



## BSI Training Academy

# Implementing ISO 9001:2015 training course

### Essential information about the course

Level



ISO 9001 is the world's leading management system standard. That's why organizations around the world invest in training their people so they have the skills and the knowledge to benefit from it.

If you've already got a thorough understanding of ISO 9001 and need to implement the standard in your organization, then this course is for you. Most delegates on this course have already attended our ISO 9001:2015 Requirements course and are ready to take their knowledge further as they put the

management system in place in their organization. You will learn vital skills for implementing ISO 9001 including how to apply the Plan-Do-Check-Act (PDCA) cycle as well as how to carry out a gap-assessment.

The two-day course is structured to optimize your learning using our unique approach to accelerated learning, and it will consist of a blend of practical activities, group discussions and classroom learning.

**“Great course, excellent tools and examples to practically apply the theoretical knowledge acquired”** Rhea Systems, UK-based manufacturing company

### Our course agenda

#### Day 1

- Quality management system (QMS)
- Implementing a QMS
- Overall project management process & link to PDCA
- Understanding organizational context
- Documented information
- Determining the need for documentation
- Conducting a base-line gap assessment
- Project plan and process approach
- Determining a coherent system
- Leadership
- Planning for the QMS
- Identifying risks & opportunities

#### Day 2

- Create policy & objectives
- Support
- Determining knowledge & competence
- Operation
- Processes & criteria for external providers
- Performance evaluation
- Monitoring, measurement, analysis & evaluation
- Internal audit, management review & improvement
- BSI Product Technical Manager interview
- Integration: High level structure (HLS)
- Course review & questions
- Reflection & feedback



Upon successful completion of your course, you'll receive an internationally recognized BSI certificate.

**bsi.**

...making excellence a habit.™

# Implementing ISO 9001:2015 training course.

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond the course.

**Make sure this is the right course for you.**

## This is the course for you if:

- You already have a thorough knowledge of ISO 9001 Quality Management
- You're leading implementation of ISO 9001
- You're part of a team involved in planning implementation of ISO 9001
- You need to conduct a gap assessment of your current system

## What is the course like?

- Two days long
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials and a useful ISO 9001 implementation toolkit to take away

## How will I benefit?

- Have the confidence you can satisfy the requirements of ISO 9001
- Be able to make sure ISO 9001 adds value to your organization
- Develop professionally
- Network with likeminded peers
- Receive a BSI certificate

## Why invest in training from BSI?

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples.

**"Excellent tutor and delivery style, there was a lot to get through in two days, but the course content was well paced by the tutor."**

Compressor Products International, Australian supplier of products and services to the compression industry

## Training delivered at your site



This could be a convenient and cost effective option, especially if you have multiple delegates.

**Talk to one of our experts to find out more.**

## Next steps with the BSI Academy



Want to learn more? You may be interested in:

ISO 9001:2015 Internal Auditor course

ISO 9001:2015 Lead Auditor course

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Find out more.  
Call: **+27(0)12 004 0279**  
Email: **bsi.za@bsigroup.com**  
or visit: **bsigroup.com/training**