



...making excellence a habit.™

# RSPO certification with BSI

Building sustainable resilience in the  
palm oil industry



## RSPO certification benefits

Our RSPO (Roundtable on Sustainable Palm Oil) certification increases resilience across many parts of your business.

### 1. Social

- Change in mindset and attitude of staff and workers; better team work
- Better OHS risk management and reduction in workplace accidents
- Improved communication and relationship with workers
- More stable or loyal workforce; lower turnover rate
- Improved communication and engagement with smallholder, local communities and others stakeholders
- Enhanced productivity and well-being of associated smallholders
- Improved community relations though increased consultation and engagement

### 3. Governance

- More systematic documentation and access to information on operational and non-operational aspects, especially legal requirements
- Improved compliance of regulatory requirements
- Better understanding of legal and regulatory requirements
- Improved relationship with local government authorities and regulators
- Better understanding of stakeholder engagement

### 2. Economic

- Better access to international markets
- Price premium for certified sustainable palm oil (CSPO)
- Enhance overall profitability
- Improved operational efficiency and/or productivity
- Creation and use of best management practices (BMPs)
- Increased credibility with financiers for RSPO-certified companies

### 4. Corporate reputation and management

- Improved corporate image and reputation
- P&C (principles and criteria) aligns corporate strategy with the management system

### 5. Environmental

- Reduction in GHG emissions through methane capture in effluent treatment plants
- Greater awareness of the stewardship for high conservation areas
- Better assessment, management and monitoring of wastes and pollution (including domestic wastes)
- Judicious use pesticides and implementation of Integrated Pest Management (IPM)

## Roundtable on Sustainable Palm Oil (RSPO)

Palm oil is amongst the world's most consumed food ingredients and is also one of the most lucrative agriculture crops. Though lucrative, palm oil cultivation is perceived to have some negative impacts. Among them are the displacement of traditional land users, unnecessary deforestation and loss of biodiversity.

To address this concern several stakeholders in the palm oil industry came together to establish the Roundtable on Sustainable Palm Oil (RSPO).

### About RSPO certification

The Roundtable on Sustainable Palm Oil (RSPO) is a global, multi-stakeholder initiative on sustainable palm oil. Members and participants in its activities come from many different backgrounds and include environmental NGOs, banks and investors, growers, processors, manufacturers and retailers of palm oil products and social NGOs. They come from many countries that produce or use palm oil.

The principal objective of RSPO is to "promote the growth and use of sustainable palm oil products through credible global standards and engagement of stakeholders."

To achieve this principal objective, members of the RSPO created the RSPO principles and criteria. The members are required to be compliant with the principles and criteria so that they may publically claim to produce or use 'sustainable palm oil'.

Source : [www.rspo.org](http://www.rspo.org)

### The RSPO principles and criteria

**Principle 1** - Behave ethically and transparently

**Principle 2** - Operate legally and respect rights

**Principle 3** - Optimise productivity, efficiency, positive impacts and resilience

**General corporate communications**

**Business to business communications**

**Business to consumer communication**

**Module A** – Identity preserved and segregated specific rules

**Module B** – Mass balance specific rules

**Principle 4:** Respect community and human rights and deliver benefits

**Principle 5:** Support smallholder inclusion

**Principle 6:** Respect workers' rights and conditions

**Principle 7:** Protect, conserve and enhance ecosystems and the environment

## How do i get certified?

An RSPO initial assessment is conducted by BSI to verify that the management systems implemented in the palm oil mill and it's supply chain have complied with the seven RSPO principles and criteria. Here is how you can get certified.



### Application form completed and sent to BSI

Applicant must comply with requirement RSPO certification system (visit: [www.rspo.org](http://www.rspo.org) for more information). Sign the proposal and return to BSI.



### Stage 1 audit

Upon completion of stage 1 audit (pre-assessment), BSI will prepare a non-conformance report to help you prepare for the certification audit.



### Public announcement for initial assessment

A public announcement must be posted to your organization's website, the RSPO website and the local BSI website to allow for stakeholder comments. After 30 days your on-site audit will take place.



### Stage 2 audit

Your BSI auditor will use the findings from your audit to produce and the final report. This report is then sent to the RSPO for approval.



### Certification achieved

When the RSPO approves the report submitted by BSI, BSI will issue a certificate that is valid for five years. During that time your BSI auditor will conduct yearly surveillance audits to confirm your organization is still in compliance.

# RSPO supply chain certification

There are four certifiable RSPO-approved supply chain models that may be applied to your business, with different requirements:

- Identity preserved
- Segregated
- Mass balance
- Book and claim

## RSPO supply chain certification process

Companies who wish to sell products with RSPO claims or use the RSPO trademark on their product(s) need to successfully achieve RSPO supply chain certification.

### Initial assessment evaluation

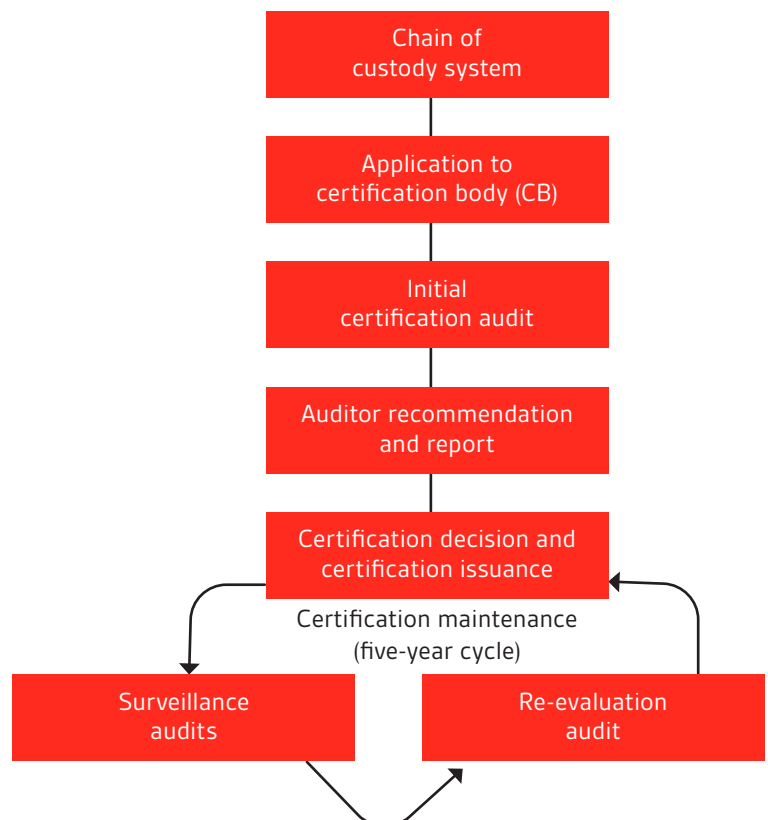
This will normally involve the visit of an auditor who will go through all relevant clauses of the standards to verify that your organization can demonstrate compliance.

### Surveillance

Once the company has achieved certification, it then undergoes an annual audit to verify that it is still operating its chain of custody system correctly and that it can still demonstrate full compliance as with the initial assessment. If your auditor finds areas of non-compliance, a non-conformity report will be raised and your organization will have to make the changes needed to meet comply with the requirements.

### Re-evaluation

At the end of five years the certificate will automatically expire and the company must decide if it wishes to continue with its certification. If the company does want to continue, the re-evaluation audit should take place no less than three months before the expiry date of the certificate - so it is essential to provide plenty of time to deal with any non-conformities or other unforeseen circumstances.



## A simple guide for your RSPO certification journey with BSI

	Understanding		Implementing the solution		Getting certified		Making excellence a habit
Step	Information gathering	Calculating the benefits	Preparing the organization	Putting together a tailored implementation plan	Running the system	Proving it's working	Looking for opportunities for continual improvement
Actions	Understanding the standard, certification and your business requirements	Understanding how adopting RSPO scheme will benefit your business	Train your team, ensure the organization understands the principles and review current business practice	Compare your activity with RSPO Scheme requirements, then prepare a gap analysis report	Review the system to ensure it meets the standard's requirements	BSI will carry out a system and document assessment plus a system effectiveness assessment	Celebrate and promote your certification, then review the systems and processes
BSI services to help you	Your BSI contact BSI website and brochure RSPO scheme subscription services	Your BSI contact RSPO scheme executive briefing	Your BSI contact Project plan template RSPO scheme introduction training Implementation training for RSPO scheme	Your BSI contact Self-assessment checklist RSPO scheme - general guidelines standard BSI gap analysis Implementation training for RSPO scheme	Your BSI contact Internal auditor training for RSPO scheme	BSI certification assessment	BSI certificate in RSPO scheme RSPO scheme registered auditor qualification BSI unique client portal helps you to market your success

### BSI Services Malaysia Sdn Bhd

T: +6 03 9212 9638 (Kuala Lumpur)

+6 07 276 3506 (Johor Bahru)

+6 04 202 3155 (Penang)

+6 082 232 003 (Kuching)

E: [info.malaysia@bsigroup.com](mailto:info.malaysia@bsigroup.com)

W: [bsigroup.com.my](http://bsigroup.com.my)