



Online training  
Classroom training  
In-house training

# BSI Training Academy Training brochure and schedule Southern Africa 2023



# Contents

Welcome	3	Occupational Health and Safety ISO 45001:2018	14	Laboratory Accreditation ISO 44001:2017	25	Facilities Management ISO 41001:2018	38
Why train with BSI	4	Information Security ISO/IEC 27001:2022	16	Risk Management ISO 31000:2018	26	Anti Bribery ISO 37001:2016	39
BSI Training Academy	5	Cybersecurity and Information Resilience	18	Performance Management ISO 22000:2018	27	Asset Management ISO 55001:2014	40
BSI Training solutions for your organization-wide training	7	Other Information Resilience training courses	19	Food Safety ISO 22000:2018	28	Automotive Management IATF 16949:2016	41
BSI Client Learning Portal	8	Business Continuity ISO 22301:2019	20	Energy Management ISO 50001:2018	33	United Nations Sustainability Development Goals	43
BSI qualifications	9	Integrated Management Services ISO 9001, 14001 AND 45001	22	Service Management ISO/IEC 20000-1:2018	34	On-demand courses	44
Auditor Qualifications	10	Environmental Management ISO 14001:2017	23	Medical Devices ISO 13485:2016	36	Contact us	45
Recommended learning pathway	11						
Quality Management ISO 9001:2016	12						







# Welcome to BSI Training Academy

At BSI, we're as innovative today as we've always been – bringing together experts in a range of industry sectors to help make our world a safer place.

Because we help shape international standards, there's no one better to help train you and your staff on how to implement management systems to make your business more secure, more successful and more resilient. We don't just train you to meet standards – we help you to understand how to embed them into your organization.

## Our approach – accelerated learning

Our accelerated learning approach is proven to fast-track learning and improve knowledge retention.

You'll participate in activity-based learning and have the opportunity to share your learning experience with peers from other companies which will help embed your learning.

## Expert tutors

Our tutors are recognized as experts in their field, offering a world-class learning experience that our delegates rate as first class.

They are trained to understand and meet your different learning needs, have years of practical industry experience, as well as deep subject matter knowledge.

## Your BSI certificate

On successful completion, you'll receive a certificate that's recognized worldwide. A BSI Training Academy certificate is a mark of expertise, quality and integrity.

## Don't miss out on training in 2023

At BSI, we want to help you enhance your professional profile and increase the opportunity for career development.

Explore our solutions to further your personal development as well as development of employees across a whole organisation:

- New Auditor Qualifications
- Expanded portfolio of On-demand training
- Learning flexibility
- Solutions for organisation-wide training
- Client portal
- Mark of Trust

# Why train with BSI?

Great businesses rely on great people.

Research shows that when an organization invests in training and development, they reap real rewards.

## Benefits of BSI Training

- Prove competency and comply with the standard training requirements
- Position yourself for continual improvement
- Learn from expert tutors
- Anticipate, prepare for, and respond to changes in your industry
- Enjoy training with various delivery options that include live online, classroom, on-demand, and in-house courses

[bsi.za@bsigroup.com](mailto:bsi.za@bsigroup.com)

\* Source: City of Bristol Benefits of Training article

## Why training is important

**74%** of employees who feel like they're not reaching their full potential

**40%** of employees with poor training leave their job within the first year

**68%** of workers say training and development is the most important workplace policy

**84%** of the FTSE 100 have done business with BSI

## Turn our experience into your expertise

We've shaped the world's most adopted standards including ISO 9001, ISO 14001

**9.6/10** is the average rating given to our tutors by customers who have received training from BSI

**9.5/10** our tutors have extensive industry experience, allowing them to provide real life examples with relevant course material.

**205,000** Last year we trained 205,000 people, from SMEs to global organizations



The presenter was excellent. The content was well structured, and precise with real time examples. I really enjoyed the training; it exceeded my expectations.

Mundia Mwaiba, Health and Safety Manager Konkola Copper Mines, Zambia



# BSI Training Academy

Why train with BSI?

We are the UK's largest training and certification body, who have helped shape many of the world's leading standards from ISO 9001 to ISO/IEC 27001.

We take the time to understand your company's learning needs to develop training solutions that satisfy your business objectives.



## Our approach – accelerated learning

Our accelerated learning approach is proven to fast-track learning and improve knowledge retention.

You'll participate in activity-based learning and have the opportunity to share your learning experience with peers from other companies which will help embed your learning.

## Expert tutors

Our tutors are recognized as experts in their field, offering a world-class learning experience that our delegates rate as first class.

They are trained to understand and meet your different learning needs, have years of practical industry experience, as well as deep subject matter knowledge.

## Your BSI certificate

On successful completion, you'll receive a certificate that's recognized worldwide.

A BSI Training Academy certificate is a mark of expertise, quality and integrity.

# Types of training

BSI offers training in many different formats:

## Live online training

Our world-class learning programmes can be delivered to you in a live, virtual classroom online. It's the same engaging and interactive experience, regardless of your location.

You can either opt to take a public version of a course, along with delegates from other businesses, or you could choose to book an in-house course for your organization within your own virtual classroom – ideal if you have multiple offices or locations.

## Classroom training

Choose a date and venue near you, join your peers from different companies and take the opportunity to interact and workshop with them. Our accelerated-learning techniques will help you put your new skills into action and embed knowledge.

## In-house training

An in-house training course is one held at your premises and is open only to your employees. Training in-house eliminates travel expenses and additional time away from the office. It also keeps your content and discussions confidential.

We also offer training via distance learning and e-learning, to suit your individual needs:

## Distance learning

Fit your learning around your existing commitments, meaning you can reach your personal and professional objectives within a time-frame best for you.

## On-demand

Our on-demand training delivers the same high-quality content you'd expect from BSI, using a combination of online course materials and embedded assessment, enabling you to study at your own pace, in your own time.

If you think you may need training in a different format then please contact us to discuss what alternative options we have available.

# On-demand Training

On-demand eLearning has become popular in today's connected world and is increasingly being used by individuals and organizations due to its convenience and cost effectiveness.

BSI on-demand courses are developed by subject matter experts. They contain the same high-quality content you will find in our tutored training but with the added benefit of being self-paced meaning you can learn at a time and place to suit you.

## Advantages of on-demand eLearning

Flexible and convenient

Perfect for today's working patterns, learn when and

where you want with 24/7 access

## Hands-on and self-paced

Includes interactive elements like videos, quizzes and activities so you can progress rapidly or take your time to reflect on key areas, allowing you to optimize your learning

## Increased information retention

Refresh and reinforce your knowledge by repeating modules or the full course during your access period

## Huge range of topics

Choose from a wide range of topics including key areas such as quality, sustainability, digital trust and health, safety and wellbeing

## Career development

Accelerate your career goals, learning new skills that you can immediately put into practice

## Educate whole teams

A cost-effective way for employers to educate teams to the same standard

## A greener way to learn

Support your sustainability goals: reduced emissions with no travel; minimal paper wastage; and a diminished drain on natural resources and energy

- ISO 9001:2015
- ISO 45001:2018
- ISO 22301:2019
- ISO/IEC 27001:2013
- ISO/IEC 27002:2022
- ISO 14001:2015
- ISO 50001
- HACCP Foundation
- Allergen Awareness
- Implementation of the In Vitro Diagnostic
- Device Regulation (IVDR) for CE Marking
- ISO 14971:2019 Risk Management for Medical Devices
- ISO 13485:2016
- Road to Net Zero. Terminology and Principles



# BSI training solutions for your organization-wide training

Our courses can be delivered at your location or hosted online. This ensures that your people learn best practices suited to your own organization.

Our in-house courses are led by experienced tutors who are skilled in both their subject matter and in the most effective ways for delegates to learn.

## Choose In-House Training if you want:

- to train a group of people
- the training structured to the needs of your organization
- to reduce the level of risk to proprietary and confidential information
- to save money on travel and accommodation
- to save money if training larger numbers of training delegates.

Request a quote by visiting our website or email us at [bsi.za@bsigroup.com](mailto:bsi.za@bsigroup.com)

## Enterprise Training Solutions

As a leading business improvement partner, we work with organizations like yours to understand your development needs, creating training programmes to align with and meet your strategic objectives.

We can deliver training as an enterprise-wide solution – across multiple departments, sites and regions – using a blended mix of courses and delivery methods.

## What organizational challenges ETS can help you with?

- Attract and retain the best talent by providing a well-structured, professional learning and development program
- Upskill your workforce, driving performance and continual improvement
- Address business-wide competency needs to achieve day-to-day and strategic goals
- Provide a consistent standard of training, delivered in the most effective and convenient way
- Scale training to need, with central control of budget, administration, and ROI

## You'll have a dedicated team who:

Understand your organization's training needs – a true partner

- Are experts in delivering programmes in your industry/sector
- Have deep management systems and performance improvement experience
- Deliver with passion unsurpassed training and development
- Create a training programme configured to your unique requirements

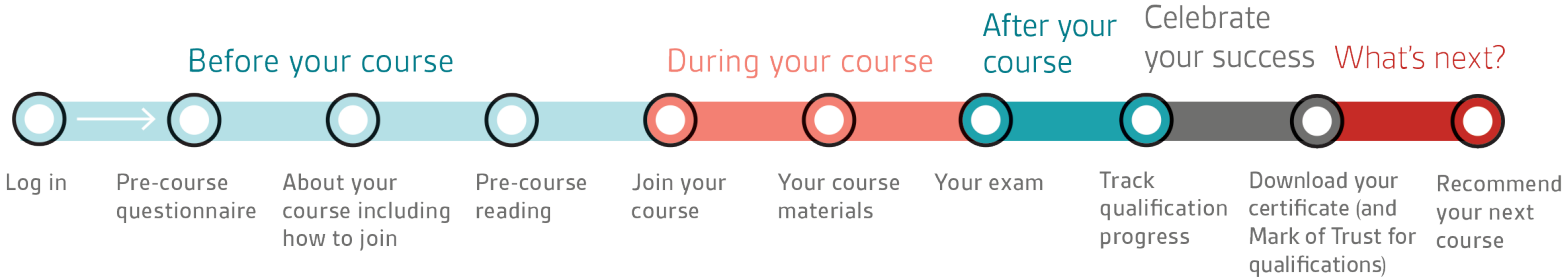


# BSI Client Learning Portal

BSI's online learning portal is an 'always-on' resource to support your ongoing professional development by giving you control of your continual learning journey.

Once you've registered for a BSI training course, you'll have access to the portal where you can:

- Access learning resources
- Manage your training and qualifications
- Download your certificates and Marks of Trust
- Keep a permanent record of our achievements





# BSI Qualifications

A qualification from BSI will demonstrate to your employer and customers that your knowledge has been validated.

We've helped shape and develop many of the world's leading standards. Our expert knowledge means that when you train with us, you benefit from this expertise – and with a BSI qualification, you can prove this.

By successfully completing a combination of courses and assessments, you'll earn a BSI qualification and the right to use a BSI Mark of Trust. You can then apply to have your professional qualification certified – validating the practical application of your learning and your continuing professional development within your industry.



# Auditor Qualifications

## Auditor Qualifications

Excellence isn't just about auditing for compliance – that's the baseline for effectiveness.

An expert auditor looks at ways in which your improvement initiatives are adding value to your organization and to your customers.

Developing your skills and competence can make a real difference.

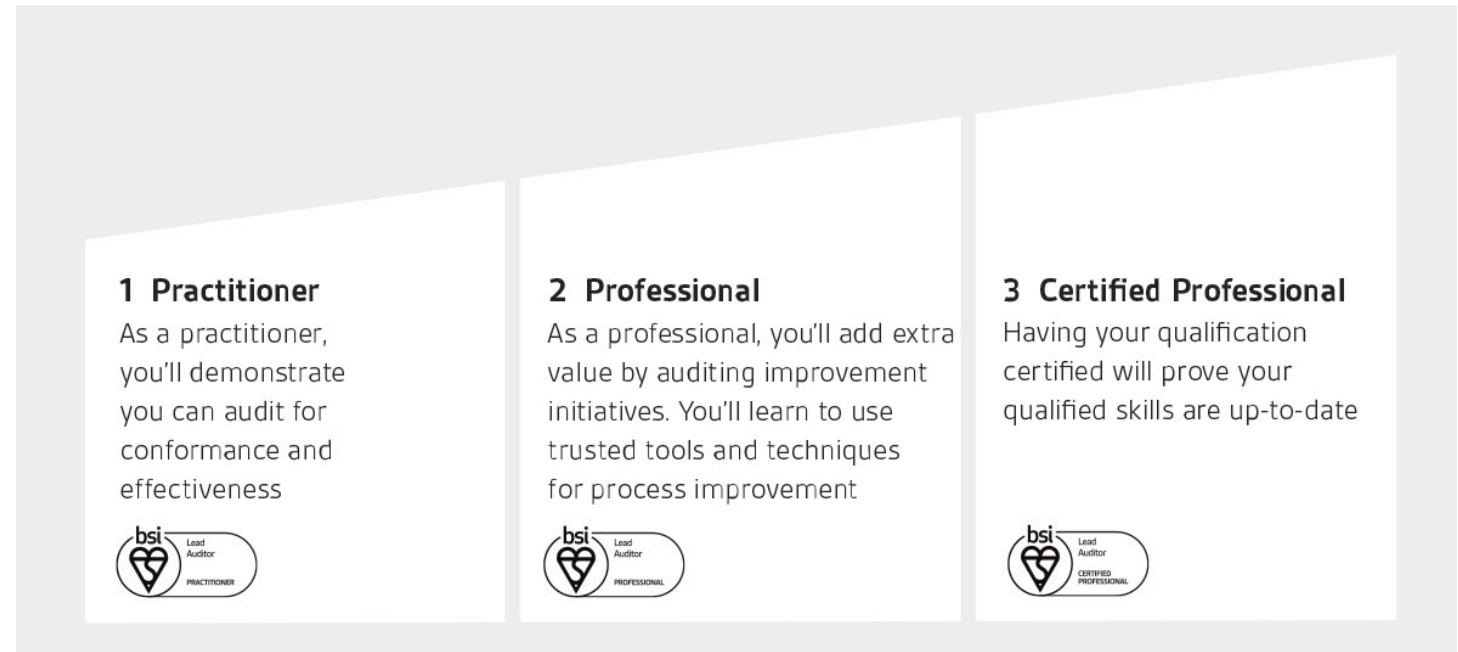
And now you can demonstrate your value as an auditor by earning a qualification with BSI.

Effective auditing can bring a host of benefits to your organization including:

- Cost savings
- Reduced waste
- Increased efficiency
- Improved sustainability

By successfully completing a combination of courses and assessments, you'll earn a BSI qualification and the right to use a BSI Mark of Trust. You can then apply to have your professional qualification certified – validating the practical application of your learning and your continuing

- ISO 9001
- ISO 14001
- ISO 45001
- ISO 22301
- ISO/IEC 27001
- ISO 13485
- ISO 22000
- Food Safety Foundation
- Medical Devices Regulation





# Recommended learning pathway



## 01 Understand

### Requirements courses:

#### Who should attend?

Ideal for new starters or if you need a “refresher”.

#### What will I learn?

An overview of your management system and the requirements of the associated ISO standard.

Please note: our course fees do not include a copy of the ISO standard.

Even at this introductory level, you’ll need to have a good working knowledge of the ISO standard you’re training for, so it’s a good idea to do pre-course preparation if you need to brush up on your understanding.



## 02 Implement

### Implementation courses:

#### Who should attend?

Those responsible for implementing or have recently taken responsibility for a management team.

#### What will I learn?

The requirements of a standard in the context of your company and how to take the lead in planning implementation.



## 03 Prove it’s working

### Internal Auditor courses:

#### Who should attend?

Those tasked with conducting internal audits or monitoring their management system’s performance.

#### What will I learn?

How to be better equipped to maintain compliance and how to manage and improve risks to your management team.

### Lead Auditor courses:

#### Who should attend?

Those tasked with conducting and leading management system audits

#### What will I learn?

Gain the ability and confidence to conduct and lead effective audits, and learn how to manage audit teams and processes.



## 04 Make excellence a habit

### Enhance your skills and improve your business processes

Go beyond the management system by taking courses that help to hone your skills – from process improvement to root cause analysis, and from problem solving to soft skills.





# Quality Management

ISO 9001:2015

Our ISO 9001 training will provide you with an awareness of quality management systems, tools and techniques for implementation and how to audit against the requirements of the standard. Having an internationally recognized Quality Management System (QMS) allows you to enhance organizational performance, increase customer satisfaction and gain a competitive edge.

bsi.za@bsigroup.com

## ISO 9001:2015 Requirements



Obtain a detailed understanding of the key terms, definitions and requirements of ISO 9001:2015 and how the standard can help your organization to better meet customer needs.

Duration 1 day



## ISO 9001:2015 Implementation



Develop the knowledge and skill required to implement an ISO 9001:2015 Quality Management System.

Duration 2 days



## ISO 9001:2015 Lead Implementer



Gain the knowledge of ISO 9001:2015 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure the effective implementation of 9001 within your organization.

Duration 5 days



## Certified Quality Lead Professional



Get in-depth insights enabling you to implement, maintain and improve the more challenging technical aspects of a quality management system (QMS) based on ISO 9001:2015 and related standards.

Duration 5 days





ISO 9001:2015 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001:2015.

Duration 2 days

L

I

Auditor Qualification available



CQI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328)

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 9001:2015 and how the standard can help your organization to better meet customer needs.

Duration 5 days

L

I

Auditor Qualification available



	Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO 9001:2015 QUALITY MANAGEMENT							
Requirements	Info	1	3 (V)		11 (V)	6 (V)	4 (V)
Implementation	Info	2	4-5 (V)		12-13	7-8 (V)	5-6 (V)
Lead Implementer	Info	5			2-6 (V)		
Certified Quality Lead Professional	Info	5					
Internal Auditor	Info	2	6-7 (V)		14-15	9-10 (V)	7-8 (V)
CQI and IRCA Certified Lead Auditor (PR328)	Info	5		14-18 (V)		23-27	11-15



# Occupational Health and Safety

## ISO 45001:2018

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success – first-class internal processes are reflected in quality customer service delivery. Work with us to gain ISO 45001 qualifications and gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.

### ISO 45001:2018 Requirements



Gain an understanding of effective occupational health and safety management in an organization, by providing a framework to prevent work-related injury and ill health to workers and more.

Duration 1 day



### ISO 45001:2018 Implementation



Learn to conduct a baseline review of organization's current OH&S status and implement the key concepts of the new ISO 45001.

Duration 2 days



### ISO 45001:2018 Lead Implementer



Obtain the knowledge of ISO 45001 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure effective implementation of ISO 45001 within your organization.

Duration 5 days



### Certified Health and Safety Lead Professional



This masterclass will provide you with the knowledge and skills to implement, maintain and improve the more technical aspects of an occupational health and safety management system (OH&S MS) based on ISO 45001

Duration 5 days





ISO 45001:2018 Internal Auditor

Gain the skills to provide guidance in planning, executing, reporting the outcomes of an internal audit and indentifying corrective actions for building an effective and compliant OH&S management system.

Duration 2 days

L

I

Auditor Qualification available



CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357)

Build necessary auditing skills through activity-based learning. You will be introduced to the latest auditing techniques giving you the confidence to lead the entire audit process to the requirements of ISO 45001, and in accordance with ISO 19011 and ISO/IEC 17021, as applicable.

Duration 5 days

L

I

Auditor Qualification available



	Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO 45001:2018 OCCUPATIONAL HEALTH AND SAFETY							
Requirements	Info	1	10 (V)	18 (V)		13 (V)	
Implementation	Info	2	11-12 (V)	19-20		14-15 (V)	
Lead Implementer	Info	5		14-18	9-13		
Internal Auditor	Info	2	13-14 (V)	21-22		16-17 (V)	
Lead Auditor	Info	5		28	23-27		11-15



# Information Security

## ISO/IEC 27001:2022

Today, in this highly interconnected world, protecting information is increasingly important. Organizations need to ensure they secure personal records and commercially sensitive information from business risk and vulnerabilities. With our range of information security training courses we can help you get the knowledge and skills you need to build resilience around your information security management.

[bsi.za@bsigroup.com](mailto:bsi.za@bsigroup.com)

### ISO/IEC 27001:2022 Requirements

This course provides an excellent introduction to the standard and the importance of information security. Our expert tutors will explain the requirements of ISO/IEC 27001:2022 to help you understand how it could apply to your organization and the potential benefits of adopting it.

Duration 1 day

L I O

### ISO/IEC 27001:2022 Implementation

Build your understanding of ISO/IEC 27001 key concepts and how to implement them. You will be able to identify frameworks for an effective Information Security Management System following the PDCA cycle.

Duration 3 days

L I

### ISO/IEC 27001:2022 Lead Implementer

Develop skills to confidentially implement and manage your organization's Information Security Management System to secure its conformance with ISO/IEC 27001. You'll focus on developing your project management ability to lead a team with the implementation of an ISMS in your business.

Duration 5 days

L I

### Certified Information Security Lead Professional

Take your Information Security career to the next level. Attending this Certified Lead Professional training course will give you an opportunity to explore new ISO/IEC 27001 implementation approaches to improve the efficiency of your existing Information Security Management System.

Duration 5 days

L I



ISO/IEC 27001:2022 Internal Auditor

The course aims to provide guidance and practical experience in planning, executing, and reporting Information Security Management System Audits. Stage by stage delegates are taken through a structured programme that includes a balance of theory and practice using a combination collaborative learning and practical activities enabling delegates to gain an understanding of the key activities for auditing.

Duration 2 days

Auditor Qualification available



CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor (PR320)

Learn the best practices in leading and conducting an in-depth audit of an Information security management System to the requirements of ISO/IEC 27001. You will be able to view security threats and identify the correct controls to manage them.

Duration 5 days

Auditor Qualification available



ISO/IEC 27001:2022 Auditor Transition

This course will provide you with the knowledge required to update and manage your Information Security Management System (ISMS) when certifying to ISO/IEC 27001:2022. This course also provides a review of the updated standard from ISO/IEC 27001:2013, what the key differences are, and how an organization may implement and audit these changes.

Duration 1 day

		Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO/IEC 27001:2022 INFORMATION SECURITY								
Requirements	Info			8 (V)				4 (V)
Implementation	Info			15-16 (V)				5-6 (V)
Lead Implementer	Info		24-28 (V)				6-10 (V)	
Certified Information Security Lead Professional	Info							
Internal Auditor	Info				4-5 (V)			7-8 (V)
CQI and IRCA Certified Lead Auditor (PR320)	Info				18-22			
ISO/IEC 27001:2022 Auditor Transition	Info		7 (V)					

\* Please contact us for more information on course dates



# Cybersecurity and Information Resilience

With our wealth of practical expertise in the fields of information security, data protection, privacy management and cloud security, our training can help you both enhance your career and build information resilience within your organization. Take advantage of our subject matter experts and thought leaders as they train, guide and prepare you to become certified in these specialized areas.

## ISO/IEC 27701:2019 Requirements

Understand how ISO/IEC 27701 can extend your ISO/IEC 27001 information security management system (ISMS) to include requirements for protecting personally identifiable information (PII) and provide a framework for a privacy information management system (PIMS).

Duration 1 day



## ISO/IEC 27701:2019 Implementation

This course will help you to provide a typical framework for extending your ISO/IEC 27001 information security management system (ISMS including the more specific requirements and guidance for protecting your organization's personally identifiable information (PII), together constituting a privacy information management system (PIMS).

Duration 2 days



## ISO/IEC 27701:2019 Internal Auditor

As a qualified auditor, learn to effectively audit the policies, processes and procedures that your organization has implemented in order to meet the requirements of ISO/IEC 27701:2019, and as defined in your organization's privacy information management system (PIMS).

Duration 1 day



	Days	Jul	Aug	Sep	Oct	Nov	Dec
PRIVACY MANAGEMENT							
Requirements	Info	1				13 (V)	
Implementation	Info	2				14-15 (V)	
Internal Auditor	Info	1				16-17 (V)	





# Other Information Resilience training courses

With our wealth of practical expertise in the fields of information security, data protection, privacy management and cloud security, our training can help you both enhance your career and build information resilience within your organization.

## ISO/IEC 27002:2013 Information Security Controls Implementation

Duration 3 days



## ISO/IEC 27002:2022 Implementing the Changes

Duration 2 days



## ISO/IEC 27005:2018 Information Security Risk Management

Duration 2 days



## Internet of Things Fundamentals



## ISO/IEC 27032:2012 Guidelines for Cybersecurity

Duration 2 days





# Business Continuity

## ISO 22301:2019

The impact of disasters on business can be substantial, regardless of the size of your organization. ISO 22301, the standard for Business Continuity, is suitable for complex, global organizations – but it's just as relevant for smaller organizations too. ISO 22301 provides an international best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.

### ISO 22301:2019 Requirements

Understand the principles of ISO 22301:2019 and the methods and techniques available to you. It will help you understand how the requirements of ISO 22301:2019 provide the basis of an effective BCMS and the roles individuals will need to play.

Duration 1 day



### ISO 22301:2019 Implementation

Learn how to implement a BCMS based on ISO 22301:2019. Using a step-by-step approach with the aid of a toolkit, you'll learn how to develop an implementation plan and develop the required processes and associated documentation.

Duration 2 days



### ISO 22301:2019 Lead Implementer

Understand how build a framework for effectively implemented BCMS based on the ISO 22301:2019 standard. This course will also teach you management skills such as leadership, effective delegation, problem solving and motivation which will help ensure implementation effectiveness.

Duration 5 days



### Certified Business Continuity Lead Professional

Gain in-depth insights enabling you to implement, maintain and improve the more challenging technical aspects of a business continuity management system (BCMS), based on ISO 22301:2019 and related standards in the 22300 series

Duration 5 days





ISO 22301:2019 Internal Auditor

This course will provide you with guidance and practical experience in planning, executing, reporting and following up an internal audit, when monitoring the effectiveness and conformity of a business continuity management system (BCMS) to ISO 22301:2019.

Duration 2 days

L

I

Auditor Qualification available



ISO 22301:2019 CQI and IRCA Certified Lead Auditor (PR311)

Develop the knowledge and skills required to lead a BCMS audit, with emphasis on independent auditing principles and practices. Led by an expert instructor, practical exercises, group activities and class discussions will be used to guide you through the entire audit process from the planning of the audit through to reporting the results.

Duration 5 days

L

I

Auditor Qualification available



	Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO 22301:2012 BUSINESS CONTINUITY MANAGEMENT							
Requirements	Info	1	3 (V)		23 (V)		
Implementation	Info	2	4-5 (V)		24-25		
Lead Implementer	Info	5		21-25 (V)		20-24 (V)	
Internal Auditor	Info	2	6-7 (V)		26-27		
CQI and IRCA Certified Lead Auditor (PR363)	Info	5		4-8 (V)			



# Integrated Management Systems

ISO 9001, 14001 AND 45001

An Integrated Management System enables organisations to align their processes and procedures into one complete framework that can help to deliver their objectives effectively and efficiently. With that in mind, we've developed a suite of training courses guiding you to meet all standard requirements (ISO 9001, ISO 45001, ISO 14001) with one set of policies and procedures, as well as the ability to audit more than one system at a time to save money and resources.

## PAS 99:2012 Integrated Management System Requirements

Discover the benefits of streamlining and simplifying all their standards frameworks with ISO 9001, ISO 14001 and ISO 45001 to achieve greater transparency across your business.

Duration 2 days

L

I

## PAS 99:2012 Integrated Management System Implementation

Learn to address the results of gap analysis of existing systems with the IMS, and the planning and execution to close those gaps.

Duration 3 days

L

I

## PAS 99:2012 Integrated Management System Internal Auditor

Gain the skills and practical experience in planning, executing, reporting and audit follow-up of an internal audit, when monitoring the effectiveness and conformity of an Integrated Management System.

Duration 3 days

L

I

## Strategic Approach to Risk-based Thinking

Gain the skills and practical experience in planning, executing, reporting and audit follow-up of an internal audit, when monitoring the effectiveness and conformity of an Integrated Management System.

Duration 1 day

L

I

		Days	Jul	Aug	Sep	Oct	Nov	Dec
INTEGRATED MANAGEMENT SYSTEMS 9001, 14001 & 45001								
Requirements	Info	2			4-5 (V)			
Implementation	Info	2				9-10		
Internal Auditor	Info	3	5-7 (V)				6-8 (V)	





# Environmental Management

ISO 14001:2015

Environmental management is no longer a moral choice but a business necessity. An ISO 14001:2015 Environmental Management System helps you drive sustainable growth, stimulate innovation and gain access to new markets.

[bsi.za@bsigroup.com](mailto:bsi.za@bsigroup.com)

## ISO 14001:2015 Requirements



Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015 Environmental Management System (EMS) and how the standard can help your organization to better meet its environmental obligations and commitments.

Duration 1 day



## ISO 14001:2015 Implementation



Reap the rewards of an environmental management system (EMS) – cut costs and drive efficiency. Our ISO 14001 training course gives you the skills framework needed to develop your own environmental management procedures.

Duration 2 days



## ISO 14001:2015 Lead Implementer



Gain the knowledge of ISO 14001:2015 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure the effective implementation of 14001 within your organization.

Duration 5 days





ISO 14001:2015 Internal Auditor

Optimize your auditing skills in line with the internationally recognized ISO 14001:2015 and boost your internal audit capabilities. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration 2 days

Auditor Qualification available



ISO 14001:2015 CQI and IRCA Certified Lead Auditor (PR315)

Gain the confidence to effectively audit an EMS in accordance with internationally recognized best practice techniques. Demonstrate your commitment to a sustainable model by transforming auditor knowledge and skills to ISO 14001:2015. Consolidate your expertise with the latest developments and contribute to the continual improvement of your organization.

.Duration 2 days

Auditor Qualification available



	Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO 14001:2015 ENVIRONMENTAL MANAGEMENT							
Requirements	Info	1	24 (V)		4 (V)		20 (V)
Implementation	Info	2	25-26		5-6 (V)		21-22 (V)
Lead Implementer	Info	2			2-6 (V)		
Internal Auditor	Info	5	27-28		7-8 (V)		23-24 (V)
CQI and IRCA Certified Lead Auditor (PR315)	Info	5			16-20		4-8 (V)





# Laboratory Accreditation

ISO/IEC 17025:2017

Laboratory accreditation confirms that you have the correct quality systems in place to manage everything from administration to technical operations. We can help you demonstrate to customers, regulatory authorities and accreditation bodies that your laboratory complies with ISO/IEC 17025 requirements – starting with an introduction to laboratory accreditation, to implementing and auditing your own system to maintain compliance.

bsi.za@bsigroup.com

## ISO/IEC 17025:2017 Introduction, Implementation and Internal Auditor

Learn everything you need to know about ISO/IEC 17025 Laboratory Accreditation. We'll take you through every stage of the certification journey on our ISO 17025 Introduction, Implementation and Internal Auditor training course.

Duration 5 days

L

I

## ISO/IEC 17025:2017 Auditor Team Leader

Get in-depth knowledge of the standard to lead your team towards ISO 17025 accreditation, and take on the role of auditor to maintain compliance.

Duration 5 days

L

I

		Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO / IEC 17025:2017 LABORATORY ACCREDITATION								
Introduction, Implementation and Internal Auditor	Info	5				9-13 (V)		
Auditor Team Leader	Info	5					27 Nov	



# Risk Management

ISO 31000:2018

If you manage your risk then you manage your success. ISO 31000 helps organizations with their risk analysis and risk assessments. It applies to most business activities including planning, management operations and communication processes. Whilst all organizations manage risk to some extent, the best-practice recommendations of this international standard were developed to improve management techniques and ensure safety and security in the workplace at all times.

bsi.za@bsigroup.com

## ISO 31000:2018 Requirements

This course will enable you to understand risk management, learn about ISO 31000 and get the foundation you need to start managing your organization’s risks effectively.

Duration 1 day

## ISO 31000:2018 Implementation

Gain the required skills to conduct a base-line review of your organization’s current position and implement the key principles of ISO 31000:2018. Using a step-by-step approach, you’ll learn how to develop an implementation plan, create necessary documentation, develop your risk management process, and achieve continual improvement.

Duration 2 days

## Certified Risk Professional (CRisP)

Build an understanding of how to lead a project to implement an integrated risk management framework in your organization based on the ISO 31000 standard and how it can be tailored to meet the risk management requirements of ISMS and BCM.

Duration 5 days

	Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO 31000:20018 RISK MANAGEMENT							
Requirements and Implementation	Info	3			23-25 (V)		
Certified Risk Professional (CRisP) based on ISO 31000:2018, ISO 27001:2013 and ISO 22301:2019	Info	5	28 Aug -1 Sep				



# Performance Management

## Effective Root Cause Analysis (RCA) Training

Root causes can be uncovered and analyzed by using a number of approaches, techniques, and tools that help the problem-solver get to the heart of the problem and find its cause(s). Some such tools are generic and can be used in many applications; others are suited solely for root cause analysis.

Duration 2 days



## Advanced Auditing Skills

Build on your auditing skills and help your business meet objectives across quality, environmental, health and safety and information security management systems. Working with us you will learn to identify opportunities for improvement and manage the entire audit process.

Duration 1 day



## Process Improvement: Auditor Training

The course is built around a comprehensive Case Study which you will audit. This will enable you to apply process improvement auditing to an organization (covering reactive, incremental and stepped change improvements).

Duration 2 days



## Management System Audit Report Writing

This one day course will give you the skills and techniques to write an accurate audit report which provides the right facts and evaluates findings in a succinct and clear way. Auditing is a fundamental requirement for all management system (MS) standards. It helps to confirm conformity, as well as to verify the suitability and effectiveness of the system and find risks and opportunities.

Duration 1 day



## Process Improvement: Introduction Training

This interactive and activity based one day course will provide you with a basic understanding of what is meant by process improvement and its benefits. You will gain knowledge of different tools and techniques of process improvement, which will provide you with a logical approach to organization problem solving and process improvement..

Duration 1 day



	Days	Jul	Aug	Sep	Oct	Nov	Dec
PERFORMANCE MANAGEMENT							
Effective Root Cause Analysis (RCA)	Info	2			2-3 (V)		
Process Improvement: Introduction	Info	1			4 (V)		
Process Improvement: Auditor	Info	2			5-6 (V)		



# Food and Drink

## FSSC 22000 training

FSSC 22000 is the management system standard for food safety (FSMS) that is aligned to internationally recognized best practice, and through ISO 22000:2018 as its basis, makes use of the ISO high level structure. FSSC 22000 helps organizations to provide safe food by proactively improving their FSMS performance.

### FSSC 22000 training

#### FSSC 22000 Understanding



You'll learn about the requirements of an effective FSMS based on FSSC 22000. Gain a thorough insight into FSMS and the key concepts and structure of FSSC 22000, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration 1 day



#### FSSC 22000 Implementation



You will gain the required skills to conduct a baseline review of your organization's current position and implement the key principles of FSSC 22000 using a typical framework. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FSMS Plan.



Duration 2 days







## FSSC 22000 Internal Auditor

Building on an understanding of FSSC 22000 and the key principles of an FSMS, this course develops the necessary skills to assess and report on the conformance and implementation of processes based on FSSC 22000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

Duration 2 days  

## FSSC 22000 Lead Auditor

Gain the knowledge and skills required to perform first, second and third-party audits of FSSC 22000 FSMS in accordance with ISO 19011, ISO 17021 and ISO/TS 22003. You'll learn to plan, conduct, report on and follow up a successful FSSC 22000 version 5 FSMS audit. Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up according to best practice techniques.

Duration 5 days  



		Days	Jul	Aug	Sep	Oct	Nov	Dec
FSSC 22000 Food Safety Training								
Understanding	<a href="#">Info</a>	1				23 (V)		
Implementation	<a href="#">Info</a>	2				24-25 (V)		
Internal Auditor	<a href="#">Info</a>	1				26-27 (V)		
Food Safety Management Systems Auditor/Lead Auditor	<a href="#">Info</a>	5	24-28(V)					



# ISO 22000:2018

The ISO 22000:2018 gives food safety professionals and other interested parties an opportunity to understand the changes being made to this transitioning standard.

## ISO 22000:2018 Requirements

Identify the structure and requirements of an effective management system, and what this means for you. Gain a thorough insight into food safety management systems and the key concepts and structure of ISO 22000, key terms, definitions and the ISO standardized high level structure.

Duration 1 day



## ISO 22000:2018 Implementation

In this course you will gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 22000. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FSMS Plan

Duration 2 days





ISO 22000:2018

Lead Implementer

Gain an in depth understanding of the standard; the best practice methods to implement the standard within your organization; and ensure its effectiveness by teaching you management skills such as leadership, effective delegation, problem solving and motivation.

Duration 5 days



ISO 22000:2018 CQI and IRCA

Certified Lead Auditor (PR359)

Gain the knowledge and skills required to undertake and lead a successful food safety management systems audit; using a step bystep approach, you'll be guided through the entire audit process from initiation to follow up. Grasp the key principles and practices of effective food safety management system audits in accordance with ISO 22000:2018.

Duration 2 days



Auditor Qualification available



bsi.za@bsigroup.com

ISO 22000:2018 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 22000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

Duration 2 days

Auditor Qualification available



ISO 22000:2018 Senior

Management Briefing

This executive session highlights the differences in top management leadership and commitment requirements in ISO 22000:2018. Through this, you'll gain a better understanding of both your organization's obligations and your personal responsibilities.

Duration 2 hours



ISO 22000:2018 Strategic

Approach to Risk-Based Thinking

You'll learn about the context of the organization and how you can apply risk-based thinking as you plan, develop, audit and maintain your FSMS. You'll learn what is involved in determining the issues and requirements that can impact on the strategic planning of your FSMS.

Duration 1 day



		Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO 22000:2018								
Requirements	Info	1					6 (V)	
Implementation	Info	2					7-8 (V)	
Internal Auditor	Info	2					9-10 (V)	
CQI and IRCA Certified Lead Auditor (PR359)	Info	5				2-6 (V)		

## Understanding and Improving your Culture of Food Safety



Learn to plan the process of identifying, measuring and improving your own organization's culture of food safety. Build your understanding of what culture is and how to implement plans to improve it, overlaying these with the FSMS to get best results.

Duration 1 day



## BRCGS

Developed with the Standard Managers and in line with new issues of the Standards, BRCGS training courses provide you with the most up-to-date information:

- BRCGS Global Standard for Food Safety Issue 8 to 9 Conversion for Auditors
- BRCGS Global Standard for Food Safety Issue 8 to 9 Conversion for Sites Training
  - BRCGS Global Standard for Food Safety Issue 9: Auditor Training

## Specialist training

- HACCP Refresh
- HACCP Plans and GMP Implementation
- SANS 10330:2020 HACCP and PRP Implementation  
By successfully completing this course, you will have demonstrated that you have the knowledge and skills to develop, document and implement a HACCP-based food safety plan and to oversee its implementation and monitoring
- Effective Food Labelling Verification Processes

- BRCGS Global Standard for Food Safety Issue 8 to 9 Conversion for Auditors
- BRCGS Global Standard for Food Safety Issue 8 to 9 Conversion for Sites Training
- BRCGS Global Standard for Food Safety Issue 9: Auditor Training
- BRCGS Global Standard for Food Safety Issue 9 Lead Auditor
- BRCGS Global Standard for Food Safety Issue 9: Sites Training

- Food Recall Plans
- PAS 96:2017 Food Defence (TACCP) Guidance
- BSI Catering Food Safety Certification  
This one-day course explains the BSI Catering Food Safety Certification, a unique global standard specifically developed by BSI to meet an industry need for catering operations. This course guides you through a common sense, risk-based approach of implementing a food safety system for your catering operation. It provides you with the tools to create a clear path towards achieving food safety

certification for your organization.

- Effective Food Safety Auditing
- Introduction to Food Safety based on R638:2018
- Understanding and Improving Your Food Safety Culture  
This course will enable you to implement a successful programme to measure and improve a culture of food safety throughout your organization. This will support your existing food safety management system, to improve the safety and quality of the foods produced and/or sold by your company

		Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO 22000:2018 FOOD SAFETY MANAGEMENT								
SANS 10330:2020 HACCP and PRP Implementation	Info	2		7-8 (V)				
Understanding and Improving your Culture of Food Safety Training Course	Info	1			5 (V)			





# Energy Management

ISO 50001:2018

Effective energy management isn't just good for business, it's also becoming a requirement. And the best way to achieve it is with ISO 50001. The international standard outlines energy management practices that are considered to be the best, globally. Energy management experts from more than 60 countries developed the standard and now we can help you tap into that expertise, every day, to help you save energy, cut costs and meet environmental requirements.

## ISO 50001:2018 Requirements

Gain an understanding of effective energy management in an organization by providing a systematic approach to achieving continual improvement of energy performance.

Duration 1 day 

L I O

## ISO 50001:2018 Implementation

Understand how to apply a range of tools and techniques to establish and implement an energy management system (EnMS) that can help your organization improve energy use, consumption and efficiency, by implementing the requirements of ISO 50001.

Duration 2 days 

L I

## ISO 50001:2018 Internal Auditor

You will learn the fundamentals of planning, conducting and reporting on an internal ISO 50001:2018 audit. You will also gain an appreciation of verifying improvements in energy performance, and in assessing the effectiveness of an energy management system.

Duration 2 days 

L I

## ISO 50001:2018 Internal Auditor

Get a guidance and practical experience in planning, executing, reporting and audit follow-up of an internal audit, when monitoring the effectiveness and conformity of an Energy Management System (EnMS).

Duration 2 days 

L I

		Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO 50001:2018 ENERGY MANAGEMENT SYSTEMS								
Requirements	Info	1				9 (V)		
Implementation	Info	2				10-11 (V)		
Internal Auditor	Info	2				12-13		
CQI and IRCA Certified Lead Auditor (PR366)	Info	5						11-15



# Service Management

ISO/IEC 20000-1:2018

ISO/IEC 20000-1 is ideal for any service provider, large or small, who wants to provide assurance in the quality of the services they deliver. It's commonly used for IT services, facilities management and business services to help ensure effective and resilient services in today's changing service delivery environment. Internationally recognized, ISO/IEC 20000-1 is the best practice framework for a service management system that helps you to provide a consistent, reliable service.

[bsi.za@bsigroup.com](mailto:bsi.za@bsigroup.com)

## ISO/IEC 20000-1:2018 Requirements

Understand how applying the ISO/IEC 20000-1 standard to your organization can deliver value to your customers and employees – helping to improve performance and meet business objectives.

Duration 1 day



## ISO/IEC 20000-1:2018 Implementation

By attending this course you'll discover how to implement an SMS based on ISO/IEC 20000-1:2018. Using a step-by-step approach with the aid of a toolkit, you'll learn how to develop an implementation plan, create necessary documentation and implement your SMS. You'll follow a typical framework for implementing an SMS based on ISO/IEC 20000-1:2018.

Duration 2 days



## ISO/IEC 20000-1:2018 Lead Implementer

Gain the knowledge of ISO/IEC 20000-1 requirements and methods for its implementation, as well as the skills to effectively lead, manage and delegate activities to ensure the effective implementation of ISO 20000-1 within your organization.

Duration 5 days





ISO/IEC 20000-1:2018 Internal Auditor

Understand auditing principles and auditor responsibilities. Learn to plan, carry out and report on an ISO/IEC 20000-1 internal audit. Find out how to produce accurate documentation and recommend corrective action.

Duration 2 days

L

I

SO/IEC 20000-1:2018 CQI and IRCA Certified Lead Auditor (PR367)

Get a detailed understanding of ISO/IEC 20000-1 in the context of an audit. Learn to plan, lead and manage an ISO/IEC 20000-1 audit. Discover how to integrate other management system audits.

Duration 5 days

L

I



		Days	Jul	Aug	Sep	Oct	Nov	Dec
IISO 20000:2018 SERVICES MANAGEMENT								
Requirements	Info	1			11(V)			
Implementation	Info	2			12-13			
Lead Implementer	Info	5	10-14					
Internal Auditor	Info	2			14-15 (V)			
CQI and IRCA Certified Lead Auditor (PR367)	Info	5				9-13 (V)		



# Medical Devices (Public Training only)

## ISO 13485:2016

ISO 13485 is a quality management system accepted as the basis for CE marking of medical devices under European Directives. Having a deep understanding of this standard is vital for all designers, manufacturers and distributors of medical devices as it helps organisations to not only to meet the legal requirements but also to ensure consistency in quality of products and effectiveness of the management system. Our training courses were developed to allow you to gain the knowledge and skills to maintain and continuously improve your processes.

### ISO 13485:2016 Requirements

Get an overview of quality management system requirements. Discover how ISO 13485 impacts the design, development and production of medical devices. Learn why ISO 13485 compliance is essential to meeting customer and legal requirements.

Duration 1 day

### ISO 13485:2016 Implementation

Discover step by step how to design, plan and put in place your own ISO 13485 system. Learn how to maintain best practice and achieve ISO 13485 accreditation.

Duration 2 days

### ISO 13485:2016 Internal Auditor

Use your existing knowledge of ISO 13485 to help your organization maintain compliance. Learn how to stay ahead of new industry developments and discover links between medical devices quality management and ISO 14971 medical device risk management.

Duration 2 days

Auditor Qualification available



### ISO 13485:2016 IRCA Certified Lead Auditor (PR350)

Lead teams of auditors through the entire audit process. Become confident recommending follow up action to achieve ISO 13485 compliance. Discover the importance and relevance of ISO 14971 medical devices risk management and keep up with industry developments as a recognized independent ISO 13485 expert..

Duration 5 days

Auditor Qualification available





Clause by Clause



Gain an in depth understanding of ISO 13485:2016. Learn to apply your knowledge to the development of a ISO 13485:2016 compliant quality management system and help maintain ongoing certification of their organization.

Duration 2 days



Requirements and Implementation of the Medical Device Regulation (MDR) for CE Marking



Learn to implement the requirements of European Medical Device Regulation (MDR) to obtain and maintain CE marks for your product. Find out best practice for assembling Technical Documentation and QMS when placing Medical Devices (MD) on the European Union market.

Duration 4 days



Requirements and Implementation of the In Vitro Diagnostic Regulation (IVDR) for CE Marking



Learn about the key requirements of the new In Vitro Diagnostic Regulation and their implementation. It defines the Technical Documentation required, and the product safety and performance expectations, including requirements on clinical evidence, Post-Market Clinical Follow-up (PMCF) and Post-Market Surveillance (PMS). Traceability of devices through the supply chain and product labelling will be also reviewed.

Duration 4 days

bsi.za@bsigroup.com



NEW Qualification

Medical Device Regulation Qualification

As a medical device professional, you understand the importance of implementing and maintenance of compliance to the Medical Devices Regulation (MDR). Central to this is the ability to demonstrate comprehensive, in-depth knowledge and the skills required to direct and guide an organization in all matters related to the quality and safety of the medical device throughout its lifecycle.

BSI’s interrelated qualifications consist of carefully selected training courses, delivered by industry experts, and underpinned by

Other medical devices related training courses

Introduction to ISO 14971:2019 Risk Management for Medical Devices

.Duration 4 hrs



Clinical Evaluation for Medical Devices

Duration 1 day



Technical Documentation

Duration 1 day



Post Market Surveillance and Vigilance under MDR and IVDR

Duration 1 day



		Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO 13485:2016 AND CE MARKING MEDICAL DEVICES								
Implementation	Info	2				18-19 (V)		
Internal Auditor	Info	2				23-24 (V)		
Clause by Clause	Info	2				16-17 (V)		
IRCA Certified ISO 13485:2016 Lead Auditor (PR350)	Info	5					20-24 (V)	
Requirements of the Medical Device Regulation 2017/745 (MDR)	Info	1			26 (V)			
Risk Management for Medical Devices	Info	1					27 (V)	
Implementation of the Medical Device Regulation 2017/745 (MDR) for CE Marking	Info	3			27-29 (V)			



# Facilities Management

## ISO 41001:2018

Facility management is one of the fastest growing professional and operational disciplines and it needs some global consistency. And that is where ISO 41001 can help. It provides a framework to develop, implement and maintain effective facilities management across different sectors worldwide.

### ISO 41001:2018 Requirements

Obtain detailed knowledge of the key terms, definitions and requirements of ISO 41001:2018 and find out how the standard can help your organization to better assess and measure facility management.

Duration 1 day



### ISO 41001:2018 Internal Auditor

Develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 41001. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

Duration 2 days



### ISO 41001:2018 Lead Auditor (non-IRCA)

Learn the fundamental auditing principles and practices, in conformance with national and international accepted norms and regulations relating to facilities management system (FMS) requirements.

Duration 5 days



### ISO 41001:2018 Implementation

This course will equip you with the required skills to conduct a baseline review of your organization's current position and implement the key principles of ISO 41001. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FMS. You'll follow a typical framework for implementing an FMS based on ISO 41001:2018.

Duration 2 days



	Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO 41001:2018 FACILITY MANAGEMENT SYSTEMS							
Requirements	Info	1					4 (V)
Implementation	Info	2					5-6 (V)
Internal Auditor	Info	2					7-8 (V)





# Anti-Bribery

ISO 37001:2016

An anti-bribery management system will provide your organization with a framework for prohibiting, preventing, detecting, reporting and dealing with any bribery that does occur. Familiarize yourself with the standard, learn how to implement the ISO 37001 into an organization, and how to audit it.

## ISO 37001:2016 Requirements

This course introduces the concepts of anti-bribery, explains the benefits of an ABMS and the key requirements and context of ISO 37001:2016. It's applicable to all organizations including the public, private and voluntary / not-for-profit sectors.

Duration 1 day



## ISO 37001:2016 Internal Auditor

This innovative course provides a solid foundation in all aspects of the audit process. You will be taken through a structured programme stage by stage that includes a balance of theory and practice. Using a combination of collaborative, accelerated learning and practical activities you will gain an understanding of the key activities for auditing.

Duration 2 days



## ISO 37001:2016 Lead Auditor (non-IRCA)

Learn the fundamental auditing principles and practices, in conformance with national and international accepted norms and regulations relating to anti-bribery requirements specified in ISO 37001.

Duration 5 days



## ISO 37001:2016 Implementation

This course will guide you through the implementation of an ISO 37001 ABMS using a combination of practical exercises and class discussions. You will also receive a take-home reference toolkit containing essential documents and information you can reference and use during your organization's implementation process.

Duration 2 days



		Days	Jul	Aug	Sep	Oct	Nov	Dec
ISO 37001:2016 ANTI BRIBARY								
Requirements	Info	1		21 (V)				
Implementation	Info	2		22-23 (V)				
Internal Auditor	Info	2		24-25 (V)				
Lead Auditor (Non- IRCA)	Info	5				16-20 (V)		



# Asset Management

ISO 55001:2014

Our experts can help you to understand and audit an Asset Management System, enabling you to better manage financial, physical or organizational assets. This could lead to better operating results, performance and improve your bottom line.

## Fundamentals of Asset Management

Get a clear understanding of asset management terminology and its correct usage. Appreciation of asset management practices, activities and methodologies. Recognition of the value obtainable from the integrated approach to the life cycle and risk-based management of assets.

Duration 2 days



## ISO 55001:2014 Key Elements of Auditing

Obtain key guidance and practical experience in planning, executing, and reporting management system audits of asset management. This innovative course provides a solid foundation in key aspects of the audit process.

Duration 1 day



## ISO 55001:2014 Lead Auditor (non-IRCA)

This course will enable you to develop the necessary expertise to perform an Asset Management System (AMS) audit by applying widely recognized audit principles, procedures and techniques.

Duration 5 days



## ISO 55001:2014 Requirements

You'll explore in depth the organizational implications of the international standard for asset management (ISO 55001:2014). The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

Duration 1 day







# Automotive Management

IATF 16949:2016

**IATF 16949:2016 is the global technical specification and quality management standard for the automotive industry.**

**It outlines everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products. Our experts can help you to understand and audit IATF 16949:2016 with our training courses.**

## IATF 16949:2016

### IATF 16949:2016 Requirements



This course will help you identify key requirements, and the structure of an effective Automotive QMS and what this means for you. Gain a thorough understanding of the history and development of IATF 16949:2016, key terms, definitions, integration and the alignment to the ISO standardized high level structure. You'll learn to interpret the key concepts and principles of the standard.

Duration 2 days



### IATF 16949:2016 Implementation



Develop the knowledge and skill required to implement an IATF 16949:2016 Automotive Quality Management System (AuQMS). Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of IATF 16949:2016. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your AuQMS and achieve continual quality improvement.

Duration 3 days



**IATF 16949:2016 Internal Auditor**

This course develops the necessary skills to assess and report on the conformance, and the effective implementation of processes, based on IATF 16949. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities. Gain confidence in planning and performing an effective audit; as well as reporting and assessing corrective action where necessary.

Duration 2 days

**IATF 16949:2016 Second-Party Auditor**

The automotive sector requires second party auditors to be competent in a number of key skills, to enable organizations to support their supplier management approach. This course will enable you to contribute to your organization's supplier quality management system development programme.

Duration 1 day

**IATF 1649:2016 Lead Auditor**

Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. Over 5 days, you'll gain the knowledge and skills required to undertake and lead a successful management systems audit. Learn to describe the purpose of an ISO 9001:2015/IATF 16949:2016 AuQMS audit and satisfy third-party certification.

Duration 5 days

**In-house training**

**IATF 16949:2016 Senior Management Briefing**

This executive session highlights the benefits of an effective Automotive QMS and introduces you to the key requirements of IATF 16949:2016. Upon completion, you'll be able to develop action plans for implementing key leadership activities.

Duration 3 hours





# SUSTAINABLE DEVELOPMENT GOALS

## United Nations Sustainability Development Goals (UNSDGs)

How standards can help businesses unlock the potential of the UN's Sustainable Development Goals?

We are helping businesses better understand the SDGs, 'translate' the 17 goals into a business context and introduce impactful measures to align with the SDGs. We encourage companies to take action in a meaningful, consistent manner that supports their individual purpose, strategy and sustainability experience/progress to date.

### ISO 14064 Managing Greenhouse Gas Emissions

This course focuses on the ISO 14064 series of standards that have been developed specifically to help organizations manage their greenhouse gas emissions covering ISO 14064-1:2018, ISO 14064-2:2019, and ISO 14064-3:2019.

Duration 4 days



### ISO 14067:2018 Quantifying the Carbon Footprint of Products

Learn the key principles for determining the carbon footprint of a product, how to quantify and report on the GHG emissions of your product, and recognize the importance of Life Cycle Assessment (LCA) when calculating the carbon footprint of products.

Duration 2 days



### PAS 2060:2014 Demonstrating Carbon Neutrality

Get familiar with the key principles and requirements of PAS 2060 and where it sits in addressing GHG emissions-related standards. You'll also learn the four stages to carbon neutrality: assessment, reduction, offsetting and documentation; how to select and evaluate suitable carbon neutrality methods, and document a GHG inventory management plan.

Duration 2 days



### NEW Qualification

#### Greenhouse Gas Qualification

The BSI Greenhouse gas professional certification course is a pathway for you to build up a full range of 'carbon reduction' knowledge and skills to help you become equipped to build and drive your organization towards its net-zero path.

Duration 2 days



# On-demand learning

For a flexible training option, you may prefer a course that's self-paced. The content can be accessed online 24/7, so you can study whenever and wherever it's convenient for you.

## Advantages of on-demand learning

- Flexible and convenient
- Self-paced
- Increased information
- Quality content available instantly
- Career development
- Cost effective
- A greener way to learn

Building Information Modelling (BIM) Fundamentals	<a href="#">Info</a>
ISO 9001:2015 Requirements	<a href="#">Info</a>
ISO 22301:2019 Requirements	<a href="#">Info</a>
ISO 50001:2018 Requirements	<a href="#">Info</a>
ISO 14001:2015 Requirements	<a href="#">Info</a>
<hr/>	
Food Safety Foundation	<a href="#">Info</a>
Pest Awareness	<a href="#">Info</a>
HACCP Foundation	<a href="#">Info</a>
Allergen Awareness	<a href="#">Info</a>
<hr/>	
ISO 45001:2018 Requirements	<a href="#">Info</a>
ISO 45001:2018 Leadership, Culture and Worker Participation	<a href="#">Info</a>
Preparing for and learning from emergencies, disruption and incidents	<a href="#">Info</a>
Occupational Stress and other psychosocial risks	<a href="#">Info</a>
Basics for Pandemic Risk Management	<a href="#">Info</a>
Health and Safety Hazards and Controls	<a href="#">Info</a>
Introduction to Risk Assessment	<a href="#">Info</a>

ISO/IEC 27001:2022 Requirements	<a href="#">Info</a>
ISO/IEC 27002:2022 Implementing the Changes	<a href="#">Info</a>
<hr/>	
ISO 13485:2016 Requirements	<a href="#">Info</a>
Implementation of the In Vitro Diagnostic Device Regulation (IVDR) for CE Marking	<a href="#">Info</a>
<hr/>	
ISO 14971:2019 Risk Management for Medical Devices Requirements	<a href="#">Info</a>
<hr/>	
Road to Net Zero: Terminology and Principles (PAS 2060 2014)	<a href="#">Info</a>
Carbon offsets and declaring carbon neutral status (PAS 2060 2014)	<a href="#">Info</a>
Implementing your carbon footprint management plan (PAS 2060 2014)	<a href="#">Info</a>
Making a commitment to carbon neutrality training course (PAS 2060 2014)	<a href="#">Info</a>
<hr/>	
Underpinning knowledge for workplace transport risks ISO 39001	<a href="#">Info</a>



# Get in touch

For BSI Training courses in South Africa:

Telephone +27 (0) 12 004 0279

Email [bsi.za@bsigroup.com](mailto:bsi.za@bsigroup.com)

Follow us on



## Terms & conditions

### Payment:

---

Payment for public course offerings is due upon registration. You may pay by online payment (payable to BSI Management Systems) or bank transfer as per our invoice details. Course registration is not completed until payment has been received. Prices listed in this catalogue are subject to change at any time. On receipt of a signed quotation, booking form or purchase order; an invoice will be issued to you for payment. Payment is required upfront before the course commencement date.

### Travel Arrangements:

---

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements.

### Course Confirmation:

---

- A confirmation letter of your registration in the course will only be sent to you when payment/Purchase Order has been received by BSI.
- All courses are conducted in English unless otherwise specified

- On receipt of the signed booking form, an invoice will be sent to you for immediate payment by, Bank transfer, or issue of Signed and Sealed Purchase Order from your company. Please specify mode of payment

### Cancellation/Transfer Policy:

---

- **Cancellation by Customer:** Courses may be canceled in writing no less than 14 working days prior to the original course commencement date. If cancellation is not received in time, a cancellation fee will be charged.
- **Delegates may transfer** their registration from one course to another course up to 14 working days prior to the original course commencement date: such transfers can only be made once. No refunds will be made for the cancellation of registrations which have already been transferred.
- **Cancellation by BSI:** We reserve the right to cancel or postpone a Training Course at any time, without incurring any additional liability to the Licensor or any delegate. In such circumstances, we will offer alternative dates, a full refund or a credit to your account.



Follow us on



BSI Group South Africa (Pty) Ltd,  
Park Lane West, 194 Bancor Avenue,  
Waterkloof Glen X2,  
Pretoria 01815 8PP

T: +27 12 004 0279

E: [bsi.za@bsigroup.com](mailto:bsi.za@bsigroup.com)