BSI Training Academy
2023 Training Calendar

We provide excellent delivery options and tutors as we value your learning.

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ISO 9001
Quality Management System

ISO 14001
Environmental Management System

ISO 45001
Occupational Health & Safety System

Integrated Management System

ISO 50001
Energy Management System

Sustainability

ISO 27001
Information Security Management System

ISO/IEC 20000-1
IT Service Management System

ISO/IEC 17025
Calibration Laboratories

ISO 22000
Food Safety Management System

FSSC 22000 5th Edition
Food Safety System Certification

BRCGS
Global Standard for Food Safety

IATF 16949
Automotive Industry

ISO 22301
Business Continuity Management System

ISO 31000
Business Risk Management

Remote Auditing

Performance Management

Process Improvement

People Management
People Skills / People Solutions

ISO 37001
Anti-Bribery Management

Six Sigma

Lean Sigma

Lean

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ISO 9001 QUALITY MANAGEMENT SYSTEM															
Course Title *You may click on the course title to view the online course synopsis*	**Online Booking Links**	**No. of Days**	**Fee per pax (+12% VAT)**	**JAN**	**FEB**	**MAR**	**APR**	**MAY**	**JUNE**	**JULY**	**AUG**	**SEPT**	**OCT**	**NOV**	**DEC**
Quality Management Systems (QMS) Requirement Training Course (ISO 9001:2015)	**Register**	1.00	8,500	09		06		02		03		04		06	
Quality Management Systems (QMS) Implementing Training Course (ISO 9001:2015)	**Register**	2.00	12,500			07-08		03-04		04-05		05-06		07-08	
ISO 9001:2015 Lead Implementer Training Course	**Register**	5.00	35,000	16-20						10-14					11-15
Process Based Approach to Documentation of ISO 9001:2015 Quality Management System	**Register**	2.00	12,500					15-16		10-11				13-14	
CQI and IRCA Certified ISO 9001:2015 Lead Auditor Training course (PR328)	**Register**	5.00	40,000	23-27	20-24	20-24	17-21	15-19	19-23	17-21	14-18	18-22	16-20	20-24	11-15
ISO 9001:2015 Internal Auditor Training Course	**Register**	2.00	15,500		06-07		03-04		08-09		01-02		02-03	16-17	
ISO 9001:2015 Strategic Approach to Risk-Based Thinking	**Register**	1.00	9,000					10			03			15	
Supplier Auditing Training	**Register**	2.00	12,500					11-12		07-08		04-05			
Effective Skills for Audit Reporting	**Register**	1.00	8,500			10			13			28		27	
QMS Managers (QMR) Skills Development	**Register**	2.00	15,000		08-09			11-12			08-09			13-14	
Measuring & Improving Customer Satisfaction	**Register**	2.00	12,500					11-12		10-11			09-10		
Effective Management of Corrective Actions	**Register**	1.00	8,500	10				12		10				15	
Effective Supplier Relationship Management	**Register**	1.00	8,500					17		11			11		
Effective Management Review	**Register**	1.00	8,500					10		14			12		
Auditing Techniques Enhancement	**Register**	1.00	8,500						29			29			07

ISO 14001 ENVIRONMENTAL MANAGEMENT SYSTEM															
Course Title *You may click on the course title to view the online course synopsis*	**Online Booking Links**	**No. of Days**	**Fee per pax (+12% VAT)**	**JAN**	**FEB**	**MAR**	**APR**	**MAY**	**JUNE**	**JULY**	**AUG**	**SEPT**	**OCT**	**NOV**	**DEC**
Environmental Management Systems (EMS) Requirement Training Course (ISO 14001:2015)	**Register**	1.00	8,500		10			02			01			06	
Environmental Management Systems (EMS) Implementing Training Course (ISO 14001:2015)	**Register**	2.00	12,500		13-14			03-04			02-03			07-08	
CQI and IRCA Certified ISO 14001:2015 Lead Auditor Training Course (PR315)	**Register**	5.00	40,000		06-10			22-26			14-18			20-24	
ISO 14001 Internal Auditor Training Course	**Register**	2.00	15,500						05-06	13-14			11-12		04-05
ISO 14001:2015 Strategic Approach to Risk-Based Thinking	**Register**	1.00	9,000		15				07		01				06
Practical Environmental Aspect Determination Training Course	**Register**	1.00	8,500				11				09				06
Philippine Environmental Laws Interpretation & Application	**Register**	1.00	8,500				11				10		13		07
Hazardous Chemical Management	**Register**	2.00	12,500								22-23		16-17		
Effective EMS Manager (EMR) Skills Development	**Register**	1.00	9,000						13		09		13		

ISO 45001 OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEM

Course Title *You may click on the course title to view the online course synopsis*	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
ISO 45001 Requirements Training	Register	1.00	8,500	11			10		06				09		04
ISO 45001 Implementation Training	Register	2.00	12,500	16-17			11-12						10-11		05-06
CQI and IRCA Certified ISO 45001 Lead Auditor (Occupational Health & Safety Management Systems) Training Course (PR357)	Register	5.00	40,000			13-17			26-30	17-21		18-22		20-24	11-15
ISO 45001 Internal Auditor Training	Register	2.00	15,500	19-20					15-16	07-08		12-13			
Hazard Identification, Risk Assessment and Control (HIRAC)	Register	1.00	8,500		06			18						17	
Philippine Occupational Health and Safety Laws Interpretation & Application	Register	1.00	8,500			10					09				
ISO 45001:2018 Strategic Approach to Risk-Based Thinking	Register	1.00	8,500									01			
Incident Investigation for Safety and Health Committee	Register	1.00	8,500				17					14			
Emergency Preparedness and Response	Register	1.00	8,500					19				15			

INTEGRATED MANAGEMENT SYSTEM

Course Title *You may click on the course title to view the online course synopsis*	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
Integrated Management Systems (IMS): Awareness Training Course	Register	2.00	12,500	10-11				08-09		02-03					04-05
Integrated Management System (IMS) Internal Auditing (Process Risk & Performance Based Approach) (ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018)	Register	2.00	15,000	16-17		13-14			19-20		11-12				06-07
Management Systems Managers Skills Development	Register	2.00	15,000						21-22	10-11					11-12
Effective Implementation of Documented Information Systems	Register	1.00	9,000			16				12				27	
Understanding ISO 15489 Information & Documentation – Records Management	Register	1.00	9,000			17				13				28	

ISO 50001 ENERGY MANAGEMENT SYSTEM

Course Title *You may click on the course title to view the online course synopsis*	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
ISO 50001 Energy Management System: Improving Energy Performance Through A Compliance Perspective	Register	1.00	8,500	12		20			19					15	
ISO 50001:2018 Requirements Training Course	Register	1.00	8,500	12		20				17				15	
ISO 50001:2018 Implementation Training Course	Register	2.00	12,500		06-07					18-19				16-17	
ISO 50001:2018 Internal Auditor Training Course	Register	2.00	15,000				17-18				22-23			20-21	

SUSTAINABILITY															
Course Title *You may click on the course title to view the online course synopsis*	**Online Booking Links**	**No. of Days**	**Fee per pax (+12% VAT)**	**JAN**	**FEB**	**MAR**	**APR**	**MAY**	**JUNE**	**JULY**	**AUG**	**SEPT**	**OCT**	**NOV**	**DEC**
Quantification and Verification of Carbon Footprint based on ISO 14064-1	**Register**	2.00	15,000	16-17			20-21			20-21			16-17		
Managing Greenhouse Gas Emissions (ISO 14064) Training Course	**Register**	4.00	35,000		20-23			22-25		14-17					
Quantifying the Carbon Footprint of Products (ISO 14067:2018) Training Course	**Register**	2.00	14,000			16-17			15-16			14-15			04-05
Demonstrating Carbon Neutrality (PAS 2060:2014) Training Course	**Register**	2.00	15,000			27-28			22-23			21-22			04-05

ISO 27001 INFORMATION SECURITY MANAGEMENT SYSTEM															
Course Title *You may click on the course title to view the online course synopsis*	**Online Booking Links**	**No. of Days**	**Fee per pax (+12% VAT)**	**JAN**	**FEB**	**MAR**	**APR**	**MAY**	**JUNE**	**JULY**	**AUG**	**SEPT**	**OCT**	**NOV**	**DEC**
NEW ISO/IEC 27001:2022 Requirements Training Course	**Register**	1.00	8,500	11		13			05		01		02		
NEW Implementing ISOIEC 27001 Training Course	**Register**	2.00	12,500			14-15				17-18			03-04		
NEW ISO/IEC 27001 Lead Implementer Training Course	**Register**	5.00	35,000		20-24				19-23				09-13		
NEW CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor Training Course (PR320)	**Register**	5.00	55,000	23-27			24-28		26-30			25-29	16-20		
NEW ISO/IEC 27001 Internal Auditor Training Course	**Register**	2.00	15,500	19-20			20-21				17-18			13-14	
ISO/IEC 27005:2018 Information Security Risk Management Training Course	**Register**	2.00	12,500					15-16				11-12		27-28	
ISO/IEC 27002:2022 Information Security Controls Implementation Training Course	**Register**	2.00	14,000		13-14				17-18	19-20		13-14			11-12
ISO/IEC 27002:2022 Implementing the Changes Training Course	**Register**	1.00	9,000	27				22			15				

ISO/IEC 20000-1 IT SERVICE MANAGEMENT SYSTEM															
Course Title *You may click on the course title to view the online course synopsis*	**Online Booking Links**	**No. of Days**	**Fee per pax (+12% VAT)**	**JAN**	**FEB**	**MAR**	**APR**	**MAY**	**JUNE**	**JULY**	**AUG**	**SEPT**	**OCT**	**NOV**	**DEC**
ISO/IEC 20000-1 IT Service Management System Requirements Training Course	**Register**	1.00	14,000		27	01				24			23		
ISO/IEC 20000-1 IT Service Management System Implementation Training Course	**Register**	2.00	16,000			02-03				25-26			24-25		

ISO/IEC 17025:2017 CALIBRATION LABORATORIES															
Course Title *You may click on the course title to view the online course synopsis*	**Online Booking Links**	**No. of Days**	**Fee per pax (+12% VAT)**	**JAN**	**FEB**	**MAR**	**APR**	**MAY**	**JUNE**	**JULY**	**AUG**	**SEPT**	**OCT**	**NOV**	**DEC**
Laboratory Quality System Requirements Training Course (ISO 17025:2017)	**Register**	1.00	8,500			21			13		14			03	
NEW Laboratory Quality System Implementer Training Course (ISO 17025:2017)	**Register**	2.00	12,500		13-14				14-15		15-16			06-07	
Laboratory Quality System Internal Auditor Training Course (ISO 17025:2017)	**Register**	2.00	14,000			22-23			19-20		22-23			09-10	
Understanding the Guide to the Uncertainty of Measurement	**Register**	2.00	15,000			20-21					17-18				04-05

ISO 22000 FOOD SAFETY MANAGEMENT SYSTEM

Course Title _You may click on the course title to view the online course synopsis_	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
ISO 22000:2018 Food Safety Management Systems - Requirements	**Register**	1.00	8,500			02			13				23		
ISO 22000:2018 Implementation Training Course	**Register**	2.00	12,500						14-15				24-25		
CQI and IRCA Certified ISO 22000:2018 Lead Auditor (Food Safety Management System) Training Course (PR359)	**Register**	5.00	40,000							17-21				13-17	
ISO 22000:2018 Internal Auditor	**Register**	2.00	12,500						19-20				26-27		

FSSC 22000 5TH Edition FOOD SAFETY SYSTEM CERTIFICATION

Course Title _You may click on the course title to view the online course synopsis_	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
Understanding FSSC v5.1 Training Course	**Register**	1.00	8,500		22				16		07			06	
FSSC 22000 v5.1 Implementation Training Course	**Register**	2.00	12,500		23-24			10-11			08-09				
FSSC 22000 Version 5.1 Food Safety Management Systems Auditor/Lead Auditor Training Course	**Register**	5.00	40,000			06-10						25-29			
FSSC 22000 v5.1 Internal Auditor Training Course	**Register**	2.00	15,000		23-24			17-18			14-15				
Guide to Writing a HACCP Plan	**Register**	2.00	12,500			23-24					22-23			07-08	
HACCP Internal Auditing	**Register**	2.00	12,500			27-28							24-25		
Understanding and Improving your Culture of Food Safety Training Course	**Register**	1.00	8,500					08				25		20	
PAS 96:2017 Food Defence (TACCP) Guidance Training Course	**Register**	1.00	9,000				24					26		21	
Protection Against Food Allergen	**Register**	1.00	8,500					09		17					18
Food Fraud Prevention (VACCP)	**Register**	1.00	9,000					10				27			19

BRCGS GLOBAL STANDARD FOR FOOD SAFETY

Course Title _You may click on the course title to view the online course synopsis_	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
BRCGS Global Standard for Food Safety Issue 8 To 9 Conversion for Sites Training	**Register**	2.00	10,000	23-24			19-20			19-20		11-12			
BRCGS Global Standard for Food Safety Issue 9: Sites Training	**Register**	2.00	18,000		14-15						09-10			15-16	
BRCGS Global Standard for Food Safety Issue 9: Auditor Training	**Register**	3.00	30,000		16-17						16-17			22-23	
BRCGS Global Standard for Food Safety Issue 8 to 9 Conversion for Auditors	**Register**	2.00	20,000					14-15				13-14			04-05
BRCGS Global Standard for Food Safety Issue 9: Lead Auditor	**Register**	5.00	60,000			13-17						18-22			11-15

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IATF 16949 AUTOMOTIVE INDUSTRY															
Course Title *You may click on the course title to view the online course synopsis*	**Online Booking Links**	**No. of Days**	**Fee per pax (+12% VAT)**	**JAN**	**FEB**	**MAR**	**APR**	**MAY**	**JUNE**	**JULY**	**AUG**	**SEPT**	**OCT**	**NOV**	**DEC**
IATF 16949:2016 Requirements Training Course	**Register**	2.00	12,500		06-07					12-13			16-17		
IATF 16949:2016 Implementation Training Course	**Register**	3.00	20,000							07-09					
IATF 16949:2016 Lead Auditor Training Course	**Register**	5.00	65,000		20-24		24-28		26-30			25-29			18-22
IATF 16949:2016 Internal Auditor Quality Management Systems Training Course	**Register**	2.00	15,000						24-25						
Automotive Core Tools for Auditors (APQP, PPAP, FMEA , SPC, MSA)	**Register**	2.00	15,000				11-12			26-27		11-12		13-14	
VDA 6.3 Process Audit (3rd Edition, 2016)	**Register**	2.00	15,000		08-09			10-11			03-04			15-16	
AIAG VDA Process Failure Mode Effects Analysis (PFMEA) 1st Edition Training	**Register**	2.00	15,000			20-21						13-14	18-19		
Statistical Process Control (SPC)	**Register**	2.00	14,000				24-25					18-19	20-21		
Measurement System Analysis (MSA)	**Register**	2.00	14,000				26-27				17-18				11-12
Advanced Product Quality Planning (APQP) and Control Plan Methodology Training Course	**Register**	1.00	10,000					15		10					13
Production Part Approval Process (PPAP) Training Course	**Register**	1.00	10,000					16		11					14
Automotive Core Tools for Practitioners (APQP, PPAP, FMEA, SPC, MSA)	**Register**	4.00	35,000					22-25				23-26			

ISO 22301 BUSINESS CONTINUITY MANAGEMENT SYSTEM															
Course Title *You may click on the course title to view the online course synopsis*	**Online Booking Links**	**No. of Days**	**Fee per pax (+12% VAT)**	**JAN**	**FEB**	**MAR**	**APR**	**MAY**	**JUNE**	**JULY**	**AUG**	**SEPT**	**OCT**	**NOV**	**DEC**
ISO 22301:2019 Requirements Training Course	**Register**	1.00	8,500	16				08		14			02		18
ISO 22301:2019 Implementation Training Course	**Register**	2.00	12,500	17-18					06-07		11-12				19-20
CQI and IRCA Certified ISO 22301:2019 Lead Auditor Training Course (PR363)	**Register**	5.00	55,000			13-17				24-28				13-17	
ISO 22301:2019 Internal Auditor Training Course	**Register**	2.00	15,500		07-08					21-22		13-14			
ISO 22301:2019 Lead Implementer Training Course	**Register**	5.00	35,000			20-24				17-22				06-10	
Guidelines for Supply Chain Aspects of Business Continuity Training Course (ISO/TS 22318:2015)	**Register**	1.00	9,000					15				11			
Pandemic Preparedness and Business Continuity Training Course	**Register**	1.00	9,000					16				12			
Business Impact Assessment and Risk Assessment Training Course	**Register**	2.00	14,000			06-07				24-25				20-21	
Business Continuity Plans (BCP) Principles and Practices Training Course	**Register**	1.00	9,000			08				21		11		22	
Crisis Management Training Course	**Register**	1.00	9,000	24			13			26		12			21
Crisis Communication	**Register**	1.00	9,000				09				14		03		22

ISO 31000 BUSINESS RISK MANAGEMENT

Course Title *You may click on the course title to view the online course synopsis*	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
Business Risk Management Using ISO 31000:2018 Framework	**Register**	2.00	14,000	25-26				22-23					04-05		
Operational Risk Management	**Register**	2.00	12,500					24-25					09-10		
Strategic Risk Management	**Register**	2.00	12,500						08-09					22-23	
Risk Management Techniques	**Register**	2.00	15,000						13-14					20-21	

REMOTE AUDITING

Course Title *You may click on the course title to view the online course synopsis*	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
Remote Auditing Training Course	**Register**	0.50	5,000		17				01		15			24	

PERFORMANCE MANAGEMENT

Course Title *You may click on the course title to view the online course synopsis*	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
Balance Scorecard	**Register**	2.00	14,000		13-14					24-25			16-17		13-14
Developing & Managing Key Performance Indicators (KPIs)	**Register**	2.00	14,000			23-24					07-08		18-19		11-12

PROCESS IMPROVEMENT

Course Title *You may click on the course title to view the online course synopsis*	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
An Effective Calibration System	**Register**	2.00	15,000	16-17				17-18		26-27				16-17	
Problem Solving with Seven Quality Control (7QC) Tools Training Course	**Register**	2.00	14,000	18-19				29-30			09-10				
Business Process Improvement Through 7 Management Tools	**Register**	2.00	15,000	18-19				29-30				21-22			
Process Improvement Introduction	**Register**	1.00	9,000				18				16		20		04
Process Improvement: Practitioner Training Course	**Register**	3.00	20,000						13-15			23-25			
Process Improvement: Auditor Training Course	**Register**	2.00	15,000				19-20				22-23		30-31		05-06
8-Discipline (8D) Team Oriented Problem Solving Techniques	**Register**	2.00	14,000	24-25			11-12				24-25				18-19
Practical Design of Experiment (DOE) with MiniTab Software	**Register**	2.00	15,000		13-14				06-07	20-21			30-31		21-22
Fundamentals Of Acceptance Sampling Training Course	**Register**	1.00	10,000		27				05			20			
Effective Root Cause Analysis (RCA) Training Course	**Register**	2.00	14,000				16-17				24-25		26-27		06-07
Process Mapping Toolbox Towards Excellence	**Register**	2.00	14,000			27-28					24-25			20-21	
Effective Project Management	**Register**	2.00	15,000			30-31					26-27			27-28	

PEOPLE MANAGEMENT - PEOPLE SKILLS / PEOPLE SOLUTIONS

Course Title *You may click on the course title to view the online course synopsis*	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
Managing Competency-Based Training for non-HR	**Register**	2.00	15,000			30-31					24-25				
Training Excellence: Train the Trainer	**Register**	3.00	20,000	18-20					13-15	24-26				27-29	
Designing and Managing Training Evaluation	**Register**	2.00	14,000				11-12			27-28					
Impressive Presentation Skills	**Register**	2.00	14,000							27-28					

ISO 37001:2016 ANTI-BRIBERY MANAGEMENT

Course Title *You may click on the course title to view the online course synopsis*	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
ISO 37001:2016 Anti-bribery Management System Requirements Training Course	**Register**	1.00	12,000		14					19			11		
ISO 37001:2016 Anti-bribery Management System Implementing Training Course	**Register**	2.00	16,000		16-17						09-10			15-16	
ISO 37001:2016 Anti-bribery Management Systems Internal Auditor Training Course	**Register**	2.00	16,000			14-15					16-17			22-23	

SIX SIGMA

Course Title *You may click on the course title to view the online course synopsis*	Online Booking Links	No. of Days	Fee per pax (+12% VAT)	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
Basic Understanding of Six Sigma	**Register**	1.00	12,000	27							16				
Six Sigma Yellow Belt (SSYB)	**Register**	2.00	28,000		01-02						22-23				
Certified Six Sigma Green Belt (SSGB)	**Register**	6.00	70,000	P1: 15-17	P2: 13-15					P1: 17-19	P2: 16-18				
Certified Six Sigma Black Belt (SSBB) (4 Phases)	**Register**	14.00	150,000	P1: 15-17	P2: 13-15		P3: 17-20	P4: 15-18		P1: 17-19	P2: 16-18	P3: 18-21	P4: 23-26		
Upgrading to Certified Six Sigma Black Belt (SSBB)	**Register**	8.00	90,000				P1: 17-20	P2: 15-18			P1: 18-21		P2: 23-26		
Certified Design for Six Sigma Green Belt (2 Phases)	**Register**	8.00	90,000						P1: 13-16	P2: 17-20					

LEAN SIGMA															
Course Title *You may click on the course title to view the online course synopsis*	**Online Booking Links**	**No. of Days**	**Fee per pax (+12% VAT)**	**JAN**	**FEB**	**MAR**	**APR**	**MAY**	**JUNE**	**JULY**	**AUG**	**SEPT**	**OCT**	**NOV**	**DEC**
Lean Sigma White Belt (LSWB)	**Register**	1.00	15,000	27						31					11
Lean Sigma Yellow Belt (LSYB)	**Register**	2.00	30,000		01-02						05-06				12-13
Certified Lean Sigma Green Belt (LSGB)	**Register**	9.00	95,000				P1: 24-28	P2: 22-25		P1: 07-11	P2: 11-14				
Certified Lean Sigma Black Belt (LSBB)	**Register**	18.00	180,000				P1: 24-28	P2: 22-25	P3: 19-23	P4: 24-27	P1: 07-11	P2: 11-14	P3: 16-20	P4: 20-23	
Upgrading to Certified Lean Sigma Black Belt (LSBB)	**Register**	9.00	95,000						P1: 19-23	P2: 24-27			P1: 16-20	P2: 20-23	

LEAN															
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Basic Understanding of Lean & Value Stream Mapping (VSM)	**Register**	2.00	18,000	26-27				10-11			24-25				
Certified Lean Practitioner	**Register**	5.00	60,000				17-21				14-18				
Certified Lean Expert	**Register**	10.00	100,000				F1: 17-21	F2: 15-19			F1: 14-18	F2: 11-15			
Certified Lean Master	**Register**	15.00	160,000				F1: 17-21	F2: 15-19	F3: 19-23		F1: 14-18	F2: 11-15	F3: 16-20		
Upgrading To Certified Lean Master	**Register**	5.00	80,000						19-23				16-20		
Total Productive Maintenance (TPM) : Key To Production Effectiveness	**Register**	1.00	12,000	26								15			20
An Introduction To Lean Warehousing	**Register**	2.00	20,000		27-28				21-22			26-27	26-27		
Implementation of 5S Practices	**Register**	2.00	18,000			27-28				17-18		28-29			18-19
Internal Auditing of 5S Practices	**Register**	2.00	18,000							20-21					20-21
Advanced Pull Manufacturing With Heijunka	**Register**	2.00	20,000		27-28				21-22			28-29			
Zero Defect Through Poka Yoke	**Register**	1.00	12,000			29						25			
Overall Equipment Effectiveness (OEE) Explained	**Register**	1.00	12,000			22				28		26			
Kaizen Implementation	**Register**	1.00	12,000					12				27		09	

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Our clients range from top global brands to small ambitious businesses. Our people have understood their challenges and see the opportunities to share learnings. We talk with, and listen to clients every day, via our 'Voice of the Customer' survey. We ask them what they want and how satisfied they are with our products and services, so that we make sure we are meeting their expectations and giving them the opportunity to tell us their thoughts.