



BSI Training Academy

ISO 9001:2015, 14001:2015 and ISO 45001:2018 Requirements and Internal Auditing training course

Essential information about the course

Level



Learn how to embed continual improvement at the heart of your organization through management systems for ISO 9001, ISO 14001 and ISO 45001. Identify the structure and requirements of an effective management system, and what this means for you. Gain a thorough understanding of the history and development of the standards, key terms, definitions, and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standards to existing processes within your organization. Day one of this fast paced combined management training course helps you to evaluate the importance of Quality, Environmental and Health and Safety standards in securing future business success. It provides an ideal introduction to the broad topic area of Quality, Environmental and Health and Safety standards and certification.

ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 management systems allow you to monitor quality, environmental and health and safety across all operations. Critical to this is the way you monitor the system's performance.

An internal audit is an essential element to an effective management system, and by attending this course you will benefit by learning and developing the skills to help improve your organization's performance by assessing the management systems in detail.

By doing this you can be confident that your framework remains effective and compliant – helping you to continually improve the way your business operates. This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001, ISO 14001 and ISO 45001. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities. Take the next steps in your journey to make sure your management system stays compliant, fulfils its potential and gives you maximum benefit.

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Our full course agenda helps you understand what to expect:

Day 1

- Welcome and introductions
- What is a Quality, Environmental and Occupational Health and Safety Management System (QMS, EMS and OH&S MS)
- Why QMS, EMS and OH&S MS are important to an organization
- The background of ISO 9001, ISO 14001 and ISO 45001, their intended outcomes and benefits
- The terms and definitions used
- The key concepts and structure of ISO 9001, ISO 14001 and ISO 45001, including similarities between the standards
- Applying the Process Approach of management systems
- How the PDCA approach is incorporated within the management system standards, introducing links to clauses
- Identifying the organizations risks against the requirements of the High Level Structure
- The main requirements of ISO 9001, ISO 14001 and ISO 45001

Day 2 and 3

- The guidelines of management system auditing according to ISO 19011
- The application of these guidelines to auditing ISO 9001, ISO 14001, ISO 45001
- Learn the skills to:
 - Initiate the audit
 - Prepare and conduct audit activities
 - Prepare and distribute the audit report
 - Complete the audit
 - Audit follow up



Upon successful completion of your course, you'll receive an internationally recognized BSI certificate.

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We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive and flexible learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond the course.

Make sure this is the right course for you.

This course is for you if:

- You are new to ISO 9001, ISO 14001 and ISO 45001 management systems
- You're planning, implementing or maintaining these management systems
- You're part of a team involved in carrying out an internal audit within your organization

What's the course like?

- Three days long
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials to take away

How will I benefit?

- Gain the confidence to prepare, conduct and follow up on ISO 9001, ISO 14001 and ISO 45001 audit activities
- Be able to write factual audit reports and suggest corrective actions
- Understand the guidelines of management system auditing according to ISO 19011
- Develop professionally

Why invest in training from BSI?

Our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples to enhance your learning.

Training delivered in-house only



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Talk to one of our experts to find out more

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