



## DGB leverages certification with BSI to embed resilience in their products and across their organization



### In brief

Formally established in 1990 as DGB (Pty) Ltd the organizations' wine making history reaches back more than 300 years when the Boschendal and Bellingham farms in the Cape Winelands began production. Today, DGB is one of South Africa's largest independent wine and spirit producers and distributors.

### The benefit

Formal certification is a requirement to trade in the global wine and spirits market. DGB, one of the largest exporters of bottled wine in South Africa, has become a preferred supplier in the industry by leveraging their certifications to improve results and communications within their business as well as accelerate relationship building with clients and suppliers.

DGB's tightly controlled quality assurance system is built on standardized, best-practice business processes that also fulfill legal and regulatory obligations. Since certifying and integrating their FSSC 22000 (food safety), ISO 9001 (quality), ISO 14001 (environmental) and ISO 45001 (occupational health and safety) management systems with BSI, DGB has benefited from a significant reduction in demand on resources while improving operational competency levels and overall results.

<b>bsi</b>  <b>ISO 9001</b> Quality Management Systems <b>CERTIFIED</b>	<b>ISO 14001</b> Environmental Management <b>CERTIFIED</b>	<b>ISO 45001</b> Occupational Health and Safety Management <b>CERTIFIED</b>	<b>FSSC 22000</b> Food Safety System Certification <b>CERTIFIED</b>
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**'BSI completely understands our business needs and requirements, offering us a holistic approach to management system certification that allows us to achieve exceptionally high standards that result in continuously improved output.'**

Jacomien Truter  
Group SHERQ Manager

## Client challenge

DGB's progressive culture combines a well-defined strategy and a team that is passionate about their products and brands with a partnership-based approach to building and nurturing customer relationships. They required a management system that could live up to and support these ideals. Our proposal was to integrate their management systems (as well as converting to FSSC 22000) to support them on their journey to achieving their quality, safety, environmental and health, and safety goals so they can focus on expanding their market share.

## BSI solution

As Jacomien Truter DGB's Group SHERQ Manager explains, "BSI provided the knowledge and experience to assist us in developing an integrated system strategy. The initial steps were to get the right building blocks in place. This involved conversion to FSSC 22000 as well as transition of ISO 9001, ISO 14001 and migrating to ISO 45001."

'BSI delivered an audit schedule that allowed for a step-by-step recertification and alignment of our certification programmes. BSI also offered all the training programmes we needed on a regular basis so we could achieve the desired competency levels for various role players within our organization.'

'BSI could also support us with a network of professional auditors that displayed very high levels of knowledge and experience in their respective fields. This was a critical component for us to be able to maximize the benefits associated with the development of our management systems and embed a culture of compliance and innovative leadership.'



## Why BSI?

DGB engaged BSI certification services as they weren't able to find another certification body in their region with the ability to support multiple scope audits as well as assist in developing a business strategy for management systems that will achieve operational effectiveness