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management standards

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ISO 41001

New International Facilities Management (FM) Standard provides a framework for facilitating effective and efficient FM structures and resourcing.

BS EN ISO 41001 Facility management. Management systems. Requirements with guidance for use

Organizations need to be aware of the importance of keeping on top of ever-changing trends in how and where people work. This makes facilities management an essential aspect of organizational success and the reason new international guidelines have been published.

ISO 41001 is about recognizing the scope of responsibilities and creating a management structure and resource appropriate to the needs of the organization. Its main focus is to provide a framework and criteria against which facilities management teams can be measured as being “fit for purpose” for the organizations that they serve. “The development of such a standard is a first for the discipline and something that is generating a fair degree of interest internationally,” explained Stanley Mitchell, Chair of ISO/TC 267,

the technical committee which developed the standard. “ISO/TC 267 worked together to form a strong consensus across the thirty-plus countries that are currently members, producing a standard which is globally relevant for the facilities management industry.”

The standard will enable a continuity of language and set a benchmark in terms of the management approach, while providing emerging markets with a template on which to build and develop a facilities management regime. According to Stanley Mitchell “ISO 41001 will help clarify the ‘what’ as well as the ‘why’ facilities management is a strategically important discipline to all organizations in the management, operation and maintenance of the workplace, its assets and operational efficiencies.”

BS 8572 Procurement of facility-related services. Code of practice

- This standard covers how to procure facility-related services (such as cleaning or waste management) in the most efficient way. It applies to new and existing facilities and especially to commercial and industrial property.
- Benefits include:
 - More accurate definition of services to be procured, leading to more efficient use of resources
 - A consistent way of working – a roadmap for successful procurement
 - Confidence that services are defined in accordance with needs

BS 8892 Transition management of facility-related services. Code of Practice

- BS 8892 gives recommendations on processes and procedures by which facility owners, operators and tenants can manage the transition from one facility-related service arrangement to another.
- Users can be assured that it embodies best practices in all areas and is supported by explanations and key examples. A master schedule for managing a major transition is included, along with a detailed checklist of actions that can be used through the transition process to ensure that relevant issues are adequately addressed.

BS 8536-1 Briefing for design and construction. Code of practice for facilities management (Buildings infrastructure)

- This standard gives recommendations for facility management briefing to ensure that design takes account of the expected performance of the facility in use.
- Gives guidance on how to extend the supply chain involvement through to operations and defined periods of aftercare.

BS 8544 Guide for life cycle costing of maintenance during the in use phases of buildings

- This standard gives guidance and recommendations on undertaking LCC of maintenance during the in use phases of facilities or constructed assets. It covers buildings, systems, assemblies, components, tasks/actions, resources and materials.
- It also gives guidance and recommendations on the planning and prioritization, budget-setting, optimization, implementation and monitoring of life cycle programmes of maintenance and/or renewal works.
- The guidance includes asset surveys and employer's maintenance management aspects of operation (as defined in BS ISO 15686-5) that are needed to plan and manage maintenance delivery including life cycle works.

BS 11000-2: - Collaborative business relationship management systems. Guide to implementing BS ISO 44001

- The second part of BS 11000 provides guidance on implementing BS ISO 44001, the international standard on collaborative business relationships. It applies to any organization, of any size, in any sector, that wants to benefit from business collaborations, particularly in the context of long term contractual relationships.

BS 8210 Guide to facilities maintenance management

- Outlines a process approach to maintenance management at the strategic and tactical levels, with links to operational activities
- Helps organizations and individuals to formulate strategy and policies for maintenance management



National Standards Body

BSI is appointed by the UK Government as the National Standards Body and represents UK interests at the International Organization for Standardization (ISO), the International Electrotechnical Commission (IEC) and the European standards organizations (CEN, CENELEC and ETSI).

Our role is to help improve the quality and safety of products, services and systems by enabling the creation of standards and encouraging their use. We publish over 2,700 standards annually, underpinned by a collaborative approach, engaging with industry experts, government bodies, trade associations, businesses of all sizes and consumers to develop standards that reflect good business practice.

Get involved with standards

Do you want to keep up with the latest developments in your industry and have a say on the shaping of future facilities management standards?

Whether you're an industry expert with years of experience or an entrepreneur full of new ideas, you can help us develop better standards that will improve our economy, help society and protect the environment. If you are interested in joining the BSI Facilities Management Technical committee, please send a copy of your CV to Stephanie.kosandiak@bsigroup.com

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