

## Digital Trust | ISO/IEC 27701:2019 Internal Auditor

## International training

Number of days

1

### Key information about the course

ISO/IEC 27701:2019 is designed to help organizations better understand, manage and reduce their risks around personal information. ISO/IEC 27701:2019 is designed to specify requirements and provide guidance for establishing, implementing, maintaining and continually improving a PIMS in the form of an extension to ISO/IEC 27001 and ISO/IEC 27002 for privacy management within the context of your organization.

Once an organization has implemented ISO/IEC 27701:2019, it is imperative that it measures the effectiveness of its implementation efforts to better understand what is working well and where things might be improved. The framework has been designed with flexibility in mind, which will enable organizations to respond to the results of their measuring efforts by making adjustments to their implementation.

By attending this one-day course, you'll understand why measurement and analysis of the framework implementation is so important and what areas internal audit should focus on to ensure its effectiveness.

This course will provide you with sufficient information on auditing your ISO/IEC 27701:2019 implementation to enable you and your organization to understand, detect, correct and monitor the effectiveness of the framework. You will be provided with a series of practical exercises and class discussions, which will develop your internal audit ability.



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#### Agenda

#### Day 1

- Benefits to you, welcome and introductions
- Course aim, learning objectives and course
- Refresh of ISO/IEC 27701:2019
- HLS and additional PIMS
- Recap Auditing terminology
- Conducting audit activities
- Clause 5.4.1
- Risks and opportunities
- Clauses 5.2 and 5.5 (including Clause 5.5.5)
- Awareness PIMS and privacy

- Clauses 5.4 and 5.6
- Risk assessment and treatment
- Clause 5.7
- Control selection
- Privacy by design and default
- What is a PIMS auditor looking for?
- Summary and course review
- End of course



Once you have completed the training, you will receive a BSI training certificate.



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#### Pedagogical objectives

- Gaining a greater understanding of some of the key operational requirements of ISO 27701 (Clause 5) and how to go about assessing them
- Practicing your internal auditing skills by conducting four detailed process audits
- Understanding what areas of the standard should be audited, and techniques and approaches to consider
- Establishing an understanding of the issues organizations face when maintaining and auditing framework processes
- Interpreting some of the more subjective requirements of the standard

#### Skills to be acquired

Upon completion of this training, you will be able to:

- Recognize the key operational requirements of ISO/IEC 27701:2019 and how to go about assessing them
- Identify what and who should be audited and why
- Recall where to look for evidence when conducting audits
- Determine how to take a pragmatic business-focused approach to auditing your organization against requirements which can be open to interpretation
- Conduct audits in all aspects of PIMS processes
- Conduct audits in all aspects of privacy control selection, implementation and effectiveness

#### Targeted audience

Anyone who wants to learn:

- How to audit and assess the effectiveness of an organization's PIMS designed to conform to ISO/IEC 27701:2019
- Practical techniques and methods which can be adopted in order to effectively internally audit and maintain a PIMS
- The course is applicable to representatives from any size or type of organization who are currently involved in planning, implementing and maintaining a PIMS to the ISO/IEC 27701:2019 standard.

# Pedagogical, technical and framing means

Course materials including:

- Introduction to the training, detailed program and security assignments
- Course presentation, theory and activities/ role plays
- Answers to the activities
- Videos
- Additional documents, distributed during the sessions, to use for the activities
- Attendance sheet to be signed

#### **Assessment specifics**

- Questionnaire to assess the knowledge at the end of the training
- Customer survey

#### What is included?

- Course materials, provided electronically
- Letter of attestation
- Official certificate



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#### Prerequisite:

The course is aimed at anyone already involved and qualified in auditing management systems such as ISO/IEC 27001 and ISO 9001 and is interested in gaining experience and knowledge in conducting ISO/IEC 27701:2019 process audits.

Apart from having an understanding of the key principles of auditing, you should already have a good knowledge of ISO/IEC 27701 and the key principles of a privacy\* information management system (PIMS), equivalent to having attended our ISO/IEC 27701 Requirements course.

\*While ISO/IEC 27701 addresses personally identifiable information (PII) and a predecessor standard, BS 10012, used the term 'personal information management system', the immediate predecessor standard, ISO/IC 27552, introduced 'privacy information management system'.

\*These training modules are eligible to the subsidizing by the public institutions in France (OPCO).

\*\*Each delegate receives a training convention after the enrollment.

\*\*\*Please note that for the public sessions, you have until 48h before the start of the course to confirm your enrollment. For the in-house sessions, the deadline would be of two weeks prior to the start of the course.

\*\*\*\*Should you be in a disabled situation, please contact us and indicate what details should be taken into account.

You can contact us on training.france@bsigroup.com or 01 89 79 00 40

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