

## Connected Learning Live (CLL)

Virtual Classroom. Expert Tutors. New Learning

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All BSI online training courses delivered in a live virtual classroom with an expert BSI tutor. Courses are delivered via Connected Learning Live - live streaming via Adobe Connect.

You'll have digital, searchable course materials to refer to during and after the course.

| Course  | Links                                     | Days | Fees (RM) | Oct                                  | Nov                 | Dec                  |
|---|---|------|-----------|--------------------------------------|---------------------|----------------------|
| <b>Awareness Courses</b>  |   |      |           |                                      |                     |                      |
| Note: *denotes morning class, 8:30am – 12:30pm; **denotes afternoon class, 2.00pm – 6.00pm. |   |      |           |                                      |                     |                      |
| ISO 9001:2015 QMS Awareness*  | <a href="#">Info</a> <a href="#">Book</a> | 0.5  | 199       | 23                                   | 23                  | 23                   |
| ISO 45001:2018 OHS Awareness*   | <a href="#">Info</a> <a href="#">Book</a> | 0.5  | 199       | 16                                   | 13                  | 14                   |
| ISO 22301:2019 Business Continuity Awareness*   | <a href="#">Info</a> <a href="#">Book</a> | 0.5  | 299       | 2                                    | 6                   | 4                    |
| ISO 37001:2016 Anti-Bribery Awareness*  | <a href="#">Info</a> <a href="#">Book</a> | 0.5  | 299       | 16                                   | 20                  | 18                   |
| ISO 14001:2015 EMS Awareness**  | <a href="#">Info</a> <a href="#">Book</a> | 0.5  | 199       | 16                                   | 13                  | 14                   |
| IATF 16949:2016 Automotive QMS Awareness**  | <a href="#">Info</a> <a href="#">Book</a> | 0.5  | 299       | 23                                   | 23                  | 23                   |
| ISO 27001:2013 ISMS Awareness **  | <a href="#">Info</a> <a href="#">Book</a> | 0.5  | 299       | 2                                    | 6                   | 4                    |
| <b>Lead Auditor Courses</b>   |   |      |           |                                      |                     |                      |
| <b>CQI &amp; IRCA Certified</b> ISO 9001:2015 Lead Auditor                                  | <a href="#">Info</a> <a href="#">Book</a> | 5    | 3,900     | 12,13,15,16<br>19(Exam)              | 16-20, 23-27 (AM)   | 14,15,17,18 21(Exam) |
| <b>CQI &amp; IRCA Certified</b> 14001:2015 Lead Auditor                                     | <a href="#">Info</a> <a href="#">Book</a> | 5    | 3,900     | 19,20,22,23 26(Exam)                 | 16-20, 23-27 (PM)   | 3,4,7,8 9(Exam)      |
| <b>CQI &amp; IRCA Certified</b> ISO 45001:2018 Lead Auditor                                 | <a href="#">Info</a> <a href="#">Book</a> | 5    | 4,200     | 19-23(AM),<br>26-28(PM),<br>5-6 (AM) | 9,10,12,13 16(Exam) | 3,4,7,8 9(Exam)      |
| <b>CQI &amp; IRCA Certified</b> ISO 22301:2019 Lead Auditor                                 | <a href="#">Info</a> <a href="#">Book</a> | 5    | 6,700     | 19,20,22,23 26(Exam)                 |                     | 7,8,10,11 14(Exam)   |
| <b>CQI &amp; IRCA Certified</b> ISO 13485:2016 Lead Auditor                                 | <a href="#">Info</a> <a href="#">Book</a> | 5    | 6,000     | 19,20,22,23 26(Exam)                 |                     | 14,15,17,18 21(Exam) |
| <b>CQI &amp; IRCA Certified</b> ISO/IEC 27001:2013 Lead Auditor                             | <a href="#">Info</a> <a href="#">Book</a> | 5    | 6,700     |                                      | 9-13,16-20 (AM)     |                      |
| <b>CQI &amp; IRCA Certified</b> ISO/IEC 20000-1:2018 Lead Auditor                           | <a href="#">Info</a> <a href="#">Book</a> | 5    | 7,200     | 12,13,15,16 19(Exam)                 | 9-13,16-20 (PM)     |                      |
| <b>CQI &amp; IRCA Certified</b> ISO 22000:2018 Lead Auditor                                 | <a href="#">Info</a> <a href="#">Book</a> | 5    | 4,400     |                                      | 2,4-6,16            |                      |
| <b>FSSC 22000 v5</b> Safety Management System Lead Auditor                                  | <a href="#">Info</a> <a href="#">Book</a> | 5    | 5,800     | 12,13,15,16 19(Exam)                 |                     | 7,8,10,11 14(Exam)   |
| <b>CQI &amp; IRCA Certified</b> ISO 50001:2018 Lead Auditor                                 | <a href="#">Info</a> <a href="#">Book</a> | 5    | 5,300     |                                      | 2,3,5,6 11(Exam)    |                      |
| <b>BSI Certified</b> IATF 16949:2016 Lead Auditor   | <a href="#">Info</a> <a href="#">Book</a> | 5    | 6,000     | 12,13,15,16 19(Exam)                 |                     | 7,8,10,11 14(Exam)   |
| <b>PROBITAS</b> AS/EN/JISQ 9100:2016 Lead Auditor   | <a href="#">Info</a> <a href="#">Book</a> | 5    | 7,800     | 19,20,22,23 26(Exam)                 |                     |                      |

| Course  | Links                                     | Days | Fees (RM) | Oct   | Nov              | Dec   |
|---|---|------|-----------|-------|------------------|-------|
| <b>BRCGS Global Standard</b> For Food Safety Issue 8: Lead Auditor    | <a href="#">Info</a> <a href="#">Book</a> | 5    | 7,200     |       | 23-27            |       |
| <b>Lead Implementer Courses</b>                                       |   |      |           |       |                  |       |
| ISO 9001:2015 Lead Implementer  | <a href="#">Info</a> <a href="#">Book</a> | 5    | 3,100     |       | 2-6              |       |
| ISO 14001:2015 Lead Implementer                                       | <a href="#">Info</a> <a href="#">Book</a> | 5    | 3,300     |       | 2-6              |       |
| ISO 45001:2018 Lead Implementer                                       | <a href="#">Info</a> <a href="#">Book</a> | 5    | 4,200     | 19-23 |                  | 7-11  |
| ISO 22301:2019 Lead Implementer                                       | <a href="#">Info</a> <a href="#">Book</a> | 5    | 5,500     | 12-16 | 23-27, 30-4 (AM) | 7-11  |
| ISO/IEC 27001:2013 Lead Implementer                                   | <a href="#">Info</a> <a href="#">Book</a> | 5    | 6,000     | 12-16 |                  |       |
| ISO/IEC 20000-1:2018 Lead Implementer                                 | <a href="#">Info</a> <a href="#">Book</a> | 5    | 5,500     |       |                  |       |
| <b>Quality Management – ISO 9001</b>                                  |   |      |           |       |                  |       |
| ISO 9001:2015 Requirements <b>Online exam*</b>                        | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     | 5-6   | 5-6              | 7-8   |
| ISO 9001:2015 Implementation <b>Online exam*</b>                      | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |       | 19-20            |       |
| ISO 9001:2015 Internal Auditor <b>Online exam*</b>                    | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     | 14-15 | 9-12 (AM)        | 14-15 |
| ISO 9001:2015 Strategic Approach to Risk-based Thinking               | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     | 26-27 |                  | 14-15 |
| Supplier Auditing Training  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |       | 2-3              |       |
| <b>Automotive – IATF 16949</b>  |   |      |           |       |                  |       |
| IATF 16949:2016 Requirements  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |       | 4-5              |       |
| IATF 16949:2016 Implementation  | <a href="#">Info</a> <a href="#">Book</a> | 3    | 1,900     |       | 18-20            |       |
| IATF 16949:2016 Internal Auditor                                      | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     | 19-20 |                  | 21-22 |
| Total Productive Maintenance (TPM) for IATF 16949:2016                | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       |                  | 7     |
| Automotive Core Tools for Auditors (APQP, PPAP, FMEA, SPC, MSA)       | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |       | 16-17            |       |
| AIAG-VDA Failure Mode and Effect Analysis (DFMEA & PFMEA) (Version 1) | <a href="#">Info</a> <a href="#">Book</a> | 3    | 1,900     |       |                  | 7-9   |

| Course  | Links                                     | Days | Fees (RM) | Oct | Nov   | Dec   |
|---|---|------|-----------|-----|-------|-------|
| Statistical Process Control (SPC)                                     | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |     | 2-3   |       |
| Measurement System Analysis (MSA)                                     | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |     | 25-26 |       |
| Advanced Product Quality Planning (APQP) and Control Plan Methodology | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       | 26  |       | 14    |
| Production Part Approval Process (PPAP)                               | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       | 27  |       | 15    |
| VDA 6. Process Audit Introduction                                     | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,000     |     | 2-3   |       |
| <b>Aerospace – AS/EN/JISQ 9100</b>                                    |   |      |           |     |       |       |
| AS/EN/JISQ 9100:2016 Requirements                                     | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,600     |     | 5-6   |       |
| AS/EN/JISQ 9100:2016 Implementation                                   | <a href="#">Info</a> <a href="#">Book</a> | 3    | 3,600     |     | 23-25 |       |
| AS/EN/JISQ 9100:2016 Internal Auditor                                 | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,600     |     |       | 7-8   |
| <b>Occupational Health &amp; Safety – ISO 45001</b>                   |   |      |           |     |       |       |
| <b>CQI &amp; IRCA Certified</b> ISO 45001:2018 Auditor Migration      | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,700     |     |       | 1-2   |
| ISO 45001:2018 Requirements <b>Online exam*</b>                       | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     | 5-6 |       | 1-2   |
| ISO 45001:2018 Implementation <b>Online exam*</b>                     | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     | 7-8 |       | 16-17 |
| ISO 45001:2018 Internal Auditor <b>Online exam*</b>                   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |     | 17-18 |       |
| ISO 45001:2018 Strategic Approach to Risk-Based Thinking              | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |     | 4-5   |       |
| Malaysian OHS Laws Interpretation & Application<br>-Free Law Book     | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |     | 25    |       |
| <b>Business Continuity – ISO 22301</b>                                |   |      |           |     |       |       |
| ISO 22301:2019 Requirements   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,400     |     | 18    |       |
| ISO 22301:2019 Transition   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,400     | 1   |       | 1     |
| ISO 22301:2019 Implementation   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,600     |     | 19-20 |       |
| ISO 22301:2019 Internal Auditor                                       | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,600     | 6-7 |       | 3-4   |
| Business Continuity Plans (BCP) Principles and Practices              | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,400     |     | 11    |       |
| Business Impact Analysis  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,400     | 5   | 30    |       |

Course dates may subject to change due to unforeseen circumstances. Do contact us prior to enrolment. Fees will subject to 6% SST.  
**T: 603 9212 9638 (Kuala Lumpur) | 607 276 3506 (Johor Bahru) | 604 227 9651 (Penang) | 6082 232 003 (Kuching)**  
**E: <mailto:info.malaysia@bsigroup.com> | W: [bsigroup.com.my/training](http://bsigroup.com.my/training)**

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| Course   | Links                                     | Days | Fees (RM) | Oct   | Nov   | Dec   |
|--|---|------|-----------|-------|-------|-------|
| Crisis Management  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,400     |       | 26    |       |
| Guideline on People Aspects of Business Continuity ISO/TS 22330:2018         | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,200     |       | 25    |       |
| Guideline on Supply Chain Aspects of Business Continuity (ISO/TS 22318:2018) | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,200     | 26    |       | 22    |
| Pandemic Preparedness and Business Continuity                                | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,200     | 27    |       | 23    |
| <b>Risk Management – ISO 31000</b>   |   |      |           |       |       |       |
| ISO 31000:2018 Introduction  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,200     | 5     |       | 1     |
| ISO 31000:2018 Implementation  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,600     |       | 19-20 |       |
| <b>Anti-Bribery – ISO 37001</b>  |   |      |           |       |       |       |
| ISO 37001:2016 Best Practice Programme                                       | <a href="#">Info</a> <a href="#">Book</a> | 5    | 5,500     |       |       |       |
| ISO 37001:2016 Requirements  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,200     |       | 5     |       |
| ISO 37001:2016 Implementation  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,400     | 22-23 |       | 21-22 |
| ISO 37001:2016 Internal Auditor  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,400     | 13-14 |       | 16-17 |
| <b>Medical Device – ISO 13485</b>  |   |      |           |       |       |       |
| ISO 13485:2016 Clause by Clause <b>Online exam*</b>                          | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,700     | 5-6   |       | 2-3   |
| ISO 13485:2016 Implementation <b>Online exam*</b>                            | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,700     |       | 5-6   |       |
| ISO 13485:2016 Internal Auditor <b>Online exam*</b>                          | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,700     |       | 11-12 |       |
| <b>Medical Device – Regulation and Best Practices</b>                        |   |      |           |       |       |       |
| Medical Device Single Audit Program (MDSAP) Fundamentals and Readiness       | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,300     | 14-15 |       | 2-3   |
| ISO 14971 Risk Management for Medical Devices: Requirements                  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,500     | 12    |       | 7     |
| Understanding of FDA 21 CFR Part 820 Quality System Regulation               | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,700     |       |       | 7-8   |
| Requirements of the Medical Device Regulation 2017/745 (MDR)                 | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,300     |       | 5-6   |       |

| Course  | Links                                     | Days | Fees (RM) | Oct   | Nov   | Dec   |
|---|---|------|-----------|-------|-------|-------|
| Implementation of the Medical Device Regulation 2017/745 (MDR) for CE Marking | <a href="#">Info</a> <a href="#">Book</a> | 3    | 3,700     | 14-16 |       | 28-30 |
| <b>Information Security – ISO/IEC 27001</b>                                   |   |      |           |       |       |       |
| ISO/IEC 27001:2013 Requirements <b>Online exam*</b>                           | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,400     |       | 2     |       |
| ISO/IEC 27001:2013 Implementation <b>Online exam*</b>                         | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,000     |       | 3-4   |       |
| ISO/IEC 27001:2013 Internal Auditor <b>Online exam*</b>                       | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,000     | 8-9   |       |       |
| ISO/IEC 27002:2013 Information Security Controls Implementation               | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,000     |       |       |       |
| ISO/IEC 27005:2018 Information Security Risk Management                       | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,400     |       |       |       |
| <b>Privacy Information – ISO/IEC 27701</b>                                    |   |      |           |       |       |       |
| ISO/IEC 27701:2019 Requirements   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,400     |       |       |       |
| ISO/IEC 27701:2019 Implementation   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,000     |       |       |       |
| ISO/IEC 27701:2019 Internal Auditor   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,000     | 12-13 |       |       |
| <b>Information Technology – ISO/IEC 20000</b>                                 |   |      |           |       |       |       |
| <b>CQI &amp; IRCA Certified</b> ISO/IEC 20000-1:2018 Auditor Transition       | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,400     |       |       |       |
| ISO/IEC 20000-1:2018 Requirements   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,500     |       |       |       |
| ISO/IEC 20000-1:2018 Implementation   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,000     |       |       |       |
| ISO/IEC 20000-1:2018 Implementing Changes                                     | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,400     |       |       |       |
| ISO/IEC 20000-1:2018 Transition   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,400     | 12    |       |       |
| ISO/IEC 20000-1:2018 Internal Auditor   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,000     | 26-27 |       |       |
| <b>Food Safety Standards</b>  |   |      |           |       |       |       |
| <b>FSSC 22000</b>   |   |      |           |       |       |       |
| Understanding FSSC 22000 v5   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,100     | 7     |       | 1     |
| FSSC 22000 v5 Implementation  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,200     |       | 12-13 |       |

| Course  | Links                                     | Days | Fees (RM) | Oct   | Nov   | Dec   |
|---|---|------|-----------|-------|-------|-------|
| FSSC 22000 v5 Implementing Changes  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,100     | 27    |       | 4     |
| FSSC 22000 v5 Internal Auditor  | <a href="#">Info</a> <a href="#">Book</a> | 3    | 3,300     |       |       | 14-16 |
| <b>ISO 22000</b>  |   |      |           |       |       |       |
| <b>CQI &amp; IRCA Certified</b> ISO 22000:2018 Auditor Transition                                       | <a href="#">Info</a> <a href="#">Book</a> | 2    | 3,800     |       |       | 21-22 |
| ISO 22000:2018 Requirements   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       | 2     |       |
| ISO 22000:2018 Transition   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       | 5     |       | 7     |
| ISO 22000:2018 Implementation   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,500     |       | 11-12 |       |
| ISO 22000:2018 Strategic Approach to Risk-Based Thinking  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       | 12    |       |       |
| ISO 22000:2018 Internal Auditor   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,500     |       | 9-10  |       |
| <b>MS 1480</b>  |   |      |           |       |       |       |
| Introduction to MS 1480:2019 Food Safety According to HACCP System                                      | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,500     |       | 11-12 |       |
| MS 1480:2019 Internal Auditor   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,500     |       |       | 14-15 |
| <b>BRCGS Global Standards</b>   |   |      |           |       |       |       |
| <b>BRCGS Global Standard</b> for Food Safety Issue 8: Lead Auditor                                      | <a href="#">Info</a> <a href="#">Book</a> | 5    | 7,000     |       | 23-27 |       |
| <b>BRCGS Global Standard</b> for Food Safety Issue 8: Sites Training                                    | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,400     | 12-13 |       |       |
| <b>BRCGS Global Standard</b> for Food Safety Issue 8: Auditor Training                                  | <a href="#">Info</a> <a href="#">Book</a> | 3    | 3,600     | 12-14 |       |       |
| <b>BRCGS Global Standard</b> for Storage & Distribution Issue 3: Understanding the Requirements         | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,200     |       | 19    |       |
| <b>BRCGS Global Standard</b> for Storage & Distribution Issue 3: Auditor Training                       | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,400     |       |       | 1-2   |
| <b>Food Safety Best Practices</b>   |   |      |           |       |       |       |
| <b>FSPCA</b> Preventive Controls for Human Food   | <a href="#">Info</a> <a href="#">Book</a> | 3    | 5,000     | 26-28 |       |       |
| BSI Catering Food Safety Certification  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       | 19    |       |
| Introduction to ISO/TS 22002-1:2009 Prerequisite Programmes On Food Safety - Part 1: Food Manufacturing | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       | 16    |       |

| Course   | Links                                     | Days | Fees (RM) | Oct   | Nov       | Dec   |
|--|---|------|-----------|-------|-----------|-------|
| HACCP Plans and GMP Implementation   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     | 22-23 |           |       |
| Hazard Analysis Critical Control Points (HACCP)  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       |           |       |
| Good Manufacturing Practice (GMP)  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       |           |       |
| Root Cause Analysis in the Food Industry   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       |           |       |
| PAS 96:2017 Food Defence (TACCP) Guidance  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,200     | 9     |           |       |
| Food Fraud Prevention (VACCP)  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,200     |       | 13        |       |
| Protection Against Food Allergen   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       | 23    |           |       |
| Effective Foreign Matter Management in the Food Industry                                   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       |           | 11    |
| Understanding and Improving your Culture of Food Safety                                    | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,000     |       |           | 21    |
| <b>Environment – ISO 14001</b>   |   |      |           |       |           |       |
| <b>CQI &amp; IRCA Certified</b> ISO 14001:2015 Auditor Transition                          | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,000     |       |           |       |
| ISO 14001:2015 Requirements <b>Online exam*</b>  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     | 8-9   |           |       |
| ISO 14001:2015 Implementation <b>Online exam*</b>  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |       |           | 21-22 |
| ISO 14001:2015 Internal Auditor <b>Online exam*</b>  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     | 15-16 | 9-12 (PM) |       |
| ISO 14001:2015 Strategic Approach to Risk-based Thinking                                   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |       | 26-27     |       |
| Malaysian Environmental Laws Interpretation & Application<br><a href="#">Free Law Book</a> | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       | 5-6 (AM)  |       |
| Practical Environmental Aspect Determination<br>(Based on ISO 14001:2015)                  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       |           | 7     |
| Scheduled Waste Management   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       | 5-6 (PM)  |       |
| <b>Energy – ISO 50001</b>  |   |      |           |       |           |       |
| ISO 50001:2018 Requirements  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,200     | 30    |           |       |
| ISO 50001:2018 Implementation  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,000     |       | 12-13     |       |
| ISO 50001:2018 Internal Auditor  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,000     |       |           | 1-2   |



| Course   | Links                                     | Days | Fees (RM) | Oct   | Nov   | Dec                   |
|--|---|------|-----------|---|---|-----------------------|
| <b>Laboratory – ISO/IEC 17025</b>  |   |      |           |   |   |                       |
| ISO/IEC 17025:2017 Requirements  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 1,100     |   | 2-3 (AM)  |                       |
| ISO/IEC 17025:2017 Implementation  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,000     |   |   |                       |
| ISO/IEC 17025:2017 Internal Auditor  | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,000     |   | 6 & 9,11-12 (AM)  |                       |
| <b>Building Information Modelling (BIM)</b>                                  |   |      |           |   |   |                       |
| BIM Fundamentals <b>Online exam*</b>   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 4,900     |   |   |                       |
| BIM ISO 19650 Part 2: Project Delivery Phase <b>Online exam*</b>             | <a href="#">Info</a> <a href="#">Book</a> | 1    | 2,800     | 5   |   |                       |
| BIM PAS 1192 Part 3: Asset Management <b>Online exam*</b>                    | <a href="#">Info</a> <a href="#">Book</a> | 1    | 2,800     | 6   |   |                       |
| BIM BS 1192 Part 4: Handover Information Exchange <b>Online exam*</b>        | <a href="#">Info</a> <a href="#">Book</a> | 1    | 2,800     | 12  |   |                       |
| BIM PAS 1192 Part 5: Security and BIM <b>Online exam*</b>                    | <a href="#">Info</a> <a href="#">Book</a> | 1    | 2,800     | 13  |   |                       |
| BIM PAS 1192 Part 6: Health and Safety <b>Online exam*</b>                   | <a href="#">Info</a> <a href="#">Book</a> | 1    | 2,800     | 19  |   |                       |
| <b>Performance Improvement (PI) Courses</b>                                  |   |      |           |   |   |                       |
| <b>Process Improvement</b>   |   |      |           |   |   |                       |
| <b>Lean Sigma</b>  |   |      |           |   |   |                       |
| Certified Lean Sigma Green Belt (LSGB)<br>– IASSC certification              | <a href="#">Info</a> <a href="#">Book</a> | 9    | 8,700     | <b>P1:</b> 23-25 Nov  | <b>P2:</b> 16-18 Dec  | <b>P3:</b> 6-8 Jan 21 |
| Certified Lean Sigma Black Belt (LSBB)<br>– IASSC certification              | <a href="#">Info</a> <a href="#">Book</a> | 18   | 15,700    | <b>P1:</b> 23-25 Nov<br><b>P2:</b> 16-18 Dec<br><b>P3:</b> 6-8 Jan 21       | <b>P4:</b> 18-20 Jan 21<br><b>P5:</b> 2-4 Feb 21<br><b>P6:</b> 22-24 Feb 21 |                       |
| Upgrading to Certified Lean Sigma Black Belt (LSBB)<br>– IASSC certification | <a href="#">Info</a> <a href="#">Book</a> | 9    | 9,500     | <b>P1:</b> 18-20 Jan 21<br><b>P2:</b> 2-4 Feb 21<br><b>P3:</b> 22-24 Feb 21 |   |                       |
| Certified Lean Sigma Yellow Belt (LSYB)                                      | <a href="#">Info</a> <a href="#">Book</a> | 3    | 2,700     | 19-21   |   | 8-10                  |
| Understanding of Lean & Six Sigma  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |   | 19  |                       |

Course dates may subject to change due to unforeseen circumstances. Do contact us prior to enrolment. Fees will subject to 6% SST.  
**T: 603 9212 9638 (Kuala Lumpur) | 607 276 3506 (Johor Bahru) | 604 227 9651 (Penang) | 6082 232 003 (Kuching)**  
**E: <mailto:info.malaysia@bsigroup.com> | W: [bsigroup.com.my/training](http://bsigroup.com.my/training)**

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| Course  | Links                                     | Days | Fees (RM) | Oct   | Nov  | Dec                  |
|---|---|------|-----------|---|--|----------------------|
| <b>Six Sigma</b>  |   |      |           |   |  |                      |
| Certified Six Sigma Green Belt (SSGB)                               | <a href="#">Info</a> <a href="#">Book</a> | 6    | 4,600     | <b>P1:</b> 26-27 Oct  | <b>P2:</b> 9-10 Nov  | <b>P3:</b> 18-19 Nov |
| Certified Six Sigma Black Belt (SSBB)                               | <a href="#">Info</a> <a href="#">Book</a> | 14   | 10,400    | <b>P1:</b> 2-3 Sept<br><b>P2:</b> 14-15 Sept<br><b>P3:</b> 28-29 Sept | <b>P4:</b> 12-13 Oct<br><b>P5:</b> 26-27 Oct<br><b>P6:</b> 2-3 Nov | <b>P7:</b> 16-17 Nov |
| Upgrading to Certified Six Sigma Black Belt (SSBB)                  | <a href="#">Info</a> <a href="#">Book</a> | 8    | 6,800     | <b>P1:</b> 5-6 Oct<br><b>P2:</b> 19-20 Oct                            | <b>P3:</b> 2-3 Nov<br><b>P4:</b> 17-18 Nov                         |                      |
| Certified Six Sigma Yellow Belt (SSYB)                              | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,800     | 1-2   |  | 14-15                |
| Understanding of Six Sigma  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |   | 6  |                      |
| <b>Production Control</b>   |   |      |           |   |  |                      |
| Zero Defect Through Poka Yoke                                       | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |   | 11   |                      |
| Total Productive Maintenance (TPM): Key to Production Effectiveness | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       | 12  |  |                      |
| Quick Changeover for Operational Flexibility & Responsiveness       | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |   | 17   |                      |
| Overall Equipment Effectiveness (OEE) Explained                     | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       | 27  |  | 10                   |
| An Effective Calibration System                                     | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |   | 23-24  |                      |
| Value Stream Map  | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       | 27  |  | 3                    |
| Kaizen Implementation*  | <a href="#">Info</a> <a href="#">Book</a> | 0.5  | 500       | 28  |  | 16                   |
| Effective transactions with Lean Office **                          | <a href="#">Info</a> <a href="#">Book</a> | 0.5  | 299       |   | 18   |                      |
| Process Mapping Toolbox Towards Excellence                          | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     |   | 19-20  |                      |
| 5S Principles and Implementation                                    | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,400     | 7-8   |  | 8-9                  |
| <b>Problem Solving</b>  |   |      |           |   |  |                      |
| Problem Solving through 7QC Tools Made Easy                         | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,600     | 20-21   |  | 21-22                |

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| Course   | Links                                     | Days | Fees (RM) | Oct   | Nov       | Dec   |
|--|---|------|-----------|-------|-----------|-------|
| 8-Discipline (8D) Team Oriented Problem Solving Techniques | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,600     | 1-2   |           | 21-22 |
| Effective Root Cause Analysis (RCA)                        | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,600     | 14-15 | 9-12 (AM) | 17-18 |
| <b>Performance Management</b>                              |   |      |           |       |           |       |
| Developing & Managing Key Performance Indicators (KPI)     | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,600     | 15-16 |           |       |
| <b>People Development</b>                                  |   |      |           |       |           |       |
| Confident Communication                                    | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,800     |       | 16-17     |       |
| Impressive Presentation Skills                             | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,800     |       | 19-20     |       |
| Managing People for Success                                | <a href="#">Info</a> <a href="#">Book</a> | 2    | 2,000     |       |           | 3-4   |
| EI for Workplace   | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,800     |       |           | 7-8   |
| 21st Century Supervisory Skills                            | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,800     | 12-13 |           |       |
| Kemahiran Penyeliaan Abad Ke-21 (BM)                       | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,800     |       | 9-10      |       |
| Improving Personal Effectiveness and Productivity          | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,800     |       | 25-26     |       |
| The Art of Effective Customer Complaints Handling          | <a href="#">Info</a> <a href="#">Book</a> | 2    | 1,800     |       |           | 7-8   |
| Essential Communication Skills for Auditors                | <a href="#">Info</a> <a href="#">Book</a> | 1    | 900       |       |           | 9     |
| Training Excellence: Train the Trainer                     | <a href="#">Info</a> <a href="#">Book</a> | 3    | 2,800     |       | 9-11      |       |

**Remarks:**

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