

RSPO PRINCIPLE AND CRITERIA PUBLIC SUMMARY REPORT

□ Initial Assessment
☑ Annual Surveillance Assessment (1_2)
☐ Recertification Assessment (Choose an item.)
□ Extension of Scope

Client Company Name / Parent Company: Genting Plantations Berhad

Client Company / Parent Company Address:

10th Floor, Wisma Genting, Jalan Sultan Ismail, 50250 Kuala Lumpur, Wilayah
Persekutuan Kuala Lumpur, Malaysia.

Certification Unit:

Genting Oil Mills (Sabah) Sdn Bhd - Genting Sabapalm Oil Mill

Location of Certification Unit:

KM 25, Down Sg. Labuk, Mukim Tagas-Tagas, 90000 Beluran, Sandakan, Sabah, Malaysia.

Date of Final Report: 25/10/2024



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Section 1: Scope of the Assessment

1. Company Details	1. Company Details					
Name of Parent Company	Genting Plantations Berhad					
RSPO Membership Number	1-0086-06-000-00	Membership	p Approval Date	14/11/2006		
Parent Company address:	10 th Floor, Wisma Genting, Jalan S	Sultan Ismail, 5	60250 Kuala Lumpu	r, Malaysia.		
Name of Palm Oil Mill / Group Manager / Estate:	Genting Oil Mills (Sabah) Sdn Bhd	- Genting Sab	apalm Oil Mill			
Palm Oil Mill / Group Manager / Estate location (address):	KM 25, Down Sg. Labuk, Mukim Tagas-Tagas, 90000 Beluran, Sandakan, Sabah, Malaysia					
Website	www.gentingplantations.com					
Contact Name	Mr. Abdul Rahim Wilson Abdullah – Senior Vice President – Plantation (Malaysia) Mr. James Chung Khim Hon – Senior Vice President – Group Processing Ms. Erika Jesham – Sustainability Executive E-mail rahim.abdullah@gentingplantation ns.com james.chung@gentingplantations .com erika.jesham@gentingplantations .com					
Telephone	+603 2333 6510 (HO) +60192949349 (GSOM)	Facsimile	+603 2333 6575			

2. Certification Information					
Certificate Number	RSPO 653477 Certificate Start Date 28/09/2022				
Date of First Certification	09/06/2016	Certificat	te Expiry Date	27/09/2027	
Scope of Certification	Production of Sustainable Cru	de Palm Oi	(CPO) and Palm Ker	nel (PK)	
Visit Objectives	• Determination of the confor audit criteria.	• Determination of the conformity of the client's management system, or parts of it, with audit criteria.			
	• Evaluation of the ability of the management system to ensure the client organization meets applicable statutory, regulatory and contractual requirements.				
Assessment Cycle	☐ Pre Assessment (Choose a	an item.)			
	☐ Initial Assessment				
	☑ Annual Surveillance Assessment (ASA 1_2)				
	☐ Recertification Assessment (RA 1)				
	□ Scope Extension				
Applicable Standards /	RSPO Certification System for P&C and RSPO ISH 2020				
Normative Reference	☑ Malaysia National Interpretation 2019 of the RSPO P&C 2018				
Supply Chain Module	☐ Identity Preserved; ☒ Mas	s Balance	Mill Capacity	20 mt/hr	



ISH certification Phase	□ Eligibility □ Milestone A □ Milestone B ☒ Not Applicable				
Is this a remote audit or on-site audit	⊠ On-site audit (Option AI)	☐ On-site audit (Option AII)	☐ Remote audit (Option B)		

3. Other Certifications							
Certificate Number	Standard(s)	Certificate Issued by	Expiry Date				
EU-ISCC-Cert-DE119- 60233799	ISCC EU	ASG Cert GmbH	31/12/2024				
MSPO 689068	MS 2530-3:2013 – General Principles for Oil Palm Plantations and Organized Smallholders	BSI Services Malaysia Sdn. Bhd	09/10/2029				
MSPO 689067	MS 2530-4:2013 – General Principles for Palm Oil Mills		09/10/2029				

4. Location(s) of Mill & Supply Bases						
Name	Location	GPS Coordinates				
(Mill / Supply Base / Group Manager / Smallholders)		Latitude	Longitude			
Genting Sabapalm Oil Mill	25 Km, Down Sungai Labuk, Mukim Tagas- Tagas, Beluran	5° 57' 54.3" N	117° 22' 26.8" E			
Genting Sabapalm Estate	25 Km, Down Sungai Labuk, Mukim Tagas- Tagas, Beluran	5° 57' 54.3" N	117° 22' 26.8" E			

5. Description of Supply Base						
New Planting Development	☑ No ☐ Yes					
Estate / Smallholders			Infrastructure & Other (ha)	Total Area (ha)	% of Planted	
Genting Sabapalm Estate	3,947.20	8.91	402.47	4,358.58	90.56	
Total	3,947.20	8.91	402.47	4,358.58	90.56	

6. Plantings & Cycle						
Estate / Smallholders Age (Years) - ha				Mature	Immature	
	0 - 3	4 - 14	15 - 25	>25		
Genting Sabapalm Estate	311.59	1,554.35	1,813.55	267.71	3,635.61	311.59
Total (ha)	311.59	1,554.35	1,813.55	267.71	3,635.61	311.59



7. Summary of Certified Tonnage of FFB (Own Certified Scope)						
Estate /		Tonnage ((MT) / year			
Smallholders	Estimated last year (Sep 23 – Aug 24)			Forecast (Sept 24 - Aug 25)		
		Previous license period (Jul 23 - Sep 23)	Current license period (Oct 23 - Jun 24)			
Genting Sabapalm Estate	106,000.00	23,149.86	55,762.62	88,969.00		
Total	106,000.00	78,91	88,969.00			

8. Summary of Certified Tonnage of FFB (from other certified unit(s))						
Estate /	Tonnage (MT) / year					
Smallholders	Estimated last year (Sep 23 – Aug 24)	Actual (Jul 23 - Jun 24)				Forecast (Sept 24 - Aug 25)
		Previous license period (Jul 23 - Sep 23)	Current license period (Oct 23 - Jun 24)			
N/A		N/A	N/A			
Total						

9. Summary of Non-Certified Tonnage of FFB (outside supplier – excluded from certificate)							
Out growers /		Tonnage (MT) / year					
smallholders	Estimated last year (Sep 23 – Aug 24)		Actual (Jul 23 - Jun 24)				
		Previous license period (Jul 23 - Sep 23)	Current license period (Oct 23 - Jun 24)				
Estate	5,500.00	2,365.72	3,925.99	5,767.00			
Outgrower	2,550.00	802.93	2,009.50	2,912.00			
Smallholder	15,150.00	5,800.16	11,714.65	15,925.00			
Total	Total 23,200.00 26,618.95			24,604.00			

9A. I	9A. Monthly Records of Certified and Uncertified FFB Received since the last audit						
No.	No. Month - Year Volume of FFB certified supply (mt)		Volume of FFB from uncertified supply base (mt)	Total FFB/Month (mt)			
1	July 2023	6,960.95	2,319.67	9,280.62			
2	August 2023	7,514.76	3,127.37	10,642.13			



	TOTAL	78,912.48	26,618.95	105,531.43
12	June 2024	6,143.67	1,630.82	7,774.49
11	May 2024	6,589.62	1,911.90	8,501.52
10	April 2024	6,635.95	1,581.67	8,217.62
9	March 2024	1,650.91	296.19	1,947.10
8	February 2024	5,170.04	1,023.04	6,193.08
7	January 2024	5,034.21	1,390.01	6,424.22
6	December 2023	7,137.03	2,084.46	9,221.49
5	November 2023	8,114.08	3,904.22	12,018.30
4	October 2023	9,287.11	3,827.83	13,114.94
3	September 2023	8,674.15	3,521.77	12,195.92

10. Summary of Certified Tonnage (MT) (not applicable for ISS)						
Estimated last year (Sep 23 – Aug 24)	Actual (Jul 23 - Jun 24)			Forecast (Sept 24 - Aug 25)		
	Previous license period (Jul 23 - Sep 23)		•		Current license period (Oct 23 - Jun 24)	
FFB		F	FB	FFB		
106 000 00 mt	23,149.86 mt		55,762.62 mt	00 060 00 mt		
106,000.00 mt	TOTAL		78,912.48 mt	88,969.00 mt		
CPO (OER: 20.90 %)	C	PO (OER	: 19.60 %)	CPO (OER: 19.53 %)		
22 220 00 mt	4,513.81 mt		10,955.67 mt	17 27F 00 mt		
22,220.00 mt	TOTAL		15,469.48 mt	17,375.00 mt		
PK (KER: 3.96 %)		PK (KER: 3.57 %)		PK (KER: 3.54 %)		
4 200 00 mt	832.95 mt		1,987.16 mt	2.152.00 mt		
4,200.00 mt	TOTAL		2,820.11 mt	3,153.00 mt		

10A.	10A. Monthly Records of Certified CPO & PK since the last audit						
No.	Month - Year	Certified CPO (MT)	Certified PK (MT)				
1	July 2023	1,349.27	252.90				
2	August 2023	1,444.69	245.56				
3	September 2023	1,719.85	334.49				
4	October 2023	1,924.10	359.11				
5	November 2023	1,648.82	298.28				



6	December 2023	1,298.75	251.08
7	January 2024	898.18	160.68
8	February 2024	967.07	173.28
9	March 2024	304.74	58.00
10	April 2024	1,401.49	242.27
11	May 2024	1,352.37	235.21
12	June 2024	1,160.15	209.25
	TOTAL	15,469.48	2,820.11

11. Summary of Actual Volume sold									
Current Lice	Current License period (Oct 23 - Jun 24)								
	DCDO Cortified	Other Scher	nes Certified	Conventional	Tatal				
	RSPO Certified	ISCC	Others	Conventional	Total				
CPO (MT)	-	-	-	11,013.59	11,013.59				
PK (MT)	1,942.44	-	-	213.04	2,155.48				
Credits	-	-	-	-	-				
Previous Lice	ense period (Jul 23 - Se	p 23)							
CPO (MT)	-	-	-	4,235.06	4,235.06				
PK (MT)	638.49	-	-	-	638.49				
Credits	-	-	-	-	-				
Note: Conventi	Note: Conventional is RSPO certified material but sold as non-RSPO.								

11A. Re	11A. Records of Certified CPO & PK Sold under PalmTrace since the last audit (if any)						
No.	Buyers Name	Certified CPO Sold (MT)	Certified PK Sold (MT)				
1	XXX XXXXXX XXX SDN BHD	RSPO_PO1000007211	-	2,580.93			
		TOTAL	•	2,580.93			

11B. Re	11B. Records of certified CPO & PK Sold under other schemes since the last audit (if any)						
No.	No. Buyers Name Scheme Name Certified CPO Sold (MT) Certified PK Sold (MT)						
1	N/A	N/A	N/A	N/A			
		TOTAL	N/A	N/A			



11C. Re	11C. Records of CPO & PK Sold as conventional since the last audit (if any)						
No.	Buyers Name	CPO Sold (MT)	PK Sold (MT)				
1	XXX SDN BHD	15,248.65	-				
2	XXX SDN BHD	-	213.04				
	TOTAL	15,248.65	213.04				

11D. Re	11D. Records of Certified CPO Sold under RSPO Credits since the last audit (if any)						
No. Buyers Name PalmTrace Trading RSPO Credits of Certified License Number CPO Sold							
1	N/A	N/A	N/A				
	TOTAL N/A						

12. Independent Smallholders Certified Tonnage (MT) / Volume									
		mated las p 23 – Au		Actual (Jul 23 - Jun 24)		Forecast (Sept 24 - Aug 25)			
Phase	Eligibility	MS A	MS B	Eligibility	MS A	MS B	Eligibility	MS A	MS B
Pilase	40%	70%	100%	40%	70%	100%	40%	70 %	100%
FFB			N/A			N/A			N/A
IS-CSPO	N/A	N/A		N/A	N/A		N/A	N/A	
IS-CSPKO	N/A	N/A		N/A	N/A		N/A	N/A	
IS-CSPKE	N/A	N/A		N/A	N/A		N/A	N/A	
CSPK	N/A	N/A		N/A	N/A		N/A	N/A	

12A.	12A. Monthly Records of Certified CPO, PK & PKE (equivalent) produced since the last audit							
No.	Month - Year	FFB (MT)	Certified CPO (MT)	Certified PK (MT)	Certified PKO (MT)	Certified PKE (MT)		
1	N/A	N/A	N/A	N/A	N/A	N/A		
TOTAL N/A N/A N/A N/A					N/A			
Note	Note: 1 mt = 1 credit							

13. Independent Smallholders Actual Sold Tonnage / Volume							
	FFB	FFB Conventional	FFB Other schemes	IS-CSPO	CSPK	IS-CSPKO	IS-CSPKE
Current License period (Jul 23- Sep 23)							



Credits				N/A	N/A	N/A	N/A	
Physical	N/A	N/A	N/A					
Previous I	Previous License period (Oct 23 – Jun 24)							
Credits				N/A	N/A	N/A	N/A	
Physical	N/A	N/A	N/A					

13A.	13A. Records of Certified FFB, CPO, PK & PKE (including credits) sold since the last audit							
No.	No. Buyers Name PalmTrace Trading License Number FFB Sold (MT) CPO Sold (MT/credit) Certified PK Sold PKO Sold (MT/credit) (MT/credit) Certified PK Certified PK Sold (MT/credit) Certified PK Sold (MT/credit) Certified PK Certified PK Sold (MT/credit) Certified PK Sold (MT/cre							
1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	TOTAL N/A N/A N/A N/A N/A							



Section 2: Assessment Process

Certification Body:

BSI Services Malaysia Sdn. Bhd. (ASI Accreditation Number: ASI-ACC-067) Suite 29.01 Level 29, The Gardens North Tower, Mid Valley City, Lingkaran Syed Putra, 59200 Kuala Lumpur, Malaysia.
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Representative: Dr. Chaiyaporn Seekao (Chaiyaporn.Seekao@bsigroup.com)

Website: www.bsigroup.com

BSI is a leading global provider of management systems assessment and certification, with more than 92,000 certified locations and clients in over 193 countries. BSI is the UK's National Standards Body. BSI provides independent, third-party certification of management systems. BSI is ASI Accredited (ASI-ACC-067) to conduct RSPO assessment since 31/10/2014 with accredited office located at Kuala Lumpur, Malaysia.

2.1 Assessment Methodology, Programme, Site Visits

The on-site assessment was conducted on **12/08/2024 - 15/08/2024**. The audit programme is included as Section 2.3.

The approach to the audit was to treat the Choose an item. as an RSPO Certification Unit. A range of occupational health and safety, environmental, best practice management, and social factors were covered. This includes consideration of topography, palm age, proximity to areas with HCVs, declared conservation areas, local communities engagement and workers welfare and safety.

The Critical NC close out on-site assessment was conducted remotely on **03/10/2024.** The audit programs are included in Section 2.3.

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of staff, workers and their families and external stakeholders, review of documentation and monitoring data. Malaysia National Interpretation 2019 of the RSPO P&C 2018 was used as the normative reference to assess compliance. The comments made by external stakeholders were also taken into account in the assessment.

The minimum sample size is four estates. Sample size for certification unit with more than four (4) estates were determined based on formula $N = (\sqrt{y}) \times (z)$ where y is the number of estates and where z is the multiplier defined by risk assessment. While, the sampling of smallholders were based on the formula $(\sqrt{y}) \times (z)$; where y is total number of group member and where z is the multiplier defined by the risk assessment. The sampled smallholder listed in Appendix E.

Meetings were held with stakeholders to seek their views on the performance of the certification unit with respect to the RSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and these have been incorporated into the assessment findings.

Structured worker interviews with male and female workers and staff were held in private at the workplace in the mill and the estates. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as Section 3.4.



The non-conformities for this audit are detailed in Section 3.3 and unless it is stated in this section, all previous nonconformities including minor nonconformities are remains closed.

This report is structured to provide a summary of assessment finding as provided in Appendix A. The assessment was conducted based on risk based approach sampling and therefore nonconformities may exist.

For Initial, Re-certification and Extension of Scope assessment, the report was externally reviewed by approved external peer reviewer prior to certification decision by BSI.

For Annual surveillance assessment, the report was internally reviewed and approved by BSI qualified certification reviewer.

The following table would be used to identify the locations to be audited each year in the 5 year cycle

Assessment Program							
Name (Mill / Supply Base)	Year 1 (Re-Certification)	Year 2 (ASA1-1)	Year 3 (ASA1-2)	Year 4 (ASA1-3)	Year 5 (ASA1-4)		
Genting Sabapalm POM	✓	√	✓	✓	✓		
Genting Sabapalm Estate	✓	√	√	√	✓		

Tentative Date of Next Visit: August 11, 2025 – August 14, 2025

Total Number of Man-days: 9.5 Man-days

2.2 BSI Assessment Team

Name	Role	Competency
Fahmi Othman (FBO)	Team Leader	Education: Bachelor's Degree in Industrial Biology from Universiti Teknologi Malaysia, graduated in 2010.
		Work Experience: He gained his working exposure in the plantation sector, serving as an Assistant Manager with a plantation company managing the day-to-day plantation operations before acting as Sustainability Officer for another significant 4 years. In his career, Fahmi had accumulated more than 9 years of sustainability implementation experience including workers' welfare, workers' occupational, health & safety, environment conservation and protection at buffer areas and continuous improvement management plans. Prior to joining BSI, he was an auditor for another local certification body who experienced in MSPO and PEFC Certification Audit.
		Training attended: He has completed CQI – IRCA approved ISO 9001, and ISO 45001 Lead Auditor Course, MSPO 2530:2013 Lead Auditor Course, Endorsed RSPO Lead Auditor and RSPO SCC Auditor course as well as SA 8000.
		Language proficiency: Fluent in in both verbal/written Bahasa Malaysia and English Language.
		Aspect covered in this audit:
		☐ Good Agriculture Practice ☒ Health and Safety ☒ Supply chain requirements ☐ Social ☐ Environmental ☒ Market Communication and claim requirements



		$\hfill \square$ ISH context (ICS, internal audit, policy, business planning and trading system)
Hafriazhar Mohd Mokhtar (HMM)	Team Member	Education: Bachelor of Engineering (Hons.) Chemical Engineering, UTM Work Experience: Has more than 20 years of working experience in multiple engineering disciplines emphasized on science, technology, and sustainability. He acquired many skills from being involved in various industrial environments ranging from construction, plantation, and mining before auditing. In summary, his started his career as Environmental Officer (2002-2003) in construction, Mill Engineer (2003-2008) in palm oil mill, Project Control Engineer (2008-2011) in mining and Auditor (2011-present) with accredited certification bodies
		Training attended: ILO Training (2024), HCV Training (2023), GHG Training (2022), Social Auditing & SMETA Training (2021), MSPO SCCS LA Training (2020), MSPO LA Training (2019) ISO 45001 LA Training (2018), RSPO LA Training (2017), RSPO SCCS LA Training (2016), RSPO P&C LA Training (2015), ISO 9001 LA Training (2014), ISO 50001 LA Training (2013), VCS Training (2012), CDM Training (2011), ISO 14001 LA Training (2011)
		Language proficiency: Fluent in in both verbal/written Bahasa Malaysia and English Language.
		Aspect covered in this audit:
		 ☑ Good Agriculture Practice ☐ Health and Safety ☐ Supply chain requirements ☐ Social ☒ Environmental ☐ Market Communication and claim requirements ☐ ISH context (ICS, internal audit, policy, business planning and trading system)
Nor'ain binti Mohd Nasir (NMN)	Team member	Education: She graduated in Bachelor of Science (Hons) (Plantation Technology and Management) from University Teknologi Mara (UiTM).
		Work Experience: She has 10 years working experience in plantation company with various departments such as Estate Operations, Risk and System Management Department and Sustainability and Quality Department prior to joining Certification Body as an Auditor for more than 4 years. She is familiar with oil palm operations and its supply chain including Social, Environmental, Safety and Health, Legal and Good Agricultural practices. She is involved in auditing MSPO OPMC, MSPO SCCS, RSPO P&C, RSPO SCCS, ISCC EU and PLUS Basic Training, ISCC Waste & Residue and ISCC Independent Smallholder.
		Training attended: She has completed 14001:2015 (2019), ISO 9001:2015 (2024), Endorsed MSPO Auditor Course (2019), Endorsed MSPO SCCS Auditor Course (2019), Endorsed RSPO P&C Lead Auditor Course (2019), Endorsed RSPO SCCS Lead Auditor Course (2019), SA8000 (2019), ISCC EU and PLUS Basic Training (2019), ISCC Waste And Residue (2020), ISCC Independent Smallholder (2020), ISCC (ARIA) Platform (2023), Roundtable on Sustainable Biomaterials (RSB) (2020), Refresher-endorsed RSPO P&C 2018 Lead Auditors Training Course (2021) and RSPO-endorsed RSPO SCCS Refresher Course (2022).
		Language proficiency: Fluent in in both verbal/written Bahasa Malaysia and English Language.
		Aspect covered in this audit:



☐ Good Agriculture Practice ☐ Health and Safety ☐ Supply chain requirements
$\hfill \square$ ISH context (ICS, internal audit, policy, business planning and trading system)

Accompanying Persons:

Name	Role
N/A	N/A



2.3 Assessment Plan

The Assessment plan was sent to the client prior to the assessment

Date	Time	Subjects	FBO	нмм	NMN
Sunday, 11/08/2024	-	Audit Team travel from Kuala Lumpur to Sandakan, Sabah.	√	√	√
Monday, 12/08/2024	0900-1000	Genting Sabapalm Oil Mill Opening Meeting: Opening Presentation by Audit team leader. Confirmation of assessment scope and finalize Audit plan	√	√	√
	1000 – 12.30	Genting Sabapalm Oil Mill Inspection: FFB receiving, warehouse, workshop, wastes management & Landfill, Effluent Ponds, OSH & ERP, Environment issues, POME application, water treatment, staff, workers and contractor interview, housing and facility inspection, clinic, meeting stakeholders, etc	√	√	√
	1230-1330	LUNCH BREAK	√	√	\checkmark
	13.30 – 16.30	Genting Sabapalm Oil Mill Document review P1 – P7: Document Review P1 – P7: SOPs, Review on SEIA documents and records, wage records, employee data, training records, legal permits, mill inspection and internal monitoring records, CIP & implementation.	√	√	√
	16.30 - 17.00	Interim Closing briefing.	√	√	√
Tuesday, 13/08/2024	09.00 – 12.30	Genting Sabapalm Oil Mill Continue document review P1 – P7: Document Review P1 – P7: SOPs, Review on SEIA documents and records, wage records, employee data, training records, legal permits, mill inspection and internal monitoring records, CIP & implementation.	√	√	\checkmark
	1000-1200	Meeting with Stakeholder (Government, Village Rep, smallholders, Union Leader, Contractors etc.)	√	√	√
	1230-1330	LUNCH BREAK	√	√	√
	1330-1630	Genting Sabapalm Estate Document review P1 – P7: (General Documentation e.g. Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder, workers representatives, new planting, CIP and implementation & etc.)	√	√	√
	16.30 – 17.00	Interim Closing briefing.	√	√	√



Date	Time	Subjects	FBO	нмм	NMN
Wednesday, 14/08/2024	0900-1230	Genting Sabapalm Estate Field visit, boundary inspection, field operations, staff & workers interview, buffer zone, HCV area, IPM implementation, OSH & ERP, workshop, storage area (agrochemical, fertilizer, lubricant etc), agrochemical mixing area, Schedule waste management, worker housing, clinic, Landfill etc.	√	√	√
	1230-1330	LUNCH BREAK	√	√	√
	1330-1630	Genting Sabapalm Estate Document review P1 – P7: (General Documentation e.g. Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder, workers representatives, new planting, CIP and implementation & etc.)	√	√	√
	1630-1700	Interim Closing Briefing	√	√	√
Thursday, 15/08/2024	0900-1200	Genting Sabapalm Oil Mill (Supervised By Mr Ahmad Rufi Bin Abu Talib Khan) Document review: RSPO SCCS general requirements, internal audit, management review, market communication and claim requirements, sales and purchasing documents, mass balance accounting and other relevant documents and records of RSPO SCCS.	√		√
	1200-1230	Verify any Outstanding Issues and Preparation for Closing Meeting	√	√	√
	1230-1330	Closing Meeting	√	√	√
	1300	Audit Team Travel to Sandakan	√	√	√

Critical NC Close Out Remote Assessment Plan

Date	Time	Subjects	FBO	ICT
		_		Planned
		Virtual Opening Meeting:		Microsoft
		1. Opening Presentation by Audit Team Leader.		Teams &
	1400-1600	2. Confirmation of assessment scope and finalize Audit plan.	,	Whatsapp
Wodpooday		3. Verification on Critical NC:	√	
Wednesday,		• 2534462-202408-M1		
03/10/2024		4. Workers Interview (Virtual)		
		5. Document review – implemented evidence		
	1600-1630	Virtual Closing Meeting	√	



Section 3: Assessment Findings

Multiple Management Units and Time Bound Plan 3.1

Requirement	Assessment	Compliance
Does the time bound plan include all current subsidiaries, estates and mills that is under the control and/or minor shareholding of the holding company?	The Time Bound Plan (TBP) includes all the companies under Genting Plantations Berhad, covering operations in both Malaysia and Indonesia. A full list of these companies and their management units is provided in the Approved Time Bound Plan dated 29/3/2023.	Complied
Have all the estates and mills certified within five (5) years after obtaining RSPO membership? If no, has RSPO Secretariat approval obtained? Was the submission according to the template as announced by the RSPO Secretariat on 21/12/2021	No. As stated in the approved Time Bound Plan dated 29/3/2023, Genting Plantations Berhad aims to certify all its management units by December 2025.	Complied
Have there been any new acquisitions? If yes, the new acquisitions shall be certified within three (3) years from the date of acquisition. Certification plan for the new acquisition shall be available. If no, has RSPO Secretariat approval obtained? Was the submission according to the template as announced by the RSPO Secretariat on 21/12/2021.	No new acquisition as of June 2023. TBP deviation approval dated 29/3/2023 was obtained from RSPO.	Complied
Any deviations from the maximum periods requires approval by the RSPO Secretariat.	The maximum period ended in June 2023. However, Genting Plantations Berhad secured approval for a Time Bound Plan (TBP) deviation on 29/3/2023, extending the deadline until December 2025.	Complied
Have there been any changes to the time-bound plan since the last audit (both new acquisition and existing)? If yes, justification is required. Is this consistent with the ACOP reporting?	Modifications to the Time Bound Plan have been integrated into the broader certification strategy and received formal approval from the Roundtable on Sustainable Palm Oil (RSPO) on 29/3/2023. The Annual Communication of Progress (ACOP) reporting has undergone thorough verification, as per following link: https://rspo.org/members/1-0086-06-000-00/	Complied
Have there been any isolated lapses in implementation of the plan? If yes a Minor non-compliance shall be raised	No isolated lapses observed since Genting has obtained approved TBP dated 29/03/2023 and still on track	Complied



Have there been any fundamental failure (e.g. unable to justify delay in planning the assessments) to proceed with implementation of the plan? If yes a Major non-compliance shall be raised	No fundamental failure found since Genting has obtained approved TBP dated 29/03/2023 and still on track	Complied
Un-Certified Units or Holdings		
No replacement of primary forest or any area required to maintain or enhance HCVs and HCS in accordance with RSPO P&C criterion 7.12.	NPP documents are accessible to the public on the RSPO website. Registered HCSA reports and Completed Peer Review Reports can be found at: https://highcarbonstock.org/registered-hcsa-and-hcv-hcsa-assessments/	Complied
Any new plantings since January 1st 2010 shall comply with the RSPO New Plantings Procedure.	According to review, the completed Peer Reviewed HCV reports remain the same as below: PT Sawit Mitra Abadi: https://www.hcvnetwork.org/reports/hcv-pt-sawit-mitra-abadi-additional-1-000-ha-ketapang-regency-west-kalimantan-provice-indonesia PT United Agro Indonesia: https://www.hcvnetwork.org/reports/hcv-in-the-permit-area-pt-united-agro-indonesia PT Agro Abadi Cemerlang: https://www.hcvnetwork.org/reports/hcv-concession-area-of-pt-agro-abadi-cemerlang-sanggau-regency-west-kalimantan-province-indonesia PT Kharisma Inti Usaha (KIU): https://www.hcvnetwork.org/reports/high-conservation-value-identification-pt-kharisma-inti-usaha PT Palma Agro Lestari Jaya: https://www.hcvnetwork.org/reports/hcv-pt-palma-agro-lestari-jaya-sintang-regency-west-kalimantan-indonesia PT Sepanjang Intisurya Mulia: https://www.hcvnetwork.org/reports/laporan-hcv-hcs-integrasi-di-areal-izin-penambahan-luasan-pt-sepanjang-intisurya-mulia-kabupaten-ketapang-	Complied
Any Land conflicts are being resolved through a mutually agreed process, such as RSPO Complaints System or Dispute Settlement Facility, in accordance with RSPO P&C criteria 4.4, 4.5, 4.6, 4.7 and 4.8.	provinsi-kalimantan-barat Based on RSPO RACP tracker, or Dispute Settlement Facility as per website, https://askrspo.force.com/Complaint/s/casetracker , there are no unresolved labor disputes.	Complied



In the event of any labor disputes, the company's established procedures would be applied. Malaysian Operating Unit - SMP-GPB-19 Complaints and Grievances Indonesian Operating Unit - SMP-GPB-19 Complaints and Grievances Indonesian Operating Unit - SMP-GPB-19 Complaints and Grievances Indonesian Operating Unit - SMP-GPB-19 Complaints System or Dispute Settlement Facility https://askrspo.force.com/Complaints/scasetracker, there is no outstanding labour dispute. Should there be any, the following company's procedures applied: Indonesian Operating Unit SMP-GPB-19 Complaints and Grievances Any Legal non-compliance is being addressed through measures consistent with the requirements of RSPO P&C criterio 2.1 Did the company conduct internal audit for those uncertified estates against the uncertified management units requirement and covering the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 Urity fees, a positive assurance statement shall be available and justified. Are there any Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates? If yes is the NC(s) actively addressed with RSPO? No Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates. No Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates. No Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates. No Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates. Power Measure Part Part Part PAR			
Any Labor disputes are being resolved through a mutually agreed process, in accordance with RSPO P&C criterion 4.2 Any Labor disputes are being resolved through a mutually agreed process, in accordance with RSPO P&C criterion 4.2 Any Legal non- compliance is being addressed through measures consistent with the requirements of RSPO P&C criterio 2.1 Did the company conduct internal audit for those uncertified estates against the uncertified management units requirement and covering the RSPO P&C criterio 2.1 4.2, 4.4, 4.5, 4.5, 4.6, 4.7, 4.8 and 7.12 yiff yes, a positive assurance statement shall be available and justified. Are there any Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.7, 4.8 and 7.12 yiring the last internal audit of the uncertified estates? If yes is the NC(s) actively addressed with RSPO? Have there been any stakeholder (including NGO) consultation conducted? Have there been any stakeholder (including NGO) consultation conducted? Have there been any stakeholder (including NGO) consultation conducted? Are there any Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates? If yes is the NC(s) actively addressed with RSPO? Have there been any stakeholder (including NGO) consultation conducted? Are there any critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates. For the uncertified units involved the engagement of NGOs. Each HCV report for uncertified units involved in developing HCV report for PT United Agro Indonesia are: 1. Islamic Scholars Council (MUI) 2. Kuala Kapuas Foundation 3. PT GAL Dadahup Village (Kapuas) 4. YIARI (Ketapang)			
Any Labor disputes are being resolved through a mutually agreed process, in accordance with RSPO P&C criterion 4.2 Based on RSPO Complaints System or Dispute Settlement Facility https://askrspo.force.com/Complaint/s/casetracker , there is no outstanding labour dispute. Should there be any, the following company's procedures applied: Indonesian Operating Unit SOP - HRD-04-00.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SOP - HRD-04-90.00 Penyeles		and Grievances Indonesian Operating Unit - SOP - HRD-04-00.00 -	
SOP - HRD-04-00.00 Penyelesaian Keluh Kesah Malaysian Operating Unit SMP-GPB-19 Complaints and Grievances Any Legal non- compliance is being addressed through measures consistent with the requirements of RSPO P&C criteria 2.1 Did the company conduct internal audit for those uncertified estates against the uncertified amanagement units requirement and covering the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.122 If yes, a positive assurance statement shall be available and justified. Are there any Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates? If yes is the NC(s) actively addressed with RSPO? No Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates? If yes is the NC(s) actively addressed with RSPO? Have there been any stakeholder (including NGO) consultation conducted? Yes. The development of HCV documentation for NGOs. Each HCV report for uncertified units has found engagement of NGOs. Each HCV report for uncertified units has found engaged numerous of stakeholders such as communities, local authorities, and NGOs. For example, stakeholders involved in developing HCV report for PT United Agro Indonesia are: 1. Islamic Scholars Council (MUI) 2. Kuala Kapuas Foundation 3. PT GAL Dadahup Village (Kapuas) 4. YIARI (Ketapang)	a mutually agreed process, in accordance with	Based on RSPO Complaints System or Dispute Settlement Facility https://askrspo.force.com/Complaint/s/casetracker , there is no outstanding labour dispute. Should there be any, the following company's procedures	Complied
Any Legal non- compliance is being addressed through measures consistent with the requirements of RSPO P&C criteria 2.1 Did the company conduct internal audit for those uncertified estates against the uncertified management units requirement and covering the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12? If yes, a positive assurance statement shall be available and justified. Are there any Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates? If yes is the NC(s) actively addressed with RSPO? Have there been any stakeholder (including NGO) consultation conducted? Wes, GPB's Sustainability Department conducted the internal audits in several dates January 2024 for the uncertified estates. Positive Assurance Statement for 2024 was made available for verification. No Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates? If yes is the NC(s) actively addressed with RSPO? Have there been any stakeholder (including NGO) consultation conducted? Yes, GPB's Sustainability Department conducted the internal audits in several dates January 2024 for the uncertified estates. Positive Assurance Statement for 2024 was made available for verification. Complied No Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates. Complied No Critical (Major) non-compliance raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates. Complied The uncertified estates against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates. Land Pala Pala Pala Pala Pala Pala Pala Pal		SOP - HRD-04-00.00	
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raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates? If yes is the NC(s) actively addressed with RSPO? Have there been any stakeholder (including NGO) consultation conducted? Yes. The development of HCV documentation for the uncertified units involved the engagement of NGOs. Each HCV report for uncertified units has found engaged numerous of stakeholders such as communities, local authorities, and NGOs. For example, stakeholders involved in developing HCV report for PT United Agro Indonesia are: 1. Islamic Scholars Council (MUI) 2. Kuala Kapuas Foundation 3. PT GAL Dadahup Village (Kapuas) 4. YIARI (Ketapang)	those uncertified estates against the uncertified management units requirement and covering the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12? If yes, a positive assurance	the internal audits in several dates January 2024 for the uncertified estates. Positive Assurance Statement for 2024 was made available for	Complied
he uncertified units involved the engagement of NGOs. Each HCV report for uncertified units has found engaged numerous of stakeholders such as communities, local authorities, and NGOs. For example, stakeholders involved in developing HCV report for PT United Agro Indonesia are: 1. Islamic Scholars Council (MUI) 2. Kuala Kapuas Foundation 3. PT GAL Dadahup Village (Kapuas) 4. YIARI (Ketapang)	raised against any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of the uncertified estates? If	any of the RSPO P&C criterion 2.1 4.2, 4.4, 4.5, 4.6, 4.7, 4.8 and 7.12 during the last internal audit of	Complied
HCV report for PT United Agro Indonesia are: 1. Islamic Scholars Council (MUI) 2. Kuala Kapuas Foundation 3. PT GAL Dadahup Village (Kapuas) 4. YIARI (Ketapang)		the uncertified units involved the engagement of NGOs. Each HCV report for uncertified units has found engaged numerous of stakeholders such as	Complied
2. Kuala Kapuas Foundation 3. PT GAL Dadahup Village (Kapuas) 4. YIARI (Ketapang)		' '	
3. PT GAL Dadahup Village (Kapuas) 4. YIARI (Ketapang)		` ,	
4. YIARI (Ketapang)		•	
		, , ,	
5. BOSF (Kapuas)		5. BOSF (Kapuas)	



3.2 Progress of scheme smallholders and/or outgrowers

Progress of scheme smallholders or outgrowers towards compliance with relevant standards				
Requirement	Remarks	Compliance		
Has 100% of scheme smallholders and/or scheme outgrowers comply with the standard within three years of the mill's initial certification? OFI shall be raised if after one year where 100% of the scheme smallholders and scheme outgrowers are not in compliance, a minor NC after two years, and a major NC if this requirement is not met after three years.	There are no scheme smallholders or scheme outgrowers within the Certification Unit of Genting Sabapalm. Thus, this is not applicable.	Not Applicable		



Approved Time Bound Plan

No	Subsidiaries & Ownership (%)	Name of the Estate	e and Mills	TBP for certification	Status as of July 2024	Any unresolved non- compliances
1	Genting Plantations (WM) Sdn	Genting Sri Gading Estate	Supply base for Genting	Dec, 2014	Certified	None
2	Bhd & Setiamas Sdn Bhd (100%) for estates	Genting Sungei Rayat Estate	Ayer Item Oil Mill, Johor, Malaysia			
3	Genting Oil Mill Sdn Bhd (100%)	Genting Kulai Besar Estate	,			
4	for mill	Genting Tanah Merah Estate		Dec, 2015		
5		Genting Tebong Estate		July, 2015		
6	Genting Plantations (WM) Sdn Bhd (100%) for estate	Genting Selama Estate, Kedah, Malaysia		July 2019	Certified	None
7	Genting Oil Mills (Sabah) Sdn Bhd (100%) for Mill Genting Plantations Berhad (Estate)	Genting Sabapalm Estate, Sabah, Malaysia	Supply base for Genting Sabapalm Oil Mill, Sabah, Malaysia	Aug, 2015	Certified	None
8	Genting Tanjung Bahagia Sdn Bhd (100%) for estates	Genting Tanjung Estate, Sabah, Malaysia	Supply base for Genting Tanjung Oil Mill, Sabah,	Aug, 2016	Certified	None
9	Genting Oil Mills (Sabah) Sdn Bhd (Mill)	Genting Tenegang Estate, Sabah, Malaysia	Malaysia			
10		Genting Layang Estate, Sabah, Malaysia				
11		Genting Bahagia Estate,				

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No	Subsidiaries & Ownership (%)	Name of the Estate	e and Mills	TBP for certification	Status as of July 2024	Any unresolved non- compliances
12	Landworthy Sdn Bhd (84%)	Genting Landworthy Estate, Sabah, Malaysia				
13	Genting Tanjung Bahagia Sdn Bhd (100%) for estates	Genting Indah Estate, Sabah, Malaysia	Supply base for Genting Indah Oil Mill, Sabah,	July, 2022	Certified on 19/09/2022	None. RSPO Remediation and Compensation Plan
14	Genting Oil Mills (Sabah) Sdn Bhd (Mill)	Genting Permai Estate, Sabah, Malaysia	Malaysia			(RaCP)[RaCP 2076] for Genting Tanjung Bahagia
15		Genting Kencana Estate, Sabah, Malaysia				Sdn. Bhd Genting Kencana Estate (Subsidiary of Genting Plantations Berhad), project period 1/5/2022 – 1/5/2046
16	Genting Oil Mills (Sabah) Sdn Bhd (100%) for estate and mill	Genting Jambongan Estate, Sabah, Malaysia	Supply base for Genting Jambongan Oil Mill, Sabah, Malaysia	Sept 2019	Certified	None
17	Genting Plantations Bhd Wawasan Land Progress Sdn Bhd (100%) Genting Oil Mills (Sabah) (Mill)	Genting Sekong Estate, Sabah, Malaysia	Supply base for Genting Trushidup Oil Mill, Sabah, Malaysia	Sept,2017	Certified	None
18	Asiaticom Sdn Bhd (100%) Sawit Sukau Usahasama Sdn Bhd(56%)	Genting Suan Lamba Estate, Sabah, Malaysia				
19	PT Sepanjang Intisurya Mulia (70%)	Mulia 1 & 2 Mulia 3 & 4		Oct, 2017	Certified	None



No	Subsidiaries & Ownership (%)	Name of the Estate and Mills		TBP for certification	Status as of July 2024	Any unresolved non- compliances
		Mulia 5 & 6	Supply base for Mulia Oil			
20	PT Sawit Mitra Abadi (70%)	Abadi 1 & 2 Abadi 3 & 4	Mill, Kalimantan, Indonesia			
21	PT Sepanjang Intisurya Mulia (70%)	Area 199 Ha Area 1300 Ha	Supply base for Mulia Oil Mill, Kalimantan,	Oct, 2025	Not certified	In Process of NPP In process of obtaining HGU.
22	PT Sawit Mitra Abadi (70%)	Area 1000 Ha	Indonesia			NPP Process In process of obtaining HGU.
23	Genting Plantations Berhad (100%) Estate Genting Oil Mills (Sabah) Sdn Bhd (Mill)	Genting Mewah Estate, Sabah, Malaysia	Supply base for Genting Mewah Oil Mill, Sabah, Malaysia	Mar, 2017	Certified	None
24	Genting Plantations (WM) Sdn Bhd (100%)	Genting Bukit Sembilan Estate, Kedah, Malaysia		July, 2017	Certified	None
25	PT Globalindo Agung Lestari (60%)	Lamunti Barat Estate Lamunti Timur Estate I &II Mengkatip Estate I & II Bakuta Estate Plasma Timur & Barat	Supply base for Globalindo Oil Mill, Kalimantan, Indonesia	Aug, 2023	Not certified	RaCP complete in October 2022.
26	PT United Agro Indonesia(60%)	PT UAI 1 & 2 UAI Plasma		Aug, 2023		
27	PT Susantri Permai (95%)	Puroh Estate Masaha Estate		Oct, 2025	Not certified	In the process of obtaining Forest Release and Forest

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No	Subsidiaries & Ownership (%)	Name of the Estate and Mills		TBP for certification	Status as of July 2024	Any unresolved non- compliances
		Zircon Hill Estate	Supply base for Golden			Exchange prior to HGU
		SP Plasma	Hill Oil Mill, Kalimantan, Oct, 2025 Indonesia	Oct, 2025		application.
28	PT Kapuas Maju Jaya (95%)	Waterfall Estate I & II Muhun Estate I & II Talawang Estate I & II	Supply bases for Golden Hill Oil Mill, Kalimantan Indonesia	Oct, 2025	Not certified	In the process of obtaining Forest Release and Forest Exchange prior to HGU application.
		KMJ Plasma		Oct, 2025		аррисацот
29	PT Dwie Warna Karya (95%)	Golden Hill Estate I Golden Hill Estate II Diamond Hill Estate		Oct, 2025	Not certified	In the process of obtaining Forest Release and Forest Exchange prior to HGU application.
		DWK Plasma		Oct, 2025		арриссиот.
30	PT Citra Sawit Cemerlang (70%)	CSC Estates	Supply base for Mulia Oil Mill	Oct, 2025	Not certified	In process of obtaining HGU. HCSA report completed review.
31	PT Surya Agro Palma (70%)	SAP Estate 1&2 SAP Estate 3&4 SAP Estate 5&6	Supply base for Cemerlang Oil Mill, Kalimantan, Indonesia	Sept, 2025	Not certified	In process of obtaining HGU. HCSA report completed review.
		Plasma		Sept, 2025		RaCP Process (annex 5)
32	PT Agro Abadi Cemerlang (70%)	AAC 1 & 2		Sept, 2025		In process of obtaining HGU
		AAC 3 & 4				HCSA report completed review. Report not published yet.
		Plasma – KSK1, KMB, BSL		Sept, 2025	Not certified	RaCP Process



No	Subsidiaries & Ownership (%)	Name of the Estate and Mills		TBP for certification	Status as of July 2024	Any unresolved non- compliances
33	PT Palma Agro Lestari Jaya	PALJ Estates		Dec, 2025	Not certified	In process of obtaining HGU.
	(70%)	PALJ Plasma				HCSA report completed review.
34	Knowledge One Investment Pte Ltd (85%)-PT Kharisma Inti Usaha (KIU)	KIU 1 & 2 KIU 3 & 4	Supply base for KIU Oil Mill	Dec, 2025	Not certified	NPP in progress. HCV report approved by HCVRN. HCSA report is completed and waiting for peer review.



3.3 Details of Nonconformities

The nonconformities are listed below. The findings summary of the assessment by criteria are listed in Appendix A.

During this Assessment there were 1 (One) Critical; 1 (One) Minor nonconformities and 1 (One) Opportunity For Improvement raised. The key in certification unit name Certification unit submitted Corrective Action Plans for the nonconformity. Corrective action plans with respect to the nonconformity was reviewed by the BSI audit team and accepted.

The implementation of the corrective action plans to address the minor nonconformity will be followed up during the next surveillance assessment. The implementation of the Corrective Actions for the Critical Nonconformity(ies) has been verified for its effectiveness and closed accordingly. The below is the summary of the non-conformity raised during this assessment.

Non-conformity			
NCR Ref #	2534462-202408-M1	Issued Date	15/08/2024
Due Date	13/11/2024	Closure Date	03/10/2024
Indicator & Category (Critical / Minor)	3.6.2 – Critical		
Statement of Nonconformity:	Implementation of risk asset	ssment and risk control is not	effectively demonstrated.
Requirement Reference:	The effectiveness of the H8 monitored.	kS plan to address health and	d safety risks to people is
Objective Evidence:	It was observed that there are unsafe observation and gaps in implementation of risk control at location as below: Genting Sabapalm Oil Mill - At Loading Ramp, it was observed that workers stored their loading spikes by tucking them between the roof of their shelter, while other working tools were scattered around the area. - At the Scrap Iron Area, it was observed that the scrap metal collection area has become excessively high, and no control measure of risk has been implemented. Genting Sabapalm Estate - During the site visit to Field Block 22, it was observed that one worker was responsible for packaging decanter cake into empty bags for use as additional fertilizer. There are no risk control measure has been taken		
Corrections:	workers in annual t To chase the contra the tender have be such as erect barric Genting Sabapalm Estate	I safe sharps storage area ar raining programme actor to collect the scrap iron en awarded to them. During rade sign and stack the scrap of decanter cake handling an	as soon as possible since waiting, safety measure iron to prevent dropping.



	- To monitor daily PPE checklist.
Root Cause Analysis:	Genting Sabapalm Oil Mill There is no specific training regarding safe work procedures and also HIRARC to workers regarding the handling of sharp equipment in grading. Less space for scrap metal storage and late dispose. Genting Sabapalm Estate The estate management did not conduct Safety and Health inspection at packing decanter cake operation during the workplace inspection as it the
	ad-hoc work and just started on July 2024, while our last workplace inspection is in May 2024. Therefore, it is resulting lack of awareness to the appointed person about the risk of operation.
Corrective Actions:	Genting Sabapalm Oil Mill - Update the HIRARC (SP-MGR-01-FO1-1) and Procedure/SOP(GSOM-SOP-PRD-01) - Monitor the scrap iron quantity. Request for tender approval from HQ every year and to be disposed annually
	Genting Sabapalm Estate - To include decanter cake handling training in training matrix yearly. - To make sure that daily PPE monitoring checklist is updated by daily basis
Assessment Conclusion:	 Genting Sabapalm Oil Mill Evidence of training for Safe Working Procedure at Loading Ramp and briefing record of HIRARC (SP-MGR-01-FO1-1) updates on handling of sharp equipment at Grading Area were sighted on 14/08/2024 A designated area for placing the loading spike during off-duty hours has been provided to reduce risks and hazards. Evidence of disposal of 39.48 mt scrap iron by appointed vendor from 26/08/2024 to 29/08/2024 was sighted
	Genting Sabapalm Estate - Evidence of training record for decanter cake handling and PPE enforcement for involved worker was carried out on 26/08/2024 - Sighted evidence of daily PPE monitoring checklist for decanter cake handler has been conducted accordingly. Thus, Major NC was closed on 03/10/2024

Non-conformity			
NCR Ref #	2534462-202408-N1	Issued Date	15/08/2024
Due Date	Next Assessment Visit	Closure Date	"Open"



Indicator & Category (Critical / Minor)	7.3.2 – Minor
Statement of Nonconformity:	Implementation of waste management procedures is not adequately implemented
Requirement Reference:	Proper disposal of waste material, according to procedures that are fully understood by workers and managers, is demonstrated.
Objective Evidence:	Genting Sabapalm Estate
	Verification was conducted at the clinical waste store located at the back of the clinic, indicated that clinical waste (SW 404) was stored accordingly. However, there is no labelling observed providing information regards to generated date, name, address, telephone number, type of waste and scheduled waste code.
	This practice is in violation of the Scheduled Waste Management, Doc. No. SMP-GPB-11, Rev.02, updated September 2020, Clause 8.4- Labelling (Regulation, Third Schedule_ which stating that all scheduled waste containers shall be clearly labelled as well as Environment Quality Regulations (Scheduled Waste) 2005, under the Environmental Quality Act of 1974.
Corrections:	The HA misunderstand the placement of the label, where she only places it prior to disposal date.
Root Cause Analysis:	To stick the label with relevant information as per regulation requirements.
Corrective Actions:	To conduct refresh training to the HA and her assistant to ensure they understand more as per SMP-GPB-11
Assessment Conclusion:	Corrective action plan has been reviewed and deemed to be satisfactory to address the Minor Nonconformity. Evidence of the CAP will be verified during next assessment.

Opport	Opportunity for Improvements			
OFI#	Description			
OFI 1	2534462-202408-I1			
	Indicator: 1.1.4			
	Communication with the identified stakeholders could be improved by diversifying the channels used to ensure more effective information sharing.			

Positive Findings		
PF#	Description	
PF 1	Good document retrieval	
PF 2	Good commitment from the Management Team during the assessment	
PF 3	Good establishment of signages around the estate and mill.	



3.3.1 Status of Nonconformities Previously Identified and Opportunity for Improvement

Previous Audit Critical (Major) Non-conformity				
NCR Ref #	2367634-202307-M1	Issued Date	13/07/2023	
Due Date	13/10/2023	Closure Date	18/09/2023	
Indicator & Category (Critical / Minor)	2.2.2 (Critical) - Escalated			
Statement of Nonconformity:	There is no mechanism to m parties.	nonitor compliance of legal re	quirement for contracted	
Requirement Reference:	All contracts, including those for FFB supply, contain specific clauses on meeting applicable legal requirements, and this can be demonstrated by the third party. Evidence of legal due diligence of all contracted third parties, recruitment agencies (licensed/ accredited) for migrant workers, service providers and labour contractors, is available.			
Objective Evidence:	Genting Sabapalm Estate Verification to close minor non-conformities found out there is still business licenses that used address from other places. Details as per below 1. Man`znie Trading R41307/2020, Shops location: Lot 7, Block M Tingkat Bawah Bandar Letat Jaya, Batu 04, Jalan Lintas Utara, Sandakan. Due to reoccurrence of same issues for the same indicator, minor non-conformity have been escalated to critical non-conformity.			
Corrections:	Immediate meeting with sundry shop operators has been held on 13/07/2023. All of them has been given written reminder to settle their business licenses within one (1) month from the date of the letter issued. They also required to submit their copy of valid business licenses to estate management for physical verification on 14/08/2023. They will not be allowed to continue operating their business if their business licenses not complied as per Tenancy Agreement after verification.			
Root Cause Analysis:	No proper documentation maintain by the estate to ensure all required legal requirements complied by the sundry shop operator.			
Corrective Actions:	The PIC (Estate CC) will monitor the sundry shop operator tenancy agreement compliance on a yearly basis by using the tenancy and legal compliance checklist during the renewal of contract. If the sundry shop found not complied with the legal requirements and tenancy agreement, the contract will not renewed and new tender issued.			
Assessment Conclusion:	by 4 sundry shop owners form was available for versions. 2. All of the sundry shop or business licenses within letter was issued dated 1. 3. Maz'nie Trading has character of the control of the sundry shop of the control of the co	hop operators has been held and the management representification. where has been given writter one (1) month from the date 13/07/2023 and available for valued their legal name to Nurn the letter dated 01/08/20 ding is now operating under erified the Business Liceles) and BLN/2-023/3320 (Fo	reminder to settle their of the letter issued. The verification. Aisyah Trading, effective 23 to the management. er the license name of nse with License ID:	



	Aisyah Trading w 27/07/2023.	ith premise locate	ed at Genting Sabahpalm	Estate, dated
	4. The estate has established a "Tenancy Agreement Checklist" to monitor the sundry shop operator tenancy agreement compliance. Verified the tenancy Agreement Checklist for Nur Aisyah Trading dated 23/08/2023. Based on the implementation of the corrections and corrective action plans, it can be concluded that the raised non-conformity has been effectively addressed. Therefore the critical non-conformity is effectively closed on 18/09/2023.			
Effectiveness Closure (for previous audit closed Critical NC):	The auditor has conducted stakeholder consultation during the audit and has invited Kedai Runcit Nuryani and Nur Aisyah Trading. Based on the interview, the owner informed they have updated their business licenses. The management will request all the sundry shop to provide all related business licenses during renewal of tenancy agreement every year.			
	Evident the latest busin	ness licenses as be	low:	
	License/No	Name	Premise Address	Barang- barang Berjadual
	Runcit/ GR12002465 Effective date: 23/01/2024	Kedai Runcit Nuryani	Genting Plantations Berhad, Genting Sabapalm Estate, P.O. Box 901, Sandakan Sabah, 90710 Beluran Sandakan, Sabah	Gas Petroleum Cecair (140kg)
	Kedai Runcit/License ID: BLN/2016/710 Valid to 31/12/2024	Kedai Runcit – Catherine bt Jawani Pemilik bersama: Floriana Stanley Kiming	Kg. Bukit Tinggi Sabapalm, Sabah	nil
	Kantin/Katering ID License: BLN/2023/3320 dated 29/01/2024	Nur Aisyah Trading menjalankan perniagaan makanan dan minuman	Genting Sabapalm Estate	nil
	Kedai Runcit/ Membekal Barangan Runcit dan Pemborong LPG (Tong gas) secara runcit ID License: BLN/2023/3321 dated 29/01/2024	Nur Aisyah Trading – Runcit/Borong	Genting Sabapalm Estate	nil



	1.Kedai Makanan Bermasak Islam 2.Kedai Makanan dan Minuman ID License: BLN/2020/1482 dated 21/01/2024	Warung Shema (Kedai dan Minum Bermasak Islam)	Genting Sabapalm Estate, Paitan Beluran, Sabah	nil	
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Previous Audit Minor N	on-conformity		
NCR Ref #	2367634-202307-N1	Issued Date	13/07/2023
Due Date	Next Surveillance Assessment	Closure Date	15/08/2024
Indicator & Category (Critical / Minor)	4.2.3 – Minor		
Statement of Nonconformity:	Complaint received has not b	een responded in a timely ma	anner.
Requirement Reference:	The unit of certification keeps parties to a grievance informed of its progress, including against agreed timeframe and the outcome is available and communicated to relevant stakeholders.		
Objective Evidence:			
Corrections:	The complainer and sundry progress of the issue on 12.7 and replacement of the damon 22.7.2023. The completion	age septic tank and piping w	elivered on the same day orks has been completed



	the complainer.	
Root Cause Analysis:	1. Estate is aware of the issue and has sent own carpenter to do inspection and evaluation of the cost involved to repair or replace the septic tank of the respective sundry shop in the beginning of April 2023 but the action has not been documented in order to respond the request dated on 21.03.2023 to respective complainer as per SMP-GPB-19 revision 05.	
	2. Lack of communication and follow up between shop operator and estate management while obtaining quotation to replace the damage septic tank coupled with temporary change in management. Due to the SEM overseeing the estate at that point, information on the subject was not communicated to the returning manager, of which approval would be required by the General Manager. This also caused the issue taking a longer period of time to respond as the issue involve high amount of cost.	
Corrective Actions:	 Dedicate PIC (Assistant Manager) will be appointed and train to handle all complaint, grievances and enquiries as well as risk management. PIC in charge of social and risk management has been given training on 15/07/2023. 	
Assessment Conclusion: Verification on previous complaint confirmed that the repaired has 31/07/2024 as recorded in the Complaint/Enquiry Form signed and by the complainant. The complainant also has been invited for consaudit for further clarification.		
	Additionally, sighted appointment letter for Assistant Manager by Manager as person who responsible to attend all complaints, grievances, and enquiries from stakeholders as per Complaints and Grievances Handling Procedure, Doc. No. SMP-GPB-19, Rev. 05, dated June 2022. Training regards to the procedure also has been provided and re-briefed by Sustainability Department from HQ on 15/07/2023 with pictorial evidence, materials of training as well as evaluation of training effectiveness.	

Previous Audit Minor N	Previous Audit Minor Non-conformity		
NCR Ref #	2367634-202307-N2	Issued Date	13/07/2023
Due Date	Next Surveillance Assessment	Closure Date	15/08/2024
Indicator & Category (Critical / Minor)	3.3.2 – Minor		
Statement of Nonconformity:	The spillage of diesel located at Genting Sabapalm POM was not properly handled, contained from entering drain and adjacent effluent pond as SDS dated 04/10/2019.		
Requirement Reference:	A mechanism to check consis	tent implementation of proce	dures is in place.
Objective Evidence:	 Found spillage of diesel mark on soils at skid tank storage located in Genting Sabapalm POM and later covered with soils. SDS sampled for Diesel. Petronas Diesel Euro 5 (B7) Released 04/10/2019. Section 16: Accidental release measures stated Prevent product from entering drain as environmental precautions. Contain spillage and then collect with noncombustible absorbent materials (e.g. Earth, sand, diatomaceous earth, vermiculite). 		



	Standard Operating Procedure (SOP) Rev.03, dated 11/10/2013 under Steps in managing and handling fuel could be further improved explaining method to handle and contain spillage.	
Corrections:	 Training on managing and handling fuel to respective PIC The diesel spillage on the soil was contained and collected with sand filled in the empty fertilizer bag. 	
	3. The contaminated soil was sent to schedule waste store.	
	 To further improve the SOP Rev.03, date 11/10/2013 under Steps in managing and handling fuel. 	
Root Cause Analysis:	 No proper spillage containment kit was available Oil trap is too small 	
Corrective Actions:	1. Estate to ensure PIC are well trained and understand on managing and handling fuel spillage as per SDS and revised SOP.	
	2. Oil trap will be increased in size.	
	- To review the Standard Operating Procedure (SOP) Rev.03 dated 11/10/2013 under Steps in managing and handling fuel (contain spillage).	
Assessment Conclusion: Verification of corrective actions confirmed the following has been implemented:		
	- Improved diesel containment in Genting Sabapalm Oil Mill (GSOM) for use of both Genting Sabapalm Oil Mill (GSOM) and Genting Sabapalm Estate (GSPE)	
	- Availability of spill kits in diesel skid tank containment as well as lubricant store, vehicle parking area and workshop	
	- Revised SOP Rev. 4 of Steps in managing and handling fuel (contain spillage)	
	- Latest Safe Operating Procedure & Environmental Control Procedure (SOP & ECP training; Date: 27/03/2024. Sighted training understanding evaluation documents for attendees and found to be sufficient to conclude effectiveness of the training.	
	Visit confirmed no recurrence with evidence verified above. Hence, Minor Nonconformity closed on 15/08/2024.	

Previous Audit Minor Non-conformity			
NCR Ref #	2367634-202307-N3		
Due Date	Next Surveillance Assessment Closure Date 15/08/2024		15/08/2024
Indicator & Category (Critical / Minor)	7.8.3 – Minor		
Statement of Nonconformity:	Effects of mill effluent discharge were not adequately monitored.		
Requirement Reference:	Mill effluent is treated to be in compliance with national regulations. Discharge quality of mill effluent, especially Biochemical Oxygen Demand (BOD), is regularly monitored.		
Objective Evidence:	In regard to the Mill Effluent management, the DOE Compliance Schedule has required for river water quality monitoring to be done by establishing 2 sampling		



Corrections:	 points, approved by DOE, at the upstream and downstream, to monitor the impacts of effluent discharge to the nearest water bodies. 1. There was no evidence that the established sampling points at the downstream and upstream obtained approval from DOE. 2. The established upstream sampling point was after the "Environmental Impact Point" and not before as required to monitor the difference in river water quality via water sampling. Send a letter to Ketua Pengarah Jabatan Alam Sekitar on the proposed location for
Root Cause Analysis:	upstream and downstream sampling points for his approval. Management was not aware of the requirement of the sampling points to be approved by DOE.
Corrective Actions:	Due to frequent changes in the mill management team, dedicated PIC at regional office have been appointed to monitor mills permits, legal requirements as well as KB compliance and update any changes if any.
Assessment Conclusion:	Verification of corrective actions confirmed the following has been effectively implemented: - Letter to DOE and Certificate of Analysis # E240730-07-0; Lab Ref. # E240730/07A-07C; Sampling date: 30/07/2024; Report date: 08/08/2024 for sample marking (descriptions) as following: A: Upstream Labuk River – BOD <2 B: Downstream Labuk River – BOD <2 C: POME Final Discharge Facultative Pond # 2 – BOD: 82.4 - Environmental Compliance Audit Report (Third Party Audit by RehPro Jupri Bin Mohd. Bani; EA0157; CISEC MY-1011) for Genting Oil Mills (Sabah) Sdn. Bhd.; Audit tracking # JAS.SSK.600-3/1/3/01/2024; Report Ref. # RNK/JB/ECA/2024-010; Result: 0 NC + 5 Observations. Previous Environmental Compliance Audit (Third Party Audit by The Best Solution Mohd. Hairimi Bin Mohd. Ali; EA0101; CESSWI 3756) Report Ref. # AUDIT/JP/GSOM/12/05/2023; Audit date: 12/05/2023; Report date: 16/05/2023; DOE Audit tracking # ASSH(B)31/152/000/014/AUDIT2023/1 (005261); Result: 2 AFI + 4 Observations - Identified PIC as per letter of Appointed Management Representative for ISCC, RSPO and MSPO Related Matters; Date: 26/06/2024 of Mill Manager by Assistant
	Vice President - Processing (Malaysia). Visit confirmed no recurrence with evidence verified above. Hence, Minor Nonconformity closed on 15/08/2024.

Previo	Previous Audit Opportunity for Improvement			
OFI#	Description			
OFI 1	2367634-202307-I1			
	Indicator: 6.5.3			
	Checklist for new mother assessment can be further improved by identifying relevant questions included in the checklist base on the timing of assessment to obtain more information on new mothers need.			



Verification / Follow-up actions:

It has been verified that new mother assessment has been conducted with interview session and relevant questions were prepared according to checklist base. The questions based on checklist provide more coverage and details on new mother needs.

OFI 2 | 2367634-202307-I2

Indicator: 3.6.1

The HIRARC to be further improved to ensure all developed HIRARC to be consistent with the new formats, as per HIRARC New Risk Management Regulations.

Verification / Follow-up actions:

There is evidence that that HIRARC documents has been prepared with new format as per HIRARC New Risk Management Regulations.

OFI 3 2367634-202307-I3

Indicator: 7.2.10

The planning to conduct the Annual Medical Surveillance for each chemical handlers could be further enhanced.

Verification / Follow-up actions:

Based on medical surveillance conducted for mill and estate in 2024, it was concluded that each chemical handlers were involved and advance planning has been made with appropriate list of chemical handlers and Occupation Health Doctor (OHD) appointment.

3.3.2 Summary of the Nonconformities and Status

CAR Ref.	Category (Critical / Minor)	P&C Indicator	Issued Date	Status & Date (Closure)
1929260-202007-M1	Critical	2.3.1	09/07/2020	Closed out on 05/10/2020
1929260-202007-M2	Critical	4.1.1	09/07/2020	Closed out on 05/10/2020
1929260-202007-M3	Critical	6.2.3	09/07/2020	Closed out on 05/10/2020
1929260-202007-M4	Critical	6.5.2	09/07/2020	Closed out on 05/10/2020
1929260-202007-N1	Minor	1.1.5	09/07/2020	Closed out on 02/06/2021
1929260-202007-N2	Minor	3.3.2	09/07/2020	Closed out on 02/06/2021
1929260-202007-N3	Minor	3.4.2	09/07/2020	Closed out on 02/06/2021
1929260-202007-N4	Minor	3.5.1	09/07/2020	Closed out on 02/06/2021
1929260-202007-N5	Minor	5.2.2	09/07/2020	Closed out on 02/06/2021
1929260-202007-N6	Minor	6.5.3	09/07/2020	Closed out on 02/06/2021
1929260-202007-N7	Minor	7.11.3	09/07/2020	Closed out on 02/06/2021
2189110-202204-M1	Critical	2.1.1	15/04/2022	Closed out on 15/07/2022
2189110-202204-M2	Critical	3.6.1	15/04/2022	Closed out on 15/07/2022



2189110-202204-N1	Minor	2.2.2	15/04/2022	Escalated to Critical NC
2189110-202204-N2	Minor	2.2.3	15/04/2022	Closed out on 13/07/2023
2189110-202204-N3	Minor	3.4.2	15/04/2022	Closed out on 13/07/2023
2367634-202307-M1	Critical	2.2.2	13/07/2023	Closed out on 18/09/2023
2367634-202307-N1	Minor	4.2.3	13/07/2023	Closed out on 15/08/2024
2367634-202307-N2	Minor	3.3.2	13/07/2023	Closed out on 15/08/2024
2367634-202307-N3	Minor	7.8.3	13/07/2023	Closed out on 15/08/2024
2534462-202408-M1	Major	3.6.2	15/08/2024	Closed out on 03/10/2024
2534462-202408-N1	Minor	7.3.2	15/08/2024	"Open"

3.4 Stakeholders and previous land owner / user consultation

Stakeholder consultation involved internal and external stakeholders. External stakeholders were contacted by telephone to arrange meetings at a location convenient to them to discuss Genting Sabapalm Oil Mill Certification Unit's environmental and social performance, legal and any known dispute issues.

Meetings were conducted with stakeholders to seek their views on the performance of the company with respect to the RSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and later was verified with the management team. Any comment which is not complying to the RSPO P&C requirements have been incorporated as an assessment finding.

Structured worker interviews with male and female workers and staff were held in private at the workplace. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as below.

Stakeholders contacted					
Type of Stakeholder (e.g. Internal, Union, Contractor, Governmental Department, NGO, External, Communities)	Stakeholder name / organization	Means of communication (e.g. face to face interview, email, phone interview, comment from public notice)			
Smallholder/FFB Supplier	En. Jamil Ampak, Kg Kolagan Pn Saluma Kundur, FFB Supplier	Face to Face			
Government	Klinik Kesihatan Tagas-Tagas	Face to Face			
Government	Balai Polis Tagas-Tagas	Face to Face			
Government	SK Ladang Sabapalm	Face to Face			
Communities	Kg Klagan	Face to Face			
Vendor	Sundry Shop – Kedai Runcit Nuryani	Face to Face			
Vendor	Canteen - Nur Aisyah Trading	Face to Face			



Stakeholders comment

1 Feedbacks: Smallholders

There is agreement and FFB rates and referred to MPOB price. No issue on payment and the representative from Kg Klagan also one of the FFB supplier and has sent FFB since 2007.

Audit Team verification and response:

The management always maintain the close relationship with local communities. No further verification required.

2 Feedbacks: Klinik Kesihatan Tagas-Tagas

There are 10-20 persons from Genting Sabapalm have received treatment (both local and foreign workers) for pregnancy check-ups and illnesses such as high blood pressure, diabetes, etc. Prioritize emergency cases for foreigners if they don't have enough money.

Audit Team verification and response:

The management always maintain the close relationship with government agencies and local communities. No further verification required.

3 Feedbacks: Balai Polis Tagas-Tagas

Usually there is no criminal issue related to Genting Sabapalm workers, just receive reports of fights between local people and rarely for foreigners. No drug issues. The Mill helps to deliver water for the use of police stations in Tagas-Tagas (>50%).

Audit Team verification and response:

The management always maintain the close relationship with government agencies and local communities. No further verification required.

4 Feedbacks: SK Ladang Sabapalm

There are 102 students, approximately 80% come from Genting Sabah Palm Oil Mill and Estate. There is always assistance and donations from the estate and mill in terms of gift donations for school events, materials, black soil from the mill, the welfare of staff, helping to make ditches, repairing schools and teachers' houses. The teacher lives in the estate area opposite the housing of the mill quarters. And the school is also in the estate compound.

Audit Team verification and response:

The management always maintain the close relationship with government agencies and local communities. No further verification required.

5 Feedbacks: Kg Klagan

There is no operation or activities of the Genting Sabapalm Oil Mill and Estate. There are residents who work in mill and estate. The village representative also one of the FFB suppliers to Genting Sabapalm Oil Mill.

Audit Team verification and response:

The management always maintain the close relationship with local communities. No further verification required.

6 Feedbacks: Sundry Shop – Kedai Runcit Nuryani and Canteen - Nur Aisyah Trading

No issues arise, all vendors were provided with contract agreement. The vendor will meet the manager directly when needed. The sundry shop and canteen vendor rented the shop from the management with appropriate rate and all the repairs will be covered by the management. The sundry shop and canteen were required to give the copy of business licenses and permits to the estate for monitoring.



Audit Team verification and response:

The management always maintain the close relationship with vendor and suppliers. No further verification required.

List of land owner / user contacted							
Name	Years of ownership / used	Land area (ha)	Agreement (Yes / No)	Agreement base on FPIC (Yes/No)	Compliance on the agreement terms and conditions		

Based on comprehensive desktop studies, documentation reviews, and records reviews, there is no evidence of land ownership by other users or any customary rights associated with the land currently under oil palm operations. The Unit of Certification is in its third generation of planting, with the current landowner holding the property for over 25 years. A review of the complaint and grievance records during audits confirms that there have been no issues related to land conflict involving this Unit of Certification. Furthermore, interview records from previous and current assessments, including those with local communities, as maintained by BSI MY, indicate that there are no ongoing or historical conflicts related to the land in question.

As a precaution, the CB maintains a mechanism to identify and consult any interested parties should any claims or rights be identified in the future. This includes keeping track of all consultations conducted during the certification cycle to ensure comprehensive coverage.

Previou	Previous land owner / user comment			
	Feedbacks: N/A			
	Audit Team verification and response: N/A			

3.5 Impartiality and conflict of interest

During this assessment there was no circumstances or pressure that had influenced the independence or confidentiality of the assessment team.



Formal Signing-off of Assessment Conclusion and Recommendation

The audit objectives have been achieved and the certificate scope is appropriate. Based on the results of this audit, it is concluded that **Genting Oil Mill (Sabah) Sdn Bhd – Genting Sabapalm Oil Mill** has complied with the Malaysia National Interpretation 2019 of the RSPO P&C 2018 and audit criteria identified within the audit report. It is deemed that the management system has achieved its intended outcomes. Therefore, it is recommended that **Genting Oil Mill (Sabah) Sdn Bhd – Genting Sabapalm Oil Mill** is remain certified.

Report prepared by	Acceptance of As	sessment Conclusion	
Name: Fahmi Bin Othman	Name: James Chung Khim Hon	Name: Abdull Rahim Wilson Abdullah	
Company Name: BSI Services Malaysia Sdn. Bhd	Company Name: Genting Oil Mills (Sabah) Sdn Bhd	Company Name: Genting Plantations Berhad	
Title: Client Manager	Title: SVP – Group Processing	Title: SVP - Plantation (Malaysia)	
Signature:	Signature: (I the undersigned, being the most senior relevant management representative of the operation seeking or holding certification, agree with the contents of this report and accept the liability in execution of the procedure in the report.)	Signature: (I the undersigned, being the most senior relevant management representative of the operation seeking or holding certification, agree with the contents of this report and accept the liability in execution of the procedure in the report.)	
Date: 15/10/2024	Date: 23/10/2024	Date: 23/10/2024	



Appendix A: Summary of Findings

Criterio	n / Indicator	Assessment Findings	Compliance		
Principle 1: Behave ethically and transparently					
	n 1.1: The unit of certification provides adequate information to relevant ate languages and forms to allow for effective participation in decision makes		SPO Criteria, in		
1.1.1	(C) Documents that are specified in the RSPO P&C are made available to the public. - Critical (Major) compliance -	The management has established the Procedure on Requests and Responses (Doc No.: SMP-GPB-25). Under 4.1.4: Documents listed as Publicly available: 1. Company Annual Report 2. Company Sustainability Report 3. Group Policies 4. Reports related i.e.: EAI (Environmental Aspect Impact Assessment), EIA (Environment Impact Assessment) 5. RSPO External Audit reports 6. Pollution Prevention & Reduction Plan 7. Continuous Improvement Plan 8. Complaints and Grievances details & procedure 9. Negotiation and Compensation procedure 10. Sexual Harassment procedure 11. Social Management Plan 12. OSH Management Plan This procedure has been communicated to all stakeholder during muster and visitor's briefings, meetings, and through notice boards as per 1.1.4.	Complied		

1.1.2	Information is provided in appropriate languages and accessible to relevant stakeholders Minor compliance -	The management has established Procedure for Consultation and Communication (Doc No: SMP-GPB-17, Rev: 04, Issue date 15/04/2024).	Complied
		Procedures and Responsibilities for Implementation 5.1 Communication and consultation mechanism should be design in collaboration with workers, local communities and other affected or interested stakeholders. These should consider the use of appropriate and existing local mechanisms, the national language and the use of translator.	
		Evident that all information has been provided in Bahasa Malaysia and English. It has been verified based on the document review. As per verification, all document that classified as publicly available has been documented in Bahasa Malaysia and English. As per stated in the consultation and communication procedure, explanation will be given by the person in charge if the requester is using other than Bahasa Malaysia and English.	
1.1.3	(C) Records of requests for information and responses are maintained Critical (Major) compliance -	Evident the records of appropriate action taken in response to input from internal and external stakeholders meeting conducted on 06/06/2024 and 11/07/2024 as elaborated in 1.1.4 such as type of contribution to community, permission for using estate roads, road maintenance, security patrolling, maintenance of wooden worker quarters, jetty lighting, jetty extension (dry season), etc.	Complied
1.1.4	(C) Consultation and communication procedures are documented, disclosed, implemented, made available, and explained to all relevant stakeholders by nominated representative. - Critical (Major) compliance -	The management has established Procedure for Consultation and Communication (Doc No: SMP-GPB-17, Rev: 04, Issue date 15/04/2024).	OFI
		Procedures and Responsibilities for Implementation	



- 5.1 Communication and consultation mechanism should be design in collaboration with workers, local communities and other affected or interested stakeholders. These should consider the use of appropriate and existing local mechanisms, the national language and the use of translator.
- 5.6 The meeting shall be carried out at least half yearly for internal stakeholders and annually for external stakeholders or when necessary.
- 5.9 Following are topics or issues that shall be discussed (but not limited to):
 - 1. Relationship with the company
 - 2. Opportunities for employment
 - 3. Participation in decision making
 - 4. Provision of housing, sanitation, amenities and educational support
 - 5. Pay, conditions, facilities, safety and trainings
 - 6. Forced labour issue relating to the 11 ILO Indicators
 - 7. Medical and health facility
 - 8. Social issues discrimination, sexual harassment and road access facility etc.
 - 9. Land issues
 - 10. Complaints and grievances
 - 11. Company approach to community development
 - 12. FPIC
 - 13. Environmental protection and pollution prevention plan
 - 14. Biodiversity conservation and wildlife protection



15. Suggestion for improvement

Under clause 6.1:

OUs shall communicate the following flowchart with their stakeholders for comments. This can be done during routine stakeholder meeting via email or postage.

Genting Sabapalm Oil Mill

Stakeholders meeting with Smallholders (External) for Genting Sabapalm Oil Mill has been conducted on 1406/2024 attended by Mill Manager, Marketing Manager, Sustainability Department, Sr Assistant Genting Sabapalm Estate (GSPE), Document Controller GSOM, Mill Engineer GSOM, and smallholders (Zurinah Abah, Rossledy A/K Jus Bowen, Norlena Tangkawang (David Jais Rep), En Maika Ibau, Luaren Jais, Mursalim Hattamu (Dragon Villa Rep), and Ismail Marupu (Tang Hong Piau rep).

The previous External Stakeholders consultation FY 2023 at Kelab Labuk Genting Sabapalm Estate (GSPE) on 11/04/2023 attended by Genting Sabapalm Estate (GSPE) Manager and Assistant Manager GSPO Manager, Ketua Kg Tagas-tagas, Ketua Kg. Klagan, JPPK Kg. Bambangan, SK Tagas-tagas, SMK Pamol, Palm Mach Sdn Bhd, ICP Agro Solution, Assistant Manager Pamol Estate, Klinik Kesihatan Tagas-tagas, etc.

The training to all workers as per checkroll on QESH & Sustainability Policy on 19/03/2024 at GSOM Muster Area that covered Quality Policy, Environment Policy, Occupational Safety and Health Policy, Sustainability Policy, Human Policy, Sexual Harassment Policy, Zero

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Burning Policy, Ethical Conduct and Integrity Policy, Social Policy and Food Safety Policy.

Genting Sabapalm Estate

External Stakeholder Consultation Meeting FY2024 has been conducted on 11/07/2024 at Kelab Labuk, GSPE attended by 21 person such as Manager, Assistant Manager and staff of GSPE, Auxiliary Police of GSPE, Warden Jemaat St Paul (church), Medical Assistant Klinik Kesihatan Tagas- Tagas, JKKK Kampung Tagas-Tagas, SK Ladang Sabapalm, HUMANA teacher, OCS Police Stattion Tagas-Tagas, Ancom Crop Care, SMK Pamol, SK Tagas-Tagas dan SK Ladang Sabapalm. Part of the agenda covered safety briefing, introduction, approval of 2023 minutes meeting, briefing on MSPO, RSPO, ISCC, and OSH, any matters arising. All matter arising has been discussed and appropriate actions have been taken.

Training on company policies has been conducted on 07/02/2024 and 16/02/2024 covered Quality Policy, Environment Policy, Occupational Safety and Health Policy, Sustainability Policy, Human Policy, Sexual Harassment Policy, Zero Burning Policy, Ethical Conduct and Integrity Policy, Social Policy and Food Safety Policy.

Genting Sabapalm Oil Mill and Genting Sabapalm Estate

Internal Stakeholders Consultation has been conducted on 06/06/2024 at Kelab Labuk, Genting Sabapalm Estate attended by Estate Manager and Assistant Manager, Mill Manager, Chief Clerk (Gender Committee), Sustainability GSPE, Auxiliary Police, Welfare Committee Chairman, Liong Enterprise, Warung Shema, Kedai Nurani, Dinamik Enterprise, Syarikat CM, Hon Kim Enterprise,

		Syarikat Tan Hong Transport, Syarikat Abadi Maju, Nur Aisyah Trading and AAA Unit.	
		OFI Communication with the identified stakeholders could be improved by diversifying the channels used to ensure more effective information sharing.	
1.1.5	There is a current list of contact and details of stakeholders and their nominated representatives. - Minor compliance -	The mill and estates have maintained the List of Stakeholders FY 2024 includes categorized as Contractors, Vendors/Suppliers, Local Community and Other Interested Parties (Government Agencies, School, Hospitals, Balai Polis, Village, OCP, NGO, etc.).	Complied
Criterio	n 1.2: The unit of certification commits to ethical conduct in all business of	perations and transactions.	
1.2.1 A policy for ethical conduct is in place and implemented in all business operations and transactions, including recruitment and contracts. - Minor compliance -		The management has established the Ethical Conduct and Integrity Policy approved by President & Chief Operating Procedure dated 22/06/2015. Genting Plantations is committed to always conduct its business ethically and with integrity. All employees of the Group are expected to adhere to the following values: 1. Respect for fair conduct of business	Complied
		Refrain from all forms of corruption, bribery and fraudulent use of funds and resources	
		Full, fair, accurate and timely disclosure of relevant facts in all reports and documents dealings with applicable regulations and laws	
		4. Respect and protect confidential and or privileged information to which we have access in the course of our duties.	

		Every employee is accountable for adherence to this policy and to report violations or suspected violations. This policy operates in conjunction with out Whistleblower Policy. The training to all workers as per check roll on QESH & Sustainability Policy on 19/03/2024 at Genting Sabapalm Oil Mill Muster Area that covered Quality Policy, Environment Policy, Occupational Safety and Health Policy, Sustainability Policy, Human Policy, Sexual Harassment Policy, Zero Burning Policy, Ethical Conduct and Integrity Policy, Social Policy and Food Safety Policy. Evident the samples of PK Transport Agreement dated 01/08/2023 between Genting Oil Mills (Sabah) Sdn Bhd and Juita Baru Sdn Bhd valid till 31/07/2025.			
		The transporters and contractors shall ensure compliance with the requirements on RSPO, MSPO and ISCC. The transporters and his employees shall be aware of existing company policies including Ethical and Integrity Policy.			
1.2.2	A system is in place to monitor compliance and the implementation of the policy and overall ethical business practice. - Minor compliance -	System to monitor compliance and the implementation of the policy established through the finance internal audit RSPO/MSPO conducted by internal audit department (IAD) on 12/07/2024. There are no issues on ethical conduct has been raised.	Complied		
Princip	le 2: Operate legally and respect rights				
Criterion 2.1: There is compliance with all applicable local, national and ratified international laws and regulations.					
2.1.1	(C) The Unit of Certification complies with legal requirements - Critical (Major) compliance -	Genting Plantations Berhad diligently monitored compliance with permits and licenses, with oversight from the operating units and the sustainability team. Respective operating units will undertake	Complied		

the responsibility of identifying, managing, updating, and tracking the legal requirement as well as monitoring the status of legal compliance.		
Genting Sabapalm Oil Mill		
License / Permit	Reference	Validity Date
MPOB License	620051004000	28/02/2025
Permit Barang Kawalan Berjadual – Diesel (Euro 2M)	KPDNHEP.SDN. 18/2021 (SK)	29/09/2024
Power Air Compressor	PMT-SB/20 34117	16/06/2025
Sterilizer 1	PMT-SB/20 36506	16/06/2025
Sterilizer 2	PMT-SB/20 36506	16/06/2025
Boiler No. 3	APU2. (D40/82/2002)	13/06/2025
Monorail Host Crane No.1	SB PMA 53/PMT-SB/20 36507	16/06/2025



Jadua Sekita	ual Pematuhan Alam itar	05261	30/06/2025
	en bagi Pepasangan sendirian	59942/2023/00 133	21/03/2025
Weigh	ghbridge Calibration	5106/L115-30 MT	06/06/2025
Permit worke	mit for hiring foreign kers	200601002661	28/09/2024
Genting	ng Sabapalm Estate		
Licens	nse / Permit	Reference	Validity Date
МРОВ	OB License	523495002000	31/12/2024
Berjac	nit Barang Kawalan adual – Petrol 95 Oliter/day)	KPDNHEP.SDK. 100/2021(PK)	20/09/2024
Sabah	• 1	BN-1598/7/P	29/09/2024
DOSH Comp	SH Permit (Air npressor Receiver)	PMT-SB/23 65340	17/10/2024



		Permit for hiring foreign workers	JTK.H.SDK.600 - 4/1/1/01261/0 05604	01/10/2024	
		Licence for Workers Wages Deduction	JTKSBH/PMT/1 13/2021/0400	11/03/2026	
2.1.2	A documented system for ensuring legal compliance is in place. This system has a means to track changes to the laws and regulations. - Minor compliance -	Genting Plantations Berhad diligently monitored compliance with permits and licenses as per Sustainability Management Procedure Manual, Legal Requirement Register, Doc. No. SMP-GPB-22, Rev. 13, last updated on 15/04/2024.			Complied
		All legal requirements w Register, Doc. No. SMP-GF register is reviewed regulations or amended legal requirements. The content of	PB-22 available at array and updated uirements that are	the estate and mill. The as and when there are applicable to the estate	
		 List of local legal requirements applicable to plantation and mill operations in Malaysia and East Malaysia. List of international standards/requirements applicable to plantation operation in Malaysia: 			
		 Part 1: Environme Part 2: Safety and Part 3: Social Part 4: Best Practi Part 5: Internation 	Health ces and other req		

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2.1.3	Legal or authorised boundaries are clearly demarcated and visibly maintained, and there is no planting beyond these legal or authorised boundaries.	Estate's maps clearly showing the estates boundary while Palm Oil Mill's border marked through the fencing of the mill area.			Complied
	- Minor compliance -	The demarcation at estate was by using concrete pegging and boundary trenching. Site visit confirmed at P103H and P12 that boundary packs (Red Poled) available along the perimeter boundary. There was no evidence of plantings beyond the perimeter boundary as verified during the site visit at the boundary area. Verified location of boundary stone at location:			
	Estate		Loca	tion	
		Genting Sabapalm Estate	5°58'11.5"N	117°23'02.8" E	
		Genting Subupum Estate	5°54'31.3"N	117°23'31.1" E	
Criterio	n 2.2: All contractors providing operational services and supplying labour,	and Fresh Fruit Bunch (FFB) s	suppliers, comply wit	th legal requirements.	1
2.2.1	A list of contracted parties is maintained Minor compliance -	Genting Sabapalm Oil Mill and Sabapalm Estate's management has maintained a list of contracted parties, which is documented in the List of Stakeholders. Among contracted parties listed are JXXXX BXXX Sdn Bhd, CXXXX SXX MXX Trading Sdn Bhd, AXXXXX Bin AXXXXX and HXX XXX Enterprise. The list includes List of Customer, List of Supplier, Local Community Heads, Neighbours, Local Authorities, Union Associations, Foreign Country Embassies, and Vendors which (Contractors & Suppliers).			Complied
2.2.2	All contracts, including those for FFB supply, contain specific clauses on meeting applicable legal requirements, and this can be demonstrated by the third party.	Genting Plantations Berhad has established very specific agreement contracts for appointed contractor and FFB suppliers. The contracts were available for verification for all contracted parties with the mill and estate which contains specific clause on meeting applicable			Complied

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Evidence of legal due diligence of all contracted third parties, recruitment agencies (licensed/ accredited) for migrant workers, service providers and labour contractors, is available.

- Minor compliance -

legal requirements to them, disallowing young/child/forced/trafficked labour with protection clause should be made in place. Verified documents sample of contractors and FFB Suppliers as table below:

Unit of Certification	Sample of Contractor		
	CPO & PK	JXXXX BXXX Sdn Bhd	
Genting Sabapalm Oil Mill (GSOM)	Transporter	CXXXX SXX MXX Trading Sdn Bhd	
	EED Cumplion	AXXXX Bin AXXXXX	
	FFB Supplier	ZXXXXX MXXXXXX	
Genting Sabapalm Estate (GSPE)	Loading & Transport FFB and Loose Fruit	HXX XXX Enterprise	

While for recruitment agencies, there is implementation of Foreign Workers Ethical & Responsible Recruitment Procedures, outlined in Document Number GEN-13, Revision 06, issued on 17/10/2023. These procedures encompass the due diligence process for foreign worker recruitment agencies. It was observed that a collaborative effort between the HR and Sustainability departments will involve conducting due diligence process for potential foreign worker recruitment agencies, ensuring a meticulous assessment of their qualifications and ethical practices before making any appointment of recruitment agency. As per procedure mentioned, noted that the

		scoring system was be legal regulation, service capacity and ethical operachieves a score of 8 official recruitment ago				
2.2.3	All contracts, including those for FFB supply, contain clauses disallowing child, forced and trafficked labour. Where young workers are employed, the contracts include a clause for their protection. - Minor compliance -	Genting Plantations Be contracts for appointe (Third Party Acknowle Business Associates ar were available for veri and estate which cor legal requireme young/child/forced/trabe made in place. Veri FFB Suppliers as table	Complied			
		Unit of Certification	Sample of C	Contractor		
			CPO & PK	JXXXX BXXX Sdn Bhd		
		Genting Sabapalm	Transporter	CXXXX SXX MXX Trading Sdn Bhd		
		Oil Mill (GSOM)		EED Cumplion	AXXXX Bin AXXXXX	
			FFB Supplier	RXXXXX Bin JXXX		
		Genting Sabapalm Estate (GSPE)	Loading & Transport FFB and Loose Fruit	HXX XXX Enterprise		

Criterio	n 2.3: All FFB supplies from outside the unit of certification are from legal	sources.	
2.3.1	 (C) For all directly sourced FFB, the mill requires: Information on geo-location of FFB origins Evidence of the ownership status or the right/claim to the land, or valid use of land by the grower/smallholder One or more supporting documents for claims Valid MPOB license Critical (Major) compliance - 	For directly sourced FFB, detailed information about third-party FFB suppliers including smallholders is meticulously documented and maintained. This includes contract agreements that outline the terms and conditions of the supply, MPOB licenses that verify the suppliers' compliance with regulatory standards, and location maps complete with GPS coordinates to accurately identify the sourcing locations. Additionally, evidence of ownership is also kept, ensuring transparency and traceability in the supply chain. All this information is systematically organized and available for review. Sample of details of estates and smallholders as follows: 1. AXXXXX Bin AXXXXXX; Land Area: 1.200 Ha; MPOB License: 888719001014; License Expiry Date: 31/10/2027.	Complied
		2. RXXXXX Bin JXXX; Land Area: 2.43 Ha; MPOB License: 798940001014; License Expiry Date: 30/11/2024. 3. SXXXXXX TXXXX Sdn Bhd; Land Area: 444.90 Ha; MPOB License: 581848002000; License Expiry Date: 28/02/2025.	
2.3.2	For all indirectly sourced FFB, the unit of certification obtains from the collection centres, agents or other intermediaries, the evidence as listed in Indicator2.3.1. - Minor compliance -	It was confirmed that the mill does not receive any indirectly sourced FFB. All FFB are sent directly from estates or smallholders. Therefore, this indicator is not applicable during this assessment.	Not Applicable
Principl	le 3: Optimise productivity, efficiency, positive impacts and resilie	nce	
Criterio	n 3.1: There is an implemented management plan that aims to achieve lor	ng-term economic and financial viability.	
3.1.1	(C) A business or management plan (minimum three years) is documented that includes, where applicable, a jointly developed business case for Scheme Smallholders.	All estates have established yearly financial budget for their Capital Expenditure (CAPEX) and Operation Expenditure (OPEX) which detailing their allocation for details as below:	Complied

3.1.2	- Critical (Major) compliance - An annual replanting programme projected for a minimum of five years		 FFB projection from each block Income and expenditure Sundry Revenue Operation Cost Capital Expenditures General Charges Hectarage Statement On the other hand, the business plan for the mill is reflected in the form of an annual budget (MPLAN) and the projection for 5 years prepared as guidance for future planning. The business plan contains production CPO, OER, and KER, utilization rate and CAPEX. Mill intake – FFB input. Production of CPO Production of PK Total Palm Oil Extraction Total Palm Kernel Extraction Mill cost 					Complied
	- Minor compliance -	Estate	2024	2025	2026	2027	2028	
		GSPE	-	104.68	170.82	178.24	188.15	
3.1.3	The unit of certification holds management reviews at planned intervals appropriate to the scale and nature of the activities undertake. - Minor compliance -	Mill and estate have conducted regular Management Review in accordance with the Sustainability Management Procedure Manual: Management Review, Doc. No. SMP-GPB-06, Rev. 04, last updated on 15/04/2024. The meeting discussing matters but not limited to as below:					Complied	



		•	 Status of outstanding issues from previous meeting Changes, improvement of the Sustainability Management System Internal and External Audit Findings Complaints, Grievances and Enquiry Book Stakeholder Meeting Concern Preventive and Correctives Action status Customer Feedback Compliance status on legal and other requirements Recommendation for improvement Estate Date Genting Sabapalm Oil Mill Genting Sabapalm Estate 				
	 n 3.2: The unit of Certification regularly monitors and reviews their economy demonstrable Continuous improvement in key operations. 	iic, socia	al and environm	ental performance	e and develops and	l impleme	ents action plans
3.2.1	(C) The action plan for continuous improvement is implemented, based on consideration of the main social and environmental impacts and opportunities of the unit of certification. - Critical (Major) compliance -						Complied
		Socia	ıl Impact	Management Pla	n Status		

Social impact assessment	Social impact assessment shall be conducting at least 2 years once	Done on 21, 22 & 24/05/2024	
List of stakeholders	List of stakeholders shall be updated at least once a year	Evident FY 2024	
Internal stakeholder consultation and communication meeting	-conduct the meeting with internal stakeholder in quarterly basis -invitation letter shall be sent out at least two weeks before meeting conducted - appropriate action shall be taken for the issued raised in	-done on 06/06/2024. -ongoing progress -on progress	

	T		
External Stakeholder Consultation and Communication	-conduct the meeting with external stakeholder yearly basis	-meeting done on 14/06/2024 (smallholders) and 11/07/2024 (GSPE)	
	- invitation letter shall be sent out at least 2 weeks before meeting conducted	-done via WhatsApp group	
	-appropriate action shall be taken for the issued raised in timely manner	-all issues raised closed during the meeting	
Complaint and grievances	To ensure all complaints and grievances are recorded and appropriate actions taken in timely manner	ongoing	
Others social impact worker committee, of facilities-line site, work	contract agreement,	pay and conditions,	
Documented as per G Improvement Plan; Da			
Requirement	Objective	Action plan	

Т		11
Minimize use of certain pesticides	usage of Highly Toxic Pesticides Class 1a and 1b	pesticides that are safe and less toxic
		Monix used at immature areas instead of Paraquat
		Monthly pesticides issue record Improvement Actions:
		Briefing to staffs and executives on minimizing pesticides and continue



3.2.2	As part of the monitoring and continuous improvement process, annual reports are submitted to the RSPO Secretariat using the [RSPO metrics template]. PROCEDURAL NOTE: The RSPO metrics template is awaiting decision/agreement by RSPO and the issue is still being discussed. Until such metrics is agreed and developed, companies will carry on with existing reporting e.g. PalmGHG, Annual Communication of Progress (ACOP) reporting, and information provided to Certification Body and feedback via RSPO Secretariat is required. - Minor Compliance -	mainly based on the 005261; Validity periodischarge method: Lar 20 mt/hr; Max POME of The raw data source mill production reports bin cards, JKKP reports	e compliance scheduled: 01/07/2024 – 30, and application; Max FF discharge capacity: 18 records for RSPO temps, estate yield reports, ts, and complaints and scheduled:	monitoring, avoid wastage Planted with 250 ha of <i>Tunera</i> ntal improvement plan le of DOE license # /06/2025; POME final B processing capacity: 8m³/hr. plate verified including chemical and fertilizer nd grievances records and consistent with	Complied
Criterio	n 3.3: Operating procedures are Appropriately documented, consistently im	plemented and monitor	ed.		
3.3.1	(C) Standard Operating Procedures (SOPs) for the unit of certification are in place Critical (Major) compliance -	of SOPs that have bee	en established for star tions and operations a	re guided by a number ndardization as well as are in accordance with	Complied

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Sighted Sustainability Management Procedure Manual (SMPM) were available for verification. Genting Sabapalm Oil Mill. A total of 34 documents in SMPM Contents such as: • Control of Documents, Doc. No. SMP-GPB-01, Rev.00 dated 01/08/2013. • Traceability, Doc. No. SMP-GPB-09, Rev.06 dated 11/01/2023. • Scheduled Waste Management, Doc. No. SMP-GPB-11, Rev.02, dated 11/10/2013. • Complaint and Grievances, SMP-GP-19, Rev.04 dated 15/04/2024. • Supply Chain and Traceability, Doc. No. SMP-GPB-33, Rev.00 dated 27/07/2020. • Pollution Management (SPM-GPB-31) Rev.01 dated 02/08/2016. While operation activities in estate, there are 17 Safe Work Procedures established as per examples below: • FFB Harvesting, Doc. No. GEN/SOP/05/001, dated 11/10/2022. • FFB Transportation, Doc. No. GEN/SOP/00/006, dated 11/10/2022. • Genset Operation, Doc. No. GEN/SOP/00/014, dated 12/07/2022. • Nursery Operation, Doc. No. GEN/SOP/00/013, dated 01/05/2019. • Grabber Operation, Doc. No. GEN/SOP/00/017, dated 01/06/2021. • Replanting Activities, Doc. No. GEN/SOP/00/008, dated 12/07/2022.

3.3.2	A mechanism to check consistent implementation of procedures is in place Minor Compliance -	There are various mechanism and methods for Genting Plantations Berhad to monitor estate and mill implementation accordingly. Among the program but not limited to are: RSPO & MSPO internal audit has been conducted by Sustainable Department on 16-17/07/2024 for Genting Sabapalm Oil Mill and 11-14/06/2024 for Genting Sabapalm Estate. Self-Assessment Checklist in terms of Legal Compliance of Environmental and Safety & Health, dated 15-16/05/2024.	Complied
		 Safety & Health Internal Audit by region's OSH Manager, dated 11/07/2024 for mill and 12/07/2024 for estate. 	
3.3.3	Records of monitoring and any actions taken are maintained and available Minor Compliance -	The ongoing monitoring of SOP implementation was carried out across all levels of supervisory personnel, with records being maintained and verified. There have been no changes in the records since the previous assessment. Among others the records are:	Complied
		 Daily production/work records for the core activities Field Costing Books Monthly Chemical Consumption Record Mature/immature field work program Fertilizer application Records Herbicide Work Program Rat Baiting Census Records Harvesting Standard Checklist Worksite Inspection Form 	

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Criterion 3.4: A comprehensive Social and Environmental Impact Assessment (SEIA) is undertaken prior to new plantings or operations, and a social and environmental management and monitoring plan is implemented and regularly updated in ongoing operations.

- 3.4.1 **(C)** In new plantings or operations including mills, an independent SEIA, undertaken through a participatory methodology involving the affected stakeholders and including the impacts of any smallholder/out-grower scheme, is documented.
 - Critical (Major) compliance -

There are no new plantings or operations within Genting Sabapalm Oil Mill and supply base.

The Social Impact Assessment (SIA) & Human Rights Impact Assessment (HRIM) Report for Genting Sabapalm Oil Mill (GSOM) & Genting Sabapalm Estate (GSPE) dated June 2020 review in March 2021 and prepared by Sustainability Department.

The current social impact assessment was identified through social management plan such as annual stakeholder meeting, social dialogue with workers, workers welfare committee meeting, union meeting, gender committee meeting, etc.

Additional assessment will be made based on any new operations and activities. The objective of the assessment is for information and data collection related to social and environment and workers' livelihood issues in Genting Sabapalm Estate and POM and to propose management actions and provide recommendation for identified issues and to manage the social impacts that has been occurred.

No new planting in Genting Sabapalm Certification unit. For existing operations, the assessments documented as following:

- Genting Sabapalm Oil Mill (GSOM) Environmental Aspect and Impact Assessment (EAI)
- Genting Sabapalm Estate (GSPE) Environmental Aspect and Impact Assessment (EAI)

Review on the assessments conducted with internal and external stakeholders in various meetings with sample documented as following:

Complied

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		Revised Mitigation Pla Spraying/Application;		on Activity: Pesticide	
3.4.2	For the unit of certification, a SEIA is available and social and environmental management and monitoring plans have been developed with participation of affected stakeholders.	The management has Monitoring Manageme Responsibilities and th	Complied		
	- Minor Compliance -	Social Impact	Management Plan	Status	
	Social impact assessment	Social impact assessment shall be conducting at least 2 years once	Done on 21, 22 & 24/05/2024		
		List of stakeholders	List of stakeholders shall be updated at least once a year	Evident FY 2024	
		Internal stakeholder consultation and communication meeting	-conduct the meeting with internal stakeholder in quarterly basis	-done on 06/06/2024.	
			-invitation letter shall be sent out at least two weeks before meeting conducted	-ongoing progress	
			- appropriate action shall be taken for the issued raised in timely manner	-on progress	

External Stakeholder Consultation and Communication	-conduct the meeting with external stakeholder yearly basis	-meeting done on 14/06/2024 (smallholders) and 11/07/2024 (GSPE)			
	- invitation letter shall be sent out at least 2 weeks before meeting conducted	-done via WhatsApp group			
	-appropriate action shall be taken for the issued raised in timely manner	-all issues raised closed during the meeting			
Complaint and grievances	To ensure all complaints and grievances are recorded and appropriate actions taken in timely manner	ongoing			
Evident the records of appropriate action taken in response to input from internal and external stakeholders meeting conducted on 06/06/2024 and 11/07/2024 as elaborated in 1.1.4 such as type of contribution to community, permission for using estate roads, road maintenance, security patrolling, maintenance of wooden worker quarters, jetty lighting, jetty extension (dry season), etc.					
The latest review of environmental impact assessment for both Genting Sabapalm Oil Mill (GSOM) & Genting Sabapalm Estate					

		(GSPE) was conducted during external stakeholder consultation meeting conducted on 20/03/2024	
3.4.3	(C) The social and environmental management and monitoring plan is implemented, reviewed and updated regularly in a participatory way. - Critical (Major) compliance -	The management has established the Social Management Plan and Monitoring Management Plan of Genting Sabapalm Procedures and Responsibilities, and the samples as elaborated in 3.4.2.	Complied
		Based on the compliance schedule of DOE license # 005261; Validity period: 01/07/2024 - 30/06/2025; DOE file ref. # JAS.SHQ.600-3/1/014; POME final discharge method: Land application; BOD limit: 500 mg/L; Max FFB processing capacity: 20 mt/hr; Max POME discharge capacity: 18m³/hr	
		Monitoring records included the following:	
		 Environmental Compliance Audit Report (Third Party Audit by RehPro Jupri Bin Mohd. Bani; EA0157; CISEC MY-1011) for Genting Oil Mills (Sabah) Sdn. Bhd.; Audit tracking # JAS.SSK.600-3/1/3/01/2024; Report Ref. # RNK/JB/ECA/2024-010; Result: 0 NC + 5 Observations. Previous Environmental Compliance Audit (Third Party Audit by The Best Solution Mohd. Hairimi Bin Mohd. Ali; EA0101; CESSWI 3756) Report Ref. # AUDIT/JP/GSOM/12/05/2023; Audit date: 12/05/2023; Report date: 16/05/2023; DOE Audit tracking # ASSH(B)31/152/000/014/AUDIT2023/1 (005261); Result: 2 AFI + 4 Observations 	
		- Stack Emission Monitoring Report for Boiler # 2 Year 2024; Report Ref. # RSSB/STACK/2024-018; Sampling date: 27/02/2024 by RehPro Scientific Sdn. Bhd.	
		- Certificate of Analysis # E240730-07-0; Lab Ref. # E240730/07A-07C; Sampling date: 30/07/2024; Report date: 08/08/2024 for sample marking (descriptions) as following:	
		- A: Upstream Labuk River – BOD <2	

		- B: Downstream Labuk River – BOD <2	
		- C: POME Final Discharge Facultative Pond # 2 – BOD: 82.4	
		- Fifth Schedule Inventory of Scheduled Wastes File Ref. # JAS.SSK.600-3/1/3; Inventory month: July 2024	
		- Sixth Schedule Consignment Note for Scheduled Waste; Date received: 14/05/2024; Disposal contractor: Lagenda Bumimas Sdn. Bhd.	
		- Consignment # 2024051411WISGRB; Waste code: SW323 – Spent chemicals; Quantity: 0.12 mt	
		- Consignment # 2024051411EDAZBU; Waste code: SW409 – Contaminated containers; Quantity: 0.027 mt	
		- Consignment # 2024051413LRNP4; Waste code: SW410 – Used Filter; Quantity: 0.091 mt	
		- Consignment # 2024051413LRNP4; Waste code: SW410 – Contaminated rags etc.; Quantity: 0.091 mt	
Criterio	on 3.5: A system for managing human resources is in place.		
3.5.1	Employment procedures for recruitment, selection, hiring, promotion, retirement and termination are documented and made available to the workers and their representatives where applicable. - Minor Compliance -	The management has established the Foreign Workers Ethical & Responsible Recruitment Procedures (Doc No: GEN-13, Rev 06, Issue date 17/10/2023) that covered Zero Recruitment Cost Policy, Recruitment Fees and other costs, Human Resources and Administrative Department, Recruitment Agencies, Recruitment Procedure, Abscondment of Foreign Workers, Renewal/Extension of Work Permit and passports, repatriation-completion of contract/termination/retirement and others.	Complied
		For local employees the HR will request operating unit to provides the following document as part of the hiring process:	
		Information of New Local Worker Information of New Dependant	

			 Vaccination Card Medical Check-up fo Covid 19 test Application for Empl Identity Card Education Certificate 	oyment	ker		
3.5.2	Employment procedures are implemented, and records are maintained Minor Compliance -	Verifications has been made for local and foreign workers in ter of implementation of procedure. There is evidence that procedures been properly implemented. Evident personal files the comprise the employment contract, identification card, passpovisa, driving license, pay slips, SOCSO and EPF contribution application for employment, education certificates, etc for the following workers: Genting Sabapalm Oil Mill					Complied
			Workers	Gender	Nationality		
			EE003XX - Workshop	М	Philippine – Under Smart Sabah dated 21/05/2024 – barcode: 80000078		
			EE003XX - WB Operator	F	Malaysia		
			E003XX - Store	F	Malaysia		
			E002XX - Effluent and Land Application	М	Indonesia Passport valid to 06/11/2033 and visa valid to 18/01/2025		

	E002XX - Shift A	М	Malaysia	
	E003XX - Shift B	М	Indonesia	
			Passport valid to 08/01/2028 and visa valid to 12/04/2025	
	E002XX - Shift C	F	Indonesia	
			Passport valid to 17/07/2027 and visa valid to 21/02/2025	
	E003XX - Driver Tanker	М	Malaysian	
<u>G</u>	enting Sabapalm Estate			
	Workers	Gender	Nationality	
	E10XXX-Field Worker	М	Indonesia	
			Passport valid to 13/02/2033 and visa valid to 23/02/2025	
	E11XXX	М	Malaysia	
	GW – Boatman			
	Agreement signed on 6.12.2021			
	E11XXX Field worker – agreement date 02/01/2024	F	Malaysia	

	T		
E002XX Field Worker – manuring – agreement date 22/02/2023	М	Indonesia Passport: 27/02/2033 and visa 21/02/2025	
E11XXX Field worker- Contract Agreement dated 01/02/2022	М	Indonesia Passport valid to 19/08/2027 and visa valid to 08/12/2024	
E11XXX Field worker Contract agreement dated 01/01/2023	F	Indonesia Passport valid to 19/08/2027 and visa valid to 08/12/2024	
E11XXX Harvester Contract Agreement dated 01/03/2024	М	Indonesia Passport valid to 10/11/2033 and visa 29/06/2025	
E10XXX Harvester Contract Agreement 17/02/2020	М	Indonesia Passport 14/02/2025 and visa valid till 06/02/2025	
E10XXX Harvester Contract Agreement dated 01/03/2024	М	Indonesia Passport valid to 19/11/2026 and visa valid to 08/02/2025	
E10XXX	М	Indonesia	

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Criterio	on 3.6: An occupational health and safety (H&S) plan is documented, effecti	velv	Driver Mini Grabber Contract Agreement 20/02/2023 communicated and impler	nented.	Passport valid to 19/02/2033 and visa valid to 21/02/2025	
3.6.1	(C) All operations are risk assessed to identify H&S issues. Mitigation plans and procedures are documented and implemented. - Critical (Major) compliance -	Ris	sk assessment in operations been implemented according Sabapalm Oil Mill HIRARC, Doc. No. 3 and updated on 0 operation area, sto hazards were identifi Chemical & Health conducted on 23/11 2020/038. The asse includes mill laborate Kernel Plant, Water Action plan has been monitored by mill to chemical exposure. Baseline Noise Risk 16/04/2021 by a HQ/14/PEB/00/125 Capstan, Sterilizers, Kernel Plant, Engin Compound Maintena Water Treatment Forading.	SP-MGR-01-1/03/2024 re, and factied, and risk Risk Assess./2020, Ref. essment covory, Boiler, Ver Treatment of developed to improved Assessment assessor versessor verses	assessed and action plan etails below: FO1-1 was last reviewed for all stations covering cilities area. All types of control are measured. Sment (CHRA) has been. No. HQ/11/ASS/00/290-vered 6 work units which Workshop & Engine Room, the Plant and store. CHRA and implementation was all and control the risk of the was conducted on 15-with DOSH reg. no. ons: Lab, Loading Ramp, preshers, Press, Oil Room, Boiler, Shovel Operation, shop, Tractor Operation, ent Treatment, Store & Control Test on 19/03/204 &	Complied
			11 1		11	

...making excellence a habit."



25/03/2024, report no. AUD 0324/487 by assessor with DOSH registration no. JKKP IH 127/171-1(309). 32 workers were involved resulting 5 workers required to be sent for medical examination. All 5 workers sent to for medical checkup on 25/04/2024 and all workers were found to be medically fit with normal hearing.

 Medical Surveillance has been conducted for individuals exposed to chemical. The medical surveillance has been conducted on 02/07/2024 by certified assessor for 24 persons in total. Sighted result of examination for medical surveillance dated on 06/08/2024 and all workers examined are fit to work.

Genting Sabapalm Estate

- HIRARC, Doc. No. GENP/HIRARC/05/001-005 were last reviewed and updated on 24/07/2024 for FFB Transportation Activity While for other stations covering from operation area, store, and facilities area remain updated on 30/03/2024. Based on documents review and site observation, all types of hazards were identified, and risk control are measured.
- Chemical & Health Risk Assessment (CHRA) has been conducted in October 2019, Ref. No. HQ/07/ASS/00/236-2019/158 by DOSH approved assessor. The assessment covered 9 work units which includes premix area, field spraying, field manuring, field rat biting, field trunk injection, workshop and store operator & scheduled wasted store. It was noted that updated CHRA assessment has been conducted on 27/04/2024. However, these

	CHRA report is yet to be provided due to some technical correction by the assessor.	
	 No. CC/0421/053 on 01/04/2021, conducted by an assessor with DOSH registration no. HQ/18/PEB/00/00024 – grass cutter operator, compactor driver, grabber driver, super bull driver, tractor driver, and workshop, operator. Result of the assessment found that all three activities were below noise exposure limit and no further action required. Audiometric Test was conducted on 05/02/2024, by Audiometric Test Center with DOSH registration no. JKKP/2023/11-04/00036. 67 workers were involved resulting 2 workers has Abnormal Audiogram and 1 worker have Standard Threshold Shift (STS). Sighted submission of JKKP 7 notification for abnormal diagram with reference number SB/SKES/24/00127 Medical Surveillance has been conducted for individuals exposed to chemical. The medical surveillance has been conducted on 05/06/2024 by certified assessor for 52 workers in total. Sighted result of examination for medical surveillance concluded that all workers examined are fit to 	
(C) The effectiveness of the H&S plan to address health and safety risks to people is monitored Critical (Major) compliance -	The effectiveness of Health and Safety in the certification unit is monitored and ensured by the management teams of the operating units through the recording of various checklists and trainings. Site visits to sampled operations and workstations at the mill and estates indicated that, in general, the control measures outlined in the HIRARC, and SOPs were implemented satisfactorily. It was observed that there are unsafe observation and gaps in	Non- compliance
	to people is monitored.	correction by the assessor. Estate completed its Baseline Noise Risk Assessment, Doc. No. CC/0421/053 on 01/04/2021, conducted by an assessor with DOSH registration no. HQ/18/PEB/00/00024 – grass cutter operator, compactor driver, grabber driver, super bull driver, tractor driver, and workshop, operator. Result of the assessment found that all three activities were below noise exposure limit and no further action required. Audiometric Test was conducted on 05/02/2024, by Audiometric Test Center with DOSH registration no. JKKP/2023/11-04/00036. 67 workers were involved resulting 2 workers has Abnormal Audiogram and 1 worker have Standard Threshold Shift (STS). Sighted submission of JKKP 7 notification for abnormal diagram with reference number SB/SKES/24/00127 Medical Surveillance has been conducted for individuals exposed to chemical. The medical surveillance has been conducted on 05/06/2024 by certified assessor for 52 workers in total. Sighted result of examination for medical surveillance concluded that all workers examined are fit to work. (C) The effectiveness of the H&S plan to address health and safety risks to people is monitored. - Critical (Major) compliance - The effectiveness of Health and Safety in the certification unit is monitored and ensured by the management teams of the operating units through the recording of various checklists and trainings. Site visits to sampled operations and workstations at the mill and estates indicated that, in general, the control measures outlined in the HIRARC, and SOPs were implemented satisfactorily.



		Genting Sabapalm Oil Mill - At Loading Ramp, it was observed that workers stored their loading spikes by tucking them between the roof of their shelter, while other working tools were scattered around the area. - At the Scrap Iron Area, it was observed that the scrap metal collection area has become excessively high, and no control measure of risk has been implemented. Genting Sabapalm Estate - During the site visit to Field Block 22, it was observed that one worker was responsible for packaging decanter cake	
		into empty bags for use as additional fertilizer. There are no risk control measure has been taken according to HIRARC documents	
		Hence, Major Non-Conformity is raised.	
Criterio	n 3.7: All staff, workers, Scheme Smallholders, out-growers, and contract w	orkers are appropriately trained.	
3.7.1	(C) A documented programme that provides training is in place, which is accessible to all staff, workers, Scheme Smallholders and out-growers, taking into account gender-specific needs, and which covers applicable aspects of the RSPOP&C, in a form they understand, and which includes assessments of training. - Critical (Major) compliance -	Genting Sabapalm Oil Mil and Estate have established and documented a training plan based on an annual training needs analysis. The Training Need Analysis, Doc. No. PM-MGR-05-F01-Oand Training Schedule for FY 2024 were reviewed, covering all job designations, including contractors. The training program encompasses areas such as Safety, Environment, and Management Systems.	Complied
3.7.2	Records of training are maintained Minor Compliance -	Training records were maintained and kept as sampled: Genting Sabapalm Oil Mill	Complied
		PPE Training for Chemical Handlers dated 08/02/2024.	



- Confined Space and Working at Heigh Briefing, dated 09/02/2024.
- Training on Company Policies dated 19/03/2024.
- Safety Use of Chemical Management dated 26/03/2024.
- Risk Management and HIRARC Updates Briefing, dated 27/03/2024.
- Safe Operating Procedure & Environmental Control Procedure dated 27/03/2024.
- Accident Investigation & NADOPOD, dated 28/04/2024.
- First Aid Training dated 29/05/2024.
- Scheduled Waste for Handler dated 14/06/2024.
- Emergency Preparedness/Fire Drill Mil & Housing /Fire Extinguisher dated 24/07/2024.
- Zero Burning Training dated 08/08/2024.
- Domestic and Recycling Waste Management Program, dated 08/08/2024.

Genting Sabapalm Estate

- Training on Safe Work Procedure for Tractor Handling, HIRARC
 PPE Use, dated 16/05/2024
- Training on Manual Spraying and Mechanical Spraying Work Procedure, dated 16/05/2024
- Training on Manuring Procedure and HIRARC, dated 08/02/2024
- Training on Safe Work Procedure for Harvesting, dated 22/03/2024
- Fire & Emergency Response Procedure, dated 26/03/2024

3.7.3	Appropriate training is provided for personnel carrying out the tasks critical to the effective implementation of the Supply Chain Certification Standard (SCCS). Training is specific and relevant to the task(s) performed. - Minor Compliance -	 First Aid Box Training, dated 23/05/2024 HCV Awareness Training, dated 26/04/2024 Genset Operation Briefing, dated 11/05/2024 Training conducted from time to time to all personnel critical in SCCS effective implementation. Latest training was conducted to Weighbridge personnel, as per Training record dated 20/03/2024. 	Complied
	n 3.8 : Supply chain requirement for mills I supply chain requirements are considered as Critical (C) . However, it will	not contribute to suspension if there is more than 5 non-compliance w	vithin a principle)
3.8.1	Identity Preserved Module A mill is deemed to be Identity Preserved (IP) if the FFB processed by the mill are sourced from plantations/estates that are certified against the RSPO Principles and Criteria (RSPO P&C), or against the Group Certification scheme. Certification for CPO mills is necessary to verify the volumes and sources of certified FFB entering the mill, the implementation of any processing controls (for example, if physical separation is used), and volume sales of RSPO certified products. If a mill process certified and uncertified FFB without physically separating them, then only Mass Balance Module is applicable.	N/A since Genting Sabapalm Oil Mill (GSOM) implements MB module.	Not Applicable
3.8.2	Mass Balance Module A mill is deemed to be Mass Balance (MB) if the mill process FFB from both RSPO certified and uncertified plantations/estates. A mill may be taking delivery of FFB from uncertified growers, in addition to those from its own and 3rd party certified supply base. In that scenario, the mill can claim only the volume of oil palm products produced from processing of the certified FFB as MB.	The Palm Oil Mill receives and processes both certified and non-certified FFB. Therefore, it uses the Mass Balance supply chain system and module. During the P&C assessment, the audit team verified the volumes and sources of certified and non-certified FFB entering the mill, the implementation of processing controls and volume sales of RSPO certified Products.	Complied

3.8.3	The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill shall be recorded by the certification body (CB) in the public summary of the P&C certification report. This figure represents the total volume of certified oil palm product (CPO and PK) that the certified mill is allowed to deliver in a year. The actual tonnage produced shall then be recorded in each subsequent annual surveillance report.	The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill is recorded in Table 10 of this public summary report.	Complied
3.8.4	The mill shall also meet all registration and reporting requirements for the appropriate supply chain through the RSPO IT platform.	Company has registered their mill in the PalmTrace: - License ID: CB153433 - Members Name: Genting Oil Mills (Sabah) Sdn. Bhd - Genting Sabapalm Oil Mill - Members ID: RSPO_PO1000004650 - RSPO Membership Number: 1-0086-06-000-00 (Genting Plantations Berhad) - Type Of Business: Oil Mill	Complied
3.8.5	Documented procedures The mill shall have written procedures and/or work instructions or equivalent to ensure the implementation of all elements of the applicable supply chain model specified. This shall include at minimum the following: a) Complete and up to date procedures covering the implementation of all the elements of the supply chain model requirements. b) Complete and up to date records and reports that demonstrate compliance with the supply chain model requirements (including training records). c) Identification of the role of the person having overall responsibility for and authority over the implementation of these requirements and compliance with all applicable requirements. This person shall be able	Documented procedures established as per Sustainability Management Procedure Manual (SMPM) – Supply Chain and Traceability (Palm Oil Mill); Doc. # SMP-GPB-23; Rev. 15; Issue date: 15/04/2024 to ensure the handling of incoming FFB and outgoing CPO and PK are carried out in a proper manner to meet the sustainability requirements for traceability and mass balance. Other procedures relevant were developed by mill as following: - Incoming Inspection (Direct Material), Doc. No. PM-PRD-04 dated 02/01/2018 - Product Identification & Traceability, Doc. No. PM-PRD-01 dated 02/01/2018 - Handling, Storage, Preservation and Delivery, Doc. No. PM-LAB-03 dated 02/01/2018	Complied

	to demonstrate awareness of the mill's procedures for the implementation of this standard. d) The mill shall have documented procedures for receiving and processing certified and non-certified FFBs including ensuring no contamination in the IP mill.	- Genting Plantations Berhad; RSPO SCCS Requirement, Documentation Guidelines and Compliance Status; Prepared By: Sustainability Department; Last Amended: 20/04/2018. Identified PIC as per letter of Appointed Management Representative for ISCC, RSPO and MSPO Related Matters; Date: 26/06/2024 of Mill Manager by Assistant Vice President - Processing (Malaysia).	
3.8.6	 Internal Audit i) The mill shall have a written procedure to conduct annual internal audit to determine whether the mill: a. Conforms to the requirements in the RSPO Supply Chain Certification Standard and the RSPO Market Communications and Claims Documents. b. Effectively implements and maintains the standard requirements within its organisation. ii) Any non-conformities found as part of the internal audit shall be issued corrective action. The outcomes of the internal audits and all actions taken to correct non-conformities shall be subject to management review at least annually. The mill shall maintain the internal audit records and reports. 	The internal audits conducted by sustainability personnel based on Sustainability Management Procedure Manual – Sustainability Internal Audit; Doc. # SMP-GPB-03; Rev. 08; Issue date: 15/04/2024. Latest SCCS internal audit was conducted in Genting Sabapalm POM as per Internal Audit Report; Internal audit date: 16-17/07/2024; Report date: 19/07/2024. No findings on SCCS requirements. Management review meeting was latest conducted as per Minutes of Internal Audit Management Review Meeting; Date: 05/08/2024.	Complied
3.8.7	 Purchasing and Goods In i) The mill shall verify and document the tonnage and sources of certified and the tonnage of non-certified FFBs received. ii) The mill shall inform the CB immediately if there is a projected overproduction of certified tonnage. iii) The mill shall have a mechanism in place for handling non-conforming FFB and/or documents. 	The accompanying documents of incoming FFB from own estate are estate's weighing bridge tickets which has the info about name of estate, RSPO certificate number, weighbridge ticket number, date of delivery, field number, number of bunches. Upon arrival at the mill, the mill issues its weighbridge ticket as confirmation of receipt. The estate's ticket number is recorded in the mill's ticket number as per sample FFB received tickets as following: - Supplier: Genting Sabapalm Estate; FFB Despatch Advice # A168709; FFB Weighbridge Ticket # FFB24008982W; Product:	Complied



		RSPO Certified FFB; Field block # SSP1PP17AE; Net weight: 6,260 kg; Date: 05/08/2024 Mechanism in place for handling non-conforming FFB and/or documents available as per Procedure Manual Title: Control of Nonconforming/Noncertified Product; Doc. # PM-PRD-05; Rev. 01; Issue date: 12/12/2019.	
3.8.8	Sales and Goods Out The supplying mill shall ensure that the following minimum information for RSPO certified products is made available in document form. The information shall be complete and can be presented either on a single document or across a range of documents issued for RSPO certified oil palm products (for example, delivery notes, shipping documents and specification documentation): a) The name and address of the buyer; b) The name and address of the seller; c) The loading or shipment / delivery date; d) The date on which the documents were issued; e) RSPO certificate number; f) A description of the product, including the applicable supply chain model (Identity Preserved or Mass Balance or the approved abbreviations); g) The quantity of the products delivered; h) Any related transport documentation; i) A unique identification number.	No certified CPO sales except for PK only. All information required by the standard was available in various shipping documents such as transporter's delivery order, mill's weighbridge, buyer's receiving notes as per sample PK despatch as following: i) The name and address of the buyer: IOI Edible Oils Sdn. Bhd.; Address: P.O. Box 3423, 90738 Sandakan, Sabah ii) The name and address of the seller: Genting Sabapalm Oil Mill; Address: Wisma Genting Plantations, KM12, Jalan Labuk, 90000 Sandakan, Sabah iii) The loading or shipment / delivery date: 27/07/2024 iv) The date on which the documents were issued: 27/07/2024 v) RSPO certificate number: RSPO 653477 vi) A description of the product, including the applicable supply chain model (Identity Preserved or Mass Balance or the approved abbreviations): PK RSPO MB vii) The quantity of the products delivered: 31,530 kg viii) Any related transport documentation: Weighbridge Ticket # PKMB24000039W ix) A unique identification number: DO # 112281	Complied
3.8.9	Outsourcing Activities i) The mill shall not outsource its milling activities. In cases where he mill outsources activities to independent third parties (e.g. subcontractors	There is no milling activity outsourced by the mill. Transportation of CPO and PK is outsourced to two contractors. Verification of the contract agreements showed that the requirements of RSPO SCCS	Complied

	for storage, transport or other outsourced activities), the mill holding the certificate shall ensure that the independent third party complies with relevant requirements of this RSPO Supply Chain Certification ii) The mill shall ensure the following: a) The mill has legal ownership of all input material to be included in outsourced processes b) The mill has an agreement or contract covering the outsourced process with each contractor through a signed and enforceable agreement with the contractor. The onus is on the mill to ensure that certification body (CB) has access to the outsourcing contractor or operation if an audit is deemed necessary. c) The mill has a documented control system with explicit procedures for the outsourced process which is communicated to the relevant contractor. d) The mill shall furthermore ensure (e.g. through contractual arrangements) that independent third parties engaged provide relevant access for duly accredited CBs to their respective operations, systems, and all information, when this is announced in advance.	 were also included in the contract involving CPO and PK Transport Agreement as following: The mill maintains legal ownership of CPO and PK during the transportation by the contractor to the buyer Sighted the contract agreement with Landasan Kembar Sdn Bhd (Dated: 01/09/2023 – 31/08/2025) available for verification. The contract agreement states under Addendum on RSPO, MSPO, ISCCS and OSHA 1994 that the certification body (CB) has access to the outsourcing contractor or operation if an audit is deemed necessary. The Supply Chain and Traceability (Palm Oil Mill) Procedure has been communicated to the contractors during the signing of the contract agreement. The Transporter Contract Agreement states under Addendum on RSPO, MSPO, ISCCS and OSHA 1994 that they commit to provide relevant access for duly accredited CBs to their respective operations, systems, and all information, when this is announced in advance. 	
3.8.10	The mill shall record the names and contact details of all contractors used for the physical handling of RSPO certified oil palm products.	The name and contact details of the transporters were recorded in the mill's list of stakeholders and updated whenever necessary. Latest updates for stakeholder list were on 03/01/2024	Complied
3.8.11	The mill shall inform its CB in advance prior to conduct of its next audit of the names and contact details of any new contractor used for the physical handling of RSPO certified oil palm products.	The list of contractors is updated from time to time by the mill. Based on document review and interview session with mill management, it was confirmed that no new contractors appointed for physically handled of RSPO certified oil palm products.	Complied
3.8.12	Record keeping	The mill opted for three monthly basis record and balance. Excel format is used for the mass balance calculation. Among the information available in the format is month, FFB processed, OER,	Complied

	 i) The mill shall maintain accurate, complete, up-to-date and accessible records and reports covering all aspects of this RSPO Supply Chain Certification Standard requirements. ii) Retention times for all records and reports shall be a minimum of two (2) years and shall comply with relevant legal and regulatory requirements and be able to confirm the certified status of raw materials or products held in stock. iii) For Identity Preserved Module, the mill shall record and balance all receipts of RSPO certified FFB and deliveries of RSPO certified CPO and PK on a real-time basis. iv) For Mass Balance Module, the mill: 	CPO amount (opening, produced, and closing), dispatch of CPO & PK and balance of CPO & PK both in virtual and physical. Verification of the MB sheet showed that the mill was able to demonstrate the products were delivered from positive stocks. Should there be any short sale, it will be balanced within three months. Relevant records and reports retained for 2 years as per sample as following: Daily Production Figure (Report) for 30/08/2022; FFB production	
	a) Shall record and balance all receipts of RSPO certified FFB and deliveries of RSPO certified CPO and PK on a real-time basis and / or three-monthly basis.		
	 All volumes of certified CPO and PK that are delivered are deducted from the material accounting system according to conversion ratios stated by RSPO. 		
	 c) The mill can only deliver Mass Balance sales from a positive stock. Positive stock can include product ordered for delivery within three (3) months. However, a mill is allowed to sell short (i.e. product can be sold before it is in stock. 		
3.8.13	Extraction Rate The oil extraction rate (OER) and the kernel extraction rate (KER) shall be applied to provide a reliable estimate of the amount of certified CPO and PK from the associated inputs. Mill shall determine and set their own extraction rates based upon past experience, documented and applied it consistently.	Conversion factor of CPO and PK production is depending on the actual OER and KER. The previous actual OER & KER can be seen in Table 10 of this report.	Complied

3.8.14	Extraction rates shall be updated periodically to ensure accuracy against actual performance or industry average if appropriate.	Conversion factor of CPO and PK production is depending on the actual OER and KER. The previous actual OER & KER can be seen in Table 10 of this report.	Complied
3.8.15	Processing For Identity Preserved Module, the mill shall assure and verify through documented procedures and record keeping that the RSPO certified oil palm product is kept separated from non-certified oil palm products, including during transport and storage to strive for 100% separation.	N/A. The facility opted for mass balance model.	Not Applicable
3.8.16	 Registration of Transactions i) Shipping Announcement in the RSPO IT platform shall be carried out by the mills when RSPO certified products are sold as certified to refineries, crushers, and traders not more than three months after dispatch with the dispatch date being the Bill of Lading or the dispatch documentation date. ii) Remove: RSPO certified volumes sold under different scheme or as conventional, or in case of underproduction, loss or damage shall be removed in the RSPO IT platform. 	The Marketing Palm Product Department at HQ is responsible for PalmTrace registration and monitor all transactions recorded. Based on the announcement summary, all the registrations were found to be in order and announced within the 3 months after despatch. Sampled despatch of PK as below. CSPK - MB; Contract Number: SGOMS/PK/2406/S01; Despatch Date: 15/06/2024; PalmTrace Announcement Date: 20/06/2024. CSPK - MB; Contract Number: SGOMS/PK/2305/S02; Despatch Date: 28/05/2024; PalmTrace Announcement Date: 20/06/2024. It was affirmed that there is no sales of Certified CPO May 2023. Registration of Transactions carried out as per Sustainability Management Procedure Manual (SMPM) — Supply Chain and Traceability (Palm Oil Mill); Doc. # SMP-GPB-23; Rev. 15; Issue date: 15/04/2024. i) The procedure specified that the Marketing Palm Products Department (MPPD) to perform Shipping Announcement in	Complied

		Palm Trace within 3 months from the date of the first physical dispatch of the contract as per sample for Transaction ID # TRafe06b58-3aa8; Created date: 12/07/2024; Confirmation date: 15/07/2024 ii) The procedure also specified that the MPPD to remove the RSPO volumes sold under ISCC, MSPO or conventional at least once a year Removals done before the expiry of the license period for previous license.	
3.8.17	Claims The mill shall only make claims regarding the production of RSPO certified oil that are in compliance with the RSPO Rules on Market Communications and Claims.	Genting Plantations Berhad aware with the requirements of the RSPO Rules on Market Communications and Claims and have obtained the RSPO Trademark License since 31/03/2011. Nonetheless, it was confirmed that RSPO trademark was not used No product claims made except for corporate communications with details in General Corporate Communications indicators below.	Complied
Genera	l corporate communications		
4.1	A corporate communication is one made by any RSPO member that highlights its RSPO membership and/or its commitment to the objectives and principles of RSPO. Corporate communication is a "non-product related" claim.	A corporate communication was made in Genting Plantations Berhad Integrated Annual Report 2023 (GENP-IAR-2023) as per web link as following: https://www.gentingplantations.com/wp-content/uploads/2024/04/GENP-IAR-2023.pdf .	Complied
4.2	In corporate communications, a member is allowed to: A. display its RSPO membership status B. display the RSPO web address (www.rspo.org) C. state that the member supports the work of RSPO D. state the member's history with regard to RSPO	RSPO Trademark was used in Genting Plantations Berhad Integrated Annual Report 2023 (GENP-IAR-2023) report under title Sustainability Highlights for statement 100% RSPO certified in Malaysia. However, the further trail of the report was found that the report has been approved and endorsed by Genting Plantation	Complied



	E. use the RSPO Trademark (as shown below) with a valid trademark licence number to promote its RSPO membership	Berhad's Board of Directors on 08/03/2024. Details Genting Plantation Berhad's Trademark Licence as below: - RSPO License Number: 1-0086-06-100-00 - Trademark Licensee Name: Genting Plantations Berhad - License Start Date: 07/06/2023 - License Expiration Date: 06/06/2025	
4.3	Members are not allowed to use the RSPO corporate logo as shown below. This is for the sole use of the RSPO Secretariat.	Verified records and reports confirmed that no RSPO corporate logo has been used in Genting Sabapalm Oil Mill (GSOM) certified product shipping documentations and corporate communications.	Complied
4.4	In corporate communications, RSPO members must not make any statement that may lead consumers to believe that RSPO membership by itself implies the selling of RSPO certified palm oil products.	No statement made by Genting Sabapalm Oil Mill (GSOM) that may lead consumers to believe that RSPO membership by itself implies the selling of RSPO certified palm oil products.	Complied
4.5	Additionally, RSPO certified members are allowed to make statements that highlight their RSPO certification status and product-related claims in their corporate communication tools. Some permitted examples include: • "We have been sourcing RSPO certified palm oil since (YEAR)." • "We have used (X) tonnes of RSPO certified palm oil for our products manufactured in the last year." • "We have been RSPO certified since (YEAR)." • "We have (X NUMBER OF PRODUCTS) produced using RSPO certified MB/SG palm oil." • "In (YEAR), our company sourced (X%) of palm oil derivative volumes that was used across our products manufactured as MB certified." • "Our company covered (X%) of palm oil derivative volumes used across all our products manufactured in (YEAR) with smallholder credits." • "We are RSPO certified. Ask us for our RSPO certified products."	A general statement of RSPO certification status highlights made in Genting Plantations Berhad Integrated Annual Report 2023 (GENP-IAR-2023) with no statement on product-related claims.	Complied

4.6	RSPO non-certified members are allowed to make product-related claims in their corporate communication tools by doing the following: A. Use the RSPO Trademark with a valid trademark licence number to promote its membership of RSPO. It is sufficient for non-certified members to indicate this only once in their communication. B. Claim statements are limited to the following examples: i. "The rate of RSPO-certified palm oil procurement was (X%). We aim to achieve (X%) sustainable procurement by fiscal year (YEAR)." ii. X% of palm oil sourced by our organisation are certified through the Roundtable on Sustainable Palm Oil (RSPO) supply chains as (a) Identity Preserved, (b) Segregated, (c) Mass Balance, or (d) Book and Claim. C. In cases wherein an organisation/member would like to indicate their commitment to sourcing RSPO certified volumes, the statement shall be accompanied with a disclaimer: "This reported figure is not audited through RSPO Certification".	Not applicable as Genting Sabapalm Oil Mill (GSOM) is a certified member.	Not Applicable
Produc	t-specific communications		
5.1 Gei	neral		
5.1.1	Product-specific communications refer to any public statement about an individual product that contains RSPO certified sustainable palm oil. These product-specific communications can be made on pack and/or off pack such as shipping documents, advertisements, flyers, brochures, posters, displays, newsletters, websites, emails, letters, offerings, invoices, (annual) reports, or media interviews.	Product specific communications made off pack on shipping documents as per sample for CSPO despatch Weighbridge Ticket # PKMB24000039W as per indicator 3.8.8 above.	Complied
5.1.2	Product-specific communications are voluntary.	No Product-specific communications are being made by Genting Sabapalm Oil Mill (GSOM). Hence, this requirement is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK.	Not Applicable

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		Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	
5.1.3	Wherever the RSPO Label is displayed for product-specific communications, the applicable trademark licence number must be shown immediately under or next to the RSPO Label or the statement itself.	No Product-specific communications are being made by Genting Sabapalm Oil Mill (GSOM). Hence, this requirement is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
5.1.4	Use of any other trademark or label to highlight the presence of RSPO certified sustainable palm oil products is an unauthorised product-specific communication.	No Product-specific communications are being made by Genting Sabapalm Oil Mill (GSOM). Hence, this requirement is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
5.1.5	If any organisation, which does not further modify end products or does not need to undergo Supply Chain Certification such as retailers, traders or distributors, enters into any agreement whereby the RSPO certified supplier labels products with the retailers/traders/distributors RSPO Trademark licence number, the following conditions shall be met as shown below	No Product-specific communications are being made by Genting Sabapalm Oil Mill (GSOM). Hence, this requirement is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
	 RSPO members should be registered on the RSPO IT Platform and complete the information under 'description of products' field. Both parties shall inform their certification body in writing about the agreement. The RSPO certified supplier is responsible for ensuring that the buyer's RSPO Trademark licence number is used only on products that are supplied to that buyer. 		
5.1.6	Organisations that do not further modify end products or that do not need to undergo Supply Chain Certification such as retailers, traders, or distributors who intend to use the RSPO Label with their own RSPO	No Product-specific communications are being made by Genting Sabapalm Oil Mill (GSOM). Hence, this requirement is not applicable as no packings required for the mill products as	Not Applicable

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	Trademark licence number in any of their product-specific communications, can do so by undergoing a remote audit. A remote audit shall be conducted by an RSPO-accredited certification body (CB) prior to the use of the RSPO Label whereby the organisation will need to demonstrate that the use is in compliance with the rules contained within this document and that the claim itself can be supported through a certified supply chain	deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	
5.2 Off	pack claims		
5.2.1	Off pack claims are product-specific communications regarding the certified sustainable palm oil contained within the product(s) made on any communication materials such as shipping documents, advertisements, flyers, brochures, posters, displays, newsletters, websites, emails, letters, offerings, invoices, (annual) reports, or media interviews. The RSPO Label should be used together with the valid trademark licence number wherever an off pack claim is made.	No off-pack claim made hence, this is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
5.2.2	When confirming the sale of certified palm oil products, members must adhere to the requirements of the RSPO SCCS. This includes stating the supply chain model and certificate number under which the claim is being made.	The mill announced the certified sales while the buyers confirmed the receipt as of Table 11 above via Palm Trace.	Complied
5.2.3	Where a distributor or wholesaler takes title to products containing certified sustainable palm oil products, the requirements of the RSPO SCCS can follow either one of these two options: • If the distributor or wholesaler holds only a distributor licence, it may only communicate RSPO certified palm oil products by linking the product to the manufacturer using the manufacturer's SCCS certificate number. This covers both brand and own brand products. However, in the case of own brand products, it is essential that customers are aware that the products have been made on behalf of the distributor or wholesaler, with specific evidence either through on pack claims or documentation.	This is not applicable since the mill is neither a distributor nor wholesaler.	Not Applicable

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	• If the distributor or wholesaler is supply chain certified, they should follow the requirements outlined in section 5.2.2.		
5.3 On	pack claims		
5.3.1	Only RSPO members who have supply chain certification and members who have undergone remote audit as per 5.1.6 are allowed to make on pack claims about the certified sustainable palm oil contained within the product(s) as per Module A, B, C and E. RSPO members who have purchased RSPO Credits are entitled to claim their support for the production of certified sustainable palm oil as per Module D.	No on-pack claims made hence, this is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
5.3.2	In case of limited space, RSPO allows flexibility to use a one-line arrangement claim together with a valid trademark licence number for on pack communications as below without having to use any RSPO Label. The licence number has to measure at least 4pt (1.4mm) in size and the font must be Calibri. The following options shall be considered:	No on-pack claims made hence, this is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
	A) For Identity Preserved (IP)/ Segregated (SG) Certified Products:		
	 RSPO IP/SG CERTIFIED* Contains RSPO IP/SG palm oil* Contains RSPO certified palm oil (IP/SG)* 		
	*Add RSPO TM Licence Number below or next to the claim.		
	B) or Mass Balance (MB) Certified Products: • RSPO MIXED* • Contributes to the production of RSPO certified palm oil* • Contains RSPO certified palm oil (MB)* *Add RSPO TM Licence Number below or next to the claim.	No on-pack claims made hence, this is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
	C) For Partially Certified Products: • RSPO 50% MIXED* • Contains at least 50% RSPO certified palm oil* *Add RSPO TM Licence Number below or next to the claim.	No on-pack claims made hence, this is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable

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	D) For Products covered with Book and Claim (B&C): • RSPO CREDITS* • Supports the production of RSPO certified palm oil* • Contains palm oil covered by the purchase of RSPO Credits* *Add RSPO TM Licence Number below or next to the claim.	No on-pack claims made hence, this is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
5.3.3	On pack claims shall not include information about the claimant's RSPO membership status.	No on-pack claims made hence, this is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
5.3.4	Members shall not communicate to consumers information about their suppliers' RSPO membership status.	No on-pack claims made hence, this is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
5.3.5	Use of the RSPO Label is restricted to claims about RSPO certified sustainable palm oil contained in products and is not authorised for use in relation to any other ingredient.	No on-pack claims made hence, this is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
5.3.6	All members making on pack claims are encouraged to submit the information and images of their end products that carry the RSPO Label via the MyRSPO portal.	No on-pack claims made hence, this is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
MODUI	LE B – MASS BALANCE SPECIFIC RULES		
Mass B	alance palm oil content		
	95% of the palm oil content must be RSPO MB-certified.	Based on the excel sheet mass balance accounting of the mill, production of certified products was calculated correctly according to fractions of FFB received from both certified and non-certified	Complied



	suppliers. Therefore, 100% of certified oil palm content in the products can be achieved.	
If 100% of RSPO MB certified palm oil content cannot be sourced, a maximum of 5% volume from other non-certified sources is allowed and the reason for this must be fully justified. The volume of the non-certified palm oil content shall be covered by the purchase of RSPO Credits of equivalent volume.	Based on the excel sheet mass balance accounting of the mill, production of certified products was calculated correctly according to fractions of FFB received from both certified and non-certified suppliers. Therefore, 100% of certified oil palm content in the products can be achieved.	Complied
Messaging		
Messaging ALLOWED in storytelling in product-specific communications includes: • [Palm oil products]/[palm oil]/[palm kernel oil] from RSPO certified mills and plantations were mixed with non-certified palm oil products in the supply chain. • The volume of [palm oil products]/[palm oil]/[palm kernel oil] in this product reflects an equivalent volume of palm oil or palm kernel oil produced by RSPO certified mills and plantations.	Genting Sabapalm Oil Mill (GSOM) only apply MB model and the conventional CPO are downgraded from MB whenever demanded.	Complied
Product-Specific Communications Labelling		
 Members are allowed to use the RSPO Label in one of the following ways: The RSPO Label MUST contain the tag "MIXED". The tag "MIXED" designates palm oil products sourced under the Mass Balance (MB) supply chain system, which administratively balances inputs and outputs of certain palm oil volumes. The tag "MIXED" on a product does not guarantee that the product itself contains the certified material; some or all of it may reside in a product that does not carry a claim. The RSPO Label can also include the statement: "[The palm oil contained in this product] contributes to the production of certified sustainable palm oil". 	No on-pack claims made hence, this is not applicable as no packings required for the mill products as deliveries made in bulk via tanker for CPO and cargo lorry for PK. Delivery documents specified only RSPO module i.e. CPO MB and PK MB.	Not Applicable
Principle 4: Respect community and human rights and deliver benefits		
Criterion 4.1: The unit of Certification respects human rights, which includes respe-	cting the rights of Human Rights Defenders.	



4.1.1	(C) A policy to respect human rights, including prohibiting retaliation against Human Rights Defenders (HRD), is documented and communicated to all levels of the workforce, operations, FFB suppliers and local communities and prohibits intimidation and harassment by the unit of certification and contracted services, including contracted security forces. - Critical (Major) compliance -	The management has established Social Policy dated 14/09/2020 signed by Tan Wee Kok, President & Chief Operating Officer. As a responsible of the organization, the company committed to ensure that our workers and employees are treated fairly, equally and with respect according to local, national, and rectified international laws. Mentioned the policy, the company prohibited retaliation against human rights defenders who submit complaints in good faith in line with company Whistleblower Policy which provides a grievances channel for human rights defenders to report their concerns freely and without fear of reprisal or intimidation. However, we will tolerate reports made wrongly with/without malicious intent. The policy has been communicated to internal and external stakeholders as follows. Genting Sabapalm Oil Mill Stakeholders meeting with Smallholders (External) for Genting Sabapalm Oil Mill has been conducted on 1406/2024 attended by Mill Manager, Marketing Manager, Sustainability Department, Sr Assistant Genting Sabapalm Estate (GSPE), Document Controller GSOM, Mill Engineer GSOM, and smallholders (Zurinah Abah, Rossledy A/K Jus Bowen, Norlena Tangkawang (David Jais Rep), En Maika Ibau, Luaren Jais, Mursalim Hattamu (Dragon Villa Rep), and Ismail Marupu (Tang Hong Piau rep).	Complied
		Labuk Genting Sabapalm Estate (GSPE) on 11/04/2023 attended by Genting Sabapalm Estate (GSPE) Manager and Assistant Manager	



GSPO Manager, Ketua Kg Tagas-tagas, Ketua Kg. Klagan, JPPK Kg. Bambangan, SK Tagas-tagas, SMK Pamol, Palm Mach Sdn Bhd, ICP Agro Solution, Assistant Manager Pamol Estate, Klinik Kesihatan Tagas-tagas, etc.

The training to all workers as per checkroll on QESH & Sustainability Policy on 19/03/2024 at GSOM Muster Area that covered Quality Policy, Environment Policy, Occupational Safety and Health Policy, Sustainability Policy, Human Policy, Sexual Harassment Policy, Zero Burning Policy, Ethical Conduct and Integrity Policy, Social Policy and Food Safety Policy.

Genting Sabapalm Estate

External Stakeholder Consultation Meeting FY2024 has been conducted on 11/07/2024 at Kelab Labuk, Genting Sabapalm Estate (GSPE) attended by 21 person such as Manager, Assistant Manager and staff of Genting Sabapalm Estate (GSPE), Auxiliary Police of Genting Sabapalm Estate (GSPE), Warden Jemaat St Paul (church), Medical Assistant Klinik Kesihatan Tagas- Tagas, JKKK Kampung Tagas-Tagas, SK Ladang Sabapalm, HUMANA teacher, OCS Police Station Tagas-Tagas, Ancom Crop Care, SMK Pamol, SK Tagas-Tagas dan SK Ladang Sabapalm. Part of the agenda covered safety briefing, introduction, approval of 2023 minutes meeting, briefing on MSPO, RSPO, ISCC, and OSH, any matters arising. All matter arising has been discussed and appropriate actions have been taken.

Training on company policies has been conducted on 07/02/2024 and 16/02/2024 covered Quality Policy, Environment Policy, Occupational Safety and Health Policy, Sustainability Policy, Human

		complaints and grievances, which is implemented and accepted by all	CC 1 1 1:
4.1.2	The unit of certification does not instigate violence or use any form of harassment in their operations. - Minor compliance -	Genting Plantations Berhad, in accordance with its policy, strictly prohibits any acts of inciting violence or any form of harassment within its operations which detailed on up in indicator 4.1.1. Interviewed with the workers and stakeholders confirmed that they are aware prohibition for any harassment by the management and action will be taken for any cases of harassment happen. As for the day of audit, there is no harassment cases happen in both Genting Sabapalm POM and estate that been confirmed through interview with both workers and stakeholders.	Complied
		(GSPE), Auxiliary Police, Welfare Committee Chairman, Liong Enterprise, Warung Shema, Kedai Nurani, Dinamik Enterprise, Syarikat CM, Hon Kim Enterprise, Syarikat Tan Hong Transport, Syarikat Abadi Maju, Nur Aisyah Trading and AAA Unit. As per interview session with sample workers and external stakeholder including local communities representatives at both mill and estate, it was indicated that all of them able to demonstrated their understanding on the Genting's Human Right Policy and the importance of promoting good practice for human rights protection.	
		Policy, Sexual Harassment Policy, Zero Burning Policy, Ethical Conduct and Integrity Policy, Social Policy and Food Safety Policy. Genting Sabapalm Oil Mill and Genting Sabapalm Estate Internal Stakeholders Consultation has been conducted on 06/06/2024 at Kelab Labuk, Genting Sabapalm Estate attended by Estate Manager and Assistant Manager, Mill Manager, Chief Clerk (Gender Committee), Sustainability Genting Sabapalm Estate	

4.2.1	(C) The mutually agreed system, open to all affected parties, resolves disputes in an effective, timely and appropriate manner, ensuring anonymity of complainants, HRD, community spokespersons and whistle-blowers, where requested, without risk of reprisal or intimidation and follows the RSPO policy on respect for HRD. - Critical (Major) compliance -	Mechanism for lodge any complaint has been raised in the document number SMP-GPB-19 revision 05 issuance date June 2022 title "Sustainability Management Procedure Manual", 3.0, Complaints and Grievances Handling Procedure. Stated in the procedure that the timeframe for the action taken depend on the seriousness of the complaint or grievance. It also mentioned in the clause 2.1.9 that accepted time frame to acknowledge and respond to the complaint (s) is within 1 months period. For complaint channel, stated in that written complaint can be delivered to management through email, post of short messaging systems. Other than that complaint can be extended via careline to VP-HRAD at head office. Other than that, for female workers, there is specific procedure has been established in the document title Procedure on Prevention and Eradication of Sexual Harassment at the Workplace document number SMP-GPB-20 dated January 2023. Stated in the procedure, any complaint related to female can be lodge through gender committee, immediate supervisor, head of department or Human resources and administration department (HRAD) Stated in the procedure will be given option of access to independent legal and technical advice, to choose individuals or groups to support them and act as observer as well as the option of third-party mediator.	Complied
4.2.2	Procedures are in place to ensure that the system is understood by the affected parties, including by illiterate parties. - Minor compliance -	The management has established Complaints and Grievances Procedure (Doc No: SMP-GPB-19, Revision 05, Issue Date: June 2022) approved by Koh Chung Shen, Head of Sustainability.	Complied
		The procedure has been communicated during internal and external stakeholders meeting and internal training as mentioned in the indicator 1.1.4.	
		As per interview with workers and the sample stakeholders, it has been confirmed that the procedure has been communicated to them	

		and all of them can demonstrate their understanding on the procedure. There are no illiterate parties has been identified.	
4.2.3	The unit of certification keeps parties to a grievance informed of its progress, including against agreed timeframe and the outcome is available and communicated to relevant stakeholders. - Minor compliance -	Evident the records of appropriate action taken in response to input from internal and external stakeholders meeting conducted on 06/06/2024 and 11/07/2024 as elaborated in 1.1.4 such as type of contribution to community, permission for using estate roads, road maintenance, security patrolling, maintenance of wooden worker quarters, jetty lighting, jetty extension (dry season), etc. The management directly give the feedback to the stakeholders during the meeting. Any updates will be informed from time to time.	Complied
4.2.4	The conflict resolution mechanism includes the option of access to independent legal and technical advice, the ability for complainants to choose individuals or groups to support them and/or act as observers, as well as the option of a third-party mediator. - Minor compliance -	The process for submitting complaints is outlined in document number SMP-GPB-19, version 05, which was issued in June 2022 and titled "Sustainability Management Procedure Manual." Section 3.0 of this manual pertains to the procedure for managing complaints and grievances. As described in the procedure under clause 2.1.10, individuals lodging complaints will have the opportunity to access independent legal and technical advice. They can also select individuals or groups to provide support and serve as observers. Additionally, there is an option to engage a third-party mediator if desired.	Complied
Criterio	on 4.3: The unit of Certification contributes to local sustainable developmen	nt as agreed by local communities.	
4.3.1	Contributions to community development that are based on the results of consultation with local communities are demonstrated. - Minor compliance -	The Corporate Social Responsibility (CSR) initiatives presented are founded upon interactions with stakeholders during stakeholder's meetings, or in response to requests from stakeholders via established communication and consultation procedures.	Complied
		Evident the records of appropriate action taken in response to input from internal and external stakeholders meeting conducted on 06/06/2024 and 11/07/2024 as elaborated in 1.1.4 such as type of contribution to community such as housing repairs for	



schoolteacher, permission for using estate roads, road maintenance for smallholders and teacher, security patrolling, maintenance of wooden worker quarters, jetty lighting, jetty extension (dry season), etc.

During interview with the external stakeholders, they informed the company provides treated water to Klinik Kesihatan Tagas- Tagas, Balai Polis Tagas-Tagas, and SK Ladang Sabapalm school building was maintained by the management including teachers houses as evident during site visit.

The above contribution also was documented in the Genting Sabapalm Oil Mill – Corporate Social Responsibility (CSR) such as:

- 1. Supplied water to Klinik Kesihatan Tagas-Tagas
- 2. Instructed Electrical team to maintain ceiling fan SRK Ladang Sabapalm
- 3. Supplied water to Masih Jaya Sdn Bhd
- 4. Supplied water to Kg Lumantik
- 5. Supplied water to Quarters Sk Tagas-Tagas
- 6. Supplied water to Masjid Al-Tagwa Tagas-Tagas

Evident the Corporate Social Responsibility (CSR) for Genting Sabapalm Estate as below:

- 1. Request security control from SK Ladang Sabapalm during PIBG volleyball event on 05 to 07/07/2024.
- 2. Permission to use Genting Sabapalm Estate Hall on 11/07/2024 from SK Genting Sabapalm.
- 3. Permission to use estate area for school event on 07/07/2024.

Criterion 4.4: Use of the land for oil palm does not diminish the legal, customary or user rights of other users without their free, prior and informed consent.



- 4.4.1 **(C)** Documents showing legal ownership or lease, or authorised use of customary land authorised by customary landowners through a Free, Prior and Informed Consent (FPIC) process. Documents Related to the history of land tenure and the actual legal or customary use of the land are available.
 - Critical (Major) compliance -

There are 3 land titles for Genting Sabapalm complex which 2 has been transferred of leased from Kwang Borneo development company on 22/01/1964 to Sabah Development Company Ltd (Currently known as Genting Plantations Berhad) and the other 1 leased from Sabah state government. Details of the land title as per below:

Lease	НА	Lease Period
08510997	2,118.12	10/07/1888 - 10/07/2887 (999 years)
08510996	1,957.46	10/07/1888 - 10/07/2887 (999 years)
085319231	283.00	10/07/1987 – 31/12/2085 (99 years)
	4,358.58	

Evident Quit Rent Payment Statement to Jabatan Tanah Ukur Sabah, Malaysia title no: 085319231.

Evident the Tenancy Agreement made on 12/07/2024 between Genting Plantations Berhad and Genting Oil Mills (Sabah) Sdn. Bhd. The land held under CL085109968. The Contract valid to 30/06/2027. The rental rate was stated in the agreement.

Evident invoice: GSPEC100003745 dated 18/06/2024 from Genting Sabapalm Oil Mill to Genting Sabapalm Estate for quit rent.

No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities.

Complied

4.4.2	Copies of documents evidencing agreement-making processes and negotiated agreements detailing the FPIC process are available and include:	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied
4.4.2a	Evidence that a plan has been developed through consultation and discussion in good faith with all affected groups in the communities, with particular assurance that vulnerable, minorities' and gender groups are consulted, and that information has been provided to all affected groups, including information on the steps that are taken to involve them in decision making. - Minor compliance -	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied
4.4.2b	Evidence that the unit of certification has respected communities' decisions to give or withhold their consent to the operation at the time that these decisions were taken. - Minor compliance -	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied
4.4.2c	Evidence that the legal, economic, environmental and social implications of permitting operations on their land have been understood and accepted by affected communities, including the implications for the legal status of their land at the expiry of the unit of certification's title, concession or lease on the land. - Minor compliance -	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied



4.4.3	(C) Maps of an appropriate scale showing the extent of recognised legal, customary or user rights are developed through participatory mapping involving affected parties (including neighbouring communities where applicable, and relevant authorities). - Critical (Major) compliance -	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied
4.4.4	All relevant information is available in appropriate forms and languages, including assessments of impacts, proposed benefit sharing, and legal arrangements. - Minor compliance -	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied
4.4.5	(C) Evidence is available to show that communities are represented through institutions or representatives of their own choosing, including by legal counsel if they so choose. - Critical (Major) compliance -	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied
4.4.6	There is evidence that implementation of agreements negotiated through FPIC is annually reviewed in consultation with affected parties. - Minor compliance -	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied

Criterion 4.5: No new plantings are established on local peoples' land where it can be demonstrated that there are legal, customary or user rights, without their FPIC. This is dealt with through a documented system that enables these and other stakeholders to express their views through their own representative institutions.



4.5.1 **(C)** Documents showing identification and assessment of demonstrable legal, customary and user rights are available.

- Critical (Major) compliance -

There is no new planting at Genting Sabapalm Estate as verified by reviewing the documents and interview with workers and staffs. There are 3 land titles for Genting Sabapalm complex which 2 has been transferred of leased from Kwang Borneo development company on 22/01/1964 to Sabah Development Company Ltd (Currently known as Genting Plantations Berhad) and the other 1 leased from Sabah state government. Details of the land title as per below:

Lease	НА	Lease Period
08510997	2,118.12	10/07/1888 – 10/07/2887 (999 years)
08510996	1,957.46	10/07/1888 – 10/07/2887 (999 years)
085319231	283.00	10/07/1987 – 31/12/2085 (99 years)
	4,358.58	

Evident Quit Rent Payment Statement to Jabatan Tanah Ukur Sabah, Malaysia title no: 085319231.

Evident the Tenancy Agreement made on 12/07/2024 between Genting Plantations Berhad and Genting Oil Mills (Sabah) Sdn. Bhd. The land held under CL085109968. The Contract valid to 30/06/2027. The rental rate was stated in the agreement.

Evident invoice: GSPEC100003745 dated 18/06/2024 from Genting Sabapalm Oil Mill to Genting Sabapalm Estate for quit rent. Thus, this is not applicable.

Not Applicable

4.5.2	(C) FPIC is obtained for all oil palm development through a comprehensive process, including in particular, full respect for their legal and customary rights to the territories, lands and resources via local communities' own representative institutions, with all the relevant information and documents made available, with option of resourced access to independent advice through a documented, long-term and two-way process of consultation and negotiation. - Critical (Major) compliance -	There is no new planting for Genting Sabapalm Estate. It has been verified by the auditor and interview with local communities and neighbouring estate. Thus, this is not applicable.	Not Applicable
4.5.3	Evidence is available that affected local peoples understand they have the right to say 'no' to operations planned on their lands before and during initial discussions, during the stage of information gathering and associated consultations, during negotiations, and up until an agreement with the unit of certification is signed and ratified by these local peoples. Negotiated agreements are non-coercive and entered into voluntarily and carried out prior to new operations. - Minor compliance -	There is no new planting for Genting Sabapalm Estate. It has been verified by the auditor and interview with local communities and neighbouring estate. Thus, this is not applicable.	Not Applicable
4.5.4	To ensure local food and water security, as part of the FPIC process, participatory SEIA and participatory land-use planning with local peoples, the full range of food and water provisioning options are considered. There is transparency of the land allocation process. - Minor compliance -	There is no new planting for Genting Sabapalm Estate. It has been verified by the auditor and interview with local communities and neighbouring estate. Thus, this is not applicable.	Not Applicable
4.5.5	Evidence is available that the affected communities and rights holders have had the option to access to information and advice that is independent of the project proponent, concerning the legal, economic, environmental and social implications of the proposed operations on their lands. - Minor compliance -	There is no new planting for Genting Sabapalm Estate. It has been verified by the auditor and interview with local communities and neighbouring estate. Thus, this is not applicable.	Not Applicable

4.5.6	Evidence is available that the communities (or their representatives) gave consent to the initial planning phases of the operations prior to the issuance of a new concession or land title to the operator. - Minor compliance -	There is no new planting for Genting Sabapalm Estate. It has been verified by the auditor and interview with local communities and neighbouring estate. Thus, this is not applicable.	Not Applicable
4.5.7	New lands are not acquired for plantations and mills after 15 November 2018 as a result of recent (2005 or later) expropriations without consent under the right of eminent domain of the federal and state land acquisition legislations. - Minor compliance -	There is no new planting for Genting Sabapalm Estate. It has been verified by the auditor and interview with local communities and neighbouring estate. Thus, this is not applicable.	Not Applicable
4.5.8	(C) New lands are not acquired in areas inhabited by communities in voluntary isolation. - Critical (Major) compliance -	There is no new planting for Genting Sabapalm Estate. It has been verified by the auditor and interview with local communities and neighbouring estate. Thus, this is not applicable.	Not Applicable
	on 4.6: Any negotiations Concerning compensation for loss of legal, customa, local communities and other stakeholders to express their views through t		ables indigenous
4.6.1	(C) A mutually agreed procedure for identifying legal, customary or user rights, and a procedure for identifying people entitled to compensation, is in place. - Critical (Major) compliance -	The management of Genting Plantations Berhad adopt the same procedure title "Negotiation, compensations and handling procedure document number SMP-GPB-18 issuance date 05/09/2014. Stated in the clause 2.0 land/boundary disputes where has outline the process of handling any issues related land dispute and identification of legal, customary and user rights. Identification of persons entitle to compensation also stated in the same procedure.	Complied
4.6.2	(C) A mutually agreed procedure for calculating and distributing fair compensation (monetary or otherwise) is established and implemented, monitored and evaluated in a participatory way, and corrective actions taken as a result of this evaluation. - Critical (Major) compliance -	The management of Genting Plantations Berhad adopt the same internal procedure title "Negotiation, compensations and handling procedure document number SMP-GPB-18 issuance date 05/09/2014. The objective of the procedure is to ensure implementation of a fair compensation for any issue/ disputes related land power to claim rights, ownership, and access to land	Complied

		between parties involved in considering differences in ethic groups' gender differences. It is also to ensure any negotiation concerning compensation are dealt with through a documented system that enables indigenous people, local communities and other stakeholders are treated fairly and to have mutual benefit of the company and the parties involved. Based on documentation review and interviews conducted with local communities, there is no evidence of any land dispute.	
4.6.3	Evidence is available that equal opportunities are provided to both men and women to hold land titles for scheme small holdings. - Minor compliance -	There is no scheme smallholder involved in the certification unit.	Complied
4.6.4	The process and outcomes of any negotiated agreements, compensation and payments are documented, with evidence of the participation of affected parties, and made publicly available to them. - Minor compliance -	There is no land dispute reported since last audit. This has verified through interview with the stakeholders.	Complied
	on 4.7: Where it can be demonstrated that local peoples have legal, cushment of rights, subject to their FPIC and negotiated agreements.	stomary or user rights, they are compensated for any agreed land a	ecquisitions and
4.7.1	(C) A mutually agreed procedure for identifying people entitled to compensation is in place Critical (Major) compliance -	The management of Genting Plantations Berhad adopt the same internal procedure title "Negotiation, compensations and handling procedure document number SMP-GPB-18 issuance date 05/09/2014. The objective of the procedure is to ensure implementation of a fair compensation for any issue/ disputes related land power to claim rights, ownership and access to land between parties involved in considering differences in ethic groups' gender differences. It is also to ensure any negotiation concerning compensation are dealt with through a documented system that enables indigenous people, local communities and other stakeholders are treated fairly and to have mutual benefit of the company and the parties involved. Based on documentation review	Complied

		and interviews conducted with local communities, there is no evidence of any land dispute.	
4.7.2	(C) A mutually agreed procedure for calculating and distributing fair and gender-equal compensation (monetary or otherwise) is established and implemented, monitored and evaluated in a participatory way, and corrective actions taken as a result of this evaluation. - Critical (Major) compliance -	The management of Genting Plantations Berhad adopt the same internal procedure title "Negotiation, compensations and handling procedure document number SMP-GPB-18 issuance date 05/09/2014. The objective of the procedure is to ensure implementation of a fair compensation for any issue/ disputes related land power to claim rights, ownership and access to land between parties involved in considering differences in ethic groups' gender differences. It is also to ensure any negotiation concerning compensation are dealt with through a documented system that enables indigenous people, local communities and other stakeholders are treated fairly and to have mutual benefit of the company and the parties involved. Based on documentation review and interviews conducted with local communities, there is no evidence of any land dispute.	Complied
4.7.3	Communities that have lost access and rights to land for plantation expansion are given opportunities including employment and supply contracts to benefit from plantation development. - Minor compliance -	Not applicable since there is no issues of land has been identified.	Not Applicable
Criterio rights.	on 4.8: The right to use the land is demonstrated and is not legitimately co	ntested by local people who can demonstrate that they have legal, cu	stomary, or user
4.8.1	Where there are or have been disputes, proof of legal acquisition of title and evidence that mutually agreed compensation has been made to all people who held legal, customary, or user rights at the time of acquisition is available and provided to parties to a dispute, and that any compensation was accepted following a documented process of FPIC. - Minor compliance -	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied

4.8.2	(C) Land conflict is not present in the area of the unit of certification. Where land conflict exists, acceptable conflict resolution processes (see Criteria 4.2 and 4.6) are implemented and accepted by the parties involved. In the case of newly acquired plantations, the unit of certification addresses any unresolved conflict through appropriate conflict resolution mechanisms. - Critical (Major) compliance -	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied
4.8.3	Where there is evidence of acquisition through dispossession or forced abandonment of customary and user rights prior to the current operations and there remain parties with demonstrable customary and land use rights, these claims will be settled using the relevant requirements (Indicators 4.4.2, 4.4.3 and 4.4.4) - Minor compliance -	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied
4.8.4	For any conflict or dispute over the land, the extent of the disputed area is mapped out in a participatory way with involvement of affected parties (including neighbouring communities where applicable). - Minor compliance -	No land issue related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit through interviewed with the local communities. No agreement-making processes and negotiated agreements detailing the FPIC process. The legality of land was evident (as reported under 4.4.1).	Complied
Princip	le 5: Support smallholder inclusion		
Criterio	on 5.1: The unit of certification deals fairly and transparently with all smallh	olders (Independent and Scheme) and other local businesses.	
5.1.1	Current and previous period prices paid for FFB are publicly available and accessible by smallholders. - Minor compliance -	The prices for Fresh Fruit Bunches (FFB) are clearly outlined in Clause 3.0- Price Formula of the Contract Agreement between Genting Sabapalm Oil Mill and the FFB suppliers. All FFB suppliers have a copy of this contract agreement for reference. Current and previous period prices are made accessible to FFB suppliers by being publicly posted at the weighbridge office. These prices are determined using the Malaysian Palm Oil Board (MPOB)	Complied

		Monthly Average and the Mill Oil Extraction Rate (OER) & Kernel Extraction Rate (KER). During interviews with a sample of FFB suppliers, it was confirmed that they were well-informed about the FFB price fluctuation mechanism as outlined in their contract agreement. Additionally, they were aware of the daily FFB prices displayed at weighbridge office when delivering their FFB.	
5.1.2	(C) Evidence is available that the unit of certification explains the FFB pricing to smallholders on request from individual smallholders (at least once a year or upon request). - Critical (Major) compliance -	Verified the latest meeting with FFB Suppliers conducted on 14/06/2024. The meeting was to explain on how the FFB pricing is made to all the FFB suppliers accordingly. Total attendance for the meeting was 62 smallholders.	Complied
5.1.3	(C) Fair pricing, calculated as a portion of the international CPO price less costs is provided to smallholders in the supply base and documented. - Critical (Major) compliance -	The pricing is determined by the MPOB Monthly Average Price for CPO and PK, as well as the OER and KER ratings assigned by Genting Sabapalm Oil Mill, which has been confirmed through the validation of self-billed invoices from FFB suppliers. According to an interview with the management, FFB pricing will be calculated based on daily MPOB pricing for both CPO and PK, including additional costs such as CESS MPOB, Sabah Sales Tax and processing costs.	Complied
5.1.4	(C) Evidence is available that all parties, including women and independent representative organisations assisting smallholders where requested, are involved in decision-making processes and understand the contracts. These include those involving finance, loans/credits, and repayments through FFB price reductions for replanting and or other	certified.	Complied
	support mechanisms where applicable Critical (Major) compliance -	There is significant evidence showing that women have been given opportunities to participate in the decision-making process among smallholders who supply Fresh Fruit Bunches (FFB) to Genting Sabapalm POM. Document review agreement as FFB supplier with AXXXXXX Binti HXXXXX, AXXXX Binti TXXXX and SXXX NXX	



		SXXXXXX		and interview sess	sion confirmed th	ie
5.1.5	Contracts are fair, legal and transparent and have an agreed timeframe. - Minor compliance -	stated in evidence the verif has been	n the agreement on that the contract ication done on the	d for FFB suppliers on agreed timefram is legal, fair, and tr e sampled contract upplier which are D TXX HXXX PXXX.	e and there is also ansparent based of agreement. Samp	so on le
5.1.6	(C) Agreed payments are made in a timely manner and receipts specifying price, weight, deductions and amount paid are given Critical (Major) compliance -	external		guarantees that all (FFB) suppliers are cract agreement.		
		Samples in July 2		nent has been take	n for 2 FFB suppli	er
			,	or KXXXXXX Bin SXX 0325, Payer Ref. No		
			•	for FXXXXX SX 539044410100254 dated 11/07/2024.		
5.1.7	Weighbridges used for determining payment to smallholders are verified by an independent third party on a regular basis (this can be government). - Minor compliance -	Genting Sabapalm Oil Mill conducts regular calibration on their weighbridges used to determine the FFB tonnage for all FFB suppliers. There are 2 weighbridges used in the mill and records of yearly calibration for both weighbridges were available for verification as below:			B complied of	
		No	Details	Weighbridge 1	Weighbridge 2	
		1	Capacity	30,000 kg	60,000 kg	
		2	Serial Number	240450009	162150256	

			6 1:6 1	COD ATI	CCD ATI		
		3	Certificate Number	SSD-ATK 003025	SSD-ATK 014967		
		4	Safety Label Number	1.4 KQ 003205	2.1 KQ 037128		
		5	Calibration Date	07/06/2024	07/06/2024		
5.1.8	The unit of certification supports Independent Smallholders with certification, where applicable, ensuring mutual agreements between the unit of certification and the smallholders on who runs the internal control system (ICS), who holds the certificates, and who holds and sells the certified material. - Minor compliance -	Genting to independent	Sabapalm Oil Mill is endent smallholders realed that some	mples of smallhol s open to providing s interested in obta smallholders hav OC scheme with MF	technical assistand ining certification. ve achieved MSP	ce It	ed
5.1.9	(C) The unit of certification has a grievance mechanism for smallholders and all grievances raised are dealt with in a timely manner. - Critical (Major) compliance -	the Susta and Grid 15/04/20 has not i	Sighted and verified Grievance Mechanism in place as outlined in the Sustainability Management Procedure Manual titled "Complaints and Grievances", Doc. No. SMP-GPB-19, Rev. No. 06, dated 15/04/2024. As of the most recent audit, Genting Sabapalm Oil Mill has not received any grievances related to the supply of Fresh Fruit Bunches (FFB) from smallholders.				ied
Criterio	on 5.2: The unit of certification supports improved livelihoods of smallholde	rs and the	ir inclusion in susta	inable palm oil valu	ie chains.		
5.2.1	The Company consults with interested smallholders (irrespective of type) within the Unit of Certification, including women or other partners in their supply base, to assess their needs for support to improve their livelihoods and their interest in RSPO certification. - Minor compliance -	consulta meeting interview	tions with intereste held on April 14, 20 is with the smallho	nce that manage ed smallholders du 23. This confirmation lders. Currently, th ursuing RSPO certif	ring a stakeholder on comes from dire e smallholders hav	rs' ct	ed
5.2.2	The unit of certification develops and implements smallholder support programme to improve smallholder livelihood and build their capacity to enhance productivity, quality, organisational and managerial	involves smallhol	consultations a ders by agronomist	as implemented a s nd recommendat s. The details of the FFB, best manag	ions provided e shared information	to on	ed



	competencies, and specific elements of RSPO certification (including the RSPO Independent Smallholder Standard or RISS). - Minor compliance -	managing oil palm trees and compliance to RSPO requirement were stated in external stakeholder consultation minutes meeting on 14/06/2024	
5.2.3	Where applicable, the unit of certification provides support to smallholders to promote legality of FFB production. - Minor compliance -	Not applicable since all smallholders delivering to Genting Sabapalm Oil Mill are required to have valid MPOB licenses by law. Additionally, copy of land title and copy of MPOB License for sample of smallholders were reviewed to confirm the legality.	Not Applicable
5.2.4	(C) Evidence exists that the unit of certification trains Scheme Smallholders on pesticide handling Critical (Major) compliance -	Not applicable since there is no scheme smallholders.	Not Applicable
5.2.5	The unit of certification regularly reviews and publicly reports on the progress of the Smallholder support programme. - Minor compliance -	Management Review Meeting was conducted for the entire certification unit at the mill, conducted on 05/08/2024 which discussing on status of smallholder support program. It was reviewed annually and monitored accordingly.	Complied
Princip	le 6: Respect workers' rights and conditions		
Criterio	on 6.1: Any form of discrimination is prohibited.		
6.1.1	(C) A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. - Critical (Major) compliance -	The management has established Social Policy dated 14/09/2020 signed by Tan Wee Kok, President & Chief Operating Officer. As a responsible of the organization, the company committed to ensure that our workers and employees are treated fairly, equally and with respect according to local, national and rectified international laws. The management shall not discriminate in terms of hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, age, disability, gender, marital status, union membership or political affiliation.	Complied

		Based on the interview sessions with workers and external stakeholders, it was understood that the policy is readily accessible, having been posted on the company's website and the notice boards of the operating units. Additionally, both internal and external stakeholders were briefed on the policies during consultation sessions.	
6.1.2	(C) Evidence is provided that workers and groups including local communities, women, and migrant workers have not been discriminated against including charging of recruitment fees for foreign workers. - Critical (Major) compliance -	There is no discrimination against local communities, women, migrant workers based on document reviews and interviews with sampled employees from each operating units based on nationality, gender, age, type of work, race and religious including charging on recruitment fees for foreign workers.	Complied
		The company has provided employment contract for all workers. The employment contract adopts by the estates and mill as part as requirement to ensure the workers employment conditions received as accordingly.	
		Review on the sampled of employment contracts verified terms and conditions outlined as per on Sabah Labour Ordinance. They have been paid based on piece rates or daily rates as per current minimum wages order and they have rights to choose to do overtime if requested.	
		The management has provided free housing facilities to staff and employees. Basic amenities such as water, electricity, football field etc. were provided to the workers. The housing condition was in accordance with the Workers' Minimum Standards Housing and Amenities Act 1990 (Act 446).	
		There is no recruitment fee has been charges to new foreign workers.	
		There is no complain on discrimination received by the company during the audit period.	

6.1.3	The unit of certification demonstrates that recruitment selection, hiring, access to training and promotion are based on skills, capabilities, qualities and medical fitness necessary for the jobs available. - Minor compliance -	The management has established the Foreign Workers Ethical & Responsible Recruitment Procedures (Doc No: GEN-13, Rev 06, Issue date 17/10/2023) that covered Zero Recruitment Cost Policy, Recruitment Fees and other costs, Human Resources and Administrative Department, Recruitment Agencies, Recruitment Procedure, Abscondment of Foreign Workers, Renewal/Extension of Work Permit and passports, repatriation-completion of contract/termination/retirement and others.	Complied
		The company has provided employment contract for all workers. The employment contract adopts by the estates and mill as part as requirement to ensure the workers employment conditions received as accordingly.	
		Every employee has his own file which keeps their details including medical history, employment contract, offer letter, confirmation letter, appraisal, etc.	
		It is stated in the letter of appointment that the company practise no discrimination and provide fair treatment to every employee as evident in indicator 6.2.2.	
		While interview with sample workers, it was confirmed that opportunity for promotion is determined by competency, proficiency, attributes, and the medical clearance aligned with the job specifications. In addition, workers also provided with appropriate number of training based on their current job description.	
6.1.4	Pregnancy testing is not conducted as a discriminatory measure and is only permissible when it is legally mandated. Alternative equivalent employment is offered for pregnant women. - Minor compliance -		Complied



6.1.5	(C) A gender committee is in place specifically to raise awareness, identify and address issues of concern, as well as opportunities and	Evident the appointment letter of the gender committee member as per 'Surat Perlantikan Sebagai Ahli Jawatankuasa Wanita dan	Complied
	improvements for women.	Kanak-kanak di Genting Sabapalm' / Letter of Appointment as a	
	- Critical (Major) compliance -	Member of the Women and Children's Committee in Genting Sabapalm and part of the responsibilities:	
		Assist the estate in forming guidelines to prevent sexual harassment in the work system.	
		Conduct investigations into complaints of sexual harassment and related matters and help prepare reports for the estate.	
		3. Assist the Women and Children committee to conduct investigations when there is any incident of sexual harassment at the workplace.	
		The Gender Committee Meeting for GSOM has been carried out on 20/07/2024 attended by 12 person and the agenda comprises of briefing on Sexual Harassment Policy, Complaint Procedure for Sexual Harassment, matter arising. There is no case has been reported since last audit.	
		Gender committee meeting for GSPE has been conducted on 21/02/2024 and attended by 8 person and the agenda of the meeting consists of complaint from workers, matters arising and suggestion on activities. The issue has been reported related to sexual harassment and abuse.	
		Evident 'Rekod Penilaian & Keperluan Bakal & Ibu Baru' / Records of Evaluation & Needs of Prospective & New Mothers (Newborn 0-	

		24 months). The scope applies to new mothers before and after the birth of their child. The sample as below: 1. Employee ID C203XXXX - giving permission to the employer to carry out a work risk assessment for myself due to pregnancy or childbirth dated 02/09/2023. I understand the purpose of this consultation. The mother has made preliminary preparations before and after the birth. Mother has stamped her birth certificate in JPN.	
6.1.6	There is evidence of equal pay for the same work scope Minor compliance -	As per sample of workers that was taken from different category but same work scope, it has been identified that all workers has been paid equally. Verification has been done through interview with the workers and review of pay slips. Evident personal files that comprise the employment contract, identification card, passport, visa, driving license, pay slips, SOCSO and EPF contributions, application for employment, education certificates, etc. as per indicator 6.2.2.	Complied
	on 6.2: Pay and conditions for staff and workers and for contract workers a living wages (DLW).	llways meet at least legal or industry minimum standards and are suffice	cient to provide
6.2.1	(C) Applicable labour laws, union and/or other collective agreements and documentation of pay and conditions are available to the workers in national languages (English or Bahasa Malaysia) and explained to them in language they understand. - Critical (Major) compliance -	There is no collective agreement for both Genting Sabapalm POM and Genting Sabapalm Estate since there is no union has been established or existed in both operating units. Pays and conditions based on Sabah Labour Ordinance, employment contract, and others permit that applicable.	Complied
		Employment Contract of Genting Plantation Comprises of Name, ID, address, Position, contract duration, contract service, probation period, retirement period, work location, transfer of work location, worker responsibilities, Levy, Visa, salary, day and working hour, overtime, rest day, work on rest day & public holiday, housing and	

		accommodation, transport to workplace, tools, medical, medical leave, maternity leave, annual leave, insurance/compensation, EPF Contribution, salary payment, salary deduction, safety and health, termination, notice for resignation, return journey fare, passport and visa keeping, etc. The agreement was prepared in Bahasa Melayu and all workers including Indonesian and Philippines workers understand local language. While piece rate works, it has been documented approved by the management and will be revised on annual basis if there is any requirement. As per interview, the rate has been done based on the motion study conducted and average earning per workers and productivity.	
6.2.2	(C) Employment contracts and related documents detailing payments and conditions of employment (e.g. regular working hours, deductions, overtime, sick leave, holiday entitlement, maternity leave, reasons for dismissal, period of notice, etc. in compliance with national legal requirements) and payroll documents give accurate information on compensation for all work performed. This includes a form of record for work done by family members. - Critical (Major) compliance -	Employment Contract of Genting Plantation Comprises of Name, ID, address, Position, contract duration, contract service, probation period, retirement period, work location, transfer of work location, worker responsibilities, Levy, Visa, salary, day and working hour, overtime, rest day, work on rest day & public holiday, housing and accommodation, transport to workplace, tools, medical, medical leave, maternity leave, annual leave, insurance/compensation, EPF Contribution, salary payment, salary deduction, safety and health, termination, notice for resignation, return journey fare, passport and visa keeping, etc. The agreement was prepared in Bahasa Melayu and all workers including Indonesian and Philippines workers understand local language. Evident personal files that comprise the employment contract, identification card, passport, visa, driving license, pay slips, SOCSO and EPF contributions, application for employment, education certificates, etc for the following workers:	Complied

Workers	Salary	Gender	Nationality
EE00XXX	April 2024	М	Philippine –
Workshop	RM3134.75		Under Smart Sabah dated
	OT - 51 hours		21/05/2024 –
	OT (RD) – 5 hours		barcode: 80000078
	ND -24		00000070
	WRD – 3 hours		
	PH – 2 days		
	July 2024		
	RM2730.90		
	OT – 64 hours		
	OT RD – 5.5 hours		
	WND – 26 days		
	WRD – 2 days		
	PH – 1 day		
EE00XXX	April 2024	F	Malaysia
WB	Rm2150.36		
Operator	OT – 7 hours		
	OT (RD) - 15.50 hours		

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	ND – 22 days			
	WRD – 4 days			
	PH – 2 days			
	UP – 2 days			
	July 2024			
	Rm2260.76			
	OT – 14 hours			
	OT (RD) - 10.50 hours			
	OT (PH) – 2.50 hours			
	ND – 24 days			
	WRD – 3			
	WPH - 1			
	PH - 2			
	UP – 2 days			
E00XXX	April 2024	F	Malaysia	
Store	Rm1802.01			
	OT – 33.50 hours			
	ND – 20 days			
	PH – 2 days			

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		E00XXX Effluent and Land Application	UP – 3 days AL – 1 day July 2024 Rm2190.48 OT – 40.50 hours ND – 20 days WRD – 1 day PH – 1 day UP – 1 days AL – 1 day April 2024 RM2037.26 OT – 23 hours OT (RD) – 4 hours ND – 24 days WRD – 2 days PH – 2 days July 2024 RM2037.26	M	Indonesia Passport valid to 06/11/2033 and visa valid to 18/01/2025	
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	OT – 23 hours			
	OT (RD) – 4 hours			
	ND – 24 days			
	WRD – 2 days			
	PH – 2 days			
E00XXX	April 2024	М	Malaysia	
Shift A	RM2478.07			
	OT – 62 hours			1
	OT (RD) – 5 hours			
	ND – 24 days			
	WRD – 1 day			
	PH – 2 days			
	July 2024			
	Rm2161.58			
	OT - 24.50 hours			
	OT (RD) – 7.5 hours			
	ND – 26 days			
	WRD – 2 days			
	PH – 1 day			
E00XXX	April 2024	М	Indonesia	

Shift B	RM2446.29 OT – 47 hours OT (RD) – 8.50 hours WND – 24 days WRD – 1 day PH – 2		Passport valid to 08/01/2028 and visa valid to 12/04/2025
E00XXX Shift C	April 2024 RM1499.94 ND – 22 days PH – 2 days	F	Indonesia Passport valid to 17/07/2027 and visa valid to 21/02/2025
E00XXX Driver Tanker	AL – 2 days April 2024 RM5057.63 OT – 6.5 hours OT RD – 11 hours WND – 24 days	M	Malaysia
	WRD – 3 days PH – 2 days ertime - OT, Overtime oiday - OT (PH), Normal		



WRD, Work on Public Holiday – WPH, Public Holiday – PH, Unpaid – UP, Absent – AB, etc.
Sample Permit from JTK:
Women's Night Work Permit/ Permit Wanita Kerja Malam Seksyen 75, Ordinan Buruh Sabah (Sabah Bab 67) – between 10.00pm to 5.00 am. and the conditions set. rest period free from work for 11 continuous hours. weekly rest leave of not less than 30 continuous hours. Valid from 23/09/2022 – 22/09/2024. Serial No.: JTKSBH/PMT/75/2022/0028.
Evident Overtime Restriction Permit / 'Permit Sekatan Kerja Lebih Masa' – The maximum limit of overtime allowed in a month is 120 hours. Employees are not allowed to work more than 12 hours except under certain conditions and employees cannot be allowed to work more than 5 hours in a row.
Sample of Medical Leave Series No: 05738 dated 06/08/2024 – Left & right-hand cramps given by Clinic Attendant.
Sample annual leave application for Sumairah Kartadimaja from 10/08/2024 to 12/08/2024 for 2 days.
Genting Sabapalm Oil Mill has made EPF contribution for all employees, Employer Ref No: 602012204 for the month of July (08/2024) with printed date 02/08/2024. The SOCSO contribution, Employer code: F9600017737Y for July 2024 (07/2024).
Genting Sabapalm Estate
Workers Salary Gender Nationality

	E10XXX	April 2024	М	Indonesia
	Field Worker	RM1945.84 Piece rate work PH – 2 days RD – 4 days		Passport valid to 13/02/2033 and visa valid to 23/02/2025
		July 2024 RM1454.70 - piece rate MC - 1 day PH - 1 day RD - 4 days UP - 3 days Piece rate work -23 days		
	E11XXX GW – Boatman Agreement signed on 6.12.2021	OT – 24 hours	М	Malaysia

	E11XXX Field worker – agreement date 02/01/2024		F	Malaysia	
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E00XXX	April 2024	М	Indonesia
		' '	
Field Worke — manurin	, I		Passport: 27/02/2033
– agreemer	t ND - 24 days		and visa
date	PH – 2 days		21/02/2025
22/02/2023	RD – 4 days		
	July 2024		
	RM1557.63		
	ND – 6 days		
	PH – 1 day		
	RD – 4 days		
E11XXX	April 2024	М	Indonesia
Field	RM1633.25		Passport valid
worker-	ND – 23 days		to 19/08/2027
Contract			and visa valid
Agreement dated	PH – 2 days		to 08/12/2024
01/02/2022	AB – 1 day		
	RD – 4 days		
	July 2024		
	Rm1609.58		
	ND – 22 days		

	E11XXX Field worker Contract agreement dated 01/01/2023	MC - 2 days PH - 1 day AB - 2 days RD - 2 days Remarks: Sijil Cuti Sakit (Serial No: 05122) MC - on 20/07/2024 and (Serial No: 05123) MC on 23/07/2024. April 2024 RM2123.07 Piece rate work - 20 days PH - 2 days AB - 4 days RD - 2 days July 2024 RM 2063.67 Harvesting - 25 days AB - 1 day	F	Indonesia Passport valid to 19/08/2027 and visa valid to 08/12/2024	
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E11XXX Harvester Contract Agreement dated 01/03/2024	RD - 4 days WPH - 1 day April 2024 RM2495.78 Harvesting - 24 days PH - 2 days Piece rate work - 4 days July 2024 RM2006.63 Harvesting - 26 days RD - 1 day WPH - 1 day	M	Indonesia Passport valid to 10/11/2033 and visa 29/06/2025
E10XXX Harvester Contract Agreement 17/02/2020	April 2024 RM4448.36 Harvesting – 24 days PH – 1 day RD – 2 days WPH – 1 day	М	Indonesia Passport 14/02/2025 and visa valid till 06/02/2025

E10XXX Harvester Contract Agreement dated 01/03/2024	July 2024 RM2693.98 Harvesting – 26 days RD – 1 day WPH – 1 day April 2024 RM3245.07 Harvesting – 23 days PH – 2 days AB – 1 day July 2024 RM2693.98 Harvesting – 26 days RD – 1 day	M	Indonesia Passport valid to 19/11/2026 and visa valid to 08/02/2025
E10XXX Driver Mini Grabber Contract Agreement 20/02/2023	April 2024 RM1557.63 ND – 25 days PH – 2 days RD – 4 days	M	Indonesia Passport valid to 19/02/2033 and visa valid to 21/02/2025

		July 2024		
		RM1557.63		
		ND – 26 days		
		PH – 1 day		
		RD – 4 days		
	on Public Holid	ay - OT (PH), Normal Da Public Holiday – WPH,	lest Day - OT (RD), Overtime y – ND, Work on Rest Day – Public Holiday – PH, Unpaid	
	Sighted Leave applied 13/08, Evident Materi Muliati binti Ka Period from 1	Application Form – H/2024, leave from 16/ nity Benefits Entitlemer andare (E00074) (C962 4/03/2024 to 13/05/20	endrikus Yohanes – dated /08/2024 and 17/08/2024. at Verification Checklist for 2843) and Maternity Leave 024 (60 days), attendance art to abstain from work will	
	Evident SOCSC 07/2024.), Employer Code: F970	0005XXXW, contribution on	
	Contractor			
	Samples:			
	the Genting Sa valid to 31/12/ agreement cor will be ended f	bapalm Estate and Syar (2023 for Replanting Wo htract no: GSPE/MOA/23 rom 31/12/2023 to 31/0	dated 01/08/2023 between ikat C.M and the agreement orks. Addendum to contract 8/06/05. The contract work 5/2024.	
	Samples of wo	rkers:		

		 Employment contract, E293XXXX as excavator driver with monthly salary RM1500 starting from 31/07/2023. Salary on July 2024, RM2432.70 with commission, ND – 26 days, PH – 1 day, RD – days. Passport valid to 20/07/2033 and visa (25/07/2024) in the process of renewal as evident in the Official Receipt Malaysia Immigration Department dated 12/07/2024 and reference no: BPA/12091/PGAMP22553. Employment contract date 01/04/2023, E216XXXX as Mechanic Assistant with monthly salary RM1800. Salary on July 2024, RM2500.00 with commission, ND – 26 days, PH – 1 day, RD – days. Passport valid to 29/03/2033 and visa valid till 25/04/2025. 	
6.2.3	(C) There is evidence of legal compliance for regular working hours, deductions, overtime, sickness, holiday entitlement, maternity leave, reasons for dismissal, period of notice and other legal labour requirements. - Critical (Major) compliance -	recorded in the Daily attendance record and payroll system. The wages details were attached in the payslip including the overtime, harvesting bunch weights, allowance, number of working day (on normal day, rest day, public holiday, annual leave, sick leave, unpaid leave, absent, etc). Onsite interview with sampled workers informed working hours,	Complied
		break time, deductions, overtime, sickness, holiday entitlement, maternity leave, and others is according to employment contract and employment act. Overtime offered to workers is voluntarily upon mutually agreement between management and workers including compliance by contractor as per their Letter of Award. Refer 6.2.2	
6.2.4	(C) The unit of certification provides adequate housing, sanitation facilities, water supplies, medical, educational and welfare amenities to national standards or above, where no such public facilities are available or accessible. National laws, or in their absence the ILO Guidance on	Genting Sabapalm POM and Genting Sabapalm Estate has conducted line site inspection on weekly basis. Water and electric have been provided for free to all employees which extracted from nearby pond, electricity from Sabah Electricity and back up with	Complied

	Workers' Housing Recommendation No. 115, are used. In the case of acquisitions of non-certified units, a plan is developed detailing the upgrade of infrastructure. A reasonable time (5years) is allowed to upgrade the infrastructure. - Critical (Major) compliance -	genset for electricity. Clinic has been established in the mill and estate area with medical assistant. HUMANA School has been established to provide education to Indonesian kids. There is also primary school, SK Ladang Sabapalm located inside the estate compound and the management provided transport for kids to travel to secondary school. Houses are equipped with 2 or 3 bedrooms and a bathroom. As per site visit for both Sabapalm Estate and POM sighted that each family has been provided one house while for single workers, one room has been provided. Currently 70% of the wooden worker quarters have been replaced with new house in staggered.	
6.2.5	The unit of certification makes efforts to improve workers' access to adequate, sufficient and affordable food. - Minor compliance -	There is sundry shops and canteens inside the estate and there is nearest town from the estate and mill. Some of the operating units provide transport to the nearest town. The workers have alternative to take bus or taxi to the town and some have their own transport. Apart from that, all the workers are provided with free medical facilities located at the mill or nearby panel clinic and Klinik Kesihatan Tagas-Tagas. Free housing facilities were provided to all the workers and their families such as subsidised electricity and water, mosque, temples, hall, playground, creche, kindergarten, school bus, allowances, bonuses, etc.	Complied
6.2.6	A DLW is paid to all workers, including piece rate/quotas, for whom the calculation is based on achievable quotas during regular work hours. PROCEDURAL NOTE: STATEMENT FROM THE RSPO STANDARDS STANDING COMMITTEE REGARDING INDICATOR 6.2.6 ON DECENT LIVING WAGE With reference to procedural note of indicator 6.2.6, the RSPO has published a guidance on the DLW calculation in June 2019. The RSPO Secretariat will endeavour to carry out DLW country benchmarks for palm oil producing countries in which RSPO members operate and for which no Global Living Wage Coalition (GLWC) benchmarks exist (As of September 2019, GLWC has developed national benchmarks in Bangladesh, Belize, Brazil, China, Colombia,	There are no changes compared to last year where Genting Plantations Berhad adopted the same prevailing wage calculation last updated on 27/05/2022 to include all the in-kind benefits provided to the workers in Genting Sabapalm Estate and Genting Sabapalm Oil Mill. In-kind benefit calculated is RM 991.78 and average take home salary is around RM1700. The prevailing wages is more than the Minimum Wage Order 2022.	Complied



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Costa Rica, Dominican Republic, Ecuador, Ethiopia, Ghana, Guatemala, India, Kenya, Malawi, Mexico, Nicaragua, Pakistan, South Africa, Sri Lanka, Uganda and Vietnam These benchmarks are developed based on banana, coffee, floriculture, textile, manufacturing, seafood processing and tea industry. The RSPO is in the process of commissioning benchmarks for Malaysia and Indonesia for the palm oil sector and will develop methods to calculate and/or define DLW applicability for all palm oil producing countries in which RSPO members operate).

Where a GLWC living wage standard (benchmark), or one that fulfils the basic requirements of the RSPO-endorsed living wage methodology, has been established in the country or region of operation, the same should be used as benchmarks.

In the absence of such benchmarks, the RSPO will collaborate with the GLWC and/or local experts on developing oil palm industry benchmarks (Benchmark in this context may include other approaches and/or methods to calculate the applicability of DLW in the country or region in accordance to the RSPO endorsed method for determining a DLW. Local applicability for benchmarks is important and it may differ based on the needs of each locality or country). These benchmarks will be developed in collaboration and consultation with relevant stakeholders such as palm oil industry members, workers' union, authorities and/or relevant organisations.

For countries where no living wage standard is established, until such time that an RSPO endorsed benchmark for the country is in place, national minimum wages shall be paid to all workers. In addition to the payment of minimum wages, the Unit of Certification (UoC) shall conduct an assessment of the prevailing wages and in-kind benefits provided to workers in the Unit of Certification aligned with the RSPO Guidance for Implementing a Decent Living Wage (RSPO Guidance for Implementing a Decent Living Wage in the RSPO will also develop further guidance and tools to calculate DLW in line with the RSPO endorsed methodology which may include independent studies by local experts in their respective region or country).

Once these benchmarks are available, this procedural note is no longer applicable. UoC shall have an implementation plan towards the payment of a DLW with specific targets, and a phased implementation process including:

- Updated assessment on prevailing wages and in-kind benefits
- There is annual progress on the implementation of living wages
- Where a minimum wage, based on equivalent of baskets of goods, is stipulated in Collective Bargaining Agreements (CBAs), this should be used as the foundation for the gradual implementation of the living wage payment

	 The UoC may choose to implement the living wage payment in a specific section as a pilot project; the pilot will then be evaluated and adapted before eventual scale up of the living wage implementation. Minor compliance - 		
6.2.7	Permanent, full-time employment including contractors' workers and contracted workers is used for all core work performed by the unit of certification. Casual, temporary and day labour is limited to jobs that are temporary or seasonal	The management adopted the company employment contracts includes with the details of payments and conditions of employment to the permanent workers employed as per samples sighted in indicator 6.2.2 above.	Complied
	- Minor compliance -	Document review on workers master list, sighted no casual, temporary and day labour employed within all operating units.	
freedon	on 6.3: The unit of Certification respects the rights of all personnel to form of association and collective bargaining are restricted under law, the empl personnel.		_
6.3.1	(C) A published statement recognising freedom of association and right to collective bargaining in national languages (English and/or Bahasa Malaysia) is available and is explained to all workers, in language that they understand, and is demonstrably implemented. - Critical (Major) compliance -	The management has established Social Policy dated 14/09/2020 signed by Tan Wee Kok, President & Chief Operating Officer. As a responsible of the organization, the company committed to ensure that our workers and employees are treated fairly, equally and with respect according to local, national and rectified international laws. Mentioned the policy, the management shall respect the rights of our workers to join or form legal trade unions of their choosing and to bargain collectively.	Complied
6.3.2	Minutes of meetings between the unit of certification with trade unions	Genting Sabapalm Oil Mill	Complied
	or workers representatives, who are freely elected, are documented in national languages (English and/or Bahasa Malaysia) and made available upon request. - Minor compliance -	The latest Workers Welfare Meeting for Genting Sabapalm Oil Mill has been conducted on 27/06/2024 attended by 7 committee members out of 11.	
		Genting Sabapalm Estate	

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The latest Workers Welfare Meeting for Genting Sabapalm Oil Mill has been conducted on 19/06/2024 attended by 9 committee members out of 11.

The agenda of the meeting including briefing on:

- 1. Abuse of Vulnerability
- 2. Debt bondage
- 3. Deception
- 4. Retention of identity documents
- 5. Withholding of wages
- 6. Excessive overtime
- 7. Isolation
- 8. Restriction of movement
- 9. Abusive working and living condition.
- 10. Intimidation and threats
- 11. Physical and sexual violence
- 12. Feedback form for all committee member
- 13. Any matters arising.

The samples of report from committee members / workers representative:

- 1. The problem of buffalo entering the employee housing area wait for quotation CQ24/05/886 dated 28/07/2024 and MQT24080009 dated 29/07/2024 for fencing.
- 2. Block G1 mosquito net broken has been settled on 14/07/2024 as evident in the Complaint/Enquiry received.
- 3. Block H3 mosquito net broken has been settled on 14/07/2024 as evident in the Complaint/Enquiry received.

The worker's representative has been nominated by all workers and evident the name that has been appointed by voting. The

		management appointed as Welfare Committee based on the voting results as per indicator 6.3.3. The minutes meeting has been documented in local language. Based on the interview with foreign workers such as Philippine and Indonesia, they understood local language.	
6.3.3	Management does not interfere with the formation or operation of registered unions/ labour organisations or associations, or other freely elected representatives for all workers including migrant and contract workers. - Minor compliance -	The worker's representative has been nominated by all workers and evident the name that has been appointed by voting. The management appointed as Welfare Committee on 08/10/2022 based on the voting results as below: Genting Sabapalm Oil Mill	Complied
		1. Chairman – Pn Sabturiah binti Abu Bakar	
		2. Secretary – Pn Surianti binti Mayah	
		3. Member – En Sakka bin Masse (Indonesian)	
		4. Member – Pn Mawar binti Lammai (Indonesian)	
		5. Member – Joseph Gaung	
		6. Member – Md Isa bin Kahar	
		7. Member – Eko bin Rahmat (Indonesian)	
		8. Member – Jason John	
		9. Member - Walidi Saimin	
		10. Member – Usman bin Mase (Indonesian)	
		11. Member – Agus bin Subala	
		Genting Sabapalm Estate:	
		1. Chairman – Budi bin Padu	
		Assistant Manager - Razalie bin Sufian	

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		 Secretary – Hasni binti Suli Member – Alosus Jannu (Indonesian) Member – Kana Anak Lawing Member – Zainal Arifin Member – Arisa Pondin Salilan (Indonesian) Member – Sulaiman bin Madanreng (Indonesian) Member – Fauzih bin Nanro (Indonesian) Member - Ismail Ligad Leliza (Indonesian) Member - Yohanis Tafuli (Indonesian) 	
Criterio	on 6.4: Children are not employed or exploited.		
6.4.1	A formal policy for the protection of children, including prohibition of child labour and remediation is in place, and included into service contracts and supplier agreements. - Minor compliance -	Genting Plantations Berhad adopt the same policy for protection of children including prohibition of child labour in the document title Social Policy dated 14/09/2020 and People Policy dated 03/08/2009 where the company shall not use any child labour. Children's right is respected. There was specific clause under 2.6 of the agreement with contractors mentioned the contractor shall ensure no minor (Below 18 years old) are employed.	Complied
6.4.2	(C) There is evidence that minimum age requirements are met. Personnel files show that all workers are above the national minimum age or above company policy minimum age, whichever is higher. There is a documented age screening verification procedure. - Critical (Major) compliance -	The management of each operating units follows requirement as per stated in local regulations which is "Akta Kanak-Kanak Dan Orang Muda (Pekerjaan) (Pindaan)" 2019 where persons under 16 and below has been classified as children and young workers has been classified between 16-18 years. As per sampled personal file for both operating units, there are evidence that all workers recruited were above 18 years. Age screening verification procedure has been documented in the recruitment procedure title "Procedural Instruction Foreign Workers Ethical & Responsible Recruitment Procedure document number GEN-12 dated 17/05/2022.	Complied

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		Based on interviews, documentation review and observations in the field, evidence is available that minimum age requirements of 18 years old are met throughout Genting Sabapalm POM and estate. Personnel files contain copies of the workers' NRIC (for Malaysians) and passports (for non-Malaysians). These documents were used to screen age of the workers when they applied for the job. Visit to the linesite and field also did not reveal any persons under 18 years old are working.	
6.4.3	(C) Young persons may be employed only for non- hazardous work, with protective restrictions in place for that work. - Critical (Major) compliance -	Review from the master list of workers for both estate and POM and interview with the workers, confirmed that there are no young workers has been recruited.	Complied
6.4.4	The unit of certification demonstrates communication about its 'no child labour' policy and the negative effects of child labour, and promotes child protection to supervisors and other key staff, smallholders, FFB suppliers and communities where workers live. - Minor compliance -	The policy has been communicated during internal and external stakeholders' consultation and training as per indicator 1.1.4.	Complied
Criterio	on 6.5: There is no harassment or abuse in the workplace, and reproductive	e rights are protected.	
6.5.1	(C) A policy to prevent sexual and all other forms of harassment and violence is implemented and communicated to all levels of the workforce. - Critical (Major) compliance -	Genting Plantations Berhad adopt the same policy as previous audit and documented in the document Sexual Harassment Policy dated 03/08/2009 was developed to ensure harassment-free environment and avoid behaviour that may create an atmosphere of hostility and intimidation of any kind at the workplace.	Complied
		Other than that, it has been stated in the Social policy dated 14/09/2023 which clearly stated that physical abuse or discipline the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidations shall be prohibited.	
		Other than that, for female workers, there is specific procedure has been established in the document title Procedure on Prevention and Eradication of Sexual Harassment at the Workplace document	

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		number CMD CDD 20 dated January 2022 Chated in the revealding	
		number SMP-GPB-20 dated January 2023. Stated in the procedure, any complaint related to female can be lodge through gender committee, immediate supervisor, head of department or Human resources and administration department (HRAD) Stated in the procedure will be given option of access to independent legal and technical advice, to choose individuals or groups to support them	
		and act as observer as well as the option of third-party mediator. The policy has been communicated during internal and external stakeholders' consultation and training as per indicator 1.1.4.	
		The Gender Committee Meeting for Genting Sabapalm Oil Mill (GSOM) has been carried out on 20/07/2024 attended by 12 person and the agenda comprises of briefing on Sexual Harassment Policy, Complaint Procedure for Sexual Harassment, matter arising. There is no case has been reported since last audit.	
		While Gender committee meeting for Genting Sabapalm Estate (GSPE) has been conducted on 21/02/2024 and attended by 8 person and the agenda of the meeting consists of complaint from workers, matters arising and suggestion on activities. The issue has been reported related to sexual harassment and abuse.	
		Communication of the Genting's commitment towards harassment- free environment was confirmed during interview with sample workers. Beside awareness during gender committee meeting, the policy also briefed during morning roll call to all workers.	
6.5.2	(C) A policy to protect the reproductive rights of all, especially of women, is implemented and communicated to all levels of the workforce. - Critical (Major) compliance -	Genting Plantations Berhad has implemented a Social Policy (Incorporating the Labour and Human Rights requirements) dated 22/6/2015. In the policy statement, it mentioned that reproductive rights are protected.	Complied
		The policy has been communicated during internal and external stakeholders' consultation and training as per indicator 1.1.4.	

		The Gender Committee Meeting for Genting Sabapalm Oil Mill (GSOM) has been carried out on 20/07/2024 attended by 12 person and the agenda comprises of briefing on Sexual Harassment Policy, Complaint Procedure for Sexual Harassment, matter arising. There is no case has been reported since last audit. While Gender committee meeting for Genting Sabapalm Estate (GSPE) has been conducted on 21/02/2024 and attended by 8 person and the agenda of the meeting consists of complaint from workers, matters arising and suggestion on activities. The issue has been reported related to sexual harassment and abuse. During interviews with a sample of workers, it was confirmed that Genting's commitment to promote reproductive rights is communicated effectively. The policy is not only highlighted during the morning roll call for all workers but also reinforced in gender committee meetings to raise awareness.	
6.5.3	Management has assessed the needs of new mothers, in consultation with the new mothers, and actions are taken to address the needs that have been identified. - Minor compliance -	Evident 'Rekod Penilaian & Keperluan Bakal & Ibu Baru' / Records of Evaluation & Needs of Prospective & New Mothers (Newborn 0-24 months). The scope applies to new mothers before and after the birth of their child. The samples as below: 1. Employer ID, C203XXXX - giving permission to the employer to carry out a work risk assessment for myself due to pregnancy or childbirth dated 22/12/2023. Evaluator's Note, mothers understand very well about preparations before pregnancy, during pregnancy and after giving birth. Understand the importance of pregnancy planning. The child has been registered and the birth certificate at JPN. 2. Employer ID, C203XXXX - giving permission to the employer to carry out a work risk assessment for myself due to pregnancy or childbirth dated 02/09/2023. I understand the purpose of this consultation. The mother has made	Complied

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		preliminary preparations before and after the birth. Mother has stamped her birth certificate in JPN.	
6.5.4	A grievance mechanism, which respects anonymity and protects complainants where requested, is established, implemented and communicated to all levels of the workforce. - Minor compliance -	There is specific procedure has been established in the document title Procedure on Prevention and Eradication of Sexual Harassment at the Workplace document number SMP-GPB-20 dated January 2023. Stated in the procedure, any complaint related to female can be lodge through gender committee, immediate supervisor, head of department or Human resources and administration department (HRAD) Stated in the procedure will be given option of access to independent legal and technical advice, to choose individuals or groups to support them and act as observer as well as the option of third-party mediator.	Complied
		The policy has been communicated during internal and external stakeholders' consultation and training as per indicator 1.1.4 and their understanding of the grievance mechanism has been confirmed during interview session with sample of workers.	
Criterio	n 6.6: No forms of forced or trafficked labour are used.		
6.6.1	(C) All workers have entered into employment voluntarily and the following are prohibited:	Based on interviews with the workers, and observations made as per indicator 6.2.2, the following were found:	Complied
	 Retention of identity documents or passports (except for administration purposes including legalisation and renewal processes) Charging the workers for recruitment fees. Contract substitution Involuntary overtime Lack of freedom of workers to resign 	Retention of documents: All workers are free to keep their own passports. There is no retention of identity documents or passports unless these are needed for passport/work permit renewal. Some Indonesian and Philippine workers has been interviewed and confirmed that passport has been kept by the workers itself. It has been confirmed during site visit to line site where verification passport has been kept at their house.	
	Penalty for termination of employmentDebt bondageWithholding of wages	Charging of recruitment fee: Workers are not charged any recruitment fees. Interviews conducted with workers also confirmed that they have not been charged any recruitment fees.	

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	- Critical (Major) compliance -	Contract substitution: Based on document review, worker interview and site tour, it was noted all the migrant workers are legally recruited. Interview with the sampled workers confirmed that they have entered employment by voluntarily and freely basis. They also informed that all contract signed in their origin country is consistent with the terms and condition that they received upon arrival.	
		Involuntary overtime: Based on interviews conducted with the workers, all overtime work were carried out on a voluntary basis. Workers are free decline any offers for overtime work.	
		Lack of freedom to resign: Workers are free to resign as per stated in their employment contracts. This was confirmed during interviews with workers.	
		Penalty for termination of employment: Based on the interview and employment contract review, there is no evidence to suggest that workers are being penalized for the termination of employment when appropriate justifications and reasons are provided.	
		Debt bondage: There is no evidence of any incidence of debt bondage. It has been verified based on sample of pay slips where there is no deduction of salary for debt. Further verification has been done through interview where there is no debt has been given to the workers. The is also no recruitment fee has been charged to the workers hence confirmed that there is debt bondage implement.	
		Withholding of wages: There is no evidence of withholding of wages.	
6.6.2	(C) Where temporary or migrant workers are employed, a specific labour policy and/or procedures are established and implemented. - Critical (Major) compliance -	The company adopt the same policy document in the document title Social Policy dated 14/09/2020 and People Policy dated 03/08/2009. Besides, Procedures for Social Management (Doc. No.: SMP-GPB32, Rev. 01 dated April 2021) was developed and implemented where the migrant workers are provided with safe living condition, postarrival orientation on the employment condition, safety & health,	Complied

		recruitment	sustainability and law & regulations. No discrimination, no recruitment fee and no contract substitution was implemented in the company.					
Criterio	on 6.7: The unit of certification ensures that the working environment under	r its control is	safe and with	out undue ris	k to health.			
6.7.1	(C) The responsible person(s) for H&S is identified. There are records of regular meetings between the responsible person(s) and workers. Concerns of all parties about health, safety and welfare are discussed at these meetings, and any issues raised are recorded. - Critical (Major) compliance -	with member employer and appointment meeting age previous meet the training pressures in the HIRARC, and	Estate and mill management has established a Safety Committee, with members including a secretary, representatives from both the employer and employees. These appointments are in line with the appointment letter issued by the Estate Manager. The quarterly meeting agenda covers items such as matters arising from the previous meeting, reports from workplace inspections, updates on the training program and its implementation, discussions on safety ssues in the workplace, review of accident cases, consideration of HIRARC, and other safety-related concerns. Reviewed latest safety minutes meeting for operating unit:					
		Operating Unit	3 rd meeting (2023)	4 th meeting (2023)	1 st meeting (2024)	2 nd meeting (2024)		
		Genting Sabapalm Oil Mill	11/06/2024	22/09/2023	11/03/2024	11/06/2024		
		Genting Sabapalm Estate	23/08/2023	23/11/2023	27/02/2024	21/05/2024		
6.7.2	Accident and emergency procedures are in place and instructions are clearly understood by all workers. Accident procedures are available in national languages (English and/or Bahasa Malaysia) and explained in the language understandable to the workforce. Assigned operatives trained in first aid are present in both field and other operations, and first aid	Accident and emergency protocols have been established, including the formation of an Emergency Response and Preparedness (ERP) Team for identified incidents. These procedures, encompassing fire, chemical spillage, flood, and workplace accidents, have been condensed into a flowchart and prominently displayed for all estate and mill employees. Detailed instructions can be found in the					Complied	



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equipment is available at worksites. Records of all accidents are kept and periodically reviewed.

- Minor compliance -

Emergency Response Procedure, Doc. No. SP-MGR-04, dated 01/08/2023

The ERP team's organizational chart has been established and shared with employees, accompanied by essential telephone contact information. Guidelines were issued by the SPO (presumably Safety and Preparedness Officer) and adapted to suit variations in the situations within the estates and mill.

Verified training related to ERP was conducted as table below:

Operating Unit	Date
Genting Sabapalm Oil Mill	24/07/2024 – Emergency Preparedness/Fire Drill Training
Genting Sabapalm Estate	26/03/2024 – Fire & Emergency Response Procedure Training

It was noted that Emergency Response Team was updated as per Jan 2024. The team consists of representatives from both workers and staff who will serve as the frontline in case of an emergency.

Monthly First Aid inspection record and updates was conducted by each Medical Assistant (MA) as table below:

Certification Unit	Date of Latest Monthly Inspection
Genting Sabapalm Oil Mill	25/07/2024
Genting Sabapalm Estate	07/08/2024

The operating units consistently document accident-related information, including JKKP 6 forms submitted to the Department of Safety & Health, medical leave certificates, accident investigation reports, and reviews of Hazard Identification, Risk Assessment, and Risk Control (HIRARC). According to JKKP 8 submission report for

		year 2023, it was confirmed the LTA was calculated accordingly		re reported, an	d
6.7.3	(C) Workers use appropriate personal protective equipment (PPE), which is provided free of charge to all workers at the place of work to cover all potentially hazardous operations, such as pesticide application, machine operations, land preparation, and harvesting. Sanitation facilities for those applying pesticides are available, so that workers can change out of PPE, wash and put on their personal clothing.	The operating units supply Per workers in accordance wit recommendations derived from Chemical Hazard Risk Assessments (NRA).	ch Safety Work m risk assessment r essments (CHRA)	Procedures an reports, includin and Noise Ris	d g k
	- Critical (Major) compliance -	All estate ensures that all wo Protective Equipment (PPE) ba			ai
		Genting Sabapalm Oil Mill			
		During a site visit at Boiler, it equipped with safety helmets, as per HIRARC documents.			
		Genting Sabapalm Estate			
		Site visit and interview session confirmed that sprayers provid aprons, mask, goggle, and documents.	led with PPE such a	s safety helmet	5,
		The PPE issuance records for reviewed and verified. These raccordingly. Interview session confirmed that the records are	records are updated with workers at eac	for each worke th operating uni	er ts
		The estate conducts PPE inspection as evidenced by the inspection			5,
		Certification Unit	Activity Inspected	Date	



		Genting Sabapa	alm Oil Mill	Loading F	lamp	01/07/2024	
		Genting Sabapa	Genting Sabapalm Estate			18/07/2024	
6.7.4	All workers are provided with medical care and covered by accident insurance. Costs incurred from work- related incidents leading to injury or sickness are covered in accordance with Malaysian law.		l a review of	workers' pi	ofile reco	known as SOCSO rds indicates that	Complied
	- Minor compliance -	Certification U	nit Mo	onth ,	Total Workers	Amount	
			July 2024		77	RM5,141.00	
		Genting Sabapalm Estate July		2024	402	RM14,828.60	
6.7.5	Occupational injuries are recorded using Lost Time Accident (LTA) metrics. - Minor compliance -	Records of accidents were documented accordingly. It was verifithat Records of Lost Time Accident (LTA) metrics were consisten maintained. Observed samples of accident statistics for Year 20 as reported to DOSH are as follows:					Complied
			Accidents Reported	Lost Time Accident (LTA)		eference No.	
		Genting - Sabapalm Oil Mill		-	JKKP 8	3/156286/2023	
		Genting Sabapalm Estate	5	77 days	JKKP 8	3/152961/2023	

	T	1	
Princip	le 7: Protect, conserve and enhance ecosystems and the environm	nent	
Criterio	on 7.1: Pests, diseases, weeds and invasive introduced species are effective	ely managed using appropriate Integrated Pest Management (IPM) tech	niques.
7.1.1	(C) IPM plans are implemented and monitored to ensure effective pest control Critical (Major) compliance -	Genting Sabapalm Estate continued to monitor the Implementation of Integrated Pest Management (IPM) plans. a) The estate had in place documented the IPM plan which covered monitoring of pest, control of pest population levels at below threshold levels by using cultural, biological, physical/mechanical and use of pesticides. • Planting beneficial plants such as <i>Turnera subulata</i> , <i>Cassia cobanensis</i> , <i>Antigonon leptopus</i> , along the roadsides and designated points in the fields and within the nursery perimeter. • Establishment of single layer EFB mulching in order to prevent the breeding of rhinoceros beetles. Monthly detection and observation of leaf eating pests, mammalian pests and diseases had been continued. • Census on rat damage and diseases like Ganoderma. Rat baiting was by calendar baiting at 2 campaigns per year were recommended by the GM /Agronomist. Baiting is continued until bait acceptance threshold level.	Complied
7.1.2	Species referenced in the Global Invasive Species Database and CABI.org are not to be used in managed areas, unless plans to prevent and monitor their spread are implemented. - Minor compliance -	This is not practiced in the estate visited. None of species were referenced in the Global Invasive Species Database and CABI.org are used in the management of IPM. The estate have declared this compliance in the status of IPM species invasiveness.	Complied

7.1.3	There is no use of fire for pest control unless in exceptional circumstances such as plantation sanitation, i.e. where no other effective methods exist, and with prior approval of government authorities. - Minor compliance -	As outlined in Zero Burning Policy, signed by the President & Chief Operating Officer, dated 10/08/2011, Genting Plantations Berhad mandates zero tolerance for fire use, effective monitoring and prevention systems, and protective firefighting measures to protect forests and wildlife and minimize carbon emissions. Limited open burning was also emphasized but only allow for cooking and religious purposes under appropriate supervision. During the visit to P24, where replanting was recently completed in June 2024, no evidence of fire being used for pest control was observed.				Complied
Criterion 7.2: Pesticides are used in ways that do not endanger health of workers, families, communities or the environment.						
7.2.1	(C) Justification of all pesticides used is demonstrated. Selective products and application methods that are specific to the target pest, weed or disease are prioritised. - Critical (Major) compliance -	The use of pesticides was cond Sustainability Management Proced Used, Document No. SMP-GPB-28, were documented in the SOP and to for various field operations. The set to address the specific target pest Sighted and reviewed chemical operating units confined usage to pesticides.	Complied			
7.2.2	(C) Records of pesticides use (including active ingredients used and their LD50, area treated, amount of active ingredients applied per ha and number of applications) are provided. - Critical (Major) compliance -	Records of pesticides used (include their Lethal Dosage (LD 50), area per ha and number of application Sighted Pesticide Usage Monitoring was available and summarize as to	Complied			
			2021	2022	2023	
		Kg pesticide/planted Ha	2.20	3.81	3.44	

		Kaain	esticides /	nlanted H	la	0.43	0.80	1.28	
		rig an p		plantean		0.15	0.00	1120	
		While for	2024, Kg	a.i pestici	des/plant	ed Ha wa	s tabulate	as below:	
		Jan	Feb	Mar	Apr	May	June	July	
		0.92	0.99	0.89	1.10	1.01	0.98	1.21	
7.2.3	(C) Any use of pesticides is minimised as part of a plan, eliminated where possible, in accordance with IPM plans. - Critical (Major) compliance -	Pesticide the specific sighted a operating pesticides IPM Plar conducte for beneficides	All pesticides used were those officially registered under the Pesticide Act 1974. The selection of products was tailored to address the specific target pest, weed, and disease. Sighted and reviewed chemical register and confirmed that all operating units confined usage to only class II, class III & class IV pesticides. IPM Plan for estate was reviewed. Examples of programmed conducted are increasing number of barn owl nest, addition of plot for beneficial plants and increasing amount of EFB and decanter cake to be applied in estate.					Complied	
7.2.4	There is no prophylactic use of pesticides, unless in exceptional circumstances, as identified in national best practice guidelines. - Minor compliance -		No prophylactic use of pesticides can be identified during site visit and confirmation with Chemical Register updated on 01/01/2024					Complied	
7.2.5	Pesticides that are categorised as World Health Organisation Class 1A or 1B, or that are listed by the Stockholm or Rotterdam Conventions, and paraquat, are not used, unless in exceptional circumstances, as validated by a due diligence process, or when authorised by government authorities for pest outbreaks. The due diligence refers to: a) Judgment of the threat and verify why this is a major threat b) Why there is no other alternative which can be used	Chemical Register affirmed that there no Class 1A and Class 1B chemical has been utilized in estate and mill operation activities.					Complied		

	c) Which process was applied to verify why there is no other less hazardous alternative d) What is the process to limit the negative impacts of the application e) Estimation of the timescale of the application and steps taken to limit application to the specific outbreak Minor compliance -	 Garlon Mix – Triclopyr Starane 33 – Fluroxypr Monex HC – MSMA and Diuron Krush – Glyphosate Pottasium Cyper 16 OEC – Cypermethrin Asir 5G – Carbosulfan Antracol 70WP – Propineb Matikus – Brodifacoum Ebor - Bromadioline 	
7.2.6	(C) Pesticides are only handled, used or applied by persons who have completed the necessary training and are always applied in accordance with the product label. All precautions attached to the products are properly observed, applied, and understood by workers (see Criteria 3.6). Personnel applying pesticides must show evidence of regular updates on the knowledge about the activity they carry out. - Critical (Major) compliance -	Pesticide operators have undergone training concerning the safe and health-conscious usage, as well as the proper application methods of chemicals. Additionally, they regularly participate in monthly health surveillance conducted by the Medical Assistant. List of training conducted for each estate as details below: • Genting Sabapalm Estate: Training on Manual Spraying and Mechanical Spraying Work Procedure, dated 16/05/2024 Based on interview session and documents review, training related to pesticide handling listed above were attended by sprayers, chemical mixer, store clerk and upkeep mandores.	Complied
7.2.7	(C) Storage of all pesticides is in accordance with recognised best practices Critical (Major) compliance -	Pesticides were discovered stored in the Chemical Store on the estate, adhering to the Occupational Safety and Health Act 1994 (Act 514) and Pesticides Act 1974 (Act 149) along with their corresponding regulations. The storage facilities were consistently secured to avoid unauthorized access, and proper hazard signage was observed and well maintained at both exterior and interior walls. Adequate ventilation facilities and safety data sheets were also provided.	Complied

		Interview session with personnel in charge confirmed that chemical storage is restricted area for pregnant and breast-feeding mothers.	
7.2.8	All pesticide containers are triple rinsed and punctured before being disposed of and/or handled responsibly if used for other purposes. - Minor compliance -	Unused chemical containers not utilized for premixing were subjected to triple rinsing and puncturing. These containers were then classified as scheduled waste and appropriately disposed of through waste collection contractors, as outlined in Indicator 7.3.2	Complied
7.2.9	(C) Aerial spraying of pesticides is prohibited, unless in exceptional circumstances where no other viable alternatives are available. This requires prior government authority approval. All relevant information is provided to affected local communities at least 48 hours prior to application of aerial spraying. - Critical (Major) compliance -	Not applicable since there is no aerial spraying has been conducted.	Not Applicable
7.2.10	(C) Specific annual medical surveillance for pesticide operators, and documented action to treat related health conditions, is demonstrated. - Critical (Major) compliance -	Medical Surveillance has been conducted for individuals exposed to chemical. The medical surveillance has been conducted on 05/06/2024 by certified assessor for 52 workers in total. Sighted result of examination for medical surveillance concluded that all workers examined are fit to work.	Complied
7.2.11	(C) No work with pesticides is undertaken by persons under the age of 18, pregnant or breastfeeding women or other people that have medical restrictions and they are offered alternative equivalent work. - Critical (Major) compliance -	On-site observation at P99, Block 20 in addition to verification of the employee master list, no evidence was found indicating that individuals under the age of 18, pregnant or breastfeeding women, or those with medical restrictions were involved in work related to pesticides.	Complied
Criterio	on 7.3: Waste is reduced, recycled, reused and disposed of in an environment	entally and socially responsible manner.	
7.3.1	A waste management plan which includes reduction, recycling, reusing, and disposal based on toxicity and hazardous characteristics, is documented and implemented. - Minor compliance -	The waste management plans that includes reduction, recycling, reusing, and disposal based on toxicity and hazardous characteristics are documented in all operating units as per sample Genting Sabapalm Oil Mill (GSOM) Waste Management Plan as following:	Complied

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		Т	T	 	
		Source	Management & monitoring/action plan	Data/records	
		Scheduled waste	 EQ SW 2005 Reg. 2005 handling: Designated storage max 180 days Labelling Disposal via DOE authorized contractor 	- 2 nd schedule - 5 th schedule - 6 th schedule - 7 th schedule	
		Domestic waste	Segregation & landfill	- Collection 3x/weeks - 1-2ft filling trench & sandwich method weekly	
		Recyclable waste	Segregation & recycle – paper, aluminium can & plastic bottles	Collection weekly Storage & sell 6 monthly	
		identified type o Waste), Manage contractor Sche Sedafiat – to cal 20mt, whicheve Management Pla Waste (Includi	nagement Plan – Genting Sabar f waste # (1) Scheduled Waste (1) ment Plan – Collection/disposal b duled Waste: Lagenda Bumimas; I contractor every 6 month or whe r comes first – however, based an for identified type of waste a ing Clinical Waste), Manage al by DOE approved contractor So	Including Clinical by DOE approved; Clinical Waste: an waste exceeds don the Waste (1) Scheduled ement Plan –	
			as; Clinical Waste: Sedafiat – to when waste exceeds 20mt, which		
7.3.2	Proper disposal of waste material, according to procedures that are fully understood by workers and managers, is demonstrated. - Minor compliance -	personnel and de - Fifth Schedule	of waste material was fully unders emonstrated as per sample record Inventory of Scheduled Wastes Fil /3; Inventory month: July 2024	s as following:	Non- compliance

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7.3.3	The unit of certification does not use open fire for waste disposal. - Minor compliance -	Based on site verification and interview with internal and external stakeholders, there is no use of fire in wastes disposal observed. Domestic and household wastes were landfilled.	Complied
		This practice is in violation of the Scheduled Waste Management, Doc. No. SMP-GPB-11, Rev.02, updated September 2020, Clause 8.4- Labelling (Regulation, Third Schedule_ which stating that all scheduled waste containers shall be clearly labelled as well as Environment Quality Regulations (Scheduled Waste) 2005, under the Environmental Quality Act of 1974. Hence, Minor Non-Conformity is raised	
		Verification was conducted at the clinical waste store of Genting Sabapalm Estate, which is located at the back of the clinic, indicated that clinical waste (SW 404) was stored accordingly. However, there is no labelling observed providing information regards to generated date, name, address, telephone number, type of waste and scheduled waste code.	
		 Sixth Schedule Consignment Note for Scheduled Waste; Date received: 14/05/2024; Disposal contractor: Lagenda Bumimas Sdn. Bhd. Consignment # 2024051411WISGRB; Waste code: SW323 – Spent chemicals; Quantity: 0.12 mt Consignment # 2024051411EDAZBU; Waste code: SW409 – Contaminated containers; Quantity: 0.027 mt Consignment # 2024051413LRNP4; Waste code: SW410 – Used Filter; Quantity: 0.091 mt Consignment # 2024051413LRNP4; Waste code: SW410 – Contaminated rags etc.; Quantity: 0.091 mt 	



7.4.1	Good agriculture practices, as contained in SOPs, are followed to manage soil fertility to optimise yield and minimise environmental impacts. - Minor compliance -	manage soil impacts as po by Genting P	ture practices, as contained in SOPs, are followed to fertility to optimise yield and minimise environmental er sample Genting Plantations Berhad Oil Palm Manual lantation Research Centre; An update as at April 2021 subject as following:	Complied
		Code	Subject	
		OPM # 01	Land Clearing, Preparation Planting and Legume Covers Establishment	
		OPM # 02	Oil Palm Nursery Practices	
		OPM # 03	Planting Density and Planting Techniques	
7.4.2	Periodic tissue and soil sampling is carried out by Companies to monitor and manage changes in soil fertility and plant health. - Minor compliance -	Plantations F per latest So	ue and soil sampling is carried out by Genting Research Centre (GPRC) Annual Plant Test Report as il Test Report # STR 11/2021; Annual Soil Sampling; 27/10/20221 – 25/11/2021; Date issued: 06/12/2021.	Complied
7.4.3	A nutrient recycling strategy is in place, which includes the recycling of Empty Fruit Bunches (EFB), Palm Oil Mill Effluent (POME), palm residues and optimal use of inorganic fertilisers. - Minor compliance -	application a - Mature ar	recycling strategy is in place as per sample EFB s following: rea: 25mt/ha e area: 16mt/ha	Complied
7.4.4	Records of fertiliser inputs are maintained Minor compliance -	Research Ce Sabapalm E fertiliser, qua number. Veri were tally wi	fertilisers input is maintained in Genting Plantations intre - 2023 & 2024 Fertiliser Program for Genting state, which have the information about type of antity (bags and kg), dates of application and field fication of records confirmed that the applied fertilisers the the agronomist recommendation. The application of its recorded in the program upon completion of each	Complied

Criterio	on 7.5: Practices minimise and control erosion and degradation of soils.		
7.5.1	(C) Maps identifying marginal and fragile soils, including steep terrain, are available. - Critical (Major) compliance -	Maps identifying marginal and fragile soils, including steep terrain, are available as Genting Sabapalm Estate (GSPE) Soil Map; Projection: Longitude/Latitude; Datum: WGS 84; Data Source: Param Agricultural Soilsurvey (M) Sdn. Bhd.; Prepared by: GPRCS; WEF date: 14/9/2018.	Complied
7.5.2	No replanting on steep slopes (above 25 degrees) unless approved by state governments. In case of replanting is permitted, no replanting in contiguous area of steep terrain (greater than 25 degrees) larger than 25 Ha within the Unit of Certification. - Minor compliance -	Based on site visit at the replanting areas, there were no observation of planting on steep slopes. Generally, slope areas that are more than 25° are left unplanted and natural vegetation is maintained.	Complied
7.5.3	There is no new planting of oil palm on steep terrain Minor compliance -	No new planting in Genting Sabapalm Estate (GSPE).	Complied
Criterio operatio	on 7.6: Soil surveys and topographic information are used for site planning ons.	in the establishment of new plantings, and the results are incorporate	ed into plans and
7.6.1	(C) To demonstrate the long-term suitability of land for palm oil cultivation, soil maps or soil surveys identifying marginal and fragile soils, including steep terrain, are taken into account in plans and operations. - Critical (Major) compliance -	There's no new planting in Genting Sabapalm Estate (GSPE). Nonetheless, the estates continuously implement practices good agricultural practices as guided in their SOPs (Oil Palm Manual, dated 30/08/2013). They are followed to manage the soil fertility to levels ensuring optimal and sustainable yields. Based on the soil map, it was indicated that the estate consists of 2822.00 ha of Mineral Soil (64.85 %), 1334.30 Ha of Peat Soil	Complied
7.6.2	Extensive planting on marginal and fragile soils, is avoided, or, if necessary, done in accordance with the soil management plan for best practices. - Minor compliance -	(30.62 %) and 204.74 Ha of Acid Sulphate Soil (4.70 %). Not applicable since no new planting in Genting Sabapalm Estate (GSPE).	Not Applicable

7.6.3	Soil surveys and topographic information guide the planning of drainage and irrigation systems, roads and other infrastructure. - Minor compliance -	Not applicable since no new planting in Genting Sabapalm Estate (GSPE).	Not Applicable
Criteri	on 7.7: No new planting on peat, regardless of depth after 15 November 20	018 and all peatlands are managed responsibly.	
7.7.1	(C) There is no new planting on peat regardless of depth after 15 November 2018 in existing and new development areas. - Critical (Major) compliance -	As of last assessment, there is no new planting on peat within the Genting Sabapalm Estate (GSPE).	Complied
7.7.2	Areas of peat within the managed areas are inventoried, documented and reported (effective from 15 November 2018) to RSPO Secretariat. PROCEDURAL NOTE: Maps and other documentation of peat soils are provided, prepared and shared in line with RSPO Peatland Working Group (PLWG) audit guidance (see Procedural Note for 7.7.5 below). - Minor compliance -	Areas of Peat inventoried in the Map of Genting Sabapalm Estate (GSPE), Soil Map, available for verification in the estate. The map was prepared by Genting Plantations Research Centre Sabah (GPRCS) and updated on 22/11/2022 but no changes regard to hectarage of peat. Notwithstanding, GSPE maintained the information as documented in the peat inventory form. Evidence of 2 nd submission of the peat inventory was available and evident as per submission receipt via google form on 08/06/2023. The soil map indicated that the estate consists of 2822.00 ha of Mineral Soil (64.85 %), 1334.30 Ha of Peat Soil (30.62 %) and 204.74 Ha of Acid Sulphate Soil (4.70 %). Genting Plantation Berhad have submitted the Peat Inventory for the organisation to RSPO on 15/11/2019 and RSPO have acknowledged received on 27/11/2019. The records of communication were available for verification.	Complied
7.7.3	(C) Subsidence of peat is monitored, documented and minimised Critical (Major) compliance -	The subsidence soil monitoring was done annually in Genting Sabapalm Estate (GSPE). Visit to the Soil Subsidence Monitoring Pole in Klagan Division indicated no movement from the previous record for subsidence soil. Piezometer was also installed in the peat field to monitor the water level of the peat areas. Monitoring was done on a weekly basis and records were available for verification. During the visit to the	Complied

		Piezometer at Klagan Division, the reading was within the required range of 55 cm – 65 cm.	
7.7.4	(C) A documented water and ground cover management programme is in place. - Critical (Major) compliance -	The management of the Peat areas are in accordance with the Best Management Practises (BMP) for cultivation of Oil Palm on marginal Soils, by Genting Plantations Research Centre, Sabah. Peat Drainability Report dated 23/03/2021 were prepared by Genting Plantations Research Centre, Sabah for planning drainage and irrigation within peat field.	Complied
		Piezometer was also installed in the peat field to monitor the water level of the peat areas. Monitoring was done on a weekly basis and records were available for verification. During the visit to the Piezometer at Klagan Division, the reading was within the required range of 55 cm – 65 cm.	
7.7.5	(C) For plantations planted on peat, drainability assessments are conducted following the RSPO Drainability Assessment Procedure, or other RSPO recognised methods, at least five years prior to replanting. The assessment result is used to set the timeframe for future replanting, as well as for phasing out of oil palm cultivation at least 40 years, or two cycles, whichever is greater, before reaching the natural gravity drainability limit for peat. When oil palm is phased out, it is replaced with crops suitable for a higher water table (paludiculture) or rehabilitated with natural vegetation.	The management of the Peat areas are in accordance with the Best Management Practises (BMP) for cultivation of Oil Palm on Marginal Soils, by Genting Plantations Research Centre, Sabah. Peat Drainability Report dated 23/03/2021 prepared by Genting Plantations Research Centre, Sabah for planning drainage and irrigation at areas with peat. There is evidence that the report prepared is according to RSPO Drainability Assessment Procedure Version 02 dated October 2021 and all requirement in the checklist has been included.	Complied
	This is subject to transitional (5 years: 2019 to 2024) arrangement stated in the Drainability Assessment Procedure. Within 12 months initial implementation period, company could submit	Total 1,334.30 Ha out of 3,947.20 Ha is peat area that has been planted with oil palm which is around 30.62% of total land area. There is no replanting has been done at peat area. As per	
	other alternate methodologies to be considered by RSPO for recognition Critical (Major) compliance -	assessment done, it has been confirmed that peat drainability is in place where there is no significant incidence of backflow of water observed. The management has established plan to re construct	

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		suitable carrier drains and additional monitoring. The minimum natural drainability threshold has been met.	
7.7.6	(C) All existing plantings on peat are managed according to the 'RSPO Manual on Best Management Practices (BMPs) for existing oil palm cultivation on peat', version 2 (2019) and associated audit guidance.	The existing planting on peat area are managed according to the RSPO manual on Best Management Practices such as water table management and piezometer motoring.	Complied
	- Critical (Major) compliance -	The management of the Peat areas are in accordance with the Best Management Practises (BMP) for cultivation of Oil Palm on marginal Soils, by Genting Plantations Research Centre, Sabah.	
		Peat Drainability Report dated 23/03/2021 were prepared by Genting Plantations Research Centre, Sabah for planning drainage and irrigation at areas with peat.	
7.7.7	(C) All areas of unplanted and set-aside peatlands in the managed area (regardless of depth) are protected as "peatland conservation areas"; new drainage, road building and power lines by the unit of certification on peat soils is prohibited; peatlands are managed in accordance with the 'RSPO BMPs for Management and Rehabilitation of Natural Vegetation Associated with Oil Palm Cultivation on Peat', version 2 (2019) and associated audit guidance. - Critical (Major) compliance -	Not applicable because no unplanted and set-aside peatlands in the managed area.	Not Applicable
Criterio	on 7.8: Practices maintain the quality and availability of surface and ground	lwater.	
7.8.1	A water management plan is in place and implemented to promote more efficient use and continued availability of water sources and to avoid negative impacts on other users in the catchment. The plan addresses the following: a) The unit of certification does not restrict access to clean water or contribute to pollution of water used by communities. b) Workers have adequate access to clean water. - Minor compliance -	Water management plans were in place in both Genting Sabapalm Oil Mill (GSOM) and Genting Sabapalm Estate (GSPE). The plan documented as Genting Sabapalm Oil Mill (GSOM) Water Management Plan for Raw Water & Drinking Water (as per SOM-LAB-12 & SOP-LAB-03); Date: 27/04/2024 has ensured the continued availability of water sources and avoidance of negative impacts on other users in the catchment. Water analysis report carried out on quarterly basis based on established plan and procedure, SMP-GPB-15: Water Sampling and	Complied

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		Analysis Rev. # 2 dated January 2023 to ensure domestic water provide to workers is safe for human consumption and comply with Drinking Water Quality Standard (DWQS) as part of adequate access to clean water provided to workers. The latest quarter of domestic water analysis at (Division 1, 3 & 4) checked and comply with Drinking Water Quality Standard (DWQS). as per sample Water Certificate of Analysis Ref. # W240507/18; Date: 27/05/2024; Parameters tested results: - Ammonical Nitrogen: 1.5 ppm - Turbidity: 5 ppm - pH: 6.5 - 9.0 - Total Coliform: ND in 100ml	
7.8.2	(C) Water courses and wetlands are protected, including maintaining and restoring appropriate riparian and other buffer zones in line with 'RSPO Manual on BMPs for the management and rehabilitation of riparian reserves' (April 2017) or applicable National legislation or specific environmental permit. Smallholders may replant existing planted areas provided there is no evidence of environmental deterioration having occurred during the previous cycle. - Critical (Major) compliance -	well based on the observation during site visits with efforts to maintained and enhanced the area were demonstrable. Among the efforts observed were demarcation of riparian zones, restriction of herbicides or fertilizer application in the zones, enrichment of	Complied

7.8.3	Mill effluent is treated to be in compliance with national regulations. Discharge quality of mill effluent, especially Biochemical Oxygen Demand (BOD), is regularly monitored. - Minor compliance -	It has been noted, as stated in the DOE license # 005261 compliance schedule, the POME final discharge via land application BOD limit is 500ppm. Verified latest laboratory analysis result for final discharge effluent conducted by accredited lab as following: - Certificate of Analysis # E240730-07-0; Lab Ref. # E240730/07A-07C; Sampling date: 30/07/2024; Report date: 08/08/2024 for sample marking (descriptions) as following: - A: Upstream Labuk River – BOD <2 - B: Downstream Labuk River – BOD <2 - C: POME Final Discharge Facultative Pond # 2 – BOD: 82.4	Complied
7.8.4	Mill water use per tonne of FFB is monitored and recorded. - Minor compliance -	Mill water use per tonne of FFB is monitored and recorded in the Genting Sabapalm Oil Mill (GSOM) & Domestic Water Monitoring Report as per records of Sabapalm Oil Mill water consumption monitoring as following: - 2021: 0.85 m³/mt FFB processed - 2022: 0.67 m³/mt FFB processed - 2023: 0.53 m³/mt FFB processed - To-date July 2024: 0.66 m³/mt FFB processed Water consumptions were divided into mill/process, boiler & domestic.	Complied
Criterio	n 7.9: Efficiency of fossil fuel use and the use of renewable energy is optim	nised	
7.9.1	A plan for efficiency of the use of fossil fuels and to optimise renewable energy is implemented, monitored and documented. - Minor compliance -	The plan for efficiency of the use of fossil fuels and to optimise renewable energy is implemented, monitored, and documented as per records of Genting Sabapalm Oil Mill (GSOM) Monitoring of energy use as following: 2023 Diesel Consumption Monitoring Record; Date: 14/01/2024: - Total usage: 272,698.00 liters	Complied

		 Average Diesel Use / FFB (L/MT): 2.61 Baseline (L/MT): 1.95 – 4.69 2024 (to-date) Diesel Consumption Monitoring Record; Date: 06/08/2024: Total usage: 157,475.00 liters Average Diesel Use / FFB (L/MT): 4.18 Baseline (L/MT): 2.61 (2023) 	
	n 7.10: Plans to reduce pollution and emissions, including greenhouse g I to minimise GHG emissions.	ases (GHG), are developed, implemented and monitored and new de	velopments are
7.10.1	(C) GHG emissions are identified and assessed for the unit of certification. Plans to reduce or minimise them are implemented, monitored through the Palm GHG calculator and publicly reported. - Critical (Major) compliance -	GHG emissions are identified and assessed with plans to reduce or minimize as per sample management plan to improve efficiency of diesel usage as following: - Drivers' education training - Mechanization in field implementation	Complied
7.10.2	(C) Starting 2014, the carbon stock of the proposed development area and major potential sources of emissions that may result directly from the development are estimated and a plan to minimise them prepared and implemented (following the RSPO GHG Assessment Procedure for New Development). - Critical (Major) compliance -		Complied
7.10.3	(C) Other significant pollutants are identified and plans to reduce or minimise them implemented and monitored. - Critical (Major) compliance -	Other significant pollutants identified mainly sourced from the boiler stack emissions as per sample monitoring by Genting Sabapalm Oil Mill (GSOM) as following: Stack Emission Monitoring Report for Boiler # 2 Year 2024; Report Ref. # RSSB/STACK/2024-018; Sampling date: 27/02/2024 by RehPro Scientific Sdn. Bhd.	Complied

Criterio	n 7.11: Fire is not used for preparing land and is prevented in the manage	ed area				
7.11.1	(C) Land for new planting or replanting is not prepared by burning Critical (Major) compliance -	No new planting within Genting Sabapalm Estate (GSPE). For replanting, fire is not used for preparing land as per method established in the SOP – Plantation Division Title: Fire Prevention and Control Measures; Doc. # SOP-PD-12; Rev. 00; Issue date: Oct 2020. This also include the prevention of fire use in the managed area such as boundary with adjacent stakeholders. These stakeholders were engaged by Genting Sabapalm Estate (GSPE) on fire prevention during latest stakeholder consultation conducted on 20/03/2024.	Complied			
7.11.2	The unit of certification establishes fire prevention and control measures for the areas directly managed by the unit of certification. - Minor compliance -	Fire Prevention and Control Measures (Doc No.: SOP-PD- 12; Revision: 00; Issue Date: Oct 2020) has been established to provide guidance to the estates on the prevention of fire and its management during the dry season and replanting stage should there is any fire breakout.	Complied			
7.11.3	The unit of certification engages with adjacent stakeholders on fire prevention and control measures. - Minor compliance -	For replanting, fire is not used for preparing land as per method established in the SOP – Plantation Division Title: Fire Prevention and Control Measures; Doc. # SOP-PD-12; Rev. 00; Issue date: Oct 2020. This also include the prevention of fire use in the managed area such as boundary with adjacent stakeholders. These stakeholders were engaged by Genting Sabapalm Estate (GSPE) on fire prevention during latest stakeholder consultation conducted on 20/03/2024.	Complied			
	Criterion 7.12: Land clearing does not cause deforestation or damage any area required to protect or enhance High Conservation Values (HCVs) or High Carbon Stock (HCS) forest. HCVs and HCS forests in the managed area are identified and protected or enhanced.					
7.12.1	(C) Land clearing since November 2005 has not damaged primary forest or any area required to protect or enhance HCVs. Land clearing since 15 November 2018 has not damaged HCVs or HCS forests.		Complied			

7.12.2	A historic Land Use Change Analysis (LUCA) is conducted prior to any new land clearing, in accordance with the RSPO LUCA guidance document. - Critical (Major) compliance - 7.12.2 (C) HCVs, HCS forests and other conservation areas are identified as follows: a) For existing plantations with an HCV assessment conducted by an RSPO-approved assessor and no new land clearing after 15 November 2018, the current HCV assessment of those plantations remains valid. b) Any new land clearing (in existing plantations or new plantings) after 15 November 2018 is preceded by an HCV-HCS assessment, using the HCSA Toolkit and the HCV-HCSA Assessment Manual. This will include stakeholder consultation and take into account wider landscape-level considerations.		reventory on HCV Estates (Sabah ry and Landscape e report prepared Genting, Jalan So Son Kheong, So s, 31 Loring Zac confirmed that no (GSPE) after 15,	Sites Within Ge Region 1) by Dr. e Advisory Service for: Genting Plaultan Ismail, 5025 SK Yap Forestry aba, Taan Tun De new land clear (11/2018.	intations Berhad, 50 Kuala Lumpur; and Landscape or. Ismail, 60000 aring in Genting	Complied
	PROCEDURAL NOTE: Requirement is further clarified under the Interpretation of Indicator 7.12.2 and Annex 5 (approved by BOG on 12 June 2019). - Critical (Major) compliance -	the Riparian Buff grounds which established a M Within Genting S basis. The purpo conserve the HC	er Belt (Labuk Ri has been iden anagement and Sabapalm Estate ose of the Mana CVs within the est of HCV areas at	ver & Bangkawat ntified. The ma Monitoring Plar which were revieugement Plan is state's managem t Genting Sabapa	as HCV which is River) and Burial magement have for HCV Areas ewed on a yearly to preserve and ent areas as per Im Estate (GSPE) ving: Signage - No spraying & manuring - No felling, sickling & slashing	

7.12.3	Indicator is not applicable in Malaysia context	Not A	oplicable			- No fishing & swimming -	Not Applicable
7.12.4	(C) Where HCVs, HCS forests after 15 November 2018, peatland and other conservation areas have been identified, they are protected and/or enhanced. An integrated management plan to protect and/or enhance HCVs, HCS forests, peatland and other conservation areas is developed, implemented and adapted where necessary, and contains monitoring requirements. The integrated management plan is reviewed at least once every five years. The integrated management plan is developed in consultation with relevant stakeholders and includes the directly managed area and any relevant wider landscape level considerations (where these are identified). - Critical (Major) compliance -	An HO assess confirmidentifi patroli respect riparia fishing	TW managersment men med that the med that the med that the median within to extive estates or collection.	tioned in Indicate plan was set in the plan was an identified area in the plan was plemented as formula in the plan was an identified HO in the plan was set in the plan was an identified HO in the plan wa	cator 7.12.2. Vericitisfactorily implementation and control of an as also implementation of the control of an as also implementation of the control of an arkers estate/for no illegal hunting entry oundary area attackeholders on a agrochemical attackeholders.	g/collecting & no HCV assessment	Complied

				To maintain cleanliness / upkeep of areas Maintain a buffer in order to secure the area from fire and other disturbances To include areas in HCV map	
		4	Ecosystem	Place clear boundary markers between estate and forest reserve. Place signage on no illegal activities Patrol boundary areas within forest reserve regularly Socialise the HCV assessment consisting of	
				identification management and monitoring to all employees Information to stakeholders on the HCV	
7.12.5	Where rights of local communities have been identified in HCV areas, HCS forest after 15 November 2018, peat land and other conservation areas, there is no reduction of these rights without evidence of a negotiated agreement, obtained through FPIC, encouraging their involvement in the maintenance and management of these conservation areas. - Minor compliance -	forest within Genting Sabapalm Oil Mill (GSOM) certification unit. Furthermore, there is no land clearing after November 2005. Thus,			Not Applicable
7.12.6	All rare, threatened or endangered (RTE) species are protected, whether or not they are identified in an HCV assessment. A programme to regularly educate the workforce about the status of RTE species is in place. Appropriate disciplinary measures are taken and documented in accordance with company rules and national law if any individual working for the company is found to capture, harm, collect, trade, possess or kill these species. - Minor compliance -	there was a potential RTE species presence in the plantation area although no sightings reported since last audit. As part of the conservation programs, signage about the restriction to capture RTE and the information about disciplinary measures were planted			Complied



7.12.7	The status of HCVs, HCS forests after 15 November 2018, other natural ecosystems, peatland conservation areas and RTE species is monitored. Outcomes of this monitoring are fed back into the management plan. - Minor compliance -	Outcomes of monitoring (HCV monitoring & RTE sighting checklist) are monitored on monthly basis. Reports of monitoring were made available for verification. The monitoring is one of the activities included in the HCV management and monitoring plan of the estate as per Management and Monitoring Plan for HCV areas within Genting Sabapalm Estate (GSPE). Among the main actions are to develop HCV Management Plan to maintain and enhance identified HCV. These monitoring findings have been further fed back into the	Complied
		management plan that leads to frequent awareness briefings and training programs of stakeholders mainly among workers to conserve nature and RTE by not hunting or keeping the RTE as pet.	
7.12.8	(C) Where there has been land clearing without prior HCV assessment since November 2005, or without prior HCV-HCSA assessment since 15 November 2018, the Remediation and Compensation Procedure (RaCP) applies.	There was no land clearing since without prior HCV assessment since November 2005, or without prior HCV-HCSA assessment since 15 November 2018 within Genting Sabapalm Oil Mill (GSOM) certification unit. Thus, this indicator is not applicable.	Not Applicable
	- Critical (Major) compliance -		



Appendix B: GHG Reporting Executive Summary

The GHG emissions that were produced in **2023** for **Genting Sabapalm Oil Mill** and supply base was calculated using the PalmGHG Calculator version 4.0.1. The assessment team had verified the data input in the PalmGHG Calculator against operations records. PalmGHG Calculation Options selected 'Full version' and 'Exclude LUC Emission' calculation option is not applied. The records verified includes:

- i. Estates area planted data
- ii. Fuel consumed
- iii. Mill datas include CPO produced, PKO Produced and FFB Processed
- iv. Fertilizer consumed data for both estates and smallholders.

The summary of the Net GHG emitted in 2023 for Genting Sabapalm Oil Mill and supply base are as following:

Emission per product	tCO₂e/tProduct
СРО	9.29
РКО	9.29

Extraction	%
OER	19.86
KER	3.78

Production	t/yr
FFB Process	108,379.99
CPO Produced	21,521.33
PKO Produced	4,096.32

Land Use		На
OP Planted Area		2,612.90
OP Planted on peat		1,334.30
Conservation (forested)		8.91
Conservation (non-forested)		0.00
	Total	3,956.11

Summary of Field Emission and Sink

	Own Crop*		Group		3rd Party		Total	
	tCO₂e	tCO₂e / FFB	tCO₂e	tCO₂e / FFB	tCO₂e	tCO₂e / FFB	tCO₂e	tCO₂e / FFB
Emission								
Land Conversion	36,340.96	0.43	-	-	1	-	36,340.96	0.43
CO ₂ Emission from fertilizer	1,996.54	0.02	-	-	-	-	1,996.54	0.02
N ₂ O Emission from peat	9,988.25	0.12	-	-	-	-	9,988.25	0.12
N ₂ O Emission from fertilizer	2,081.87	0.02	-	-			2,081.87	0.02
Fuel Consumption	407.98	-	-	-	-	-	407.98	
Peat Oxidation	72,852.79	0.87	-	-	-	-	72,852.79	0.87
Sink								
Crop Sequestration	-32,602.51	-0.39	ı	1	ı	1	-32,602.51	-0.39
Conservation Sequestration	-81.70	•	•	1	ı	1	-81.70	•
Total	90,984.17	1.09	-	1	17,382.53	0.21	108,366.70	1.30

*Note: Includes both estates and smallholders



Summary of Mill Emission and Credit

	tCO ₂ e	tCO₂e/tFFB		
Emission				
POME	128,802.83	1.19		
Fuel Consumption	100.46	-		
Grid Electricity Utilization	645.35	0.01		
Credit				
Export of Grid Electricity	0.00	0.00		
Sales of PKS	0.00	0.00		
Sales of EFB	0.00	0.00		
Total	129,548.64	1.20		

Summary of Kernel Crusher Emission and Credit (if applicable)

Emissions	tCO₂e
PK from own mill	-
PK from other source	-
Fuel Consumptions	-
Total Crusher emissions	-

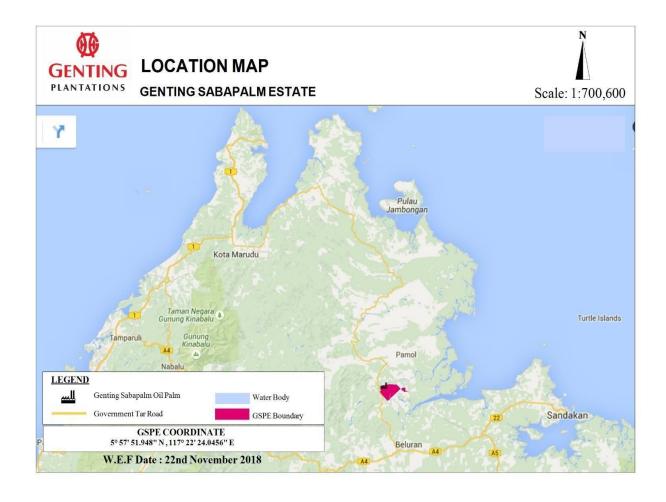
^{*}This mill has no kernel crusher operation.

Palm Oil Mill Effluent (POME) Treatment:			
Divert to Compost (%)	0		
Divert to anaerobic diversion (%)	100.00		

POME Diverted to Anaerobic Digestion:				
Divert to anaerobic pond (%)	100.00			
Divert to methane captured (flaring) (%)	0.00			
Divert to methane captured (energy generation) (%)	0.00			

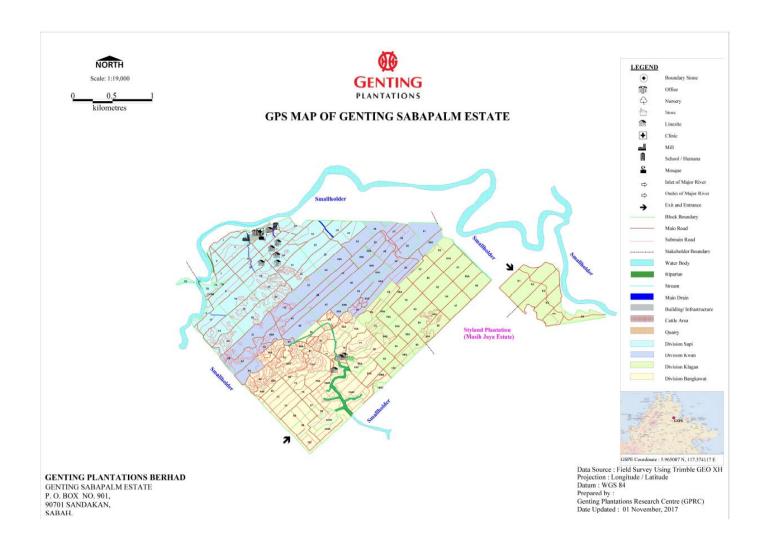


Appendix C: Location Map of Certification Unit and Supply bases





Appendix D: Estate Field Map





Appendix E: List of Smallholder Registered and/or sampled

Sampling Group	Current Certification	Scope Extension	Other:
Risk Factor Applied	N/A	N/A	N/A
Justification of Risk Factor Applied			
Number of samples			
Remarks			

No	Name of farmer Location	GPS Reference				Forecasted annual FFB	joining	Smallholder ID	
			Latitude (N)	Longitude (E)	Total Certified Area	Planted Area	Production (MT)		
Not Applicable									
Total									
Note: * are smallholders sampled in this audit.									



Appendix F: List of Abbreviations

a.i Active Ingredient

BOD Biochemical Oxygen Demand

CB Certification Bodies

CHRA Chemical Health Risk Assessment

COD Chemical Oxygen Demand

CPO Crude Palm Oil

CSPO Certified Sustainable Palm Oil
CSPKO Certified Sustainable Palm Kernel Oil

EFB Empty Fruit Bunch

EHS Environmental, Health and Safety
EIA Environmental Impact Assessment
EMS Environmental Management System

FFB Fresh Fruit Bunch

FPIC Free, Prior, Informed and Consent

GAP Good Agricultural Practice

GHG Greenhouse Gas

GMP Good Manufacturing Practice
GPS Global Positioning System
HCV High Conservation Value
IPM Integrated Pest Management

IP Identity Preserved

IS - CSPO Independent Smallholder Certified Sustainable Palm Oil

IS – CSPKO Independent Smallholder Certified Sustainable Palm Kernel Oil
IS – CSPKE Independent Smallholder Certified Sustainable Palm Kernel Expeller

ISCC International Sustainable Carbon Certification

ISS Independent Smallholder Standard

LD50 Lethal Dose for 50 sample

MB Mass Balance

MSDS Material Safety Data Sheet

MT Metric Tonnes
OER Oil Extraction Rate

OSH Occupational Safety and Health

PK Palm Kernel
PKO Palm Kernel Oil
POM Palm Oil Mill

POME Palm Oil Mill Effluent

PPE Personal Protective Equipment
RSPO Roundtable on Sustainable Palm Oil

P&C Principles & Criteria

RTE Rare, Threatened or Endangered species SCCS Supply Chain Certification Standard

SEIA Social & Environmental Impact Assessment

SIA Social Impact Assessment SOP Standard Operating Procedure