

**13,447** delegates trained last year  
**47** inspirational tutors  
**16** venues in the UK and Ireland  
BSI Training Academy



# BSI Training Academy Course Portfolio

UK & Ireland | 2019

Public Training • In-house Training • Distance Learning

**bsi.**



# Contents

Welcome to the BSI Training Academy . . . . . 3

Why train with BSI . . . . . 4

Our accelerated learning approach . . . . . 5

Recommended learning pathway . . . . . 6

In-house training . . . . . 7

BSI qualifications . . . . . 8

**Performance**

Lean Six Sigma . . . . . 9

Quality Management ISO 9001 . . . . . 12

Medical Devices

    ISO 13485 . . . . . 14

    CE Marking & IVD Training . . . . . 15

Asset Management ISO 55001 . . . . . 16

Collaborative Business Relationships ISO 44001 . . . . . 17

Aerospace Management AS 9100 . . . . . 18

Automotive Management IATF 16949 . . . . . 19

Built Environment (BIM) . . . . . 20

Organizational Resilience . . . . . 21

## Risk

Occupational Health & Safety

    ISO 45001 . . . . . 22

IT & Information Security

    Information Security Management ISO/IEC 27001 . . . . 24

    Information Security courses . . . . . 25

    Cyber Security and Information Resilience courses . . . 27

Business Continuity ISO 22301 . . . . . 30

Food

    BRC . . . . . 32

    FSSC 22000 . . . . . 33

    ISO 22000 . . . . . 33

    HACCP . . . . . 33

Anti-Bribery ISO 37001 . . . . . 34

Risk Management ISO 31000 . . . . . 35

Road Traffic Safety ISO 39001 . . . . . 36

## Sustainability

Energy Management ISO 50001 . . . . . 37

Environmental Management ISO 14001 . . . . . 38

**Contact us** . . . . . 39

**New courses coming soon** . . . . . 40

# Welcome to the BSI Training Academy



## Chris Wright

Commercial Training Director  
BSI Training Academy




At the BSI Training Academy, our focus is on helping clients embed knowledge and skills so they can add more value to their organizations and their CVs. We offer one of the widest ranges of standards-related training in the UK from meeting medical devices regulation to managing your energy effectively. But we don't just train you to meet standards – we help you to understand how to embed them into your organization. When you train with us, you get the full benefit of our expert knowledge. We know what an auditor will look for – so we train you to meet it. We know the thinking behind the standard – so we embed this in our courses to drive and inspire your people. Our team of highly trained tutors bring with them a wealth of practical industry expertise and specialist knowledge, many of them with multiple professional qualifications. Last year we trained over 11,500 delegates across the UK and Ireland, but we treat each delegate as an individual, recognizing their own unique learning objectives. So, no matter where you are on your journey towards embedding excellence, we hope you'll choose BSI to take care of your learning needs.

### Our client promise:

At the BSI Training Academy, we'll make sure you have an excellent learning experience that includes:

- An on-going relationship to ensure we understand and meet your continuing training needs
- A clear learning journey to embed skills and add value to your organization
- A best-in-class pre-course experience, including timely delivery of information so you arrive at your training fully prepared and ready to learn
- A training experience that uses accelerated learning techniques
- A highly regarded BSI qualification to acknowledge your new expertise
- Opportunities to network with peers on the course and learn through shared experiences



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# Why train with BSI?

## Great businesses rely on great people

Research shows that when an organization invests in training and development, they reap real rewards:



\*Source: City of Bristol Benefits of Training article



performance

risk

sustainability

# BSI Training Academy



## Why train with BSI?

We've helped shape many of the world's leading standards from ISO 9001 to ISO 27001 and are the UK's largest training and certification body.

We take the time to understand your company's learning needs to develop training solutions that satisfy your business objectives.

## Our approach – accelerated learning

Our accelerated learning approach is proven to fast-track learning and improve knowledge retention. You'll participate in activity-based learning and have the opportunity to share your learning experience with peers from other companies which will help embed your learning.



## Our tutors

Our tutors are recognized as experts in their field, offering a world-class learning experience that our delegates rate as first class. They are trained to understand and meet your different learning needs, and have years of practical industry experience as well as deep subject matter knowledge.

## Your BSI certificate

On successful completion, you'll receive a certificate that's recognized worldwide. A BSI Training Academy certificate is a mark of expertise, quality and integrity.



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## Types of Training

BSI offers training in many different formats.

### In-house training

An in-house training course is one held at your premises and is open only to your employees. Training in-house eliminates travel expenses and additional time away from the office. It also keeps your content and discussions confidential.

### Public training

Our public training courses take place in 16 convenient locations across the UK and Ireland. Attendees are away from office distractions and benefit from interacting and networking with people from other organizations.

### Distance learning

Allows you to study at your own pace and whenever is convenient to you. It's cost effective and puts you in control of your learning.



### Connected Learning Live

If you're looking for a "live" training experience, but you don't have time to travel, you'll soon be able to experience a virtual live classroom at your desk.





## Recommended learning pathway

1

### Understand

Requirements courses:

**Who should attend?**

Ideal for new starters or if you need a "refresher"

**What will I learn?**

An overview of your management system and the requirements of the associated ISO standard

**Please note: our course fees do not include a copy of the ISO standard.**

Even at this introductory level, you'll need to have a good working knowledge of the ISO standard you're training for, so it's a good idea to do pre-course preparation if you need to brush up on your understanding

2

### Implement

Implementation courses:

**Who should attend?**

Those responsible for implementing or have recently taken responsibility for a management team

**What will I learn?**

The requirements of a standard in the context of your company and how to take the lead in planning implementation

3

### Prove it's working

Internal Auditor courses:

**Who should attend?**

Those tasked with conducting internal audits or monitoring their management system's performance

**What will I learn?**

How to be better equipped to maintain compliance and how to manage and improve risks to your management team

Lead Auditor courses:

**Who should attend?**

Those tasked with conducting and leading management system audits

**What will I learn?**

Gain the ability and confidence to conduct and lead effective audits, and learn how to manage audit teams and processes

4

### Make excellence a habit

Certification:

**Assess your readiness for certification with a gap analysis day**

Maximize your certification with business improvement training and software tools

5

### Continuing professional development

Enhance your skills by becoming qualified as a Certified Auditor, or study online for a Diploma in Quality Management



performance



risk



sustainability



## Why choose in-house training?

Our courses can be delivered in-house at a location of your choice. This ensures that your people learn best practices suited to your own organization.

Our in-house courses are led by experienced tutors who are skilled in both their subject matter and in the most effective ways for delegates to learn.

### Choose in-house training if you want:

- to train a group of people
- the training structured to the needs of your organization
- to reduce the level of risk to proprietary and confidential information
- to save money on travel and accommodation
- to save money if training larger numbers of training delegates

### Some of the things our delegates have said in the past year

"Our trainer was fantastic, he made the course very interesting and relevant, and answered all questions very well"

"Very professional and informative training session"

"Really glad I attended the course and I certainly gained everything I wanted"

"Excellent course delivery, thought it would be very dry but far from it"

"The tutor was excellent and provided insights into effective auditing methods from his extensive background in industry and consultation"

Request a quote by visiting our website [bsigroup.com/inhouse-training-uk](https://bsigroup.com/inhouse-training-uk) or call us on **01908 815 926**



performance



risk



sustainability

# BSI qualifications

## BSI Certified Auditor / Lead Auditor

The BSI Certified Auditor / Lead Auditor qualification gives your employer or client complete confidence in you. It lets them know your auditing skills are not just solely based on your experience. They'll be reassured you are regularly evaluated by the UK's leading independent auditing experts.



### Step One: Take internal or lead auditor training

You'll need to successfully complete, or have already completed, internal auditor or lead auditor training. You will then begin to put your training into practice by undertaking management system audits.

### Step Two: Audit packs

You will then send us three completed audit reports. Our tutors will check and review your reports, looking for evidence of audit planning and effective reporting, including that you have been able to communicate clear findings including nonconformities, as required.

### Step Three: Qualifying review

The final stage is a half day qualifying review where one of our experienced tutors will carefully observe and evaluate your conduct of a live audit.

#### Benefits include:

- Enhance your CV
- Detailed feedback on your audits
- Career development
- A professional qualification

Upon successful completion you'll receive a certificate and a membership card, and you'll also be eligible to use the BSI Certified Auditor logo on your CV/business cards

### Continuation

To keep your Certified Auditor / Lead Auditor qualification, you will need to continue to demonstrate your auditing skills by providing us with three audit reports on an annual basis, and after three years conduct another qualifying review.

*"Achieving the BSI Certified Auditor qualification has been a really useful and rewarding experience. I can now demonstrate that my auditing skills meet BSI's high standards."*

Certified Lead Auditor

## Distance Learning

### BSI Diploma in Quality Management Systems

Ideal if you're involved at a strategic or operational level in implementing a quality management system, this distance learning qualification comprises 11 modules of study covering ISO 9001, the application of quality management principles and the process of system implementation.

#### Who should attend?

This distance learning quality management training course has been designed for everyone that would benefit from a broad understanding of what ISO 9001 is, how it will impact on their role and the benefits that should be seen from adopting its principles.

#### How will I benefit?

- Enhance your career development
- Contributes towards CPD
- Achieve a professionally recognized BSI qualification
- Help your organization improve its performance and customer satisfaction
- Provides an introduction into quality management systems
- Feedback from BSI's expert tutors



## What is Lean Six Sigma?

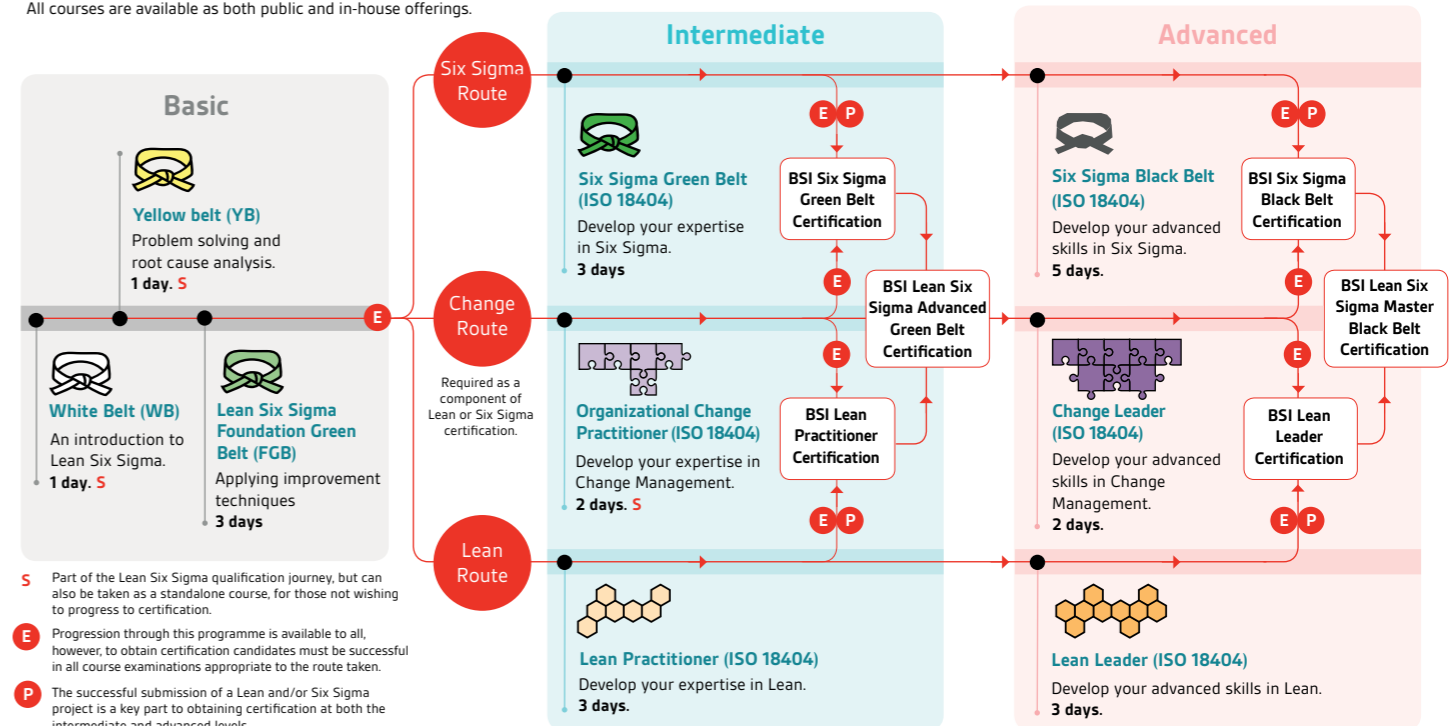
Lean Six Sigma is a two-staged approach which drives continual improvement in organizations and strives towards greater than 99% efficiency:

- Lean refers to maximizing customer value and minimizing the areas of waste in processes; creating enhanced customer satisfaction and less wasted resources
  - Six Sigma is the ongoing effort to continually reduce product and process variation through a defined project approach
- Combined, the two approaches can result in benefits including reduced costs, retained business, improved staff morale and increased customer satisfaction.

## BSI Lean Six Sigma Journey

### Lean Six Sigma Training Courses

All courses are available as both public and in-house offerings.





# Lean Six Sigma



# Lean Six Sigma



## Basic Courses

### Lean Six Sigma White Belt: Introduction to Lean Six Sigma

This interactive and practical one day workshop will discuss the history of Lean Six Sigma, as well as how the ideas, methods, tools, programme structures and roles can help organizations to meet their objectives. Following this course delegates will have a good basic knowledge of Lean Six Sigma and will have taken a first step towards becoming a practitioner or sponsor of organizational change.

**Duration** 1 day

### Lean Six Sigma Yellow Belt: Structured Problem Solving

The '8 step approach' combined with the '7 basic tools' provides an efficient, simple to use, and effective approach to organizational problem solving. This interactive and practical one day course will provide first-hand experience of the approach and tools of problem solving, root cause analysis, and implementing corrective actions (a requirement of standards such as ISO 9001:2015).

**Duration** 1 day

### Lean Six Sigma Foundation Green Belt: Continual Improvement

The Six Sigma DMAIC approach when combined with Lean methods and tools provides an efficient, simple to use, and effective approach to continual improvement. This interactive and highly practical three day course will provide first-hand experience of the approaches and the tools of Lean and Six Sigma that are used to affect continual improvement (a goal for most organizations and a requirement of standards such as ISO 9001:2015).

**Duration** 3 days

### Lean Six Sigma Combined White and Yellow Belt

This course combines the White and Yellow Belt courses mentioned above. This interactive and practical Structured Problem Solving course will provide first-hand experience of the approach and tools of problem solving, root cause analysis, and implementing corrective actions (a requirement of standards such as ISO 9001:2015).

**Duration** 2 days

### Lean Six Sigma Combined White, Yellow and Foundation Green Belt

Days 1 and 2 cover the history of Lean Six Sigma, how it helps organizations meet their objectives and the '8 step approach' combined with '7 basic tools' approach to organizational problem solving. The Six Sigma DMAIC approach when combined with Lean methods and tools provides an efficient, simple to use, and effective approach to continual improvement. This is the focus of days 3-5 of this combined course. You will receive first-hand experience of the approaches and the tools of Lean and Six Sigma that are used to affect continual improvement.

**Duration** 5 days

### Six Sigma Route

Six Sigma is an organizational approach to continual improvement which focuses on minimizing variability of key process outcomes.

### Six Sigma route: Six Sigma Green Belt (ISO 18404)

This intensive and practical three day course utilizes Minitab 18 software and will discuss, demonstrate and guide you through the use of powerful Six Sigma Green Belt analytical and technical tools that can then be applied to the operational improvement projects that you are undertaking.

**Duration** 3 days

### Six Sigma route: Lean Six Sigma Black Belt (ISO 18404)

Building on the Six Sigma Green Belt skillset this intensive and practical five day course utilizes Minitab 18 software and will discuss, demonstrate and guide you through the use of powerful Six Sigma Black Belt analytical and technical tools that can then be applied to the operational improvement projects that you are undertaking.

**Duration** 5 days

### Change Route

The change management approach when combined with Lean Six Sigma methods and tools provides a full, simple to use, tool set and effective approach to project work and continual improvement within the workplace.

### Change route: Organizational Change Practitioner (ISO 18404)

This interactive and highly practical two-day course will provide first-hand experience of the approaches and tools of change management that are used to affect continual improvement (a goal for most organizations and a requirement of standards such as ISO 9001:2015).

**Duration** 2 days

### Lean Route

Lean methods provide a simple and effective approach to identifying and removing waste in processes thereby increasing the speed, efficiency and effectiveness of an organizations operations.

### Lean route: Lean Practitioner (ISO 18404) Training Course

This interactive and highly practical three-day course will provide first-hand experience of the approaches and tools of Lean that are used to affect continual improvement (a goal for most organizations and a requirement of standards such as ISO 9001:2015).

**Duration** 3 days

### Lean route: Lean Leader (ISO 18404) Training Course

This Lean Leader course provides advanced Lean tools to enable Lean Leaders to lead large scale Lean Transformations within a business unit or across organizations

**Duration** 3 days

### Change route: Organizational Change Leader (ISO 18404)

This interactive and highly practical two-day course will provide first-hand experience of the approaches and the tools used when leading a programme of effective organizational change (a recurring goal for most organizations and a requirement of standards such as ISO 9001:2015)

**Duration** 2 days

### Business Improvement Courses

BSI training academy also has several training courses designed to improve your business, including:

- Effective Root Cause Analysis
- Developing & Managing Key Performance Indicators (KPIs)
- 8D Problem solving
- Process Mapping Toolbox Towards Excellence
- The Art of Effective Customer Complaints Handling
- Essential Communication Skills For Auditors
- Management System Audit Report writing
- Integrated Management System: Strategic Approach to Risk-based Thinking



performance



risk



sustainability



performance



risk



sustainability



## Quality Management



### ISO 9001:2015

Our ISO 9001 training will provide you with an awareness of quality management systems, tools and techniques for implementation and how to audit against the requirements of the standard. Having an internationally recognized Quality Management System (QMS) allows you to enhance organizational performance, increase customer satisfaction and gain a competitive edge.

#### ISO 9001:2015 Requirements

This course will give you a thorough understanding of the history and development of ISO 9001:2015, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

**Duration** 1 day

#### ISO 9001:2015 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 9001:2015. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your QMS and achieve continual quality improvement.

**Duration** 2 days

#### ISO 9001:2015 Requirements and implementation

This course combines the Requirements and Implementation courses together in a 3-day block

**Duration** 3 days

#### ISO 9001:2015 Lead Implementer

This course combines the ISO 9001 Requirements and Implementing courses, with an additional focus on leadership and management, followed by an exam. This will provide you with an in depth understanding of the standard; the best practice methods to implement the standard within your organization and ensuring its effectiveness by teaching soft skills such as leadership, management, effective delegation, problem solving and motivation.

**Duration** 5 days

#### ISO 9001:2015 Internal Auditor

Optimize your auditing skills with the internationally recognized ISO 9001:2015 and boost your internal auditing capabilities. Gain confidence in planning and performing an effective audit, as well as reporting and taking corrective action where necessary.

**Duration** 2 days

#### ISO 9001:2015 Requirements and Internal Auditor

This course combines the Requirements and Internal Auditor courses together in a 3-day block

**Duration** 3 days

#### ISO 9001:2015 Lead Auditor

Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. You'll gain the knowledge and skills required to undertake and lead a successful management systems audit. You'll sit a 2-hour exam to test your knowledge and understanding.

**Duration** 5 days

We also offer an IRCA Certified version of this course (ISO 9001:2015 Lead Auditor (A17955)). You'll sit a 2-hour exam to test your knowledge and understanding, and on successful completion, you'll meet the requirements for IRCA certification.

Once you've successfully completed Internal or Lead Auditor training, you can go on to qualify as a Certified Auditor.



## Quality Management



### Other ISO 9001:2015 Quality Management Training Methods

### ISO 9001:2015

#### In-house quality training

##### ISO 9001:2015 Senior Management Briefing

This 2-hour BSI workshop has been designed to enable Senior Management teams to identify the core requirements of ISO 9001:2015, with regard to the Leadership Team and their commitments. It's ideal for members of a Senior Management Team who operate an ISO 9001 management system, those wishing to improve their business through the application of the leadership activities and those who want to improve strategic decision-making around certification.

##### Introduction to ISO 9001, ISO 14001 and ISO 45001

This fast-paced combined management training course helps you to evaluate the importance of Quality, Environmental and Health and Safety standards and certification. You'll learn how these standards can bring business success by using continual improvement through the methodologies identified in the standards framework.

**Duration** 1 day

##### Internal Auditor for ISO 9001, ISO 14001 and ISO 45001

This combined management training course will determine the tools and techniques to undertake integrated internal audits to ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018. An internal audit allows you to assess your organization's management system in detail, giving you the confidence that your framework remains effective and compliant, and helping you to continually improve the way your business operates.

**Duration** 3 days

#### BSI Diploma in Quality Management

This diploma centres around guidance in ISO 9000:2015 covering Fundamentals and Vocabulary, and ISO 9001:2015 Requirements for a Quality Management System. The diploma is aimed at beginners, and for those who have experience but wish to widen their knowledge and expertise.

**Duration** 9 months distant learning

Now available: ISO 9001:2015 Strategic Approach to Risk-Based Thinking

#### Testimonial

“ I found the course very useful and it was led by a very knowledgeable tutor. I have been involved with the BSI for the past 10 years and they are truly the benchmark for not just the accreditation but also for the delivery of service. ”

Recent ISO 9001 BSI Training Delegate





# Medical Devices



## ISO 13485:2016

Our ISO 13485 quality management training will help you to understand the QMS requirements for medical devices, so you can ensure that you maintain compliance.

### Introduction to ISO 13485:2016

This course has been designed to provide an insight into the use of ISO 13485:2016 as the basis for a quality management system implemented by medical device manufacturers.

**Duration** 1 day

### Implementing ISO 13485:2016

This course has been designed to provide you with the knowledge and process steps to enable you to effectively implement a quality management system in line with the requirements for ISO 13485:2016. The course introduces the concepts needed to understand, develop and implement a quality management system.

**Duration** 2 days

### ISO 13485:2016 Clause by Clause

This course has been designed to provide an in depth understanding of ISO 13485:2016 by reviewing the requirements of each clause in turn, allowing you to maintain a compliant QMS.

**Duration** 2 days

### ISO 13485:2016 Internal Auditor

This intensive course is intended for medical device quality professionals aiming to build on their knowledge of ISO 13485:2016 and evaluate the effectiveness of the quality management system in their organization.

**Duration** 2 days

### ISO 13485:2016 Senior Management Briefing

As a leader, your commitment and support is crucial to the success of your organization's ISO 13485:2016 Medical Devices Quality Management System (QMS). This interactive briefing, delivered online, highlights your responsibilities in terms of leadership and commitment.

**Duration** 2 hours

You'll need to complete your transition to the new standard - ISO 13485: 2016 - by 28 February 2019 in order to keep your certification

### Transition training courses

#### ISO 13485:2016 Auditor Refresher

If you're an existing auditor with knowledge of ISO 13485 and you wish to update your audit programme in line with ISO 13485:2016, this course will refresh your auditing techniques, allowing you to prepare to audit against requirements.

**Duration** 4 hours

#### ISO 13485:2016 Transition Training

If you're already familiar with ISO 13485:2003/EN 13485:2012 and want to find out about ISO 13485:2016, this course will introduce you to the new requirements and explore the changes between ISO 13485:2003/EN 13485:2012 and the latest standard.

**Duration** 3 hours

You could also opt to combine your Transition and Auditor Refresher Training with a single one-day course that covers both topics.

#### ISO 13485 Lead Auditor

This course teaches the key principles and practices of effective quality management system audits in accordance with ISO 13485:2016 and ISO 19011, "Guidelines for auditing management systems". Participants will gain the knowledge and skills to plan, conduct, report and follow up a QMS audit that establishes conformity and enhances overall organizational performance. .

**Duration** 5 days

### CE Marking, Medical Devices and IVD

We understand the challenges of meeting regulatory requirements and maintaining quality management systems. We understand because our tutors are active practitioners in their field, with years of experience.

#### Medical Device Single Audit Program (MDSAP): Fundamentals and Readiness

This course will prepare you to host a MDSAP audit and allow you to determine if your own internal QMS processes are consistent with the requirements of the MDSAP audit mode for the jurisdictions where your products are marketed.

**Duration** 2 days

#### Medical Devices Directive (MDD) to Medical Devices Regulation (MDR) Transition training

The Medical Devices Regulation (EU 2017/745) has replaced the Medical Devices Directive (93/42/EEC) as the legislation detailing the requirements that manufacturers have to meet to place medical devices on the market in the European Union.

Our one day training course has been designed to introduce medical device manufacturers and other economic operators in the supply chain to the key changes to requirements for CE marking following the publication of the new Medical Devices Regulation (MDR).

**Duration** 1 day

#### IVD Directive to IVD Regulation (IVDR) Transition training course

There are significant changes in the European legislation applicable to IVDs. The IVDR (In Vitro Diagnostic Regulation) (EU 2017/746) has replaced the IVD Directive (98/79/EC), and will impose new requirements on manufacturers and other Economic Operators.

Our one day training course has been designed to introduce IVD manufacturers and other Economic Operators in the supply chain to the key changes to requirements for CE marking following the publication of the new IVD Regulation (IVDR).

**Duration** 1 day

#### Requirements of the Medical Device Regulation for CE Marking Training Course

Learn about the key requirements, concepts, and the overall process for CE marking under the Medical Devices Regulation (MDR).

**Duration** 1 day delivered in-house

### Implementation of Medical Device Regulation for CE Marking Training Course

Learn best practice for assembling Technical Documentation and QMS when placing Medical Devices (MD) on the European Union market. The course will also review the requirements of, and relationship between, the legal manufacturer, subcontractors/ suppliers, notified bodies, and economic operators) according to their obligations by MDR.

**Duration** 1 day delivered in-house

### Requirements of the In Vitro Diagnostic Regulation Training Course

Learn about the key requirements of the new In Vitro Diagnostic Regulation (IVDR EU 2017/746), published in Spring 2017 with a five year transition period. The Regulation will affect all In Vitro Diagnostic device manufacturers, importers, distributors and EU Representatives.

**Duration** 1 day delivered in-house

### Implementation of the In Vitro Diagnostic Device Regulation for CE Marking Training Course

To help implement the requirements of the European In Vitro Diagnostic Device Regulation (IVDR 2017/746) to obtain and maintain the CE mark for your product. Gain confidence with the IVD classification rules and the conformity assessment routes.

**Duration** 1 day delivered in-house

### Introduction to Risk Management for Medical Devices

This course helps medical device professionals gain an understanding of how ISO 14971 can improve their business and risk management efforts. You'll also understand how ISO 14971 applies to ISO 13485. The training includes exercises, and you'll have the chance to ask questions about ISO 14971 and risk management, so you can apply what you learn to your organization.

**Duration** 1 day

We also offer a range of specialist training courses including:

- Clinical Evaluation for Medical Devices
- Creating and Maintaining Technical Files and Design Dossiers
- Microbiological Validation and Control of Sterile Medical Devices
- Performance Evaluation and Clinical Evidence for In Vitro Diagnostics
- Technical Files and Design Dossiers for In Vitro Diagnostics







## Asset Management



### ISO 55001:2014

Our experts can help you to understand and audit an Asset Management System, enabling you to better manage financial, physical or organizational assets. This could lead to better operating results, performance and improve your bottom line.

#### Fundamentals of Asset Management

This interactive course will provide an overview of asset management, what it is and what it can do for your organization. It shares the latest thinking, processes, methods and tools in joined up management of any asset. If you have an interest in or responsibility for physical or other assets, risk management, resourcing operations, technical services, quality management or organizational development, you'll find this course beneficial.

**Duration** 2 days

#### Asset Management: Requirements of ISO 55001:2014

You'll explore in depth the organizational implications of the international standard for asset management (ISO 55001:2014). The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

**Duration** 1 day

#### Key Elements of Auditing ISO 55001:2014

This course provides a solid foundation in key aspects of the audit process. You'll be taken through a structured programme including a balance of theory and practice using a combination of collaborative learning and practical activities. Key guidance will be given and practical experience in planning, executing, and reporting asset management system audits.

If you coordinate internal audit activities or lead management systems audits against ISO 55001, you'll find this course useful. It would also be beneficial if you wish to refresh your asset management audit skills.

**Duration** 1 day



All of our courses are available in-house  
Call **01908 815 926**  
Email [inhouse.training@bsigroup.com](mailto:inhouse.training@bsigroup.com)



performance



risk



sustainability

## Collaborative Business Relationships



### ISO 44001:2017

Collaborative Business Relationship Management Systems can deliver a wide range of benefits to enhance competitiveness and performance. ISO 44001 has evolved into an international standard to help organizations, large and small in both public and private sectors, to build and develop effective competitive business relationships based upon a collaborative approach.

#### Introduction to ISO 44001:2017

You'll gain an insight to the key requirements encompassed within the ISO 44001 standard, and start to address the fundamental objectives of a structured approach to collaborative working. If you already use BS 11000, it will provide you with an understanding of the new requirements within ISO 44001.

**Duration** 1 day

#### Implementing ISO 44001:2017

Our experienced trainers keep this course practical, giving you relevant knowledge to achieve the ISO 44001 collaborative relationship management system. Your learning is based around industry best practice outlined in the standard. Find out how to challenge and innovate to get the best out of partnerships and deliver real benefits – achieve greater efficiency by sharing skills and resources and reducing cost and risk.

**Duration** 2 days

#### Internal Auditor ISO 44001:2017

This course develops the necessary skills to assess, audit and report on the conformance and implementation of processes based on ISO 44001. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

**Duration** 2 days

#### In-house training course

#### Senior Management Briefing ISO 44001:2017

As a leader, your commitment and support is crucial to the success of your organization's Collaborative Business Relationships (CBR). This 3-hour executive session highlights the benefits of an effective CBR and introduces you to the key requirements of ISO 44001:2017. Through this, you'll gain a better understanding of both your organization's obligations and your personal responsibilities. Upon completion, you'll be able to develop action plans for implementing key leadership activities.

#### ISO 44001:2017 Collaborative Leaders Course

This training course will give you the confidence and knowledge to be a Collaborative Leader. As ISO 44001 has become increasingly adopted, a significant need has been identified for organizations to develop internal champions / facilitators to lead and support implementation programmes, who have the knowledge and skills so that organizations gain real value from the adoption of the standard.

**Duration** 4 days

#### Managing Cultures and Behaviours in Collaborative Business Relationships

The foundation for robust and effective collaboration relies on both the operating processes and the interactions of the parties involved. This course focuses on providing insight to the impacts that cultures and behaviours have on performance and how to identify, monitor, measure and address both positive and negative behaviours.

**Duration** 2 days

#### Contracts and Collaboration ISO 44001:2017

This course focuses on assessing the appropriate form of contract model from Alliance agreements through to individual collaborative contracts and the integration of concepts such as relational contracting.

**Duration** 2 days



performance



risk



sustainability



## Aerospace Management



### BS EN 9100:2018

Having an internationally recognized Aerospace Quality Management System (AQMS) allows you to enhance organizational performance, increase customer satisfaction and gain a competitive edge.

#### BS EN 9100:2018 Requirements (AS 9100 Rev C)

You'll gain a thorough understanding of the history and development of 9100:2018, key terms, definitions, integration and the alignment to the ISO standardized high level structure.

**Duration** 2 days

#### BS EN 9100:2018 Implementation (AS 9100 Rev C)

Develop the knowledge and skill required to implement a 9100:2018 Aerospace Quality Management System (AQMS). You'll learn how to plan, implement, maintain, supervise and audit a BS EN 9100:2018 AQMS.

**Duration** 3 days

#### BS EN 9100:2018 Internal Auditor (AS 9100 Rev C)

Optimize your auditing skills with the internationally recognized 9100:2018 and boost your internal audit capabilities. Gain confidence in planning and performing an effective audit, as well as reporting and assessing corrective action where necessary.

**Duration** 2 days

#### AS/EN/JISQ 9100:2016 Aerospace Lead Auditor - Probitas Authentication

Using a step-by-step approach, the course commences with establishing a foundation of knowledge in both Aerospace QMS and lead auditing requirements appropriate to the Aviation, Space and Defence (ASD) industries.

**Duration** 5 days

#### In-house training course

#### BS EN 9100:2018 Senior Management Briefing (AS 9110 Rev C)

As a leader, your commitment and support is crucial to the success of your organization's BE EN 9100:2018 Aerospace Quality Management System. This interactive briefing has been designed around the requirements of the standard and highlights your responsibilities in terms of leadership and commitment.

**Duration** 2 hours delivered in-house

#### BS EN 9110:2018 Requirements (AS 9110 Rev D)

BS EN 9110:2018 is the aerospace quality management standard that has been developed specifically for aerospace Maintenance Repair and Overhaul (MRO) organizations whether on contract or permanent basis.

**Duration** 3 days

#### BS EN 9110:2018 Internal Auditor (AS 9110 Rev D)

This course develops the necessary skills to assess and report on the conformance, and implementation of processes, based on BS EN 9110:2018. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

**Duration** 2 days

Once you've successfully completed Internal or Lead Auditor training, you can go on to qualify as a Certified Auditor.



We also offer a range of specialist training courses including:

- Advanced Product Quality Planning (APQP) Control Plan Methodology, Product Part Approval Process
- Potential Failure Mode and Effect Analysis (FMEA)
- Measurement Systems Analysis (MSA)
- Statistical Process Control (SPC)
- Aerospace Problem Solving (Root Cause Analysis and Corrective Action Training Course)
- First Article Inspection (FAI)



performance



risk



sustainability



## Automotive Management



### IATF 16949:2016

IATF 16949:2016 is the global technical specification and quality management standard for the automotive industry. It outlines everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products. Our experts can help you to understand and audit IATF 16949:2016 with our training courses.

#### IATF 16949:2016 Requirements

This course will help you identify key requirements, and the structure of an effective Automotive QMS and what this means for you. Gain a thorough understanding of the history and development of IATF 16949:2016, key terms, definitions, integration and the alignment to the ISO standardized high level structure. You'll learn to interpret the key concepts and principles of the standard.

**Duration** 2 days

#### IATF 16949:2016 Implementation

Develop the knowledge and skill required to implement an IATF 16949:2016 Automotive Quality Management System (AuQMS). Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of IATF 16949:2016. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your AuQMS and achieve continual quality improvement.

**Duration** 3 days

#### IATF 16949:2016 Internal Auditor

This course develops the necessary skills to assess and report on the conformance, and the effective implementation of processes, based on IATF 16949. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities. Gain confidence in planning and performing an effective audit; as well as reporting and assessing corrective action where necessary.

**Duration** 2 days

#### IATF 16949:2016 Second-Party Auditor

The automotive sector requires second party auditors to be competent in a number of key skills, to enable organizations to support their supplier management approach. This course will enable you to contribute to your organization's supplier quality management system development programme.

**Duration** 1 day

#### IATF 16949:2016 Lead Auditor'

Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. Over 5 days, you'll gain the knowledge and skills required to undertake and lead a successful management systems audit. Learn to describe the purpose of an ISO 9001:2015/IATF 16949:2016 AuQMS audit and satisfy third-party certification/

**Duration** 5 days

We also offer a range of specialist training courses including:

- Understanding Core Tools
- Advanced Product Quality Planning (APQP) and Control Plan Methodology
- Potential Failure Mode and Effects Analysis (FMEA)
- Measurement Systems Analysis (MSA)
- Product Part Approval Process (PPAP)
- Statistical Process Control (SPC)

#### In-house training course

#### IATF 16949:2016 Senior Management Briefing

This executive session highlights the benefits of an effective Automotive QMS and introduces you to the key requirements of IATF 16949:2016. Upon completion, you'll be able to develop action plans for implementing key leadership activities.

**Duration** 3 hours delivered in-house



performance



risk



sustainability



## Building Information Modelling

### BIM

Building Information Modelling' is about ensuring teams have the relevant knowledge and capabilities to achieve best practice. All our courses are aligned to the Government's definition of BIM Level 2 and you'll learn how to effectively manage information across all stages of your construction projects'

#### BIM Masterclasses

##### BIM PAS 1192 Part 2: Project Delivery training course

This course will help you understand the project information management processes for BIM Level 2. It follows on from the BIM Fundamentals course.

**Duration** 1 day

##### BIM PAS 1192 Part 3: Asset Management training course

This course explains how information requirements are developed for different life-cycle events, and the different roles involved in BIM Level 2 asset information management.

**Duration** 1 day

##### BIM BS 1192 Part 4: Handover Information Exchange

This course will help you in obtaining the benefits of the UK use of COBie as the digital information exchange between design/supply chain and the client/operator. Along with an introduction to BS 1192 and collaborative working.

This course also highlights the importance of clear Asset Information Requirements and a checkable digital Plan of Work.

**Duration** 1 day

##### BIM PAS 1192 Part 5: Security and BIM

This course will help you engage with the security implications arising from BIM Levels 1 and 2. The course will guide you through the contents of PAS 1192-5 and how security impacts their roles (client, asset owner, designer, contractor, facilities manager, etc.).

**Duration** 1 day

##### BIM PAS 1192 Part 6: Health and Safety

This course will help you obtain the benefits of structured health and safety information and its digital information exchange amongst design/supply chain and the client/operator.

**Duration** 1 day

#### Other BIM Training Courses

##### BIM: Digital Built Britain, BIM Level 3, IoT and SmartCities Training Course

This course is aimed at giving those tasked with developing institutional/commercial BIM strategies and approaches, insight into the possibilities and opportunities beyond the current BIM Level 2 implementation.

**Duration** 1 day

##### BIM Fundamentals

This course provides the knowledge you need to understand the fundamental principles of BIM, in particular Level 2 and its associated outcomes. You'll focus on the context, key drivers and benefits that relate to the UK government's objectives of achieving BIM Level 2.

**Duration** 2 days

##### BIM Strategic Implementation

This course will help delegates in implementing the benefits of digitization, lean and collaborative approaches on the delivery and use of built assets. Introduction to BS 1192 and collaborative working. It will also provide a review of the UK Government strategy and the tailoring of BIM strategy for specific business cases.

**Duration** 1 day

#### In-house training course

##### BIM Strategic Understanding: Senior Management Briefing

This course will help delegates in implementing the benefits of digitization, lean and collaborative approaches on the delivery and use of built assets.

**Duration** 3 hours delivered in-house



performance



risk



sustainability



## Organizational Resilience

An organizational resilience approach will encourage you to look beyond risk management towards a more holistic view of your business health and success. A resilient organization should not only survive over the long term, but should also flourish – passing the test of time. Our suite of organizational resilience training courses will help you, as a manager or senior leader, to build the principles of resilience into your business.

#### Foundations of Organizational Resilience

Are you a manager with an interest in the long term success of your business? If so, this two-day course will enable you to explore the key factors that are critical to building resilience into your organization.

The principles of this course are underpinned by published standards including Organizational Resilience (BS 65000) which was developed in consultation with industry leaders. Drawing together a vast wealth of expertise and knowledge, the course will challenge you to look at four key themes – leadership, people, processes and products – to understand where and how you can continually strive for excellence.

**Duration** 2 days

#### Senior Level Organizational Resilience Workshop

Do you lead your organization and make decisions that affect the future wellbeing of the business both in good and bad times? This facilitated workshop will inform you of the very latest management thinking and equip you with tools to apply and build resilience into your organization. It combines new research findings on the topic of resilience, innovative management tools and best practise to address challenging issues or deal with uncertainty.

BSI's Benchmark Tool, used to create the world's first Organizational Resilience Index, is incorporated as a key part of the workshop. It will give you a unique insight into the perception of your organization, the alignment of your team, where the organization potentially needs to focus and next steps.

**Duration** 1 day facilitated workshop

#### BSI Cranfield Open Program Workshop

Are you a senior executive, director or in a senior leadership position? Do you find that you're challenged with real-world business issues and looking to build and strengthen a more resilient organization that is agile, aligned, and future-proofed? Our participants are already good at what they do. They lead teams, they influence the culture and they get results. This program enables them to understand and further enhance their impact on the future direction of their organization to grow, survive and prosper.

BSI, the business improvement company, and Cranfield School of Management provide a two day facilitated workshop enabling senior leaders to develop a new approach and improved leadership mind set. You will identify the behaviours necessary to create a resilient organization and tackle real-world challenges using a blended approach of academic research alongside your own job related experience.

**Duration** 2 day facilitated workshop



performance



risk



sustainability



# Occupational Health and Safety

## ISO 45001:2018

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success – first-class internal processes are reflected in quality customer service delivery. Work with us to gain ISO 45001 and NEBOSH qualifications and gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.

BS OHSAS 18001:2007 courses are still available until the end of the transition period. Please enquire for further details.

### OHSAS 18001:2007 Migration Courses

#### ISO 45001:2018 Migration

You should be familiar with the requirements of OHSAS 18001:2007 and will benefit from reading the ISO 45001 standard before attending the course. Learn about the new ISO high level structure and the envisaged differences between OHSAS 18001:2007 and ISO 45001:2018.

**Duration** 1 day

#### ISO 45001:2018 Implementing Changes

You should already be familiar with the differences in requirements between OHSAS 18001:2007 and ISO 45001 by attending our ISO 45001 Migration course. Discover how to implement the key envisaged requirement differences between OHSAS 18001:2007 and ISO 45001:2018 and develop a migration action plan.

**Duration** 1 day

Combined Migration and Implementing Changes 2 day course available

#### ISO 45001:2018 Auditor Migration Training Course

Are you an OHSAS 18001:2007 Internal or Lead Auditor who wants to develop the expertise to audit an ISO 45001 Occupational Health and Safety Management System (OH&S)? This course will focus on auditing activities so you learn to apply this practically in order to build your ISO 45001 auditing skill.

**Duration** 1 day

Combined Migration and Auditor Migration 2 day course available

### ISO 45001:2018 Courses

#### ISO 45001:2018 Requirements

Identify the structure and requirements of an effective management system, and what this means for you. Gain a thorough understanding of the history and what this means for you. Gain a thorough understanding of the history and development of ISO 45001, key terms, definitions, and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

**Duration** 1 day

#### ISO 45001:2018 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 45001. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your OH&S MS

**Duration** 2 days

#### ISO 45001:2018 Lead Implementer

This course combines our ISO 45001 Requirements and Implementation courses, with an additional 2 days of content with examination.

**Duration** 5 days

# Occupational Health and Safety

## ISO 45001:2018

### ISO 45001:2018 Internal Auditor

An internal audit is an essential element to an effective OH&S MS, and by attending this course you will benefit by learning and developing the skills to help improve your organization's OH&S performance. You'll develop the necessary skills to assess and report on the conformance and implementation of processes based on ISO 45001. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

**Duration** 2 days

### ISO 45001:2018 Lead Auditor

This course teaches the fundamental auditing principles and practices in conformance with national and international accepted norms and regulations relating to OH&S requirements. By attending, you will gain the necessary auditing skills through activity-based learning, and practical auditing experience with coaching, group workshops and open forum discussions.

**Duration** 5 days

### ISO 45001:2018 Requirements and Internal Auditing

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 45001. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities

**Duration** 3 days

### ISO 45001:2018 Requirements and Implementation

This training course combines our ISO 45001 Requirements and Implementation courses.

**Duration** 3 days

### In-house training courses

#### ISO 45001 Senior Management Briefing

An introduction to ISO 45001 and its reasons for developments/benefits, specifically for senior (top) managers, with the identification and discussion of ISO 45001 prescribed top management leadership and commitment requirements.

**Duration** 2 hours delivered in-house

#### ISO 45001 Migration: Senior Management Briefing

This executive sessions highlights the differences in top management leadership and commitment requirements between OHSAS 18001 and ISO 45001. You'll gain a better understanding of both your organization's obligations and your personal responsibilities. Upon completion, you will be able to develop action plans for implementing key leadership activities.

**Duration** 2 hours delivered in-house

Also available: ISO 45001:2018 Strategic Approach to Risk-Based Thinking

### Testimonial

*“The tutor was excellent and provided insights into effective auditing methods from his extensive background in industry and consultation.”*

**Recent ISO 45001 BSI Training Delegate**



## Information Security

### ISO/IEC 27001:2013

Our ISO/IEC 27001 training courses follow a structure to help you familiarize yourself with the standard, understand how to implement an ISMS, and how to audit it. We also have courses for individuals and lead auditors handling the transition from the previous version of the standard, ISO/IEC 27001:2005 to the current version, ISO/IEC 27001:2013.

#### Requirements of ISO/IEC 27001:2013

Our expert tutors will explain the requirements of ISO/IEC 27001:2013 to help you understand how it could apply to your organization and the potential benefits of adopting it.

**Duration** 1 day

#### Implementing ISO/IEC 27001:2013

You should already have a good understanding of the requirements of the current standard. Our tutors will tap into your knowledge to develop your skill and understanding of the practicalities involved when setting up a typical management system framework that conforms with ISO/IEC 27001:2013.

**Duration** 3 days

#### Lead Implementer ISO/IEC 27001:2013

We'll teach you how to set up an ISMS that conforms to ISO/IEC 27001:2013 in an organization. You'll focus on developing your project management ability to lead a team with the implementation of an ISMS in your business.

**Duration** 5 days

#### Internal Auditor ISO/IEC 27001:2013

You'll learn how to plan, execute and report on an audit of an ISMS in an organization assessing its conformance with ISO/IEC 27001:2013. You should already have a good understanding of the requirements of the current standard, and our tutors will expand on your existing knowledge to help you develop the specialized skill and expertise to conduct an internal audit.

**Duration** 2 days

#### Lead Auditor ISO/IEC 27001:2013

We'll teach you how to lead, plan, execute and report on an audit of an ISMS in an organization assessing its conformance with ISO/IEC 27001:2013. To attend this course, you should already have knowledge of the key Plan-Do-Check-Act (PDCA) cycle within management systems. You should also have knowledge of Information Security Management principles, concepts and specifically the requirements of ISO/IEC 27001:2013.

**Duration** 5 days

Once you've successfully completed Internal or Lead Auditor training, you can go on to qualify as a Certified Auditor.



#### Testimonial

“ This was an excellent course delivered in a highly professional manner and exceeded my expectations on the subject matter. I will be looking to implement what I have learned within my business. ”

Recent ISO 27001 BSI Training Delegate

## Information Security

#### ISO/IEC 27005:2018 Information Security Risk Management

This course aims to provide you with clear and practical guidance on the framework and steps involved to identify, analyse and manage information security risks. It will help you to review your existing risk treatments and controls, and ensure they are appropriate to manage and reduce the identified risks.

**Duration** 2 days

Today, in this highly interconnected world, protecting information is increasingly important. Organizations need to ensure they secure personal records and commercially sensitive information from business risk and vulnerabilities. With our range of information security training courses we can help you get the knowledge and skills you need to build resilience around your information security management.

#### BCS Practitioner Certificate in Information Risk Management

You will excel in information risk management with this BCS qualification developed especially for IT security professionals. The Practitioner Certificate in Information Risk Management (PCiIRM) provides thorough guidance on building a business focused ISMS strategy.

**Duration** 5 days

#### ISO 27001:2013 Requirements and Internal Auditing

This course combines our ISO/IEC 27001:2013 Requirements and Internal Auditor courses. You'll learn how to plan, execute and report on an audit of an ISMS in an organization assessing its conformance with ISO/IEC 27001:2013.

**Duration** 3 days

#### ISO/IEC 27002:2013 Information Security Controls Implementation Training Course

This course aims to assist organizations to implement commonly accepted information security controls, either as part of an ISO/IEC 27001 information security management system (ISMS) or as a standalone activity through the use of ISO/IEC 27002.

**Duration** 1 day

#### BCS Certificate in Information Security Management Principles

Fulfil your potential with a BCS Certificate in Information Security Management Principles (CiISMP). Work with our BCS (formerly ISEB) experts to gain vital knowledge of delivering effective information security management. Designed for information security professionals, the CiISMP course will help you define your business case for information security through better risk assessment and management.

**Duration** 5 days

#### In-house training course

#### ISO/IEC 27001:2013 Information Security Management Briefing

Have confidence in your Information Security Management Systems with our in-house ISO 27001 Information Security Management Briefing. This briefing is available in-house only, please contact us to discuss how we can help.





## Cloud Security



### Introduction to Cloud Security and CSA STAR Certification

This provides insight into the fundamentals of cloud computing, its advantages and disadvantages. It provides an insight into how CSA STAR certification can help you decide whether to outsource your services to a cloud service provider, by giving you confidence that the cloud service provider has been independently assessed by an external certification body.

**Duration** 1 day

### Auditing Cloud Security for STAR Certification

Led by an experienced tutor, this course will help you learn how to audit cloud security for the STAR certification programme and learn how to apply the maturity model when auditing a provider's security controls.

**Duration** 1 day

### Advanced Cloud Security Auditing for CSA STAR Certification

Led by an experienced tutor, this advanced course commences with the 'Auditing Cloud Security for CSA STAR Certification' programme before concentrating on how a CSA STAR rating is determined using a detailed case study.

**Duration** 2 days

### Certified STAR Auditor

Led by an experienced tutor, this two day course will help you learn how to conduct an audit for STAR certification and will work through a detailed case study to teach you how to determine a rating for STAR certification. To successfully complete this course, you will need to pass an examination.

**Duration** 2 days

### BSI Certified Auditor

The BSI Certified Auditor/Lead Auditor qualification gives your employer or client complete confidence in you. It lets them know that your auditing skills are not just solely based on your experience. They'll be reassured that you are regularly evaluated by the UK's leading independent auditing experts.

Distance Learning

### Information Security Controls for Cloud Services ISO/IEC 27017:2015

Learn how to recognize and select the appropriate ISO/IEC 27017:2015 controls to manage cloud service risks, as identified in your ISO/IEC 27001 Information Security Management System (ISMS) risk assessment.

**Duration** 2 days delivered in-house

### Protection of Personally Identifiable Information (PII) In Public Clouds ISO/IEC 27018:2014

This course is aimed at assisting cloud service providers and their customers understand the additional guidance and controls contained within ISO/IEC 27018. The additional controls will enable providers and their customers to comply with any applicable legislation and regulations and better protect information when processing PII in the Cloud.

**Duration** 1 day delivered in-house



## Data Protection



### In-house training courses

#### ISO/IEC 27032 Guidelines for Cybersecurity

This course aims to ensure that you understand the information security risks when operating in the cyberspace, along with the common controls and techniques designed to help prevent and manage those risks appropriately and effectively.

**Duration** 2 days delivered in-house

#### PIMS BS 10012 Courses

##### Personal Information Management System (PIMS): Requirements of BS 10012:2017 Training Course

This course explores in depth the organizational framework for maintaining and improving compliance with data protection requirements and good practice.

**Duration** 1 day

#### BS 10012:2017 Senior Management Briefing

This executive session highlights the benefits of an effective PIMS and introduces you to the key requirements of BS 10012:2017. Through this, you'll gain a better understanding of both your organization's obligations and your personal responsibilities.

**Duration** 3 hours delivered in-house.

#### PIMS Implementing BS 10012:2017

This course will provide guidance around implementing BS 10012. BS 10012 provides mandatory guidelines to help organizations select, implement and manage information security controls, taking into account their risk environment.

**Duration** 3 days



performance



risk



sustainability



performance



risk



sustainability





## Cyber Security and Information Resilience

We offer a wide range of courses in Cyber Security and Information Resilience, from Cloud Security to GDPR, and from technical specialist courses to managerial security training. Check our website for the latest portfolio of courses.

### CCSP Bootcamp: Certified Cloud Security Professional

If you're building a career in cloud security then the Certified Cloud Security Professional (CCSP) is the must-have qualification to help you progress. This course will cover topics including cloud computing, mobile security, application development security, risk management and cyber. You'll come away with an understanding of how to apply the 6 Domains covered in the Common Body of Knowledge in practice.

**Duration** 5 days

### EU General Data Protection Regulation (GDPR) Foundation

This foundation course will help you understand how the regulation works, so you can prepare and work towards compliance for the new regulation that comes into force on 25 May 2018. You'll also be in a position to start a scoping exercise that can then lead to a gap analysis, privacy impact and risk assessment or a full data protection audit.

**Duration** 1 day

### Fundamentals of Mobile Application Defence

This course is a great opportunity if you're interested in mobile security – you'll look at iOS and Android applications through the eyes of the hacker.

**Duration** 1 day

### Internet of Things (IoT) Fundamentals

This course provides an overview of IoT technologies and the elements that compose their ecosystem. You'll get an overview into the interoperability challenges, cybersecurity threats and where IoT can provide the greatest benefits.

**Duration** 1 day

We offer a wide range of other courses in Cyber Security and Information Resilience. Please talk to our advisers about how we can help.

- Certified Lead Privacy Implementer (CLPI)
- Certificate of Cloud Security Knowledge Plus (CCSK)
- Certified Information Privacy Technologist (CIPT)
- Fundamentals of Web Application Defence
- Fundamentals of Blockchain
- Web Application Defence: Secure Coding (Java/.NET/PHP)
- Certified Lead SCADA Security Professional
- Certified Ethical Hacker (C|EH)
- Advanced Hacking: The Weaponised Cyber Range
- Certified Information Privacy Professional Europe (CIPP/E)
- Certified Information Privacy Manager (CIPM®)

- Certified Cloud Security Professional (CCSP)
- Certified Information Security Manager (CISM®)
- Certified Information Systems Auditor (CISA®)
- Certified Information Systems Security Professional (CISSP)
- eDiscovery Project Management
- Fundamentals of Computer Forensics
- EC-Council Computer Hacking Forensic Investigator (C|HFIv8)
- Certified Litigation Support Professional (CLSP LitWorks™)
- End-user security awareness training

Check online to find the latest course details and booking.



28 years' industry experience  
236 courses delivered  
1,776 delegates trained  
1 Mike Edwards



## Business Continuity

### ISO 22301:2014

The impact of disasters on business can be substantial, regardless of the size of your organization. ISO 22301, the standard for Business Continuity, is suitable for complex, global organizations – but it's just as relevant for smaller organizations too. ISO 22301 provides an international best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.

#### Introduction to ISO 22301 Business Continuity Management

This course will help you to prepare for the unexpected and protect your organization with a basic understanding of business continuity. You'll learn about the key concepts of business continuity, understand the benefits of a business continuity management system and become familiar with the requirements of ISO 22301.

**Duration** 1 day

#### Implementing an ISO 22301 Business Continuity Management System

Learn how to establish a business continuity management system within your organization and clarify roles and responsibilities during disruption. You'll identify and protect business critical functions, building resilience and capability to continue operating during unexpected events.

**Duration** 3 days

#### ISO 22301 Business Continuity Management Internal Auditor

Become a business continuity auditor by taking our ISO 22301 internal auditor training course. Learn how to complete each stage of the internal audit process, by understanding the requirements of ISO 22301 within the context of an audit.

**Duration** 2 days

#### ISO 22301 Business Continuity Management Lead Auditor

Become a business continuity lead auditor with our ISO 22301 Lead Auditor training course. Ensure excellence in business continuity management by leading independent audits and managing auditing teams at each stage of the audit process.

**Duration** 5 days

#### ISO 22301 Business Continuity Lead Implementer

The objective of this course is to provide delegates with the necessary skills and tools to implement a Business Continuity Management System (BCMS) that meets the certification requirements of ISO 22301. The course will prepare delegates for the ISO 22301 Lead Implementer Certificate and provide delegates with useful tools and a reference framework for implementation.

**Duration** 5 days

#### ISO 22301 Requirements and Internal Auditing

This course combines our ISO 22301 Introduction and Internal Auditor courses. Learn about the key concepts of business continuity, understand the benefits of a business continuity management system and become familiar with the requirements of ISO 22301.

**Duration** 3 days delivered in-house

Once you've successfully completed Internal or Lead Auditor training, you can go on to qualify as a Certified Auditor.



#### Business Continuity Plans (BCP) Principles and Practices

Explore the role a BCP plays in aligning the resilience requirements for uninterrupted services and the measures that need to be in place for an organization to restore its business after an unexpected disruption.

**Duration** 1 day

#### Developing and Managing Business Continuity Exercises

Alongside practical exercises, the tutors will guide you through a test scenario. The course is endorsed by the Emergency Planning Society and is delivered by the Continuity Shop.

**Duration** 2 days

#### Crisis Management

This course explores sudden onset and slow onset crises caused by internal and external issues as well as methods for determining risk to use as a basis for crisis management plans. You'll learn about the key elements of crisis management, how to formulate a crisis management plan and how to relate the plan to other continuity plans.

**Duration** 1 day

#### Business Impact Analysis (BIA)

This course will enable you to undertake your own analysis and potentially shape management decisions that lead to improved organizational resilience and continuity.

**Duration** 1 day

#### Business Continuity Foundation

Take the first steps towards protecting your business in times of crisis. Our qualified BCM experts deliver a comprehensive introduction to BCM best practice.

**Duration** 3 days

#### CBCI Certification Course

This course teaches you the methods, techniques and approaches used by business continuity professionals worldwide to develop, implement and maintain an effective Business Continuity Management (BCM) programme. This course includes the coveted CBCI Certification exam.

**Duration** 5 days

#### BSI Certified Auditor

The BSI Certified Auditor/Lead Auditor qualification gives your employer or client complete confidence in you. It lets them know that your auditing skills are not just solely based on your experience. They'll be reassured that you are regularly evaluated by the UK's leading independent auditing experts.

Distance Learning

#### BCS Practitioner Certificate in Business Continuity Management (PCBCM)

This course covers the BCS Practitioner Certificate in Business Continuity Management. The course closely follows the approaches recommended in ISO 22301.

The course will enable delegates to confidently sit the BCS "Practitioner Certificate in Business Continuity Management" examination.

**Duration** 5 days

#### In-house training courses

##### Business Continuity Management Systems Senior Management Briefing

Prepare for the unexpected with our in-company ISO 22301 Business Continuity Management Briefing. Our trainers will show you how ISO 22301 can be achieved step by step – outlining your own role and responsibilities in ensuring business critical functions can operate in challenging circumstances.

**Duration** 3 hours delivered in-house

#### Testimonial

“The BCM system is a great reassurance. It has enabled us to make plans to mitigate problems quickly if they occur – for example, to identify a second water supply and provide electricity back-up – things we wouldn't have done otherwise.”

**Andy Drummond, Lettergold Plastics Ltd, UK engineering company**





## Food and Drink



### BRC Training

BRC training courses are specifically focussed on the Global Standards since 2000. Developed with the Standard Managers and in line with new issues of the Standards, BRC training courses provide delegates with the most up-to-date information

### BRC Global Standard for Food Safety Issue 8 for Sites

This two-day training course gives technical, quality and operations staff from manufacturers, retailers, and food service companies the opportunity to form a clear understanding of the protocols and requirements of the BRC Global Standard for Food Safety Issue 8, including audit planning, and the events during and after the audit

**Duration** 2 days

### BRC Global Standard For Food Safety Issue 8- Issue 7 To 8 Conversion For Auditors

BRC Global Standard For Food Safety Issue 7 To 8 Conversion For Auditors training course, delivered by BSI is designed to help delegates to gain a firm understanding of the revisions to the requirements of the BRC Global Standard for Food Safety, and to equip technical teams to successfully implement new ways of working in order to comply to Issue 8 of the BRC Standard on-site.

**Duration** 2 days

### BRC Global Standard For Food Safety Issue 7 To 8 Conversion For Sites training course

This BRC Global Standard For Food Safety Issue 7 To 8 transition course, delivered by BSI, is designed to help delegates to gain a firm understanding of the revisions to the requirements of the Standard, and to equip technical teams to successfully implement new ways of working in order to comply to Issue 8 of the BRC Global Standard on-site.

**Duration** 1 day

### BRC Global Standard for Packaging and Packaging Materials, Issue 5, Understanding the Requirements

This two-day course delivered by BSI has been designed to enable delegates to gain a full understanding of the requirements of BRC Global Standard for Packaging and Packaging Materials, Issue 5, Understanding the Requirements, including the objectives of fundamental clauses and statements of intent.

**Duration** 2 days

### BRC Global Standard for Storage and Distribution issue 3 - Understanding the Requirements

This two-day BRC Global Standard for Storage and Distribution Issue 3 - Understanding the Requirements training course, delivered by BSI, gives technical, quality and operations staff from the logistics industry, retailers and food service companies a clear understanding of the protocols and requirements of the BRC Global Standard for Storage and Distribution, Issue 3.

**Duration** 2 days

### BRC Global Standard for Agents & Brokers, Understanding Requirements for Companies

The British Retail Consortium (BRC) Global Standard for Agents and Brokers Issue 2 is a Global Food Safety Initiative (GFSI) benchmarked Standard and globally accepted certification for agents and brokers operating in the Food, Packaging and Consumer Products Sectors. The Standard provides a food safety management system (FSMS) for importers, sales agents and food brokers to be certificated against, and certification to this Standard can be the difference between winning or losing business.

**Duration** 1 day

### FSSC 22000 Training Courses

Food Safety System Certification 22000 (FSSC 22000) is a robust, ISO-based, internationally accepted certification scheme for auditing and certification of food safety within the food and beverage manufacturing sector.

Our training courses to support FSSC 22000 are featured here, with more courses coming soon.

### FSSC 22000 Food Safety Management Systems Auditor/Lead Auditor

Acquire the skills to plan, conduct, report and follow up a FSMS audit that establishes conformity, enhances food safety compliance, and overall organizational performance.

**Duration** 5 days



### ISO 22000 Food Safety Management training courses

The ISO 22000:2018 gives food safety professionals and other interested parties an opportunity to understand the changes being made to this transitioning standard.

### ISO 22000:2018 Requirements

Identify the structure and requirements of an effective management system, and what this means for you. Gain a thorough insight into food safety management systems and the key concepts and structure of ISO 22000, key terms, definitions and the ISO standardized high level structure.

**Duration** 1 day

### ISO 22000:2018 Implementation

In this course you will gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 22000. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FSMS Plan.

**Duration** 2 days

### ISO 22000:2018 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 22000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

**Duration** 2 days

### ISO 22000:2018 Lead Implementer

This training combines our ISO 22000 requirements and implementation courses, with an additional 2 days of content with examination. This will provide you with: An in depth understanding of the standard; the best practice methods to implement the standard within your organization; and ensure its effectiveness by teaching you management skills such as leadership, effective delegation, problem solving and motivation.

**Duration** 5 days

### CQI/IRCA Certified ISO 22000:2018 Lead Auditor

Over five days, you'll gain the knowledge and skills required to undertake and lead a successful food safety management systems audit; using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. Learn to describe the purpose of a ISO22000 audit and satisfy third party certification as well as grasp the key principles and practices of effective food safety management system audits in accordance with ISO 22000:2018

**Duration** 5 days

### ISO 22000:2018 Senior Management Briefing

This executive session highlights the differences in top management leadership and commitment requirements in ISO 22000:2018. Through this, you'll gain a better understanding of both your organization's obligations and your personal responsibilities.

**Duration** 2 hours delivered in-house

### ISO 22000:2018 Transition

Learn about the new ISO high level structure and the differences between ISO 22000:2005 and ISO 22000:2018

**Duration** 1 day

### ISO 22000:2018 CQI/IRCA Certified Auditor Transition

Learn the key differences between ISO 22000:2005 and ISO 22000:2018 so that CQI/IRCA qualified auditors can upgrade their skillset to align with the new standard.

**Duration** 2 days

### HACCP training courses

Hazard Analysis Critical Control Points (HACCP) is a risk management tool primarily used to manage food safety risks.

### HACCP Refresh

This course develops the necessary skills to assess and contribute to a HACCP team for the development, implementation and ongoing maintenance of HACCP plans, based on the CODEX HACCP system. You'll learn how to initiate a HACCP plan review through the application of the five preliminary steps and seven HACCP principles.

**Duration** 1 day

### HACCP Plans and GMP Implementation

This course will also provide you with knowledge of the essential good manufacturing practices (GMP) required to implement a preventative HACCP based FSMS along with an overview of the intent and specific requirements of the BSI HACCP and GMP Certification Criteria to demonstrate due diligence in food processing and handling operations and minimize audit nonconformances

**Duration** 1 day

### Other Food Courses

### Effective Food Labelling Verification Processes

This course develops the necessary skills to implement effective food labelling verification processes based on industry best practice and Global Food Safety Initiative, (GFSI) standards to reduce the risk of recall from incorrectly labelled products.

**Duration** 1/2 day

### Food Recall Plans

This course develops the necessary skills to document a food recall plan based on industry best practice food recall systems based on the requirements of Global Food Safety Initiative, (GFSI) standards. You'll learn how to initiate a mock recall (crisis drill) of a recall plan through product traceability and mass balance activities to improve your recall capability and follow-up activities to apply learnings to improve your organization's recall capability.

**Duration** 1/2 day







## Anti-Bribery



### ISO 37001:2016

ISO 37001 is the international standard designed to help organizations implement an anti-bribery management system. It specifies a series of measures your organization can implement to help prevent, detect and address bribery.

Designed to be integrated into your organization's existing management processes and controls, ISO 37001 also follows the common ISO structure for management system standards, for easy integration with ISO 9001 for example.

#### Requirements of ISO 37001:2016

This course introduces the concepts of anti-bribery, explains the benefits of an ABMS and the key requirements and context of ISO 37001:2016. It's applicable to all organizations including the public, private and voluntary / not-for-profit sectors.

**Duration** 1 day

#### Implementing ISO 37001:2016

This course will guide you through the implementation of an ISO 37001 ABMS using a combination of practical exercises and class discussions. You will also receive a take-home reference toolkit containing essential documents and information you can reference and use during your organization's implementation process.

**Duration** 2 days

#### In-house training course

##### ISO 37001:2016 Anti-bribery Management System Senior Management Briefing

Led by an experienced BSI tutor, this course will provide a senior management briefing of anti-bribery, and an awareness of the International Standard for anti-bribery management systems (ABMS).



## Risk Management



### ISO 31000:2018

ISO 31000 is the international standard for risk management. By providing comprehensive principles and guidelines, this standard helps organizations with their risk analysis and risk assessments.

Whether you work in a public, private or community enterprise, you can benefit from ISO 31000, because it applies to most business activities including planning, management operations and communication processes. Whilst all organizations manage risk to some extent, the best-practice recommendations of this international standard were developed to improve management techniques and ensure safety and security in the workplace at all times.

#### ISO 31000:2018 Introduction

BSI's one-day training course will enable you to understand risk management, learn about ISO 31000 and get the foundation you need to start managing your organization's risks effectively.

**Duration** 1 day

#### ISO 31000:2018 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 31000:2018. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, develop your risk management process, and achieve continual improvement.

**Duration** 2 days

#### Risk in Medical Devices

##### Introduction to Risk Management for Medical Devices

This course helps medical device professionals gain an understanding of how ISO 14971 can improve their business and risk management efforts. You'll also understand how ISO 14971 applies to ISO 13485. The training includes exercises, and you'll have the chance to ask questions about ISO 14971 and risk management, so you can apply what you learn to your organization.

**Duration** 1 day

#### In-house training courses

Discuss your risk management concerns in confidential surroundings by opting for in-house training

Contact us today for a quote

for training you and your team in-house

Call **01908 815 926**

Email [inhouse.training@bsigroup.com](mailto:inhouse.training@bsigroup.com)





## Road Traffic Safety

### ISO 39001:2012

A road traffic safety management system (RTSMS), based on ISO 39001, can provide your organization with an international best-practice framework for managing road safety risks, evaluating their impact, and developing the capability to achieve results. When RTS related incidents, serious accidents and deaths occur, it is the responsibility of organizations involved in road traffic systems and society as a whole to learn how to better reduce and minimize the risks.

#### In-house training courses

##### Introduction to ISO 39001:2012 Road Traffic Safety (RTS) Management Systems

This course introduces the key concepts of RTS, explains the benefits of an RTSMS, and outlines the requirements of ISO 39001.

**Duration** 1 day delivered in-house

##### Implementing ISO 39001:2012 Road Traffic Safety (RTS) Management Systems

We'll teach you step-by-step how to implement an effective RTSMS, using a combination of practical exercises, group activities and delegate discussions.

**Duration** 2 days delivered in-house

##### Internal Auditor ISO 39001:2012 Road Traffic Safety (RTS) Management Systems

This course helps you learn how to conduct effective audits by using appropriate tools and techniques when auditing Road Traffic Safety (RTS) Management Systems.

**Duration** 2 days delivered in-house

##### Lead Auditor ISO 39001:2012 Road Traffic Safety (RTS) Management Systems

This course will develop the knowledge and skills required to undertake an audit of an RTSMS as a lead auditor, emphasizing independent auditing principles and practices.

**Duration** 5 days delivered in-house

Contact us today for a customized quote for training you and your team in-house  
Call **01908 815 926**  
Email [inhouse.training@bsigroup.com](mailto:inhouse.training@bsigroup.com)



## Energy Management

### ISO 50001:2018

Effective energy management isn't just good for business; it's also becoming a requirement. And the best way to achieve it is with ISO 50001. The international standard outlines energy management practices that are considered to be the best, globally. Energy management experts from more than 60 countries developed the standard and now we can help you tap into that expertise, every day, to help you save energy, cut costs and meet environmental requirements.

**Looking for ESOS training?** The courses below will teach you how to audit your energy use. ISO 50001:2018 is a great way to meet your ESOS obligations whilst also receiving additional benefits.

##### ISO 50001:2018 Requirements

Our one-day ISO 50001:2018 requirements course uses an activity-based, delegate-centered approach. With the full support of a world-class BSI tutor, you'll learn about ISO 50001, common terms and definitions in the standard as well as the key concepts and requirements related to ISO 50001:2018 Energy Management Systems (EnMS).

**Duration** 1 day

##### ISO 50001:2018 Implementation

A BSI tutor will facilitate discussions, draw insights and experiences among attendees and bring to life the concepts for designing, implementing and maintaining an ISO 50001 energy management system. This will help you maximize what you learned in the course in your workplace.

**Duration** 2 days

##### ISO 50001:2018 Internal Auditor

Through the various activities, group work, discussions, and reflection, you will learn the fundamentals of planning, conducting and reporting on an internal ISO 50001:2018 audit. You will also gain an appreciation of verifying improvements in energy performance, and in assessing the effectiveness of an energy management system.

**Duration** 2 days

##### ISO 50001:2018 Lead Auditor

Working with our professional tutors over 5 days, you will gain the knowledge and practical skills required to undertake and lead a successful second-party EnMS audits in accordance with internationally recognized best practice techniques. You will acquire the skills to plan, conduct, report and follow-up on an EnMS audit.

**Duration** 5 days

##### ISO 50001:2018 Senior Management Briefing

As a leader in your organization, your commitment and support is crucial to the success of your organization's energy management system. Our ISO 50001:2018 senior management briefing helps business leaders understand how they will be involved and the commitment required supporting an effective implementation.

**Duration** 3 hours delivered in-house

##### ISO 50001:2018 Transition Courses

##### ISO 50001:2018 Transition

If you're already familiar with ISO 50001:2011, but want to find out about the changes in the updated ISO 50001:2018 standard, then this course is for you. This course also includes the ISO high level structure for management system standards and will help you to identify gaps in your current Energy Management System (EnMS), and start planning your transition to the revised standard.

**Duration** 1 day

##### ISO 50001:2018 Auditor Transition

Are you an ISO 50001:2011 Internal or Lead Auditor who wants to develop the expertise to audit an ISO 50001:2018 Energy Management System (EnMS)? You will have already learnt how ISO 50001:2018 is different to ISO 50001:2011, and so this course will focus on auditing activities, so you learn to apply this practically in order to build your ISO 50001:2018 auditing skill.

**Duration** 1 day

**Please note: BSI offers the ISO 50001:2018 Transition and ISO 50001:2018 Auditor transition as a combined course. Please contact us for more information'**





# Environmental Management

## ISO 14001:2015

Environmental management is no longer a moral choice but a business necessity. An ISO 14001:2015 Environmental Management System helps you drive sustainable growth, stimulate innovation and gain access to new markets.

### ISO 14001:2015 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015 Environmental Management System (EMS) and how the standard can help your organization to better meet its environmental obligations and commitments.

**Duration** 1 day  
Also available as a virtual live classroom at your desk.

### ISO 14001:2015 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 14001:2015. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your EMS and achieve continual environmental improvement.

**Duration** 2 days

### ISO 14001:2015 Requirements and Implementation

This course combines the Requirements and Implementation courses together in a 3-day block

**Duration** 3 days

### ISO 14001:2015 Lead Implementer

This course combines the Requirements and Implementing courses with an additional focus on leadership and management, followed by an exam. This will provide you with an in depth understanding of the standard. We'll teach you the best practice methods to implement the standard within your organization and show you how to ensure its effectiveness using management skills such as leadership, effective delegation, problem solving and motivation.

**Duration** 5 days

### ISO 14001:2015 Internal Auditor

Optimize your auditing skills in line with the internationally recognized ISO 14001:2015 and boost your internal audit capabilities. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

**Duration** 2 days

### ISO 14001:2015 Requirements and Internal Auditor

This course combines the Requirements and Internal Auditor courses together in a 3-day block

**Duration** 3 days

### CQI and IRCA Certified ISO 14001:2015 Lead Auditor (17903)

Develop the knowledge and skill required to conduct a full audit of an organization's Environmental Management System (EMS) to ISO 14001:2015. You'll sit a 2-hour exam to test your knowledge and understanding.

**Duration** 5 days

**Now available: ISO 14001:2015 Strategic Approach to Risk-Based Thinking**

### In-house training courses

#### Calculating your Carbon Footprint

Calculate your organization's carbon footprint and reduce greenhouse gas emissions (GHG) with our Calculating Your Carbon Footprint Training Course. Understand why carbon management is so important and learn to independently verify environmental performance. You'll be able to produce a carbon footprint report and share this information confidently with shareholders, customers and regulators.

**Duration** 1 day

#### ISO 14001:2015 Environmental Management Briefing

Designed to suit your specific business needs, this ISO 14001 Environmental Management Briefing is delivered in-house and will help you to understand how you can achieve the highest environmental standards. We'd be happy to discuss your requirements.

## Get in touch

### For BSI Training Academy courses in the UK and Ireland:

Public courses 0345 086 9000  
In-house training 01908 815 926  
Email training@bsigroup.com

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### Terms & conditions

#### Payment:

Payment for public course offerings is due upon registration. You may pay by cheque or online payment (payable to BSI Management Systems) or bank transfer as per our invoice details. Course registration is not completed until payment has been received. Prices are subject to change at any time.

#### Travel Arrangements:

Accommodation and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. Accommodation can be arranged for all venues excluding London directly through your BSI Training Account Manager.

#### Course Confirmation:

- A confirmation email of your registration for the training course will be sent upon signing the training booking agreement
- Hard copies of the materials will be provided on the training course.

#### Cancellation/Transfer Policy:

Delegates may transfer their registration for one course to another course up to 21 working days prior to the original course date. Once a delegate has transferred no refunds can be made for the cancellation of either course. Only one transfer by any delegate may be made.

If you cancel a Training Course - all cancellations must be made no later than 25 working days before the start of the relevant Training Course. We will only accept cancellations that are made in writing. If a delegate fails to attend a Training Course,

or a cancellation is sought within the 25 working days prior to the start of such course, full payment will be required.

Refund Policy: if the refund is approved, it will be made through the original mode of payment only. No refunds shall be given for the cancellation of Distance Learning, Blended Learning and E-learning courses no matter when cancellation is notified to us.

If we cancel a Training Course, or change course content: - we reserve the right to cancel a Training Course at any time, without incurring any additional liability. In such circumstances, we will offer alternative dates, a full refund or a credit note.





# Coming soon

We're introducing new standards and new courses all the time. Here are some of the new training courses that will be launching soon, but we're also open to suggestions. If you're looking for training to a particular standard, or would like to combine elements of one course with another, talk to us and we'll do our best to find a solution.

## Food – ISO 22000

PAS 96

## Service Management

Transition  
SMB Briefing  
Implementing Changes  
Auditor Transition  
Requirements  
Implementation  
Internal Auditor  
Lead Auditor  
Lead Implementer

## Food Safety

FSSC 22000 Requirements  
FSSC 22000 Implementation

## Process Improvement

Multiple courses coming soon

Need a course  
but don't see  
it here?



At BSI, we are committed to making sure that social responsibility is part of our every day business, so that we make decisions and act today to enable a more resilient world for present and future generations. One of the ways we are doing this is with our global charity partner, Room to Read.

Room to Read is a lead non-profit focused on girls' education and children's literacy in Asia and Africa. Learn more, donate and get involved through their website.

## BSI Training Academy

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