

# Quality management in construction

BSI Standards conference November 2020



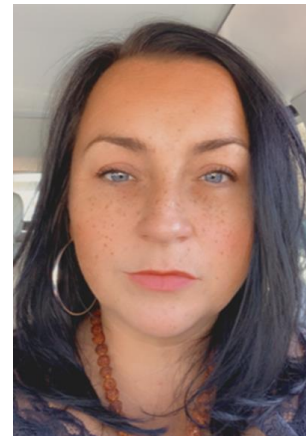
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# Meet the panel

## **Nicky Wells**

*Group Quality and Compliance Manager at O'Keefe Group*



- **Ian Richardson**

*Sector Lead, Built Environment, BSI*



## **Sally Swingewood**

*Lead standards manager BSI  
Committee manager, UK quality management committee*

# Background

- ISO 9001 *Quality Management Systems – Requirements* is widely used in the built environment sector & often a tender requirement
- Despite wide certification to ISO 9001 we still encounter quality failings
- Other sectors, including aerospace and automotive, have developed additional specific requirements to ensure ISO 9001 adds value in those industries
- At a workshop in early 2020 a broad range of stakeholders agreed this would benefit the built environment sector

# How we are moving forward - overview

- A new technical committee has been formed to address these issues
- The intention is to develop a set of specific requirements that reflect the industry and where there are known issues
- This will initially be a British Standard not an ISO
- It will support ISO 9001 certification – i.e. become part of ISO 9001 certification audits, rather than requiring new schemes
- Work began on developing a preliminary draft in October
- Plans to publish towards the end of 2021

# What's the current situation?

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# The built environment sector in the UK

- Over 325,000 organizations in the sector
- 3.1m jobs
- £138bn pa contribution to the economy
- 43% of GDP

# Needs and requirements are changing

- New legislation will come into force in 2021
- Brexit is going to have a major impact
- Tax concerns around claims of self-employment and VAT are being addressed

# Next steps

- complete the preliminary draft
- submit to wider stakeholders so they can check the new proposed requirements add value and reflect real life operations
- check they address known and foreseeable issues
- ensure it aligns with likely recommendations from the Hackett report
- improve the draft with review then go to public consultation for further comment



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