

16 October 2023

Dear Stakeholders,

**Public Notification: MSPO Recertification Assessment of IOI Corporation Berhad - Pamol Plantations Sdn Bhd (Pamol Kluang Palm Oil Mill), Kluang, Johor, Malaysia**

IOI Corporation Berhad has appointed BSI Services Malaysia Sdn Bhd to conduct MSPO Recertification Assessment of its Pamol Kluang Palm Oil Mill and its supply base. The details of the certification unit is as below:

Palm Oil Mill	
<b>Mill Name</b>	Pamol Kluang Palm Oil Mill
<b>Mill Capacity (tons/hour)</b>	60 MT/hr
<b>Address/ Location</b>	8 1/2 Miles, Jalan Mersing Road, 86007 Kluang, Johor, Malaysia
<b>GPS Reference</b>	<b>Latitude</b>
	<b>Longitude</b>
	002° 06' 39.89" N
	103° 23' 30.52" E

Estates					
Estates	Location	GPS Reference		Planted Area (Ha)	Total Area to be Certified (Ha)
		Latitude	Longitude		
Pamol Timur Estate MPOB License No.: 504178602000	Jalan Kluang-Mersing, 86000 Kluang, Johor, Malaysia	002° 06' 39.48" N	103° 23' 32.25" E	2,098.00	2,296.11
Pamol Barat Estate MPOB License No.: 504177802000	Jalan Kluang-Paloh, 86000 Kluang, Johor, Malaysia	002° 06' 46.90" N	103° 20' 37.99" E	2,124.00	2,310.32
Mamor Estate MPOB License No.: 511691002000	Jalan Kluang-Paloh, 86000 Kluang, Johor, Malaysia	002° 08' 43.14" N	103° 18' 21.49" E	2,073.00	2,225.47
Unijaya Estate MPOB License No.: 504524202000	Batu 5, Sri Lalang, Jalan Batu Pahat, K.B. 511, 86009 Kluang, Johor, Malaysia	001° 56' 26.04" N	103° 16' 41.47" E	1,160.00	1,260.64
Kahang Estate MPOB License No.: 502165302000	Peti Surat 14, 86700 Kahang, Johor, Malaysia	002° 19' 55.72" N	103° 29' 51.83" E	2,278.00	2,419.90
Swee Lam Estate MPOB License No.: 617329002000	K.B. 107, 81000 Kulai, Johor Malaysia	001° 40' 28.95" N	103° 39' 13.56" E	1,098.00	1,160.96
<b>Total</b>				<b>10,831.00</b>	<b>11,673.40</b>

BSI Services Malaysia Sdn Bhd plans to conduct this Recertification Assessment from 27 November - 01 December 2023. The assessment will be conducted based on MS 2530-4:2013 Malaysian Sustainable Palm Oil (MSPO) Part 4: General Principles for Palm Oil Mills and MS 2530-3:2013 Malaysian Sustainable Palm Oil (MSPO) Part 3: General Principles for Oil Palm Plantations and Organized Smallholders.

Reference of the standards can be accessed at <https://www.mpocc.org.my/oil-palm-management-standard>. The assessment will cover legal, environment, economical, workers' health and safety, and social aspects as required by Malaysian Sustainable Palm Oil MS 2530:2013 Standards.

BSI Services Malaysia Sdn Bhd is accredited to provide independent, third-party MSPO certification. BSI Malaysia is a subsidiary of BSI Group, a Royal Charter Company. BSI is the world's trusted brand in providing business improvement solutions with more than 86,000 clients in over 193 countries. BSI's mission is to share knowledge, innovation and best practice to help people and organizations make excellence a habit. BSI is the U.K.'s National Standards Body.

The BSI Audit Team assigned for this assessment are:

Audit Team	Role/Area of Requirement	Qualification and Experience
Mohd Isa bin Hasim	Team Leader Best Management Practice for mill and estate, legal compliance, environment aspect, HCV, continuous improvement.	<ul style="list-style-type: none"> <li>- Holds a Diploma in Mechanical Engineering UiTM and Diploma in Palm Oil Milling Technology &amp; Management MPOB.</li> <li>- More than 8 years of experience working in the plantation industry and 2 years in petrochemical plant handling issues related to safety, environment, MSPO, RSPO, and ISCC requirements.</li> <li>- Successfully completed the Lead Auditor Course MSPO, MSPO SCCS Auditor Training, ISO 9001:2015 QMS Lead Auditor Course, Integrated Management System (IMS) Auditor/ Lead Auditor Training Course, Endorsed RSPO P&amp;C Lead Auditor Course, and Endorsed RSPO SCCS Lead Assessor Course.</li> </ul>
Azman bin Samion	Team Member Social aspect and workers welfare, worker consultation, stakeholder consultation, impact assessments and policies.	<ul style="list-style-type: none"> <li>- He obtained qualification in Bachelor of Science in Agribusiness (Degree in Agribusiness) in 1988, and Master degree in Business Administration (MBA) from University Utara Malaysia (UUM) in 2007.</li> <li>- He has 30 years of experience in the plantation industry with 10 years of work experience in Indonesia at the senior managerial level.</li> <li>- He was in charge of the implementation of management strategies, setting, and reviewing targets and ensuring that KPIs and the company's objectives were met. He managed mature/immature estates and land development, including the nursery and worked with the related local authorities, government agencies and NGOs to implement the law and enforce rules and regulations.</li> <li>- He has vast experience in oil palm plantations which cover land development, an oil palm nursery, and immaturity oil palm upkeep as well as in production areas.</li> <li>- Successfully completed the Lead Auditor course for MSPO, Quality Management system (ISO 9001:2015), Integrated Management system (ISO 9001:2015 &amp; ISO 14001:2015), Occupational Health and Safety Management System (ISO</li> </ul>

Audit Team	Role/Area of Requirement	Qualification and Experience
		45001:2018), Anti-Bribery management System (ISO 37001), and Legal requirement complementing to MS ISO 37001: 2016.
Mohd Abdul Hafiz bin Jali	Team Member Occupational health and safety, operation procedure, organization commitments, legal compliance, long term economy plan.	<ul style="list-style-type: none"> <li>- Holds a Bachelor Degree of Technology (Hon.) – Majoring in Bioprocess, Universiti Sains Malaysia and Diploma in Food Technology from Politeknik Sultan Haji Ahmad Shah (POLISAS).</li> <li>- He has more than four years experiences in oil palm industry during his working services and 4 years’ experiences in sustainability audit and consultancy.</li> <li>- Successfully completed the OHSAS 18001:2007 Lead Auditor Course, ISO 9001 Lead Auditor Course, and MSPO Auditor Training Course.</li> </ul>

In preparation for the assessment, we would like to seek views and opinions from related stakeholders regarding to any issues that is related to this oil palm management which may determine the level of compliance. We would like to seek your views and opinions on the following aspects but not limited to:

- Environment or social aspect
- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Human Rights & child labor protection
- Suggestion for improvement
- Compliance of the management unit

A stakeholder consultation meeting will be arranged during the assessment and the date is stated in above. You are cordially invited to provide your views and opinion during the meeting. Please inform the Director of Operations, Technical & Compliance - Assurance if you would like to attend this meeting. The details are provided below.

Alternatively, you can provide your views and opinion through writing. In case your option is to provide us in writing, only comments received within 30 days from the date of this letter will be considered in the Assessment. The following details shall be included for any case we may need to contact you for clarification or follow-up on any issue raised by you.

Name: .....

Address: .....

Email: .....

Phone Number: .....

Fax Number: .....

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply "IN CONFIDENCE". Please direct your comments, views and opinion to:

**Director  
Operations, Technical & Compliance -  
Assurance**

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BSI Services Malaysia Sdn Bhd  
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**AND / Auditee:  
OR**

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If there is any further complaints, dispute or grievances, please visit <https://www.bsigroup.com/en-MY/our-services/Customer-Feedback-Policy-and-Procedure/> for our available procedures.

Thank you very much for your input.

Your sincerely,



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Azrul Wan Azizan  
Director  
Operations, Technical & Compliance - Assurance