

# GMP Healthcare boost growth and resilience with standards

## Overview

GMP Healthcare offers consultancy to the pharmaceutical, medical device and food supplement industries.

Using standards, GMP Healthcare was able to ensure business continuity and regulatory compliance in its development and distribution activities of disinfectants throughout the pandemic with better management of the risks associated with supplier selection, information security and its manufacturing process.

## The challenge

As part of its contribution to the Covid-19 response, GMP Healthcare developed and distributed disinfectants including hand sanitisers and other associated products designed to combat “enveloped” viruses. This required compliance with appropriate regulations that evolved during the pandemic.

As competition within the marketplace spiked, there was also a growing risk to the safety and security of GMP Healthcare’s intellectual property. While prioritising patient safety, the organization needed to identify and manage those risks.

## Solved with standards

Standards enabled GMP Healthcare to make proactive changes based on discussions surrounding business continuity and risk management. GMP Healthcare can now handle risks to its operation and data more effectively and better prepare them for the future with robust processes and guidelines which reflect industry best practice.

Standards also provided GMP Healthcare with a defined language, simplifying its conversations with laboratories and partner organizations for greater efficiency and clarity. This has enabled it to specify testing requirements and select suppliers accordingly.

### GMP Healthcare used standards to:



Broaden and formalise discussion around risk management



Ensure compliance with changing Covid-19 regulations



Inform the selection of suppliers according to requirement



## Standards used

**ISO 27000 series:** This set of information security standards provide an approach to information security, managing and safeguarding their data assets.

**ISO 13485:** This quality management system (QMS) ensures manufacturers of medical devices meet the design and production requirements needed to sell their appliances.



## Setting the standard for success

### Standards enable you to:



Access quality information in any particular area or on a specific subject – especially valuable for SMEs which don't always have the resources of larger organizations.



Ensure you're following the best practice for your industry. It's faster and more cost-effective to demonstrate compliance with recognized standards.



Give consumers and other stakeholders confidence in your products and services by setting the benchmark for quality, safety and many other areas.

**Mark Bough** Chief of Staff at GMP Healthcare

“ For our regulations team, [standards] made discussions with partner organizations easier because they could talk a common language, and it removed the peripheral conversations which had previously slowed down product development”



See what BSI standards can do for your business

For more information on how standards can help your business, [contact us](#).  
Find out how we've helped other organizations with their business challenges [here](#).