

# bsi.

# **Time Sensitive Ethernet**

# The future for industrial control system networks

## A Whitepaper



## Introduction

Local Area Networks (LAN) are extremely important in the fully interconnected world we live in nowadays, acting as the backbone that enable the interaction between IT elements. They are also used to link local IT systems with the Wide Area Network (Internet).

In the industrial world, LANs are even more critical, fulfilling real-time communication requirements to the interaction of the different elements present in SCADA (Supervisory Control and Data Acquisition).

This paper will focus on the new enhancements of the most widespread LAN: ETHERNET, and how they allow the standard to achieve a prominent position in the industrial world.

## Local Area Networks (LANs), OT Architecture Review

#### **Ethernet LANs**

Ethernet is, by far, the most used Local Area Network used in IT systems all over the world. It is an open, manufacturer independent technology, driven by the Standard IEEE 802.3 (part of the ISO standard organization) that has found wide acceptance by network hardware manufacturers.

"Ethernet refers to the family of LAN products covered by the IEEE 802.3 standard that defines the carrier sense multiple access collision detect (CSMA/CD) protocol. Four data rates are currently defined for operation over optical fiber and twisted-pair cables: 10Base-T Ethernet (10 Mb/s), Fast Ethernet (100 Mb/s), Gigabit Ethernet (1000 Mb/s) and 10-Gigabit Ethernet (10 GB/s").<sup>1</sup>

The Ethernet standard is mature, and has high speed capabilities. However, the CSMA/CD nature of Ethernet does not support time-deterministic operation. In other words, communications are potentially very fast but the maximum time for a message transmission is not guaranteed a priority.

#### IT and OT

Before introducing the Automation Pyramid in section 1.3, this section provides a brief comparison for the IT and OT concepts.

The world of traditional Information Technology (IT) has split over the years into several categories. In the case of Information Technology applied to supporting manufacturing processes and control systems the differences from traditional IT is such that a new category has been defined; the OT ( Operational Technology) category.

The key concepts and differences between IT and OT are illustrated in the table on the following page.

<sup>1</sup> Ethernet definition provided by Cisco. http://www.cisco.com/c/en/us/td/docs/net\_mgmt/active\_network\_abstraction/3-7/reference/guide/ANARef-Guide37/ethrnt.html

	Information Technology (IT)	Operational Technology (OT)	
Role of system	• Enable and support business applications and office functions	Enable and support Process control systems	
Typical purpose of system	<ul> <li>Transaction systems, business systems, information systems, general service providing systems</li> </ul>	<ul> <li>Control systems, physical process monitoring and controlling. Systems supporting physical manufacturing, or physical processes.</li> </ul>	
Performance requirements	<ul> <li>Non-real time</li> <li>Responses must be consistent</li> <li>High throughput of data is demanded</li> <li>High delay may be acceptable</li> </ul>	<ul> <li>Real-time</li> <li>Response is time critical</li> <li>Modest data throughput is acceptable</li> <li>High delay and/or jitter is not acceptable</li> </ul>	
Interfaces	<ul> <li>Workstations (desktops / laptops), operating systems and applications</li> </ul>	<ul> <li>Sensors and actuators, PLC, RTU, SCADA, DCS</li> </ul>	
Typical ownership responsibilities	CIO, finance and admin. departments	• Engineers, technicians, operators and managers	
Connectivity	• LAN ( Ethernet), WAN ( TCP/IP)	Manufacturer proprietary control networks	
System operation	<ul> <li>Systems are designed for use with typical operating systems (Windows).</li> <li>Upgrades are straightforward with the availability of automated deployment tools</li> </ul>	<ul> <li>Differing and possibly proprietary operating systems, often without security capabilities built-in.</li> <li>Software changes must be carefully made, usually by software vendors, because of the specialized control algorithms and perhaps modified hardware and software involved.</li> </ul>	

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#### **Automation Pyramid**

OT systems follow an architecture that is traditionally represented with the Automation Pyramid.

The pyramid illustrates that in OT architecture, large numbers of items (instrumentation equipment) are placed at the lower level (sensors, actuators etc.).The number of items at each level decreases.

As can be seen in the following figure, the Automation Pyramid breaks down into three main levels, The device level, with a large quantity of sensors and actuators, the fieldbus level, with smaller number of PLCs and control elements that handle the behaviour of the device level items, and the LAN / Enterprise level, where the OT meets the IT (here workstations hosting specialized SCADA software provide a high level control overview of the devices at the fieldbus level).

The figure also shows some of the several proprietary OT networks that coexist in the Automation Pyramid.

For all intent and purposes no Ethernet communications are used in the automation pyramid, with some minor exceptions located in small areas of the higher levels. The reason for this and the role of the Time Sensitive Network Ethernet as a game changer will be explained in the remainder of this paper.

#### **Future Automation Trends**

The automation pyramid is an old model, that worked well when the controlled processes and their control systems where located in one place, and no external connections where needed.

With the arrival of the IoT, and their Industrial implications, control systems are fed by thousands of remote sensors. These newer technologies look promising for transforming the architecture of automation systems into something more efficient, this is called "the automation pillar".

One of the potential catalysts for enabling this change could be the progressive virtualization of the control dedicated hardware (PLCs, RTUs, and DCS) into workstations hosting specialized control software. These virtual versions of PLCs and DCS units will work under real-time requirements, exactly the same as the hardware versions.

If this virtualization happens, the pyramid will be reshaped into a pillar. Where large number of sensors and actuators operate in the lower base, linked by a real-time standard OT network, and workstations reside in the upper base. As shown in the next figure, the potential future automation architecture can be divided into three main areas, backbone, connectivity and field I/O.





## Identifying the Technology Gap. Actual Technology and Automation Pillar

In the automation pyramid, the control loops operate locally, between the PLC at fieldbus level and the field level devices (both at adjacent levels at the pyramid). In the automation pillar though, the control loops are performed between the two bases of the pillars (Backbone and Field levels). This change implies that the control loops will be implemented in wider areas, and must do so without losing any of their performance requirements.

These requirements are covered by software (virtual versions of PLCs and RTUs can work in a time-deterministic way if enforced by software), the technology gap is one of the communications performance.

There are many real-time communication networks that connect the lower and middle levels of the pyramid, but the vast majority of them are proprietary to one among the big players in industrial control manufacturing, and therefore oriented to the connection of the control devices produced by that particular manufacturer. Problems arise when different brands need to be integrated into the network.

From a cyber security perspective, an OT "ecosystem" with different communication standards increases the likelihood of having vulnerabilities (each of the OT networks can have different inherent vulnerabilities). The effort needed to protect the whole system from a cybersecurity perspective is also bigger, as each of the OT networks need to be addressed independently. Nevertheless, there is a big technological gap that prevents the use of a unified open standard like the IEEE 802.3 (Ethernet), namely the performance requirements. The CSMA/CD nature of Ethernet gives good potential speeds (the fastest defined in the standard is 10Gb/s) but doesn't guarantee the minimum speed on the network when it sustains heavy traffic. In other words, it is not a real-time operating network, which is the most important requirement for an OT network.

## Limitations of Classic Ethernet

#### Ethernet types covered by the IEEE 802.3 Standard

There are many Ethernet types covered by the IEE 802.3 Standards. The following table will depict the most representative

categories, with the maximum speed, cable length and cable type of each:

Name	IEEE Standard	Max. Speed	Cable Type	Maximum Length
Ethernet (Obso- lete)	• 802.3	• 10 Mb/s	<ul> <li>Cat 3 UTP (Unshielded Twisted Pair)</li> </ul>	• 100m
Fast Ether- net/100Base-T	• 802.3u	• 100Mb/s	<ul> <li>Cat 5 UTP / STP (Shielded Twisted Pair)</li> </ul>	• 2000m
Gigabit Ethernet/ GigE	• 802.3z	• 1000Mb/s	<ul> <li>Cat 5 UTP / 50 Micron FO (Fibre Optic Cable)</li> </ul>	• 100m-500m
10 Gigabit Ether- net	• 802.eae	• 10Gb/s	<ul> <li>Cat 7 UTP / SMFO (Single Mode fibre Optic)</li> </ul>	• 300 - 40,000m

## CSMA/CD and its capability to act as an arbitrator for devices in the Ethernet LAN

The Carrier Sense Multiple Access / Collision Detect, is the media access control used by the "classic" Ethernet . The main reason for the existence of the CSMA/CD is the collision. Collisions take place when two or more devices try to transmit data at the same time in the same transmission media. The CSMA/CD provides procedures to handle transmissions considering data collisions as a factor.

#### **Carrier Sense**

The Carrier Sense is the ability of the Network Interface Card (NIC) to check the network for any on-going communication. The NIC will only allow a new communication to start if there are no on-going communications. Nevertheless, a collision can occur if there are multiple devices willing to transmit at the same time.

#### **Multiple Access**

The Multiple Access functionality handles the existence of multiple devices using the same network. It basically raises a flag when the occurrence of collisions is a possibility.

#### **Collision Detect**

The collision detect scopes the detection of collisions, and how these events are handled as well. When a collision is detected, the NIC sends a jamming signal to all the devices in the network, making them aware of the incident. After that, a back-off algorithm tells all the devices to wait a random amount of time before trying to start new communications. (The random delay in communications is introduced to minimize the possibility of another collision).

#### Non Pre-Deterministic Behaviour

The very nature of the CSMA/CD makes it impossible to assure real time operations. As the number of collisions produced in the network cannot be known a priori, the maximum time to successfully transmit a message is not predetermined. Statistical studies state that the operation in a LAN with CSMA/CD could be considered in real-time with a traffic load less than 20% of the total capacity <sup>1</sup>. (That, however is merely an estimate).

 1
 Stan Schneider, President of Real-Time Innovation white paper "Making Ethernet work in real time" https://eclass.upatras.gr/mod-ules/document/file.php/EE653/%CE%A3%CE%B7%CE%B6%CE%B5%CE%B9%CF%82%20-%20

 %CE%A7%CF%81%CE%AE%CF%83%CE%B9%CE%B0%CE%B1/Making%2BEthernet%2BWork%2Bin%2BReal-Time.pdf



Network Load

Year reliability probability for 1.5 ms delay requirement

## Industrial Control Network Requirements

#### **Time Synchronization**

Time synchronization is a key requirement for any network designed to work in real-time. Each of the actors present in the network must share the same time basis, with the highest possible precision, to be able to measure the transmission events consistently.

#### **Packet Loss Ratio**

The packet loss ratio expresses the probability for one packet transmitted in a network segment to be lost (a packet loss ratio of 0.5 means that there is a 50% probability for any packet to be lost).

Let's consider a hypothetical automotive production plant with 1000 network segments, each of them sending an average quantity of 10,000 packets per second. This means that in one day (24 hours) 1,012 packets will be sent. If we have a packet loss ratio of 10-6 (which seems really good at first sight) the probability of having two consecutive lost packets is 10-12.

Assuming that a production machine will fail safe after having two consecutive packet losses, we can estimate one production fault per day, with a packet loss ratio of 10-6, normally this is not acceptable in automotive performance requirements.

Usually industrial production systems are designed to optimise output capacity. In other words, it is common for a production system to be built to work uninterrupted, for example.

In the automotive industry, production only stops once or twice a year for necessary periodic maintenance.

Therefore, "unscheduled stops" are a big concern for industrial manufacturing, which makes the packet loss ratio a critical metric for industrial control network performance.

#### **Critical Stream Assurance**

There are different priority levels in an industrial control network. If they are all time-sensitive, then a delay or packet loss in a control signal that produces a fault (and stops the production provoking "only" economic impact) should have a lower priority than a critical alarm which could lead to a potential loss of human lives (if ignored).

Transmission for the "critical priority" stream must be assured, even if that means that lower priority streams are delayed.

#### **Different Priority Streams Convergence**

The assurance of critical priority transmission does not mean that the lower priorities are not time sensitive. There must be a convergence when scoping all the priority range. This means that control networks need to have "space" in their bandwidth for all the packets, independent of their priority. To make this possible, the load of each priority has to be limited in a control network. (If 100% of critical priority load is allowed in a network, only these communications will arrive).The bandwidth of the network itself must be adjusted in the design phase, taking in account the estimated load for each of the priorities.

## Closing the Gap: TSN Ethernet Features

This section describes the new features of the time-sensitive Ethernet under development in the IEEE 802.3 series, effectively closing the gap that prevented Ethernet from acting as a standard in industrial control systems networks.

#### **Time Synchronization**

Any network working in real-time needs the best possible clock for driving the network "timestamp", and a quick and effective means to select another one when that clock fails. In order to do this, all devices capable of time synchronization present in the network are designated as "masters". Then, one of them acquires the status of "grandmaster", through the execution of a selection algorithm (the Best Master Clock Algorithm BMCA). If for any reason the "grandmaster" fails, the system automatically switches over to one of the potential "grandmasters" on the network that is at least as good as any other.

Once the "grandmaster" is determined, it sends information, including the current synchronized time to all the time-aware systems in the network. The received synchronized time must be corrected, adding the propagation time for the message transmission.<sup>1</sup>

#### **Three Priority Classes**

TSN schedules three types of priorities, enabling coexistence of different traffic classes with different requirements in the same network.

- **Best Effort Traffic:** The lowest priority communication in a control network (for a real-time network)
- **Soft Real-Time traffic:** Control communications with higher priority than best effort traffic, addressing some real-time requirements
- Hard Real-Time traffic: High priority traffic for critical control loops

<sup>1</sup> The Time-synchronization mechanisms present a high level of complexity. The scope of this paper is to introduce the basic rules that drive them. Refer the IEEE 802.1AS for more detailed information about grandmaster selection and Time synchronization. https://standards.ieee. org/findstds/standard/802.1AS-2011.html

#### **Best Effort Traffic**

The lower priority communications in Ethernet follow the same ingress policy as "classic" Ethernet <sup>1</sup>. Each message belonging to this class has a priority between 0 and 7, (seventh being the highest and zero the lowest). All the messages go through a data multiplexor, which generates the output sequence.

There are some inherent conflicts if this method is used. For example, in the case of a priority 1 message arriving 1 microsecond before that of a priority 7, the lower priority message goes first and the priority 7 message has to wait until the previous message has been sent. The best effort traffic is illustrated in the graphic below.



#### Soft Real-Time Traffic

The soft real-time traffic priority class is the best effort priority class enhanced with a credit-based shaper that modifies the priority of the messages in this class.



There is a new parameter (called "credit" by this paper) whose default value is zero. There is also a predefined increase/decrease rate for the credit, which applies in the following scenarios <sup>1</sup>:

- When a message from soft real-time is being sent, the credit decreases (achieving negative values if needed) at the predefined rate
- When a message sending process is finished, the credit increases at the predefined rate, stopping when the zero value is reached
- When a LEGACY <sup>2</sup> frame is being sent, the credit increases at the predefined rate, and can reach positive levels

After defining the "credit" parameter, the explanation of the rule that drives this priority class is simple:

- If the value of the credit is less than zero, the best effort priority class has HIGHER priority than the soft real-time class
- If the value of the credit is zero, the best effort priority class has the SAME priority as the soft real-time class
- If the value of the credit is more than zero, the best effort priority class has always has a LOWER priority than the soft real-time class
- The messages belonging to this priority class will be sent, ordered by priority with the condition of having the credit value of at least zero (in order to start the transmission)

This methodology is described using a graphical approach in the following figures:

1 All the scenarios depicted here belong to the "soft Real-time" priority class.

2 A legacy frame here can mean a message from a lower priority class (Best effort class)



Soft real-time operation 1

The graphic represent a TSN device, applying the traffic shaper to order the messages that arrive to it. The ingress represents the messages that arrive to the device and the egress the same messages, but in the order they are sent through the exit.

As can be seen, the credit value by default is zero. And when the first (green message) arrives, the credit decreases its value until the transmission is complete.

When the red and orange messages arrive at the same time (with the credit value equal to zero) they are arranged in priority order, the red message (P4) first, followed by the orange one (P3), always driven by the credit value.

Lastly, we examine the case of a light blue message (P5) which arrives when a dark blue message (P2) transmission is on-going. The P5 message has to wait until the transmission of the P2 is complete, plus the time needed for the credit to get to the zero value.

The "interference" of best effort class messages is shown in the figure below.

The figure below shows the case of a legacy frame which arrives to the device, and starts to be transmitted when the credit arrives to zero value. As it belongs to the best effort priority class (lower than the soft real-time class) the credit increases while the legacy transmission takes place, achieving values above zero. That means that whenever the frame is fully transmitted, all the messages belonging to the soft real-time class will be transmitted sequentially (ordered by their priorities) as long as the credit value is greater than zero.



Soft real-time operation 2

#### Hard Real Time Traffic

This priority class is the highest possible in the TSN Ethernet, only critical communications, like control loops or alarms are classified as such. To ensure as much as possible the real-time communications of this communication class, TSN uses a Time Division Multiple Access (TDMA) scheduling. The Time Division Multiple Access is a media access method that reserves periodic time slots strictly for the use of the hard real-time traffic. That means that the maximum delay for a frame is the time between two reserved slots .

It is important to mention one scenario that interferes with the real-time performance achieved with TDMA. If a particularly long frame or message is being sent when the reserved time slot starts, all the high priority traffic will have to wait until the frame is completely sent, this will cause a delay that was not predetermined. This important issue is dealt with by the frame pre-emption, which will be discussed in detail later in this paper.<sup>1</sup>

**Seamless Redundancy** 

As previously stated, the packet loss ratio is a key metric for any real-time network. The TSN Ethernet uses frame duplication to avoid packet loss. The Frame Replication

1 This issue will be addressed in the Frame Preemption section.

and Elimination for Reliability Standard (802.1CB) specifies procedures for network devices that provide:

- Identification and replication of frames, for redundant transmission
- Identification of duplicate frames
- Elimination of duplicate frames

The seamless redundancy procedure is broken down in to the following steps:

- A frame is checked for their "redundancy status" upon arrival to a network device. If the frame is already redundant, it is then checked if their redundant counterpart has arrived to its final destination. If that is the case, the redundant frame is eliminated.
- If the frame which arrives to the network device is not redundant, two different routes are calculated for the frame. Then the frame is duplicated (becoming redundant) and each copy is sent through a different route.

With that methodology, the frames are always redundant, and follow different transmission routes, increasing the packet loss prevention. Additionally, the redundant frames are eliminated if their counterpart has arrived to the final destination, which efficiently decreases the traffic load.



#### **Frame Pre-emption**

As mentioned, frame preemption can cause additional delay in the high priority class traffic, this situation is depicted in the following figure:



As it can be seen in the above figure, the transmission time is divided into equally long cycles, and each of those has a reserved time slot, for the exclusive use of the hard real-time priority frames.<sup>1</sup> The problem arises when a particularly long low priority frame (in red in the figure) is still being transmitted when the reserved time slot starts.

The transmission of the frame does not stop, once this has started, so the hard real-time frames have to wait until the low priority frame is completely sent. Frame pre-emption is enabled to avoid this interference, and it is described in the figure below:





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The frame pre-emption prevents any transmissions in a special time slot called the Guard Band, which is immediately before each reserved time slot.

The guard band is as long as the duration of a max-size frame (at 100Mb/s Ethernet would be approx.  $125\mu$ s).

Preventing the traffic in the guard bands mean, in practice a massive waste of bandwidth, and therefore a dramatic reduction of the network performance.

In order to avoid bandwidth loss, the standard 802.3br provides mechanisms to break down the low priority frames 'into small "framelets" of a maximum size of 64 bytes. Doing this impacts the length of the Guard Band, which is now much smaller now (at 100Mb/s Ethernet would be approx. 10 to the power of 6).

1 Considering "low priority frames" all the frames belonging to best effort and soft real-time priority classes.



## Cybersecurity Implications

As desccribed, a new Time Sensitive Ethernet is a feasible standard to unify communications in IT and OT. However, there are cybersecurity implications for this standard.

#### **Defence in Depth**

The defence in depth concept is a widely accepted defensive approach in IT systems. Its principle consists of protecting a system with a series of defensive mechanisms such that if one mechanism fails, another will already be in place to thwart an attack. It is a layering tactic, conceived by the National Security Agency , originally as a military strategy that sought to delay and render the enemy attack unsustainable.

In general, we can define a defence in depth system by using one or more of the following layers:

- Anti-virus software
- Authentication and password security
- Biometrics
- De Militarized Zones (DMZ)
- Data-centric security
- Encryption
- Firewalls
- Hashing passwords
- Intrusion Detection Systems (IDS)
- Logging and auditing
- Multi-factor authentication
- Vulnerability scanners
- Physical security
- Timed access control
- Cyber security awareness
- Virtual Private Network (VPN)
- Intrusion Protection Systems (IPS)

There are difficulties in applying the defence in depth approach to OT systems. The lack of standardization present in the ICS is often translated in the use of legacy, proprietary network protocols, which can have two types of issues preventing a defence in depth approach:

- Inherent vulnerabilities: the majority of the control dedicated transmission protocols were designed for controlled, isolated environments, without taking into account any cybersecurity aspects. They were designed in a time when Cyber-attacks were not a consideration. A direct consequence of that is the likelihood of finding control networks with no encryption, or authentication, which complicates or even rules out the defence in depth approach.
- System instability: the same principle which causes the inherent vulnerabilities in the ICS networks is also responsible for their instability. Both ICS networks and control elements (PLCs, RTUs etc.) where designed for a very particular type of traffic, typically consisting in a high rate of simple, short messages (status of sensors and actuators). The behaviour of systems and control devices becomes instable with the introduction of new types of traffic, like the active scanning from an Intrusion Detection System (IDS), or even the traffic from the execution of an anti-virus. The system instability makes the introduction of many "layers of defence" complicated, or even impossible in some cases.

#### **Mature Standards**

Ethernet is a widely accepted mature standard. The change from the legacy transmission protocols to Ethernet will come with some benefits and drawbacks:

- Advantage: Time sensitive Ethernet can sustain without significant loss of performance most of the control elements of a "defence in depth" approach. The system stability will be dramatically increased.
- **Disadvantage:** Ethernet has been used in IT since 1975, this means that the potential attackers already possess the "know how" needed to perform highly sophisticated attacks.
- Advantage: If Time Sensitive Ethernet succeeds, it will be used all over the automation pyramid (or all over the automation pillar). One transmission standard means that cybersecurity professionals will not have to take care of each of the proprietary control networks separately, applying different cybersecurity controls and approaches adapted to the different particularities of each of the proprietary control networks. The cybersecurity system will cover one network standard only, resulting in better, more efficient protection.

From this paper's view, the benefits of having one mature standard outweigh the drawbacks.

## **Final Conclusion**

A time sensitive Ethernet that fulfils all the requirements of a real-time Industrial control network is a game changer. The reasons behind this affirmation are explained in following points:

- Decline of Control dedicated hardware: The use of TSN Ethernet will be translated into less use of PLCs and RTUs. With a strong and reliable Ethernet LAN, control network devices can become "simpler" smart devices. Industrial control systems could become more similar to IoT systems
- **Control load transition:** Today, the control loops in an industrial control system are performed in the PLCs, RTUs, and DCUs. Having a resilient open real-time network could enable wider control loops between workstations and the sensors and actuators at field level. This transition from hardware to software will reduce cost without losing performance
- Mature standard for IT and OT: The same Ethernet standard will be used in the corporate network of the industry (IT) as well as on the SCADA network (OT). As mentioned in this paper, the use of one mature standard has more benefits than disadvantages
- **Compatibility increase:** Today, industrial control industry is driven by a few big players, who manufacture control devices, and (proprietary) control networks. These manufacturers tend to favour the connection of their own devices in their control networks, so in practice it's difficult to use devices from other manufacturers. With an open standard like Ethernet, the compatibility with all control and smart devices will increase, reducing the configuration complexity while increasing the interoperability.

In summary, the use of time-sensitive Ethernet will enable a more efficient automation model (pyramid to pillar), reducing the implementation and configuration costs while increasing the compatibility of control devices.

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