

Rise to Success

South Africa
Public Training Schedule | 2018

Public Training | In-House Training

bsi.

...making excellence a habit.™



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Welcome to the BSI Training Academy

BSI is an industry thought leader in training to international compliance standards. Our training experts provide top quality training to organizations of all sizes and sectors.

We're one of the world's leading providers of business improvement training, offering a range of solutions to keep your staff qualified and updated. In 2016, we trained 105,000 people globally and achieved a satisfaction rate of 99.5%.

We help organizations make excellence a habit – all over the world. That's our business, enabling others to perform better. For more than a century our experts have been challenging mediocrity and complacency to help embed excellence into the way people and products work... to perform better, manage risk and achieve sustainable growth.

From understanding how a standard can help your business, to implementing, monitoring and auditing your compliance to that standard, we can support you all the way.

Our client promise

At the BSI Training Academy, we will make sure you have an excellent learning experience that include:

- An on-going relationship to ensure we understand and meet your continuing training needs
- A clear learning journey to embed the skills you need to develop and add value to your organization
- A best-in-class pre-course experience, including timely delivery of information so you arrive at your training fully prepared and ready to learn
- A state-of-the-art training experience using accelerated learning techniques with our expert tutors in convenient, enjoyable venues
- A recognized qualification to acknowledge your new expertise
- Opportunities to network with peers on the course and learn through shared experiences



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performance



risk



sustainability

Organizational Resilience

Organizational Resilience is the ability of an organization to anticipate, prepare for, respond and adapt to incremental change and sudden disruptions in order to survive and prosper.

Three essential elements of Organizational Resilience

BSI's model for Organizational Resilience can be segmented into three fundamental elements: product, process and people.

We work with organizations around the globe to help them become more resilient by embedding habits of excellence in each of the three elements.

People:

An organization's people, culture and values determine business success. This includes how the company interacts with the environment, civil society and stakeholders on ethical and social responsibility issues.

Process:

Consistent, reliable, and robust processes are crucial for an organization to remain resilient. Business critical processes in areas such as, quality, health and safety, environmental management, business continuity management, and information security must be robust and compliant both within the organization and throughout its supply chain.

Product:

Organizations must understand how their products or services meets the needs of customers or clients and conform to regulatory requirements. A forward looking approach is required; truly resilient businesses innovate by creating new products and markets to stay ahead of competitors.



Operational Resilience

Delivers improvements across your products/ services and processes to meet the evolving needs of your customers as well as improving how you govern your business and value your people.



Information Resilience

Enhances your information security and protects your critical infrastructure from cyber security threats and information risks, so your stakeholders can trust that their sensitive data is secure.



Supply Chain Resilience

Protect your customers, your reputation, and your bottom line by ensuring you're using suppliers you can trust to help deliver safe products to market.



Why train with BSI

Great businesses need great people

Research shows that when an organization invests in training and development, they reap real rewards:



*Source: City of Bristol Benefits of Training article





BSI Training Academy

Why Train with BSI

Because we've helped shape and develop many of the world's leading standards, our expert knowledge means a lot, and when you train with us you benefit from this expertise. We take the time to understand your company's learning needs to develop tailored training solutions that satisfy your business objectives.

Our Approach – Accelerated Learning

Our Accelerated Learning Approach is proven to fast-track learning and improve knowledge retention. Accelerated learning focuses on creating knowledge rather than consuming it.

Our Tutors

Our tutors are recognized as leaders in their field, offering a world-class learning experience. They are trained to understand and meet your different learning needs, and they have years of industry experience.

IRCA Certified Courses

IRCA is an auditor training certification body. Over 50,000 students choose to complete IRCA certified training courses every year in more than 100 countries. IRCA approved courses are indicated by the IRCA logo.



The BSI Certificate

Worldwide recognized certificates.
A mark of expertise, quality and integrity.



Types of Training

BSI offers training in many different formats. Choose the medium that best suits your needs.

In-Company Training


An on-site training course is one held at your facility and is open only to your employees. Training students on-site eliminates travel expenses and additional time away from the office.

Public Training

A public training course takes place in a pre-determined, designated location and is available to anyone who registers. This type of training is a convenient, low-cost way to send a small number of employees to learn. Attendees are away from office distractions and benefit from interacting and networking with people from other organizations.

Distance Learning

Allows you to study at your own pace and whenever is convenient to you. It's cost effective and puts you in control of your learning.

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performance



risk



sustainability



Recommended path for training

1

Understand

Requirements courses:

Who should attend?

Ideal for new starter or those needing to gain a "refresher"

What will I learn?

An overview of your management system and the standard's requirements

2

Implement

Implementation courses:

Who should attend?

Those responsible for implementing or have recently taken responsibility for a management team

What will I learn?

The requirements of a standard in the context of your company and how to take the lead in planning implementation

3

Prove it's working

Internal Auditor courses:

Who should attend?

Those tasked with conducting internal audits or monitoring their management systems performance

What will I learn?

How to be better equipped to maintain compliance and how to manage and improve risks to your management team

Lead Auditor courses:

Who should attend?

Those tasked with conducting and leading management system audits

What will I learn?

Gain the ability and confidence to conduct and lead effective audits, and how to manage audit teams and processes

4

Make excellence a habit

Certification:

Assess your readiness for certification with a gap analysis day

Maximize your certification with business improvement training and software tools



All our courses are available in-house

Call **+27 12 004 0279**



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In-House Training

Why choose In-House training?

Our courses can be delivered at premises of your choice. We can tailor it to your organization with few exceptions, spending time focused on your objectives. This ensures that your people learn best practices suited to your own organization, in the setting where they will be using them. Our on-site courses are led by expert tutors who are skilled in both their subject matter and in the most effective ways for delegates to learn.

Programs are priced by the day rather than by the delegate, enabling you to make savings for groups, and you can save on the travel and accommodation expenses too.

Choose In-House training if:

- you want to train a group of people
- you want the training tailored to your organization and needs
- you want to reduce the level of risk to proprietary and confidential information
- you want to save money on travel and accommodation

In-House training

Choose this course delivery and adapt it to match your needs or even create something completely customized to you. Whatever you want – you decide. Talk to us about on-site training today.

Request a quote by visiting our website bsigroup.com/en-za/training or call us on **+27 12 004 0279**

Customer reviews...

"The course content was well organized and will provide a very good reference for the trainees to use in creating documents and preparing for the certification audit."

"It was very comfortable to have the training in-house."

"This class was great - very thorough - instructor was very knowledgeable with all the current changes to all the standards and more importantly patient."

"This was one of the most engaging and interesting classes I have attended. I think the simulation part was great - it produced the most meaningful interaction with a small group dynamic."

"This class worked well for me because no travel was involved."

"Best content for any course I've ever participated in."





Management Systems Requirements

(High Level Structure)

Ensure the compliance, effectiveness and maintenance of your management systems in line with the new HLS requirements. Organizations around the world recognize the value of using management systems (MS) to control business risk and contribute value. Utilizing the new unifying and agreed high level structure (HLS), BSI has developed many courses that explore the principles and requirements of the HLS, and its benefits to organizations.

Management System: Organization's Context, Risks and Controls

An important tool for an organization to achieve its business aims is implementing an ISO management system. For an organization to realize the intended outcome of a management system it has to tailor the requirements to their context. Then establish and implement the necessary controls in order to achieve the objectives.

MONTH	DAY	LOCATION
Jan	22	Capetown
Feb	19	Pretoria
Mar	19	Capetown
Apr	23	Pretoria
May	4	Capetown
Jun	11	Pretoria
Jul	16	Capetown
Aug	6	Pretoria
Sep	26	Capetown
Oct	22	Pretoria
Nov	19	Capetown
Dec	10	Pretoria

1 day **ZAR 3,100** (Excl VAT)



Need a course
but don't see
it here?

Call one of our training specialists at +27 12 004 0723 to discuss your training options.

We might be able to customize a course for you.

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performance



risk



sustainability

Quality Management

ISO 9001:2015

Our ISO 9001 training will provide you with an awareness of quality management systems, tools and techniques for implementation and how to audit against the requirements of the standard.

ISO 9001:2015 Requirements

Identify the structure and requirements of an effective QMS and what this means to you.

MONTH	DAY	LOCATION
Jan	8	Pretoria
Feb	5	Cape Town
Mar	5	Pretoria
April	9	Cape Town
May	7	Pretoria
May	14	Durban
Jun	4	Cape Town
July	9	Pretoria
Aug	13	Cape Town
Sep	3	Pretoria
Oct	1	Cape Town
Oct	15	Durban
Nov	5	Pretoria
Dec	3	Cape Town

1 day **ZAR 2,850** (Excl VAT)

ISO 9001:2015 Implementation

Identify the amended requirements of ISO 9001:2015 and how to implement these changes within your current system.

MONTH	DAY	LOCATION
Jan	9-10	Pretoria
Feb	6-7	Cape Town
Mar	6-7	Pretoria
April	10-11	Cape Town
May	8-9	Pretoria
May	15-16	Durban
Jun	5-6	Cape Town
July	10-11	Pretoria
Aug	14-15	Cape Town
Sep	4-5	Pretoria
Oct	2-3	Cape Town
Oct	16-17	Durban
Nov	6-7	Pretoria
Dec	4-5	Cape Town

2 days **ZAR 5,700** (Excl VAT)

Testimonial

"I would like to thank our tutor for the professional manner in presenting the ISO 9001:2015 transition course. I certainly learnt a lot and look forward to learning the standard inside out and be as competent as my tutor."

Nell Browne
OHSAS 18001 Lead Auditor, ETDP
registered Facilitator, Assessor and Moderator, South Africa



ISO 9001:2015 Internal Auditor

This course will help you gain confidence in planning and performing an effective audit, develop auditing skills with the internationally recognized ISO 9001:2015 and boost your internal audit capabilities.

MONTH	DAY	LOCATION
Jan	11-12	Pretoria
Feb	8- 9	Cape Town
Mar	8-9	Pretoria
April	12-13	Cape Town
May	10-11	Pretoria
May	17-18	Durban
Jun	7-8	Cape Town
July	12-13	Pretoria
Aug	16-17	Cape Town
Sep	6-7	Pretoria
Oct	4-5	Cape Town
Oct	18-19	Durban
Nov	8-9	Pretoria
Dec	6-7	Cape Town

2 days **ZAR 5,700** (Excl VAT)

ISO 9001:2015 Requirements and Implementation

In depth, clause by clause analysis and explanation of the requirements of ISO9001:2015 with practical quality management system implementation guidelines and examples

MONTH	DAY	LOCATION
Jan	22-26	Pretoria
Feb	19-23	Cape Town
Mar	12-16	Pretoria
April	9-13	Cape Town
May	28-Jun 1	Durban
Jun	18-22	Cape Town
July	23-27	Pretoria
Aug	20-24	Cape Town
Sep	17-21	Pretoria
Oct	15-19	Cape Town
Oct	29-Nov 1	Durban
Nov	19-23	Pretoria
Dec	3-7	Cape Town

5 days **ZAR 18,000** (Excl VAT)

IRCA Certified ISO 9001:2015 Lead Auditor (A17955)



Gain the confidence to effectively audit a quality management system (QMS) in accordance with internationally recognized best practice techniques with this five day course. Demonstrate your commitment to quality by transforming existing auditor skills to ISO 9001:2015. Consolidate your expertise with the latest developments and contribute to the continuous improvement of the business.

MONTH	DAY	LOCATION
Jan	15-19	Pretoria
Feb	12-16	Cape Town
Mar	12-16	Pretoria
April	16-20	Cape Town
May	14-18	Pretoria
May	21-25	Durban
Jun	11-15	Cape Town
July	16-20	Pretoria
Aug	20-24	Cape Town
Sep	10-14	Pretoria
Oct	8-12	Cape Town
Oct	22-26	Durban
Nov	12-16	Pretoria
Dec	10-14	Cape Town

5 days **ZAR 18,000** (Excl VAT)

BSI Training Academy

Your journey to excellence starts with us...



80,000
customers worldwide



100,000+
business locations certified by BSI
globally



112,000
people trained last year



182
Countries

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Other Courses

Advanced Auditing Skills

Build on your auditing skills and help your business meet objectives across all management systems. Learn how to identify opportunities for improvement and manage the entire audit process.

MONTH	DAY	LOCATION
Jan	24	Cape Town
Feb	21	Pretoria
Mar	14	Cape Town
Apr	4	Pretoria
May	9	Cape Town
Jun	12	Pretoria
Jul	11	Cape Town
Aug	15	Pretoria
Sep	26	Cape Town
Oct	3	Pretoria
Nov	7	Cape Town
Dec	5	Pretoria

1 day **ZAR 3,100** (Excl VAT)

Corrective and Preventive Actions (CAPA)

This course provides you with a thorough understanding of "Corrective Action" and "Preventive Action."

Contact us for date

2 days **ZAR 5,700** (Excl VAT)

Root Cause Analysis (RCA)

Understand how to conduct a root cause analysis and develop continuous improvement that provides ongoing future benefits to your company's growth and success.

MONTH	DAY	LOCATION
Jan	25-26	Cape Town
Feb	22-23	Pretoria
Mar	15-16	Cape Town
Apr	5-6	Pretoria
May	10-11	Cape Town
Jun	13-14	Pretoria
Jul	12-13	Cape Town
Aug	16-17	Pretoria
Sep	27-28	Cape Town
Oct	4-5	Pretoria
Nov	8-9	Cape Town
Dec	6-7	Pretoria

2 days **ZAR 6,200** (Excl VAT)

Testimonial

"Highly enjoyable, interactive course. Real-time exercises were very beneficial. Solid exam to test knowledge! Thank you."

**Luan Webber
Roche**

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Asset Management

ISO 55001:2014

ISO 55001 supports optimization of assets and reduces the overall cost of ownership while helping you to meet the necessary performance and safety requirements.

Fundamentals of Asset Management

This interactive course starts with an overview of asset management, what it is and what it can do for an organization.

Contact us for date

1 day **ZAR 6,200** (Excl VAT)

ISO 55001:2014 Requirements

This course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

Contact us for date

1 day **ZAR 3,100** (Excl VAT)

Laboratory Accreditation

ISO/IEC 17025:2005

Laboratory accreditation confirms that you have the correct quality system and you can achieve all of this by choosing from our range of ISO/IEC 17025 courses.

ISO/IEC 17025:2005 Introduction, Implementation and Internal Auditor

Learn everything you need to know about ISO17025 laboratory accreditation. We'll take you through every stage of the certification journey on our ISO 17025 Introduction, Implementation and Internal Auditor training course.

MONTH	DAY	LOCATION	MONTH	DAY	LOCATION
Jan	22-26	Cape Town	Jul	16-20	Cape Town
Feb	19-23	Pretoria	Aug	13-17	Pretoria
Mar	12-16	Cape Town	Sep	10-14	Cape Town
Apr	16-20	Pretoria	Oct	15-19	Pretoria
May	14-18	Cape Town	Nov	12-16	Cape Town
Jun	18-22	Pretoria	Dec	3-7	Pretoria

5 day **ZAR 18,000** (Excl VAT)

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Medical Devices



ISO 13485:2016 & CE Marking

Our ISO 13485 quality management training will help you to demonstrate your ability to provide medical devices and related services that consistently meet customer requirements and regulatory requirements.

ISO 13485:2016 South African Medical Device Legislation (SAMDL)

MONTH	DAY	LOCATION
Mar	1	Pretoria
Jun	14	Pretoria
Sep	5	Pretoria
Nov	14	Pretoria

1 day **ZAR 5,800** (Excl VAT)

ISO 13485:2016 Clause by Clause

This course will explain the scope and the structure of the ISO 13485. And describe the requirements of ISO 13485. It will explain how to understand, interpret and apply the requirements of the standard within an organization

MONTH	DAY	LOCATION
Mar	12-13	Pretoria
Jun	14-15	Pretoria
Sep	6-7	Pretoria
Nov	15-16	Pretoria

2 days **ZAR 11,600** (Excl VAT)

ISO 13485:2016 Requirements

Discover ISO 13485 and how it can improve your business. Find out how the standard impact the development and production of medical devices.

MONTH	DAY	LOCATION
Mar	5	Pretoria
Jun	18	Pretoria
Sep	10	Pretoria
Nov	19	Pretoria

1 day **ZAR 5,800** (Excl VAT)

ISO 13485:2016 Implementation

Discover step by step how to design, plan and put in place your own ISO 13485 and make sure your devices meet quality expectations.

MONTH	DAY	LOCATION
Mar	6-7	Pretoria
Jun	19-20	Pretoria
Sep	11-12	Pretoria
Nov	20-21	Pretoria

2 days **ZAR 11,600** (Excl VAT)

Testimonial

"I just completed ISO 13485 Lead Auditor Course with BSI. What a positive experience. It brings a new appreciation and understanding of all elements of the QMS for Medical Devices and Auditing. Thank you to the BSI tutor for sharing your extensive experience, clarity in understanding and unpacking complex issues. Highly recommended."

Mark Banfield
MBAC





ISO 13485:2016 Internal Auditor

The course covers the planning, preparation, conducting, reporting and closure of internal audits.

MONTH	DAY	LOCATION
Mar	8-9	Pretoria
Jun	21-22	Pretoria
Sep	13-14	Pretoria
Nov	22-23	Pretoria
2 days		ZAR 11,600 (Excl VAT)

IRCA Certified ISO 13485:2016 Medical Devices – Quality Management Systems Auditor/Lead Auditor (A18190)

Interpret the requirements of ISO 13485 in the context of an audit.
Describe the purpose of a quality management system and explain the 8 principles of quality management.
Explain the role of an auditor to plan, conduct, report and follow up a quality management system audit in accordance with ISO 19011.

MONTH	DAY	LOCATION
Mar	12-16	Pretoria
Jun	25-29	Pretoria
Sep	17-21	Pretoria
Nov	26-30	Pretoria
5 days		ZAR 29,000 (Excl VAT)

Innovation Management System

PD CEN/TS 16555:2013

Innovation management system is a new theme that enables organizations to grow and be more creative and profitable. It involves the way you implement new ideas and how you shape the culture to sustain the creation of those ideas.

Innovation Management System Monitoring and Measurement (PD CEN/TS 16555:2013)

This course will concentrate on the critical areas within management systems that allow organizations to maintain better control. And provides a road-map to the effectiveness of your innovation management systems.

Contact us for dates

1 day **ZAR 2,850** (Excl VAT)

Innovation Management System Implementation (PD CEN/TS 16555:2013)

This course will guide organizations to design, plan, implement and maintain a framework for systematic innovation management practices, based on Innovation Management System (IMS) standard.

Contact us for dates

2 days **ZAR 5,700** (Excl VAT)

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Building Information Modeling BIM

Building Information Modeling (BIM) is more than just working in a digital environment. It's about ensuring teams have the relevant knowledge and capabilities to achieve best practice and the continued drive to commit to it.

BIM Fundamentals

Gain detailed understanding of the key drivers, requirements and strategic alignment needed to deliver Building Information Modeling (BIM) and how it allows you to achieve a faster and more efficient delivery of infrastructure.

MONTH	DAY	LOCATION
Feb	26	Cape Town
Mar	27	Pretoria
Jun	13	Cape Town
Jul	18	Pretoria
Oct	3	Cape Town
Nov	12	Pretoria

2 days

ZAR 9,300 (Excl VAT)

BIM Implementation

Develop the knowledge and skill required to implement Building Information Modeling (BIM) across your organization and supply chain.

MONTH	DAY	LOCATION
Feb	27-28	Cape Town
Mar	28-29	Pretoria
Jun	14-15	Cape Town
Jul	19-20	Pretoria
Oct	4-5	Cape Town
Nov	13-14	Pretoria

1 day

ZAR 4,500 (Excl VAT)

BIM Fundamental and Implementation

Gain a detailed understanding of the key requirements and strategic alignment needed to deliver Building Information Modeling (BIM). This course will help you gain the knowledge and skills required to effectively implement BIM across your organizational and supply chain.

MONTH	DAY	LOCATION
Feb	26-28	Cape Town
Mar	27-29	Pretoria
Jun	13-15	Cape Town
Jul	18-20	Pretoria
Oct	3-5	Cape Town
Nov	12-14	Pretoria

3 days

ZAR 14,000 (Excl VAT)

Testimonial

"The course was presented in a professional manner and the facilitator was very prepared."

Benjamin Kenneth Mkhalihi,
Owethu Thabsile Trading & Projects



IT Service Management



ISO/IEC 20000:2011

Customer satisfaction is at the forefront of efficient IT service management and Information and Communications Technology (ICT) continuity is fundamental to the success of any business reliant on IT services.

ISO/IEC 20000:2011 Requirements

Understand how applying the ISO 20000 standard to your organization can deliver value to your customers and employees - helping to improve performance and meet business objectives.

Contact us for dates

1 day

ZAR 3,100 (Excl VAT)

ISO/IEC 20000-1:2011 Implementation

This practical three-day course provides key guidance to organizations that plan to improve the quality and cost effectiveness of their IT service delivery by implementing an IT service management system based on ISO/IEC 20000-1:2011.

Using a step-by-step approach to the implementation process. An experienced instructor explains the requirements of ISO/IEC 20000-1:2011, while hands-on exercises and take-home reference material help you develop the knowledge and skill required to implement an international best practice IT service management system within your organization.

Contact us for dates

3 days

ZAR 6,200 (Excl VAT)

Testimonial

"I am truly amazed at the impact this course has had on the manufacturing team in particular. Our Production Manager fully led the factory layout which was completed last month and having her and her team taking the lead was a key outcome that I wanted from the course. I think you would be impressed by the change. The cultural change was also a key outcome that has been achieved. The team have a clear vision where they want to get to. They have really embraced VSM and are very proud of their achievements. In summary, a big success."

**Yalchin Nuraliyev, HSSE Manager—Chad
Weatherford Drilling International**

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performance



risk



sustainability



Anti-Bribery Management Systems



ISO 37001:2016

An anti-bribery management system (ABMS) will provide your organization with a framework for prohibiting, preventing, detecting, reporting and dealing with any bribery that does occur.

ISO 37001:2016 Anti-bribery Management System Requirements

Gain an understanding of effective anti-bribery management, by using a systematic framework to identify bribery risk and implement controls to manage it.

Contact us for dates

1 day **ZAR 3,100** (Excl VAT)

ISO 37001:2016 Anti-bribery Management System Implementing

This course is aimed at assisting organizations implement an ISO 37001 ABMS, using a combination of practical exercises, toolkit, and class discussions.

Contact us for dates

2 days **ZAR 6,200** (Excl VAT)

Risk Management

ISO 31000:2009

Organizations that manage risk effectively are more likely to protect themselves and succeed in growing their business. By implementing the principles and guidelines of BS ISO 31000 in your organisation, you'll be able to improve operational efficiency, governance and stakeholder confidence, while minimising losses.

ISO 31000 Principles and Guidelines

This two-day course on understanding and implementing a risk management framework based on the ISO/IEC 31000 standard will provide you with the knowledge and skill to effectively start managing your organization's risks.

MONTH	DAY	LOCATION
Jan	18-19	Pretoria
Feb	1-2	Cape Town
Mar	1-2	Pretoria
Apr	5-6	Cape Town
May	3-4	Pretoria
Jun	7-8	Cape Town

MONTH	DAY	LOCATION
Jul	30-31	Pretoria
Aug	2-3	Cape Town
Sep	27-28	Pretoria
Oct	29-30	Cape Town
Nov	1-2	Pretoria
Dec	6-7	Cape Town

2 days **ZAR 5,700** (Excl VAT)

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Information Security

ISO/IEC 27001:2013

Threats to valuable customer data and business information are now more prevalent than ever. With our information security management training you'll gain confidence in the protection of your company's data.

ISO/IEC 27001:2013 Requirements

Gain an overview of effective information security management systems for managers, IT professionals and those involved with information security.

MONTH	DAY	LOCATION
Jan	19	Cape Town
Feb	9	Pretoria
Apr	6	Pretoria
May	4	Cape Town
Jun	8	Pretoria
Jul	6	Cape Town
Aug	10	Pretoria
Sep	7	Cape Town
Oct	5	Pretoria
Nov	2	Cape Town
1 day		ZAR 3,100 (Excl VAT)

ISO/IEC 27001:2013 Implementation

Helps delegates understand the requirements of ISO/IEC 27001. It covers the fundamental disciplines needed and the methods that should be applied when implementing the standard.

MONTH	DAY	LOCATION
Jan	22-24	Cape Town
Feb	12-14	Pretoria
Mar	5-7	Cape Town
Apr	9-11	Pretoria
May	7-9	Cape Town
Jun	11-13	Pretoria
Jul	9-11	Cape Town
Aug	13-15	Pretoria
Sep	10-12	Cape Town
Oct	8-10	Pretoria
Nov	5-7	Cape Town
Dec	3-5	Pretoria
3 days		ZAR 6,200 (Excl VAT)

We deliver training for the below courses:

- ISO/IEC 27004:2009** Information security management measurement
- ISO/IEC 27005:2011** Information security risk management
- ISO/IEC 27014:2013** Information Technology Security Techniques - Governance of Information Security
- ISO/IEC TR 27015:2012** Information security management guidelines for financial services
- ISO 27799:2008** Health informatics — Information security management in health using ISO/IEC 27002
- ISO 19600:2014** Compliance management systems – Guidelines (Refer to Business Continuity)



ISO/IEC 27001:2013 Internal Auditor

Develop a solid foundation in all aspects of the audit process to identify potential and actual security weaknesses.

MONTH	DAY	LOCATION
Jan	25-26	Cape Town
Feb	15-16	Pretoria
Mar	7-8	Cape Town
Apr	12-13	Pretoria
May	10-11	Cape Town
Jun	14-15	Pretoria
Jul	12-13	Cape Town
Aug	16-17	Pretoria
Sep	13-14	Cape Town
Oct	11-12	Pretoria
Nov	8-9	Cape Town

2 days **ZAR 6,200** (Excl VAT)

ISO/IEC 27001:2013 Lead Implementer

Discover more about the methodology and tools to fully lead the implementation of an Information Security Management System.

MONTH	DAY	LOCATION
Jan	22-26	Cape Town
Feb	12-16	Pretoria
Mar	5-9	Cape Town
Apr	9-13	Pretoria
May	7-11	Cape Town
Jun	11-15	Pretoria
Jul	9-13	Cape Town
Aug	13-17	Pretoria
Sep	10-14	Cape Town
Oct	8-12	Pretoria
Nov	5-9	Cape Town
Dec	3-7	Pretoria

5 days **ZAR 18,000** (Excl VAT)

ISO/IEC 27001:2013 Auditor/Lead Auditor IRCA Certified (A17287)



This five-day intensive course trains ISMS auditors to lead, plan, manage and implement an Audit Plan. It also empowers them to give practical help and information to those who are working towards certification and also provides the knowledge and skill required to carry out 2nd party auditing (suppliers and subcontractors).

MONTH	DAY	LOCATION
Jan	29 - Feb 2	Cape Town
Feb	19-23	Pretoria
Mar	12-16	Cape Town
Apr	16-20	Pretoria
May	14-18	Cape Town
Jun	18-22	Pretoria
Jul	16-20	Cape Town
Aug	20-24	Pretoria
Sep	17-21	Cape Town
Oct	15-19	Pretoria
Nov	12-16	Cape Town
Dec	10-14	Pretoria



5 days **ZAR 18,000** (Excl VAT)

Information Security Controls for Cloud Services Training Course (ISO/IEC 27017:2015)

As technology advances and organizations increase their use of cloud services, the requirement to have more specific cloud security controls in place is critical.

While using a cloud service can often increase information security risks, many of the ISO/IEC 27001 controls highlight responsibilities for either a cloud service customer, or the cloud service provider. ISO/IEC 27017 is a code of practice, which provides guidance on these controls and helps you focus on the more specific risks associated with cloud services as a customer or provider. Learn how to recognize and select the appropriate ISO/IEC 27017:2015 controls to manage cloud service risks, as identified in your ISO/IEC 27001 Information Security Management System (ISMS) risk assessment.

Contact us for dates
2 days **ZAR 6,200** (Excl VAT)

Follow us on  



Cyber Security

NEW COURSES

Today, in this highly interconnected world, protecting information is increasingly important. Organizations need to ensure they secure personal records and commercially sensitive information from business risk and vulnerabilities. With our range of information security training courses we can help you get the knowledge and skills you need to build resilience around your information security management.

Certified Information Systems Security Professional (CISSP)

CISSP

If you're building a career in information security then Certified Information Systems Security Professional (CISSP) is the must-have qualification to help you progress. It is a globally recognized standard (ISO/IEC 17024) that demonstrates your competence as an IT professional. Covering topics including cloud computing, mobile security, application development security, and risk management, you will gain the knowledge to best manage information security issues back in your organization.

Contact us for dates
5 days

Certified Information Systems Auditor



Get global recognition as a professional information systems expert with our intensive 4 day Certified Information Systems Auditor (CISA) course. You'll also get the knowledge, skills and best practices to successfully audit, control and secure your information system.

Contact us for dates
4 days

Certified Information Security Manager



Enhance your career with our Certified Information Security Manager (CISM) training course. With recent independent studies consistently ranking CISM as one of the highest paying and sought after IT certifications, it's a great course to help with your professional development. Plus it provides executive management with assurance that you have the required experience to provide effective security management and consulting services.

Contact us for dates
4 days

Testimonial

"I am happy to be part of this training, it will help me a lot in my workplace. I am looking forward to do more training with BSI.."

Godfrey Mahlase
DSV Solutions



Business Continuity

ISO 22301:2012

You'll learn how to put in place the necessary framework to protect critical business functions from the threats most likely to impact your organization, including staff not being able to make it into work in hazardous weather conditions to damage to your premises and IT system failure.

ISO 22301:2012 Requirements

Learn the key concepts of business continuity, understand the main benefits of a Business Continuity Management System (BCMS), and gain an overview of the requirements of ISO 22301.

MONTH	DAY	LOCATION
Jan	15	Cape Town
Feb	12	Pretoria
Mar	5	Cape Town
Apr	9	Pretoria
May	21	Cape Town
Jun	11	Pretoria
Jul	16	Cape Town
Aug	13	Pretoria
Sep	10	Cape Town
Oct	15	Pretoria
Nov	12	Cape Town

1 day

ZAR 3,100 (Excl VAT)

ISO 22301:2012 Implementation

Helps delegates understand the requirements of ISO 22301. It covers the fundamental disciplines needed and the methods that should be applied when implementing BCMS.

MONTH	DAY	LOCATION
Jan	16-17	Cape Town
Feb	13-14	Pretoria
Mar	6-7	Cape Town
Apr	10-11	Pretoria
May	22-23	Cape Town
Jun	12-13	Pretoria
Jul	17-18	Cape Town
Aug	14-15	Pretoria
Sep	11-12	Cape Town
Oct	16-17	Pretoria
Nov	13-14	Cape Town

2 days

ZAR 6,200 (Excl VAT)



In-house Training

Discuss your product development in confidential surroundings by opting for tailored in-house training



ISO 22301:2012 Internal Auditor

Learn how to conduct an internal audit of your BCMS to the requirements of ISO 22301. Establish the effectiveness of your system and gain valuable insight into the operations of your organization.

MONTH	DAY	LOCATION
Jan	18-19	Cape Town
Feb	15-16	Pretoria
Mar	8-9	Cape Town
Apr	12-13	Pretoria
May	24-25	Cape Town
Jun	14-15	Pretoria
Jul	19-20	Cape Town
Aug	16-17	Pretoria
Sep	13-14	Cape Town
Oct	18-19	Pretoria
Nov	15-16	Cape Town

2 days **ZAR 6,200** (Excl VAT)

ISO 22301:2012 Lead Implementer

Learn how to establish a business continuity management system within your organization and clarify roles and responsibilities during disruption.

MONTH	DAY	LOCATION
Jan	22-26	Cape Town
Feb	19-23	Pretoria
May	28-Jun 1	Cape Town
Jun	18-22	Pretoria
Jul	23-27	Cape Town
Aug	20-24	Pretoria
Oct	22-26	Pretoria
Nov	19-23	Cape Town
Dec	3-7	Pretoria

5 days **ZAR 18,000** (Excl VAT)

Business Continuity Plans (BCP) Principles and Practices Training Course

This course enables you to understand the principles and practices of Business Continuity Plans Identify where they are applicable and where they are not You will have the skills to construct a BCP that's relevant to your situation

Contact us for dates

1 day **ZAR 3,100** (Excl VAT)

IRCA Certified ISO 22301:2012 Lead Auditor (A17456)



Ensure excellence in business continuity management by leading independent audits, managing auditing teams at each stage of the audit process.

As an ISO 22301 lead auditor your findings can make sure business continuity management systems provide the capability to deal with disruptions to your organisation.

MONTH	DAY	LOCATION
Jan	29-Feb 2	Cape Town
Feb	26-Mar 2	Pretoria
Mar	12-16	Cape Town
Apr	16-20	Pretoria
Jun	25-29	Pretoria
Jul	30-Aug 3	Cape Town
Aug	27-31	Pretoria
Sep	17-21	Cape Town
Oct	29-Nov 2	Pretoria
Nov	26-30	Cape Town
Dec	10-14	Pretoria

5 days **ZAR 18,000** (Excl VAT)

We deliver training for the below courses:

ISO 22317

Societal Security - Guidelines for business impact analysis

ISO 22320:2011

Societal Security Emergency Management

ISO 22398:2013

Societal Security Guidelines for Exercises

IEC 31010:2009

Risk Management Risk Assessment techniques

BS 65000:2014

Guidance on Organizational resilience

ISO 19600:2014

Compliance Management Systems - Guidelines

Follow us on



Occupational Health and Safety

ISO 45001

The world's first occupational health and safety international standard is currently being developed. It will help your organization provide a safe and healthy workplace for your workers and other people, prevent deaths, work-related injury and ill-health, as well as continually improve OH&S performance. We offer different options to help you understand, migrate and implement ISO 45001.

ISO 45001 Requirements

Learn the key concepts of ISO 45001 and how to achieve the highest standard of working environment.

MONTH	DAY	LOCATION
Apr	9	Cape Town
May	7	Pretoria
Jun	11	Cape Town
Jul	16	Pretoria
Aug	13	Cape Town
Sep	10	Pretoria
Oct	8	Cape Town
Nov	12	Pretoria
Dec	3	Cape Town
1 day		ZAR 2,850 (Excl VAT)

ISO 45001 Implementation

This comprehensive course helps delegates understand how to implement requirements of ISO 45001 in organizations.

MONTH	DAY	LOCATION
Apr	10-11	Cape Town
May	8-9	Pretoria
Jun	12-13	Cape Town
Jul	17-18	Pretoria
Aug	14-15	Cape Town
Sep	11-12	Pretoria
Oct	9-10	Cape Town
Nov	13-14	Pretoria
Dec	4-5	Cape Town
2 days		ZAR 5,700 (Excl VAT)

ISO 45001 Internal Auditor

Learn how to conduct effective audits of the ISO 45001 for those who have a good understanding of health and safety.

MONTH	DAY	LOCATION
Apr	12-13	Cape Town
May	10-11	Pretoria
Jun	14-15	Cape Town
Jul	19-20	Pretoria
Aug	16-17	Cape Town
Sep	13-14	Pretoria
Oct	11-12	Cape Town
Nov	15-16	Pretoria
Dec	6-7	Cape Town
2 days		ZAR 5,700 (Excl VAT)

ISO 45001 Auditor/Lead Auditor

Learn how to plan, conduct and lead effective audits based on ISO 45001 to ensure best practice and compliance with health and safety legislation.

MONTH	DAY	LOCATION
Apr	16-20	Cape Town
May	14-18	Pretoria
Jun	18-22	Cape Town
Jul	23-27	Pretoria
Aug	20-24	Cape Town
Sep	17-21	Pretoria
Oct	15-19	Cape Town
Nov	19-23	Pretoria
Dec	10-14	Cape Town
5 days		ZAR 18,000 (Excl VAT)

Follow us on  



Road Traffic Safety

ISO 39001:2012

The ISO 39001 courses are aimed at organizations of all types and sizes but will be of particular interest to those operating fleets of vehicles, road constructors and maintainers and organizations that create demand for road traffic, such as retailers and public services.

ISO 39001:2012 Requirements

Discover the key features and benefits of Road Traffic Safety (RTS) Management Systems and how it can help your organization achieve RTS results.

Contact us for dates

1 day **ZAR 2,850** (Excl VAT)

ISO 39001:2012 Implementation

This comprehensive course covers all the fundamental disciplines needed and the methods that should be applied when implementing Road Traffic Safety (RTS) Management Systems.

Contact us for dates

2 days **ZAR 5,700** (Excl VAT)

ISO 39001:2012 Internal Auditor

This course helps you learn how to conduct effective audits by using appropriate tools and techniques when auditing Road Traffic Safety (RTS) Management Systems.

Contact us for dates

2 days **ZAR 5,700** (Excl VAT)

ISO 39001:2012 Lead Auditor

Gain the skills and knowledge to conduct and lead effective Road Traffic Safety (RTS) Management Systems audits to the requirements of ISO 39001.

Contact us for dates

5 days **ZAR 18,000** (Excl VAT)

Testimonial

Most satisfied, looking forward to applying the knowledge and finding better ways to do the business(applying the How against the What)"

Keabetshe Motsoeneng
Liquid Telecom

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Food Safety Management



ISO 22000

The growing number of national standards for food safety management has led to confusion. Consequently, there is a need for international harmonization and ISO aims to meet this need with ISO 22000. The standard intends to define the requirements for companies that desire to exceed the regulatory requirements for food safety.

ISO 22000 Requirements

A detailed overview of the clauses of ISO 22000 and illustrates how the standard can help you effectively maintain a food safety management system.

MONTH	DAY	LOCATION
Jan	15	Pretoria
Feb	12	Cape Town
Mar	5	Pretoria
Apr	9	Cape Town
May	21	Pretoria
Jun	11	Cape Town
Jul	23	Pretoria
Aug	13	Cape Town
Sep	10	Pretoria
Oct	15	Cape Town
Nov	12	Pretoria
Dec	3	Cape Town

1 days

ZAR 3,100 (Excl VAT)

ISO 22000 Implementation

Learn how to apply the standard and discover the business benefits of better communication and hazard control.

MONTH	DAY	LOCATION
Jan	16-17	Pretoria
Feb	13-14	Cape Town
Mar	6-7	Pretoria
Apr	10-11	Cape Town
May	22-23	Pretoria
Jun	12-13	Cape Town
Jul	24-25	Pretoria
Aug	14-15	Cape Town
Sep	11-12	Pretoria
Oct	16-17	Cape Town
Nov	13-14	Pretoria
Dec	4-5	Cape Town

2 days

ZAR 6,200 (Excl VAT)

Testimonial

"Very good knowledge by the tutor and excellent guidance given."

Lanie Taljaard
Virtual Consulting Engineers(VCE)Pty Ltd

Follow us on





ISO 22000 Internal Auditor

Plan, conduct and report on an ISO 22000 internal audit and identify non conformities and recommend corrective action.

MONTH	DAY	LOCATION
Jan	18-19	Pretoria
Feb	15-16	Cape Town
Mar	8-9	Pretoria
Apr	12-13	Cape Town
May	24-25	Pretoria
Jun	14-15	Cape Town
Jul	26-27	Pretoria
Aug	16-17	Cape Town
Sep	13-14	Pretoria
Oct	18-19	Cape Town
Nov	15-16	Pretoria
Dec	6-7	Cape Town

2 days

ZAR 6,200 (Excl VAT)

FSSC 22000 Lead Auditor Course IRCA certified (A17416)



Gain the necessary knowledge and auditing skills to undertake, perform and lead first, second and third-party audits of Food Safety Management Systems against FSSC 22000.

MONTH	DAY	LOCATION
Jan	22-26	Pretoria
Feb	19-23	Cape Town
Mar	12-16	Pretoria
Apr	16-20	Cape Town
May	28- Jun 1	Pretoria
Jun	18-22	Cape Town
Jul	30 - Aug 3	Pretoria
Aug	20-24	Cape Town
Sep	17-21	Pretoria
Oct	22-26	Cape Town
Nov	19-23	Pretoria
Dec	10-14	Cape Town

5 days

ZAR 18,000 (Excl VAT)

Effective Governance Management Systems



BS 13500:2013

It is increasingly obvious that society's expectations of organizational behaviours and performance, and thus "governance", are rising. This rise in expectations of partly in response to a steady flow of major incidents and perceived abuses of authority. However, the approach within this code of practice is based on the evidence that good governance positions organizations, and our society, for success. Therefore, the scope of this code goes beyond the avoidance or mitigation of problems.

Effective Governance Management Systems Requirements Training Course (BS 13500:2013)

Obtain a detailed understanding of the key terms, definitions and requirements of BS 13500:2013 and how the standard can help your organization to better meet customer needs.

Contact us for dates

1 day

ZAR 2,850 (Excl VAT)

Follow us on



Environmental Management



ISO 14001:2015

The new standards are structured to ensure the management system is completely aligned with your organization's business strategies. Used as a business management tool, early transition allows you to embed healthy performance processes and start to see results earlier.

ISO 14001:2015 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015, and how the standard can help your organization to better meet its environmental obligations and commitments.

MONTH	DAY	LOCATION
Jan	15	Cape Town
Feb	12	Pretoria
Mar	5	Cape Town
Apr	9	Pretoria
May	14	Cape Town
Jun	11	Pretoria
Jul	2	Cape Town
Aug	13	Pretoria
Sep	3	Cape Town
Oct	1	Pretoria
Nov	5	Cape Town
Dec	3	Pretoria

1 day

ZAR 2,850 (Excl VAT)

ISO 14001:2015 Implementation

Develop the knowledge and skill required to implement an ISO 14001:2015 environmental management system (EMS).

MONTH	DAY	LOCATION
Jan	16-17	Cape Town
Feb	13-14	Pretoria
Mar	6-7	Cape Town
Apr	10-11	Pretoria
May	15-16	Cape Town
Jun	12-13	Pretoria
Jul	3-4	Cape Town
Aug	14-15	Pretoria
Sep	4-5	Cape Town
Oct	2-3	Pretoria
Nov	6-7	Cape Town
Dec	4-5	Pretoria

2 days

ZAR 5,700 (Excl VAT)

Testimonial

"The training was excellent and has really enhanced my understanding of the standard. I look forward to more of such courses."

MUKAMBA MUKAMBA
Mopani Copper Mines Plc fi

Follow us on



ISO 14001:2015 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 14001:2015.

MONTH	DAY	LOCATION
Jan	18-19	Cape Town
Feb	15-16	Pretoria
Mar	8-9	Cape Town
Apr	12-13	Pretoria
May	17-18	Cape Town
Jun	14-15	Pretoria
Jul	5-6	Cape Town
Aug	16-17	Pretoria
Sep	6-7	Cape Town
Oct	4-5	Pretoria
Nov	8-9	Cape Town
Dec	6-7	Pretoria

2 days

ZAR 5,700 (Excl VAT)

ISO 14001:2015 Requirement and Implementation

In depth, clause by clause analysis and explanation of the requirements of ISO 14001:2015 with practical environmental management system implementation guidelines and examples

MONTH	DAY	LOCATION
Jan	22-26	Cape Town
Feb	19-23	Pretoria
May	21-25	Cape Town
Jun	18-22	Pretoria
Jul	9-13	Cape Town
Aug	20-24	Pretoria
Sep	10-14	Cape Town
Oct	8-12	Pretoria
Nov	12-16	Cape Town

5 days

ZAR 18,000 (Excl VAT)

IRCA Certified ISO 14001:2015 Lead Auditor (A17903)



Over 5 days, you'll gain the knowledge and skills required to undertake and lead a successful environmental management systems audit.

MONTH	DAY	LOCATION
Jan	29- Feb 2	Cape Town
Feb	26- Mar 2	Pretoria
Mar	12-16	Cape Town
Apr	16-20	Pretoria
May	28 - Jun 1	Cape Town
Jun	25-29	Pretoria
Jul	16-20	Cape Town
Aug	27-31	Pretoria
Sep	17-21	Cape Town
Oct	15-19	Pretoria
Nov	19-23	Cape Town
Dec	10-14	Pretoria

5 days

ZAR 18,000 (Excl VAT)

Benefits of Environmental Management systems

The top benefits our clients have identified include:

Environmental improvements



57%
Waste defect reduction

Risk avoidance



48%
Protecting your business

Brand growth



52%
Increasing your competitive edge



76%
Regulatory and industry compliance



53%
Reducing business risk



60%
Inspiring trust in your business

Follow us on



Energy Management

ISO 50001:2011

Our ISO 50001 energy management systems training will help you understand how to use, develop and manage policies and procedures to improve your energy efficiency, achieve targets, and reduce costs.

ISO 50001 Requirement

Learn how developing and managing policies and procedures can improve energy efficiency and reduce energy costs. And discover the next steps to achieve all of this, including integrating ISO 50001 with an environmental management system, such as ISO 14001.

MONTH	DAY	LOCATION
Jan	10	Pretoria
February	7	Cape Town
March	7	Pretoria
April	11	Cape Town
May	16	Pretoria
September	10	Cape Town
July	11	Pretoria
Aug	15	Cape Town
October	10	Pretoria
November	7	Cape Town

1 day **ZAR 3,100** (Excl VAT)

ISO 50001:2011 Implementation

Using a step-by-step process, this two-day course provides guidance on how to implement an ISO 50001 EnMS.

MONTH	DAY	LOCATION
Jan	11-12	Pretoria
February	8-9	Cape Town
March	8-9	Pretoria
April	12-13	Cape Town
May	17-18	Pretoria
September	11-12	Cape Town
July	12-13	Pretoria
Aug	16-17	Cape Town
October	11-12	Pretoria
November	8-9	Cape Town

2 days **ZAR 6,200** (Excl VAT)

IRCA Certified ISO 50001:2011 Lead Auditor (A17573)



This five-day course provides you with the skill and knowledge to conduct and lead effective energy management system (EnMS) audits in accordance with the requirements of ISO 50001:2011 and ISO 19011:2002. The course explains the principles and practices of independent auditing for an EnMS, and guides participants through the entire audit process from managing an audit program to reporting on audit results.

MONTH	DAY	LOCATION
Jan	22 - 26	Pretoria
February	19 - 23	Cape Town
March	12-16	Pretoria
April	16-20	Cape Town
May	21 - 25	Pretoria
September	17 - 21	Cape Town
July	23 - 27	Pretoria
Aug	20 - 24	Cape Town
October	22 - 26	Pretoria
November	19 - 23	Cape Town

5 days **ZAR 18,000** (Excl VAT)

Testimonial

"Fantastic course and gain vast amount of knowledge to implement at my company."

Tanaka Mkwash
MYPCAS (PTY)Ltd





General Information

Get in touch with us!

South Africa +27 12 004 0723 | Email: bsi.za@bsigroup.com | www.bsigroup.com/en-ZA/Our-services/Training-courses/

Public Training Team:

Mrs. Gizella Ward
Business Development
Executive
BSI South Africa (Pty) Ltd
+27 63 695 4215
Gizella.ward@bsigroup.com

Ms. Samantha De Sousa
Training Advisor
BSI South Africa (Pty) Ltd
+27 82 640 9971
Samantha.DeSousa@bsigroup.com

Mr. Hilton Matjeke
Training Advisor
BSI South Africa (Pty) Ltd
+27 82 640 8098
Hilton.matjeke@bsigroup.com

Ms. Pretty Hlungoane
Training Advisor
BSI South Africa (Pty) Ltd
+27 82 327 7600
Pretty.hlungoane@bsigroup.com

Certificate & Examination Team:

Ms. Nomvula Mazaka
Training Coordinator
BSI Group South Africa (Pty) Ltd
+27 (0)76 092 7139
nomvula.mazaka@bsigroup.com

Terms & conditions

Payment:

Payment for public course offerings is due upon registration. Payment is made via electronic transfer payable to BSI or bank transfer as per our invoice details. Course registration is not completed until payment has been received. Prices listed in this catalogue are subject to change at any time.

Travel Arrangements:

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements.

Course Confirmation:

- Confirmation of your registration is sent to you when you enroll for the course.
- All courses are conducted in English.
- Study material is provided on the day of the course.

Cancellation/Transfer Policy:

You may transfer to another training course up to 25 working days before the original course date. If you do, BSI will not make a refund for a cancellation of the original course and reserves the right to charge you for any increased costs. In order for BSI to manage its course diaries, you may transfer each of your courses **only once**. All cancellations must be in writing. If you (or your candidate) do not attend a training course, or you wish to cancel within 25 working days prior to the start of such course, then the full payment for the course is payable. BSI reserves the right to charge any costs up to the date of cancellation. BSI will not refund course fees if you **don't show on the day**. In the unlikely event and for unforeseen reasons, BSI has the right to change the training content, tutors, dates and training venue which will be informed to the delegates.

**Please note: Course dates and prices are subject to change.
Call us or check our website for the latest information.**

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About BSI

How BSI helps organizations embed excellence

BSI, by Royal Charter is the business standards company that helps organizations all over the world make excellence a habit through standards creation, system certification, supplier verification and training activities that help organizations manage risk, reduce costs and ensure sustainability.

As the world's most experienced Standards Body and founding member of ISO, BSI leads the way in originating many of the world's most recognized standards, including ISO 9001 – Quality Management, ISO 14001 - Environmental Management, BS OHSAS 18001 - Health & Safety Management, ISO 22301 – Business Continuity Management, ISO 27001 - Information Security, ISO 50001 - Energy Management, and BS 10500 - Anti-bribery.

bsi.

BSI Group South Africa (Pty) Ltd
210 Amaran Avenue
Regus Business Park
Menlyn Maine, Waterkloof Ext 2
Pretoria 0181
South Africa
Tel: +27 12 004 0279

**British Standards Institution Group
Middle East LLC**
Office 4605, Level 46, Palm Tower B
West Bay, P.O. Box 27773
Doha - Qatar
T: +974 40 29 9001
F: +974 40 29 9002

BSI Management Systems Limited
Suite 208, 2nd Floor
Sultan Business Centre
PO Box 26444
Dubai-UAE - UAE
T: +971 4 336 4917
F: +971 4 336 0309

BSI Management Systems Limited
Suite 1303, 13th Floor
Al Niyadi Building Airport Road
P.O. Box 129835 Abu Dhabi-UAE
T: +971 2 443 9660
F: +971 2 443 9664
ACTVET license number 320/2015



85,000

Customers
worldwide



151,000

Delegates
trained



11,800

Industry experts
dedicated
to your success



Standards

2,893 Standards are
published each year



Certification

121,000 business
locations certified by
BSI globally.



Product Certification

5000+ products
tested

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