Shaping trust in AI

Develop practical expertise
that benefits your organization

New Zealand



Prepare for the future of work

The World Economic Forum reports that AI and information processing technologies are expected to affect 86% of businesses by 2030.

86%

At the same time, the WEF estimates that 39% of core job skills will change by 2030, driven largely by digital and AI-enabled transformation.

39%





Minimize risks, unlock potential and build trust in AI

AI gives organizations the opportunity to innovate faster and improve performance - but only when adoption is matched by effective governance and workforce capability.

BSI AI training supports people at every level, helping technical and operational teams, leaders and governance specialists.

We offer a comprehensive range of courses and qualifications to build practical capability in AI management systems, leadership and governance.

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Pillars of AI Skills and Capabilities

BSI's AI training portfolio is structured around four complementary capability pillars designed to support organizations at every stage of their AI journey.

AI Literacy – builds understanding and capability across the workforce so that employees and leaders can use, engage with and make informed, responsible decisions about AI.

AI Governance – explores the identification and management of AI risks, roles and responsibilities to support trustworthy, ethical and compliant AI adoption.

AI Management Systems – covers ISO/IEC 42001 requirements, implementation, controls, and auditing, helping organizations build an auditable management system that embeds AI governance into daily operations.

AI Technical Development - builds the technical skills to develop, evaluate, and deploy trustworthy AI, from bias and robustness to impact assessments, in line with emerging international standards.

The four pillars are interconnected but can be adopted independently depending on an organization's objectives, use of AI and current level of AI maturity.

Used alongside management systems and self-assessment frameworks, these pillars help organizations build AI capability from foundational workforce awareness and adoption, through to technical implementation, executive oversight, risk management toward the establishment of a formal AI management system.

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AI Literacy

Builds understanding and capability across the workforce so that employees and leaders can use, engage with and make informed, responsible decisions about AI.



Reduce risk, ensure readiness, and empower employees at every level

Upskill yourself or deliver relevant learning across the workforce, via your Learning Management System (LMS).

Our AI Literacy courses are designed to be adapted to your needs.

Benefit from savings by undertaking a learning programme.



Complete individual modules or unlock savings with a Fundamentals or Leadership programme:

Course modules	Description	AI Literacy (Fundamentals)	AI Literacy (Leadership)
Introduction to AI in the Workplace	Build foundational awareness of AI, its types, and why it matters in your role.	✓	✓
Using AI effectively in your role	Discover practical AI tools and how they can enhance your daily tasks and performance.	✓	✓
Responsible Use, Ethics & Data	Ensure safe, ethical, and compliant use of AI across the organization.	✓	✓
Communicating and leading with AI	Confidently lead your team's AI adoption, addressing concerns and opportunities.		✓
Advanced skills and innovation with AI	Develop AI capabilities to drive innovation across your organization.		✓

Click the programme to learn more

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AI Literacy training courses

Product	Format	Duration	Purpose
AI Literacy Fundamentals	OD	65 minutes	This program consists of three modules which will provide you with a foundational awareness of AI, its types, and its importance to employees.
AI Literacy -Leadership Program	OD	1.5 hours	Understanding of why AI literacy and compliance have become essential in today's workplace.
Introduction to AI in the Workplace	OD	25 minutes	Build foundational awareness of AI, its types, and why it matters in your role.
Using AI Effectively in Your Role eLearning	OD	20 minutes	Practical skills for effectively leveraging AI tools to enhance daily tasks and improve team performance.
Responsible Use, Ethics, and Data	OD	20 minutes	Ensure the safe, ethical, and compliant use of AI within the organization
Communicating and Leading with AI eLearning	OD	15 minutes	Equip managers and leaders with the skills and confidence to lead their teams through AI adoption.
Advanced Skills and Innovation with AI	OD	15 minutes	Learn techniques to optimize AI tool usage, identify and assess new AI opportunities, and align AI use strategically with organizational goals.

ILT – Instructor-led learning **VILT** – Virtual instructor-led learning **OD** – On-demand eLearning

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AI Governance

AI is becoming part of everyday business, creating new opportunities while changing how organizations manage risk.

Governance often struggles to keep pace. Investing in the right systems, processes and training can close the gap without slowing innovation.

Our **AI Governance Qualification Pathway** prepares you and your teams to manage this journey with confidence.



Artificial Intelligence (AI) Governance training courses

Product	Format	Duration	Purpose
ISO/IEC 22989:2023 Understanding AI Concepts and Terminology	OD VILT	4 hours	Learn about key AI concepts. Normative reference to ISO 42001:2023. Essential for people with no/little understanding of AI and AI systems.
Understanding and Implementing an AI System Impact Assessment	OD VILT	4 hours	Learn how to do an AI impact assessment. This is a requirement of ISO 42001:2023. For people implementing and/or auditing an AIMS.
ISO/IEC 23894:2023: Guidance on Risk Management	OD	1.5 hours	Learn about risk management specifically related to AI.
ISO/IEC 42001:2023 Artificial Intelligence Requirements	ILT/VILT OD	1 day	Understand, implement, audit and/or maintain an AIMS.
ISO/IEC 42001:2023 Implementing Controls	ILT VILT	1 day	Learn how to include any of the optional 38 risk controls in the implementation. For people implementing an AIMS.
ISO/IEC 24027:2021 Bias in AI Systems and AI Aided Decision Making eLearning	OD	2 hours	Learn about bias in AI Systems and AI aided decision making.
ISO/IEC TR 24028 Overview of Trustworthiness in Artificial Intelligence	OD	4 hours	Learn about approaches to establish trust in AI systems.
ISO 24029 Assessment of the Robustness of Neural Networks	OD	2.5 hours	Explores the importance and impact of implementing robust deep learning systems.

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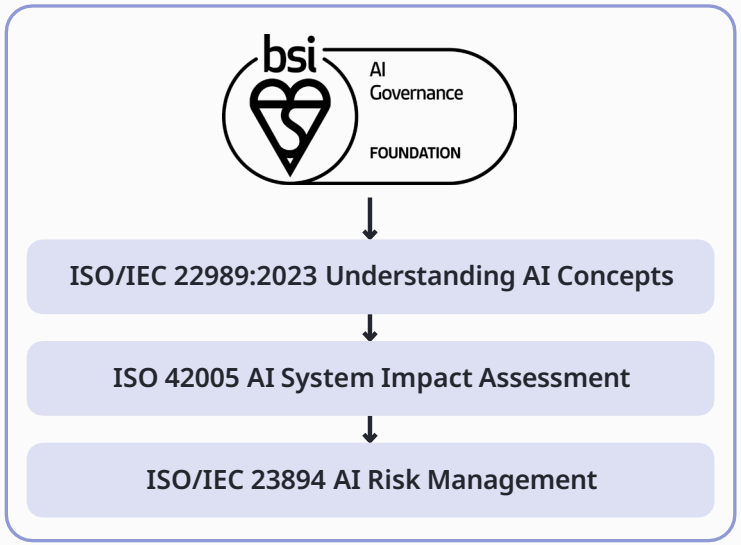
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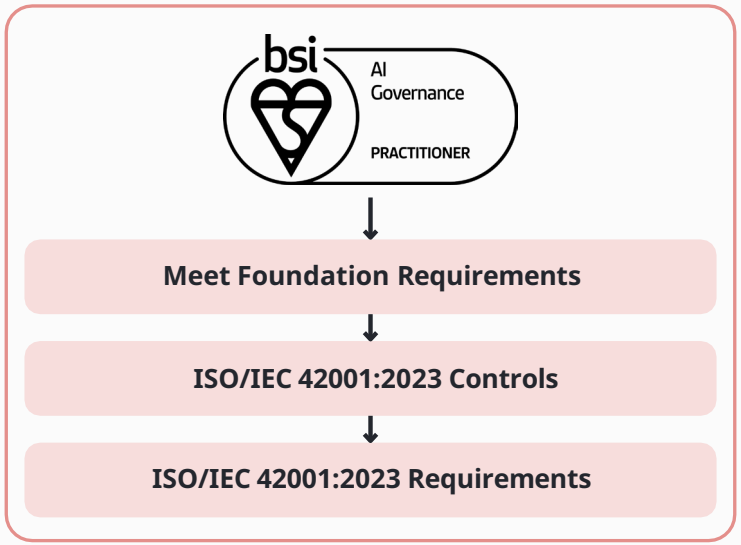
AI Governance Qualifications

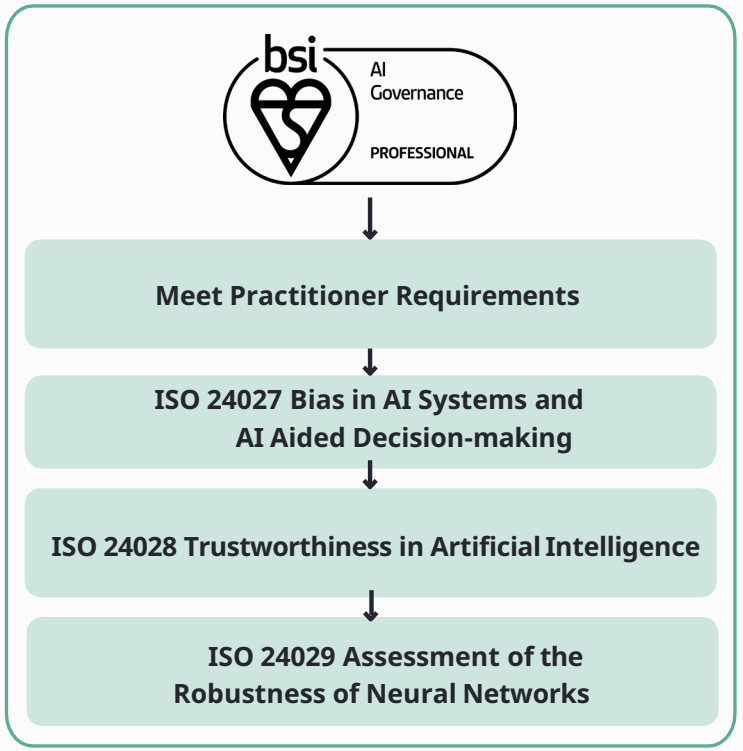
We offer three levels of qualification to provide a progressive learning journey across all elements of AI Governance. Our AI Governance qualification pathway begins with core concepts, risk management and impact assessments to help you understand your role in the AI system lifecycle.

Building on this, the AI Governance Practitioner focuses on implementing and understanding ISO/IEC 42001, exploring the requirements, the 38 optional Annex A controls and how an AIMS brings together governance, risk and impact assessment in practice.

The AI Governance Professional offers deeper technical knowledge to help you understand and assess AI bias, trustworthiness, and the robustness of neural networks. These courses are all available on demand for added flexibility.





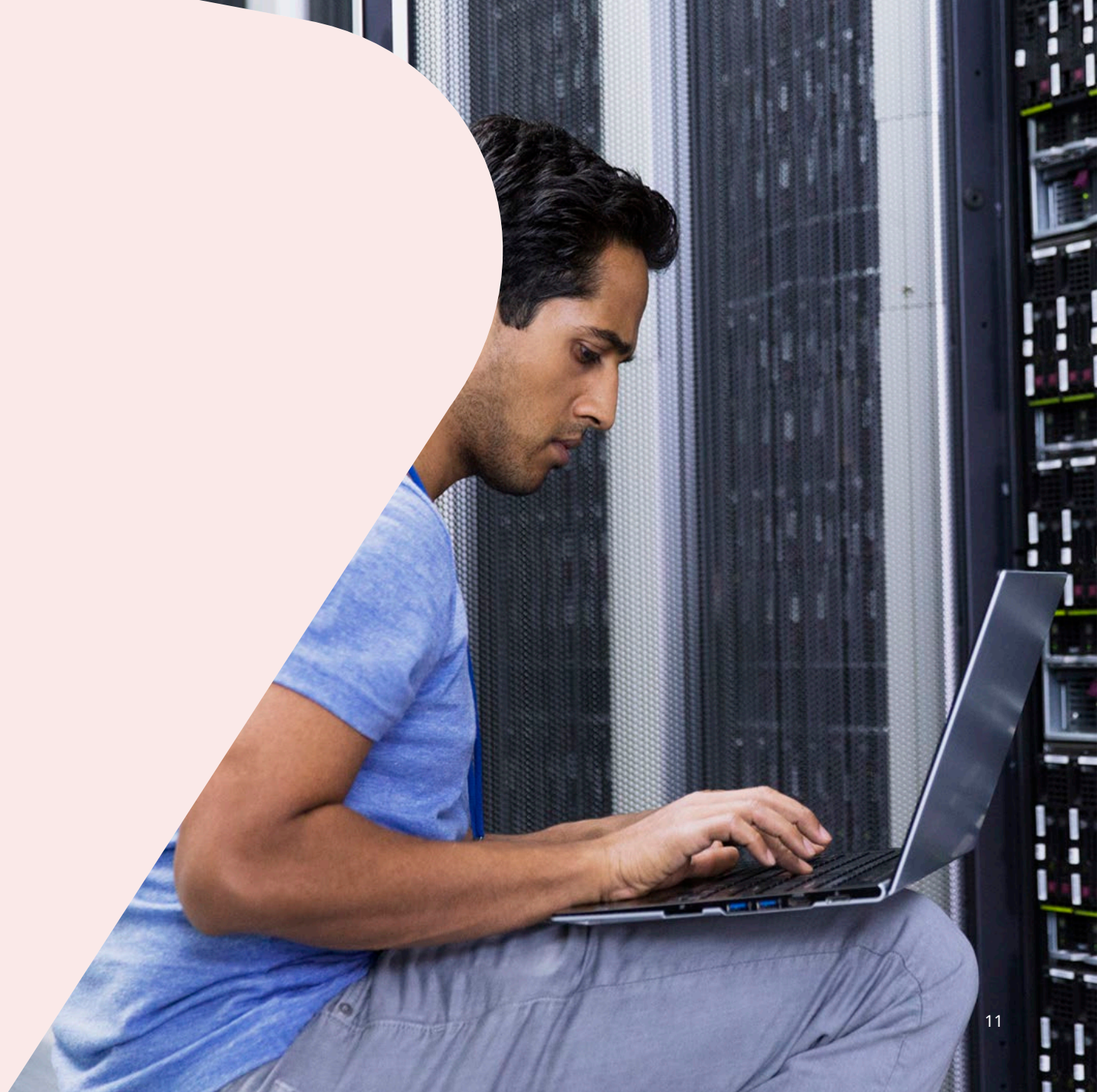


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AI Management Systems

Implementing ISO/IEC 42001 helps you manage AI risk.

It makes sure you build AI systems responsibly, ethically, and in line with your business values.



Artificial Intelligence (AI) training courses

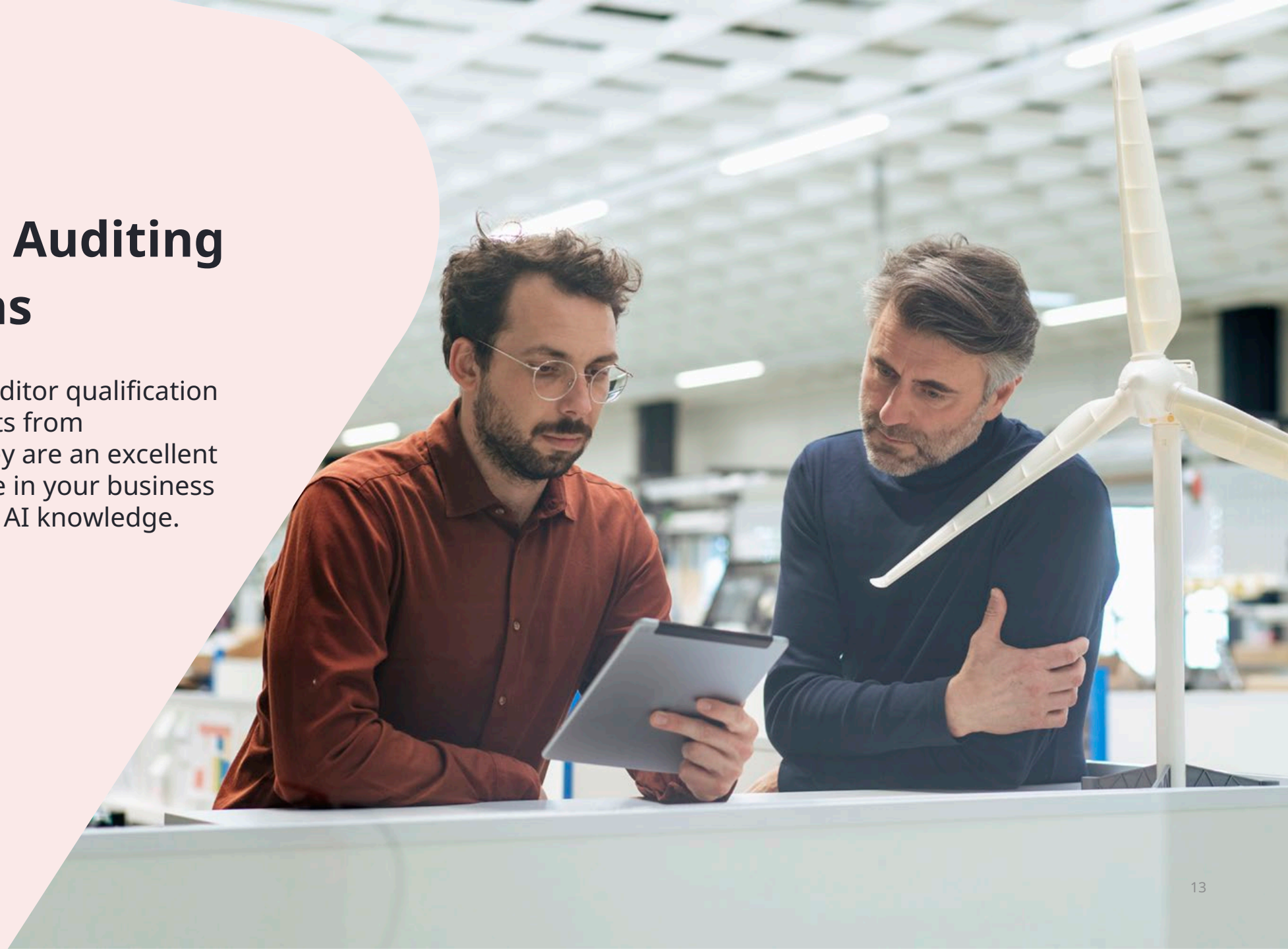
Product	Format	Duration	Purpose
ISO/IEC 42001:2023 Artificial Intelligence Awareness	OD	30 min	Learn about the benefits and purpose of an AIMS. For all staff.
ISO/IEC 42001:2023 Artificial Intelligence Requirements	ILT/VILT OD	1 day	Understand, implement, audit and/or maintain an AIMS.
ISO/IEC 42001:2023 Implementation	ILT/VILT	3 days	Learn how to implement the requirements of the standard.
ISO/IEC 42001:2023 Lead Implementer	ILT/VILT	4 days	Learn how to implement the requirements of the standard. For people involved in leading the implementation of an AIMS.
ISO/IEC 42001:2023 Internal Auditor	ILT/VILT	2 days	Learn how to audit the requirements of the standard. For people with no/little Management System auditing experience.
ISO/IEC 42001:2023 Artificial Intelligence Lead Auditor	ILT/VILT	5 days	Learn how to do a full AIMS management system audit. For people leading an audit team or doing the whole AIMS audit themselves.
ISO/IEC 23894:2023: Guidance on Risk Management Awareness eLearning	OD	30 min	Gain an awareness of risk management specifically related to AI.
From ISMS to AIMS: Leveraging ISO/IEC 27001 for ISO/IEC 42001	OD	1 day	Helps organizations with ISO/IEC 27001 transition efficiently to ISO/IEC 42001 and build a certification-ready AI Management System.

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Professional Auditing qualifications

Our internal and lead auditor qualification pathways use AI concepts from ISO/IEC 22989:2023. They are an excellent starting point for anyone in your business who wants to build their AI knowledge.



Internal Auditor



ISO/IEC 22989:2023 Understanding — Exam

ISO/IEC 42001:2023 Requirements — Exam

ISO/IEC 42001:2023 Internal Auditor — Exam



Advanced Auditor — Exam



Practical Application

Lead Auditor



ISO/IEC 22989:2023 Understanding — Exam

ISO/IEC 42001:2023 Requirements — Exam

ISO/IEC 42001:2023 Lead Auditor — Exam



Advanced Auditor — Exam



Practical Application

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AI Technical Development

In addition to AIMS courses and qualifications, we provide a number of highly relevant, more technically focussed courses for organizations using or developing AI systems. These courses can be used individually to enhance skills and knowledge or combined into a comprehensive learning pathway.



Technical AI Training courses

Product	Format	Duration	Purpose
ISO/IEC TR 24029-1:2021 Awareness	OD	30 min	Gain an awareness of the robustness of neural networks.
ISO/IEC TR 24029-1:2021 Introduction	OD	2.5 hours	Learn about the methods to assess the robustness of neural networks.
ISO/IEC 24027:2021 Bias in AI systems and AI Aided Decision Making Awareness	OD	30 min	Gain an awareness of bias in AI Systems and AI aided decision making.
ISO/IEC TS 4213:2022 Assessment of Machine AI Learning Classification Performance Part 1	OD	1 hour	Learn about the assessment of machine learning classification performance.
ISO/IEC TS 4213:2022 Assessment of Machine Learning Classification Performance Part 2	OD	2 hours	Learn about the assessment of machine learning classification performance.
Understanding and Implementing an AI System Impact Assessment	OD	4 hours	Explain the relationship between AI system impact assessments, ISO/IEC 42001 and ISO/IEC 23894.

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Build your own AI learning journey

Depending on you and your organization's needs, you can create your own training pathway that includes management systems courses and technical courses. Speak to our team

Example pathway 1

Implementing ISO/IEC 42001 for people who are new to management systems

ISO/IEC 22989:2023 **Understanding**

This course is an ideal foundation for your AI learning journey

ISO/IEC 42001:2023 **Requirements**

ISO/IEC 42001:2023 **Implementer or Lead Implementer**

ISO/IEC 23894:2024 **Risk Management**

Understanding and Implementing an AI System Impact Assessment

Example pathway 2

Implementing ISO/IEC 42001 for people who have existing management system knowledge

ISO/IEC 22989:2023 **Understanding**

This course is an ideal foundation for your AI learning journey

ISO/IEC 42001:2023 **Requirements**

ISO/IEC 42001:2023 **Implementing Controls**

ISO/IEC 23894:2024 **Risk Management**

Understanding and Implementing an AI System Impact Assessment

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Build confidence, capability and trust in AI - We can help shape your training pathway.

Speak to our team today

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