

# Transfer your certification to BSI

If you're looking to change your Certification Body, BSI can help you with a smooth and straightforward transfer.



unparalleled support for our clients. With a wealth of resources, tools and expert advice, we can get you where you need to be.

We are the UK leader when it comes to certification, we provide

As one of the world's most experienced Certification Bodies, we have been partnering with organizations for well over 100 years; helping organizations embed excellence, build competence, and achieve sustainable growth. In the last 12 months, we have spent over 230,000 days auditing our 84,000 clients in 193 countries.

## Why should you switch?

#### 1. Our clients recommend and value our service

Our clients see the value that our experts provide. Our net promoter score, which is calculated based on surveys of our clients, is classed as excellent. Our assessors, tutors and all those you will interact with, are 'world class' and consistently score over 9 out of 10.

### 2. Client Managers with Industry Knowledge

Our Client Managers have an average NPS score of 9.58 out of 10. We hire assessors with industry experience to ensure that your service is consistently excellent. They work to understand your unique goals and to make sure you get the most value from your investment.

### 3. Our schemes are accredited against UKAS, ANAB and much more

We're among the most respected and reputable management systems certification bodies in the world and are accredited by around 20 accreditation bodies including UKAS, ANAB and RvA to certify a variety of standards. Accreditation means that we have been assessed against internationally recognized standards and operate to the highest levels of quality and service – providing further assurance to you and your customers that the certificates we issue are both credible and impartial.

### 4. You can gain access to the Assurance Portal

Our BSI Assurance Portal gives you 24/7 access to essential information such as your next 12 months of visit dates, audit reports, and certificates. Additionally it gives you visibility of findings across different locations and certificates allowing you to spot trends, strengths and opportunities, as well as measuring your findings across industry benchmarks.





#### 5. 84,000 clients

Not only are we trusted by 84,000 clients around the globe, but 50% of our management system certification clients have been with us for at least 10 years. In 193 countries, at more than 128,000 sites, we work with a huge variety of organizations, from the world's largest and most successful brands to local small businesses.

#### 6. Our clients appreciate our transparency

There are no hidden extras. What you see on your quote is what you'll be invoiced.

#### 7. We are a Royal Charter company

The Royal Charter is a prestigious award granted by the British sovereign reflecting the high status of that organization. This means we work in the public interest and do not have shareholders, but instead reinvest profits back into our organization to improve the experience for clients.

#### 8. The switching process couldn't be easier

We strive to make the process as simple as possible for new customers to come on board. If you are looking **to see** how to transfer your existing certification to BSI, it is a simple process. Keep on reading to find out how.

## Switching is simple!



"BSI is our supplier of choice. We have a good relationship with our contacts there, who keep in touch regularly so that we're informed about new standards, changes to existing standards or to legislation, and other developments. We're not interested in doing it on the cheap – it's about the all-round package, and you get what you pay for with BSI."

Denise Graham, Tata Global Beverages

## Frequently Asked Questions about switching

#### How long does it take?

The remote assessment is a maximum of one day per standard, and then following a positive recommendation, we'll issue a BSI certificate. This usually takes between 4 and 6 weeks.

Can I transfer over if my certification has expired?

If your certificate has lapsed, then you won't be able to transfer your certificate to BSI. However, we can help you get back on track by supporting you with a new application. What if my scope has changed? In order to transfer your certificate to BSI, your existing certification body must be accredited by an IAF accreditation body, and the details of the certification must remain unchanged.

For more information or to make an enquiry:+27(0)12 004 0279 or bsi.za@bsigroup.com