

3<sup>rd</sup> June 2019

Dear Stakeholders,

**Invitation to comment on MSPO Assessment of Sustainable Palm Oil Cluster (SPOC) C4 Triang.**

Malaysian Palm Oil Board (MPOB) has appointed BSI Services Malaysia Sdn Bhd to conduct MSPO Initial assessment of SPOC C4 Triang. The details of the certification unit is as below:

Estate/Plantation Certification unit			
SPOC Triang			
Estates	Address	GPS Reference	Total Concession (Ha)
SPOC Triang	Sustainable Palm Oil Cluster (SPOC) C4 Triang Cawangan Temerloh Tingkat 2, Bangunan Tabung Haji Temerloh 28000 Temerloh Pahang, Malaysia	3° 27'05.2"N 102° 25'14.2"E	1509.00
<b>Total</b>			1509.00

BSI plans to conduct this Initial assessment from 9<sup>th</sup> – 12<sup>th</sup> July 2019. The assessment will be conducted based on the MS2530-2:2013 – General principles for independent smallholders. A copy of the standard can be obtained at <http://www.msonline.gov.my/catalog.php>. The assessment will cover legal, environment, economical, workers' health and safety, and social aspects as required by Malaysian Sustainable Palm Oil MS2530:2013 Standards. BSI is a leading global provider of management systems assessment and certification, with more than 80,000 certified locations and clients in over 180 countries. BSI accredited to provides independent, third-party MSPO certification.

The BSI Audit Team assigned for this assessment is **Mohamed Fadzli Masran** as Lead Auditor (Environment, HCV, and Social), **Muhamad Naquiddin Mazeli** as Team Member (Best Agriculture Practices at estates, Legal and Internal and External Stakeholder Consultation) and **Valence Shem** (Legal and OHSAS)

In preparation for the assessment, we would like to seek views and opinions from related stakeholders regarding to any issues that is related to this oil palm management which may determine the level of compliance. We would like to seek your views and opinions on the following aspects but not limited to:

- Environment or social aspect
- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Human Rights & child labor protection
- Suggestion for improvement
- Compliance of the management unit

A stakeholder consultation meeting will be arranged during the assessment and the date is stated in above. You are cordially invited to provide your views and opinion during the meeting. Please inform the Scheme Manager if you would like to attend this meeting. The details are provided below.

Alternatively, you can provide your views and opinion through writing. In case your option is to provide us in writing, only comments received within 30 days from the date of this letter will be considered in the Assessment. The following details shall be included for any case we may need to contact you for clarification or follow-up on any issue raised by you.

Name: .....  
Address: .....  
Email: .....  
Phone Number: .....  
Fax Number: .....

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply "IN CONFIDENCE". Please direct your comments, views and opinion to:

**Scheme Manager:**

Mr. Nicholas Cheong  
BSI Services Malaysia Sdn Bhd  
Unit 10-03, Level 10, Tower A  
The Vertical Business Suites  
Bangsar South, No. 8, Jalan Kerinchi  
59200 Kuala Lumpur Malaysia  
Fax : +603-2242 4218  
Email : [Nicholas.Cheong@bsigroup.com](mailto:Nicholas.Cheong@bsigroup.com)

**AND / Auditee:  
OR**

Sustainable Palm Oil Cluster (SPOC) C4 Triang  
Amiratul Azzuwana Aniqah Binti Abdul Rahman  
Research Officer  
Sustainability, Conservation & Certification Unit  
Malaysian Palm Oil Board (MPOB)  
Tel : 603-8769 3945  
Fax : 603-8922 2016  
Email : [amiratul.aniqah@mpob.gov.my](mailto:amiratul.aniqah@mpob.gov.my)

If there is any further complaints, dispute or grievances, please visit <https://www.bsigroup.com/en-MY/our-services/Customer-Feedback-Policy-and-Procedure/> for our available procedures.

Thank you very much for your input.

Your sincerely



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Nicholas Cheong  
Scheme Manager