bsi.

...making excellence a habit.™

BSI Training Academy

January 2018 - December 2018

bsigroup.sg

By Royal Charter

Contents

Welcome to the BSI Training Academy

99.5%

of delegates would recommend BSI.

Based on feedback from training delegates in 2016.

We understand business success starts with people. Having assessed thousands of businesses, we can benchmark and drive performance with your most important business asset – people. Using the same auditors who have carried out these business assessments, your knowledge on enhancing business performance could be developed from beginner to expert levels.

BSI is an industry thought leader in training to international compliance standards. Our training experts provide top quality training to organizations of all sizes and sectors. We're one of the world's leading providers of business improvement training, offering a range of solutions to keep your staff qualified and updated. Last year, we trained more than 135,000 people globally and achieved a satisfaction rate of 99.5%.

We aim to be first to market to keep your business relevant and provide you with the opportunity to enjoy first mover advantage by adopting new standards. From understanding how a standard can help your business, to implementing, monitoring and auditing your compliance to that standard, we can support you all the way.

Why train with BSI?

Great businesses need great people

Research shows that when an organization invests in training and development, they reap real rewards:

*Source: City of Bristol Benefits of Training article

Which course is right for me?

All our courses are available in-house
Call +65 6270 0777

AWARENESS

Introduction courses:

Who should attend?
Ideal for new starters or those needing to gain a "refresher"

What will I learn?
An overview of your management system and the standard's requirements

REQUIREMENTS AND IMPLEMENTATION

Requirements and Implementation courses:

Who should attend?
Those responsible for implementation, or have recently taken responsibility of management systems

What will I learn?
The requirements of a standard within context of your organization and how to take the lead in planning a mature management system

AUDITOR COURSES

Internal Auditor courses:

Who should attend?
Those tasked with conducting internal audits or monitoring their management systems

What will I learn?
How to be better equipped to improve compliance and reduce risks to your management system

Lead Auditor courses:

Who should attend?
Those tasked with conducting and leading management systems audits

What will I learn?
Gain the ability and confidence to conduct and lead effective audits, and how to manage audit teams and processes

MAKE EXCELLENCE A HABIT

Certification:

- Assess your readiness for certification with a gap analysis day
- Maximize your certification with business improvement training and software tools

Course Level Legend

BSI courses are beneficial to persons across 3 levels of experience and qualifications in management systems:

Beginner
No formal experience required

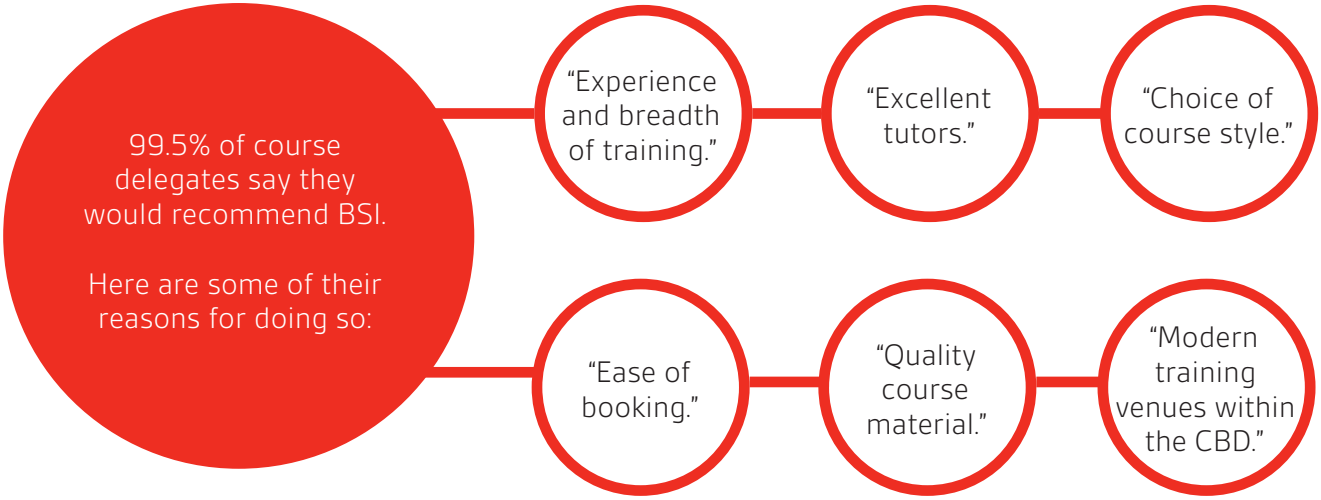
Intermediate
Prior training or hands-on experience in management systems preferred

Advanced
Proficient in management systems and/or have prior auditing experience

Course schedule and fees on pages 40 – 51.

Our values

We deliver five star learning at first class venues. These are selected especially to make sure you learn in the best possible environment with great facilities and refreshments. This way you can focus on and maximize your learning experience.



In-house training

Designed for you

Aside from our off-the-shelf courses, we can also adapt a courses to your specific needs.

We will take the time to understand your organization's learning needs, providing a training solution that achieve your business objectives.

Whichever option you choose, you can be sure that you will be trained by a trainer who has practical experience and who understands your marketplace.

Exclusive to in-house

All our courses and qualifications can be delivered on an in-house basis, but we also offer many courses exclusively in-house. These include Management Briefings.

Management Briefings

Our management briefings give a high level introduction to management systems and the benefits of using standards. Aimed at senior management or board level, the workshops provide an understanding of the strategic benefits of standards and how you can use management systems to achieve your goals.

"The course was very well received.
It was well structured with an optimum
mix of interesting activities to ensure learning."

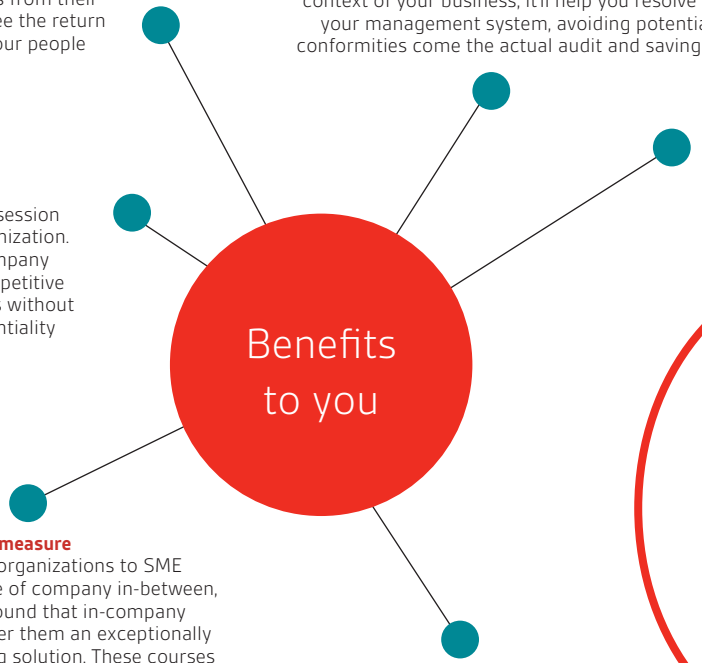
Jay Nair, Bluescope Steel

Embed your learning
Our aim is to do more than just deliver the course – we want to embed learning and ensure that your people gain long-term benefits from their training, so that you'll see the return from investment in your people

You're in control
With in-house training, you can enhance the effectiveness of your training through a simulated audit, assisted by your trainer. With the simulation conducted within context of your business, it'll help you resolve issues in your management system, avoiding potential non-conformities come the actual audit and saving you time

Flexibility
BSI in-house training is as flexible and adaptable as it is effective – ensuring that you get the best possible learning experience and retain business as usual efficiency

Exclusivity
Each in-house training session is exclusive to your organization. You can introduce company sensitive or market competitive information into sessions without compromising confidentiality



Made to measure
From large blue chip organizations to SME businesses and every type of company in-between, our customers have found that in-company training programmes offer them an exceptionally effective, bespoke training solution. These courses are designed based on the development needs of your workforce which will help retain and attract talent over the longer-term

Cost savings
There are clear cost savings to be made – you save on travel, accommodation expenses and employee's time

"The in-house ISO 14001 Lead Auditor training that BSI provided Barrick Australia Pacific with was very effective. The trainer was extremely knowledgeable and did an excellent job of engaging the participants by balancing theory with practical exercises and real-life examples. BSI was flexible and accommodating to Barrick's specific training requirements which resulted in delivery of a high quality, cost effective session."

Allison Brown,
Barrick (Australia Pacific) Limited

Medical Devices.

ISO 13485 & CE Marking

We understand the challenges of meeting regulatory requirements and maintaining quality management systems. It's what we do, every day of the week; for you, for your customers, and for your bottom line.

We have dynamic and driven trainers from around the world, with subject matter expertise on medical device regulatory framework across markets. They use practical examples, from personal experiences, to bring each session to life.

ISO 13485:2016 Introduction

This course explores the requirements of the ISO 13485:2016 Quality Management System standard, discussing key principles and how the standard interacts with ISO 9001:2015, the European Medical Device Directives and US FDA's Quality System Regulation. The relationship with ISO 14971 'Application of Risk Management to Medical Devices' is also explored during the course.

Duration: 1 Day **Level:** 1

ISO 13485:2016 Clause by Clause

To address the requirements of Medical Device Directives, manufacturers must demonstrate their commitment to the safety and quality of their medical devices. This course enables a clause by clause understanding of ISO 13485:2016, which provides an effective solution to meet the comprehensive requirements of an effective QMS. Learn to apply your knowledge to the development of an ISO 13485:2016 compliant QMS and maintain the on-going certification of your organization.

Duration: 2 Days **Level:** 1

ISO 13485:2016 Implementation

You'll be introduced to the concepts needed to understand, develop and implement a Quality Management System (QMS). This course provides the knowledge and process steps to enable the effective implementation of a QMS that is in line with the requirements for ISO 13485:2016 certifications.

Duration: 2 Days **Level:** 1-2

ISO 13485:2016 Internal Auditor

An ineffective audit can mean severe consequences; resulting in process failure, patient dissatisfaction and regulatory noncompliance. Optimize your auditing skills with the internationally recognized ISO 13485:2016 and boost your internal audit capabilities. Gain confidence in planning and performing an effective audit, as well as reporting and taking corrective action where necessary. This course is intended for medical device quality professionals wishing to build on their current knowledge of ISO 13485:2016 and evaluate the effectiveness of their QMS. It teaches the principles and practices of effective audits in accordance with ISO 13485:2016 and ISO 19011:2011.

Duration: 2 Days **Level:** 1-2-3

ISO 13485:2016 Transition and Auditor Refresher

With greater attention on the organization's ability to meet applicable customer and regulatory requirements, the new ISO 13485:2016 focuses on the entire supply chain of the medical device industry, with added emphasis on risk management. Discover the latest requirements and explore the changes since ISO 13485:2003 and EN 13485:2012. You'll refresh your auditing techniques and be able to identify the gaps in your current Quality Management System (QMS).

Duration: 1 Day **Level:** 1-2-3

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

ISO 13485:2016 Lead Auditor

CQI | IRCA

Gain the confidence to effectively audit a QMS in accordance with internationally recognized best practice techniques against the requirements of ISO13485:2016. Consolidate your expertise with the latest developments and contribute to the continuous improvement of your quality system, leading to greater patient safety. You'll grasp the key principles and practices of effective QMS audits in line with ISO 13485:2016 and ISO 19011 "Guidelines for auditing management systems". Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. Over 5 days, you'll gain the knowledge and skills required to undertake and lead a successful management systems audit. Learn to describe the purpose of an ISO 13485:2016 QMS audit and satisfy third-party certification. You'll acquire the skills to plan, conduct, report and follow up a QMS audit that establishes conformity and enhances overall organizational performance.

Duration: 5 Days **Level:** 1 2 3

Medical Device Single Audit Program (MDSAP) Fundamentals and Readiness

Obtain in depth knowledge about this new type of audit and how your organization is best prepared to support the completing of requirements within the allotted time.
Discover how this program differs from the traditional ISO 13485 through its regulatory audit approach, the grading of nonconformities, and handling of the audit report.
This course will prepare you to host a MDSAP audit and allow you to determine if your own internal QMS processes are consistent with the requirements of the MDSAP audit mode for the jurisdictions where your products are marketed. Upon completion of this training, delegates will be able to support their organization to maintain compliance to ISO 13485 and jurisdiction requirements in the countries engaged in the MDSAP program.

Duration: 2 Days **Level:** 1 2

ISO 13485:2016 Senior Management Briefing

As a leader, your commitment and support is crucial to the success of your organization's ISO 13485:2016 Medical Devices Quality Management System (QMS). This interactive briefing has been designed around the requirements of the standard and highlights your responsibilities in terms of leadership and commitment. The focus is on helping senior management migrate their system from ISO 13485:2003 to ISO 13485:2016. You will gain a better understanding of your organization's obligations and develop action plans for managing the transition.

Duration: Half Day **Level:** 1

Introduction to CE Marking

Attend BSI's "Introduction to CE Marking" one day course and start making informed decisions with regard to meeting the requirements of the EU Medical Devices Directives. On completion of training, participants will be able to identify the steps required to reduce the risks and uncertainty in the EU regulatory process and thus bring products to the EU market more quickly.

Duration: 1 Day **Level:** 1

Medical Devices CE Marking

BSI's "Medical Devices CE Marking" three day course is designed to provide participants with the knowledge to assist their companies in getting products to market more quickly. Management personnel responsible for all aspects of CE marking medical devices as well as internal and external auditors will benefit from this course. Participants will gain knowledge of the requirements of the Medical Device Directive and the CE Marking approach. Participants will be able to provide leadership for their organizations when placing medical devices on the market in the European Union.

Duration: 3 Days **Level:** 1 2

Introduction to CE Marking for the In Vitro Diagnostics Directive

This BSI one day course has been designed to introduce the In Vitro Diagnostics Directive (IVDD), the types of product covered by the Directive and the regulatory framework required for placing IVD products on the European market. On completion of training, participants will be able to apply knowledge of the directive to the development of IVD products as well as their on-going maintenance to achieve continued regulatory compliance throughout the lifecycle of the product.

Duration: 1 Day **Level:** 1

CE Marking Medical Devices with Software

When it comes to creating, testing, and maintaining software, there are often grey areas. However, when your software applies to a medical device, the steps you take to define, classify, develop, and test your software become critical to both your business and patient health. Achieving and maintaining a CE mark for your medical device software is essential to keeping your product marketable. For those organizations that are unsure how the medical device directives apply to their software, how their software is classified, and how to develop and maintain it with a CE mark in mind, this course will help you evaluate your software and processes so you can know what to do during the life-cycle of your software to meet the medical device directives and get on track.

Duration: 1 Day **Level:** 1 2

Medical Devices Utilizing Materials of Animal Origin: Practical Guidance on the European Legislative Approval Process

This one day course has been designed to provide manufacturers with the knowledge and skills to interpret the regulatory requirements relating to materials of animal origin, including those for which a TSE risk is expected. Attendance on this course will provide guidance on how to reduce risks and uncertainty in the EU regulatory process. Participants will gain an appreciation of typical hazards associated with animal tissues & derivatives, the justifications needed to use these materials and awareness of common mistakes to avoid in sourcing, collection and handling ensuring delays are minimized. This course focuses on determination of the applicable European legislation and guidance including 93/42/EEC, 90/385/EEC, 722/2012/EC, EN ISO 22442 and MedDev 2.11.1.

Duration: 1 Day **Level:** 1 2

Creating and Maintaining Compliant Technical Files and Design Dossiers

This one-day intensive course enables greater understanding of the key requirements for technical documentation and design dossiers for IVDs, in line with the European IVD Directive and seeks to prepare for future IVD Regulation (IVDR) requirements in Europe.

Duration: 1 Day **Level:** 1 2

Device – Drug Combinations: Practical Guidance on Borderline Issues and the Consultation Process

This one day course has been designed to provide manufacturers with the knowledge and skills to interpret the requirements of the drug consultation process for devices containing ancillary medicinal substances. Attendance on this course will provide guidance on how to reduce risks and uncertainty in the EU regulatory process. Participants will gain an appreciation of the realistic timescales involved for the consultation process and an awareness of common mistakes to avoid, ensuring delays are minimized.

This course focuses on determination of the applicable European legislation for borderline products, and provides insight into further information and guidance related to the distinction between medical devices and medicinal products. This course also examines devices incorporating derivatives of human blood or plasma.

Duration: 1 Day **Level:** 1 2

Process Validation for the Medical Device Industry Concepts and Awareness

BSI's "Process Validation for the Medical Device Industry Concepts and Awareness " one day training course has been designed to give manufacturers an awareness of quality requirements regarding validation and the nature of "special processes". Learn the generally accepted principles of validation, and understand installation, operational, and process qualification so you can apply them to your business.

Duration: 1 Day **Level:** 1

Post-market Surveillance and Vigilance

Post-market surveillance including clinical follow-up, complaint and vigilance handling, impacts on all aspects of the quality management system. Proactive and reactive sources of information are a regulatory requirement to be incorporated in your post-market surveillance procedures applicable to all products. By developing a post-market surveillance plan you can target sources of information enabling a cost effective product launch. Obtaining the right post-market information will ensure continued compliance with the directives and identify consumer needs enabling continued product development. BSI's "Post-market Surveillance and Vigilance" 1 day course is designed to help you identify the requirements of the European medical device directives (90/385/EEC, 93/42/EEC, 98/79/EC), standards and guidance documents to enable effective implementation of a post market surveillance system.

Duration: 1 Day **Level:** 1 2

Application of the In Vitro Diagnostics Directive

Upon completion of the training, delegates will be able to:
• Explain the European CE marking approach for IVDs including its legal and operational basis
• Describe the structure and scope of the IVDD including classification and conformity routes
• Explain verification of manufactured products and Common Technical Specification (CTS)
• Explain the role and importance of performance evaluation including application of the Common Technical Specification (CTS)
• Apply the essential requirements including labelling and develop suitable technical documentation
• Identify the regulatory significance of risk management and process validation
• Explain the importance of supplier control
• Interpret the criteria for reporting adverse incidents under the vigilance system
• Define the manufacturers regulatory responsibilities, including reporting of changes to products and QMS system to the Notified Body

Duration: 3 Days **Level:** 1-2

Introduction to the Australian Therapeutic Goods Regulations for Internal Auditors

On completion, successful delegates should gain the displayed knowledge and skills to:
• Develop an awareness of the requirements of the Australian Therapeutic Goods (Medical Devices) Regulation
• Identify the points to consider when auditing the requirements as part of an internal audit in conjunction with ISO 13485.

Duration: Half Day **Level:** 1

Introduction to the ANVISA Quality Systems Regulations for Internal Auditors

On completion, successful delegates should gain the displayed knowledge and skills to:
• Develop an awareness of the requirements of the ANVISA regulations
• Identify the points to consider when auditing the requirements as part of an internal audit in conjunction with ISO 13485

Duration: Half Day **Level:** 1

Introduction to the Japanese Pharmaceutical and Medical Devices Act for Internal Auditors

On completion, successful delegates will gain the displayed knowledge and skills to:
• Develop an awareness of the requirements of the PMD Act and Welfare Ministerial Ordinance No. 169
• Identify the points to consider when auditing the requirements as part of an internal audit in conjunction with ISO 13485

Duration: Half Day **Level:** 1

Introduction to the Canadian Medical Device Regulations for Internal Auditors

On completion successful delegates should gain the displayed knowledge and skills to:
• Develop an awareness of the requirements of the Canadian Medical Device Regulations
• Identify the points to consider when auditing the requirements as part of an internal audit in conjunction with ISO 13485

Duration: Half Day **Level:** 1

Introduction to the FDA Quality Systems Regulations for Internal Auditors

On completion, successful delegates will gain the displayed knowledge and skills to:
• Develop and understand the requirements of the Quality System Regulation (QSR)
• Identify the points to consider when auditing the requirements as part of an internal audit in conjunction with ISO 13485

Duration: Half Day **Level:** 1

Clinical Evaluation for Medical Devices

Upon completion of the training, delegates will be able to:
Prepare a clinical evaluation in accordance with MED DEV 2.7.1 and GHTF Guidance Documents Determine whether or not a clinical investigation is required for their device Maintain and update clinical evaluation documentation throughout post-market product lifecycle in accordance with MED DEV 2.12-2 and GHTF Guidance Documents

Duration: 1 Day **Level:** 1-2

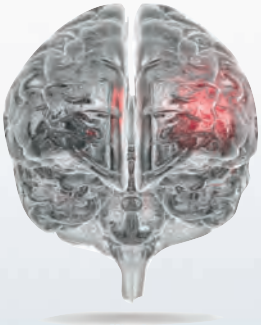
Medical Devices Risk Management.

ISO 14971

Our ISO 14971 Risk Management training is essential for all medical device manufacturers.

You will learn how to identify, evaluate and control risks associated with medical devices throughout the product life-cycle. We can help you implement a risk management framework to achieve ongoing compliance.

At the end of this training you will take away the tools to confidently manage risk to an international standard.



Technical Files and Design Dossiers for In Vitro Diagnostics (IVDs)

Upon completion of this training, delegates will be able to:
Gain confidence in the requirements for technical documentation under the current European IVD Directive and appreciate what may be expected by the future IVDR
• Be able to review technical files and be able to create new files to support IVD products
• Grasp how standards and guidance can be used to improve your technical documentation
• Know what is expected by Notified Bodies for technical file content during reviews and be better prepared
• Avoid incomplete technical files which can result in unexpected delays or prevent market entry

Duration: 1 Day **Level:** 1 2

Performance Evaluation and Clinical Evidence for IVDS

Upon completion of this training, delegates will be able to:
• Appreciate performance evaluation and how it fits into IVD product development under the current European IVD Directive
• Grasp key definitions of performance evaluation and clinical evidence, including what is expected under the proposed future IVDR
• Appreciate how the European regulatory requirements for IVD clinical performance studies and clinical evidence will change with the future IVDR
• Apply practical considerations for study design and protocols
• Plan and document clinical evidence under the proposed future IVD Regulation; with an appreciation of how this information should be maintained

Duration: 1 Day **Level:** 1 2

Introduction to Risk Management for Medical Devices (ISO 14971:2009)

This course is designed to provide participants with an understanding of the impact that ISO 14971:2009 has on the decision making process at medical device manufacturing firms. This one-day training course helps medical device professionals gain an understanding of how ISO 14971 can improve their business and risk management efforts. Participants will also understand how ISO 14971 applies to ISO 13485.
The training includes exercises, and participants will have the chance to ask questions about how ISO 14971 and risk management apply to their organizations.

Duration: 1 Day **Level:** 1

Microbiological Validation and Control of Sterile Medical Devices

Companies delivering sterile medical devices to the marketplace need to comply with international regulations governing the provision of sterility in the medical device industry. From initial validation to ongoing surveillance, this course teaches you how to comply and navigate the process of securing and maintaining sterility of your device.

Duration: 2 Days **Level:** 1

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

IVD Directive to IVD Regulation Transition

There are significant changes in the European legislation applicable to IVDs. The IVD Directive is being replaced by a new Regulation, which will impose new requirements on manufacturers and other economic operators. By attending this course, you'll discover the new requirements and how these will affect your organization.

Duration: 1 Day **Level:** 

Medical Devices Directive to Regulation Transition

The Medical Devices Regulation has replaced the Medical Devices Directive (93/42/EEC) as the legislation detailing the requirements which manufacturers have to meet to place medical devices on the market in the European Union. Publication of the text in spring 2017 marked the start of a three year transition period for manufacturers to meet the new requirements. This course introduces you to the key changes from the European Medical Devices Directive (MDD) to the new European Medical Devices Regulation (MDR). All Medical Devices and identified devices without a medical purpose will need to undergo a Conformity Assessment Procedure based on the new MDR requirements, in order to place devices on the European Union market. The course will give a general guideline of how to approach application of the new MDR, and will highlight the differences to the MDD that will affect all manufacturers.

Duration: 1 Day **Level:** 

Built Environment.

Building Information Modeling (BIM) Its more than just working in a digital environment. It's about ensuring teams have the relevant knowledge and capabilities to achieve best practice and the continued drive to commit to it.

Developed in conjunction with leading industry consultants and trends, our BIM training courses provide the most relevant and up-to-date information in the market. You'll learn how to effectively manage information across all stages of your construction projects. All of our training courses are fully aligned to the Government's definition of BIM Level 2, so you can start delivering projects to meet requirements early.

BIM Fundamentals

The process of BIM allows those who interact with it to optimize their actions, resulting in a greater whole life value for their asset. This course provides the knowledge you need to understand the fundamental principles of BIM, in particular Level 2 and its associated outcomes.
Grasp the key management principles, themes and terminology of BIM and how to apply these within your organization, as well as the drivers for success and return on investment (ROI). You'll gain the relevant understanding and foundation to effectively utilize BIM on your next project.

Duration: 2 Days **Level:** 1

BIM Processes and Procedures

Understanding the strategic management and technical drivers in utilizing BIM creates value for the end user and those involved in the design, construction, operation and maintenance of projects. Develop your knowledge and skill by understanding both the management processes and technical ability needed to work in a BIM Environment. You'll gain insight into applying BIM best practice procedures and learn how to effectively manage projects and individual requirements to BIM Level 2. The topics will include detailed explanations of processes and procedures, in line with PAS 1192-2 and the roles and responsibilities that align to these objectives allowing you to deliver business value at every step of the process.

Duration: 2 Days **Level:** 1

BIM Information Management

Construction projects allow for a variety of data sources to be delivered in a variety of different formats. Traditionally, information has been disjointed, uncoordinated and often lost upon the completion of projects. BIM enables the intelligent gathering of information; effectively utilized during key stages of projects to ensure more valuable outcomes.
Information can be delivered in a variety of formats. To understand these formats, utilize their worth and ensure better communication, information management should be in line with BS 1192:2007, PAS 1192-2, PAS 1192-3 and BS 1192-4. This course offers a deeper understanding of the delivery of Level 2 BIM and how you can ensure different information types are gathered, managed and used more efficiently across multiple projects.

Duration: 2 Days **Level:** 1 2

BIM Implementation

With the government mandate on BIM fast approaching, many businesses have already started implementing BIM. For those yet to begin their journey, this can often seem a complicated task. Make your implementation easier by understanding the strategic and technical processes required to apply BIM on all levels. This course provides the knowledge and skills you need to successfully manage each step of your building project. By encouraging the use of a consistent management framework, BIM seems to mitigate costs and delays from inaccurate or incomplete information before or during a build. Understand the processes and requirements involved and how to successfully address topics such as cultural and behavioural change management. You'll acquire the necessary information and varied technical applications that will enable and drive the growth of your projects moving forward, regardless of size or location.

Duration: 1 Day **Level:** 1 2

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

Asset Management.

ISO 55001

Learn more about ISO 55001 with our range of training courses. Our experts can help you to understand and audit an Asset Management system.

ISO 55001:2014 Requirements

The effective management of assets is becoming increasingly important to organizations and their interested parties.
This comprehensive one-day course explores in depth the organizational implications of the international standard for asset management (ISO 55001:2014). The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

Duration: 1 Day **Level: 1**

ISO 55001:2014 Key Elements of Auditing

This course provides key guidance and practical experience in planning, executing, and reporting management system audits of asset management.
This innovative, one-day course provides a solid foundation in key aspects of the audit process. Delegates are taken through a structured programme that includes a balance of theory and practice using a combination of collaborative learning and practical activities.

Duration: 1 Day **Level: 1 2 3**

Information Technology.

ISO/IEC 20000

The first internationally recognised standard for IT service management. Companies of any size rely on effective IT service management. No matter where you're based or what you do, your IT services need to be cost effective, reliable, consistent and efficient. You can achieve all of this with ISO/IEC 20000 if you manage internal IT services or provide IT services as an outsourced service provider. Plus you'll bring ITIL up to standard so that your IT services deliver exactly what's needed.

ISO/IEC 20000-1 Introduction

ISO/IEC 20000-1 is an IT service management system (SMS) standard. It specifies service provider requirements to plan, establish, implement, operate, monitor, review, maintain and improve a SMS to fulfill agreed service requirements. This course is designed to equip learners with the knowledge and skills to enable them to appreciate and understand the requirements of ISO/IEC 20000-1 in an organization. An experienced instructor explains the requirements, while hands-on exercises and take-home material provide the foundation upon which delegates can build their experience and develop their competence.

Duration: 1 Day **Level:** 1

ISO/IEC 20000-1 Implementation

This practical three-day course provides key guidance to organizations that plan to improve the quality and cost effectiveness of their IT service delivery by implementing an IT service management system based on ISO/IEC 20000-1:2011. Using a step-by-step approach to the implementation process, an experienced tutor explains the requirements of ISO/IEC 20000-1:2011, while hands-on exercises and take-home reference material help you develop the knowledge and skill required to implement an international best practice IT service management system within your organization.

Duration: 3 Days **Level:** 1 2

ISO/IEC 20000-1 Internal Auditor

By conducting effective internal audits, you can ensure that your organization's IT service management system continually improves and achieves its full potential. Based on ISO/IEC 20000-1 and ISO 19011, this two-day course will guide you through the IT service management internal audit process, from planning and performing the audit to reporting the findings and taking corrective action.

During the training, you will develop your auditing skill by taking part in practical exercises, role-playing activities and group workshops. You will also learn how to customize the internal audit framework to suit your organization, and that you can integrate ISO 2000-1 audits with other management systems, such as ISO 9001.

Duration: 2 Days **Level:** 1 2 3

ISO/IEC 20000-1 Lead Auditor

CQI | IRCA

The Lead Auditor course provides you with the knowledge to conduct and lead effective internal and external ITSMS audits. These audits comply with requirements of ISO/IEC 20000-1:2011 and are carried out in accordance to the framework of ISO 19011:2002. The course explains the principles and practices of independent auditing for an ITSMS, and guides participants through the entire audit process from managing an audit program to reporting on audit results. During the course, you will gain the necessary auditing skill through a balance of classroom tutorials, practical role-playing, group workshops, and open forum discussions. In addition, the course will discuss integrating ISO/IEC 20000-1:2011 audits with those for other management systems, such as ISO 9001:2008.

Duration: 5 Days **Level:** 1 2 3

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

Information Security.

ISO/IEC 27001

Learn how to manage information security by training with our experts. ISO/IEC 27001:2013 is the current international standard that sets out the requirements to establish, implement and continually improve an information security management system (ISMS). Our ISO/IEC 27001 training courses follow a structure to help you familiarize yourself with the standard, understand how to implement an ISMS, and how to audit it. We also have courses for individuals and lead auditors handling the transition from the previous version of the standard, ISO/IEC 27001:2005 to the current version, ISO/IEC 27001:2013.

ISO/IEC 27005:2011 Information Security Risk Management

With the increasing number of internal and external information security threats, organizations recognize the importance of adopting a formal risk management programme. Without a mechanism to identify, analyse and manage information security risks, it's difficult for organizations to prioritize their security remediation efforts and resource allocation and associated costs. This leaves organizations more susceptible to security breaches, which can lead to financial and reputational damage.
Building on the concepts and framework specified in ISO/IEC 27001, ISO/IEC 27005 provides guidelines for adopting an information security risk management approach that is appropriate to all organizations.
This course aims to provide you with clear and practical guidance on the framework and steps involved to identify, analyse and manage information security risks. It will help you to review your existing risk treatments and controls, and ensure they are appropriate to manage and reduce the identified risks . This will give you the confidence to get the most effective allocation of resources in place to address information security issues for your organization.

Duration: 2 Days **Level:** 1

Requirements of ISO 27001:2013

Our one-day ISO/IEC 27001 requirements course is a great place to start for any business. It provides an excellent introduction to the standard and the importance of information security to you and your interested parties. Packed with practical activities, group discussion and classroom learning, our expert tutors will make sure you complete the course feeling confident, able to apply the new knowledge as soon as you step back inside your organization.

Duration: 1 Day **Level:** 1

ISO 27001:2013 Internal Auditor

If you're new to auditing and already have a thorough understanding of ISO/IEC 27001 then this training is for you. This packed two-day course will enable you to carry out an ISO/IEC 27001 internal audit and give you the vital skills to produce and distribute audit reports. Our highly experienced tutors will make sure that you walk away with the confidence to perform effective ISO/IEC 27001 audits to help your organization to continually improve.

Duration: 2 Days **Level:** 1 2 3

ISO 27001:2013 Implementation

In this two day course, our experienced tutors will teach you how to consider the state of your organization's current information security management practices in preparation for an ISMS audit.
You should already have a good understanding of the requirements of the current standard and our tutors will tap into that knowledge so that you can develop your skill and understanding of the practicalities involved when setting up a typical management system framework that conforms with ISO/IEC 27001:2013.
This will enable you to play a key role in ensuring your organization is compliant to ISO/IEC 27001:2013.

Duration: 2 Days **Level:** 1 2

Lead Implementer ISO/IEC 27001:2013

The five-day course is packed with practical activities, group discussion and classroom learning to help you retain the knowledge to implement an effective management system. It includes an exam on the final day and upon successful completion you will be rewarded with the BSI ISO/IEC 27001 Lead Implementer qualification.

Duration: 5 Days **Level:** 1 2

ISO/IEC 27002:2013 Information Security Controls Implementation

With the growing number of information security threats, organizations increasingly recognize the importance of adopting a formal information security control programme to reduce risk and build resilience. That's where ISO/IEC 27002 can help. Building on the concepts and framework specified within ISO/IEC 27001, the best practice guidance outlined by ISO/IEC 27002 ensures you select the most appropriate security controls for your business. By attending this two-day course you'll learn about the relationship between ISO/IEC 27001 and ISO/IEC 27002, as well as how to design, implement, and improve information security controls based on risk identification and treatment. Most delegates on this course have already attended our ISO/IEC 27001 Requirements course.

Duration: 2 Days **Level:** 1 2

ISO/IEC 27001:2013 Lead Auditor CQI | IRCA

Auditing is crucial to the success of any management system. As a result, it carries with it heavy responsibilities, tough challenges and complex problems. This five-day intensive course trains ISMS auditors to lead, plan, manage and implement an Audit Plan. It also empowers them to give practical help and information to those who are working towards certification and also provides the knowledge and skill required to carry out 2nd party auditing (suppliers and subcontractors).

Duration: 5 Days **Level:** 1 2 3

ISO/IEC 27001:2013 Capacity Building Programme

At BSI, we know the value ISO/IEC 27001:2013 brings to an organization – protecting your business, reducing risk and inspiring trust and confidence. And we also know that effective implementation is key to embedding the standard; ensuring you gain the maximum benefits and are in the best possible shape for certification. Our combined training offers an all-inclusive programme that fits the individual circumstances of your organization.

Duration: 5 Days **Level:** 1

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

Quality Management.

ISO 9001

Our ISO 9001 quality management training is designed for organizations of all sizes and sectors. Our courses will help you continually monitor and manage the quality of your performance across all operations.

You'll learn how to achieve and benchmark consistent output by improving infrastructure, performance, work environment and objectives. By embedding ISO 9001 you'll drive positive customer experiences by achieving consistency in your quality of service.

ISO 9001:2015 Requirements

Identify the structure and requirements of an effective QMS and what this means for you. Gain a thorough understanding of the history and development of ISO 9001:2015, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 1 Day **Level: 1**

ISO 9001:2015 Senior Management Briefing

As a leader, your commitment and support is crucial to the success of your organization's Quality Management System (QMS). This executive session highlights the benefits of an effective QMS and introduces you to the key requirements of ISO 9001:2015. Through this, you'll gain a better understanding of both your organization's obligations and your personal responsibilities. Upon completion, you'll be able to develop action plans for implementing key leadership activities.

Duration: Half Day **Level: 1**

ISO 9001:2015 Implementation

Good businesses understand quality; great businesses implement it. An ineffective QMS can cost you time, money and customers. That's why it's important to get it right from the start. Implementing a framework based on ISO 9001:2015 helps your business consistently deliver and drive continual improvement in your products and services.

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 9001:2015. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your QMS and achieve continual quality improvement.

Duration: 2 Days **Level: 1-2**

ISO 9001:2015 Lead Implementer

This training combines our 9001 requirements and implementing courses, with an additional 2 days of content with examination. This will provide delegates with an: In depth understanding of the standard; the best practice methods to implement the standard within your organization; and ensure its effectiveness by teaching delegates soft skills such as leadership, management effective delegation, problem solving and motivation.

Duration: 5 Days **Level: 1-2**

ISO 9001:2015 Internal Auditor

An ineffective audit can mean severe consequences; resulting in process failure, customer dissatisfaction and regulatory noncompliance.

Optimize your auditing skills with the internationally recognized ISO 9001:2015 and boost your internal audit capabilities. Gain confidence in planning and performing an effective audit, as well as reporting and taking corrective action where necessary.

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001:2015. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 Days **Level: 1-2-3**

ISO 9001:2015 Lead Auditor

CQI | IRCA

Gain the confidence to effectively audit a QMS in accordance with internationally recognized best practice techniques. Demonstrate your commitment to quality by transforming existing auditor skills to ISO 9001:2015. Consolidate your expertise with the latest developments and contribute to the continuous improvement of the business. You'll grasp the key principles and practices of effective QMS audits in line with ISO 9001:2015 and ISO 19011 "Guidelines for auditing management systems".
Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. Over 5 days, you'll gain the knowledge and skills required to undertake and lead a successful management systems audit. Learn to describe the purpose of an ISO 9001:2015 QMS audit and satisfy third-party certification. You'll acquire the skills to plan, conduct, report and follow up a QMS audit that establishes conformity and enhances overall organizational performance.

Duration: 5 Days **Level:** 1 2 3

ISO 9001:2015 Transition

This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards and explores the changes between ISO 9001:2008 and ISO 9001:2015. By attending, you'll be able to identify the gaps in your current Quality Management System (QMS) and start planning your transition to the revised standard.

Duration: 1 Day **Level:** 1

ISO 9001:2015 Transition and Implementing Changes

Are you involved in transitioning a Quality Management System (QMS) to ISO 9001:2015? If so, this training combines the 1-day 'ISO 9001:2015 Transition' course with an extra day of implementation activities. You'll learn how ISO 9001:2015 is different to ISO 9001:2008 and discover proven ways to effectively tackle the transition.

Duration: 2 Days **Level:** 1 2

ISO 9001:2015 Auditor Transition

CQI | IRCA

Are you an ISO 9001:2008 Internal or Lead Auditor who wants to develop the expertise to audit an ISO 9001:2015 Quality Management System (QMS)? This course is ideal for existing auditors, as not only will you learn about the new ISO high level structure and the key differences between ISO 9001:2008 and ISO 9001:2015, but you'll also get a chance to practice auditing to the main changes in ISO 9001:2015.

Duration: 2 Days **Level:** 1 2 3

ISO 9001:2015 Risk-Based Thinking with HLS Management Systems

Upon completion of the course, delegates will appreciate risk-based thinking, risk identification and mitigation, as central concepts in the development and maintenance of effective organizational and business management systems which conform, and are effective, in respect to HLS standards: ISO 9001:2015, ISO 14001:2015, ISO 22301:2012 etc.
Risk-based thinking has been included in the requirements of ISO 9001:2015 and ISO 14001:2015, and delegates will benefit from an understanding of this approach; especially when defining the rigor and degree of formality needed to plan and control Quality, or Environmental, elements of a Business Management System.

Duration: Half Day **Level:** 1

ISO 9001:2015 Capacity Building Programme

At BSI, we know the value ISO 9001:2015 brings to an organization – helping them run more efficiently and profitably. And we also know that effective implementation is key to embedding the standard; ensuring you gain the maximum benefits and are in the best possible shape for certification. Our combined training offers an all-inclusive programme that fits the individual circumstances of your organization.

Duration: 5 Days **Level:** 1

ISO 9001:2015 Capacity Building Transition Programme

At BSI, we know the value ISO 9001:2015 brings to an organization – helping them run more efficiently and profitably. And we also know that effective transition is key to embedding the standard; ensuring you gain the maximum benefits and are in the best possible shape for transition. Our combined training offers an all-inclusive programme that fits the individual circumstances of your organization.

Duration: 3 Days **Level:** 1

ISO 9001:2015 Adopting a Process Approach to the Development of an ISO Management System

A process approach enhances an organization's effectiveness and efficiency in achieving its defined objectives. Better management of processes within your organization allows you to control the interactions between them and identify the inputs and outputs required for them to work as a system. The course will help you develop a better understanding of how to adopt the process approach when implementing or developing a management system.
On completion, you'll appreciate how consistent and predictable results can be delivered more efficiently by applying a process approach,particularly within ISO 9001. By meeting product, service and regulatory requirements, you'll learn how to apply your knowledge in order to enhance customer satisfaction.

Duration: Half Day **Level:** 1

ISO 9001:2015 Deep Dive

Get the most out of your Quality Management System (QMS) with an in-depth understanding of 4 critical areas of ISO 9001:2015. Whether you're involved in an ISO 9001:2015 transition, implementation or audit, this detailed 2 day course explores the topics of: Process Approach, Risk-based Thinking, External Provision and Auditing Leadership within the context of the organization in order to develop your ability to tackle them successfully.

Duration: 2 Days **Level:** 

ISO 17025 2005 Laboratory Quality System Implementer

Develop the knowledge and skills required to implement an ISO 17025 quality system for the competence of testing and calibration laboratories.

Duration: 2 Days **Level:** 

ISO 17025 2005 Laboratory Quality System Internal Auditor

An ineffective audit can mean severe consequences; resulting in process failure, customer dissatisfaction and regulatory noncompliance. Optimize your auditing skills with the internationally recognized ISO 17025:2005 and boost your internal audit capabilities. Gain confidence in planning and performing an effective audit, as well as reporting and taking corrective action where necessary. This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 17025:2005. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 Days **Level:** 

ISO 10002:2014 Complaints Handling in Organizations Guidelines

Manage customer complaints effectively and you'll have more chance of meeting their expectations as well. And you can quickly turn customer complaints into customer satisfaction instead – especially when you view complaints as an opportunity to improve what you do and how you do it. ISO 10002 can help you to achieve this whatever the size or nature of your business. The customer complaints management system is a basic but essential requirement for any business – especially businesses that want to become and remain successful.

Duration: 1 Day **Level:** 

ISO 10002:2014 Complaints Handling in Organizations Implementing

Manage customer complaints effectively and you'll have more chance of meeting their expectations as well. And you can quickly turn customer complaints into customer satisfaction instead – especially when you view complaints as an opportunity to improve what you do and how you do it. ISO 10002 can help you to achieve this whatever the size or nature of your business. The customer complaints management system is a basic but essential requirement for any business – especially businesses that want to become and remain successful. Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 10002:2014. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your complaints handling process and achieve continual quality improvement.

Duration: 2 Days **Level:** 

Automotive Management.

IATF 16949:2016

IATF 16949:2016 is the global technical specification and quality management standard for the automotive industry. It outlines everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products. Our experts can help you to understand and audit IATF 16949:2016 with our training courses.

IATF 16949:2016 Transition

Are you already familiar with ISO/TS 16949:2009 and want to find out more about IATF 16949:2016? This comprehensive two-day course explores the changes from ISO/TS 16949:2009 to IATF 16949:2016. By attending, you'll be able to identify the gaps in your current Automotive QMS and start planning your transition to the revised standard.

Duration: 2 Days **Level:** 1 2

IATF 16949:2016 Requirements

In today's fast paced environment, customers are more demanding and competition more intense. Delivering quality products and services is more crucial than ever for survival and long-term success. Having an internationally recognized Automotive Quality Management System (Automotive QMS) allows you to enhance organizational performance, increase customer satisfaction and gain a competitive edge. This course will help you identify key requirements, and the structure of an effective Automotive QMS and what this means for you. Gain a thorough understanding of the history and development of IATF 16949:2016, key terms, definitions and the integration and the alignment to the ISO standardized high level structure. You'll learn to interpret the key concepts and principles of the standard.

Duration: 2 Days **Level:** 1

IATF 16949:2016 Implementation

Good businesses understand quality; great businesses implement it. An ineffective AuQMS can cost you time, money and customers. That's why it's important to get it right from the start. Implementing a framework based on IATF 16949:2016 helps your business consistently deliver and drive continual improvement in your products and services. Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of IATF 16949:2016. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your AuQMS and achieve continual quality improvement.

Duration: 3 Days **Level:** 1 2

IATF 16949:2016 Internal Auditor

An ineffective audit can mean severe consequences; resulting in process failure, customer dissatisfaction and regulatory noncompliance. Optimize your auditing skills with the internationally recognized IATF 16949:2016, and boost your internal audit capabilities. Gain confidence in planning and performing an effective audit; as well as reporting and assessing corrective action where necessary. This course develops the necessary skills to assess and report on the conformance, and the effective implementation of processes, based on IATF 16949:2016. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 Days **Level:** 1 2 3

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

IATF 16949:2016 Second-Party Auditor

The automotive sector requires second party auditors to be competent in a number of key skills that enable organizations to support their supplier management approach. This course will enable you to develop your organization's supplier QMS development programme. The supplier development programme within an automotive organization is critical, and this course is aimed at conducting effective second- party audits that will be used to assess compliance to ISO 9001/IATF 16949, PFMEA, control plans, and assist with supplier risk assessment/monitoring/ development process(es).

Duration: 1 Day **Level:** 1 2 3

IATF 16949:2016 Understanding Core Tools for Internal Auditors

An ineffective audit can mean severe consequences; resulting possibly in process failure, customer dissatisfaction and regulatory noncompliance. The automotive sector requires internal auditors to demonstrate minimum competencies. This includes understanding of applicable core tool requirements, related to the scope of the audit. This course develops the necessary knowledge and skills to ensure that you can assess and report on the effective implementation of core tools within your organization. You'll learn how to audit the core tools effectively, and give meaningful feedback through audit reporting and audit follow-up activities.

Duration: 1 Day **Level:** 1

IATF 16949:2016 Senior Management Transition Briefing

As a leader, your commitment and support is crucial to the success of your organization's Automotive Quality Management System (QMS). The purpose of this briefing is to help top managers identify and manage their responsibilities with regard to the standard, in particular the new and enhanced IATF 16949:2016 requirements.

Duration: Half Day **Level:** 1

Production Part Approval Process

This one-day course provides an overview of the Production Part Approval Process (PPAP), and the generic PPAP process requirements for production parts as defined in the Production Part Approval reference manual.

Duration: 1 Day **Level:** 1

Potential Failure Mode and Effects Analysis (FMEA)

This one-day course provides an overview both the of the methodology used to develop design and process FMEA is line with the methods specified in the Potential Failure Mode and Effects Analysis reference manual (Potential Failure Mode and Effect Analysis Fourth Edition); detailing the critical steps to identify and mitigate product and process risks.

Duration: 1 Day **Level:** 1

Statistical Process Control (SPC)

This one-day course provides an overview of the methodology used to evaluate a process using statistical methods. Statistics could be used to evaluate and improve the process as well as outputs.

Duration: 1 Day **Level:** 1

Measurement Systems Analysis (MSA)

This one-day course provides an overview of Measurement Systems Analysis (MSA), and the approaches used to analyse both attribute and variable measurements systems defined in the Measurement Systems Analysis reference manual.

Duration: 1 Day **Level:** 1

Advanced Product Quality Planning (APQP) and Control Plan Methodology

This one-day course provides an overview of the tools, procedures and reporting requirements specified in the Advanced Product Quality Planning and Control Plan reference manual (APQP and Control Plan Second Edition AIAG); detailing the critical steps in the Product Quality Planning Cycle and the role of the control plan(s).

Duration: 1 Day **Level:** 1

Aerospace Management.

AS 9100

Effective quality and risk management systems are essential to the Aerospace sector. Learn how to keep pace and remain compliant with our AS 9100 Aerospace Management Training Courses, ensuring safety, reliability and compliance with the AS 9100 standard – a mandatory requirement for many aspects of Aerospace supply chain.

AS 9100:2016 Requirements

In today's fast paced environment, customers are more demanding and competition more intense. Delivering quality products and services is more crucial than ever for survival and long-term success. Having an internationally recognized Aerospace Quality Management System (AQMS) allows you to enhance organizational performance, increase customer satisfaction and gain a competitive edge. Identify requirements and the structure of an effective AQMS and what this means for you. Gain a thorough understanding of the history and development of 9100:2016, key terms, definitions and the integration and the alignment to the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 2 Days **Level: 1**

AS 9100:2016 Implementation

Good businesses understand quality; great businesses implement it. An ineffective AQMS can cost you time, money and customers. That's why it's important to get it right from the start. Implementing a framework based on 9100:2016 helps your business consistently deliver and drive continual improvement in your products and services. Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of 9100:2016. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your AQMS and achieve continual quality improvement.

Duration: 3 Days **Level: 1 2**

AS 9100:2016 Internal Auditor

An ineffective audit can mean severe consequences; resulting in process failure, customer dissatisfaction and regulatory noncompliance. Optimize your auditing skills with the internationally recognized 9100 and boost your internal audit capabilities. Gain confidence in planning and performing an effective audit; as well as reporting and assessing corrective action where necessary. This course develops the necessary skills to assess and report on the conformance, and implementation of processes, based on AS/EN/JISQ 9100:2016. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 Days **Level: 1 2 3**

AS 9100:2016 Lead Auditor

PROBITAS AUTHENTICATION

Using a step-by-step approach, the course commences with establishing a foundation of knowledge in both Aerospace QMS and lead auditing requirements appropriate to the Aviation, Space and Defence (ASD) industries. The course then moves into extensive case study and role play activities, enabling delegates to participate in the appropriate application of this knowledge and develop their auditing skills. Throughout the 5 days, the entire audit process from initiation to follow-up is covered and delegates will produce comprehensive audit reports using industry recommended practices.

Duration: 5 Days **Level: 1 2 3**

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

AS 9100:2016 Senior Management Transition Briefing

As a leader, your commitment and support is crucial to the success of your organization's Aerospace Quality Management System (AQMS). The purpose of this briefing is to help top managers identify and manage their responsibilities with regard to the standard, in particular the new and enhanced 9100 requirements.

Duration: Half Day **Level:**

AS 9100:2016 Transition

Are you already familiar with 9100:2009 and want to find out about 9100:2016? This comprehensive two day course explores the changes from 9100:2009 to 9100:2016 and by attending, you'll be able to identify the gaps in your current Aerospace Quality Management Systems (AQMS) and start planning your transition to the revised standard.

Duration: 2 Days **Level:**

Business Continuity.

ISO 22301

Our range of business continuity training courses cover every aspect of business continuity, from understanding, implementing and auditing ISO 22301, to writing a business continuity plan, crisis management, and business impact assessments.

Our experts can help you to understand how to protect your business.

ISO 22301:2012 Introduction

Organizations often damage their reputation and lose customers because they are unable to cope with unexpected disruptions such as natural disasters, severe weather, IT outage, industrial action, crime, political unrest or staff illness. How prepared are you for such challenges? A Business Continuity Management System (BCMS) based on ISO 22301 can provide your organization with an international best-practice framework for identifying potential threats, evaluating their impact, and developing the capability to minimize disruption and continue business should unforeseen events occur.
Led by an experienced tutor, this course will introduce the key concepts of Business Continuity, explain the benefits of a BCMS, and outline the requirements of ISO 22301.

Duration: 1 Day **Level:** 1

ISO 22301:2012 Implementation

When faced with unexpected disruptions, organizations with an effective Business Continuity Management System (BCMS) based on ISO 22301 not only benefit from protecting their reputation and retaining customers, but they also enhance their status as competitors struggle to overcome similar challenges. The starting point for success lies in implementing the BCMS. If this is done well, your organization will have an international best practice framework from which to build resilience and help it keep operating when unforeseen situations arise. You can also save time and money by doing things right first time. How sure are you of what to do, when, and how? In this course, an expert instructor will use a step-by-step approach to guide you through the implementation process. The requirements of ISO 22301 will be tackled from an implementation perspective, and the areas that organizations traditionally find tricky focused upon. Through practical exercises, group activities and class discussions, you will develop your BCMS implementation knowledge and skill. A takehome toolkit will also provide you with useful information that can be referenced during your organization's implementation process.

Duration: 2 Days **Level:** 1-2

ISO 22301:2012 Lead Implementer

This training provides the best practice methods to lead an implementation of the standard within a typical organization; and ensure its effectiveness by teaching delegates soft skills such as leadership, management, effective delegation, problem solving and motivation.

Duration: 5 Days **Level:** 1-2

ISO 22301:2012 Internal Auditor

Audits are critical to continually improving your ISO 22301 business continuity management system. They help you maintain compliance with the standard and protect your business operations from the threats most likely to impact your organization.
Internal audits allow you to to assess your business continuity framework. And the findings will help you identify existing or potential threats, giving you confidence to prepare effectively for challenging circumstances.

Duration: 2 Days **Level:** 1-2-3

ISO 22301:2012 Lead Auditor

Customers expect organizations to plan and prepare for unforeseen events. Through an effective Business Continuity Management System (BCMS) based on ISO 22301, organizations can build the resilience and capability to keep operating when unexpected disruptions occur. This increases customer confidence – especially when the effectiveness of the BCMS is independently verified and certified. To unlock the full potential of the BCMS, your organization must conduct thorough audits of the framework to ensure that it continues to be robust and applicable in crisis situations. You may also want to find out more about independent audits and how they work. Can you lead an audit?
This course will develop the knowledge and skills required to lead a BCMS audit, with emphasis on independent auditing principles and practices. Led by an expert instructor, practical exercises, group activities and class discussions will be used to guide you through the entire audit process from the planning of the audit through to reporting the results.

Duration: 5 Days **Level:** 1 2 3

Crisis Management

Crisis management and planning can protect organizations against complete failure if/when a catastrophic disruption happens. This course explores the onset of crisis, brought about suddenly or slowly, and caused by both internal and external issues. It will also cover methods that determine risk for crisis management plans. Delegates will learn about the key elements of crisis management, how to formulate a crisis management plan and how to relate the plan to other continuity plans. Practical matters including how and when to put a crisis management plan into action and determine when a crisis is over are also covered.
This training course combines presentations as well as individual and team activities designed to establish a practical understanding of the elements of crisis management, enabling you to construct, deploy and validate relevant crisis management plans.

Duration: 1 Day **Level:** 1

Business Continuity Plans (BCP) Principles and Practices

Business Continuity Planning is an essential tool to maintain continued delivery of critical products and services. This course explores the role BCP plays in aligning the resilience requirements for uninterruptable services, plus the measures that need to be in place for an organization to restore their business after an unexpected disruption. Risk assessment techniques and recovery strategies are introduced as prerequisites for formulating useful continuity plans and plans to recover services through to business as usual (BAU) are developed.
How to use a Business Continuity Plan as a means of measuring response, where BAU is one endpoint and disaster recovery is the other is studied as is the validation of plans through appropriate exercising the relative advantages and limitations of different techniques.
This course combines presentations as well as individual and team activities designed to establish and cement a practical understanding of the elements of Business Continuity Plans, enabling you to construct, deploy and validate relevant BCPs.

Duration: 1 Day **Level:** 1

Business Impact Analysis

Business Impact Analysis is a fundamental practice that, when undertaken correctly, can effectively establish the framework for resilience and continuity arrangements in an organization. The process can provide other benefits by informing management to consider succession planning, supply chain strategies and avoid single points of failure. This course is a combination of presentations, with supporting slides, as well as individual and group activities designed to establish and cement a practical understanding of the elements of comprehensive Business Impact Analysis. This will enable delegates to undertake their own analysis, and potentially shape management decisions that lead to improved organizational resilience and continuity.

Duration: 1 Day **Level:** 1

Capacity Building Programme

At BSI, we know the value an ISO 22301 BCMS brings to an organization. A business continuity management system protects your business, reduces risk and inspires trust and confidence. We also know that effective implementation is the key to ensuring you gain the maximum benefits and are as prepared as possible for the certification of your business continuity management system. This combined training offers an all-inclusive programme that fits the individual circumstances of your organization.

Duration: 5 Days **Level:** 1

Food Safety.

HACCP & ISO 22000

Our training courses will help you meet customer requirements and ensure your food products are in line with global food safety best practice.

ISO 22000 Introduction

Gain a solid understanding of the global standard ISO 22000:2005 with our Introduction to Food Safety Management Systems training course. Understand how you can use your ISO 22000 Food Safety Management System to reduce organizational risk and enhance client confidence.
This one-day course teaches you about the various clauses contained in ISO 22000:2005 standard and the benefits of having it implemented in your organization. Our experienced tutors will go through ISO 22000 in detail, assisting you to understand the importance of a Food Safety Management System in reducing food safety risks.

Duration: 1 Day **Level:** 1

ISO 22000 Internal Auditor

This intensive two-day course teaches the principles and practices of effective food safety management systems process audits in accordance with the ISO 22000 series of standards and ISO 19011. An experienced instructor guides participants through the internal audit process, from planning an audit to reporting on audit results and following up on corrective actions. Participants gain necessary auditing skills through a balance of formal classroom tutorials, practical role-playing, and group workshops.

Duration: 2 Days **Level:** 1 2 3

ISO 22000 Implementation

BSI's "Implementing a Food Safety Management System based on ISO 22000:2005" two-day course has been designed to provide participants with the knowledge and process steps to enable them to effectively implement a food safety management system in line with the requirements for ISO 22000:2005 certification.
The course introduces the concepts needed to understand, develop, and implement a food safety management system.

Duration: 2 Days **Level:** 1 2

HACCP Requirements

Understand the principles of HACCP and how you can use them to develop a HACCP plan to identify, evaluate and control food safety hazards in your organization. Our food safety training experts guide you through the requirements of HACCP in full so you can implement a system that demonstrates your commitment to food safety and manages your risks effectively. Learn about hazard analysis and critical control processes.
This two-day course covers HACCP's seven principles, teaching you how to implement and develop the standard. Our experienced tutors will explore the HACCP standard in-depth, with role-plays, workshops and practical exercises to ensure you go from beginner to expert.

Duration: 2 Days **Level:** 1

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

Food Handling, Hygiene and Good Manufacturing Practice

This one day course begins with a basic introduction to food safety covering food handling and food hygiene principles that are practiced the world over. With this foundation of knowledge, delegates are ready to move onto studying Good Manufacturing Practice (GMP) in the afternoon session:
In order for a food safety management system to be effective, it is essential that HACCP be supported by GMP that control the general hygiene and environmental conditions in a food operation.
The GMP described in this course are accepted requirements for prerequisites as defined in the CODEX Alimentarius General Principle of Food Hygiene.

Duration: 1 Day **Level:** 

FSSC 22000 - Auditor/Lead Auditor (ISO 22000:2005 & ISO/TS 22002-1:2009) CQI IRCA

Grasp the key principles and practices of effective food safety management system audits in accordance with ISO 22000:2005, ISO 22003:2013 and 19011:2011 'Guidelines for auditing management systems'. Learn the entire audit process from initiating the audit to conducting a follow-up. Incorporates requirements of FSSC including coverage of ISO TS 22002-1:2009 'Prerequisite programmes on food safety'.

Duration: 5 Days **Level:** 

HACCP Refresh

Reinvigorate your knowledge of food safety with our HACCP Refresh training course. Update your knowledge and understanding of the Codex HACCP principles to enable you to develop, review and modify a HACCP food safety plan.
Our training course will help you create the right 'mind set' to contribute to a HACCP team to develop or revise an existing HACCP plan.
Specific knowledge and skills are required to accurately collate information for the hazard analysis, confirm CCPs, validate critical limits, assess the adequacy of monitoring and corrective action systems and identify effective verification activities.

Duration: 1 Day **Level:** 

Effective Food Safety Auditing

Move from compliance to value added audits with our new food industry specific auditing course. Implement effective internal audit processes that enable you to meet customer requirements and identify opportunities for continual improvement.

Duration: 2 Days **Level:** 

Effective Foreign Matter Management in the Food Industry

We've developed this course to enable you to implement effective foreign matter control and prevent potential contamination of your products. This course will provide delegates with a framework to identify the sources of foreign matter and determine appropriate controls to effectively prevent recurrence. Specific controls for glass, plastics, wood and metal have been referenced from GFSI (Good Food Safety Initiative) standards.

Duration: Half Day **Level:** 

Root Cause Analysis in the Food Industry

This course will give you and your organization the knowledge to conduct effective root cause analysis. You'll be taught to trace the origin of non-conformities and apply the most appropriate corrective and preventative actions to prevent recurrence.

Duration: Half Day **Level:** 

Occupational Health & Safety.

OHSAS 18001 & ISO 45001

Demonstrate your commitment to maintaining optimum health and safety standards and your organisation will stand out in the marketplace. Our Occupational Health and Safety Training Courses equip you with the skills to ensure you are OHSAS 18001 compliant.

Whatever the size or nature of your organisation, quality occupational health and safety training is vital to success – first-class internal processes are reflected in quality customer service delivery. Work with us to gain OHSAS 18001 qualifications and gain the confidence and competencies to eliminate operational and health risks to all stakeholders.

OHSAS 18001:2007 Introduction

Our BS OHSAS 18001 requirements one-day training course is relevant for any business. It's a great starting point and an excellent introduction to the standard. Packed with practical activities, group discussions and classroom learning, our expert tutors will make sure you complete the course feeling confident that you can apply the knowledge as soon as you step back inside your organization.

Duration: 1 Day **Level:** 1

OHSAS 18001:2007 Implementation

If you've already got a thorough understanding of BS OHSAS 18001 and need to implement the standard in your organization, then this course is for you. Most delegates on this course have already attended our BS OHSAS 18001 requirements course and are ready to take their knowledge further as they put the standard in place in their organization. You will learn vital skills for implementing BS OHSAS 18001 including developing an implementation plan and how to carry out a gap-assessment.
The two-day course is structured to optimize your learning using our unique approach to accelerated learning, and it will consist of a blend of practical activities, group discussions and classroom learning.

Duration: 2 Days **Level:** 1 2

NEW!
ISO 45001:2016

Internal Auditor (BS OHSAS 18001:2007)

If you are new to auditing then this is the course for you. Most delegates already have a thorough understanding of BS OHSAS 18001, and now need to carry out internal audits in their organization.
This packed two-day course will enable you to prepare for and initiate an internal audit and give you the vital skills to compile and distribute audit reports. Our highly experienced tutors will make sure that you walk away with the confidence to perform an effective audit to help your organization to continually improve.
The course is structured to optimize your learning using our unique approach to accelerated learning, and it will consist of a blend of practical activities, group discussions and classroom learning.

Duration: 2 Days **Level:** 1 2 3

OHSAS 18001:2007 Lead Auditor

CQI | IRCA

Our BS OH&S Management Systems Auditor/Lead Auditor Training Course teaches the fundamental auditing principles and practices, in conformance with national and international accepted norms and regulations relating to OH&S requirements.

By attending this course, delegates will gain the necessary auditing skills through activity-based learning and practical auditing experience with coaching, group workshops and open forum discussions. Experienced BSI tutors will guide delegates through the entire audit process; from initiation to conducting follow-up.
Successful completion of this IRCA certified training course by passing the relevant IRCA examination and skills assessment, will demonstrate knowledge and basic skills to undertake and lead a management systems audit.

Duration: 5 Days **Level:** 1 2 3

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

ISO 45001 Seminar

The world's first international Occupational Health and Safety (OH&S) Management System standard is currently being developed and will help your organization offer a safer and healthier workplace. Obtain an insight into the ISO 45001 development process and key perspectives that were considered. You'll learn common terms and definitions, emerging requirements, Annex SL and the new ISO high level structure that now applies to all new management system standards.

Duration: Half Day **Level:** 1 2

ISO 45001 Migration

Are you already familiar with OHSAS 18001:2007 and want to find out about ISO 45001? This course introduces you to the new ISO high level structure for management system standards and explores the envisaged differences between OHSAS 18001:2007 and ISO 45001. By attending, you'll be able to identify the gaps in your current Occupational Health and Safety (OH&S) Management System and start planning your migration to the new standard.

Duration: 1 Day **Level:** 1 2

ISO 45001 Migration and Implementing Changes

Are you involved in migrating an Occupational Health and Safety Management System to ISO 45001? Learn what is envisaged when migrating from OHSAS 18001:2007 to ISO 45001.

Duration: 2 Days **Level:** 1 2

Cloud & Cyber Security.

ISO/IEC 27017 & ISO/IEC 27018 STAR Certification

BSI, in association with the Cloud Security Alliance (CSA) has developed training courses to help service providers become better at managing the security of their cloud services. This should not only give customers of service providers confidence in their ability to deliver, it can also enhance reputation and could be an important differentiator between competitors.

Our courses cover many aspects from helping you learn how to check compliance with the CSA's Cloud Controls Matrix to helping you develop the ability to prepare for or maintain CSA's Security Trust and Assurance Registry (STAR) certification.

Introduction to the Cloud, Security and CSA STAR Certification

This one day course provides insights into the fundamentals of cloud computing. At the same time, address how CSA Star certification model works and influence on decisions related to cloud outsourcing.

Duration: 1 Day **Level:** 1

Auditing for CSA STAR Certification

In conjunction with the CSA, BSI has developed the CSA STAR Certification scheme to measure the robustness and performance of cloud security. It gives cloud service providers the ability to prove that their registration to the Cloud Security Alliance's (CSA's) Security, Trust and Assurance Registry (STAR) has been independently assessed against the new CSA STAR certification maturity model.
Led by an experienced tutor, this advanced course commences with the 1 day 'Auditing Cloud Security for CSA STAR Certification' programme before concentrating on how a CSA STAR rating is determined using a detailed case study on day 2.

Duration: 2 Days **Level:** 1 2 3

Information Security Controls for Cloud Services (ISO/IEC 27017:2015)

As technology advances and organizations increase their use of cloud services, the requirement to have more specific cloud security controls in place is critical.
While using a cloud service can often increase information security risks, many of the ISO/IEC 27001 controls highlight responsibilities for either a cloud service customer, or the cloud service provider. ISO/IEC 27017 is a code of practice, which provides guidance on these controls and helps you focus on the more specific risks associated with cloud services as a customer or provider.
Alongside your ISO/IEC 27001 ISMS, ISO/IEC 27017 helps manage the confidentiality, integrity and availability of your business information or information entrusted to you by others.
This course helps you clearly identify who is responsible to manage the different security risks and ensure the appropriate cloud security controls are in place so you can maintain a resilient ISMS.

Duration: 2 Days **Level:** 1 2

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

Cloud Computing Security: Certified CSA STAR Auditor

STAR Certification gives cloud service providers the ability to prove that their cloud controls have been independently assessed against the STAR certification maturity model. Certified clients appear on the Cloud Security Alliance (CSA) STAR Registry.
Led by an experienced tutor, this course will give delegates the tools to conduct an audit for STAR certification including determining a maturity score and effectively using the CSA Cloud Controls Matrix (CCM). Delegates will work through a detailed case study and gain practical experience on how to determine a rating for STAR certification.

Duration: 2 Days **Level:** 

ISO/IEC 27032:2012 Guidelines for Cybersecurity

This course will provide you with knowledge on ISO/IEC 27032 so you can understand, prepare for, detect, respond to and monitor issues related to cybersecurity for your organization. You will be provided with:
• An overview of cybersecurity
• An explanation of the relationship between cybersecurity and other types of security
• A definition of stakeholders and a description of their roles in cybersecurity
• Guidance for addressing common cybersecurity issues
• A framework to enable stakeholders to collaborate on resolving cybersecurity issues

Duration: 2 Days **Level:** 

Auditing Cloud Security for CSA STAR Certification

Organizations around the world recognize the value of using management systems to control business risk and contribute value. They rely on skilled professionals to assess the performance of their management practices to enhance efficiency and credibility. With increasing globalization and competitiveness, it is more important than ever for organizations to use competent auditors.
By successfully completing this auditor training course you will have demonstrated that you have the knowledge and basic skills to effectively prepare a cloud service provider for a CSA STAR audit using a maturity model.

Duration: 1 Day **Level:** 

ISO/IEC 27018:2014 Protecting Personally Identifiable Information (PII) in Public Clouds

The protection of PII from both internal and external threats is a major concern for every organization, irrespective of size or market sector. Furthermore, if that PII information is held in the Cloud, information security risks can increase and the requirement to have effective and specific cloud security controls in place is critical. The purpose of ISO/IEC 27018, when used in conjunction with the information security objectives and controls in ISO/IEC 27002, is to create a common set of security categories and controls that can be implemented by a public cloud computing service provider acting as a PII processor. The Standard does not replace applicable legislation and regulations, (e.g. EU GDPR and HIPAA), but provides a common compliance framework for public cloud service providers, in particular those that operate in a multinational market. This course is aimed at both cloud service providers and customers who are engaging with a cloud service provider. The course will help to ensure that the appropriate information security controls are in place for protecting PII processed by cloud service providers under contract to their customers.

Duration: 1 Day **Level:** 

Environmental Management.

ISO 14001

Gain competitive edge and international recognition with an ISO 14001 Environmental Management System (EMS). Build customer confidence in your commitment to managing environmental impact as a vital aspect of business success.

Meet the latest EMS policy requirements and benefit from a structured approach to achieving environmental objectives. With an ISO 14001 EMS you will cut costs and energy use through streamlined processes and minimise risk of environmental accidents and with increased EMS awareness across your organisation, you can achieve the highest operational standards.

All BSI training courses use accelerated learning techniques including a blend of lectures, workshops and interactive sessions to ensure that you fully understand the subject matter.

ISO 14001:2015 Requirements

Identify the structure and requirements of an effective environmental management system and what this means to you. Gain a thorough understanding of the history and development of ISO 14001:2015, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 1 Day **Level:** 1

ISO 14001:2015 Senior Management Briefing

As a leader, your commitment and support is crucial to the success of your organization's Environmental Management System (EMS). This executive session highlights the benefits of an effective EMS and introduces you to the key requirements of ISO 14001:2015. Through this, you'll gain a better understanding of both your organization's obligations and your personal responsibilities. Upon completion, you will be able to develop action plans for implementing key leadership activities.

Duration: Half Day **Level:** 1

ISO 14001:2015 Implementation

ISO 14001 helps organizations implement a flexible and robust environmental management system (EMS), making them more resilient and sustainable. Organizations around the world invest in training their people with BSI so they have the skills and the knowledge to deliver the benefits of implementing ISO 14001. If you've already got a thorough understanding of ISO 14001 and need to implement the standard in your organization, then this course is for you. Most delegates on this course have already attended our ISO 14001:2015 Requirements course and are ready to develop the vital knowledge and skills to implement an effective EMS. The two-day course is structured to optimize your learning using our accelerated approach, which blends practical activities, group discussions and classroom learning.

Duration: 2 Days **Level:** 1 2

ISO 14001:2015 Lead Implementer

This training combines our ISO 14001 requirements and implementing courses, with an additional 2 days of content and completing with an examination. This will provide delegates with an in-depth understanding of the standard; the best practice methods to implement the standard within your organization; and ensure its effectiveness by teaching delegates management skills such as leadership, effective delegation, problem solving and motivation.

Duration: 5 days **Level:** 1 2

ISO 14001:2015 Internal Auditor

This packed two-day course will enable you to prepare for and initiate an internal audit and give you the vital skills to compile and distribute audit reports. Our highly experienced tutors will make sure that you walk away with the confidence to perform an effective audit to help your organization to continually improve. The two-day course is structured to optimize your learning using our unique accelerated approach, which blends practical activities, group discussions and classroom learning.

Duration: 2 days **Level:** 1 2 3

ISO 14001:2015 Transition

Are you already familiar with ISO 14001:2004 and want to find out about ISO 14001:2015? This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards and explores the changes between ISO 14001:2004 and ISO 14001:2015. By attending, you'll be able to identify the gaps in your current Environmental Management System (EMS) and start planning your transition to the revised standard.

Duration: 1 Day **Level:** 1 2

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

ISO 14001:2015 Lead Auditor

CQI | IRCA

Gain the confidence to effectively audit an EMS in accordance with internationally recognized best practice techniques. Demonstrate your commitment to a sustainable model by transforming existing auditor skills to ISO 14001:2015. Consolidate your expertise with the latest developments and contribute to the continuous improvement of the business. You'll grasp the key principles and practices of effective EMS audits in accordance with ISO 14001:2015 and ISO 19011 "Guidelines for auditing management systems". Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. Over 5 days, you'll gain the knowledge and skills required to undertake and lead a successful environmental management systems audit. Learn to describe the purpose of an ISO 14001:2015 EMS audit and how to satisfy third-party certification. You'll acquire the skills to plan, conduct, report and follow-up an EMS audit that establishes conformity and enhances environmental performance.

Duration: 5 Days **Level:** 1 2 3

ISO 14001:2015 Transition and Implementing Changes

Discover how to apply the key changes to ISO 14001:2015 and develop a transition action plan.
This course will help you:
• Understand the key changes between ISO 14001:2004 and ISO 14001:2015
• Identify what needs to be revised in your current EMS
• Create an action plan that you can apply immediately
• Implement the changes using good practice guidance
• Find out about transitioning your certification with BSI.

Duration: 2 Days **Level:** 1 2

ISO 14001:2015 Capacity Building Programme

At BSI, we know the value ISO 14001:2015 brings to an organization – helping them run more efficiently and profitably. And we also know that effective implementation is key to embedding the standard; ensuring you gain the maximum benefits and are in the best possible shape for certification. Our combined training offers an all-inclusive programme that fits the individual circumstances of your organization.

Duration: 5 Days **Level:** 1

ISO 14001:2015 Auditor Transition

CQI | IRCA

Are you an ISO 14001:2004 Internal or Lead Auditor who wants to develop the expertise to audit an ISO 14001:2015 Environmental Management System (EMS)? This course is ideal for existing auditors, as not only will you learn about the new ISO high level structure and the key differences between ISO 14001:2004 and ISO 14001:2015, but you'll also get a chance to practice auditing to the main changes in ISO 14001:2015.

Duration: 2 Days **Level:** 1 2

ISO 14001:2015 Deep Dive

Get the most out of your Environmental Management System (EMS) by gaining an in-depth understanding of 4 critical areas of ISO 14001:2015. Whether you're involved in an ISO 14001:2015 transition, implementation or audit, this 2 day course explores the topics of Lifecycle Perspective, Risks and Opportunities, External Provision and Leadership within the content of the organization in order to develop your ability to tackle them successfully.

Duration: 2 Days **Level:** 1

ISO 14001:2015 Capacity Building Transition Programme

Our combined training ensures your organization is in the best possible position to meet the requirements of the new standard. Our step-bystep approach has been designed to help you understand, plan, implement and embed the new standard.

Duration: 3 Days **Level:** 1

ISO 14001:2015 Risks and Opportunities

You will develop an understanding of risk in the context of ISO HLS (High Level Structure) Management System Standard in particular. Apply this understanding to an organization and business management system. Transfer knowledge to operational practices. Upon completion of the course, you will appreciate risk-based thinking, risk identification and mitigation, as central concepts in the development and maintenance of effective organizational and business management systems which conform, and are effective, in respect to HLS standards: ISO 9001:2015, ISO 14001:2015, ISO 22301:2012 etc. Risk-based thinking has been included in the requirements of ISO 9001:2015 and ISO 14001:2015, and you will benefit from an understanding of this approach; especially when defining the rigor and degree of formality needed to plan and control Quality, or Environmental, elements of a Business Management System.

Duration: Half Day **Level:** 1

Energy Management.

ISO 50001

An energy management system can help you cut energy costs and reduce your environmental footprint.

Our training courses are designed to help you understand and implement an energy management system based on ISO 50001 with confidence. With training you could achieve greater savings, while avoiding common mistakes.

ISO 50001:2011
Introduction

This one day training course provides a general overview of the concepts, requirements and benefits of using an energy management system based on ISO 50001.
You will learn how using, developing and managing policies and procedures can improve energy efficiency, achieve targets, and reduce costs.
Gain the confidence to build awareness of energy efficiency across your organisation.
This is the essential starting point for anyone planning to develop an energy management system.

Duration: 1 Day **Level:** 1

ISO 50001:2011
Internal Auditor

During this two-day course, you'll be guided through the elements of an energy management internal audit based on ISO 50001 and ISO 19011.
Through discussion and hands-on exercises, you'll learn the fundamentals of the standard as well as how to plan, conduct and report on an internal audit.
You'll gain all the practical auditing knowledge needed to review the effectiveness of an energy management system. This will help further cut energy costs, reduce carbon emissions and enhance your reputation.

Duration: 2 Days **Level:** 1 2 3

ISO 50001:2011
Implementation

You'll learn how to establish systems and processes that can help to reduce your energy costs, cut your environmental impact and boost your reputation.
Following the course you'll have the expertise to define, plan, implement and maintain an energy management system based on ISO 50001.
You will also learn how to gain management buy-in, build awareness, identify targets, and prepare project plans.
Hands-on exercises and a take-home toolkit will help you learn effectively, while providing a valuable reference for your implementation process. The course will also discuss integrating ISO 50001 with other management systems, such as ISO 14001.

Duration: 2 Days **Level:** 1 2

ISO 50001:2011
Lead Auditor CQI IRCA

This course explains the principles and practices of independent auditing for an energy management system.
You'll be guided through the entire audit process from managing an audit program to reporting on audit results.
Working with our professional tutors, you will learn to manage audit teams as well as the entire energy management system audit process.

Duration: 5 Days **Level:** 1 2 3

* Refer to Page 5 for course levels. Course schedule and fees on pages 40 – 51.

Event Sustainability.

ISO 20121

ISO 20121 lays out a management system that helps you improve the sustainability of events. It has been designed to help you manage sustainability throughout the entire event management cycle.

Our social, economic and environmental landscape is changing, with potentially disruptive implications for governments and industries. The events industry is no exception. Anyone involved in organizing and managing events needs to understand these trends, the implications on their businesses and then implement strategies to allow their business to respond in a more sustainable way.

To help you understand and successfully implement ISO 20121 in your organization BSI have developed a suite of training courses.

ISO 20121:2012 Introduction

The standard outlines ways to achieve greater efficiency across the full spectrum of event management, helping you to improve resource management and streamline your delivery. You will identify where you can reduce waste, create stakeholder win/wins and identify the full range of value to be derived from the event – in maximizing your event's contribution to sustainable development and your positive reputation.

Duration: 1 Day **Level: 1**

ISO 20121:2012 Implementation

ISO 20121 can be used by anyone involved in all types of events, throughout the event management cycle. And now you can implement your own sustainable events management system to maximise return on investment, reduce resource intensity and satisfy your sponsors, clients and attendees.
The standard is designed for organizations of all sizes and can be applied to venues, contractors and organizers. This course follows on from our introductory training and shows you how to implement an ISO 20121 management system. We'll help you interpret requirements so you can apply them to your business. And we'll show you how to use the ISO 20121 tools and techniques every day.

Duration: 2 Days **Level: 1-2**

ISO 20121:2012 Internal Auditor

This course will show how to maintain conformance with ISO 20121 requirements. Current knowledge about the standard will be reviewed and any gaps closed. The requirements will also be considered in the context of an audit.
Learn how to plan, perform and report on internal audits, and understand how these findings can help to improve sustainable events management.

Duration: 2 Days **Level: 1-2-3**

Auditor Conversion (ISO 14001/50001 to ISO 20121:2012)

This course is designed for ISO 14001 and ISO 50001 auditors who want to learn the skills they need to audit ISO 20121. Environmental and energy management apply to any type of business, while ISO 20121 outlines requirements specific to sustainable events management. The standards share many areas of common concern, such as cutting carbon and reducing waste, so drawing links between the two approaches can give you a head start in the certification process.

Duration: 1 Day **Level: 1-2**

Location of BSI Training Academy

Modern training facilities within the CBD

BSI Group Singapore Pte Ltd
77 Robinson Road
#28-03 Robinson 77
Singapore 068896
Tel: +65 6270 0777

BSI Training Academy Schedule 2018 - January

Course		Duration (days)	Fee (SGD)	January
ISO 9001:2015 Quality Management SystemsTraining Course				
ISO 9001:2015 Lead Auditor **	CQI IRCA	5	2090	8 - 12
ISO 9001:2015 Lead Implementer	**NEW**	5	2090	8 - 12
ISO 9001:2015 Requirements		1	550	29
ISO 9001:2015 Internal Auditor		2	900	30 - 31
ISO 9001:2015 Implementation		2	900	30 - 31
ISO 9001:2015 Risk-Based Thinking and Adopting a Process Approach with HLS Management Systems	**NEW**	1	550	29
ISO 9001:2015 Quality Management Systems Transition Training Course				
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)		1	550	2
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	CQI IRCA	2	900	2 - 3
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		2	900	2 - 3
ISO 14001:2015 Environmental Management SystemsTraining Course				
ISO 14001:2015 Lead Auditor	CQI IRCA	5	2090	8 - 12
ISO 14001:2015 Requirements		1	550	29
ISO 14001:2015 Internal Auditor		2	900	30 - 31
ISO 14001:2015 Implementation		2	900	30 - 31
ISO 14001:2015 Environmental Management Systems Transition Training Course				
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)		1	550	2
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	CQI IRCA	2	900	2 - 3
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		2	900	2 - 3
OHSAS 18001:2007 Occupational Health & Safety Training Course				
OHSAS 18001:2007 Lead Auditor **	CQI IRCA	5	2090	15 - 19
OHSAS 18001:2007 Requirements		1	550	29
OHSAS 18001:2007 Internal Auditor **		2	900	30 - 31
OHSAS 18001:2007 Implementation **		2	900	30 - 31
Integrated Management Training Course				
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **		3	1250	29 - 31
Medical Device Management Training Course				
ISO 13485:2016 Lead Auditor	CQI IRCA	5	2490	22 - 26
ISO 13485:2016 Transition and Auditor Refresher		1	700	4
ISO 13485:2016 Clause By Clause		2	1250	4 - 5
ISO 13485:2016 Internal Auditor		2	1250	4 - 5
SS 620:2016 GDPMDS Internal Auditor		2	900	4 - 5
Information Security Management Training Course				
ISO 27001:2013 Lead Auditor *	CQI IRCA	5	2490	22 - 26
ISO 27001:2013 Lead Implementer	**NEW**	5	2490	22 - 26
Business Continuity Management Training Course				
ISO 22301:2012 Lead Auditor	CQI IRCA	5	2490	15 - 19
ISO 22301:2012 Lead Implementer	**NEW**	5	2490	15 - 19
IATF 16949:2016				
IATF 16949:2016 Transition Training Course	**NEW**	2	1090	15 - 16
IATF 16949:2016 Internal Auditor Training Course	**NEW**	2	1090	15 - 16
IATF 16949:2016 Second-Party Auditor Training Course		1	800	15
Food Safety Management Training Course				
ISO 22000:2005 Introduction	**NEW**	1	600	15
ISO 22000:2005 Internal Auditor	**NEW**	2	1090	15 - 16
Hazard Analysis Critical Control Points Requirements	**NEW**	2	1090	15 - 16
Effective Food Safety Auditing		2	1090	15 - 16
Aerospace Quality Management				
AS 9100:2016 Revision D Lead Auditor		5	4800	29 Jan - 2 Feb

CQI IRCA International Register of Certified Auditors (IRCA) Approved course.

Please refer to https://www.bsigroup.com/en-SG/Our-services/training-courses/ for the most current training schedule and booking links

BSI Training Academy Schedule 2018 - February

Course	Duration (days)	Fee (SGD)	February
ISO 9001:2015 Quality Management SystemsTraining Course			
ISO 9001:2015 Lead Auditor **	5	2090	5 - 9
ISO 9001:2015 Lead Implementer **NEW**	5	2090	5 - 9
ISO 9001:2015 Internal Auditor	2	900	12 - 13
ISO 9001:2015 Implementation	2	900	12 - 13
ISO 9001:2015 Quality Management Systems Transition Training Course			
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)	1	550	12
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	2	900	12 - 13
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)	2	900	12 - 13
ISO 14001:2015 Environmental Management SystemsTraining Course			
ISO 14001:2015 Lead Auditor	5	2090	5 - 9
ISO 14001:2015 Lead Implementer **NEW**	5	2090	5 - 9
ISO 14001:2015 Internal Auditor	2	900	12 - 13
ISO 14001:2015 Implementation	2	900	12 - 13
ISO 14001:2015 Environmental Management Systems Transition Training Course			
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)	1	550	12
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	2	900	12 - 13
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)	2	900	12 - 13
OHSAS 18001:2007 Occupational Health & Safety Training Course			
OHSAS 18001:2007 Lead Auditor **	5	2090	19 - 23
OHSAS 18001:2007 Internal Auditor **	2	900	12 - 13
OHSAS 18001:2007 Implementation **	2	900	12 - 13
Integrated Management Training Course			
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **	3	1250	12 - 14
Medical Device Management Training Course			
ISO 13485:2016 Lead Auditor	5	2490	19 - 23
ISO 13485:2016 Clause By Clause	2	1250	1 - 2
ISO 13485:2016 Internal Auditor	2	1250	1 - 2
ISO 13485:2016 Implementation	2	1250	1 - 2
ISO 14971 Risk Management for Medical Devices Awareness	1	700	1
Information Security Management Training Course			
ISO 27001:2013 Lead Auditor *	5	2490	19 - 23
ISO 27001:2013 Lead Implementer **NEW**	5	2490	19 - 23
ISO 27001:2013 Introduction	1	800	26
ISO 27001:2013 Internal Auditor	2	1090	27 - 28
ISO 27001:2013 Implementation	2	1090	27 - 28
IT Service Management Training Course			
ISO/IEC 20000-1 Lead Auditor	5	2490	19 - 23
Business Continuity Management Training Course			
ISO 22301:2012 Lead Auditor	5	2490	5 - 9
ISO 22301:2012 Lead Implementer **NEW**	5	2490	5 - 9
ISO 22301:2012 Introduction	1	800	26
ISO 22301:2012 Internal Auditor	2	1090	27 - 28
ISO 22301:2012 Implementation	2	1090	27 - 28

Schedule dates are correct at the time of publication. Course fee is subjected to GST.

BSI Training Academy Schedule 2018 - March

Course		Duration (days)	Fee (SGD)	March
ISO 9001:2015 Quality Management SystemsTraining Course				
ISO 9001:2015 Lead Auditor **	CQI IRCA	5	2090	5 - 9
ISO 9001:2015 Lead Implementer	**NEW**	5	2090	5 - 9
ISO 9001:2015 Internal Auditor		2	900	1 - 2
ISO 9001:2015 Implementation		2	900	1 - 2
ISO 9001:2015 Quality Management Systems Transition Training Course				
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)		1	550	26
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	CQI IRCA	2	900	26 & 28
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		2	900	26 - 27
ISO 9001:2015 Auditor Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		3	1250	26 - 28
ISO 14001:2015 Environmental Management SystemsTraining Course				
ISO 14001:2015 Lead Auditor	CQI IRCA	5	2090	5 - 9
ISO 14001:2015 Internal Auditor		2	900	1 - 2
ISO 14001:2015 Implementation		2	900	1 - 2
ISO 14001:2015 Environmental Management Systems Transition Training Course				
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)		1	550	26
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	CQI IRCA	2	900	26 & 28
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		2	900	26 - 27
ISO 14001:2015 Auditor Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		3	1250	26 - 28
OHSAS 18001:2007 Occupational Health & Safety Training Course				
OHSAS 18001:2007 Lead Auditor **	CQI IRCA	5	2090	12 - 16
OHSAS 18001:2007 Internal Auditor **		2	900	1 - 2
OHSAS 18001:2007 Implementation **		2	900	1 - 2
ISO 45001 Training Course				
ISO 45001 Migration and Implementing Changes	**NEW**	2	900	1 - 2
Integrated Management Training Course				
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **		3	1250	26 - 28
Medical Device Management Training Course				
ISO 13485:2016 Lead Auditor	CQI IRCA	5	2490	19 - 23
ISO 13485:2016 Transition and Auditor Refresher		1	700	12
ISO 13485:2016 Clause By Clause		2	1250	12 - 13
ISO 13485:2016 Internal Auditor		2	1250	12 - 13
SS 620:2016 GDPMDS Internal Auditor		2	900	12 - 13
Information Security Management Training Course				
ISO 27001:2013 Lead Auditor *	CQI IRCA	5	2490	19 - 23
ISO 27001:2013 Lead Implementer	**NEW**	5	2490	19 - 23
Business Continuity Management Training Course				
ISO 22301:2012 Lead Auditor	CQI IRCA	5	2490	12 - 16
ISO 22301:2012 Lead Implementer	**NEW**	5	2490	12 - 16
Risk Management Training Course				
ISO 31000:2009 Awareness and Implementation		2	1190	1 - 2
IATF 16949:2016				
IATF 16949:2016 Transition Training Course	**NEW**	2	1090	27 - 28
IATF 16949:2016 Internal Auditor Training Course	**NEW**	2	1090	27 - 28
IATF 16949:2016 Understanding Core Tools for Internal Auditors Training Course	**NEW**	1	800	27
Food Safety Management Training Course				
ISO 22000:2005 Introduction	**NEW**	1	600	27
ISO 22000:2005 Internal Auditor	**NEW**	2	1090	27 - 28
Hazard Analysis Critical Control Points Requirements	**NEW**	2	1090	27 - 28
Effective Food Safety Auditing		2	1090	27 - 28

CQI IRCA International Register of Certified Auditors (IRCA) Approved course.

Please refer to https://www.bsigroup.com/en-SG/Our-services/training-courses/ for the most current training schedule and booking links

BSI Training Academy Schedule 2018 - April

Course		Duration (days)	Fee (SGD)	April
ISO 9001:2015 Quality Management SystemsTraining Course				
ISO 9001:2015 Lead Auditor **	CQI IRCA	5	2090	2 - 6
ISO 9001:2015 Lead Implementer	**NEW**	5	2090	2 - 6
ISO 9001:2015 Requirements		1	550	9
ISO 9001:2015 Internal Auditor		2	900	10 - 11
ISO 9001:2015 Implementation		2	900	10 - 11
ISO 9001:2015 Risk-Based Thinking and Adopting a Process Approach with HLS Management Systems	**NEW**	1	550	9
ISO 9001:2015 Quality Management Systems Transition Training Course				
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)		1	550	12
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	CQI IRCA	2	900	12 - 13
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		2	900	12 - 13
ISO 14001:2015 Environmental Management SystemsTraining Course				
ISO 14001:2015 Lead Auditor	CQI IRCA	5	2090	2 - 6
ISO 14001:2015 Lead Implementer	**NEW**	5	2090	2 - 6
ISO 14001:2015 Requirements		1	550	9
ISO 14001:2015 Internal Auditor		2	900	10 - 11
ISO 14001:2015 Implementation		2	900	10 - 11
ISO 14001:2015 Environmental Management Systems Transition Training Course				
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)		1	550	12
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	CQI IRCA	2	900	12 - 13
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		2	900	12 - 13
OHSAS 18001:2007 Occupational Health & Safety Training Course				
OHSAS 18001:2007 Lead Auditor **	CQI IRCA	5	2090	16 - 20
OHSAS 18001:2007 Requirements		1	550	9
OHSAS 18001:2007 Internal Auditor **		2	900	10 - 11
OHSAS 18001:2007 Implementation **		2	900	10 - 11
Integrated Management Training Course				
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **		3	1250	9 - 11
Medical Device Management Training Course				
ISO 13485:2016 Lead Auditor	CQI IRCA	5	2490	23 - 27
ISO 13485:2016 Clause By Clause		2	1250	16 - 17
ISO 13485:2016 Internal Auditor		2	1250	16 - 17
ISO 13485:2016 Implementation		2	1250	16 - 17
ISO 14971 Risk Management for Medical Devices Awareness		1	700	16
Information Security Management Training Course				
ISO 27001:2013 Lead Auditor *	CQI IRCA	5	2490	23 - 27
ISO 27001:2013 Lead Implementer	**NEW**	5	2490	23 - 27
Business Continuity Management Training Course				
ISO 22301:2012 Lead Auditor	CQI IRCA	5	2490	16 - 20
ISO 22301:2012 Lead Implementer	**NEW**	5	2490	16 - 20
Energy Management Training Course				
ISO 50001:2011 Lead Auditor	CQI IRCA	5	2490	16 - 20

Schedule dates are correct at the time of publication. Course fee is subjected to GST.

BSI Training Academy Schedule 2018 - May

Course		Duration (days)	Fee (SGD)	May
ISO 9001:2015 Quality Management SystemsTraining Course				
ISO 9001:2015 Lead Auditor **	CQI IRCA	5	2090	7 - 11
ISO 9001:2015 Lead Implementer	NEW	5	2090	7 - 11
ISO 9001:2015 Internal Auditor		2	900	30 - 31
ISO 9001:2015 Implementation		2	900	30 - 31
ISO 9001:2015 Quality Management Systems Transition Training Course				
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)		1	550	2
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	CQI IRCA	2	900	2 & 4
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		2	900	2 - 3
ISO 9001:2015 Auditor Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		3	1250	2 - 4
ISO 14001:2015 Environmental Management SystemsTraining Course				
ISO 14001:2015 Lead Auditor	CQI IRCA	5	2090	7 - 11
ISO 14001:2015 Internal Auditor		2	900	30 - 31
ISO 14001:2015 Implementation		2	900	30 - 31
ISO 14001:2015 Environmental Management Systems Transition Training Course				
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)		1	550	2
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	CQI IRCA	2	900	2 & 4
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		2	900	2 - 3
ISO 14001:2015 Auditor Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		3	1250	2 - 4
OHSAS 18001:2007 Occupational Health & Safety Training Course				
OHSAS 18001:2007 Lead Auditor **	CQI IRCA	5	2090	14 - 18
OHSAS 18001:2007 Internal Auditor **		2	900	30 - 31
OHSAS 18001:2007 Implementation **		2	900	30 - 31
Integrated Management Training Course				
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **		3	1250	2 - 4
Medical Device Management Training Course				
ISO 13485:2016 Lead Auditor	CQI IRCA	5	2490	21 - 25
ISO 13485:2016 Transition and Auditor Refresher		1	700	14
ISO 13485:2016 Clause By Clause		2	1250	14 - 15
ISO 13485:2016 Internal Auditor		2	1250	14 - 15
SS 620:2016 GDPMDS Internal Auditor		2	900	14 - 15
Information Security Management Training Course				
ISO 27001:2013 Lead Auditor *	CQI IRCA	5	2490	21 - 25
ISO 27001:2013 Lead Implementer	NEW	5	2490	21 - 25
ISO 27001:2013 Introduction		1	800	28
ISO 27001:2013 Internal Auditor		2	1090	30 - 31
ISO 27001:2013 Implementation		2	1090	30 - 31
Business Continuity Management Training Course				
ISO 22301:2012 Lead Auditor	CQI IRCA	5	2490	14 - 18
ISO 22301:2012 Lead Implementer	NEW	5	2490	14 - 18
ISO 22301:2012 Introduction		1	800	28
ISO 22301:2012 Internal Auditor		2	1090	30 - 31
ISO 22301:2012 Implementation		2	1090	30 - 31
IATF 16949:2016				
IATF 16949:2016 Transition Training Course	NEW	2	1090	20 - 21
IATF 16949:2016 Internal Auditor Training Course	NEW	2	1090	20 - 21
IATF 16949:2016 Second-Party Auditor Training Course		1	800	20
Food Safety Management Training Course				
ISO 22000:2005 Introduction	NEW	1	600	21
ISO 22000:2005 Internal Auditor	NEW	2	1090	21 - 22
FSSC 22000 - Food Safety Management Systems Auditor/Lead Auditor Training Course (ISO 22000:2005 & ISO/TS 22002-1:2009)	CQI IRCA	5	2490	14 - 18
Hazard Analysis Critical Control Points Requirements	NEW	2	1090	21 - 22
Effective Food Safety Auditing		2	1090	21 - 22

CQI IRCA International Register of Certified Auditors (IRCA) Approved course.

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BSI Training Academy Schedule 2018 - June

Course		Duration (days)	Fee (SGD)	June
ISO 9001:2015 Quality Management SystemsTraining Course				
ISO 9001:2015 Lead Auditor **	CQI IRCA	5	2090	4 - 8
ISO 9001:2015 Lead Implementer	NEW	5	2090	4 - 8
ISO 9001:2015 Internal Auditor		2	900	11 - 12
ISO 9001:2015 Implementation		2	900	11 - 12
ISO 9001:2015 Quality Management Systems Transition Training Course				
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)		1	550	13
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	CQI IRCA	2	900	13 - 14
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		2	900	13 - 14
ISO 14001:2015 Environmental Management SystemsTraining Course				
ISO 14001:2015 Lead Auditor	CQI IRCA	5	2090	4 - 8
ISO 14001:2015 Lead Implementer	NEW	5	2090	4 - 8
ISO 14001:2015 Internal Auditor		2	900	11 - 12
ISO 14001:2015 Implementation		2	900	11 - 12
ISO 14001:2015 Environmental Management Systems Transition Training Course				
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)		1	550	13
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	CQI IRCA	2	900	13 - 14
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		2	900	13 - 14
OHSAS 18001:2007 Occupational Health & Safety Training Course				
OHSAS 18001:2007 Lead Auditor **	CQI IRCA	5	2090	18 - 22
OHSAS 18001:2007 Internal Auditor **		2	900	11 - 12
OHSAS 18001:2007 Implementation **		2	900	11 - 12
Integrated Management Training Course				
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **		3	1250	11 - 13
Medical Device Management Training Course				
ISO 13485:2016 Lead Auditor	CQI IRCA	5	2490	25 - 29
ISO 13485:2016 Clause By Clause		2	1250	18 - 19
ISO 13485:2016 Internal Auditor		2	1250	18 - 19
ISO 13485:2016 Implementation		2	1250	18 - 19
ISO 14971 Risk Management for Medical Devices Awareness		1	700	18
Information Security Management Training Course				
ISO 27001:2013 Lead Auditor *	CQI IRCA	5	2490	25 - 29
ISO 27001:2013 Lead Implementer	NEW	5	2490	25 - 29
Business Continuity Management Training Course				
ISO 22301:2012 Lead Auditor	CQI IRCA	5	2490	18 - 22
ISO 22301:2012 Lead Implementer	NEW	5	2490	18 - 22
Risk Management Training Course				
ISO 31000:2009 Awareness and Implementation		2	1190	11 - 12

Schedule dates are correct at the time of publication. Course fee is subjected to GST.

BSI Training Academy Schedule 2018 - July

Course		Duration (days)	Fee (SGD)	July
ISO 9001:2015 Quality Management SystemsTraining Course				
ISO 9001:2015 Lead Auditor **	CQI IRCA	5	2090	2 - 6
ISO 9001:2015 Lead Implementer	**NEW**	5	2090	2 - 6
ISO 9001:2015 Requirements		1	550	9
ISO 9001:2015 Internal Auditor		2	900	10 - 11
ISO 9001:2015 Implementation		2	900	10 - 11
ISO 9001:2015 Risk-Based Thinking and Adopting a Process Approach with HLS Management Systems	**NEW**	1	550	9
ISO 9001:2015 Quality Management Systems Transition Training Course				
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)		1	550	12
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	CQI IRCA	2	900	12 - 13
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		2	900	12 - 13
ISO 14001:2015 Environmental Management SystemsTraining Course				
ISO 14001:2015 Lead Auditor	CQI IRCA	5	2090	2 - 6
ISO 14001:2015 Requirements		1	550	9
ISO 14001:2015 Internal Auditor		2	900	10 - 11
ISO 14001:2015 Implementation		2	900	10 - 11
ISO 14001:2015 Environmental Management Systems Transition Training Course				
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)		1	550	12
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	CQI IRCA	2	900	12 - 13
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		2	900	12 - 13
OHSAS 18001:2007 Occupational Health & Safety Training Course				
OHSAS 18001:2007 Lead Auditor **	CQI IRCA	5	2090	16 - 20
OHSAS 18001:2007 Requirements		1	550	9
OHSAS 18001:2007 Internal Auditor **		2	900	10 - 11
OHSAS 18001:2007 Implementation **		2	900	10 - 11
ISO 45001 Training Course				
ISO 45001 Migration and Implementing Changes	**NEW**	2	900	10 - 11
Integrated Management Training Course				
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **		3	1250	9 - 11
Medical Device Management Training Course				
ISO 13485:2016 Lead Auditor	CQI IRCA	5	2490	23 - 27
ISO 13485:2016 Transition and Auditor Refresher		1	700	30
ISO 13485:2016 Clause By Clause		2	1250	30 - 31
ISO 13485:2016 Internal Auditor		2	1250	30 - 31
SS 620:2016 GDPMDS Internal Auditor		2	900	30 - 31
Information Security Management Training Course				
ISO 27001:2013 Lead Auditor *	CQI IRCA	5	2490	23 - 27
ISO 27001:2013 Lead Implementer	**NEW**	5	2490	23 - 27
Business Continuity Management Training Course				
ISO 22301:2012 Lead Auditor	CQI IRCA	5	2490	16 - 20
ISO 22301:2012 Lead Implementer	**NEW**	5	2490	16 - 20
IATF 16949:2016				
IATF 16949:2016 Transition Training Course	**NEW**	2	1090	30 - 31
IATF 16949:2016 Internal Auditor Training Course	**NEW**	2	1090	30 - 31
IATF 16949:2016 Understanding Core Tools for Internal Auditors Training Course	**NEW**	1	800	30
Food Safety Management Training Course				
ISO 22000:2005 Introduction	**NEW**	1	600	30
ISO 22000:2005 Internal Auditor	**NEW**	2	1090	30 - 31
Hazard Analysis Critical Control Points Requirements	**NEW**	2	1090	30 - 31
Effective Food Safety Auditing		2	1090	30 - 31
Aerospace Quality Management				
AS 9100:2016 Revision D Lead Auditor		5	4800	16 - 20

CQI IRCA International Register of Certified Auditors (IRCA) Approved course.

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BSI Training Academy Schedule 2018 - August

Course		Duration (days)	Fee (SGD)	August
ISO 9001:2015 Quality Management SystemsTraining Course				
ISO 9001:2015 Lead Auditor **	CQI IRCA	5	2090	13 - 17
ISO 9001:2015 Lead Implementer	**NEW**	5	2090	13 - 17
ISO 9001:2015 Internal Auditor		2	900	20 - 21
ISO 9001:2015 Implementation		2	900	20 - 21
ISO 9001:2015 Quality Management Systems Transition Training Course				
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)		1	550	1
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	CQI IRCA	2	900	1 & 3
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		2	900	1 - 2
ISO 9001:2015 Auditor Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		3	1250	1 - 3
ISO 14001:2015 Environmental Management SystemsTraining Course				
ISO 14001:2015 Lead Auditor	CQI IRCA	5	2090	13 - 17
ISO 14001:2015 Lead Implementer	**NEW**	5	2090	13 - 17
ISO 14001:2015 Internal Auditor		2	900	20 - 21
ISO 14001:2015 Implementation		2	900	20 - 21
ISO 14001:2015 Environmental Management Systems Transition Training Course				
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)		1	550	1
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	CQI IRCA	2	900	1 & 3
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		2	900	1 - 2
ISO 14001:2015 Auditor Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		3	1250	1 - 3
OHSAS 18001:2007 Occupational Health & Safety Training Course				
OHSAS 18001:2007 Lead Auditor **	CQI IRCA	5	2090	13 - 17
OHSAS 18001:2007 Internal Auditor **		2	900	20 - 21
OHSAS 18001:2007 Implementation **		2	900	20 - 21
Integrated Management Training Course				
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **		3	1250	1 - 3
Medical Device Management Training Course				
ISO 13485:2016 Lead Auditor	CQI IRCA	5	2490	27 - 31
ISO 13485:2016 Clause By Clause		2	1250	23 - 24
ISO 13485:2016 Internal Auditor		2	1250	23 - 24
ISO 13485:2016 Implementation		2	1250	23 - 24
ISO 14971 Risk Management for Medical Devices Awareness		1	700	23
Information Security Management Training Course				
ISO 27001:2013 Lead Auditor *	CQI IRCA	5	2490	27 - 31
ISO 27001:2013 Lead Implementer	**NEW**	5	2490	27 - 31
ISO 27001:2013 Introduction		1	800	6
ISO 27001:2013 Internal Auditor		2	1090	7 - 8
ISO 27001:2013 Implementation		2	1090	7 - 8
IT Service Management Training Course				
ISO/IEC 20000-1 Lead Auditor	CQI IRCA	5	2490	27 - 31
Business Continuity Management Training Course				
ISO 22301:2012 Lead Auditor	CQI IRCA	5	2490	27 - 31
ISO 22301:2012 Lead Implementer	**NEW**	5	2490	27 - 31
ISO 22301:2012 Introduction		1	800	6
ISO 22301:2012 Internal Auditor		2	1090	7 - 8
ISO 22301:2012 Implementation		2	1090	7 - 8

Schedule dates are correct at the time of publication. Course fee is subjected to GST.

BSI Training Academy Schedule 2018 - September

Course		Duration (days)	Fee (SGD)	September
ISO 9001:2015 Quality Management SystemsTraining Course				
ISO 9001:2015 Lead Auditor **	CQI IRCA	5	2090	3 - 7
ISO 9001:2015 Lead Implementer	**NEW**	5	2090	3 - 7
ISO 9001:2015 Internal Auditor		2	900	10 - 11
ISO 9001:2015 Implementation		2	900	10 - 11
ISO 9001:2015 Quality Management Systems Transition Training Course				
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)		1	550	12
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	CQI IRCA	2	900	12 - 13
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		2	900	12 - 13
ISO 14001:2015 Environmental Management SystemsTraining Course				
ISO 14001:2015 Lead Auditor	CQI IRCA	5	2090	3 - 7
ISO 14001:2015 Internal Auditor		2	900	10 - 11
ISO 14001:2015 Implementation		2	900	10 - 11
ISO 14001:2015 Environmental Management Systems Transition Training Course				
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)		1	550	12
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	CQI IRCA	2	900	12 - 13
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		2	900	12 - 13
OHSAS 18001:2007 Occupational Health & Safety Training Course				
OHSAS 18001:2007 Lead Auditor **	CQI IRCA	5	2090	17 - 21
OHSAS 18001:2007 Internal Auditor **		2	900	10 - 11
OHSAS 18001:2007 Implementation **		2	900	10 - 11
Integrated Management Training Course				
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **		3	1250	10 - 12
Medical Device Management Training Course				
ISO 13485:2016 Lead Auditor	CQI IRCA	5	2490	24 - 28
ISO 13485:2016 Transition and Auditor Refresher		1	700	17
ISO 13485:2016 Clause By Clause		2	1250	17 - 18
ISO 13485:2016 Internal Auditor		2	1250	17 - 18
SS 620:2016 GDPMDS Internal Auditor		2	900	17 - 18
Information Security Management Training Course				
ISO 27001:2013 Lead Auditor *	CQI IRCA	5	2490	24 - 28
ISO 27001:2013 Lead Implementer	**NEW**	5	2490	24 - 28
Business Continuity Management Training Course				
ISO 22301:2012 Lead Auditor	CQI IRCA	5	2490	17 - 21
ISO 22301:2012 Lead Implementer	**NEW**	5	2490	17 - 21
Risk Management Training Course				
ISO 31000:2009 Awareness and Implementation		2	1190	10 - 11
IATF 16949:2016				
IATF 16949:2016 Transition Training Course	**NEW**	2	1090	19 - 20
IATF 16949:2016 Internal Auditor Training Course	**NEW**	2	1090	19 - 20
IATF 16949:2016 Second-Party Auditor Training Course		1	800	19
Food Safety Management Training Course				
ISO 22000:2005 Introduction	**NEW**	1	600	19
ISO 22000:2005 Internal Auditor	**NEW**	2	1090	19 - 20
Hazard Analysis Critical Control Points Requirements	**NEW**	2	1090	19 - 20
Effective Food Safety Auditing		2	1090	19 - 20

CQI IRCA International Register of Certified Auditors (IRCA) Approved course.

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BSI Training Academy Schedule 2018 - October

Course		Duration (days)	Fee (SGD)	October
ISO 9001:2015 Quality Management SystemsTraining Course				
ISO 9001:2015 Lead Auditor **	CQI IRCA	5	2090	8 - 12
ISO 9001:2015 Lead Implementer	**NEW**	5	2090	8 - 12
ISO 9001:2015 Requirements		1	550	1
ISO 9001:2015 Internal Auditor		2	900	2 - 3
ISO 9001:2015 Implementation		2	900	2 - 3
ISO 9001:2015 Risk-Based Thinking and Adopting a Process Approach with HLS Management Systems	**NEW**	1	550	1
ISO 9001:2015 Quality Management Systems Transition Training Course				
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)		1	550	4
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	CQI IRCA	2	900	4 - 5
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		2	900	4 - 5
ISO 14001:2015 Environmental Management SystemsTraining Course				
ISO 14001:2015 Lead Auditor	CQI IRCA	5	2090	8 - 12
ISO 14001:2015 Lead Implementer	**NEW**	5	2090	8 - 12
ISO 14001:2015 Requirements		1	550	1
ISO 14001:2015 Internal Auditor		2	900	2 - 3
ISO 14001:2015 Implementation		2	900	2 - 3
ISO 14001:2015 Environmental Management Systems Transition Training Course				
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)		1	550	4
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	CQI IRCA	2	900	4 - 5
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		2	900	4 - 5
OHSAS 18001:2007 Occupational Health & Safety Training Course				
OHSAS 18001:2007 Lead Auditor **	CQI IRCA	5	2090	15 - 19
OHSAS 18001:2007 Requirements		1	550	1
OHSAS 18001:2007 Internal Auditor **		2	900	2 - 3
OHSAS 18001:2007 Implementation **		2	900	2 - 3
Integrated Management Training Course				
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **		3	1250	1 - 3
Medical Device Management Training Course				
ISO 13485:2016 Lead Auditor	CQI IRCA	5	2490	22 - 26
ISO 13485:2016 Clause By Clause		2	1250	29 - 30
ISO 13485:2016 Internal Auditor		2	1250	29 - 30
ISO 13485:2016 Implementation		2	1250	29 - 30
ISO 14971 Risk Management for Medical Devices Awareness		1	700	29
Information Security Management Training Course				
ISO 27001:2013 Lead Auditor *	CQI IRCA	5	2490	22 - 26
ISO 27001:2013 Lead Implementer	**NEW**	5	2490	22 - 26
Business Continuity Management Training Course				
ISO 22301:2012 Lead Auditor	CQI IRCA	5	2490	15 - 19
ISO 22301:2012 Lead Implementer	**NEW**	5	2490	15 - 19
Energy Management Training Course				
ISO 50001:2011 Lead Auditor	CQI IRCA	5	2490	15 - 19

Schedule dates are correct at the time of publication. Course fee is subjected to GST.

BSI Training Academy Schedule 2018 - November

Course		Duration (days)	Fee (SGD)	November
ISO 9001:2015 Quality Management SystemsTraining Course				
ISO 9001:2015 Lead Auditor **	CQI IRCA	5	2090	12 - 16
ISO 9001:2015 Lead Implementer	NEW	5	2090	12 - 16
ISO 9001:2015 Internal Auditor		2	900	1 - 2
ISO 9001:2015 Implementation		2	900	1 - 2
ISO 9001:2015 Quality Management Systems Transition Training Course				
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)		1	550	7
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	CQI IRCA	2	900	7 & 9
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		2	900	7 - 8
ISO 9001:2015 Auditor Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		3	1250	7 - 9
ISO 14001:2015 Environmental Management SystemsTraining Course				
ISO 14001:2015 Lead Auditor	CQI IRCA	5	2090	12 - 16
ISO 14001:2015 Internal Auditor		2	900	1 - 2
ISO 14001:2015 Implementation		2	900	1 - 2
ISO 14001:2015 Environmental Management Systems Transition Training Course				
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)		1	550	7
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	CQI IRCA	2	900	7 & 9
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		2	900	7 - 8
ISO 14001:2015 Auditor Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		3	1250	7 - 9
OHSAS 18001:2007 Occupational Health & Safety Training Course				
OHSAS 18001:2007 Lead Auditor **	CQI IRCA	5	2090	19 - 23
OHSAS 18001:2007 Internal Auditor **		2	900	1 - 2
OHSAS 18001:2007 Implementation **		2	900	1 - 2
ISO 45001 Training Course				
ISO 45001 Migration and Implementing Changes	NEW	2	900	1 - 2
Integrated Management Training Course				
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **		3	1250	7 - 9
Medical Device Management Training Course				
ISO 13485:2016 Lead Auditor	CQI IRCA	5	2490	26 - 30
ISO 13485:2016 Transition and Auditor Refresher		1	700	19
ISO 13485:2016 Clause By Clause		2	1250	19 - 20
ISO 13485:2016 Internal Auditor		2	1250	19 - 20
SS 620:2016 GDPMDS Internal Auditor		2	900	19 - 20
Information Security Management Training Course				
ISO 27001:2013 Lead Auditor *	CQI IRCA	5	2490	26 - 30
ISO 27001:2013 Lead Implementer	NEW	5	2490	26 - 30
ISO 27001:2013 Introduction		1	800	5
ISO 27001:2013 Internal Auditor		2	1090	7 - 8
ISO 27001:2013 Implementation		2	1090	7 - 8
Business Continuity Management Training Course				
ISO 22301:2012 Lead Auditor	CQI IRCA	5	2490	19 - 23
ISO 22301:2012 Lead Implementer	NEW	5	2490	19 - 23
ISO 22301:2012 Introduction		1	800	5
ISO 22301:2012 Internal Auditor		2	1090	7 - 8
ISO 22301:2012 Implementation		2	1090	7 - 8
IATF 16949:2016				
IATF 16949:2016 Transition Training Course	NEW	2	1090	12 - 13
IATF 16949:2016 Internal Auditor Training Course	NEW	2	1090	12 - 13
IATF 16949:2016 Understanding Core Tools for Internal Auditors Training Course	NEW	1	800	12
Food Safety Management Training Course				
ISO 22000:2005 Introduction	NEW	1	600	12
ISO 22000:2005 Internal Auditor	NEW	2	1090	12 - 13
FSSC 22000 - Food Safety Management Systems Auditor/Lead Auditor Training Course (ISO 22000:2005 & ISO/TS 22002-1:2009)	CQI IRCA	5	2490	19 - 23
Hazard Analysis Critical Control Points Requirements	NEW	2	1090	12 - 13
Effective Food Safety Auditing		2	1090	12 - 13

CQI IRCA International Register of Certified Auditors (IRCA) Approved course.

Please refer to https://www.bsigroup.com/en-SG/Our-services/training-courses/ for the most current training schedule and booking links

BSI Training Academy Schedule 2018 - December

Course		Duration (days)	Fee (SGD)	December
ISO 9001:2015 Quality Management SystemsTraining Course				
ISO 9001:2015 Lead Auditor **	CQI IRCA	5	2090	10 - 14
ISO 9001:2015 Lead Implementer	**NEW**	5	2090	10 - 14
ISO 9001:2015 Internal Auditor		2	900	3 - 4
ISO 9001:2015 Implementation		2	900	3 - 4
ISO 9001:2015 Quality Management Systems Transition Training Course				
ISO 9001:2015 Transition (ISO 9001:2008 to ISO 9001:2015)		1	550	5
ISO 9001:2015 Auditor Transition (ISO 9001:2008 to ISO 9001:2015)**	CQI IRCA	2	900	5 - 6
ISO 9001:2015 Transition and Implementing Changes (ISO 9001:2008 to ISO 9001:2015)		2	900	5 - 6
ISO 14001:2015 Environmental Management SystemsTraining Course				
ISO 14001:2015 Lead Auditor	CQI IRCA	5	2090	10 - 14
ISO 14001:2015 Lead Implementer	**NEW**	5	2090	10 - 14
ISO 14001:2015 Internal Auditor		2	900	3 - 4
ISO 14001:2015 Implementation		2	900	3 - 4
ISO 14001:2015 Environmental Management Systems Transition Training Course				
ISO 14001:2015 Transition (ISO 14001:2004 to ISO 14001:2015)		1	550	5
ISO 14001:2015 Auditor Transition (ISO 14001:2004 to ISO 14001:2015)	CQI IRCA	2	900	5 - 6
ISO 14001:2015 Transition and Implementing Changes (ISO 14001:2004 to ISO 14001:2015)		2	900	5 - 6
OHSAS 18001:2007 Occupational Health & Safety Training Course				
OHSAS 18001:2007 Lead Auditor **	CQI IRCA	5	2090	17 - 21
OHSAS 18001:2007 Internal Auditor **		2	900	3 - 4
OHSAS 18001:2007 Implementation **		2	900	3 - 4
Integrated Management Training Course				
ISO 9001:2015 + ISO 14001:2015 + OHSAS 18001:2007 QEHS Internal Auditor **		3	1250	3 - 5
Medical Device Management Training Course				
ISO 13485:2016 Lead Auditor	CQI IRCA	5	2490	17 - 21
ISO 13485:2016 Clause By Clause		2	1250	26 - 27
ISO 13485:2016 Internal Auditor		2	1250	26 - 27
ISO 13485:2016 Implementation		2	1250	26 - 27
ISO 14971 Risk Management for Medical Devices Awareness		1	700	26
Information Security Management Training Course				
ISO 27001:2013 Lead Auditor *	CQI IRCA	5	2490	17 - 21
ISO 27001:2013 Lead Implementer	**NEW**	5	2490	17 - 21
Business Continuity Management Training Course				
ISO 22301:2012 Lead Auditor	CQI IRCA	5	2490	10 - 14
ISO 22301:2012 Lead Implementer	**NEW**	5	2490	10 - 14
Risk Management Training Course				
ISO 31000:2009 Awareness and Implementation		2	1190	3 - 4
Aerospace Quality Management				
AS 9100:2016 Revision D Lead Auditor		5	4800	10 - 14

1. Courses are conducted in English, unless otherwise specified.
2. Standard public terms & conditions apply.

* This Course is endorsed under the Expand CriEcal Infocomm Technology Resource Programme II (Expanded CITREP II)
Expanded CITREP funding of up to70% of course fee and exam fee
(Only applicable for Singapore Citizen)

Schedule dates are correct at the time of publication. Course fee is subjected to GST.

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Please note: Course dates and prices are subject to change. Please call us or check our website for the latest information.

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