

# Corporate Social Responsibility & Responsible Sourcing Advisory Services

## Driving Continuous Improvement through Scalable Supplier Dialogue

Multinational companies with global supply chains face a complex array of challenges related to the social and environmental impact of their entire value chain. As consumer and shareholder expectations continue to increase, brands struggle to improve visibility and control over the production of their products. In addition, regulations such as the UK Modern Slavery Act, the California Transparency in Supply Chains Act and the Dodd-Frank conflict minerals requirements have increased the urgency of establishing sound practices to identify and mitigate the risks associated with dynamic, large-scale supply chains.

Despite the best intentions, many companies struggle to manage these large, complex networks of suppliers in a way that is efficient, measurable and that drives continuous improvement. Outdated risk management models and spreadsheet-driven processes waste resources and create gaps in information that expose companies to unknown risks, leaving little time to systematically engage suppliers and work toward shared goals to benefit the entire supply chain.

As corporate social responsibility (CSR) regulations modernize to address evolving human rights and child and forced labor issues, it's important to that you continuously evaluate and update your risk management program as well. As the urgency grows, more pressure will be put on organizations to validate the integrity of their supply chain through assessments, corrective actions and continuous improvement programs.



BSI offers a suite of CSR focused advisory services designed to eliminate waste, focus resources, drive improvement and leverage data to enable you to deepen your impact and make intelligent, informed decisions. From strategy through to execution, we emphasize measurable impact, scalability, and continuous improvement, with a focus on supporting the success of broader organizational strategy and goals.

## CSR Advisory & Design

Advisory support begins by assessing current practices against a systems framework designed to identify, mitigate and remedy risk in line with recognized international frameworks such as the UN Guiding Principles for Business and Human Rights. The development of the CSR Program Roadmap is focused on establishing the long-term program vision and goals, along with annual milestones leading from current- to future-state. The engagement looks beyond program execution and risk management, and out toward opportunities to leverage CSR practices to product development, brand development and cost saving opportunities.

## CSR Continuous Improvement & Skills Building

Audit-only responsible sourcing program approaches focus solely on uncovering a problem as the end-goal. BSI advocates that workplace risk uncovered during an audit is actually the starting point of a process that should add value throughout the value chain. BSI Advisory support gives you the skills & mindset to lead your suppliers toward improvement. BSI experts provide hands-on guidance to suppliers to identify root causes, develop preventive actions & provide access to training resources on workplace management systems.

BSI helps integrate skills-building into working practice through our Capacity Building and Continuous Improvement (CBCI) services, which are designed as a flexible yet repeatable and scalable framework of events that lead suppliers through a critical thinking process that analyzes and resolves specific challenges that are uncovered during on-site audits. Each engagement is a custom-configured series of linked events leading from assessment to solution design to execution.

## CSR Project Facilitation & Program Management

BSI has developed a successful track record of program management, including in-house corporate responsible sourcing programs, and also collaborative initiative-based programs. Our Advisory team begins the development of solutions by working closely with project sponsors and participants to understand stakeholders and their needs. This informs the process with a diverse range of perspectives, improves project adoption, and mitigates the risk of resistance. Our Advisors use a range of creative methods to uncover feedback and needs, and incorporate agile project management techniques to quickly and effectively prioritize needs based on materiality, impact and urgency. BSI's Advisors then facilitate the process of quickly validating, testing and improving the solution through the iterative agile development process.



## Supply Chain Services and Solutions

For more information visit our website at [bsi-supplychain.com](http://bsi-supplychain.com) or contact us at [supplychain@bsigroup.com](mailto:supplychain@bsigroup.com)

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