

# ISO 41001:2018 Facility Management Systems Internal Auditor

Training course



## Essential information about the course

Facility management (FM) affects the health, well-being and quality of life of much of the world's societies and population through the services it manages and delivers. Delivery of practical and precise FM raises the standard of care and increase levels of quality, thereby stimulating organizational maturity and competition.

The adoption of a management system for facility management (FMS) is intended to enable an organization to improve its FM performance and to manage its FM risks. An internal audit is an essential element to an effective FMS, and by attending this course you will benefit by learning and developing the skills to help improve your organization's FM performance.

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 41001. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

#### Our course agenda

Day 1	Day 2
<ul> <li>Facility management system ISO 41001</li> <li>ISO 41001 requirement refresh quiz</li> <li>Requirement for internal audits and intended results</li> <li>Structure and components overview</li> <li>ISO 19011 guidelines and application to auditing ISO 41001</li> <li>Guidelines for auditing management systems ISO 19011</li> <li>Auditing terms and definitions</li> <li>Definition of an audit</li> <li>Audit process, evidence and criteria</li> <li>Principles of auditing</li> <li>Typical audit activities</li> <li>Audit programme</li> <li>Auditor responsibilities</li> <li>Initiating and preparing audit activities</li> <li>Initiating the audit</li> <li>Document review and audit sampling</li> <li>Audit plan</li> <li>Work document preparation and checklists</li> <li>Conducting the audit activities</li> </ul>	<ul> <li>Document review during the audit and verifying information</li> <li>Recording the facts and generating findings</li> <li>Internal audit [practical simulation]</li> <li>Documenting nonconformities</li> <li>Nonconformity write up</li> <li>Preparing audit conclusions and closing</li> <li>Closing meeting</li> <li>Prepare audit report and completing the audit</li> <li>Typical audit report contents</li> <li>Completing the audit</li> <li>Audit follow up: Close-out</li> <li>Conducting audit follow-up</li> <li>Review and respond to proposed corrective action</li> </ul>
<ul> <li>Opening meeting and personal behaviour</li> <li>Communication skills and question types</li> <li>Internal audit video</li> </ul>	Book today at bsigroup.com/training

Upon successful completion of your course, you'll receive an internationally recognized BSI certificate

## Make sure the course is right for you

#### Who is this course for?

Anyone involved in the auditing, maintaining or supervising of an ISO 41001 FMS.

What will I learn?	What are the benefits?
<ul> <li>You'll have the knowledge to:</li> <li>Explain the guidelines of management system auditing according to ISO 19011</li> <li>Determine the application of ISO 19011 guidelines to auditing ISO 41001</li> <li>You'll have the skills to: <ul> <li>Initiate the audit</li> <li>Prepare audit activities</li> <li>Conduct audit activities</li> <li>Prepare and distribute the audit report</li> <li>Complete the audit</li> <li>Audit follow up</li> </ul> </li> </ul>	<ul> <li>This course will help you:</li> <li>Prepare, conduct and follow-up on ISO 41001 audit activities</li> <li>Identify and apply the benefits and requirements of an ISO 41001 audit</li> <li>Gain the skills to assess an organization's capability to manage its FMS</li> <li>Write factual audit reports and suggest corrective actions</li> </ul>

**Prerequisites** - you are expected to have the following prior knowledge:

You should have a good knowledge of ISO 41001 and the key principles of an FMS. If not, we strongly recommend you attend our ISO 41001 Requirements course.

#### Why invest in training from BSI?

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire the skills that will continue to be of use beyond the course.

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples to enhance your learning.

Training delivered at your site could be a convenient and cost effective option, especially if you have multiple delegates. Talk to one of our experts to find out more.

#### Next steps with the BSI Academy

Want to learn more? You may be interested in:

ISO 41001 Requirements Training Course ISO 41001 Implementation Training Course

# Contact us

Jakarta: +62 21 80649 600 Palembang: +62 711 5733 900 Surabaya: +62 31 8202 029 Email: info.indonesia@bsigroup.com Visit: bsigroup.com/en-ID

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