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### Welcome to BSI Training Academy

At BSI, we're as innovative today as we've always been — bringing together experts in a range of industry sectors to help make our world a safer place.

Because we help shape international standards, there's no one better to help train you and your staff on how to implement management systems to make your business more secure, more successful and more resilient. We don't just train you to meet standards – we help you to understand how to embed them into your organization..

## Our approach – accelerated learning

Our accelerated learning approach is proven to fast-track learning and improve knowledge retention.

You'll participate in activity-based learning and have the opportunity to share your learning experience with peers from other companies which will help embed your learning.

#### **Expert tutors**

Our tutors are recognized as experts in their field, offering a world-class learning experience that our delegates rate as first class.

They are trained to understand and meet your different learning needs, have years of practical industry experience, as well as deep subject matter knowledge.

#### Your BSI certificate

On successful completion, you'll receive a certificate that's recognized worldwide. A BSI Training Academy certificate is a mark of expertise, quality and integrity.

#### Don't miss in 2023

At BSI, we want to help you enhance your professional profile and increase the opportunity for career development.

Explore our solutions to further your personal development as well as development of employees across a whole organisation:

- New Auditor Qualifications
- Expanded portfolio of On-demand training
- Learning flexibility
- Solutions for organisation-wide training
- Client portal
- Mark of Trust

### Why train with BSI?

Great businesses rely on great people.

Research shows that when an organization invests in training and development, they reap real rewards.

#### Benefits of BSI Training

- Prove competency and comply with the standard training requirements
- Position yourself for continual improvement
- Learn from expert tutors
- Anticipate, prepare for, and respond to changes in your industry
- Enjoy training with various delivery options that include live online, classroom, on-demand, and in-house courses

Why training is important

74%

of employees who feel like they're not reaching their full potential

40%

of employees with poor training leave their job within the first year

68%

of workers say training and development is the most important workplace policy

84%

of the FTSE 100 have done business with BSI

# Turn our experience into your expertise

We've shaped the world's most adopted standards including ISO 9001, ISO 14001

9.6/10

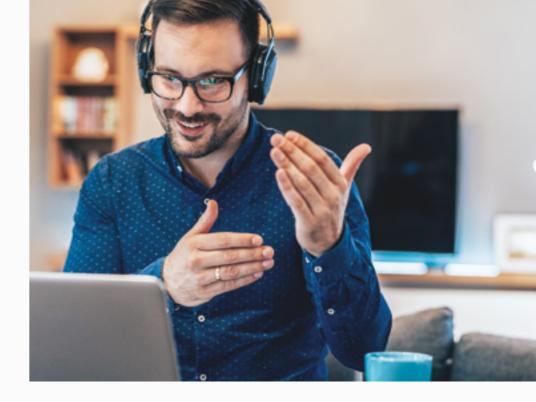
is the average rating given to our tutors by customers who have received training from BSI

9.5/10

our tutors have extensive industry experience, allowing them to provide real life examples with relevant course material.

205,000

Last year we trained 205,000 people, from SMEs to global organizations



The presenter was excellent . The content was well structured, and precise with real time examples. I really enjoyed the training; it exceeded my expectations.

Mundia Mwaiba, Health and Safety Manager Konkola Copper Mines, Zambia

<sup>\*</sup> Source: City of Bristol Benefits of Training article

### **BSI Training Academy**

Why train with BSI?

We are the UK's largest training and certification body, who have helped shape many of the world's leading standards from ISO 9001 to ISO/IEC 27001.

We take the time to understand your company's learning needs to develop training solutions that satisfy your business objectives.



## Our approach – accelerated learning

Our accelerated learning approach is proven to fast-track learning and improve knowledge retention.

You'll participate in activity-based learning and have the opportunity to share your learning experience with peers from other companies which will help embed your learning.

#### Expert tutors

Our tutors are recognized as experts in their field, offering a world-class learning experience that our delegates rate as first class.

They are trained to understand and meet your different learning needs, have years of practical industry experience, as well as deep subject matter knowledge.

#### Your BSI certificate

On successful completion, you'll receive a certificate that's recognized worldwide.

A BSI Training Academy certificate is a mark of expertise, quality and integrity.

### Types of training

BSI offers training in many different formats:

#### Live online training

Our world-class learning programmes can be delivered to you in a live, virtual classroom online. It's the same engaging and interactive experience, regardless of your location.

You can either opt to take a public version of a course, along with delegates from other businesses, or you could choose to book an inhouse course for your organization within your own virtual classroom — ideal if you have multiple offices or locations.

#### Classroom training

Choose a date and venue near you, join your peers from different companies and take the opportunity to interact and workshop with them. Our accelerated-learning techniques will help you put your new skills into action and embed knowledge.

#### In-house training

An in-house training course is one held at your premises and is open only to your employees

Training in-house eliminates travel expenses and additional time away from the office. It also keeps your content and discussions confidential.

We also offer training via distance learning and e-learning, to suit your individual needs:

#### **Distance learning**

Fit your learning around your existing commitments, meaning you can reach your personal and professional objectives within a time-frame best for you.

#### On-demand

Our on-demand training delivers the same highquality content you'd expect from BSI, using a combination of online course materials and embedded assessment, enabling you to study at your own pace, in your own time.

If you think you may need training in a different format then please contact us to discuss what alternative options we have available.

### On-demand Training

On-demand eLearning has become popular in today's connected world and is increasingly being used by individuals and organizations due to its convenience and cost effectiveness.

BSI on-demand courses are developed by subject matter experts. They contain the same high-quality content you will find in our tutorled training but with the added benefit of being self-paced meaning you can learn at a time and place to suit you.

## Advantages of on-demand eLearning

Flexible and convenient

Perfect for today's working patterns, learn when and where you want with 24/7 access

#### Hands-on and self-paced

Includes interactive elements like videos, quizzes and activities so you can progress rapidly or take your time to reflect on key areas, allowing you to optimize your learning

#### Increased information retention

Refresh and reinforce your knowledge by repeating modules or the full course during your access period

#### Huge range of topics

Choose from a wide range of topics including key areas such as quality, sustainability, digital trust and health, safety and wellbeing

#### Career development

Accelerate your career goals, learning new skills that you can immediately put into practice

#### Educate whole teams

A cost-effective way for employers to educate teams to the same standard

#### A greener way to learn

Support your sustainabilty goals: reduced emissions with no travel; minimal paper wastage; and a diminished drain on natural resources and energy

- ISO 9001:2015
- ISO 45001:2018
- ISO 22301:2019
- ISO/IEC 27001:2013
- ISO/IEC 27002:2022
- ISO 14001:2015
- ISO 50001
- HACCP Foundation
- Allergen Awareness
- Implementation of the In Vitro Diagnostic Device Regulation (IVDR) for CE Marking
- ISO 14971:2019 Risk Management for Medical Devices
- ISO 13485:2016
- Road to Net Zero. Terminology and Principles

# BSI training solutions for your organization-wide training

Our courses can be delivered at your location or hosted online. This ensures that your people learn best practices suited to your own organization.

Our in-house courses are led by experienced tutors who are skilled in both their subject matter and in the most effective ways for delegates to learn.

# Choose In-House Training if you want:

- to train a group of people
- the training structured to the needs of your organization
- to reduce the level of risk to proprietary and confidential information
- to save money on travel and accommodation
- to save money if training larger numbers of training delegates.

Request a quote by visiting our website bsigroup.com/inhouse-training or email us at bsi.me@bsigroup.com

# Enterprise Training Solutions

As a leading business improvement partner, we work with organizations like yours to understand your development needs, creating training programmes to align with and meet your strategic objectives.

We can deliver training as an enterprise-wide solution – across multiple departments, sites and regions – using a blended mix of courses and delivery methods.



## What organizational challenges ETS can help you with?

- Attract and retain the best talent by providing a well-structured, professional learning and development program
- Upskill your workforce, driving performance and continual improvement
- Address business-wide competency needs to achieve day-to-day and strategic goals
- Provide a consistent standard of training, delivered in the most effective and convenient way
- Scale training to need, with central control of budget, administration, and ROI

#### You'll have a dedicated team who:

Understand your organization's training needs – a true partner

- Are experts in delivering programmes in your industry/sector
- Have deep management systems and performance improvement experience
- Deliver with passion unsurpassed training and development
- Create a training programme configured to your unique requirements

### BSI Client Learning Portal

BSI's online learning portal is an 'always-on' resource to support your ongoing professional development by giving you control of your continual learning journey.

Once you've registered for a BSI training course, you'll have access to the portal where you can:

- Access learning resources
- Manage your training and qualifications
- Download your certificates and Marks of Trust
- Keep a permanent record of our achievements





### **BSI** Qualifications

A qualification from BSI will demonstrate to your employer and customers that your knowledge has been validated.

We've helped shape and develop many of the world's leading standards. Our expert knowledge means that when you train with us, you benefit from this expertise — and with a BSI qualification, you can prove this.

By successfully completing a combination of courses and assessments, you'll earn a BSI qualification and the right to use a BSI Mark of Trust. You can then apply to have your professional qualification certified — validating the practical application of your learning and your continuing professional development within your industry.



I decided to go for the Practitioner badge because I think a badge from a highly reputable and well-established organization such as BSI will convincingly convey information about my professional skills and dedication to a broader audience. Because of my job role, gaining and maintaining the professional trust and goodwill of my colleagues and external contacts is of a paramount importance.

Péter B K - QA Analyst Saudi Petroleum Services Polytechnic, KSA

### **Auditor Qualifications**

**Auditor Qualifications** 

Excellence isn't just about auditing for compliance – that's the baseline for effectiveness.

An expert auditor looks at ways in which your improvement initiatives are adding value to your organization and to your customers.

Developing your skills and competence can make a real difference.

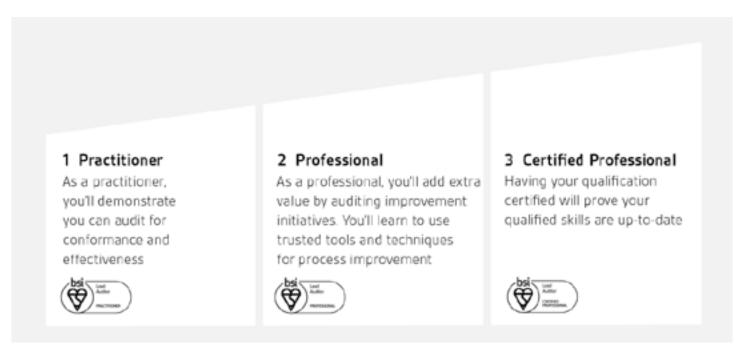
And now you can demonstrate your value as an auditor by earning a qualification with BSI.

Effective auditing can bring a host of benefits to your organization including:

- Cost savings
- Reduced waste
- Increased efficiency
- Improved sustainability

By successfully completing a combination of courses and assessments, you'll earn a BSI qualification and the right to use a BSI Mark of Trust. You can then apply to have your professional qualification certified – validating the practical application of your learning and your continuing

- · ISO 9001
- ISO 14001
- ISO 45001
- ISO 22301
- ISO/IEC 27001
- ISO 13485
- ISO 22000
- Food Safety Foundation
- Medical Devices Regulation
- Medical Devices Regulation



		Days	Jan	Feb	Mar	Apr	May	Jun
AUDITOR QUALIFICATION - INTERNAL AUDITOR								
Process Improvements: Introduction	Info	1	30					26
Process Improvements: Introduction (Dubai)	Info	1			27			
Process Improvements: Auditor Course	Info	2		27-28				
Process Improvements: Auditor Course ( <b>Dubai</b> )	Info	2				27-28		
AUDITOR QUALIFICATION - LEAD AUDITOR								
Process Improvements: Introduction	Info	1	30					26
Process Improvements: Introduction (Dubai)	Info	1			27			
Process Improvements: Auditor Course	Info	2		27-28				
Process Improvements: Auditor Course ( <b>Dubai</b> )	Info	2				27-28		

**BIM Qualifications** 

Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

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### **BIM Qualifications**

Whether you're an owner, design consultant, main contractor, sub-contractor, or project manager, qualifications and training will help you to understand the opportunities that collaboration brings within a virtual digital environment.

Our BIM qualifications will give you a BSI Mark of Trust, reassuring your clients, bid-writers and project teams that your skills have been validated. You can achieve Practitioner or Professional status by successfully completing courses and their associated assessment.

There are currently two pathways, depending on your specialism:

#### **BIM Project Information**

BIM is used by project managers to improve communication, coordination and collaboration on projects.

Your BIM Project Information qualification can help you to drive BIM projects, increasing the operational efficiency of project teams.

#### **BIM Asset Information**

Owners of large properties, estates or portfolios of assets need to be confident that their assets are maintained effectively and cost efficiently for operational and maintenance purposes.

Having a qualification in BIM Asset Information will give confidence in your skills and experience.



#### 1 Practitioner

Full understanding of the value drivers – why BIM and Information Management is important in the built environment

Thorough knowledge in Information Management and Collaborative working principles during Project Delivery

Detailed understanding of Information Exchange, Data Schema and Quality



#### 2 Professional

Practitioner plus full understanding of Information security and associated governance

Skilled in applying Information Management principles to improve Health & Safety



#### **3 Certified Professional**

Practitioner and professional plus proven industry experience of applying Information Management and Collaborative Working principles in practice



View schedule for dates

Auditor Qualifications

BIM Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

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### Recommended learning pathway



### Understand

#### **Requirements courses:**

#### Who should attend?

Ideal for new starters or if you need a "refresher".

#### What will I learn?

An overview of your management system and the requirements of the associated ISO standard.

Please note: our course fees do not include a copy of the ISO standard.

Even at this introductory level, you'll need to have a good working knowledge of the ISO standard you're training for, so it's a good idea to do pre-course preparation if you need to brush up on your understanding.



#### 02

#### **Implement**

#### Implementation courses:

#### Who should attend?

Those responsible for implementing or have recently taken responsibility for a management team.

#### What will I learn?

The requirements of a standard in the context of your company and how to take the lead in planning implementation.



#### 03

#### Prove it's working

#### **Internal Auditor courses:**

#### Who should attend?

Those tasked with conducting internal audits or monitoring their management system's performance.

#### What will I learn?

How to be better equipped to maintain compliance and how to manage and improve risks to your management team.

#### Lead Auditor courses:

#### Who should attend?

Those tasked with conducting and leading management system audits

#### What will I learn?

Gain the ability and confidence to conduct and lead effective audits, and learn how to manage audit teams and processes.



#### 04

# Make excellence a habit

# Enhance your skills and improve your business processes

Go beyond the management system by taking courses that help to hone your skills – from process improvement to root cause analysis, and from problem solving to soft skills.



Auditor Qualifications

BIM Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

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ISO 9001:2015 Implementation

Develop the knowledge and skill required to

implement an ISO 9001:2015 Quality Management









**BIM Qualifications** 

ISO 9001

Qualifications

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

ISO 9001:2015 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 9001:2015 and how the standard can help your organization to better meet customer needs.

Duration 1 day





Duration 2 days

System.







ISO 9001:2015

Our ISO 9001 training will provide you with an awareness of quality management systems, tools and techniques for implementation and how to audit against the requirements of the standard. Having an internationally recognized Quality Management System (QMS) allows you to enhance organizational performance, increase customer satisfaction and gain a competitive edge.

#### ISO 9001:2015 Lead Implementer

Gain the knowledge of ISO 9001:2015 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure the effective

Duration 5 days



#### **Certified Quality Lead Professional**

Get in-depth insights enabling you to implement, maintain and improve the more challenging technical aspects of a quality management system (QMS) based on ISO 9001:2015 and related standards.

Duration 5 days





implementation of 9001 within your organization.











### **BIM Qualifications**

ISO 9001

Auditor Qualifications

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

#### ISO 9001:2015 Internal Auditor



This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001:2015.

Duration 2 days



Auditor Oualification available



#### COI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328)

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 9001:2015 and how the standard can help your organization to better meet customer needs.

Duration 5 days





Auditor Qualification available



### **BSI Diploma in Quality Management**

An outstanding work-based training course ideal for all those involved in implementing a Quality Management at a strategic or operational level.

Duration 9 months

"In my previous training experience with BSI, all components of good training, such as relevant, up-to-date content and dedicated tutors, were always stably included. The Practitioner badge is useful to broadcast skills, but when it comes to getting the job done, it is the actual skills possessed rather than the badge that will get it done. It is the reliable link between the badge and the skills acquired that I believe is the greatest strength of a BSI training experience."

Péter B K - QA Analyst Saudi Petroleum Services Polytechnic, KSA

		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 9001:2015 QUALITY MANAGEMENT								
Requirements	Info	1	9		5		8	
Requirements - <b>Arabic</b>	Info	1		3		7		2
Implementation	Info	2	10-11		6-7		9-10	
Lead Implementer	Info	5	9-13		5-9		8-12	
Lead Implementer- <b>Dubai</b>	Info	5	16-20				8-12	
Certified Quality Lead Professional	Info	5				17-21		
Internal Auditor	Info	2	12-13		8-9		11-12	
CQI and IRCA Certified Lead Auditor (PR328)	Info	5	16-20	20-24	12-16	10-14	15-19	11-15
CQI and IRCA Certified Lead Auditor (PR328)- <b>Dubai</b>	Info	5		27-Mar 3		17-21		12-16
CQI and IRCA Certified Lead Auditor (PR328)-Arabic	Info	5		6-10		10-14		5-9
BSI Diploma in Quality Management	Info	9 mo						



Occupational Health and Safety

eliminate occupational and health risks to all stakeholders.

Whatever the size or nature of your organization, quality occupational

are reflected in quality customer service delivery. Work with us to gain

ISO 45001 qualifications and gain the confidence and competencies to

health and safety training is vital to success — first-class internal processes



ISO 45001:2018 Implementation









ISO 9001

**Oualifications** 

**BIM Qualifications** 

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 14001

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

#### ISO 45001:2018 Requirements

Gain an understanding of effective occupational health and safety management in an organization, by providing a framework to prevent work-related injury and ill health to workers and more.

Duration 1 day





Learn to conduct a baseline review of organization's current OH&S status and implement the key concepts of the new ISO 45001.

Duration 2 days



### ISO 45001:2018 Lead Implementer

Obtain the knowledge of ISO 45001 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure effective implementation of ISO 45001 within your organization.

Duration 5 days





#### **Certified Health and Safety Lead Professional**

This masterclass will provide you with the knowledge and skills to implement, maintain and improve the more technical aspects of an occupational health and safety management system (OH&S MS) based on ISO 45001

Duration 5 days



SO 45001:2018

#### ISO 45001:2018 Internal Auditor

Gain the skills to provide quidance in planning, executing, reporting the outcomes of an internal audit and indetifying corrective actions for building an effective and compliant OH&S management system.

Duration 2 days



Auditor Qualification available



#### ISO 45003:2021 Psychological health and safety at work

learn how to manage psychosocial risk across your organization as part of your overall occupational health and safety management system based on ISO 45001, in order to prevent psychosocial harm in the workplace, implement effective controls to eliminate or manage psychosocial risk, and continually improve the management of psychosocial risk.

Duration 1 day



#### COI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357)

Build necessary auditing skills through activitybased learning. You will be introduced to the latest auditing techniques giving you the confidence to lead the entire audit process to the requirements of ISO 45001, and in accordance with ISO 19011 and ISO/IEC 17021, as applicable.

Duration 5 days

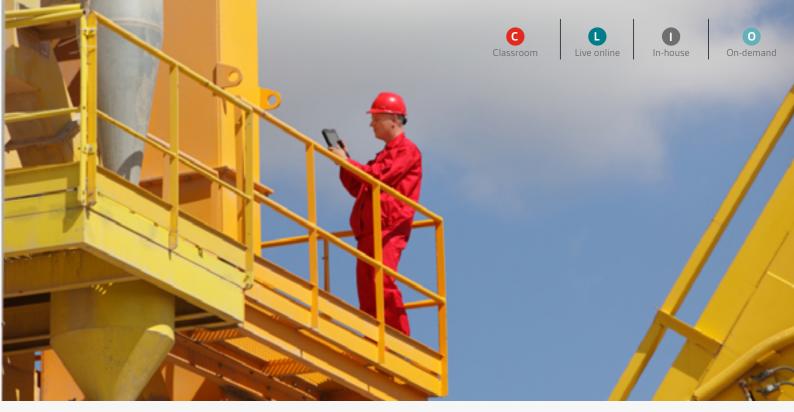






Auditor Qualification available





		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 45001:2018 OCCUPATIONAL HEALTH AN	D SAFETY	1						
Requirements	Info	1	15		13		15	
Implementation	Info	2	16-17		14-15		16-17	
Lead Implementer	Info	5	15-19		13-17		15-19	
Lead Implementer - <b>Dubai</b>	Info	5		20-4				12-13
Certified Quality Lead Professional	Info	5			20-24			
Internal Auditor	Info	2	18-19		16-17		18-19	
Certified Health and Safety Lead Professional	Info	5	22-26	13-17	20-24	16-20	22-26	19-23
CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357) - <b>Dubai</b>	Info	5	30-Feb 3		27-31		29-Jun 2	
Psychological Health and Safety at Work	Info	1		3		2		2

Auditor Qualifications

**BIM Qualifications** 

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650

PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's











**BIM Qualifications** 

ISO 9001

Oualifications

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

UNSDG's



#### ISO/IEC 27001:2022 Requirements

This course provides an excellent introduction to the standard and the importance of information security. Our expert tutors will explain the requirements of ISO/IEC 27001:2022 to help you understand how it could apply to your organization and the potential benefits of adopting it.

Duration 1 day



### ISO/IEC 27001:2022 Implementation

Build your understanding of ISO/IEC 27001 key concepts and how to implement them. You will be able to identify frameworks for an effective Information Security Management System following the PDCA cycle.

Duration 3 days



### Information Security

ISO/IEC 27001:2013

Today, in this highly interconnected world, protecting information is increasingly important. Organizations need to ensure they secure personal records and commercially sensitive information from business risk and vulnerabilities. With our range of information security training courses we can help you get the knowledge and skills you need to build resilience around your information security management.

Our ISO/IEC 27001:2022 training courses follow a structure to help you familiarize yourself with the standard, understand how to implement an ISMS, and how to audit it.

#### ISO/IEC 27001:2022 Lead Implementer

Develop skills to confidentially implement and manage your organization's Information Security Management System to secure its conformance with ISO/IEC 27001. You'll focus on developing your project management ability to lead a team with the implementation of an ISMS in your business.

Duration 5 days





#### **Certified Information Security Lead Professional**

Take your Information Security career to the next level. Attending this Certified Lead Profesisonal training course will give you an opportunity to explore new ISO/IEC 27001 implementation approaches to improve the efficiency of your existing Information Security Management System.

Duration 5 days





BS 13500

ISO 21001

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ISO 9001

Auditor Qualifications

ISO 45001

ISO/IEC 27701

**BIM Qualifications** 

ISO 22301

ISO 14001

OTHER COURSES

#### ISO/IEC 27001:2022 Internal Auditor



The course aims to provide guidance and practical experience in planning, executing, and reporting Information Security Management System Audits. Stage by stage delegates are taken through a structured programme that includes a balance of theory and practice using a combination collaborative learning and practical activities enabling delegates to gain an understanding of the key activities for auditing.

Duration 2 days



Auditor Oualification available



#### CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor (PR320)

Learn the best practices in leading and conducting an in-depth audit of an Information security management System to the requirements of ISO/ IEC 27001. You will be able to view security threats and identify the correct controls to manage them.

Duration 5 days





Auditor Qualification available



The course is informative and enjoyable with excellent content. Good breaks too which are important to help reflect and take in the information. The most useful part of the training is the activities based on real events so the learning could be demonstrated in practice.

Hateef Saad Secure Ninja, KSA

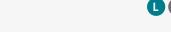
#### ISO/IEC 27001:2022 Auditor Transition

This course will provide you with the knowledge required to update and manage your Information Security Management System (ISMS) when certifying to ISO/IEC 27001:2022. This course also provides a review of the updated standard from ISO/IEC 27001:2013, what the key differences are, and how an organization may implement and audit these changes.

Duration 1 day







			Jan	Feb	Mar	Apr	May	Jun
ISO/IEC 27001:2022 INFORMATION SECURITY								
Requirements	Info	1		17		7		8
Implementation	Info	3		20-22		10-12		11-13
Lead Implementer	Info	5		20-24		10-14		11-15
Lead Implementer- <b>Dubai</b>	Info	5	23-27		20-24		22-26	
Certified Information Security Lead Professional	Info	5			26-30			
Internal Auditor	Info	2		23-24		13-14		14-15
CQI and IRCA Certified Lead Auditor (PR320)	Info	5	23-27	27-Mar 3	19-23	17-21	22-26	18-22
CQI and IRCA Certified Lead Auditor (PR320)- <b>Dubai</b>	Info	5	30-Feb 3		27-31		29-Jun 2	
ISO/IEC 27001:2022 Auditor Transition	Info	1	30		26		29	



### Cybersecurity and Information Resilience

With our wealth of practical expertise in the fields of information security, data protection, privacy management and cloud security, our training can help you both enhance your career and build information resilience within your organization. Take advantage of our subject matter experts and thought leaders as they train, guide and prepare you to become certified in these specialized areas.





ISO/IEC 27701:2019 Implementation

This course will help you to provide a typical







**BIM Qualifications** 

ISO 45001

ISO/IEC 27001

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 18404

BS 13500

ISO 21001

ISO 9001

**Oualifications** 

ISO/IEC 27701

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 39001

UNSDG's

### ISO/IEC 27701:2019 Requirements

Understand how ISO/IEC 27701 can extend your ISO/IEC 27001 information security management system (ISMS) to include requirements for protecting personally identifiable information (PII) and provide a framework for a privacy information management system (PIMS).

Duration 1 day



framework for extending your ISO/IEC 27001 information security management system (ISMS including the more specific requirements and quidance for protecting your organization's personally identifiable information (PII), together constituting a privacy information management system (PIMS).

Duration 2 days



#### ISO/IEC 27701:2019 Internal Auditor

As a qualified auditor, learn to effectively audit the policies, processes and procedures that your organization has implemented in order to meet the requirements of ISO/IEC 27701:2019, and as defined in your organization's privacy information management system (PIMS).

Duration 1 day



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### Other Information Resilience training courses

The necessity of integrating Information Security and Business Continuity Management Systems

Why is their integration beneficial for organisations and which components of these management systems would enable this critical integration from a technical perspective?

https://www.bsigroup.com/en-AE/ISOIEC-27001-Information-Security/ Video link: https://youtu.be/LxrNjuPerFs





ISO/IEC 27032:2012 Guidelines for





ISO 9001

ISO 45001

Qualifications

**BIM Qualifications** 

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

ISO/IEC 27002:2013 Information **Security Controls Implementation** 

Duration 3 days

Duration 2 days

Cybersecurity



ISO/IEC 27002:2022 Implementing the Changes

Duration 2 days

ISO/IEC 27005:2018 Information Security Risk Management

Duration 2 days



**Internet of Things Fundamentals** 

Duration 1 day



		Days	Jan	Feb	Mar	Apr	May	Jun
CYBER SECURITY AND INFORMATION SECURITY								
ISO/IEC 27701:2019 Requirements	Info	1			5			
ISO/IEC 27701:2019 Implementation	Info	2			6-7			
ISO/IEC 27701:2019 Internal Auditor	Info	2			8-9			
ISO/IEC 27002:2013 Information Security Controls Implementation	Info	2	16-17		13-14		1-2	
ISO/IEC 27002:2013 Information Security Controls Implementing the Changes	Info	2	18-19		15-16		3-4	
ISO/IEC 27005:2018 Information Security Risk Management	Info	2		9-10				19-20
Internet of Things (IoT) Fundamentals	Info	1			27			
ISO/IEC 27032:2012 Guidelines For Cybersecurity	Info	2				27-28		







Learn how to implement a BCMS based on ISO

22301:2019. Using a step-by-step approach with

the aid of a toolkit, you'll learn how to develop an

implementation plan and develop the required

processes and associated documentation.

ISO 22301:2019 Implementation







ISO 9001

Qualifications

**BIM Qualifications** 

ISO 45001 ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

#### ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

ISO 22301:2019 Requirements

Understand the principles of ISO 22301:2019 and the methods and techniques available to you. It will help you understand how the requirements of ISO 22301:2019 provide the basis of an effective BCMS and the roles individuals will need to play.

Duration 1 day







Duration 2 days



### **Business Continuity**

ISO 22301:2019

The impact of disasters on business can be substantial, regardless of the size of your organization. ISO 22301, the standard for Business Continuity, is suitable for complex, global organizations — but it's just as relevant for smaller organizations too. ISO 22301 provides an international best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.

#### ISO 22301:2019 Lead Implementer

Understand how build a framework for effectively implemented BCMS based on the ISO 22301:2019 standard. This course will also teach you management skills such as leadership, effective delegation, problem solving and motivation which will help ensure implementation effectiveness.

Duration 5 days



#### **Certified Business Continuity Lead Professional**

Gain in-depth insights enabling you to implement, maintain and improve the more challenging technical aspects of a business continuity management system (BCMS), based on ISO 22301:2019 and related standards in the 22300 series

Duration 5 days



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#### ISO 22301:2019 Internal Auditor

This course will provide you with quidance and practical experience in planning, executing, reporting and following up an internal audit, when monitoring the effectiveness and conformity of a business continuity management system (BCMS) to ISO 22301:2019.

Duration 2 days



Auditor Qualification available



#### **Business Continuity Plans (BCP) Principles and Practices**

Gain the understanding of the principles and practices of Business Continuity Plans, identify where they are applicable and where they are not. You will have the skills to construct a BCP that's relevant to your situation.

Duration 1 day



#### ISO 22301:2019 CQI and IRCA Certified Lead Auditor (PR311)

Develop the knowledge and skills required to lead a BCMS audit, with emphasis on independent auditing principles and practices. Led by an expert instructor, practical exercises, group activities and class discussions will be used to guide you through the entire audit process from the planning of the audit through to reporting the results.

Duration 5 days





Auditor Qualification available



#### **Business Impact Analysis (BIA)**

Learn the principles and practices of Business Impact Analysis and apply these in order to inform organizations regarding resilience and recovery strategies..

Duration 1 day





#### Crisis Management

Learn the principles and practices of incident and crisis management. Delegates will learn how to develop and manage relevant incident and crisis management response(s).

Duration 1 day



		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 22301:2012 BUSINESS CONTINUITY MANAG	EMEN	,			1		, , ,	<i></i>
Requirements	Info	1	16		20		21	
Implementation	Info	2	17-18		21-22		22-23	
Lead Implementer	Info	5	16-20		20-24		21-25	
Lead Implementer- <b>Dubai</b>	Info	5		20-24			22-26	
Certified Business Continuity Lead Professional	Info	5				17-21		
Internal Auditor	Info	2	19-20		23-24		24-25	
CQI and IRCA Certified Lead Auditor (PR363)	Info	5	23-27	20-24	27-31	16-20	28-Jun 1	19-23
CQI and IRCA Certified Lead Auditor (PR363)- <b>Dubai</b>	Info	5		27-Mar 3			29-Jun 2	
BCP Principles and Practices	Info	1			6			5
Business Impact Analysis	Info	1			7			6
Crisis Management	Info	1			8			7

**BIM Qualifications** 

ISO 45001

ISO 9001

Auditor Qualifications

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's





ISO 14001:2015 Implementation









ISO 9001

**BIM Qualifications** 

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

ISO 14001:2015 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015 Environmental Management System (EMS) and how the standard can help your organization to better meet its environmental obligations and commitments.

Duration 1 day



Reap the rewards of an environmental management system (EMS) – cut costs and drive efficiency. Our ISO 14001 training course gives you

the skills framework needed to develop your own environmental management procedures.

Duration 2 days



### Environmental Management

ISO 14001:2015

Environmental management is no longer a moral choice but a business necessity. An ISO 14001:2015 Environmental Management System helps you drive sustainable growth, stimulate innovation and gain access to new markets.

#### ISO 14001:2015 Lead Implementer

Gain the knowledge of ISO 14001:2015 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure the effective implementation of 14001 within your organization.

Duration 5 days





#### Certified Environmental Lead Professional

Gain in-depth insights enabling you to implement, maintain and improve the more challenging technical aspects of an environmental management system (EMS) based on ISO 14001:2015 and related standards in the 14000 series.

Duration 5 days



#### ISO 14001:2015 Internal Auditor

Optimize your auditing skills in line with the internationally recognized ISO 14001:2015 and boost your internal audit capabilities. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration 2 days

Auditor Qualification available





#### ISO 14001:2015 CQI and IRCA Certified Lead Auditor (PR315)

Gain the confidence to effectively audit an EMS in accordance with internationally recognized best practice techniques. Demonstrate your commitment to a sustainable model by transforming auditor knowledge and skills to ISO 14001:2015. Consolidate your expertise with the latest developments and contribute to the continual improvement of your organization.

Duration 5 days

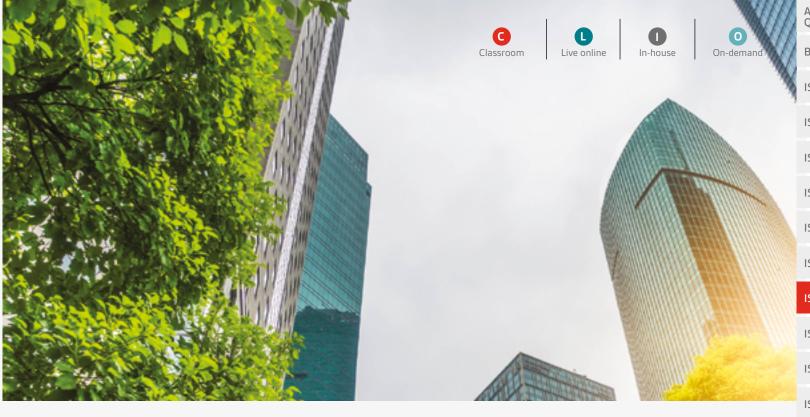


Auditor Qualification available



The online training platform is guite acceptable. The material seems to be very useful not only as training material but as references for our own implementation. Also for this course, the tutor continues to demonstrate excellent knowledge and experience.

Sara Waleed Alzaabi, Sr. Engineer – Climate Change and Sustainability DEWA



		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 14001:2015 ENVIRONMENTAL MANAGEMENT								
Requirements	Info	1	9		5		1	
Implementation	Info	2	10-11		6-7		2-3	
Lead Implementer	Info	5	9-13		5-9		1-5	
Certified Environmental Lead Professional	Info	5				10-14		
Internal Auditor	Info	2	12-13		8-9		4-5	
Internal Auditor - <b>Dubai</b>	Info				15-16			14-15
CQI and IRCA Certified Lead Auditor (PR315)	Info	5	16-20		12-16		8-12	
CQI and IRCA Certified Lead Auditor (PR315) - <b>Dubai</b>	Info	5		27-Mar 3			29-Jun 2	

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Auditor Qualifications

**BIM Qualifications** 

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's







ISO/IEC 17025:2017 Auditor Team







ISO 9001

ISO 45001

Auditor Qualifications

**BIM Qualifications** 

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

#### ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

#### ISO/IEC 17025:2017 Introduction, Implementation and Internal Auditor

Learn everything you need to know about ISO/IEC 17025 Laboratory Accreditation. We'll take you through every stage of the certification journey on our ISO 17025 Introduction, Implementation and Internal Auditor training course.

Duration 5 days



### Leader Get in-depth knowledge of the standard to lead

your team towards ISO 17025 accreditation, and take on the role of auditor to maintain compliance.

Duration 5 days





Laboratory accreditation confirms that you have the correct quality
systems in place to manage everything from administration to technical
operations. We can help you demonstrate to customers, regulatory
authorities and accreditation bodies that your laboratory complies with
ISO/IEC 17025 requirements – starting with an introduction to laboratory
accreditation, to implementing and auditing your own system to maintain
compliance.

		Days	Jan	Feb	Mar	Apr	May	Jun
ISO / IEC 17025:2017 LABORATORY ACCREDITAT	ION							
Introduction, Implementation and Internal Auditor	Info	5		6-10		10-14		4-8
Auditor Team Leader	Info	5		13-17		17-21		11-15

ISO/IEC 17025:2017

Laboratory Accreditation













ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO 22301

ISO 14001

ISO 17025

#### ISO 31000

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 18404

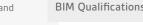
BS 13500

UNSDG's



ISO 31000:2018 Implementation





ISO 9001

Oualifications

ISO/IEC 27002

ISO 22000

ISO 50001

ISO 55001

ISO 21001

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safety and security in the workplace at all times.

Risk Management

ISO 31000 is the international standard for risk management.

By providing comprehensive principles and guidelines, this standard helps

organizations with their risk analysis and risk assessments. Whether you work

because it applies to most business activities including planning, management

in a public, private or community enterprise, you can benefit from ISO 31000,

operations and communication processes. Whilst all organizations manage

risk to some extent, the best-practice recommendations of this international

standard were developed to improve management techniques and ensure

ISO 31000:2018

### This course will enable you to understand risk

ISO 31000:2018 Requirements

management, learn about ISO 31000 and get the foundation you need to start managing your organization's risks effectively.

Duration 1 day



Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 31000:2018. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, develop your risk management process, and achieve continual improvement.

Duration 2 days





This course is designed for risk professionals and consultants seeking to further develop in their risk management journey. The selection of appropriate risk assessment techniques to meet an organization's purpose and objectives will be explored using the guidelines provided in ISO 31000:2018 (Risk management guidance) and 31010:2019 (Risk assessment techniques).

Duration 5 days



#### Certified Risk Professional (CRisP)

Build an understanding of how to lead a project to implement an integrated risk management framework in your organization based on the ISO 31000 standard and how it can be tailored to meet the risk management requirements of ISMS and BCM.

Duration 5 days





ISO 39001

#### ISO 31000:2018 Risk Manager

Learn to establish a robust information risk management framework allowing you to prioritize resources to address the issues which present a significant risk to your organization..

Duration 3 days



#### ISO 31000:2018 Advanced Lead Risk Manager

Gain knowledge on the principles, framework, risk management process and various risk assessment techniques. Through activities and workshops, delegates will gain skills on establishing, implementing and maintaining a risk management process.

Duration 5 days







I would like to thank the tutor for the immense patience and keeping us engaged all through the training. He did go above and beyond for ensuring we all learnt and did well which will go a long way in my career. His appreciation and constructive feedback makes him a great trainer!

Deepshikha Kasliwal Jain, Business Continuity Manager UAE Exchange

		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 31000:20018 RISK MANAGEMENT								
Requirements	Info	1	4		1		1	
Implementation	Info	2	5-6		2-3		2-3	
Masterclass	Info	5				30-May 4		
Certified Risk Professional (CRisP)	Info	5	16-20		13-17		15-19	
Certified Risk Professional (CRisP)- <b>Dubai</b>	Info	5		20-24		17-21		19-23
Risk Manager	Info	3	9-11		6-8		8-10	
Risk Manager - <b>Dubai</b>	Info	3		13-15		10-12		12-14
Advanced Lead Risk Manager	Info	5	9-13		6-10		8-12	
Advanced Lead Risk Manager - <b>Dubai</b>	Info	5		13-17		10-14		12-16

Auditor Qualifications

**BIM Qualifications** 

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

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ISO 22000:2018 Implementation







ISO 9001

Qualifications

**BIM Qualifications** 

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

#### ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650

PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

ISO 22000:2018 Requirements

Build your understanding of what FoodSafety Management is and why it is important. Learn the key terms and structure of ISO 22000. You will be able to interpret the key concepts of the standard and apply them to the existing processes within your organization.

Duration 1 day



Become familiar with a typical framework for implementing a Food Safety Management System (FSMS). Recognize where adjustments might need to be made to your current framework and

implement key concepts to the requirements of ISO 22000 resulting in enhanced retention and application to your own workplace.

Duration 2 days





ISO 22000:2018

The challenges facing the food industry are broad, including issues such as business continuity, food fraud and allergens to name a few. Training staff at all levels working in the food industry is increasingly crucial for business development and success.

We have a comprehensive range of courses to help you minimise risk and enable better performance to improve your food management systems.

#### ISO 22000:2018 Lead Implementer

Gain an in depth understanding of the standard; the best practice methods to implement the standard within your organization; and ensure its effectiveness by teaching you management skills such as leadership, effective delegation, problem solving and motivation.

Duration 5 days



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**BIM Qualifications** 

ISO 9001

Auditor Qualifications

ISO 45001

ISO/IEC 27001

ISO/IEC 27701 ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

In-house



#### ISO 22000:2018 Internal Auditor



This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 22000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

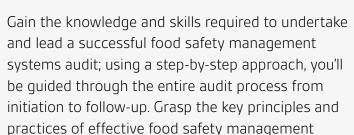
Duration 2 days



Auditor Oualification available



#### ISO 22000:2018 CQI and IRCA Certified Lead Auditor (PR359)



system audits in accordance with ISO 22000:2018.

Duration 5 days

Auditor Qualification available







#### Other food sector training courses **NEW Oualification**

#### FSSC 22000 V5.1 Food Safety Management Lead Auditor Course

.Duration 5 days



### **BRCGS**

Duration 1 day

#### **Food Safety Foundation Qualification**

Particularly relevant for new starters or ambitious team members looking to consolidate knowledge and advance their career, achieving a BSI Foundation Qualification in Food Safety is a key first step in demonstrating food safety knowledge: principles; best practice; and impact awareness of safety withinfood production.

Duration 0.5 days



#### **Understanding and Improving your Culture of Food Safety**

Learn to plan the process of identifying, measuring and improving your own organization's culture of food safety. Build your understanding of what culture is and how to implement plans to improve it, overlaying these with the FSMS to get best results.

Duration 1 day





		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 22000:2018 FOOD SAFETY MANAGEMENT								
Requirements	Info	1		20			22	
Implementation	Info	2		21-22			23-24	
Lead Implementer	Info	5		20-24			22-26	
Internal Auditor	Info	2		23-24			25-26	
CQI and IRCA Certified Lead Auditor (PR359)	Info	5	23-27				29-Jun 2	
FSSC 22000 V5.1 Lead Auditor	Info	5					29-Jun 2	
Understanding and Improving your Culture of Food Safety	Info	1				28		

OTHER COURSES



### Energy Management

ISO 50001:2018

Effective energy management isn't just good for business, it's also becoming a requirement. And the best way to achieve it iswith ISO 50001. The international standard outlines energy management practices that are considered to be the best, globally. Energy management experts from more than 60 countries developed the standard and now we can help you tap into thatexpertise, every day, to help you save energy, cut costs and meet environmental requirements.











#### ISO 50001:2018 Implementation

Understand how to apply a range of tools and techniques to establish and implement an energy management system (EnMS) that can help your organization improve energy use, consumption and efficiency, by implementing the requirements of ISO 50001.

Duration 2 days







ISO 31000

Oualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

**BIM Qualifications** 

ISO 22000

#### ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

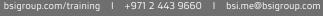
UNSDG's

#### ISO 50001:2018 Lead Implementer

Learn the requirements and methods for implementation of ISO 50001 standard. You will also gain the skills to effectively lead, manage and delegate activities to ensure the effective implementation of ISO 50001 within your organization.

Duration 5 days



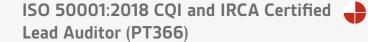


#### ISO 50001:2018 Internal Auditor

•

Get a guidance and practical experience in planning, executing, reporting and audit follow-up of an internal audit, when monitoring the effectiveness and conformity of an Energy Management System (EnMS).

Duration 2 days



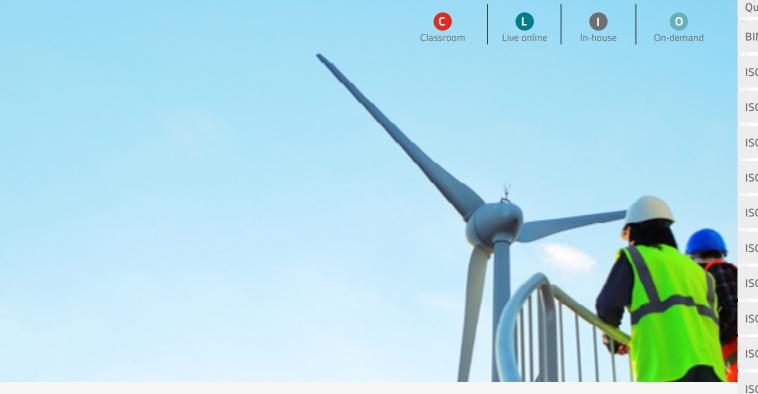
Gain the knowledge and practical skills required to perform first, second and third party audits of Energy Management System to the requirements of ISO 50001 standard.

Duration 5 days





Hussain Yousuf Ali Ibrahim Al Sayegh, Manager - Energy Efficiency, DEWA



		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 50001:2018 ENERGY MANAGEMENT SYSTEMS								
Requirements	Info	1		19			22	
Implementation	Info	2		20-21			23-24	
Lead Implementer	Info	5		19-23			22-26	
Lead Implementer - <b>Dubai</b>	Info	5	23-27			10-14		
Internal Auditor	Info	2		22-23			25-26	
CQI and IRCA Certified Lead Auditor (PR366)	Info	5		26-Mar 2			29-Jun 2	
CQI and IRCA Certified Lead Auditor (PR366) - <b>Dubai</b>	Info	5	30- Feb			17-21		

Auditor Qualifications

BIM Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 19650

ISO 13485

PAS 1192

ISO 41001

ISO 37001

ISO 55001

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ISO 9001

ISO 45001

Qualifications

**BIM Qualifications** 

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

#### ISO/IEC 20000-1

ISO 19650 PAS 1192

ISO 13485

ISO 41001

ISO 37001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

ISO/IEC 20000-1:2018 Implementation

#### ISO/IEC 20000-1:2018 Requirements

Understand how applying the ISO/IEC 20000-1 standard to your organization can deliver value to your customers and employees – helping to improve performance and meet business objectives.

Duration 1 day



By attending this course you'll discover how to implement an SMS based on ISO/IEC 20000-1:2018. Using a step-by-step approach with the aid of a toolkit, you'll learn how to develop an implementation plan, create necessary documentation and implement your SMS. You'll follow a typical framework for implementing an SMS based on ISO/IEC 20000-1:2018.

Duration 2 days







ISO/IEC 20000-1:2018

ISO/IEC 20000-1 is ideal for any service provider, large or small, who wants to provide assurance in the quality of the services they deliver. It's commonly used for IT services, facilities management and business services to help ensure effective and resilient services in today's changing service delivery environment. Internationally recognized, ISO/IEC 20000-1 is the best practice framework for a service management system that helps you to provide a consistent, reliable service.

### Implementer

Gain the knowledge of ISO/IEC 20000-1 requirements and methods for its implementation, as well as the skills to effectively lead, manage and delegate activities to ensure the effective implementation of ISO 20000-1 within your

Duration 5 days



### ISO/IEC 20000-1:2018 Lead

organization.

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# ISO 55001

#### ISO/IEC 20000-1:2018 Internal Auditor



Understand auditing principles and auditor responsibilities. Learn to plan, carry out and report on an ISO/IEC 20000-1 internal audit. Find out how to produce accurate documentation and recommend corrective action.

Duration 2 days



#### SO/IEC 20000-1:2018 CQI and IRCA Certified Lead Auditor (PR367)

Get a detailed understanding of ISO/IEC 20000-1 in the context of an audit. Learn to plan, lead and manage an ISO/IEC 20000-1 audit. Discover how to integrate other management system audits.

Duration 5 days



4



		Days	Jan	Feb	Mar	Apr	May	Jun	130 30001
IISO 20000:2018 SERVICES MANAGEMENT									ISO/IEC 200
Requirements	Info	1		20			14		ISO 13485
Implementation	Info	2		21-22			15-16		ISO 19650
Lead Implementer	Info	5		20-24			14-18		PAS 1192
Internal Auditor	Info	2		23-24			17-18		ISO 41001
CQI and IRCA Certified Lead Auditor (PR367)	Info	5		27-Mar 3			21-25		ISO 37001

Auditor Qualifications

**BIM Qualifications** 

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

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ISO 9001

**Oualifications** 

**BIM Qualifications** 

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

#### ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

#### **ISO 13485:2016 Requirements**

Get an overview of quality management system requirements. Discover how ISO 13485 impacts the design, development and production of medical devices. Learn why ISO 13485 compliance is essential to meeting customer and legal requirements.

Duration 1 day



#### ISO 13485:2016 Implementation Discover step by step how to design, plan and put

in place your own ISO 13485 system. Learn how to maintain best practice and achieve ISO 13485 accreditation.

Duration 2 days



### Medical Devices

ISO 13485:2016

ISO 13485 is a quality management system accepted as the basis for CE marking of medical devices under European Directives. Having a deep understanding of this standard is vital for all designers, manufacturers and distributors of medical devices as it helps organisations to not only to meet the legal requirements but also to ensure consistency in quality of products and effectiveness of the management system. Our training courses were developed to allow you to gain the knowledge and skills to maintain and continuously improve your processes.

#### ISO 13485:2016 Internal Auditor

Use your existing knowledge of ISO 13485 to help your organization maintain compliance. Learn how to stay ahead of new industry developments and discover links between medical devices quality management and ISO 14971 medical device risk management.

Duration 2 days

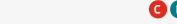
Auditor Qualification available



#### ISO 13485:2016 IRCA Certified Lead Auditor (PR350)

Lead teams of auditors through the entire audit process. Become confident recommending follow up action to achieve ISO 13485 compliance. Discover the importance and relevance of ISO 14971 medical devices risk management and keep up with industry developments as a recognized independent ISO 13485 expert..

Duration 5 days





Auditor Qualification available







Post Market Surveillance and Vigilance

Mar

13-16

6-9

Apr

3

4-5

6-7

May

4-5

8-12









#### Clause by Clause

Gain an in depth understanding of ISO 13485:2016. Learn to apply your knowledge to the development of a ISO 13485:2016 compliant quality management system and help maintain ongoing certification of their organization.

Duration 2 days



Learn to implement the requirements of European Medical Device Regulation (MDR) to obtain and maintain CE marks for your product. Find out best practice for assembling Technical Documentation and QMS when placing Medical Devices (MD) on the European Union market.

Duration 4 days

#### Other medical devices related training courses

Introduction to ISO 14971:2019 Risk Management for Medical Devices

Clinical Evaluation for Medical Devices

**ISO 13485:2016 AND CE MARKING MEDICAL DEVICES** 

.Duration 4 hrs

Duration 1 day

Requirements

**Implementation** 

Internal Auditor

Clause by Clause

Lead Auditor (PR350) - Dubai

#### **Technical Documentation**

under MDR and IVDR

Feb

2-3

6-10

13-16

.Duration 1 day

.Duration 1 day

Jan

0

Days

2

2

5

2

5

4

4

Info 4 hrs

Info

ISO/IEC 27002

Auditor Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

**BIM Qualifications** 

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

#### ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

\* Please contact us for more information on course dates

Post Market Surveillance and Vigilance under

IRCA Certified ISO 13485:2016 Lead Auditor

Requirements and Implementation of (MDR)

Requirements and Implementation of (IVDR)

Risk Management for Medical Devices

Clinical Evaluation for Medical Devices

Technical Documentation

MDR and IVDR

#### **NEW Oualification** Requirements and Implementation of **Medical Device Regulation Qualification**

As a medical device professional, you understand the importance of implementing and maintenance of compliance to the Medical Devices Regulation (MDR). Central to this is the ability to demonstrate comprehensive, in-depth knowledge and the skills required to direct and guide an organization in all matters related to the quality and safety of the medical device throughout its lifecycle.

BSI's interrelated qualifications consist of carefully selected training courses, delivered by industry experts, and underpinned by assessments. Upon successful completion, share your internationally recognized Mark of Trust.

the In Vitro Diagnostic Regulation (IVDR) for CE Marking Learn about the key requirements of the new In

Vitro Diagnostic Regulation and their implementation. It defines the Technical Documentation required, and the product safety and performance expectations, including requirements on clinical evidence, Post-Market Clinical Follow-up (PMCF) and Post-Market Surveillance (PMS). Traceability of devices through the supply chain and product labelling will be also reviewed

Duration 4 days





### Building Information Modelling

ISO 19650 and PAS 1192

Building Information Modelling is about ensuring teams have the relevant knowledge and capabilities to achieve best practice. All our courses are aligned to the Government's definition of BIM Level 2 and you'll learn how to effectively manage information across all stages of your construction projects.





BIM ISO 19650 Part 2: Project Delivery

Understand the information management

processes that are needed for a design and

construction project to be delivered using BIM according to ISO 19650 Part 2: Project Delivery





ISO 9001

ISO/IEC 27001

ISO 45001

Oualifications

**BIM Qualifications** 

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

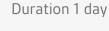
OTHER COURSES

#### **BIM Fundamentals**

Build your understanding of the basic requirements and principles of BIM. You will be able to explain the concepts of BIM and how to implement. It also provides an introduction to the more detailed BSI courses which focus on specific aspects of ISO 19650.

Duration 2 days





Phase.

BIM Qualification available



#### BIM ISO 19650-3: Asset Management

Understand the asset information management process set out in ISO 19650-3 and how this links with other parts of the ISO 19650 series.

Duration 1 day



BIM Qualification available



#### BIM BS 1192 Part 4: Handover Information Exchange

This course will help you in obtaining the benefits of the UK use of COBie as the digital information exchange between design/supply chain and the client/operator. Along with an introduction to BS 1192 and collaborative working. This course also highlights the importance of clear Asset Information Requirements and a checkable digital Plan of Work.

Duration 1 day











#### BIM PAS 1192 Part 5: Security and BIM

This course will help you engage with the security implications arising from BIM Levels 1 and 2. The course will quide you through the contents of PAS 1192-5 and how security impacts their roles (client, asset owner, designer, contractor, facilities manager, etc.).

Duration 1 day



#### BIM PAS 1192 Part 6: Health and Safety

This course will help you obtain the benefits of structured health and safety information and its digital information exchange amongst design/ supply chain and the client/operator.

Duration 1 day



#### Become a BIM Practitioner or Professional with a BSI qualification

As BIM becomes business as usual, how can you ensure the competency of your teams and consistency on BIM projects?

Our BIM qualification will give you a BSI Mark of Trust, reassuring your customers and suppliers that your skills have been validated.

Learn more about BIM qualification pathways:Asset Information **Project Information** 



I really enjoyed the training and the tutor was superb, especially when applying the subject matter against real world examples. I came into the course with a little bit of knowledge and left feeling that not only did I have a good understanding of the requirements my company needs to adhere to, but also the whole wider picture and how it effects the end users of projects.

BIM Training course participant

	1	Days	Jan	Feb	Mar	Apr	May	Jun
BIM								
BIM Fundamentals	nfo	2		9-10			11-12	
BIM ISO 19650 Part 2: Project Delivery	nfo	1		13			15	
BIM ISO 19650-3: Asset Management Ir	ıfo	1		14			16	
Handover Information Exchange Ir	ıfo	1		15			17	
Security and BIM	nfo	1		16			18	
Health and Safety Ir	nfo	1		17			19	

Qualifications **BIM Qualifications** 

Auditor

ISO 45001

ISO 9001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

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Obtain detailed knowledge of the key terms, definitions and requirements of ISO 41001:2018 and find out how the standard can help your organization to better assess and measure facility management.

Duration 1 day

### ISO 41001:2018 Internal Auditor

Develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 41001. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

Duration 2 days

# 

### ISO 41001:2018 Lead Auditor (non-IRCA)

Learn the fundamental auditing principles and practices, in conformance with national and international accepted norms and regulations relating to facilities management system (FMS) requirements.

Duration 5 days



Auditor Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO 13485

ISO 19650

PAS 1192

ISO 41001

ISO 37001

ISO/IEC 20000-1

**BIM Qualifications** 

# Facilities Management

ISO 41001:2018

Facility management is one of the fastest growing professional and operational disciplines and it needs some global consistency. And that is where ISO 41001 can help. It provides a framework to develop, implement and maintain effective facilities management across different sectors worldwide.

#### ISO 41001:2018 Implementation

This course will equip you with the required skills to conduct a baseline review of your organization's current position and implement the key principles of ISO 41001. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FMS. You'll follow a typical framework for implementing an FMS based on ISO 41001:2018.

Duration 2 days



		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 41001:2018 FACILITY MANAGEMENT SYSTEMS								
Requirements	Info	1		6			7	
Implementation	Info	2		7-8			8-9	
Internal Auditor	Info	2		9-10			10-11	
CQI and IRCA Certified Lead Auditor (Non-IRCA)	Info	5		13-17			14-18	







OTHER COURSES

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ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's



# ISO 37001:2016 Requirements

This course introduces the concepts of antibribery, explains the benefits of an ABMS and the key requirements and context of ISO 37001:2016. It's applicable to all organizations including the public, private and voluntary / not-for-profit sectors.

Duration 1 day



#### ISO 37001:2016 Internal Auditor

This innovative course provides a solid foundation in all aspects of the audit process. You will be taken through a structured programme stage by stage that includes a balance of theory and practice. Using a combination of collaborative, accelerated learning and practical activities you will gain an understanding of the key activities for auditing.

Duration 2 days



### ISO 37001:2016 Lead Auditor (non-IRCA)

Learn the fundamental auditing principles and practices, in conformance with national and international accepted norms and regulations relating to anti-bribery requirements specified in ISO 37001.

Duration 5 days



# Anti-Bribery

ISO 37001:2016

ISO 37001 is the international standard designed to help organizations implement an antibribery management system. It specifies a series of measures your organization can implement to help prevent, detect and address bribery. Designed to be integrated into your organization's existing management processes and controls as it follows the high-level structure.

#### ISO 37001:2016 Implementation

This course will quide you through the implementation of an ISO 37001 ABMS using a combination of practical exercises and class discussions. You will also receive a take-home reference toolkit containing essential documents and information you can reference and use during your organization's implementation process.

Duration 2 days



	Days	Jan	Feb	Mar	Apr	May	Jun
SO 37001:2016 ANTI BRIBARY							
Requirements Info	) 1			20			
mplementation Info	2			21-22			
nternal Auditor Info	2			23-24			
Lead Auditor (Non- IRCA)	5			27-31			

BIM Qualifications

ISO 9001

ISO 45001

Qualifications

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650

PAS 1192 ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

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ISO 9001

Auditor Qualifications

ISO 45001

BIM Qualifications

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

**Fundamentals of Asset Management** 

Get a clear understanding of asset management terminology and its correct usage. Appreciation of asset management practices, activities and methodologies. Recognition of the value obtainable from the integrated approach to the life cycle and risk-based management of assets.

Duration 2 days



You'll explore in depth the organizational implications of the international standard for asset management (ISO 55001:2014). The course aim is 55001:2014 and its organizational benefits.

Duration 1 day



ISO 55001:2014 Key Elements of Auditing ISO 55001:2014 Lead Auditor (non-IRCA) This course will enable you to develop the

Obtain key quidance and practical experience in planning, executing, and reporting management system audits of asset management. This innovative course provides a solid foundation in key aspects of the audit process.

Duration 1 day

necessary expertise to perform an Asset Management System (AMS) audit by applying widely recognized audit principles, procedures and techniques.

Duration 5 days

ISO 140

### Asset ISO 55001:2014 Requirements Management

to explain the main requirements of ISO



		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 55001:2014 ASSET MANAGEMENT								
Fundamentals of Asset Management	Info	2		13-14			15-16	
Requirements	Info	1		15			17	
Key Elements of Auditing BS ISO 55001:2014	Info	1		16			18	
Lead Auditor (Non- IRCA)	Info	5		20-24			22-26	

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ISO 55001:2014

bottom line.

Our experts can help you to

understand and audit an Asset

Management System, enabling you

to better manage financial, physical

or organizational assets. This could

lead to better operating results,

performance and improve your





Lean Practitioner

Duration 3 days









BIM Qualifications

ISO 9001

ISO 45001

Qualifications

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650

PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

Lean Six Sigma Yellow Belt: **Structured Problem Solving** 

.Duration 1 day

Lean Six Sigma Green Belt: **Continual Improvement** 

Duration 3 days

Lean Six Sigma Black Belt

Lean Six Sigma Green Belt

Duration 20 days

Duration 10 days



# Six Sigma

ISO 18404:2015

Learn to keep your business processes lean and boost customer satisfaction with our Lean Six Sigma training courses. It is a two-staged approach that drives continual improvement in organizations and strives towards greater than 99% efficiency.

Lean refers to maximizing customer value and minimizing the areas of waste in processes; creating enhanced customer satisfaction and less wasted resources. Six Sigma is the ongoing effort to continually reduce product and process variation through a defined project approach.

		Days	Jan	Feb	Mar	Apr	May	Jun
SIX SIGMA								
Yellow Belt: Structured Problem Solving	Info	1	*					
Foundation Green Belt: Continual Improve-	Info	3	*					
Practitioner Training Course	Info	3	*					
Green Belt	Info	10	*					
Black Belt	Info	20	*					

<sup>\*</sup> Please contact us for more information on course dates



#### ISO 39001:2012 Requirements

This course will introduce the key concepts of Road Traffic Safety, explain the benefits of a RTSMS, outline the requirements of ISO 39001.

Duration 1 day includes

#### ISO 39001:2012 Internal Auditor

Develop the knowledge and skills required to undertake a thorough audit of your ISO 39001, and ensure that your organisation consistently evaluates its RTS performance.

Duration 2 days

Gain the knowledge and right skills required to undertake an audit of an RTSMS as a lead auditor, emphasising independent auditing principles and practices.

Duration 5 days

ISO 39001:2012 Lead Auditor (non- IRCA)

ISO 9001

Auditor Qualifications

ISO 45001

ISO/IEC 27001

BIM Qualifications

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 17025

ISO 31000

ISO 22000

ISO 14001

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

Road Traffic Safety ISO 39001:2012

ISO 39001 road safety sets out the minimum requirements for a Road Traffic Safety Management System. Governments, road authorities, safety groups, and private companies were keen to develop such a safety management standard due to the rising number of people killed or injured on the road each year.

effective RTSMS, using a combination of practical exercises, group activities and class discussions.



		Days	Jan	Feb	Mar	Apr	May	Jun	
ISO 39001:2012 ROAD TRAFFIC SAFETY									
Requirements	Info	1		19				12	
Implementation	Info	2		20-21				13-14	
Internal Auditor	Info	2		22-23				15-16	
Lead Auditor (non- IRCA)	Info	5		26-Mar 2				19-23	



Get quidance through the implementation of an

Duration 2 days





Effective

BS 13500:2013

its development.

#### BS 13500:2013 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of BS 13500:2013 and how the standard can help your organization to better meet customer needs.

Duration 1 days



# BS 13500:2013 Implementation Governance

Develop the knowledge and skill required to implement an BS 13500:2013 Effective Governance Management System (EGMS).

Duration 2 days











ISO 9001

Auditor Qualifications

ISO 45001

**BIM Qualifications** 

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's

OTHER COURSES

BS 13500:2013 Internal Auditor

Develops the necessary skills to assess and report on the conformance and implementation of processes based on BS 13500:2013. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration 2 days



Develop the knowledge and skill required to conduct a full audit of an organization's Effective Governance Management System (EGMS) to BS 13500:2013.

BS 13500:2013 Lead Auditor (non-IRCA)

Duration 5 days





Effective governance allows more

outside the organization have a

better-informed view of how it

by offering a framework that

operates. This standard has been

created to raise the bar in terms of

how your organization is governed

continuously improves and assesses

control to owners, offers employees a clear idea of their role, while those

# Educational Organizations Management System

ISO 21001:2018

Providing educational products and services has become more important than ever for survival and long-term success. Having an internationally recognized educational organization management system (EOMS) allows you to enhance organizational performance, increase leaners and other beneficiary's satisfaction and gain a competitive advantage.

# ISO 21001:2018 Requirements

Get a detailed understanding of the key terms, definitions and requirements of ISO 21001: 2018 and how the standard can help your organization better meet learners and other beneficiaries needs.

Duration 1 day



#### ISO 21001:2018 Internal Auditor

Obtain understanding and skills to Internal Auditor Educational organization Management System (EOMS) as per ISO 21001:2018 requirements. You will learn to initiate, prepare, and conduct the audit and follow-up activities.

Duration 2 days



### ISO 21001:2018 Lead Auditor (non-IRCA)

Live online

Learn to identify the aims and benefits of an ISO 21001 audit. You'll gain skills to plan, conduct, and follow-up auditing activities that add real value, grasp the application of risk-based thinking, leadership and process management.

Duration 5 days



# ISO 21001:2018 Implementation

Learn how to develop an implementation plan, establish the necessary documentation, monitor your educational organization management system and achieve continuous improvement of a quality step-by-step.

Duration 2 days



		Days	Jan	Feb	Mar	Apr	May	Jun
ISO 21001:2018 EDUCATIONAL ORGANIZA	ATIONS MAN	IAGEMEN	T SYSTEM	15				
Requirements	Info	1			6			4
Implementation	Info	2			7-8			5-6
Internal Auditor	Info	2			9-10			08-Jul
Lead Auditor (Non-IRCA)	Info	5			13-17			11-15

Auditor Qualifications

On-demand BIM Qualifications

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

ISO 21001

UNSDG's



# United Nations Sustainability Development Goals (UNSDGs)

How standards can help businesses unlock the potential of the UN's Sustainable Development Goals?

We are helping businesses better understand the SDGs, 'translate' the 17 goals into a business context and introduce impactful measures to align with the SDGs. We encourage companies to take action in a meaningful, consistent manner that supports their individual purpose, strategy and sustainability experience/progress to date.











ISO 9001

ISO 45001

**Oualifications** 

BIM Qualifications

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

BS 13500

ISO 21001

### ISO 14067:2018 Quantifying the Carbon **Footprint of Products**

Learn the key principles for determining the carbon footprint of a product, how to quantify and report on the GHG emissions of your product, and recognize the importance of Life Cycle Assessment (LCA) when calculating the carbon footprint of products.

Duration 2 days





### PAS 2060:2014 Demonstrating Carbon Neutrality

ISO 14064 Managing Greenhouse Gas

2:2019, and ISO 14064-3:2019.

This course focuses on the ISO 14064 series of

standards that have been developed specifically to

help organizations manage their greenhouse gas

emissions covering ISO 14064-1:2018, ISO 14064-

**Emissions** 

Duration 4 days

Get familiar with the key principles and requirements of PAS 2060 and where it sits in addressing GHG emissions-related standards. You'll also learn the four stages to carbon neutrality: assessment, reduction, offsetting and documentation; how to select and evaluate suitable carbon neutrality methods, and document a GHG inventory management plan.

Duration 2 days



## **NEW Qualification**

#### **Greenhouse Gas Qualification**

The BSI Greenhouse gas professional certification course is a pathway for you to build up a full range of 'carbon reduction' knowledge and skills to help you become equipped to build and drive your organization towards its net-zero path.

Duration 2 days



ISO 39001

UNSDG's









### ISO 37301:2021

ISO 37301:2021 Compliance MS: Requirements

Duration 1 day



#### ISO 37301:2021

**Compliance MS: Implementation** 

Duration 1 day



#### ISO 26000:2010

ISO 26000:2010 Social Responsibility: **Internal Auditor** 

Duration 1 day

### ISO 37101:2016

ISO 37101:2016 Sustainable Development in Communities: Internal Auditor

Duration 1 day



#### ISO 37301:2021

ISO 37301:2021 Compliance MS: Internal Auditor

Duration 1 day



ISO 20121:2012

ISO 20121:2012 Sustainability Event MS: Requirements

Duration 2 days



#### ISO 26000:2010

ISO 26000:2010 Social Responsibility: Lead Auditor (Non-IRCA)

Duration 2 days



#### ISO 37122:2019

ISO 37122:2019 Indicators for smart cities: Awareness

Duration 2 days



#### ISO 20121:2012

ISO 20121:2012 Sustainability Event MS: **Implementation** 

Duration 1 day



#### ISO 20121:2012

ISO 20121:2012 Sustainability Event MS: **Internal Auditor** 

Duration 1 day



#### ISO 37101:2016

ISO 37101:2016 Sustainable Development in Communities: Requirements

Duration 1 day



#### ISO 30146:2019

ISO 30146:2019 Information technology - Smart cities

Duration 1 day



#### ISO 26000:2010

ISO 26000:2010 Social Responsibility: Requirements

Duration 1 day



#### ISO 26000:2010

ISO 26000:2010 Social Responsibility: **Implementation** 

Duration 1 day



#### ISO 37101:2016

ISO 37101:2016 Sustainable Development in Communities: Implementation

Duration 1 day



### ISO 37123:2019

ISO 37123:2019 Indicators for resilient cities: Awareness

Duration 1 day



ISO 21001

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\* Please contact us for more information on course dates

OTHER COURSES

ISO 45001

ISO 9001

Auditor Qualifications

ISO/IEC 27001

**BIM Qualifications** 

ISO/IEC 27701

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650

PAS 1192 ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

BS 13500

### ISO 20400:2017

ISO 20400:2017 Sustainable **Procurement: Awareness** 

Duration 1 day



#### ISO 24518:2018

ISO 24518:2018 Crisis Management of Water Utilities: Requirements

Duration 1 day



#### ISO 24518:2018

ISO 24518:2018 Crisis Management of **Water Utilities: Implementation** 

Duration 1 day



#### ISO 24518:2018

ISO 24518:2018 Crisis Management of Water Utilities: Internal Auditor

Duration 2 days



#### BS ISO 24511

BS ISO 24511 Guidelines for the management of wastewater utilities and for the assessment of wastewater services Introduction and Implementation

Duration 1 day



#### ISO 14046

ISO 14046 Environmental management -Water footprint - Principles, requirements and guidelines:Introduction

Duration 1 day



#### ISO 14046

ISO 14046 Environmental management -Water footprint - Principles, requirements and guidelines:Implementation

Duration 1 day



#### ISO 16075-1

**Guidelines for treated wastewater use for** irrigation projects Introduction and **Implementation** 

Duration 1 day



UNITED NATIONS SUSTAINABILITY DEVELOPEMENT				Feb	Mar	Apr	May	Jun
	GOALS	(UNSDC	5)					
Managing Greenhouse Gas Emissions	Info	4			20-23			12-15
Quantifying the Carbon Footprint of Products	Info	2			27-28			19-20
Demonstrating Carbon Neutrality	Info	2			29-30			21-22
Compliance MS: Requirements	Info	1		6			8	
Compliance MS: Implementation	Info	2		7-8			9-10	
Compliance MS: Internal Auditor	Info	2		9-10			11-12	
Sustainability Event MS: Requirements	Info	1		13			15	
Sustainability Event MS: Implementationional (CRisP)-	Info	2		14-15			16-17	
Sustainability Event MS: Internal Auditor	Info	2		16-17			18-19	
Social Responsibility: Requirements	Info	1			20			
Social Responsibility: Implementation	Info	2			21-22			
Social Responsibility: Internal Auditor	Info	2			23-24			
Social Responsibility: Lead Auditor (Non-IRCA)	Info	5			27-3 Mar			
Sustainable Development in Communities: Requirements	Info	1	*					
Sustainable Development in Communities: Implementation	Info	2	*					
Sustainable Development in Communities: Internal Auditor	Info	2	*					
Indicators for smart cities: Awareness	Info	1	*					
Information technology — Smart cities	Info	1	*					
Indicators for resilient cities: Awareness	Info	1	*					
Sustainable Procurement: Awareness	Info	1	*					
Crisis Management of Water Utilities: Requirements	Info	1	*					
Crisis Management of Water Utilities: Implementation	Info	2	*					
Crisis Management of Water Utilities:	Info	2	*					
Guidelines for the management of wastewater utilities and for the assessment of wastewater services Introduction and Implementation	Info	2	zjc					
Environmental management - Water footprint - Principles, requirements and guidelines: Introduction	Info	1	*					
Environmental management - Water footprint - Principles, requirements and guidelines:Implementation	Info	2	*					
Guidelines for treated wastewater use for irrigation projects Introduction and Implementation	Info	2	*					

Auditor Qualifications **BIM Qualifications** 

ISO 9001

ISO 45001

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO 13485

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PAS 1192

ISO 41001

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OTHER COURSES

ISO/IEC 20000-1



# Other Training Courses

**Environmental Management Systems** (EMS) Deep Dive)

.Duration 2 days

**Environmental Management Systems** (EMS) Considering environmental conditions capable of affecting an organization

Duration 0.5 day

**Environmental Management Systems** (EMS) Life Cycle Perspective

.Duration 0.5 day



**Environmental Management Systems** (EMS) Risks and Opportunities

.Duration 0.5 days





ISO/IEC 27018:2019 Protecting









**BIM Qualifications** 

ISO 9001

ISO 45001

Qualifications

ISO/IEC 27001

ISO/IEC 27701

ISO/IEC 27002

ISO 14001

ISO 22301

ISO 17025

ISO 31000

ISO 22000

ISO 50001

ISO/IEC 20000-1

ISO 13485

ISO 19650 PAS 1192

ISO 41001

ISO 37001

ISO 55001

ISO 18404

ISO 39001

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**GDPR Foundations** 

Duration 1 day

ISO 56002:2019

ISO 56002:2019

ISO 30409:2016

ISO 56002:2019 Internal Auditor

ISO 30409:2016 Human Resource

Management - Workforce planning:

Duration 1 day

Duration 1 day

Awareness

Duration 1 day

ISO 30401

Personally Identifiable Information (PII) in **Public Clouds** 

Duration 2 days

ISO 56002:2019

ISO 56002:2019 Implementation

Duration 1 day

ISO 29993:2017

ISO 29993:2017 Requirements, Implementation & Evaluation Training Course

Duration 3 days

ISO 30409:2016

ISO 30409:2016 Human Resource Management - Workforce planning: **Implementation** 

Duration 1 day

ISO 30401

ISO 30401 Knowledge Management: **Implementation** 

Duration 1 day

ISO 30401 Knowledge Management: Awareness

Duration 1 day

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ISO 9001

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Qualifications

**BIM Qualifications** 

### ISO 30401

ISO 30401 Knowledge Management: Internal Auditor

Duration 5 days

#### ISO 30408

**Human Resource Management -Guidelines on Human Governance:** Awareness

Duration 1 day

#### ISO 10002: 2018

Quality management - Customer satisfaction - Guidelines for complaints handling in organizations complaints handling-Intro and Implementation

Duration 1 day

#### ISO 10004:2018

ISO 10004:2018 Quality management -**Customer satisfaction - Guidelines for** monitoring and measuring - Intro and **Implementation** 

Duration 1 day

#### ISO 30405

ISO 30405 Human Resouce Management - Guidelines on Recruitment: Awareness

Duration 1 day

#### ISO 10001:2018

ISO 10001:2018 Quality management -**Customer satisfaction - Guidelines for** codes of conduct for organizations-Intro and Implementation

Duration 2 days

#### ISO 10003: 2018

ISO 10003: 2018 Quality management **Customer Satisfaction Guidelines for** dispute resolution external to organizations-Intro and Implementation

Duration 1 day

#### BS 76000:2015

BS 76000:2015 Human Resource -Valuing People - Awareness

Duration 1 day

#### BS 76000: 2015

BS 76000: 2015 Human Resource -Valuing People - Implementation

Duration 1 day

#### BS 76000: 2015

BS 76000: 2015 Human Resource -Valuing People - Internal Auditor

Duration 2 days

#### BS 8900-1:2013

BS 8900-1:2013 Managing Sustainable **Development of Organizations:** Introduction and Implementing

Duration 1 day

#### PAS 3000:2015

PAS 3000:2015 Smart Working Principles and Good Practice

Duration 1 day

#### PAS 1919

**PAS 1919 Guide to Management** Accounting Principles - Introduction & **Implementation** 

Duration 1 day

#### PAS 7070

PAS 7070 Benchmarking Process Management - Requirements, Implementation & Evaluation Training

Duration 2 days

#### ISO 22320

ISO 22320 - Security and resilience — **Emergency management: Awareness** 

Duration 1 day

ISO 22316 - Awareness: ISO 22316 Organizational resilience – Principle and attributes

ISO/IEC 27001 ISO/IEC 27701

ISO 22316

Duration 1 day











#### ISO 10002:2018

ISO 10002:2018 Customer Satisfaction. **Complaints Handling** 

Duration 5 days

#### ISO 44001:2017

ISO 44001:2017 Requirements and **Migration Training Course** 

Duration 1 day

#### ISO 44001

ISO 44001 Internal Auditor Course

Duration 1 day

### ISO 38500

ISO 38500 Governance of IT for the **Organization** 

Duration 1 day

#### ISO 44001:2017

ISO 44001:2017 Implementing Course

Duration 2 days

#### ISO 44001

ISO 44001 Collaborative Leaders Course

Duration 1 day

#### ISO 44001

ISO 44001 Senior Management Briefing

Duration 1 day

Managing Cultures and Behaviours in **Collaborative Business Relationships** 

Duration 1 day

#### ISO 21500

ISO 21500 Guidance on Project Management: Requirements, Implementation & Evaluation Training Course

#### ISO 14091:2019

ISO 14091:2019 Adaptation to Climate **Change: Implementation** 

Duration 2 days

#### ISO 18091:2019

ISO 18091:2019 Quality for Local **Government: Implementation** 

Duration 1 day

#### PAS 3000:2015

PAS 3000:2015 Smart Working Principles and Good Practice

Duration 1 day

### ISO 14091:2019

ISO 14091:2019 Adaptation to Climate **Change: Awareness** 

Duration 1 day

### ISO 18091:2019

ISO 18091:2019 Quality for Local **Government: Awareness** 

Duration 2 days

#### ISO 18091:2019

ISO 18091:2019 Quality for Local **Government: Internal Auditor** 

Duration 1 day

#### ISO 22316

ISO 22316 - Awareness: ISO 22316 Organizational resilience – Principle and attributes

Duration 1 day

ISO 9001

Auditor Qualifications

ISO 45001 ISO/IEC 27001

ISO/IEC 27701

**BIM Qualifications** 

ISO/IEC 27002

ISO 22301

ISO 14001

ISO 17025

ISO 22000

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ISO 50001

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ISO 13485 ISO 19650

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#### Terms & conditions

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#### **Travel Arrangements:**

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. A block of rooms will be held if possible at a special rate under "BSI Management Systems" but only up to one month prior to a course date. After that date, the hotel may charge a higher rate consistent with their prevailing rate schedule. It is therefore important to book hotel rooms immediately as rooms may sell out quickly.

#### Course Confirmation:

- A confirmation letter of your registration in the course will only be sent to you when payment/ LPO has been received by BSI.
- All courses are conducted in English unless otherwise specified

 On receipt of the signed booking form, an invoice will be sent to you for immediate payment by Cheque, Bank transfer, or issue of Signed and Sealed LPO from your company. Please specify mode of payment.

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You may transfer to another training course up to 25 working days before the original course date. If you do, BSI will not make a refund for a cancellation of the original course and reserves the right to charge you for any increased costs. In order for BSI to manage its course diaries, you may transfer each of your courses once only. All cancellation must be in writing. If you (or your candidate) do not attend a training course, or you wish to cancel within 25 working days prior to the start of such course, then the full payment for the course is payable. BSI reserves the right to charge any costs up to the date of cancellation. BSI will not refund course fees if you cancel distance learning, blended learning or elearning courses, no matter when cancellation is made. In the unlikely event and for unforeseen reasons, BSI has the right to change the training content, tutors, dates and training venue which will be informed to the delegates.

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