Banking and Finance

Raise service levels, improve risk management and meet regulatory requirements.

In an increasingly uncertain economic and regulatory environment, BSI's solutions can provide assurance and embed systems, processes and values to help protect your business.

These standards reduce risk, create efficiency and can provide a common language for the global banking and financial services sector. The cost of compliance is increasing with more than 85% of compliance officers expecting the focus on managing regulatory risks to rise.

Service portfolio for Banking, Financial services & Insurance



Applicable standards for Banking, Financial services & Insurance

ISO/IEC 27001 Information Security Management

Helps you keep your confidential information safe

Cyber Security & Information Resilience Managing and Securing your Business Information

ISO 10002 Customer Satisfaction

Helping you manage customer complaints more effectively, and so achieve customer satisfaction.

ISO 9001 Quality Management

Continually improve, streamline operations and reduce costs

ISO 55001 Asset Management

Optimize your assets and improve performance

ISO/IEC 20000-1 Service Management

Delivering quality and value through services

ISO 31000 Risk Management Manage your business risk

ISO 22301 Business Continuity Management Minimize the impact of disruptive incidents

ISO 37001 Anti-bribery Management System

Protect and preserve your organizational integrity

Case Study

Gulf Insurance Group K.S.C (GIG) increases their resilience to reassure clients and gain a competitive edge by implementing ISO 27001

Read how Gulf Insurance Group have increased their resilience to reassure clients and gain a competitive edge by implementing ISO 27001. Gulf Insurance Group is currently the largest insurance company in Kuwait and has become one the of the largest insurance companies in the Middle East and North Africa.









A simple guide for your certification journey with BSI

Implementing the solution	Getting certifie	Making excellence a habit
Preparing the organization & implementation plan	Running the system & moni- toring	Looking for oppor- tunities for continual improvement
Train your team, ensure the organization understands the principles and review current business practice	Review the system to ensure it meets the standard's requirements	Celebrate and promote your certification, then review the systems and processes
Your BSI contact	Your BSI contact	Measuring the
'Implementing Θ implementer	BSI Gap Analysis	effectiveness of your standard Implementation book
	Internal Auditor training	DOOK
Guidance	BSI will carry out a system and document	
Self-Assessment checklist	assessment plus a	
Compare your activity with the requirements, then	assessment	
prepare a gap analysis report	BSI Certificatio	
Guide to the implementation & auditing		
	5	
	 Preparing the organization & implementation plan Train your team, ensure the organization understands the principles and review current business practice Your BSI contact Ynplementing & implementer training Standard - Implementation Guidance Self-Assessment checklist Compare your activity with the requirements, then prepare a gap analysis report 	Preparing the organization S implementation planRunning the system S moni- toringTrain your team, ensure the organization understands the principles and review current business practiceReview the system to ensure it meets the standard's requirementsYour BSI contactYour BSI contact'Implementing S implementer trainingStandard - Implementation GuidanceSelf-Assessment checklistSystem and document assessment checklistCompare your activity with the requirements, then prepare a gap analysis reportBSI Certificatio AssessmentGuide to the implementationBSI Certificatio Assessment

If you are new to management systems, then we know this may seem rather daunting at first. But don't worry just pick up the phone to speak to one of our people at +971 4 3364917 or mail to bsi.me@bsigroup.com

Trainings for banking financial services and insurance sector

The BSI Training Academy is the world leader in helping clients develop the knowledge and skills they need to embed excellence in their organizations. We offer a range of training solutions that can be tailored to your needs. We take the time to understand your company's learning needs to develop tailored training solutions that satisfy your business objectives.

Exception experience



Quality Management

Requirements Implementation Lead Implementer Internal Auditor Lead Auditor, IRCA Certified Strategic Approach to Risk-based Thinking

Business Continuity Management

Requirements Implementation Lead Implementer Internal Auditor Lead Auditor, IRCA Certified BCMS Masterclass Business Continuity - Crisis Communication

Asset Management

Fundamentals Requirements Auditing



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Information Security

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Service Management

Requirements Implementation Internal Auditor Lead Auditor, IRCA Certified

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Customers who have been trained gave an overall tutor rating on average at

9.26 out of 10



Risk Management

Introduction Implementing

Anti-Bribery

Requirements Implementating Internal Auditor Understanding Bribery and Effective Due Diligence Senior Management Briefing

2019 Training Brochure

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