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...making excellence a habit.™

About BSI

BSI is the business standards company that helps organizations all over the world make excellence a habit. For more than a century we have been challenging mediocrity and complacency to help embed excellence into the way people and products work. That means showing businesses how to improve performance, reduce risk and achieve sustainable growth. As a global leader in helping organizations improve, our clients range from high profile brands to small, local companies in 182 countries worldwide. In Canada, BSI provides Standards, Certification, Training and Compliance Tools to offer our clients a complete business improvement solution. Our Training classes are scheduled from coast to coast in Canada, and we provide both Public and Onsite Training options. To learn more, please visit www.bsigroup.ca

Organizational Resilience

Organizational Resilience is “the ability of an organization to anticipate, prepare for, respond and adapt to incremental change and sudden disruptions in order to survive and prosper.” There have been numerous management papers on how and why companies should embrace resilience in order to protect themselves from growing business threats. But ‘Organizational Resilience’ – in the sense of the term we use here at BSI – is based upon a much broader view of resilience as a value driver for organizations, enabling them to perform robustly over the long term. We at BSI have our own definition of Organizational Resilience stemming from three fundamental elements of Product Excellence, Process Reliability and People Culture. However you see the future of your company, our approach to Organizational Resilience can help you cultivate your experience, embrace your opportunities, and pass the test of time.

A resilient organization will benefit from:

- **Strategic adaptability** – giving them the ability to handle changing circumstances successfully, even if this means moving away from their core business.
- **Agile leadership** – allowing them to take measured risks with confidence and respond quickly and appropriately to both opportunity and threat.
- **Robust governance** – demonstrating accountability across organizational structures, based upon a culture of trust, transparency and innovation, ensuring they remain true to their vision and values.

Entropy™ Software Solutions

BSI's Entropy™ Software is an integrated management tool, designed to simplify the processes of monitoring a facility's performance and evaluating audit reports. This provides your organization an efficient way to obtain accurate information and to provide stakeholders with the appropriate information to make important business decisions. bsigroup.com/entropy-ca

2 www.bsigroup.ca/training | 1 800 862 6752

Our Value Proposition

Through the passion and expertise of our people, BSI embeds excellence in organizations across the globe to improve business performance and resilience.

BSI Training Solutions

BSI Training Solutions is committed to being your premier training service provider for your management system across all the markets. The markets we reach range across manufacturing, healthcare/medical device, aerospace, government, and financial – just to name a few. For each of these markets, we offer a comprehensive path to certification program beyond traditional training providers. Our training programs are tailored to the industry and provide a unique view into management systems. This enables you to leave our training classes with both the book and practical knowledge around the standard.

Certified Courses

Probitas Authentication provides the service of authenticating Aerospace Quality Management System (AQMS) auditors against specific aerospace sector requirements. They also provide the service of conducting the review and approval of AQMS training course content against aerospace sector requirements.

www.sae-itc.org/probitas



Look for the Exemplar Global logo for courses that are recognized by Exemplar Global. Exemplar Global offers certification for Training Providers who deliver training and examination of Exemplar Global defined competencies as well as to those Training Providers who deliver training to meet the needs of specific industry sectors. www.exemplarglobal.org



IRCA is an auditor training certification body. Over 50,000 students choose to complete IRCA-certified training courses every year in more than 100 countries. Currently there are over 90 IRCA-approved training organizations who between them present more than 5,000 certified courses each year. IRCA approved courses are indicated by the IRCA logo. www.irca.org



CSA STAR is the industry's most powerful program for security assurance in the cloud. As a recognized certification body, your organization will be able to conduct STAR audits and award STAR Certification. Look for the CSA STAR logo for courses recognized by the organization. www.cloudsecurityalliance.org



Why Train with BSI

99% of students say they would recommend BSI. Here's why...

Experience and breadth of training: Training with a company that has unrivalled experience in standards-based management system and business improvement training.

Brand association: Choosing BSI for your training demonstrates to customers, competitors, suppliers, staff, and investors that your organization used industry-respected best practices where possible.

Choice of course style: At BSI, we can deliver training in a variety of ways, including online modules, distance learning certificates, scheduled open courses, as well as on-site courses at your locations.

Ease of booking: Speak to one of our customer service teams directly over the phone or simply book online via our website.

Quality course material: Receive practical tools, templates and checklists throughout your learning, as well as a certificate of achievement from a globally-recognized training provider.

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For dates, prices and locations, see pages 26 to 30

Our Training Delivery Options

BSI offers training in many different formats, allowing you to choose the one that suits you best.

ON-SITE TRAINING

An On-Site Training course is one held at your own facility and is typically open only to your employees. Training students on site eliminates their travel expenses and additional time away from the office. On-site Training can be custom-tailored to your requirements.

PUBLIC TRAINING

A Public Training course takes place in an open setting and is available to anyone who registers. This type of training is a convenient low cost way to send a small number of employees to learn. Attendees are away from office distractions and often benefit from the exposure to people from other organizations. Lodging and travel costs are not included in the course fee.

eLEARNING

eLearning is an innovative distance learning tool, where course content is delivered online.

WEBINARS

A webinar is an interactive multimedia presentation that allows participants to hear the instructor through a telephone conference call while following the presentation online.

CONNECTED LEARNING LIVE

BSI Connected Learning Live is a live, online training that combines premier skills development technologies with our expert instructors to deliver an engaging, interactive learning experience to you, regardless of location.





Transition Timeline

Several standards have undergone radical transformation, bringing questions and concerns over the new structure, revised documentation requirements, and a variety of other changes needed to meet standard conformance. There are new demands on management. Risk now takes center stage and must be considered throughout the organization.

BSI is uniquely positioned to lead you through the twist and turns of the revisions and the impact they may have on your business. We are offering several transition courses for both standards to help you begin your transition journey. Get started today!

See pages 26-30 for our training schedule.

ISO Revisions Timeline

Below is a table which shows, at a glance, the timetable for the publication of revisions for all of the standards scheduled to be updated. ISO standard publication dates are subject to change and may often move as the process develops.

		2018				2019				2020	2021
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Quality	ISO 9001 Quality Management	transition period									
	AS 9100 Aerospace Quality Management	transition period									
	IATF 16949 Automotive Quality Management	transition period									
	ISO 13485 Medical Device Quality Management	transition period									
	ISO/IEC 20000-1 Service Management		● May	● Q3	transition period						● Q3
EHS	ISO 14001 Environmental Management	transition period									
	ISO 50001 Energy Management			● Jul / Aug	transition period						
	ISO 45001 Occupational Health and Safety Management	● Mar	migration period								● Mar
Other	ISO 22000 Food Safety Management	● Feb	● Jun	transition period							● Dec/Jan
Non certifiable standards	ISO 31000 Risk Management	● Feb									
	ISO 19011 Auditing Management System Standards		● Jun								

● Final Draft International Standard (FDIS): Expected to be published ● International Standard published: Expected to be published



bsi. connected learning live

bringing the classroom to you

Certified, Convenient, and Interactive, with no Travel Costs.

BSI Connected Learning Live is a live, online training that combines premier skills development technologies with our expert instructors to deliver an engaging, interactive learning experience to you, regardless of location. This is an ideal alternative to the typical classroom setting for professionals who do not have the budget or time for travel, or just prefer the convenience of attending a class online.

Learn more at www.bsigroup.com/connected-learning-ca

*Connected Learning Live courses are spread across multiple days in 3 hour sessions, one session per day. Session durations could vary depending on amount of class discussion.

Various Connected Learning Live courses are available for multiple standards such as:

- ISO 9001 Quality Management
- ISO 14001 Environmental Management
- ISO/IEC 27001 Information Security
- ISO 45001 Occupational Health & Safety
- ISO 13485 Medical Devices
- CSA STAR Cloud Security
- IATF 16949 Automotive

Visit bsi.learncentral.com to access all the Connected learning live courses available.

For dates, prices and locations, see pages 26 to 30

“...there was still a personal feel to the class. The instructor was great and there was a lot of interaction between the students and teacher.”

“I was astonished at how easy it was to interact with everyone during the training course. Everyone’s pictures were clear and there were limited technical issues. Due to the small class size I really felt that I was able to learn and interact more with everyone involved.”

“The structure was great in allowing one to see the standard as an auditor to better understand requirements and what our company requires to focus on to start the certification process.”





On-site Training

Why choose on-site training?

Our courses can be delivered at premises of your choice. We can tailor it to your organization, spending time focused on your objectives. This ensures that your people learn best practices suited to your own organization, in the setting where they will be using them. Our on-site courses are led by expert tutors who are skilled in both their subject matter and in the most effective ways for delegates to learn.

Programs are priced by the day rather than by the delegate, enabling you to make savings for groups, and you can save on the travel and accommodation expenses, too.

Choose on-site training if:

- you want to train a group of people
- you want the training tailored to your organization and needs
- you want to reduce the level of risk to proprietary and confidential information
- you want to save money on travel and accommodation

On-site training

Choose this course delivery and adapt it to match your needs or even create something completely customized to you. Whatever you want – you decide. Talk to us about on-site training today.

Customer reviews...

"The course content was well organized and will provide a very good reference for the trainees to use in creating documents and preparing for the certification audit."

"It was very comfortable to have the training in-house."

"This class was great - very thorough - instructor was very knowledgeable with all the current changes to all the standards and more importantly patient."

"This was one of the most engaging and interesting classes I have attended. I think the simulation part was great - it produced the most meaningful interaction with a small group dynamic."

"This class worked well for me because no travel was involved."

"Best content for any course I've ever participated in."



Training to become a Lead Auditor is more effective than ever!

Training Provider & Examiner Certification Scheme (TPECS)

ISO 9001 • ISO 14001 • ISO 45001 • ISO/IEC 20000 • ISO/IEC 27001 • ISO 13485

Our 5-day courses have been improved and streamlined into a new 4-day format.



Description

TPECS is competency-based training certification and is designed to reflect contemporary and innovative learning and assessment (examination) practices, industry expectations and, above all, demonstrate that applicants achieve the level of knowledge competence required for Exemplar Global personnel certification.

BSI is a Exemplar Global Certified TPECS Provider for the following Competency Units:

- ISO 9001 (QM, AU, TL)
- ISO 14001 (EM, AU, TL)
- ISO 45001 (OH, AU, TL)
- ISO/IEC 20000 (IT, AU, TL)
- ISO/IEC 27001 (IS, AU, TL)
- ISO 13485 (MD, AU, TL)

How It Works

Exams are given at the end of each competency unit. Students who successfully complete any of our new 4-day Lead Auditor courses and pass the relevant exams receive a Certificate of Attainment for each Exemplar Global knowledge competency unit taken. Students who do not initially pass a competency exam are given an opportunity to retake the exam and are provided with a Certificate of Attendance.

Benefits

Valuing Both Your Time And Education

Less time out of the office and more time to implement your classroom learning.

- Reduced travel costs
- Exam retakes are available online, eliminating the need to return to the course site

Learn At Your Own Pace

Not only have we streamlined the class, you can even take classes at your own pace. Take 2 or 3 days at a time, or all 4 days at once to achieve your learning goals.

Expand Your Qualifications In Just 2 Days

Once you have achieved competency as Lead Auditor in any of our schemes, you only need 2 more days of a requirements course to obtain competency as Lead Auditor in any other area.

There is no need to repeat any other module.

For more information about our TPECS training courses, visit:

bsi.learncentral.com/TPECS.aspx

Pick one of these 2-day courses - Requirements		Internal Auditor Training	Lead Auditor Training
<p>ISO 9001 Quality Management Systems REQUIREMENTS QM: 2 Days</p> <p>ISO 14001 Environmental Management Systems REQUIREMENTS EM: 2 Days</p> <p>ISO 45001 Occupational Health and Safety Management Systems REQUIREMENTS OH: 2 Days</p> <p>ISO/IEC 20000 IT Service Management Systems REQUIREMENTS IT: 2 Days</p> <p>ISO/IEC 27001 Information Security Management Systems REQUIREMENTS ISMS: 2 Days</p> <p>ISO 13485 Medical Devices REQUIREMENTS MD: 2 Days</p>	<p>Lessons applied to the management system chosen</p> <ul style="list-style-type: none"> • Understand management definitions, concepts, and guidelines • Understand the purpose of the standard • Understand the requirements of the standard • Understand the process approach • Auditing to requirements • How to identify nonconformities • Purpose and content of an audit report 	<p>Management Systems Auditing AU: 1 Day</p> <p>This module is intended for any individuals interested in conducting, managing, or participating in first-party (internal) audits, and Management System implementation team members. Students will gain the following competencies by completing this module:</p> <ul style="list-style-type: none"> • The principles and techniques of auditing a management system • How to conduct a document review • How to apply audit sampling • How to practice effective audit communications • Application of successful interviewing techniques • How to take sufficient audit notes • What is meant by audit follow-up 	<p>Leading Management Systems Audit Teams TL: 1 Day</p> <p>Upon successful completion of a 2-day Requirements module and the 1-day Internal Auditor module, students can take the final 1-day course to complete competency for Lead Auditor. Students will gain the following competencies by completing this module:</p> <ul style="list-style-type: none"> • Process of assigning objectives, scope, and criteria to an audit • Audit planning • How to conduct opening and closing meetings • Importance of keeping to an audit timetable • Successful communication practices with the auditee and audit team • Issue resolution • Audit report distribution





Entropy™ Software

Your powerful business management solution that reduces the cost and effort needed to proactively manage risk, improve performance, accelerate compliance and help your business grow sustainably.

Composed of three core modules, it provides pre-configured templates and content across leading management system criteria and external regulatory requirements so you can effectively manage compliance, risk, incidents and related documents. A centralized system, you can access, track and share relevant information across your entire organization.

Used globally, by companies of all sizes, Entropy Software enables you to streamline critical processes that drive continual improvement across all areas of the business. Visit bsigroup.com/entropy-ca to download our product sheets and read more about how our Software can help your organization.

Knowledge Management

Stay in control of your knowledge assets

Knowledge within an organization is a valuable asset and important to achieving business excellence. Having this knowledge available in a format that is accurate and easily accessible, by the right people at the right time, can help build your resilience. You need to look beyond spreadsheets and traditional static file shares and adopt a company-wide view to increase efficiencies and improve decision-making.

Compliance Management

Increase transparency and control

Compliance is not only necessary for business success; it can help ensure organizational resilience. From internal procedures and external regulatory requirements to industry or international standards and codes of conduct, you need a robust approach. One that helps you keep customers happy, enables your employees to perform better, protects your organization and helps you achieve your goals.

Incident Management

Improve your Quality, Health, Safety and Environmental (QHSE) performance

Management of incidents and unplanned events have become a strategic issue that leaders can no longer ignore. In today's dynamic business world uncontrolled quality, environmental, health and safety risks can have catastrophic consequences for a company and their resilience. Plus complex compliance requirements make it a priority to proactively identify and monitor incidents to be more robust and drive performance.

BAP (BSI Assurance Portal)

Are you using the new BAP?

- 'Self Serve' assessment for planning and scheduling audits.
- Ability to manage and automate NCRs and CAPs.
- Basic benchmarking of your findings against BSI averages.

Find out more today!

Call BSI at 1-800-862-6752



Quality Management

Quality Management Systems give you the framework you need to monitor and improve performance in any area you choose. ISO 9001 is, by far, the world's most established quality framework. It sets the standard not just for Quality Management Systems, but Management Systems in general. ISO 9001 is helping organizations in diverse industries to succeed through improved customer satisfaction and staff motivation. ISO 9001:2015 was published in September 2015.

ISO 9001:2015 Requirements (TPECS)



2 Days

BSI's "ISO 9001 Requirements" competency-based 2-day course teaches a general understanding of the concepts of the ISO 9001 standard and how the requirements impact the day-to-day operations of organizations in any industry.

ISO 9001:2015 Internal Quality Systems Auditor



3 Days

BSI's "ISO 9001 Internal Quality Systems Auditor" competency-based 3-day course teaches a general understanding of the concepts of the ISO 9001 standard and the principles and practices of effective internal audits in accordance with ISO 19011.

ISO 9001:2015 Lead Auditor



4 Days

BSI's "ISO 9001 Lead Auditor" competency-based 4-day course teaches a general understanding of the concepts of the ISO 9001 standard and the principles and practices of leading management systems and process audits in accordance with ISO 19011.

Deep Dive: A Better Understanding of the HLS and Risk

2 Days

This course provides a deeper understanding of the most important concepts of ISO 9001:2015 (Control of externally provided processes, products and services, Auditing Leadership, Risk-based Thinking and Process Approach.

Control of Externally Provided Processes, Products and Services

4 Hours

This course will teach you to be able to apply knowledge to establish criteria to evaluate, select, monitor and re-evaluate providers of processes, products and services. You will also be able to identify the potential impact of externally provided processes, products and services to determine the extent of the controls required.

Auditing Leadership to ISO 9001:2015

4 Hours

This course will enable you as an auditor to develop your skills when auditing leaders. You will identify the core requirements of ISO 9001:2015 with regard to the leadership team and their commitments to customer focus and process management.

Risk-Based Thinking with Annex SL

4 Hours

This course will allow you to describe the fundamentals, key principles and application of risk management as it is referred to in 9001:2015 to your organization, serving as great tools and guidance for the new standard.

ISO 9001:2015 and the Process Approach

4 Hours

This course will help you identify the requirements of ISO 9001:2015 with regard to process risk management and identify the tools and techniques to implement a risk based approach within your management system.

 PUBLIC TRAINING  ON-SITE TRAINING  CONNECTED LEARNING LIVE

For dates, prices and locations, see pages 26 to 30



Quality Management



Requirements and Internal Auditor of ISO 9001:2015

3 Days

This course will help you find out what you need to know about transitioning to the new ISO 9001:2015 Quality Management Systems (QMS) standard. Learn how to audit the processes of an ISO 9001:2015 quality management system (QMS) and how these will affect your organization so you can start putting transition arrangements in place.

Requirements and Implementing of ISO 9001:2015

3 Days

This course will help you find out what you need to know about transitioning to the new ISO9001:2015 Quality Management Systems (QMS) standard. You will discover more about the changes from ISO 9001:2008 to ISO 9001:2015 and how these will affect your organization so you can start putting transition arrangements in place.

Transition Course from ISO 9001:2008 to ISO 9001:2015

1 Day

Learn about the new ISO high level structure and the differences between ISO 9001:2008 and ISO 9001:2015. This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards.

ISO 9001:2015 Implementing Changes

2 Days

Discover how to apply the key changes to ISO 9001:2015 and develop a transition action plan. This training combines the 1-day 'ISO 9001:2015 Transition' course with an extra day of implementation activities.

ISO 9001:2015 Implementation

2 Days

Develop the knowledge and skill required to implement an ISO 9001:2015 quality management system (QMS). Implementing a framework based on ISO 9001:2015 helps your business consistently deliver and drive continual improvement in your products and services.

ISO 9001:2015 Requirements

1 Day

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 9001:2015, and how the standard can help your organization to better meet customer needs. Gain a thorough understanding of the history and development of ISO 9001:2015, key terms, definitions and the ISO standardized high level structure.

ISO 9001:2015 Internal Auditor

2 Days

Learn how to audit the processes of an ISO 9001:2015 quality management system (QMS). Optimize your auditing skills with the internationally recognized ISO 9001:2015 and boost your internal audit capabilities.

ISO 9001:2015 Senior Management Briefing

2 Hours

This executive session highlights the benefits of an effective QMS and introduces you to the key requirements of ISO 9001:2015. Gain a better understanding of both your organization's obligations and your personal responsibilities. Upon completion, you will be able to develop action plans for implementing key leadership activities.

Improve your CAPA Process for Better Results

1 Day

This one-day "Improve Your CAPA Process" course is designed to provide a working understanding of the application of three root cause analysis tools. Participants will review their own CAPA process and practice problem-solving methodologies in scenarios built around a case study. The mixture of tutorial and practical exercises is designed to allow attendees to return to their organizations with an updated CAPA process and play a creative and effective role in their CAPA activities.

ISO 9001: 2015 Lead Implementer

5 Days

If you're new to ISO 9001 and need to take the lead on implementing a management system then this course is for you. You will learn the importance of a QMS and get the vital skills to interpret and implement the requirements, carry out a gap assessment, as well as gain awareness of management tools and techniques. The five-day course is packed with practical activities, group discussion and classroom learning to help you retain the knowledge to implement an effective management system. It includes an exam on the final day and upon successful completion you will be rewarded with the BSI ISO 9001 Lead Implementer qualification.



Aerospace

Quality and reliability are critical values for the Aerospace industry. Quality Management Systems have been used in the Aerospace industry for many years. Efforts by members of the Aerospace industry to establish a single common Quality Management System has resulted in the AS series, which are used and supported by the world's leading Aerospace companies and throughout their supply chain partnerships.

AS9100:2016 Rev D Requirements

2 Days

This course is designed to provide a working understanding of the requirements for an Aerospace Quality Management System (AQMS) based upon AS9100:2016 Rev D.

Implementing AS9100:2016 Rev D

3 Days

Gain the required skills to conduct a base-line review of your organization's current position and implement the principles of 9100:2016. Using a step-by-step approach you'll learn how to develop an implementation plan, create necessary documentation, monitor your AQMS and achieve continual quality improvement.

AS9100:2016 Rev D Internal Auditor

2 Days

This course provides a working understanding of the principles and requirements of effective auditing and the process approach of the AS9100 quality management series, giving hands-on training in managing an audit program.

AS9100:2016 Rev D Lead Auditor

5 Days

This advanced course provides in-depth coverage of the principles and practices of the AS9100 series of standards. You will learn how AS9100:2016 Revision D relates to the requirements of the industry standards. The course will provide you with a complete knowledge of the auditing process, giving you the confidence and knowledge to manage and conduct an audit program.

AS9100:2016 Rev D Transition

2 Days

After July 15, 2017 all certified aerospace organizations will have their audits against AS9100:2016. This course gives you information required to carry out a smooth and effective transition to the new requirements in AS9100:2016. This standard uses ISO 9001:2015 and the High Level Structure (HLS).

AS9100:2016 Rev D Senior Management Transition Briefing

2 Hours

Top management will be briefed on how to identify and manage their responsibilities with regard to the standard, in particular those enhancing AS9100 Rev C's requirements.

Aerospace Advanced Product Quality Planning (APQP) and Production Part Approval Process (PPAP)

1 Day

Aerospace APQP and PPAP are increasingly commonplace methodologies in the aerospace industry to manage and to improve quality, cost and delivery. They are often integrated into project management to help ensure successful launches based on robust New Product Development processes and their use is increasingly required by Aerospace organizations.

AS9145 is a structured framework to plan and complete actions of the product realization cycle which are necessary to ensure quality product(s) are delivered on time, while satisfying cost performance targets.

This one-day course provides an overview of the tools, procedures and reporting requirements specified in AS9145; detailing the critical steps in the Product Quality Planning Cycle and the role of the control plan(s).

 PUBLIC TRAINING  ON-SITE TRAINING

For dates, prices and locations, see pages 26 to 30





Aerospace Statistical Process Control (SPC)



1 Day

This one-day course provides an overview of the aerospace methodology for the use of statistical techniques detailing the critical steps in the best use of statistical techniques to evaluate both attribute and variable data.

Aerospace First Article Inspection (FAI)



1 Day

AS9102 is a structured framework to plan and complete actions of the product realization cycle which are necessary to ensure quality product(s) are delivered on time, while satisfying cost performance targets. This one-day course provides an overview of the tools, procedures and reporting requirements specified in AS9102; detailing the phases FAI and the desired outcomes.

Aerospace Potential Failure Mode and Effects Analysis (FMEA)



1 Day

This one-day course provides an overview of the methodology used to develop and implement design and process FMEA; detailing the critical steps to identify and mitigate product and process risks.

Aerospace Measurement Systems Analysis (MSA)



1 Day

This one-day course provides an overview of the generic aerospace methodology for measurement systems analysis, as defined in AS13003. It also details the typical methods used to evaluate both variable and attribute measurement systems.

The ISO Certification Journey

STAGE 1

Introduction

- Purchase and review the new standard
- Understand the intent, purpose and changes in the standard
- Understand the new concepts (HLS, leadership, risk management, etc.)

Courses:

- Understanding
- Requirements
- Executive Overview
- Management Briefing
- Transition

STAGE 2

Implementation

- Review the organization against the standard's changes and create a plan to fill the gaps
- Train your project team
- Run systems, gather records and evidence

Courses:

- Process Approach
- Implementing changes
- Leadership
- Risk-based thinking
- Control of external processes

STAGE 3

Preparation for Audits

- Implement all necessary actions to fill gaps
- Review implementation to see that it is robust and implement any necessary corrective actions
- Perform internal audit

Courses:

- Lead Auditor
- Auditor Transition

STAGE 4

Verification

- Perform pre-assessment audit
- Conduct readiness review

Courses:

- Advanced Auditing Techniques
- Root Cause Analysis
- Auditing Workshops
- Failure Mode Effects Analysis



BSI can deliver these courses across various platforms. Here is an example of a Pathway for ISO 9001 and ISO 14001. See page 3 for our training delivery options or call us today **1 800 862 6752** or visit our website at [bsigroup.ca/training](https://www.bsigroup.ca/training).



Automotive

The global Automotive industry demands world-class levels of product quality, productivity, competitiveness and continual improvement. To achieve this, many vehicle manufacturers insist suppliers adhere to strict technical specifications laid out in a Quality Management System for suppliers to the automotive sector known as IATF 16949. IATF 16949 has been developed by the International Automotive Task Force (IATF) to encourage improvement in both the supply chain and the certification process.

IATF 16949:2016 Implementation

3 Days

This introductory course discusses the concepts needed to understand, develop, and implement an Automotive-specific Quality Management System, providing you with key principles and guidance to implement the system and prepare an audit.'

IATF 16949:2016 Internal Auditor

2 Days

This course helps students understand and practice internal auditing for IATF 16949:2016. Students will gain the skills to create audit schedules, follow audit trails, write a nonconformance and produce audit reports.

ISO 9001:2015 Lead Auditor with Emphasis on IATF 16949:2016

5 Days

This course begins with a review of IATF 16949:2016 and continues to teach the principles of process auditing in accordance with QMS standards and ISO 19011. In addition, the concepts and the rules for IATF recognition will be discussed. Through small group activities, audit role-plays, lively discussions and instructor-led lectures, students gain a thorough understanding of the principles of auditing programs for automotive manufacturing organizations.

IATF 16949:2016 Senior Management Briefing

2 Hours

As a leader, your commitment and support is crucial to the success of your organization's Automotive Quality Management System (QMS). The purpose of this briefing is to help top managers identify and manage their responsibilities with regard to the standard, in particular the new and enhanced IATF 16949:2016 requirements.

IATF 16949:2016 Transition

2 Days

Are you already familiar with ISO/TS 16949:2009 and want to find out about IATF 16949:2016? This comprehensive two-day course explores the changes from ISO/TS 16949:2009 to IATF 16949:2016. By attending you'll be able to identify the gaps in your current Automotive QMS and start planning your transition to the revised standard.

IATF 16949:2016 AUTOFLICKS – An Introduction to the Revised Automotive Standard

12 Hours

IATF 16949:2016 brings new requirements to the automotive sector. Understanding and implementing the required changes will be a challenge to most organizations. BSI presents a 12 part online video series that breaks down the changes as they directly impact organizations.

IATF 16949:2016 Requirements

2 Days

Our IATF 16949 requirements two-day training course is relevant for any size organization involved in the automotive supply chain. It provides an excellent introduction to the standard, and for those who wish to go on and develop their implementing and auditing skills, it is a great place from which you can start this journey. Our expert tutors will make sure you complete the course feeling confident that you can apply the knowledge as soon as you step back inside your organization. The course is structured to optimize your learning using our unique approach to accelerated learning, and it will consist of a blend of practical activities, group discussions and classroom learning.

 PUBLIC TRAINING  ON-SITE TRAINING  eLEARNING

For dates, prices and locations, see pages 26 to 30





Understanding Core Tools for Internal Auditors



1 Day

This course develops the necessary knowledge and skills to ensure that you can assess and report on the effective implementation of core tools within your organization. You'll learn how to audit the core tools effectively, and give meaningful feedback through audit reporting and audit follow-up activities.

Statistical Process Control (SPC)



1 Day

his one-day course provides an overview of the methodology used to evaluate a process using statistical methods, and using this information to evaluate and take action on both the process and the output from the process.

Advanced Product Quality Planning (APQP) and Control Plan Methodology



1 Day

This one-day course provides an overview of the tools, procedures and reporting requirements specified in the Advanced Product Quality Planning and Control Plan reference manual (APQP and Control Plan Second Edition AIAG); detailing the critical steps in the Product Quality Planning Cycle and the role of the control plan(s)

Measurement Systems Analysis (MSA)



1 Day

This one-day course provides an overview of Measurement Systems Analysis (MSA), and the approaches used to analyse both attribute and variable measurements systems defined in the Measurement Systems Analysis reference manual.

IATF 16949:2016: Effective application of the Automotive Core Tools



IATF16949 places even more emphasis on employee and internal/second party auditor understanding of the relevant Automotive Core Tools, namely APQP, FMEA, MSA, SPC and PPAP.

The videos are suitable for anybody in an organization who uses or interfaces with any of the tools, including operators, supervisors, quality engineers, managers, and internal/second party auditors.

Potential Failure Mode and Effects Analysis (FMEA)



1 Day

This one-day course provides an overview both the of the methodology used to develop design and process FMEA is line with the methods specified in the Potential Failure Mode and Effects Analysis reference manual (Potential Failure Mode and Effect Analysis Fourth Edition); detailing the critical steps to identify and mitigate product and process risks.

Production Part Approval Process (PPAP)



1 Day

This one-day course provides an overview of the Production Part Approval Process (PPAP), and the generic PPAP process requirements for production parts as defined in the Production Part Approval reference manual.



Energy Management

Today, the global threat of energy shortages and rising costs, make effective energy management a crucial issue for the success of any business. For many, the answer is an Energy Management System (EnMS), a framework for the systematic management of energy. As well as enhancing energy efficiency, a third party certified Energy Management System can cut costs, cut carbon emissions, and enhance your reputation by demonstrating your commitment to sustainability. ISO 50001 will help you implement the processes necessary to understand their baseline energy usage, put in place action plans, targets and energy performance indicators for reducing consumption and identify, prioritise, and record opportunities for improving energy performance.

Implementing: ISO 50001

2 Days

Using a step-by-step process, this course provides guidance on understanding the requirements of the standard as well as how to implement an effective ISO 50001 EnMS.

Internal Auditor: ISO 50001

2 Days

This course will guide you through the elements of an energy management internal audit based on ISO 50001 and ISO 19011.

Energy Management System Auditor/ Lead Auditor



5 Days

This course explains the principles and practices of independent auditing for an EnMS and guides participants through the entire audit process. Gain the necessary auditing skills through a balance of formal classroom tutorials, practical role-playing, group workshops and open forum discussions. In addition, the course will discuss integrating ISO 50001 with other management systems, like ISO 14001.

Energy Management System Transition

1 Day

To learn about the new ISO high level structure and the anticipated changes to ISO 50001:2011.

If you're already familiar with ISO 50001:2011, but want to find out about the anticipated changes that lie ahead, this course introduces you to the ISO high level structure for management system standards. It will also help you identify gaps in your current Energy Management System (EnMS), and start planning your transition to the revised standard.

ISO/FDIS 50001 Energy Management Systems Seminar

2 Hours

The world's first international Energy Management Systems (EnMS) standard is currently being updated. ISO 50001 can help organizations establish the systems and processes necessary to continually improve energy performance, relating to energy use, energy consumption and energy efficiency.

We'll share insight into the updated ISO 50001 development process and key perspectives. You'll learn what was considered, new common terms and definitions, emerging requirements and about Annex SL, the ISO high level structure that applies to all management system standards moving forward.

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Environmental Management

Today, more than ever, environmental performance is a crucial issue for the success of any business. For many, the answer is an Environmental Management System (EMS), such as the internationally-accepted standard ISO 14001. An Environmental Management System can reduce environmental impacts, reduce costs, improve efficiency and give you a competitive advantage. ISO 14001 identifies how you can go about putting an effective EMS in place. The standard is designed to address the delicate balance between maintaining profitability while reducing environmental impact. ISO 14001:2015 was published in September 2015

ISO 14001:2015 Requirements (TPECS)



2 Days

BSI's "ISO 14001:2015 Requirements" competency-based 2-day course is designed to provide students with a basic knowledge and a degree of comfort with ISO 14001:2015. Students gain a working understanding of key environmental management concepts, such as aspect and impact identification and setting objectives and targets.

ISO 14001:2015 Environmental Management Systems Internal Auditor (TPECS)



3 Days

BSI's "Environmental Management Systems Internal Auditor" competency-based 3-day course teaches the principles and practices of effective environmental management systems and process audits in accordance with the ISO 14000 series of standards and ISO 19011, "Guidelines for Auditing Management Systems".

ISO 14001:2015 Environmental Management Systems Lead Auditor (TPECS)



4 Days

BSI's "ISO 14001:2015 Environmental Management Systems Lead Auditor" competency-based 4-day course teaches the principles and practices of effective environmental management systems (EMSs) and process audits in accordance with the ISO 14000 series of standards and ISO 19011, "Guidelines for Auditing Management Systems".

Requirements and Implementing of ISO 14001:2015 Training Course



3 Days

This course will help you learn what you need to know about transitioning to the new ISO 14001:2015 Environmental Management System (EMS) standard. You will discover the latest changes and how these will affect your organization so you can start putting transition arrangements in place.

ISO 14001:2015 Requirements



1 Day

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015, and how the standard can help your organization to better meet its environmental obligations and commitments.

ISO 14001:2015 Lead Implementer



5 days

If you're new to ISO 14001 and need to take the lead on implementing a management system then this course is for you. You will learn the importance of a EMS and get the vital skills to interpret and implement the requirements, carry out a gap assessment, as well as gain awareness of management tools and techniques. Combining our ISO 14001 requirements and implementing courses, over five days our lead implementer course provides an in depth understanding of the standard, best practice implementation methods and develop management skills such as leadership, effective delegation, problem solving and motivation. The five-day course is packed with practical activities, group discussion and classroom learning to help you retain the knowledge to implement an effective management system. It includes an exam on the final day and upon successful completion you will be rewarded with the BSI ISO 14001 Lead Implementer qualification.

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performance



sustainability



risk

Environmental Management

ISO 14001:2015 Implementation

2 Days

Develop the knowledge and skill required to implement an ISO 14001:2015 environmental management system (EMS). Implementing a framework based on ISO 14001:2015 allows your organization to reduce environmental impacts and increase operating efficiency.

Internal Auditor ISO 14001:2015

2 Days

Learn how to audit the processes of an ISO 14001:2015 environmental management system (EMS). Optimize your auditing skills in line with the internationally recognized ISO 14001:2015. This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 14001:2015.

ISO 14001:2015 Deep Dive

2 Days

Get the most out of your Environmental Management System (EMS) by gaining an in-depth understanding of 4 critical areas of ISO 14001:2015. Whether you're involved in an ISO 14001:2015 transition, implementation or audit, this 2 day course explores the topics of Lifecycle Perspective, Risks and Opportunities, External Provision and Leadership within the content of the organization in order to develop your ability to tackle them successfully.

Transition Course from ISO 14001:2004 to ISO 14001:2015

1 Day

Learn about the new ISO high level structure and the differences between ISO 14001:2004 and ISO 14001:2015. This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards and explores the changes between ISO 14001:2004 and ISO 14001:2015.

ISO 14001:2015 Senior Management Briefing

2 Hours

Understand the purpose of ISO 14001:2015 and the leadership responsibilities outlined in the standard. This executive session highlights the benefits of an effective EMS and introduces you to the key requirements of ISO 14001:2015.

ISO 14001:2015 Implementing Changes

2 Days

Discover how to apply the key changes to ISO 14001:2015 and develop a transition action plan. This training combines the 1-day 'ISO 14001:2015 Transition' course with an extra day of implementation activities. You'll learn how ISO 14001:2015 is different to ISO 14001:2004 and discover proven ways to effectively tackle the transition.

Integrated Management Systems

An Integrated Management System (IMS) is a Management System that integrates all of an organization's systems and processes into one complete framework, enabling an organization to work as a single unit with unified objectives. Companies today recognize the benefits of an Integrated Management System, which goes beyond quality and can combine all aspects of Quality, Environmental, Health & Safety and Risk.

Contact BSI for more information.

Integrated Management Systems Awareness

2 Days

Organizations pursue improving their existing management systems can do so by integrating the existing ones. This course introduces delegates to discover the benefits of streamlining and simplifying all their standards frameworks with PAS 99 to achieve greater transparency across your business.

Integrated Management Systems Implementation

2 Days

This course will address the gap analysis of the existing systems with the MS, planning/execution to close the gaps.

The course delivers specific information on topics including:

- What integration means
- Current management systems
- A framework for integration
- Gap Analysis
- Monitoring and Measurement

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Integrated Management Systems Internal Auditor

3 Days

This course will guide you step by step through planning, delivering and reporting on an internal audit, as well as recommending follow up actions.

This course teaches delegates how to conduct effective Integrated Management System (IMS) internal audits. Cover the requirements to do an audit; delegates will learn auditing techniques, including how to plan, perform and report on an audit and how to take corrective action





Occupational Health and Safety

ISO 45001:2018, the first global Occupational Health and Safety (OHS) management system standard, was published on March 12, 2018. ISO 45001 replaces the widely implemented BS OHSAS 18001 and organizations currently certified to BS OHSAS 18001 will need to migrate to ISO 45001 within three years of the new standard's publication.

ISO 45001 Requirements (TPECS)



2 Days

This competency-based 2-day course helps participants gain a better understanding of the "best practices" for Occupational Health and Safety (OHSAS). The course explains each requirement in ISO 45001* and provides participants with the tools to objectively evaluate the applicability of the requirements in their industry.

ISO 45001 Internal Auditor (TPECS)



3 Days

This intensive course gives you a working knowledge of planning and conducting an internal audit of an Occupational Health and Safety Management System, and the tools necessary to identify and record nonconformities.

ISO 45001 Lead Auditor (TPECS)



4 Days

This intensive course provides advanced training on auditing an Occupational Health and Safety Management System. It discusses the principles of national and international legislation, risk assessment principles and approach, and policy development. You will learn how to measure the efficiency and effectiveness of a process, and to identify and record nonconformities

ISO 45001 Seminar



3 Hours

Learn how to embed continual improvement at the heart of your organization through an ISO 45001 Occupational Health and Safety Management System. The new standard is an opportunity for organizations to align their strategic direction in line with international health and safety best practice.

ISO 45001 Migration



1 Day

Are you already familiar with OHSAS 18001:2007 and want to find out about ISO 45001? This course introduces you to the new ISO high level structure for management system standards and explores the differences between OHSAS 18001:2007 and ISO 45001. By attending, you'll be able to identify the gaps in your current Occupational Health and Safety (OH&S) Management System and start planning your migration to the new standard.

Implementing changes between OHSAS 18001:2007 and ISO 45001



1 Day

Are you involved in migrating an Occupational Health and Safety Management System to ISO 45001? Learn what is needed when migrating from OHSAS 18001:2007 to ISO 45001. Delegates will already need to be familiar with the differences in requirements between OHSAS 18001:2007 and ISO 45001 by attending either our ISO/DIS 45001 seminars or our migration training courses.

ISO 45001 Lead Implementer



5 Days

This training combines our ISO 45001 requirements and implementation courses, with an additional 2 days of content with examination. This will provide you with: An in depth understanding of the standard; the best practice methods to implement the standard within your organization; and ensure its effectiveness by teaching you management skills such as leadership, effective delegation, problem solving and motivation.

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Occupational Health and Safety

ISO Revisions



ISO 45001 Migration: Senior (Top) Management Briefing

2 Hours

As a leader, your commitment and support is crucial to the success of your organization's Occupational Health and Safety Management System (OH&S MS). This executive session highlights the differences in top management leadership and commitment requirements between OHSAS 18001 & ISO 45001. Through this, you'll gain a better understanding of both your organization's obligations and your personal responsibilities. Upon completion, you will be able to develop action plans for implementing key leadership activities.

IT Service Management Information

ISO/IEC 20000-1 is an IT service management system (SMS) standard. It specifies service provider requirements to plan, establish, implement, operate, monitor, review, maintain and improve a SMS to fulfill agreed service requirements.

This course is designed to equip learners with the knowledge and skills to enable them to appreciate and understand the requirements of ISO/IEC 20000-1 in an organization. An experienced instructor explains the requirements, while hands-on exercises and take-home material provide the foundation upon which delegates can build their experience and develop their competence.

ISO/IEC FDIS 20000-1 Implementing Changes Training Course

1 Day

Are you involved in transitioning a Service Management System (SMS) to ISO/IEC FDIS 20000-1? Learn what is needed when transitioning from ISO/IEC 20000-1:2011 to ISO/IEC FDIS 20000-1 so your organization can respond to changing service management trends and deliver a valuable service.

ISO/IEC FDIS 20000-1 Transition Training Course

1 Day

Are you already familiar with ISO/IEC 20000-1:2011 Service Management and interested in finding out more about the proposed changes for the updated standard, expected in 2018? As with many of the recently updated standards, ISO/IEC 20000-1 will be aligned to the new ISO high level structure (HLS) for management system standards. This course will introduce you to this new HLS and explore the differences between ISO/IEC 20000-1:2011 and the current Final Draft International Standard (FDIS) of the revised ISO/IEC 20000-1.

By attending, you'll get involved in activities that will help you to identify the gaps in your current service management system (SMS) and start planning your transition to the new standard.

ISO/IEC FDIS 20000-1 Seminar

3 Hours

The third edition of ISO/IEC 20000-1 is currently being developed to help organizations better respond to today's business environment and increasing service requirements. This standard will help your organization to improve the effectiveness of your service management system (SMS) so you can deliver high quality, reliable services to your customers.

Get insight into the ISO/IEC 20000-1 development process and the different perspectives being considered to ensure that the updated standard is fit to support the current and anticipated future trends in service management.

You'll learn about common terms and definitions, new and changed requirements outlined in the Final Draft International Standard (FDIS) and the new ISO high level structure that is now applied to all new and revised management system standards.

ISO/IEC FDIS 20000-1 Senior Management Transition Briefing

3 Hours

As a leader, your commitment and support is crucial to the success of your organization's Service Management System (SMS) and the successful delivery of services.

This executive session highlights the differences in top management leadership and commitment requirements between ISO/IEC 20000-1:2011 and ISO/IEC FDIS 20000-1. Through this, you'll gain a better understanding of both your organization's obligations and your personal responsibilities.

Upon completion, you'll be able to develop action plans for implementing key leadership activities.

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performance



sustainability



risk



Food Safety

Food safety is a global concern and impacts both consumers and businesses in the food industry. ISO 22000:2005 is an International standard and defines the requirements for a Food Safety Management System covering all organizations in the food chain from “farm to fork.” The standard combines generally recognized key elements to ensure food safety along the food chain including: interactive communication, system management, pre-requisite programs and HACCP plans, continual improvement, and updating of the food safety management system.

Introduction to ISO 22000

1 Day

This course is designed for individuals seeking a basic understanding of HACCP and its role within a food management system. It is recommended students take this course before other food safety courses offered by BSI.

HACCP plan and Implementation

2 Days

Foodborne illness caused by microorganisms is a large and growing public health problem. [WHO, 2013]

Organizations around the world recognize the value of effective management of food safety hazards through the use of Hazard Analysis and Critical Control Point (HACCP) systems. A HACCP based food safety plan is a tool to set priorities for interventions, to comply with relevant legislations, customer requirements and control business risks.

In order to develop, implement and maintain a well-developed, practical and robust HACCP based food safety plan, it is essential to have the relevant skills and knowledge - this course is an ideal solution to establishing that requirement.

By successfully completing this HACCP Plan and Implementation course, delegates will have demonstrated knowledge and basic skills to develop a HACCP based food safety plan and to oversee its implementation and monitoring.

FSSC 22000 Lead Auditor

5 Days

This advanced course provides a thorough understanding of the definitions, concepts, requirements and guidelines of ISO 22000, ISO/TS 22003, ISO 19011, the HACCP principles based on Codex Alimentarius and the national and international food safety legislation. Learn how to conduct all phases of an audit and to prepare and present effective audit reports.



ISO 22000 Requirements

2 Days

Understand the requirements of a FSMS and gain the skills to implement a system to help produce safe products and effectively identify and assess food safety hazards.

ISO 22000 Internal Auditor

3 Days

This course teaches the principles and practices of effective FSMS process audits in accordance with the ISO 22000 series of standards and ISO 19011.

ISO 22000 Seminar

3 Hours

We aim to provide the best and most authoritative training available on food safety management system (FSMS) requirements and transitioning from ISO 22000:2005 to ISO 22000:2018.

We believe that you get the most out of the course by fully joining in the discussions. Participation brings better understanding and provides a good foundation on which to further develop your expertise. We invite you to join in.

ISO/FDIS 22000:2018 Transition

1 Day

This comprehensive 1 day course introduces you to the new ISO high level structure (HLS) for management system standards and explores the changes between ISO 22000:2005 and ISO/FDIS 22000:2018. By attending, you'll be able to identify the gaps in your current Food Safety Management System (FSMS) and start planning your transition to the revised standard.

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performance



sustainability



risk

Information Security

Information is critical to the operation and, in extreme cases, to the survival of an organization. ISO/IEC 27001:2013 is the only auditable International standard which defines the requirements for an Information Security Management System (ISMS). The standard is designed to ensure the selection of adequate and proportionate security controls, helping to protect information assets and give confidence to interested parties, including an organization's customers.

ISO/IEC 27001 Requirements (TPECS)



2 Days

This course teaches a general understanding of the concepts of the ISO/IEC 27001 standard. An experienced instructor explains the requirements of ISO/IEC 27001 in detail, its relationship with ISO/IEC 27002, provides a basis for understanding the interpretations of the clauses and examines issues surrounding an ISMS.

ISO/IEC 27001 Internal Auditor (TPECS)



3 Days

This course teaches a general understanding of the concepts of the ISO/IEC 27001:2013 standard and the principles and practices of effective internal audits in accordance with ISO 19011, "Guidelines on Auditing Management Systems." Experienced instructors explain the clauses of ISO/IEC 27001:2013 in detail and guide students through internal audits required for an ISMS based on ISO/IEC 27001:2013.

ISO/IEC 27001 Lead Auditor (TPECS)



4 Days

This course teaches a general understanding of the principles and practices of leading management system audit teams and process based audits in accordance with ISO 19011. Participants learn the clauses of ISO/IEC 27001 in detail and the entire audit process, from managing an audit program and assessing the ISMS, to reporting on audit results.

ISO/IEC 27002 Information Security Controls implementation



2 Days

By attending this two-day course you'll learn about the relationship between ISO/IEC 27001 and ISO/IEC 27002, as well as how to design, implement, and improve information security controls based on risk identification and treatment. Most delegates on this course have already attended our ISO/IEC 27001 Requirements course.

ISO/IEC 27005:2011 Information Security Risk Management



2 Days

This course aims to provide you with clear and practical guidance on the framework and steps involved to identify, analyse and manage information security risks. It will help you to review your existing risk treatments and controls, and ensure they are appropriate to manage and reduce the identified risks. This will give you the confidence to get the most effective allocation of resources in place to address information security issues for your organization.

ISO/IEC 27032:2012 Guidelines for Cybersecurity



2 Days

Building on the concepts and framework specified in ISO/IEC 27001, the best practice guidance and techniques in ISO/IEC 27032 help you to manage and respond to cybersecurity issues. This course will provide you with knowledge on ISO/IEC 27032 so you can understand, prepare for, detect, respond to and monitor issues related to cybersecurity for your organization.

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Information Security

Implementing ISO/IEC 27001

2 Days

This course discusses the requirements and benefits of ISO/IEC 27001. It provides the tools required to identify costs, resource information and available information security controls. You will leave this course with a much-enhanced understanding of the certification process of ISO/IEC 27001.

ISO/IEC 27001 Lead Implementer

5 Days

As a lead implementer, you can set the highest standard of data protection tailored to your organization. In this course, you will learn how to scope the requirements of your ISMS, build a framework for your organization-specific ISMS and determine security risks and impacts.

General Data Protection Regulation (GDPR): Foundation Level

1 Day

This one day course covers the foundation level requirements of the new GDPR regulations. The course will cover the requirements, policies, background and principles of the regulations and will enable delegates to understand its application to their organization

Business Continuity Management

Business Continuity is a serious issue for all organizations and its management should be an essential element of the entire business. Business Continuity Management (BCM) gives an organization the ability to maintain its critical operations during and following a disruption, as well as improving the speed at which it is able to establish its full functionality. Business Continuity Management can be the difference between success and failure.

Introduction to ISO 22301

1 Day

This introductory business continuity course teaches you the basics and fundamentals of BCM, enabling you to communicate the benefits and importance of business continuity to top management.

Implementing ISO 22301

2 Days

This introductory business continuity course discusses the requirements, specifications and best practice techniques of ISO 22301, the steps involved in the BCM lifecycle and how to implement a BCM system.

ISO 22301 Lead Implementer

5 Days

As a lead implementer, you can bring BCM best practice to your organization. With ISO 22301, you can identify and protect business critical functions, as well as build resilience and capability to continue operating during unexpected events. You will also learn how to meet ISO 22301 requirements plus design, plan and implement your own BCM system.

ISO 22301 Internal Auditor

2 Days

This course assists participants in developing the skills and knowledge to conduct audits and self-assessments against the requirements of ISO 22301.

BCMS Auditor/Lead Auditor (ISO 22301)



5 Days

This course teaches the fundamentals of a BCM system and the requirements for ISO 22301. It provides you with knowledge and hands-on training to develop, implement, manage and audit a BCM system. This course teaches you how to evaluate audit findings, write succinct audit reports and conduct opening, closing and follow-up audit meetings.

Business Impact Analysis (BIA)

1 Day

Business Impact Analysis is a fundamental practice that, when undertaken correctly, can effectively establish the framework for resilience and continuity arrangements in an organization. The process can provide other benefits by informing management to consider succession planning, supply chain strategies and avoid single points of failure. This course is a combination of presentations as well as individual and group activities designed to establish and cement a practical understanding of the elements of comprehensive Business Impact Analysis. This will enable delegates to undertake their own analysis, and potentially shape management decisions that lead to improved organizational resilience and continuity.



performance



sustainability



risk

Cloud Security



The need for more cost-effective storage and software solutions with mobile access has led to a rise in the adoption of cloud computing, and while cloud computing has opened up many new opportunities, it also presents a number of new security risks to company information. The Cloud Security Alliance (CSA) and BSI teamed up to develop STAR certification which incorporates ISO/IEC 27001 and cloud specific requirements. The scheme also encourages the adoption of cloud services by business, promoting greater transparency and allowing cloud service providers (CSPs) to provide stakeholders with confidence that controls are in place to secure data

Introduction to the Cloud Security and CSA Star Certification



1 Day

Learn what Cloud Computing is, how to secure it, and how a CSA STAR Certified CSP can give you the level of assurance you need to measure and demonstrate the robustness and performance of their cloud security operations.

Auditing Cloud Security for STAR Certification



1 Day

STAR Certification gives CSPs the ability to prove that their registration to the CSA's Security, Trust and Assurance Registry (STAR) has been independently assessed against the new STAR Certification maturity model.

Led by an experienced instructor, this one day course will help you learn how to audit cloud security for the STAR Certification program and learn how to apply the maturity model when auditing a provider's security controls.

Advanced Auditing for CSA Star Certification



2 Days

Learn how to conduct a first and second party audit to assess a CSP's compliance with the CSA's Cloud Controls Matrix (CCM). You'll also learn how to evaluate the maturity level of a cloud service provider's security controls and find out how CSA STAR Certification recommendations are made.

Certified CSA STAR Auditor



2 Days

Led by an experienced trainer, this course will help you learn how to conduct a third party audit for STAR Certification and will work through a detailed case study to teach you how to determine a STAR Certification. You'll learn how to determine a maturity score and recommend a rating for STAR Certification. You can only audit to the STAR Certification scheme and recommend a rating once you have attended and passed this course. Attendees will be certified with CSA Star Certification.

ISO 27017:2015 Information Security Controls for Cloud Services



2 Days

Alongside an ISO/IEC 27001 Information Security Management System (ISMS), ISO/IEC 27017 helps you manage the confidentiality, integrity and availability of your business information or information entrusted to you by others. This course helps you clearly identify who is responsible to manage the different security risks and ensure the appropriate cloud security controls are in place so you can maintain a resilient ISMS.

Protection of Personally Identifiable Information (PII) in Public Clouds (ISO/IEC 27018:2014)



1 Day

The protection of PII from both internal and external threats is a major concern for every organization, irrespective of size or market sector. The course will help to ensure that the appropriate information security controls are in place for protecting PII processed by cloud service providers under contract to their customers.





Medical Devices

The latest edition of ISO 13485, the internationally recognized quality management systems standard for the medical device industry with over 27,000 certificates globally, was published February 25, 2016. The standard supports the design of a quality management system that establishes and maintains the effectiveness of a manufacturer's processes to ensure the consistent design, development, production, installation, and delivery of medical devices, or related services, that are safe for their intended purpose. The new edition is applicable across the whole supply chain and seeks to address the entire lifecycle of a medical device.

ISO 13485:2016 Requirements (TPECS)



2 Days

This course teaches a general understanding of the concepts of the ISO 13485 standard and how the requirements impact the day-to-day operations of organizations in the Medical Device industry.

ISO 13485:2016 Internal Auditor (TPECS)



3 Days

This course teaches you how to interpret the clauses of ISO 13485 and apply the principles of PD CEN ISO/TR 14969, ISO 14971, and ISO 19011 to the auditing process of a medical device QMS, and to plan, conduct, and report effective internal audits to ISO 13485.

ISO 13485:2016 Lead Auditor (TPECS)



4 Days

This course teaches quality management definitions, concepts, guidelines, and principles as well as how to interpret the clauses of ISO 13485. You will learn to apply the principles of PD CEN ISO/TR 14969, ISO 14971, and ISO 19011 to the auditing process of a medical device QMS, and to manage an audit program, prepare audit reports, and conduct audit follow-ups.

ISO 13485:2016 Transition

4 Hours

This comprehensive course introduces you to the new requirements and explores the changes between ISO 13485:2003/EN 13485:2012 and the latest standard.

ISO 13485:2016 Transition & Auditor Refresher

1 Day

With greater attention on the organization's ability to meet applicable customer and regulatory requirements, the new ISO 13485:2016 focuses on the entire supply chain of the medical device industry, with added emphasis on risk management.

ISO 13485:2016 Auditor Refresher

3 Hours

This course will refresh your auditing techniques and help you prepare to audit against requirements.

IVD Directive to IVD Regulation Transition

1 Day

There are significant changes in the European legislation applicable to IVDs. The IVD Regulation has replaced the IVD Directive, which will impose new requirements on manufacturers and other economic operators. By attending this course, you'll discover the new requirements and how these will affect your organization.

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performance



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Medical Devices

Process Validation for the Medical Device Industry Concepts and Awareness

1 Day

BSI's "Process Validation for the Medical Device Industry Concepts and Awareness" one day training course has been designed to give manufacturers an awareness of quality requirements regarding validation and the nature of "special processes". Learn the generally accepted principles of validation, and understand installation, operational, and process qualification so you can apply them to your business.

MDD to MDR Transition

1 Day

This course introduces you to the key changes from the European Medical Devices Directive (MDD) to the new European Medical Devices Regulation (MDR). All Medical Devices and identified devices without a medical purpose will need to undergo a Conformity Assessment Procedure based on the new MDR requirements, in order to place devices on the European Union market. The course will give a general guideline of how to approach application of the new MDR, and will highlight the differences to the MDD that will affect all manufacturers.

Performance Evaluation (P/E) and Clinical Evidence for IVDs

1 Day

This course has been designed to enable participants to understand what Performance Evaluation term means, how Performance Evaluation fits into IVD product development and future IVD Regulation (IVDR) requirements.

Medical Device Single Audit Program (MDSAP): Fundamentals and Readiness

2 Days

Our Medical Device Single Audit Program (MDSAP) two day training course is relevant for any size organization selling medical devices into the participating territories. It will prepare you to host a MDSAP audit and allow you to determine if your own internal Quality Management System (QMS) processes are consistent with the requirements of the MDSAP audit model for the jurisdictions where your products are marketed.

Medical Devices CE Marking

3 Days

This course discusses the EU classification of medical devices, the European CE Marking approach, the quality assurance requirements for medical devices sold in Europe and coming changes to the MDD. The course will enable you to recognize the role of standards, essential requirements, labeling and the value of postmarket surveillance and vigilance.

Introduction to Risk Management for Medical Devices - Key concepts and requirements

1 Day

This course is designed to provide participants with an understanding of the impact that ISO 14971 has on the decision making process at medical device manufacturing firms. This one-day training course helps medical device professionals gain an understanding of how ISO 14971 can improve their business and risk management efforts. Participants will also understand how ISO 14971 applies to ISO 13485.

Risk Management

Risk Management is a systematic framework and process for maximizing those areas where outcomes can be controlled while minimizing those that cannot be predicted and over which control cannot be exercised.

ISO 31000:2018 Introduction

1 Day

As a proven methodology, risk management provides a systematic framework and process for maximizing areas where outcomes can be controlled, while minimizing the impact when the outcome cannot be predicted. BSI's one-day training course will enable you to understand risk management, learn about ISO 31000 and get the foundation you need to start managing your organization's risks effectively.

ISO 31000:2018 Implementation

3 Days

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 31000:2018. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, develop your risk management process, and achieve continual improvement.

 PUBLIC TRAINING  ON-SITE TRAINING

For dates, prices and locations, see pages 26 to 30



Dates & Locations

Early Bird Discount

Register 60 days or more before course start date to receive a discount on Public Training courses.

The following pages list the dates, locations and prices of all the courses currently available for public training. Our schedule is continuously updated so if dates and locations you require are not available, please contact us for further details. All prices are listed in Canadian dollars unless otherwise specified. Please note that all of our public and instructor lead courses are subject to GST or HST.

If you don't see a course that you would like to enroll in, please contact us and we will gladly discuss other training options (including on-site training) with you.

Quality Management

ISO 9001:2015 Internal Quality Systems Auditor (TPECS)



3 Days \$1,245

7/3/2018 - 7/5/2018	Montréal, Québec	FR
7/9/2018 - 7/11/2018	Toronto, ON	
7/16/2018 - 7/18/2018	Saskatoon	
7/23/2018 - 7/25/2018	Ottawa, ON	
7/23/2018 - 7/25/2018	Regina, SK	
7/23/2018 - 7/25/2018	Winnipeg, MB	
8/13/2018 - 8/15/2018	Edmonton, AB	
8/20/2018 - 8/22/2018	Toronto, ON	
9/4/2018 - 9/6/2018	Ottawa, ON	
9/11/2018 - 9/13/2018	Calgary, AB	
9/11/2018 - 9/13/2018	Vancouver, BC	
9/17/2018 - 9/19/2018	Halifax, NS	
9/17/2018 - 9/19/2018	Montréal, Québec	FR
9/17/2018 - 9/19/2018	Regina, SK	
9/24/2018 - 9/26/2018	Kitchener, ON	
10/1/2018 - 10/3/2018	Toronto, ON	
10/9/2018 - 10/11/2018	Edmonton, AB	
10/9/2018 - 10/11/2018	Saint John, NB	
10/22/2018 - 10/24/2018	Regina, SK	
10/29/2018 - 10/31/2018	Ottawa, ON	
11/12/2018 - 11/14/2018	Montréal, Québec	FR
11/12/2018 - 11/14/2018	Vancouver, BC	
11/19/2018 - 11/21/2018	Edmonton, AB	
11/26/2018 - 11/28/2018	Toronto, ON	
12/3/2018 - 12/5/2018	Calgary, AB	
12/10/2018 - 12/12/2018	Kitchener, ON	

ISO 9001:2015 Lead Auditor (TPECS)



4 Days \$1,845

7/3/2018 - 7/6/2018	Montréal, Québec	FR
7/9/2018 - 7/12/2018	Toronto, ON	
7/16/2018 - 7/19/2018	Saskatoon	
7/23/2018 - 7/26/2018	Ottawa, ON	
7/23/2018 - 7/26/2018	Regina, SK	
8/13/2018 - 8/16/2018	Edmonton, AB	
8/20/2018 - 8/23/2018	Toronto, ON	
9/4/2018 - 9/7/2018	Ottawa, ON	
9/11/2018 - 9/14/2018	Calgary, AB	
9/11/2018 - 9/14/2018	Vancouver, BC	
9/17/2018 - 9/20/2018	Halifax, NS	
9/17/2018 - 9/20/2018	Montréal, Québec	FR
9/17/2018 - 9/20/2018	Regina, SK	
9/24/2018 - 9/27/2018	Kitchener, ON	
10/1/2018 - 10/4/2018	Toronto, ON	

Quality Management

10/9/2018 - 10/12/2018	Edmonton, AB	
10/9/2018 - 10/12/2018	Saint John, NB	
10/22/2018 - 10/25/2018	Regina, SK	
10/29/2018 - 11/1/2018	Ottawa, ON	
11/12/2018 - 11/15/2018	Montréal, Québec	FR
11/12/2018 - 11/15/2018	Vancouver, BC	
11/19/2018 - 11/22/2018	Edmonton, AB	
11/26/2018 - 11/29/2018	Toronto, ON	
12/3/2018 - 12/6/2018	Calgary, AB	
12/10/2018 - 12/13/2018	Halifax, NS	
12/10/2018 - 12/13/2018	Kitchener, ON	

ISO 9001:2015 Requirements (TPECS)



2 Days \$950

7/3/2018 - 7/4/2018	Montréal, Québec	FR
7/9/2018 - 7/10/2018	Toronto, ON	
7/16/2018 - 7/17/2018	Saskatoon	
7/23/2018 - 7/24/2018	Ottawa, ON	
7/23/2018 - 7/24/2018	Regina, SK	
8/13/2018 - 8/14/2018	Edmonton, AB	
8/20/2018 - 8/21/2018	Toronto, ON	
9/4/2018 - 9/5/2018	Ottawa, ON	
9/11/2018 - 9/12/2018	Calgary, AB	
9/11/2018 - 9/12/2018	Vancouver, BC	
9/17/2018 - 9/18/2018	Halifax, NS	
9/17/2018 - 9/18/2018	Montréal, Québec	FR
9/17/2018 - 9/18/2018	Regina, SK	
9/24/2018 - 9/25/2018	Kitchener, ON	
10/1/2018 - 10/2/2018	Toronto, ON	
10/9/2018 - 10/10/2018	Edmonton, AB	
10/9/2018 - 10/10/2018	Saint John, NB	
10/22/2018 - 10/23/2018	Regina, SK	
10/29/2018 - 10/30/2018	Ottawa, ON	
11/12/2018 - 11/13/2018	Montréal, Québec	FR
11/12/2018 - 11/13/2018	Vancouver, BC	
11/19/2018 - 11/20/2018	Edmonton, AB	
11/19/2018 - 11/20/2018	Edmonton, AB	
11/26/2018 - 11/27/2018	Toronto, ON	
12/3/2018 - 12/4/2018	Calgary, AB	
12/10/2018 - 12/11/2018	Halifax, NS	
12/10/2018 - 12/11/2018	Halifax, NS	
12/10/2018 - 12/11/2018	Kitchener, ON	

Requirements and Implementing of ISO 9001:2015*

1 Day \$1,250

The above class is available as onsite only. Please call BSI for more details.

Quality Management

Connected Learning Live
ISO 9001:2015 Internal Auditor (TPECS)  **8 Days \$1,350**

7/23/2018 - 8/1/2018	Live Online
8/13/2018 - 8/22/2018	Live Online
9/10/2018 - 9/19/2018	Live Online
9/24/2018 - 10/3/2018	Live Online
10/15/2018 - 10/24/2018	Live Online
10/29/2018 - 11/7/2018	Live Online
11/26/2018 - 12/5/2018	Live Online

Connected Learning Live
ISO 9001:2015 Lead Auditor (TPECS)  **10 Days \$1,970**

7/23/2018 - 8/3/2018	Live Online
8/13/2018 - 8/24/2018	Live Online
9/10/2018 - 9/21/2018	Live Online
9/24/2018 - 10/5/2018	Live Online
10/15/2018 - 10/26/2018	Live Online
10/29/2018 - 11/9/2018	Live Online
11/26/2018 - 12/7/2018	Live Online

Connected Learning Live
ISO 9001:2015 Requirements (TPECS)  **5 Days \$1,050**

7/9/2018 - 7/13/2018	Live Online
8/13/2018 - 8/17/2018	Live Online
9/10/2018 - 9/14/2018	Live Online
10/15/2018 - 10/19/2018	Live Online
10/29/2018 - 11/2/2018	Live Online
11/26/2018 - 11/30/2018	Live Online

Aerospace

SAE 9100:2016 Revision D Transition **2 Days \$1,295**

11/19/2018 - 11/20/2018	Toronto, ON
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SAE AS9100 Revision D Lead Auditor **5 Days \$2,195**

11/19/2018 - 11/23/2018	Winnipeg, MB
12/3/2018 - 12/7/2018	Winnipeg, MB

SAE AS9100 Revision D Internal Auditor **2 Days \$1,150**

9/20/2018 - 9/21/2018	Toronto, ON
11/19/2018 - 11/20/2018	Toronto, ON

Automotive

IATF 16949:2016 Internal auditor **2 Days \$1,150**

7/3/2018 - 7/4/2018	Kitchener, ON
9/24/2018 - 9/25/2018	Kitchener, ON

ISO 9001 Lead Auditor course with emphasis on IATF 16949:2016  **5 Days \$1,950**

12/3/2018 - 12/7/2018	Kitchener, ON
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IATF 16949:2016 Requirements **2 Days \$1,150**

Please call BSI for more details.

IATF 16949:2016 Transition **2 Days \$1,150**

11/19/2018 - 11/20/2018	Kitchener, ON
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Risk Management

ISO 31000:2018 Introduction Training Course **1 Day \$795**

SO 31000:2018 Implementation **1 Day \$595**

Please call BSI for more details.

Integrated Management Systems

Integrated Internal Auditor **3 Days \$1,250**

Integrated Management Systems Awareness **2 Days \$950**

Integrated Management Systems Implementation **2 Days \$950**

Please call BSI for more details.

IT Service Management

ISO/IEC FDIS 20000-1 Transition **1 Day \$720**

ISO/IEC FDIS 20000-1 Implementing Changes **1 Day \$720**

Please call BSI for more details.



Business Continuity Management

ISO 22301 Lead Auditor  **5 Days \$2,570**

Please call BSI for more details.

Environmental Management

ISO 14001:2015 Environmental Management Systems Internal Auditor (TPECS)  **3 Days \$1,250**

7/3/2018 - 7/5/2018	Edmonton, AB
7/16/2018 - 7/18/2018	Toronto, ON
7/23/2018 - 7/25/2018	London, ON
8/7/2018 - 8/9/2018	Halifax, NS
8/7/2018 - 8/9/2018	Ottawa, ON
8/13/2018 - 8/15/2018	Kitchener, ON
8/13/2018 - 8/15/2018	Vancouver, BC
8/20/2018 - 8/22/2018	Calgary, AB
9/11/2018 - 9/13/2018	Regina, SK
9/17/2018 - 9/19/2018	Edmonton, AB
10/1/2018 - 10/3/2018	Ottawa, ON
10/15/2018 - 10/17/2018	Toronto, ON
10/15/2018 - 10/17/2018	Vancouver, BC
10/22/2018 - 10/24/2018	Montréal, Québec 
11/19/2018 - 11/21/2018	Calgary, AB
11/19/2018 - 11/21/2018	London, ON
12/10/2018 - 12/12/2018	Edmonton, AB
12/10/2018 - 12/12/2018	Montréal, Québec 

Environmental Management

ISO 14001:2015 Environmental Management Systems Lead Auditor (TPECS)



4 Days \$1,920

7/3/2018 - 7/6/2018	Edmonton, AB
7/9/2018 - 7/12/2018	Montréal, Québec
7/16/2018 - 7/19/2018	Toronto, ON
7/23/2018 - 7/26/2018	London, ON
7/23/2018 - 7/26/2018	Winnipeg, MB
8/7/2018 - 8/10/2018	Halifax, NS
8/7/2018 - 8/10/2018	Ottawa, ON
8/13/2018 - 8/16/2018	Kitchener, ON
8/13/2018 - 8/16/2018	Vancouver, BC
8/20/2018 - 8/23/2018	Calgary, AB
9/11/2018 - 9/14/2018	Regina, SK
9/17/2018 - 9/20/2018	Edmonton, AB
10/1/2018 - 10/4/2018	Ottawa, ON
10/15/2018 - 10/18/2018	Toronto, ON
10/15/2018 - 10/18/2018	Vancouver, BC
10/22/2018 - 10/25/2018	Montréal, Québec
11/19/2018 - 11/22/2018	Calgary, AB
11/19/2018 - 11/22/2018	London, ON
12/10/2018 - 12/13/2018	Edmonton, AB
12/10/2018 - 12/13/2018	Montréal, Québec

ISO 14001:2015 Requirements (TPECS)



2 Days \$950

7/3/2018 - 7/4/2018	Edmonton, AB
7/9/2018 - 7/10/2018	Montréal, Québec
7/16/2018 - 7/17/2018	Toronto, ON
7/23/2018 - 7/24/2018	London, ON
7/23/2018 - 7/24/2018	Winnipeg, MB
8/7/2018 - 8/8/2018	Halifax, NS
8/7/2018 - 8/8/2018	Ottawa, ON
8/13/2018 - 8/14/2018	Kitchener, ON
8/13/2018 - 8/14/2018	Vancouver, BC
8/20/2018 - 8/21/2018	Calgary, AB
9/11/2018 - 9/12/2018	Regina, SK
9/17/2018 - 9/18/2018	Edmonton, AB
10/1/2018 - 10/2/2018	Ottawa, ON
10/15/2018 - 10/16/2018	Toronto, ON
10/15/2018 - 10/16/2018	Vancouver, BC
10/22/2018 - 10/23/2018	Montréal, Québec
11/19/2018 - 11/20/2018	Calgary, AB
11/19/2018 - 11/20/2018	London, ON
12/10/2018 - 12/11/2018	Edmonton, AB
12/10/2018 - 12/11/2018	Montréal, Québec

Connected Learning Live

ISO 14001:2015 Requirements (TPECS)



5 Days \$1,050

7/23/2018 - 7/27/2018	Live Online
8/13/2018 - 8/17/2018	Live Online
9/10/2018 - 9/14/2018	Live Online
9/24/2018 - 9/28/2018	Live Online
10/15/2018 - 10/19/2018	Live Online
10/29/2018 - 11/2/2018	Live Online
11/26/2018 - 11/30/2018	Live Online

Environmental Management

Connected Learning Live ISO 14001:2015 Internal Auditor (TPECS)



8 Days \$1,350

7/9/2018 - 7/18/2018	Live Online
8/13/2018 - 8/22/2018	Live Online
9/10/2018 - 9/19/2018	Live Online
10/15/2018 - 10/24/2018	Live Online
10/29/2018 - 11/7/2018	Live Online
11/26/2018 - 12/12/2018	Live Online

Connected Learning Live

ISO 14001:2015 Lead Auditor (TPECS)



10 Days \$2,020

7/9/2018 - 7/20/2018	Live Online
8/13/2018 - 8/24/2018	Live Online
9/10/2018 - 9/21/2018	Live Online
10/15/2018 - 10/26/2018	Live Online
10/29/2018 - 11/9/2018	Live Online
11/26/2018 - 12/14/2018	Live Online

Energy Management

Energy Management System Transition

1 Day \$995

Energy Management System Auditor/ Lead Auditor



5 Days \$2,495

Please call BSI for more details.

Occupational Health & Safety

ISO 45001:2017 Internal Auditor (TPECS)



3 Days \$1,300

7/3/2018 - 7/5/2018	Vancouver, BC
7/9/2018 - 7/11/2018	Halifax, NS
7/16/2018 - 7/18/2018	Kitchener, ON
7/16/2018 - 7/18/2018	Ottawa, ON
7/23/2018 - 7/25/2018	Toronto, ON
8/7/2018 - 8/9/2018	Calgary, AB
8/20/2018 - 8/22/2018	Winnipeg, MB
9/17/2018 - 9/19/2018	Vancouver, BC
9/24/2018 - 9/26/2018	Toronto, ON
10/9/2018 - 10/11/2018	Regina, SK
10/29/2018 - 10/31/2018	Toronto, ON
11/5/2018 - 11/7/2018	Calgary, AB
11/5/2018 - 11/7/2018	Halifax, NS
11/12/2018 - 11/14/2018	Saskatoon
11/26/2018 - 11/28/2018	Vancouver, BC
12/17/2018 - 12/19/2018	Ottawa, ON

Occupational Health & Safety

ISO 45001:2017 Lead Auditor (TPECS) 4 Days \$1,930

7/3/2018 - 7/6/2018	Vancouver, BC
7/9/2018 - 7/12/2018	Halifax, NS
7/16/2018 - 7/19/2018	Kitchener, ON
7/16/2018 - 7/19/2018	Ottawa, ON
7/23/2018 - 7/26/2018	Toronto, ON
8/7/2018 - 8/10/2018	Calgary, AB
8/20/2018 - 8/23/2018	Winnipeg, MB
9/17/2018 - 9/20/2018	Vancouver, BC
9/24/2018 - 9/27/2018	Toronto, ON
10/9/2018 - 10/12/2018	Regina, SK
10/29/2018 - 11/1/2018	Toronto, ON
11/5/2018 - 11/8/2018	Calgary, AB
11/5/2018 - 11/8/2018	Halifax, NS
11/12/2018 - 11/15/2018	Saskatoon
11/26/2018 - 11/29/2018	Vancouver, BC
12/17/2018 - 12/20/2018	Ottawa, ON

ISO 45001:2017 Requirements (TPECS) 2 Days \$1,000

7/3/2018 - 7/4/2018	Vancouver, BC
7/9/2018 - 7/10/2018	Halifax, NS
7/16/2018 - 7/17/2018	Kitchener, ON
7/16/2018 - 7/17/2018	Ottawa, ON
7/23/2018 - 7/24/2018	Toronto, ON
8/7/2018 - 8/8/2018	Calgary, AB
8/20/2018 - 8/21/2018	Winnipeg, MB
9/17/2018 - 9/18/2018	Vancouver, BC
9/24/2018 - 9/25/2018	Toronto, ON
10/9/2018 - 10/10/2018	Regina, SK
10/29/2018 - 10/30/2018	Toronto, ON
11/5/2018 - 11/6/2018	Calgary, AB
11/5/2018 - 11/6/2018	Halifax, NS
11/12/2018 - 11/13/2018	Saskatoon
11/26/2018 - 11/27/2018	Vancouver, BC
12/17/2018 - 12/18/2018	Ottawa, ON

Implementing changes between OHSAS 18001:2007 and ISO 45001 1 Day \$699

Please call BSI for more details.

ISO 45001:2017 Migration 1 Day \$699

Please call BSI for more details.

ISO 45001:2017 Lead Implementer 5 Days \$2,200

Please call BSI for more details.

Connected Learning Live ISO 45001:2018 Requirements (TPECS) 5 Days \$1,100

7/23/2018 - 7/27/2018	Live Online
9/24/2018 - 9/28/2018	Live Online
11/12/2018 - 11/16/2018	Live Online
12/10/2018 - 12/14/2018	Live Online

Occupational Health & Safety

Connected Learning Live ISO 45001:2018 Internal Auditor (TPECS) 8 Days \$1,450

7/23/2018 - 8/1/2018	Live Online
9/24/2018 - 10/3/2018	Live Online
11/12/2018 - 11/21/2018	Live Online
12/10/2018 - 12/19/2018	Live Online

Connected Learning Live ISO 45001:2018 Lead Auditor (TPECS) 10 Days \$2,070

7/23/2018 - 8/3/2018	Live Online
9/24/2018 - 10/5/2018	Live Online
11/12/2018 - 11/23/2018	Live Online
12/10/2018 - 12/21/2018	Live Online

Food Safety

FSSC 22000 Lead auditor 5 Days \$2,150

Please call BSI for more details

Medical Devices

ISO 13485:2016 Internal Auditor (TPECS) 3 Days \$1,450

7/3/2018 - 7/5/2018	Ottawa, ON
7/23/2018 - 7/25/2018	Montréal, Québec
8/13/2018 - 8/15/2018	Toronto, ON
9/4/2018 - 9/6/2018	Montréal, Québec
9/4/2018 - 9/6/2018	Vancouver, BC
10/22/2018 - 10/24/2018	Calgary, AB
10/22/2018 - 10/24/2018	Toronto, ON
11/26/2018 - 11/28/2018	Ottawa, ON
12/3/2018 - 12/5/2018	Toronto, ON
12/3/2018 - 12/5/2018	Vancouver, BC

ISO 13485:2016 Lead Auditor (TPECS) 4 Days \$2,150

7/3/2018 - 7/6/2018	Ottawa, ON
7/23/2018 - 7/26/2018	Montréal, Québec
8/13/2018 - 8/16/2018	Toronto, ON
9/4/2018 - 9/7/2018	Montréal, Québec
9/4/2018 - 9/7/2018	Vancouver, BC
10/22/2018 - 10/25/2018	Calgary, AB
10/22/2018 - 10/25/2018	Toronto, ON
11/26/2018 - 11/29/2018	Ottawa, ON
12/3/2018 - 12/6/2018	Toronto, ON
12/3/2018 - 12/6/2018	Vancouver, BC

Medical Devices

ISO 13485:2016 Requirements (TPECS) 2 Days \$1,045

7/3/2018 - 7/4/2018	Ottawa, ON
7/23/2018 - 7/24/2018	Montréal, Québec
8/13/2018 - 8/14/2018	Toronto, ON
9/4/2018 - 9/5/2018	Montréal, Québec
9/4/2018 - 9/5/2018	Vancouver, BC
10/22/2018 - 10/23/2018	Toronto, ON
11/26/2018 - 11/27/2018	Ottawa, ON
12/3/2018 - 12/4/2018	Toronto, ON
12/3/2018 - 12/4/2018	Vancouver, BC

Transition Course from 13485:2003 to 13485:2016 1 Day \$795

7/27/2018 - 7/27/2018	Montréal, Québec
8/17/2018 - 8/17/2018	Toronto, ON
10/26/2018 - 10/26/2018	Toronto, ON

Medical Device Single Audit Program (MDSAP): Fundamentals and Readiness 2 Days \$1,900

7/9/2018 - 7/10/2018	Montréal, Québec
10/11/2018 - 10/12/2018	Toronto, ON
11/5/2018 - 11/6/2018	Montréal, Québec
11/8/2018 - 11/9/2018	Vancouver, BC
12/3/2018 - 12/4/2018	Toronto, ON

MDD to MDR Transition Course 1 Day \$2,350

Please call BSI for more details.

Connected Learning Live ISO 13485:2016 Lead Auditor (TPECS) 10 Days \$2,350

7/9/2018 - 7/20/2018	Live Online
8/13/2018 - 8/24/2018	Live Online
9/10/2018 - 9/21/2018	Live Online
9/24/2018 - 10/5/2018	Live Online
10/15/2018 - 10/26/2018	Live Online
10/29/2018 - 11/9/2018	Live Online
11/26/2018 - 12/7/2018	Live Online

Connected Learning Live ISO 13485:2016 Internal Auditor (TPECS) 8 Days \$1,650

7/9/2018 - 7/18/2018	Live Online
8/13/2018 - 8/22/2018	Live Online
9/10/2018 - 9/19/2018	Live Online
9/24/2018 - 10/3/2018	Live Online
10/15/2018 - 10/24/2018	Live Online
10/29/2018 - 11/7/2018	Live Online
11/26/2018 - 2/5/2019	Live Online

Connected Learning Live ISO 13485:2016 Requirements (TPECS) 5 Days \$1,395

7/9/2018 - 7/13/2018	Live Online
8/13/2018 - 8/17/2018	Live Online
9/10/2018 - 9/14/2018	Live Online
9/24/2018 - 9/28/2018	Live Online
10/15/2018 - 10/19/2018	Live Online
10/29/2018 - 11/2/2018	Live Online
11/26/2018 - 11/30/2018	Live Online

Information Security

ISO/IEC 27001:2013 Information Security Internal Auditor (TPECS) 3 Days \$1,950

8/27/2018 - 8/29/2018	Toronto, ON
9/4/2018 - 9/6/2018	Toronto, ON
9/24/2018 - 9/26/2018	Vancouver, BC

ISO/IEC 27001:2013 Information Security Lead Auditor (TPECS) 4 Days \$2,550

8/27/2018 - 8/30/2018	Toronto, ON
9/4/2018 - 9/7/2018	Toronto, ON
9/24/2018 - 9/27/2018	Vancouver, BC

ISO/IEC 27001:2013 Requirements (TPECS) 2 Days \$1,350

8/27/2018 - 8/28/2018	Toronto, ON
9/4/2018 - 9/5/2018	Toronto, ON
9/24/2018 - 9/25/2018	Vancouver, BC

Connected Learning Live ISO 27001:2013 Information Security Internal Auditor (TPECS) 8 Days \$2,050

7/23/2018 - 8/1/2018	Live Online
8/13/2018 - 8/22/2018	Live Online
9/24/2018 - 10/3/2018	Live Online
10/15/2018 - 10/24/2018	Live Online
10/29/2018 - 11/7/2018	Live Online
11/26/2018 - 12/12/2018	Live Online

Connected Learning Live ISO/IEC 27001:2013 Information Security Lead Auditor (TPECS) 10 Days \$2,650

7/23/2018 - 8/3/2018	Live Online
8/13/2018 - 8/24/2018	Live Online
9/24/2018 - 10/5/2018	Live Online
10/15/2018 - 10/26/2018	Live Online
10/29/2018 - 11/9/2018	Live Online
11/26/2018 - 12/14/2018	Live Online

Connected Learning Live ISO/IEC 27001:2013 Requirements (TPECS) 5 Days \$1,450

7/23/2018 - 7/27/2018	Live Online
8/13/2018 - 8/17/2018	Live Online
9/24/2018 - 9/28/2018	Live Online
10/15/2018 - 10/19/2018	Live Online
10/29/2018 - 11/2/2018	Live Online
11/26/2018 - 11/30/2018	Live Online

Cloud Security

Connected Learning Live Certified CSA STAR Auditor 4 Days \$1,450

Please call BSI for more details.



www.bsigroup.ca/training

- | | | | |
|-----------------|-----------------|-----------------|-----------------|
| 1 Vancouver, BC | 4 Regina, SK | 7 Kitchener, ON | 10 Montréal, QC |
| 2 Calgary, AB | 5 Saskatoon, SK | 8 Toronto, ON | 11 Halifax, NS |
| 3 Edmonton, AB | 6 Winnipeg, MB | 9 Ottawa, ON | |

Note: for 2018 we have scheduled some Public Training Classes to run in Quebec City, London, St. John's, Regina and Winnipeg.

Customer Service

Information

To have one of our experts contact you about your Management System needs within 24 hours, please send us an email at inquiry.mscanada@bsigroup.com or call **1 800 862 6752**.

Payment

Payment for public course offerings is due upon registration. You may pay by credit card (VISA, MasterCard, or American Express) or cheque (payable to BSI). Course registration is not official until full payment is received. Prices listed in this catalogue are subject to change at any time.

Travel Arrangements

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. A block of rooms will be held, if possible, at a special rate under "BSI."

Cancellation/Transfer Policy

Payment will only be refunded if a cancellation notice is received at least 30 days prior to the start date of the course. You may transfer your registration to another course, as long as this request is received at least 15 days prior to the course start date. Replacements or substitutes for an existing registration are allowed up to and including the first day of the training course. In the unlikely event that BSI Canada Inc. must cancel a course or change a course location, liability is limited to the course fee. In such circumstances, the customer has the option of a full refund or transfer to an alternative available course.

For dates, prices and locations, see pages 26 to 30

Foreign Travelers

If you are a course attendee traveling from abroad and you require a visa, please remain fully cognizant of our course cancellation policy. Refunds are not automatically granted if you are unable to obtain a visa.

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Any questions?

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performance



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BSI Group Canada Inc.

Toronto Office

6205B Airport Road, Suite 108
Mississauga, ON L4V 1E3
T: 416 620 9991
TF: 1 800 862 6752
F: 416 620 9911

Montréal

1010, rue Sherbrooke Ouest, Bureau 1800
Montréal, Québec H3A 2R7
T: 514 940 1778
TF: 1 800 862 6752
F: 514 866 2115



English Training inquiries: inquiry.mscanada@bsigroup.com

French Training inquiries: demande.mscanada@bsigroup.com

www.bsigroup.ca/training

bsi.

BSI Group Canada Inc.

6205B Airport Road, Suite 108
Mississauga, Ontario L4V 1E3

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