

23 October 2023

Dear Stakeholders,

Public Notification: MSPO Recertification Assessment of FGV Palm Industries Sdn Bhd - Keratong 3 Palm Oil Mill, Muadzam Shah, Pahang, Malaysia

FGV Palm Industries Sdn Bhd has appointed BSI Services Malaysia Sdn Bhd to conduct MSPO Recertification Assessment of its Keratong 3 Palm Oil Mill and its supply base. The details of the certification unit is as below:

Palm Oil Mill		
Mill Name	Keratong 3 Palm Oil Mill	
Mill Capacity (tons/hour)	40 MT/hr	
Address/ Location	Kilang Sawit Keratong 3, 26900 Muadzam Shah, Pahang, Malaysia	
GPS Reference	Latitude	002° 55' 41.20" N
	Longitude	102° 56' 02.90" E

Estates					
Estates	Location	GPS Reference		Planted Area (Ha)	Total Area to be Certified (Ha)
		Latitude	Longitude		
FGVPM Keratong 11 Estate MPOB License No.: 558962002000	Gugusan Felda Keratong, Ladang FGVPM Keratong 11, 26700 Muadzam Shah, Pahang, Malaysia	002° 53' 08.20" N	103° 01' 06.60" E	984.24	1,196.40
Total				984.24	1,196.40

BSI Services Malaysia Sdn Bhd plans to conduct this Recertification Assessment from 27 - 30 November 2023. The assessment will be conducted based on MS 2530-4:2013 Malaysian Sustainable Palm Oil (MSPO) Part 4: General Principles for Palm Oil Mills and MS 2530-3:2013 Malaysian Sustainable Palm Oil (MSPO) Part 3: General Principles for Oil Palm Plantations and Organized Smallholders.

Reference of the standards can be accessed at <https://www.mpocc.org.my/oil-palm-management-standard>. The assessment will cover legal, environment, economical, workers' health and safety, and social aspects as required by Malaysian Sustainable Palm Oil MS 2530:2013 Standards.

BSI Services Malaysia Sdn Bhd is accredited to provide independent, third-party MSPO certification. BSI Malaysia is a subsidiary of BSI Group, a Royal Charter Company. BSI is the world's trusted brand in providing business improvement solutions with more than 86,000 clients in over 193 countries. BSI's mission is to share knowledge, innovation and best practice to help people and organizations make excellence a habit. BSI is the U.K.'s National Standards Body.

The BSI Audit Team assigned for this assessment are:

Audit Team	Role/Area of Requirement	Qualification and Experience
Valence Shem	Team Leader Occupational health and safety, operation procedure, organization commitments, legal compliance, long term economy plan, social aspect and workers welfare, worker consultation, stakeholder consultation, impact assessments and policies.	<ul style="list-style-type: none"> - Holds a Bachelor Degree in Industrial Technology, University of Science Malaysia. - More than 9 years of working experience in the oil palm plantation industry. - He has been in the management system auditing line since 2009 for various standards, such as ISO 14001, RSPO P&C, RSPO SCCS and SMETA. - Successfully completed the ISO 9001 Quality Management System Lead Auditor Course, ISO 14001 Lead Auditor Course, ISO 45001 Lead Auditor Training, Endorsed RSPO P&C Lead Auditor Course, Endorsed RSPO SCCS Lead Assessor Course, MPOB MSPO training, MSPO SCCS Auditor Training Course, HCV-HCS Training, and SMETA Requirements Training.
Hanafi bin Shuhaat @ Mohd	Team Member Best Management Practice for mill and estate, legal compliance, environment aspect, HCV, continuous improvement.	<ul style="list-style-type: none"> - Holds an Executive Master in Plantation Management from Asean E University and Diploma in Plantation Industry Management from MARA University of Technology. - Has 17 years working experience in oil palm plantations. - Successfully completed the Lead Auditor Course Integrated Management Systems (IMS) ISO 9001 & ISO 14001, and MSPO Auditor Training Course.

In preparation for the assessment, we would like to seek views and opinions from related stakeholders regarding to any issues that is related to this oil palm management which may determine the level of compliance. We would like to seek your views and opinions on the following aspects but not limited to:

- Environment or social aspect
- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Human Rights & child labor protection
- Suggestion for improvement
- Compliance of the management unit

A stakeholder consultation meeting will be arranged during the assessment and the date is stated in above. You are cordially invited to provide your views and opinion during the meeting. Please inform the Director of Operations, Technical & Compliance - Assurance if you would like to attend this meeting. The details are provided below.

Alternatively, you can provide your views and opinion through writing. In case your option is to provide us in writing, only comments received within 30 days from the date of this letter will be considered in the Assessment. The following details shall be included for any case we may need to contact you for clarification or follow-up on any issue raised by you.

Name:
Address:
Email:
Phone Number:
Fax Number:

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply "IN CONFIDENCE". Please direct your comments, views and opinion to:

**Director
Operations, Technical & Compliance -
Assurance**

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Level 29, The Gardens North Tower
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**AND / Auditee:
OR**

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FGV Holdings Berhad
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If there is any further complaints, dispute or grievances, please visit <https://www.bsigroup.com/en-MY/our-services/Customer-Feedback-Policy-and-Procedure/> for our available procedures.

Thank you very much for your input.

Your sincerely,



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Azrul Wan Azizan
Director
Operations, Technical & Compliance - Assurance