**Action Manager**
Powered by Entropy™

# Manage corrective actions and drive business improvement with BSI's Action Manager.

Powered by Entropy™.

BSI Action Manager is an affordable web-based application that helps you manage the actions arising from your audits, capturing findings across your day-to-day business processes.

### Actions made easier

By using Action Manager in your business, you can more easily:

- Track and accurately record non-conformities
- Find their root causes
- Take action to resolve them
- Manage the actions
- Implement the required changes

### Automated for efficiency

Action Manager automates the management of recording and resolving non-conformities. So you can quickly, easily and efficiently:

- Assign responsibility for actions
- Create timelines and completion dates
- Create workflows for acceptance, completion and approval of actions
- Link actions to associated records
- Upload or link to files for supporting documentation
- Group actions under an Action Plan for a project-style process

### Action Manager and your organization

Action Manager ensures more effective resolutions of non-conformities or findings:

- Collect, keep and act on data more quickly
- Get the right information to the right people at the right time
- Provide correct, consistent and timely information
- Take correct, consistent and timely actions
- Resolve non-conformities
- Achieve best practice
- Drive business improvement

## bsi.

...making excellence a habit.™

## Action Manager for ISO Certification

- Corrective and preventive action process to drive continuous improvement
- Improve exisitng management systems
- Integrate with new management systems

## Works with existing processes

- Audits
- Non-conformities
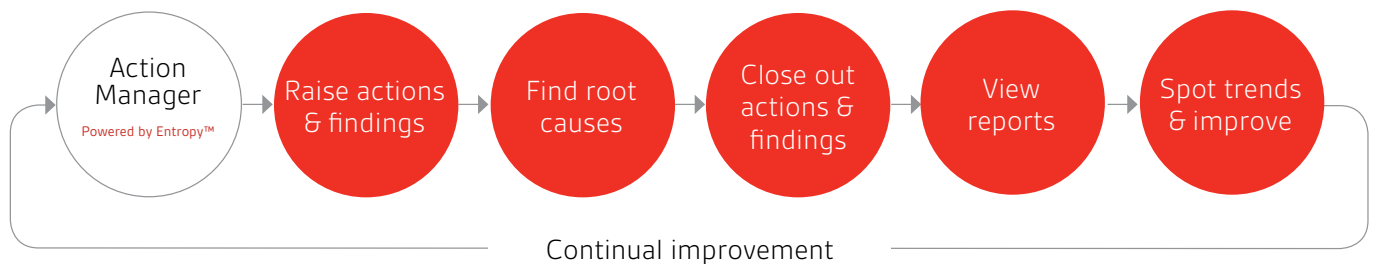- Incident management
- Key BSI audit findings

## Broader business improvement

Action Manager can also be used to manage:

- Customer complaints
- Product returns
- Project tracking
- Document review dates and more

## Low-cost subscription

Action Manager is available for a low-cost subscription, based on the number of users. So whether your business is large or small, Action Manager is a cost-effective business improvement application

Action Manager Powered by Entropy™ → Raise actions & findings → Find root causes → Close out actions & findings → View reports → Spot trends & improve

Continual improvement

## Part of Entropy business improvement software

Whether you are looking to implement a new management system, improve the effectiveness of your existing system or simply manage challenges facing your business, Entropy™ has applications to support.

BSI Action Manager is an application powered by Entropy™, comprising five core management modules:

- Compliance - Audit and Corrective Action Management
- Risk - Risk Assessment Management
- Performance - collection, management and sharing of performance data
- Knowledge - document control and staff training
- Incident - investigation and reporting of events

You can integrate as many modules as you need into your management process, to drive efficiency and help reduce the cost and effort of driving continual business improvement.

# Act faster, more efficiently, and more effectively.

**bsigroup.com/actionmanager**

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