



## Sun Ace South Africa demonstrates commitment to environmental and health & safety performance

### Customer Background

Sun Ace Corporation is a global leader in the development and production of PVC Stabilizers and Metallic Soaps.

Sun Ace Corporation went on to establish Sun Ace Singapore in 1980. From 1980 onwards, the Sun Ace Group has grown into a leading global manufacturer with facilities and offices in Asia Pacific, Africa, Middle East and South America. The resultant company comprises of multicultural and diverse teams with global expertise, drawing on each other and thus enabling Sun Ace to expertly service the markets in which they operate.

### Sun Ace South Africa

Sun Ace South Africa was established in 1996, with Technical Services. In 2003, they proceeded with Manufacturing of PVC Stabilizers and Metallic Soaps and in 2013 they opened Kenya Technical Service.

### Why Certification?

Sun Ace's main belief is to protect their people and stakeholders in all that they do while taking care of the environment. As Terence Hobson, MD Sun Ace South Africa explains: "We supply more than just products to our customers. We solve their problems by providing integrated solutions. We anticipate our customers' needs and invest in focused research and development that will benefit companies of all sizes".

The main driver for implementing a QHSE integrated management systems is to set good processes and procedures. The adoption of international best practices was driven by Sun Ace's ongoing commitment to integrate key processes of sustainable development into all operational practices and culture.

**Implementation process**

In order to achieve certification, Sun Ace South Africa was required to conduct a detailed Gap Analysis which highlighted all the existing gaps in the system. All department heads were involved in this process in order to understand the existing circumstances and what is required. After establishing a project plan, the team was able to identify and address the shortcomings and start implementing the requirements to ISO 14001 & OHSAS 18001 management systems. The implementation process started in June 2015, and certification to ISO 14001 and OHSAS 18001 was obtained in February 2017.

In 2018 Sun Ace SA decided to integrate ISO 14001, OHSAS 18001 and ISO 9001 and run an Integrated Management System. One of the main challenges they faced was that it was a new process for all employees, and understanding of certain requirements was not always clear. However, awareness training from top management on a continuous basis enabled them to carry out internal audits and provide clearer communication to employees. These initiatives enabled everyone in the organization to understand their roles and responsibilities.



**Benefits**

The implementation of international best practices has helped align Sun Ace's infrastructure's quality, environmental and health and safety with the overall strategic objectives of the organization.

The ISO Management systems govern the systems, processes and rule-sets in all areas of their business. With a more streamlined documentation process and a defined set of goals has helped Sun Ace ensure effective systems. The systems provided a structured framework to monitor and improve performance, as well as engage and motivate employees with better and safer working conditions.

Furthermore Sun Ace has been able to demonstrate to their stakeholders and customers their commitment to continually improve the quality of its services and products. Certification has provided a trusted platform to achieve company objectives.

**Why BSI?**

BSI has been working closely with Sun Ace South Africa (Pty) Ltd to determine the requirements related to ISO 14001, ISO 9001 & OHSAS 18001 standards. Sun Ace South Africa chose to work with BSI due to their respected reputation and internationally recognized status. Sun Ace South Africa are confident in the knowledge that they have been assessed by an experienced certification body and that the valuable input they receive from BSI on an on-going basis helps them in their drive to minimize their risks and help improve their performance.

