BSI Training courses and qualifications

2027

New Zealand

Add value to your organization, whilst progressing your career.



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This guide is interactive!

Click courses and buttons for more.



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Welcome

At BSI, we help you build skills that create value for your organization and accelerate your career growth.

Our training courses, spanning Digital Trust, Health & Safety, Quality Management, Sustainability, and more, are available in-person, online, or on-demand, and lead to globally recognized BSI Qualifications.

In 2027, we're expanding our regional offering to give you even more choice. Our expert tutors bring each subject to life, supported by regularly updated materials that ensure quality and relevance. We also leverage the latest learning technologies to deliver training that's flexible, engaging, and effective.

We're committed to keeping you informed about standards under review and providing training that empowers you to adapt with confidence.

We look forward to supporting your learning journey.

Hayley Grieves
Training Business Manager, BSI Group ANZ



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What's new?

New courses:

- **ISO 9001:2026** Transition and Changes
- **ISO 14001:2026** Transition and Changes
- **ISO/IEC 27701:2025** Privacy Information Management
- **AI Governance and ISO/IEC 42001** Learning Pathways
- **Combined ISO 9001, ISO 14001 and ISO 45001**
- **AI System Impact Assessments** Assessing the impact of AI systems
- **FSSC 22000 Version 7** Food safety management
- **Digital Twin Fundamentals** for the Built Environment

Popular courses:

- **Combined ISO 9001, ISO 14001** and **ISO 45001** Internal Auditor
- **Exemplar Global Certified ISO 9001** Internal Auditor
- **Exemplar Global Certified ISO 9001** Lead Auditor
- **ISO/IEC 27001** Lead Auditor
- **From ISMS to AIMS:** Leveraging ISO/IEC 27001 for ISO/IEC 42001
- **ISO/IEC 42001** Lead Implementer
- **ISO/IEC 42001** AI Lead Auditor

250+ courses

1,200+ learners

9.3/10 tutor rating

Click the courses to learn more

Why choose the BSI Academy?

10 reasons

When choosing your learning partner, it’s important to consider content quality, expertise, experience, flexibility, impact and value.

We aim to exceed all of these and more.



1. **From the source:** We’ve helped shape top ISO standards.
2. **By Royal Charter:** Our profits are re-invested, so we can continue to innovate and write new standards that positively impact society.
3. **Expert-led learning:** Our experienced team keeps courses up to date with the latest global trends and industry developments.
4. **Trusted partner:** We’re a trusted brand for expertise. Materials are developed and updated by experts, ensuring the highest quality.
5. **Best-in-class tutors:** Access inspirational learning that brings the subject to life, increasing knowledge retention and application.
6. **Flexible learning:** Whether you prefer learning in-person, online, on-demand or blended – we can help.
7. **Learning for every level:** From top-level management to the wider workforce, we’re with you every step of the way.
8. **BSI Qualifications:** Grow and validate competency, supporting career goals, and helping you achieve your objectives.
9. **Access to standards and resources:** All learners gain access to free eLearning, webinars, standards, and more via our Academy Portal.
10. **Focused on sustainability:** We're committed to achieving an ambitious Net Zero 2030 target in our own operations.

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Flexible learning, trusted expertise

People learn in different ways, so we've devised a range of delivery formats to suit all needs.

Whether you prefer distance learning or enjoy the challenge and interaction of classroom-based learning, we can provide a format that works for you.

Last year, we achieved an outstanding **NPS score of 62**, a testament to the high-quality learning experience we provide across a variety of delivery methods.



Live online

Learn from home or a quiet space in your office, for convenience

eLearning

Self-paced, online, and available 24/7 for complete flexibility

Classroom

In-person at convenient locations, with like-minded learners

In-house

In-person or online to support your organization's needs

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Go beyond training with a BSI Qualification

Qualifications combine courses into a structured pathway that demonstrates competence, not just attendance.

On completion you earn a qualification certificate and a BSI Mark of Trust: a credential you can put in front of an employer, a client or a tender panel.

Most BSI Qualifications are available at three levels:

Practitioner

Shows your application of knowledge, skills and developing competence.

Professional

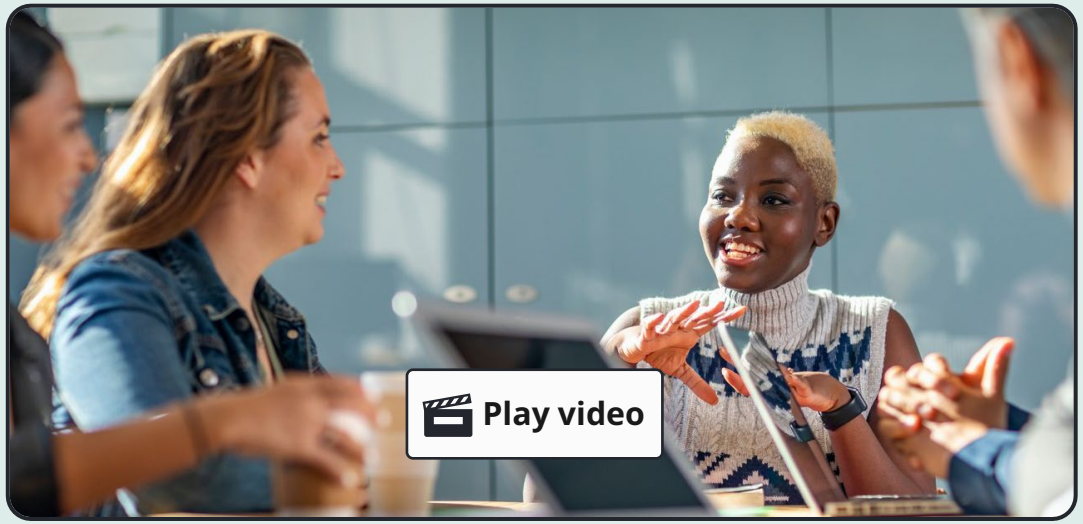
Develops your ability to manage greater complexity, apply advanced techniques in practical scenarios.

Certified Professional

Prove your skills are up-to-date and in practice by having your qualification certified.

BSI Qualifications are available for:

- Quality Management ISO 9001
- Artificial Intelligence ISO/IEC 42001
- Artificial Intelligence Governance
- Environmental Management ISO 14001
- Information Security ISO/IEC 27001
- Health & Safety ISO 45001
- Greenhouse Gases (GHGs)
- ESG Manager
- Medical Devices ISO 13485
- Food Safety



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Build capability across your teams

Share high-quality, accessible learning and deliver impactful programmes aligned with your strategic goals.

Working in partnership, we can support your organization, whatever the size, sector, or wherever you are on your learning journey.





Team-wide training

Drive compliance with ISO eLearning courses, delivered via your existing Learning Management System (LMS).

Find out more



Enterprise training solutions

Working in partnership, we can support your organization, whatever the size, sector, or stage of your learning journey.

Talk to a specialist

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Artificial Intelligence (AI)

Protecting sensitive information and building digital trust are increasingly important. Develop the skills to manage information security effectively and strengthen organizational resilience.



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NEW

AI Governance

Our AI Governance Qualification Pathway prepares you and your teams to AI innovation while managing risk.

AI System Impact Assessments

Understand how to assess the potential impacts of AI systems and support responsible AI use.

From ISMS to AIMS: Leveraging ISO/IEC 27001 for ISO/IEC 42001

Learn how to build on ISO/IEC 27001 to prepare for ISO/IEC 42001 certification and manage AI governance and risk.

Popular

Artificial intelligence ISO/IEC 42001

Navigate the complex and rapidly evolving landscape of AI regulation.

AI Literacy and Compliance

Upskill yourself, teams and leaders with our AI Literacy programmes, and understand the EU AI Act.

Earn a BSI Qualification that validates your expertise.

- bsi ISO 42001 Internal Auditor CERTIFIED PROFESSIONAL
- bsi ISO 42001 Lead Auditor CERTIFIED PROFESSIONAL
- bsi AI Governance FOUNDATION
- bsi AI Governance PRACTITIONER
- bsi AI Governance PROFESSIONAL

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Artificial Intelligence (AI)

Artificial Intelligence (AI) Management System	Format	Duration
AI Management System (ISO/IEC 42001:2023) Awareness	OD	30 mins
AI Management System (ISO/IEC 42001:2023) Requirements	ILT/VILT OD	1 day 4 hrs
AI Management System (ISO/IEC 42001:2023) Implementation	ILT/VILT	3 days
AI Management System (ISO/IEC 42001:2023) Lead Implementer	ILT/VILT	4 days
AI Management System (ISO/IEC 42001:2023) Controls Implementation	ILT/VILT OD	1 day 4 hrs
AI Management System (ISO/IEC 42001:2023) Internal Auditor	ILT/VILT	2 days
AI Management System (ISO/IEC 42001:2023) Lead Auditor	ILT/VILT	5 days
AI Management System (ISO/IEC 42001:2023) Senior Management Briefing	ILT/VILT	3 hrs

Artificial Intelligence (AI) Management System	Format	Duration
Understanding AI Concepts and Terminology (ISO/IEC 22989:2023)	ILT/VILT OD	1 day 4 hrs
Overview of Trustworthiness in AI (ISO/IEC TR 24028:2020)	OD	4 hrs
Guidance On Risk Management Awareness (ISO/IEC 23894:2023) eLearning	OD	30 mins
Guidance On Risk Management Core (ISO/IEC 23894:2023) eLearning	OD	1.5 hrs
Bias in AI Systems and AI Aided Decision-making (BS ISO/IEC 24027:2021) Awareness	OD	30 mins
Bias in AI Systems and AI Aided Decision-making (BS ISO/IEC 24027:2021) Introduction	OD	2 hrs
How to assess robustness of neural networks (ISO/IEC 24029-1:2021) awareness eLearning	OD	30 mins
Introduction to robustness for neural networks (ISO/IEC 24029-1:2021) eLearning	OD	2.5 hrs

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Artificial Intelligence (AI)

Artificial Intelligence (AI) Management System	Format	Duration
Assessment of machine learning classification performance (ISO/IEC TS 4213:2022) - Part 1	OD	2 hrs
Assessment of machine learning classification performance (ISO/IEC TS 4213:2022) - Part 2	OD	1 hr
From ISMS to AIMS: Leveraging ISO/IEC 27001 for ISO/IEC 42001	ILT/VILT	1 day
Understanding and Implementing AI System Impact Assessments	ILT/VILT OD	1 day 4 hrs

Artificial Intelligence (AI) Literacy and Compliance	Format	Duration
An Introduction to the BSI Foundation Framework Mark of Trust	OD	3 hrs
AI Foundation Framework Mark of Trust - AI Management Module eLearning	OD	3 hrs
AI Foundation Framework Mark of Trust - AI Governance Module eLearning	OD	3 hrs

Artificial Intelligence (AI) Literacy and Compliance	Format	Duration
AI Literacy - Fundamentals Program	OD	1 hr
AI Literacy - Leadership Program	OD	1.5 hrs
Increasing Business Productivity through AI	ILT/VILT	1 day
The EU Artificial Intelligence Act eLearning	OD	3.5 hrs

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Digital trust and information resilience

Protecting sensitive information and building digital trust are increasingly important. Develop the skills to manage information security effectively and strengthen organizational resilience.



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Popular

Information security ISO/IEC 27001

ISO 27001 helps you implement a robust approach to managing information security.

Privacy and data protection

Be best prepared to protect personal information and become a recognized privacy professional.

Privacy Information Management ISO/IEC 27701

Manage and protect personal information while demonstrating compliance with ISO/IEC 27701. Access courses covering the requirements of the standard, implementation and auditing.

Cybersecurity

Gain the knowledge and skills needed to build resilience around information security and data management with accredited courses.

Earn a BSI Qualification that validates your expertise.

bsi ISO/IEC 27001 Lead Auditor PRACTITIONER

bsi ISO/IEC 27001 Internal Auditor PRACTITIONER

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Digital trust and information resilience

Information Security	Format	Duration
Information Security Management Systems (ISO/IEC 27001) Awareness eLearning	OD	0.5 hrs
Information Security Management Systems (ISO/IEC 27001) Requirements	ILT/VILT OD	1 day 4 hrs
Information Security Management Systems (ISO/IEC 27001) Implementation	ILT/VILT	3 days
Information Security Management Systems (ISO/IEC 27001) Lead Implementer	ILT/VILT	4 days
Information Security Management Systems (ISO/IEC 27001) Internal Auditor	ILT/VILT	2 days
Information Security Management Systems (ISO/IEC 27001) Lead Auditor	ILT/VILT	5 days
Information Security Management Systems (ISO/IEC 27002) Controls Implementation	ILT/VILT	2 days

Privacy and Data Protection	Format	Duration
Privacy Management Systems (ISO/IEC 27701:2025) Transition eLearning	OD	1 hr
Privacy Management Systems (ISO/IEC 27701:2025) Requirements	ILT/VILT OD	1 day 4 hrs
Privacy Management Systems (ISO/IEC 27701:2025) Implementation	ILT/VILT	2 days
Privacy Management Systems (ISO/IEC 27701:2025) Internal Auditor	ILT/VILT	2 days
Privacy Management Systems (ISO/IEC 27701:2025) Lead Auditor	ILT/VILT	4 days
Privacy Awareness eLearning	OD	0.5 hrs
EU General Data Protection Regulation (GDPR) Foundation	ILT/VILT	1 day
General Data Protection Regulation (GDPR) Implementation	ILT/VILT	2 days

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Digital trust and information resilience

Cybersecurity	Format	Duration
Cyber Threats: How to Prepare, Protect and Respond	ILT/VILT	1 day
Cybersecurity – Iot Security and Privacy Guidelines Introduction eLearning	OD	4.5 hrs
Vehicle Cybersecurity (ISO/SAE 21434:2021) Requirements eLearning	OD	4 hrs
NIST Cybersecurity Framework Maintaining and Auditing	ILT/VILT	1 day
Auditing Cloud Security CSA STAR eLearning	OD	4 hrs
Security and Resilience Management (ISO 28000:2022) Awareness eLearning	OD	30 mins
Introduction to VDA ISA based on TISAX eLearning	OD	2 hrs

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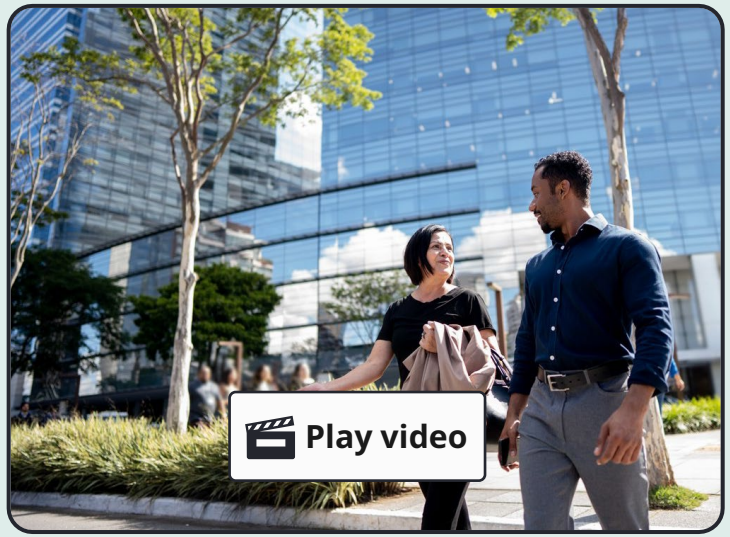
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Sustainability

Creating a sustainable world means overcoming a variety of challenges.

With our courses and qualifications, you can demonstrate that you have the aptitude to help make a difference to issues that are important to your organization.



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NEW

Environmental management ISO 14001:2026

The world's leading standard for environmental management has evolved. Get equipped with the latest knowledge designed to help you build and maintain compliance, reduce risk, and strengthen capability across your organization. Available courses include:

- ISO 14001 What's changed?
- ISO 14001 Transition
- ISO 14001 Implementer / Lead Implementer
- ISO 14001 Internal Auditor / Lead Auditor

Energy management ISO 50001

Establish, implement and maintain an effective Energy Management System.

Water efficiency

Learn what ISO 46001 is, why it's important and how you can drive a positive impact.

Greenhouse gas (GHGs)

Build the skills needed to deliver against your sustainability goals, with confidence.

Carbon neutrality

Enhance your sustainability credentials and improve organizational resilience.

Event sustainability ISO 20121

Design, implement and maintain a management system that delivers results.

Additional courses:

- Fundamentals of Net Zero
- Net Zero Pathway Discovery Workshop
- Climate Change and Management Systems
- UN SDGs
- Modern Slavery BS 25700
- Social Accountability SA 8000
- Introduction to Sustainability Reporting

Earn a BSI Qualification that validates your expertise.

bsi ISO 14001 Internal Auditor PRACTITIONER

bsi Greenhouse Gas CERTIFIED PROFESSIONAL

bsi ESG Manager

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Sustainability

Environmental Management	Format	Duration
Environmental Management Systems (ISO 14001:2026) What's Changed?	OD	30 mins
Environmental Management Systems (ISO 14001:2026) Transition	ILT/VILT OD	1 day 4 hrs
Environmental Management Systems (ISO 14001:2026) Awareness eLearning	OD	30 mins
Environmental Management Systems (ISO 14001:2026) Requirements	ILT/VILT OD	2 days 4 hrs
Environmental Management Systems (ISO 14001:2026) Implementation	ILT/VILT	3 days
Environmental Management Systems (ISO 14001:2026) Lead Auditor	ILT/VILT	5 days
Environmental Management Systems (ISO 14001:2026) Internal Auditor	ILT/VILT	4 days
Environmental Management Systems (ISO 14001:2026) Senior Management Briefing	ILT/VILT	2 hrs

Greenhouse Gas (GHG)	Format	Duration
Greenhouse Gas (ISO 14064-1:2018) Quantification and Reporting Requirements	ILT/VILT OD	2 days 3.5 hrs
Greenhouse Gas (ISO 14064-3:2019) Verification and Validation	ILT/VILT	1 day
Lead Greenhouse Gas (GHG) verifiers / validators	ILT/VILT	1 day
Quantifying the Carbon Footprint of Products (ISO 14067:2018)	OD	2 days
Climate Change Management – Carbon Neutrality	ILT/VILT	2 days
Carbon Neutrality Requirements	ILT/VILT	1 day
Carbon Management Planning	ILT/VILT	2 days
Managing Scope 3 Greenhouse Gas Emissions	ILT/VILT	1 day

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Sustainability

Energy Management	Format	Duration
Energy Management Systems (ISO 50001:2018) Awareness eLearning	OD	30 mins
Energy Management Systems (ISO 50001:2018) Requirements	ILT/VILT OD	1 day 4 hrs
Energy Management Systems (ISO 50001:2018) Implementation	ILT/VILT	2 days
Energy Management Systems (ISO 50001:2018) Lead Auditor	ILT/VILT	5 days

Water Management	Format	Duration
Water Efficiency Management Systems (ISO 46001) Awareness eLearning	OD	30 mins
Water Efficiency Management Systems (ISO 46001) Requirements eLearning	ILT/VILT	3 days

Specialized	Format	Duration
Fundamentals of Net Zero Awareness eLearning	OD	30 mins
Fundamentals of Net Zero eLearning	OD	4 hrs
Road to Net Zero - Carbon Neutrality eLearning	OD	4 hrs
Sustainable Procurement (ISO 20400) Awareness eLearning	OD	30 mins
Sustainable Procurement (ISO 20400) Introduction eLearning	OD	3 hrs
Event Sustainability Management Systems ISO 20121:2024 Requirements eLearning	OD	3.5 hrs
Carbon Management in buildings and infrastructure (PAS 2080:2023)	ILT/VILT OD	1 day 3.5 hrs

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Sustainability

Specialized	Format	Duration
Modern Slavery (BS 25700) – Introduction & Awareness eLearning	OD	2 hrs
Social Accountability 8000 Awareness eLearning	OD	30 mins
Social Accountability 8000 Requirements eLearning	OD	3.5 hrs
Social Auditing and Modern Slavery	ILT/VILT	1 day

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Quality and business excellence

Quality is an ongoing process that requires continuous improvement and must be embedded in your business culture.

Improved organizational performance, increased customer satisfaction and competitive advantages can be gained through learning in this practice area.

Our courses equip you with the systems, tools and techniques to drive this improvement.

Quality management ISO 9001

You can cut costs, boost efficiency and keep customers confident with our ISO 9001 courses.

NEW

ISO 9001:2026 Transition

Understand the changes to the updated ISO 9001 standard.

Lean Six Sigma

Drive continual improvement and strive towards greater than 99% efficiency. Learn to keep your processes lean and boost customer satisfaction.

Asset management ISO 55001

Establish and manage an Asset Management System to improve operating results.

Laboratory Quality System ISO/IEC 17025

Explore ISO/IEC 17025 for the competence of testing and calibration laboratories.

Popular

Combined ISO 9001, ISO 14001 and ISO 45001

Build the skills to understand and manage quality, environmental and health and safety requirements within an integrated management system.



Earn a BSI Qualification that validates your expertise.





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Quality and business excellence

Quality Management System	Format	Duration
Quality Management Systems (ISO 9001:2026) - What's changed eLearning	OD	30 mins
Quality Management System (ISO 9001:2026) Transition	ILT/VILT OD	1 day 4 hrs
Quality Management System (ISO 9001:2026) Awareness eLearning	OD	30 mins
Quality Management System (ISO 9001:2026) Requirements	ILT/VILT OD	2 days 4 hrs
Quality Management System (ISO 9001:2026) Implementation	ILT/VILT	3 days
Quality Management System (ISO 9001:2026) Lead Auditor	ILT/VILT	5 days
Quality Management System (ISO 9001:2026) Internal Auditor	ILT/VILT	4 days
Quality Management System (ISO 9001:2026) Senior Management Briefing	ILT/VILT	3 hrs

Quality Management System	Format	Duration
Combined Requirements ISO 9001, ISO 14001 and ISO 45001	ILT/VILT	2 days
Combined Implementation ISO 9001, ISO 14001 and ISO 45001	ILT/VILT	3 days
Combined Internal Auditor ISO 9001, ISO 14001 and ISO 45001	ILT/VILT	3 days
Combined Lead Auditor ISO 9001, ISO 14001 and ISO 45001	ILT/VILT	5 days
Leading quality in a changing world	ILT/VILT	1 day

Lean Six Sigma	Format	Duration
Lean Six Sigma Awareness eLearning	OD	30 mins
Lean Six Sigma White Belt eLearning	OD	3.5 hrs

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Quality and business excellence

Asset Management	Format	Duration
Asset Management (ISO 55001:2024) Awareness eLearning	OD	30 mins
Asset Management (ISO 55001:2024) Requirements	ILT/VILT OD	2 days 3.5 hrs
Asset Management (ISO 55001:2024) Implementation	ILT/VILT	2 days
Asset Management (ISO 55001:2024) Internal Auditor	ILT/VILT	1 day
Asset Management (ISO 55001:2024) Lead Auditor	ILT/VILT	5 days

Laboratory Quality System	Format	Duration
Awareness of the Requirements for the Competence of Testing and Calibration Labs	OD	40 mins
Understanding the Requirements for Testing Laboratories (ISO/IEC 17025)	ILT/VILT	1 day

Specialized	Format	Duration
The Harmonized Approach to Management System Standards eLearning	OD	1 hr
Effective Root Cause Analysis (RCA)	ILT/VILT	2 days
Facilities Management Implementation (ISO 41001:2018)	ILT/VILT	2 days

Management System Auditing	Format	Duration
Management Systems (ISO 19011:2018) Internal/Lead Auditor	ILT/VILT	3 days
Management Systems Internal Auditor	ILT/VILT	2 days
Leading an Audit Team (ISO 19011:2018)	ILT/VILT	1 day
Advanced Auditor	ILT/VILT	2 days

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Governance, risk and compliance

Gain an awareness of the processes you can implement to help your organization achieve business objectives and act with integrity.

Discover the knowledge and skills needed to embed good business practices into everyday life - enabling your organization to seize opportunities, stay ahead of uncertainty, and meet stakeholder expectations.

Popular

Business continuity ISO 22301

Identify potential threats, evaluate their impact and develop capability to minimize disruption.

Risk management ISO 31000

Use ISO 31000 to help most business activities including planning, management operations and communication processes.



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Governance, risk and compliance

Business Continuity	Format	Duration
Business Continuity Management Systems (ISO 22301) Awareness eLearning	OD	30 mins
Business Continuity Management Systems (ISO 22301) Requirements	ILT/VILT OD	1 day 4 hrs
Business Continuity Management Systems (ISO 22301) Implementation	ILT/VILT	2 days
Business Continuity Management Systems (ISO 22301) Lead Implementer	ILT/VILT	5 days
Business Continuity Management Systems (ISO 22301) Internal Auditor	ILT/VILT	2 days
Business Continuity Management Systems (ISO 22301) Lead Auditor	ILT/VILT	5 days
Crisis and Incident Management	ILT/VILT	1 day

Risk Management	Format	Duration
Risk Management Essentials for Small Businesses	ILT/VILT	1 day
Risk Management (ISO 31000:2018) Introduction	ILT/VILT OD	1 day 3.5 hrs
Risk Management Implementation (ISO 31000:2018) Implementation	ILT/VILT	2 days

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Health, safety and well-being

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success.

We can support you with courses and qualifications to help build the confidence and competencies to minimize occupational and health risks to all stakeholders.

Popular

Health and safety ISO 45001

Gain the confidence and competencies to mitigate occupational and health risks to all stakeholders.

Psychological health and safety ISO 45003

Manage psychosocial risk as part of your occupational health and safety system.

Earn a BSI Qualification that validates your expertise.

ISO 45001 Lead Auditor PRACTITIONER

ISO 45001 Internal Auditor PRACTITIONER



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Health, safety and well-being

Health and safety	Format	Duration
Occupational Health Safety Management Systems (ISO 45001) Awareness eLearning	OD	30 mins
Occupational Health Safety Management Systems (ISO 45001) Requirements	ILT/VILT OD	2 days 4 hrs
Occupational Health Safety Management Systems (ISO 45001) Implementation	ILT/VILT	3 days
Occupational Health Safety Management Systems (ISO 45001) Internal Auditor	ILT/VILT	4 days
Occupational Health Safety Management Systems (ISO 45001) Lead Auditor	ILT/VILT	5 days
Leadership, Culture and Worker Participation (ISO 45001) eLearning	OD	2 hrs
Health and Safety Hazards and Controls eLearning	OD	2 days

Psychological health and safety	Format	Duration
Psychological Health and Safety at Work (ISO 45003) Awareness eLearning	OD	30 mins
Psychological Health and Safety at Work (ISO 45003) Introduction	ILT/VILT	1 day
Occupational Stress and Psychosocial Risks eLearning	OD	4 hrs

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Food and retail

For businesses and professionals alike, the food industry of today is a sector of vast opportunity.

Demonstrate your commitment to food safety and standards across the supply chain with our courses and qualifications.



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NEW

FSSC Version 7

Build your understanding of the latest food safety management requirements. Develop the skills to effectively implement, maintain and improve food safety within your organization.

ISO 22000 Food Safety

Our ISO 22000:2018 Food Safety Management Systems courses are activity-based, resulting in a deeper understanding of the material and a greater, immediate impact on job performance.

Food safety culture

Encouraging the right behaviours and actions within a food organization has become known as a culture of food safety. While the concept isn't new, the path to a culture of food safety hasn't always been clear.

Hazard Analysis Critical Control Points (HACCP)

HACCP is a risk management tool and is primarily used to manage food safety risk, enabling you to identify hazards and implement internationally recognized food safety hazard controls to manage the risks.

PAS 96 Food Defence (TACCP) Guidance

PAS 96 aims to assure the authenticity of food by minimizing the chance of an attack by performing a threat assessment of your organization.

Food Safety Foundation Qualification

Food Safety Foundation is suitable if you are new to a role in food and need to understand the principles of food safety and hygiene, HACCP and Allergens.

Earn a BSI Qualification that validates your expertise.

bsi Food Safety FOUNDATION

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Food and retail

Food Safety Management	Format	Duration
Understanding FSSC 22000 v7	ILT/VILT	1 day
FSSC 22000 v7 Transition	ILT/VILT	4 hrs
FSSC 22000 v7 Implementation	ILT/VILT	2 days
FSSC 22000 v7 Internal Auditor	ILT/VILT	2 days
FSSC 22000 v7.0 Lead Auditor	ILT/VILT	5 days
Food Safety Management Systems (ISO 22000) Awareness eLearning	OD	30 mins
Food Safety Management Systems (ISO 22000) Requirements	ILT/VILT OD	2 days 4 hrs
Food Safety Management Systems (ISO 22000) Lead Auditor	ILT/VILT	5 days

Food Safety Management	Format	Duration
SQF Edition 10 Conversion	ILT/VILT	4 hrs
Implementing SQF Systems Edition 10	ILT/VILT	2 days
Introduction to Food Safety & GMP eLearning	OD	4 hrs
Food Safety Internal Auditor	ILT/VILT	2 days
Food Safety Supervisor	ILT/VILT	5 hrs
An Introduction to Food Safety Culture eLearning	OD	1 hr
Developing a Mature Food Safety Culture (PAS 320)	ILT/VILT	2 days
Leading a Mature Food Safety Culture (PAS 320)	ILT/VILT	2 hrs

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Food and retail

Food Safety Management	Format	Duration
HACCP Foundation eLearning	OD	4 hrs
HACCP Requirements	ILT/VILT	2 days
HACCP Refresh	ILT/VILT	6 hrs
PAS 96:2026 Food Defence (TACCP) Guidance	ILT/VILT	1 day
Food Fraud VACCP	ILT/VILT	4 hrs
Combined VACCP & TACCP	ILT/VILT	2 days
Food Safety Sanitation Program	ILT/VILT	4 hrs
Allergen Management & VITAL	ILT/VILT	1 day

Food Safety Management	Format	Duration
Effective Foreign Matter Management	ILT/VILT	1 day
Pest Awareness eLearning	OD	2 hrs
Food Labelling	ILT/VILT	4 hrs
Food Recall	ILT/VILT	4 hrs
Root Cause Analysis for the Food Industry	ILT/VILT OD	4 hrs 3 hrs

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Training requirements by standard

STD Type	Regulator or Standard or Certification Body	HACCP Requirements		HACCP Refresh		Food Safety Internal Auditor (2 Days)	Other Relevant Training
		HACCP Team Leader	HACCP Team Members	HACCP Team Leader	HACCP Team Members	Internal Auditor	
HACCP	QMS Audits HACCP Certification	Highly recommended	No specific requirements	Highly recommended every three years	No specific requirements	No specific requirements	No specific requirements
GFSI	FSSC 22000 (v7 2026)	Required	No specific requirements	No specific requirements	No specific requirements	2.5.15.2 i. For FSSC 22000 internal audit, the lead auditor shall have successfully completed an internal auditor course of 16 hours covering audit principles, practices and techniques. The training may be provided by the qualified internal Lead Auditor or through an external training provider. Required	2.5.15.2 iii. FSSC Scheme training covering at least ISO 22000, the relevant prerequisite programs based on the technical specification for the sector (e.g. ISO/TS 22002-x; PAS-xyz) and the FSSC additional requirements – minimum eight hours. Required
GFSI	BRCGS (Issue 9 2022)	2.1.1: The team leader shall have an in-depth knowledge of Codex HACCP principles (or equivalent) and be able to demonstrate competence, experience and training. Where there is a legal requirement for specific training, this shall be in place. Required	2.1.1: The team members shall have specific knowledge of HACCP and relevant knowledge of products, processes and associated hazards. Recommended	Required	Every three years Recommended	3.4.2: Internal Audits shall be carried out by appropriately trained, competent auditors. Auditors shall be independent (i.e. not audit their own work). Required	4.2.1: Where personnel are engaged in threat assessment and food defence plans, the individual or team responsible shall understand potential food defence risks at the site. This shall include knowledge of both the site and the principles of food defence. • Food Defence and Food Fraud (TACCP / VACCP) • Food Safety Culture • VITAL training – Allergen Management • BRCGS Issue 9 Recommended
GFSI	Freshcare Edition 4.2 (see also HARPs)	No specific requirements	No specific requirements	No specific requirements	No specific requirements	No specific requirements	• Freshcare Food Safety and Quality Edition 4.2 Required • HACCP for Produce and Freshcare Edition 4.2 Recommended
GFSI	SQF Edition 10	2.1.1.5: The primary and substitute SQF practitioner shall: Have completed a HACCP training course. HACCP Training is defined by SQF as "a minimum two-day duration and assessed", "Used extensively in a country" and "delivered" by a recognized institution". Required Note: Two HACCP-trained SQF practitioners must be in the business	2.1.1.5: Substitute SQF Practitioner – Same training requirements as SQF Practitioner. Required	2.9.2.1: The training program shall include provision for identifying and implementing the refresher training needs of the organization. Required	Required	5.1: Personnel conducting internal audits shall: Have successfully completed internal auditor training. Required	2.6.4.1: The crisis management plan shall include at a minimum: The nomination and training of a crisis management team. • Crisis Management Training – Crisis and Incident Management • Implementing SQF Systems Edition 9 • Food Safety Culture • VITAL training – Allergen Management • VACCP / TACCP Recommended

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Training requirements by standard

STD Type	Regulator or Standard or Certification Body	HACCP - Requirements		HACCP Refresh		Food Safety Internal Auditor (2 Days)	Other Relevant Training
		HACCP Team Leader	HACCP Team Members	HACCP Team Leader	HACCP Team Members	Internal Auditor	
Retailer Standards	Aldi (V100201 2015)	As per chosen GFSI standard	As per chosen GFSI standard	As per chosen GFSI standard	As per chosen GFSI standard	As per chosen GFSI standard	As per chosen GFSI standard • Food Safety Culture • VITAL training – Allergen Management • VACCP / TACCP
	Woolworths Supplier Excellence (V2 2019)	Food Manufacturing Std 12.7.8: The Supplier must have at least on representative formally trained in HACCP. This training must be updated at least every three years. The representative must be able to demonstrate competency in the principles and application of HACCP. 2.1.2: The team leader must have an in-depth knowledge of HACCP and be able to demonstrate competence and experience. Required HACCP Requirements Recommended	2.1.2: The team members must have specific knowledge of HACCP and relevant knowledge of product, process and associated hazards. Recommended	12.7.8: This training must be updated at least every three years. The representative must be able to demonstrate competence in the principles and applications of HACCP. Required	Recommended	3.5.1: The audits must be completed by competent internal auditors who are able to assess and communicate the outcomes of the audit process. Auditors must be able to demonstrate evidence of auditing skill. Responsibilities and frequencies must be defined. Recommended	Woolworths continue to support the use of VITAL to determine allergen labelling. Focus needs to be placed on allergen management and ensuring that finished products reflect the labelling in conjunction with the allergen management Code of Practice and allergen risk matrix. • VITAL Allergen Management (1 day) • Food Safety Culture Recommended
	HARPS Version 2.0	4.1: The HARPS Practitioner shall complete HACCP training by a Registered Training Organization (RTO) or a local or international equivalent. A Statement of Attainment, or equivalent, confirming successful completion shall be maintained and in Australia include the following preferred Units of Competency (UOC) as a minimum: FBPFSY2002 Apply Food Safety Procedures; and FBPFSY3002 Participate in a HACCP team. Or Combined HACCP + Freshcare 4.2. Required	No specific requirements	4.2: The HARPS Practitioner shall undertake Refresher HACCP training once every three years conducted by a Registered Training Organization (RTO). Every three years Required	No specific requirements	No specific requirements	GFSI standards such as Freshcare and SQF schemes underpin HARPS. See those standards for guidance on other training.

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Built environment and construction

Building Information Modelling (BIM)	Format	Duration
Building Information Modelling (BIM) Awareness eLearning	OD	30 mins
Building Information Modelling (BIM) Fundamentals (ISO 19650 Part 1)	ILT/VILT OD	2 days 8 hrs
Building Information Modelling (BIM) Project Delivery (ISO 19650 Part 2)	ILT/VILT OD	1 day 3.5 hrs
Building Information Modelling (BIM) Operational Phase (ISO 19650 Part 3)	ILT/VILT OD	1 day 4 hrs
Building Information Modelling (BIM) Information Exchange (ISO 19650 Part 4)	ILT/VILT OD	1 day 3.5 hrs
Building Information Modelling (BIM) Security-mindedness (ISO 19650 Part 5)	ILT/VILT OD	1 day 2.5 hrs
Building Information Modelling (BIM) Health and Safety (ISO 19650 Part 6)	ILT/VILT OD	1 day 3.5 hrs
Digital Twin Fundamentals for the Built Environment	OD	4 hrs

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- Post Market Surveillance and Vigilance under MDR and IVDR
- Technical documentation for In Vitro Diagnostic Devices (IVDs)
- Technical documentation for the Medical Device Regulation (MDR)

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Medical Devices	Format	Duration
Medical Device Quality Management Systems (ISO 13485:2016) Requirements eLearning	OD	4 hrs
Medical Device Quality Management Systems (ISO 13485:2016) Clause by Clause	ILT/VILT	2 days
Medical Device Quality Management Systems (ISO 13485:2016) Implementation	ILT/VILT	2 days
Medical Device Quality Management Systems (ISO 13485:2016) Internal Auditor	ILT/VILT	2 days
Medical Device Quality Management Systems (ISO 13485:2016) Lead Auditor	ILT/VILT	5 days
Medical Devices Risk Management (ISO 14971:2019) Requirements	ILT/VILT OD	2 days 4 hrs
Medical Device Single Audit Program (MDSAP) Awareness eLearning	OD	30 mins
Medical Device Single Audit Program (MDSAP): Fundamentals and Readiness	ILT/VILT	2 days

Medical Devices	Format	Duration
Awareness of the Medical Device Regulation (MDR) eLearning	OD	30 mins
Requirements of the Medical Device Regulation (MDR) eLearning	OD	5 hrs
EU MDR 2017/745 Requirements for Risk Classification in MDR eLearning	OD	1 hr
EU Medical Device Regulation (MDR) 2017/745 – QMS Auditor	ILT/VILT	3 days
The Obligations for Economic Operators within the Medical Device Regulations - EU MDR 2017/745	OD	1 hr
Requirements of the Medical Device Regulation (MDR) for CE Marking	ILT/VILT	1 day
Implementation of Medical Device Regulation (MDR) for CE Marking	ILT/VILT	3 days
Technical Documentation and Conformity for Medical Devices eLearning	OD	2 hrs

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Healthcare and Medical Devices

Medical Devices	Format	Duration
Awareness of the In Vitro Diagnostic Regulation (IVDR) eLearning	OD	30 mins
Requirements of the In Vitro Diagnostic Regulation (IVDR) eLearning	OD	4.5 hrs
Implementation of the IVDR for CE Marking eLearning	OD	10 hrs
Post-market Surveillance and Vigilance under the MDR and IVDR eLearning	OD	4 hrs
Introduction to Medical Device Software	ILT/VILT	30 mins
Technical Documentation for IVDs (CE Marked under the European Regulation)	OD	4 hrs
Clinical Evaluation for Medical Devices eLearning	OD	4 hrs
Manufacturing Process Validation for Medical Devices: Introduction to Concepts and Methods	ILT/VILT	1 day

Healthcare Quality Management	Format	Duration
Healthcare Organization Management (ISO 7101) Executive Overview eLearning	OD	30 mins
Healthcare Organization Management (ISO 7101) Requirements	ILT/VILT	1 day
Healthcare Organization Management (ISO 7101) Implementation	ILT/VILT	2 days
Healthcare Organization Management (ISO 7101) Internal Auditor	ILT/VILT	3 days
Internal Auditing Essentials to Support Quality in Healthcare	ILT/VILT	2 days

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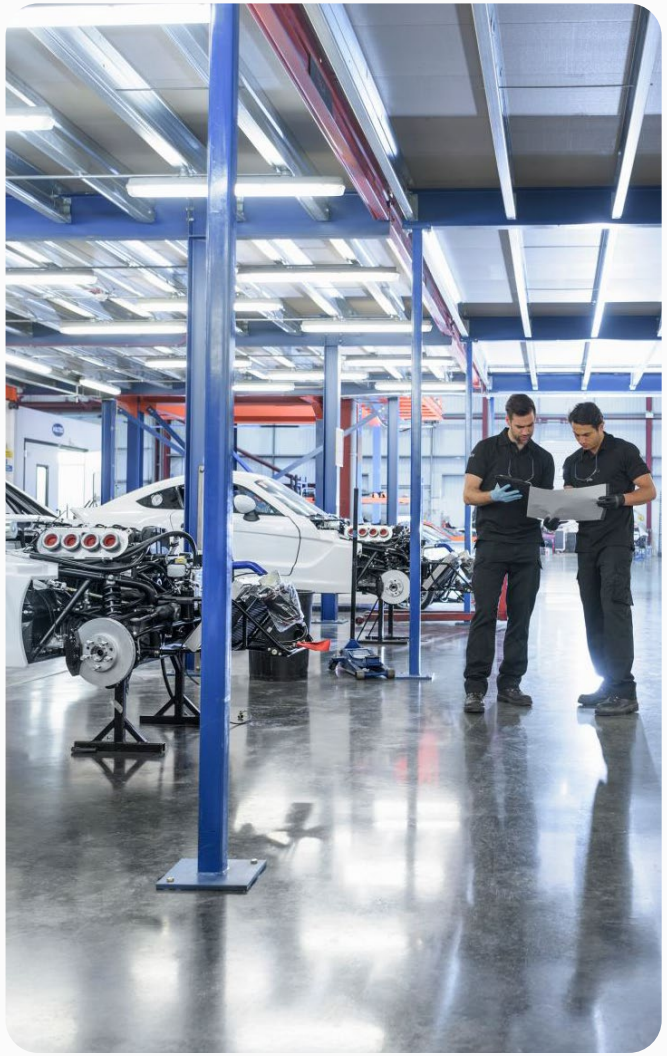
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of workers globally will need **reskilling** or **upskilling** by 2030

Source: World Economic Forum

Only 24%

of workers globally are confident they have the skills needed to **advance to the next level of their career**.

Source: ADP People at work 2025

Career progress is the No. 1 motivation for people to learn.

Source: LinkedIn Workplace Learning Report

91%

of L&D professionals say continuous learning is **more important than ever** for career success.

Source: LinkedIn Workplace Learning Report

49%

L&D professionals say executives are **concerned about employees** lacking the right skills

Source: LinkedIn Workplace Learning Report

88%

of organizations are concerned about employee retention, and providing **learning is the number one retention strategy.**

Source: LinkedIn Workplace Learning Report

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What our learners say...



Stephanie Tracey
SMARDT Chillers Pty Ltd

It was a great course run by a great trainer. These courses can have a lot of information and run in such a short time, but it was great.

Michael Gibbs
North Power NZ

The tutor's teaching style kept the team engaged throughout and everyone left the course with a good understanding of ISO 55001 and how their individual roles fit into the framework.

Malcolm Bell
Public Utilities Board

The tutor had prepared well for the session. But no amount of diligent preparation would be enough to fully appreciate the challenges of the context, and displayed the necessary flexibility, subject-matter knowledge, and cunning, to respond to and engage with our challenges.

Nasir Ali
Note Printing Australia Limited

The combined internal auditor training for ISO 9001, 45001 and 14001 was highly valuable and well structured. George demonstrated an excellent knowledge of the standards and delivered the content in an engaging and practical manner, which has greatly enhanced our auditors' confidence and competence in auditing.

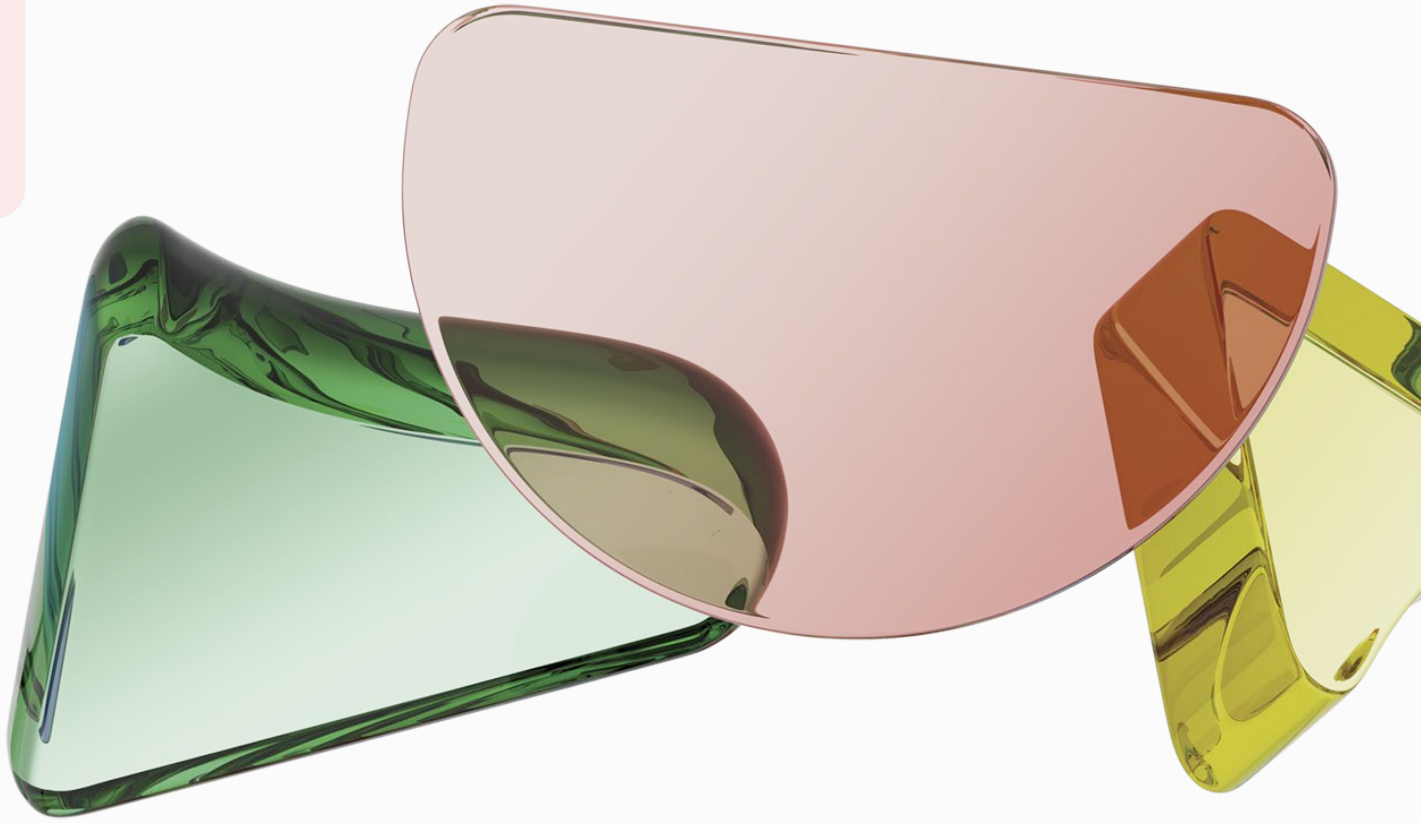
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