



## How Petrofac uses BSOL to deliver world-class oilfield services

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Anitha Alackappally,  
Standards Coordinator, Petrofac

### Customer objectives:

- Meet legal and safety requirements for oilfield services
- Reduce time spent maintaining a standards library
- The flexibility to add documents to collections ad-hoc
- Allows access across nine sites
- Secure document control

### Customer solution:

British Standards Online (BSOL) provides online access to the most complete collection of British, and adopted European and International standards available.

### Customer benefits:

- Reduced maintenance, with all documents kept up to date automatically
- Peace of mind – access is only available from within Petrofac’s secure intranet
- Wider range of resources – with one global license, even smaller offices have access to a comprehensive database of standards
- Modules provide value for money, a custom collection provides the flexibility to quickly add ad-hoc documents

## Background

Petrofac is a leading International service provider to the oil & gas production and processing industry, with a diverse customer portfolio including many of the world's leading integrated, independent and national oil & gas companies. Petrofac designs and builds oil & gas facilities; operates, maintains and manages facilities and trains personnel; enhances production; and, where it can leverage its service capability, develops and co-invests in upstream and infrastructure projects.

With around 17,200 employees, Petrofac operates out of seven strategically located operational centres, in Aberdeen, Sharjah, Abu Dhabi, Woking, Chennai, Mumbai and Kuala Lumpur and has a further twenty four offices worldwide.

Petrofac uses BSOL to manage standards especially the complex engineering specifications needed to build and maintain oil and gas infrastructure.

## Why choose BSOL?

For Petrofac's engineering department, standards are essential. In the past they used hard copy standards, with each office having a separate library. This meant every library having a limited collection, and licensing the same document for different sites.

Maintenance was also an issue. 'In the past, every time we used a standard we'd have to check if it was current or not current.' says Anitha Alackappally, Standards Coordinator for Petrofac. 'We actually had to hire a company who would come in every three months to update all our standards.'

'We then had a subscription to PLUS (private list updating service) before being introduced to the online service.' While the PLUS service did reduce the work of maintaining a standards library, they felt an online service would offer even greater flexibility and time savings.

Speed, security and ease of keeping up to date were all factors in Petrofac's decision to subscribe.

## How BSOL is used

Petrofac subscribes to 21 modules, which delivers the majority of standards they require. They also have a further custom collection of 50 documents, which they revise annually, to cover anything outside these modules.

## The benefits

Firstly, the BSOL subscription has saved Petrofac time and effort. 'It's very user friendly,' says Anitha.

Finding the right standard has become simple. 'We're spread around in two or three key operational centres, so (previously) we'd have to physically visit the library. Online it's much easier.'

Maintaining the standards too is fast and inexpensive. 'Now with BSOL everything is either current or if it is non-current then it is shown as non-current, so that part of my job is much easier.'

Previously ordering a new standard would take around a week from ordering until delivery. Now if a user requires a standard that isn't covered by their modules 'I just add it to the custom collection, so it's available for everyone,' says Anitha.

Security is an important concern for both Petrofac and its clients, which is why they have chosen to take advantage of BSOL's blind login facility. With blind login, customers can host a link in their secure intranet, which takes them directly into the product without the need for a username or password. This eliminates the risk of login details falling into the wrong hands.

And because Petrofac now has a global license, smaller offices can benefit from access to a larger range of documents than would otherwise be possible. This means people are using more standards.

## What does Anitha think of the BSOL overall?

'We have six sites and nine simultaneous users, and we're very happy with the service.'

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