

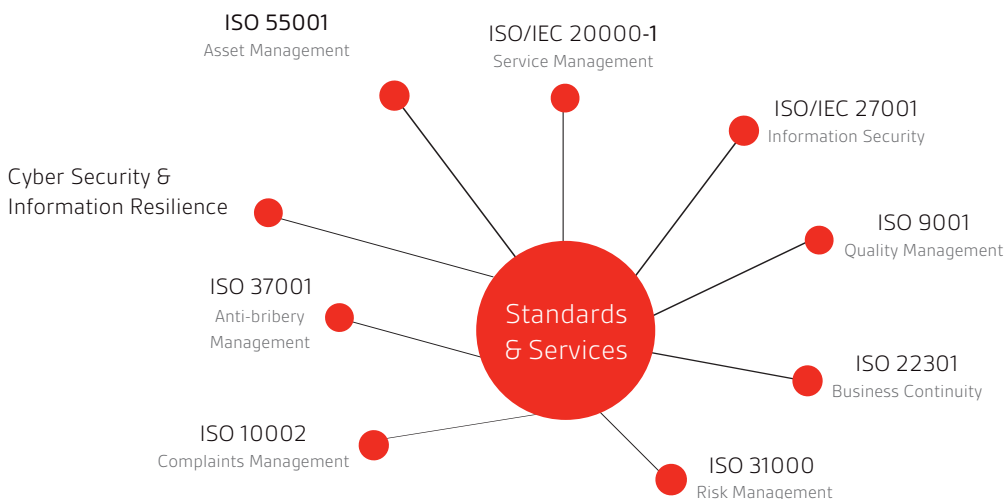
Banking and Finance

Raise service levels, improve risk management and meet regulatory requirements.

In an increasingly uncertain economic and regulatory environment, BSI's solutions can provide assurance and embed systems, processes and values to help protect your business.

These standards reduce risk, create efficiency and can provide a common language for the global banking and financial services sector. The cost of compliance is increasing with more than 85% of compliance officers expecting the focus on managing regulatory risks to rise.

Service portfolio for Banking, Financial services & Insurance



Applicable standards for Banking, Financial services & Insurance

ISO/IEC 27001 Information Security Management

Helps you keep your confidential information safe

Cyber Security & Information Resilience

Managing and Securing your Business Information

ISO 10002 Customer Satisfaction

Helping you manage customer complaints more effectively, and so achieve customer satisfaction.

ISO 9001 Quality Management

Continually improve, streamline operations and reduce costs

ISO 55001 Asset Management

Optimize your assets and improve performance

ISO/IEC 20000-1 Service Management

Delivering quality and value through services

ISO 31000 Risk Management

Manage your business risk

ISO 22301 Business Continuity Management

Minimize the impact of disruptive incidents

ISO 37001 Anti-bribery Management System

Protect and preserve your organizational integrity

Case Study

Gulf Insurance Group K.S.C (GIG) increases their resilience to reassure clients and gain a competitive edge by implementing ISO 27001

Read how Gulf Insurance Group have increased their resilience to reassure clients and gain a competitive edge by implementing ISO 27001. Gulf Insurance Group is currently the largest insurance company in Kuwait and has become one of the largest insurance companies in the Middle East and North Africa.

[View now](#)





A simple guide for your certification journey with BSI



If you are new to management systems, then we know this may seem rather daunting at first. But don't worry just pick up the phone to speak to one of our people at **+27(0)12 004 0279** or mail to bsi.za@bsigroup.com

Training for banking financial services and insurance sector

The BSI Training Academy is the world leader in helping clients develop the knowledge and skills they need to embed excellence in their organizations. We offer a range of training solutions that can be tailored to your needs. We take the time to understand your company's learning needs to develop tailored training solutions that satisfy your business objectives.

Exception experience



8.84 out of 10



is how delegates rated their **overall experience** of BSI.



Attendees get a **best-practice approach** from a

globally recognized certification body

Unrivalled course content



our rating out of ten for the **quality** and **depth** of our course content.



Our **course notes** and **handouts** are rated



8.83 out of 10

Comprehensive guidance notes to take away including **toolkits** to help continual learning.

Best in class Tutors:



Customers who have been trained gave an overall tutor rating on average at

9.26 out of 10



Delegates trained in the last 12 months

212,000

Quality Management

Requirements
Implementation
Lead Implementer
Internal Auditor
Lead Auditor, IRCA Certified
Strategic Approach to Risk-based Thinking

Business Continuity Management

Requirements
Implementation
Lead Implementer
Internal Auditor
Lead Auditor, IRCA Certified
BCMS Masterclass
Business Continuity - Crisis Communication

Asset Management

Fundamentals
Requirements
Auditing

Information Security

Requirements
Implementation
Lead Implementer
Internal Auditor
Lead Auditor, IRCA Certified

Service Management

Requirements
Implementation
Internal Auditor
Lead Auditor, IRCA Certified

Risk Management

Introduction
Implementing

Anti-Bribery

Requirements
Implementing
Internal Auditor
Understanding Bribery and Effective Due Diligence
Senior Management Briefing

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