# BSI Courses & Qualifications

2025

Australia

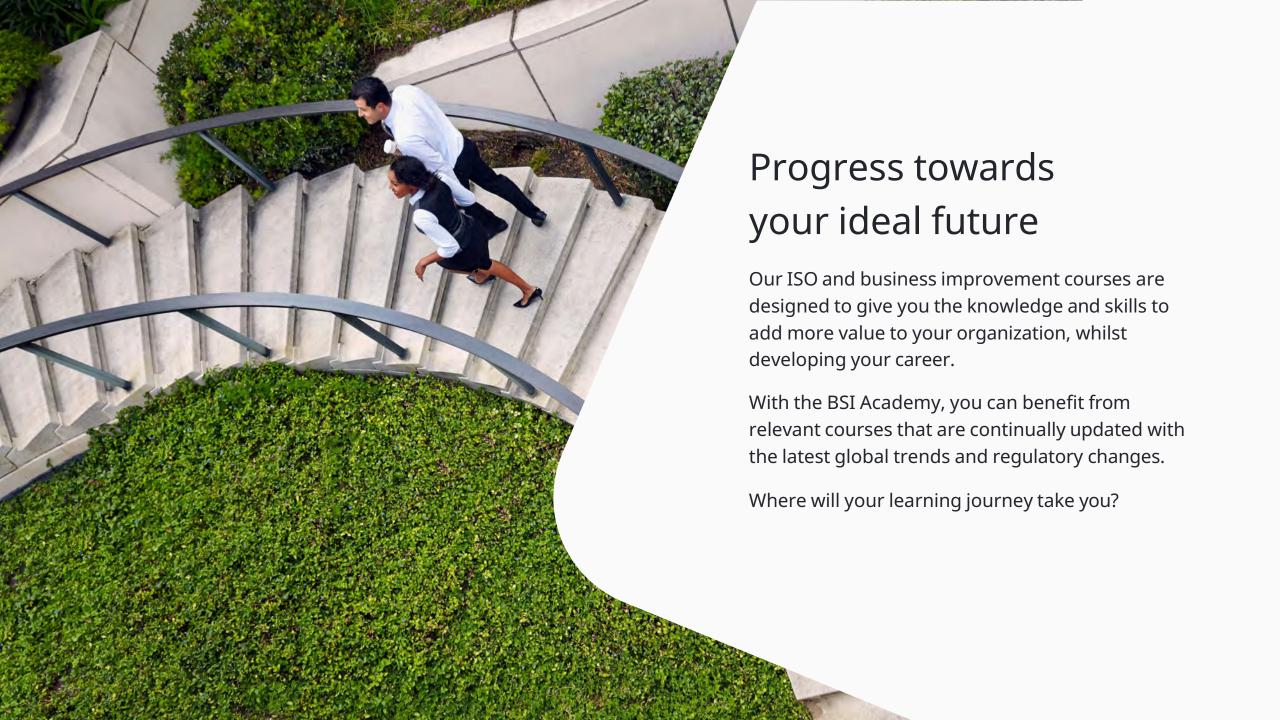




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# Welcome

At BSI, our focus is on supporting you to build knowledge and skills which add value to your organization, whilst developing your career.



Our range of courses & qualifications span Digital Trust, Health, Safety and Well-being, Quality Management, and Sustainability. Delivered in person, online or on-demand – our courses lead to globally recognized BSI qualifications that enable you to increase skills and demonstrate your value to your organization.

I'm proud to be part of the BSI team which provides access to impactful learning and development allowing you to develop and grow.

We look forward to supporting you on your learning journey with BSI.

#### **Tracey Walsh**

Training Business Manager

#### New to 2024:

- Artificial Intelligence, ISO/IEC 42001 and ISO/IEC 22989
- Greenhouse gas, ISO 14064, Carbon
   Management Planning and ISO 14068
- Food Safety Culture Introduction, developing and leading
- EU Medical Device Regulation (MDR)
   2017/745 QMS Auditor
- Cybersecurity and Data Protection for Small Businesses
- Quality Management Systems for Small Businesses
- Awareness Modules
- New qualification pathways
- Food Safety Supervisor

# Learn in a way that works for you

Access flexible learning in a format that works for you.

We understand that people learn in different ways, so we've devised a range of delivery formats to suit all needs.

Whether you prefer learning at your own pace through distance learning or enjoy the challenge and interaction in classroom-based learning – we can provide a format you will be comfortable with.

#### Live online training

Learn from the comfort of your home, for convenience

#### **On-demand eLearning**

Self-paced, online, available 24/7 – for complete flexibility





Classroom-based training

Convenient location and dates, in-person with like-minded learners

#### In-house training

In-person or online, adapted to your organization's needs

# Qualifications – explained

Qualifications from BSI

– a mark of trust for your expertise.

Qualifications validate your expertise as you build a career in your chosen field. At BSI, we provide exciting and innovative qualifications to build your skills and knowledge.

#### **Practitioner**

A Practitioner qualification demonstrates your audit skills ensuring conformance and effectiveness. This qualification shows your commitment to your profession and career projection.

#### **Professional**

A Professional qualification builds on learning from the practitioner stage. As a Professional you demonstrate your higherlevel skills, critical thinking skills and demonstrate your competence and career aspirations.

# Certified Professional

By becoming a
Certified
Professional you
show you have
reached the
pinnacle of your
learning, with
trusted
credentials which
are aligned to the
most senior roles
in your
organization.

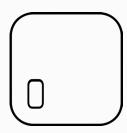
#### Available for:

- Digital trust
- Health, safety & well-being
- Quality & business improvement
- Sustainability
- Governance, risk & compliance
- Food
- Built environment
- Medical devices

View all qualifications

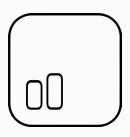
# Pathways – explained

BSI's comprehensive training solutions empower organizations to achieve operational excellence. Our programs span a wide range of critical areas, from process improvement methodologies to robust organizational resilience strategies. We provide tailored training for all levels, including senior management briefings and practical skills development, such as root cause analysis.



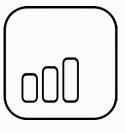
#### **Understanding**

Gain a comprehensive understanding of management system standards with BSI's introductory and requirements courses.



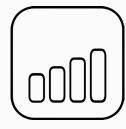
#### **Implementation**

Maximize the value of your management system through BSI's best-practice implementation training.



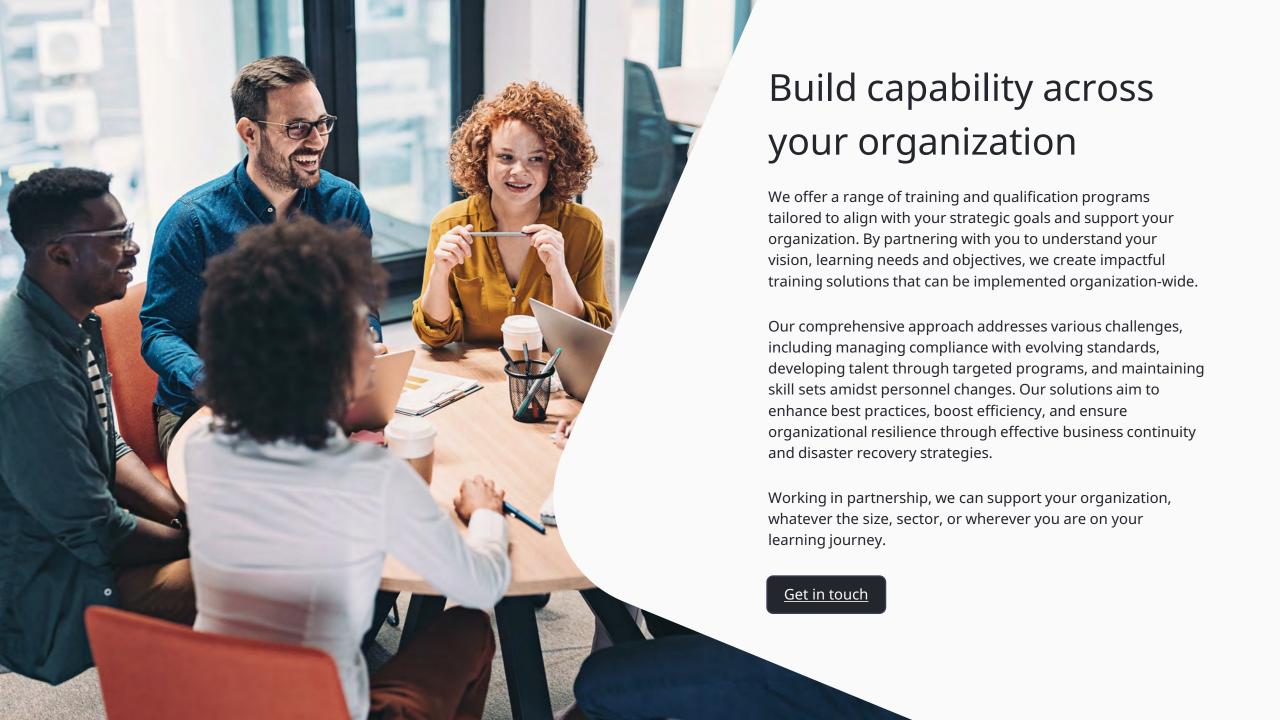
#### **Specialist**

Drive
performance
excellence and
unlock your
organization's
full potential with
BSI's
specializationfocused training.



#### **Auditing**

Validate the effectiveness of your management system with BSI's comprehensive auditor training.



Product and service quality is key to building trust, leading to consumer loyalty and a strong brand image. Quality is a foundational element for the success and longevity of your organization.

Quality is an ongoing process, requiring continuous improvement that permeates your organization's culture, making quality the culture of your organization.





# ISO 9001:2015 Quality Management Systems Awareness On-demand eLearning

Understand what quality is, why it matters, and how every employee contributes to achieving it.

Prerequisite: N/A

**Price:** \$69

**Duration:** 30 minutes



Find out more

#### ISO 9001:2015 Quality Management Senior Management Briefing

Learn to implement key leadership activities and drive positive change within your organization.

Prerequisite: N/A
Price: Request a quote
Duration: 4 hours



Find out more

#### Quality Management Systems for Small Businesses

Gain an overview and understanding of implementing a Quality Management System in accordance with ISO 9001:2015, and the best practices in small businesses.

Prerequisite: N/A Price: \$695 Duration: 1 day



Find out more

#### ISO 9001:2015 Quality Management Requirements

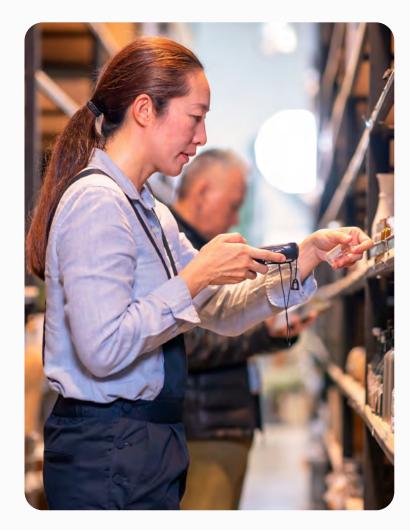
Learn key terms, definitions, and principles of ISO 9001:2015, enabling you to better address and meet customer needs.

Prerequisite: N/A Price: \$1395 Duration: 1.5 days









### ISO 9001:2015 Quality Management Requirements Ondemand eLearning

Gain a comprehensive understanding of Quality Management Systems (QMS) and ISO 9001 requirements with the convenience of online, self-paced learning.

Prerequisite: N/A Price: \$545

**Duration:** 4 hours



Find out more

# ISO 9001:2015 Requirements and Management Systems Auditing

Understand ISO 9001 and conduct effective internal audits. This course covers QMS principles, documentation, and the full audit cycle.

**Prerequisite:** Knowledge of ISO 9001 and QMS principles (see ISO 9001 Requirements course). Internal/lead auditor training or auditing experience is helpful.

Price: \$2695

Duration: 3.5 days



Find out more

#### ISO 9001:2015 Quality Management Lead Auditor

Develop the skills to lead and manage Quality Management System (QMS) audits, including planning, execution, and follow-up, in accordance with ISO 19011.

**Prerequisite:** Knowledge of ISO 9001 and QMS principles (see ISO 9001 Requirements course). Internal/lead auditor training or auditing experience is helpful.

Price: \$3495 Duration: 5 days



Find out more



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### Combined Requirements ISO 9001, ISO 14001 and ISO 45001

Understand the key concepts and principles of ISO 9001, ISO 14001, and ISO 45001 and how to apply them to your organization.

Prerequisite: N/A Price: \$1395 Duration: 2 days

0

Find out more

### Combined Implementation ISO 9001, ISO 14001 and ISO 45001

Develop an implementation plan and create the necessary documentation for managing Quality, Environmental, and Occupational Health & Safety.

**Prerequisite:** Knowledge of ISO 9001, ISO 14001, and ISO 45001, and their respective management system principles (see Combined Requirements course).

Price: \$2495 Duration: 3 days

(00)

Find out more

### Combined Internal Auditor ISO 9001, ISO 14001 and ISO 45001

Develop the skills to audit organizational processes against ISO 9001, ISO 14001, and ISO 45001.

**Prerequisite:** Knowledge of ISO 9001, ISO 14001, and ISO 45001, and their respective management system principles (see Combined Requirements course).

Price: \$2495 Duration: 3 days







ISO/IEC 17025:2017 General Requirements for The Competence of Testing and Calibration Laboratories Awareness On-demand eLearning

Learn the critical requirements for maintaining high standards in laboratory practices and understand the consequences of poor practices on your organization's efficiency and reputation.

Prerequisite: N/A

**Duration:** 40 minutes

0

Find out more

**Price:** \$69

ISO/IEC 17025:2017 Understanding Requirements for Testing Laboratories

Understand the requirements of ISO 17025 and how to implement a system using the very latest interactive accelerated learning techniques to ensure your knowledge is reinvigorated.

Prerequisite: N/A Price: \$1095 Duration: 1 day

0

Find out more

#### **Effective Root Cause Analysis (RCA)**

Acquire the skills to perform root cause analysis, categorize causes effectively, utilize problem-solving tools, structure solution selection, lead improvement activities, and identify corrective actions to resolve routine organizational issues.

Prerequisite: N/A Price: \$1695 Duration: 2 days



#### ISO 55001:2014 Asset Management Fundamentals

Learn the fundamentals of asset management, including key terminology, best practices, and effective methodologies.

Prerequisite: N/A

Price: \$895 Duration: 1 day



Find out more

#### **ISO 41001:2018 Facilities Management Requirements**

Helps facility management providers define responsibilities, optimize resources, and satisfy clients. It also benchmarks competency in facility management service delivery.

**Prerequisite:** Prior knowledge of ISO 41001 is helpful.

Price: Request a quote

Duration: 1 day

0

Find out more

#### Lean Six Sigma Awareness On-demand eLearning

Learn how to apply Lean Six Sigma principles and tools for data-driven process improvement and achieve operational excellence within your organization.

Prerequisite: N/A

Price: \$69

Duration: 30 minutes

Find out more

#### ISO 55001:2014 Asset Management Requirements

Learn how to effectively manage assets and maximize their value using the framework of ISO 55001.

**Prerequisite:** Asset management background or completion of the Fundamentals of Asset Management course is recommended.

Price: Request a quote

Duration: 1 day



Find out more

#### ISO 41001:2018 Facilities Management Implementation

Learn to implement ISO 41001 and optimize your facility management (FM). This course provides the knowledge and tools to improve efficiency, align with client needs, and benchmark your FM service delivery.

Prerequisite: N/A
Price: Request a quote
Duration: 2 days



Find out more

#### **Certified Lean Six Sigma Green Belt**

Provide participants with an overview of Lean Six Sigma as well as key concepts associated with building effective project teams.

Prerequisite: N/A
Price: Request a quote
Duration: 8 days



Understanding digital technology is crucial for developing a sustainable future.

While the speed and convenience of digital ecosystems offer significant advantages, they also introduce potential risks. As we transition to a world where real and virtual environments interact seamlessly, building trust in people, technology, and processes is essential.



#### ISO/IEC 27001:2022 Information Security Management **Systems Awareness On-demand eLearning**

Understand information security, its importance, and how to support your organization's security efforts.

Prerequisite: N/A

**Price:** \$69

**Duration:** 30 minutes

Find out more

#### ISO/IEC 27001:2022 Information Security Requirements On-demand eLearning

Gain a comprehensive understanding of environmental management systems with the convenience of online, self-paced learning.

Prerequisite: N/A

**Price:** \$495

Duration: 4 hours

ISO/IEC 27001:2022 Information

**Security Implementation** 



Find out more

#### Prerequisite: N/A **Price:** \$3595

**Lead Implementer** 

ISO/IEC 27001:2022 Information Security

ISO/IEC 27002:2022 Information Security

**Controls Implementation** 

management tools and techniques.

Learn the importance of an Information Security

Management System (ISMS) and develop skills to

implement the requirements. You will leave knowing how

to undertake a gap assessment and gaining awareness of

Improve your organization's information security posture

security principles, organizational risks, and ISO/IEC 27001

by learning how to implement and manage effective

Prerequisite: A basic understanding of information

**EXEMPLAR** 

**Duration:** 4 days



Find out more

security controls.

is recommended. Price: \$2295

#### ISO/IEC 27001:2022 Information Security Requirements

Gain the knowledge to improve your organization's information security posture using the framework of ISO/IEC 27001.

Prerequisite: N/A **Price:** \$995

**Duration:** 1 day



Find out more





**Price:** \$2495 **Duration:** 3 days



Find out more

Implement a robust Information Security Management System (ISMS) in line with ISO/IEC 27001 and safeguard your organization's critical information.

GLOBAL





**Duration:** 2 days 00



# ISO/IEC 27002:2022 Information Security Implementing the Changes

Provides knowledge required to update and manage your information security controls when aligned with ISO 27002, focusing on the key differences and how an organization may put these changes into action.

Prerequisite: N/A

Price: \$895 Duration: 1 day



Find out more

# ISO/IEC 27002:2022 Information Security Implementing the Changes On-demand eLearning

Update your knowledge of ISO/IEC 27002 and implement the latest security controls for improved information security.

Prerequisite: N/A

**Price:** \$345

**Duration:** 2 hours



Find out more

### ISO/IEC 27017:2015 Information Security Controls for Cloud Services

Identify responsibilities for managing cloud security risks and ensure appropriate controls are in place for a robust Information Security Management System (ISMS).

Prerequisite: Good knowledge of ISO/IEC 27002 and

ISO/IEC 27001. **Price:** \$1695 **Duration:** 2 days



Find out more

#### ISO/IEC 27001:2022 Transition

Provides you with the knowledge required to update and manage your Information Security Management System (ISMS) when certifying to ISO/IEC 27001.

Prerequisite: N/A Price: \$995

**Duration**: 1 day



Find out more

# ISO/IEC 27001:2022 Auditor Transition On-demand eLearning

Understand the updates in ISO/IEC 27001 and how to apply these changes to your organization's Information Security Management System (ISMS).

Prerequisite: N/A
Price: \$545

**Duration:** 2.5 hours

(0000)

Find out more

### ISO/IEC 27001:2022 Information Security Internal Auditor

Understand the role of an Information Security Management System (ISMS) auditor and gain the skills to conduct effective audits according to ISO 19011.

**Prerequisite:** Knowledge of ISO/IEC 27001 (see one-day

Requirements course).

Price: \$2595 Duration: 2 days



<u>Find out more</u>

#### ISO 27001:2022 Information Security Lead Auditor

Develop the skills to lead and manage Information Security Management System (ISMS) audits, including planning, execution, and follow-up, in accordance with ISO 19011.

**Prerequisite:** Knowledge of ISO/IEC 27001 (see Requirements course) and familiarity with ISMS principles. Auditing experience is helpful.

**EXEMPLAR** 

**GLOBAL** 

Price: \$3945

Duration: 5 days



Find out more

#### **NIST Cybersecurity Framework Implementation**

Learn a 7-step approach to implement the NIST Cybersecurity Framework and improve your cybersecurity practices.

**Prerequisite:** Basic understanding of ISO/IEC 27001, ISO/IEC 27002, risk management, and cybersecurity.

Price: Request a quote

Duration: 2 days



Find out more

## NIST Cybersecurity Framework Maintaining and Auditing

Maximize the benefits of the NIST Cybersecurity Framework by mastering maintenance, measurement, and auditing techniques.

**Prerequisite:** Basic understanding of management systems auditing and awareness of cybersecurity issues.

Price: Request a quote

Duration: 1 day



Find out more

# ISO/IEC 27005:2018 Information Security Risk Management

Improve your organization's risk management capabilities and enhance your information security posture.

Prerequisite: Basic knowledge of ISO/IEC 27001, ISO/IEC

27002, ISMS principles, and risk assessment.

Price: \$2295

Duration: 2 days



Find out more

# ISO/SAE 21434:2021 Vehicle Cybersecurity Requirements On-demand eLearning

Provides the knowledge required to manage cybersecurity in automotive engineering.

Prerequisite: N/A Price: \$545

**Duration:** 4 hours





# Certified Network Defender (CND) On-demand eLearning

Develop the skills to protect, detect, and respond to network threats, building upon core network administration knowledge.

Prerequisite: N/A Price: \$2495

**Duration:** 12 months

000

Find out more

## Certified Ethical Hacker (CEH) On-demand eLearning

Learn to audit and secure networks, including vulnerability testing, policy analysis, and stakeholder collaboration.

Prerequisite: N/A Price: \$2495

**Duration:** 12 months

000

Find out more

#### Certified Chief Information Security Officer (CCISO) On-demand eLearning

Master the essential skills for C-Level information security leadership, including governance, risk management, and strategic planning.

Prerequisite: N/A Price: \$2995

**Duration:** 12 months

(000)

Find out more

## Certified Secure Computer User (CSCU) On-demand eLearning

The purpose of the CSCU training program is to provide individuals with the necessary knowledge and skills to protect their information assets.

Prerequisite: N/A Price: \$395

**Duration:** 12 months

000

Find out more

#### ISO/IEC 27400:2022 Cybersecurity – Iot Security and Privacy Guidelines Introduction On-demand eLearning

Provide a summary of the characteristics, stakeholders, life cycles and risk sources of IoT systems.

Prerequisite: N/A

**Price:** \$745

**Duration:** 4.5 hours

0

Find out more

#### Cybersecurity and Data Protection for Small Businesses

Learn about the different types of cyber threats, defense mechanisms, and the best practices for ensuring personal and organizational security in the digital age.

Prerequisite: N/A

Price: \$695 Duration: 1 day

0

#### **Auditing Cloud Security for STAR Certification**

Learn how to audit cloud security for the STAR certification programme and learn how to apply the maturity model when auditing a provider's security controls.

Prerequisite: N/A
Price: Request a quote
Duration: 1 day



Find out more

#### Auditing Cloud Security for CSA STAR Certification On-demand eLearning

Understand the requirements for CSA STAR Certification with this flexible, self-paced online course.

**Prerequisite:** ISO/IEC 27001 audit qualification or equivalent and basic knowledge of cloud computing (SaaS,

IaaS, PaaS). **Price:** \$795

**Duration:** 4 hours



Find out more

#### **Certified STAR auditor**

Learn how to conduct an audit for STAR certification and work through a detailed case study to teach you how to determine a rating for STAR certification.

Prerequisite: N/A
Price: Request a quote
Duration: 2 days



Find out more

#### CSA Star: The Cloud Security and Privacy Governance And Compliance Program On-demand eLearning

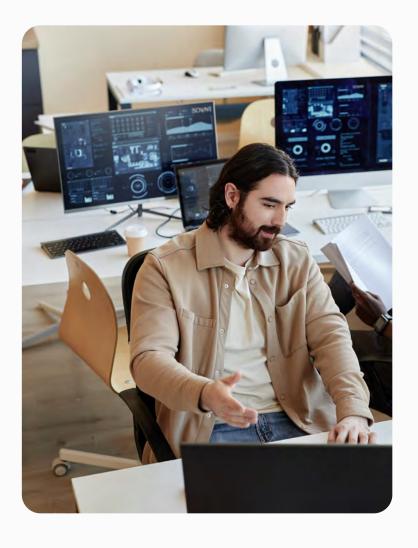
Gain a comprehensive understanding of the CSA STAR program with the convenience of online, self-paced learning.

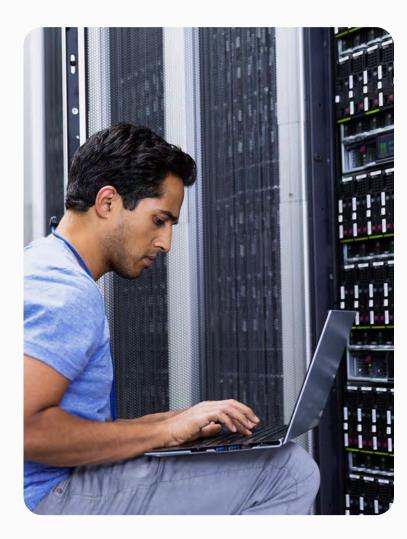
**Prerequisite:** ISO/IEC 27001 audit qualification or equivalent and basic knowledge of cloud computing (SaaS, IaaS, PaaS).

Price: \$1345

Duration: 6 hours







#### EU General Data Protection Regulation (GDPR) Foundation

Ensure your organization's compliance with GDPR. This course covers the regulation's requirements and how to implement them effectively.

Prerequisite: N/A
Price: Request a quote
Duration: 1 day

0

Find out more

#### General Data Protection Regulation (GDPR) Implementation

Confidently implement GDPR in your organization. This course provides practical guidance and addresses common implementation challenges.

**Prerequisite:** BSI General Data Protection Regulation

(GDPR) Foundation course. **Price:** Request a quote **Duration:** 2 days

00

Find out more

### ISO/IEC 27701:2019 Privacy Information Management Requirements

Learn to build a Privacy Information Management System (PIMS) based on ISO/IEC 27701. This course covers PII control and processing best practices.

**Prerequisite:** Experience implementing an Information Security Management System (ISO/IEC 27001 and ISO/IEC

27002) and knowledge of PIMS requirements. **Price:** \$895

**Duration:** 1 day

0

Find out more

# ISO/IEC 27701:2019 Privacy Information Management Implementation

Understand how to implement the principles of ISO/IEC 27701 and the required changes to extend your Information Security Management System (ISMS).

**Prerequisite:** Knowledge of implementing an ISMS (ISO/IEC 27001 and ISO/IEC 27002) and PIMS requirements (previous attendance of an ISO/IEC 27701 Requirements course is recommended).

Price: \$1995 Duration: 2 days

00

Find out more



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Artificial intelligence (AI) systems have the power to revolutionize your operations, enhance efficiency, and drive innovation. With our modular and comprehensive suite of AI training, you can confidently and securely unlock the potential of AI.



### ISO/IEC 22989:2023 Understanding AI Concepts and Terminology

Build a strong foundation in AI concepts and management system standards, essential for anyone working with AI systems.

Prerequisite: N/A Price: \$995

**Duration:** 1 day



Find out more

# ISO/IEC 22989:2023 Understanding AI Concepts and Terminology On-demand eLearning

Master the key AI terms and concepts from ISO/IEC 22989 to effectively manage an ISO/IEC 42001 compliant AI Management System (AIMS).

Prerequisite: N/A
Price: \$545

**Duration:** 4 hours



Find out more

### ISO/IEC 42001:2023 AI Awareness On-demand eLearning

Understand AI's importance and manage its risks. Discover your role in leveraging AI for your organization's success.

Prerequisite: N/A

**Price:** \$69

**Duration:** 30 minutes



Find out more

#### ISO/IEC 42001:2023 AI Requirements

Master the essentials of an effective AI Management System (AIMS). This course will guide you through ISO 42001's structure and requirements, enabling you to confidently apply its key concepts and principles to your organization's existing processes.

Prerequisite: N/A

Price: \$895

Duration: 1 day



Find out more

### ISO/IEC 42001:2023 AI Requirements On-demand eLearning

Understand the structure and requirements of an effective AI Management System (AIMS). Master ISO 42001 terminology and apply its principles to your organization's existing processes.

Prerequisite: N/A

Price: \$545

Duration: 4 hours



Find out more

#### ISO/IEC 42001:2023 AI Implementation

Gain the skills to protect the confidentiality, integrity, and availability of your data in the age of AI with this comprehensive course.

Prerequisite: N/A Price: \$2495 Duration: 3 days



#### ISO/IEC 42001:2023 AI Lead Implementer

Discover a systematic approach to AI management that ensures the security and integrity of your sensitive information and that of your stakeholders.

Prerequisite: N/A Price: \$3295 Duration: 4 days



Find out more

#### ISO/IEC 42001:2023 AI Controls Implementation

Learn how to assess and implement necessary controls for an effective AI Management System (AIMS).

Prerequisite: N/A

Price: \$995 Duration: 1 day



Find out more

# Understanding and Implementing AI System Impact Assessments

Gain the skills and knowledge to confidently conduct AI system impact assessments, whether independently or within the framework of an ISO/IEC 42001 AI Management System (AIMS).

Prerequisite: N/A Price: \$995

**Duration:** 1 day



Find out more

#### ISO/IEC 42001:2023 AI Internal Auditor

From audit initiation to final reporting, this course equips you with the skills to assess AI Management Systems (AIMS) against ISO/IEC 42001. Master the audit process and confidently evaluate compliance.

Prerequisite: Knowledge of ISO/IEC 42001 and AIMS

principles. **Price:** \$2495 **Duration:** 2 days



Find out more

#### ISO/IEC 42001:2023 AI Lead Auditor

Become a certified AI management Systems (AIMS) auditor with this intensive 5-day course. Master audit leadership, planning, and conformance assessment to ISO/IEC 42001.

Prerequisite: Knowledge of ISO/IEC 42001, AIMS, and AI

concepts. Auditing experience is helpful.

**Price:** \$3595 **Duration:** 5 days



Find out more

# Understanding and Implementing AI System Impact Assessments On-demand eLearning

Learn to conduct AI system impact assessments, either independently or within an ISO/IEC 42001 AI Management System.

Prerequisite: N/A Price: \$545

**Duration:** 4 hours



# ISO/IEC 23894:2023: Guidance On Risk Management Awareness On-demand eLearning

Understand ISO/IEC 23894 and its role in AI risk management. This course prepares you for its expected harmonization with the AI Act.

**Prerequisite:** Basic artificial intelligence concepts.

**Price:** \$69

**Duration:** 30 minutes



Find out more

# ISO/IEC 23894:2023: Guidance On Risk Management On-demand eLearning

Learn how to build an effective AI risk management system based on ISO/IEC 23894. This course explores the organizational and regulatory importance of risk management for AI enterprises.

**Prerequisite:** Basic artificial intelligence concepts.

**Price:** \$195

**Duration:** 1.5 hours



Find out more

# BS ISO/IEC 24027:2021 Bias in AI Systems and AI Aided Decision-making Awareness On-demand eLearning

Through this course, participants will gain a deeper understanding of the concept of bias and learn practical approaches to evaluate and address bias in AI systems.

**Prerequisite:** Basic understanding of AI, machine learning (ML), and neural networks.

**Price:** \$175 **Duration:** 1 hour



Find out more

### BS ISO/IEC 24027:2021 Bias in AI Systems and AI Aided Decision-making Introduction On-demand eLearning

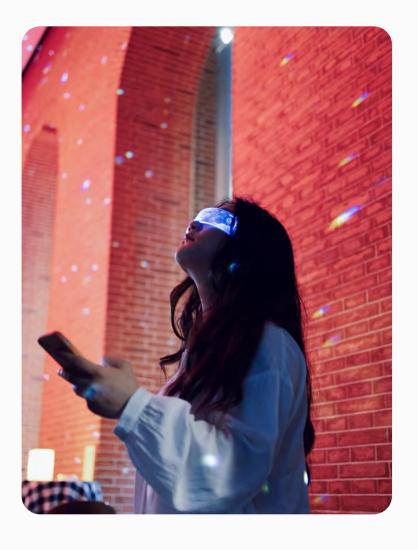
Learn the technical skills to remove bias and ensure fairness in your AI systems with this course.

**Prerequisite:** Basic understanding of AI, machine learning (ML), and neural networks.

Price: \$245

Duration: 2 hours





Sustainability is a multifaceted and fastevolving topic. By taking action across a range of environmental, social, and governance (ESG) issues your organization can be an agent of positive change.





### ISO 14001:2015 Environmental Management Systems Awareness On-demand eLearning

Understand the importance of environmental management and how to contribute to its effectiveness in your organization.

Prerequisite: N/A Price: \$69

**Duration:** 30 minutes

0

Find out more

# ISO 14001:2015 Environmental Management Systems Requirements

Identify the structure and requirements of an effective Environmental Management System (EMS) and what this means to you. Gain a thorough understanding of the history and development of ISO 14001, key terms, definitions and the ISO standardized high level structure.

Prerequisite: N/A Price: \$1395 Duration: 1.5 days

n

Find out more

### ISO 14001:2015 Environmental Management Systems Requirements On-demand eLearning

Identify the structure and requirements of an effective Environmental Management System (EMS) and what this means to you. Gain a thorough understanding of the history and development of ISO 14001, key terms, definitions and the ISO standardized high level structure.

Prerequisite: N/A Price: \$545

**Duration:** 4 hours

Find out more

#### ISO 14001:2015 Environmental Management Systems Requirements and Management Systems Auditing

Our expert trainers will guide you through the ISO 14001 standard in detail and you'll learn what it takes to plan, conduct and report on an audit.

Prerequisite: N/A
Price: \$2695

**Duration:** 3.5 days

0000

<u>Find out more</u>



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#### ISO 14001:2015 Environmental Management Systems Lead Auditor

Gain the skills and confidence to effectively audit an Environmental Management System (EMS) to ISO 14001.

**Prerequisite:** Knowledge of ISO 14001 and EMS principles. Internal/lead auditor training or auditing experience is helpful.

Price: \$3459 **Duration:** 5 days



Find out more

#### ISO 14001:2015 Environmental Management Systems Senior Management Briefing

Identify the core requirements of ISO 14001 with regards to the Leadership Team, and their commitments to environmental impact improvement.

Prerequisite: N/A
Price: Request a quote
Duration: 2 hours



Find out more

#### ISO 14064-1:2018 Requirements On-demand eLearning

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14064-1 and how the standard can help your organization to better understand and quantify its greenhouse gas emissions.

**Prerequisite:** A basic understanding of global warming

issues would be helpful.

**Price:** \$295

**Duration:** 3.5 hours



Find out more

### ISO 14064-3:2019 Greenhouse Gas Verification and Validation

Ensure accurate and credible Greenhouse Gas (GHG) reporting. This course covers the principles and processes of verification and validation according to ISO 14064-3.

**Prerequisite:** Knowledge of ISO 14064-1 and GHG quantification is required. Familiarity with carbon neutrality planning and relevant standards is beneficial.

Price: \$895

Duration: 1 day







#### ISO 50001:2018 Energy Management Awareness On-demand eLearning

Understand energy management, its importance, associated risks, and how to improve your organization's energy performance.

Prerequisite: N/A

**Price:** \$69

**Duration:** 30 minutes



Find out more

# ISO 50001:2018 Energy Management Requirements On-demand eLearning

Gain a comprehensive understanding of ISO 50001 and Energy Management Systems with the convenience of online, self-paced learning.

**Prerequisite:** N/A

**Price:** \$545

**Duration:** 4 hours



<u>Find out more</u>

#### ISO 55001:2018 Energy Management Implementing

Learn the fundamentals of energy management, including ISO 50001 requirements, and how to implement and maintain an effective Energy Management System.

**Prerequisite:** Completion of an Energy Awareness course and an ISO 50001 Requirements Training Course (see ISO 50001 Requirements course).

Price: \$1795 Duration: 2 days



<u>Find out more</u>

#### ISO 55001:2018 Energy Management Lead Auditor

Develop the skills to lead effective second-party Energy Management Systems audits, covering all stages from planning to follow-up.

**Prerequisite:** Knowledge of management systems (including the PDCA cycle), energy management principles (including energy sources, efficiency, and performance indicators), and ISO 50001 requirements.

Price: \$4145 Duration: 5 days



Find out more

#### ISO 14068-1:2023 Carbon Neutrality Requirements

Provide knowledge and understanding of carbon neutrality and how to use ISO 14068-1 in your organization to achieve carbon neutrality, on the pathway to Net Zero.

Prerequisite: N/A Price: \$995 Duration: 1 day



Find out more

### ISO 14068-1:2023 Climate Change Management – Carbon Neutrality

Gain clear guidance on achieving carbon neutrality, including developing a management plan, quantifying your carbon footprint, and utilizing offsets.

Prerequisite: N/A Price: \$1495 Duration: 2 days



#### **Carbon Management Planning**

Develop a comprehensive carbon management plan using science-based methodologies to reduce Greenhouse Gas (GHG) emissions and adapt to climate change.

Prerequisite: A copy of PAS 2060 is required for this course

(available at <a href="https://shop.bsigroup.com">https://shop.bsigroup.com</a>).

Price: \$1495 Duration: 2 days



Find out more

### PAS 2060:2014 - Module 1 - Road to Net Zero: Terminology and Principles

Introduce senior leaders to the Road to Net Zero, covering key principles, terminology, and the roadmap to achieving carbon neutrality.

**Prerequisite:** A copy of PAS 2060 is required for this course (available at <a href="https://shop.bsigroup.com">https://shop.bsigroup.com</a>).

**Price:** \$195

**Duration:** 2 hours



Find out more

### PAS 2060:2014 - Module 2 - Making a Commitment to Carbon Neutrality

Assess the level of offset required following the implementation of the carbon footprint management plan to make the declaration of achieving carbon neutrality.

**Prerequisite:** Knowledge of climate change principles and the Road to Net Zero (see "Road to Net Zero: Terminology and Principles" course).

**Price:** \$295

**Duration:** 4 hours



<u>Find out more</u>

# PAS 2060:2014 - Module 3 - Implementing Your Carbon Footprint Management Plan

Develop your delivery strategy, projects, and tools to meet your carbon footprint management plan commitments.

**Prerequisite:** Knowledge of climate change principles and the Road to Net Zero (see "Road to Net Zero: Terminology and Principles" course).

**Price:** \$295

**Duration:** 4 hours



Find out more

## PAS 2060:2014 - Module 4 - Carbon Offsets and Declaring Carbon Neutral Status

Learn to assess the level of offset required following implementation of your carbon footprint management plan.

**Prerequisite:** Knowledge of climate change principles and the Road to Net Zero (see "Road to Net Zero: Terminology and Principles" course).

**Price:** \$295

**Duration:** 4 hours





#### ISO 14064-1:2018 Greenhouse Gas Requirements

Master the requirements of ISO 14064-1 for quantifying and reporting Greenhouse Gas Emissions.

**Prerequisite:** Some knowledge of the standard and global warming issues will be beneficial.

Price: \$1395

Duration: 2 days



Find out more

### ISO 14067:2018 Quantifying the Carbon Footprint of Products

Understand ISO 14067 and how to quantify the carbon footprint of products (CFP) using best practices in Life Cycle Assessment (LCA) and reporting.

**Prerequisite:** Completion of ISO 14064-1 and Carbon Management Planning courses is required.

Price: \$1495

Duration: 2 days



Find out more

#### ISO 14064:2018 Managing Greenhouse Gas Emissions

This course focuses on the ISO 14064 series of standards that have been developed specifically to help organizations manage their Greenhouse Gas Emissions:

- ISO 14064-1:2018: Specification with guidance at the organization level for quantification and reporting of greenhouse gas emissions and removals.
- ISO 14064-2:2019: Specification with guidance at the project level for quantification, monitoring and reporting of greenhouse gas emission reductions or removal enhancements.
- ISO 14064-3:2019: Specification with guidance for the verification and validation of greenhouse gas statements

In this course you will learn how to calculate, reduce, and check your organization's greenhouse gas emissions.

**Prerequisite:** Familiarity with the relevant standards and a basic understanding of global warming are helpful.

**Price:** \$3595 **Duration:** 4 days



Find out more

#### Reporting with GRI standards 2021

This course is designed to help participants understand the Sustainability Reporting process as per the Global Reporting Initiative (GRI) Standards. The training enables organizations to establish the systems and processes necessary to conduct stakeholder engagements, analyze the inputs and thereby develop their strategy for Sustainable Development.

**Prerequisite:** It will be useful for delegates to read the relevant standards before attending the course. A basic understanding of sustainability topics would be helpful.

Price: \$2595 Duration: 2 days



### ISO 20400 Sustainable Procurement Awareness On-demand eLearning

Learn procurement principles and the "five rights of procurement" and how they contribute to sustainable procurement.

Prerequisite: N/A

**Price:** \$35

**Duration:** 30 minutes

0

Find out more

# Social Accountability 8000 Awareness On-demand eLearning

This course offers a foundational understanding of social accountability requirements, providing participants with the knowledge necessary to support the implementation and auditing of these practices within their organizations.

**Prerequisite:** N/A

**Price:** \$69

**Duration:** 30 minutes

Find out more

## Social Accountability 8000 Requirements On-demand eLearning

Gain a foundational understanding of social accountability and learn how to implement and audit responsible practices based on SA 8000. This self-paced course helps you contribute to a more ethical and equitable workplace.

Prerequisite: N/A Price: \$445

**Duration:** 3.5 hours

0

Find out more

#### **BS 25700 Modern Slavery Introduction**

Develop a deeper understanding of modern slavery and equip your organization to identify and mitigate related risks.

Prerequisite: N/A

**Price:** \$195

**Duration:** 2 hours

0

Find out more

### ISO 20121:2024 Sustainable Event Management Introduction

Understand sustainability management within the context of events. Learn how to identify where you can reduce waste and cut carbon emissions, design stakeholder management programmes, set targets and release the potential that exists in your supply chain.

Prerequisite: N/A
Price: Request a quote
Duration: 1 day

Find out more

# ISO 20121:2024 Sustainable Event Management Implementation

Implement ISO 20121 and deliver sustainable events. This course provides the skills and knowledge to design, implement, and maintain a compliant management system.

**Prerequisite:** Attendance at the ISO 20121 Requirements

course is strongly recommended. **Price:** Request a quote

**Duration:** 2 days



# Greenhouse Gas (GHG) Qualifications

Qualifications build knowledge and skills both for the individual and organization to reach Greenhouse Gas objectives.

The **practitioner** level qualification is ideal for individuals who are involved or working towards being involved in Greenhouse Gas reduction plans.

The **professional** level builds Greenhouse Gas knowledge to support an organization's path towards net-zero.

Our learning pathway validate learning with examinable results, earning industry recognized qualifications.

#### Key

ILT – instructor led learning

VILT – Virtual instructor led learning

OD – on-demand eLearning

### Greenhouse Gas Practitioner

#### **Comprised of these courses:**

- ISO 14064-1 (organization)\*\*
- Carbon Management Planning (CMP)
- ISO 14064-3 (verification)

#### **Delivery method:**

\*\*On-Demand and ILT/VILT



#### Ideal for:

- GHG/carbon reduction and management practitioners, engineers and facilities managers with knowledge and experience of related disciplines and standards such as environmental and energy management systems including ISO 14001 and ISO 50001
- Individuals interested or required to support carbon reduction plans
- Policy analyst, consultant, sustainability manager
- Verifier, assessor, auditor, implementor

### Greenhouse Gas Professional

#### **Comprised of these courses:**

• ISO 14067 Quantifying the Carbon Footprint of Products

ISO 14068-1 Carbon Neutrality

#### **Delivery method:**

ILT/VILT



#### **Ideal for:**

- GHG/carbon reduction and management professionals, developing and leading the implementation of carbon reduction management programs
- Functional head, project leader, senior consultant
- Lead verifier, lead assessor, lead auditor, lead implementer



# Governance, risk & compliance

Our Governance, Risk and Compliance (GRC) courses will provide you with an awareness of the processes you can implement to help your organization achieve business objectives and act with integrity.

Gain the knowledge and skills needed to embed good business practices into everyday life - enabling your organization to seize opportunities, stay ahead of uncertainty, and meet stakeholder expectations.





# Governance, risk & compliance

# ISO 22301:2019 Business Continuity Management Systems Awareness On-demand eLearning

Our on-demand eLearning course will help you understand the principles of ISO 22301:2019 and the methods and techniques available to you. It will help you understand how the requirements of ISO 22301:2019 provide the basis of an effective BCMS and the roles individuals will need to play.

Prerequisite: N/A

**Price:** \$69

**Duration:** 30 minutes



Find out more

#### **ISO 22301:2019 Business Continuity Requirements**

Apply the requirements of ISO 22301 to create and maintain a Business Continuity Management Systems (BCMS) that ensures business continuity.

Prerequisite: N/A

Price: \$995 Duration: 1 day



Find out more

### ISO 22301:2019 Business Continuity Requirements On-demand eLearning

Learn ISO 22301 at your own pace with this flexible online course. Ideal for self-directed learners.

Prerequisite: N/A

**Price:** \$445

**Duration:** 4 hours



Find out more

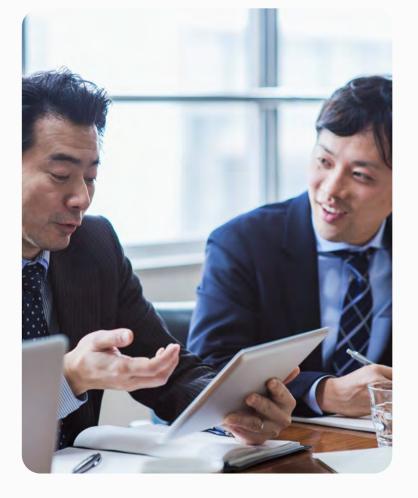
#### ISO 22301:2019 Business Continuity Implementation

Learn how to establish a business continuity management system within your organization and clarify roles and responsibilities during disruption.

**Prerequisite:** Familiarity with BCMS concepts and terminology is recommended. Consider ISO 22301

Requirements course. **Price:** \$1995

**Duration:** 2 days





# Governance, risk & compliance

#### ISO 22301:2019 Business Continuity Lead Implementer

Learn to identify and protect business critical functions, build organizational resilience and capability to continue operating during unexpected events. Understand how to minimize downtime, speed up recovery time and reassure stakeholders.

Prerequisite: N/A Price: \$3995 Duration: 5 days



Find out more

#### ISO 22301:2019 Business Continuity Internal Auditor

Learn how to perform internal audits and self-assessments against the requirements of ISO 22301.

**Prerequisite:** Knowledge of ISO 22301 and Business Continuity Management Systems (BCMS) principles (see ISO 22301 Requirements course).

Price: \$1895 Duration: 2 days



Find out more

#### ISO 22301:2019 Business Continuity Lead Auditor

Develop the skills and knowledge to establish a robust Business Continuity Management Systems (BCMS) that ensures business continuity in the face of disruptions.

**Prerequisites:** Knowledge of management systems (including the PDCA cycle and core elements), business continuity management concepts (including BIA, risk assessment, and business continuity plans), and ISO 22301 requirements.

Price: \$4145 **Duration:** 5 days



Find out more

#### **Crisis and Incident Management**

Learn how to effectively manage a range of incidents with confidence.

Prerequisite: N/A
Price: Request a quote
Duration: 1 day



Find out more

#### **Pandemic Preparedness and Business Continuity**

Understand how to assess the impact of communicable diseases on your business and incorporate those risks into your Business Continuity Management Systems (BCMS).

Prerequisite: N/A
Price: Request a quote
Duration: 1 day





# Governance, risk & compliance

#### **People Aspects of Business Continuity Management**

Explore human risk factors from HR and risk management perspectives, covering risk appetite, assessment, and recovery strategies.

**Prerequisite:** Basic understanding of Business Impact Analysis, risk assessment, and business continuity planning is beneficial.

**Price:** Request a quote

**Duration:** 1 day



Find out more

#### Preparing for and Learning from Emergencies, Disruption and Incidents On-demand eLearning

Develop emergency preparedness and response plans that prioritize health and safety risk management.

Prerequisite: N/A Price: \$295

**Duration:** 1.5 hours



Find out more

### ISO 37001:2016 Anti-bribery Management System Requirements

Introduce the concepts of anti-bribery, explains the benefits of an Anti-bribery Management System (ABMS) and the key requirements and context of ISO 37001.

Prerequisites: N/A
Price: Request a quote
Duration: 1 day



Find out more

### ISO 37001:2016 Anti-bribery Management System Implementing

Implement an Anti-bribery Management System (ABMS) with this hands-on course, complete with a toolkit of essential documents and resources.

**Prerequisite:** Knowledge of ISO 37001 is required. Familiarity with risk assessment, anti-bribery principles, and your organization's operations and risk approach is recommended.

Price: Request a quote

Duration: 1 day



Find out more

### Understanding Bribery And Effective Due Diligence

Understand the risks of bribery, its impact on organizations, and how to conduct effective bribery risk assessments.

Prerequisite: N/A
Price: Request a quote
Duration: 2 days



Find out more

### ISO 37001:2016 Anti-bribery Management Systems Internal Auditor

Gain a comprehensive foundation in the audit process, blending theory and practical activities.

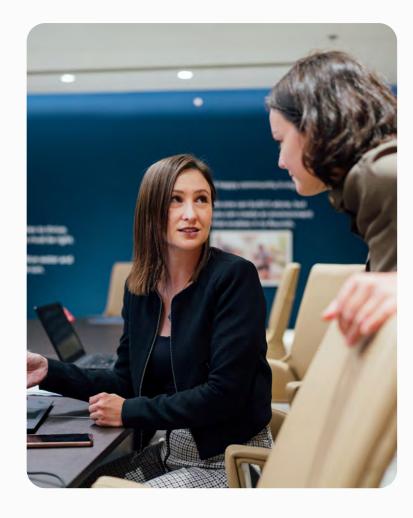
**Prerequisite:** ISO 37001 knowledge is required (see one-day Requirements course). Familiarity with risk assessment and anti-bribery principles is recommended.

Price: Request a quote
Duration: 2 days





# Governance, risk & compliance



### ISO 37001:2016 Anti-bribery Management Systems Lead Auditor

Gain the necessary auditing skills through activity-based learning, and practical auditing experience with coaching, group workshops and open forum discussions.

**Prerequisite:** Knowledge of management systems (including the PDCA cycle), anti-bribery management concepts (including risk assessment and controls), and ISO 37001 requirements.

Price: Request a quote
Duration: 5 days



Find out more

#### ISO 31000:2018 Risk Management Introduction

Learn how to apply the principles of ISO 31000 to improve risk management in your organization.

Prerequisite: N/A Price: \$995 Duration: 1 day



Find out more

#### ISO 31000:2018 Risk Management Implementation

Master risk management and implement ISO 31000 in your organization. Learn to assess your current risk position and develop a tailored implementation plan. This course provides a step-by-step approach to building a robust risk management process.

**Prerequisites:** Prior understanding of ISO 31000 (see our

Risk Management Introduction course).

**Price:** \$1595 **Duration:** 2 days



Find out more

#### **Risk Management Essentials for Small Businesses**

Gives you the knowledge and skills to enable you to identify and address these challenges and risks by applying the risk management process.

Prerequisite: N/A Price: \$695 Duration: 1 day



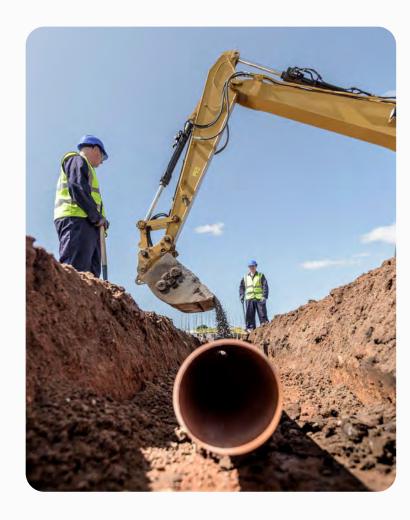
# Built environment

The built environment is a complex interaction between design, construction, operations, and decommissioning, representing the four stages of the asset lifecycle.

In the face of these intricacies, you hold the key to creating liveable and workable spaces that benefit everyone.



### Built environment



#### **BIM Fundamentals**

Understand the key principles and benefits of Building Information Modelling (BIM). This course explores how BIM drives efficiency and optimizes the entire project lifecycle, leading to greater whole-life value. Gain the knowledge to implement BIM in your organization and achieve a strong return on investment.

Prerequisite: N/A Price: \$1795 Duration: 2 days

0

Find out more

#### **BIM Fundamentals On-demand eLearning**

Provide you with an understanding of why and how Building Information Modelling (BIM) supports lean principles to reduce waste in construction and asset management.

Prerequisite: N/A Price: \$1045 Duration: 8 hours

0

Find out more

#### **BIM ISO 19650 Part 2: Project Delivery**

Go beyond Building Information Modelling (BIM) fundamentals with this course on project information management for BIM Level 2, covering ISO 19650-2, information requirements, and supplier selection.

**Prerequisite:** For those with BIM knowledge (e.g. BIM Fundamentals) and construction project experience, especially in information management.

Price: \$1295

Duration: 1 day



Find out more

### BIM ISO 19650 Part 3: Information Management in Operational Phase of the Assets

Implement ISO 19650-3 to optimize asset operations. This course is ideal for asset owners, operators, and maintainers.

Prerequisite: BIM knowledge (e.g. BIM Fundamentals) and

asset information management experience.

Price: \$1295 Duration: 1 day



### Built environment

#### **BIM ISO 19650 Part 4: Information Exchange**

Learn how to leverage ISO 19650 for effective digital information exchange in Building Information Modelling (BIM), emphasizing the Common Data Environment (CDE) process and information verification for building trust.

**Prerequisite:** Ideal for professionals who actively participate in the management of projects and portfolios.

Price: \$1295 Duration: 1 day



Find out more

#### BIM ISO 19650 Part 5: Security and BIM

Understand the role of the security manager, and how to identify security risks relating to built assets and their information in the Building Information Modelling (BIM) context.

**Prerequisite:** Ideal for professionals who actively participate in the management of projects and portfolios.

Price: \$1295 Duration: 1 day



Find out more

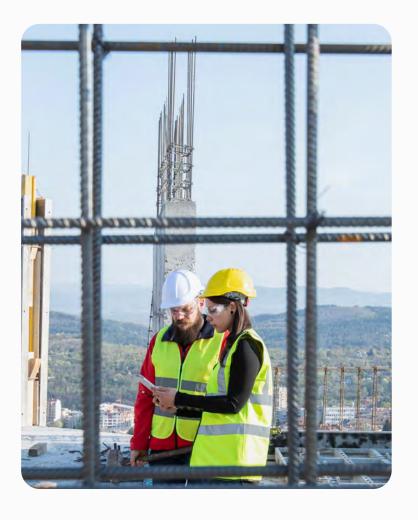
#### BIM PAS 1192 Part 6: Health and Safety

Learn how to effectively exchange health and safety information in Building Information Modelling (BIM), emphasizing the importance of clear requirements and a digital plan.

**Prerequisite:** Ideal for professionals who actively participate in the management of projects and portfolios.

Price: \$1295 Duration: 1 day





Health, safety & well-being

Improving employee health, safety, and well-being enhances organizational success and competitiveness while benefiting the wider community.

Resilient organizations thrive by protecting and promoting both physical and psychological health, fostering a culture of trust and fulfilment.



# Health, safety & well-being

#### ISO 45001:2018 Occupational Health and Safety Management Systems Awareness On-demand eLearning

This course will help you understand what occupational health and safety is, why it's important and, how you can contribute to effective information security in your organization.

Prerequisite: N/A

**Price:** \$69

**Duration:** 30 minutes



Find out more

### ISO 45001:2018 Occupational Health and Safety Requirements

Gain an understanding of effective occupational health and safety management in an organization, by providing a framework to prevent work-related injury and ill health to workers and more.

Prerequisite: N/A Price: \$1395

**Duration:** 1.5 days



Find out more

### ISO 45001:2018 Occupational Health and Safety Requirements On-demand eLearning

Understand ISO 45001 occupational health and safety management system requirements through a self-paced online course.

Prerequisite: N/A

**Price:** \$545

**Duration:** 4 hours



Find out more

### ISO 45001:2018 Occupational Health and Safety Senior Management Briefing

Gain a better understanding of both your organization's obligations and your personal responsibilities within an OH&S MS. Upon completion, you will be able to develop action plans for implementing key leadership activities.

Prerequisite: N/A
Price: Request a quote
Duration: 4 hours



Find out more

### ISO 45003:2021 Psychological Health and Safety at Work

Gain the skills to effectively manage psychosocial risk in your workplace and improve your OH&S management system based on ISO 45001.

**Prerequisite:** Strong ISO 45001 knowledge required. Prior

training is beneficial.

Price: \$995

Duration: 1 day



Find out more

### ISO 45001:2018 Occupational Health and Safety Requirements and Management Systems Auditing

This course equips you to plan, conduct, and lead effective internal audits, ensuring robust follow-up and corrective actions.

Prerequisite: N/A Price: \$2695 Duration: 3.5 days



# Health, safety & well-being

#### ISO 45001:2018 Occupational Health and Safety Lead Auditor

Master OH&S auditing. Learn to plan, conduct, report, and follow up audits according to ISO 45001 in this five-day course.

**Prerequisites:** Familiarity with ISO 45001 and experience in

OH&S audits are recommended.

**Price:** \$3495 **Duration:** 5 days



Find out more

### ISO 45001:2018 Leadership, Culture and Worker Participation On-demand eLearning

Learn about leadership and worker participation within ISO 45001 Occupational Health and Safety Management Systems.

Prerequisite: N/A Price: \$345

**Duration:** 2 hours

(000)

Find out more

### Occupational Stress And Other Psychosocial Risks On-demand eLearning

Explore occupational stress and psychosocial risks in the workplace, including guidance for implementing ISO 45001 and ISO 45003.

Prerequisite: N/A Price: \$545

**Duration:** 4 hours



Find out more

### Introduction to Risk Assessment On-demand eLearning

Understand risk evaluation, risk treatment, and the influence of human factors on the risk assessment process.

Prerequisite: N/A

**Price:** \$345

**Duration:** 2 hours



Find out more

### Health and Safety Hazards and Controls On-demand eLearning

Gain the skills to recognize and control workplace hazards, minimizing risks and preventing harm.

Prerequisite: N/A Price: \$1345 Duration: 2 days





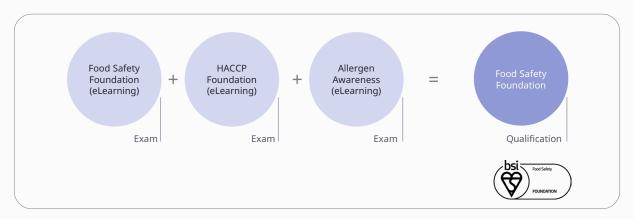
Embracing sustainability and safety is the bedrock of progress in the food and retail industry.

Unlock the potential for positive change in the food and retail sector by prioritizing sustainability through innovation and best practices.



# Food & retail - Qualification pathway

The qualification learning pathway includes the following three essential courses, each fully accessible on-demand. This format offers unparalleled flexibility and the chance for individuals to study at their own pace, accommodating hectic schedules and varying shift work arrangements.



#### Food Safety Foundation On-demand eLearning

This course teaches food handlers and manufacturers essential food hygiene and safety practices. Learn to prioritize safety, identify hazards, and implement effective controls.

Prerequisite: N/A

**Price:** \$69

**Duration:** 2 hours



Find out more

#### **HACCP Foundation On-demand eLearning**

This course equips food handlers and manufacturers with the knowledge to implement HACCP principles, identify food hazards, and effectively control and monitor food production using the 12-step process.

Prerequisite: N/A

**Price:** \$69

**Duration:** 2 hours



Find out more

#### **Allergen Awareness On-demand eLearning**

Cover the causes of allergic reactions to food, symptoms of allergic reactions and the mechanisms for controlling allergens in food production.

Prerequisite: N/A

**Price:** \$69

**Duration:** 2 hours



#### FSSC 22000 v6 Understanding

Gain a thorough insight into food safety management systems and the key concepts and structure of FSSC 22000, key terms, definitions and the ISO standardized high level structure.

Prerequisite: N/A Price: \$895

**Duration:** 1 day

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Find out more

#### FSSC 22000 v6 Internal Auditor

This course equips you with skills to assess and report on process conformance under FSSC 22000, covering audit initiation, preparation, conduct, reporting, and follow-up tasks.

**Prerequisite:** Familiarity with FSSC 22000 and Food Safety

Management Systems (FSMS) is recommended.

Price: \$1495 Duration: 2 days



Find out more

#### FSSC 22000 v6 Lead Auditor

This course updates you on food safety developments, empowering you to drive continual business improvement through effective audits aligned with FSSC 22000 and ISO standards.

**Prerequisites:** Solid understanding of FSSC 22000, ISO 22000, and relevant ISO 22002 prerequisite program. FSMS audit experience is recommended.

Price: \$3495 Duration: 5 days



Find out more

#### FSSC 22000 v6 Implementing the Changes

This course helps you gain an understanding of the changes of FSSC 22000 v6.

**Prerequisite:** Familiarity with FSSC 22000 v5.1.

**Price:** \$695

**Duration:** 4 hours



Find out more

#### Food Defence TACCP

This online Food Defence (TACCP) course teaches you how to identify and manage threats to your food business and protect your products. Learn from anywhere with live tutor interaction.

Prerequisite: N/A

**Price:** \$595

**Duration:** 4 hours



Find out more

#### **Food Fraud VACCP**

Gain insights into risk assessment methods like VACCP to ensure the genuineness of your products by evaluating your supply chain and business for potential food fraud risks and control measures.

**Prerequisite:** Prior knowledge of the global food supply chain and your organization's processes is beneficial.

Price: \$595

Duration: 4 hours



#### **Combined VACCP and TACCP**

This course is a combination of our Food Defence TACCP and Food Fraud VACCP training courses.

**Prerequisites:** Prior knowledge of the global food supply chain and your organization's processes is beneficial.

Price: \$1095 Duration: 1 day

0

Find out more

#### ISO 22000:2018 Food Safety Management Systems Awareness On-demand eLearning

This awareness course will help you understand what food safety management is, why it's important and how you can contribute to effective food safety in your organization.

Prerequisite: N/A Price: \$69

**Duration:** 30 minutes

0

Find out more

### ISO 22000:2018 Food Safety Management Systems Requirements

This course provides a comprehensive understanding of ISO 22000 and its key concepts, including the standardized high-level structure, enabling you to interpret and apply these principles effectively within your organization's processes.

Prerequisite: N/A Price: \$1395 Duration: 1 day



<u>Find out more</u>

#### ISO 22000:2018 Food Safety Management Systems Lead Auditor

This course covers the key principles and practices of conducting effective FSMS audits aligned with ISO 22000 and ISO 19011, providing the knowledge and skills needed to lead successful audits from initiation through follow-up.

**Prerequisites:** Knowledge of ISO 22000, FSMS principles, ISO/TS 22002-1, HACCP, and relevant food safety legislation.

Internal/lead auditor experience is beneficial. **Price:** \$3495

**Duration:** 5 days



Find out more

#### **Implementing SQF Systems**

This course helps align food safety programs with the SQF Code, enabling you to build and sustain a successful SQF System.

**Prerequisites:** HACCP Requirements qualification or HACCP

Refresh qualification.

Price: \$1495 Duration: 2 days



Find out more

#### **BRCGS - Food Safety Issue 9 For Sites**

Gain a comprehensive understanding of the standard's general principles, compliance requirements, and the certification process, including necessary actions before, during, and after the audit.

**Prerequisite:** Download and review the BRCGS Global Standard for Food Safety Issue 9 from the BRCGS Bookshop to prepare for the course.

Price: \$1495

Duration: 2 days



<u>Find out more</u>



#### **HACCP Requirements**

This course covers the CODEX HACCP's five initial steps and seven core principles for creating HACCP plans, enhancing your practical skills and leadership abilities for HACCP teams through current industry examples.

**Prerequisite:** Review the provided pre-course reading on

CODEX General Principles of Food Hygiene.

Price: \$1495 Duration: 2 days





Find out more

#### **HACCP Refresh**

This course aims to refresh and update your food safety expertise, focusing on Codex HACCP principles to effectively manage a HACCP food safety plan.

**Prerequisite:** Attendees must have completed HACCP

training within the past three years.

Price: \$695

**Duration:** 4 hours





#### **Food Safety Internal Auditor**

Elevate your audits beyond compliance with our specialized food industry course, designed to refine internal audit processes, meet customer standards, and enhance food safety practices.

**Prerequisite:** Knowledge of the principles of

FSSC 22000 and Food Safety Management Systems (FSMS).

Price: \$1495 Duration: 2 days





Find out more

#### **Allergen Management and VITAL**

Understand how you can manage allergies in manufacturing and how you can use the VITAL tool to access the potential impact of allergen cross-contact and present allergen advice consistently.

Prerequisite: N/A Price: \$795 Duration: 1 day









#### **Root Cause Analysis in the Food Industry**

Apply root cause analysis (RCA) effectively within their organization, incorporating real-world best practices and fostering collaborative learning among attendees for enhanced knowledge exchange.

Prerequisite: N/A Price: \$695

**Duration:** 4 hours

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Find out more

### Root Cause Analysis in the Food Industry On-Demand eLearning

This course covers the reasons for conducting root cause analysis and three of the methods commonly used for root cause analysis.

Prerequisite: N/A Price: \$395

**Duration:** 3 hours

Find out more

### An Introduction to Food Safety Culture On-Demand eLearning

This course explores the importance of food safety culture and its impact on your organization. Discover your role in creating a safe food environment and delivering safe products to customers.

Prerequisite: N/A

Price: \$245

Duration: 1 hour



Find out more

#### **Developing a Mature Food Safety Culture (PAS 320)**

Enable your food safety culture team to implement guidelines by understanding food safety culture and its connection to your FSMS and organizational culture.

**Prerequisites:** Complete the "Introduction to Food Safety Culture" eLearning and familiarize yourself with PAS 320:2023 beforehand.

Price: \$1395 Duration: 2 days



Find out more

#### Leading a Mature Food Safety Culture (PAS 320)

Understand how a mature food safety culture supports successful business performance, explore its dimensions, and identify actions senior leaders can take to establish and enhance it within their organization.

Prerequisite: N/A

**Price:** \$495

**Duration:** 2 hours



Find out more

#### **Food Recall**

Gain the skills to review effectiveness of mock recall activities to continually improve food recall protocols.

**Prerequisite:** Participants should be familiar with food safety management and product traceability systems.

**Price:** \$695

**Duration:** 3.5 hours





#### **Food Safety Sanitation Program**

This course equips you with the know-how to establish and execute a cleaning and sanitation program, crucial for safe food production.

**Prerequisite:** Delegates are expected to have general

knowledge about food safety.

Price: Request a quote **Duration:** 4 hours

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Find out more

#### **Food Labelling**

This course offers you a framework to validate labelling requirements, implement a labelling prerequisite program, and understand key GFSI certification requirements.

Prerequisite: N/A

Price: \$695

Duration: 4 hours

(000)

Find out more

#### **Food Safety Supervisor**

Learn safe food handling practices and how to instruct others, including proper storage, preparation, and service. Gain the skills to supervise food safety, ensure compliance, and take corrective action.

Prerequisite: N/A Price: \$495

**Duration:** 5 hours







# BSI knowledge bundles

#### **Food Safety Introduction**

Training bundle	Options for bundles	RRP price	Bundle price	Savings	
HACCP foundation eLearning      Pest awareness	Option 1: Selection of 3 courses from the list	\$1000 + GST	\$645 + GST	\$355	
eLearning • Allergen	Option 2:	#4.4CF	±0.45		
Awareness eLearning	Selection of 5 courses from the list	\$1465 + GST	\$945 + GST	\$520	
• Food Safety Foundation eLearning		\$1640 + GST	\$945 + GST		
• Effective Foreign Matter Management	Option 3:				
• Root Cause Analysis eLearning	Select all 7 courses from the list			\$695	
• Introduction to Food Safety Culture eLearning					

#### **Business Continuity**

Training bundle	RRP price	Bundle price	Savings
Food Labelling			
• Food Recall	\$2085 + GST	\$1485+	\$600
Root Cause Analysis for the Food Industry	¥2003 × d31	GST	4000

#### Find out more

#### **Auditor Essentials**

Training bundle	RRP price	Bundle price	Savings
• Food Safety Internal Auditor			
Root Cause Analysis     On-demand	\$5385 + GST	\$4395 + GST	\$990
• ISO 22000 Lead Auditor		<u> </u>	
• FSSC 22000 v6 Lead Auditor			

#### **Risk Management**

Training	RRP	Bundle	Savings
bundle	price	price	
HACCP Requirements     Food Defence TACCP     Food Fraud VACCP	\$2590 + GST	\$2095 + GST	\$495

#### Find out more

#### **Risk Management Refresh**

Training	RRP	Bundle	Savings	
bundle	price	price		
HACCP Refresher     Food Defence TACCP     Food Fraud VACCP	\$1790 + GST	\$1295 + GST	\$600	

<u>Find out more</u> <u>Find out more</u> <u>Find out more</u>



# BSI knowledge bundles for wine industry



Training bundle	Options for bundles	RRP price	Bundle price	Savings
Understanding FSSC 22000 v6  ISO 22000 requirements  Effective foreign	Option 1: Selection of 3 courses from the list	\$2685 + GST	\$2330 + GST	\$355
matter management  • Root cause analysis for the food industry  • Developing a mature food	Option 2: Selection of 5 courses from the list	\$3385 + GST	\$2865 + GST	\$520
• Food fraud VACCP • Food defence TACCP	Option 3: Select all 7 courses from the list	\$5775 + GST	\$4995 + GST	\$780



# Training requirements by standard

		HACCP Requirements		HACCP Refresh		Total Safatu Internal Auditor (2 Days)		
STD	Regulator or Standard	HACCP Requirements		HACCF Reffesii		Food Safety Internal Auditor (2 Days)		
Туре	or Certification Body	HACCP Team Leader	HACCP Team Members	HACCP Team Leader	HACCP Team Members	Internal Auditor	Other Relevant Training	
HACCP	QMS Audits HACCP Certification	Highly recommended	No specific requirements	Highly recommended every three years	No specific requirements	No specific requirements	No specific requirements	
	FSSC 22000 (v6 2023)	Required	No specific requirements	No specific requirements	No specific requirements	2.5.15.2 i. For FSSC 22000 internal audit, the lead auditor shall have successfully completed an internal auditor course of 16 hours covering audit principles, practices and techniques. The training may be provided by the qualified internal Lead Auditor or through an external training provider.  Required	2.5.15.2 iii. FSSC Scheme training covering at least ISO 22000, the relevant prerequisite programs based on the technical specification for the sector (e.g. ISO/TS 22002-x; PAS-xyz) and the FSSC additional requirements – minimum eight hours.  Required	
GFSI	BRCGS (Issue 9 2022)	2.1.1: The team leader shall have an indepth knowledge of Codex HACCP principles (or equivalent) and be able to demonstrate competence, experience and training. Where there is a legal requirement for specific training, this shall be in place.  Required	2.1.1: The team members shall have specific knowledge of HACCP and relevant knowledge of products, processes and associated hazards.  Recommended	Required	Every three years Recommended	3.4.2: Internal Audits shall be carried out by appropriately trained, competent auditors. Auditors shall be independent (i.e. not audit their own work).  Required	4.2.1: Where personnel are engaged in threat assessment and food defence plans, the individual or team responsible shall understand potential food defence risks at the site. This shall include knowledge of both the site and the principles of food defence.  • Food Defence and Food Fraud (TACCP / VACCP)  • Food Safety Culture  • VITAL training – Allergen Management  • BRCGS Issue 9  Recommended	
	Freshcare Edition 4.2 (see also HARPs)	No specific requirements	No specific requirements	No specific requirements	No specific requirements	No specific requirements	<ul> <li>Freshcare Food Safety and Quality Edition         <ul> <li>4.2</li> <li>Required</li> </ul> </li> <li>HACCP for Produce and Freshcare Edition         <ul> <li>4.2</li> <li>Recommended</li> </ul> </li> </ul>	
	SQF Edition 9	2.1.1.5: The primary and substitute SQF practitioner shall: Have completed a HACCP training course. HACCP Training is defined by SQF as "a minimum two-day duration and assessed", "Used extensively in a country" and "delivered" by a recognized institution".  Required Note: Two HACCP-trained SQF practitioners must be in the business	2.1.1.5: Substitute SQF Practitioner – Same training requirements as SQF Practitioner. Required	2.9.2.1: The training program shall include provision for identifying and implementing the refresher training needs of the organization.  Required	Required	5.1: Personnel conducting internal audits shall: Have successfully completed internal auditor training.  Required	<ul> <li>2.6.4.1: The crisis management plan shall include at a minimum: The nomination and training of a crisis management team.</li> <li>Crisis Management Training – Crisis and Incident Management</li> <li>Implementing SQF Systems Edition 9</li> <li>Food Safety Culture</li> <li>VITAL training – Allergen Management</li> <li>VACCP / TACCP</li> <li>Recommended</li> </ul>	

# Training requirements by standard

	Regulator or Standard or Certification Body	HACCP - Requirements		HACCP Refresh		Food Safety Internal Auditor (2 Days)	
STD Type		HACCP Team Leader	HACCP Team Members	HACCP Team Leader	HACCP Team Members	Internal Auditor	Other Relevant Training
	Aldi (V100201 2015)	As per chosen GFSI standard	As per chosen GFSI standard	As per chosen GFSI standard	As per chosen GFSI standard	As per chosen GFSI standard	As per chosen GFSI standard     Food Safety Culture     VITAL training – Allergen Management     VACCP / TACCP
iler Standards	Supplier Excellence (V2 2019)  Supplier must have at least on representative formally trained in HACCP. This training must be updated at least every three years. The representative must be able to demonstrate competency in the principles and application of HACCP.  2.1.2: The team leader must have an indepth knowledge of HACCP and be able to demonstrate competence and experience.  Required  Required  must be updated at least every three years. The representative must be able to demonstrate competence in the principles and applications of HACCP.  Required	least every three years. The representative must be able to demonstrate competence in the principles and applications of HACCP.	Recommended	3.5.1: The audits must be completed by competent internal auditors who are able to assess and communicate the outcomes of the audit process. Auditors must be able to demonstrate evidence of auditing skill. Responsibilities and frequencies must be defined.  Recommended	Woolworths continue to support the use of VITAL to determine allergen labelling. Focus needs to be placed on allergen management and ensuring that finished products reflect the labelling in conjunction with the allergen management Code of Practice and allergen risk matrix.  VITAL Allergen Management (1 day) Food Safety Culture Recommended		
Retailer	HARPS Version 2.0	4.1: The HARPS Practitioner shall complete HACCP training by a Registered Training Organization (RTO) or a local or international equivalent. A Statement of Attainment, or equivalent, confirming successful completion shall be maintained and in Australia include the following preferred Units of Competency (UOC) as a minimum: FBPFSY2002 Apply Food Safety Procedures; and FBPFSY3002 Participate in a HACCP team.  Or Combined HACCP + Freshcare 4.2.	No specific requirements	4.2: The HARPS Practitioner shall undertake Refresher HACCP training once every three years conducted by a Registered Training Organization (RTO). Every three years Required	No specific requirements	No specific requirements	GFSI standards such as Freshcare and SQF schemes underpin HARPS. See those standards for guidance on other training.

To meet stakeholders' demands for sustainability, healthcare, pharmaceutical and healthtech organizations must address the environmental impact of product lifecycles, embrace secure technology, ensure care quality, and increase access of medicines and care globally to shape the future of the industry.



#### ISO 13485:2016 Medical Devices Quality Management Systems - Regulatory Purposes Awareness On-demand eLearning

This course will help you understand the ISO 13485 quality management system, appreciate its importance to your organization and patient safety, and recognize how your activities contribute to ensuring safe medical devices.

Prerequisite: N/A Price: \$69

**Duration:** 30 minutes

0

Find out more

### ISO 13485:2016 Medical Devices Requirements On-demand eLearning

Learn the essentials of ISO 13485 and how it interacts with ISO 9001 for effective quality management in the medical device industry.

Prerequisite: N/A Price: \$745

**Duration:** 4 hours

0

Find out more

#### ISO 13485:2016 Medical Devices Clause-by-Clause

Increase your understanding of ISO 13485 scope, structure and requirements and identify the systems needed to implement an effective Quality Management System in your organization.

Prerequisite: N/A Price: \$2595 Duration: 2 days



Find out more

#### ISO 13485:2016 Medical Devices Implementation

Master ISO 13485 and learn how to implement a compliant Quality Management System (QMS) for medical devices.

**Prerequisite:** ISO 13485 and QMS fundamentals (see

Clause-by-Clause course).

Price: \$2595 Duration: 2 days



Find out more

#### ISO 13485:2016 Medical Devices Internal Auditor

Learn best practices to improve your QMS audit process compliance to ISO 13485 and ISO 19011.

**Prerequisite:** A basic understanding of ISO 13485 and its application to medical device Quality Management System is recommended.

Price: \$2595 Duration: 2 days



Find out more

#### ISO 13485:2016 Medical Devices Lead Auditor

Gain the skills to perform effective and compliant QMS audits, from planning to follow-up.

Prerequisite: Knowledge of ISO 9001 and

ISO 13485 (see related courses). Auditing experience is

helpful. **Price:** \$5395 **Duration:** 5 days



### EU Medical Device Regulation (MDR) 2017/745 – QMS Auditor

Become proficient in EU MDR QMS audits. Master the audit process, from planning to follow-up, and ensure ongoing compliance with EU MDR (2017/245).

**Prerequisites:** Medical device auditing experience (especially ISO 13485) and strong EU MDR knowledge. An ISO 13485 auditor course is recommended.

Price: \$3295 Duration: 3 days



Find out more

### Requirements of the Medical Device Regulation (MDR) for CE Marking

Learn about the key requirements, concepts, and the overall process for CE marking under the Medical Devices Regulation (MDR). Delivered in an eLearning format

**Prerequisite:** Basic understanding of medical devices or

quality management is helpful.

Price: \$2195 Duration: 1 day



Find out more



bsigroup.com/training-au 1300 730 134 training.aus@bsigroup.com

### Implementation of Medical Device Regulation (MDR) for CE Marking

You will learn all the requirements needed for conformity assessment, how to fulfil technical documents and how to plan post-market activities required by the MDR. By the end of the course, you'll be able to put this knowledge to work in your organization.

**Prerequisites:** EU MDR knowledge and experience with medical device QMS, EU device legislation, or pre/post-market activities.

Price: \$3595
Duration: 3 days



Find out more

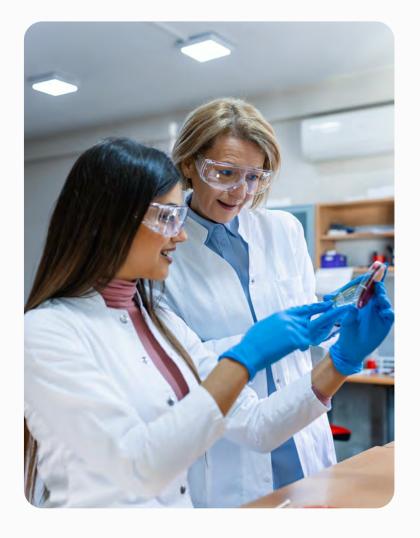
### Requirements of the Medical Device Regulation (MDR) On-demand eLearning

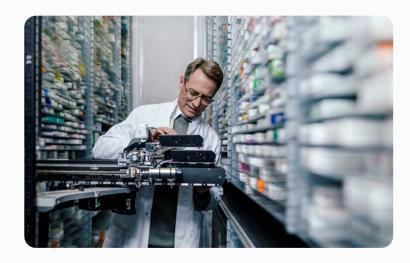
Increase your understanding of MDR key requirements to place your device on the market.

Prerequisite: N/A Price: \$845

**Duration:** 5 hours







### The Hidden Stings of The Medical Device Regulation (MDR) – Annex VII On-demand eLearning

Understand the key requirements of Annex VII of the EU MDR. Learn why notified bodies are adopting a more detailed approach to audits than organizations may have experienced in the past.

Prerequisite: N/A Price: \$345 Duration: 1 hour

0

Find out more

### Technical Documentation for the Medical Device Regulation (MDR)

Learn best practices to improve your QMS audit process compliance to ISO 13485 and ISO 19011.

**Prerequisite:** A basic understanding of ISO 13485 and its application to medical device QMS is recommended.

Price: \$2195 Duration: 1 day



Find out more

# Requirements For Risk Classification in The Medical Device Regulation (EU MDR 2017/745) On-demand eLearning

Gain a comprehensive understanding of risk classification under the EU MDR, including the rules, the reasons for classification, and the impact of intended purpose.

Prerequisite: N/A Price: \$345 Duration: 1 hour

0

Find out more

# The Obligations for Economic Operators within the Medical Device Regulations (EU MDR 2017/745) On-demand eLearning

Provides you with the key requirements for economic operators within the Medical Device Regulations (MDR).

Prerequisite: N/A

**Price:** \$345

**Duration:** 1 hour

Find out more

#### **Introduction to Medical Device Software**

This intensive course provides in-depth knowledge of the essential requirements for preparing technical documentation for medical devices under the EU MDR.

**Prerequisite:** Basic understanding of European Medical

Device Regulation (MDR).

Price: \$2195

Duration: 1 day



### Awareness of the In Vitro Diagnostic Regulation (IVDR) On-demand eLearning

This course provides a complete guide to the European IVD regulatory framework, CE marking, and achieving IVDR compliance for market success. Learn to navigate the IVD landscape and launch your product with confidence.

Prerequisite: N/A

**Price:** \$99

**Duration:** 30 minutes

0

Find out more

### Requirements of the In Vitro Diagnostic Regulation On-demand eLearning

Understand IVD risk classification and conformity assessment routes under the EU MDR, including technical documentation, performance expectations, clinical evidence, and post-market requirements.

**Prerequisite:** N/A

**Price:** \$745

**Duration:** 4.5 hours



Find out more

### Implementation of IVDR for CE marking On-demand eLearning

Implement a compliant QMS and prepare the technical documentation needed to obtain a CE mark for your IVD under the EU IVDR.

**Prerequisites:** IVDR knowledge (e.g. through our IVDR courses) and familiarity with EU IVD legislation or experience with pre/post-market activities.

**Price:** \$1495

**Duration:** 10 hours



Find out more

### Requirements of the In Vitro Diagnostic Regulation

Increase your understanding of IVDR key requirements to place your in vitro diagnostic medical device on the market.

Prerequisite: N/A

**Price:** \$745

**Duration:** 4.5 hours



Find out more

### Implementation of the In Vitro Diagnostic Device Regulation For CE Marking

Gain expertise in IVD classification, conformity assessment, and essential safety and performance requirements.

**Prerequisite:** IVDR knowledge (see IVDR course). EU IVD legislation or pre/post-market experience is helpful.

Price: \$3595 Duration: 3 days



Find out more

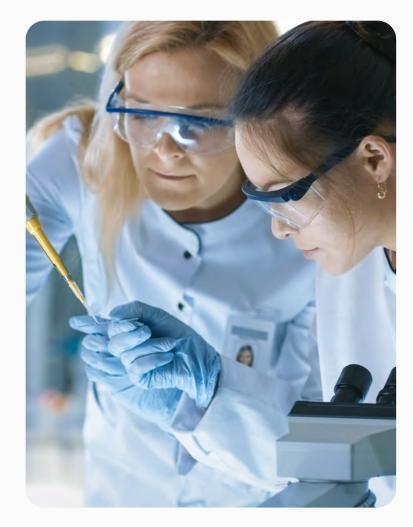
### Technical documentation for In Vitro Diagnostic Devices (IVDs)

Learn how to create compliant technical documentation for your IVDs according to the IVDR.

**Prerequisite:** Basic understanding of European IVD

device regulations. **Price:** \$2195 **Duration:** 1 day





### ISO 14971:2019 Risk Management Requirements On-demand eLearning

Understand how ISO 14971 impacts decision-making and improves risk management in medical device manufacturing.

**Prerequisite:** Some QMS experience for medical devices and awareness of device development, quality assurance, and ISO 13485 is recommended.

**Price:** \$745

**Duration:** 4 hours



Find out more

### ISO 14971 Risk Management For Medical Devices Requirements

Learn the key principles of risk management according to ISO 14971 and how it interacts with QMS standards and EU MDR/IVDR.

**Prerequisite:** Familiarity with medical device QMS, development, quality assurance, and ISO 13485.

Price: \$1995 Duration: 2 days



Find out more

#### **Clinical Evaluation For Medical Devices**

Master the clinical evaluation process for medical devices, including key requirements, development stages, documentation, and post-market activities.

**Prerequisites:** Familiarity with your device, clinical safety, performance, and relevant MDR annexes (I, XIV, XV), MEDDEV 2.7.1 Rev. 4, and MDCG guidance.

Price: \$2195 Duration: 1 day



Find out more

### Manufacturing Process Validation for Medical Devices: Introduction to Concept and Methods

Understand the evidence needed for validating manufacturing processes.

**Prerequisite:** Medical device QMS experience and awareness of device development and quality assurance.

Price: \$1295 Duration: 1 day

000

<u>Find out more</u>



### Performance Evaluation and Clinical Evidence for In Vitro Diagnostics (IVDs)

Master the requirements for performance evaluation and clinical evidence for IVDs throughout the product development lifecycle.

Prerequisite: Basic understanding of European IVD

device regulations.

Price: \$2195 Duration: 1 day



Find out more

### Post-market Surveillance and Vigilance under MDR and IVDR

Understand the post-market surveillance and vigilance requirements under the EU MDR and IVDR.

**Prerequisite:** Familiarity with medical device QMS, regulations, development, and quality assurance.

Price: \$2195 Duration: 1 day



Find out more

### Medical Device Single Audit Program Fundamentals and Readiness

Gain the knowledge and skills to host a successful MDSAP audit and understand its unique requirements compared to ISO 13485.

**Prerequisite:** Prior knowledge of the MDSAP Companion

Document and ISO 13485 is beneficial.

**Price:** \$2495 **Duration:** 2 days





# Transport & mobility

The transport sector is going through huge transformation. Advances in digital technologies and a need to become more sustainable is driving that change.

Transformation in the sector is being driven by decarbonization and digitization – creating greater connectivity, automation and interoperability. However, with these advances come new safety, cybersecurity and privacy challenges.



# Transport & mobility



### ISO 39001:2012 Underpinning Knowledge for Workplace Transport Risks On-demand eLearning

Gain the knowledge to manage workplace transport risks, including hazard identification and control, based on ISO 39001.

Prerequisite: N/A Price: \$345

**Duration:** 2 hours

0

Find out more

### Introduction to VDA ISA Based on TISAX® On-demand eLearning

Gain a solid understanding of the VDA ISA catalogue and TISAX® to enhance your organization's information security and competitiveness.

Prerequisite: N/A Price: \$445

**Duration:** 2 hours

Find out more

#### IATF 16949:2016 Automotive Management Systems Awareness On-demand eLearning

This course will help you understand who IATF are and what they are aiming to achieve with the IATF 16949 standard, how this relates to your organization, and what benefits this can bring.

Prerequisite: N/A

**Price:** \$69

**Duration:** 30 minutes

0

# Why partner with the BSI Academy?

**12,000+** delegates trained in 2023

1,200+ courses delivered

9.51/10 average tutor score

"Tutor was knowledgeable, made everything easy to learn and used his experience of real-life situations to introduce the validity of each lesson"

BSI course delegate





## Client stories

Stephanie Tracey

**SMARDT Chillers Pty Ltd** 

It was a great course run by a great trainer. These courses can have a lot of information and run in such a short time, but it was great.

Michael Gibbs

**North Power NZ** 

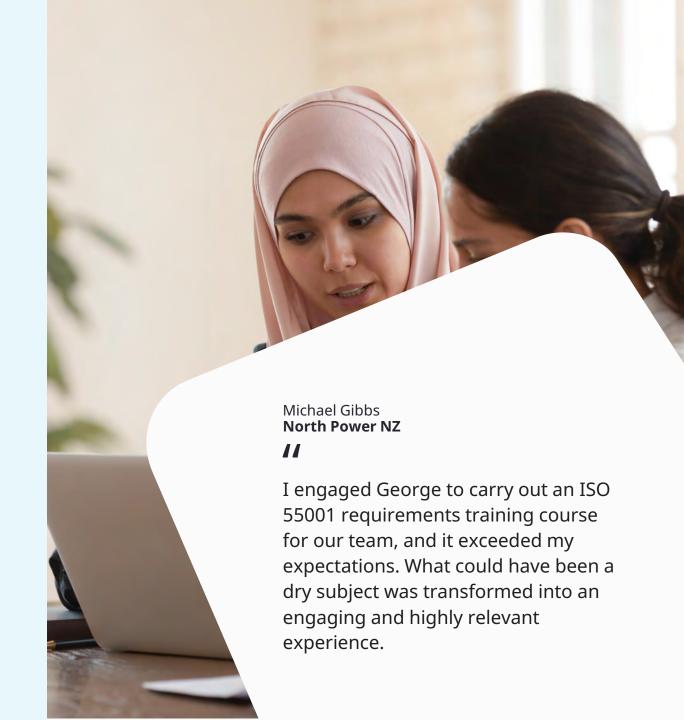
The tutor's teaching style kept the team engaged throughout and everyone left the course with a good understanding of ISO 55001 and how their individual roles fit into the framework.

Malcolm Bell

**Public Utilities Board** 

The tutor had prepared well for the session. But no amount of diligent preparation would be enough to fully appreciate the challenges of the context, and displayed the necessary flexibility, subject-matter knowledge, and cunning, to respond to and engage with our challenges.





# Meet our expert trainers

Our tutors combine extensive industry expertise with genuine passion and personality. This unique approach creates a relaxed, friendly, and comfortable learning environment, ensuring that you not only gain knowledge but also enjoy the journey.



**Edita Rokov** 

Edita is a highly experienced trainer with over 35 years of expertise in laboratory and quality management. Her comprehensive knowledge spans a wide range of subjects, including quality management, auditing practices, and various ISO standards such as ISO/IEC 17025, Good Laboratory Practices, Good Manufacturing Practices, and ISO 15189.

Throughout her extensive career, Edita has gained exceptional knowledge in all aspects of laboratory operations, from quality systems to technical practices that support and influence laboratory work. This deep understanding allows her to provide insightful training and guidance to others in the field.



**George Assaad** 

George has extensive experience in developing, implementing and maintaining management systems for clients across a range of industries.

George's background in Engineering provided him with systematic thinking which is an important attribute for auditors and consultants. George is also very passionate about training and has years of experience as a facilitator.

George's previous employers include Anitech Consulting, Pristine Services, The University of Melbourne and CSIRO.

# Get in touch today

Our expert team can help identify the right courses and qualification pathways to help build skills, knowledge and expertise to meet your goals.

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