



## What will I learn?

- Annex SL Appendix 2 and the framework for the new ISO high level structure
- New requirements relating to Context, Leadership, Planning, Support and Operation - and how to audit them
- · Revised terms and definitions applicable to ISO 9001:2015, as well as key concepts such as risk-based thinking and process approach
- Changes to the requirements from ISO 9001:2008 and their impact from an auditing perspective.



### How will I benefit?

- Understand the key changes between ISO 9001:2008 and ISO 9001:2015
- Prepare, conduct and develop the skills for an ISO 9001:2015 audit
- · Undertake assessment to test your understanding
- Meet the CQI and IRCA Auditor transition training requirements.



## Who should attend?

This course is ideal for ISO 9001:2008 Internal and Lead Auditors wishing to audit or transition to ISO 9001:2015.

I have previously attended the internal auditor course and since implemented a QMS for my place of work. The trainer was excellent and keeps you engaged throughout. ""

Claire Pressdee-Collins, Quality and BCP Manager, Ofcom

Book this course online by visiting bsigroup.com/training or call us today on +44 845 086 9000



# **BSI** Training Academy

# Agenda

#### Day 1

- Welcome & introductions
- Course benefits
- · Aims, objectives & structure
- Annex SL: Appendix 2 Introduction & framework
- Annex SL: Appendix 2 Terms & definitions
- Annex SL: Appendix 2 Clause by clause
- Annex SL: Appendix 2 versus ISO 9001:2015 Clause structure
- ISO 9001:2015 Key terms, definitions & concepts
- Comparison between ISO 9001:2015 & ISO 9001:2008
- · Changes of QMS to note
- Transition timeline & arrangements
- Summary of key changes

#### Day 2

- Case study
- Audit planning
- · Interviewing top management
- Auditing context of organization
- · Auditing planning for the QMS
- Audit trails
- Managing change
- Course review & questions
- Reflection & feedback

# Our knowledge

We don't just train you to meet standards – we create them. As the world's first National Standards Body and a founding member of ISO, no one knows standards like BSI. Our expert knowledge means a lot and when you train with us, you benefit from this expertise.

## **Our tutors**

Our tutors are the best in the business. As experienced assessors, they'll transfer the knowledge you need to embed standards into your organization and develop them through continual improvement.

Book today by visiting bsigroup.com/training

# Our approach

Our high impact accelerated learning approach is proven to fast-track learning by improving knowledge retention and skill application. This course is activity based, resulting in a deeper understanding of material and greater impact on job performance.

# Your expertise

Our training courses will give you the knowledge and skills to embed the standards that matter to you the most. To promote your professional development, you'll receive a personalized BSI Training Academy certificate that's recognized worldwide.

Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes, MK5 8PP T:+44 845 080 9000 E: training@bsigroup.com