

Training course



Essential information about the course

ISO/IEC 27701:2019 is designed to help organizations better understand, manage and reduce their risks around personal information. ISO/IEC 27701:2019 is designed to specify requirements and provide guidance for establishing, implementing, maintaining and continually improving a PIMS in the form of an extension to ISO/IEC 27001 and ISO/IEC 27002 for privacy management within the context of your organization

Once an organization has implemented ISO/IEC 27701:2019, it is imperative that it measures the effectiveness of its implementation efforts to better understand what is working well and where things might be improved. The framework has been designed with flexibility in mind, which will enable organizations to respond to the results of their measuring efforts by making adjustments to their implementation. By attending this one-day course, you'll understand why measurement and analysis of the framework implementation is so important and what areas internal audit should focus on to ensure its effectiveness.

This course will provide you with sufficient information on auditing your ISO/IEC 27701:2019 implementation to enable you and your organization to understand, detect, correct and monitor the effectiveness of the framework. You will be provided with a series of practical exercises and class discussions, which will develop your internal audit ability.

Our course agenda

- Refresh of ISO/IEC 27701:2019
- HLS and additional PIMS
- Recap Auditing terminology
- Conducting audit activities
- Clause 5.4.1
- Risks and opportunities
- Clauses 5.2, 5.4.1 and 5.5 (including Clause 5.5.5)
- Awareness PIMS and privacy

- Clauses 5.4 and 5.6
- Risk assessment and treatment
- Clause 5.7
- Control selection
- Privacy by design and default
- What is a PIMS auditor looking for?

 $Upon \ successful \ completion \ of \ your \ course, \ you'll \ receive \ an \ internationally \ recognized \ BSI \ certificate.$

Make sure the course is right for you

Who is this course for?

Anyone who wants to learn:

- How to audit and assess the effectiveness of an organization's PIMS designed to conform to ISO/IEC 27701:2019
- Practical techniques and methods which can be adopted in order to effectively internally audit and maintain a PIMS

The course is applicable to representatives from any size or type of organization who are currently involved in planning, implementing and maintaining a PIMS to the ISO/IEC 27701:2019 standard.

What will I learn?

You will be able to:

- Recognize the key operational requirements of ISO/IEC 27701:2019 and how to go about assessing them
- Identify what and who should be audited and why
- Recall where to look for evidence when conducting audits
- Determine how to take a pragmatic business-focused approach to auditing your organization against requirements which can be open to interpretation

You will have the skills to:

- Conduct audits in all aspects of PIMS processes
- Conduct audits in all aspects of privacy control selection, implementation and effectiveness

What are the benefits?

- Gaining a greater understanding of some of the key operational requirements of ISO 27701 (Clause 5) and how to go about assessing them
- Practicing your internal auditing skills by conducting four detailed process audits
- Understanding what areas of the standard should be audited, and techniques and approaches to consider
- Establishing an understanding of the issues organizations face when maintaining and auditing framework processes
- Interpreting some of the more subjective requirements of the standard

Prerequisites - you are expected to have the following prior knowledge:

The course is aimed at anyone already involved and qualified in auditing management systems such as ISO/IEC 27001 and ISO 9001 and is interested in gaining experience and knowledge in conducting ISO/IEC 27701:2019 process audits.

Apart from having an understanding of the key principles of auditing, you should already have a good knowledge of ISO/IEC 27701 and the key principles of a privacy* information management system (PIMS), equivalent to having attended our ISO/IEC 27701 Requirements course.

*While ISO/IEC 27701 addresses personally identifiable information (PII) and a predecessor standard, BS 10012, used the term 'personal information management system', the immediate predecessor standard, ISO/IC 27552, introduced 'privacy information management system'.

Why invest in training from BSI?

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire the skills that will continue to be of use beyond the course.

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples to enhance your learning.

Training delivered at your site could be a convenient and cost effective option, especially if you have multiple delegates. Talk to one of our experts to find out more.

Next steps with the BSI Academy

Want to learn more? You may be interested in:

Our 27001 and GDPR Training Courses.

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