Process Improvement: Auditor

Training course

STAGE 1 2 3 **4**

Essential information about the course

Extend your auditing skills by focusing on how to assess process improvement within an organization.

This two-day training course is specifically designed to provide you with knowledge and help you develop the necessary skills when auditing process improvement.

The course is built around a comprehensive case study which you will audit. This will enable you to apply process improvement auditing to an organization, covering reactive, incremental and stepped change improvements.

The case study is presented and audited from a Quality Management System perspective. However, the auditing methods covered in the course would equally apply to any management system discipline.

Our course agenda

Day 1	Day 2

• Process improvement tools, steps and PDCA
• Introduction to the case study
• Use the case study to:
   o Audit a reactive problem solving process
   o Audit a reactive problem solving corrective action
   o Audit a team-based waste/lean improvement process
   o Audit a waste analysis - improvement team
• Lean techniques - improvement team
	• Use the case study to:
	   o Audit lean techniques - improvement team
	   o Audit formal improvement projects
	• Process effectiveness
	• Audit process results
	• Audit summary findings - OFIs
	• Closing meeting
	• Summary/course reflection/review and final questions
	
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On successful completion of your course, you'll receive an internationally recognized BSI certificate

Make sure the course is right for you

Who is this course for?

Qualified internal or lead auditors with experience of any management system discipline, especially those who'd specifically like to develop their auditor process improvement knowledge and skills.
Please note: general auditing theory and Automotive/Aerospace core tools are not covered on this course.

What will I learn?	What are the benefits?
You'll have the knowledge to audit process improvement activities, namely: • Reactive – problem solving • Team-based waste improvement activities • Team-based lean improvement activities • Formal improvement projects You'll have the skills to: • Audit each of the process improvement approaches • Ensure effective audit feedback that contributes to a process improvement approach within an organization	This course will help you: • Audit different types of improvement activities within an organization, including how to evaluate process improvement policies and processes • Effectively audit the following improvement activities during the course: Reactive, team-based, waste/lean incremental improvement activities, formal improvement projects

Prerequisites - you are expected to have the following prior knowledge:

> You must already be an internal or lead auditor qualified with experience of any management system discipline, as this course focusses on auditing process improvement activities. It would also be greatly beneficial for you to have attended the Process Improvement: Practitioner Training course (or equivalent), as the focus of the course is how to audit process improvement frameworks rather than to understand them.

Why invest in training from BSI?

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples to enhance your learning.

Training delivered at your site could be a convenient and cost effective option, especially if you have multiple delegates. Talk to one of our experts to find out more.

Next steps with the BSI Academy

Want to learn more? You may also be interested in our Process Improvement Practitioner, Professional and Auditor – Core Tools (Aerospace or Automotive)

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