

03/02/2025

Dear Stakeholders,

**Public Notification: MSPO Surveillance Audit of Besout Palm Oil Mill, FGV Palm Industries Sdn Bhd, Sungkai, Perak, Malaysia**

FGV Palm Industries Sdn Bhd has appointed BSI Services Malaysia Sdn Bhd to conduct MSPO Surveillance Audit of its Besout Palm Oil Mill under the Parent company FGV Holdings Berhad. The details of the certification unit is as below:

Palm Oil Mill		
Name		Besout Palm Oil Mill
Mill Capacity (tons/hour)		54 MT/hr
Address/ Location		Kilang Sawit Besout, 35600 Sungkai, Perak, Malaysia
GPS Reference	Latitude	003° 52' 48.00" N
	Longitude	101° 16' 33.99" E

Estates					
Estates	Location	GPS Reference		Planted Area (Ha)	Total Area to be Certified (Ha)
		Latitude	Longitude		
FGVPM Besout 06 Estate MPOB License No.: 574649002000	Ladang Besout 6, 35600 Sungkai, Perak, Malaysia	003° 46' 39.00" N	101° 16' 30.09" E	2,109.71	2,383.19
FGVPM Besout 07 Estate MPOB License No.: 559124002000	Ladang Besout 7, 35600 Sungkai, Perak, Malaysia	003° 50' 35.00" N	101° 17' 35.00" E	2,495.00	2,910.47
Total				4,604.71	5,293.66

BSI Services Malaysia Sdn Bhd plans to conduct this Surveillance Audit from 11/03 to 13/03/2025. The assessment will be conducted based on:

- ☒ Part 4-1 Palm Oil Mill Including Supply Chain Requirements
- ☒ Part 3-2 Oil Palm Plantation (more than 500Ha)



## □ MSPO Standards Series

The assessment will cover legal, environment, economical, workers' health and safety, social aspects and traceability as required by Malaysian Sustainable Palm Oil MS 2530:2022 Standards.

BSI accredited to provides independent, third-party MSPO certification. BSI Services Malaysia Sdn. Bhd. is a subsidiary of BSI Group, a Royal Charter Company. BSI is the world's trusted brand in providing business improvement solutions with more than 86,000 clients in over 193 countries. BSI's mission is to share knowledge, innovation and best practices to help people and organizations make excellence a habit. BSI is the U.K.'s National Standards Body.

The BSI Audit Team assigned for this assessment are:

Audit Team	Role/Area of Requirement	Qualification and Experience
Zulkifli bin Kamarol Zaman	Team Leader Social aspect and workers welfare, worker consultation, stakeholder consultation, impact assessments and policies, supply chain for mill	<ul style="list-style-type: none"> <li>- Holds a Bachelor of Science in Agribusiness from University Putra Malaysia.</li> <li>- Has 10 years of experience in the oil palm industry working as Assistant Manager prior to joining the Certification Body as an Auditor.</li> <li>- He is familiar with the estate's daily operations as well as the Best Management Practices for oil palm cultivation.</li> <li>- Successfully completed the Integrated Management system (ISO 9001, ISO 14001 and ISO 45001), ISO 9001 Lead Auditor Course, ISO 45001 Lead Auditor Training, Endorsed RSPO P&amp;C Lead Auditor Course, Endorsed RSPO SCCS Lead Assessor Course, MSPO Auditor Training Course, MSPO SCCS Auditor Training Course, HCV-HCS Training, and SA8000.</li> </ul>
Mohd Isa bin Hasim	Team Member Occupational health and safety, operation procedure, organization commitments, legal compliance, long term economy plan, supply chain for mill	<ul style="list-style-type: none"> <li>- Holds a Diploma in Mechanical Engineering UiTM and Diploma in Palm Oil Milling Technology &amp; Management MPOB.</li> <li>- More than 8 years of experience working in the plantation industry and 2 years in petrochemical plant handling issues related to safety, environment, MSPO, RSPO, and ISCC requirements.</li> <li>- Successfully completed the Lead Auditor Course MSPO, MSPO SCCS Auditor Training, ISO 9001:2015 QMS</li> </ul>



		Lead Auditor Course, Integrated Management System (IMS) Auditor/Lead Auditor Training Course, Endorsed RSPO P&C Lead Auditor Course, and Endorsed RSPO SCCS Lead Assessor Course, and SA8000.
Nor Halis bin Abu Zar	Team Member Best Management Practice for Mill and Estate, legal compliance, environment aspect, HCV, continuous improvement, supply chain for mill	<ul style="list-style-type: none"> <li>- Holds a Bachelor of Science, Plantation Technology and Management, Universiti Teknologi MARA.</li> <li>- More than 6 years of sustainability implementation experience, including workers' welfare, workers' occupational health and safety, environment conservation and protection at buffer areas and continuous improvements in management plans.</li> <li>- He is a qualified Lead Auditor for MS 2530:2013 and has accumulated more than 300 audit days throughout his current career as the auditor for multiple disciplines covering Malaysia.</li> <li>- Successfully completed the Lead Auditor Course Integrated Management Systems (IMS) ISO 9001 &amp; ISO 14001, Endorsed RSPO P&amp;C Lead Auditor Course, Endorsed RSPO SCCS Lead Assessor Course, ISO 45001 Lead Auditor Training Course, MSPO Auditor Training Course, MSPO SCCS Auditor Training Course, and SMETA Requirements Training.</li> </ul>

In preparation for the assessment, we would like to seek views and opinions from related stakeholders regarding to any issues that is related to this oil palm management which may determine the level of compliance. We would like to seek your views and opinions on the following aspects but not limited to:

- Environment or social aspect
- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Human Rights & child labor protection
- Suggestion for improvement



- Compliance of the management unit

A stakeholder consultation meeting will be arranged during the assessment and the date is stated in above. You are cordially invited to provide your views and opinion during the meeting. Please inform the Director of Operations, Technical & Compliance - Assurance if you would like to attend this meeting. The details are provided below.

Alternatively, you can provide your views and opinion through writing. In case your option is to provide us in writing, only comments received within 30 days from the date of this letter will be considered in the Assessment. The following details shall be included for any case we may need to contact you for clarification or follow-up on any issue raised by you.

Name: .....  
Address: .....  
Email: .....  
Phone Number: .....  
Fax Number: .....

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply "IN CONFIDENCE". Please direct your comments, views and opinion to:

<b>Director</b> <b>Operations, Technical &amp; Compliance - Assurance</b> Mr. Azrul Wan Azizan BSI Services Malaysia Sdn Bhd Level 29, The Gardens North Tower Mid Valley City Lingkaran Syed Putra 59200 Kuala Lumpur, Malaysia Tel : +60 3 2081 3311 Fax : - Email : <a href="mailto:Azrul.WanAzizan@bsigroup.com">Azrul.WanAzizan@bsigroup.com</a>	<b>AND / Auditee:</b> <b>OR</b> Mr. Ameer Izyanif bin Hamzah FGV Holdings Berhad Level 20, West Wing Wisma FGV, Jalan Raja Laut 50350 Kuala Lumpur, Malaysia Tel : +603 2789 0000 Fax : +603 2789 0503 Email : <a href="mailto:ameer.h@fgvholdings.com">ameer.h@fgvholdings.com</a>
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If there is any further complaints, dispute or grievances, please visit <https://www.bsigroup.com/en-MY/our-services/Customer-Feedback-Policy-and-Procedure/> for our available procedures.

Thank you very much for your input.

Your sincerely,

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Azrul Wan Azizan  
Director  
Operations, Technical & Compliance - Assurance