

The implementation of international best practices has helped align Sun Ace's infrastructure's quality, environmental, health and safety with the overall strategic objectives of the organisation.



#### In brief

Sun Ace Corporation is a global leader in the development and production of PVC Stabilisers and Metallic Soaps. Sun Ace Corporation went on to establish Sun Ace Singapore in 1980. From 1980 onwards, the Sun Ace Group has grown into a leading global manufacturer with facilities and offices in Asia Pacific, Africa, Middle East and South America. The resultant company comprises of multicultural and diverse teams with global expertise, drawing on each other and thus enabling Sun Ace to expertly service the markets in which they operate.

Sun Ace South Africa was established in 1996, with Technical Services. In 2003, they proceeded with Manufacturing of PVC Stabilizers and Metallic Soaps.

### The benefit

The ISO Management systems govern the systems, processes and rulesets in all areas of their business. With a more streamlined documentation process and a defined set of goals has helped Sun Ace ensure effective systems. The systems provided a structured framework to monitor and improve performance, as well as engage and motivate employees with better and safer working conditions. Furthermore, Sun Ace has been able to demonstrate to their stakeholders and customers their commitment to continually improve the quality of its services and products. Certification has provided a trusted platform to achieve company objectives.

ISO 9001
Quality
Management
Systems
CERTIFIED

ISO 14001 Environmental Management CERTIFIED

ISO 45001 Occupational Health and Safety Management CERTIFIED





# Client challenge

In order to achieve certification, Sun Ace South Africa was required to conduct a detailed Gap Analysis which highlighted all the existing gaps in the system. All department heads were involved in this process in order to understand the existing circumstances and what is required. After establishing a project plan, the team was able to identify and address the shortcomings and start implementing the requirements to ISO 14001 & OHSAS 18001 management systems. The implementation process started in June 2015, and certification to ISO 14001 and OHSAS 18001 was obtained in February 2017.

In January 2019, Sun Ace decided to migrate to ISO 45001:2018. The main challenges faced were focusing more on the "process approach" and risk based thinking. It was a new approach for all the employees and the understanding of certain requirements was not always clear.

### **BSI** solution

BSI has been working closely with Sun Ace South Africa (Pty) Ltd to deliver requirements related to ISO 45001, ISO 14001 and ISO 9001 standards. The implementation of international best practices has helped align Sun Ace's infrastructure's quality, environmental, health and safety with the overall strategic objectives of the organization.

Sun Ace is making the IMS process a way in which we work to ensure 100% compliance to the ISO systems and providing excellent customer service.



## Why BSI?

Sun Ace South Africa chose to work with BSI due to their respected reputation and internationally recognised status. Sun Ace South Africa is confident in the knowledge that they have been assessed by an experienced certification body and that the valuable input they receive from BSI on an on-going basis helps them in their drive to minimise their risks and help improve their performance.