

MALAYSIAN SUSTAINABLE PALM OIL MSPO OPMC Public Summary Report

- □ Initial Assessment
- ☑ Annual Surveillance Assessment (1_2)
- ☐ Recertification Assessment (Choose an item.)
 - □ Extension of Scope

SD GUTHRIE BERHAD

(Formerly known as Sime Darby Plantation Berhad)

Client Company (HQ) Address: Level 11, Main Block, Plantation Tower No. 2, Jalan PJU 1A/7, Ara Damansara 47301 Petaling Jaya, Selangor, Malaysia

Certification Unit:

Strategic Operating Unit (SOU 2)

Chersonese Palm Oil Mill & Plantations:

Chersonese Estate, Holyrood Estate, Tali Ayer Estate and Kalumpong Estate

Date of Final Report: 11/10/2024

Report prepared by:

Farrah Sahanim Binti Paduka (Lead Auditor)

Report Number: 3984752

Assessment Conducted by:

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TABL	E of C	CONTENTS	Page No
	Section	on 1: Executive Summary	3
	1.1	Organizational Information and Contact Person	3
	1.2	Certification Information	3
	1.3	Other Certifications	4
	1.4	Location of Certification Unit	4
	1.5	Certified Area	4
	1.6	Plantings & Cycle	5
	1.7	Certified Tonnage of FFB	5
	1.8	Uncertified Tonnage of FFB	5
	1.9	Certified Tonnage	6
	1.10	Actual Sold Volume (CPO)	6
	1.11	Actual Sold Volume (PK)	6
	Section	on 2: Assessment Process	7
		2.1 BSI Assessment Team	8
		2.2 Impartiality and conflict of interest	9
		2.3 Accompanying Persons	10
		2.4 Assessment Plan	10
	Section	on 3: Assessment Findings	14
		3.1 Details of audit results	14
		3.2 Details of Nonconformities and Opportunity for improvement	14
		3.3 Status of Nonconformities Previously Identified and OFI	15
		3.4 Summary of the Nonconformities and Status	18
		3.5 Issues Raised by Stakeholders	18
		3.6 List of Stakeholders Contacted	19
	Section	on 4: Assessment Conclusion and Recommendation	20
	Appe	ndix A: Summary of the findings by Principles and Criteria	21
	Appe	ndix B: Smallholder Member Details	158
	Appe	ndix C: Location and Field Map	159
	Appe	ndix D: List of Abbreviations	162



Section 1: Executive Summary

1.1 Organizational Information and Contact Person					
Company Name	SD Guthrie Berhad (Former	y known as Si	me Darby Plan	tation Berhad)	
Mill/Estate	Certification Unit	MPOB Licen	se No.	Expiry Date	
	Chersonese POM	53366710400	00	31/10/2024	
	Chersonese Estate	52659300200	00	31/01/2025	
	Holyrood Estate	53073300200	00	30/06/2025	
	Tali Ayer Estate	621037002000		31/05/2025	
	Kalumpong Estate	524392002000		31/10/2024	
Address	Level 11, Main Block, Plantation Tower, No. 2, Jalan PJU 1A/7, Ara Damansara, 47301 Petaling Jaya, Selangor, Malaysia				
Management Representative	Mdm. Shylaja Devi Vasudevan Nair (Head – Sustainability Compliance Unit, GSD)				
Website	www.sdguthrie.com E-mail shylaja.vasudevan@sdguthrie.co			levan@sdguthrie.com	
Telephone	+(603) 78484000 (Head Office) Facsimile 03-78484356 (HQ)			(HQ)	

1.2 Certification Informa	1.2 Certification Information					
Certificate Number	Mill: MSPO 682039 Estate: MSPO 688334	ļ	Certificate Start Date	10/01/2023		
Date of First Certification	10/01/2018		Certificate Expiry Date	09/01/2028		
Scope of Certification			nable Palm Oil and Palm Oil I stainable Oil Palm Fruits	Products		
Visit Objectives	(ASA1_2) and look for certification and the addressed by the ordemonstrating the absolute contractual requirements with regard to the segoing achievement as	or posi requir rganiza bility to ents ar cope of and ap	ment was to conduct Annual tive evidence to ensure that elements of the management ation's management system support the achievement of the organization's specified of the management standard oplicability of the forward stail areas for improvement of the time.	elements of the scope of standard are effectively and that the system is statutory, regulatory and l objectives, as applicable , and to confirm the on- trategic plan and where		
Standard	☐ MSPO MS 2530-2	2013	– General Principles for Indep	pendent Smallholders		
		0-3:2013 – General Principles for Oil Palm Plantations and Ilholders				
Recertification Assessment Visit Date (RAV)			25 - 28/07/2022			
Continuous Assessment Vis	it Date (CAV) 1_1	24 -	27/07/2023			



Continuous Assessment Visit Date (CAV) 1_2	05 – 08/08/2024
Continuous Assessment Visit Date (CAV)1_3	-
Continuous Assessment Visit Date (CAV) 1_4	-

1.3 Other Certifications							
Certificate Number	Standard(s)	Certificate Issued by	Expiry Date				
RSPO 590800	RSPO Principle & Criteria for Production of Palm Oil 2018 – Malaysian National Interpretation: 2019	BSI Services Malaysia Sdn Bhd	04/01/2026				
MSPO 714137	MSPO Supply Chain Certification Standard (MSPO SCCS) 1 October 2018	BSI Services Malaysia Sdn Bhd	20/11/2029				

1.4 Location of Certification Unit						
Name of the Certification Unit (Palm Oil Mill/ Estate/	Site Address	GPS Reference of the site office				
Smallholder/ Independent Smallholder)	Site Address	Latitude	Longitude			
Chersonese POM	Lot 4647, Jalan Gula, Kuala Gula 34350 Kuala Kurau, Perak, Malaysia	4°58′ 39.30″ N	100°27′41.00″ E			
Chersonese Estate	Chersonese Estate, 34350 Kuala Kurau, Perak, Malaysia	4°59′ 24.06″ N	100° 27′ 13.00″ E			
Holyrood Estate	Holyrood Estate, 34100 Selama, Perak, Malaysia	5°07′ 27.00″ N	100° 42′ 36.03″ E			
Tali Ayer Estate	Tali Ayer Estate, 34300 Bagan Serai, Perak, Malaysia	5°03′ 30.02″ N	100° 31′ 20.09″ E			
Kalumpong Estate	Kalumpong Estate, 34300 Bagan Serai, Perak, Malaysia	4° 58′ 11.09″ N	100° 36′ 05.09″ E			

1.5 Certified Area						
Estate	Total Planted (Mature + Immature) (ha)	HCV (ha)	Infrastructure & Other (ha)	Total Area (ha)	% of Planted	
Chersonese Estate	2,844.19	25.87	423.66	3,293.72	86.35	
Holyrood Estate	1,219.16	12.19	101.39	1,332.74	91.48	
Tali Ayer Estate	3,122.80	24.24	607.14	3,729.94	84.00	
Kalumpong Estate	2,529.28	21.09	166.43	2,716.80	93.10	
Total (ha)	9,715.43	83.39	1,298.62	11,073.20		
Note:						



Holyrood Estate: Reduction of 3.12ha from total planted and 3.12ha in infrastructure & others (ha) due to opening of laterite quarry at Bukit Rhona Division.

Tali Ayer Estate: Reduction of 40.60 ha from Infrastructure & others and add 38.98 ha in total planted due to new planting. Reduction on 1.62 for total area(ha) due to the land was taken by government for their project.

1.6 Plantings & Cycle							
Estato	Age (Years)					Madana	
Estate	0 - 3	4 - 10	11 - 20	21 - 25	26 - 30	Mature	Immature
Chersonese Estate	324.56	1,428.60	1,049.31	41.72	0.00	2,519.63	324.56
Holyrood	-	437.26	764.11	17.79	-	1,219.16	-
Tali Ayer Estate	515.38	823.66	1,050.81	732.95	0.00	2,607.42	515.38
Kalumpong	439.79	786.38	775.27	505.05	22.79	2,089.49	439.79
Total (ha)	1,279.73	3,475.90	3,639.50	1,297.51	22.79	8,435.70	1,279.73

1.7 Certified Tonnage of FFB						
	Tonnage / year					
Estate	Estimated (Jan 2024 - Dec 2024)	Actual (Jul 2023 - Jun 2024)	Forecast (Jan 2025 - Dec 2025)			
Chersonese Estate	58,247.73	45,339.86	58,767.41			
Holyrood Estate	27,083.99	20,748.470	28,199.29			
Tali Ayer Estate	52,433.00	53,813.37	53,822.59			
Kalumpong Estate	40,756.47	41,523.33	45,062.84			
Bukit Hijau	-	306.40	-			
Somme	-	342.92	-			
Jentayu	-	264.53	-			
Kamuning	-	548.30	-			
Padang Buloh	-	858.27	-			
Sg Dingin	-	474.93	-			
Bkt Selarong	-	587.89	-			
Elphil	-	684.44	-			
KKS Sg Dingin	-	8,523.99	-			
Total (mt)	178,521.19	167,892.06	185,852.13			

1.8 Uncertified Tonnage of FFB						
		Tonnage / year				
Estate	Estimated	Actual	Forecast			
	(Jan 2024 - Dec 2024)	(Jul 2023 - Jun 2024)	(Jan 2025 - Dec 2025)			



Total (mt)	8,960.43	8,145.85	9,408.45
Exx Hxxx Lxxxx Cxxxxxxxxxx Sxx Bxx	41.48	37.71	43.55
Sx Fxxxxxx	806.04	732.76	846.34
Cxx Sxxxx	8,112.92	7,375.38	8,518.56

1.9 Certified Tonnage						
	Estimated (Jan 2024 - Dec 2024)	Actual (Jul 2023 - Jun 2024)	Forecast (Jan 2025 - Dec 2025)			
Mill Capacity:	FFB	FFB	FFB			
45 MT/hr	178,521.19	167,892.06	185,852.13			
	CPO (OER: 20.28%)	CPO (OER: 19.77%)	CPO (OER: 21.31%)			
SCC Model:	36,204.09	33,192.19	39,605.08			
rib	PK (KER: 5.35%)	PK (KER: 5.08%)	PK (KER: 5.50%)			
	9,550.88	8,531.48	10,227.00			

1.10 Actual Sold Volume (CPO)					
CDO (mt)	Other Schemes Certified		Conventional	Total	
CPO (mt)	MSPO Certified	ISCC	RSPO	Conventional	Total
33,192.19	-	-	1,856.59	31,931.36	32,931.36

1.11 Actual Sold Volume (PK)					
DV (mt)	NCDO Carliffad		Other Schemes Certified		Total
PK (mt)	MSPO Certified	ISCC	RSPO	Conventional	Total
8,531.48	-	-	3,003.96	5,261.2	8,265.16



Section 2: Assessment Process

BSI is a leading global provider of management systems assessment and certification, with more than 92,000 certified locations and clients in over 193 countries. BSI Standards is the UK's National Standards Body. BSI provides independent, third-party certification of management systems.

Assessment Methodology, Programme, Site Visits

This on-site assessment was conducted from 05-08/08/2024. The audit programme is included as Section 2.4. The approach to the audit was to treat the SD Guthrie Berhad SOU 2 Chersonese Palm Oil Mill and Supply Base (Chersonese Estate, Holyrood Estate, Tali Ayer Estate & Kalumpong Estate) as a MSPO Certification Unit. A range of environmental and social factors were covered. This includes consideration of topography, palm age, proximity to areas with HBVs, declared conservation areas and local communities.

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of staff, workers and their families and external stakeholders, review of documentation and monitoring data. MS 2530-3:2013 and MS 2530-4:2013 were used to guide the collection of information to assess compliance. The comments made by external stakeholders were also taken into account in the assessment.

The Certification Unit not using MSPO certification marks for any type of on- and off-product communication. The Certification Unit are compliance with the use of the MSPO Logo and related claims.

The estates or smallholders sample were determined based on formula $S = r\sqrt{n}$ where n is the number of estates while when applicable, the smallholders sample were determined following the MSPO Certification Requirement. The sampling of smallholders were based on the formula $(r\sqrt{n})$; where r is the risk factor (may defers 1, 1.5 and 2 depending on risk), where n is total number of group members (4). The sampled smallholder listed in Appendix B.

Meetings were held with stakeholders to seek their views on the performance of the company with respect to the MSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and these have been incorporated into the assessment findings.

Structured worker interviews with male and female workers and staff were held in private at the workplace in the mill and the estates. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as Section 3.6.

This report is structured to provide a summary of assessment finding as attached in the Section 3. The assessment was based on random samples and therefore nonconformities may exist that have not been identified.

All the previous nonconformities are remains closed. The assessment findings from the reassessment is detailed in Section 4.2.

This report was externally reviewed by MSPO approved Peer Reviewer prior to certification and recertification decision by BSI. For Annual surveillance assessment, the report was internally reviewed and approved by BSI qualified certification reviewer.



The following table would be used to identify the locations to be audited each year in the 5-year cycle.

Assessment Program						
Name (Mill / Plantation / Group smallholders)	Year 1 (Recertification)	Year 2 (ASA 1_1)	Year 3 (ASA 1_2)	Year 4 (ASA 1_3)	Year 5 (ASA 1_4)	
Chersonese Palm Oil Mill	✓	✓	✓	✓	✓	
Chersonese Estate	-	✓	-	√	-	
Holyrood Estate	✓	-	✓	-	✓	
Kalumpong Estate	✓	-	✓	-	√	
Tali Ayer Estate	-	√	-	√	-	

Tentative Date of Next Visit: August 4, 2025 - August 7, 2025

Total No. of Mandays: 11

2.1 BSI Assessment Team

Team Member Name	Role (Team Leader or Team member)	Qualifications (Short description of the team members)
Farrah Sahanim	Team Leader	Education:
binti Paduka (FSP)		Graduated in Bachelor of Science Forestry With Honours (Nature Park and Recreation) at University Malaysia Sabah.
		Work Experience:
		Experience in auditing in palm oil industry with more than 4 years. Experience in consulting, internal auditor and Training Management for various program such as MSPO, ISCC and ISO.
		Training attended:
		Has undergone training of Integrated Management System (IMS) ISO 9001:2015 and ISO 14001:2015 Lead Auditor Training, Malaysian Sustainable Palm Oil MS 2530:2013 Lead Auditor Course, CQI & IRCA Certified ISO 9001:2015 and ISO 45001:2018, RSPO P&C and SA 8000.
		Aspect covered in this audit:
		\Box Health and Safety \Box Supply chain requirements \Box Social $\ \boxtimes$ Environmental
		Language proficiency:
		Able to speak and understand Bahasa Malaysia and English.
Ahmad Rufi Abu	Team Member	Education:
Talib Khan (ARA)		Bachelor Degree In Mechanical Engineering from Universiti Teknologi MARA Shah Alam, graduated in 2015.



		Work Experience:
		He started his career as Assistant Mill Manager, managing the day-to-day mill operations. In his five years' experience, he has experience handling the certification of ISO 9001, OHSAS 18001, ISO 14001 as well as Malaysia Sustainable Palm Oil (MSPO). Currently working as auditor for palm oil sustainability certifications.
		Training attended:
		He has completed CQI — IRCA approved ISO 9001, ISO 14001 and ISO 45001 Lead Auditor Course, MSPO 2530:2013 Lead Auditor Course, Endorsed RSPO Lead Auditor and RSPO SCC Auditor course.
		Aspect covered in this audit:
		☐ Health and Safety ☐ Supply chain requirements ☒ Social ☐ Environmental
		Language proficiency: Able to speak and understand Bahasa Malaysia and English.
Zulkifli Kamarol	Team Member	Education:
Zaman (ZKZ)	ream Member	He graduated in Bachelor of Science (Agribusiness) from University Putra Malaysia (UPM) in 2008.
		Work Experience:
		He has 10 years' experience in oil palm industry whereas he has been working at plantation company as Estate Assistant Manager prior to joining Certification Body as an Auditor. He is familiar with the estate's daily operation as well as the Best Management Practices for oil palm cultivation. Prior to joining BSI, he was the auditor for several certification bodies. He is involved in auditing MSPO OPMC, MSPO SCCS, RSPO P&C, RSPO SCCS and PEFC CoC standard.
		Training attended:
		He has completed ISO IMS 9001, 14001, 45001 Lead Auditor Course in April 2018, Endorsed MSPO OPMC Lead Auditor Course in April 2019, Endorsed MSPO SCCS Auditor Course in September 2019, Endorsed RSPO P&C Lead Auditor Course in March 2020, Endorsed RSPO SCCS Lead Auditor Course in March 2020, PEFC Chain of Custody Training in December 2020, ISO 9001:2015 Lead Auditor Course in October 2023, ISO 45001:2018 Lead Auditor Course in November 2023 and SA8000 Introduction & Basic Auditor Training Course in November 2023.
		Aspect covered in this audit:
		☐ Health and Safety ☒ Supply chain requirements ☐ Social ☒ Environmental
		Language proficiency:
		Able to speak and understand Rahasa Malaysia and English

2.2 Impartiality and conflict of interest

During this assessment there was no circumstances or pressure that had influenced the independence or confidentiality of the assessment team.



2.3 Accompanying Persons

No.	Name	Role
	N/A	N/A

2.4 Assessment Plan

The assessment plan was sent to the client prior to the assessment (attached assessment plan).

Date	Time	Subjects	FSP	ARA	ZKZ
Sunday, 4/08/2024	-	Audit team travelling to hotel	√	√	√
Monday,	07:30	Audit team travel for opening meeting	√	√	√
5/08/2024 Chersonese Mill (POM) MSPO Part 4	08:30 - 09:00	Opening meeting combine with RSPO audit team: Presentation by BSI Lead Auditor - introduction of team member and assessment agenda Confirmation of assessment scope and finalizing audit plan Verification on previous audit finding	V	√	√
	09:00 - 13:00	POM Mill Visit Processing area (reception station – dispatch station), workshop, schedule waste store, chemical store, lubricant store, water treatment plant, laboratory, effluent treatment plant, diesel skid tank, mill housing and landfill area. Personal Interview: Operation workers, and staffs Scope Assessment: Social, safety and environment issues Stakeholder Consultations Consultation with relevant stakeholders which consists of various categories such as government agencies/enforcers, NGO, contractors, suppliers, surrounding communities, neighbouring estates, smallholders, villages, workers representative, etc.	✓	√	√
	13:00 - 14:00	Lunch break	√	√	√



Date	Time	Subjects	FSP	ARA	ZKZ
	14:00 - 16:30 -	Document Review (MSPO Part 4) P1: Management Commitment & Responsibilities P2: Transparency P3: Compliance to Legal Requirements P4: Social Responsibility, Health, Safety and Employment Condition P5: Environment, Natural Resources, Biodiversity and Ecosystem Services P6: Best Practices	√	√	√
	17:00	Interim closing meeting	V	V	V
Tuesday, 6/08/2024 Holyrood Estate MSPO Part 3	08:30 - 13:00	Field operation such as harvesting, manuring, spraying, boundary inspection, buffer zone area, HCV area, workshop, chemical store, fertilizer store, schedule waste store, chemical mixing area, clinic, workers housing area and landfill area. Personal Interview: Operation workers, and staffs Scope Assessment: Social, safety and environment issues Stakeholder Consultations Consultation with relevant stakeholders which consists of various categories such as government agencies/enforcers, NGO, contractors, suppliers, surrounding communities, neighbouring estates, smallholders, villages, workers representative, etc.	√	√	→
	13:00 - 14:00	Lunch break	√	√	√
	14:00 - 16:30	Document Review (MSPO Part 3) P1: Management commitment and responsibility P2: Transparency P3: Compliance to legal requirement P4: Social, health, safety and employment condition P5: Environment, natural resources and biodiversity P6: Best practices P7: Development of New Planting (if any)	√	√	√
	16:30 - 17:00	Interim closing meeting	√	√	√



Date	Time	Subjects	FSP	ARA	ZKZ
Wednesday, 7/08/2024 Holyrood Estate (FSP) Kalumpong Estate (ARA, ZKZ)	08:30 - 13:00	Estate Visit Field operation such as harvesting, manuring, spraying, boundary inspection, buffer zone area, HCV area, workshop, chemical store, fertilizer store, schedule waste store, chemical mixing area, clinic, workers housing area and landfill area. Personal Interview: Operation workers, and staffs Scope Assessment: Social, safety and environment issues	V	√	√
		Stakeholder Consultations Consultation with relevant stakeholders which consists of various categories such as government agencies/ enforcers, NGO, contractors, suppliers, surrounding communities, neighbouring estates, smallholders, villages, workers representative, etc.			
	13:00 - 14:00	Lunch break	\checkmark	√	√
	14:30 - 16:30	Document Review (MSPO Part 3) P1: Management commitment and responsibility P2: Transparency P3: Compliance to legal requirement P4: Social, health, safety and employment condition P5: Environment, natural resources and biodiversity P6: Best practices P7: Development of New Planting (if any)	√	√	√
	16:30 - 17:00	Interim closing meeting	√	√	√
Thursday, 8/08/2024 Kalumpong Estate (FSP, ARA)	08:30 - 13:00	Estate Visit Field operation such as harvesting, manuring, spraying, boundary inspection, buffer zone area, HCV area, workshop, chemical store, fertilizer store, schedule waste store, chemical mixing area, clinic, workers housing area and landfill area. Personal Interview: Operation workers, and staffs Scope Assessment: Social, safety and environment issues	V	√	-
	13:00 - 14:00	Lunch break	√	√	-



Date	Time	Subjects	FSP	ARA	ZKZ
	14:00 -	Document Review (MSPO Part 3)	√	√	-
	16:00	P1: Management commitment and responsibility			
		P2: Transparency			
		P3: Compliance to legal requirement			
		P4: Social, health, safety and employment condition			
		P5: Environment, natural resources and biodiversity			
		P6: Best practices			
		P7: Development of New Planting (if any)			
	16:00 - 16:30	Assessment team discussion and preparation for closing meeting	√	√	-
	16:30 - 17:00	Closing meeting	√	√	-



Section 3: Assessment Findings

3.1 Details of audit results

This assessment has been assessed using the following MSPO normative requirements. The assessment details are provided in Appendix A.

- ☐ MSPO MS 2530-2:2013 General Principles for Independent Smallholders
- ☑ MSPO MS 2530-3:2013 General Principles for Oil Palm Plantations and Organized Smallholders

3.2 Details of Nonconformities and Opportunity for improvement

The nonconformity is listed below. The findings summary of the assessment by criteria are listed in Appendix A.

During the assessment there were Zero (0) Major & One (1) Minor nonconformities and Zero (0) OFI raised. The SD Guthrie Berhad (Formerly known as Sime Darby Plantation Berhad) SOU 2 Chersonese Palm Oil Mill and Supply Base Certification unit submitted Corrective Action Plans for the nonconformity. Corrective action plans with respect to the nonconformity was reviewed by the BSI audit team and accepted.

The implementation of the corrective action plans to address the minor nonconformity will be followed up during the next surveillance assessment. The below is the summary of the non-conformity raised during this assessment.

	Non-Conformity Report					
NCR Ref #:	2532077-202408-N1	Issue Date:	08/08/	08/08/2024		
Due Date:	Next assessment	Date of Closure:	Open	Open		
Area/Process:	Chersonese POM	Clause & Category: (Major / Minor)	MSPO Minor	MSPO 2530 Part 4: 4.4.1.1 Minor		
Requirements:		Social impacts should be identified, and plans should be implemented to mitigate the negative impacts and promote the positive ones.				
Statement of Nonconformity:	Inadequate follow-up on the issue during stakeholder meeting.					
Objective Evidence:	Sighted the Management & Action Plan on Social Impact Assessment, upda 01/08/2024 is available as per audit. Verify from the SIA Management & Action Plan, sighted there is one area of concern from stakeholder that still in KIV states as per audit. The plan is such as follow:				nent & Action	
	Area of concern	Action Plan	Status	PIC	Completion Date	
	Ketua kampung (E Jaixxxx) mencadang peruntukan "tanah untuk pekerja kilang SDP	gkan akan berbincang lot" dengan pihak	KIV	Axxxx Sxxxxx	KIV	



	Verify the in the minute meeting shows that the concern was raised during the stakeholder meeting dated 20/06/2022. Interview with the related stakeholder also confirmed that there is no action was taken from the mill management within the period of two years. Verify with the mill management stated that the concern was raised during the previous mill management and there is no action was taken during that time. However, as at now, there is no evidence of the follow up has been made to ensure the concern is resolved, and the result will be communicated to the related stakeholder.
Corrections:	 OU management has followed up with En. Jaixxxx immediately on this matter and letter of agreement has been issued by OU management to close this issue. Include the issue in the Management & Action Plan on Social Impact Assessment, along with the updated status.
Root cause analysis:	No proper handing over of this issue from previous management to the new person in-charge (Social Exec In charge). The previous EIC has already left the company.
Corrective Actions:	 Moving forward, the OU management (person in charge) should include social matters, in addition to operational duties in the handover notes. To further strengthen the stakeholder meeting, to discuss the social action plan as well as unresolve issues with stakeholders. Continuous monitoring on the SIA Management & Action Plan by the current management. Mill will designate the SIA Executive-in-Charge (EIC) to closely monitor and address any issues related to social matters. All raised issues must be validated by Manager.
Assessment Conclusion:	CAP has been accepted. Evidence of CAP implementation effectiveness to be verified during next assessment

Opportunity For Improvement			
Ref:	N/A Clause: N/A		
Area/Process:	N/A		
Objective Evidence:	ctive Evidence: N/A		

Noteworthy Positive Comments		
1. Good commitment from the management team on the preparation of the audit.		
Document readiness is at satisfactory level during reviewing.		

3.3 Status of Nonconformities Previously Identified and OFI

Non-Conformity Report			
NCR Ref #:	2373830-202307-M1	Issue Date:	27/07/2023
Due Date:	26/10/2023	Date of Closure:	26/10/2023
Area/Process:	Tali Ayer Estate Clause & Category: (Major / Minor) MSPO 2530 Part 3: 4.4.4.1		MSPO 2530 Part 3: 4.4.4.1 Major
Requirements:	An occupational safety and health policy and plan shall be documented, effectively communicated and implemented.		



Statement of	Implementation of OSH plan related to the monitoring to ensure medical	
Nonconformity:	surveillance are conducted for all chemical handlers were insufficient and not fully effective.	
Objective Evidence:	Tali Ayer Estate: The established CHRA has recommended that only workers exposed to organophosphate to undergo annual medical surveillance. Nevertheless, an OSH Plan has been established stating the plan to conduct Annual Medical Surveillance for all chemical handlers in the estate. During the site visit to the Spraying Operation at Field P16A, 3 sprayers were interviewed. The 3 workers were sampled on the Medical Surveillance. Only 2 of workers were among the 29 workers that have undergone Medical Surveillance in December 2022. The other worker (Worker's ID: 91646) has last undergone medical surveillance in December 2020, 31 Months ago. PF824 MSPO Public Summary Report Revision 2 (Nov 2021) Page 14 of 146 Therefore, the monitoring to ensure medical surveillance are conducted for all chemical handlers were inadequate.	
Corrections:	Estate management has immediately sent workers (Worker's ID: 91646) to Klinik Vijay for medical surveillance assessment.	
Root cause analysis:	Worker's ID: 91646 is on 3-month home leave (India) during medical surveillance conducted on 23/12/2022 for sprayer at Klinik Vijay and the management did not notice the workers had missed annual surveillance assessment. No monitoring by estate management of the key function including Annual Medical Surveillance during absent of the Medical Assistant.	
Corrective Actions:	To monitor list of employees due for medical surveillance through HSE meeting platform as an agenda	
Assessment Conclusion:	CAP has been accepted. Evidence of CAP implementation were submitted for offsite verification found the following: - Medical surveillance report dated on 04/08/2023 of affected worker ID # 91646 by Dr. Vxxx of Kxxx Vxxx with normal results of worker - Minutes of meeting for OSH Committee dated on 22/09/2023 with discussion of Annual Medical Surveillance status and results included in the meeting agenda - Letter of Appointment dated on 17/10/2023 of Kxxx Vxxx to conduct next coming Annual Medical Surveillance for the year 2024 Evidence of CAP implementation has been verified effective to address the issue. Hence, Major NC was closed on 26/10/2023	
Verification Statement:	The management of each estate visited have conducted the medical surveillance for all their sprayer. Records of medical surveillance verified found that all workers that recommended by CHRA to conduct the medical surveillance have undergone the assessment as per the details below. 1. Holyrood Estate	
	Medical Surveillance was conducted on 4 workers on 24/05/2024 found that all are fit to work.	
	Kalumpong Estate Medical Surveillance was conducted for 52 workers in February and May 2024 found that all are fit to work.	
	3. <u>Tali Ayer Estate</u> Medical Surveillance was conducted for 33 workers conducted on 17/10/2023 found that all are fit to work.	
	The records of employee undergone the medical surveillance was counter check with the list of sprayers and manurer and found that each of them has been	



assessed. Interview with the sample workers confirm that the have been sent for
the assessment as per the details above, and all are fit to work. Thus, the Major
Non-Conformance remained close.

Non-Conformity Report			
NCR Ref #:	2373830-202307-N1	Issue Date:	27/07/2023
Due Date:	27/07/2024	Date of Closure:	Closed on 08/08/2024
Area/Process:	Tali Ayer Estate	Clause & Category: (Major / Minor)	MSPO 2530 Part 3: 4.6.1.3 Minor
Requirements:	A visual identification or	reference system shall be es	stablished for each field.
Statement of Nonconformity:	The requirement was not fully complied with.		
Objective Evidence:	Tali Ayer Estate: Insufficient no of markers being displayed on the fields for field identification as observed during the field visits. Field identifications were mainly shown using estate map. Fields visited P04A / P02 / P16A / P06 /P07/ P04A / P13B / P12E.		
Corrections:	Estate management to immediately assessing all the marker and to identify and list the markers that require fixing/ replacement and maintain the inventory. Immediately fixed the marker that require replacement based on the condition.		
Root cause analysis:	No assignee PIC to check and report to check visual marker at site.		
Corrective Actions:	Management to conduct yearly assessment to assess the markers require replacement.		
Assessment Conclusion:	CAP has been accepted. Evidence of CAP implementation effectiveness to be verified during next assessment.		
Verification Statement:	Site visit at both Holyrood Estate and Kalumpong Estate found that the estate field was properly marked with signages detailing the field number, and hectarage. Photo evidence of the field marker was established at Tali Ayer Estate. The management has managed to identify and list the markers damage and has took proper action in establishing the marking of each field in the estate. Thus, the Minor Non-Conformance is effectively closed.		

Opportunity For Improvement			
Ref:	2373830-202307-I1	Clause:	MSPO 2530 Part 3 & Part 4: 4.4.2.5
Area/Process:	Sime Darby Plantation SOU 2 Chersonese Palm Oil Mill & Supply Base		
Objective Evidence:	Availability of information and relevant documentations related to complaints and solutions for period exceeded past 24 months could be considered mainly for those involving external stakeholders.		
Verification Statement:	Record review found that previous complaints and requests for the past 24 months were available for both internal and external stakeholders.		



3.4 Summary of the Nonconformities and Status

CAR Ref.	Clause & Category (Major / Minor)	Issued Date	Status & Date (Closure)
2230147-202207-M1	Part 3: 4.4.5.4 (Major)	28/07/2022	Closed on 23/10/2022
2230147-202207-N1	Part 3: 4.4.4.2 (d)(e) (Minor)	28/07/2022	Closed on 27/07/2022
2230147-202207-N2	Part 4: 4.5.1.2 (Minor)	28/07/2022	Closed on 27/07/2023
2373830-202307-M1	Part 3: 4.4.5.4 (Major)	27/07/2023	Closed on 26/10/2023
2373830-202307-N1	Part 3: 4.6.1.3 (Minor)	27/07/2023	Closed on 08/08/2024
2532077-202408-N1	Part 4: 4.4.1.1 (Minor)	08/08/2024	Open

3.5 Issues Raised by Stakeholders

IS#	Description
1	Feedbacks: Teacher (Sk. Dato Mas'ud) She has been a teacher at Sk. Dato Mas'ud for seven years now. According to her, the school and the estate has a good relationship where the estate has contributed the manpower for activity at the school such as Laman Pupur Peringkat Daerah Kerian. The parents that work in the estate has also helps in contributing for those activity. She also stated that they also had the Ziarah Cakna Program where the teachers will visiting the student at their house if there is long period of absence of students. There is no estate's activity that affecting the school.
	Management Responses:
	No further issue. Audit Team Findings:
	No further issue.
2	Feedbacks: Head of Village (Kampung Simxxxx Exxxx) The head of village has been appointed for more than a year now, which not only as head at Kg. Simxxxx Emxxx but also covers the area of Taman Sri Selingsing and Taman Mahsuri. Feedback from the head of village, there is no land dispute received from the head of village during the consultation as there is clearly boundary which is the main road and there is no pollution occur. He also attended the stakeholder meeting that organised by the estate and has raised some concern to the estate such as post flood that is still in progress between the village and the estate. The village has also made contribution to the Indian workers at the estate for Deepavali celebration. Verify there is no issues such as the estate's workers bothering the villager has been raised.
	Management Responses:
	No further issue.
	Audit Team Findings: No further issue.
3	Issue: Gender Committee Representative
	During the stakeholder meeting, it was informed by the representative that there is no harassment has happened in the estate premise. Any issues or complaint received will be discuss in gender committee meeting without prejudice.



	Management Responses: No further issue.
	Audit Team Findings: No further issue.
4	Feedbacks: Contractor (Sxx Uxxxxx Enterprise, Axxx Kxxxx) Interview with the representative, the estate management and the contractor have a very good relationship between both parties. According to the contractor, tendering process was made on the Region based on the project (Capex or Opex) and payment process was made by the HQ. The contractor was given PTW (permit to work) every week before starting their works at the estate or the mill. The estate has also given briefing to the contractor before starting their services in the estate. The contractor has also provided PPE to their workers as per requirement from the estate management.
	Management Responses: No further issue.
	Audit Team Findings: No further issue.
5	Feedbacks: Smallholder There is clear boundary (bunds) that was maintained by the estate. The smallholder was allowed to used the estate's road and was charged with toll of RM 25 per entry. There is no issued raised between the smallholder and the estate.

Audit Team Findings:

Management Responses:

No further issue.

No further issue.

3.6 List of Stakeholders Contacted

Government Officer:	Community/neighbouring village:
1. SK. Dato Mas'xx	JPKK Kampung Simxxx Exxxx
2. SMK Abu Bakar Al Baqiir	2. Kg. Nibong Haxxxx
	3. Sxxx Lxx Estate
Supplier/Contractors/Vendor:	Worker's Representative/Gender Comittee:
Supplier/Contractors/Vendor: 1. Sxx Uxxxxx Enterprise	Worker's Representative/Gender Comittee: 1. NUPW representative
	-



Section 4: Assessment Conclusion and Recommendation

Acknowledgement of Internal Responsibility and Formal Sign-off of Assessment Findings

Based on the findings during the assessment SOU 2 Chersonese Palm Oil Mill and Supply Base Certification Unit complies with the MS 2530-2:2013 or MS 2530-3:2013 and MS 2530-4:2013. It is recommended that the certification of SOU 2 Chersonese Palm Oil Mill and Supply Base Certification Unit is approved and/or continued.

	approved and/or continued.
Acknowledgement of Assessment Findings	Report Prepared by
Name:	Name:
Shylaja Devi Vasudevan Nair	Farrah Sahanim Binti Paduka
Company name:	Company name:
SD Guthrie Berhad	BSI Services Malaysia Sdn Bhd
Title:	Title:
Head, Sustainability Compliance Unit	Client Manager
Signature:	Signature:
Date: 10/10/2024	Date: 30/08/2024



Appendix A: Summary of the findings by Principles and Criteria

MS 2530-3:2013 Malaysian Sustainable Palm Oil (MSPO) Part 3: General principles for Oil Palm Plantations and Organized Smallholders

Criterio	on / Indicator	Assessment Findings	Compliance
4.1 Princ	ciple 1: Management commitment & responsibility		
Criterion	4.1.1 - Malaysian Sustainable Palm Oil (MSPO) Policy		
4.1.1.1	A policy for the implementation of MSPO shall be established. - Major Complied -	All sample estate SD Guthrie Berhad (formerly known as Sime Darby Plantation Berhad) has established the policy "Group Sustainability & Quality Policy Statement" signed by the Group Managing Director (Mohamad Helmy Othman Basha), dated 02/12/2019. The implementation of MSPO has been incorporated in the policy.	Complied
4.1.1.2	The policy shall also emphasize commitment to continual improvement. - Major Complied -	All sample estate SD Guthrie Berhad (formerly known as Sime Darby Plantation Berhad) has established the policy "Group Sustainability & Quality Policy Statement" signed by the Group Managing Director (Mohamad Helmy Othman Basha), dated 02/12/2019. The policy covers commitment to: Promoting good governance and transparency Contributing to a better society Minimizing environmental harm Delivering sustainability quality. The policy is guided by three main documents i.e.: Responsible Agriculture Charter Human Rights Charter Innovation & Productivity Charter	Complied



Criterio	on / Indicator	Assessment	Findings		Compliance
Criterion	4.1.2 – Internal Audit				
4.1.2.1	Internal audit shall be planned and conducted regularly to determine the strong and weak points and potential area for further improvement. - Major Complied - Major Complie		re outlined in the Internal Audit PP/GSD/SCU/IAP; Revision: 04; o this procedure, internal audits been confirmed that the estate onducting internal audits on a all audit report confirming this	Complied	
		Estate Holyrood Kalumpong	Date of internal audit 10/03/2024 08/05/2024	Internal Audit Results 2 majors, 0 minor, 0 OFI 7 majors, 0 minor, 0 OFI	
4.1.2.2	The internal audit procedures and audit results shall be documented and evaluated, followed by the identification of strengths and root causes of nonconformities, in order to implement the necessary corrective action. - Major Complied -	has implement Procedure wit Document Dat are scheduled has adhered tyearly basis. Complied are a	ted internal audit procedured in Document number: SD e: April 2024. According to to occur annually. It has to this requirement by concernation as international accords such as international accords.		Complied
				Internal Audit Results 2 majors, 0 minor, 0 OFI 7 majors, 0 minor, 0 OFI ective action plan and evidence e as per audit. The plan can be	



Criterio	on / Indicator	Assessment	indings		Compliance
		sight through (SCOTS).	the Sustainability Certi	fication Online Tracking System	
4.1.2.3	Report shall be made available to the management for their review. - Major Complied -	management r	eview. As evidence, all f n management review.	cumented and made available for indings of the internal audit have The review has been conducted	Complied
		Estate	Date of internal audit	Date of management review	
		Holyrood	10/03/2024	28/05/2024	
		Kalumpong	08/05/2024	22/06/2024	
Criterion	4.1.3 – Management Review				
4.1.3.1	The management shall periodically review the continuous	All sample estate		Complied	
	suitability, adequacy and effectiveness of the requirements for effective implementation of MSPO and decide on any changes, improvement and modification. - Major Complied -		eview. As evidence, all testate within the accepta lished the Management	nented and made available for findings from internal audit were ble timeframe. The management Review Guidelines, Version 1.0, ding to the SOP, management at least annually.	
		Estate	Date of internal audit	Date of management review	
		Holyrood	10/03/2024	28/05/2024	
		Kalumpong	08/05/2024	22/06/2024	
Criterion	4.1.4 – Continual Improvement				
4.1.4.1	The action plan for continual improvement shall be based on consideration of the main social and environmental impact and opportunities of the company.		s improvement plan ha	as been integrated into various	Complied
	- Major Complied -	management plans, including the social management plan, pollution prevention plan, waste management plan, OSH plan, water			



Criterio	on / Indicator	Assessment Findings	Compliance
		management plan, and others. Sighted the plan for Road Maintenance Programme for Year 2024 and Green House Work at worker's quarters during the site visit.	
4.1.4.2	The company shall establish a system to improve practices in line with new information and techniques or new industry standards and technology (where applicable) that are available and feasible for adoption. - Major Complied -	All sample estate This process is initiated upon confirmation of any new projects. Employees receive briefings on new developments in basic understanding during weekly meetings. The management team is notified of these developments during monthly meetings. The dissemination of information by the RCEO and RGM occurs during monthly managers' meetings and through email communications.	Complied
4.1.4.3	An action plan to provide the necessary resources including training, to implement the new techniques or new industry standard or technology (where applicable) shall be established. - Major Complied -	All sample estate This process is initiated upon confirmation of any new projects. Employees receive briefings on new developments in basic understanding during weekly meetings. The management team is notified of these developments during monthly meetings. The dissemination of information by the RCEO and RGM occurs during monthly managers' meetings and through email communications.	Complied
4.2 Princ	ciple 2: Transparency		
Criterion	4.2.1 – Transparency of information and documents relevant to M	SPO requirements	
4.2.1.1	The management shall communicate the information requested by the relevant stakeholders in the appropriate languages and forms, except those limited by commercial confidentiality or disclosure that could result in negative environmental or social outcomes. - Major Complied -	SD Guthrie Berhad (formerly known as Sime Darby Plantation Berhad) has developed Standard Operation Manual (SOM) – Procedure for External Communication, Appendix 5.5.3.2, version 1 dated 01/04/2008 to put in place a system to effectively communicate with external interested parties on matters pertaining to performance of the estate. While for procedure related for internal stakeholder was documented in	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		the Sustainable Plantation Management System, Appendix 5, version 1 dated 01/11/2008 under section Flowchart and Procedures on Handling Internal Issues.	
		Timeframe for internal and external communication to provide feedback within two weeks from the date of receipt for communication requiring direct feedback and within one week of the completion of the investigation for communication requiring investigation.	
		The management have communicated the information to the relevant stakeholders during stakeholder meeting. Latest stakeholder meeting conducted for all sampled estates are as follows:	
		Holyrood Estate – Stakeholder meeting was conducted on 19/07/2024.	
		• Kalumpong Estate – Stakeholder meeting was conducted on 20/06/2024.	
		In addition, the management has established a mechanism as per Standard Operating Manual (SOM) said above for the relevant stakeholder to request estate information. The audit team found that request made by stakeholders has been response by the estates within stipulated time frame as stated in the procedure above.	
4.2.1.2	Management documents shall be publicly available, except where this is prevented by commercial confidentiality or where disclosure of information would result in negative environmental or social outcomes. - Major Complied -	Management documents related to sustainability available at each operating units visited during the on-site audit upon request including sustainability policies, procedures, social impact assessment report, land titles, occupational safety & health plan, complaints & grievance records, continuous improvement plan and environmental assessments as well as management action plans.	Complied
		Furthermore, annual sustainability report, sustainability policies, Human Right Charter documents, company statement and global documents are published in the company's website;	



Criterio	on / Indicator	Assessment Findings	Compliance
		https://www.sdguthrie.com/sustainability/reports-policies-and- statements/. The website is found accessible for public user.	
		Management also have listed confidential documents such as financial statement, account statements, personal file, stock book and contract agreement.	
Criterion	4.2.2 – Transparent method of communication and consultation		
4.2.2.1	Procedures shall be established for consultation and communication with the relevant stakeholders. - Major Complied -	All sample estate The management have established a document regarding to Communication to Internal and External Stakeholder under Sustainability Plantation Management System (SPMS) under Appendix 5 Flowchart and Procedure on handling social issues dated 01/11/2008. This document has elaborated the standard procedure under Estate Quality Management System (EQMS); Standard Operation Manual (SOM) under Sub section 5.5 procedure for internal and external communication dated 1/11/2008 for estate.	Complied
4.2.2.2	A management official should be nominated to be responsible for issues related to Indicator 1 at each operating unit. - Minor Complied -	Holyrood Estate At each operational unit, management has appointed Mr. Mohammad Fakhrulrodzi (Manager) as a person in charge responsible for addressing social issues. The appointment is the manager, as specified in the appointment letter, approved by Chief Executive Officer Northen Region, Mrs. Nik Maziah Bin Nik Mustapha on 01/01/2023. Kalumpong Estate At each operational unit, management has appointed Mr. Ahmarul Asuwad (Manager) in charge responsible for addressing social issues. The appointment is the manager, as specified in the appointment letter,	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		approved by Chief Executive Officer Northen Region, Mrs. Nik Maziah Bin Nik Mustapha on 01/06/2023.	
4.2.2.3	List of stakeholders, records of all consultation and communication and records of action taken in response to input from stakeholders should be properly maintained. - Major Complied -	All sample estate The visited estates have established a Stakeholders list, documented in the Stakeholders List FY 2024, updated on 16/07/2024 for Holyrood Estate and 05/01/2024 for Kalumpong Estate. Stakeholders were categorized into Contractors, Vendors/Suppliers, Local Community, and Other Interested Parties (including Government Agencies, Schools, Hospitals, Police Stations, OCP, etc.). Consultation and communication took place through written reports and meetings. Any communication, requests, or grievances from external stakeholders were recorded in the visit logbook, stakeholders' minutes meetings, the Suara Kami Platform, and the Whistleblowing Channel. Any issue raised during the stakeholder meeting and verified during stakeholder consultation were included at the Social Action Plan document. Stakeholder meeting conducted is such as follow: Estate Date Holyrood 19/07/2024 Kalumpong 20/06/2024	Complied
Criterion	4.2.3 – Traceability		
4.2.3.1	The management shall establish, implement and maintain a standard operating procedure to comply with the requirements for traceability of the relevant product(s). - Major Complied -	SD Guthrie Berhad (formerly known as Sime Darby Plantation Berhad) has established traceability procedure to be adopted by all operating unit. This procedure documented in the procedure entitled Sustainable Supply Chain and Traceability Procedure for Upstream Malaysia (SDP/GSD/202401/SCCS), dated January 2024. The objectives of the procedure are as below: 1. To ensure that the production and claims of certified sustainable	Complied



Criterion / Indicator	Assessment Findings	Compliance
	materials adhere to the relevant sustainability certification systems (RSPO Principle and Criteria (P&C), RSPO Supply Chain Certification Standard (SCC) Standard; Malaysian Sustainable Palm Oil (MSPO); International Sustainability and Carbon Certification (ISCC).	
	2. To provide guidelines for mills producing Technical Grade Oil (GO) on traceability requirements under ISCC requirement for waste & residues materials I.e., Empty Fresh Fruit Bunch (EFB), Palm Oil Mill Effluent (POME) oil and tank residue oil'. "Tank residue oil refers to bottom oil in CPO storage tank that does not meet quality specifications and is not consumable by human/ animal. This oil is classified under ISCC as waste/residues from processing vegetable or animal oil (specification of raw material or crop).	
	Section 6 of the above procedure outlined the delivery of FFB from the estate to the designated mill in the strategic operating unit.	
	In practice, a harvester cuts the FFB, while the frond stacker places and arranges the FFB near the palm. The MTG tractor then collects the FFB for infield evacuation and dump it into a 3mt bin. During this process, the harvesting mandore key in bunch and field harvest data into the SD Bunch Counting apps, which is then uploaded to computer. After that, the compact tractor hooklift dumps the 3 mt bin into a 10 mt bin. A lorry transports the 10 mt bin to the estate weighbridge for weighing before heading to the mill. The lorry driver brings a dispatch note, which is the weigh ticket, as a document from estate to the mill. The estate weighbridge operator records the FFB information in the Sime Weigh System and FFB record book. The lorry driver will bring the mill weighbridge ticket back to the estate after completing FFB delivery process to the mill.	



Criterion / Indicator	Assessment Findings	Compliance
	Among documents that has been reviewed are as follows: 1) Estate weighbridge ticket/dispatch note. 2) Bunch Count Form. 3) Mill weighbridge ticket. Traceability exercise for the FFB movement has been conducted during the audit and found the traceability of FFB from field/block to mill can be demonstrate clearly. Weighbridge ticket from the mill and documents despatch from the estate has been sampled for verification	·
	during the audit, for example: Kalumpong Estate	
	Despatch weighbridge ticket - Ticket no.: 23565 - Date: 01/04/2024 - Product: FFB - Bunches: 633 - Vehicle no.: RM8557K19 - Nett weigh: 12,120 kg - Field: 2002A1 - MSPO certificate no.: MSPO 688334 - MSPO cert. validity: 10/01/2023 to 09/01/2028 Mill weighbridge ticket - Ticket no.: 262749 - Date: 01/04/2024 - Product: FFB - Bunches: 633 - Vehicle no.: RM8557K19 - Nett weigh: 12,020 kg - Field: 2002A1	
	Holyrood Estate Despatch note/Estate Mill weighbridge ticket weighbridge ticket - Ticket no.: 27894 - Ticket no.: 264566	



Criterio	on / Indicator	Assessment Findings		Compliance
		- Date: 03/05/2024 - Product: FFB - Bunches: 421 - Vehicle no.: WXB3959R08 - Nett weigh: 8,410 kg - Field: 2011B - MSPO certificate no.: MSPO 688334 - MSPO cert. validity: 10/01/2023 to 09/01/2028	- Date: 03/05/2024 - Product: FFB - Bunches: 421 - Vehicle no.: WXB3959R08 - Nett weigh: 8,390 kg - Field: 2011B	
		and mill, it was found that the inf	icket and dispatch note from estate formation tallied. The total bunches to cross-checked and found to tally	
4.2.3.2	The management shall conduct regular inspections on Complied with the established traceability system. - Major Complied -	traceability system. Regular insperies verified by staff, assistant manal verified in the records of FFB successored book, dispatch chit and Moreover, the periodical monitor traceability system against the MS	ir inspection of compliance with the ction on compliance of the system ger and manager of the estates as h as weighbridge ticket, daily FFB summary of FFB for the month. Oring of the compliance of the PO Standard is performed through stainability Department. It has been at all sampled estates.	Complied
4.2.3.3	The management should identify and assign suitable employees to implement and maintain the traceability system. - Minor Complied -	responsible for traceability syst 'Appointment as Person in Charge f	nt has identified and assigned person em. Appointment letters entitled or Environment/Quality Management s made available during the audit as	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		 Holyrood Estate Assistant Manager appointed as person in charge for traceability system through appointment letter dated 01/01/2024. Kalumpong Estate Assistant Manager appointed as person in charge for traceability system through appointment letter dated 02/01/2024. The appointed person responsibilities related to MSPO traceability, are clearly outlined in point 10 of the appointment letter. 	
4.2.3.4	Records of sales, delivery or transportation of FFB shall be maintained. - Major Complied -	All sampled estate has maintained transportation documentation to the palm oil mill covering the estate weighbridge ticket, FFB despatch note and weighbridge ticket from palm oil mill as a means to records all transportation of the FFB to the POM. This has been verified in the indicator 4.2.3.1. In addition, monthly summary of the FFB despatch to the mill were made available and verified during the audit.	Complied
4.3 Princ	ciple 3: Complied to legal requirements		
Criterion	4.3.1 – Regulatory requirements		
4.3.1.1	All operations are in Complied with the applicable local, state, national and ratified international laws and regulations. - Major Complied -	 Holyrood Estate continued to comply with the legal requirements. Among the evidence of legal compliance as follows: 1. MPOB License - 530733002000 - 'Menjual and mengalih' FFB for estate operation – expiry 30/06/2025 2. 'Permit Barang Kawalan Berjadual' – A003844 - Purchase and Storage Diesel (Euro 2M) – Expiry 06/11/2026 3. 'Pengandung Tekanan Tak Berapi' – PMT-PK/23 100418 - Air Compressor (PK PMT 1217) – expiry 11/12/2024 	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		4. 'Permit Khas Barang Kawalan Berjadual' – KPDN.TPG.003.PK(P/D)018/23 – Purchase and Storage Petrol (Euro 2M) – Expiry 16/05/2025	
		Kalumpong Estate continued to comply with the legal requirements. Among the evidence of legal compliance as follows:	
		1. MPOB License - 524392002000 – 'Menjual and mengalih' FFB for estate operation – expiry 31/10/2024	
		2. MPOB License - 542021011000 — 'Menghasilkan, Menjual Dan Mengalih, Menyimpan' SLG Biji Nursery operation — expiry 31/08/2024	
		3. 'Permit Barang Kawalan Berjadual' – KPDN.PBR.003/(a)008/2023 – Purchase and Storage Diesel (Euro 2M) – Expiry 14/12/2026	
		4. 'Pengandung Tekanan Tak Berapi'— PMT-PK/23 98004 — Air Compressor (PK PMT 116519) — expiry 09/11/2024	
4.3.1.2	The management shall list all laws applicable to their operations in a legal requirements register. - Major Complied -	All operating units have Legal & Other Requirements Register (LORR) covering all the necessary regulatory requirements. Refer to Legal Register with addition to applicable laws since last assessment as follows:	Complied
		Whistleblower Protection Act 2010	
		2. Minimum Wages Order 2022, Amendment 2022	
		3. Fire Services Act 1988 (Act 341) Amendment 2020	
		4. "Pembangunan Sumber Manusia Berhad" Act 2000	
		5. Anti-Sexual Harassment Act 2021	
		6. Employees' Social Security (Amendment) Act 2022	
		7. Employment Insurance System (EIS) (Amendment) Act 2022	
		8. Control of Supplies Act 1961	



Criterion / Indicator		Assessment Findings	Compliance
		9. Employment (Amendment) Act 2022 10. Occupational Safety And Health (Amendment) Act 2022	
4.3.1.3	The legal requirements register shall be updated as and when there are any new amendments or any new regulations coming into force. - Major Complied -	Documented procedure has been established and implemented; refer to Estate Quality Management System, Level 2: Standard Operating Manual, Appendix 5.2.4: Procedure for Legal and Other Requirements dated 10/12/2008. A mechanism to ensure compliance to legal and other requirement has been documented in EQMS (Estate Quality Management System) under Standard Operation Manual distributed to all operating units under SOU 2.	Complied
		Group Sustainability Department (GSD) and respective operating units will undertake the responsibility of identifying, managing, updating, and tracking the legal requirement as well as monitoring the status of legal compliance.	
4.3.1.4	The management should assign a person responsible to monitor Complied and to track and update the changes in regulatory requirements. - Minor Complied -	Group Sustainability Department will update the operating regarding any changes on applicable laws to the operating units. The person responsible appointed at the operating units will update the changes in the Legal Register. Holyrood Estate	Complied
		The Asst. Manager Muhammad Amirul Fariz Bin Amir has been appointed as person responsible to monitor any changes to the LORR and update, when necessary, as per appointment letter dated 01/01/2024 signed by the Manager.	
		Kalumpong Estate The Asst. Manager Muhammad Luqman Bin Muaz has been appointed as person responsible to monitor any changes to the LORR and update, when necessary, as per appointment letter dated 02/01/2024 signed by the Manager.	



Criterion / Indicator		Assessment Findings	Compliance			
Criterion	Criterion 4.3.2 – Lands use rights					
4.3.2.1	The management shall ensure that their oil palm cultivation activities do not diminish the land use rights of other users. - Major Complied -	Holyrood Estate and Kalumpong Estate demonstrated with legal ownership or leases with legal documents. Therefore, the estate oil palm cultivation activities have not diminished the land use rights of other users. Onsite visit verified there no evidence to show that estate activities had diminished the land use rights of others.	Complied			
4.3.2.2	The management shall provide documents showing legal ownership or lease, history of land tenure and the actual use of the land. - Major Complied -	Both Holyrood Estate and Kalumpong Estate demonstrated with legal ownership or leases with legal documents. Holyrood Estate Document review on the 15 land titles were available at the estate office with quit rents payment official receipt dated 30/1/2024 to Perak State. Sample of land title is as following: 1. Ownership No: 48XXX State: Perak District: Selama Lot No: 8XX Hectarage: 43.4663 ha 2. Ownership No: 58XXX State: Perak District: Selama Lot No: 23XX Hectarage: 125.9456 ha 3. Ownership No: 66XXX	Complied			



Criterion / Indicator	Assessment Findings	Compliance
	State: Perak	
	District: Selama	
	Lot No: XX32	
	Hectarage: 10.471 ha	
	Kalumpong Estate	
	Document review on the land titles were available at the estate office with quit rents payment official receipt dated 29/03/2024 to Perak State.	
	Sample of land title is as following:	
	1. Ownership No: 81XXX	
	State: Perak	
	District: Kerian – Bagan Serai	
	Lot No: 9XXX	
	Hectarage: 397.5 ha	
	2. Ownership No: 58XXX	
	State: Perak	
	District: Kerian - Selinsing	
	Lot No: 3XXX	
	Hectarage: 366.9515 ha	
	3. Ownership No: 31XXXX	
	State: Perak	
	District: Kerian - Selinsing	
	Lot No: 5XXX	
	Hectarage: 21.36 ha	



Criterion / Indicator		Assessment Findings	Compliance
4.3.2.3	Legal perimeter boundary markers should be clearly demarcated and visibly maintained on the ground where practicable. - Major Complied -	Holyrood Estate The estate legal boundary was clearly demarcated and the sample in the boundary stone location map at field 10A (Boundary with main road) and 10B (Boundary with Malaya Estate) Kalumpong Estate The estate legal boundary was clearly demarcated and the sample in the boundary stone location map at field 02A (Boundary with Surau) and 06A (Boundary with Sungai Kurau)	Complied
4.3.2.4	Where there are, or have been, disputes, documented proof of legal acquisition of land title and fair compensation that have been or are being made to previous owners and occupants; shall be made available and that these should have been accepted with free prior informed consent (FPIC). - Minor Complied -	There was no land dispute at all sampled estates. SD Guthrie Berhad has the legal ownership documents as demonstrated by possessing land titles.	N/A
Criterion	4.3.3 – Customary rights		
4.3.3.1	Where lands are encumbered by customary rights, the company shall demonstrate that these rights are understood and are not being threatened or reduced.	Not applicable since there is no customary rights. Land has been legally owned by the company and has been verified by the land title.	N/A
	- Major Complied -		
4.3.3.2	Maps of an appropriate scale showing extent of recognized customary rights land, if any, should made available. - Minor Complied -	Not applicable since there is no customary rights. Land has been legally owned by the company and has been verified by the land title.	N/A
	•		
4.3.3.3	Negotiation and FPIC shall be recorded and copies of negotiated agreements should be made available.	Not applicable since there is no customary rights. Land has been legally owned by the company and has been verified by the land title.	N/A



Criterio	on / Indicator	Assessment Findings	Compliance			
	- Major Complied -					
4.4 Princ	1.4 Principle 4: Social responsibility, health, safety and employment condition					
Criterior	4.4.1: Social Impact Assessment (SIA)					
4.4.1.1	Social impact should be identified and plans are implemented to mitigate the negative impacts and promote the positive ones. - Minor Complied —	Holyrood Estate SD Guthrie Berhad (formerly known as Sime Darby Plantation Berhad) has conducted the assessment to determined social impact from the Operation Unit. The social impact for Holyrood estate was conducted together for all estate of SOU 1. Sighted the Social Impact Assessment Report (SIA) Report SOU 1 Sungai Dingin dated 23/02/2015 – 05/03/2015. Based on the assessment conducted, the operation unit has established management plan on Social Impact Assessment in the document of Social Action Plan. The plan was updated on annually basis with addition of issues raise during stakeholders meeting, NUPW meetings, stakeholders' complaints and grievances, OPP reports, Social Dialogue, feedbacks from Suara Kami, Whistleblowing and others. Objective of the Social Management Plan Year 2024 is to review social impacts to mitigate negative impacts, ensuring Complied to SOP and legal, to contribute to local development and others.	Complied			
		Kalumpong Estate SD Guthrie Berhad (formerly known as Sime Darby Plantation Berhad) has conducted the assessment to determined social impact from the Operation Unit for SOU 2 Chersonese. The social impact assessment				
		(SIA) was conducted on 14 – 17/06/2015. The estate has also conducted the SIA on replanting activity. Latest SIA for replanting activity was conducted on 12/01/2024. Verify there is no concerns and complaints were record form the assessment based on the assessment, interview				



Criterio	on / Indicator	Assessment Findin	gs			Compliance
		with the workers and during stakeholder consultation. Any issue or concern from the SIA, stakeholder meeting, gender meeting or union meeting will be included in the Social Management Plan FY2024, which to review social impacts to mitigate negative impacts.				
Criterion	4.4.2: Complaints and grievances					
4.4.2.1	A system for dealing with complaints and grievances shall be established and documented. - Major Complied - Major Complied - Major Complied - Major Complied - Major Complaint Book (Internal), Complaint/Feedback Form (External), and Communication Book (Internal & External) to document communications and complaints. The majority of complaints from internal stakeholders, primarily workers, were related to housing repairs (submitted through OPP Platform), which, according to records, were promptly addressed and resolved by estate management. Sighted the Grievance Response Standard Operating (Version 3.0, date approved on 07/05/2024). The timeline, clause 3.3 for the investigation is guided by the criteria as follow: Criteria Example of Timeline					Complied
		Inquiries or confirmation from operating units without interview of witness or review of documents	Request for repatriation, inquiries on housing condition and repairs, understanding of wage calculation, requests of transfer	Non- anonymous	2 weeks	



riterion / Indicator Assessment Findings				
	Investigations involving interview of complaint and review of documents (not complex) Investigations interview of documents (not complex) Investigation interview disrespect by anonymous that anonymous involving interview disrespect by anonymous that anonymous involving interview interviews with anonymous that anonymous interview interviews with anonymous interview interview interviews with anonymous interview interview interviews interview interview interview interview interview interview interviews with anonymous interview inter	eeks ot more an 3 onths ot more		



Criterio	on / Indicator	Assessment Findin	Compliance			
4.4.2.2	timely and appropriate manner that is accepted by all parties. - Major Complied -	All sample estate Most of complaints m related to the housin acted and resolved Complaint/Feedback management was a within agreed time complain through the can direct file in the Standard Operating (timeline, clause 3.3 follow:	Complied			
		Criteria Inquiries or confirmation from operating units without interview of witness or review of documents	Example of grievance Request for repatriation, inquiries on housing condition and repairs, understanding of wage calculation, requests of transfer	Non- anonymous	2 weeks	
		Investigations involving interview of complaint and review of documents (not complex)	Does not involve interviews with randomly selected workers	Non- anonymous Anonymous	Not more than 4 weeks Not more than 3 months	



Criterion / Indicator	Assessment Findings	Compliance
	Investigation involving interview of randomly selected workers/witness and review of documents (complex), where the complainant is not disclosed. Complainant gives the name of the alleged. In this case, many group of randomly selected workers will have to be interviewed to validate the allegations, hence, resulting in an extended period of investigations	
	Sample of the complaints received at Holyrood Estate is such as follow: Sighted from Suara Kami, there is complaint regarding the salary calculation on 15/03/2024. The workers seek a better explanation for his inquiry on why his salary below the minimum wages set by the government. Verify the issue has been resolved by the management and	
	government. Verify the issue has been resolved by the management and briefing has already conducted on 27/03/2024, where the Careline	



Criterio	on / Indicator	Assessment Findings	Compliance
		Executive from the HR together with the estate manager have meet with the worker and explain to him. Minute meeting and photos of the briefing is available as per audit.	
		There is no complaint received from Suara Kami for Kalumpong Estate	
4.4.2.3	A complaint form should be made available at the premises, where employees and affected stakeholders can make a complaint. - Minor Complied -	All sample estates For Complaint/Feedback Form by the stakeholders, action taken by the management was acknowledged by the complainant to be resolved within agreed timeframe. The affected stakeholders can make complaint by scanning using the bar code provided at the premise either using Suara Kami, Whistleblowing or OPP platform.	Complied
4.4.2.4	Employees and the surrounding communities should be made aware that complaints or suggestions can be made any time. - Minor Complied -	Holyrood Estate The awareness on surrounding communities for complaints or suggestion have been given during "Mesyuarat Stakeholder 2024" dated 19/07/2024 at Holyrood Estate Communal Hall. The estate management has also conducted the training for employees and stakeholders respectively. Details of the training is such as follow: • Workers	Complied
		Title: Grievance Channel – Suara Kami & Whistle blowing	
		Date: 13/01/2024 (Main division) and 17/01/2024 (Bukit Rhona Division)	
		Evidence: Photos and attendance list	
		Kalumpong Estate	
		The awareness on surrounding communities for complaints or suggestion have been given during stakeholder meeting dated 20/06/2024 at Meeting, Kalumpong Estate, Gedong Division. The estate has also conducted the Grievance Channel Briefing to all of the staffs and workers on 06/01/2024 at Gedong Division. Sighted the briefing	



on / Indicator	Assessment Findings	Compliance	
	record of "Briefing on ILO indicator of Force Labor & Grievance Channel" is available as per audit.		
Complaints and resolutions for the last 24 months shall be documented and made available to affected stakeholders upon request. - Major Complied -			
4.4.3: Commitment to contribute to local sustainable development	t		
Growers should contribute to local development in consultation with the local communities. - Minor Complied -	For contribution to local development, the estate has conducted activity of Iftar Ramadan on 19/03/2024 for all workers in the estate. The estate has also contributed with "Back to school" to workers' children and students at SK. RTBK Padang Buloh Estate For contribution to local development, the estate has contributed food and drinks for the students at SJKT Ladang Kalumpong for Merentas		
4.4.4: Employees safety and health			
An occupational safety and health policy and plan shall be documented, effectively communicated and implemented. - Major Complied -	SD Guthrie Berhad (Formerly known as Sime Darby Plantation Berhad) have established the Group Policy on Health, Safety & Environment (HSE) Policy Statement signed by the CEO on 05/05/2022. The policy has been communicated to the workers through induction training for new workers, morning briefing and displayed at various notice boards within the estates. The estates have established Safety and Health Management Plan and	Complied	
	Complaints and resolutions for the last 24 months shall be documented and made available to affected stakeholders upon request. - Major Complied - 4.4.3: Commitment to contribute to local sustainable development of Growers should contribute to local development in consultation with the local communities. - Minor Complied - 4.4.4: Employees safety and health An occupational safety and health policy and plan shall be documented, effectively communicated and implemented.	record of "Briefing on ILO indicator of Force Labor & Grievance Channel" is available as per audit. Complaints and resolutions for the last 24 months shall be documented and made available to affected stakeholders upon request. - Major Complied - 4.4.3: Commitment to contribute to local sustainable development with the local communities. - Minor Complied - Holyrood Estate For contribution to local development, the estate has conducted activity of Iftar Ramadan on 19/03/2024 for all workers in the estate. The estate has also contributed with "Back to school" to workers' children and students at SK. RTBK Padang Buloh Estate For contribution to local development, the estate has conducted activity of Iftar Ramadan on 19/03/2024 for all workers in the estate. The estate has also contributed with "Back to school" to workers' children and students at SK. RTBK Padang Buloh Estate For contribution to local development, the estate has contributed food and drinks for the students at SJKT Ladang Kalumpong for Merentas Desa activity on 27/07/2024. 4.4.4: Employees safety and health An occupational safety and health policy and plan shall be documented, effectively communicated and implemented. - Major Complied - SD Guthrie Berhad (Formerly known as Sime Darby Plantation Berhad) have established the Group Policy on Health, Safety & Environment (HSE) Policy Statement signed by the CEO on 05/05/2022. The policy has been communicated to the workers through induction training for new workers, morning briefing and displayed at various notice boards	



Criterio	on / Indicator	Assessment Findings	Compliance
		management plan includes the ESH Risk Management, Emergency Response Procedure, Chemical Safety Management, Noise Boundary Monitoring, Health monitoring. The policy was briefed to all workers at Holyrood Estate on 13/01/2024 and for Kalumpong Estate briefing was conducted on 11/06/2024.	
4.4.4.2	 The occupational safety and health plan shall cover the following: a) A safety and health policy, which is communicated and implemented. b) The risks of all operations shall be assessed and documented. c) An awareness and training programme which includes the following requirements for employees exposed to pesticides: i. all employees involved shall be adequately trained on safe working practices ii. all precautions attached to products shall be properly observed and applied d) The management shall provide the appropriate PPE at the place of work to cover all potentially hazardous operations as identified in the risk assessment and control such as Hazard Identification, Risk Assessment and Risk Control (HIRARC). e) The management shall establish Standard Operating Procedure for handling of chemicals to ensure proper and safe handling and storage in accordance to Occupational Safety Health (Classification Packaging and Labeling) Regulation 1997 and Occupational Safety Health (Use and Standard of Exposure of Chemical Hazardous to Health) Regulation 2000. f) The management shall appoint responsible person(s) of trust 	 The occupational safety and health plan cover the following: a) SD Guthrie Berhad (Formerly known as Sime Darby Plantation Berhad) have established the Group Policy on Health, Safety & Environment (HSE) Policy Statement signed by the CEO on 05/05/2022. The policy has been communicated to the staffs and workers through induction training for new workers, morning briefing and displayed at various notice boards within the estate. The briefing was conducted on 13/01/2024 and 11/06/2024 for both Holyrood Estate and Kalumpong Estate. b) SD Guthrie Berhad (Formerly known as Sime Darby Plantation Berhad) have established Standard Operating Procedure for OSH Risk Assessment – UM/HSE/SP/01 dated 09/03/2021. Both Holyrood Estate and Kalumpong Estate have conducted risk assessments for all the operations and documented in the Hazard Identification, Risk Assessment, and Risk Control (HIRARC). The assessment covers all main operations and support operations. Among the activities verified in the HIRARC included the processing activities (Harvesting, Manuring and Spraying) and maintenance activities (Workshop) HIRARC is reviewed on annually and as and when there are any accidents that occur in the estate. Verified the latest review of HIRARC on all activities was conducted. 	Complied



Criterion / Indicator	Assessment Findings	Compliance
must have knowledge and access to latest national regulations and collective agreements. g) The management shall conduct regular two-way communication with their employees where issues affecting their business such as employee's health, safety and welfare are discussed openly. Records from such meeting are kept and the concerns of the employees and any remedial actions taken are recorded. h) Accident and emergency procedures shall exist and instructions shall be clearly understood by all employees. i) Employees trained in First Aid should be present at all field operations. A First Aid Kit equipped with approved contents should be available at each worksite. j) Records shall be kept of all accidents and be reviewed periodically at quarterly intervals. - Major Complied -	the OSHA Act 1994 and the Use and Standard of Exposure of Chemicals Hazardous to Health (USECHH) Regulations 2000 to assess the risks associated to hazardous chemicals used in the estate. The CHRA reports were available in the mill as below: - Holyrood Estate: The Chemical Health Risk Assessment Report (Ref. Number: HQ/09/ASS/00/124-2020/15) conducted by GatXXXXX Sdn Bhd (DOSH Registration: HQ/09/ASS/00/124) on 21/02/2020 - Kalumpong Estate: The Chemical Health Risk Assessment Report (Ref. Number: HQ/09/ASS/00/124-2020/14) conducted by GatXXXXX Sdn Bhd (DOSH Registration: HQ/09/ASS/00/124) on 20/02/2020	



Criterion / Indicator	Assessment Findings	Compliance
	assessment report with the assessor registration number: HQ/09/PEB/00/00021 was available for verification.	
	 Kalumpong Estate – Assessment conducted on 23/06/2020. The assessment report with the assessor registration number: HQ/09/PEB/00/00021 was available for verification. 	
	Both estates has conducted monthly medical surveillance conducted by the estate medical assistance. This is verified through the records of monthly inspection conducted, as well as interview with the workers.	
	Audiometric Test was conducted in the mill as per the recommendation in the Noise Risk Assessment as below.	
	1. Holyrood Estate	1
	The management has conducted the audiometric for 2024 on 19/06/2024, the report is yet to be available during the audit.	
	2. Kalumpong Estate	ı
	There is no audiometric conducted as per NRA assessment that recommended there is no need to conduct the audiometric assessment.	
	c) Both Holyrood Estate and Kalumpong Estate have established a training program for employees exposed to chemicals used at the palm oil estates to ensure continuous awareness to the employees. The training was conducted by the Manager, Asst. Manager, and representative from the chemical suppliers to the supervisors and operators. Sighted the Training records as follows:	
	PPE Training (Holyrood Estate) – 17/01/2024	
	Chemical Handling Training (Holyrood Estate) – 22/04/2024	
	Hearing Conservation Training (Holyrood Estate): 18/04/2024	



Criterion / Indicator	Assessment Findings Con	mpliance
	 Chemical Handling Training (Kalumpong Estate) – 22/02/2024 PPE Training (Kalumpong Estate) – 05/02/2024 	
	d) The estate has provided appropriate PPE to all workers according to the job type and requirements. The PPE given as per HIRARC and PPE matrix.	
	Sighted the PPE issuance records documented in 'PPE Issuance Record' logbook. The PPE issued recorded by workers and job designation.	
	e) Standard Operating Procedures for Handling of Chemicals were available in several documents such as:	
	 SD Guthrie Berhad (Formerly known as Sime Darby Plantation Berhad), Chemical Safety Management Procedure; Document No.UM/HSE/OCP/04 dated 09/03/2021. 	
	f) The Estate Manager, Mr Mohammad Fakhrulrodzi bin Aziz and Mr Ahmarul Asuwad bin Ahmad Rashid was appointed to be the Chairman of OSH Committee at the for both Holyrood Estate and Kalumpong Estate as stated in the appointment letter dated 01/01/2023 and 01/06/2023 undersigned by the Regional CEO, Northern Region. Estate management has appointed Safety Committee Members consists of OSH Coordinator, Secretary, representatives from Employer and representatives from Employee as per appointment letter by the Estate Manager.	
	g) The management conducted regular OSH committee meetings on quarterly basis and when necessary due to accidents that occur. The meeting discussed issues on employees' safety, health and welfare such as operational risks and health achievement report, estate security, safety compliance by contractors, workplace inspection, legal compliance, safety and health training. Sighted the OSH	



Criterion / Indicator	As	sessment Fir	ndings			Compliance
		Meeting Minutes dated as follows:				
		Quarter	Meetin	g Date		
		Estate	Holyrood Estate	Kalumpong Estate		
		03/2023	20/09/2023	26/09/2023		
		04/2023	20/12/2023	15/12/2023		
		01/2024	20/03/2024	15/03/2024		
		02/2024	21/06/2024	14/06/2024		
	h)	Management Procedures; The mill has	: System Manual; Emerg Doc No: UM/HSE/SP/02 established Emergency I	Response Team lead by t	sponse	
		Managers. T available and		e Extinguisher Map wa	as also	
		Emergency R	Response Training was o	onducted as below:		
		Holyrood Est	ate - Emergency Drill Tr	aining dated 26/07/2024	4.	
		Kalumpong E 25/04/2024.	Estate - Emergency Drill	Training dated 19/08/20	23 and	
	i)	mandores ar workstation a was recently First Aid tra management Sighted the I 22/04/2024 f	nd staffs were responsing assigned to them by the replenished with all stationings were conducted thas conducted the interest Aid training was constant of the state of the st	workstation at the estate ble for first aid boxes a management. The first at the ditems available in the regularly at the estate ernal training for the wonducted at Holyrood Estate 12/2023 at Kalumpong	at each aid box ne box. e. The orkers. tate on	



Criterio	on / Indicator	Assessment Findings		Compliance
		of Incident, Accident and N 01/05/2023 which to provide to incident and noncompliance ar prevented from recurring. Ver reviewed on quarterly basis du	led the Standard Operating Procedure lon-Compliance Management dated the clarity and guidance to ensure all e reported, investigate, corrected and ified that the accident occurred was uring OSH committee meeting.	
		estate. The JKKP 8 form has t	e for the year 2023 reported in the been submitted to DOSH for the year (Ref No: JKKP8/167219/2023) and action.	
		Kalumpong Estate		
		estate. The JKKP 8 form has be	for the year 2023 reported in the en submitted to DOSH for the year ocuments available for verification.	
Criterion	4.4.5: Employment conditions			
4.4.5.1	The management shall establish policy on good social practices	All Sample Estate		Complied
	regarding human rights in respect of industrial harmony. The policy shall be signed by the top management and effectively communicated to the employees. - Major Complied - The good social practices regarding human rights in respect of industria harmony has been embedded in SDPB's established policy of "Policy or Protection of Human Rights Defenders (HRDs)" which was approved by the Rashyid Redza Anwarudin (Head, Group Sustainability) or 25/03/2020.			
		Estate policy briefing was conducted such as follow:		
		Estate	Date	
		Holyrood	13/01/2024 (main division) 17/01/2024 (Bukit Rhona div)	



Criterion / Indicator		Assessment Findings		Compliance
		Kalumpong	17/07/2024	
4.4.5.2	The management shall not engage in or support discriminatory practices and shall provide equal opportunity and treatment regardless of race, colour, sex, religion, political opinion, nationality, social origin or any other distinguishing characteristics. - Major Complied -	All Sample Estate Records of employments and interview conducted on-site with randomly selected sampled internal and external stakeholders confirmed that the		Complied
4.4.5.3	Management shall ensure that employees' pay and conditions meet legal or industry minimum standards and as per agreed Collective Agreements. The living wage should be sufficient to meet basic needs and provide some discretionary income based on minimum wage. - Major Complied -	All Sample Estate Based on agreements and pay slips sighted for sample employees as per indicator 4.4.5.6 below, management has ensured that employees' pay		Complied
		Holyrood Estate		
		1. Employee Number: 0000160May: RM 3,037.18	xxx	
		• June: RM 2,595.27		
		• July: RM 2,919.24		
		2. Employee Number: 0000162	xxx	
		• May: RM 3,071.39		
		• June: RM 2,774.04		

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MSPO Public Summary Report Revision 2 (Nov 2021)

Criterion / Indicator	Assessment Findings	Compliance
	• July: RM 3,161.08	
	3. Employee Number: 0000131xxx	
	• May: RM 2,735.20	
	• June: RM 1,967.12	
	• July: RM 2,513.45	
	4. Employee Number: 0000026xxx	
	• May: RM 2,514.68	
	• June: RM 2,186.80	
	• July: RM 2,815.80	
	5. Employee Number: 0000116xxx	
	• May: RM 2,168.93	
	• June: RM 1,724.52	
	• July: RM 2,049.26	
	6. Employee Number: 0000125xxx	
	May: - (home leaves)	
	• June: RM 1,828.37	
	• July: RM 2,753.94	
	7. Employee Number: 0000185xxx	
	May: RM 302.45 (5 working days)	
	• June: RM 2,036.67	
	• July: RM 2,352.43	
	8. Employee Number: 0000xxx857	



Criterion / Indicator	Assessment Findings	Compliance
	• May: RM 3,389.33	
	• June: RM 2,485.22	
	• July: RM 2,423.37	
	9. Employee Number: 0000108xxx	
	• May: RM 2,682.52	
	• June: RM 2,398.04	
	• July: RM 2,154.30	
	10.Employee Number: 0000xxx596	
	• May: RM 2,667.82	
	• June: RM 2,349.49	
	• July: RM 3,222.06	
	Kalumpong Estate	
	1. Employee Number: 000093xxx	
	• May: RM 2,961.93	
	• June: RM 2,676.29	
	• July: RM 3,023.67	
	2. Employee Number: 0000179xxx	
	• May: RM 2,450.17	
	• June: RM 2,382.40	
	• July: RM 2,279.94	
	3. Employee Number: 0000160xxx	



Criterion / Indicator	Assessment Findings	Compliance
	May: RM 2,731.43	
	• June: RM 2,912.17	
	• July: RM 2,827.17	
	4. Employee Number: 0000xxx331	
	• May: RM 2,937.09	
	• June: RM 182.11 (1 working day)	
	July: - (home leave)	
	5. Employee Number: 0000153XXX	
	• May: RM 3,967.74	
	• June: RM 3,050.30	
	• July: RM 3,242.07	
	6. Employee Number: 0000117XXX	
	• May: RM 3,537.57	
	• June: RM 2,611.31	
	• July: RM 2,640.25	
	7. Employee Number: 0000153xxx	
	• May: RM 3,967.74	
	• June: RM 3,050.30	
	• July: RM 3,242.07	
	8. Employee Number: 0000xxx519	
	• May: RM 2,481.48	
	• June: RM 2,316.82	



Criterio	on / Indicator	Assessment Findings	Compliance
		 July: RM 2,407.18 Employee Number: 0000xxx328 May: RM 3,010.61 June: RM 2,821.04 July: RM 3,018.17 Employee Number: 0000xxx692 May: RM 2,404.03 June: RM 2,628.95 July: RM 2,805.79 Employee Number: 0000xxx311 May: RM 2,717.32 June: RM 2,675.04 July: RM 2,497.22 	
4.4.5.4	Management should ensure employees of contractors are paid based on legal or industry minimum standards according to the employment contract agreed between the contractor and his employee. - Minor Complied -	Holyrood Estate The estate kept records of contractor's workers agreement (Jx Axxx Mxxx Enterprise, Transportation and Application of EFB), attendance and pay slips as per records. Employees sampling are such as follow: 1. Txxxxx Bxx Mxxxxx 2. Mxxxxxx Axxx Bxx Axxxx 3. Rxxxxxx Sxxxxxxxx Bxx Axxxxx Kalumpong Estate	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		The estate kept records of contractor's workers agreement (Oxxxx Enterprise, Rental Machineries), attendance and pay slips as per records. Employees sampling are such as follow: 1. Mxxx Sxxxx Bxx Axxxx Kxxxx 2. Hxxxxx Pxxxx Bxx Axxxx Hxxxx 3. Rxxxxxx Sxxxxxxxx Bxx Axxxxxxxxxxxxxxxxxx	
4.4.5.5	The management shall establish records that provide an accurate account of all employees (including seasonal workers and subcontracted workers on the premises). The records should contain full names, gender, date of birth, date of entry, a job description, wage and the period of employment. - Major Complied -	All sample estate The established records of Employee Masterlist which available as a database in computerized Checkroll System able to provide accurate account of all employees including their particulars of full names, gender, date of birth, date joined company, wages grade and position etc.	Complied
4.4.5.6	All employees shall be provided with fair contracts that have been signed by both employee and employer. A copy of employment contract is available for each and every employee indicated in the employment records. - Major Complied -	The employee has provided fair contract to all workers which has been signed by both parties. Verify during interview session and site visit at linesites shows that the workers has been given a copy of their employment contract. The original copy kept by management demonstrated in workers' origin language and signed by the worker. Sampled workers informed they have been briefed on the employment conditions and benefits as stated in employment contract. They have also been handed a copy of the contract for own selves keeping and reference. Sample as following: Holyrood Estate 1. Employee Number: 0000160xxx 2. Employee Number: 0000162xxx	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		4. Employee Number: 0000026xxx	
		5. Employee Number: 0000116xxx	
		6. Employee Number: 0000125xxx	
		7. Employee Number: 0000185xxx	
		8. Employee Number: 0000xxx857	
		9. Employee Number: 0000108xxx	
		10. Employee Number: 0000xxx596	
		Kalumpong Estate	
		1. Employee Number: 000093xxx	
		2. Employee Number: 0000179xxx	
		3. Employee Number: 0000160xxx	
		4. Employee Number: 0000xxx331	
		5. Employee Number: 0000153XXX	
		6. Employee Number: 0000117XXX	
		7. Employee Number: 0000153xxx	
		8. Employee Number: 0000xxx519	
		9. Employee Number: 0000xxx328	
		10. Employee Number: 0000xxx692	
		11. Employee Number: 0000xxx311	
4.4.5.7	The management shall establish a time recording system that	All sample estate	Complied
	makes working hours and overtime transparent for both	Attendance (out-turn) and work hours (normal time & overtime)	
	employees and employer.	recording system established in both manual and computerized check	
	- Major Complied -	roll system which makes working hours and overtime transparent for both employees and employer. The monitoring of time recording system	



Criterio	on / Indicator	Assessment Findings	Compliance
		was monitor through the system of Estate Daily Attendance Report. Onsite interview with sampled workers informed working time and break time is according to employment contract. Sample of the workers is such as follow: Hollyrood Estate: Employee Id: 0000026xxx Employee Id: 0000116xxx Employee Id: 0000xxx857 Kalumpong Estate: Employee Id: 0000117xxx Employee Id: 00000xx519	
4.4.5.8	The working hours and breaks of each individual employee as indicated in the time records shall comply with legal regulations and collective agreements. Overtime shall be mutually agreed and shall always be compensated at the rate applicable and shall meet the applicable legal requirement. - Major Complied -	All sample estate Interview with the workers, verify that they are all aware with the working hour and break in the estate. Based on records of sample employees sighted in indicator 4.4.5.6 above, the working hours found in Complied with employees' terms and conditions of MAPA Circular No. 4/2020, The Malayan Agricultural Producers Association; Date: 30/1/2020; MAPA/NUPW Field and Other General Employees and Fringe Benefits Agreement, 2019. This also in line with Malaysia Employment Act 1955.	Complied
4.4.5.9	Wages and overtime payment documented on the pay slips shall be in line with legal regulations and collective agreements. - Major Complied -	All sample estate Interview with the workers, verify that they are all aware with the working hour and break in the estate and also know how to calculate their wages and overtime payment. Based on records of sample employees sighted in indicator 4.4.5.6 above, the working hours found in Complied with employees' terms and conditions of MAPA Circular No.	Complied



Criterio	n / Indicator	Assessment Findings	Compliance
		4/2020, The Malayan Agricultural Producers Association; Date: 30/1/2020; MAPA/NUPW Field and Other General Employees and Fringe Benefits Agreement, 2019. This also in line with Malaysia Employment Act 1955.	
4.4.5.10	Other forms of social benefits should be offered by the employer to employees, their families or the community such as incentives for good work performance, bonus payment, professional development, medical care and health provisions. - Minor Complied -	Holyrood Estate The workers were given phone reimbursement (RM 5) for both local and foreigner, 10 kgs of rice for every two months and insurance subsidy (RM 3 for foreigner and RM 13 for local) Kalumpong Estate Sample of social benefit given to new workers are such as follow: • 10kg rice for every 2 months • Harvester incentive	Complied
4.4.5.11	In cases where on-site living quarters are provided, these quarters shall be habitable and have basic amenities and facilities in Complied with the Workers' Minimum Standards Housing and Amenities Act 1990 (Act 446) or any other applicable legislation. - Major Complied -	All sample estate All workers are provided with free housing facilities that included basic amenities such as clean water, community hall, sport facilities, etc. were provided to the workers. Electricity which is obtained from the national grid. The housing condition was in accordance with the Workers' Minimum Standards Housing and Amenities Act 1990 (Act 446). Weekly inspections by medical assistant were done to ensure cleanliness of the housing. Record of weekly line-site inspection has also available as per audit. SD Guthrie Berhad (formerly known as Sime Darby Plantation Berhad) established Workers Housing Management Procedure 2022, Ver.01, dated 30/06/2022 as guidelines to continuously improve of living standards of their employee in estates and mill operations. Its shown company commitment in managing employee's housing repair and maintenance through digital platform named Digital Housing Complaint system or 'OilPalmPal'.	Complied



Criterio	n / Indicator	Assessment Findings		Compliance	
		housing complaint verification and the visit, sighted the interior and condition. Each of the occupants keeping purposed. Verification on	Site visit at was conducted based on the OPP summary report for housing complaint verification and randomly selected house. Based on the visit, sighted the interior and exterior is in good and satisfactory condition. Each of the occupants were given steel locker for passport keeping purposed. Verification on the housing inspection checklist and site visit found their correlation between the checklist and actual condition.		
4.4.5.12	The management shall establish a policy and provide guidelines to prevent all forms of sexual harassment and violence at the workplace. - Major Complied -	All sample estate The management have already established the Sexual Harassment Policy under Human Rights Charter revised 2020. The management established Term of Reference for Gender Representatives and Gender Committees on March 2021. Based on the SOP of Gender Committee Guidelines (version 2.0, date approved January 2024), the meeting was conducted minimum every 3 months. Verify from the interview with the gender committee representative and female workers, no issues of sexual harassment or physical violence activity have been and confirmed. Gender committee meeting was conducted such as follow: Estate Date Holyrood 28/06/2024 Kalumpong 17/07/2024 Holyrood estate has also conducted the training of "Gender-Based Violence Workshop Northern (SOU 1 and SOU 2) on 24/04/2024.		Complied	
4.4.5.13	The management shall respect the right of all employees to form or join trade union and allow workers own representative(s) to facilitate collective bargaining in accordance with applicable laws and regulations. Employees shall be given the freedom to join a trade union relevant to the industry or to organize themselves for collective bargaining.	All sample estate Policy to respect the rights of all employees has been embedded in SDPB established policy of "Group Sustainability & Quality Policy Statement" which was signed by the Group Managing Director (Mr. Mohamad Helmy Othman Basha), dated 2/12/2019. During interview with the workers,		Complied	



Criterio	n / Indicator	Assessment Findings			Compliance
	Employees shall have the right to organize and negotiate their work conditions. Employees exercising this right should not be discriminated against or suffer repercussions. - Major Complied -	collectively with company and to cassociation meetings as per sample	verify the worker were given freedom to associate and bargain collectively with company and to organize among themselves through association meetings as per sample sighted as per sample latest minutes of meeting between Management and NUPW representatives.		
		Estate Holyrood Kalumpong	20/03	ate 3/2024 4/2024	
4.4.5.14	Children and young persons shall not be employed or exploited. The minimum age shall comply with local, state and national legislation. Work by children is acceptable on family farms, under adult supervision, and when not interfering with their education programmes. Children shall not exposed to hazardous working conditions. - Major Complied -	All sample estate Policy to protect children and young person has been embedded in SDPB's established policy of "Group Sustainability & Quality Policy Statement" which was signed by the Group Managing Director (Mr. Mohamad Helmy Othman Basha), dated 02/12/2019. Based on the interview, sight inspection and sighted records of worker's date base, there is no young person below 18 years old were employed within all operating units within SOU2.			Complied
Criterion	4.4.6: Training and competency				
4.4.6.1	All employees, contractors and relevant smallholders are appropriately trained. A training programme (appropriate to the scale of the organization) that includes regular assessment of	Both Estate have established a tra on the training need analysis condu Records of trainings were maintain	icted on a yearly	basis.	Complied
	training needs and documentation, including records of training shall be kept.	Training		Date	
1	- Major Complied -		od Estate		
	- major Complied -	Policy, HIRARC, Whistleblowing, Harassment, Payslip Calcula Conservation Training, PPE Trainin	tion, Hearing	13 & 17/01/2024	
		Spraying, Manuring, Ganoderma Owl Box Census Training		20/01/2024	



Criterio	on / Indicator	Assessment Findings		Compliance
4.4.6.2	Training needs of individual employees shall be identified prior to the planning and implementation of the training programmes in order to provide the specific skill and competency required to all employees based on their job description. - Major Complied -	RSPO & MSPO, HCV Training 18/04/2024 Hearing Conservation Training 18/04/2024 Emergency Response Drill 26/07/2024 Chemical Handling Training 22/04/2024 First Aid Training 22/04/2024 Kalumpong Estate Chemical Handling, Spraying and PPE 22/02/2024 Water Quality Management 09/04/2024 Rat Baiting 22/05/2024 Fire Extinguisher and Fire Drill training 25/04/2024 Hearing Conservation Training 05/03/2024 PPE Training 05/02/2024 First Aid Training 20/12/2023 Holyrood Estate and Kalumpong Estate have conducted training need analysis for all employees, management, and contractors. The training need analysis was conducted based on the job designation and training required by the job type which is incorporated in the training plan for both estates 2024. Sample of training plan is as the following: Schedule Waste Management Heaving Conservation Training		Compliance
	5. Fire Drill Training6. COBC Training7. Sexual Harassment Briefing			
		8. Payslip Training		



Criterion / Indicator		Assessment Findings	Compliance
		9. OSH Committee Function & Responsibility + Workplace Inspection Training	
implemented to ensure that all employees are well trained in their		A training programme has been developed and available in the Annual Training Programme 2024. The trainings were sighted to have been sub categorised to trainings on Environmental, SOP, Social and OSH.	Complied
	- Minor Complied -		
4.5 Princ	ciple 5: Environment, natural resources, biodiversity and ec	cosystem services	
Criterion	4.5.1: Environmental Management Plan		
4.5.1.1	An environmental policy and management plan in Complied with the relevant country and state environmental laws shall be developed, effectively communicated and implemented. - Major Complied -	Policy for environment has been documented in the Health, Safety and Environment (HSE) Policy Statement dated 01/06/2020 and signed by Chief Executive Officer Upstream Malaysia. The policy among others states that the company is committed to protecting the environment and conserving biodiversity through sustainable development. This is policy is prominently displayed in the office along with other company's policies.	Complied
		Besides that, an environment management plan also has been established by the sampled estates as evident in document entitled Environment Management Plan for year 2024. The plan includes the following:	
		Waste Management Plan	
		Water Management Plan	
		Pollution Prevention Plan	
		Energy/GHG/Chemical Reduction Plan	



Criterio	on / Indicator	Assessment Findings	Compliance
		 High Conservation Value/Biodiversity Plan Fossil Fuel Management Plan Furthermore, the policy and plan have been communicated through various training and meetings among workers at all sampled estates. Briefing record, attendance and photo were provided during the audit. The plan was effectively implemented as verified during site visit and documentation review at all visited estates. Among the plan implemented by the sampled estates are as follows: Disposal SW to the licensed contractor from DOE. Collect wastewater in sump for reuse for premixing chemical. Reuse empty container for premixing with labelling. Application of EFB including monitoring. Erect signage of HCV. No chemical application near water stream. Spill tray or second containment provided for the tractor and farm vehicles. Regular inspection and maintenance for estate vehicle i.e., tractor, 	
4.5.1.2	The environmental management plan shall cover the following: a) An environmental policy and objectives; b) The aspects and impacts analysis of all operations. - Major Complied -	mini tractor, etc. Environmental Management Plan for year 2024 was established by all sampled estates. The plan does cover: a) Environmental policy b) The aspect and impacts analysis of all operations All operating unit in SD Guthrie Berhad adopted with environment policy as mentioned in indicator 4.5.1.1. The estate has established environmental management plan based on aspect and impacts analysis conducted. Environmental aspect and impacts analysis conducted is	Complied



Criterio	on / Indicator	Assessment	Findings			Compliance
		guided by the company's procedure, Estate Quality Managemen Systems (EQMS); Standard Operation Manual (SOM); Sub-section Planning; Appendix 5.4.1b: Environmental Aspects/Impacts Evaluation Procedure (Version: 1; Issue No.: 1, Issue Date: 01/11/2008). The procedure specified the definition of environmental aspects and impacts identification of aspects and impacts, determining significant impacts and aspects, evaluation criteria and ranking of environmental impact.				
		The environment aspect impact analysis has been established for all operation under documents entitled Environmental Impact Evaluation Form and Environmental Aspect and Impact Identification Form. Latest revision for EIA is as below:				
		Holyrood Estate				
		Latest review was on 17/04/2023 for harvesting activity.			rity.	
		Kalumpong Estate				
			was on 03/07/202 implement i.e., air	3 for operation pestiblast & ST GEO).	icide and chemical	
4.5.1.3	An environmental improvement plan to mitigate the negative impacts and to promote the positive ones, shall be developed, effectively implemented and monitored. - Major Complied -	•			Complied	
		Environmental Management Plan for year 2024 having details of mitigation of the negative impacts. The plan of sampled estates, among others as shown below:				
		Category	Types/Location	Action	Frequency	
		CO2 Emission	Estate vehicle	Maintain a regular service of vehicle	As and when needed	



Criterion / Indicator	Assessment	Assessment Findings			Compliance
	Domestic waste	Domestic waste bin site	To ensure domestic waste bin lock to avoid intrusion of monkey	Daily	
	Chemical leakage	Premix area	To use proper container with no leaking	Daily	
			To recollect water used at chemical area to be recycle during mixing.	Daily	
	Beneficial plant	Field	To plant beneficial plant as organic pest control for reducing use of chemical		
	Open burning at worker housing complex	Estate area	To ensure no open burning at estate compound by weekly inspection	Weekly	
			action taken is effect locumentation review		
	Maintenance programme for estate vehicle was recorded in the workshop notice board and maintenance form.				
	 Daily inspection for tractor as verified in the service logbook for each tractor. 				



Criterio	on / Indicator	Assessment Findings		Compliance
4.5.1.4	A programme to promote the positive impacts should be included in the continual improvement plan. - Minor Complied -	 No open burning at the labour quarters as verified during site visit. Planting legume cover crops (e.g., Calopogonium Mucunoides and Pueraria Javanica) at field area especially in immature field. Weekly housing inspection was conducted using Housing Complex/ Nest/ Community Hall Inspections Form. Based on the samples taken, all environmental management plan related to the process were found to be mitigate the negative impacts in estate. the positive impacts should be included 		Complied
4.5.1.5	An awareness and training programme shall be established and implemented to ensure that all employees understand the policy and objectives of the environmental management and improvement plans and are working towards achieving the objectives. - Major Complied -	Training programme related to the environmental established as evident in Training Rec (Estates) FY2024, listing all environmental conducted in year 2024. Example of train Holyrood Estate Training	Complied	



Criterio	on / Indicator	Assessment Findings		Compliance	
		HCV and Buffer Zone Training	30/03/2024, 18/04/2024 and 02/05/2024		
		Environment Risk Assessment (EIE & EAI) Briefing and Training	08/05/2024		
		Schedule Waste Management	22/04/2024		
		Spraying and Manuring Training	20/01/2024		
		• Kalumpong Estate			
		Training	Date		
	Briefing on Environmental Aspect and 25/06/2024 Impact Identification				
		Briefing on High Conservation Value 14/04/2024 (HCV) Area			
		Briefing and Training on Chemical Handling, Spraying & PPE	22/02/2024		
		Training on Water Quality Management	08/04/2024		
		Training on Schedule Waste Management	04/07/2024		
		e-Swiss Monitoring Training	11/07/2024		
		e estate management also brief n regards to environment during d with sampled workers during			
4.5.1.6	Management shall organize regular meetings with employees where their concerns about environmental quality are discussed. - Major Complied -	Regular meeting with employees very environmental quality are discussed during verified through OSH minutes meeting, for the Holyrood Estate	ng OSH meetings. This has been	Complied	



Criterio	on / Indicator	Assessment Findings	Compliance
		 Latest meeting was conducted on 21/06/2024 and agenda discussed during the meeting are no open burning, schedule waste disposal, domestic waste, environment monitoring and riparian buffer zone. 	
		Kalumpong Estate Latest meeting was conducted on 14/06/2024 and agenda discussed during the meeting are riparian buffer zone and no open burning.	
		Training sessions also are being platform for management to engage with workers to understand their concerns pertaining to the environment matters.	
		The respective stakeholder meetings for all visited estates were held at the respective estates. Mainly the discussion focused on the scheduled waste and domestic waste handling. Minutes of meeting was sighted and verified.	
Criterion	4.5.2: Efficiency of energy use and use of renewable energy		
4.5.2.1	Consumption of non-renewable energy shall be optimized and closely monitored by establishing baseline values and trends shall be observed within an appropriate timeframe. There should be a plan to assess the usage of non-renewable energy including fossil fuel, electricity and energy efficiency in the operations over the base period. - Major Complied -	Verification during the audit showed the trend of diesel and electricity usage for 2023 and 2024. Diesel and electricity usage for the sampled estate is sighted in 'Non-Renewable Energy Monitoring' where the information consists of month, FFB (mt), diesel usage, electricity usage, diesel/FFB ratio and electricity/FFB ratio. Monthly record of diesel usage in litre / tonne and electricity in kWh / tonne for year 2023 and 2024, is made available during the audit. Observed that the records for the above resources are made available since 2019. Baseline values based on year 2022 usage is made available for both electricity usage and diesel consumption. The details record from July 2023 to July 2024 are as follows:	Complied



Criterion / Indicator	Assessment Find	Assessment Findings Holyrood Estate			
	Holyrood Estate				
	Month	Diesel/FFB Ratio	Electricity/FFB		
		(litre/mt)	Ratio (kWh/mt)		
	Jul 2023	1.69	6.98		
	Aug 2023	1.78	6.77		
	Sep 2023	1.39	6.43		
	Oct 2023	1.45	6.58		
	Nov 2023	1.55	7.02		
	Dec 2023	1.46	7.46		
	Jan 2024	1.69	8.88		
	Feb 2024	1.75	9.82		
	Mar 2024	1.79	10.64		
	Apr 2024	1.56	8.69		
	May 2024	1.46	8.98		
	Jun 2024	1.48	9.06		
	Jul 2024	1.37	8.31		
	Kalumpong Estate				
	Month	Diesel/FFB Ration	Electricity/FFB		
		(litre/mt)	Ratio (kWh/mt)		
	Jul 2023	3.42	19.09		
	Aug 2023	3.34	19.30		
	Sep 2023	4.00	18.78		
	Oct 2023	3.86	35.24		
	Nov 2023	4.82	41.95		
	Dec 2023	5.98	32.26		
	Jan 2024	4.01	36.65		
	Feb 2024	2.36	26.74		
	Mar 2024	2.08	21.75		



Criterio	on / Indicator	Assessment	Findings			Compliance
		May 2024 Jun 2024 For Kalumpor slightly during personnel, thi water pressur the TNB subs season. Besides that,	Apr 2024 2.02 21.59 May 2024 4.67 27.00 Jun 2024 2.20 25.77 Jul 2024 2.46 20.85 r Kalumpong Estate, diesel and electricity consumption increased ghtly during high rainfall season. Based on interview with the estate rsonnel, this was due to the operation of electric pumps to maintain after pressure and the use of a generator to produce electricity when a TNB substation experienced a breakdown during the high rainfall			
		for year 2024 for each operating unit visited. Example of plan are a follows: Category Types/Location Action Frequency Electricity Worker's Worker's housing housing, office inspection to ensure no illegal wiring			Frequency Weekly	
		Diesel	Transport machineries	Preventive maintenance programme fo estate vehicle	Daily r	
4.5.2.2	The oil palm premises shall estimate the direct usage of non- renewable energy for their operations, including fossil fuel, and electricity to determine energy efficiency of their operations. This shall include fuel use by contractors, including all transport and machinery operations.	The estimate for the direct usage of non-renewable energy for estate operations, including diesel and electricity, to determine energy efficiency of their operations inclusive of fuel use by contractors, including all transport and machinery operations was available in the estate yearly budgets. Refer to the indicator 4.5.2.1 above, figures were				



Criterio	Criterion / Indicator		Assessment Findings		
	- Major Complied -	extracted from the die monthly bill from TNB.	sel issuance of estate die	esel tank and electricity	
4.5.2.3	The use of renewable energy should be applied where possible. - Minor Complied -	For Kalumpong Estate, it was found that the estate uses solar panel for 5-unit streetlights within estate compound as verified during site visit and interviews with estate personnel. In contrast, for Holyrood Estate, no renewable energy was applied as of the date of this assessment.			Complied
Criterion	4.5.3: Waste management and disposal				
4.5.3.1	All waste products and sources of pollution shall be identified and documented. - Major Complied -	in the estate's Waste N Environmental Manag identified scheduled was type of waste. Ider guided by the comp Procedures for Upstrea Interviewed with the N method of disposal fou stated in the plan.	ntified and documented 2024 under document 2024. The estate has ge and domestic waste sources of pollution are d Waste Management 022. of types of waste and espond to audit team as daste Management Plan	Complied	
		Type of Waste Item Description and Area/Sources SW Code			
		Scheduled Waste	Clinical Waste (SW404) Spent Lubricant Oil	Clinic Workshop, Spraying	
			(SW305)	Activities, Chemical Store	



Criterio	on / Indicator	Assessment I	Compliance		
		Domestic Was Recycle Wast	Sewage Re-use empty pesticides container	Worker housing complex, workshop, store, office Housing and office toilet Chemical store and divisional store Workshop	
4.5.3.2	A waste management plan to avoid or reduce pollution shall be developed and implemented. The waste management plan should include measures for: a) Identifying and monitoring sources of waste and pollution b) Improving the efficiency of resource utilization and recycling of potential wastes as nutrients or converting them into value-added by-products - Major Complied -	All sampled estates have established Waste Management Plan for 2024 to avoid or reduce pollution. According to the plan, it in identifying and monitoring of waste and pollution, as well as recof potential wastes as nutrients. Documents of waste management plan has tabulated the following		to the plan, it includes on, as well as recycling plated the following:	Complied



Criterion / Indicator	Assessment	Findings			Compliance
	Scheduled Waste	Clinical Waste (SW404)	Clinic	Disposed off the item to licensed contractor, return expired drug to respective supplier.	
		Spent Lubricant Oil (SW305) Spent Hydraulic Oil (SW306) Empty chemical container/Empty lubricant container (SW409) Oily residue from workshop, service station oil/grease interceptor (SW312) Acid Batteries (SW102)	spraying activities, chemical store	To maintain inventory in eSWIS system. Collect and record the amount. Labelling of SW and in storage Dispose off the item through registered purchaser. Disposed off to the approved licensed contractor	
	Domestic Waste	Rubbish	Worker housing complex,	Collect domestic waste by district council	
			workshop, store, office	To collect twice a week	



riterion / Indicator	Assessment Findings	Compliance
	Recycle Waste Re-use empty pesticides store and divisional store Container Re-use empty pesticides store and divisional store Triple rinsed and punch chemical container Disposed off through approved contractor. Application of Mill Collection and	
	Application of Mill Collection and application of EFB During the site visit and documentation review, it was found that implementation by the estate was in line with the action plan stated in the waste management plan. For example:	
	 Site visit at premix area and spraying activities found that the estate has re-use empty pesticides container for chemical activities and labelling the container with 'skull'. 	
	 Domestic waste for Kalumpong Estate and Holyrood Estate is collected twice a week by the respective district councils; Majlis Daerah Selama (MDS) and Majlis Daerah Kerian (MDK) as sighted in the record of rubbish collection. 	
	• Clinical waste was disposed to DOE approved contractor, Edxxxxx Medixxxxx Sdn Bhd within 180 days.	
	• Record of receiving EFB and EFB application were made available during the audit.	



Criterio	n / Indicator	Assessment Findings	Compliance
4.5.3.3	The management shall establish Standard Operating Procedure for handling of used chemicals that are classified under Environment Quality Regulations (Scheduled Waste) 2005, Environmental Quality Act, 1974 to ensure proper and safe handling, storage and disposal. - Major Complied -	The SOP on Scheduled Waste disposal is established and implemented. Details as provided in SDP MQMS Standard Operating Procedure Section VII- Scheduled Waste (Hazardous Waste) Management ref no. SD/SDP/PSQM (ESH) /203-EN1 dated 26/2/2015. The SOP, among other things, outlines the following: Scheduled waste identification Notification Records Scheduled waste inventory Handling of schedule waste at site Training Consignment notes Scheduled waste store During site visit at schedule waste store, it was found the following compliance: Scheduled wastes are stored at the designated area which is far away from area of employee's activities. Adequate signage has been put up clearly such as danger, and scheduled waste store. The scheduled waste store is cover with roofed. Floor of store are covered with concrete. Sticker labelling of scheduled waste generated are according to the Regulation 10 of Scheduled Waste Regulations 2005. Scheduled waste generated by the estate for SW305 (spent lubricant oil), SW306 (spent hydraulic oil) and SW410 (used oil filter) are disposed of to Sime Kubota Sdn Bhd and Sime Darby Industrial Sdn Bhd upon	Complied



Criterion / Indicator	Assessment Findings	Compliance
	completion of machine/vehicle servicing and maintenance. Sighted and verified are the letter of approval from the Department of Environment (DOE) Putrajaya, dated 13/04/2022 and 06/09/2011, granting permission to Sime Kubota Sdn Bhd and Sime Darby Industrial Sdn Bhd for the collection and disposal management of scheduled waste from machine/vehicle servicing and maintenance. In addition, it was found that an LOA to Pxxxxx Fxxxx Sdn Bhd (licensed contractor approved by DOE) was issued, appointing them to provide scheduled waste management services to Sime Darby Industrial Sdn Bhd from 01/02/2024 until 31/01/2026. For Sime Kubota Sdn Bhd, scheduled waste was disposed by Mxxxx Fxxxxx Rxxxxxxxxx Txxxxxxxxx Sdn Bhd with licensed approval from DOE valid until 30/04/2025. For clinical waste (SW404), disposal was carried out by the licensed contractor approved by DOE, Edgxxxx Medixxxxx Sdn Bhd. Furthermore, inventory of schedule waste from August 2023 to July 2024 was made available during the audit for verification at all visited estates. Inventory of schedule waste is reported online in the eSWIS system which is developed by DOE and submitted by the estates on monthly basis.	
	Holyrood Estate	
	Example records of disposal verified are as follows:	
	 Latest disposal for clinical waste was carried out on 27/05/2024 to Edgxxxx Medixxxxx Sdn Bhd. 	
	 Disposal for spent lubricant oil was carried out on 18/04/2024 to the service provider Sime Kubota Sdn Bhd. 	
	Kalumpong Estate	
	Latest disposal of SW404 to Edgxxxx Medixxxxx Sdn Bhd was on 26/06/2024. In addition, the latest disposal of SW305, SW410 and SW306 was carried out by Sime Kubota Sdn Bhd and Sime Darby	



Criterio	on / Indicator	Assessment Findings	Compliance
		Industrial Sdn Bhd on 22/07/2024 and 18/07/2024 upon completion of services/maintenance of the tractor. Record entitled 'Scheduled Waste Delivery Form' and 'Bring Back Scheduled Waste Form' for both service provider was verified during the audit.	
4.5.3.4	Empty pesticide containers shall be punctured and disposed in an environmentally and socially responsible way, such that there is no risk of contamination of water sources or to human health. The disposal instructions on manufacturer's labels should be adhered to. Reference should be made to the national programme on recycling of used HDPE pesticide containers. - Major Complied -	The Standard Operating Procedure (SOP) for the disposal of pesticide container is mentioned under procedure SD/SDP/PSQM (ESH)/203-EN1—Scheduled Wastes (Hazardous Waste) Management. This procedure includes details on triple rinsing procedure and outlines the relevant training to be conducted in this regard. In the procedure also mentioned that all class 2 and above containers shall tripled rinsed and punctured at the bottom if the waste generator intends to dispose of them as non-scheduled waste. However, if the containers are to be disposed of as scheduled waste the triple rinsing	Complied
		containers are to be disposed of as scheduled waste, the triple rinsing and puncturing process is not required. During site visit, interview, and documentation review, it was verified that empty pesticides container in the estate were triple rinsed and punctured. Following this process, these containers are treated as non-scheduled waste. Chemical container labelled with 'skull' were re-used for spraying purposes. For Holyrood Estate, the estate has appointed the recycle company, Sxxxx Kxxx Trading which has obtained approval	
		from Majlis Bandaraya Seberang Jaya to collect recycled chemical container as evidenced in licensed endorsed by the municipal council dated 30/03/2012 and valid until 31/12/2024. Latest collection was on 05/08/2024. While at Kalumpong Estate, chemical container was reused for spraying purpose and found that record of issued in and out of the chemical container is tally with the physical inventory at recycle store.	



Criterio	on / Indicator	Assessment Findings	Compliance
4.5.3.5	Domestic waste should be disposed as such to minimize the risk of contamination of the environment and watercourses. - Minor Complied -	Domestic waste generated from workers quarters and estate compound at the sampled estates were disposed of by the respective district council for each operating unit as below: - Holyrood Estate; Disposal of domestic waste by Majlis Daerah Selama (MDS) - Kalumpong Estate; Disposal of domestic waste by Majlis Daerah Kerian (MDK) Collection is made from a centralized point accumulated internally by the estate management from the living quarters and office complex. Frequency of collection domestic waste is 2 or 3 times per week. It was verified through domestic waste collection schedule. The disposal of domestic waste was guided by procedures entitled SDP - Waste Management Procedures for Upstream Malaysia ref SD/SDP/GSD/HSE/0522/01 dated May 2022. The risk of contamination has been minimized through this system. Verification during audit found that no other waste such as SW and industrial waste is found dumped in the dustbin.	Complied
Criterion	4.5.4: Reduction of pollution and emission		
4.5.4.1	An assessment of all polluting activities shall be conducted, including greenhouse gas emissions, scheduled wastes, solid wastes and effluent. - Major Complied -	An assessment of all polluting activities has been conducted by the sampled estates, including greenhouse gas emissions and scheduled wastes. Pollutant activities has been identified in the environment aspect impact analysis under documents entitled Environmental Impact Evaluation Form. In addition, assessment of the pollution activities also was conducted in the Environmental Management Plan for year 2024 documents which consists of the following: • Energy/GHG Management Plan	Complied



Criterio	on / Indicator	Assessment	Findin	ıgs				Compliance
		Pollution FWaste Ma						
			has out		es of poll	utions, cate	egory of pollution	
		31/12/2023 fo	or year		give a re		as calculated on G for all estates	
		Description	n	Total emission (tCO2e)	tCC)2e/ha	tCO2e/t FFB	
		CO2 Emiss		11,001.39	Ġ	9.46	0.61	
		N2O Emiss from Fertilise		5,896.66		1.13	0.07	
		Fuel Consum		91.84		0.01 2.38	0.00 0.15	
4.5.4.2	An action plan to reduce identified significant pollutants and emissions shall be established and implemented. - Major Complied -	by the sample 2024 docume	ed estat nts whi	luce pollutants te in the Enviro ch consists of	and emis	ssions has Managem	been established ent Plan for year	Complied
		Energy MaPollution F	_					
		Waste Ma	nageme	ent Plan				
		Example of action plan are as follows:						
		Category Scheduled			Action Store	lubricant	Frequency Daily	
		Waste	oil			and key	24.7	



Criterion / Indicator	Assessment	Findings			Compliance
		spent hydraulic oil (SW306)	Disposed of to the registered purchaser	As & when necessary	
			Collect and record amount of used oils		
		Clinical waste (SW404)	Disposed of the item to licensed contractor		
		Used lubricant container/Chemic al container	Maintain inventory for SW storage; eSwiss and manual 5 th schedule	As and when necessary	
	Domestic waste	Rubbish (workers housing complex,	Monitoring of	Weekly	
		office, workshop, store)		Twice a week	
	Recyclable Waste	EFB application	Application and collection of EFB	Monthly	
	Electricity	Worker's housing, office area	To ensure and educate workers/staff on electricity usage	, ,	



Criterion / Indicator	Assessmen	Assessment Findings					
	Diesel	Transport machineries	Preventive maintenance programme for estate vehicle	Daily			
			ound that the action ta site visit and documen				
		ance programme fo p notice board and r	r estate vehicle was maintenance form.	recorded in the			
	Daily ins tractor.	pection for tractor as	verified in the service	logbook for each			
		nousing inspection w mmunity Hall Inspec	vas conducted using Hactions Form.	ousing Complex/			
	collected (MDS) a	twice a week by the	pong Estate and Ho e district councils; Majli rian (MDK), respective on.	s Daerah Selama			
		waste was disposed xx Sdn Bhd within 18	to DOE approved cor 30 days.	tractor, Edgxxxx			
			f EFB application were erified during the site v				
	Bhd and disposal	I Sime Darby Indu	nd SW306 by supplier, strial Sdn Bhd for th cheduled waste from	e collection and			



Criterion / Indicator	Assessment Findings	Compliance
The management shall establish a water management plan to maintain the quality and availability of natural water resources (surface and ground water). The water management plan may include: a. Assessment of water usage and sources of supply. b. Monitoring of outgoing water which may have negative impacts into the natural waterways at a frequency that reflects the estate's current activities. c. Ways to optimize water and nutrient usage to reduce wastage (e.g. having in place systems for re-use, night application, maintenance of equipment to reduce leakage, collection of rainwater, etc.). d. Protection of water courses and wetlands, including maintaining and restoring appropriate riparian buffer zones at or before planting or replanting, along all natural waterways within the estate. e. Where natural vegetation in riparian areas has been removed, a plan with a timetable for restoration shall be established and implemented. f. Where bore well is being use for water supply, the level of the ground water table should be measured at least annually. - Major Complied -	Kalumpong Government – Lembaga 4.44 b. All sampled estate has conducted monitoring of outgoing water which may have negative impacts into the natural waterways at a frequency that reflects the estate's current activities. Holyrood Estate Latest sampling was conducted on 19/06/2024 by SD Guthrie Research Sdn Bhd for pond. Results of water sampling are as below:	Complied



Criterion / Indicator	Assessment Findings	Compliance
	Water sampling point C – Sg Segar PH BOD COD SS AN DO* P (mg/L) (mg/L) (mg/L) (mg/L) (mg/L) (mg/L) 6.46 1 20 10 <1 3.02 0.030 Estate has filled the corrective/preventive action report for nonconforming water analysis result above for parameter DO and COD at water sampling point C. Resampling was conducted on 19/07/2024 as a corrective action taken by the estate. However, the result is yet to receive by the estate.	
	Kalumpong Estate Latest sampling was conducted on 26/06/2024 by SD Guthrie Research Sdn Bhd. Result are as below: Kalumpong Division PH BOD COD SS AN DO* P (mg/L) (mg/L) (mg/L) (mg/L) (mg/L) (mg/L)	
	Sample A - Upstream	
	5.94 <1 472 2 2 3.72 ND	
	6.24 2 64 2 <1 3.64 ND Sample C - Downstream	
	6.08 1 28 10 <1 3.14 ND	
	Gedong Division	
	pH BOD COD SS AN DO* P (mg/L) (mg/L) (mg/L) (mg/L)	
	(mg/L) (mg/L) (mg/L) (mg/L) (mg/L) (mg/L) Sample A - Upstream	



Criterion / Indicator	Assessment Findings	Compliance
	5.78 <1 512 18 2 3.92 ND	
	Sample B – Midstream 4.30 3 108 6 <1 3.14 ND	
	Sample C - Downstream	
	5.97 <1 16 4 2 3.15 ND	
	c. As mentioned in the Water Management Plan for all samplestates, recycling wastewater from premix area is one way optimize water and nutrient usage to reduce wastage. Wastewalis collected in the sump for premix used. Another method optimize water usage is rainwater collection by placed la container at strategic location. The rainwater will be recycled washing tractor and heavy machine This also has been verifuling site visit and interview with sampled workers at all visitestates.	to ter to rge for ied
	d. The guidelines are detailed in the River Reserve Managem (Management of river Reserve in SD Guthrie Plantation dated A 2014). At all visited estates, it was found adequate signage buffer zone demarcation at natural waterways such as rivers stream. Training also was conducted to ensure natural water w was protected. Record of training were verified during the audit sign of chemical application within area buffer zone as verified during site visit.	pril and and ays No
	e. There were no issues on removal natural vegetation in ripal areas as verified during the field visit at all sampled estates. If issues occurred, investigation will be conducted as per R Reserve Management (Management of River Reserve in SD Gutle Plantation dated April 2014).	any ver



Criterion / Indicator		Assessment Findings	Compliance
		f. No borewell is being use for water supply at the sampled estates. The water source for domestic and operational use is from government.	
4.5.5.2	No construction of bunds, weirs and dams across main rivers or waterways passing through an estate. - Minor Complied -	No construction of bunds/ weirs and dams across waterways through the estate area. This has been clarified by the estate personnel during the assessment and verified during the field visit.	Complied
4.5.5.3	Water harvesting practices should be implemented (e.g. water from road-side drains can be directed and stored in conservation terraces and various natural receptacles). - Minor Complied -	Water harvesting practices such as silt pits, roadside drains and good ground cover has been implemented and well maintained by the estate management. This has been verified during site visit. It was also verified as a part of the common practices introduced within the SD Guthrie Group Agriculture Procedures.	Complied



Criterion / Indicator	Assessment Findings	Compliance
Information shall be collated that includes both the planted are itself and relevant wider landscape-level considerations (such a wildlife corridors). This information should cover: a) Identification of high biodiversity value habitats, such as rar and threatened ecosystems, that could be significantly affected by the grower(s) activities. b) Conservation status (e.g. The International Union on Conservation of Nature and Natural Resources (IUCN) status on legal protection, population status and habitate requirements of rare, threatened, or endangered species, that could be significantly affected by the grower(seactivities). - Major Complied -	the High Conservation Value (HCV) assessment for SOU 2 from 13 to 17/06/2016, and it is documented in a report dated May 2016. This report delineates the biodiversity value, ecosystem services, and social & cultural values within landscape of SOU 2. The report covers the following: Overview of HCV Assessment (Objectives, scope of the assessment, assessment team and methodology and participatory) Description of assessment area Landscape context of SOU 2 — Chersonese (Biodiversity and	Complied



Criterion / Indicator	Assessment	Findin	ngs			Compliance			
		- HCV Threat Monitoring Protocol: HCV monitoring protocol for oil palm landscape, published by Zoological Society of London							
		 Common Guidance for the Identification of High Conservation Value; published by HCV Resource Network Common Guidance for the Management & Monitoring of High Conservation Value; published by HCV Resource Network The map showing the coverage area in performing the HCV assessment is available in the report, which covering all estates under SOU 2 – Chersonese. Type of HCV identified for each estate are given in Table 1 under Executive Summary for the report as below: 							
	is available in Chersonese.								
	Estate	No.	Assessment Area	(Ha)	Present HCV				
	Chersonese	1	Bund (Kurau river)	10.82	HCV 4				
	Estate	2	Bund (Teluk Rubiah mangrove forest)	6.77	HCV 4				
		3	Bund (Kurau river – Jin Seng Division)	2.99	HCV 4				
		4	Mill water catchment	5.29	HCV 4				
	Kalumpong Estate	5	Bund (Kurau River & Cabai mangrove reserve)	9.82	HCV 4				
		6	River reserve (Kurau river)	10.72	HCV 4				
		7	Pond	0.13	HCV 4				
		8	Sri Thiraupathaiamman Temple	0.42	HCV 6				
	Tali Ayer	9	Bund (Samagagah's river)	3.88	HCV 4				
	Estate	10	River reserve (Kurau river)	10.72	HCV 4				
		11	Bund (Kerian River)	0.21	HCV 4				
		12	Monkey Island	14.65	HCV 4				



riterion / Indicator	Assessment Fi	Assessment Findings							
	Holyrood Estate	13	River reserve	e (Sg. Segar)	12.19	HCV 4			
	Total of HCV a	rea for	SOU 2		83.39 H	a			
	on status of the e report, under 2.4 of report). E its conservation	Table 1 xample							
	Common		Conservat	ion Status	Re	emark			
	Name		IUCN	WCA 2010					
	Birds				_				
	White-		Least	Totally		be found			
	throated king	Con	ncern	protected wildlife	in field	d drain			
	Red jungle fowls		– Least ncern	Protected wildlife (Hunted species)	Rando found palm	in oil			
	Common myna		– Least	Not listed	Rando				
		Cor	ICEIII		palm				
	Intermediate egret		– Least	Totally protected		be found			
	Egict	COI	ICCITI	wildlife	111 FOI	I'IL			
	Mammals								
	Wild boar		– Least	Protected	Interv				
		Con	ncern	wildlife (Hunted species)		from vorkers			



Criterio	on / Indicator	Assessment Fin	dings			Compliance			
		Dusky leaf monkey	Theraten	Totally protected wildlife	Sighted along Teluk Rubiah forest borders				
		Long-tailed macaque	LC – Least Concern	Protected wildlife (Others)					
		Leopard cat	LC – Least Concern	LC – Least Concern	Nocturnal. Interview notes from field workers				
		Reptiles							
		Common cobra	LC – Least Concern	Protected wildlife (Others)	Interview notes from field workers				
		Monitor lizard	LC – Least Concern	Protected wildlife (Others)	Randomly found in oil palm field				
4.5.6.2	If rare, threatened or endangered species, or high biodiversity value, are present, appropriate measures for management planning and operations should include:	Based on HCV re within the sampl that should any informing Wildlife	Complied						
	a. Ensuring that any legal requirements relating to the protection of the species are met.	As part of discou							
	b. Discouraging any illegal or inappropriate hunting, fishing, or collecting activities; and developing responsible measures to	collecting activiti							
	resolve human-wildlife conflicts. - Major Complied -		 Holyrood Estate – Training was conducted on 30/03/2024, 18/04/2024 and 02/05/2024. 						
	,o. cop.ica	Kalumpong Es	state – Training w	as conducted on	14/04/2024.				



Criterio	n / Indicator	Asse	Assessment Findings					
		dema	age on illegal hund arcated in the esta ation in discouragination ite visit.					
4.5.6.3	A management plan to comply with Indicator 1 shall be established and effectively implemented, if required. - Major Complied -	rectively implemented, if required. recommendations that incorporated basic conservation planning						
		No	HCV Area (HCVA)	Possible Threats	Management & monitoring of HCVA			
		1	Coastline/ fringe mangrove/ bund	Eroded soil deposited down persistently can cause loss of land	Marking of HCVA on the map and in the field Monitoring by photo of shoreline Monitoring of water table Soil/ground cover management Waterway sedimentation an siltation measurements			
		2	River reserve/water bodies	Riverbank erosion Sedimentation	Education and awareness for workers			



Criterion / Indicator	Asse	essment Findings			Compliance
			Eutrophication of aquatic environments and vegetation overgrowth due to fertiliser application Interruption on aquatic biological health Degradation of catchment areas	sampling results (where applicable) Ensure no agrochemical activities are carried out at bordering the water bodies Cover any bare soil with planting of vetiver grasses, groundcovers to reduce soil erosion Monitoring by photos of riverbanks	
	3	Forest border	Forest encroachment Illegal poaching/wildlife hunting Illegal logging Human-wildlife conflict	Erect signboards to create awareness such as no trepassing, no hunting, no open burning, etc. Liaison with forestry and wildlife officer/department on ways to handle any huma-wildlife conflicts. Educate internal and external stakeholders to discourage illegal poaching and logging.	



Criterion / Indicator	Asse	essment Findings			Compliance
				Notify relevant authorities immediately if any fires and/or illegal activities are sighted	
	4	Religious/sacred area	Demolition Vandalism	Ensure the area is secured and housekeep. Enabling a consistent, two-way engagement with locals (mutual agreement and continuous consultation) Monitoring by photos of respective area.	
	esta iden	blished HCV/Biodive	ersity Management Reviewed and sighted	visited operating unit has Plan base on the HCV the implementation of the	
	• Th wo tra				
	-	Holyrood Estate 18/04/2024 and 02		nducted on 30/03/2024,	
	-				
				g on HCV area on monthly ment/ sign of trespassing,	



Criterio	on / Indicator	Assessment Findings	Compliance
		wildlife issues/ conflicts/ sightings, pollution/ erosion issues and others. Reviewed the Monitoring of HCV & Conservation Area records for verification. Noted during site visit, the condition of the HCV area was consistent with the reports.	
		Signage on prohibition to conducts activities such as swimming, fishing and chemical applications has been erected at the buffer zone area as mentioned in the HCV report. Noted during interview with the sprayers, the understanding on prohibition of activities in the buffer zone area is satisfactory. No evidence of chemical application sighted at the area.	
Criterion	4.5.7: Zero burning practices		
4.5.7.1	Use of fire for waste disposal and for preparing land for oil palm cultivation or replanting shall be avoided except in specific situations, as identified in regional best practice. - Major Complied -	SD Guthrie Berhad (formerly known as Sime Darby Plantation Berhad) has established a Group Sustainability & Quality Policy Statement as part of the company's commitment towards implementation of zero burning practices. This policy is guided by commitments spelt out in the company's Responsible Agriculture Charter (RAC). Under section 3.2.5 of documents entitled Responsible Agriculture Charter (RAC) stated that 'zero use of fire for land preparation and establish effective monitoring and prevention as well as proactive firefighting measures within a reasonable radius beyond our operational boundaries. In practice, if there is any replanting in the operating unit, the estate management will follow the procedure of felling and shredding the palm trunks as outlined in the company's Agriculture Manual.	Complied
		Domestic waste generated from workers quarters and estate compound at the sampled estates were disposed of by the respective district council for each operating unit as below:	
		- Holyrood Estate; Disposal of domestic waste by Majlis Daerah Selama (MDS)	



Criterion / Indicator		Assessment Findings	Compliance
		- Kalumpong Estate; Disposal of domestic waste by Majlis Daerah Kerian (MDK)	
		Collection is made from a centralized point accumulated internally by the estate management from the living quarters and office complex. Frequency of collection domestic waste is 2 or 3 times per week. It was verified through domestic waste collection schedule. Verification during audit found that no other waste such as SW and industrial waste is found dumped in the dustbin. In addition, site visit to living quarters found no evidence of waste burning.	
4.5.7.2	A special approval from the relevant authorities shall be sought in areas where the previous crop is highly diseased and where there is a significant risk of disease spread or continuation into the next crop. - Major Complied -	Not applicable as no special application is made for areas where risk of disease spread as to date.	N/A
4.5.7.3	Where controlled burning is allowed, it shall be carried out as prescribed by the Environmental Quality (Declared Activities) (Open Burning) Order 2003 or other applicable laws. - Major Complied -	Not applicable as no application for controlled burning is made as to date.	N/A
4.5.7.4	Previous crops should be felled or mowed down, chipped and shredded, windrowed or pulverized or ploughed and mulched. - Minor Complied -	Based on the records on the land clearing and felling for the replanting at visited estates, method of land clearing, and preparation was used such as felling & chipping, cambering/land forming and path construction. The method of the replanting is felled, chipped and shredded was mentioned in the company's Responsible Agriculture Charter (RAC). This practice has been verified during site visit at all visited estates.	Complied



Criterio	on / Indicator	Assessment Findings	Compliance		
Criterion 4.6.1: Site Management					
4.6.1.1	Standard operating procedures shall be appropriately documented and consistently implemented and monitored. - Major Complied -	Standard operating procedure has been addressed in the Sustainability Management Procedure Manual Update June 2022, Standard Operating Procedures (SOP) dated 11/01/2023 and The Oil Palm Manual (SD Guthrie Agricultural Reference Manual). The manual covering the activity for future replanting, oil palm nursery practices, planting techniques, soil conservation and terracing, pest, and diseases, weed management, manuring of oil palm, immaturity, harvesting, crop forecasting and managing difficult soils. All the activities have been described comprehensively in the Standard operating procedure (SOP) and pictorial SOP. The estate implemented the SOPs through its daily operations. Holyrood Estate Observed harvesting operation and FFB evacuation using a grabber mini tractor at field 08. All workers involved had been trained by the estate management before carrying out the assigned work, and the harvester strictly adhered to the minimum ripeness standard, which is harvesting bunches with 5 loose fruits on the ground as verified during an interview with the harvester. Harvester is able to demonstrate their understanding with regards to the work assigned to them. Kalumpong Estate Observed Pest and Disease (P&D) activity at field 24A and it is confirmed	Complied		
		that the activity was conducted according to the oil palm manual. An interview with the workers has confirmed that the workers were informed and trained to carry out P&D spraying. It was also found that the workers able to demonstrate their understanding of safety and health and the process of P&D spraying including type of chemical use,			



Criterio	on / Indicator	Assessment Findings	Compliance
		preparation of tools, techniques of spray, etc. as verified during interview with the workers.	
4.6.1.2	Where oil palm is grown within permitted levels on sloping land, appropriate soil conservation measures shall be implemented to prevent both soil erosion as well as siltation of drains and waterways. Measures shall be put in place to prevent contamination of surface and groundwater through runoff of either soil, nutrients or chemicals. - Major Complied -	The soil conservation measures implemented at the sloping areas are construction of terrace, establishment of cover crop and construction of roadside drain. This is guided by the SOP Steep Slopes Management (Doc No. SMP-GPB-10; dated 18/03/2021). The objective was to ensure soil conservation, prevention, control of erosion and safety at steep slopes. Both estates (i.e., Holyrood and Kalumpong Estate) located on flat area, hence there was no planting at slopes of greater than 25°. Observed throughout the estate that good ground cover dominated with soft grasses is maintained to minimize soil erosion and keep soil moisture. Appropriate soil conservation measures such as proper perpendicular frond stacking between interrow of palms to minimize surface run-off. Water management were in practice such as collection drain every 2 rows of palms was constructed. No chemical activities near to the drain practices by estates as verified during site visit. Minimal surface run-off	Complied
4.6.1.3	A visual identification or reference system shall be established for each field.	was observed throughout the estate. Visual identification has been established for each field and divided into division and blocks. Each block is named by visual identification (field	Complied
	- Major Complied -	marker) erected for reference. Observed during site visit at all sample estates, field number, hectarage and stand per ha are marked on the concrete markers at each field boundary.	
		Examples are as below:	
		i) Field: 2002A	
		Hectarage: 71.24 Ha	
		SPH: 168	



Criterio	n / Indicator	Assessment Findings			Compliance
		ii) Field: 2014A			
		Hectarage: 55.34 Ha SPH: 165			
Criterion	4.6.2: Economic and financial viability plan				
4.6.2.1	A documented business or management plan shall be established to demonstrate attention to economic and financial viability through long-term management planning. - Major Complied -	Both estates (i.e., Holyrood established 5 years business operations. Sighted the 5-year for verification. The business pl FFB price/mt, yield per hec maintenance, harvesting, generations.	plan as a guidance for business plan FY 2024 - an contains total mature tare, estimated FFB/r	or daily estate 2028 available ha, estimated ht, upkeep &	Complied
4.6.2.2	Where applicable, an annual replanting programme shall be established. Long term replanting programme should be established and review annually, where applicable every 3-5 years.	Both estates (i.e., Holyrood established 5 years replanting The details are as below: Holyrood Estate			Complied
	- Major Complied -	Field Felling Date P01B 06/2025 P04M 06/2027	Planting Date H 09/2025 09/2027	ectarage 17.79 37.49	
		Kalumpong Estate			
		Field	Replanting Programme	e Hectarage	
		2001B, 2002A, 2003D, Part 2006A, 2000A	2024	166.03	
		2003A1, 2002B1, 1998	2025	171.47	
		2002A1, 2002A2	2026	221.00	
		2001A3, 2001A1, 2002B	2027	150.73	
		2006A1, 2006A3, 2006A4, 2009A	2028	151.24	



Criterio	on / Indicator	Assessment Findings	Compliance
4.6.2.3	The business or management plan may contain: a) Attention to quality of planting materials and FFB b) Crop projection: site yield potential, age profile, FFB yield trends c) Cost of production: cost per tonne of FFB d) Price forecast e) Financial indicators: cost benefit, discounted cash flow, return on investment - Major Complied -	Reflecting to indicator 4.6.2.1, both estates (i.e., Holyrood Estate and Kalumpong Estate) have established 5 years business plan as a guidance for daily estate operations. Sighted the 5-year business plan FY 2024 – 2028 available for verification. The business plan contains total mature ha, estimated FFB price/mt, yield per hectare, estimated FFB/mt, upkeep & maintenance, harvesting, general charges, income, and profit/loss.	Complied
4.6.2.4	The management plan shall be effectively implemented and the achievement of the goals and objectives shall be regularly monitored, periodically reviewed and documented. - Major Complied -	The management plan was effectively implemented, and the achievement of the goals and objectives were regularly monitored, documented, and reviewed through Daily Reporting, Monthly Progress Reports, Monthly Accounts Reports, Annual Financial Reports, Agronomist Visit Reports and Internal Audit Report. Internal audit conducted on 10/05/2024, for Holyrood Estate and 08/05/2024 for Kalumpong Estate.	Complied
		The achievement and performance of the estate are also monitored through Estate Structured Recovery Assessment. During the visit, the estate is required to provide a mitigation plan and status/timeline for addressing any operational issues identified during the assessment. Report for each visit is available for verification as below:	
		- Holyrood Estate: Estate Structured Recovery Assessment Report dated 24/05/2024.	
		- Kalumpong Estate: Estate Structured Recovery Assessment Report dated 22/05/2024.	
		To monitor field performance, Agronomist visit is scheduled once a year	



Criterio	n / Indicator	Assessment Findings	Compliance
		conducted by Chief Agronomist II to monitor the palm oil and field upkeep performance as well as palm oil nutrient deficiency. Latest Agronomist visit is as below: • 13/07/2023 for Kalumpong Estate • 16/08/2023 for Holyrood Estate The report includes the following contents: • Agronomic and fertiliser recommendation • Rainfall distribution & yield impact • Yield and age profile distribution. • Palm nutritional status/observation • Agronomic matters Furthermore, business management plan is regularly monitored through visits by the Region General Manager to each operating unit on timely basis.	
Criterion	4.6.3: Transparent and fair price dealing		
4.6.3.1	Pricing mechanisms for the products and other services shall be documented and effectively implemented. - Major Complied -	Based on contracts agreed between contractors/service providers and estates evident that the pricing mechanisms for the products and other services are properly documented, which pricing mechanisms are described in the Contract Agreement of each Suppliers or Contractors appointed by the grouping and agreed by both parties. It is further verified that payments to contractors and other service providers are paid within the period specified in the contract agreement. Therefore, the pricing mechanisms are effectively implemented.	Complied
4.6.3.2	All contracts shall be fair, legal and transparent and agreed payments shall be made in timely manner.	Based on the audit conducted, evidence was found that each visited estates deals fairly and transparently with its contractors. Contracts	Complied



sampled and reviewed during the audit were found to be fair, legal, and transparent, with clearly outlined details such as the purpose of the contract, rights and obligations of both parties, contract amount and payment terms, specific timeframe, and mutual termination clause. The sampled contracts include: (1) Holyrood Estate: • Axxx Kxxxx Exxxxxxxxx: FFB Transportation. Contract valid from 01/04/2024 until 31/12/2024. • Jx Axxx Mxxx Exxxxxxxxx. Transportation and Application of EFB valid from 01/06/2024 until 31/05/2025. (2) Kalumpong Estate:	
 Axxx Kxxxx Exxxxxxxxx: FFB Transportation. Contract valid from 01/04/2024 until 31/12/2024. Jx Axxx Mxxx Exxxxxxxx. Transportation and Application of EFB valid from 01/06/2024 until 31/05/2025. (2) Kalumpong Estate: 	
 01/04/2024 until 31/12/2024. Jx Axxx Mxxx Exxxxxxxx. Transportation and Application of EFB valid from 01/06/2024 until 31/05/2025. (2) Kalumpong Estate: 	
valid from 01/06/2024 until 31/05/2025. (2) Kalumpong Estate:	
 Jxx Rxx Exxxxxxxxx: Rental Tractor and General Work. Contract valid from 01/01/2024 until 31/12/2024 - 7 days from the date of receipt of the written claim from the contractor. 	
 Jx Axxx Mxxx Exxxxxxxx: Rental lorry and machineries. Contract valid from 01/01/2024 until 31/12/2024. 	
Bxxxx Sxxxx Exxxxxxxxx: Transportation of FFB. Contract agreement valid from 01/01/2024 until 31/12/2024.	
Evidence was also available to support the fact that the estates made agreed payments to contractors in a timely manner upon receiving the original invoice. The demonstration of timely payments was confirmed during stakeholder consultations. Additionally, evidence was available showing that agreed payments were made on time, accompanied by purchase orders, invoices, and payment vouchers. Examples of such payments include:	
	 Bxxxx Sxxxx Exxxxxxxxx: Transportation of FFB. Contract agreement valid from 01/01/2024 until 31/12/2024. Evidence was also available to support the fact that the estates made agreed payments to contractors in a timely manner upon receiving the original invoice. The demonstration of timely payments was confirmed during stakeholder consultations. Additionally, evidence was available showing that agreed payments were made on time, accompanied by purchase orders, invoices, and payment vouchers. Examples of such



Criterion / Indicator	Assessment Findings	Compliance
	 Axxx Kxxxx Exxxxxxxxx: FFB Transportation. Contract valid from 01/04/2024 until 31/12/2024. Sighted invoice no.: J0980 (dated 30/06/2024); Payment Voucher No. 1600023367 (dated: 17/07/2024) – within agreed timeframe (not later than thirty days after the acceptance of the transporter invoice). Jx Axxx Mxxx Exxxxxxxx. Transportation and Application of EFB valid from 01/06/2024 until 31/05/2025. Sighted invoice no.: IV-04048 (dated 02/08/2024); Payment Voucher No. 1600036798 (dated: 05/08/2024) – within agreed timeframe (7 days from 	
	the date of receipt of the written claim from the contractor).	
	(2) Kalumpong Estate:	
	 Jxx Rxx Exxxxxxxx: Rental Tractor and General Work. Contract valid from 01/01/2024 until 31/12/2024 - Sighted invoice no.: JUNE2024-007 (dated 30/06/2024); Payment Voucher No. 1600034238 (dated: 05/07/2024) – within agreed timeframe (7 days from the date of receipt of the written claim from the contractor). 	
	 Jx Axxx Mxxx Exxxxxxxx: Rental lorry and machineries. Contract valid from 01/01/2024 until 31/12/2024. Sighted invoice no.: IV-04047 (dated 31/07/2024); Payment Voucher No. 1600037596 (dated: 05/08/2024) – within agreed timeframe (7 days from the date of receipt of the written claim from the contractor). 	
	 Bxxxx Sxxxx Exxxxxxxxx: Transportation of FFB. Contract agreement valid from 01/01/2024 until 31/12/2024. Sighted invoice no.: 1540 (dated 30/06/2024); Payment Voucher No. 1600023154 (dated: 17/07/2024) – within agreed timeframe (not later than thirty days after the acceptance of the transporter invoice). 	



Criterio	on / Indicator	Assessment Findings	Compliance
Criterion	4.6.4: Contractor		
4.6.4.1	Where contractors are engaged, they shall understand the MSPO requirements and shall provide the required documentation and information. - Major Complied -	Holyrood Estate The estate management has conducted the briefing for MSPO requirement on the contractor Axxx Kxxxx Enterprise. Details of the briefing is such as follows: Title: Contractor Engagement with RSS & RSQM – SOU 2 Date: 17/01/2024 Venue: Community Hall, Tali Ayer Estate Verify the attendance list, photos and training materials for the training is available as per audit. The contractor need to follow MSPO guideline in accordance with the SD Guthrie Berhad. In addition, contract has specified the following revised requirement among others such as: • All contractors engaged by estates were bound to understand and comply to their contractual agreements that includes MSPO requirements through signing of Vendor Integrity Pledge (VIP) which enable accredited CB to audit them. • Vendor Code of Business Conduct (COBC). • The contractor shall upon request by the Company allow certification bodies access to audit the Contractors premise or operations if deemed necessary. Kalumpong Estate	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		The estate management has conducted the briefing for MSPO requirement on the contractor OXXX (rental lorry and machineries). Details of the briefing is such as follows:	
		Title: Briefing to C&V	
		Date: 25/01/2024	
		Venue: Main Office, Gedong Division	
		Verify the attendance list, photos and training materials for the training is available as per audit.	
		The contractor needs to follow MSPO guideline in accordance with the SD Guthrie Berhad. In addition, contract has specified the following revised requirement among others such as:	
		All contractors engaged by estates were bound to understand and comply to their contractual agreements that includes MSPO requirements through signing of Vendor Integrity Pledge (VIP) which enable accredited CB to audit them.	
		Vendor Code of Business Conduct (COBC)	
		The contractor shall upon request by the Company allow certification bodies access to audit the Contractors premise or operations if deemed necessary.	
4.6.4.2	The management shall provide evidence of agreed contracts with the contractor. - Major Complied -	Holyrood Estate Contract agreement is available as per sample in Holyrood Estate is such as following:	Complied
	- Pajor Complica -	1. Axxx Kxxxx Enterprise (Transportation of FFB) dated 01/04/2024 valid until 31/03/2025. Sighted the Letter of Extension for the contractor that was signed on 28/03/2025	



	n / Indicator	Assessment Findings	Compliance	
		2. Jx Axxx Mxxx Enterprise (Transportation and Application of EFB) with validity from 01/06/2024 until 31/05/2025. Sighted the agreement of Letter of Award ("LOA") that was signed by both party on 14/05/2024		
		Kalumpong Estate		
		Contract agreement is available as per sample in Kalumpong Estate is such as following:		
		1. Oxxxx Enterprise, (Rental Machineries) with validity dated 01/01/2024 valid until 31/12/2024. Sighted the agreement of Letter of Award ("LOA") that was signed by both party on 01/01/2024		
4.6.4.3	The management shall accept MSPO approved auditors to verify assessments through a physical inspection if required. - Minor Complied -	All sample estate All contractors engaged by estates were bound to understand and comply to their contractual agreements that includes MSPO requirements through signing of Vendor Integrity Pledge (VIP) which enable accredited CB to audit them.	Complied	
4.6.4.4	The management shall be responsible for the observance of the control points applicable to the tasks performed by the contractor, by checking and signing the assessment of the contractor for each task and season contracted. - Major Complied -	All sample estate All works performed by the contractors at the estates are checked and verified by the estates' personnel. Projects where tenders are issued by HQ are checked by representative from HQ.	Complied	
4.7 Principle 7: Development of new planting				
4.7 Principle 7: Development of new planting				



Criterio	on / Indicator	Assessment Findings	Compliance
4.7.1.1	Oil palm shall not be planted on land with high biodiversity value unless it is carried out in Complied with the National and/or State Biodiversity Legislation. - Major Complied -	Not applicable in the estate.	N/A
4.7.1.2	No conversion of Environmentally Sensitive Areas (ESAs) to oil palm as required under Peninsular Malaysia's National Physical Plan (NPP) and the Sabah Forest Management Unit under the Sabah Forest Management License Agreement. For Sabah and Sarawak, new planting or replanting of an area 500ha or more requires an EIA. For areas below 500ha but above 100ha, a Proposal for Mitigation Measures (PMM) is required. - Major Complied -		N/A
Criterior	4.7.2: Peat Land		
4.7.2.1	New planting and replanting may be developed and implemented on peat land as per MPOB guidelines on peat land development or industry best practice. - Major Complied -	Not applicable in the estate.	N/A
Criterior	4.7.3: Social and Environmental Impact Assessment (SEIA)		
4.7.3.1	A comprehensive and participatory social and environmental impact assessment shall be conducted prior to establishing new plantings or operations. - Major Complied -	Not applicable in the estate.	N/A
4.7.3.2	SEIAs shall include previous land use or history and involve independent consultation as per national and state regulations,	· ·	N/A



Criterio	on / Indicator	Assessment Findings	Compliance
	via participatory methodology which includes external stakeholders. - Major Complied -		
4.7.3.3	The results of the SEIA shall be incorporated into an appropriate management plan and operational procedures developed, implemented, monitored and reviewed. - Major Complied -	Not applicable in the estate.	N/A
4.7.3.4	Where the development includes smallholder schemes of above 500ha in total or small estates, the impacts and implications of how each scheme or small estate is to be managed should be documented and a plan to manage the impacts developed, implemented, monitored and reviewed. - Minor Complied -	Not applicable in the estate.	N/A
Criterion	4.7.4: Soil and topographic information		
4.7.4.1	Information on soil types shall be adequate to establish the long-term suitability of the land for oil palm cultivation. - Major Complied -	Not applicable in the estate.	N/A
4.7.4.2	Topographic information shall be adequate to guide the planning of planting programmes, drainage and irrigation systems, roads and other infrastructure. - Major Complied -	Not applicable in the estate.	N/A
Criterion	4.7.5: Planting on steep terrain, marginal and fragile soils		
4.7.5.1	Extensive planting on steep terrain, marginal and fragile soils shall be avoided unless permitted by local, state and national	Not applicable in the estate.	N/A



Criterio	on / Indicator	Assessment Findings	Compliance
	laws Major Complied -		
4.7.5.2	Where planting on fragile and marginal soils is proposed, plans shall be developed and implemented to protect them and to minimize adverse impacts (e.g. hydrological) or significantly increased risks (e.g. fire risk) in areas outside the plantation. - Major Complied -	Not applicable in the estate.	N/A
4.7.5.3	Marginal and fragile soils, including excessive gradients and peat soils, shall be identified prior to conversion. - Major Complied -	Not applicable in the estate.	N/A
Criterion	4.7.6: Customary land		
4.7.6.1	No new plantings are established on recognised customary land without the owners' free, prior and informed consent, dealt with through a documented system that enables indigenous peoples, local communities and other stakeholders to express their views through their own representative institutions.	Not applicable in the estate.	N/A
4.7.6.2	- Major Complied -	Not applicable in the estate	NI/A
4.7.0.2	Where new plantings on recognised customary lands are acceptable, management plans and operations should maintain sacred sites.	Not applicable in the estate.	N/A
	- Minor Complied -		
4.7.6.3	Where recognized customary or legally owned lands have been taken-over, the documentary proof of the transfer of rights and of payment or provision of agreed compensation shall be made	Not applicable in the estate.	N/A



Criterio	on / Indicator	Assessment Findings	Compliance
	available Major Complied -		
4.7.6.4	The owner of recognised customary land shall be compensated for any agreed land acquisitions and relinquishment of rights, subject to their free prior informed consent and negotiated agreement. - Major Complied -	Not applicable in the estate.	N/A
4.7.6.5	Identification and assessment of legal and recognised customary rights shall be documented. - Major Complied -	Not applicable in the estate.	N/A
4.7.6.6	A system for identifying people entitled to compensation and for calculating and distributing fair compensation shall be established and implemented. - Major Complied -	Not applicable in the estate.	N/A
4.7.6.7	The process and outcome of any compensation claims shall be documented and made publicly available. - Major Complied -	Not applicable in the estate.	N/A
4.7.6.8	Communities that have lost access and rights to land for plantation expansion should be given opportunities to benefit from the plantation development. - Minor Complied -		N/A



MSPO MS:2530-Part 4 Checklist (Malaysian Sustainable Palm Oil Part 4: General Principles for Palm Oil Mills)

Criterio	on / Indicator	Assessment Findings	Compliance	
4.1 Princ	4.1 Principle 1: Management commitment & responsibility			
Criterion	4.1.1 – Malaysian Sustainable Palm Oil (MSPO) Policy			
4.1.1.1	Policy for the implementation of MSPO shall be established. - Major compliance -	SD Guthrie Berhad has established the policy "Group Sustainability & Quality Policy Statement" signed by the Group Managing Director (Mohamad Helmy Othman Basha), dated 02/12/2019. The implementation of MSPO has been incorporated in the policy.	Complied	
4.1.1.2	The policy shall also emphasize on the commitment to continual improvement with the objective of improving the milling operation. - Major compliance -	SD Guthrie Berhad has established the policy "Group Sustainability & Quality Policy Statement" signed by the Group Managing Director (Mohamad Helmy Othman Basha), dated 02/12/2019. The policy covers commitment to: • Promoting good governance and transparency • Contributing to a better society • Minimizing environmental harm • Delivering sustainability quality. The policy is guided by three main documents i.e.: > Responsible Agriculture Charter > Human Rights Charter > Innovation & Productivity Charter	Complied	
Criterion	4.1.2 – Internal Audit		1	



Criterio	on / Indicator	Assessment Findings	Compliance
4.1.2.1	Internal audit shall be planned and conducted regularly to determine the strong and weak points and potential area for further improvement. - Major compliance -	SD Guthrie Berhad has implemented internal audit procedure outlined in the SD Guthrie Berhad, specifically detailed in the Internal Audit Procedure with Document number: SDP/GSD/SCU/IAP; Revision: 04; Document Date: April 2024. According to this procedure, internal audits are scheduled to occur annually. It has been confirmed that the mill has adhered to this requirement by conducting internal audits on a yearly basis. MSPO Internal Audit was conducted on 07/05/2024 by Sustainability Compliance Unit, Group Sustainability Department. The Internal Audit Report was available for verification.	Complied
4.1.2.2	The internal audit procedures and audit results shall be documented and evaluated, followed by the identification of strengths and root causes of nonconformities, in order to implement the necessary corrective action. - Major compliance -	SD Guthrie Berhad has established internal audit procedures documented in Internal Audit Procedure; Doc number: SDP/GSD/SCU/IAP; Revision: 04; Document Date: April 2024 MSPO Internal Audit was conducted on 07/05/2024 by Sustainability Compliance Unit, Group Sustainability Department. The Internal Audit Report was available for verification. During the assessment, the internal audit team raised 5 Major and 0 Minor Non-Conformities in regard to MSPO Standard. The root cause, correction, corrective action plan and status was available and documented in the document of Sustainability Certification Online Tracking System (SCOTS).	Complied
4.1.2.3	Reports shall be made available to the management for their review. - Major compliance -	The internal audit findings were duly recorded and presented for management review. Estate promptly addressed all findings within the designated timeframe, serving as tangible proof of their responsiveness. The MSPO Internal Audit was conducted on 07/05/2024 by Sustainability Compliance Unit, Group Sustainability Department. The Internal Audit Report was available for management review.	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
Criterion	4.1.3 – Management Review		
4.1.3.1	The management shall periodically review the continuous suitability, adequacy and effectiveness of the requirements for effective implementation of MSPO and decide on any changes, improvement and modification. - Major compliance -	The internal audit report was documented and made available for management review. As evidence, all findings from internal audit were responded by Estate within the acceptable timeframe. Report details as below. MSPO Internal Audit was conducted on 07/05/2024 by Sustainability Compliance Unit, Group Sustainability Department. The Internal Audit Report was available for verification. SD Guthrie Berhad has established SOP for Management Review	Complied
		documented in Standard Operation Manual, Sub-Section 5.6, dated: 25/05/2015. Based on the SOP established, the frequency for management review needs to be carried out at least once a year. – Management Review Meeting conducted on 13/05/2024 at Chersonese POM Meeting Room. The agenda discussed during the meeting as follows:	
		1. Introduction by Chairman	
		2. Results of internal audits covering RSPO MSPO	
		3. Customer feedbacks	
		4. Process performance and product conformity	
		5. Status of preventive and corrective action	
		6. Follow up action from previous Management Review	
		7. Changes that could affect the management system	
		8. Recommendation for improvement	
		9. Complaints and grievances	
		10. Improvement of the effectiveness of the management system and process	
		11. Resource needs	



Criterio	n / Indicator	Assessment Findings	Compliance
Criterion	4.1.4 – Continual Improvement		
4.1.4.1	The action plan for continual improvement shall be based on a consideration of the main social and environmental impact and opportunities for the company. - Major compliance -	The continuous improvement plan has been integrated into various management plans, including the social management plan, pollution prevention plan, waste management plan, OSH plan, water management plan, and others. Continuous improvement plan is such as: 1. Replacement of Manual Punch Card to Face Recognition 2. 5's Implementation at all Station 3. TNB Consumption: • Installation of Primasonic Soot Blower to reduce TNB consumption and increase by-product (PK Shell) 4. Sludge Condensate Oil Recovery System • Product TCO (to reduce oil to effluent) 5. Add emergency door at engine room	Complied
4.1.4.2	The company should establish a system to improve practices in line with new information and techniques; and for disseminating this information throughout the workforce. - Major compliance -	The mill management has implement new techniques for daily attendance record which is Face recognition and thumb print which replace manual punch card.	Complied
4.2 Princ	iple 2: Transparency		
Criterion	Criterion 4.2.1 – Transparency of information and documents relevant to MSPO requirements		
4.2.1.1	The management shall communicate adequate information to other stakeholder on environmental, social and legal issues relevant to sustainable practices in the relevant languages and forms.	SD Guthrie Berhad (formerly known as Sime Darby Plantation Berhad) has developed Standard Operation Manual (SOM) — Procedure for External Communication, Appendix 5.5.3.2, version 1 dated 01/04/2008 to put in place a system to effectively communicate with external interested parties	Complied



Criterio	n / Indicator	Assessment Findings	Compliance
	- Major compliance -	on matters pertaining to performance of the mill. While for procedure related for internal stakeholder was documented in the Sustainable Plantation Management System, Appendix 5, version 1 dated 01/11/2008 under section Flowchart and Procedures on Handling Internal Issues.	
		Timeframe for internal and external communication to provide feedback within two weeks from the date of receipt for communication requiring direct feedback and within one week of the completion of the investigation for communication requiring investigation.	
		The management have communicated the information to the relevant stakeholders during stakeholder meeting. Latest stakeholder meeting conducted on 24/06/2024.	
		In addition, the management has established a mechanism as per Standard Operating Manual (SOM) said above for the relevant stakeholder to request mill information. The audit team found that request made by stakeholders has been response by the mill management within stipulated time frame as stated in the procedure above.	
		For example, according to Department of Environment (DOE) logbook visit dated 15/02/2024, stated the mill was instructed to submit a written application for boiler no. 3 to DOE Taiping. The mill has responded on 15/07/2024 by submitting a written notification for the boiler, air pollution control equipment, and chimney, in accordance with the specifications issued by Director-General of DOE to the DOE Taiping.	
4.2.1.2	Management documents shall be publicly available, except where this is prevented by commercial confidentiality or where disclosure of information would result in negative environmental or social outcomes. - Major compliance -	Mill management documents related to sustainability available during the on-site audit upon request including sustainability policies, procedures, social impact assessment report, land titles, occupational safety & health plan, complaints & grievance records, continuous improvement plan and environmental assessments as well as management action plans.	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		Furthermore, annual sustainability report, sustainability policies, Human Right Charter documents, company statement and global documents are published in the company's website; https://www.sdguthrie.com/sustainability/reports-policies-and-statements/. The website is found accessible for public user.	
		Management also have listed confidential documents such as financial statement, account statements, personal file, stock book and contract agreement.	
Criterion	4.2.2 – Transparent method of communication and consultation		
4.2.2.1	Procedures shall be established for consultation and communication with the relevant stakeholders. - Major compliance -	The management have established a document regarding to Communication to Internal and External Stakeholder under Sustainability Plantation Management System (SPMS) under Appendix 5 Flowchart and Procedure on handling social issues dated 01/11/2008. This document has elaborated the standard procedure under Mill Quality Management System for Mill (MQMS) under dated 01/11/2008.	Complied
4.2.2.2	The management shall nominate management officials at the operating unit responsible for issues related to <i>indicator 1</i> . - Minor compliance -	The mill management has appointed the mill manager, Mr. Bukhari bin Yusof Azuddin as the responsible person for the social issues. The appointment letter dated 01/01/2023 approved by Chief Executive Officer Northern Region (Madam Nik Maziah binti Nik Mustapha).	Complied
4.2.2.3	A list of stakeholders, records of all consultation and communication and records of action taken in response to input from stakeholders shall be properly maintained. - Major compliance -	The POM has established the list of Stakeholders and documented in the List of Stakeholders (FY 2024) updated on 07/05/2024. The stakeholders were categorized as Vendors/Suppliers, Local Community and Other Interested Parties (Government Agencies, School, Hospitals, Balai Polis, OCP etc.) and FFB Supply Chain. Consultation and communication were conducted through written reports and meetings.	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		Any communication, requests, or grievances from external stakeholders were recorded in the stakeholders' minutes meetings, the Suara Kami Platform, and the Whistleblowing Channel. A Stakeholders Meeting was held on 24/06/2024. The minutes of the "Stakeholder Meeting" that was conducted at Chersonese Estate \Hall are available as per the audit.	
Criterion	4.2.3 – Traceability		
4.2.3.1	The management shall commit itself to implement and maintain the requirements for the traceability and shall establish a standard operation procedure for traceability. - Major compliance -	SD Guthrie Berhad (formerly known as Sime Darby Plantation Berhad) has established traceability procedure to be adopted by all operating unit. This procedure documented in the procedure entitled Sustainable Supply Chain and Traceability Procedure for Upstream Malaysia (SDP/GSD/202401/SCCS), dated January 2024. The objectives of the procedure are as below: 1. To ensure that the production and claims of certified sustainable materials adhere to the relevant sustainability certification systems (RSPO Principle and Criteria (P&C), RSPO Supply Chain Certification Standard (SCC) Standard; Malaysian Sustainable Palm Oil (MSPO); International Sustainability and Carbon Certification (ISCC). 2. To provide guidelines for mills producing Technical Grade Oil (GO) on traceability requirements under ISCC requirement for waste & residues materials i.e., Empty Fresh Fruit Bunch (EFB), Palm Oil Mill Effluent (POME) oil and tank residue oil'. "Tank residue oil refers to bottom oil in CPO storage tank that does not meet quality specifications and is not consumable by human/ animal. This oil is classified under ISCC as waste/residues from processing vegetable or animal oil (specification of raw material or crop).	Complied



The above procedure also outlined the process of the FFB delivery and despatch of CPO & PK from the mill.

Example of FFB, CPO and PK records were verified during the audit as below:

> FFB delivery:

a) Supplier: Ladang Kalumpong

Ladang Kalumpong Gedong Division, 34300 Bagan Serai, Perak.

Buyer: Chersonese Palm Oil Mill

34350 Kuala Kurau, Perak Darul Ridzuan.

- b) Fresh Fruit Bunches (FFB)
- c) 10,880 KG
- d) 22/06/2024
- e) DO No: 23945, Lorry No: RM8557KP26
- f) MSPO 688334
- g) 10/01/2023 09/01/2028

> PK delivery:

a) Supplier: Chersonese Palm Oil Mill

34350 Kuala Kurau, Perak Darul Ridzuan.

Buyer: Pxxx (Kxx Lxxxx) - Pxxx Oxx Mxxx Sdn Bhd

Block G4 & G5, Lumut Port Industrial Park, Mukim Acheh, Jalan Lumut, 32000 Sitiawan, Perak.

- b) Palm Kernel (PK) MB
- c) 17,9900 KG
- d) 06/06/2024
- e) DO No: 016760, Lorry No: KDA 9771
- f) RSPO 590800 (Sold as RSPO certified)



Criterio	n / Indicator	Assessment Findings	Compliance
		g) 05/10/2021 to 04/10/2026 (Sold as RSPO certified) > CPO delivery:	
		a) Supplier: Chersonese Palm Oil Mill	
		34350 Kuala Kurau, Perak Darul Ridzuan.	
		Buyer: Wxxxxx Pxxx Pxxxxxxx Sdn Bhd	
		Lot PT 146144, Jalan Sungai Pinang 5/11/KS11, Taman Perindustrian Pulau Indah, Pulau Indah Selangor.	
		b) Crude Palm Oil (CPO)	
		c) 39,750 KG	
		d) 22/06/2024	
		e) DO No: 016792, Lorry No: BQJ 2526	
		f) Not applicable (sold as non-certified)	
		g) Not applicable (sold as non-certified)	
4.2.3.2	The management shall conduct regular inspections on compliance with the established traceability system. - Major compliance -	Management has conducted regular inspection of compliance with the traceability system. Regular inspection on compliance of the system is verified by staff, assistant manager and manager of the mill as verified in the records of CPO & PK despatch as well as FFB received such as weighbridge ticket, daily production record, dispatch chit and summary of FFB received for the month. Furthermore, the periodical monitoring of the compliance of the traceability system against the MSPO Standard is performed through the internal audit by the Group Sustainability Department. It has been verified in the internal audit report for Chersonese POM.	Complied
4.2.3.3	The management shall identify and assign suitable employees	Mill management has identified and assigned person responsible for traceability system. Appointment letters entitled 'Appointment as Person in	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
	to implement and maintain the traceability system. - Minor compliance -	Charge for Environment/Quality Management System' of the appointed person is made available during the audit. Assistant Manager appointed as person in charge for traceability system through appointment letter dated 01/01/2024. The appointed person responsibilities related to MSPO traceability, are clearly outlined in point 10 of the appointment letter.	
4.2.3.4	Records of storage, sales, delivery or transportation of crude palm oil and palm kernel shall be maintained. - Major compliance -	Sustainable Supply Chain and Traceability for Upstream Malaysia ver. 01, dated 12/01/2024 with reference document no. SDP/GSD/2024-02/SCCS is the procedure for traceability. The procedure requires validation of certificate of supplying estates. The procedure had identified critical control points to prevent contamination of non-certified FFB. The current traceability system is Sime Weigh System. The mill maintains the records of CPO/PK storage and recorded in the Daily Production Summary Report. For CPO and PK dispatch, the mill maintains records in Oil Dispatch Summary form. No MSPO certified products were sold since last audit. Sample of CPO and PK was verified in indicator 4.2.3.1.	Complied
4.3 Princ	ciple 3: Compliance to legal requirements		
Criterion	4.3.1 – Regulatory requirements		
4.3.1.1	All operations shall be in compliance with applicable local, state, national and ratified international laws and regulations. - Major compliance -	Chersonese POM continue to comply with the legal requirements. Among the evidence of legal compliance as follows: 1. 'Dandang' – PMD-PK/24110463 – Boiler (PK PMD 80569) - expiry 09/09/2025 2. 'Pengandung Tekanan Tak Berapi' – PMT-PK/24 110428 – Air Receiver Tank (PK PMT 131396) - expiry 09/09/2025	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		 MPOB License 'Menjual dan mengailh PK, CPO, SPO, Membeli dan mengalih FFB, Menyimpan PK, CPO, SPO, Mengilang FFB' – 533667104000 – valid from 1/11/2023 till 31/10/2024 Jabatan Alam Sekitar – License No: 006275, valid until 30/06/2025. Private Installation License – Energy Commision – License No: 2023/01307, valid until 05/04/2025 Diesel – Permit Barang Kawalan Berjadual – Permit No: PBKB/2023/P/A-000264, Validity until – 13/12/2024 	
4.3.1.2	The management shall list all relevant laws related to their operations in a legal requirements register. - Major compliance -	All operating units have Legal & Other Requirements Register (LORR) covering all the necessary regulatory requirements. Refer to Legal Register updated as June 2024 with addition to applicable laws since last assessment as follows: 1. Whistleblower Protection Act 2010 2. Minimum Wages Order 2022, Amendment 2022 3. Fire Services Act 1988 (Act 341) Amendment 2020 4. "Pembangunan Sumber Manusia Berhad" Act 2000 5. Anti-Sexual Harassment Act 2022 6. Employees' Social Security (Amendment) Act 2022 7. Employment Insurance System (EIS) (Amendment) Act 2022 8. Control of Supplies Act 1961 9. Employment (Amendment) Act 2022 10. Garis Panduan Pelan Pengurusan Tandan Kosong Kelapa Sawit 2021 11. Poisons (Amendment) Act 2022 12. Occupational Safety and Health (Amendment) Act 2022	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
4.3.1.3	The legal requirements register shall be updated as and when there are any new amendments or any new regulations coming into force. - Major compliance -	Documented procedure has been established and implemented; refer to Mill Quality Management System, Level 2: Standard Operating Manual, Appendix 5.2.4: Procedure for Legal and Other Requirements dated 10/12/2008. A mechanism to ensure compliance to legal and other requirement has been documented in MQMS (Mill Quality Management System) under Standard Operation Manual distributed to all operating units under SOU 02.	Complied
		Group Sustainability Department (GSD) and respective operating units will undertake the responsibility of identifying, managing, updating, and tracking the legal requirement as well as monitoring the status of legal compliance.	
4.3.1.4	The management should assign a person responsible to monitor compliance and to track update the changes in regulatory requirements. - Minor compliance -	Group Sustainability Department will update the operating regarding any changes on applicable laws to the operating units. The person responsible appointed at the operating units will update the changes in the Legal Register. The Asst. Manager has been appointed as person responsible to monitor any changes to the LORR and update, when necessary, as per appointment letter dated 01/01/2024 signed by the Mill Manager.	Complied
Criterion	4.3.2 – Lands use rights		
4.3.2.1	The management shall ensure that their oil palm milling activities do not diminish the land use rights of other users.	Chersonese POM demonstrated with legal ownership or leases with legal documents.	Complied
	- Major compliance -	Therefore, the mill operations have not diminished the land use rights of other users.	
		Onsite visit verified there no evidence to show that palm oil mill operations had diminished the land use rights of others.	



Criterio	n / Indicator	Assessment Findings	Compliance
4.3.2.2	The management shall provide documents showing legal ownership or lease, history of land tenure and the actual legal use of the land. - Major compliance -	Chersonese POM demonstrated with legal ownership or leases with legal documents.	Complied
		Document review on the copy of land titles were available at the mill office and the title is under Chersonese Estate.	
		Land title no.: 27XXX, State: Perak, District: Kerian Locality: Mukim Kuala Kurau. Lot No: 32XX, File No: PTG.PK.3X/9-XXX.	
		Land title no.: 71XXX, State: Perak, District: Kerian Locality: Mukim Kuala Kurau. Lot No: 46XX, File No: PTG.PK.3X/9-XXX	
		The Quit Rent was paid by Chersonese Estate	
4.3.2.3	Legal parameter boundary markers should be clearly demarcated and visibly maintained on the ground where practicable.	The Chersonese POM was clearly demarcated with parameter fencing and visibly maintained.	Complied
	- Major compliance -		
4.3.2.4	Where there are, or haven been disputes, documented proof of legal acquisition of land and fair compensation that have been or are being made to previous owners and occupants; shall made available and that these should have been accepted with free prior informed consent (FPIC).	There was no land dispute at Chersonese POM. SD Guthrie Berhad has the legal ownership documents as demonstrated by possessing land titles.	N/A
	- Minor compliance -		
Criterion	4.3.3 – Customary rights		
4.3.3.1	Where lands are encumbered by customary rights, the company shall demonstrate that these rights are understood and are not being threatened or reduced.	Not applicable since there is no customary rights. Land has been legally owned by the company and has been verified by the land title.	N/A
	- Major compliance -		



Criterio	on / Indicator		Assessment F	Findings			Compliance
4.3.3.2	Maps of an appropriate scale showing extent of recognized customary rights shall be made available. - Minor compliance -	Not applicable since to owned by the compan					N/A
4.3.3.3	Negotiation and FPIC shall be recorded and copies of the relevant agreements should be made available. - Major compliance -	Not applicable since to owned by the compan					N/A
4.4 Princ	ciple 4: Social responsibility, health, safety and employme	ent condition					
Criterion	1 4.4.1: Social Impact Assessment (SIA)						
4.4.1.1	Social impacts should be identified and plans should be implemented to mitigate the negative impacts and promote the positive ones. - Minor compliance -	SD Guthrie Berhad ha impact from the POM (SIA) Report SOU 2 (assessment conducted plan on Social Impact Assessment during various avenumeeting, OSH meeting Sighted the Managem updated 01/08/2024 Management & Action stakeholder that still in Area of concern Ketua kampung (Encik Jailani) mencadangkan	and documented Chersonese dated d, the operation of Assessment in the ent dated on 01/08 lies such as socilly, trade union meent & Action Platis available as a Plan, sighted the	in the So 14 – 17 unit has of documen 8/2024 whal dialog eting, com an on Soo per auditiere is on	ocial Impa /06/2015. established t of Managa nich also a ue session plaint boc cial Impa t. Verify ue area of	act Assessment Based on the d management gement Plan on iddressing issue in, stakeholder ok and etc. ct Assessment, from the SIA f concern from	Minor Non compliance



Criterio	n / Indicator		Assessme	nt Findin	gs		Compliance
		peruntukan "tanah lot" untuk pekerja kilang oleh SDP		nak			
		Verify the in the minuthe stakeholder meestakeholder also confirmanagement within management stated that management and the However, as at now, to ensure the concern the related stakeholder.	ting dated 20/ irmed that ther the period concer that the concer ere is no action there is no evicent is resolved, a	06/2022. The is no act of two years was raise of the taken was raise of the residence of th	Interview with tion was taken ears. Verify we ded during the ras taken during to follow up hault will be com	n the related from the mill vith the mill previous mill ng that time. as been made	
Criterion	4.4.2: Complaints and grievances						
4.4.2.1	A system for dealing with complaints and grievances shall be established and documented. - Major compliance -	SD Guthrie Berhad has implemented the Complaint Book (Internal), Complaint/Feedback Form (External), and Communication Book (Internal & External) to document communications and complaints. The majority of complaints from internal stakeholders, primarily workers, were related to housing repairs (submitted through OPP Platform), which, according to records, were promptly addressed and resolved by estate management. Sighted the Grievance Response Standard Operating (Version 3.0, date approved on 07/05/2024). The timeline, clause 3.3 for the investigation is guided by the criteria as follow:					Complied
		Criteria	Example of g	rievance	Time	eline	
		Inquiries or confirmation from operating units without interview	•	for inquiries condition repairs,	Non- anonymous	2 weeks	



Criterion / Indicator		Assessment Findin	gs		Compliance
	of witness or review of documents	understanding of wage calculation, requests of transfer			
	Investigations involving interview of complaint and	Does not involve interviews with randomly selected	Non- anonymous	Not more than 4 weeks	
	review of documents (not complex)	workers	Anonymous	Not more than 3 months	
	Investigation involving interview of randomly selected	Harassment or disrespect by supervisor, unfair termination, Fraud,	Non- anonymous and anonymous	Not more than 3 months	
	workers/witness and review of documents	misappropriation, manipulation of documents	unonymous		
	(complex), where the complainant is not disclosed. Complainant gives				
	the name of the alleged. In this case, many group				
	of randomly selected workers will have to be				
	interviewed to validate the allegations, hence,				



Criterio	on / Indicator			Compliance		
		resulting in an extended period of investigations				
4.4.2.2	The system shall be able to resolve dispute in an effective, timely and appropriate manner, which is accepted by all parties. - Major compliance -	and appropriate manner, which is accepted by all parties. Complaint/Feedback Form (External), and Communication Book (Internal &				
		Criteria	Example of grievance	Time		
		Inquiries or confirmation from operating units without interview of witness or review of documents	repatriation, inquiries on housing condition and repairs,	Non- anonymous	2 weeks	
		Investigations involving interview of complaint and		Non- anonymous	Not more than 4 weeks	
		review of documents (not complex)	workers	Anonymous	Not more than 3 months	
		Investigation involving interview of randomly		Non- anonymous	Not more than 3 months	



Criterio	on / Indicator		Assessment Findin	gs	Compliance
		selected workers/witness and review of documents (complex), where the complainant is not disclosed. Complainant gives the name of the alleged. In this case, many group of randomly selected workers will have to be interviewed to validate the allegations, hence, resulting in an extended period of investigations	termination, Fraud, misappropriation, manipulation of documents	and anonymous	
4.4.2.3	A complaint form should be made available at the premises, where employees and affected stakeholders can make complaints. - Minor compliance -	related to the housing action and resolved conducted with the wowas resolved by the mode for the OPP Platfor For Complaint/Feedback management was acknagreed time frame. The	repair (OPP) which base immediately by the PO orkers shows that any conanagement in accepted orm is publicly available ack Form by external stakenowledged by the comple external stakeholder ca	lers among employees were d on the records were taken M management. Interview omplaint was made by them timeframe. Sighted the QR t each of the living quarters. Cholders, action taken by the ainant to be resolved within n file their complain through orm or can direct file in the	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		complaint book. The hotline number and QR Code for Suara Kami is available at mill areas such as at office area, operation area and living quarters.	
4.4.2.4	Employees and surrounding communities should be made aware of its existence and that complaints or suggestions may be made at any time. - Minor compliance -	The awareness on surrounding communities for complaints or suggestion have been given during stakeholder meeting dated 24/06/2024 at Chersonese Estate Hall. The meeting was attended included village head, school representative, OCP supplier, contractor and others. Awareness of complaint and grievance training was conducted for the employees of Chersonese POM was made on 15/01/2024.	Complied
4.4.2.5	Complaints and solutions within the past 24 months shall be documented and be made available to affected stakeholders upon request. - Major compliance -	Record review found that previous complaints and requests for the past 24 months were still available.	Complied
Criterion	4.4.3: Commitment to contribute to local sustainable developme	nt	
4.4.3.1	Palm oil miller should contribute to local development in consultation with the local communities. Where the mill is an integral part of plantation, such contribution to local community development may be regarded as a joint effort by the mill and the plantation. - Minor compliance -	For contribution to local development, the POM management has conducted <i>Bacaan Doa Selamat</i> . The activity was conducted on 19/01/2024 and it involve all management, staffs, workers and their family in Chersonese POM.	Complied
Criterion	4.4.4: Employees safety and health		
4.4.4.1	An occupational safety and health policy and plan which is in line with Occupational Safety and Health Act 1994 and Factories and Machinery Act 1967 (Act 139) shall be documented, effectively communicated and implemented.	SD Guthrie Berhad (Formerly known as Sime Darby Plantation Berhad) have established the Group Policy on Health, Safety & Environment (HSE) Policy Statement signed by the CEO on 05/05/2022. The policy has been	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
	- Major compliance -	communicated to the workers through induction training for new workers, morning briefing and displayed at various notice boards within the estates. The estates have established Safety and Health Management Plan and documented in Environment, Safety and Health Plan FY 2024. The management plan includes the ESH Risk Management, Emergency Response Procedure, Chemical Safety Management, Noise Boundary Monitoring, Health monitoring. The policy was briefed to all workers on 15/01/2024	
4.4.4.2	 The occupational safety and health plan should cover the following: a) A safety and health policy, which is communicated and implemented. b) The risk of all operations shall be assessed and documented. c) An awareness and training programme which includes the following requirements for employees exposed to chemicals used at the palm oil mill: ii. All employees involved are adequately trained on safe working practices; iii. All precautions attached to products should be properly observed and applied; d) The management shall provide the appropriate PPE at the place of work to cover all potentially hazardous operations as identified in the risk assessment and control such as Hazard Identification, Risk Assessment and Risk Control (HIRARC). 	 The occupational safety and health plan cover the following: a) SD Guthrie Berhad (Formerly known as Sime Darby Plantation Berhad) have established the Group Policy on Health, Safety & Environment (HSE) Policy Statement signed by the CEO on 05/05/2022. The policy has been communicated to the staffs and workers through induction training for new workers, morning briefing and displayed at various notice boards within the estate. The policy has been briefed to all 15/01/2024. b) SD Guthrie Berhad have established Standard Operating Procedure for OSH Risk Assessment – UM/HSE/SP/01 dated 09/03/2021. Chersonese POM have conducted risk assessments for all the operations and documented in the Hazard Identification, Risk Assessment, and Risk Control (HIRARC). The assessment covers all main operations and support operations. Among the activities verified in the HIRARC included the processing activities (Press Station, Kernel Plant, Oil Room) and maintenance activities (Workshop) HIRARC is reviewed on annually and as and when there are any accidents that occur in the estate. Verified the latest review of HIRARC dated 06/11/2023 for bund wall inspection and upkeep, 	Complied



Criterion / Indicator	Assessment Findings	Compliance
e) The management shall establish Standard Operating Procedure for handling of chemicals to ensure proper and safe handling and storage in accordance to Occupational Safety Health (Classification Packaging and Labeling) Regulation 1997 Occupational Safety Health (Use and Standard of Exposure of Chemical Hazardous to Health) Regulation 2000.	Chemical Health Risk Assessment was conducted in compliance to the OSHA Act 1994 and the Use and Standard of Exposure of Chemicals Hazardous to Health (USECHH) Regulations 2000 to assess the risks associated to hazardous chemicals used in the estate. The CHRA reports were available in the mill as below: Chersonese POM: The Chemical Health Risk Assessment Report (Ref. Number: HQ/22/ASS/00/00059-2023/43) conducted by MoXXX SafXXX	
f) The management shall appoint responsible person(s) for workers' safety and health. The appointed person(s) of trust shall have knowledge and access to latest national regulations and collective agreements.	(DOSH Registration: HQ/22/ASS/00/00059) on 12/06/2023. Medical Surveillance was conducted for workers exposed to chemicals and welding fumes in the estate as recommended in the CHRA. The medical surveillance was conducted to monitor the level of exposure on	
g) The management shall conduct regular two-way communication with their employees where issues that affect their business such as those related to employees' safety, health and welfare are discussed openly. Records from such meeting shall be kept ant the concerns of employees and any remedial actions taken shall be recorded.	the workers towards the chemicals and fumes. Chersonese POM Medical Surveillance was conducted on 14-22/02/2024 for 41 mill workers, namely welders and lab attendant. Results shows all workers were fit to work. Noise Risk Assessment Report (NRA) was conducted in compliance to Occupational Safety & Health (Noise Exposure) Regulations 2019 in the	
h) Accident and emergency procedures shall exist and instructions shall be clearly understood by all employees.	mill. The NRA Reports were available in the mill as below. 3. Chersonese POM – Assessment conducted on 17-18/05/2023. The assessment report with the assessor registration number:	
 i) Employees trained in First Aid shall be present at all mill operations. First Aid equipment should be available at each worksite. j) Records shall be kept of all accidents and be reviewed 	HQ/09/PEB/00/00021 was available for verification. Audiometric Test was conducted in the mill as per the recommendation in the Noise Risk Assessment as below.	
periodically at quarterly intervals. - Major compliance -	 Chersonese POM Audiometric test was conducted on 19&25/03/2024 for 32 workers identified to be exposed to excessive noise in the mill. Result found that 5 workers were having abnormal audiometric. All 5 workers 	



Criterion / Indicator		Assessment Findings	Compliance
		were sent for medical examination by OHD on 30/04/2024. Found that there is no occupational hearing loss.	
	c)	Chersonese POM have established a training program for employees exposed to chemicals used at the palm oil estates to ensure continuous awareness to the employees. The training was conducted by the Manager, Asst. Manager, and representative from the chemical suppliers to the supervisors and operators. Sighted the	
		Training records as follows:	
		 Safety Day / Chemical Handling – 15/02/2024 	
		• PPE Training: 15/01/2024	
	d)	The mill have provided appropriate PPE to all workers according to the job type and requirements. The PPE given as per HIRARC and PPE matrix.	
		Sighted the PPE issuance records documented in 'PPE Issuance Record' logbook. The PPE issued recorded by workers and job designation.	
	e)	Standard Operating Procedures for Handling of Chemicals were available in several documents such as:	
		 Sime Darby Plantation Berhad, Chemical Safety Management Procedure; Document No.UM/HSE/OCP/04 dated 09/03/2021. 	
	f)	The Mill Manager, En. Bukhari Bin Yusof Azuddin was appointed to be the Chairman of OSH Committee at the mill as stated in the appointment letter dated 01/01/2023 undersigned by the Regional CEO, Northern Region. Mill management has appointed Safety Committee Members consists of OSH Coordinator, Secretary, representatives from Employer and representatives from Employee as per appointment letter by the Estate Manager.	
	g)	The management conducted regular OSH committee meetings on	



Criterion / Indicator	Assessment Findings	Compliance
	quarterly basis and when necessary due to accidents that occur. The meeting discussed issues on employees' safety, health and welfare such as operational risks and health achievement report, estate security, safety compliance by contractors, workplace inspection, legal compliance, safety and health training. Sighted the OSH Meeting Minutes dated as follows:	
	Chersonese POM	
	Quater Meeting Date 03/2023 21/08/2023 04/2023 25/11/2023 01/2024 19/02/2024 02/2024 20/05/2024 h) Accident and Emergency procedures were available in the ESH	
	Management System Manual; Emergency Preparedness & Response Procedures; Doc No: UM/HSE/SP/02 Date 17/11/2021.	
	The mill have established Emergency Response Team lead by the mill Managers. The ERT chart and Fire Extinguisher Map was also available and verified.	
	Emergency Response Training was conducted as below:	
	<u>Chersonese POM</u>	
	ERT Team Fire Handling Competency Training with Fire Brigade – 28/06/2024	
	 i) First aiders were assigned to various workstation at the estates. The mandores and staffs were responsible for first aid boxes at each workstation assigned to them by the management. The first aid box was recently replenished with all stated items available in the box. First Aid trainings were conducted regularly at the mill. The management 	



Criterio	on / Indicator		Assessment Findings	Compliance
			has conducted the internal training for the workers. Sighted the First Aid training was conducted at Chersonese POM on 10/05/2024 for 11 participants conducted by MA.	
		j)	The accident occurred was reviewed on quarterly basis during OSH committee meeting.	
			Chersonese POMThere were two accidents case for the year 2023 reported in the mill. The JKKP 8 form has been submitted to DOSH for the year ending 2023 on 29/01/2024 and documents available for verification.	
Criterion	4.4.5: Employment conditions			
4.4.5.1	The management shall establish a policy on good social practice regarding human rights in respect of industrial harmony. The policy shall be signed by the top management and communicated to the employees. - Major compliance -	ha "G Gr 2/: Th	e good social practices regarding human rights in respect of industrial rmony has been embedded in SD Guthrie Berhad's established policy of roup Sustainability & Quality Policy Statement" which was signed by the oup Managing Director (Mr. Mohamad Helmy Othman Basha), dated 12/2019. e POM management has conducted briefing of policy on 15/01/2024. ghted the photos and attendance list is available as per audit.	Complied
4.4.5.2	The management shall not engage in or support discriminatory practices and shall provide equal opportunity and treatment regardless of race, colour, sex, religion, political opinion, nationality, social origin or any other distinguishing characteristics. - Major compliance -	int inc dis an	cords of employments and interview conducted on-site with sampled ternal and external stakeholders confirmed that the workers and groups cluding local communities, women, and migrant workers have not been scriminated against. This verified as per interview with gender committee d workers representatives and during stakeholders' consultations infirms there is no discriminatory practices occurs in the Chersonese POM.	Complied
4.4.5.3	Management shall ensure that employees' pay and conditions meet legal or industry minimum standards as per Collective Agreements. The living wage should be sufficient to meet basic	inc	sed on agreements and pay slips sighted for sample employees as per dicator 4.4.5.6 below, management has ensured that employees' pay and notitions are in line with the mandatory Minimum Wage Order 2022	Complied



Criterion / Indicator	Assessment Findings	Compliance
needs and provide some discretionary income based on minimum wage.	enforced by the government. Sample of the wages received by the workers is such as follow:	
- Major compliance -	1. Employee Number: 0000267xxx	
	• May: RM 1,650.43	
	 June: RM 1,456.56 (22 working days) 	
	• July: RM 1,510.85	
	2. Employee Number: 0000xxx708	
	• May: RM 2,139.09	
	• June: RM 1,662.23	
	• July: RM 2,686.68	
	3. Employee Number: 0000053XXX	
	• May: RM 2,572.64	
	• June: RM 2,602.27	
	• July: RM 2,859.39	
	4. Employee Number: 0000165xxx	
	May: RM 2988.90	
	• June: RM 2497.25	
	• July: RM 2789.66	
	5. Employee Number: 0000xxx627	
	May: RM 2639.38	
	• June: RM 2291.32	
	• July: RM 2720.03	



Criterio	on / Indicator	Assessment Findings	Compliance
		6. Employee Number: 0000xxx159	
		May: RM 2602.58	
		• June: RM 2528.05	
		• July: RM 2498.86	
		7. Employee Number: 0000xxx403	
		• May: RM 2879.45	
		• June: RM 2386.35	
		• July: RM 2653.99	
		8. Employee Number: 0000xxx187	
		May: - (not yet employed)	
		June: - (not yet employed)	
		July: 1,209.31 (15 working days, new worker)	
		9. Employee Number: 0000xxx990	
		• May: RM 2805.83	
		• June: RM 2650.66	
		• July: RM 2787.48	
4.4.5.4	Management should ensure employees of contractors are paid based on legal or industry minimum standards according to the employment contract agreed between the contractor and his employee.	The estate kept records of contractor's workers agreement (Mxx Exxxxxxxxx – Rubbish collection and drain cleaning). Attendance and pay slips for sample workers is available and in compliance as per stated in the Minimum Wages Order. Sample workers is such as follows:	Complied
	- Minor compliance -	a. Axxxxx Nxxxxx A/L Mxxxxxxxxxx	
		b. Axx Gxxxx Bin Sxxxxx	
		c. Axxxx Sxxxxx Bin Hxxxxx	



Criterio	on / Indicator	Assessment Findings	Compliance
		d. Sxxxxx A/L Mxxxxxxx	
4.4.5.5	The management shall establish records that provide an accurate overview of all employees (including seasonal workers and subcontracted workers on the premises). The records should contain full names, gender, date of birth, date of entry, a job description, wage and the period of employment. - Major compliance -	The established records of Employee Masterlist which available as a database in computerized SEMUA System able to provide accurate account of all employees including their particulars of full names, gender, date of birth, date joined company, wages grade and position etc.	Complied
4.4.5.6	All employees shall be provided with fair contracts that have been signed by both employee and employer. A copy of employment contract shall be made available for each and every employee indicated in the employment records. - Major compliance -	Copies of fair contracts that have been signed by both employee and employer were provided to each employee. Verify from the interview with the workers, the estate has given their copy of contract agreement with them and they are aware and understand the content of their contract agreement. Sample as follow: 1. Employee Number: 0000267xxx 2. Employee Number: 0000xxx708 3. Employee Number: 000053XXX 4. Employee Number: 0000165xxx 5. Employee Number: 0000xxx627 6. Employee Number: 0000xxx159 7. Employee Number: 0000xxx403 8. Employee Number: 0000xxx187 9. Employee Number: 0000xxx990	Complied
4.4.5.7	The management shall establish a time recording system that makes working hours and overtime transparent for both the employees and employers. - Major compliance -	Attendance (out-turn) and work hours (normal time & overtime) recording system established in both manual and computerized using face recognition and thumb print system which makes working hours and overtime transparent for both employees and employer. The monitoring of time	Complied



Criterio	n / Indicator	Assessment Findings	Compliance
		recording system was monitor through the system of Upstream Automation – Clock in/Out Report. Sighted the report of Mill Daily Attendance Report for April 2024 is available as per audit	
4.4.5.8	The working hours and breaks of the individual worker indicated in the time records shall comply with legal regulations and collective agreements. Overtime shall be mutually agreed upon and shall meet the legal requirements applicable. - Major compliance -	Interview with the workers, verify that they are all aware with the working hour and break in the mill. Attendance (out-turn) and work hours (normal time & overtime) recording system established in both manual and computerized using face recognition and thumb print system which makes working hours and overtime transparent for both employees and employer. The mill has also conducted a refresher training to all workers regarding the working hours and overtime. Sighted the training record of "Contract agreement and Wages" on 15/01/2024 at Chersonese POM Meeting Room	Complied
4.4.5.9	Wages and overtime payment documented on the pay slips shall be in line with legal regulations and collective agreements. - Major compliance -	Interview with the workers, verify that they are all aware with the working hour and break in the mill and also know how to calculate their wages and overtime payment. Wages and overtimes were paid based on the using face recognition and Thumb Print System. Hours of overtime is clearly recorded in the payment slips and payment of overtime was paid according to the Employment Act. Sighted the Mill Daily Attendance Report for April 2024 shows the amount overtime for each worker as per audit	Complied
4.4.5.10	Other forms of social benefits should be offered by the employer to employees, their families or community such as incentives for good work performance, bonus payment, support of professional development, medical care provisions and improvement of social surroundings. - Minor compliance -	The management has contributed 10kg of rice once every 2 months for all their workers. Apart from that, all the workers are provided with free medical facilities. In additional, all the workers are entitled with the phone allowance of RM5 for every month for and insurance subsidy worth RM13. Local workers were also given RM 100 for Hari Raya festive token	Complied
4.4.5.11	In cases where on-site living quarters are provided, these quarters shall be habitable and have basic amenities and facilities.	All workers are provided with free housing facilities that included basic amenities such as clean water, community hall, sport facilities, etc. were provided to the workers. Electricity which is obtained from the national grid.	Complied



Criterio	n / Indicator	Assessment Findings	Compliance
	- Major compliance -	The housing condition was in accordance with the Workers' Minimum Standards Housing and Amenities Act 1990 (Act 446). Weekly inspections by Assistant Manager were done to ensure cleanliness of the housing. Verify the living quarters is in good and satisfactory condition. Interview with the workers verify that they are aware on how to make complaint regarding house amenities and facilities using the OPP platform. Latest inspection was conducted on 03/08/2024 and 27/07/2024.	
4.4.5.12	The management shall establish a policy to prevent all forms of sexual harassment and violence at the workplace. - Major compliance -	The management have already established the Sexual Harassment Policy under Human Rights Charter revised 2020. The management has also established Term of Reference for Gender Representatives and Gender Committees on March 2021. The meeting was conducted minimum every 3 months based on the Gender Committee Guidelines, Version 2.0 dated January 2024. The Gender meeting in Chersonese POM was conducted on 26/06/2024. Verify from the interview with the gender committee representative and females workers, verify there is no issues of sexual harassment have been and confirmed. The mill management has also conducted training WAO (<i>Pertubuhan Pertolongan Wanita</i>) together with gender committee on 07/05/2024. Sighted the "Gender committee first coaching" training record is available as per audit	Complied
4.4.5.13	The management shall respect the right of all employees to form and join trade union and allow workers' own representative(s) to facilitate collective bargain in accordance with applicable laws and regulations. Employees shall be given freedom to join trade unions relevant to the industry or organize themselves for collective bargaining. Employees shall have the right to organize and negotiate their work conditions. Employees exercising this right should not be discriminated against or suffer repercussions.	Policy to respect the rights of all employees has been embedded in SD Guthrie Berhad established policy of "Group Sustainability & Quality Policy Statement" which was signed by the Group Managing Director (Mr. Mohamad Helmy Othman Basha), dated 2/12/2019. During interview with the workers, verify the worker were given freedom to associate and bargain collectively with company and to organize among themselves through association meetings as per sample sighted as per sample latest minutes of meeting between Management and NUPW representatives. Union Meeting sighted in Chersonese POM dated 18/07/2024 and Social Dialogue was	Complied



Criterio	on / Indicator	Assessment Findings		Compliance			
	- Major compliance -	conducted on 25/07/2024. Stakeholder consultati representative confirms there is no issues reported to the					
4.4.5.14	4.5.14 Children and young persons shall not be employed or exploited. The minimum age shall comply with local, state and national legislation Major compliance - Policy to protect children and young person has been embedded in Guthrie Berhad's established policy of "Group Sustainability & Quality Policy Statement" which was signed by the Group Managing Director (Mohamad Helmy Othman Basha), dated 02/12/2019. Based on interview, sight inspection and sighted records of worker's database, the is no young person below 18 years old were employed within all operation units within SOU 2.						
Criterion	4.4.6: Training and competency						
4.4.6.1	All employees and contractors shall be appropriately trained. A training programme shall include regular assessment of training	Chersonese POM have established a training program for on the training need analysis conducted on a yearly basis	Complied				
	needs and documentation, including records of training.	Records of trainings were maintained by the estates as b	sis conducted on a yearly basis.				
	- Major compliance -	<u>Chersonese POM</u>					
		Training	Date				
		Schedule Waste Management Refresher Training	26/07/2024				
		ILO and Safety Training	01/08/2024				
		Contractor Management Training	05/01/2024				
		Fire Drill, Emergency Training with Fire Brigade	28/06/2024				
		Hearing Conservation Training	15/07/2024				
		Tractor Operator Safety Training PPE, HIRARC, ILO, Grievance Channel, Social	21-22/02/2024 15/01/2024				
		Dialogue, Sexual Harassment, Medical Access,	15/01/2024				
		Contract Agreement, Wages and Policy Briefing					
		Safety Day – Chemical Handling Training	12/02/2024				



Criterio	on / Indicator	Assessment Findings	Compliance		
4.4.6.2	Training needs of individual employees shall be identified prior to the planning and implementation of the training programmes in order to provide the specific skill and competency required to all employees based on their job description. - Major compliance -	Chersonese POM have conducted training need analysis for all employees, management and contractors. The training need analysis was conducted based on the job designation and training required by the job type which is incorporated in the training plan for Chersonese POM 2024. Sample of training plan is as the following: 1. Schedule Waste Management 2. PPE Training 3. Hearing Conservation Training 4. HCV Training 5. Fire Drill Training 6. COBC Training 7. Sexual Harassment Briefing 8. Payslip Training 9. OSH Committee Function & Responsibility + Workplace Inspection Training	Complied		
4.4.6.3			Complied		
4.5 Princ	ciple 5: Environment, natural resources, biodiversity and e	ecosystem services			
Criterion	4.5.1: Environmental Management Plan				
4.5.1.1					



Criterio	on / Indicator	Assessment Findings	Compliance
	established, effectively communicated and implemented. - Major compliance -	Chief Executive Officer Upstream Malaysia. the policy among others states that the company is committed to protecting the environment and conserving biodiversity through sustainable development. This is policy is prominently displayed in the office along with other company's policies.	
		Besides that, the mill management has established an Environment Management Plan for year 2024. This plan incorporates the Waste Management Plan, Water Management Plan, Energy Management Plan and Pollution Prevention Plan.	
		The policy and plan have been communicated through briefing conducted to the workers on 15 and 22/01/2024. Briefing record, attendance and photo were provided during the audit.	
		Based on the site visit conducted for samples mill activity, environmental management plan related to the process were found effectively implemented as per mitigation measure.	
4.5.1.2	The environmental management plan shall cover the following: a) An environmental policy and objectives;b) The aspects and impacts analysis of all operations	All operating unit in SD Guthrie Berhad adopted with environment policy as mentioned in indicator 4.5.1.1. The mill has established environmental management plan based on aspect and impacts analysis conducted.	Complied
	- Major compliance -	The environmental management plan was established based on Environmental Aspect Impact Identification and Environmental Impact Evaluation conducted and documented in Environment Management Plan.	
		Mill management has established the Environment Management Plan for year 2024. The environment management plan has covered, among others, the following:	
		- Energy Management Plan	
		- Pollution Prevention Plan	
		- Waste Management Plan	



Criterio	on / Indicator		Asses	sment Findings		Compliance	
		operation un	The environment aspect impact analysis has been established for all operation under documents entitled Environmental Impact Evaluation Form. Latest revision for EIA was on 01/01/2024 for all mill activity.				
4.5.1.3	An environmental improvement plan to mitigate the negative impacts and to promote the positive ones, shall be developed, implemented and monitored. - Major compliance -	impacts and t and monitored details the n	te the negative ly implemented magement Plan ites the Water ention Plan and in below:	Complied			
		Category Domestic Waste	Types/Location Rubbish (Workers	Action Provides adequate dustbins at the mill and	Frequency Ongoing		
			Housing Complex, Office, Workshop, Store,	collection	Annually		
			Shop)	Collection of domestic wate Monitoring of linesite	3 times per week Weekly		
			Sewage	Provides adequate washrooms and toilets at office and linesite	When required		
				Arrange for sewage disposal by local authority	When necessary		
		Scheduled Waste	Spent lubricants oil/hydraulic oil/mineral oil- water	Collect and record scheduled waste item.	Not more than 180 days or 20mt after		



Criterio	on / Indicator	Assessment Findings	Compliance
		emulsion/spent hexane Used batteries/ used lamps Contaminated rags, plastics, papers or filters Site visit conducted on samples of mill activity, found that environmental management plan related to the process were implemented and mitigate the negative impacts in mill.	
4.5.1.4	A programme to promote the positive impacts should be included in the continual improvement plan. - Minor compliance -	A programmed to promote the positive impact has been included in the continual improvement plan as evident in document entitled Waste Management Plan FY 2024. Objectives, category, types/location, action, frequency and person in charge were included in the plan for monitoring the progress. Among the plan to promote positive impact as follows: Collection and application of EFB at estate area. Steam turbines convert the dry steam use for electricity. Dry shell used back for boiler fuel combustion. Dry fiber used back for boiler fuel combustion. Mill to have water treatment plant for cleaning process.	Complied
4.5.1.5	An awareness and training programme shall be established and implemented to ensure that employees understand the policy, objectives and management plans and are working towards achieving objectives. - Major compliance -	An awareness and training programme for environment in order to ensure that employees understand the policy and management plan are available in Training Plan FY2024 Chersonese POM. Among training specific to the environment conducted in the mill are as follows:	Complied



	1 ,	 Schedule waste management training that was conducted on 26/07/2024. Environment training that was conducted on 01/08/2024. 				
The management shall organize regular meetings with workers where concerns of workers about the environmental quality are discussed. - Major compliance -	in minutes of meeting. Example of age Matters rela Effluent tre Schedule w Interview with environment m	Complied				
4.5.2: Efficiency of energy use and use of renewable energy						
Consumption of non-renewable energy shall be optimized and closely monitored by establishing baseline values and trends shall be observed within appropriate timeframe. There should be a plan to assess the usage of non-renewable energy including fossil fuel, electricity in the operations over the base period - Major compliance -	tabulate the ra of their operati Year Year 2023 The monitorin baseline param Year	tio against the FFB procons. Diesel, (MT) FFE 127,473.50 167, g can conclude that the reter limit. Power Consumption (NB)	eessing to determand to determand to determand to describe the diesel consumer (MT)	el / FFB (MT) 0.76 mption below the	Complied	
44 (((((((((((((((((((- Major compliance - - S.2: Efficiency of energy use and use of renewable energy Consumption of non-renewable energy shall be optimized and closely monitored by establishing baseline values and trends shall be observed within appropriate timeframe. There should be a plan to assess the usage of non-renewable energy including fossil fuel, electricity in the operations over the base period	in minutes of meeting. Example of age Matters rela Effluent tre Schedule w Interview with environment m workers as wel Schedule workers as wel Schedule workers as wel Schedule workers as wel Schedule workers as wel The managem tabulate the ra of their operations over the base period Major compliance - in minutes of meeting. Example of age Matters rela Schedule workers as wel The managem tabulate the ra of their operations over the base period The monitoring baseline param	in minutes of Environmental Performation meeting. Example of agenda discussed during the Matters related to environment. Effluent treatment plan. Schedule waste at workplace. Interview with employee that attend environment meeting is a platform used workers as well. Schedule waste at workplace. Interview with employee that attend environment meeting is a platform used workers as well. The management has recorded the fortable that the ratio against the FFB proof of their operations. The management has recorded the fortable that the ratio against the FFB proof of their operations. Year Diesel, (MT) FFE Year 2023 127,473.50 167, The monitoring can conclude that the baseline parameter limit. Year Power Consumption (NB)	in minutes of Environmental Performance Monitoring meeting. Example of agenda discussed during the meeting are a Matters related to environment. Effluent treatment plan. Schedule waste at workplace. Interview with employee that attend above meeting environment meeting is a platform used for providing to workers as well. Schedule waste at workplace. Interview with employee that attend above meeting environment meeting is a platform used for providing to workers as well. The management has recorded the following range of tabulate the ratio against the FFB processing to determ of their operations. Year Diesel, (MT) FFB (MT) Diesel Year 2023 127,473.50 167,406.01 The monitoring can conclude that the diesel consubaseline parameter limit. Year Power Consumption FFB (MT)	in minutes of Environmental Performance Monitoring Committee (EPMC) meeting. Example of agenda discussed during the meeting are as below: Matters related to environment. Effluent treatment plan. Schedule waste at workplace. Interview with employee that attend above meeting indicates that, the environment meeting is a platform used for providing training to staffs and workers as well. The management has recorded the following range of diesel data and closely monitored by establishing baseline values and trends shall be observed within appropriate timeframe. There should be a plan to assess the usage of non-renewable energy including fossil fuel, electricity in the operations over the base period Major compliance - The monitoring can conclude that the diesel consumption below the baseline parameter limit. Year Power Consumption FFB (MT) kWh / FFB (MT) (NB)	



Criterio	Criterion / Indicator		Assessm	ent Findings		Compliance	
			The monitoring can conclude that the electricity consumption below the passeline parameter limit. Besides that, plan to assess usage of diesel is available in Energy Management Plan for year 2024. Example of plan are as follows:				
		Category					
		Electricity					
		Diesel	Transport machineries	Preventive maintenance programme for mill vehicle	Annually		
4.5.2.2	Palm oil millers shall estimate the direct usage of non-renewable energy for their operations, including fossil fuel, and electricity to determine energy efficiency of their operations. - Major compliance -	operations, ir of their oper transport and budgets. Ver	The estimate for the direct usage of non-renewable energy for mill operations, including diesel and electricity, to determine energy efficiency of their operations inclusive of fuel use by contractors, including all transport and machinery operations was available in the mill yearly budgets. Verification on mill budget for year 2024 confirms that the estimation of non-renewable energy is documented.				
4.5.2.3	The use of renewable energy should be applied where possible.		During audit, it was sighted the renewable energy was implemented in the mill area such as:				
	- Minor compliance -	Steam tur	 Steam turbines convert the dry steam use for electricity. 				
		Dry shell	Dry shell used back for boiler fuel combustion.				
		Dry fiber	Dry fiber used back for boiler fuel combustion.				
			The energy above has recorded for their monitoring purposely to enhance their operation. Sighted the evidence:				
		- Boiler log	sheet				



Criterio	Criterion / Indicator		Assessment Findings		
		- Turbine log she	eet		
Criterion	4.5.3: Waste management and disposal				
4.5.3.1	All waste products and sources of pollution shall be identified and documented. - Major compliance -	Management Plan I of source identifica	TY 2024. Inside the plan, the tion and type of scheduled vermill operations are as follows: Item	Sources Workshop and laboratory activities Workshop, office and linesite Workshop and office	Complied
		Domestic Waste	Rubbish Sewage	Line site/office & mill complex Line site/office & mill complex	
		Industrial Waste	Fiber and Shell EFB Boiler Ash	Mill process area EFB station. Mill process area	



Criterio	on / Indicator		Assessment	: Findings	Compliance
4.5.3.2	A waste management plan shall be developed and implemented, to avoid or reduce pollution. The waste management plan should include measure for: a) Identifying and monitoring sources of waste and pollution. b) Improving the efficiency and recycling potential of mill byproducts by converting them into value-added products. - Major compliance -	reduce pollur Plan FY 2020 waste and operations. The other waste and product successive application and During site effectively in pollur pollur product successive p	tion. This has been verified 4. The documents have cla action or program for h raste generated are from olymer solutions and ash s mill also included in the h as EFB, the mill suppl is to maintain moisture and visit, the audit team four mplemented. Furthermore ored in the SW store. Exam Item Spent lubricants oil/hydraulic oil/mineral oil-water emulsion/spent hexane Used batteries/ used lamps	nd that waste management plan is , verified that all scheduled waste pple of the plan are as follows: Action Collect and record scheduled	Complied
		Industrial Waste	Shell and Fibre	Monitoring usage, stock and sales.	
		vvaste	EFB	Monitoring of collection and application	



Criterio	on / Indicator	Assessment Findings	Compliance
4.5.3.3	The palm oil mill management shall establish Standard Operating Procedure for handling of used chemicals that are classified under Environmental Quality Regulations (Scheduled Waste) 2005, Environmental Quality Act, 1974 to ensure proper and safe handling, storage and disposal. Scheduled waste shall be disposed as per Environmental Quality Act 1974 (Scheduled Waste) Regulations, 2005 - Major compliance -	Standard Operating Procedure (SOP) for Scheduled Waste disposal is established and implemented. Details as provided in SDP MQMS Standard Operating Procedure Section VII- Scheduled Waste (Hazardous Waste) Management ref no. SD/SDP/PSQM (ESH)/203- EN1 dated May 2022. The SOP established with objective to ensure proper and safe handling, storage, and disposal of scheduled waste. The mill management has taken actions such as training provided to workshop personnel on schedule waste awareness, all schedule waste generated in the workshop been collected and placed in SW store as verified during site visit and interview with the Foremen. Verification during site visit has confirmed that schedule waste is labelling according to 3rd Schedule of Environmental Quality (Scheduled Waste) Regulation 2005. This has been verified during site visit by the audit team. The labelling of schedule waste consists of the following information required in the 3rd Schedule of Environmental Quality (Scheduled Waste) Regulation 2005: • Date of waste generate • Name of waste generator • Address of waste generator • Telephone number of waste generator	Compliance
		 Telephone number of waste generator Schedule waste code and warning signage of the schedule waste 	
		In addition, the audit team found that inventory of schedule waste from August 2023 to July 2024 is made available for verification during the audit. Inventory of schedule waste was reported online in eSwis system which is developed by DOE and submitted by the mill on monthly basis. Schedule waste consists of SW110, SW306, SW322, SW409 and SW410 were disposed to the approved contractor by DOE, Pxxxxx Fxxxx (Ixxx) Sdn Bhd.	



Criterio	n / Indicator	Assessment Findings	Compliance
		Consignment Note dated 18/03/2024 were made available during the audit as evident of disposal schedule waste generated by the mill within 180 days.	
4.5.3.4	Domestic waste should be disposed as such to minimize the risk of contamination of the environment and watercourse. - Minor compliance -	Mill worker quarters are located within estate housing area. Domestic waste generated from workers quarters and mill complex disposed by district council at Majlis Daerah Kerian (MDK) landfill. Collection is made from a centralized point accumulated internally by the estate management from the living quarters and office complex. Frequency of collection domestic waste is 2 or 3 times per week. The disposal of domestic waste was guided by procedures entitled SDP - Waste Management Procedures for Upstream Malaysia ref SD/SDP/GSD/HSE/0522/01 dated May 2022. The risk of contamination has been minimized through this system. Verification during audit found that no other waste such as SW and industrial waste is found dumped in the dustbin.	Complied
Criterion	4.5.4: Reduction of pollution and emission including greenhouse	gas	
4.5.4.1	An assessment of all polluting activities shall be conducted, including greenhouse gas emissions, particulate and soot emissions, scheduled wastes, solid wastes and effluent. - Major compliance -	An assessment of all polluting activities is recorded in Pollution Prevention Plan and Waste Management Plan FY 2024. Assessment of identified polluting activities is being conducted and monitored, inclusive of gaseous emissions, particulate / soot emissions and effluent. 'Pollution prevention plan and waste management action plan' is used to identify the waste products and sources of pollution is in place and is being reviewed and implemented accordingly. Among others action been taken by the mill are as follows: • Scheduled wastes – disposed to Penxxx Flxxx (Ipoh) Sdn Bhd within 180 days. • Domestic wastes are disposed to Majlis Daerah Kerian (MDK) landfill.	Complied
		Full compliance to zero burning practice.	



Criterio	on / Indicator	Assessment Findings	Compliance
		• Effluent Discharge which is monitored daily. The mill is also equipped with a Continuous Emission Monitoring System (CEMS). During the audit, it was verified that the condition of the CEMS was found to be in functional condition. Data from the stack is connected online to DOE's office. Boiler smoke emission data were found to be within the DOE limit.	
		In addition, the Report on Isokinetic Monitoring of Boiler (Reference report: L-PG-AC2406CSD-0573, Monitoring date: 14/06/2024, Reporting date: 24/06/2024) was reviewed. The sampling and analysis were carried out by XX Laboratories (M) Sdn Bhd, focusing on parameters like Dust Particulate Concentration and Carbon Monoxide. Conducted annually, the monitoring results showed that the dust particulate concentration was well below the permissible limit of 150mg/m3 under Environmental Quality (Clean Air) Regulations, 2014.	
		Moreover, the Report on Ambient Air Quality Monitoring (Reference no.: L-PG-AC2406CSD-0572, Monitoring date: 13 to 14/06/2024, Reporting date: 24/06/2024) were reviewed which is covering an open space area near to the laboratory. This round of ambient air quality monitoring showed that the 24-hour average concentration of total suspended particulate (TSP) was 48 $\mu g/m^3$, which complies with the permissible limit of 260 $\mu g/m^3$ stipulated under the Malaysian Ambient Air Quality Standard.	
4.5.4.2	An action plan to reduce identified significant pollutants and emissions shall be established and implemented. - Major compliance -	An action plan to reduce identified significant pollutants and emission has been established and available during the audit for verification. This has been verified in the document entitled Pollution Prevention Plan and Waste Management Plan FY 2024. Action plan for the identified pollution source is currently being	Complied
		implemented as per in the above document. In addition, site inspection to the workers areas as well as production	



Criterio	n / Indicator	Assessn	nent Findings		Compliance
		compound confirms that scheduled Schedule waste consists of SW11 were disposed to the approved co Consignment Note dated 18/03/20 as evident of disposal schedule was	0, SW306, SW322, SW409 and S ntractor by DOE, Pxxxxx (Ixxx) Sd 024 were made available during the	SW410 In Bhd.	
		Chersonese POM is operating base until 30/06/2025) and compliand 006275).			
		Results of BOD from effluent to Quarterly Return Form on a 3 mor were verified submitted on 08/07/	nthly basis. Latest Quarterly Return	_	
4.5.4.3	Palm oil mill effluent (POME) shall be treated to ensure compliance with standards as stipulated in the relevant Environmental Quality (Prescribed Premises) (Crude Palm Oil) Regulations 1977. POME discharge limits and method should be in accordance with the respective state and national policies	The final discharge permitted und into the water course (i.e. Kurau r quality monitoring, where water Maximum capacity allowed at dischas recommended by DOE in 'Jadua'	iver). The mill has conducted the samples were taken at final discharge point is not more than 45 m ³ /	water harge. /hour,	Complied
	and regulations Major compliance -	Verification from the documents sampled on a monthly basis and for	_		
		For effluent discharge, the POM has submitted Quarterly Return Form to DOE. Result submitted is meeting <i>Jadual Pematuhan</i> (License No.: JP 006275). Latest Quarterly Returned Form (JAS.ATP.600-3/1/32) for the second quarter (1 April until 31 June) 2024, and first quarter (1 January until 31 March) 2024 were verified and available during the audit.			
		Latest result for final discharge is obtained on 23/06/2024 as below:			
		Parameters	Results		
		pH (25oC) BOD (mg/L)	8.80 42		



Criterio	Criterion / Indicator		Assessm	ent Finding	S		Compliance
		SS (mg/ O&G (mg AN Total Nitrogen	/L)		220 2 <1 40		
Criterior	4.5.5: Natural water resources						
4.5.5.1	The management shall establish water management plans to maintain the quality and availability of natural water resources (surface and ground water). The water management plan may include: a) Assessment of water usage and sources. b) Monitoring of outgoing water which may have negative impacts into the natural waterways at a frequency that reflects the mill's current activities. c) Ways to optimize water and nutrient usage and reduce wastage (e.g. having in place systems for re-use, night application, maintenance of equipment to reduce leakage, collection of rainwater, etc.). - Major compliance -	treatment plant a Water contingent To reduce water a. The assessment Chersonese POI government's Le operation as the damage machine at all mill station the audit, showi 0.92m³/mt. b. Monitoring of out compliance sche are sent to the la	er usage for and water samely plan during usage. of water usage. of water usage. M. The dome mbaga Air Pernatural water sery. Treated water was a Records of water is dule. Water saturation water is dule. Water saturation at SD monitoring records.	operation/propling point. dry season arge and source estic water rak (LAP). This source in the nater is only us water usage water usage ray conducted events from us of Guthrie Reseord, dated 01 e results as be ungai Kurau	es of supply was desupply comes from its includes water us includes water us inill area is saline and sed for cleaning provere made available atio as of June 202 yery 3 months according to the second of the secon	water lution. one by m the sed for d could ocesses during 24 was ding to stream halysis. amples	Complied



Criterio	on / Indicator			Assessment Finding	s	Compliance
4.5.5.2	Where open discharge of POME into water course is practiced, mills should undertake to gradually phase it out in accordance to the applicable state or national regulations.	The	Ways to optimiz outlined in the m provided to the steps to conserve briefing as docu event of supply of purchase water domestic needs.	6.58 <1 116 14 <1 3.60 0.048 ove, the results are within the water and nutrient usage ill's Water Management Plar staff and workers to ensure water. This training is comented in the morning brilisruptions from Lembaga Air from Lembaga Air Perak opermitted under the 'Jadual et (i.e. Kurau river). There is od. However, the mill has contact the staff and the contact the staff and the contact the 'Jadual et (i.e. Kurau river). There is od. However, the mill has contact the 'Jadual et (i.e. Kurau river).	e and reduce wastage are a FY 2024. Training will be they take the necessary conducted during morning efing record book. In the ir Perak (LAP), the mill will (LAP) for operational or Pematuhan' is channelled no planning of phasing out	Complied
	- Major compliance -	mo are ma cap	nitoring, where we submitted to Dinaged to keep the pacity allowed at	ater samples were taken at one of the country and the country	final discharge. The results on the records, the mill of 100 mg/L, and maximum ore than 45 m3/hour, as	
4.6 Princ	iple 6: Best Practices					
Criterion	4.6.1: Mill Management					



Criterio	on / Indicator	Assessment Findings	Compliance
4.6.1.1	Standard operating procedures shall be appropriately documented and consistently implemented and monitored. - Major compliance -	The mill processing system is documented in the Mill Quality Management System MQMS (Reference no.: MQMS/SOP/08; Version: 1; Dated 01/11/2008; Issue no.: 1) and Standard Operation Manual from Palm Oil Mill (Reference no.: MQMS/SOM/08; Version: 1; Dated 01/11/2008; Issue no.: 1). These documents provide guidelines and standards in the mill operations. The Standard Operating procedure (SOP) described details from: • The reception, sterilization, threshing, pressing. • Clarification, depericarping (nut polishing) station • Effluent, laboratory, workshop, dispatches etc. SD Guthrie Berhad has established a system to monitor the mill operation. The Structured Oil Recovery Assessment (SORA) and Performance Monitoring Unit (PMU) visits the operating units on timely basis. Their reports cover on all aspect of operation where they rate the performance of the mill. Latest SORA visit was conducted on 20 – 24/05/2024. Contents of the Mill Manual and SOP were disseminated to the workers through: • Morning muster	Compliance
		Mill weekly briefingsTraining	
		The Mill Manuals and SOP are also kept in the administration office to facilitate reference by any interested parties. Site inspection and interview with workers confirmed that the SOP had been implemented and the employees understood the requirements of the SOP. In addition, there are also manuals available within the industry and MPOB that are used as guidelines.	



Criterio	n / Indicator	Assessment Findings	Compliance
4.6.1.2	All palm oil mills shall implement best practices. - Major compliance -	A mechanism on checking the consistency of mill implementation of their procedures were in place. Among the mechanism such as Structured Oil Recovery Assessment (SORA) visit, and Internal Audit. Sample of records were verified: a. SORA visit report dated 20 – 24/05/2023.	Complied
		b. Internal audit report dated 07/05/2024. The monitoring of mill processes is overseen by shift supervision, led by	
		assistant mill managers. All process parameters are documented and consolidated in a daily report. External monitoring is conducted through visits by the Regional General Manager. This oversight aims to ensure compliance with policies and procedures related to mill operations, financial matters, occupational safety, and health (OSH), and welfare.	
Criterion	4.6.2: Economic and financial viability plan		
4.6.2.1	A documented business or management plan shall be established to demonstrate attention to economic and financial viability through long-term management planning. - Major compliance -	The mill showed its commitment to long term sustainability and improvements through a capital expenditure program. The management has forecasted 5 years business plan from FY 2025 - 2028. The projection for 5 years prepared as guidance for future planning. Sighted the annual budget FY 2024 and business plan FY 2025 - FY 2028. In the 5 years business plan include items as follows:	Complied
		a) Crop processed with anticipated extraction ratios including a 5 -year forecast.	
		b) Cost components include the following:	
		i) General charges statement	
		- General charges	
		- Cost of supervision/ labour/ overheads	



Criterio	on / Indicator	Assessment Findings	Compliance
		- Cost of RSPO/MSPO / Other Management system ii) Capital expenditure statement. - Building, utilities, welfare - Plant & machinery / Electrical Installation - Office equipment / Furniture & fittings iii) Plant /Mill inclusive of processing /dispatch cost	
Criterion	4.6.3: Transparent and fair price dealing		
4.6.3.1	Pricing mechanisms for the products and other services shall be documented and effectively implemented. - Major compliance -	Based on contracts agreed between contractors/ service providers and POM evident that the pricing mechanisms for the products and other services are properly documented, which pricing mechanisms are described in the Contract Agreement of each Suppliers or Contractors or Service Providers appointed by the mill, which agreed by both parties. It is further verified that payments to contractors and other service providers are paid within the period specified in the contract agreement. Therefore, the pricing mechanisms are effectively implemented.	Complied
4.6.3.2	All contracts shall be fair, legal and transparent and agreed payments shall be made in timely manner. - Major compliance -	Thorough evidence substantiates that Chersonese POM maintains fair and transparent dealings with its Suppliers/Contractors/Service Providers. The contracts examined during this audit demonstrate that all agreements are equitable, legal, and transparent, with clearly defined terms and conditions. Key elements covered in these contracts include the purpose of the agreement, rights and obligations of both parties, contract amount and payment terms, specific timeframe, and mutual termination clause. Notable contracts reviewed include: (1) Mxxxxx Bxxxxxx Sdn Bhd: Transportation Services for Crude Palm Oil. Contract valid for 12 months (01/11/2023 – 31/10/2024)	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		(2) Mxx Exxxxxxxxx: Rubbish Collection and Drain Collection at housing compound. Contract valid for 12 months (15/01/2024 – 15/01/2025)	
		(3) Mxx Exxxxxxxxx: Grass Cutting and Spraying at Mill and Housing Compound. Service agreement valid for 12 months (15/01/2024 – 15/01/2025)	
		There is substantial evidence to support that Chersonese POM consistently fulfilled their agreed payment obligations in a timely manner. Sampled as below:	
		(1) Mxxxxx Bxxxxxx Sdn Bhd: Transportation Services for Crude Palm Oil. Contract valid for 12 months (01/11/2023 – 31/10/2024). Sighted Invoice No. MYBM/001/2024 dated 31/01/2024. Payment Voucher No.: 1321931465 dated 15/02/2024 – within agreed timeframe (not later than thirty days after the acceptance of the contractor invoice).	
		(2) Mxx Exxxxxxxxx: Rubbish Collection and Drain Collection at housing compound. Contract valid for 12 months (15/01/2024 – 15/01/2025). Sighted Invoice No. 0083 dated 31/05/2024; Payment Voucher No 7100002282 dated 16/06/2023 – within agreed timeframe (not later than thirty days after the acceptance of the contractor invoice).	
		(3) Mxx Exxxxxxxx: Grass Cutting and Spraying at Mill and Housing Compound. Service agreement valid for 12 months (15/01/2024 – 15/01/2025). Sighted Invoice No. 0084 dated 31/05/2024; Payment Voucher No 1600030074 dated 18/06/2023 – within agreed timeframe (not later than thirty days after the acceptance of the contractor invoice).	
Criterion	4.6.4: Contractor		
4.6.4.1	In case of the engagement of contractors, they shall be made to understand the MSPO requirements and shall provide the	The estate management has conducted the briefing for MSPO requirement on the contractor during the stakeholder meeting which was conducted on	Complied



Criterion / Indicator		Assessment Findings	Compliance
	required documentation and information. - Major compliance -	 24/06/2024. In addition, the contractor has also provided with a contract has specified the following revised requirement among others such as: Vendor Code of Business Conduct (COBC). All contractors engaged by estates were bound to understand and comply to their contractual agreements that includes MSPO requirements through signing of Vendor Integrity Pledge (VIP) which enable accredited CB to audit them. The contractor shall upon request by the Company allow certification bodies access to audit the Contractors premise or operations if deemed 	
4.6.4.2	The management shall provide evidence of agreed contracts with the contractor. - Major compliance -	necessary. Sighted the contract agreement between Chersonese Palm Oil Mill and Mxx Exxxxxxxxx which is referred collectively Rubbish collection and Drain Cleaning at Housing Compound is available as per audit. The contract was signed by both parties and commencing from 15/01/2024 – 15/01/2025	Complied
4.6.4.3	The management shall accept MSPO approved auditors to verify the assessments through a physical inspection, if required. - Minor compliance -	This requirement has been specified and explained during the stakeholder meeting which includes the presence of Contractors and vendors. All Contractors/Vendors need to follow MSPO guideline in accordance with the SD Guthrie Berhad. Sighted the acknowledgement letter from POM Manager to Mxx Exxxxxxxxx dated 22/01/2024. Based on the letter the suppliers and contractors are require to "all contractors need to follow the RSPO/MSPO/SCCS requirement" and "all contractors shall ensure to reserve the right of the certification body (CBs) to audit the outsourcing activities and ensure to provide relevant access". Sighted the acknowledgment letter by both party on 23/01/2024	Complied

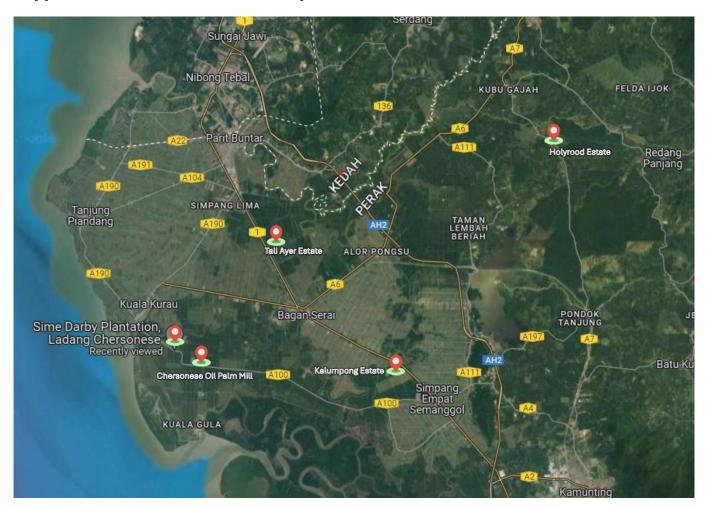


Appendix B: Smallholder Member Details

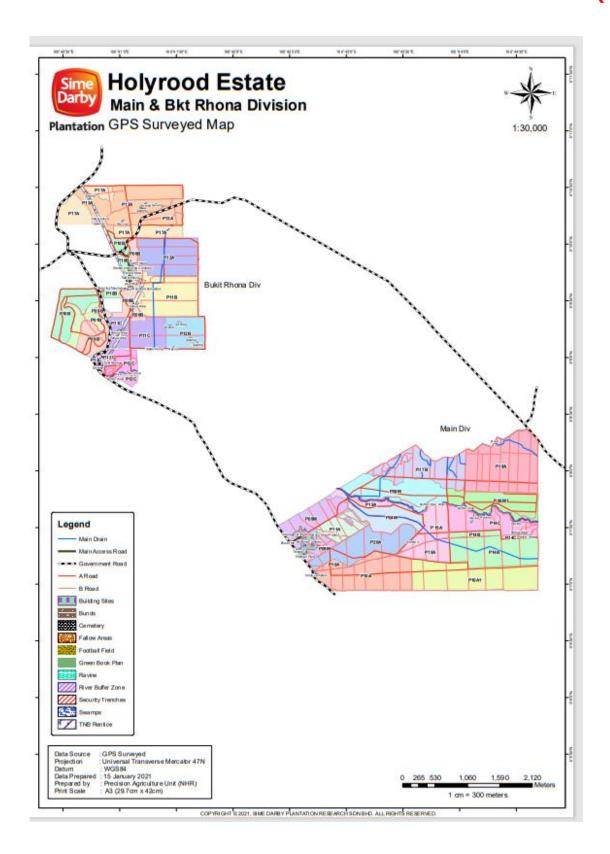
No.	Smallholder		Location of	GPS Coordinates		Certified	Planted
	Name	MPOB License Number	Planted Area (District)	Latitude	Longitude		Area (ha)
	N/A						



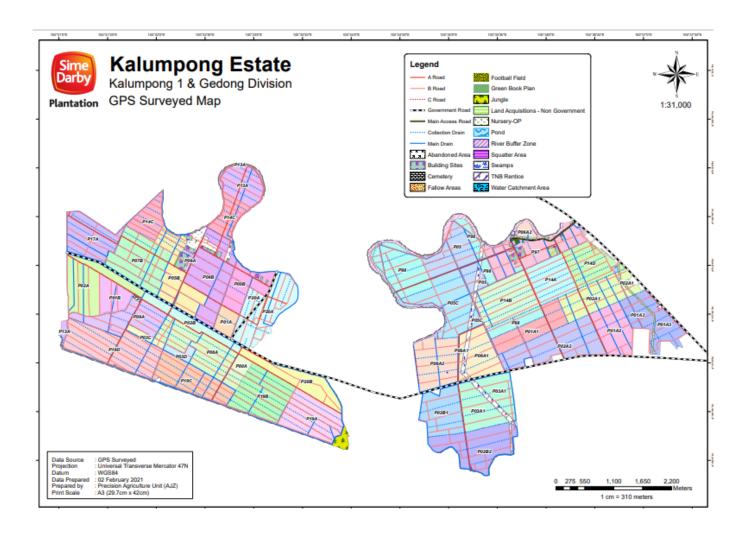
Appendix C: Location and Field Map













Appendix D: List of Abbreviations

BOD Biochemical Oxygen Demand

CB Certification Bodies

CHRA Chemical Health Risk Assessment COD Chemical Oxygen Demand

CPO Crude Palm Oil EFB Empty Fruit Bunch

EHS Environmental, Health and Safety
EIA Environmental Impact Assessment
EMS Environmental Management System

FFB Fresh Fruit Bunch

FPIC Free, Prior, Informed and Consent

GAP Good Agricultural Practice

GHG Greenhouse Gas

GMP Good Manufacturing Practice
GPS Global Positioning System
HCV High Conservation Value
IPM Integrated Pest Management

ISCC International Sustainable Carbon Certification

LD50 Lethal Dose for 50 sample
MSPO Malaysian Sustainable Palm Oil
MSDS Material Safety Data Sheet

MT Metric Tonnes
OER Oil Extraction Rate

OSH Occupational Safety and Health

PK Palm Kernel
PKO Palm Kernel Oil
POM Palm Oil Mill

POME Palm Oil Mill Effluent

PPE Personal Protective Equipment

RTE Rare, Threatened or Endangered species
SEIA Social & Environmental Impact Assessment

SIA Social Impact Assessment SOP Standard Operating Procedure