BSI Academy courses and qualifications

2027 Guide

Middle East Region



Contents

Introducing the BSI Academy

- Welcome 3
- Why choose the BSI Academy? 5
- Microlearning ISO Tasters 6
- Flexible learning 7
- BSI Qualification 8
- ISO 9001 & ISO 14001 Transition 10
- Build Your SHEQ Expertise 11
- BSI Learning Solutions 12

Key themes for 2027

- Digital trust & information resilience 13
- Sustainability 17
- Health, safety & well-being 20
- Quality & business excellence 22
- Governance, risk & compliance 26
- Built environment & construction 29
- Energy 31
- Food & retail 33
- Healthcare & life sciences 35

Next steps

- Build capability across your teams 36
- Power of learning 37
- Client testimonials 38
- Get in touch 41

This guide is interactive!

Click on key words, courses and buttons to learn more.



Get in touch: bsi.me@bsigroup.com

Welcome to The BSI Academy

Thank you for your interest in The BSI Academy and for considering us as your learning partner.

Whether you are looking to develop your own skills and career, or building capability across a team or organisation, choosing the right training matters. You want learning that is relevant, practical and high quality, with qualifications and certificates that are recognised and valued internationally. That is where The BSI Academy stands apart.

For more than a century, BSI has helped shape standards and best practice that support organisations and society around the world. As the UK's National Standards Body and a founding member of ISO, our heritage is rooted in the development and advancement of standards internationally.

That expertise gives The BSI Academy a distinctive perspective. When you learn with us, you are learning with an organisation that understands not only how standards are applied, but also the principles, expertise and international collaboration behind them.

Our 2027 portfolio brings together an extensive range of training across standards, management systems, sustainability, digital trust, quality, health and safety, and many other areas critical to professionals and organisations today.

For individual learners, that means the opportunity to build new skills, deepen your expertise and gain recognised credentials that can support your professional development and career. For organisations, it means developing the knowledge and capability needed to improve performance, manage risk, respond to change and create greater customer value.

Quality is at the heart of our offer. Our courses are developed and delivered by specialists who combine technical knowledge with practical experience. We want every learner to leave with more than knowledge. Our aim is to give you the confidence and practical skills to apply what you have learned in the real world.

Our breadth gives you greater choice. Whether you are taking the next step in your own development, building specialist expertise, gaining an auditor qualification or creating a learning pathway for an entire organisation, you can choose from a broad portfolio designed around different needs and ambitions.

And your achievement carries the BSI name. We know that internationally recognised BSI qualifications and certificates are an important reason learners and organisations choose The BSI Academy, and why they are prepared to invest more in the quality and credibility of their learning.

For an individual, a BSI qualification or certificate is recognition of your achievement and expertise that you can carry with you throughout your career. For an organisation, it provides confidence that your people are developing their capability through learning backed by internationally recognised expertise and a long-standing standards heritage.

We recognise that choosing The BSI Academy can represent an investment. Our responsibility is to make sure that investment delivers value, whether that is helping you take the next step in your career, strengthening the capability of your people or improving the performance of your organisation.

Thank you for choosing to learn with The BSI Academy.

Wherever you are in the world, and wherever you are starting from, we look forward to helping you build your capability, gain recognition and turn learning into better performance.

Chris Wright
EMEA Training Director, BSI Academy



Get in touch: bsi.me@bsigroup.com

What's new?

New and updated:

- Bite-sized eLearning on your LMS
- Classroom training in Dubai, Abu Dhabi, Doha, and Riyadh
- Course delivery in Arabic
- ISO 19650 Building Information Modelling
- Expanded AI course portfolio
- Qualification expansion
- ESG training

Popular courses:

- BIM Courses
- ISO 22301 Courses
- ISO 9001:2026 courses
- ISO/IEC 27001 courses
- Artificial Intelligence courses
- ISO 14001:2026
- ISO 45001 Courses
- ISO 31000 Courses

Click the courses to learn more

480+ courses

167,000+ learners

9.4/10 tutor rating

Why choose the BSI Academy?

10 reasons

When choosing your learning partner, it’s important to consider content quality, expertise, experience, flexibility, impact and value.

We aim to exceed all of these and more.



1. **From the source:** As the UK national standards body, we’ve helped shape top ISO standards.
2. **By Royal Charter:** Our profits are re-invested, so we can continue to innovate and write new standards that positively impact society.
3. **Expert-led learning:** Our experienced team keeps courses up to date with the latest global trends and industry developments.
4. **Trusted partner:** We’re a trusted brand for expertise. Materials are developed and updated by experts, ensuring the highest quality.
5. **Best-in-class tutors:** Access inspirational learning that brings the subject to life, increasing knowledge retention and application.
6. **Flexible learning:** Whether you prefer learning in-person, online, on-demand or blended – we can help.
7. **Learning for every level:** From top-level management to the wider workforce, we’re with you every step of the way.
8. **BSI Qualifications:** Grow and validate competency, supporting career goals, and helping you achieve your objectives.
9. **Access to standards and resources:** All learners gain access to free eLearning, webinars, standards, and more via our Academy Portal.
10. **Focused on sustainability:** We're committed to achieving an ambitious Net Zero 2030 target in our own operations.

Get in touch: bsi.me@bsigroup.com

© 2025 BSI. All rights reserved.

Try a **FREE** BSI ISO eLearning course

Whether you're looking to learn more about a new standard or you're new to the world of standards altogether, we can help.

Experience our high-quality training and learn the essentials of key ISO standards today.



Choose from a range of free courses to enhance your knowledge of ISO standards, including:

- ISO 9001 Quality Management
- ISO/IEC 42001 Artificial Intelligence
- ISO 45001 Health and Safety
- ISO/IEC 27001 Information Security
- ISO 22301 Business Continuity
- ISO 14001 Environmental Management

Get instant access

Get in touch: bsi.me@bsigroup.com

© 2025 BSI. All rights reserved.

Flexible learning, trusted expertise

People learn in different ways, so we've devised a range of delivery formats to suit all needs.

Whether you prefer learning at your own pace through distance learning or enjoy the challenge and interaction in classroom-based learning – we can provide a format that works for you.

In 2026, we achieved **NPS score of 82** a testament to the high-quality learning experience we provide across a variety of delivery methods.

Live online training

Learn from the comfort of your home or a quiet space, for convenience

Classroom-based training

Convenient locations and dates, in-person with like-minded learners





On-demand eLearning

Self-paced, online, available 24/7 – for complete flexibility

In-house training

In-person or online to suit your organization's needs

Get in touch: bsi.me@bsigroup.com

© 2025 BSI. All rights reserved.

Validate skills with a BSI Qualification

As the creator of the world's leading standards, we offer a comprehensive suite of carefully-assessed qualifications to help you develop expertise to the highest level.

Available across three levels, from practitioner to certified professional, you can progressively refine your skills.

Practitioner

Show you have a detailed understanding of a given topic or standard.

bsi Lead Auditor PRACTITIONER

Professional

Provide more value by adding improvement initiatives, tools and techniques to your skillset.

bsi Lead Auditor PROFESSIONAL

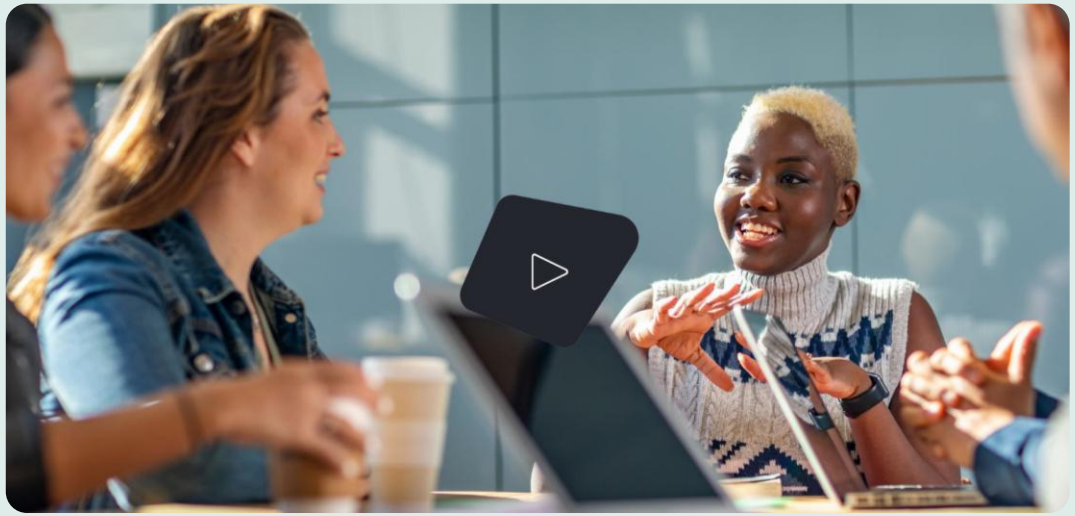
Certified Professional

Prove your qualified skills are up-to-date and in practice by having your qualification certified.

bsi Lead Auditor CERTIFIED PROFESSIONAL

BSI Qualifications are available for:

- Quality Management ISO 9001
- Artificial Intelligence ISO/IEC 42001
- Business Continuity ISO 22301
- Energy Management ISO 50001
- Environmental Management ISO 14001
- Information Security ISO/IEC 27001
- Service Management ISO/IEC 20000-1
- Greenhouse Gases (GHGs)
- Health & Safety ISO 45001
- Medical Devices ISO 13485
- IVDR and MDR
- Lean Six Sigma
- BIM ISO 19650
- Food Safety



Watch video

Get in touch: bsi.me@bsigroup.com

© 2025 BSI. All rights reserved.

The benefits of Qualifications



Validate your skills and experience

Our qualifications build on existing skills and recognise experience to increase or validate your expertise.

Build your transferrable skills and become more resilient

Qualifications underpin the development of transferable skills such as report writing, communication, questioning skills, problem solving.

Demonstrate your initiative and commitment to self-development in your job role

Achieving a qualification demonstrates professionalism, supports career growth, and equips you with skills that drive motivation, retention, and positive change within your organization.

Build your confidence in applying standards in real-world settings

The learning and achievements gained during a BSI qualification will increase your confidence in your job role and have a positive impact on the work you produce.

Achieve a globally recognised Mark of Trust upon completing your qualification

BSI is recognised globally as one of the most experienced independent assessors of best practice. Once you earn a prestigious BSI Mark of Trust, you can use it on your business card, social media and CV, showcasing your new skills and expertise with our name next to yours.

bsi Internal Auditor CERTIFIED PROFESSIONAL

Get in touch: bsi.me@bsigroup.com

Stay Ahead
ISO 9001 & ISO 14001 Transition Training

ISO 9001:2026 and ISO 14001:2026 are now published, bringing important updates to two of the world's most widely used management system standards. The new editions strengthen leadership, organisational performance and environmental management.

Wherever you are on your certification journey, our transition training helps you understand the changes and apply the updated requirements with confidence.

ISO 9001:2026

Published on 16 September 2026, the new edition brings greater clarity to requirements, strengthens the focus on leadership and quality culture, and introduces a new Annex A to explain key concepts and requirements.

ISO 14001:2026

Published on 15 April 2026, the new edition reinforces environmental protection and business outcomes, with clearer guidance, easier navigation and stronger alignment with today's environmental priorities.

Ready to transition? Contact a BSI expert today to book your ISO 9001 or ISO 14001 transition training

bsi.me@bsigroup.com | Send us an enquiry

© 2025 BSI. All rights reserved.

Build Your SHEQ Expertise

Become the ISO expert in your organisation:

Strong management systems are essential to improving organisational performance, maintaining consistency and driving continual improvement. Whether your focus is Sustainability, Quality, Health and Safety or Operational Excellence, developing your understanding of ISO standards can help you deliver greater value to your organisation.

Explore our free 30-minute BSI microlearning course and discover how to:

Drive continual improvement

Understand how ISO standards support consistent processes and ongoing improvement.

Deliver greater organisational value

Discover practical ways to apply ISO principles and strengthen organisational performance.

Stay ahead of transitions

Access the latest information on ISO standard transitions and build your confidence in navigating changes.

bsi.me@bsigroup.com | Send us an enquiry

© 2025 BSI. All rights reserved.

Explore BSI Learning Solutions

Your standards are changing. Keep learning.

With the 2026 editions of ISO 9001 and ISO 14001 now published, keeping your knowledge up to date matters.

BSI On-Demand eLearning can be delivered through your existing LMS, giving individuals and organisations access to flexible learning across topics including Quality, Environmental Management, AI, Information Security, Health & Safety and Business Continuity with courses automatically updated as content evolves.



Get instant access to your free 30-minute microlearning course.

bsi.me@bsigroup.com | Send us an enquiry

© 2025 BSI. All rights reserved.

Digital trust and information resilience

Protecting information and creating digital trust for customers and your supply chain is increasingly important. Organizations need to ensure they secure personal data and commercially sensitive information from business risk and vulnerabilities.

With our range of digital trust courses and qualifications, we can help you gain the knowledge and skills needed to build resilience around your information security management.



Popular

Information security ISO/IEC 27001

ISO 27001 helps you implement a robust approach to managing information security.

NEW!

Artificial Intelligence ISO/IEC 42001

Navigate the complex and rapidly evolving landscape of AI regulation.

Cybersecurity

Gain the knowledge and skills needed to build resilience around information security and data management with accredited courses.

Popular

Privacy and data protection

Be best prepared to protect personal information and become a recognized privacy professional.

Cloud security

Manage cloud security risk, from cloud control implementation and auditing techniques to defining roles and responsibilities for data.

NEW!

Introduction to AI in the Workplace

Build foundational awareness of AI, its types, and why it matters in your role.

NEW!

Using AI effectively in your role

Discover practical AI tools and how they can enhance your daily tasks and performance.

Earn a BSI Qualification, validating your expertise. Available for information security, AI and BIM.

Get in touch: bsi.me@bsigroup.com

Watch video

Click the courses to learn more

Digital trust and information resilience schedule

INFORMATION SECURITY	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
From ISMS to AIMS: Leveraging ISO/IEC 27001 for ISO/IEC 42001	1	Live online		9		29		25
Requirements of ISO/IEC 27001:2022 on-demand	1	E-Learning						
ISO 27002:2022 Implementing the Changes On-Demand	1	E-Learning						
ISO 27001:2022 Requirements	1	Live online			CONTACT BSI			
ISO 27001:2022 Implementation	2	Live online			CONTACT BSI			
ISO 27001:2022 Internal Auditor	2	Live online			CONTACT BSI			
ISO/IEC 27001:2022 Lead Implementer	5	Live online	25-29					
ISO/IEC 27001:2022 Lead Implementer - Doha, Qatar	5	Classroom				18-22		
CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor (PR373)	5	Live online	25-29	15-19				
CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor (PR373) - Doha, Qatar	5	Classroom				25-29		
CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor (PR373) - Dubai, UAE	5	Classroom						14-18

Get in touch: bsi.me@bsigroup.com

Digital trust and information resilience schedule

CYBERSECURITY AND RISK MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
Certified Information Security Lead Professional	5	Live online			CONTACT BSI			
ISO/IEC 27032:2023 Guidelines For Cybersecurity	2	Live online			CONTACT BSI			
ISO/IEC 27002:2022 Information Security Controls Implementation	2	Live online			CONTACT BSI			
ISO/IEC 27002:2022 Information Security Controls Implementing the Changes	2	Live online			CONTACT BSI			
ISO/IEC 27005:2022 Information Security Risk Management	2	Live online			CONTACT BSI			
ISO 27005:2022 Lead Risk Manager	5	Live online			CONTACT BSI			
ISO/IEC 27018:2019 Protecting Personally Identifiable Information (PII) in Public Clouds	1	Live online			CONTACT BSI			
ISO 28000:2022 Requirements	1	Live online		21				
ISO 28000:2022 Internal Auditor	1	Live online		22				
Internet of Things (IoT) Fundamentals	1	Live online					11	

PRIVACY PROTECTION	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO/IEC 27701:2025 (PIMS) Requirements	1	Live online					10	
ISO/IEC 27701:2025 (PIMS) Internal Auditor	2	Live online					13-14	
ISO/IEC 27701:2025 (PIMS) Implementation	2	Live online					11-12	
ISO/IEC 27701:2025 (PIMS) Lead Implementer - Dubai, AE	5	Live online			22-26			
ISO/IEC 27701:2025 (PIMS) Lead Auditor	5	Live online				26-30		

Get in touch: bsi.me@bsigroup.com

Digital trust and information resilience schedule

ARTIFICIAL INTELLIGENCE	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO/IEC 24029-1:2021 Robustness for neural networks introduction on-demand	1	E-Learning						
AI Foundation Framework Mark of Trust AI Management Module	1	E-Learning						
ISO/IEC 22989:2023 Understanding AI Concepts and Terminology	1	E-Learning						
The EU Artificial Intelligence Act On-demand	1	E-Learning						
ISO/IEC 42001:2023 Requirements On-demand	1	E-Learning						
AI Literacy (Leadership) On-demand	1	E-Learning						
ISO/IEC 42001:2023 Requirements	1	Live online			29			
ISO/IEC 42001:2023 Internal Auditor	2	Live online			Contact BSI			
ISO/IEC 42001:2023 AI Controls Implementation	1	Live online			Contact BSI			
ISO/IEC 42001:2023 Implementation	2	Live online			30-31			
ISO/IEC 42001:2023 Lead Implementer	5	Live online			29-2			
ISO/IEC 42001:2023 Lead Implementer - Doha, Qatar	5	Classroom						13-17
ISO/IEC 42001:2023 Lead Auditor	5	Live online		1-5				
ISO/IEC 42001:2023 Lead Auditor - Dubai, UAE	5	Classroom				5-9		

Get in touch: bsi.me@bsigroup.com

Sustainability

Creating a sustainable world means overcoming a variety of challenges.

With our courses and qualifications, you can demonstrate that you have the aptitude to help make a difference to issues that are important to your organization.



Popular

Environmental management ISO 14001

Drive sustainable growth, stimulate innovation and access to new markets.

Energy management ISO 50001

Establish, implement and maintain an effective Energy Management System.

NEW!

Greenhouse gas (GHGs) ISO 14064

Build the skills needed to deliver against your sustainability goals, with confidence.

Carbon neutrality ISO 14068

Enhance your sustainability credentials and improve organizational resilience.

Carbon management in buildings and infrastructure PAS 2080

Enhance your environmental reputation in support of your sustainability goals.

Additional courses include:

- Road to Net Zero
- Climate Change and Management Systems
- UN SDGs
- Social Accountability SA 8000
- Introduction to Sustainability Reporting
- Corporate Sustainability Reporting Directive (CSRD)
- Circular Economy in Organizations

Earn a BSI Qualification that validates your expertise. Available for ISO 14001, ISO 50001, and GHGs.

Watch video

Click the courses to learn more

Get in touch: bsi.me@bsigroup.com

Sustainability schedule

ENVIRONMENTAL MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 14001:2026 Requirements on-demand	1	e-Learning						
Certified Environmental Lead Professional	5	Live online			Contact BSI			
ISO 14001:2026 Requirements	1	Live online				5		
ISO 14001:2026 Transition	1	Live online	21				10	
ISO 14001:2026 Internal Auditor	2	Live online				12-13		
ISO 14001:2026 Implementation	2	Live online				6-7		
ISO 14001:2026 Lead Implementer	4	Live online				5-8		
CQI and IRCA Certified ISO 14001:2026 Lead Auditor (PR376)	5	Live online	25-29		22-26			
CQI and IRCA Certified ISO 14001:2026 Lead Auditor (PR376) - Dubai, UAE	5	Classroom	25-29				3-7	
CQI and IRCA Certified ISO 14001:2026 Lead Auditor (PR376) - Abu Dhabi, UAE	5	Classroom						7-11

Get in touch: bsi.me@bsigroup.com

Sustainability schedule

GREENHOUSE GAS AND EVENT SUSTAINABILITY	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 14064-1:2018 Requirements On-demand	1	E-Learning						
Introduction to the Corporate Sustainability Reporting Directive (CSRD)	1	E-Learning						
Road to Net Zero: Terminology & Principles PAS 2060 2014 On-demand	1	E-Learning						
Carbon Management Planning	2	Live online						15-16
ISO 14064-1:2018 Requirements	1	Live online						14
ISO 14064-3:2019 Greenhouse Gas Verification and Validation	1	Live online						17
Lead GHG Verifier and Validator - Dubai, UAE	1	Classroom			26			
ISO 14067:2018 Quantifying the Carbon Footprint of Products	2	Live online			22-23			
ISO 20121:2024 Requirements	1	Live online			Contact BSI			
ISO 20121:2024 Implementation	2	Live online			Contact BSI			
ISO 20121:2024 Internal Auditor	1	Live online			Contact BSI			
ISO 14068-1:2023 Climate Change Management - Carbon Neutrality	2	Live online			24-25			
ISO 59004:2024 Circular Economy Requirements - Dubai, UAE	1	Classroom					3	
ISO 59004:2024 Circular Economy Implementation - Dubai, UAE	2	Classroom					4-5	

Get in touch: bsi.me@bsigroup.com

Health, safety and well-being

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success.

We can support you with courses and qualifications to help build the confidence and competencies to minimize occupational and health risks to all stakeholders.

Popular

Health and safety ISO 45001

Gain the confidence and competencies to mitigate occupational and health risks to all stakeholders.

Psychological health and safety ISO 45003

Manage psychosocial risk across your organization as part of your occupational health and safety system.



FREE!

Menstruation, menstrual health and menopause in the workplace BS 30416

Create a more inclusive and supportive workplace regardless of menstrual or menopausal status.

Equality and Diversity Awareness

Apply principles of equality and diversity at work, aligned with ISO 30415 and PAS 1948.

Earn a BSI ISO 45001 Qualification that validates skills and expertise.

bsi ISO 45001 Internal Auditor CERTIFIED PROFESSIONAL

bsi ISO 45001 Lead Auditor CERTIFIED PROFESSIONAL

Get in touch: bsi.me@bsigroup.com

Watch video

Click the courses to learn more

Health, safety and well-being schedule

HEALTH AND SAFETY	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 45001 Requirements on-demand	1	E-Learning						
Certified HSE Lead Professional	5	Live online			Contact BSI			
ISO 45001:2018 Requirements	1	Live online			29			
ISO 45001:2018 Implementation	2	Live online			30-31			
ISO 45001:2018 Internal Auditor	2	Live online				1-2		
ISO 45001:2018 Lead Implementer	5	Live online			29-2			
ISO 45001:2018 Lead Implementer - Dubai, UAE	5	Classroom						14-18
ISO 45001:2018 Lead Implementer - Doha, Qatar	5	Classroom	25-29					
CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357)	5	Live online		22-26				
ISO 45003 Psychological health and safety at work	1	Live online					12	

Get in touch: bsi.me@bsigroup.com

Quality and business excellence

Quality is an ongoing process, requiring continuous improvement that permeates your organization's culture, making quality the culture of your organization.

Improved organizational performance, increased customer satisfaction and competitive advantages can be gained through learning in this practice area.

Our courses equip you with the systems, tools and techniques to drive this improvement.

Popular

Quality management ISO 9001

You can cut costs, boost efficiency and keep customers confident with our ISO 9001 courses.

Updated

Lean Six Sigma

Drive continual improvement and strive towards greater than 99% efficiency. Learn to keep your processes lean and boost customer satisfaction.

Asset management ISO 55001

Learn about how to establish and manage an Asset Management System to improve operating results.

NEW!

Laboratory Quality System ISO/IEC 17025

Explore the implications of ISO/IEC 17025 for the competence of testing and calibration laboratories.

NEW!

ISO 7101 Healthcare Quality Management

Establish a high-quality health system and emphasize a people centred approach.



Additional sector-based quality courses include:

- ISO 13485 Medical Devices
- IATF 16949 Automotive
- AS 9100 Aerospace

Earn a BSI Qualification, validating your expertise.



Get in touch: bsi.me@bsigroup.com

Free eLearning

Click the courses to learn more

Quality and business excellence schedule

QUALITY MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 9001:2026 Awareness On-demand	1	E-Learning						
ISO 9001:2026 What's Changed On-demand	1	E-Learning						
ISO 9001:2026 Requirements On-Demand	1	E-Learning						
ISO 19011:2026 Fundamentals of Practical Auditing	1	Live online			23			
ISO 9001:2026 Requirements	1	Live online	18		1		3	
ISO 9001:2026 Transition	1	Live online		3		5		14
ISO 9001:2026 Implementation	2	Live online	19-20		2-3		4-5	
ISO 9001:2026 Internal Auditor	2	Live online	21-22		4-5		6-7	
ISO 9001:2026 Lead Implementer	4	Live online		8-11				7-10
ISO 9001:2026 Lead Implementer - Doha, Qatar	4	Classroom				12-15		
Certified Quality Lead Professional	5	Live online			Contact BSI			
CQI and IRCA Certified ISO 9001:2026 Lead Auditor (PR381)	5	Live online	25-29				24-28	
CQI and IRCA Certified ISO 9001:2026 Lead Auditor (PR381) - Dubai, UAE	5	Classroom			22-26			

ASSET MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 55001:2024 Requirements	1	Live online			Contact BSI			
ISO 55001:2024 Implementation	2	Live online			Contact BSI			
ISO 55001:2024 Internal Auditor	2	Live online			Contact BSI			
ISO 55001:2024 Lead Auditor (NON-IRCA)	5	Live online			Contact BSI			

Get in touch: bsi.me@bsigroup.com

Quality and business excellence schedule

FACILITIES MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 41001:2018 Requirements	1	Live online			Contact BSI			
ISO 41001:2018 Implementation	2	Live online			Contact BSI			
ISO 41001:2018 Internal Auditor	2	Live online			Contact BSI			
ISO 41001:2018 Lead Auditor (Non-IRCA)	5	Live online			Contact BSI			

IT SERVICE MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO/IEC 20000-1:2018 Requirements	1	Live online		15				
ISO/IEC 20000-1:2018 Implementation	2	Live online		16-17				
ISO/IEC 20000-1:2018 Internal Auditor	2	Live online			Contact BSI			
ISO/IEC 20000-1:2018 Lead Implementer	5	Live online		15-19				
CQI and IRCA Certified ISO/IEC 20000-1:2018 Lead Auditor (PR367)	5	Live online					31-4	

LABORATORY MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO/IEC 17025:2017 Auditor Team Leader	5	Live online			1-5			
ISO/IEC 17025:2017 Requirements, Implementation and Internal Auditor	5	Live online				19-23		

INNOVATION MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 56001:2024 Requirements	1	Live online						
ISO 56001:2024 Implementation	2	Live online						
ISO 56001:2024 Internal Auditor	2	Live online						

Get in touch: bsi.me@bsigroup.com

Quality and business excellence schedule

LEAN SIX SIGMA	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
Green Belt Change Manager: Foundations of Leading Organizational Change	2	Classroom		Contact BSI				
Lean Six Sigma: Lean Practitioner	3	Live online		Contact BSI				
Lean Six Sigma Green Belt: Foundations of Continual Improvement	3	Live online		Contact BSI				
Lean Six Sigma White Belt: Introduction to Lead Six Sigma	1	Live online		Contact BSI				
Lean Six Sigma Yellow Belt: Structured Problem Solving	1	Live online		Contact BSI				

EDUCATIONAL ORGANISATIONAL MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 21001:2018 - Requirements	1	Live online		Contact BSI				
ISO 21001:2018 - Implementation	2	Live online		Contact BSI				
ISO 21001:2018 - Internal Auditor	2	Live online		CONTACT BSI				
ISO 21001:2018 - Lead Auditor (Non-IRCA)	5	Live online		CONTACT BSI				

CUSTOMER SATISFACTION	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 10001:2018 Guidelines for codes of conduct for organizations-Intro and Implementation	1	Live online		CONTACT BSI				
ISO 10002:2018 Guidelines for complaints handling in organizations complaints handling-Intro and Implementation	2	Live online		CONTACT BSI				
ISO 10003:2018 Guidelines for dispute resolution external to organizations-Intro and Implementation	1	Live online		CONTACT BSI				
ISO 10004:2018 Guidelines for monitoring and measuring - Intro and Implementation	2	Live online		CONTACT BSI				

Get in touch: bsi.me@bsigroup.com

Governance, risk and compliance

Gain an awareness of the processes you can implement to help your organization achieve business objectives and act with integrity.

Discover the knowledge and skills needed to embed good business practices into everyday life - enabling your organization to seize opportunities, stay ahead of uncertainty, and meet stakeholder expectations.



Popular

Business continuity ISO 22301

Identify potential threats, evaluate their impact and develop capability to minimize disruption.

Risk management ISO 31000

Use ISO 31000 to help most business activities including planning, management operations and communication processes.

Supply Chain Continuity

Identify supply chain vulnerabilities, minimise disruption and strengthen your organisation's ability to maintain critical operations.

Crisis Management Systems

Develop the capabilities to anticipate, respond to and manage crises effectively, minimising their impact on your organisation.

Earn a BSI Qualification, available for ISO 22301, ISO 42001, and more

Governance, risk and compliance schedule

BUSINESS CONTINUITY MANAGEMENT SYSTEMS	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 22301:2019 Requirements on-demand	1	E-Learning						
Certified Business Continuity Lead Professional	5	Live online			Contact BSI			
Business Continuity Plans (BCP) Principles and Practices	1	Live online			Contact BSI			
Business Impact Analysis	1	Live online			Contact BSI			
ISO 22316:2017 Organizational resilience – Principle and attributes: Awareness	1	Live online			Contact BSI			
ISO 22301:2019 Requirements	1	Live online					11	
ISO 22301:2019 Requirements - Dubai, UAE	1	Classroom			29			
ISO 22301:2019 Implementation	2	Live online					12-13	
ISO 22301:2019 Implementation - Dubai, UAE	2	Classroom			30-31			
ISO 22301:2019 Internal Auditor	2	Live online					14-15	
ISO 22301:2019 Lead Implementer	5	Live online		22-26			11-15	
ISO 22301:2019 Lead Implementer - Doha, Qatar	5	Classroom				18-22		
ISO 22301:2019 Lead Implementer - Dubai, UAE	5	Classroom			29-2			
CQI and IRCA Certified ISO 22301:2019 Lead Auditor (PR363) - Doha, Qatar	5	Classroom				25-29		
CQI and IRCA Certified ISO 22301:2019 Lead Auditor (PR363)	5	Live online						14-18
BCMS Implementer Course (AE / SCNS / NCEMA 7000: 2021) - Abu Dhabi, UAE	5	Classroom				12-16		

Governance, risk and compliance schedule

ISO 31000:2018 RISK MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 31000:2018 Requirements	1	Live online		1				
ISO 31000:2018 Implementation	2	Live online		2-3				
ISO 31000:2018 Risk Manager	3	Live online					24-26	
ISO 31000:2018 Advanced Lead Risk Manager - Dubai, UAE	5	Live online				12-16		
ISO 31000:2018 Advanced Lead Risk Manager	5	Live online					24-29	
ISO 31000:2018 Masterclass	5	Live online			Contact BSI			
Certified Risk Professional (CRisP)	5	Live online			22-26			
Certified Risk Professional (CRisP) - Dubai, UAE	5	Classroom						21-25

CRISIS MANAGEMENT SYSTEMS	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 22361:2022 Lead Implementer	5	Live online		8-12				
ISO 22361:2022 Lead Implementer - Dubai, UAE	5	Classroom				19-23		
ISO 22361:2022 Lead Implementer - Doha, Qatar	5	Classroom						13-17

SUPPLY CHAIN CONTINUITY	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 22318:2021 Lead Implementer	5	Live online				5-9		
ISO 37301:2021 Compliance Management System Requirements	1	Live online						13
ISO 37301:2021 Compliance Management System Implementation	2	Live online						7-8

Get in touch: bsi.me@bsigroup.com

Built environment and construction

Prepare for the future of housing, industry, infrastructure and urban spaces. Our courses help you build resilience and embrace new technology.



NEW

Quality in the Built Environment (ISO 9001 and BS 99001)

Learn the key terms, definitions and foundations of BS 99001, so you feel prepared for certification, enabling a smoother alignment to best practice.

Updated!

Building Information Modelling (BIM)

Learn the systems, tools, and techniques to embed best practice BIM. Courses include:

- BIM ISO 19650 Part 1: Fundamentals
- BIM ISO 19650 Part 2: Project Delivery
- BIM ISO 19650 Part 3: Operational Phase
- BIM ISO 19650 Part 4: Information Exchange
- BIM ISO 19650 Part 5: Security-mindedness
- BIM ISO 19650 Part 6: Health and Safety

Validate expertise with a BIM Qualification.

bsi BIM Asset Information CERTIFIED PROFESSIONAL

bsi BIM Project Information CERTIFIED PROFESSIONAL

Carbon Management in Buildings and Infrastructure PAS 2080

Learn more about PAS 2080 and help enhance your organization's environmental reputation.

Building Information Modelling (BIM)

Whether you're an owner, design consultant, main contractor, sub-contractor, or project manager, our courses will help you to understand the opportunities that collaboration brings within a digital environment.

Get in touch: bsi.me@bsigroup.com

Click the courses to learn more

Built environment and construction schedule

BUILDING INFORMATION MODELLING	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
BIM ISO 19650 Part 1: Fundamentals	2	Live online	11-12	2-2	8-9	5-6	4-5	2-3
BIM ISO 19650 Part 2: Project Delivery Phase	1	Live online	13	4	10	7	6	4
BIM ISO 19650 Part 3: Information Management in the Operational Phase	1	Live online	18			19		
BIM ISO 19650 Part 4 Handover Information Exchange	1	Live online	19	11	15	20	10	9
BIM ISO 19650 Part 5: Security and BIM	1	Live online	26		16		18	
BIM ISO 19650 Part 6: Health and Safety	1	Live online	27		17		19	

Get in touch: bsi.me@bsigroup.com

Energy

Embracing the Sustainable Development Goals (SDGs) can ensure our energy powers a greener, resilient future.

Make the transition to clean energy through standards. Browse our range of courses and qualifications.



Popular

Energy management ISO 50001

Establish, implement and maintain an effective Energy Management System.

Environmental management ISO 14001

Drive sustainable growth, stimulate innovation and gain access to new markets.

NEW!

Greenhouse gas (GHGs) ISO 14064

Build the skills needed to deliver against your sustainability goals, with confidence.

Carbon neutrality ISO 14068

Grow the expertise, support, and cooperation of your people to achieve carbon neutrality.

Road to Net Zero

Learn practical strategies for reducing emissions, and how to contribute to net zero.

Earn a BSI Qualification, validating your expertise. Available across key ISO standards.

bsi ISO 14001 Lead Auditor CERTIFIED PROFESSIONAL

bsi ISO 50001 Internal Auditor CERTIFIED PROFESSIONAL

Get in touch: bsi.me@bsigroup.com

Click the courses to learn more

Energy schedule

ENERGY MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 50001:2018 Requirements on-demand	1	e-Learning						
ISO 50001:2018 Requirements	1	Live online			2			
ISO 50001:2018 Internal Auditor	2	Live online			Contact BSI			
ISO 50001:2018 Implementation	2	Live online			3-4			
ISO 50001:2018 Lead Implementer	5	Live online			2-8			
CQI and IRCA Certified ISO 50001:2018 Lead Auditor (PR366) - Dubai, UAE	5	Classroom		16-20				
CQI and IRCA Certified ISO 50001:2018 Lead Auditor (PR366)	5	Live online					24-28	

Food and retail

For businesses and professionals alike, the food industry of today is a sector of vast opportunity.

Demonstrate your commitment to food safety and standards across the supply chain with our courses and qualifications.

ISO 22000 Food Safety

Our ISO 22000:2018 Food Safety Management Systems courses are activity-based, resulting in a deeper understanding of the material and a greater, immediate impact on job performance.

BRCGS Global Standard

Developed with the Standard Managers and in line with new issues of the Global Standards, BRCGS training courses provide delegates with the most up-to-date information.

FSSC 22000 Food Safety Version 7

Strengthen food safety management, address evolving industry requirements and build confidence across your food supply chain.

Hazard Analysis Critical Control Points (HACCP)

HACCP is a risk management tool and is primarily used to manage food safety risk, enabling you to identify hazards and implement internationally recognized food safety hazard controls to manage the risks.

Food safety culture

Encouraging the right behaviours and actions within a food organization has become known as a culture of food safety. While the concept isn't new, the path to a culture of food safety hasn't always been clear.



Get in touch: bsi.me@bsigroup.com

Click the courses to learn more

Food Safety schedule

FOOD SAFETY MANAGEMENT	DAYS	DELIVERY	JAN	FEB	MAR	APR	MAY	JUN
ISO 22000: 2018 Requirements	1	Live online				19		
ISO 22000:2018 Implementation	2	Live online				20-21		
ISO 22000:2018 Lead Implementer	5	Live online				19-23		
CQI and IRCA Certified ISO 22000:2018 Lead Auditor (PR359)	5	Live online						14-18
Allergen Awareness On-demand	1	E-Learning						
HACCP Foundation On-demand	1	E-Learning						

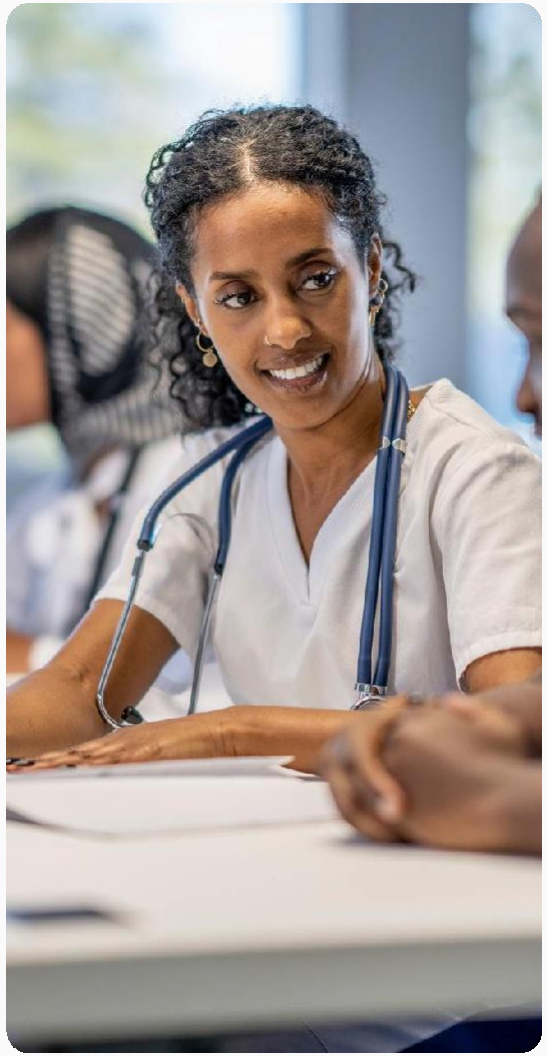
Get in touch: bsi.me@bsigroup.com

Healthcare and life sciences

Embrace a future of healthcare excellence, solving global challenges in life sciences, care delivery, and bringing a successful product to market within this highly regulated sector.

We are:

- A designated EU Notified Body
- A UK Approved Body
- An accredited ISO 13485 certification body
- A recognized Auditing Organization under the Medical Device Single Audit Program (MDSAP)
- A globally recognized certification body



Popular

Medical Devices Quality Management ISO 13485

Familiarize yourself with ISO 13485 and understand how to implement it and/or audit your QMS.

CE Marking

- Awareness of the IVDR
- Requirements and implementation of the MDR for CE Marking
- Requirements and implementation of the IVDR for CE Marking
- IVDD to IVDR Transition
- Introduction to Medical Device Software

NEW!

Healthcare Quality Management ISO 7101

Establish a sustainable, high-quality health system and emphasize a people centred approach.

Global market access

- MDSAP Fundamentals and Readiness

Specialist training courses

- EU Medical Device Regulation (MDR) 2017/745 – QMS Auditor
- Clinical Evaluation for Medical Devices
- ISO 14971:2019 Risk Management for Medical Devices: Requirements
- Manufacturing Process Validation for Medical Devices: Introduction to Concepts and Methods
- Performance evaluation and clinical evidence for In Vitro Diagnostics (IVDs)
- Post Market Surveillance and Vigilance under MDR and IVDR
- Technical documentation for In Vitro Diagnostic Devices (IVDs)
- Technical documentation for the Medical Device Regulation (MDR)

Earn a BSI Qualification, available for ISO 13485, IVDR and MDR.

bsi ISO 13485 Internal Auditor CERTIFIED PROFESSIONAL

bsi ISO 13485 Lead Auditor CERTIFIED PROFESSIONAL

Get in touch: bsi.me@bsigroup.com

Click the courses to learn more

Build capability across your teams

Share high-quality, accessible learning and deliver impactful programmes aligned with your strategic goals.

Working in partnership, we can support your organization, whatever the size, sector, or wherever you are on your learning journey.

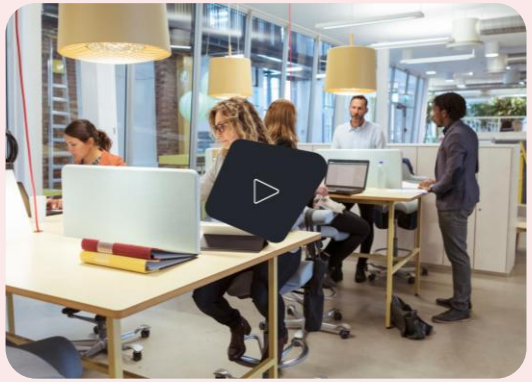




Team-wide training

Drive compliance with ISO eLearning courses, delivered via your existing Learning Management System (LMS).

Find out more



Enterprise training solutions

Working in partnership, we can support your organization, whatever the size, sector, or stage of your learning journey.

Talk to a specialist

Get in touch: bsi.me@bsigroup.com

© 2025 BSI. All rights reserved.

The power of learning

Investing in learning and development can have a remarkable impact across an organization, driving better performance, continual improvement, and nurturing and retaining top talent.



According to the World Economic Forum, **nearly half (44%) of an individual worker's skills need to be updated.** And that's just for today's jobs, let alone tomorrows.

Source: Forbes, 2024

7 in 10

say learning improves their **sense of connection** to their organization

Source: LinkedIn Workplace Learning Report, 2024

People that set career goals engage with learning **4x more** than those that don't

Source: LinkedIn Workplace Learning Report, 2024

8 in 10

people say **learning adds purpose** to their work

Source: LinkedIn Workplace Learning Report, 2024

Companies are **17% more** productive when employees get the training they need

Source: Gallup, 2024

90%

of organizations are concerned about employee retention, and providing **learning is the number one retention strategy**

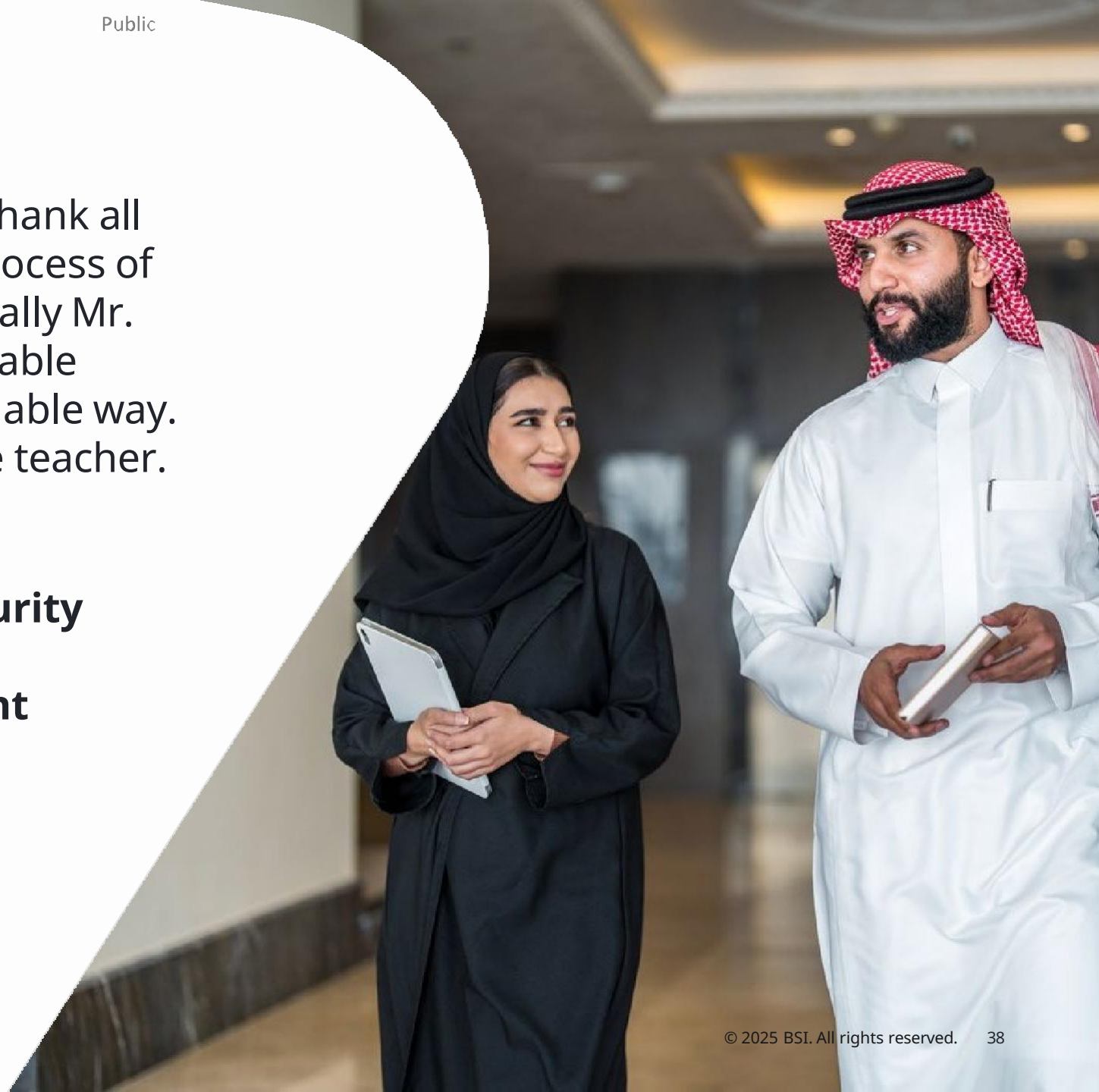
Source: LinkedIn Workplace Learning Report, 2024

Get in touch: bsi.me@bsigroup.com

© 2025 BSI. All rights reserved.

“I would like to take this opportunity to thank all representatives of BSI who made the process of this course smooth and efficient, especially Mr. Lee Allison for providing us with all valuable information in a simple and understandable way. Overall, very nice course and a very nice teacher. Thank you again.”

Mohamed Alsuraihi, Information Security Engineer.
Department of Economic Development



© 2025 BSI. All rights reserved.



“Fantastic course on Risk Management based on ISO 31000:2018 standard with outstanding detail and extremely well explained! With very valuable insights not only about the standard but also about the industry's real-life points of view. Thank you to the tutor and BSI Training Academy team for bringing us such a valuable course!“

Saji Varghese - GCC Services Mohamed Alsuraihi,

© 2025 BSI. All rights reserved.

“

I wanted to say a huge thanks for the CRisP course. The tutor's knowledge, enthusiasm, and patience were a credit to both the tutor and BSI. Explanations and examples were made inclusive and easy to understand. Although it was tough going at times, the tutor kept things moving well.”

Ty Whitlock, Fire Operations & Safety Manager, Facilities Management - NEOM Operations



Get in touch: bsi.me@bsigroup.com

© 2025 BSI. All rights reserved.

Get in touch

Our team can help you identify the best courses and qualifications to enhance your skills, expand your knowledge, and achieve your goals.

Visit	**bsigroup.com/training**
Dubai, UAE	**+971 48 70 9300**
Abu Dhabi, UAE	**+971 2 509 5400**
Doha, Qatar	**+974 44 52 7980**
Riyadh, Saudi Arabia	**+966 11 456 9143**
Email	**bsi.me@bsigroup.com**



© 2025 BSI. All rights reserved.