

03/03/2025

Dear Stakeholders,

**Public Notification: MSPO Surveillance Audit of SOU 12 Jabor Palm Oil Mill, SD Guthrie Berhad, Kemaman, Terengganu, Malaysia**

SD Guthrie Berhad has appointed BSI Services Malaysia Sdn Bhd to conduct MSPO Surveillance Audit of its SOU 12 Jabor Palm Oil Mill under the Parent company SD Guthrie Berhad. The details of the certification unit is as below:

Palm Oil Mill		
Name		SOU 12 Jabor Palm Oil Mill
Mill Capacity (tons/hour)		25 MT/hr
Address/ Location		Lot 1884, Mukim Hulu Jabor, 24000 Kemaman, Terengganu, Malaysia
GPS Reference	Latitude	003° 57' 36.79" N
	Longitude	103° 18' 30.92" E

Estates					
Estates	Location	GPS Reference		Planted Area (Ha)	Total Area to be Certified (Ha)
		Latitude	Longitude		
Jabor Estate MPOB License No.: 528528002000	GRN 8674, Mukim Hulu Jabor, 24000 Kemaman, Terengganu, Malaysia	003° 57' 33.10" N	103° 18' 28.20" E	2,112.42	2,329.72
Total				2,112.42	2,329.72

BSI Services Malaysia Sdn Bhd plans to conduct this Surveillance Audit from 08/04 to 10/04/2025. The assessment will be conducted based on:

- ☒ Part 4-1 Palm Oil Mill Including Supply Chain Requirements
- ☒ Part 3-2 Oil Palm Plantation (more than 500Ha)
- ☐ MSPO Standards Series



The assessment will cover legal, environment, economical, workers' health and safety, social aspects and traceability as required by Malaysian Sustainable Palm Oil MS 2530:2022 Standards.

BSI accredited to provides independent, third-party MSPO certification. BSI Services Malaysia Sdn. Bhd. is a subsidiary of BSI Group, a Royal Charter Company. BSI is the world's trusted brand in providing business improvement solutions with more than 86,000 clients in over 193 countries. BSI's mission is to share knowledge, innovation and best practices to help people and organizations make excellence a habit. BSI is the U.K.'s National Standards Body.

The BSI Audit Team assigned for this assessment are:

Audit Team	Role/Area of Requirement	Qualification and Experience
Hafriazhar bin Mohd Mokhtar	<p>Team Leader</p> <p>Best Management Practice for Mill and Estate, legal compliance, environment aspect, HCV, continuous improvement, supply chain for mill, social aspect and workers welfare, worker consultation, stakeholder consultation, impact assessments and policies</p>	<ul style="list-style-type: none"> <li>- Holds a Bachelor of Engineering (Chemical), University of Technology Malaysia.</li> <li>- He has more than five years of direct work experience in the upstream processes of palm oil within the plantation industry.</li> <li>- He also has the experiences as auditor for several standards including CDM, ISO 9001, ISO 14001, ISO 45001, and ISO 50001.</li> <li>- Successfully completed the ISO 9001 Lead Auditor Course, ISO 14001 Lead Auditor Course, ISO 45001 Lead Auditor Training, Endorsed RSPO P&amp;C Lead Auditor Course, Endorsed RSPO SCCS Lead Assessor Course, MSPO Auditor Training Course, MSPO SCCS Auditor Training Course, HCV-HCS Training, and SMETA Requirements Training.</li> </ul>
Mohd Isa bin Hasim	<p>Team Member</p> <p>Occupational health and safety, operation procedure, organization commitments, legal compliance, long term economy plan, supply chain for mill</p>	<ul style="list-style-type: none"> <li>- Holds a Diploma in Mechanical Engineering UiTM and Diploma in Palm Oil Milling Technology &amp; Management MPOB.</li> <li>- More than 8 years of experience working in the plantation industry and 2 years in petrochemical plant handling issues related to safety, environment, MSPO, RSPO, and ISCC requirements.</li> <li>- Successfully completed the Lead Auditor Course MSPO, MSPO SCCS Auditor Training, ISO 9001:2015 QMS Lead Auditor Course, Integrated Management System (IMS) Auditor/ Lead Auditor Training Course, Endorsed RSPO P&amp;C Lead</li> </ul>



		Auditor Course, and Endorsed RSPO SCCS Lead Assessor Course, and SA8000.
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In preparation for the assessment, we would like to seek views and opinions from related stakeholders regarding to any issues that is related to this oil palm management which may determine the level of compliance. We would like to seek your views and opinions on the following aspects but not limited to:

- Environment or social aspect
- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Human Rights & child labor protection
- Suggestion for improvement
- Compliance of the management unit

A stakeholder consultation meeting will be arranged during the assessment and the date is stated in above. You are cordially invited to provide your views and opinion during the meeting. Please inform the Director of Operations, Technical & Compliance - Assurance if you would like to attend this meeting. The details are provided below.

Alternatively, you can provide your views and opinion through writing. In case your option is to provide us in writing, only comments received within 30 days from the date of this letter will be considered in the Assessment. The following details shall be included for any case we may need to contact you for clarification or follow-up on any issue raised by you.

Name: .....  
Address: .....  
Email: .....  
Phone Number: .....  
Fax Number: .....

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply “IN CONFIDENCE”. Please direct your comments, views and opinion to:

**Director**  
**Operations, Technical & Compliance - Assurance**  
Mr. Azrul Wan Azizan  
BSI Services Malaysia Sdn Bhd  
Level 29, The Gardens North Tower  
Mid Valley City Lingkaran Syed Putra  
59200 Kuala Lumpur, Malaysia  
Tel : +60 3 2081 3311

**AND / Auditee:**  
**OR** Mdm. Shylaja Devi Vasudevan Nair  
SD Guthrie Berhad  
Level 11, Main Block, SD Guthrie Tower  
No. 2, Jalan PJU 1A/7, Ara Damansara  
47301 Petaling Jaya  
Selangor, Malaysia  
Tel : +60 3 7484 4000  
Fax : -



Fax : -

Email : [Azrul.WanAzizan@bsigroup.com](mailto:Azrul.WanAzizan@bsigroup.com)

Email : [shylaja.vasudevan@sdguthrie.com](mailto:shylaja.vasudevan@sdguthrie.com)

If there is any further complaints, dispute or grievances, please visit <https://www.bsigroup.com/en-MY/our-services/Customer-Feedback-Policy-and-Procedure/> for our available procedures.

Thank you very much for your input.

Your sincerely,

A handwritten signature in black ink, appearing to read 'Azrul Wan Azizan', with a horizontal line drawn underneath it.

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Azrul Wan Azizan  
Director  
Operations, Technical & Compliance - Assurance