will gain an understanding of the key activities for auditing.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

## BSI Certified ISO 37001:2016 Lead Auditor

You'll gain the necessary auditing skills through activity-based learning, and practical auditing experience with coaching, group workshops and open forum discussions. Experienced BSI tutors will guide you through the entire audit process; from initiation to conducting audit follow-up.

Duration: 5 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

## ISO 37001:2016 Anti-Bribery Best Practice Programme

This course implements the concepts of anti-bribery, explains the benefits of an ABMS and the key requirements and context to audit against that of ISO 37001:2016.

Duration: 5 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)





# Business Continuity ISO 22301

ISO 22301 Business continuity provides an international best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.

## On-demand elearning (OD)

### eLearning: Business Continuity Management Systems Awareness

This course will help you understand what business continuity is, why it's important and how you can contribute to effective business continuity in your organization.

Duration: 1 hour Course type: OD  
Course level: Understanding | [Course details](#)

### eLearning: ISO 22301:2019 Requirements

This course will help you understand the principles of ISO 22301:2019 and the methods and techniques available to you. You'll learn about ISO 22301:2019 common terms and definitions, as well as the key concepts and requirements.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### ISO 22301:2019 Requirements

This course will help you understand the principles of ISO 22301:2019 and the methods and techniques available to you. It will help you understand how the requirements of ISO 22301:2019 provide the basis of an effective BCMS and the roles individuals will need to play.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### ISO 22301:2019 Implementation

Learn how to establish a business continuity management system within your organization, clarifying roles and responsibilities during disruption. You'll identify and protect business critical functions, building resilience and capability to continue operating during unexpected events.

Duration: 2 days Course type: In-house  
Course level: Implementation | [Course details](#)

### ISO 22301:2019 Lead Implementer

This course covers requirements and implementation with additional content on leadership, finishing with an examination. You'll learn the necessary skills and tools to lead the implementation of a Business Continuity Management System.

Duration: 5 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

### Masterclass: ISO 22301 Business Continuity Management Systems

The masterclass will cover the context of the organization and integration with business processes, along with the consideration of a wide variety of associated guidance and related standards. Critical processes will be explored, especially under clause 8 operation of the ISO 22301 standard.

Duration: 5 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)





### ISO 22301:2019 Internal Auditor

Gain guidance and practical experience in planning, executing, reporting and following up an internal audit, when monitoring the effectiveness and conformity of a business continuity management system to ISO 22301:2019.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

### CQI & IRCA Certified ISO 22301:2019 Lead Auditor

Learn the knowledge and skills required to perform first, second and third-party audits of business continuity management system against ISO 22301, in accordance with ISO 19011 and ISO/IEC 17021, as applicable.

Duration: 5 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

### Crisis Management

This course helps you understand the principles and practices of incident and crisis management. You'll learn how to develop and manage relevant incident and crisis management response(s).

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### Business Impact Analysis

This course enables delegates to understand the principles and practices of Business Impact Analysis and apply these in order to inform organizations regarding resilience and recovery strategies.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Guidelines for Supply Chain Aspects of Business Continuity Training Course (ISO/TS 22318:2015)

This course is aimed at assisting organizations of any Course level and size to understand the additional business continuity guidance contained within the technical specification.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Pandemic Preparedness and Business Continuity

This course will teach you how to plan for pandemic-specific impacts to your organization, how to use that information to build a business continuity plan.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### People Aspects of Business Continuity Management

The course explores the key concepts of people and human risk from the standpoint of human resource professionals and risk professionals. This will enable critical thinking around the themes of risk appetite and risk assessment techniques as well as recovery strategies.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Business Continuity Plans (BCP) Principles and Practices

This course enables you to understand the principles and practices of Business Continuity Plans, identify where they are applicable and where they are not. You will have the skills to construct a BCP that's relevant to your situation.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### ISO 22301:2019 Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### ISO 22301:2019 Lead Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will give you the foundational knowledge of the ISO 22301 BCMS standard and key principles.

Duration: 5.5 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Professional Qualification

This is the second step on your auditor qualification journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)



# Risk Management ISO 31000

ISO 31000 helps organizations with their risk analysis and risk assessments. Whether you work in a public, private or community enterprise, you can benefit from ISO 31000, because it applies to most business activities including planning, management operations and communication processes.

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

## ISO 31000:2018 Introduction

This course will enable you to understand risk management, learn about ISO 31000 and get the foundation you need to start managing your organization's risks effectively.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## Masterclass: ISO 31000 Risk Management Systems

The course will cover the context of the organization and integration with business processes. You'll equip the knowledge and skills to implement, maintain and improve the more technical aspects of a risk management system, achieving sustained success in performance.

Duration: 5 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

## ISO 31000:2018 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 31000:2018. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, develop your risk management process, and achieve continual improvement.


Duration: 2 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)



# Sector specific







# Built Environment Building Information Modelling (BIM) ISO 19650

BIM is about ensuring teams have the relevant knowledge and capabilities to achieve best practice. All our courses are aligned to the Government's definition of BIM Level 2 and you'll learn how to effectively manage information across all stages of your construction projects.

## On-demand elearning (OD)

### eLearning: BIM Fundamentals

In this course you'll learn the BIM concepts and how the UK is building its capability and approach to deliver 'BIM Level 2'. You'll be introduced to the specific aspects of ISO 19650 and the UK PAS 1192 series.

Duration: 4 hours Type: OD  
Course level: Understanding | [Course details](#)

### eLearning: Quality in the Built Environment sector (ISO 9001 and BS9901:2022)

This BS 99001 eLearning course teaches you the key terms, definitions, and foundations of BS 99001, so you feel best-prepared ahead of certification to the standard, enabling a smoother alignment to best practice.

Duration: 1 hour Type: OD  
Course level: Understanding | [Course details](#)

## Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

### BIM Fundamentals

Improve awareness and learn the basic BIM principles. You'll learn BIM concepts and how the UK is building its capability and approach to deliver 'BIM Level 2'. You'll be introduced to the more detailed BSI courses which focus on specific aspects of ISO 19650 and the UK PAS 1192 series.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### BIM ISO 19650 Part 2: Project Delivery

For anyone implementing BIM on projects, you'll develop a detailed understanding of ISO 19650-2. Learn how information requirements and information delivery plans are developed, and the different functions and tasks involved in projects, including UK BIM implementation.

Duration: 1 day Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

### BIM ISO 19650 Part 3: Information Management in the Operational Phase

This course will help you understand the asset information management process set out in ISO 19650-3 and how this links with other parts of the ISO 19650 series.

Duration: 1 day Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

### BIM BS 1192 Part 4: Handover Information Exchange

In this course, you'll be introduced to BS 1192, collaborative working, along with the importance of clear Asset Information requirements and a checkable digital Plan of Work.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)



## BIM ISO 19650 Part 5: Security and BIM

This course will help you engage with the security implications arising from BIM Levels 1 and 2. The course will guide you through the contents of PAS 1192-5 and how security impacts their roles (client, asset owner, designer, contractor, facilities manager, etc.).

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## BIM PAS 1192 Part 6: Health and Safety

This course will help you obtain the benefits of structured health and safety information and its digital information exchange amongst design/supply chain and the client/operator.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### BIM Project Information Practitioner Qualification

This is the first step on your BIM Project Information qualification journey. You'll gain an understanding of how to deliver design and construction projects, how to apply BIM implementation to your organization.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional Qualification | [Course details](#)

[View qualifications pathway](#)

### BIM Asset Information Practitioner Qualification

This is the first step on your BIM Asset Information qualification journey. You'll learn all the tools and techniques you need to succeed in BIM Asset Information.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional Qualification | [Course details](#)

[View qualifications pathway](#)

### BIM Project / Asset Information Professional Qualification

This is the second step on your BIM qualification journey. This qualification goes beyond understanding why BIM and Information Management is important.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional Qualification | [Course details](#)

[View qualifications pathway](#)

### Certified BIM Project / Asset Information Professional Qualification

Available for both BIM Project and Asset Information Practitioners, this final step provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a  
Course level: Professional Qualification | [Course details](#)

[View qualifications pathway](#)





# Food and retail

## FSSC 22000

FSSC 22000 is the management system standard for food safety (FSMS) that is aligned to internationally recognized best practice, and through ISO 22000 as its basis, makes use of the ISO high level structure. FSSC 22000 helps organizations to provide safe food by proactively improving their FSMS performance.

### Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

#### FSSC 22000 v6 Understanding

This course provides you insights in FSMS and the key concepts and structure of FSSC 22000, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

#### FSSC 22000 v6 Implementation

You will gain the required skills to conduct a baseline review of your organization's current position and implement the key principles of FSSC 22000 using a typical framework. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FSMS Plan.

Duration: 2 days Course type: In-house  
Course level: Implementation | [Course details](#)

#### FSSC 22000 v6 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on FSSC 22000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

#### CQI & IRCA Certified FSSC 22000 v6 Lead Auditor

You'll gain the knowledge and skills required to plan, conduct, report on and follow up a successful FSSC 22000 food safety management system audit. Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up according to best practice techniques.

Duration: 5 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)





# Food and retail

## BRCGS and FSPCA

BSI provide global certification and training services to popular BRCGS schemes including BRCGS Food Safety, BRCGS Packaging Materials, BRCGS Agents and Brokers and BRCGS Storage and Distribution Standards.

### Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

#### **BRCGS Global Standard For Storage & Distribution Issue 4: Auditor training**

The course aims to train current auditors of other schemes who wish to audit Global Standard for Storage and Distribution.

Duration: 3 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

#### **BRCGS Global Standard For Food Safety Issue 9: Sites Training**

This course gives you the opportunity to form a clear understanding of the protocols and requirements of the BRCGS Global Standard for Food Safety Issue 9, including audit planning, and the events during and after the audit.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

#### **BRCGS Global Standard For Food Safety Issue 9: Auditor Training**

This course helps you to gain a firm understanding of the standard, and learn how to undertake a BRC Global Standards audit. Auditing techniques will be practiced and developed, to include the auditor competency skills required of GFSI scheme auditors.

Duration: 3 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

#### **BRCGS Global Standard For Food Safety Issue 9: Lead Auditor**

This course helps you to gain a firm understanding of the standard, and learn how to undertake a BRC Global Standards audit. Auditing techniques will be practiced and developed, to include the auditor competency skills required of GFSI scheme auditors.

Duration: 5 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

#### **FSPCA Preventive Controls for Human Food**

This course is developed based on the FSPCA's "standardized curriculum" recognized by FDA with some modification approved by FSPCA for better learning experience. You'll receive a certificate issued by the Association of Food and Drug Officials (AFDO) and become a PCQI.

Duration: 3 days  
Course level: Understanding | [Course details](#)





# Food and retail

## ISO 22000

The ISO 22000:2018 gives food safety professionals and other interested parties an opportunity to understand the changes being made to this transitioning standard.

### On-demand elearning (OD)

#### eLearning: ISO 22000:2018 Awareness

This on-demand eLearning course introduces ISO 22000:2018 and explains what a food safety management standard is and why it is necessary for all food organizations.

Duration: 1 hour Course type: OD  
Course level: Understanding | [Course details](#)

### Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

#### ISO 22000:2018 Requirements

Identify the structure and requirements of an effective management system, and what this means for you. Gain a thorough insight into food safety management systems and the key concepts and structure of ISO 22000, key terms, definitions and the ISO standardized high level structure.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

#### ISO 22000:2018 Implementation

In this course you will gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 22000. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FSMS Plan.

Duration: 2 days Course type: VILT/In-house  
Course level: Implementation | [Course details](#)

#### ISO 22000:2018 Strategic Approach to Risk-Based Thinking

In this course you'll learn about the context of the organization and how you can apply risk-based thinking as you plan, develop, audit and maintain your FSMS.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

#### ISO 22000:2018 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 22000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

#### CQI/IRCA Certified ISO 22000:2018 Lead Auditor

Over five days, you'll gain the knowledge and skills required to undertake and lead a successful food safety management systems audit. You'll be guided through the entire audit process from initiation to follow-up.

Duration: 5 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)





## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### ISO 22000 Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### ISO 22000 Lead Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will give you the foundational knowledge of the ISO 22000 standard and key principles.

Duration: 6 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Professional Qualification

This is the second step on your auditor qualification journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)





# Food and retail

## HACCP, GMP and MS1480

### On-demand elearning (OD)

#### eLearning: HACCP Foundation

This course has been developed for food handlers and other staff in food manufacturing who need to understand the principles of food hygiene and safety. It covers the importance of food safety, hazards present in food, and how these hazards can be controlled effectively.

Duration: 2 hours Course type: OD  
Course level: Understanding | [Course details](#)

### Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

#### Good Manufacturing Practice

The GMP described in this course are accepted requirements for prerequisites as defined in the CODEX Alimentarius General Principle of Food Hygiene. This course will equip you with the knowledge to identify risks due to poor implementation of GMP thus reducing the potential risk of food contamination.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

#### HACCP Principles and Implementation

This course provides a comprehensive understanding of Hazard Analysis and Critical Control Points (HACCP) principles, equipping participants with the knowledge to identify, evaluate, and control food safety hazards. It covers key implementation steps to develop and maintain an effective HACCP system in compliance with international food safety standards.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)





# Food and retail

## Food safety management skills

### On-demand elearning (OD)

#### eLearning: Food Safety Foundation

This course provides you an understanding on the principles of food hygiene and safety. It covers the importance of food safety, hazards present in food, and how these hazards can be controlled effectively.

Duration: 2 hours Course type: OD  
Course level: Understanding | [Course details](#)

#### eLearning: Pest Awareness

This course will enable you to recognise the different Course levels of pests commonly found in food production, and how to prevent infestation. It covers the essential information needed, and includes a quiz to test your understanding on completion.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

#### eLearning: Allergen Awareness

This introductory course covers the causes of allergic reactions to food, symptoms of allergic reactions and the mechanisms for controlling allergens in food production.

Duration: 2 hours Course type: OD  
Course level: Understanding | [Course details](#)

#### eLearning: Root Cause Analysis in the Food Industry

This course will provide delegates with a framework to implement root cause analysis and provides two commonly used methodologies to identify root cause.

Duration: 3 hours Course type: OD  
Course level: Understanding | [Course details](#)

### Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

#### BSI Catering Food Safety Certification

This course explains the BSI Catering Food Safety Certification, a unique global standard specifically developed by BSI to meet an industry need for catering operations. It fills the gap between traditional food safety standards and legal compliance.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

#### PAS 96:2017 Food Defence (TACCP) Guidance

This course is to equip you with the most current food industry knowledge. It introduces the application of food defence methodologies to assess and manage generic and specific threats for the development of a food defence plan.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)





### Food Fraud Prevention (VACCP)

The course will enable you to assure the authenticity of your food ingredients and packaging by minimizing vulnerabilities through a risk assessment of your supply chain. You'll use risk assessment to identify where controls may be required to detect, deter and minimize the potential for food fraud.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

### Effective Foreign Matter Management in the Food Industry

This course will provide you a framework to identify the sources of foreign matter and determine appropriate controls to effectively prevent recurrence. Specific controls for glass, plastics, wood and metal have been referenced from GFSI (Good Food Safety Initiative) standards.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Protection Against Food Allergen

This course helps you to understand how allergen affects food safety and its impact on maintaining a better Food Safety Management System. You'll also learn about various process control on equipment / facility design, engineering controls, allergenic ingredients control, personnel practices and relevant food safety training.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Chain of Custody; Transparency and Traceability for the Food Supply Chain

This course details the motivation and inherent challenges to achieve a chain of custody system across a global supply chain with varying levels of traceability. Specific insight will be gained across, assurance schemes and the intent of PAS 7000:2014 is referenced as an alternate model for supply chain traceability to substantiate product claims.

Duration: 2 days Course type: In-house  
Course level: Understanding | [Course details](#)

### Root Cause Analysis in the Food Industry

This course will provide delegates with a framework to implement root cause analysis and provides two commonly used methodologies to identify root cause.

Duration: 1 day Course type: In-house  
Course level: Understanding | [Course details](#)

### Introduction to ISO/TS 22002-1:2009 Prerequisite programmes on food safety - Part 1: Food manufacturing

This Technical Specification is applicable to all organizations, regardless of size or complexity, who are involved in the manufacturing step of the food chain and wish to implement PRP in such a way as to address the requirements specified in ISO 22000:2005, Clause 7.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### Food Safety Foundation Qualification

This course is a key first step in demonstrating food safety knowledge: principles; best practice; and impact awareness of safety within food production for new starters or other team members looking to consolidate knowledge and advance their career. You'll receive a BSI Mark of Trust that can be shared across your network of contacts.

Duration: 6 hours Course type: OD  
Course level: Professional qualification | [Course details](#)

[View Qualifications pathway](#)





# Healthcare and medical devices

## ISO 13485

Our ISO 13485 quality management training will help you to understand the QMS requirements for medical devices, so you can ensure that you maintain compliance.

### On-demand elearning (OD)

#### eLearning: ISO 13485:2016 Requirements

This training course explores the requirements of the ISO 13485:2016 Quality Management System standard, discussing key principles and how the standard interacts with ISO 9001:2015 and also it serves to facilitate global alignment for Medical Device quality management systems.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

### Instructor led training (ILT) / Virtual instructor led training (VILT)

#### ISO 13485:2016 Clause by Clause

This course has been designed to provide an in depth understanding of ISO 13485:2016 by reviewing the requirements of each clause in turn, allowing you to maintain a compliant QMS.

Duration: 2 days Course type: VILT  
Course level: Understanding | [Course details](#)

#### ISO 13485:2016 Internal Auditor

This intensive course is intended for medical device quality professionals aiming to build on their knowledge of ISO 13485:2016 and evaluate the effectiveness of the quality management system in their organization.

Duration: 2 days Course type: VILT/ILT  
Course level: Auditing | [Course details](#)

#### CQI & IRCA Certified ISO 13485:2016 Lead Auditor

This course teaches the key principles and practices of effective quality management system audits in accordance with ISO 13485:2016 and ISO 19011, "Guidelines for auditing management systems". You'll gain the knowledge and skills to plan, conduct, report and follow up a QMS audit.

Duration: 5 days Course type: VILT/ILT  
Course level: Auditing | [Course details](#)

#### SS 620:2016 (2021) GDPMDS Requirements & Internal Auditor Course

This course teaches the requirements and equips participants with the knowledge to conduct effective internal audits. Through practical guidance and real-world scenarios, participants will learn how to assess compliance, identify gaps, and ensure the proper distribution of medical devices in accordance with regulatory standards.

Duration: 2 days Course type: VILT/ILT  
Course level: Understanding | [Course details](#)





## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### ISO 13485:2016 Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days Course type: VILT  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### ISO 13485:2016 Lead Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will give you the foundational knowledge of the ISO 13485 MD QMS standard and key principles.

Duration: 5.5 days Course type: VILT/ILT  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Professional Qualification

This is the second step on your auditor qualification journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

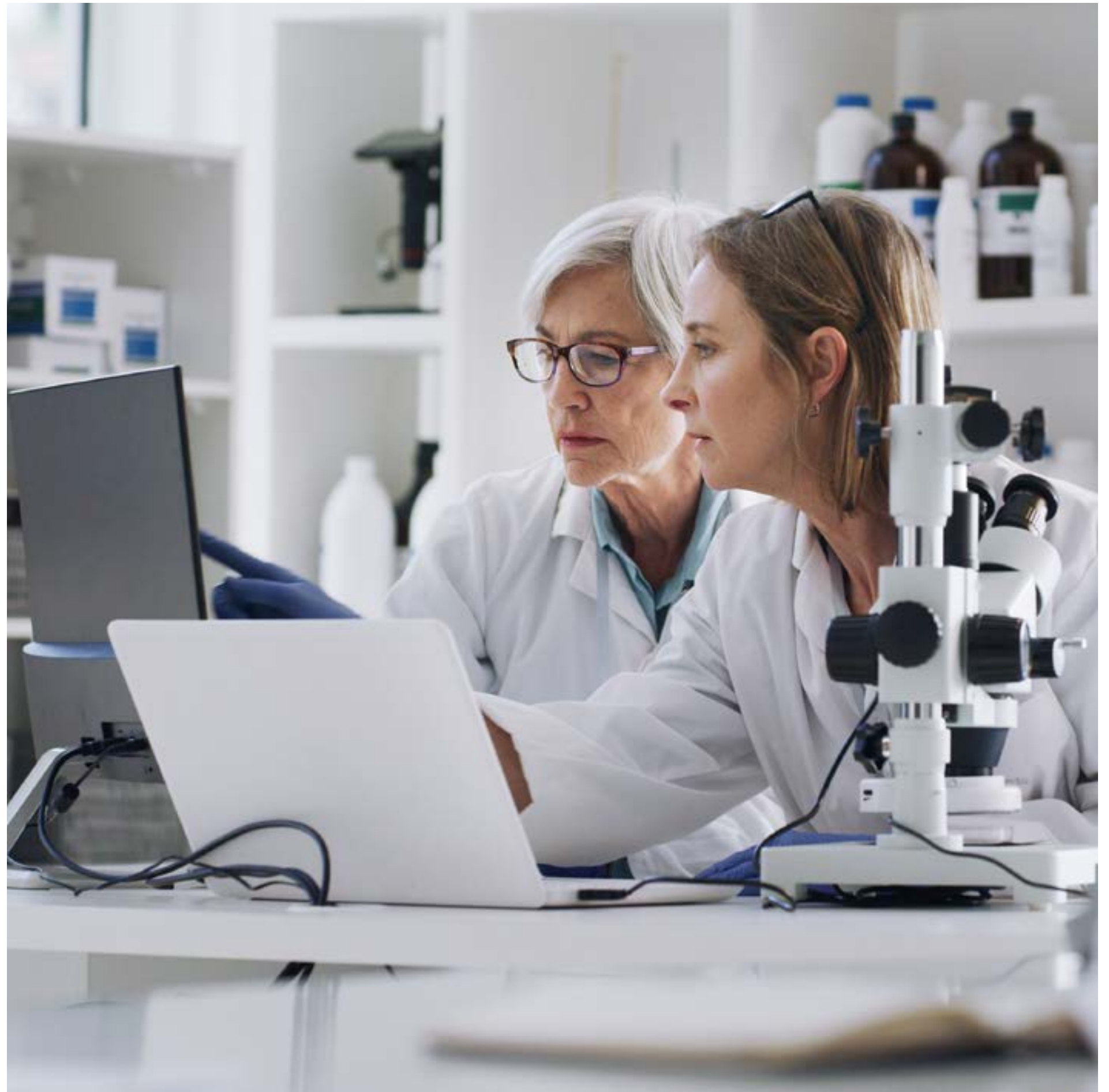
Duration: 3 days Course type: VILT  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a  
Course level: Professional qualification | [Course details](#)  
[View Auditor Qualifications pathway](#)





# Healthcare and medical devices

## Regulations and best practices

### On-demand elearning (OD)

#### eLearning: Requirements for Risk Classification in the Medical Device Regulation (EU MDR 2017/745)

This course aims to give you a better understanding of the Risk Classification requirements as per the EU MDR (2017/745). We discuss why there is a need to classify, the importance of stating the intended purpose and how this plays a role in applying the correct conformity assessment procedures.

Duration: 1 hour Course type: OD  
Course level: Understanding | [Course details](#)

#### eLearning: Implementation of IVDR for CE Marking

This training course aims to offer guidance on implementation of the requirements stipulated in the IVDR into your business. The Regulation contains detailed requirements that need to be implemented, and will affect all IVD manufacturers, importers, distributors, and EU Representatives.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

#### eLearning: Awareness of the In Vitro Diagnostic Regulation

This short course will focus on how the IVDR prioritizes safety, effectiveness, and the highest standards of public health within the EU.

Duration: 1/2 hour Course type: OD  
Course level: Understanding | [Course details](#)

#### eLearning: The Obligations for Economic Operators within the Medical Device Regulations (EU MDR 2017/745)

This course aims to provide you with the key requirements for economic operators within the Medical Device Regulations (MDR).

Duration: 1 hour Course type: OD  
Course level: Understanding | [Course details](#)

#### eLearning: ISO 14971:2019 Risk Management: Requirements

This course is designed to provide you with an understanding of ISO 14971:2019 and the impact it has on the design, development, manufacturing, and lifecycle of medical devices. It will also provide medical device manufacturers with knowledge of how ISO 14971:2019 links with the ISO 13485 standard and the MDR 2017/745.

Duration: 4 hours Course type: OD  
Course level: Understanding | [Course details](#)

### Instructor led training (ILT) / Virtual instructor led training (VILT)

#### Understanding of FDA 21 CFR part 820 – Quality System Regulation

This course will give you a detailed overview of the United States regulatory requirements for medical devices. Understand the expectations of the FDA 21 CFR 820 for quality system regulation and feel prepared for an FDA inspection.

Duration: 2 days Course type: VILT  
Course level: Understanding | [Course details](#)





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### ISO 14971:2019 Risk Management for Medical Devices: Requirements

This course helps you gain an understanding of how ISO 14971 can improve your business and risk management efforts. You'll also understand how ISO 14971 applies to ISO 13485.

Duration: 1 day Course type: VILT  
Course level: Understanding | [Course details](#)

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### Medical Device Single Audit Program (MDSAP) Fundamentals and Readiness

This course will prepare you to host a MDSAP audit and allow you to determine if your own internal QMS processes are consistent with the requirements of the MDSAP audit mode for the jurisdictions where your products are marketed.

Duration: 2 days Course type: VILT  
Course level: Understanding | [Course details](#)

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### Requirements of the Medical Device Regulation 2017/745 (MDR)

This course conveys key concepts of the European Medical Devices Regulation. You will gain understanding of the requirements stipulated within MDR.

Duration: 2 days Course type: VILT  
Course level: Understanding | [Course details](#)

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### Implementation of the Medical device regulation 2017/745 (MDR) for CE marking

This course aims to offer guidance on implementation of the requirements stipulated in the MDR. It focusses on enabling you to draw up a clear concept or project plan, and how to integrate the requirements into your business and your documentation.

Duration: 3 days Course type: VILT  
Course level: Implementation | [Course details](#)

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### EU Medical Device Regulation (MDR) 2017/745 – QMS Auditor Training

This course is designed to give you insights into how Notified Bodies may perform a MDR QMS compliance audit, using the topics of a typical MDR audit agenda as the basis.

Duration: 3 days Course type: VILT  
Course level: Auditing | [Course details](#)

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### Post-market Surveillance and Vigilance under the Medical Device Regulation (MDR) and In Vitro Diagnostics Medical Devices Regulation (IVDR)

This course has been designed to provide manufacturers with the tools to implement an appropriate system for gaining and reviewing experience in the post production phase from the range of devices they manufacture.

Duration: 1 day Course type: VILT  
Course level: Understanding | [Course details](#)

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### Manufacturing Process Validation for Medical Devices: Introduction to Concepts and Methods

This course aims to enable manufacturers to know what process validation evidence is necessary to demonstrate the manufacturing process is validated.

Duration: 1 day Course type: VILT  
Course level: Understanding | [Course details](#)

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### Good Distribution Practice for Medical Devices (GDPMD) Requirements & Internal Auditor

This course is designed to provide participants with an understanding of the requirements for good distribution practice for medical devices.

Duration: 2 days Course type: VILT  
Course level: Understanding | [Course details](#)

## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

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### Medical devices regulation (MDR) Practitioner Qualification

As a medical device professional, you understand the importance of implementation and maintenance of compliance to the MDR. BSI's interrelated qualifications consist of carefully selected training courses, delivered by industry experts, and underpinned by assessments.

Duration: 6 days Course type: VILT  
Course level: Professional qualification

[View qualifications pathway](#)

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### Medical devices regulation (MDR) Professional Qualification

As a medical device professional, you understand the importance of implementation and maintenance of compliance to the MDR. BSI's interrelated qualifications consist of carefully selected training courses, delivered by industry experts, and underpinned by assessments.

Duration: 3 days Course type: VILT  
Course level: Professional qualification

[View qualifications pathway](#)



# Transport and mobility

## Aerospace

### AS 9100

Having an internationally recognized Aerospace Quality Management System (AQMS) allows you to enhance organizational performance, increase customer satisfaction and gain a competitive edge.



#### Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

##### AS/EN/JISQ 9100:2016 Requirements

Gain a thorough understanding of the history and development of 9100:2016, key terms, definitions and the integration and the alignment to the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

##### AS/EN/JISQ 9100:2016 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of 9100:2016. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your AQMS and achieve continual quality improvement.

Duration: 3 days Course type: In-house  
Course level: Implementation | [Course details](#)

##### AS/EN/JISQ 9100:2016 Internal Auditor

This course develops the necessary skills to assess and report on the conformance, and implementation of processes, based on AS/EN/JISQ 9100:2016. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

##### PROBITAS AS/EN/JISQ 9100:2016 Lead Auditor

Using a step-by-step approach, the course commences with establishing a foundation of knowledge in both Aerospace QMS and lead auditing requirements appropriate to the Aviation, Space and Defence (ASD) industries.

Duration: 5 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)





# Transport and mobility

## Automotive (IATF 16949, VDA ISA based on TISAX)

IATF 16949:2016 is the global technical specification and quality management standard for the automotive industry. It outlines everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products.

### On-demand elearning (OD)

#### **eLearning: ISO/SAE 21434:2021 Vehicle Cybersecurity Requirements**

ISO/SAE 21434 provides the first dedicated standard to consider cybersecurity in engineering road vehicles. This four-hour on-demand course will provide the knowledge required to manage cybersecurity in automotive engineering.

Duration: 1 hour Course type: OD  
Course level: Understanding | [Course details](#)

#### **eLearning: Introduction to VDA ISA based on TISAX®**

In this course, you will learn the requirements of the VDA Information Security Assessment (ISA) and TISAX® as well as the benefits for your own organization.

Duration: 2 hours Course type: OD  
Course level: Understanding | [Course details](#)

### Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

#### **IATF 16949:2016 Requirements**

This course will help you identify key requirements, and the structure of an effective Automotive QMS and what this means for you. Gain a thorough understanding of the history and development of IATF 16949:2016, key terms, definitions, integration and the alignment to the ISO standardized high level structure.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

#### **IATF 16949:2016 Implementation**

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of IATF 16949:2016. You'll learn how to develop an implementation plan, create necessary documentation, monitor your AuQMS and achieve continual quality improvement.

Duration: 3 days Course type: In-house  
Course level: Auditing | [Course details](#)

#### **IATF 16949:2016 Internal Auditor**

This course develops the necessary skills to assess and report on the conformance, and the effective implementation of processes, based on IATF 16949. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)

#### **IATF 16949:2016 Lead Auditor**

This course will allow you to consolidate your expertise with the latest developments and contribute to the continuous improvement of the business. You'll grasp the key principles and practices of effective AuQMS audits in line with IATF 16949:2016 and also ISO 19011 'Guidelines for auditing management systems'.

Duration: 5 days Course type: VILT/In-house  
Course level: Auditing | [Course details](#)



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### Statistical Process Control (SPC)

Learn how SPC can be used to evaluate process capability and process performance. This course provides an overview of the methodology used to evaluate a process using statistical methods, and using this information to evaluate and take action on both the process and the output from the process.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

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### Automotive Core Tools for Auditors (APQP, PPAP, FMEA, SPC, MSA)

Core tools in IATF 16949 are referring to APQP, PPAP, FMEA, SPC and MSA. These core tools are often difficult for users to master hence this course is designed to equip you with the essential knowledge on the core tools applications from the auditor perspectives.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

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### Measurement Systems Analysis (MSA)

Learn about methods used to assess the quality of a measurement system, and to understand the sources of variation present and the impact on the measurement result.

This course provides an overview of MSA and the approaches used to analyse both attribute and variable measurements systems defined in the MSA reference manual.

Duration: 2 days Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

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### AIAG Advanced Product Quality Planning 3rd Edition and AIAG Control Plan 1st Edition Transition

This transition course has been developed to highlight the changes from APQP 2nd Edition to 3rd Edition and Control Plan 1st Edition. It was designed to explain the rationale behind the changes to enable organizations to implement the changes within their organization.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

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### AIAG Control Plan 1st Edition Training Course

This course has been designed and developed to provide an overview of the key changes of the AIAG APQP 1st Edition manual and its linkages to APQP 3rd Edition requirements.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

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### AIAG Advanced Product Quality Planning 3rd Edition

This course provides an overview of the tools, procedures and reporting requirements specified in the Advanced Product Quality Planning reference manual; detailing the critical steps in the Product Quality Planning Cycle.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

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### Total Productive Maintenance (TPM) for IATF 16949:2016

This course provides an introduction to the eight pillars of TPM and the TPM implementation roadmap. You'll also learn how to identify production losses due to low Overall Equipment Effectiveness (OEE) and establish appropriate action plans.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

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### Production Part Approval Process (PPAP)

This course provides an overview of the PPAP, and the generic PPAP process requirements for production parts as defined in the Production Part Approval reference manual.

Duration: 1 day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)

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### VDA ISA based (TISAX) Implementation

This course provides an introduction to the VDA ISA catalogue, which is based on the TISAX® concept, as well as the concrete requirements for organizations to implement and adapt their processes. This will enable you to demonstrate maximum information security to your customers as well as within your organization and secure your competitive advantage.

Duration: 2 days Course type: In-house  
Course level: Implementation | [Course details](#)

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### Introduction to VDA ISA based on TISAX®

In this course, you will learn the requirements of the VDA Information Security Assessment (ISA) and TISAX® as well as the benefits for your own organization.

Duration: 1 Day Course type: VILT/In-house  
Course level: Understanding | [Course details](#)



## BSI Qualifications

Combines selected courses and assessments to improve your knowledge and skills.

### IATF 16949 Internal Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 6.5 days Course type: VILT/OD/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### IATF 16949 Lead Auditor Practitioner Qualification

This is the first step on your auditor qualification journey which will give you the foundational knowledge of the IATF 16949 standard and key principles.

Duration: 9.5 days Course type: VILT/OD/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Professional Qualification

This is the second step on your auditor qualification journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days Course type: VILT/In-house  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

### Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a  
Course level: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)



# BSI Qualifications





# BSI Qualifications explained

Qualifications from BSI – A mark of trust for your expertise.

Qualifications validate your expertise as you build a career in your chosen field.

We provide exciting and innovative qualifications, in a variety of subject areas to build your skills and knowledge.



## Practitioner

A Practitioner qualification demonstrates your audit skills ensuring conformance and effectiveness. This qualification shows your commitment to your profession and career projection.

## Professional

A Professional qualification builds on learning from the practitioner stage. As a Professional you demonstrate your higher-level skills, critical thinking skills and demonstrate your competence and career aspirations.

## Certified Professional

By becoming a Certified Professional you show you have reached the pinnacle of your learning, with trusted credentials which are aligned to the most senior roles in your organization.

# Qualification pathway for ISO 9001 Internal / Lead Auditor

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

## How are qualifications assessed?

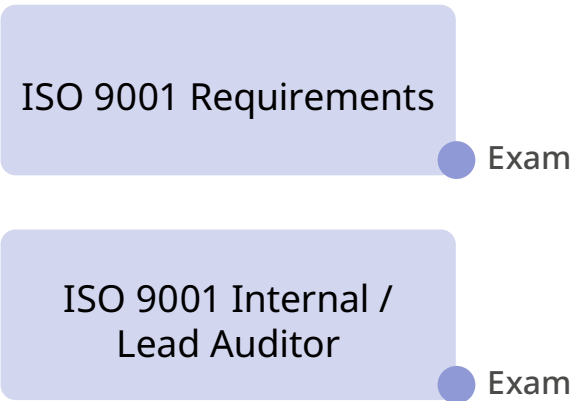
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

## How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 ISO 9001 Internal / Lead Auditor Practitioner



Internal Auditor Practitioner includes:

- ISO 9001 Requirements (OD)
- ISO 9001 Internal auditor (VILT/ILT)

Lead Auditor Practitioner includes:

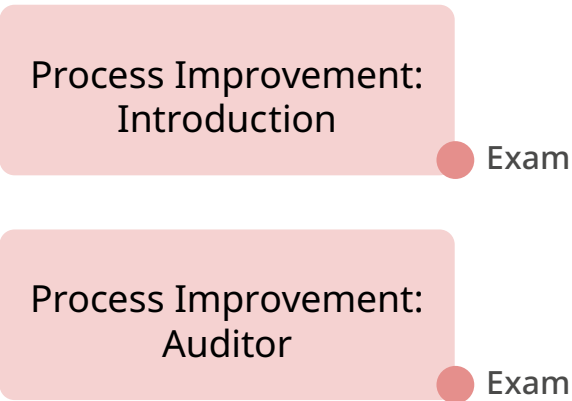
- ISO 9001 Requirements (OD)
- CQI & IRCA Certified ISO 9001 Lead auditor (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Internal / Lead Auditor Professional



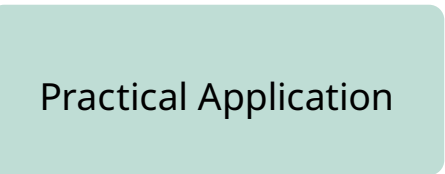
The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives. Each course is followed by a mandatory online multiple-choice examination.

**Prerequisites**  
Completion of the ISO 9001 Internal / Lead Auditor Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 3 Internal / Lead Auditor Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development.

**Prerequisites**  
Completion of the ISO 9001 Internal / Lead Auditor Professional to apply to become Certified. Applicants are required to have completed at least three audits within the last three years from the date of application.

On successful completion, you'll receive a BSI Mark of Trust.





# Qualification pathway for ISO/IEC 20000-1 Internal / Lead Auditor

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

## How are qualifications assessed?

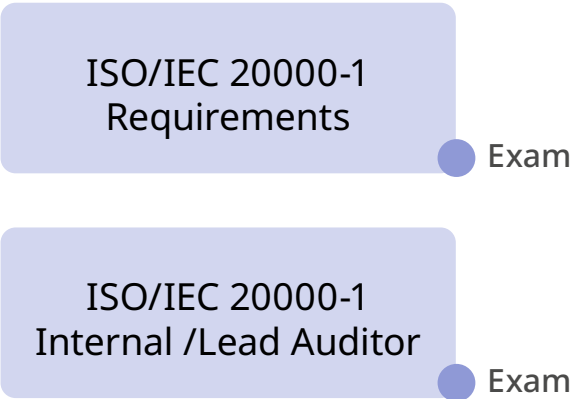
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

## How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 ISO/IEC 20000-1 Internal / Lead Auditor Practitioner



Internal Auditor Practitioner includes:

- ISO/IEC 20000-1 Requirements (VILT)
- ISO/IEC 20000-1 Internal auditor (VILT/ILT)

Lead Auditor Practitioner includes:

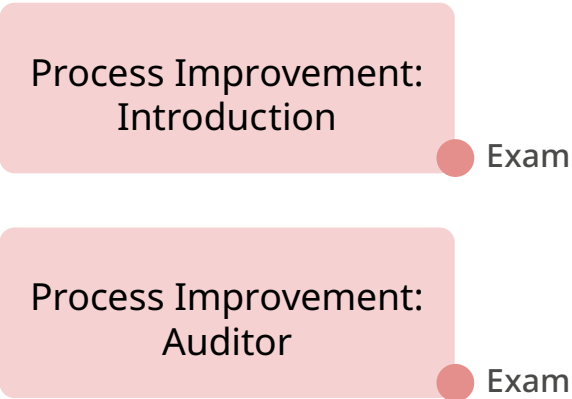
- ISO/IEC 20000-1 Requirements (VILT)
- CQI & IRCA Certified ISO/IEC 20000-1 Lead auditor (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Internal / Lead Auditor Professional



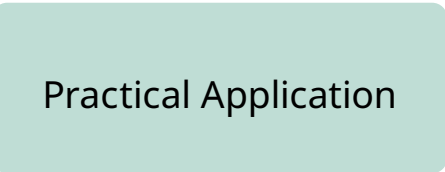
The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives. Each course is followed by a mandatory online multiple-choice examination.

**Prerequisites**  
Completion of the ISO/IEC 20000-1 Internal / Lead Auditor Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 3 Internal / Lead Auditor Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development.

**Prerequisites**  
Completion of the ISO/IEC 20000-1 Internal / Lead Auditor Professional to apply to become Certified. Applicants are required to have completed at least three audits within the last three years from the date of application.

On successful completion, you'll receive a BSI Mark of Trust.



# Qualification pathway for Integrated Management System (IMS) Internal / Lead Auditor

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

## How are qualifications assessed?

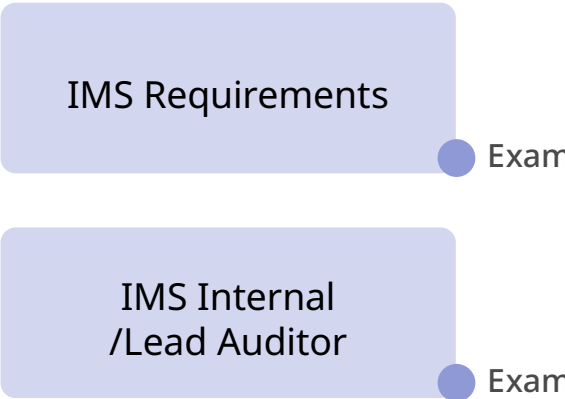
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

## How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 IMS Internal / Lead Auditor Practitioner



Internal Auditor Practitioner includes:

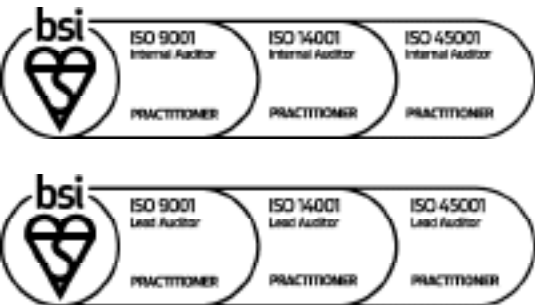
- IMS Requirements (VILT)
- IMS Internal auditor (VILT/ILT)

Lead Auditor Practitioner includes:

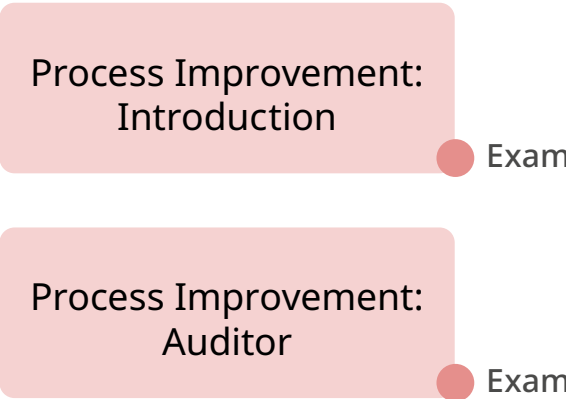
- IMS Requirements (VILT)
- IMS Lead auditor (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Internal / Lead Auditor Professional



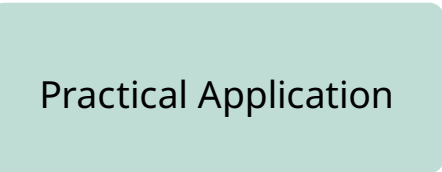
The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives. Each course is followed by a mandatory online multiple-choice examination.

**Prerequisites**  
Completion of the IMS Internal / Lead Auditor Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 3 Internal / Lead Auditor Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development.

**Prerequisites**  
Completion of the IMS Internal / Lead Auditor Professional to apply to become Certified. Applicants are required to have completed at least three audits within the last three years from the date of application.

On successful completion, you'll receive a BSI Mark of Trust.





# Qualification pathway for ISO/IEC 27001 Internal / Lead Auditor

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

## How are qualifications assessed?

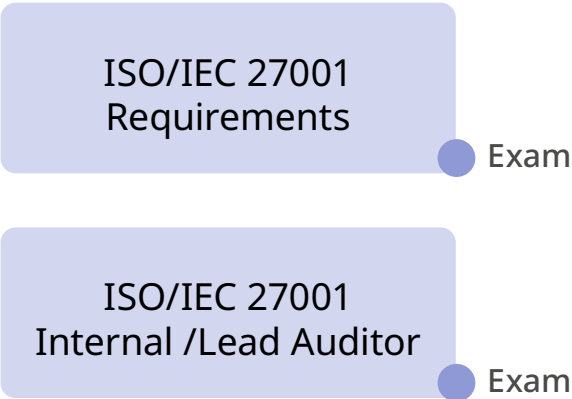
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

## How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 ISO/IEC 27001 Internal / Lead Auditor Practitioner



Internal Auditor Practitioner includes:

- ISO/IEC 27001 Requirements (OD)
- ISO/IEC 27001 Internal auditor (VILT/ILT)

Lead Auditor Practitioner includes:

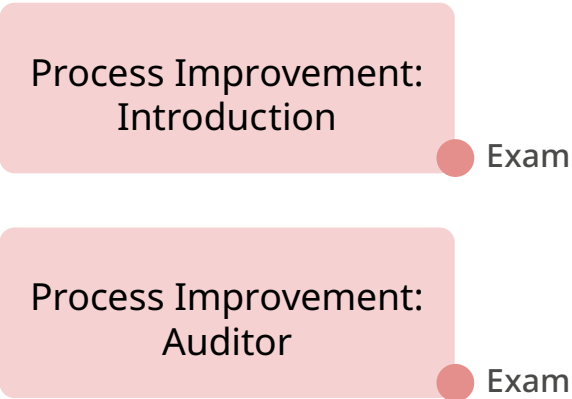
- ISO/IEC 27001 Requirements (OD)
- CQI & IRCA Certified ISO/IEC 27001 Lead auditor (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Internal / Lead Auditor Professional



The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives. Each course is followed by a mandatory online multiple-choice examination.

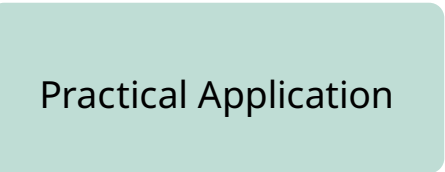
### Prerequisites

Completion of the ISO/IEC 27001 Internal / Lead Auditor Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 3 Internal / Lead Auditor Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development.

### Prerequisites

Completion of the ISO/IEC 27001 Internal / Lead Auditor Professional to apply to become Certified. Applicants are required to have completed at least three audits within the last three years from the date of application.

On successful completion, you'll receive a BSI Mark of Trust.



# Qualification pathway for ISO 14001 Internal / Lead Auditor

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

## How are qualifications assessed?

Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

## How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 ISO 14001 Internal / Lead Auditor Practitioner



Internal Auditor Practitioner includes:

- ISO 14001 Requirements (OD)
- ISO 14001 Internal auditor (VILT/ILT)

Lead Auditor Practitioner includes:

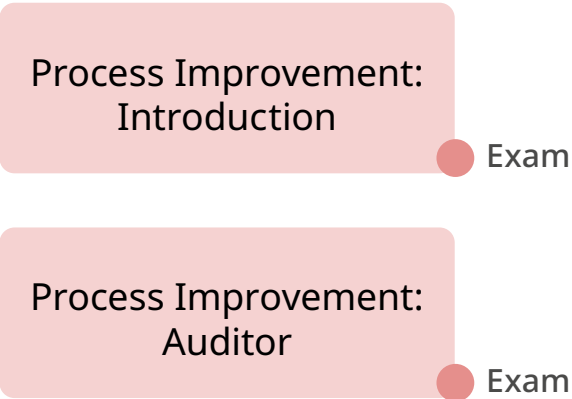
- ISO 14001 Requirements (OD)
- CQI & IRCA Certified ISO 14001 Lead auditor (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Internal / Lead Auditor Professional



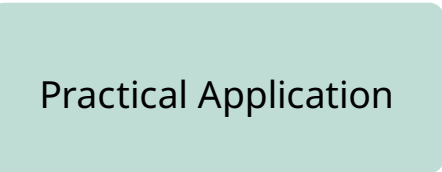
The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives. Each course is followed by a mandatory online multiple-choice examination.

**Prerequisites**  
Completion of the ISO 14001 Internal / Lead Auditor Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 3 Internal / Lead Auditor Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development.

**Prerequisites**  
Completion of the ISO 14001 Internal / Lead Auditor Professional to apply to become Certified. Applicants are required to have completed at least three audits within the last three years from the date of application.

On successful completion, you'll receive a BSI Mark of Trust.





# Qualification pathway for ISO 50001 Internal / Lead Auditor

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

## How are qualifications assessed?

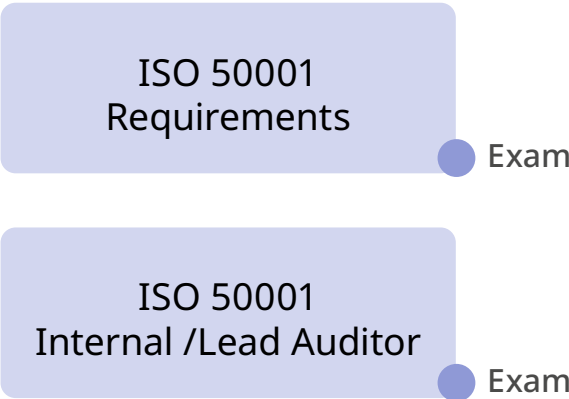
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

## How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 ISO 50001 Internal / Lead Auditor Practitioner



Internal Auditor Practitioner includes:

- ISO 50001 Requirements (OD)
- ISO 50001 Internal auditor (VILT/ILT)

Lead Auditor Practitioner includes:

- ISO 50001 Requirements (OD)
- CQI & IRCA Certified ISO 50001 Lead auditor (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Internal / Lead Auditor Professional



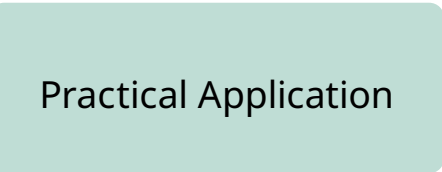
The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives. Each course is followed by a mandatory online multiple-choice examination.

**Prerequisites**  
Completion of the ISO 50001 Internal / Lead Auditor Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 3 Internal / Lead Auditor Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development.

**Prerequisites**  
Completion of the ISO 50001 Internal / Lead Auditor Professional to apply to become Certified. Applicants are required to have completed at least three audits within the last three years from the date of application.

On successful completion, you'll receive a BSI Mark of Trust.



## Qualification pathway for Greenhouse Gas (GHG)

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

### How are qualifications assessed?

Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

### How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

### Step 1 Greenhouse Gas Practitioner

#### Greenhouse Gas Quantification and Emissions Management

- ISO 14064-1:2018 Requirements
- Carbon Management Planning (CMP)
- Greenhouse gas verification and validation (ISO 14064-3:2019)

Exam

Greenhouse Gas Practitioner includes:  
- Greenhouse Gas Quantification and Emission Management (VILT/ILT)

This course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



### Step 2 Greenhouse Gas Professional

#### Quantifying the carbon footprint of products (ISO 14067:2018)

Exam

#### Climate Change Management - Carbon Neutrality (ISO 14068-1:2023)

Exam

Greenhouse Gas Professional includes:  
- Quantifying the carbon footprint of products (ISO 14067:2018) (VILT/ILT)  
- Climate Change Management - Carbon Neutrality (ISO 14068-1:2023) (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

### Prerequisites

Completion of the Greenhouse Gas Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.





# Qualification pathway for ISO 45001 Internal / Lead Auditor

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

## How are qualifications assessed?

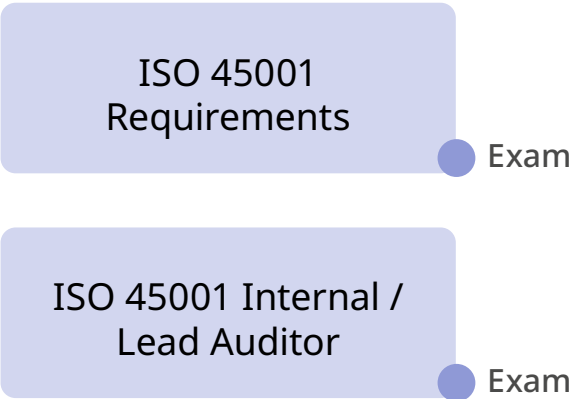
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

## How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 ISO 45001 Internal / Lead Auditor Practitioner



Internal Auditor Practitioner includes:

- ISO 45001 Requirements (OD)
- ISO 45001 Internal auditor (VILT/ILT)

Lead Auditor Practitioner includes:

- ISO 45001 Requirements (OD)
- CQI & IRCA Certified ISO 45001 Lead auditor (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Internal / Lead Auditor Professional



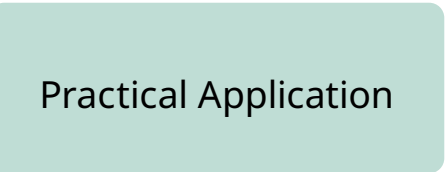
The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives. Each course is followed by a mandatory online multiple-choice examination.

**Prerequisites**  
Completion of the ISO 45001 Internal / Lead Auditor Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 3 Internal / Lead Auditor Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development.

**Prerequisites**  
Completion of the ISO 45001 Internal / Lead Auditor Professional to apply to become Certified. Applicants are required to have completed at least three audits within the last three years from the date of application.

On successful completion, you'll receive a BSI Mark of Trust.



# Qualification pathway for ISO 22301 Internal / Lead Auditor

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

## How are qualifications assessed?

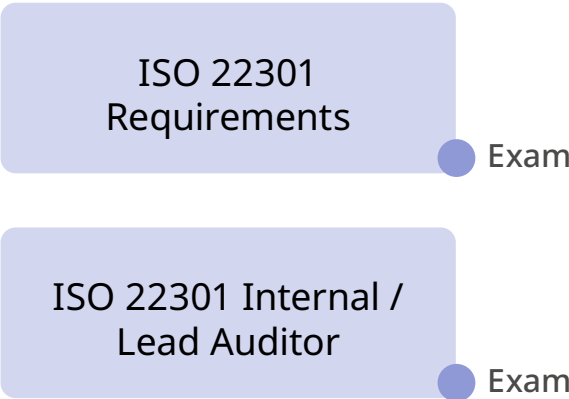
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

## How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 ISO 22301 Internal / Lead Auditor Practitioner



Internal Auditor Practitioner includes:

- ISO 22301 Requirements (OD)
- ISO 22301 Internal auditor (VILT/ILT)

Lead Auditor Practitioner includes:

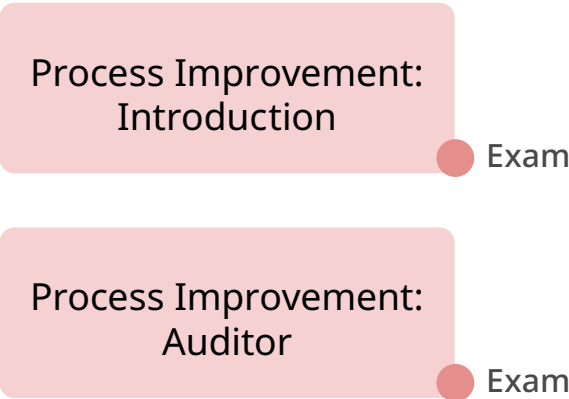
- ISO 22301 Requirements (OD)
- CQI & IRCA Certified ISO 22301 Lead auditor (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Internal / Lead Auditor Professional



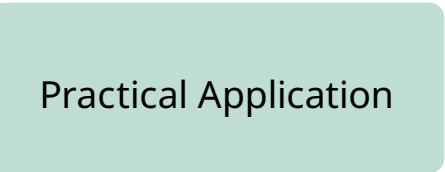
The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives. Each course is followed by a mandatory online multiple-choice examination.

**Prerequisites**  
Completion of the ISO 22301 Internal / Lead Auditor Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 3 Internal / Lead Auditor Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development.

**Prerequisites**  
Completion of the ISO 22301 Internal / Lead Auditor Professional to apply to become Certified. Applicants are required to have completed at least three audits within the last three years from the date of application.

On successful completion, you'll receive a BSI Mark of Trust.





# Qualification pathway for IATF 16949 Internal / Lead Auditor

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

## How are qualifications assessed?

Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

## How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 IATF 16949 Internal / Lead Auditor Practitioner



Internal Auditor Practitioner includes:

- ISO 9001 and IATF 16949 Requirements (OD)
- IATF 16949 Core Tools (VILT/ILT)
- IATF 16949 Internal auditor (VILT/ILT)

Lead Auditor Practitioner includes:

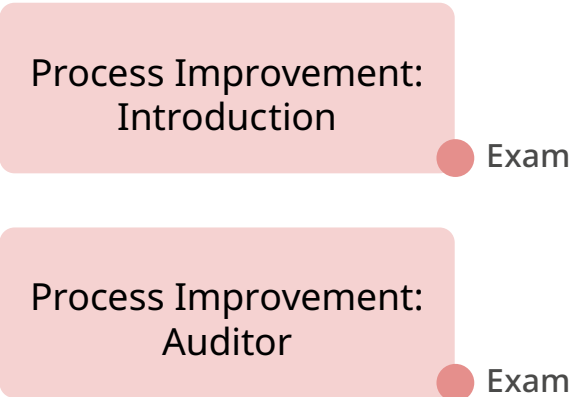
- ISO 9001 and IATF 16949 Requirements (OD)
- IATF 16949 Core Tools (VILT/ILT)
- IATF 16949 Lead auditor (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Internal / Lead Auditor Professional



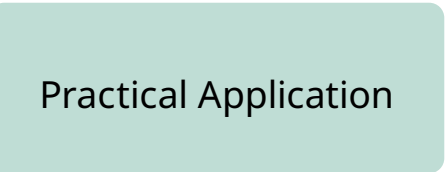
The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives. Each course is followed by a mandatory online multiple-choice examination.

**Prerequisites**  
Completion of the IATF 16949 Internal / Lead Auditor Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 3 Internal / Lead Auditor Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development.

**Prerequisites**  
Completion of the IATF 16949 Internal / Lead Auditor Professional to apply to become Certified. Applicants are required to have completed at least three audits within the last three years from the date of application.

On successful completion, you'll receive a BSI Mark of Trust.



## Qualification pathway for BIM Qualifications

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

### How are qualifications assessed?

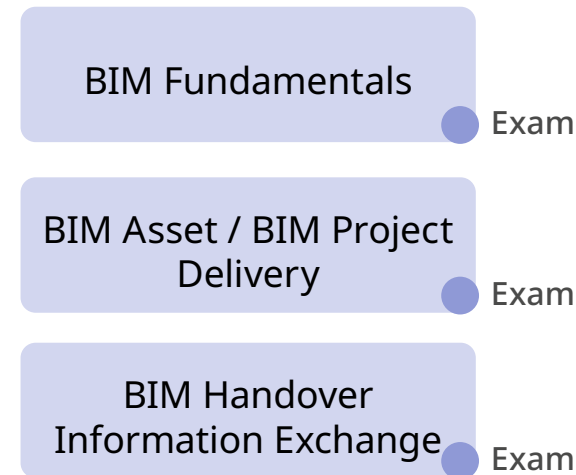
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

### How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

### Step 1 Asset Information / Project Information Practitioner



Asset Information Practitioner includes:

- BIM Fundamentals (OD)
- BIM ISO 19650-3: Information Management in the Operational Phase of the Assets (VILT)
- BIM ISO 19650 Part 4: Information Exchange (VILT)

Project Information Practitioner includes:

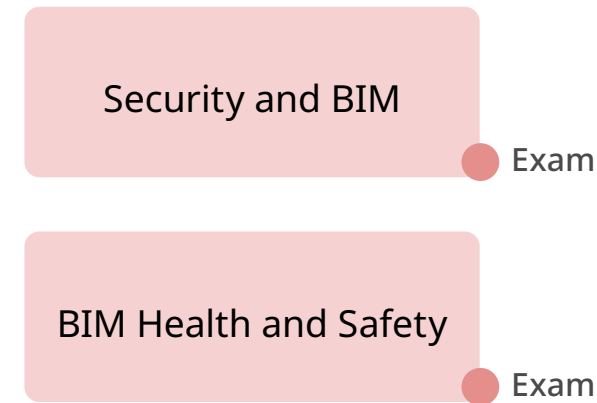
- BIM Fundamentals (OD)
- BIM ISO Part 2: Project Delivery Phase (VILT)
- BIM BS 1192 Part 4: Information Exchange (VILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



### Step 2 Asset Information / Project Information Professional



Asset Information / Project Information Professional includes:

- Security and BIM (VILT)
- BIM Health and Safety (VILT)

Each course is followed by a mandatory online multiple-choice examination.

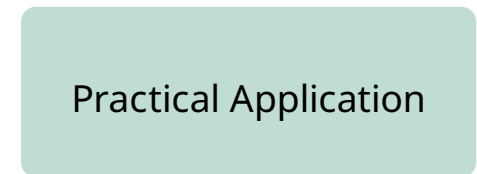
#### Prerequisites

Completion of the BIM Asset Information / Project Information Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



### Step 3 Asset Information / Project Information Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development. Applicants will complete a form and will provide an in-depth statement that requires delegates to reflect on their learning and professional experience in BIM.

#### Prerequisites

Completion of the BIM Asset Information / Project Information Professional to apply to become Certified. Applicants will need to have at least three years' experience in industry.

On successful completion, you'll receive a BSI Mark of Trust.





# Qualification pathway for ISO 22000 Internal / Lead Auditor

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

## How are qualifications assessed?

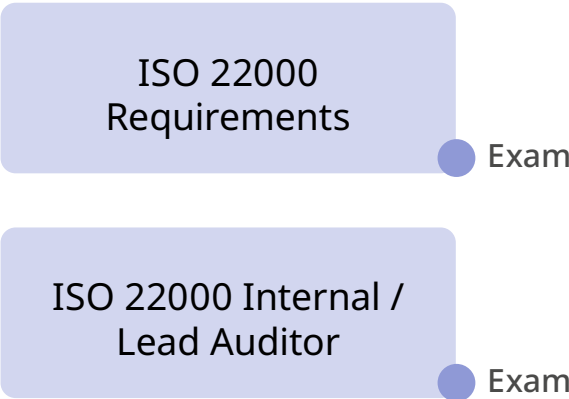
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

## How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 ISO 22000 Internal / Lead Auditor Practitioner



Internal Auditor Practitioner includes:

- ISO 22000 Requirements (VILT)
- ISO 22000 Internal auditor (VILT/ILT)

Lead Auditor Practitioner includes:

- ISO 22000 Requirements (VLT)
- CQI & IRCA Certified ISO 22000 Lead auditor (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Internal / Lead Auditor Professional



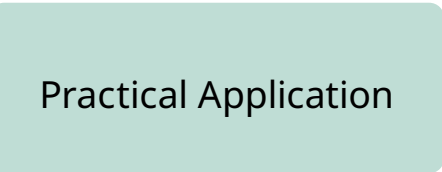
The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives. Each course is followed by a mandatory online multiple-choice examination.

**Prerequisites**  
Completion of the ISO 22000 Internal / Lead Auditor Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 3 Internal / Lead Auditor Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development.

**Prerequisites**  
Completion of the ISO 22000 Internal / Lead Auditor Professional to apply to become Certified. Applicants are required to have completed at least three audits within the last three years from the date of application.

On successful completion, you'll receive a BSI Mark of Trust.



# Qualification pathway for Food Safety Foundation

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

### How are qualifications assessed?

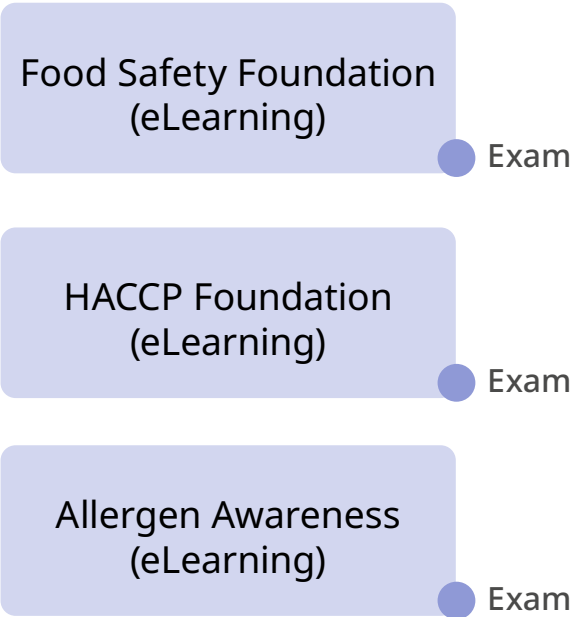
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

### How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 Food Safety Foundation



Food Safety Foundation includes:

- Food Safety Foundation (OD)
- HACCP Foundation (OD)
- Allergen Awareness (OD)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.





# Qualification pathway for ISO 13485 Internal / Lead Auditor

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

## How are qualifications assessed?

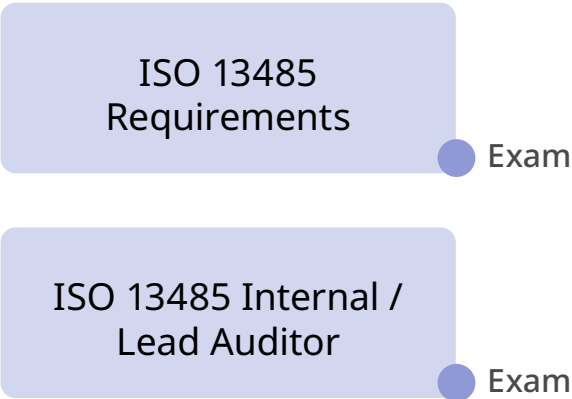
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

## How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 ISO 13485 Internal / Lead Auditor Practitioner



Internal Auditor Practitioner includes:

- ISO 13485 Requirements (OD)
- ISO 13485 Internal auditor (VILT/ILT)

Lead Auditor Practitioner includes:

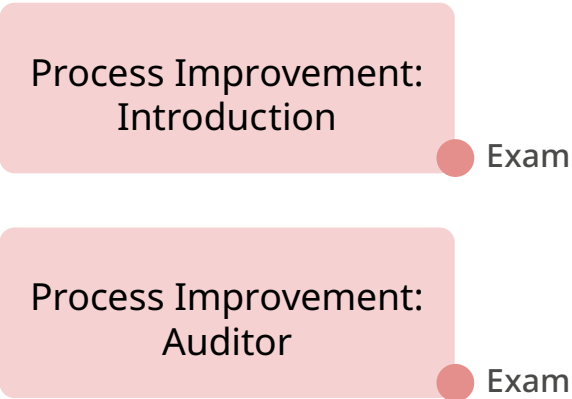
- ISO 13485 Requirements (OD)
- CQI & IRCA Certified ISO 13485 Lead auditor (VILT/ILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Internal / Lead Auditor Professional



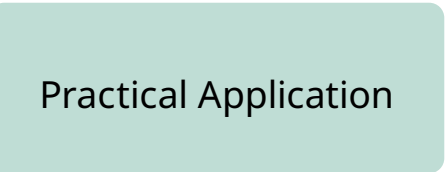
The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives. Each course is followed by a mandatory online multiple-choice examination.

**Prerequisites**  
Completion of the ISO 13485 Internal / Lead Auditor Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 3 Internal / Lead Auditor Certified Professional



A 3-year rolling program validating practical application of skills and continuing professional development.

**Prerequisites**  
Completion of the ISO 13485 Internal / Lead Auditor Professional to apply to become Certified. Applicants are required to have completed at least three audits within the last three years from the date of application.

On successful completion, you'll receive a BSI Mark of Trust.



# Qualification pathway for Medical Devices Regulation

Our learning pathway will validate your learning with examinable results, earning you industry recognized qualification badges at each stage of the journey.

### How are qualifications assessed?

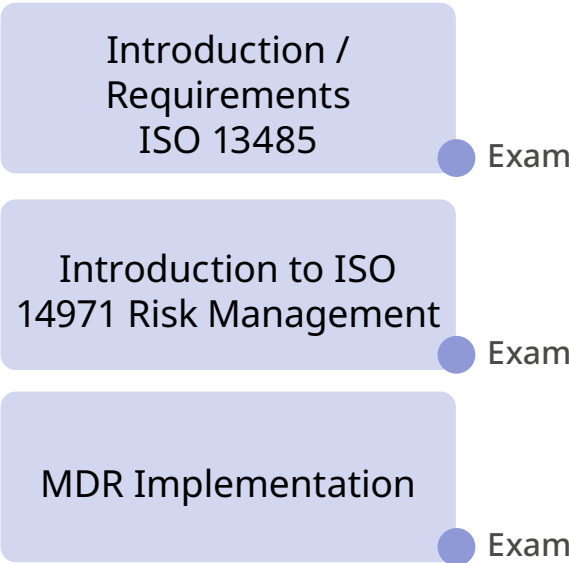
Each qualification is assessed by online examinations taken with 30 days of the associated course ending.

### How you become qualified?

Once individuals successfully complete the examinations, we issue your BSI Mark of Trust. This Mark of Trust provides a strong and credible endorsement that can be displayed on your CV, LinkedIn profile, and email signature. In addition to highlighting your competence, organizations can demonstrate increased expertise of employees qualified at practitioner and professional level.

Start your qualification journey today.

## Step 1 Medical Devices Regulation Practitioner



Medical Devices Regulation Practitioner includes:

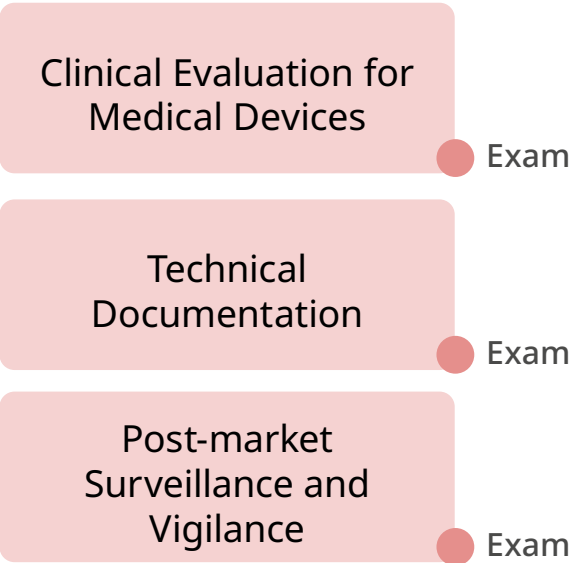
- Introduction/Requirements ISO 13485 (OD)
- Introduction to ISO 14971 Risk Management (VILT)
- MDR Implementation (VILT)

Each course is followed by a mandatory online multiple-choice examination.

On successful completion, you'll receive a BSI Mark of Trust.



## Step 2 Medical Devices Regulation Professional



Medical Devices Regulation Practitioner includes:

- Clinical Evaluation for Medical Devices (VILT)
- Technical Documentation (VILT)
- Post-market Surveillance and Vigilance (VILT)

Each course is followed by a mandatory online multiple-choice examination.

### Prerequisites

Completion of the Medical Devices Regulation Practitioner qualification.

On successful completion, you'll receive a BSI Mark of Trust.







Your partner  
in progress

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