bsi.

BSI Training Academy
Training brochure and schedule
MEA 2023

Live online training
Classroom training
On-demand training
In-house training
Distance learning

Contents

Welcome to BSI Training Academy

At BSI, we're as innovative today as we've always been – bringing together experts in a range of industry sectors to help make our world a safer place.

Because we help shape international standards, there's no one better to help train you and your staff on how to implement management systems to make your business more secure, more successful and more resilient. We don't just train you to meet standards – we help you to understand how to embed them into your organization..

Our approach – accelerated learning

Our accelerated learning approach is proven to fast-track learning and improve knowledge retention.

You'll participate in activity-based learning and have the opportunity to share your learning experience with peers from other companies which will help embed your learning.

Expert tutors

Our tutors are recognized as experts in their field, offering a world-class learning experience that our delegates rate as first class.

They are trained to understand and meet your different learning needs, have years of practical industry experience, as well as deep subject matter knowledge.

Your BSI certificate

On successful completion, you'll receive a certificate that's recognized worldwide. A BSI Training Academy certificate is a mark of expertise, quality and integrity.

Don't miss in 2023

At BSI, we want to help you enhance your professional profile and increase the opportunity for career development.

Explore our solutions to further your personal development as well as development of employees across a whole organisation:

- New Auditor Qualifications

- Expanded portfolio of On-demand training

- Learning flexibility

- Solutions for organisation-wide training

- Client portal

- Mark of Trust

Why train with BSI?

Great businesses rely on great people.

Research shows that when an organization invests in training and development, they reap real rewards.

Benefits of BSI Training

- Prove competency and comply with the standard training requirements

- Position yourself for continual improvement

- Learn from expert tutors

- Anticipate, prepare for, and respond to changes in your industry

- Enjoy training with various delivery options that include live online, classroom, on-demand, and in-house courses

Why training is important

74%

of employees who feel like they're not reaching their full potential

40%

of employees with poor training leave their job within the first year

68%

of workers say training and development is the most important workplace policy

84%

of the FTSE 100 have done business with BSI

Turn our experience into your expertise

We've shaped the world's most adopted standards including ISO 9001, ISO 14001

9.6/10

is the average rating given to our tutors by customers who have received training from BSI

9.5/10

our tutors have extensive industry experience, allowing them to provide real life examples with relevant course material.

205,000

Last year we trained 205,000 people, from SMEs to global organizations

The presenter was excellent . The content was well structured, and precise with real time examples. I really enjoyed the training; it exceeded my expectations.

Mundia Mwaiba, Health and Safety Manager Konkola Copper Mines, Zambia

BSI Training Academy

Why train with BSI?

We are the UK's largest training and certification body, who have helped shape many of the world's leading standards from ISO 9001 to ISO/IEC 27001.

We take the time to understand your company's learning needs to develop training solutions that satisfy your business objectives.

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Types of training

BSI offers training in many different formats:

Live online training

Our world-class learning programmes can be delivered to you in a live, virtual classroom online. It's the same engaging and interactive experience, regardless of your location.

You can either opt to take a public version of a course, along with delegates from other businesses, or you could choose to book an in-house course for your organization within your own virtual classroom – ideal if you have multiple offices or locations.

Classroom training

Choose a date and venue near you, join your peers from different companies and take the opportunity to interact and workshop with them. Our accelerated-learning techniques will help you put your new skills into action and embed knowledge.

In-house training

An in-house training course is one held at your premises and is open only to your employees Training in-house eliminates travel expenses and additional time away from the office. It also keeps your content and discussions confidential.

We also offer training via distance learning and e-learning, to suit your individual needs:

Distance learning

Fit your learning around your existing commitments, meaning you can reach your personal and professional objectives within a time-frame best for you.

On-demand

Our on-demand training delivers the same high-quality content you'd expect from BSI, using a combination of online course materials and embedded assessment, enabling you to study at your own pace, in your own time.

If you think you may need training in a different format then please contact us to discuss what alternative options we have available.

On-demand Training

On-demand eLearning has become popular in today's connected world and is increasingly being used by individuals and organizations due to its convenience and cost effectiveness.

BSI on-demand courses are developed by subject matter experts. They contain the same high-quality content you will find in our tutorled training but with the added benefit of being self-paced meaning you can learn at a time and place to suit you.

Advantages of on-demand eLearning

Flexible and convenient

Perfect for today's working patterns, learn when and where you want with 24/7 access

Hands-on and self-paced

Includes interactive elements like videos, quizzes and activities so you can progress rapidly or take your time to reflect on key areas, allowing you to optimize your learning

Increased information retention

Refresh and reinforce your knowledge by repeating modules or the full course during your access period

Huge range of topics

Choose from a wide range of topics including key areas such as quality, sustainability, digital trust and health, safety and wellbeing

Career development

Accelerate your career goals, learning new skills that you can immediately put into practice

Educate whole teams

A cost-effective way for employers to educate teams to the same standard

A greener way to learn

Support your sustainabilty goals: reduced emissions with no travel; minimal paper wastage; and a diminished drain on natural resources and energy

- ISO 9001:2015
- ISO 45001:2018
- ISO 22301:2019
- ISO/IEC 27001:2013
- ISO/IEC 27002:2022
- ISO 14001:2015
- ISO 50001
- HACCP Foundation
- Allergen Awareness
- Implementation of the In Vitro Diagnostic Device Regulation (IVDR) for CE Marking
- ISO 14971:2019 Risk Management for Medical Devices
- ISO 13485:2016
- Road to Net Zero. Terminology and Principles

BSI training solutions for your organization-wide training

Our courses can be delivered at your location or hosted online. This ensures that your people learn best practices suited to your own organization.

Our in-house courses are led by experienced tutors who are skilled in both their subject matter and in the most effective ways for delegates to learn.

Choose In-House Training if you want:

- to train a group of people
- the training structured to the needs of your organization
- to reduce the level of risk to proprietary and confidential information
- to save money on travel and accommodation
- to save money if training larger numbers of training delegates.

Request a quote by visiting our website bsigroup.com/inhouse-training or email us at bsi.me@bsigroup.com

Enterprise Training Solutions

As a leading business improvement partner, we work with organizations like yours to understand your development needs, creating training programmes to align with and meet your strategic objectives.

We can deliver training as an enterprise-wide solution – across multiple departments, sites and regions – using a blended mix of courses and delivery methods.

What organizational challenges ETS can help you with?

- Attract and retain the best talent by providing a well-structured, professional learning and development program
- Upskill your workforce, driving performance and continual improvement
- Address business-wide competency needs to achieve day-to-day and strategic goals
- Provide a consistent standard of training, delivered in the most effective and convenient way
- Scale training to need, with central control of budget, administration, and ROI

You'll have a dedicated team who:

Understand your organization's training needs – a true partner

- Are experts in delivering programmes in your industry/sector
- Have deep management systems and performance improvement experience
- Deliver with passion unsurpassed training and development
- Create a training programme configured to your unique requirements

BSI Client Learning Portal

BSI's online learning portal is an 'always-on' resource to support your ongoing professional development by giving you control of your continual learning journey.

Once you've registered for a BSI training course, you'll have access to the portal where you can:

- Access learning resources
- Manage your training and qualifications
- Download your certificates and Marks of Trust
- Keep a permanent record of our achievements

Before your course
- Log in
- Pre-course questionnaire
- About your course including how to join
- Pre-course reading

During your course
- Join your course
- Your course materials

After your course
- Your exam

Celebrate your success
- Track qualification progress
- Download your certificate (and Mark of Trust for qualifications)

What's next?
- Recommend your next course
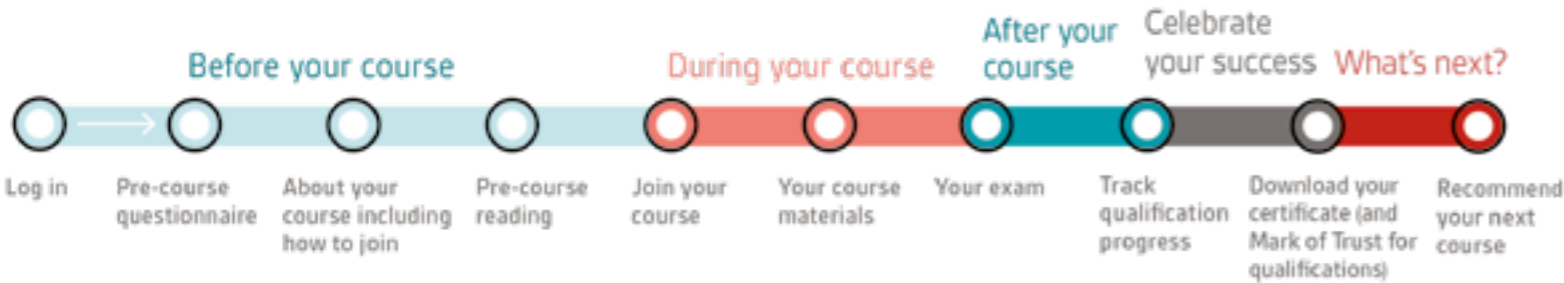
BSI Qualifications

A qualification from BSI will demonstrate to your employer and customers that your knowledge has been validated.

We've helped shape and develop many of the world's leading standards. Our expert knowledge means that when you train with us, you benefit from this expertise – and with a BSI qualification, you can prove this.

By successfully completing a combination of courses and assessments, you'll earn a BSI qualification and the right to use a BSI Mark of Trust. You can then apply to have your professional qualification certified – validating the practical application of your learning and your continuing professional development within your industry.

I decided to go for the Practitioner badge because I think a badge from a highly reputable and well-established organization such as BSI will convincingly convey information about my professional skills and dedication to a broader audience. Because of my job role, gaining and maintaining the professional trust and goodwill of my colleagues and external contacts is of a paramount importance.

Péter B K - QA Analyst

Saudi Petroleum Services Polytechnic, KSA

Auditor Qualifications

Auditor Qualifications

Excellence isn't just about auditing for compliance – that's the baseline for effectiveness.

An expert auditor looks at ways in which your improvement initiatives are adding value to your organization and to your customers.

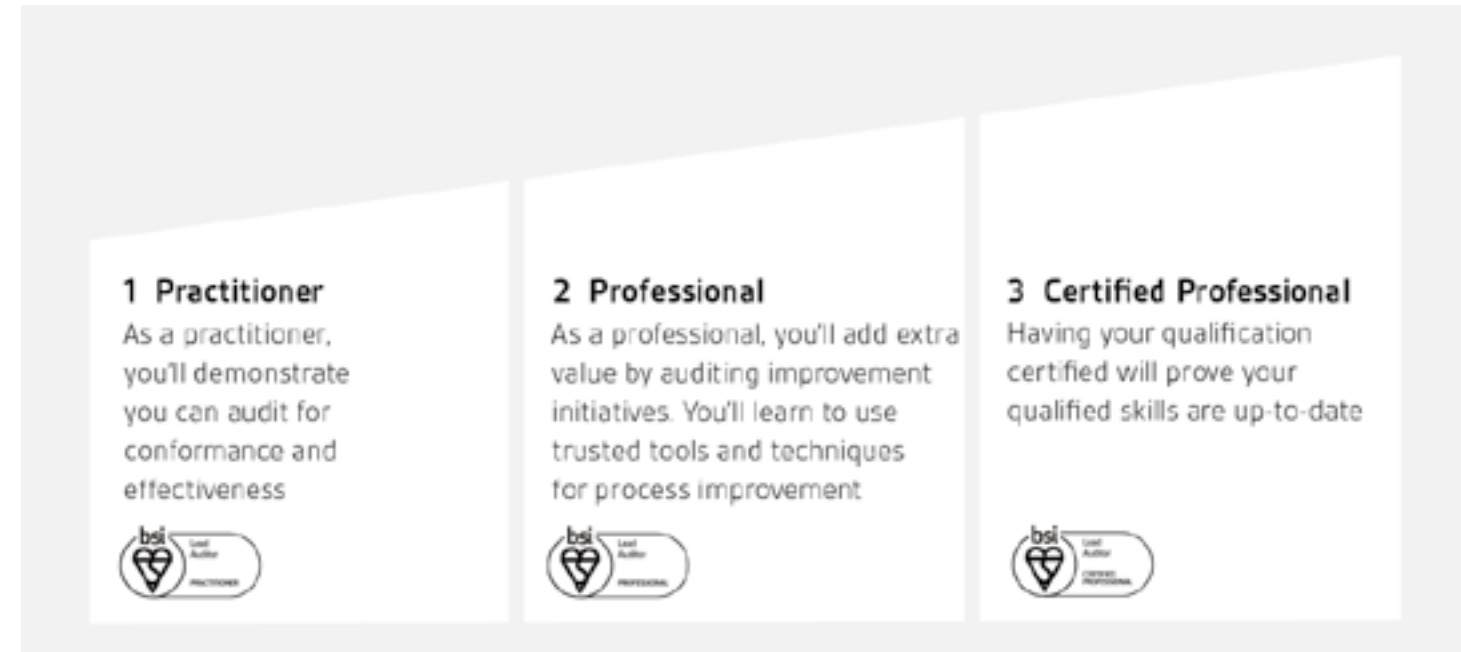Developing your skills and competence can make a real difference.

And now you can demonstrate your value as an auditor by earning a qualification with BSI.

Effective auditing can bring a host of benefits to your organization including:

• Cost savings
• Reduced waste
• Increased efficiency
• Improved sustainability

By successfully completing a combination of courses and assessments, you'll earn a BSI qualification and the right to use a BSI Mark of Trust. You can then apply to have your professional qualification certified – validating the practical application of your learning and your continuing

• ISO 9001
• ISO 14001
• ISO 45001
• ISO 22301
• ISO/IEC 27001
• ISO 13485
• ISO 22000
• Food Safety Foundation
• Medical Devices Regulation
• Medical Devices Regulation

1 Practitioner
As a practitioner, you'll demonstrate you can audit for conformance and effectiveness

2 Professional
As a professional, you'll add extra value by auditing improvement initiatives. You'll learn to use trusted tools and techniques for process improvement

3 Certified Professional
Having your qualification certified will prove your qualified skills are up-to-date

	Days	Jan	Feb	Mar	Apr	May	Jun
AUDITOR QUALIFICATION - INTERNAL AUDITOR							
Process Improvements: Introduction — Info	1	30					26
Process Improvements: Introduction (**Dubai**) — Info	1			27			
Process Improvements: Auditor Course — Info	2		27-28				
Process Improvements: Auditor Course (**Dubai**) — Info	2				27-28		
AUDITOR QUALIFICATION - LEAD AUDITOR							
Process Improvements: Introduction — Info	1	30					26
Process Improvements: Introduction (**Dubai**) — Info	1			27			
Process Improvements: Auditor Course — Info	2		27-28				
Process Improvements: Auditor Course (**Dubai**) — Info	2				27-28		

BIM Qualifications

Whether you're an owner, design consultant, main contractor, sub-contractor, or project manager, qualifications and training will help you to understand the opportunities that collaboration brings within a virtual digital environment.

Our BIM qualifications will give you a BSI Mark of Trust, reassuring your clients, bid-writers and project teams that your skills have been validated. You can achieve Practitioner or Professional status by successfully completing courses and their associated assessment.

There are currently two pathways, depending on your specialism:

BIM Project Information

BIM is used by project managers to improve communication, coordination and collaboration on projects.

Your BIM Project Information qualification can help you to drive BIM projects, increasing the operational efficiency of project teams.

BIM Asset Information

Owners of large properties, estates or portfolios of assets need to be confident that their assets are maintained effectively and cost efficiently for operational and maintenance purposes.

Having a qualification in BIM Asset Information will give confidence in your skills and experience.

1 Practitioner	**2 Professional**	**3 Certified Professional**
Full understanding of the value drivers – why BIM and Information Management is important in the built environment	Practitioner plus full understanding of Information security and associated governance	Practitioner and professional plus proven industry experience of applying Information Management and Collaborative Working principles in practice
Thorough knowledge in Information Management and Collaborative working principles during Project Delivery	Skilled in applying Information Management principles to improve Health & Safety	
Detailed understanding of Information Exchange, Data Schema and Quality		

bsi BIM Project Information PRACTITIONER

bsi BIM Project Information PROFESSIONAL

bsi BIM Project Information CERTIFIED PROFESSIONAL

View schedule for dates

Recommended learning pathway

01
Understand

Requirements courses:

Who should attend?
Ideal for new starters or if you need a "refresher".

What will I learn?
An overview of your management system and the requirements of the associated ISO standard.

Please note: our course fees do not include a copy of the ISO standard.

Even at this introductory level, you'll need to have a good working knowledge of the ISO standard you're training for, so it's a good idea to do pre-course preparation if you need to brush up on your understanding.

02
Implement

Implementation courses:

Who should attend?
Those responsible for implementing or have recently taken responsibility for a management team.

What will I learn?
The requirements of a standard in the context of your company and how to take the lead in planning implementation.

03
Prove it's working

Internal Auditor courses:

Who should attend?
Those tasked with conducting internal audits or monitoring their management system's performance.

What will I learn?
How to be better equipped to maintain compliance and how to manage and improve risks to your management team.

Lead Auditor courses:

Who should attend?
Those tasked with conducting and leading management system audits

What will I learn?
Gain the ability and confidence to conduct and lead effective audits, and learn how to manage audit teams and processes.

04
Make excellence a habit

Enhance your skills and improve your business processes

Go beyond the management system by taking courses that help to hone your skills – from process improvement to root cause analysis, and from problem solving to soft skills.

Quality Management

ISO 9001:2015

Our ISO 9001 training will provide you with an awareness of quality management systems, tools and techniques for implementation and how to audit against the requirements of the standard. Having an internationally recognized Quality Management System (QMS) allows you to enhance organizational performance, increase customer satisfaction and gain a competitive edge.

C Classroom   **L** Live online   **I** In-house   **O** On-demand

ISO 9001:2015 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 9001:2015 and how the standard can help your organization to better meet customer needs.

Duration 1 day   **C L I**

ISO 9001:2015 Implementation

Develop the knowledge and skill required to implement an ISO 9001:2015 Quality Management System.

Duration 2 days   **C L I**

ISO 9001:2015 Lead Implementer

Gain the knowledge of ISO 9001:2015 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure the effective implementation of 9001 within your organization.

Duration 5 days   **C L I**

Certified Quality Lead Professional

Get in-depth insights enabling you to implement, maintain and improve the more challenging technical aspects of a quality management system (QMS) based on ISO 9001:2015 and related standards.

Duration 5 days   **C L I**

13

ISO 9001:2015 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001:2015.

Duration 2 days   L I

Auditor Qualification available

CQI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328)

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 9001:2015 and how the standard can help your organization to better meet customer needs.

Duration 5 days   C L I

Auditor Qualification available

BSI Diploma in Quality Management

An outstanding work-based training course ideal for all those involved in implementing a Quality Management at a strategic or operational level.

Duration 9 months

"In my previous training experience with BSI, all components of good training, such as relevant, up-to-date content and dedicated tutors, were always stably included. The Practitioner badge is useful to broadcast skills, but when it comes to getting the job done, it is the actual skills possessed rather than the badge that will get it done. It is the reliable link between the badge and the skills acquired that I believe is the greatest strength of a BSI training experience."

Péter B K - QA Analyst
Saudi Petroleum Services Polytechnic, KSA

ISO 9001:2015 QUALITY MANAGEMENT		Days	Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1	9		5		8	
Requirements - **Arabic**	Info	1		3		7		2
Implementation	Info	2	10-11		6-7		9-10	
Lead Implementer	Info	5	9-13		5-9		8-12	
Lead Implementer-**Dubai**	Info	5	16-20				8-12	
Certified Quality Lead Professional	Info	5				17-21		
Internal Auditor	Info	2	12-13		8-9		11-12	
CQI and IRCA Certified Lead Auditor (PR328)	Info	5	16-20	20-24	12-16	10-14	15-19	11-15
CQI and IRCA Certified Lead Auditor (PR328)-**Dubai**	Info	5		27-Mar 3		17-21		12-16
CQI and IRCA Certified Lead Auditor (PR328)-**Arabic**	Info	5		6-10		10-14		5-9
BSI Diploma in Quality Management	Info	9 mo						

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650
PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

Occupational Health and Safety

 SO 45001:2018

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success – first-class internal processes are reflected in quality customer service delivery. Work with us to gain ISO 45001 qualifications and gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.

ISO 45001:2018 Requirements

Gain an understanding of effective occupational health and safety management in an organization, by providing a framework to prevent work-related injury and ill health to workers and more.

Duration 1 day   L I O

ISO 45001:2018 Implementation

Learn to conduct a baseline review of organization's current OH&S status and implement the key concepts of the new ISO 45001.

Duration 2 days   L I

ISO 45001:2018 Lead Implementer

Obtain the knowledge of ISO 45001 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure effective implementation of ISO 45001 within your organization.

Duration 5 days   C L I

Certified Health and Safety Lead Professional

This masterclass will provide you with the knowledge and skills to implement, maintain and improve the more technical aspects of an occupational health and safety management system (OH&S MS) based on ISO 45001

Duration 5 days   L I

C **Classroom**   L **Live online**   I **In-house**   O **On-demand**

ISO 45001:2018 Internal Auditor

Gain the skills to provide guidance in planning, executing, reporting the outcomes of an internal audit and indetifying corrective actions for building an effective and compliant OH&S management system.

Duration 2 days   L I

Auditor Qualification available

bsi Internal Auditor CERTIFIED PROFESSIONAL

CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357)

Build necessary auditing skills through activity-based learning. You will be introduced to the latest auditing techniques giving you the confidence to lead the entire audit process to the requirements of ISO 45001, and in accordance with ISO 19011 and ISO/IEC 17021, as applicable.

Duration 5 days   C L I

Auditor Qualification available

bsi Lead Auditor PROFESSIONAL

ISO 45003:2021 Psychological health and safety at work

learn how to manage psychosocial risk across your organization as part of your overall occupational health and safety management system based on ISO 45001, in order to prevent psychosocial harm in the workplace, implement effective controls to eliminate or manage psychosocial risk, and continually improve the management of psychosocial risk.

Duration 1 day   L I

		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 45001:2018 OCCUPATIONAL HEALTH AND SAFETY								
Requirements	Info	1	15		13		15	
Implementation	Info	2	16-17		14-15		16-17	
Lead Implementer	Info	5	15-19		13-17		15-19	
Lead Implementer -**Dubai**	Info	5		20-4				12-13
Certified Quality Lead Professional	Info	5			20-24			
Internal Auditor	Info	2	18-19		16-17		18-19	
Certified Health and Safety Lead Professional	Info	5	22-26	13-17	20-24	16-20	22-26	19-23
CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357) - **Dubai**	Info	5	30-Feb 3		27-31		29-Jun 2	
Psychological Health and Safety at Work	Info	1		3		2		2

Information Security

ISO/IEC 27001:2013

Today, in this highly interconnected world, protecting information is increasingly important. Organizations need to ensure they secure personal records and commercially sensitive information from business risk and vulnerabilities. With our range of information security training courses we can help you get the knowledge and skills you need to build resilience around your information security management.

Our ISO/IEC 27001:2022 training courses follow a structure to help you familiarize yourself with the standard, understand how to implement an ISMS, and how to audit it.

ISO/IEC 27001:2022 Requirements

This course provides an excellent introduction to the standard and the importance of information security. Our expert tutors will explain the requirements of ISO/IEC 27001:2022 to help you understand how it could apply to your organization and the potential benefits of adopting it.

Duration 1 day   L I O

ISO/IEC 27001:2022 Implementation

Build your understanding of ISO/IEC 27001 key concepts and how to implement them. You will be able to identify frameworks for an effective Information Security Management System following the PDCA cycle.

Duration 3 days   L I

ISO/IEC 27001:2022 Lead Implementer

Develop skills to confidentially implement and manage your organization's Information Security Management System to secure its conformance with ISO/IEC 27001. You'll focus on developing your project management ability to lead a team with the implementation of an ISMS in your business.

Duration 5 days   C L I

Certified Information Security Lead Professional

Take your Information Security career to the next level. Attending this Certified Lead Profesisonal training course will give you an opportunity to explore new ISO/IEC 27001 implementation approaches to improve the efficiency of your existing Information Security Management System.

Duration 5 days   L I

C
Classroom

L
Live online

I
In-house

O
On-demand

ISO/IEC 27001:2022 Internal Auditor

The course aims to provide guidance and practical experience in planning, executing, and reporting Information Security Management System Audits. Stage by stage delegates are taken through a structured programme that includes a balance of theory and practice using a combination collaborative learning and practical activities enabling delegates to gain an understanding of the key activities for auditing.

Duration 2 days

L I

Auditor Qualification available

CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor (PR320)

Learn the best practices in leading and conducting an in-depth audit of an Information security management System to the requirements of ISO/IEC 27001. You will be able to view security threats and identify the correct controls to manage them.

Duration 5 days

C L I

Auditor Qualification available

ISO/IEC 27001:2022 Auditor Transition

This course will provide you with the knowledge required to update and manage your Information Security Management System (ISMS) when certifying to ISO/IEC 27001:2022. This course also provides a review of the updated standard from ISO/IEC 27001:2013, what the key differences are, and how an organization may implement and audit these changes.

Duration 1 day

L I O

The course is informative and enjoyable with excellent content. Good breaks too which are important to help reflect and take in the information. The most useful part of the training is the activities based on real events so the learning could be demonstrated in practice.

Hateef Saad
Secure Ninja, KSA

ISO/IEC 27001:2022 INFORMATION SECURITY		Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1	17		7		8
Implementation	Info	3	20-22		10-12		11-13
Lead Implementer	Info	5	20-24		10-14		11-15
Lead Implementer-**Dubai**	Info	5	23-27		20-24	22-26	
Certified Information Security Lead Professional	Info	5		26-30			
Internal Auditor	Info	2	23-24		13-14		14-15
CQI and IRCA Certified Lead Auditor (PR320)	Info	5	23-27	27-Mar 3	19-23	17-21	22-26	18-22
CQI and IRCA Certified Lead Auditor (PR320)-**Dubai**	Info	5	30-Feb 3		27-31		29-Jun 2	
ISO/IEC 27001:2022 Auditor Transition	Info	1	30		26		29	

Cybersecurity and Information Resilience

With our wealth of practical expertise in the fields of information security, data protection, privacy management and cloud security, our training can help you both enhance your career and build information resilience within your organization. Take advantage of our subject matter experts and thought leaders as they train, guide and prepare you to become certified in these specialized areas.

C Classroom   **L** Live online   **I** In-house   **O** On-demand

ISO/IEC 27701:2019 Requirements

Understand how ISO/IEC 27701 can extend your ISO/IEC 27001 information security management system (ISMS) to include requirements for protecting personally identifiable information (PII) and provide a framework for a privacy information management system (PIMS).

Duration 1 day   **L** **I**

ISO/IEC 27701:2019 Implementation

This course will help you to provide a typical framework for extending your ISO/IEC 27001 information security management system (ISMS including the more specific requirements and guidance for protecting your organization's personally identifiable information (PII), together constituting a privacy information management system (PIMS).

Duration 2 days   **L** **I**

ISO/IEC 27701:2019 Internal Auditor

As a qualified auditor, learn to effectively audit the policies, processes and procedures that your organization has implemented in order to meet the requirements of ISO/IEC 27701:2019, and as defined in your organization's privacy information management system (PIMS).

Duration 1 day   **L** **I**

Other Information Resilience training courses

The necessity of integrating Information Security and Business Continuity Management Systems

Why is their integration beneficial for organisations and which components of these management systems would enable this critical integration from a technical perspective?

https://www.bsigroup.com/en-AE/ISOIEC-27001-Information-Security/
Video link: https://youtu.be/LxrNjuPerFs

ISO/IEC 27002:2013 Information Security Controls Implementation

Duration 3 days L I

ISO/IEC 27002:2022 Implementing the Changes

Duration 2 days L I

ISO/IEC 27005:2018 Information Security Risk Management

Duration 2 days L I

Internet of Things Fundamentals

Duration 1 day L I

ISO/IEC 27032:2012 Guidelines for Cybersecurity

Duration 2 days L I

CYBER SECURITY AND INFORMATION SECURITY		Days	Jan	Feb	Mar	Apr	May	Jun
ISO/IEC 27701:2019 Requirements	Info	1			5			
ISO/IEC 27701:2019 Implementation	Info	2			6-7			
ISO/IEC 27701:2019 Internal Auditor	Info	2			8-9			
ISO/IEC 27002:2013 Information Security Controls Implementation	Info	2	16-17		13-14	1-2		
ISO/IEC 27002:2013 Information Security Controls Implementing the Changes	Info	2	18-19		15-16	3-4		
ISO/IEC 27005:2018 Information Security Risk Management	Info	2		9-10				19-20
Internet of Things (IoT) Fundamentals	Info	1			27			
ISO/IEC 27032:2012 Guidelines For Cybersecurity	Info	2				27-28		

Business Continuity

ISO 22301:2019

The impact of disasters on business can be substantial, regardless of the size of your organization. ISO 22301, the standard for Business Continuity, is suitable for complex, global organizations — but it's just as relevant for smaller organizations too. ISO 22301 provides an international best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.

ISO 22301:2019 Requirements

Understand the principles of ISO 22301:2019 and the methods and techniques available to you. It will help you understand how the requirements of ISO 22301:2019 provide the basis of an effective BCMS and the roles individuals will need to play.

Duration 1 day **L I O**

ISO 22301:2019 Implementation

Learn how to implement a BCMS based on ISO 22301:2019. Using a step-by-step approach with the aid of a toolkit, you'll learn how to develop an implementation plan and develop the required processes and associated documentation.

Duration 2 days **L I**

ISO 22301:2019 Lead Implementer

Understand how build a framework for effectively implemented BCMS based on the ISO 22301:2019 standard. This course will also teach you management skills such as leadership, effective delegation, problem solving and motivation which will help ensure implementation effectiveness.

Duration 5 days **C L I**

Certified Business Continuity Lead Professional

Gain in-depth insights enabling you to implement, maintain and improve the more challenging technical aspects of a business continuity management system (BCMS), based on ISO 22301:2019 and related standards in the 22300 series

Duration 5 days **L I**

C
Classroom

L
Live online

I
In-house

O
On-demand

ISO 22301:2019 Internal Auditor

This course will provide you with guidance and practical experience in planning, executing, reporting and following up an internal audit, when monitoring the effectiveness and conformity of a business continuity management system (BCMS) to ISO 22301:2019.

Duration 2 days   L I

Auditor Qualification available

bsi Internal Auditor CERTIFIED PROFESSIONAL

ISO 22301:2019 CQI and IRCA Certified Lead Auditor (PR311)

Develop the knowledge and skills required to lead a BCMS audit, with emphasis on independent auditing principles and practices. Led by an expert instructor, practical exercises, group activities and class discussions will be used to guide you through the entire audit process from the planning of the audit through to reporting the results.

Duration 5 days   C L I

Auditor Qualification available

bsi Lead Auditor PROFESSIONAL

Crisis Management

Learn the principles and practices of incident and crisis management. Delegates will learn how to develop and manage relevant incident and crisis management response(s).

Duration 1 day   L I

Business Continuity Plans (BCP) Principles and Practices

Gain the understanding of the principles and practices of Business Continuity Plans, identify where they are applicable and where they are not. You will have the skills to construct a BCP that's relevant to your situation.

Duration 1 day   L I

Business Impact Analysis (BIA)

Learn the principles and practices of Business Impact Analysis and apply these in order to inform organizations regarding resilience and recovery strategies..

Duration 1 day   L I

ISO 22301:2012 BUSINESS CONTINUITY MANAGEMENT		Days	Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1	16		20		21	
Implementation	Info	2	17-18		21-22		22-23	
Lead Implementer	Info	5	16-20		20-24		21-25	
Lead Implementer-**Dubai**	Info	5		20-24			22-26	
Certified Business Continuity Lead Professional	Info	5				17-21		
Internal Auditor	Info	2	19-20		23-24		24-25	
CQI and IRCA Certified Lead Auditor (PR363)	Info	5	23-27	20-24	27-31	16-20	28-Jun 1	19-23
CQI and IRCA Certified Lead Auditor (PR363)-**Dubai**	Info	5		27-Mar 3			29-Jun 2	
BCP Principles and Practices	Info	1			6			5
Business Impact Analysis	Info	1			7			6
Crisis Management	Info	1			8			7

Auditor
Qualifications

BIM Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650
PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

C Classroom | **L** Live online | **I** In-house | **O** On-demand

Environmental Management

ISO 14001:2015

Environmental management is no longer a moral choice but a business necessity. An ISO 14001:2015 Environmental Management System helps you drive sustainable growth, stimulate innovation and gain access to new markets.

ISO 14001:2015 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015 Environmental Management System (EMS) and how the standard can help your organization to better meet its environmental obligations and commitments.

Duration 1 day **L** **I** **O**

ISO 14001:2015 Implementation

Reap the rewards of an environmental management system (EMS) – cut costs and drive efficiency. Our ISO 14001 training course gives you the skills framework needed to develop your own environmental management procedures.

Duration 2 days **L** **I**

ISO 14001:2015 Lead Implementer

Gain the knowledge of ISO 14001:2015 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure the effective implementation of 14001 within your organization.

Duration 5 days **C** **L** **I**

Certified Environmental Lead Professional

Gain in-depth insights enabling you to implement, maintain and improve the more challenging technical aspects of an environmental management system (EMS) based on ISO 14001:2015 and related standards in the 14000 series.

Duration 5 days **L** **I**

C Classroom   L Live online   I In-house   O On-demand

ISO 14001:2015 Internal Auditor

Optimize your auditing skills in line with the internationally recognized ISO 14001:2015 and boost your internal audit capabilities. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration 2 days   C L I

Auditor Qualification available

bsi Internal Auditor CERTIFIED PROFESSIONAL

ISO 14001:2015 CQI and IRCA Certified Lead Auditor (PR315)

Gain the confidence to effectively audit an EMS in accordance with internationally recognized best practice techniques. Demonstrate your commitment to a sustainable model by transforming auditor knowledge and skills to ISO 14001:2015. Consolidate your expertise with the latest developments and contribute to the continual improvement of your organization.

Duration 5 days   C L I

Auditor Qualification available

bsi Lead Auditor PROFESSIONAL

The online training platform is quite acceptable. The material seems to be very useful not only as training material but as references for our own implementation. Also for this course, the tutor continues to demonstrate excellent knowledge and experience.

Sara Waleed Alzaabi, Sr. Engineer – Climate Change and Sustainability DEWA

ISO 14001:2015 ENVIRONMENTAL MANAGEMENT		Days	Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1	9		5	1		
Implementation	Info	2	10-11		6-7	2-3		
Lead Implementer	Info	5	9-13		5-9	1-5		
Certified Environmental Lead Professional	Info	5				10-14		
Internal Auditor	Info	2	12-13		8-9	4-5		
Internal Auditor - **Dubai**	Info				15-16			14-15
CQI and IRCA Certified Lead Auditor (PR315)	Info	5	16-20		12-16	8-12		
CQI and IRCA Certified Lead Auditor (PR315) - **Dubai**	Info	5		27-Mar 3			29-Jun 2	

Auditor Qualifications

BIM Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

C Classroom | **L** Live online | **I** In-house | **O** On-demand

ISO/IEC 17025:2017 Introduction, Implementation and Internal Auditor

Learn everything you need to know about ISO/IEC 17025 Laboratory Accreditation. We'll take you through every stage of the certification journey on our ISO 17025 Introduction, Implementation and Internal Auditor training course.

Duration 5 days   **L** **I**

ISO/IEC 17025:2017 Auditor Team Leader

Get in-depth knowledge of the standard to lead your team towards ISO 17025 accreditation, and take on the role of auditor to maintain compliance.

Duration 5 days   **L** **I**

Laboratory Accreditation

ISO/IEC 17025:2017

Laboratory accreditation confirms that you have the correct quality systems in place to manage everything from administration to technical operations. We can help you demonstrate to customers, regulatory authorities and accreditation bodies that your laboratory complies with ISO/IEC 17025 requirements — starting with an introduction to laboratory accreditation, to implementing and auditing your own system to maintain compliance.

ISO / IEC 17025:2017 LABORATORY ACCREDITATION		Days	Jan	Feb	Mar	Apr	May	Jun
Introduction, Implementation and Internal Auditor	Info	5		6-10		10-14		4-8
Auditor Team Leader	Info	5		13-17		17-21		11-15

Risk Management

ISO 31000:2018

ISO 31000 is the international standard for risk management. By providing comprehensive principles and guidelines, this standard helps organizations with their risk analysis and risk assessments. Whether you work in a public, private or community enterprise, you can benefit from ISO 31000, because it applies to most business activities including planning, management operations and communication processes. Whilst all organizations manage risk to some extent, the best-practice recommendations of this international standard were developed to improve management techniques and ensure safety and security in the workplace at all times.

ISO 31000:2018 Requirements

This course will enable you to understand risk management, learn about ISO 31000 and get the foundation you need to start managing your organization's risks effectively.

Duration 1 day   L I

ISO 31000:2018 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 31000:2018. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, develop your risk management process, and achieve continual improvement.

Duration 2 days   L I

ISO 31000:2018 Masterclass

This course is designed for risk professionals and consultants seeking to further develop in their risk management journey. The selection of appropriate risk assessment techniques to meet an organization's purpose and objectives will be explored using the guidelines provided in ISO 31000:2018 (Risk management guidance) and 31010:2019 (Risk assessment techniques).

Duration 5 days   L I

Certified Risk Professional (CRisP)

Build an understanding of how to lead a project to implement an integrated risk management framework in your organization based on the ISO 31000 standard and how it can be tailored to meet the risk management requirements of ISMS and BCM.

Duration 5 days   C L I

Classroom · **C** Live online · **L** In-house · **I** On-demand · **O**

ISO 31000:2018 Risk Manager

Learn to establish a robust information risk management framework allowing you to prioritize resources to address the issues which present a significant risk to your organization..

Duration 3 days **C L I**

ISO 31000:2018 Advanced Lead Risk Manager

Gain knowledge on the principles, framework, risk management process and various risk assessment techniques. Through activities and workshops, delegates will gain skills on establishing, implementing and maintaining a risk management process.

Duration 5 days **C L I**

I would like to thank the tutor for the immense patience and keeping us engaged all through the training. He did go above and beyond for ensuring we all learnt and did well which will go a long way in my career. His appreciation and constructive feedback makes him a great trainer!

Deepshikha Kasliwal Jain, Business Continuity Manager
UAE Exchange

ISO 31000:20018 RISK MANAGEMENT		Days	Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1	4		1		1	
Implementation	Info	2	5-6		2-3		2-3	
Masterclass	Info	5				30-May 4		
Certified Risk Professional (CRisP)	Info	5	16-20		13-17		15-19	
Certified Risk Professional (CRisP)- **Dubai**	Info	5		20-24		17-21		19-23
Risk Manager	Info	3	9-11		6-8		8-10	
Risk Manager - **Dubai**	Info	3		13-15		10-12		12-14
Advanced Lead Risk Manager	Info	5	9-13		6-10		8-12	
Advanced Lead Risk Manager - **Dubai**	Info	5		13-17		10-14		12-16

Food Safety

ISO 22000:2018

The challenges facing the food industry are broad, including issues such as business continuity, food fraud and allergens to name a few. Training staff at all levels working in the food industry is increasingly crucial for business development and success.

We have a comprehensive range of courses to help you minimise risk and enable better performance to improve your food management systems.

ISO 22000:2018 Requirements

Build your understanding of what FoodSafety Management is and why it is important. Learn the key terms and structure of ISO 22000. You will be able to interpret the key concepts of the standard and apply them to the existing processes within your organization.

Duration 1 day

L I

ISO 22000:2018 Implementation

Become familiar with a typical framework for implementing a Food Safety Management System (FSMS). Recognize where adjustments might need to be made to your current framework and implement key concepts to the requirements of ISO 22000 resulting in enhanced retention and application to your own workplace.

Duration 2 days

L I

ISO 22000:2018 Lead Implementer

Gain an in depth understanding of the standard; the best practice methods to implement the standard within your organization; and ensure its effectiveness by teaching you management skills such as leadership, effective delegation, problem solving and motivation.

Duration 5 days

L I

C Classroom	**L** Live online	**I** In-house	**O** On-demand

ISO 22000:2018 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 22000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

Duration 2 days **L** **I**

Auditor Qualification available

bsi Internal Auditor CERTIFIED PROFESSIONAL

ISO 22000:2018 CQI and IRCA Certified Lead Auditor (PR359)

Gain the knowledge and skills required to undertake and lead a successful food safety management systems audit; using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. Grasp the key principles and practices of effective food safety management system audits in accordance with ISO 22000:2018.

Duration 5 days

Auditor Qualification available **L** **I**

bsi Lead Auditor PROFESSIONAL

Understanding and Improving your Culture of Food Safety

Learn to plan the process of identifying, measuring and improving your own organization's culture of food safety. Build your understanding of what culture is and how to implement plans to improve it, overlaying these with the FSMS to get best results.

Duration 1 day **L** **I**

bsi Lead Auditor PROFESSIONAL

Other food sector training courses

FSSC 22000 V5.1 Food Safety Management Lead Auditor Course

.Duration 5 days **L** **I**

BRCGS

Duration 1 day

NEW Qualification

Food Safety Foundation Qualification

Particularly relevant for new starters or ambitious team members looking to consolidate knowledge and advance their career, achieving a BSI Foundation Qualification in Food Safety is a key first step in demonstrating food safety knowledge: principles; best practice; and impact awareness of safety withinfood production.

Duration 0.5 days **O**

ISO 22000:2018 FOOD SAFETY MANAGEMENT		Days	Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1		20			22	
Implementation	Info	2		21-22			23-24	
Lead Implementer	Info	5		20-24			22-26	
Internal Auditor	Info	2		23-24			25-26	
CQI and IRCA Certified Lead Auditor (PR359)	Info	5	23-27				29-Jun 2	
FSSC 22000 V5.1 Lead Auditor	Info	5					29-Jun 2	
Understanding and Improving your Culture of Food Safety	Info	1				28		

Energy Management

ISO 50001:2018

Effective energy management isn't just good for business, it's also becoming a requirement. And the best way to achieve it iswith ISO 50001. The international standard outlines energy management practices that are considered to be the best, globally. Energy management experts from more than 60 countries developed the standard and now we can help you tap into thatexpertise, every day, to help you save energy, cut costs and meet environmental requirements.

ISO 50001:2018 Requirements

Gain an understanding of effective energy management in an organization by providing a systematic approach to achieving continual improvement of energy performance.

Duration 1 day

ISO 50001:2018 Implementation

Understand how to apply a range of tools and techniques to establish and implement an energy management system (EnMS) that can help your organization improve energy use, consumption and efficiency, by implementing the requirements of ISO 50001.

Duration 2 days

ISO 50001:2018 Lead Implementer

Learn the requirements and methods for implementation of ISO 50001 standard. You will also gain the skills to effectively lead, manage and delegate activities to ensure the effective implementation of ISO 50001 within your organization.

Duration 5 days

C **Classroom** | L **Live online** | I **In-house** | O **On-demand**

ISO 50001:2018 Internal Auditor

Get a guidance and practical experience in planning, executing, reporting and audit follow-up of an internal audit, when monitoring the effectiveness and conformity of an Energy Management System (EnMS).

Duration 2 days

L I

ISO 50001:2018 CQI and IRCA Certified Lead Auditor (PT366)

Gain the knowledge and practical skills required to perform first, second and third party audits of Energy Management System to the requirements of ISO 50001 standard.

Duration 5 days

C L I

It was my first time to attend a live online training course and it was a good experience. Went through the ISO 50001 Standard to refresh the candidates with the standards and gave clear examples to everyone. Overall, I am satisfied with the information I gain in the first day of this course.

Hussain Yousuf Ali Ibrahim Al Sayegh, Manager - Energy Efficiency, DEWA

		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 50001:2018 ENERGY MANAGEMENT SYSTEMS								
Requirements	Info	1		19			22	
Implementation	Info	2		20-21			23-24	
Lead Implementer	Info	5		19-23			22-26	
Lead Implementer - **Dubai**	Info	5	23-27			10-14		
Internal Auditor	Info	2		22-23			25-26	
CQI and IRCA Certified Lead Auditor (PR366)	Info	5		26-Mar 2			29-Jun 2	
CQI and IRCA Certified Lead Auditor (PR366) - **Dubai**	Info	5	30- Feb			17-21		

Auditor Qualifications

BIM Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

Service Management

ISO/IEC 20000-1:2018

ISO/IEC 20000-1 is ideal for any service provider, large or small, who wants to provide assurance in the quality of the services they deliver. It's commonly used for IT services, facilities management and business services to help ensure effective and resilient services in today's changing service delivery environment. Internationally recognized, ISO/IEC 20000-1 is the best practice framework for a service management system that helps you to provide a consistent, reliable service.

ISO/IEC 20000-1:2018 Requirements

Understand how applying the ISO/IEC 20000-1 standard to your organization can deliver value to your customers and employees – helping to improve performance and meet business objectives.

Duration 1 day L I

ISO/IEC 20000-1:2018 Implementation

By attending this course you'll discover how to implement an SMS based on ISO/IEC 20000-1:2018. Using a step-by-step approach with the aid of a toolkit, you'll learn how to develop an implementation plan, create necessary documentation and implement your SMS. You'll follow a typical framework for implementing an SMS based on ISO/IEC 20000-1:2018.

Duration 2 days L I

ISO/IEC 20000-1:2018 Lead Implementer

Gain the knowledge of ISO/IEC 20000-1 requirements and methods for its implementation, as well as the skills to effectively lead, manage and delegate activities to ensure the effective implementation of ISO 20000-1 within your organization.

Duration 5 days L I

C Classroom L Live online I In-house O On-demand

ISO/IEC 20000-1:2018 Internal Auditor

Understand auditing principles and auditor responsibilities. Learn to plan, carry out and report on an ISO/IEC 20000-1 internal audit. Find out how to produce accurate documentation and recommend corrective action.

Duration 2 days   L I

SO/IEC 20000-1:2018 CQI and IRCA Certified Lead Auditor (PR367)

Get a detailed understanding of ISO/IEC 20000-1 in the context of an audit. Learn to plan, lead and manage an ISO/IEC 20000-1 audit. Discover how to integrate other management system audits.

Duration 5 days   L I

IISO 20000:2018 SERVICES MANAGEMENT		Days	Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1		20			14	
Implementation	Info	2		21-22			15-16	
Lead Implementer	Info	5		20-24			14-18	
Internal Auditor	Info	2		23-24			17-18	
CQI and IRCA Certified Lead Auditor (PR367)	Info	5		27-Mar 3			21-25	

Auditor Qualifications
BIM Qualifications
ISO 9001
ISO 45001
ISO/IEC 27001
ISO/IEC 27701
ISO/IEC 27002
ISO 22301
ISO 14001
ISO 17025
ISO 31000
ISO 22000
ISO 50001
ISO/IEC 20000-1
ISO 13485
ISO 19650 PAS 1192
ISO 41001
ISO 37001
ISO 55001
ISO 18404
ISO 39001
BS 13500
ISO 21001
UNSDG's
OTHER COURSES

Medical Devices

ISO 13485:2016

ISO 13485 is a quality management system accepted as the basis for CE marking of medical devices under European Directives. Having a deep understanding of this standard is vital for all designers, manufacturers and distributors of medical devices as it helps organisations to not only to meet the legal requirements but also to ensure consistency in quality of products and effectiveness of the management system. Our training courses were developed to allow you to gain the knowledge and skills to maintain and continuously improve your processes.

ISO 13485:2016 Requirements

Get an overview of quality management system requirements. Discover how ISO 13485 impacts the design, development and production of medical devices. Learn why ISO 13485 compliance is essential to meeting customer and legal requirements.

Duration 1 day   L O

ISO 13485:2016 Implementation

Discover step by step how to design, plan and put in place your own ISO 13485 system. Learn how to maintain best practice and achieve ISO 13485 accreditation.

Duration 2 days   L

ISO 13485:2016 Internal Auditor

Use your existing knowledge of ISO 13485 to help your organization maintain compliance. Learn how to stay ahead of new industry developments and discover links between medical devices quality management and ISO 14971 medical device risk management.

Duration 2 days   L

Auditor Qualification available

bsi Internal Auditor CERTIFIED PROFESSIONAL

ISO 13485:2016 IRCA Certified Lead Auditor (PR350)

Lead teams of auditors through the entire audit process. Become confident recommending follow up action to achieve ISO 13485 compliance. Discover the importance and relevance of ISO 14971 medical devices risk management and keep up with industry developments as a recognized independent ISO 13485 expert..

Duration 5 days   C L

Auditor Qualification available

bsi Lead Auditor PROFESSIONAL

C Classroom   **L** Live online   **I** In-house   **O** On-demand

Clause by Clause

Gain an in depth understanding of ISO 13485:2016. Learn to apply your knowledge to the development of a ISO 13485:2016 compliant quality management system and help maintain ongoing certification of their organization.

Duration 2 days   **L**

Requirements and Implementation of the Medical Device Regulation (MDR) for CE Marking

Learn to implement the requirements of European Medical Device Regulation (MDR) to obtain and maintain CE marks for your product. Find out best practice for assembling Technical Documentation and QMS when placing Medical Devices (MD) on the European Union market.

Duration 4 days   **L**

Requirements and Implementation of the In Vitro Diagnostic Regulation (IVDR) for CE Marking

Learn about the key requirements of the new In Vitro Diagnostic Regulation and their implementation. It defines the Technical Documentation required, and the product safety and performance expectations, including requirements on clinical evidence, Post-Market Clinical Follow-up (PMCF) and Post-Market Surveillance (PMS). Traceability of devices through the supply chain and product labelling will be also reviewed.

Duration 4 days   **L**

NEW Qualification

Medical Device Regulation Qualification

As a medical device professional, you understand the importance of implementing and maintenance of compliance to the Medical Devices Regulation (MDR). Central to this is the ability to demonstrate comprehensive, in-depth knowledge and the skills required to direct and guide an organization in all matters related to the quality and safety of the medical device throughout its lifecycle.

BSI's interrelated qualifications consist of carefully selected training courses, delivered by industry experts, and underpinned by assessments. Upon successful completion, share your internationally recognized Mark of Trust.

Other medical devices related training courses

Introduction to ISO 14971:2019 Risk Management for Medical Devices

.Duration 4 hrs   **O**

Clinical Evaluation for Medical Devices

Duration 1 day   **L**

Technical Documentation

.Duration 1 day   **L**

Post Market Surveillance and Vigilance under MDR and IVDR

.Duration 1 day   **L**

		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 13485:2016 AND CE MARKING MEDICAL DEVICES								
Requirements	Info	1				3		
Implementation	Info	2				4-5		
Internal Auditor	Info	2				6-7		
Lead Auditor (PR350) - **Dubai**	Info	5		13-16				
Clause by Clause	Info	2		2-3			4-5	
IRCA Certified ISO 13485:2016 Lead Auditor	Info	5		6-10			8-12	
Requirements and Implementation of (MDR)	Info	4		13-16				
Requirements and Implementation of (IVDR)	Info	4			6-9			
Risk Management for Medical Devices	Info	4 hrs	*					
Clinical Evaluation for Medical Devices	Info	1	*					
Technical Documentation	Info	1	*					
Post Market Surveillance and Vigilance under MDR and IVDR	Info	1	*					

* Please contact us for more information on course dates

Building Information Modelling

ISO 19650 and PAS 1192

Building Information Modelling is about ensuring teams have the relevant knowledge and capabilities to achieve best practice. All our courses are aligned to the Government's definition of BIM Level 2 and you'll learn how to effectively manage information across all stages of your construction projects.

BIM Fundamentals

Build your understanding of the basic requirements and principles of BIM. You will be able to explain the concepts of BIM and how to implement. It also provides an introduction to the more detailed BSI courses which focus on specific aspects of ISO 19650.

Duration 2 days **L I O**

BIM ISO 19650-3: Asset Management

Understand the asset information management process set out in ISO 19650-3 and how this links with other parts of the ISO 19650 series.

Duration 1 day **L I**

BIM Qualification available

BIM ISO 19650 Part 2: Project Delivery

Understand the information management processes that are needed for a design and construction project to be delivered using BIM according to ISO 19650 Part 2: Project Delivery Phase.

Duration 1 day **L I**

BIM Qualification available

BIM BS 1192 Part 4: Handover Information Exchange

This course will help you in obtaining the benefits of the UK use of COBie as the digital information exchange between design/supply chain and the client/operator. Along with an introduction to BS 1192 and collaborative working. This course also highlights the importance of clear Asset Information Requirements and a checkable digital Plan of Work.

Duration 1 day **L**

BIM PAS 1192 Part 5: Security and BIM

This course will help you engage with the security implications arising from BIM Levels 1 and 2. The course will guide you through the contents of PAS 1192-5 and how security impacts their roles (client, asset owner, designer, contractor, facilities manager, etc.).

Duration 1 day   **L** **I**

BIM PAS 1192 Part 6: Health and Safety

This course will help you obtain the benefits of structured health and safety information and its digital information exchange amongst design/supply chain and the client/operator.

Duration 1 day   **L** **I**

Become a BIM Practitioner or Professional with a BSI qualification

As BIM becomes business as usual, how can you ensure the competency of your teams and consistency on BIM projects?

Our BIM qualification will give you a BSI Mark of Trust, reassuring your customers and suppliers that your skills have been validated.

Learn more about BIM qualification pathways:Asset Information
Project Information

bsi BIM Project Information CERTIFIED PROFESSIONAL

I really enjoyed the training and the tutor was superb, especially when applying the subject matter against real world examples. I came into the course with a little bit of knowledge and left feeling that not only did I have a good understanding of the requirements my company needs to adhere to, but also the whole wider picture and how it effects the end users of projects.

BIM Training course participant

BIM		Days	Jan	Feb	Mar	Apr	May	Jun
BIM Fundamentals	Info	2		9-10			11-12	
BIM ISO 19650 Part 2: Project Delivery	Info	1		13			15	
BIM ISO 19650-3: Asset Management	Info	1		14			16	
Handover Information Exchange	Info	1		15			17	
Security and BIM	Info	1		16			18	
Health and Safety	Info	1		17			19	

Facilities Management

ISO 41001:2018

Facility management is one of the fastest growing professional and operational disciplines and it needs some global consistency. And that is where ISO 41001 can help. It provides a framework to develop, implement and maintain effective facilities management across different sectors worldwide.

bsigroup.com/training | +971 4336 4917 | bsi.me@bsigroup.com

ISO 41001:2018 Requirements

Obtain detailed knowledge of the key terms, definitions and requirements of ISO 41001:2018 and find out how the standard can help your organization to better assess and measure facility management.

Duration 1 day L I

ISO 41001:2018 Implementation

This course will equip you with the required skills to conduct a baseline review of your organization's current position and implement the key principles of ISO 41001. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FMS. You'll follow a typical framework for implementing an FMS based on ISO 41001:2018.

Duration 2 days L I

ISO 41001:2018 Internal Auditor

Develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 41001. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

Duration 2 days L I

ISO 41001:2018 Lead Auditor (non-IRCA)

Learn the fundamental auditing principles and practices, in conformance with national and international accepted norms and regulations relating to facilities management system (FMS) requirements.

Duration 5 days L I

ISO 41001:2018 FACILITY MANAGEMENT SYSTEMS		Days	Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1		6			7	
Implementation	Info	2		7-8			8-9	
Internal Auditor	Info	2		9-10			10-11	
CQI and IRCA Certified Lead Auditor (Non-IRCA)	Info	5		13-17			14-18	

Anti-Bribery

ISO 37001:2016

ISO 37001 is the international standard designed to help organizations implement an antibribery management system. It specifies a series of measures your organization can implement to help prevent, detect and address bribery. Designed to be integrated into your organization's existing management processes and controls as it follows the high-level structure.

ISO 37001:2016 Requirements

This course introduces the concepts of anti-bribery, explains the benefits of an ABMS and the key requirements and context of ISO 37001:2016. It's applicable to all organizations including the public, private and voluntary / not-for-profit sectors.

Duration 1 day L I

ISO 37001:2016 Implementation

This course will guide you through the implementation of an ISO 37001 ABMS using a combination of practical exercises and class discussions. You will also receive a take-home reference toolkit containing essential documents and information you can reference and use during your organization's implementation process.

Duration 2 days L I

ISO 37001:2016 Internal Auditor

This innovative course provides a solid foundation in all aspects of the audit process. You will be taken through a structured programme stage by stage that includes a balance of theory and practice. Using a combination of collaborative, accelerated learning and practical activities you will gain an understanding of the key activities for auditing.

Duration 2 days L I

ISO 37001:2016 Lead Auditor (non-IRCA)

Learn the fundamental auditing principles and practices, in conformance with national and international accepted norms and regulations relating to anti-bribery requirements specified in ISO 37001.

Duration 5 days L I

ISO 37001:2016 ANTI BRIBARY		Days	Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1			20			
Implementation	Info	2			21-22			
Internal Auditor	Info	2			23-24			
Lead Auditor (Non- IRCA)	Info	5			27-31			

39

Asset Management

ISO 55001:2014

Our experts can help you to understand and audit an Asset Management System, enabling you to better manage financial, physical or organizational assets. This could lead to better operating results, performance and improve your bottom line.

Fundamentals of Asset Management

Get a clear understanding of asset management terminology and its correct usage. Appreciation of asset management practices, activities and methodologies. Recognition of the value obtainable from the integrated approach to the life cycle and risk-based management of assets.

Duration 2 days　　　　　L I

ISO 55001:2014 Requirements

You'll explore in depth the organizational implications of the international standard for asset management (ISO 55001:2014). The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

Duration 1 day　　　　　L I

ISO 55001:2014 Key Elements of Auditing

Obtain key guidance and practical experience in planning, executing, and reporting management system audits of asset management. This innovative course provides a solid foundation in key aspects of the audit process.

Duration 1 day　　　　　L I

ISO 55001:2014 Lead Auditor (non-IRCA)

This course will enable you to develop the necessary expertise to perform an Asset Management System (AMS) audit by applying widely recognized audit principles, procedures and techniques.

Duration 5 days　　　　　L I

		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 55001:2014 ASSET MANAGEMENT								
Fundamentals of Asset Management	Info	2		13-14			15-16	
Requirements	Info	1		15			17	
Key Elements of Auditing BS ISO 55001:2014	Info	1		16			18	
Lead Auditor (Non- IRCA)	Info	5		20-24			22-26	

Lean Six Sigma Yellow Belt: Structured Problem Solving

.Duration 1 day   L I

Lean Six Sigma Green Belt: Continual Improvement

Duration 3 days   L I

Lean Practitioner

Duration 3 days   L I

Lean Six Sigma Green Belt

Duration 10 days   L I

Lean Six Sigma Black Belt

Duration 20 days   L I

Six Sigma

ISO 18404:2015

Learn to keep your business processes lean and boost customer satisfaction with our Lean Six Sigma training courses. It is a two-staged approach that drives continual improvement in organizations and strives towards greater than 99% efficiency.

Lean refers to maximizing customer value and minimizing the areas of waste in processes; creating enhanced customer satisfaction and less wasted resources. Six Sigma is the ongoing effort to continually reduce product and process variation through a defined project approach.

		Days	Jan	Feb	Mar	Apr	May	Jun
SIX SIGMA								
Yellow Belt: Structured Problem Solving	Info	1	*					
Foundation Green Belt: Continual Improve-	Info	3	*					
Practitioner Training Course	Info	3	*					
Green Belt	Info	10	*					
Black Belt	Info	20	*					

* Please contact us for more information on course dates

Road Traffic Safety

ISO 39001:2012

ISO 39001 road safety sets out the minimum requirements for a Road Traffic Safety Management System. Governments, road authorities, safety groups, and private companies were keen to develop such a safety management standard due to the rising number of people killed or injured on the road each year.

ISO 39001:2012 Requirements

This course will introduce the key concepts of Road Traffic Safety, explain the benefits of a RTSMS, outline the requirements of ISO 39001.

Duration 1 day includes   L I

ISO 39001:2012 Internal Auditor

Develop the knowledge and skills required to undertake a thorough audit of your ISO 39001, and ensure that your organisation consistently evaluates its RTS performance.

Duration 2 days   L I

ISO 39001:2012 Lead Auditor (non- IRCA)

Gain the knowledge and right skills required to undertake an audit of an RTSMS as a lead auditor, emphasising independent auditing principles and practices.

Duration 5 days   L I

ISO 39001:2012 Implementation

Get guidance through the implementation of an effective RTSMS, using a combination of practical exercises, group activities and class discussions.

Duration 2 days   L I

ISO 39001:2012 ROAD TRAFFIC SAFETY		Days	Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1		19				12
Implementation	Info	2		20-21				13-14
Internal Auditor	Info	2		22-23				15-16
Lead Auditor (non- IRCA)	Info	5		26-Mar 2				19-23

Effective Governance

BS 13500:2013

Effective governance allows more control to owners, offers employees a clear idea of their role, while those outside the organization have a better-informed view of how it operates. This standard has been created to raise the bar in terms of how your organization is governed by offering a framework that continuously improves and assesses its development.

BS 13500:2013 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of BS 13500:2013 and how the standard can help your organization to better meet customer needs.

Duration 1 days L I

BS 13500:2013 Implementation

Develop the knowledge and skill required to implement an BS 13500:2013 Effective Governance Management System (EGMS).

Duration 2 days L I

BS 13500:2013 Internal Auditor

Develops the necessary skills to assess and report on the conformance and implementation of processes based on BS 13500:2013. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration 2 days L I

BS 13500:2013 Lead Auditor (non-IRCA)

Develop the knowledge and skill required to conduct a full audit of an organization's Effective Governance Management System (EGMS) to BS 13500:2013.

Duration 5 days L I

BS 13500:2013 EFFECTIVE GOVERNANCE MANAGEMENT SYSTEMS		Days	Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1				10		
Implementation	Info	2				11-12		
Internal Auditor	Info	2				13-14		
Lead Auditor (non- IRCA)	Info	5				17-21		

Educational Organizations Management System

ISO 21001:2018

Providing educational products and services has become more important than ever for survival and long-term success. Having an internationally recognized educational organization management system (EOMS) allows you to enhance organizational performance, increase leaners and other beneficiary's satisfaction and gain a competitive advantage.

ISO 21001:2018 Requirements

Get a detailed understanding of the key terms, definitions and requirements of ISO 21001: 2018 and how the standard can help your organization better meet learners and other beneficiaries needs.

Duration 1 day   L I

ISO 21001:2018 Internal Auditor

Obtain understanding and skills to Internal Auditor Educational organization Management System (EOMS) as per ISO 21001:2018 requirements. You will learn to initiate, prepare, and conduct the audit and follow-up activities.

Duration 2 days   L I

ISO 21001:2018 Lead Auditor (non-IRCA)

Learn to identify the aims and benefits of an ISO 21001 audit. You'll gain skills to plan, conduct, and follow-up auditing activities that add real value, grasp the application of risk-based thinking, leadership and process management.

Duration 5 days   L I

ISO 21001:2018 Implementation

Learn how to develop an implementation plan, establish the necessary documentation, monitor your educational organization management system and achieve continuous improvement of a quality step-by-step.

Duration 2 days   L I

ISO 21001:2018 EDUCATIONAL ORGANIZATIONS MANAGEMENT SYSTEMS		Days	Jan	Feb	Mar	Apr	May	Jun
Requirements	Info	1			6			4
Implementation	Info	2			7-8			5-6
Internal Auditor	Info	2			9-10			08-Jul
Lead Auditor (Non-IRCA)	Info	5			13-17			11-15

United Nations Sustainability Development Goals (UNSDGs)

How standards can help businesses unlock the potential of the UN's Sustainable Development Goals?

We are helping businesses better understand the SDGs, 'translate' the 17 goals into a business context and introduce impactful measures to align with the SDGs. We encourage companies to take action in a meaningful, consistent manner that supports their individual purpose, strategy and sustainability experience/progress to date.

ISO 14064 Managing Greenhouse Gas Emissions

This course focuses on the ISO 14064 series of standards that have been developed specifically to help organizations manage their greenhouse gas emissions covering ISO 14064-1:2018, ISO 14064-2:2019, and ISO 14064-3:2019.

Duration 4 days   L I

ISO 14067:2018 Quantifying the Carbon Footprint of Products

Learn the key principles for determining the carbon footprint of a product, how to quantify and report on the GHG emissions of your product, and recognize the importance of Life Cycle Assessment (LCA) when calculating the carbon footprint of products.

Duration 2 days   L I

PAS 2060:2014 Demonstrating Carbon Neutrality

Get familiar with the key principles and requirements of PAS 2060 and where it sits in addressing GHG emissions-related standards. You'll also learn the four stages to carbon neutrality: assessment, reduction, offsetting and documentation; how to select and evaluate suitable carbon neutrality methods, and document a GHG inventory management plan.

Duration 2 days   L I

NEW Qualification

Greenhouse Gas Qualification

The BSI Greenhouse gas professional certification course is a pathway for you to build up a full range of 'carbon reduction' knowledge and skills to help you become equipped to build and drive your organization towards its net-zero path.

Duration 2 days   L I

C Classroom   L Live online   I In-house   O On-demand

ISO 37301:2021

ISO 37301:2021 Compliance MS: Requirements

Duration 1 day   L I

ISO 37301:2021

Compliance MS: Implementation

Duration 1 day   L I

ISO 26000:2010

ISO 26000:2010 Social Responsibility: Internal Auditor

Duration 1 day   L I

ISO 37101:2016

ISO 37101:2016 Sustainable Development in Communities: Internal Auditor

Duration 1 day   L I

ISO 37301:2021

ISO 37301:2021 Compliance MS: Internal Auditor

Duration 1 day   L I

ISO 20121:2012

ISO 20121:2012 Sustainability Event MS: Requirements

Duration 2 days   L I

ISO 26000:2010

ISO 26000:2010 Social Responsibility: Lead Auditor (Non-IRCA)

Duration 2 days   L I

ISO 37122:2019

ISO 37122:2019 Indicators for smart cities: Awareness

Duration 2 days   L I

ISO 20121:2012

ISO 20121:2012 Sustainability Event MS: Implementation

Duration 1 day   L I

ISO 20121:2012

ISO 20121:2012 Sustainability Event MS: Internal Auditor

Duration 1 day   L I

ISO 37101:2016

ISO 37101:2016 Sustainable Development in Communities: Requirements

Duration 1 day   L I

ISO 30146:2019

ISO 30146:2019 Information technology – Smart cities

Duration 1 day   L I

ISO 26000:2010

ISO 26000:2010 Social Responsibility: Requirements

Duration 1 day   L I

ISO 26000:2010

ISO 26000:2010 Social Responsibility: Implementation

Duration 1 day   L I

ISO 37101:2016

ISO 37101:2016 Sustainable Development in Communities: Implementation

Duration 1 day   L I

ISO 37123:2019

ISO 37123:2019 Indicators for resilient cities: Awareness

Duration 1 day   L I

* Please contact us for more information on course dates

ISO 20400:2017

ISO 20400:2017 Sustainable Procurement: Awareness

Duration 1 day

ISO 24518:2018
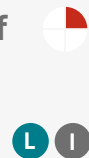
**ISO 24518:2018 Crisis Management of Water Utilities: Implementation**

Duration 1 day

BS ISO 24511

BS ISO 24511 Guidelines for the management of wastewater utilities and for the assessment of wastewater services Introduction and Implementation
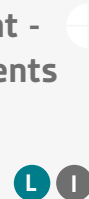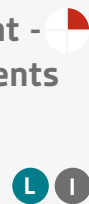
Duration 1 day

ISO 14046

ISO 14046 Environmental management - Water footprint - Principles, requirements and guidelines:Implementation

Duration 1 day

ISO 24518:2018

ISO 24518:2018 Crisis Management of Water Utilities: Requirements

Duration 1 day

ISO 24518:2018

ISO 24518:2018 Crisis Management of Water Utilities: Internal Auditor

Duration 2 days
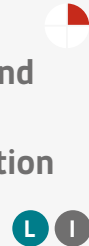
ISO 14046

ISO 14046 Environmental management - Water footprint - Principles, requirements and guidelines:Introduction

Duration 1 day

ISO 16075-1

Guidelines for treated wastewater use for irrigation projects Introduction and Implementation

Duration 1 day
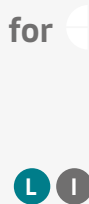
UNITED NATIONS SUSTAINABILITY DEVELOPEMENT GOALS (UNSDG)		Days	Jan	Feb	Mar	Apr	May	Jun
Managing Greenhouse Gas Emissions	Info	4			20-23			12-15
Quantifying the Carbon Footprint of Products	Info	2			27-28			19-20
Demonstrating Carbon Neutrality	Info	2			29-30			21-22
Compliance MS: Requirements	Info	1		6			8	
Compliance MS: Implementation	Info	2		7-8			9-10	
Compliance MS: Internal Auditor	Info	2		9-10			11-12	
Sustainability Event MS: Requirements	Info	1		13			15	
Sustainability Event MS: Implementationional (CRisP)-	Info	2		14-15			16-17	
Sustainability Event MS: Internal Auditor	Info	2		16-17			18-19	
Social Responsibility: Requirements	Info	1			20			
Social Responsibility: Implementation	Info	2			21-22			
Social Responsibility: Internal Auditor	Info	2			23-24			
Social Responsibility: Lead Auditor (Non-IRCA)	Info	5			27-3 Mar			
Sustainable Development in Communities: Requirements	Info	1	*					
Sustainable Development in Communities: Implementation	Info	2	*					
Sustainable Development in Communities: Internal Auditor	Info	2	*					
Indicators for smart cities: Awareness	Info	1	*					
Information technology – Smart cities	Info	1	*					
Indicators for resilient cities: Awareness	Info	1	*					
Sustainable Procurement: Awareness	Info	1	*					
Crisis Management of Water Utilities: Requirements	Info	1	*					
Crisis Management of Water Utilities: Implementation	Info	2	*					
Crisis Management of Water Utilities:	Info	2	*					
Guidelines for the management of wastewater utilities and for the assessment of wastewater services Introduction and Implementation	Info	2	*					
Environmental management - Water footprint - Principles, requirements and guidelines: Introduction	Info	1	*					
Environmental management - Water footprint - Principles, requirements and guidelines:Implementation	Info	2	*					
Guidelines for treated wastewater use for irrigation projects Introduction and Implementation	Info	2	*					

* Please contact us for more information on course dates

Auditor Qualifications

BIM Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

Other Training Courses

Environmental Management Systems (EMS) Deep Dive)

.Duration 2 days   **L** **I**

Environmental Management Systems (EMS) Considering environmental conditions capable of affecting an organization

 Duration 0.5 day   **L** **I**

Environmental Management Systems (EMS) Life Cycle Perspective

.Duration 0.5 day   **L** **I**

Environmental Management Systems (EMS) Risks and Opportunities

.Duration 0.5 days   **L** **I**

GDPR Foundations

Duration 1 day   **L** **I**

GDPR Implementation

Duration 2 days   **L** **I**

GDPR Auditor

Duration 2 days   **L** **I**

ISO 56002:2019

ISO 56002:2019 Requirements

Duration 1 day   **L** **I**

ISO 56002:2019

ISO 56002:2019 Internal Auditor

Duration 1 day   **L** **I**

ISO 30409:2016

ISO 30409:2016 Human Resource Management - Workforce planning: Awareness

Duration 1 day   **L** **I**

ISO 30401

ISO 30401 Knowledge Management: Awareness

Duration 1 day   **L** **I**

ISO/IEC 27018:2019 Protecting Personally Identifiable Information (PII) in Public Clouds

Duration 2 days   **L** **I**

ISO 56002:2019

ISO 56002:2019 Implementation

Duration 1 day   **L** **I**

ISO 29993:2017

ISO 29993:2017 Requirements, Implementation & Evaluation Training Course

Duration 3 days   **L** **I**

ISO 30409:2016

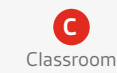**ISO 30409:2016 Human Resource Management - Workforce planning: Implementation**

Duration 1 day   **L** **I**

ISO 30401

ISO 30401 Knowledge Management: Implementation

Duration 1 day   **L** **I**

C Classroom **L** Live online **I** In-house **O** On-demand

ISO 30401
ISO 30401 Knowledge Management: Internal Auditor

Duration 5 days

ISO 30408
Human Resource Management - Guidelines on Human Governance: Awareness

Duration 1 day

ISO 10002: 2018
Quality management - Customer satisfaction - Guidelines for complaints handling in organizations complaints handling-Intro and Implementation

Duration 1 day

ISO 10004:2018
ISO 10004:2018 Quality management - Customer satisfaction - Guidelines for monitoring and measuring - Intro and Implementation

Duration 1 day

ISO 30405
ISO 30405 Human Resouce Management - Guidelines on Recruitment: Awareness

Duration 1 day

ISO 10001:2018
ISO 10001:2018 Quality management - Customer satisfaction - Guidelines for codes of conduct for organizations-Intro and Implementation

Duration 2 days

ISO 10003: 2018
ISO 10003: 2018 Quality management Customer Satisfaction Guidelines for dispute resolution external to organizations-Intro and Implementation

Duration 1 day

BS 76000:2015
BS 76000:2015 Human Resource - Valuing People - Awareness

Duration 1 day

BS 76000: 2015
BS 76000: 2015 Human Resource - Valuing People - Implementation

Duration 1 day

BS 76000: 2015
BS 76000: 2015 Human Resource - Valuing People - Internal Auditor

Duration 2 days

BS 8900-1:2013
BS 8900-1:2013 Managing Sustainable Development of Organizations: Introduction and Implementing

Duration 1 day

PAS 3000:2015
PAS 3000:2015 Smart Working Principles and Good Practice

Duration 1 day

PAS 1919
PAS 1919 Guide to Management Accounting Principles - Introduction & Implementation

Duration 1 day

PAS 7070
PAS 7070 Benchmarking Process Management - Requirements, Implementation & Evaluation Training

Duration 2 days

ISO 22320
ISO 22320 - Security and resilience — Emergency management: Awareness

Duration 1 day

ISO 22316
ISO 22316 - Awareness: ISO 22316 Organizational resilience — Principle and attributes

Duration 1 day

* Please contact us for more information on course dates

Auditor Qualifications

BIM Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

ISO 10002:2018

ISO 10002:2018 Customer Satisfaction. Complaints Handling

Duration 5 days

ISO 44001:2017

ISO 44001:2017 Requirements and Migration Training Course

Duration 1 day

ISO 44001

ISO 44001 Internal Auditor Course

Duration 1 day

ISO 44001

ISO 44001 Senior Management Briefing

Duration 1 day

ISO 38500

ISO 38500 Governance of IT for the Organization

Duration 1 day

ISO 44001:2017

ISO 44001:2017 Implementing Course

Duration 2 days

ISO 44001

ISO 44001 Collaborative Leaders Course

Duration 1 day

Managing Cultures and Behaviours in Collaborative Business Relationships

Duration 1 day

ISO 21500

ISO 21500 Guidance on Project Management: Requirements, Implementation & Evaluation Training Course

ISO 14091:2019

ISO 14091:2019 Adaptation to Climate Change: Implementation

Duration 2 days

ISO 18091:2019

ISO 18091:2019 Quality for Local Government: Implementation

Duration 1 day

PAS 3000:2015

PAS 3000:2015 Smart Working Principles and Good Practice

Duration 1 day

ISO 14091:2019

ISO 14091:2019 Adaptation to Climate Change: Awareness

Duration 1 day

ISO 18091:2019

ISO 18091:2019 Quality for Local Government: Awareness

Duration 2 days

ISO 18091:2019

ISO 18091:2019 Quality for Local Government: Internal Auditor

Duration 1 day

ISO 22316

ISO 22316 - Awareness: ISO 22316 Organizational resilience — Principle and attributes

Duration 1 day

Auditor Qualifications

BIM Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650
PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

Get in touch

For BSI Training Academy courses:

Telephone +971 4 336 4917

Email bsi.me@bsigroup.com

Online training form

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Terms & conditions

Payment:

Payment for public course offerings is due upon registration. You may pay by cheque or online payment (payable to BSI Management Systems) or bank transfer as per our invoice details. Course registration is not completed until payment has been received. Prices listed in this catalogue are subject to change at any time.

Travel Arrangements:

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. A block of rooms will be held if possible at a special rate under "BSI Management Systems" but only up to one month prior to a course date. After that date, the hotel may charge a higher rate consistent with their prevailing rate schedule. It is therefore important to book hotel rooms immediately as rooms may sell out quickly.

Course Confirmation:

- A confirmation letter of your registration in the course will only be sent to you when payment/ LPO has been received by BSI.
- All courses are conducted in English unless otherwise specified

- On receipt of the signed booking form, an invoice will be sent to you for immediate payment by Cheque, Bank transfer, or issue of Signed and Sealed LPO from your company. Please specify mode of payment.

Cancellation/Transfer Policy:

You may transfer to another training course up to 25 working days before the original course date. If you do, BSI will not make a refund for a cancellation of the original course and reserves the right to charge you for any increased costs. In order for BSI to manage its course diaries, you may transfer each of your courses once only. All cancellation must be in writing. If you (or your candidate) do not attend a training course, or you wish to cancel within 25 working days prior to the start of such course, then the full payment for the course is payable. BSI reserves the right to charge any costs up to the date of cancellation. BSI will not refund course fees if you cancel distance learning, blended learning or elearning courses, no matter when cancellation is made. In the unlikely event and for unforeseen reasons, BSI has the right to change the training content, tutors, dates and training venue which will be informed to the delegates.