

### MALAYSIAN SUSTAINABLE PALM OIL INITIAL ASSESSMENT Public Summary Report

#### **BOUSTEAD PLANTATIONS BERHAD**

Head Office:

19th Floor Menara Boustead, 69, Jalan Raja Chulan, 50200 Kuala Lumpur, Malaysia

Certification Unit: Lepan Kabu Estate

Location of Certification Unit: 18000 Kuala Krai, Kelantan, Malaysia

Report prepared by: Hafriazhar Mohd. Mokhtar (Lead Auditor)

Report Number: 3056506

#### Assessment Conducted by:

BSI Services Malaysia Suite 29.01, Level 29, The Gardens North Tower, Mid Valley City, Lingkaran Syed Putra, 59200 Kuala Lumpur Tel +6 03 9212 9638 Fax +603 9212 9639 www.bsigroup.com

### MSPO Public Summary Report Revision 0 (Aug 2017)

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### Section 1: Executive Summary

1.1 Organizational Information and Contact Person					
MPOB License	Lepan Kabu Estate: 616032002000				
Company Name	Boustead Plantations Berhad				
Address	Head Office: 19 <sup>th</sup> Floor Menara Boustead, 69, Jalan Raja Chulan, 50200 Kuala Lumpur, Malaysia Certification unit: Lepan Kabu Estate, 18000 Kuala Krai, Kelantan				
Group name if applicable:	N/A				
Subsidiary of (if applicable)	N/A				
Contact Person Name	Mohd. Yatim Bin Saini / Muhd. Hafiz Mamat				
Website	www.bousteadplantations.com.my	E-mail	lepankabu@gmail.com hafiz.bea@boustead.com.my		
Telephone	+603-2145 2121 Ext. 351	Facsimile	+603-2144 7917		

1.2 Certification Information							
Certificate Number		Estate: MSPO 7152	06				
Issue Date		28/2/2020		Exp	oiry date	27/2/2025	
Scope of Certification	on	Production of Susta	inable Oil Palm	Fru	its		
Stage 1 Date			08-09/07/201	9			
Stage 2 / Initial Ass	essm	ent Visit Date (IAV)	21-22/10/201	9			
Continuous Assessn	nent Visit Date (CAV) 1 N/A		N/A				
Continuous Assessn	nent \	Visit Date (CAV) 2 N/A					
Continuous Assessn	nent \	: Visit Date (CAV) 3 N/A					
Continuous Assessn	ssment Visit Date (CAV) 4 N/A						
<b>Other Certificat</b>	Other Certifications						
Certificate		Standard(s) Certificate Issued by Expiry Da			Expiry Date		
Number							
Nil	N/A				N/A		N/A

1.3 Location of Certification Unit						
Name of the Certification Unit	Site Address	GPS Reference o	f the site office			
(Palm Oil Mill/ Estate/ Smallholder/ Independent Smallholder)		Longitude	Latitude			
Lepan Kabu Estate	Ladang Lepan Kabu, 18000 Kuala Krai, Kelantan	102° 13′ 15.50″ E	05° 28′ 58.08″ N			

#### 1.4 Plantings & Cycle

Estato	Age (Years) - ha				
Estate	0 - 3	4 - 10	11 - 20	21 - 25	26 - 30
Lepan Kabu Estate	344.00	515.20	417.70	573.80	125.10



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Total	344.00	515.20	417.70	573.80	125.10
1.5 FFB Production (Actual) and Projected (tonnage)					
Producer Group	Estimated	1	Actual		recast ) – Dec 2020)
Lepan Kabu Estate	N/A		N/A	18,	,600.00
TOTAL				18,	600.00

1.6 Certified CPO / PK Tonnage					
Mill	Estimated	Actual	Forecast (Jan 2020 – Dec 2020)		
	CPO (OER: %)	CPO (OER: %)	CPO (OER: %)		
Not applicable	N/A	N/A	N/A		
Not applicable	PK (KER: %)	PK (KER: %)	PK (KER: %)		
			N/A		

1.7 Certified Area					
Estate	Total Planted (Mature + Immature) (ha)	HCV (ha)	Infrastructure & Other (ha)	Total Area (ha)	% of Planted
Lepan Kabu Estate	1,975.80	-	39.60	2,015.40	98.04
Total	1,975.80	-	39.60	2,015.40	98.04

#### **1.8** Details of Certification Assessment Scope and Certification Recommendation:

BSI Services Malaysia Sdn Bhd has conducted the Initial Certification Assessment of Lepan Kabu Estate, located in Kuala Krai, Kelantan, Malaysia comprising of a single estate (Lepan Kabu Estate) and infrastructure.

The assessment was conducted onsite to assess the compliance of the certification unit against the MS 2530-3:2013 Part 3: General principles for oil palm plantations and organized smallholder and MSPO Guidance.

The onsite assessment was conducted on 21–22/10/2019.

Based on the assessment result, Lepan Kabu Estate complies with the MS 2530-3:2013 Part 3: General principles for oil palm plantations and organized smallholder and MSPO Guidance and recommended for certification.

#### Section 2: Assessment Process

#### **Certification Body:**

BSI Services Malaysia Suite 29.01, Level 29, The Gardens North Tower, Mid Valley City, Lingkaran Syed Putra, 59200 Kuala Lumpur Tel +6 03 9212 9638 Fax +603 9212 9639 Nicholas Cheong: <u>Nicholas.Cheong@bsigroup.com</u> www.bsigroup.com

BSI is a leading global provider of management systems assessment and certification, with more than 60,000 certified locations and clients in over 100 countries. BSI Standards is the UK's National Standards Body. BSI provides independent, third-party certification of management systems.

#### Assessment Methodology, Programme, Site Visits

This on-site assessment was conducted from 21-22 October 2019. The audit programme is included as Appendix A. The approach to the audit was to treat the Lepan Kabu Estate as a MSPO Certification Unit. A range of environmental and social factors were covered. This includes consideration of topography, palm age, proximity to areas with HBVs, declared conservation areas and local communities. Prior to audit conducted, public consultation was made accordingly; refer <a href="https://www.bsigroup.com/globalassets/localfiles/en-my/mspo/public-notification-2019/mspo-pn-boustead-plantations-lepan-kabu-estate-en.pdf">https://www.bsigroup.com/globalassets/localfiles/en-my/mspo/public-notification-2019/mspo-pn-boustead-plantations-lepan-kabu-estate-en.pdf</a> (earlier assessment date of 20-21 August 2019 was rescheduled to 21-22 October 2019). Another public consultation notification was made accordingly prior to revised date as per following link: <a href="https://www.bsigroup.com/globalassets/localfiles/en-my/mspo/public-notification-2019/mspo-pn-boustead-plantations-lepan-kabu-estate-en-my.pdf">https://www.bsigroup.com/globalassets/localfiles/en-my/mspo/public-notification-2019/mspo-pn-boustead-plantations-lepan-kabu-estate-en.pdf</a> (earlier assessment date of 20-21 August 2019 was rescheduled to 21-22 October 2019). Another public consultation notification was made accordingly prior to revised date as per following link: <a href="https://www.bsigroup.com/globalassets/localfiles/en-my/mspo/public-notification-2019/mspo-pn-boustead-plantations-lepan-kabu-estate-en-my.pdf">https://www.bsigroup.com/globalassets/localfiles/en-my/mspo/public-notification-2019/mspo-pn-boustead-plantations-lepan-kabu-estate-en-my.pdf</a>.

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of staff, workers and their families and external stakeholders, review of documentation and monitoring data. MS 2530-3:2013 and MS 2530-4:2013 were used to guide the collection of information to assess compliance. The comments made by external stakeholders were also taken into account in the assessment.

The estates or smallholders sample were determined based on formula  $S = r\sqrt{n}$  where n is the number of estates while when applicable, the smallholders sample were determined following the MSPO Certification Requirement. The sampling of smallholders were based on the formula  $(r\sqrt{n})$ ; where r is the risk factor (may defers 1, 1.5 and 2 depending on risk), where n is total number of group members. The sampled smallholder listed in Appendix C.

Meetings were held with stakeholders to seek their views on the performance of the company with respect to the MSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and these have been incorporated into the assessment findings.

Structured worker interviews with male and female workers and staff were held in private at the workplace in the estate. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as Appendix B.

The assessment findings for the initial assessment are detailed in Section 4.2.

This report is structured to provide a summary of assessment finding as attached in the Section 3. The assessment was based on random samples and therefore nonconformities may exist that have not been identified.

This report was externally reviewed by MSPO approved Peer Reviewer prior to certification decision by BSI.

## The following table would be used to identify the locations to be audited each year in the 5 year cycle

1. Assessment Program					
Name (Mill / Plantation / Group smallholders)	Year 1 (Certification)	Year 2 (ASA 1)	Year 3 (ASA 2)	Year 4 (ASA 3)	Year 5 (ASA 4)
Lepan Kabu Estate	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Stakeholder Consultation	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	✓

#### Tentative Date of Next Visit: December 1, 2020 - December 2, 2020

#### **Total No. of Mandays: 2 mandays**

#### **BSI Assessment Team:**

#### Hafriazhar Mohd. Mokhtar – Lead Assessor

Hafriazhar Mohd. Mokhtar is a Chemical Engineer by qualification. He has more than five years of direct work experience in the upstream processes of palm oil within the plantation industry. He is a qualified Lead Auditor for CDM, ISO 9001, ISO 14001, ISO 45001 and ISO 50001 and has accumulated more than 1000 audit days throughout his current career as the auditor for multiple disciplines covering Malaysia, Indonesia and Thailand. He has been trained in the RSPO P&C and SCCS standards and recently completed his RSPO P&C Lead Assessor training and has been involved in RSPO audits within Malaysia, Papua New Guinea, Solomon Islands, Gabon, Nigeria and Pakistan. He also completed his MSPO Lead Assessor course since since March 2018 and involved in various assessments covering MSPO Part 2, MSPO Part 3 and MSPO Part 4 as well as MSPO SCCS certifications audit. During assessment, he covered the estate best practices, legal issues, social issues, workers consultation, stakeholder consultation, environmental and occupational safety & health. He is fluent in Bahasa Malaysia and English languages.

#### **Accompanying Persons: Nil**

#### **Section 3: Assessment Findings**

#### 3.1 Details of audit results

This assessment has be assessed using the following MSPO normative requirements. The assessment details are provided in Appendix A.

- □ MSPO MS 2530-2:2013 General Principles for Independent Smallholders
- MSPO MS 2530-3:2013 General Principles for Oil Palm Plantations and Organized Smallholders
- □ MSPO MS 2530-4:2013 General Principles for Palm Oil Mills

#### 3.2 Details of Nonconformities and Opportunity for improvement

The nonconformity is listed below.

During the Certification Assessment there were four (4) major and one (1) minor nonconformities raised. The Lepan Kabu Estate Certification unit submitted Corrective Action Plans for the nonconformity. Corrective action plans with respect to the nonconformity was reviewed by the BSI audit team and accepted.

The implementation of the corrective action plans to address the minor nonconformity will be followed up during the next surveillance assessment. The implementation of the Corrective Actions for the Major Nonconformity(ies) has been verified for it effectiveness and closed accordingly.

Major Nonconformities:					
Ref	Area/Process	Clause			
1840029-201907-M1	MS2530:2011-3 (MSPO Part 3) Boustead Lepan Kabu Estate	4.4.4.1			
Requirements:	An occupational safety and health policy and pla communicated and implemented.	n shall be documented, effectively			
Statement of Nonconformity:	Occupational safety and health plan related to ( (CHRA) was not effectively implemented	Chemical Health Risks Assessment			
Objective Evidence:	<ul> <li>(CHRA) was not effectively implemented</li> <li>Last CHRA assessment was conducted on 13/9/2014 by Occumed Consultancy &amp; Services Sdn Bhd [JKKP IH 127/171-2(08)] which was not according to the DOSH Manual of Recommended Practice on Assessment of the Health Risks Arising From The Use of Chemical Hazardous To Health At The Workplace; 3rd Edition First Reprint 2018 which requires that the reassessment is to be carried out in any of the following condition:</li> <li>a) There has been a significant change in the work that could affect the outcome of the assessment;</li> <li>b) New or improved control measures are implemented where the assessor should be engaged to reassess the exposure and control on the affected work units;</li> <li>c) More than five years have elapsed since the last assessment; or</li> <li>d) Directed by the Director General, Deputy Director General or the Director of</li> </ul>				
Corrections:	CHRA assessment for Lepan Kabu Estate has Mohammad from Medi-Ihsan Occupational and 12/12/2019.				



Root cause analysis:	Reassessment planned prior to external Stage 2 audit was delayed due to cancellation of original Stage 2 audit date by BSI.
Corrective Actions:	To establish due date table to monitor any expiring mandatory report / permit / license.
Assessment Conclusion:	CAP has been accepted and evidence of CAP submitted confirmed that the CAP taken was efficient to address the NC. Hence, Major NC was closed on 30/12/2019

Major Nonconformities:			
Ref	Area/Process	Clause	
1840029-201907-M2	MS2530:2011-3 (MSPO Part 3)	4.5.6.1	
	Boustead Lepan Kabu Estate		
Requirements:	<ul> <li>Information shall be collated that includes both the planted area itself and relevant wider landscape-level considerations (such as wildlife corridors). This information should cover:</li> <li>a) Identification of high biodiversity value habitats, such as rare and threatened ecosystems, that could be significantly affected by the grower(s) activities.</li> <li>b) Conservation status (e.g. The International Union on Conservation of Nature and Natural Resources (IUCN) status on legal protection, population status and habitat requirements of rare, threatened, or endangered species), that could be significantly affected by the grower(s) activities.</li> </ul>		
Statement of Nonconformity:	Information of high biodiversity value habitats and conservation status was not available		
Objective Evidence:	Report High Conservation Value assessment conducted on 30/6/2019 - 3/7/2019 by MEC was not completed and issued to Lepan Kabu Estate yet.		
Corrections:	Estate already receive HCV report from MEC by email on 23/12/2019.		
Root cause analysis:	The estate not follow-up with HCV assessor to get the final report.		
Corrective Actions:	The sustainability department already follow up the report from assessor.		
Assessment Conclusion:	CAP has been accepted and evidence of CAP submitted confirmed that the CAP taken was efficient to address the NC. Hence, Major NC was closed on 30/12/2019		

Major Nonconformities:			
Ref	Ref Area/Process		
1840029-201907-M3	MS2530:2011-3 (MSPO Part 3) Boustead Lepan Kabu Estate	4.5.4.1	
Requirements:	An assessment of all polluting activities shall be conducted, including greenhouse gas emissions, scheduled wastes, solid wastes and effluent.		
Statement of Nonconformity:			

Objective Evidence:	Sighted in replanting field PR19A & 19B (PM 93A & 93B), where replanting works in progress found a potential polluting activities that involved the use of diesel was not fully assessed and controlled by the contractor	
Corrections:	Estate already conduct field assessment of polluting activities and to provide replanting contractor with spill tray/pollution control equipment and listed in the environmental aspect and impact control plan.	
Root cause analysis:	No briefing/training for contractor on polluting activities assessment and control prior to replanting work	
Corrective Actions:	To conduct briefing/training for any contractor on polluting activities assessment and control prior to commencement of work.	
Assessment Conclusion:	CAP has been accepted and evidence of CAP submitted confirmed that the CAP taken was efficient to address the NC. Hence, Major NC was closed on 30/12/2019	

Major Nonconformities:			
Ref	Area/Process	Clause	
1840029-201907-M4	MS2530:2011-3 (MSPO Part 3)	4.4.4.2	
1040029-201907-14	Boustead Lepan Kabu Estate	7.7.7.2	
Requirements:	<ul> <li>The occupational safety and health plan shall cover the following:</li> <li>i) Employees trained in First Aid should be present at all field operations. A First Aid Kit equipped with approved contents should be available at each worksite.</li> </ul>		
Statement of Nonconformity:	No trained employees in First Aid present and First Aid Kit equipped with approved contents was not consistently available at each worksite		
Objective Evidence:	Visit to replanting field PR19A & 19B (PM 93A & 93B), where the person in-charge of replanting contractors work was not trained in First Aid and not equipped with First Aid Kit		
Corrections:	The estate already conducting a First Aid Training to all mandore and increase the number of First Aid Kit		
Root cause analysis:	Limited availability of estate's own trained first aider and first aid kit set		
Corrective Actions:	To train additional own estate's personnel as first aider and to instruct contractor to train their personnel as first aider and provide first aid kit set at work site.		
Assessment Conclusion: CAP has been accepted and evidence of CAP submitted confirmed that the CA taken was efficient to address the NC. Hence, Major NC was closed on 30/12/201			

Major Nonconformities:			
Ref Area/Process		Clause	
1840029-201907-N1	MS2530:2011-3 (MSPO Part 3) Boustead Lepan Kabu Estate	4.4.1.1	
Requirements:	Social impact should be identified and plans are implemented to mitigate the negative impacts and promote the positive ones.		
Statement of Nonconformity:	Social impact was not identified and plans to mitigate were not available		

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Objective Evidence:	SIA report conducted on 30/6/2019 - 3/7/2019 by MEC was not completed and issued to Lepan Kabu Estate yet.	
Corrections:	Estate already receive SIA report from MEC by email on 06/11/2019.	
Root cause analysis:	The estate not follow-up with SIA assessor to get the final report.	
Corrective Actions:	The sustainability department already follow up the report from assessor.	
Assessment Conclusion:	CAP has been accepted and evidence of CAP effectiveness to be verified in the next assessment.	

	Noteworthy Positive Comments		
1	Good implementation of Good Agricultural Practices (GAP)		
2	2 Positives feedbacks from external stakeholders		

#### 3.3 Status of Nonconformities Previously Identified and OFI

Not applicable since this is Initial Assessment.

Major Nonconformities:				
Ref	Area/Process	Clause		
NC ID from eReport	N/A	N/A		
Requirements:	N/A			
Statement of Nonconformity:	N/A			
Objective Evidence:	N/A			
Corrections:	N/A			
Root cause analysis:	N/A			
Corrective Actions:	N/A			
Assessment Conclusion:	N/A			
Stage II Status:	N/A			
	MinorNonconformities:			
Ref	Area/Process	Clause		
NC ID from eReport	N/A	N/A		
Requirements:	N/A	<u>.</u>		
Statement of Nonconformity:	N/A			
Objective Evidence:	N/A			
Correction Action Evidence:	N/A			

Assessment	N/A
Conclusion:	

#### 3.4 Issues Raised by Stakeholders

IS #	Description			
	Feedbacks:			
1	Local Authorities (Pondok Polis Pahi) – no reported case of any issue involving Lepan Jabu Estate and its			
	workers. Estate management having good relationship with the authorities			
	Management Responses:			
	Management always maintain good relationship with stakeholders including the police department.			
	Audit Team Findings:			
	No further issue.			
	Feedbacks:			
2	Vendors & contractors – long service to Boustead for more than 10 years. No issue in pricing and payment.			
	Management Responses:			
	Positive comment noted.			
	Audit Team Findings:			
	No further issue.			
	Feedbacks:			
3	Village representative – having few villagers working with company at the estate. No issue in estate and			
	villagers land boundary.			
	Management Responses:			
	Priorities always given to local communities to fulfil any relevant post vacancy within estate. Periodical			
	consultation made with villagers from time to time.			
	Audit Team Findings:			
	No further issue.			
	Feedbacks:			
4	HA – sufficient medical facilities provided by company to serve employee within estate. No any viral disease			
	case within estate.			
	Management Responses:			
	Workers medical care was provided as per requirement.			
	Audit Team Findings: No further issue			
	Feedbacks:			
5	Smallholder neighbour – estate management always been considerate to allow access for smallholders to			
5	their land crossing through estate area.			
	Management Responses:			
	Estate access were guarded by security personnel and any security matters always reported to the			
	management.			
	Audit Team Findings:			
	No further issue.			
	Feedbacks:			
6	Local & Foreign Workers – no issue in provision of housing and accommodation. PPE always provided by			
•	management. Contract agreements terms and conditions were fully explained by management.			
	Management Responses:			
	Workers conditions are always priority to management.			
	Audit Team Findings:			
	All feedbacks from workers were used as the input to the checklist.			

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#### 3.5 Summary of the Nonconformities and Status

CAR Ref.	CLASS	ISSUED	STATUS
1840029-201907-M1	Major (4.4.4.1-Part 3)	22/10/2019	Closed on 30/12/2019
1840029-201907-M2	Major (4.5.6.1-Part 3)	22/10/2019	Closed on 30/12/2019
1840029-201907-M3	Major (4.5.4.1-Part 3)	22/10/2019	Closed on 30/12/2019
1840029-201907-M4	Major (4.4.4.2-Part 3)	22/10/2019	Closed on 30/12/2019
1840029-201907-N1	Major (4.4.1.1-Part 3)	22/10/2019	"Open"



#### 3.6 Summary of the findings by Principles and Criteria

#### MS 2530-3:2013 Malaysian Sustainable Palm Oil (MSPO) Part 3: General principles for Plantations and Organized Smallholders

Criterion / Indicator		Assessment Findings	Compliance		
4.1 Prin	I.1 Principle 1: Management commitment & responsibility				
Criterio	<b>n 4.1.1 –</b> Malaysian Sustainable Palm Oil (MSPO) Policy				
4.1.1.1	A policy for the implementation of MSPO shall be established. - Major compliance -	The MSPO Policy was established as Boustead Plantations Berhad <i>Polisi Pelaksanaan Dan Komitmen Terhadap Sijil Akuan MSPO</i> and signed by the Senior General Manager of Boustead Plantations Berhad dated on 1/11/2014.	Comply		
4.1.1.2	The policy shall also emphasize commitment to continual improvement. - Major compliance -	The policy has emphasized the commitment towards continual improvement based on the seven (7) principles of MSPO.	Comply		
Criterio	Criterion 4.1.2 – Internal Audit				
4.1.2.1	Internal audit shall be planned and conducted regularly to determine the strong and weak points and potential area for further improvement. - Major compliance -	Based on the Internal Audit Procedure; Issue 1; Date: July 2016; internal audit was planned to be conducted once a year. The latest internal audit was conducted on 3 <sup>rd</sup> - 5 <sup>th</sup> July 2019 by internal auditors among HQ Sustainability personnel. A total of 8 nonconformity were raised during the audit. 7 out of 8 NCs were verified closed by the internal auditors on 18/9/2019. 1 NC still pending on closure planned on FY 2020. Records of internal audit including the report assessed	Comply		



n / Indicator	Assessment Findings	Compliance
	confirmed that the audit able to determine the strong and weak points and potential area for further improvement.	
The internal audit procedures and audit results shall be documented and evaluated, followed by the identification of strengths and root causes of nonconformities, in order to implement the necessary corrective action.	Internal Audit Procedure; Issue 1; Date: July 2016 was established by the management to include audit frequency, audit schedule, audit team, performing audit, audit responsibility and etc. Internal audit shall be carried out once a year.	Comply
- Major compliance -		
Report shall be made available to the management for their review.	All records related to Internal Audit including audit plan, audit checklist and non-conformance report were maintained and available during site	Comply
- Major compliance -	visit. Internal audit records also been reviewed by the top management.	
<b>4.1.3</b> – Management Review		
The management shall periodically review the continuous suitability, adequacy and effectiveness of the requirements for effective implementation of MSPO and decide on any changes, improvement and modification. - Major compliance -	Management review meeting was conducted on 5/7/2019 upon completion of internal audit. Records of Management Review Agenda and Minutes for the meeting shown the review chaired by Boustead Planting Director cum Sustainability Chairman and attended by estate manager as well sustainability personnels of Boustead HQ. The meeting demonstrated review of adequacy and effectivenss of the requirements for effective implementation of MSPO for Lepan Kabu	Comply
	documented and evaluated, followed by the identification of strengths and root causes of nonconformities, in order to implement the necessary corrective action. - Major compliance - Report shall be made available to the management for their review. - Major compliance - 4.1.3 – Management Review The management shall periodically review the continuous suitability, adequacy and effectiveness of the requirements for effective implementation of MSPO and decide on any changes, improvement and modification.	and potential area for further improvement.         The internal audit procedures and audit results shall be documented and evaluated, followed by the identification of strengths and root causes of nonconformities, in order to implement the necessary corrective action.       Internal Audit Procedure; Issue 1; Date: July 2016 was established by the management to include audit frequency, audit schedule, audit team, performing audit, audit responsibility and etc. Internal audit shall be carried out once a year.         - Major compliance -       All records related to Internal Audit including audit plan, audit checklist and non-conformance report were maintained and available during site visit. Internal audit records also been reviewed by the top management.         4.1.3 – Management Review       Management review meeting was conducted on 5/7/2019 upon completion of internal audit. Records of Management Review Agenda and Minutes for the meeting shown the review chaired by Boustead and Minutes for the meeting shown the review chaired by Boustead HQ. The meeting demonstrated review of adequacy and effectiveness of the requirements for the meeting demonstrated review of adequacy and effectiveness of the meeting demonstrated review of adequacy and effectiveness of the requirements for the meeting demonstrated review of adequacy and effectiveness of the requirements for the meeting demonstrated review of adequacy and effectiveness of the requirements for the meeting demonstrated review of adequacy and effectiveness of the requirements for the meeting shown the review chaired by Boustead and Minutes for the meeting shown the review faired by Boustead manager as well sustainability chairman and attended by estate manager as well sustainability chairman and attended by estate manager as well sustainability chairman and attended by estate manager as well sustainability chairman and attend



Criterio	on / Indicator	Assessment Findings	Compliance
Criterio	n 4.1.4 – Continual Improvement		
4.1.4.1	The action plan for continual improvement shall be based on consideration of the main social and environmental impact and opportunities of the company. - Major compliance -	<ul> <li>Action Plan for continual improvement was observed based on consideration of social and environmental impact. Lepan Kabu Estate has taken good measures on action of continual improvement as following:</li> <li>To substitute chemical to cultural and biological practices</li> <li>Buffer zone establishedmet within affected estate field</li> <li>Oil trap (environtment control equipment/pollution control device) for oil/lubricants storage area</li> <li>SIA and HCV assessment by external assessors (by MEC from 1-3 July 2019)</li> <li>Formation of <i>Persatuan Wanita Lepan Kabu</i> (Women Association)</li> </ul>	Comply
4.1.4.2	The company shall establish a system to improve practices in line with new information and techniques or new industry standards and technology (where applicable) that are available and feasible for adoption. - Major compliance -	management including checkroll and material control systems i.e.	Comply
4.1.4.3	An action plan to provide the necessary resources including training, to implement the new techniques or new industry standard or technology (where applicable) shall be	Due to landscaping issue of Lepan Kabu Estate that is 30% hilly and 70% undulating, limited applicability of new industry standards and technology able to be implement. Except for mechanized trailer (tractor) only manual labour operation been implemented.	Comply

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Criterio	on / Indicator	Assessment Findings	Compliance
	established. - Major compliance -		
4.2 Prin	ciple 2: Transparency		
Criterion	4.2.1 – Transparency of information and documents relevant	to MSPO requirements	
4.2.1.1	The management shall communicate the information requested by the relevant stakeholders in the appropriate languages and forms, except those limited by commercial confidentiality or disclosure that could result in negative environmental or social outcomes.	The company has maintained records of request and response, land titles and OSH plans, complaints and grievances records that make available upon request.	Comply
	- Major compliance -		
4.2.1.2	Management documents shall be publicly available, except where this is prevented by commercial confidentiality or where disclosure of information would result in negative environmental or social outcomes.	The company holds copies of each of the management documents that are required to be publicly available. Copies of the document such as documents related to environmental and social issues, waste management plan, records of complaints and grievances were available upon request. All the policies such as Pesticide Use Policy,	Comply
	- Major compliance -	Human Rights Policy and Foreign Workers Policy were publicly availableinthecompany'swebsite: <a href="http://www.bousteadplantations.com.my/sustain">http://www.bousteadplantations.com.my/sustain</a> policy.htmlOthers sustainability practices were also available in the website.	
Criterio	Criterion 4.2.2 – Transparent method of communication and consultation		
4.2.2.1	Procedures shall be established for consultation and communication with the relevant stakeholders.	Boustead Plantations Berhad Lepan Kabu Estate has developed External Communication Procedure Flowchart and Communication	Comply

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Criterio	on / Indicator	Assessment Findings	Compliance
	- Major compliance -	Procedure. The scope of the procedure is to handle communication for internal and external stakeholders. The methods of communication such as formally write in, through phone call, discussion or meeting and etc. The communication is achieved through notice board, meeting minutes, trainings and newspapers. Complaint/ Suggestion Form and the Suggestion Box was implemented in the company.	
4.2.2.2	A management official should be nominated to be responsible for issues related to Indicator 1 at each operating unit. - Minor compliance -	Lepan Kabu Estate has established a Complaint Panel Committee to handle external and internal communication/ complaint in the estate. Appointment letters for the committee team consists of Field Officers, Storekeeper, Estate Hospital Assistant and Mandores dated 7/4/2019 were sighted. Estate Manager and Assistant Manager were the Chairman and Vice Chairman of the committee.	Comply
4.2.2.3	List of stakeholders, records of all consultation and communication and records of action taken in response to input from stakeholders should be properly maintained. - Major compliance -	<ul> <li>Stakeholder list was developed in Lepan Kabu Estate and last updated on July 2019. The list has included government authorities such as DOE, DOSH and BOMBA, contractors and suppliers, local communities and NGOs.</li> <li>External stakeholder meeting was conducted on 26/6/2019 with the relevant stakeholders such as government authorities, contractors and suppliers, neighboring plantation and schools' representatives.</li> </ul>	Comply
Criterio	<b>n 4.2.3</b> – Traceability		
4.2.3.1	The management shall establish, implement and maintain a standard operating procedure to comply with the requirements for traceability of the relevant product(s).	Lepan Kabu Estate implemented the supply chain program based on Bousted Plantations MSPO Traceability Procedures; Issue 1; Issue date: July 2016; Rev. # 2; Rev. date: March 2018. The procedure was	Comply



Criterio	on / Indicator	Assessment Findings	Compliance
	- Major compliance -	approved by MSPO Chairman which covering the implementation of all supply chain requirements for estate.	
4.2.3.2	The management shall conduct regular inspections on compliance with the established traceability system. - Major compliance -	Regular inspections on compliance with the established traceability system were conducted through periodical internal audit. Furthermore, the estate management and staff responsible to conduct related inspections on compliance of all operations including traceability system. Verification on site confirmed the inspections were regularly implemented accordingly.	Comply
4.2.3.3	The management should identify and assign suitable employees to implement and maintain the traceability system. - Minor compliance -	The procedure also specified that the Sustainability Chairman shall have the overall responsibility for the implementation of the procedure with assignment of relevant personnel from various departments to assist in the implementation. At Lepan Kabu Estate, the responsible staff responsible to update and keep all relevant documents and records of FFB transaction to the mill.	Comply
4.2.3.4	Records of sales, delivery or transportation of FFB shall be maintained Major compliance -	<ul> <li>Records of FFB sales &amp; delivery including FFB Weighbridge Tickets together with FFB Delivery Note (Chit) and Daily Record (FFB Receiving Details Daily Report) were maintained. Sighted samples record available as following:</li> <li>i) Weighbridge Ticket # 35738; FFB Delivery Note Chit # 7589; Date: 30/6/2019; Field: 95A, 94A, 00A, 97A, 04A &amp; 98A; Net Weight: 18.24; Transport: CCB7561</li> </ul>	Comply
		<ul> <li>Weighbridge Ticket # 36232; FFB Delivery Note Chit # 7670; Date: 31/7/2019; Field: 98A, 96A &amp; 98A; Net Weight: 14.08; Transport: AHN3069</li> </ul>	



Criterio	on / Indicator	Assessment Findings	Compliance
4.3 Principle 3: Compliance to legal requirements			
Criterio	n 4.3.1 — Regulatory requirements		
4.3.1.1	All operations are in compliance with the applicable local, state, national and ratified international laws and regulations. - Major compliance -	<ul> <li>The list of permit and license required for the operations of the estate was sighted. The sample of permit and license:</li> <li>MPOB License: 616032002000; Validity period: 1/12/2019 – 30/11/2020</li> <li>Diesel permit: D 017057; Volume 19,000 liter; Validity period: 11/12/2018 - 10/12/2019</li> <li>Workers Housing Certificate of Fitness; Form 2; Serial # 22/2010; Approval # 10/2009; Date: 18/1/2011</li> <li>Air Compressor FMA 1967 Certificate of Fitness; Reg. # KN PMT</li> </ul>	Comply
4.3.1.2	The management shall list all laws applicable to their operations in a legal requirements register.	<ul> <li>1161; Validity period: 2/7/2019 – 1/10/2020</li> <li>LORR was established to cover all legal acts, regulations and other requirement related to the estate. The sample of Act and Legal:</li> <li>1. OSHA 1994</li> <li>2. FMA 1967</li> <li>3. Pesticide Act 1974</li> </ul>	Comply
4.3.1.3	The legal requirements register shall be updated as and when there are any new amendments or any new regulations coming	<ul> <li>4. Electrical Supply (Amendment) Act 2015</li> <li>5. Fire Services Act</li> <li>6. Environmental Quality Act</li> <li>7. Local Government Act</li> <li>LORR was established to cover all legal acts, regulations and other requirement related to the estate. The sample of Act and Legal:</li> </ul>	Comply
	into force.	1. OSHA 1994 2. FMA 1967	

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Criterio	on / Indicator	Assessment Findings	Compliance
	- Major compliance -	<ol> <li>Pesticide Act 1974</li> <li>Electrical Supply (Amendment) Act 2015</li> <li>Fire Services Act</li> <li>Environmental Quality Act</li> <li>Local Government Act</li> <li>Last evaluation was conducted on 2/8/2019.</li> </ol>	
4.3.1.4	The management should assign a person responsible to monitor compliance and to track and update the changes in regulatory requirements.	Tracking system available to identify changes in the relevant regulations through head office, sustainability team, website information and the information are communicated from the Head Office (Sustainability Section). Boustead Plantations Berhad have centralised system for tracking any changes in the law and subscribe into Lawnet. The latest communication was done on 9/11/2018 regarding Employment Insurance System Act 2017.	Comply
Criterio	<b>n 4.3.2</b> – Lands use rights	·	
4.3.2.1	The management shall ensure that their oil palm cultivation activities do not diminish the land use rights of other users. - Major compliance -	The estate management ensured that their oil palm cultivation activities did not diminish the land use rights of other users as Boustead own 100% of its land area. Total Lepan Kabu Estate land titles area 11 as per sample sighted as following: 1. Grant # 17721, Lot # 735; Reg. date: 25/5/1987 2. Grant # 24755, Lot # 1483; Reg. date: 14/11/1994 3. Grant # 24756, Lot # 1484; Reg. date: 14/11/1994 4. Grant # 24549, Lot # 1541; Reg. date: 22/12/1993	Comply
4.3.2.2	The management shall provide documents showing legal ownership or lease, history of land tenure and the actual use of	The estate management provided documents showing legal ownership, history of land tenure and the actual use of the land of	Comply

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Criterio	on / Indicator	Assessment Findings	Compliance
	the land. - Major compliance -	Lepan Kabu Estate land titles area 11 as per sample sighted as following: 1. Grant # 17721, Lot # 735; Reg. date: 25/5/1987 2. Grant # 24755, Lot # 1483; Reg. date: 14/11/1994 3. Grant # 24756, Lot # 1484; Reg. date: 14/11/1994 4. Grant # 24549, Lot # 1541; Reg. date: 22/12/1993	
4.3.2.3	Legal perimeter boundary markers should be clearly demarcated and visibly maintained on the ground where practicable. - Major compliance -	A legal boundary was clearly demarcated. Site visit to boundary at field replanting field PR19A & 19B (PM 93A & 93B), with smallholder, found that the boundary stone was maintained. Some area the management has constructed the trenches. There's also a government landfill area neighobouring to Lepan Kabu Estate which was demarcated with fencing.	Comply
4.3.2.4	Where there are, or have been, disputes, documented proof of legal acquisition of land title and fair compensation that have been or are being made to previous owners and occupants; shall be made available and that these should have been accepted with free prior informed consent (FPIC).	There is no land dispute in Lepan Kabu Estate at the time of audit. The estate management provided documents showing legal ownership, history of land tenure and the actual use of the land of Lepan Kabu Estate land titles area.	Comply
Criterio	n 4.3.3 – Customary rights		
4.3.3.1	Where lands are encumbered by customary rights, the company shall demonstrate that these rights are understood and are not being threatened or reduced. - Major compliance -	The estate lands are legally owned by the company. The existing estates are not encumbered by any customary land rights. The company has constructed trenches, wooden pegs and gates to differentiate the land boundaries. No issues related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit.	Comply



Criterio	on / Indicator	Assessment Findings	Compliance
4.3.3.2	Maps of an appropriate scale showing extent of recognized customary rights land, if any, should made available. - Minor compliance -	The estate lands are legally owned by the company. The existing estates are not encumbered by any customary land rights. The company has constructed trenches, wooden pegs and gates to differentiate the land boundaries. No issues related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit.	Comply
4.3.3.3	Negotiation and FPIC shall be recorded and copies of negotiated agreements should be made available. - Major compliance -	The estate lands are legally owned by the company. The existing estates are not encumbered by any customary land rights. The company has constructed trenches, wooden pegs and gates to differentiate the land boundaries. No issues related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders reported during the time of audit.	Comply
4.4 Prin	ciple 4: Social responsibility, health, safety and emplo	byment condition	
Criterio	n 4.4.1: Social Impact Assessment (SIA)		
4.4.1.1	Social impact should be identified and plans are implemented to mitigate the negative impacts and promote the positive ones. - Minor compliance -	Social Impact Assessment was conducted on 30/6/2019 - 3/7/2019 by MEC. However, the SIA report was not completed and issued to Lepan Kabu Estate yet. Hence, the social impact was not identified and plans to mitigate were not available	Minor Noncompliance
		Thus, minor NC was raised.	
Criterio	n 4.4.2: Complaints and grievances		



Criterio	on / Indicator	Assessment Findings	Compliance
4.4.2.1	A system for dealing with complaints and grievances shall be established and documented Major compliance -	Lepan Kabu Estate has developed Flowchart of Complaint/ Suggestion (Grievance Procedure) to receive the complaints from internal and external stakeholders. The flowchart has clearly stated the Social Officer will be receiving the complaints. Besides, the company has developed Whistleblowing Policy dated 11/1/2011 signed by Senior General Manager.	Comply
4.4.2.2	The system shall be able to resolve disputes in an effective, timely and appropriate manner that is accepted by all parties. - Major compliance -	Complaint/ Suggestion Form was established and implemented in the estates to record any complaints from the stakeholders. The estate management has taken action to rectify the complaints and updated the actions taken in the form and Complaint Report Book. The complainant has acknowledged on the complaint form after the issue has been resolved by the management in Lepan Kabu Estate.	Comply
4.4.2.3	A complaint form should be made available at the premises, where employees and affected stakeholders can make a complaint. - Minor compliance -	Complaint/ Suggestion Form was implemented and the empty form was available in the suggestion box area in front of the office in Lepan Kabu Estate. Interviewed with the stakeholders confirmed that they are understood about the complaint procedure.	Comply
4.4.2.4	Employees and the surrounding communities should be made aware that complaints or suggestions can be made any time.	Interview conducted with the stakeholders confirmed that they are understood about the complaint procedure.	Comply
4.4.2.5	Complaints and resolutions for the last 24 months shall be documented and made available to affected stakeholders upon request.	The company has implemented the system since April 2019. Therefore, records of complaint were since April 2019. Records to show that the complaint have been resolved were available in Lepan Kabu Estate. no	Comply



Criterio	on / Indicator	Assessment Findings	Compliance
	- Major compliance -	external complaints received except by internal stakeholders among workers complaining and requested on housing repairs only.	
Criterio	n 4.4.3: Commitment to contribute to local sustainable develo	opment	
4.4.3.1	Growers should contribute to local development in consultation with the local communities Minor compliance -	The management has made contribution to the local communities and workers such as donation to the school and temple activities upon request by the stakeholders. Besides, the company has donated paint material to local authority. The company also provided job opportunity to the local communities.	Comply
Criterio	<b>n 4.4.4:</b> Employees safety and health		
4.4.4.1	An occupational safety and health policy and plan shall be documented, effectively communicated and implemented. - Major compliance -	Lepan Kabu has established Safety and Health Policy, dated 1/6/2012 signed by Group Managing Director. Safety programme schedule for 2018 was established. The programme comprises of emergency response plan (ERP), OSH management system, risk management, safety committee activities, medical surveillance. The last CHRA was conducted on 13/9/2014 by Occumed Consultancy & Services Sdn Bhd [JKKP IH 127/171-2(08)]. The medical surveillance was last conducted for a total of 14 Chemical Sprayers on 10/2/2019 by Occupational Health Doctor (OHD Reg. # HQ/08/DOC/00/360). Results shown no abnormal Cholinesterase level case found however a total of 6 sprayers were required to be followed-up due to non-communicable medical condition.	Major Noncompliance
		Based on the last date of assessment i.e. 13/9/2014, according to the DOSH Manual of Recommended Practice on Assessment of the Health Risks Arising From The Use of Chemical Hazardous To Health At The	

Criterio	on / Indicator	Assessment Findings	Compliance
		Workplace; 3rd Edition First Reprint 2018 which requires that the reassessment is to be carried out in any of the following condition:	
		a) There has been a significant change in the work that could affect the outcome of the assessment;	
		b) New or improved control measures are implemented where the assessor should be engaged to reassess the exposure and control on the affected work units;	
		c) More than five years have elapsed since the last assessment; or	
		d) Directed by the Director General, Deputy Director General or the Director of DOSH.	
		Hence, there was a lapse in fulfilling the 5 years elapsed since the last assessment. Thus, a major NC has been raised.	
4.4.4.2	The occupational safety and health plan shall cover the following:	a) The communication of safety and health policy was done by displayed the policy on the notice board at the estate office.	Comply
	a) A safety and health policy, which is communicated and implemented.	<ul> <li>b) SOP for HIRARC was established. Last reviewed of the assessment was done on January 2019 to include Harvesting, Manuring,</li> </ul>	
	b) The risks of all operations shall be assessed and documented.	<ul><li>Spraying, transportation, Replanting and etc.</li><li>c) A formal training programme on all aspects of OSH and MSPO was</li></ul>	
	c) An awareness and training programme which includes the following requirements for employees exposed to pesticides:	established and implemented. Training for various categories of operators, including all field and office staff, with regards to individual duties and training needs had been reviewed and found	
	<ul> <li>all employees involved shall be adequately trained on safe working practices</li> </ul>	to be complied. The records of training were available at estate office. Sample training checked:	
	ii. all precautions attached to products shall be properly observed and applied	DateTraining title/activities14/4/2019Spraying6/1/2019Policy training	

Criterion /	' Indicator			Assessment Findings		Compliance
				· · · · ·	1	
a)	The management shall provide the appropriate PPE at the		21/5/2019	Harvesting		
	place of work to cover all potentially hazardous operations as identified in the risk assessment and control such as Hazard		16/7/2019	Zero open burning and environmental		
	Identification, Risk Assessment and Risk Control (HIRARC).		12/6/2019	Fire Drill		
			17/1/2019	Bomba		
e)	The management shall establish Standard Operating		17/4/2019	Tractor Driver		
	Procedure for handling of chemicals to ensure proper and safe		18/6/2019	Spill kit		
	handling and storage in accordance to Occupational Safety		12/2/2019	Manuring		
	Health (Classification Packaging and Labeling) Regulation		18/2/2019	First aid & CPR by PBSM certified		
	1997 and Occupational Safety Health (Use and Standard of Exposure of Chemical Hazardous to Health) Regulation 2000.					
	Exposure of Chemical Hazardous to Health) Regulation 2000.	d)		d activities observation and interview, ad	•	
f)	The management shall appoint responsible person(s) for			protective equipments were use by the v		
	workers' safety and health. The appointed person(s) of trust			d spraying. Records of PPE issueance 20		
	must have knowledge and access to latest national			rs were provided with mandatory PPE	as per	
	regulations and collective agreements.		HIRARC based or			
g)	The management shall conduct regular two-way	e)		t complies with Regulation 9 of the Pesticio		
0,	communication with their employees where issues affecting			lance of remaining solution to be kept und		
	their business such as employee's health, safety and welfare			isit it was noted that all the remaining pe		
	are discussed openly. Records from such meeting are kept		•	e store and securely locked and compl	ly with	
	and the concerns of the employees and any remedial actions	0	regulation.			
	taken are recorded.	f)		persons were the Estate Manager and As	sistant	
h)	Accident and emergency procedures shall exist and	~ )		espective operating units.		
	instructions shall be clearly understood by all employees.	g)		members consist of employer & em		
				Records of regular meetings betwee		
1)	Employees trained in First Aid should be present at all field			on and workers were maintained. There were name that $18/6/2010$ but still a		
	operations. A First Aid Kit equipped with approved contents should be available at each worksite.			meeting was done on 18/6/2019 but still p	ending	
		<b>b</b> )	for 3 <sup>rd</sup> quarter.	personal procedure was established to i	include	
j)	Records shall be kept of all accidents and be reviewed	11)		nergency procedure was established to i		
	periodically at quarterly intervals.			lation, fire situation, chemical spillage, a		
			at work place.	The accident report was maintained at	once	

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Criterio	on / Indicator	Assessment Findings	Compliance
	- Major compliance -	<ul> <li>accordingly. 2018 JKKP 8 submission dated 15/1/2019 a total of 3 LTA case. Fire drill training was done on 12/6/2019 first aid training was last conducted on 18/2/2019.</li> <li>i) First aid equipment was available at site. First aider's competency certificate available. The training was conducted by PBSM Kota Bharu, Kelantan.</li> <li>j) Records of incident and accident were available, using internal reporting system. Records on Lost Time Incident (LTI) metrics found to be satisfactory.</li> </ul>	
Criterio	n 4.4.5: Employment conditions		
4.4.5.1	The management shall establish policy on good social practices regarding human rights in respect of industrial harmony. The policy shall be signed by the top management and effectively communicated to the employees. - Major compliance -	Boustead Plantations Berhad has developed Human Rights Policy dated 11/1/2016 signed by Senior General Manager. The company is committed to ensure every individual are treated with fairness, dignity and respect. The company will respect the rights of every individual. They also recognize their responsibilities to respect human rights and avoid complicity in human rights abuses. Training of the policy was conducted on 6/1/2019 in Lepan Kabu Estate. Seen the training attendance list and photo of the training. Besides, the policy was publicly displayed at the notice board outside the office.	Comply
4.4.5.2	The management shall not engage in or support discriminatory practices and shall provide equal opportunity and treatment regardless of race, colour, sex, religion, political opinion, nationality, social origin or any other distinguishing characteristics.	company will ensure all the relevant parties will be treated equally and	Comply



Criterio	on / Indicator	Assessment Findings	Compliance
		nationalities, gender and age confirmed that no discrimination was occurred in the estate.	
4.4.5.3	Management shall ensure that employees' pay and conditions meet legal or industry minimum standards and as per agreed Collective Agreements. The living wage should be sufficient to meet basic needs and provide some discretionary income based on minimum wage. - Major compliance -	There were employment contracts for workers. Pay and conditions are documented and are above the Minimum Wage Order 2018. Sampled of employment contracts confirmed that terms and conditions are clearly outlined and have been signed by the worker. The daily rate of RM 42.31 for the workers was stated in the contract according to Minimum Wage Order 2018. Sampled of the payslips for checkroll workers as below for April 2019:	Comply
		<ul> <li>Employee No.: 0653B</li> <li>Employee No.: 0668J</li> <li>Employee No.: 0688F</li> <li>Employee No.: 0782E</li> </ul>	
		All the sampled workers have achieved Minimum Wage Order 2018 and were paid accordingly if work on rest day and overtimes.	
4.4.5.4	Management should ensure employees of contractors are paid based on legal or industry minimum standards according to the employment contract agreed between the contractor and his employee. - Minor compliance -	The contractors have signed on the contract agreement with the terms of they must comply with legal requirements on the wages for their workers was clearly stated. Sampled of payslips for replanting contractors' workers in Lepan Estate for Month April 2019, shown that workers achieved Minimum Wage Order 2016 for sample as following:	Comply
		<ul> <li>Passport No.: AS 576138</li> <li>Passport No.: A 8748290</li> <li>Passport No.: AS 576140</li> </ul>	



Criterio	n / Indicator	Assessment Findings	Compliance
		The contractors' workers also signed on the employment contract where basic salary, annual leave and public holiday entitlement was clearly outlined in the contract.	
4.4.5.5	The management shall establish records that provide an accurate account of all employees (including seasonal workers and subcontracted workers on the premises). The records should contain full names, gender, date of birth, date of entry, a job description, wage and the period of employment.	All the direct employment workers will be registered in the Masterfile Prooflist and Labour Registers where personal details such as name, nationality, date of employed, job offered, salary and date of birth was stated in the list.	Comply
	- Major compliance -	The details for the contractors' workers are registered in the Workers Registration Form in Lepan Kabu Estate.	
4.4.5.6	All employees shall be provided with fair contracts that have been signed by both employee and employer. A copy of employment contract is available for each and every employee indicated in the employment records. - Major compliance -	Employment contracts for checkroll workers were acknowledged and kept a copy by the workers verified through interviewed with the workers. The contract was in the language that understood by the workers. The terms and conditions were clearly stated in the contract such as salary, annual leaves and public holiday entitlement, rate of work on rest day and overtime. Sampled of employment contracts as following:	Comply
		<ul> <li>Employee # 0581F; Group: G; Date joined: 1/7/1982; Malaysian</li> <li>Employee # 0792H; Group: G; Date joined: 1/3/2011; Malaysian</li> <li>Employee # 0799G; Group: G; Date joined: 1/3/2011; Malaysian</li> <li>Employee # 0836I; Group: G; Date joined: 1/5/2018; Malaysian</li> </ul>	
4.4.5.7	The management shall establish a time recording system that makes working hours and overtime transparent for both employees and employer.	The estate management has maintained Field & General Workers Daily Attendance Record and Bunches Record to record the attendance, tonnage, overtime and etc for individual checkroll workers.	Comply



Criterio	n / Indicator	Assessment Findings	Compliance
	- Major compliance -		
4.4.5.8	The working hours and breaks of each individual employee as indicated in the time records shall comply with legal regulations and collective agreements. Overtime shall be mutually agreed and shall always be compensated at the rate applicable and shall meet the applicable legal requirement.	The working hour and break time has been clearly stated in the employment contract. Besides, the attendance record was available and able to trace through Field & General Workers Daily Attendance Record.	Comply
	- Major compliance -		
4.4.5.9	Wages and overtime payment documented on the pay slips shall be in line with legal regulations and collective agreements. - Major compliance -	Documented payslip was distributed to individual workers on the day of payment. Wages and overtime were paid according to the "Field & General Workers Daily Attendance. Total hours of overtime and daily attendance has recorded in the checkroll book. Sampled the payslip for month April 2019 as following: - Employee No.: 0653B - Employee No.: 0668J - Employee No.: 0688F - Employee No.: 0782E All the sampled workers have achieved Minimum Wage Order 2018 and were paid accordingly if work on rest day and overtimes.	Comply
4.4.5.10	Other forms of social benefits should be offered by the employer to employees, their families or the community such as incentives for good work performance, bonus payment, professional development, medical care and health provisions.	The management provided free medical facilities to all the workers and dependents. The company also subsidized water and electricity to all employees up to certain extend of use.	Comply



Criterio	n / Indicator	Assessment Findings	Compliance
4.4.5.11	In cases where on-site living quarters are provided, these quarters shall be habitable and have basic amenities and facilities in compliance with the Workers' Minimum Standards Housing and Amenities Act 1990 (Act 446) or any other applicable legislation.	Linesite inspection was carried out on weekly basis by Hospital Assistant. The record namely Laporan Perumahan Pekerja was sighted.	Comply
4.4.5.12	The management shall establish a policy and provide guidelines to prevent all forms of sexual harassment and violence at the workplace Major compliance -	Boustead Plantations Berhad has developed a Sexual Harassment Policy signed by Senior General Manager, En. Shoib Abdullah dated 11/1/2011. The company will ensure the comfort and security of every employee, clients, business partners and public that involved in the plantations' activities. The policy has clearly stated the types of sexual harassment such as verbal, visual, psychology, physical and etc.	Comply
4.4.5.13	The management shall respect the right of all employees to form or join trade union and allow workers own representative(s) to facilitate collective bargaining in accordance with applicable laws and regulations. Employees shall be given the freedom to join a trade union relevant to the industry or to organize themselves for collective bargaining. Employees shall have the right to organize and negotiate their work conditions. Employees exercising this right should not be discriminated against or suffer repercussions.	Boustead Plantations Berhad has developed Freedom of Association Policy dated 11/11/2011 signed by Senior General Manager, En. Shoib Abdullah. The company is committed and allowed their stakeholders such as employees, clients, business partner and etc to form or join any association where NUPW committee was established and meeting was conducted between the management and representatives.	Comply
	- Major compliance -		
4.4.5.14	Children and young persons shall not be employed or exploited. The minimum age shall comply with local, state and national legislation. Work by children is acceptable on family farms, under adult supervision, and when not interfering with their education	Boustead Plantations Berhad has developed Employment of Child and Age Limit Policy dated 11/1/2011. The company will comply with the Children and Young Persons (Employment) Act 1966 and ILO Convention 138 (1973) Article 1-3. No workers less than 16 years old	Comply

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Criterio	on / Indicator	Assessment Findings	Compliance
	<ul> <li>programmes. Children shall not exposed to hazardous working conditions.</li> <li>- Major compliance -</li> </ul>	will be recruited and less than 18 years old for hazardous work. Document verified on the Employee Master List confirmed that all the workers employed were above 18 years old.	
Criterio	n 4.4.6: Training and competency		
4.4.6.1	All employees, contractors and relevant smallholders are appropriately trained. A training programme (appropriate to the scale of the organization) that includes regular assessment of training needs and documentation, including records of training shall be kept. - Major compliance -	A formal training programme on all aspects of MSPO was established and implemented. Training for various categories of operators, including all field and office staff, with regards to individual duties and training needs were reviewed and found to be complied. Training programme planned for year 2019 was consistently implemented. The programme includes training for all categories of workers. Evidence of adequate and appropriate training on safe working practices provided to: - workers exposed to machinery and high noise levels, - workers working in confined space, - harvesters - pesticides operators - manurers The records of training were available at estate office. Sample training checked:	Comply

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Criterio	on / Indicator	Assessment Findings	Compliance
		17/1/2019         Bomba           17/4/2019         Tractor Driver           18/6/2019         Spill kit           12/2/2019         Manuring           18/2/2019         First aid & CPR by PBSM certified	
4.4.6.2	Training needs of individual employees shall be identified prior to the planning and implementation of the training programmes in order to provide the specific skill and competency required to all employees based on their job description. - Major compliance -	A formal training programme on all aspects of MSPO was been established and implemented. Training for various categories of operators, including all field and office staff, with regards to individual duties and training needs were reviewed and found to be complied. Training programme planned for year 2019 was consistently implemented. The programme includes training for all categories of workers. Evidence of adequate and appropriate training on safe working practices provided to: - harvesters - pesticides operators - manurers	Comply
4.4.6.3	A continuous training programme should be planned and implemented to ensure that all employees are well trained in their job function and responsibility, in accordance to the documented training procedure. - Minor compliance -	A formal training programme on all aspects of MSPO was established and implemented. Training for various categories of operators, including all field and office staff, with regards to individual duties and training needs were reviewed and found to be complied. Training programme planned for year 2019 was consistently implemented. The programme includes training for all categories of workers. Evidence of adequate and appropriate training on safe working practices provided to: - harvesters - pesticides operators - manurers	Comply

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Criterio	on / Indicator	Assessment Findings	Compliance
4.5 Prin	nciple 5: Environment, natural resources, biodiversity	and ecosystem services	
Criterio	on 4.5.1: Environmental Management Plan		
4.5.1.1	An environmental policy and management plan in compliance with the relevant country and state environmental laws shall be developed, effectively communicated and implemented. - Major compliance -	<ul> <li>The management had established the environmental management programme for the year 2018. Amongst all, the plan includes the following:</li> <li>To ensure water quality meets the environmental quality act 1974</li> <li>To ensure the slope/ terracing area minimum or free facing soil erosion</li> <li>To ensure zero application of highly toxicity pesticides or herbicides</li> <li>To minimize soil destruction and reduce frequency of chemical and fertilizer application</li> <li>To substitute chemical to cultural and biological practices</li> <li>To conserve soil fertility</li> </ul>	Comply
4.5.1.2	<ul> <li>The environmental management plan shall cover the following:</li> <li>a) An environmental policy and objectives;</li> <li>b) The aspects and impacts analysis of all operations.</li> <li>- Major compliance -</li> </ul>	<ul> <li>The environmental management plan covered in the established action plan of significant environmental aspects identified and impacts evaluated as per documents established.</li> <li>Environmental Aspect and Impact Identification 2019; dated 30/5/2019</li> <li>Environmental Impact Evaluation Form dated 30/5/2019</li> <li>The estate implemented the relevant management plan for their existing planting which covered all field and facilities operational activities including operation of field upkeeps, machinery repair workshop, spraying and harvesting.</li> </ul>	Comply



Criterio	on / Indicator	Assessment Findings	Compliance
4.5.1.3	An environmental improvement plan to mitigate the negative impacts and to promote the positive ones, shall be developed, effectively implemented and monitored.	The developed environmental improvement plan to mitigate the negative impacts and to promote the positive ones were effectively implemented and monitored.	Comply
	- Major compliance -		
4.5.1.4	A programme to promote the positive impacts should be included in the continual improvement plan.	Few environmental plan was established (environmental management plan and waste management plan) for the year 2019. Amongst all, the program includes the following:	Comply
	- Minor compliance -	<ul> <li>To ensure water quality meets the environmental quality act 1974</li> <li>To ensure the slope/ terracing area minimum or free facing soil erosion</li> <li>To ensure zero application of highly toxicity pesticides or herbicides</li> <li>To minimize soil destruction and reduce frequency of chemical and fertilizer application</li> <li>To substitute chemical to cultural and biological practices</li> <li>To conserve soil fertility</li> <li>To recycle waste</li> </ul>	
4.5.1.5	An awareness and training programme shall be established and implemented to ensure that all employees understand the policy and objectives of the environmental management and improvement plans and are working towards achieving the objectives.	The above programs were regularly communicated by estate management to all employees from time to time during routine workers assembly. The recent specific biodiversity and environmental policy briefing was conducted by the management.	Comply
	- Major compliance -		
4.5.1.6	Management shall organize regular meetings with employees where their concerns about environmental quality are discussed.	Specific Environmental Aspects & Impacts reviews were conducted annually at each operating units. Briefings were done as part of the environmental management plan on regular basis including during	Comply



Criterio	on / Indicator	Assessment Findings	Compliance
	- Major compliance -	workers daily muster briefing and weekly assembly. Last meeting was done on 18/6/2019 but still pending for 3 <sup>rd</sup> quarter.	
Criterio	<b>n 4.5.2:</b> Efficiency of energy use and use of renewable energ	ΙΥ	
4.5.2.1	Consumption of non-renewable energy shall be optimized and closely monitored by establishing baseline values and trends shall be observed within an appropriate timeframe. There should be a plan to assess the usage of non-renewable energy including fossil fuel, electricity and energy efficiency in the operations over the base period.	There was a plan established for improving efficiency of the use of fossil fuel. Sighted the estate diesel consumption 2018 and to date Jan–Aug 2019. Diesel consumption/FFB produced: 2.18 l/mt (Aug 2019).	Comply
	- Major compliance -		
4.5.2.2	The oil palm premises shall estimate the direct usage of non- renewable energy for their operations, including fossil fuel, and electricity to determine energy efficiency of their operations. This shall include fuel use by contractors, including all transport and machinery operations.	The estate established estimation on total energy required on annual basis. This estimation was compared to the actual usage by monthly and reported to the head office for monitoring.	Comply
	- Major compliance -		
4.5.2.3	The use of renewable energy should be applied where possible. - Minor compliance -	No renewable energy used at Lepan Kabu Estate	Comply
Criterio	n 4.5.3: Waste management and disposal		
4.5.3.1	All waste products and sources of pollution shall be identified and documented.	All waste products and sources of pollution was identified in Waste Management Action Plan Year 2019 for the estate. Based on the Waste	Comply
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Criterion / Indicator		Assessment Findings	Compliance
	- Major compliance -	<ul> <li>Management Action Plan Year 2019 the following wastes and its sources were identified:</li> <li>Domestic waste: Rubbish from linesite, office and etc.</li> <li>Scheduled waste: Used lubricants and engine oil, used filter, empty herbicide container, used batteries etc</li> <li>Recyclable waste: Empty chemical container, empty fertilizer bag, etc.</li> </ul>	
4.5.3.2	<ul> <li>A waste management plan to avoid or reduce pollution shall be developed and implemented. The waste management plan should include measures for:</li> <li>a) Identifying and monitoring sources of waste and pollution</li> <li>b) Improving the efficiency of resource utilization and recycling of potential wastes as nutrients or converting them into value-added by-products</li> <li>- Major compliance -</li> </ul>	As above, all waste products and sources of pollution was identified in Waste Management Action Plan Year 2019 for the estate. Site visit confirmed that the practice of reduce, reuse and recycle of materials was implemented. Segregation of wastes i.e. general wastes and scheduled wastes were verified to be satisfactory. Proper storage areas were identified for the storage of the recyclable wastes at the estate.	Comply
4.5.3.3	The management shall establish Standard Operating Procedure for handling of used chemicals that are classified under Environment Quality Regulations (Scheduled Waste) 2005, Environmental Quality Act, 1974 to ensure proper and safe handling, storage and disposal. - Major compliance -	Visit to estate field and premises shown the management and disposal plan has been implemented accordingly. Records sighted for SW i.e. Inventory of Scheduled Wastes; Ref.: 01IU78X0; Inventory # 2018061116IU78X092018. As at September 2019, no disposal of scheduled waste. The SW409 was 1 <sup>st</sup> generated on 25/8/2019 (0.205mt). Labelling were properly done as per SW requirements.	Comply
4.5.3.4	Empty pesticide containers shall be punctured and disposed in an environmentally and socially responsible way, such that there is no risk of contamination of water sources or to human health. The disposal instructions on manufacturer's	At Lepan Kabu Estate, the empty container will be disposed as per scheduled waste regulation. Records sighted for SW i.e. Inventory of Scheduled Wastes; Ref.: 01IU78X0; Inventory #	Comply



Criterio	on / Indicator	Assessment Findings	Compliance
	<ul> <li>labels should be adhered to. Reference should be made to the national programme on recycling of used HDPE pesticide containers.</li> <li>- Major compliance -</li> </ul>	2018061116IU78X092018. As at September 2019, no disposal of scheduled waste. The SW409 was 1 <sup>st</sup> generated on 25/8/2019 (0.205mt).	
4.5.3.5	Domestic waste should be disposed as such to minimize the risk of contamination of the environment and watercourses.	The management used to segregate the waste, i.e. general wastes and scheduled wastes was verified to be satisfactory.	Comply
	- Minor compliance -	Proper storage areas were identified for the storage of the recyclable wastes. Domestic waste were collected and disposed by Majlis Daerah Kuala Krai.	
Criterio	<b>n 4.5.4:</b> Reduction of pollution and emission		
4.5.4.1	<ul> <li>An assessment of all polluting activities shall be conducted, including greenhouse gas emissions, scheduled wastes, solid wastes and effluent.</li> <li>Major compliance -</li> </ul>		Comply
4.5.4.2	<ul> <li>An action plan to reduce identified significant pollutants and emissions shall be established and implemented.</li> <li>Major compliance -</li> </ul>		Comply
Criterion 4.5.5: Natural water resources		·	
<b>4.5.5.1</b> The management shall establish a water management plan to maintain the quality and availability of natural water resources reuse/recycle/disposal method was sighted. T		reuse/recycle/disposal method was sighted. The plan was as follow: - To ensure water quality meets the environmental quality act 1974	Comply

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Criterion / Indicator		Assessment Findings	Compliance
	<ul> <li>(surface and ground water). The water management plan may include:</li> <li>a. Assessment of water usage and sources of supply.</li> <li>b. Monitoring of outgoing water which may have negative impacts into the natural waterways at a frequency that reflects the estate's current activities.</li> <li>c. Ways to optimize water and nutrient usage to reduce wastage (e.g. having in place systems for re-use, night application, maintenance of equipment to reduce leakage, collection of rainwater, etc.).</li> <li>d. Protection of water courses and wetlands, including maintaining and restoring appropriate riparian buffer zones at or before planting or replanting, along all natural waterways within the estate.</li> <li>e. Where natural vegetation in riparian areas has been removed, a plan with a timetable for restoration shall be established and</li> </ul>		
	<ul> <li>implemented.</li> <li>f. Where bore well is being use for water supply, the level of the ground water table should be measured at least annually.</li> <li>- Major compliance -</li> </ul>		
4.5.5.2	No construction of bunds, weirs and dams across main rivers or waterways passing through an estate. - Minor compliance -	No construction of bunds, weirs and dams across main rivers or waterways passing through Lepan Kabu Estate. Nearest river flowing at the boundary of the estate is Sungai Pahi.	Comply



Criterion / Indicator		Assessment Findings	Compliance
4.5.5.3	Water harvesting practices should be implemented (e.g. water from road-side drains can be directed and stored in conservation terraces and various natural receptacles).	The estate practiced rain water harvesting at strategic locations through the construction of silt pit by the side of field access road.	Comply
	- Minor compliance -		
Criterio	n 4.5.6: Status of rare, threatened, or endangered species a	nd high biodiversity value	
4.5.6.1	<ul> <li>Information shall be collated that includes both the planted area itself and relevant wider landscape-level considerations (such as wildlife corridors). This information should cover:</li> <li>a) Identification of high biodiversity value habitats, such as rare and threatened ecosystems, that could be significantly affected by the grower(s) activities.</li> <li>b) Conservation status (<i>e.g.</i> The International Union on Conservation of Nature and Natural Resources (IUCN) status on legal protection, population status and habitat requirements of rare, threatened, or endangered species), that could be significantly affected by the grower(s) activities.</li> </ul>	The HCV assessment was done by the Malaysia Environmental Consultant (MEC) on 30/6/2019 - 3/7/2019, however the report yet to be received by the management. Hence, information of high biodiversity value habitats and conservation status was not available. Thus Major NC was raised.	Major Noncompliance
	- Major compliance -		
4.5.6.2	If rare, threatened or endangered species, or high biodiversity value, are present, appropriate measures for management planning and operations should include:	The HCV assessment was done by the Malaysia Environmental Consultant on 30/6/2019 - 3/7/2019, however the report yet to be received by the management. Refer to Major NC raised under 4.5.6.1.	Major Noncompliance
	a) Ensuring that any legal requirements relating to the protection of the species are met.		
	b) Discouraging any illegal or inappropriate hunting, fishing or		



Criterion / Indicator		Assessment Findings	Compliance
	<ul> <li>collecting activities; and developing responsible measures to resolve human-wildlife conflicts.</li> <li>Major compliance -</li> </ul>		
4.5.6.3	<ul> <li>A management plan to comply with Indicator 1 shall be established and effectively implemented, if required.</li> <li>Major compliance -</li> </ul>		Major Noncompliance
Criterior	1 4.5.7: Zero burning practices		
4.5.7.1	Use of fire for waste disposal and for preparing land for oil palm cultivation or replanting shall be avoided except in specific situations, as identified in regional best practice.	There were two fields under replanting in Lepan Kabu Estate, PR19A & 19B (PM 93A & 93B). Site visit to the field confirmed that no sign of burning during replanting process.	Comply
	- Major compliance -	The company has implemented Clearing Methods (From Oil Palm), O.P.C. No. 51.c – July 1999 where the company implemented zero burning unless there were incidences of Basal Stem Rot [BSR] on the old stands or high risk of Oryctes infestation, then partial burning and pulverisation are to be carried out.	
4.5.7.2	A special approval from the relevant authorities shall be sought in areas where the previous crop is highly diseased and where there is a significant risk of disease spread or continuation into the next crop.	The visit to estate field confirmed no use of fire for land preparation during replanting. Hence, no special application made and no approval granted.	Comply
	- Major compliance -		



Criterion / Indicator		Assessment Findings	Compliance
4.5.7.3	Where controlled burning is allowed, it shall be carried out as prescribed by the Environmental Quality (Declared Activities) (Open Burning) Order 2003 or other applicable laws.	The visit to estate field confirmed no use of fire for land preparation during replanting. Hence, no special application made and no approval granted.	Comply
	- Major compliance -		
4.5.7.4	Previous crops should be felled or mowed down, chipped and shredded, windrowed or pulverized or ploughed and mulched.	The visit to estate field confirmed no use of fire for land preparation during replanting. Hence, no special application made and no approval granted.	Comply
l.	- Minor compliance -		
4.6 Prin	ciple 6: Best Practices		
Criterio	n 4.6.1: Site Management		
4.6.1.1	Standard operating procedures shall be appropriately documented and consistently implemented and monitored. - Major compliance -	Boustead Plantations Bhd has established the agriculture manual (Oil Palm Circular) covers felling and clearing, planting material, weeding, lallang, manuring, pest & disease, census & thinning out, drains, road & bridges, soil/water conservation, boundaries, fences & survey, supplying, pruning, collection (harvesting), external transport and etc.	Comply
4.6.1.2	Where oil palm is grown within permitted levels on sloping land, appropriate soil conservation measures shall be implemented to prevent both soil erosion as well as siltation of drains and waterways. Measures shall be put in place to prevent contamination of surface and groundwater through runoff of either soil, nutrients or chemicals.	The implementation in both estate was consistent with the Quality Assurance Manual and Work Instruction. Sighted Internal Audit report which was conducted once a year by Sustainability section, the 1 <sup>st</sup> internal audit was conducted accordingly to cover the entire criterion stated in the standard and SOP.	Comply



Criterion / Indicator		Assessment Findings	Compliance
	- Major compliance -		
4.6.1.3	A visual identification or reference system shall be established for each field.	Field marking was sighted established as signages within field as visual identification of planting year of palm and field block of Lepan Kabu	Comply
	- Major compliance -	Estate.	
Criterio	n 4.6.2: Economic and financial viability plan		
4.6.2.1	A documented business or management plan shall be established to demonstrate attention to economic and financial viability through long-term management planning.	Boustead Plantations Berhad has implemented a management system for monitoring and reporting of performance against production targets for achieving long-term economic and financial viability.	Comply
	- Major compliance -		
4.6.2.2	Where applicable, an annual replanting programme shall be established. Long term replanting programme should be established and review annually, where applicable every 3-5 years.	The earlier planting was in year 1993 and there was replanting on- going since June 2019. Replanting programme planning has established until year 2023.	Comply
	- Major compliance -		
4.6.2.3	The business or management plan may contain:	Lepan Kabu Estate has an annual operating budget for the calendar year 2019 and five-year projections (2020 - 2024) for production. The	Comply
	a) Attention to quality of planting materials and FFB	plan includes age profile, yield projection and cost per tonne of FFB	
	b) Crop projection: site yield potential, age profile, FFB yield trends	production.	
	c) Cost of production: cost per tonne of FFB		
	d) Price forecast		



Criterion / Indicator		Assessment Findings	Compliance
	e) Financial indicators: cost benefit, discounted cash flow, return on investment		
	- Major compliance -		
4.6.2.4	The management plan shall be effectively implemented and the achievement of the goals and objectives shall be regularly monitored, periodically reviewed and documented.	Bosutead Plantations Berhad has monitored the estate performance against the estimates. They have monitored the performance through Estate Weekly Report and action plan was developed if necessary.	Comply
	- Major compliance -		
Criterio	n 4.6.3: Transparent and fair price dealing		
4.6.3.1	Pricing mechanisms for the products and other services shall be documented and effectively implemented.	The pricing mechanism was clearly stated in the contract or purchase order made for the products and other services acquired by the company.	Comply
	- Major compliance -		
4.6.3.2	All contracts shall be fair, legal and transparent and agreed payments shall be made in timely manner.	Fair, legal and transparent sampled of contract agreement that signed by the contractors as below:	Comply
	- Major compliance -	<ul> <li>Contract # LKE/05/2019; FFB Harvesting Works, Machineries &amp; Transport Works between Lepan Kabu Estate &amp; Akhmi Bin Othman; Period: 1/1/2019 – 31/12/2019</li> <li>Contract # LKE/01/2019; FFB Harvesting &amp; Field Upkeep, Works, Machineries &amp; Transport Works between Lepan Kabu Estate &amp; Seri Jaya MSJ Enterprise; Period: 1/1/2019 – 31/12/2019</li> </ul>	
		Payments were made timely as per agreed terms between both parties.	



Criterion / Indicator		Assessment Findings	Compliance		
4.6.4.1	Where contractors are engaged, they shall understand the MSPO requirements and shall provide the required documentation and information.	The contract agreement contained Clause 22 stated that the contractors have to comply with MSPO/ RSPO requirements for sampled agreements as following:	Comply		
	- Major compliance -	<ul> <li>Contract # LKE/05/2019; FFB Harvesting Works, Machineries &amp; Transport Works between Lepan Kabu Estate &amp; Akhmi Bin Othman; Period: 1/1/2019 – 31/12/2019</li> <li>Contract # LKE/01/2019; FFB Harvesting &amp; Field Upkeep, Works, Machineries &amp; Transport Works between Lepan Kabu Estate &amp; Seri Jaya MSJ Enterprise; Period: 1/1/2019 – 31/12/2019</li> </ul>			
4.6.4.2	The management shall provide evidence of agreed contracts with the contractor Major compliance -	The contractors have signed on the contract agreement prior to provide services. Seen the contract agreement and details as refer to Criterion 4.6.3.1.	Comply		
4.6.4.3	The management shall accept MSPO approved auditors to verify assessments through a physical inspection if required.	Boustead Plantations Berhad has agreed for BSI auditors to verify the assessment through a physical inspection if required.	Comply		
4.6.4.4	The management shall be responsible for the observance of the control points applicable to the tasks performed by the contractor, by checking and signing the assessment of the contractor for each task and season contracted.	The contractor will submit the invoice for that particular month for all the works done to the estate management and payment will be made by head office accordingly.	Comply		
	- Major compliance -				
4.7 Prin	4.7 Principle 7: Development of new planting				
Lepan K	Lepan Kabu Estate - No new planting.				

#### Section 4: Assessment Conclusion and Recommendation

#### Acknowledgement of Internal Responsibility and Formal Sign-off of Assessment Findings

Based on the findings during the assessment Boustead Plantations Berhad Lepan Kabu Estate complies with the MSPO MS 2530-3:2013 – General Principles for Oil Palm Plantations and Organized Smallholder. It is recommended that the certification of Boustead Plantations Berhad Lepan Kabu Estate is approved.

Acknowledgement of Assessment Findings	Report Prepared by
Name:	Name:
Anuar Semail	Hafriazhar Mohd. Mokhtar
Company name:	Company name:
Boustead Plantations Berhad	BSI Services Malaysia Sdn. Bhd.
Title:	Title:
Planting Director	Lead Auditor
Signature:	Signature:
BOUSTEAD ESTATES AGENCY SDN BHD Planting Advisor Department 9th Floor, Menara Boustead 69 Jalan Raja Chulan 50200 Kuela Lumpur Tel: 2145 2121 Fax: 2141 0693 Date: <b>3/-/</b> 2020	Abhi Date: 30/1/2020

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#### **Appendix A: Assessment Plan**

Date	Time	Subjects	нмм
20/10/2019	PM	Audit team travel from KL to Kuala Krai	√
21/10/2019 Day 1	0830	<ul> <li>Opening meeting:</li> <li>Presentation by Boustead/Lepan Kabu Team</li> <li>Presentation by BSI Lead Auditor -introduction of team member and assessment agenda</li> <li>Confirmation of assessment scope and finalizing audit scope</li> </ul>	~
	0900	<b>Lepan Kabu Estate</b> : Document (manual/procedures/policies etc.) assessment (MS:2530 Part 3) P1: Management commitment and responsibility, P2: Transparency, P3: Compliance to legal requirement, P4: Social responsibility, health safety and employment condition, P5: Environment, natural resources, biodiversity and ecosystem services and P6 : Best practices, P7: Development of New Planting	~
	1000	Lepan Kabu Estate: External stakeholder interview to be selected – preference among relevant government agencies, NGOs, local village/community representatives including aboriginal native (if any), neighbours, vendors (contractor/supplier) etc.	~
	1100	Continue with documentation assessment	
	1230	Lunch/break	$\checkmark$
	1330	<b>Lepan Kabu Estate</b> : Facilities/Work station assessment visit: Workers housing, workshop, storage area (agrochemical, fertilizer, lubricant etc.), agrochemical mixing area, scheduled waste management, clinic, crèche & etc.	~
	1630	Assessment interim briefing	$\checkmark$
	1700	End of Day 1	$\checkmark$
22/10/2019 Day 2	0830	<b>Lepan Kabu Estate</b> : Operation/Implementation field visit: Boundary inspection, field operations (e.g. harvesting, spraying, manuring, etc.), staff & workers interview, buffer zone/riparian, HCV area, IPM implementation, OSH & ERP, landfill & etc.	~
	1230	Lunch/break & Friday prayer	$\checkmark$
	1400	Lepan Kabu Estate: Records (e.g. land use rights, customary right land, SIA, EIA, HIRARC, SW, accident/incident, complaints and grievance, work contracts, pay slips, complaint records, workers records, training records, permits, CIP, etc.) assessment	✓
	1600	Report/findings preparation	$\checkmark$
	1630	Closing meeting & presentation of audit findings by BSI Lead Auditor	$\checkmark$
	1700	End of audit	$\checkmark$
23/10/2019	AM	Audit team travel back to KL	$\checkmark$

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#### **Appendix B: List of Stakeholders Contacted**

- 1. Ladang Kampung Kuantan (Neighbouring Estate)
- 2. Penghulu Mukim Pahi
- 3. Pondok Polis Pahi
- 4. Gender Representative
- 5. Workers Representative
- 6. Sprayers
- 7. Harvesters
- 8. General workers
- 9. Contractors
- 10. Suppliers

#### **Appendix C: Smallholder Member Details**

No	Name of smallholder	Year Planted	Land Area (ha)	Forecast FFB (Mt/ha/year)
1	Nil	N/A	N/A	N/A
	TOTAL	N/A	N/A	



#### Appendix D: Lepan Kabu Estate Location



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#### Appendix E: Lepan Kabu Estate Field Map

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#### **Appendix F: List of Abbreviations**

BOD CB	Biochemical Oxygen Demand Certification Bodies
CHRA	Chemical Health Risk Assessment
COD	Chemical Oxygen Demand
CPO	Crude Palm Oil
EFB	Empty Fruit Bunch
EHS	Environmental, Health and Safety
EIA	Environmental Impact Assessment
EMS	Environmental Management System
FFB	Fresh Fruit Bunch
FPIC	Free, Prior, Informed and Consent
GAP	Good Agricultural Practice
GHG	Greenhouse Gas
GMP	Good Manufacturing Practice
GPS	Global Positioning System
HCV	High Conservation Value
IPM	Integrated Pest Management
ISCC	International Sustainable Carbon Certification
LD50	Lethal Dose for 50 sample
MSPO	Malaysian Sustainable Palm Oil
MSDS	Material Safety Data Sheet
MT	Metric Tonnes
OER	Oil Extraction Rate
OSH	Occupational Safety and Health
PK	Palm Kernel
PKO	Palm Kernel Oil
POM	Palm Oil Mill
POME	Palm Oil Mill Effluent
PPE	Personal Protective Equipment
RTE	Rare, Threatened or Endangered species
SEIA	Social & Environmental Impact Assessment
SIA	Social Impact Assessment
SOP	Standard Operating Procedure