



BSI Training Academy

ISO 9001:2015 **Requirements** training course

Essential information about the course

Level **1C**

ISO 9001 is the world's leading management system standard. That's why organizations around the world invest in training their people so they have the skills and the knowledge to benefit from it.

Our ISO 9001 Requirements one day training course is relevant for any business. It's a great place to start and

an excellent introduction to the standard. Packed with practical activities, group discussions and classroom learning, our expert tutors will make sure you complete the course feeling confident that you can apply your new knowledge as soon as you step back inside your organization.

"It was excellent for a beginner like me. Knowing all the ISO 9001 requirements makes me feel confident of being involved in a management review and improving the quality standards of the company. I will certainly recommend BSI for ISO 9001 Quality Management. I'm looking forward to the internal and lead auditor course."

Red White Group, Australian water truck and associated services provider

Our course agenda

- Quality Management System (QMS)
- ISO 9001 history
- Benefits of a QMS
- Key terms & definitions
- Key concept 1: Risk-based thinking
- Key concept 2: Process
- Key concept 3: Process approach
- Key concept 4: Plan-Do-Check-Act
- Key concept 5: Management principles
- Key concept 6: High level structure
- Introduction to ISO 9001:2015
- Clause 4: Context of the organization
- Clause 5: Leadership
- Clause 6: Planning for the QMS
- Clause 7: Support
- Clause 8: Operation
- Clause 9: Performance evaluation
- Clause 10: Improvement
- Reflection & feedback



Upon successful completion of your course, you'll receive an internationally recognized BSI certificate.

bsi.

...making excellence a habit.™

ISO 9001:2015 **Requirements** training course.

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond the course.

Make sure this is the right course for you.

This is the course for you if:

- You are new to ISO 9001 Quality Management
- Your knowledge needs a refresh
- You're planning, implementing, or maintaining ISO 9001
- You're part of a team involved with ISO 9001

What is the course like?

- One day long
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials to take away

How will I benefit?

- Gain confidence in understanding the importance of a QMS
- Be ready to apply the knowledge in your own business
- Develop professionally
- Network with likeminded peers
- Receive a BSI certificate

Why invest in training from BSI?

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples.

"The BSI tutor is by far one of the best trainers of a subject I have ever experienced - he uses examples to make a subject interesting and enjoyable and most of all leave you with the understanding that you hoped to gain – he is what quality standards are all about."

RG Group, UK-based construction company

Training delivered at your site



This could be a convenient and cost effective option, especially if you have multiple delegates.

Talk to one of our experts to find out more.

Next steps with the BSI Academy



Want to learn more? You may be interested in:

ISO 9001:2015 Implementation course

ISO 9001:2015 Internal Auditor course

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Find out more.
Call: **+27(0)12 004 0279**
Email: **bsi.za@bsigroup.com**
or visit: **bsigroup.com/training**