



BSI Training Academy

Foundations of **Organizational Resilience** training course

Essential information about the course

Level



Are you a manager with an interest in the long term success of your business? If so, this course will enable you to explore the key factors that are critical to building resilience into your organization.

The principles of this course are underpinned by published standards including Organizational Resilience (BS 65000) which was developed in consultation with industry leaders. Drawing together a vast wealth of expertise and knowledge, the course will challenge you to

look at four key themes – leadership, people, processes and products – to understand where and how you can continually strive for excellence.

An organizational resilience approach will encourage you to look beyond risk management towards a more holistic view of your business health and success. A resilient organization should not only survive over the long term, but should also flourish – passing the test of time.

Our course agenda:

Day 1

- Benefits to you, welcome and introductions
- Course aims, objectives and structure
- Introduction
 - What is organizational resilience and why is it important?
 - Why do organizations fail?
 - Characteristics of resilient organizations
- Identifying key elements
- Category: Leadership
 - Leadership
- Vision and purpose
- Reputational risk
- Financial management
- Resource management
- Scenario
- Category: People
 - Community engagement
 - Culture
 - Alignment
 - Awareness and training
- Scenario

Day 2

- Category: Process
 - Business continuity
 - Governance and accountability
 - Supply chain
 - Information and knowledge management
- Scenario
- Category: Product
 - Horizon scanning
 - Innovation
 - Adaptive capacity
- Scenario
- Introduction to the BSI Benchmark tool
- Assessing your workplace
- Making change happen in the workplace
- Real life scenario
- Next steps

Book today at
bsigroup.com/training



Upon successful completion of the course, you'll receive an internationally recognized BSI certificate

Foundations of **Organizational Resilience** training course

Discover how you can use a framework, developed through BSI's research, that strengthens and builds the resilience of your organization. You'll develop an appreciation of where your organization needs to focus, both now and in the future.

Make sure the course is right for you

This course is for you if:

- You have management responsibility for organizational performance at a department, unit or company level

What you'll learn:

- How to explain the principles of organizational resilience to your senior leadership team and the wider organization
- How to identify the 16 key elements of a resilient organization
- Practical implementation techniques to help you embed resilient principles
- How resilience can be prioritised in the context of your business

Benefits:

- You'll use the **BSI Online Benchmark Assessment tool** to assess your own organization against the 16 key elements of resilience
- You'll have the skills to embed the drive for excellence throughout your organization
- The course will enable you to take a long term view of business success and risk factors

“ In the past, Organizational Resilience at Infosys relied on policies, procedures, enforcement and accountability, but now it is seeing a move towards more analytics and agility. ”

Executive Vice President – Corporate Strategy and Chief Risk Officer, Infosys

Why train with BSI?

Our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples that means you can focus on learning.

Training delivered at your site



This could be a convenient and cost effective option, especially if you have multiple delegates.

Talk to one of our experts to find out more.

Next steps with the BSI Academy



Want to learn more? You may be interested in:

Benchmarking your business

Download the Organizational Resilience Index



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